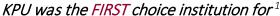
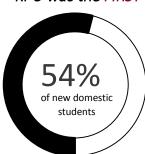
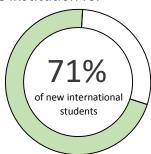
## 2017 Student Satisfaction Survey: Research Brief #2

# Decision to Attend KPU









+19%

percentage point increase for new international students from 2015; 52% said it was their first choice in 2015

### WHY new students chose KPU (% who rated each as a major influence<sup>2</sup>)



Domestic

62% location

56% small class sizes

54% lower tuition fees

50% met admission requirements

71%

offers the program I want

International

71% location

**70%** reputation of institution

63% helpfulness of KPU employees

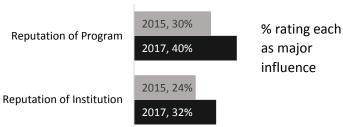
62% reputation of program





## Reputational factors have become a bigger influence

#### **Domestic Students**







The following students said "offers the program I want" was a MAJOR influence on their decision to attend KPU

30 and over

9 in 10 new students in Health and Design new students aged

8 in 10 new students in



The following students said "ability to transfer to another university" was a MAJOR influence on their decision to attend KPU

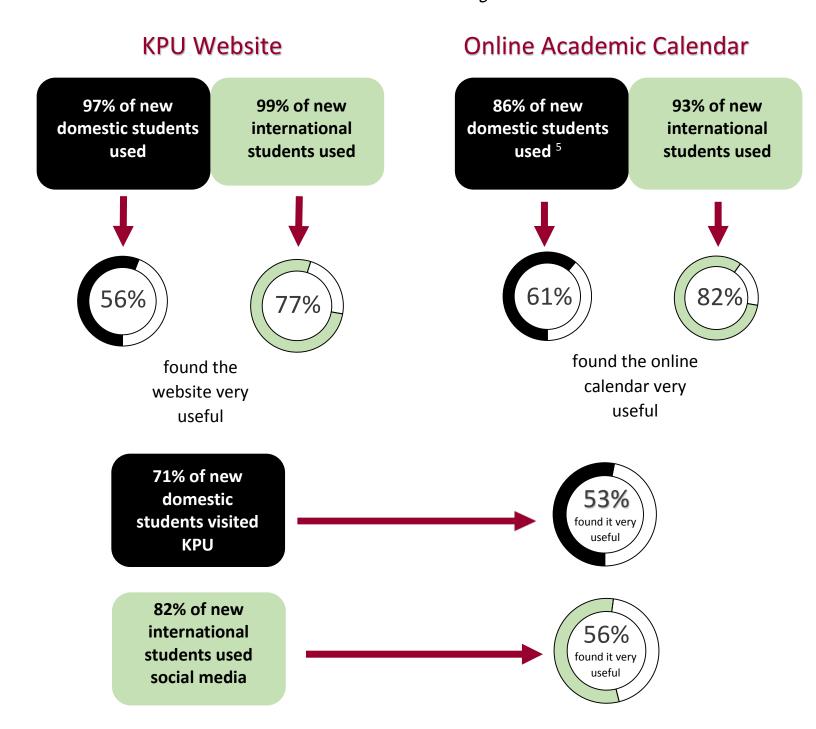
6 in 10 new domestic students in Science & Horticulture

5 in 10 new domestic students in *Arts* 





ONLINE information sources were used 4 the most when deciding whether to attend KPU



#### **ENDNOTES**

#### **ABOUT THE 2017 STUDENT SATISFACTION SURVEY**

KPU conducts a student satisfaction survey every 2 years and asks students various questions related to their selection of post-secondary institution, their education plans at KPU, their course registration and educational experiences, satisfaction with support services, as well as their background information (such as age, funding sources, etc.). In 2017, a total of 3,662 students responded to the online survey between October 17, 2017 and November 10, 2017. This translates into an overall response rate of 25%, a 1 percentage point decrease from the 2015 survey.

When reviewing information from the 2017 Student Satisfaction Survey, it is important to keep in mind that the following groups are over-represented:

Group	Survey Percentage	Actual Percentage
Female students	66%	54%
Full-time students	77%	72%
Students 23 and older	41%	34%

The breakdown of domestic and international students who responded to the survey (83% domestic, 17% international) is close to the actual breakdown in the KPU student body for Fall 2017 (79% domestic, 21% international).

All percentages reported are rounded to the nearest whole percent.

All numbers reported as X of 10 students are reported such that X is the nearest whole number. For example, 9/10 students could refer to anywhere between 85% and 94%.

<sup>&</sup>lt;sup>1</sup> Students were asked whether KPU was their first choice. Answer options were "yes," "no," and "don't know."

<sup>&</sup>lt;sup>2</sup> Students were asked to rate how much of an influence certain factors had on their decision to attend KPU. Ratings students could give were "major influence," "minor influence," "no influence," "don't know," and "does not apply." Does not apply responses were excluded from percentage calculations.

<sup>&</sup>lt;sup>3</sup> Students were asked to select the top reason they chose KPU from a list of potential reasons. "To prepare for a specific job or career," was the most frequently chosen option.

<sup>&</sup>lt;sup>4</sup> Students were asked to rate how useful certain information sources were in their decision to attend KPU. Ratings students could give to each source were "very useful," "somewhat useful," "not useful," and "did not use/does not apply." The percent "used" was computed by subtracting the number of respondents who answered "did not use/does not apply" from the total number of respondents, and then dividing that number by the total number of respondents.

<sup>&</sup>lt;sup>5</sup> The most commonly used resource for respondents who did not use the online academic calendar was the KPU website.