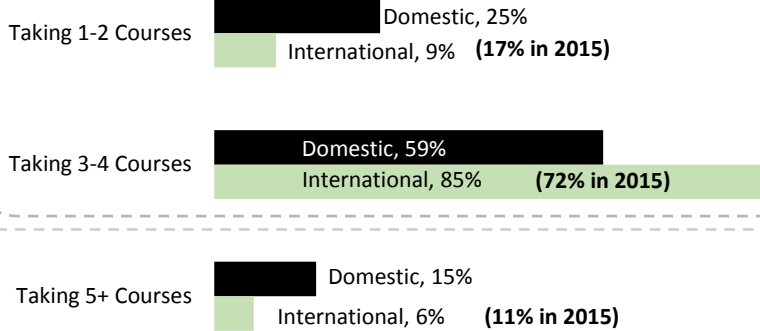






Registration Patterns and Processes

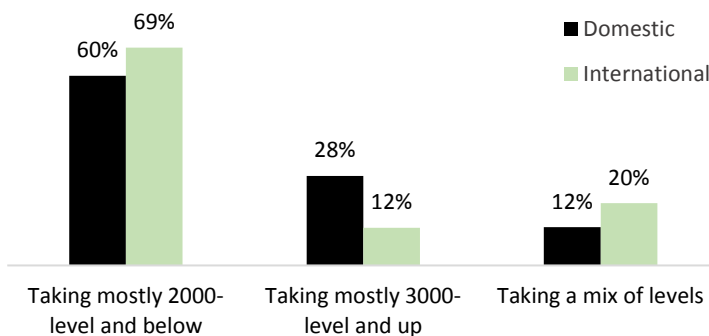
Fall 2017: # of Courses Taken¹



TOP reasons for taking < 5 courses

- 31% of international students couldn't afford to take more courses 
- 45% of domestic students need to work while in school 
- 41% of Design students AND 25% of Health students took 5 or more courses  

Fall 2017: Course Levels²



Fewer than 10% of Science and Horticulture students were enrolled in mostly 3000+ level courses



About 40% of Design students were enrolled in mostly 3000+ level courses



35%

of all KPU students were NOT able to register in ALL the classes they wanted³

of this 35%...

75%



unable to register because all sections were full

50%

because of a course schedule conflict



60% of international students

+

67% of domestic students

were unable to register in more than 1 class

57% of domestic students

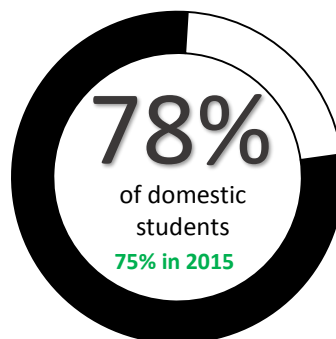
+

64% of international students

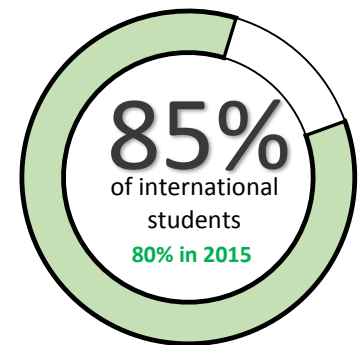
were unable to register in required classes

AND...

Overall satisfaction with the course registration process at KPU

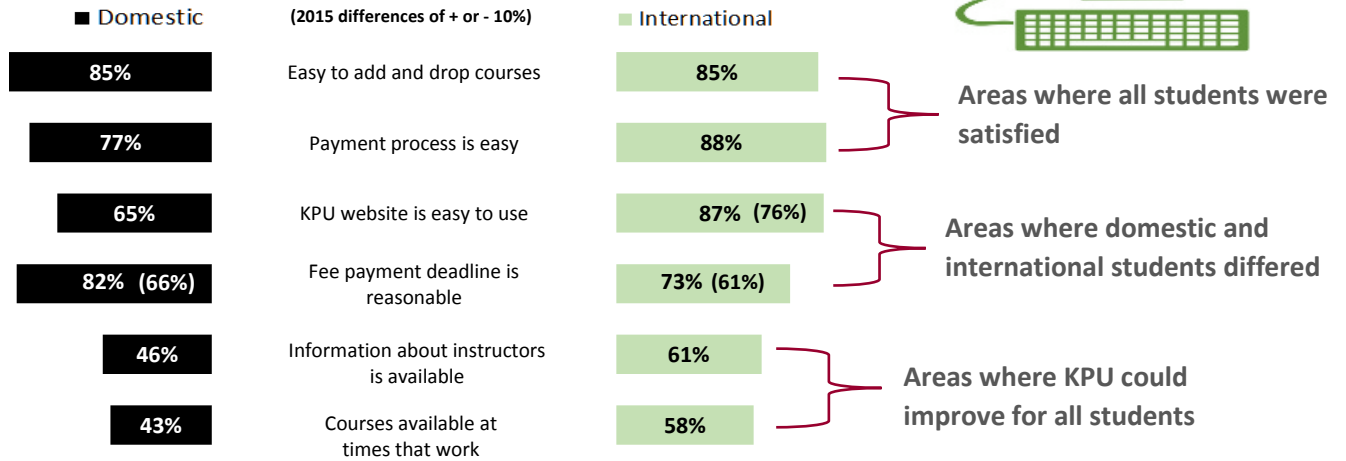


AND



were very or somewhat satisfied⁴

Aspects of Registration Process: % Agree or Strongly Agree⁵



Around **80%** of international students

AND

agree or strongly agree that:

Around **90%** of international students



2015

73%

2017

76%

When I was considering KPU, staff were helpful

74%

79%

When I was applying to KPU, staff were helpful

77%

82%

KPU's online application is easy to use

73%

79%

KPU's online admissions guide was helpful

2015

75%

2017

89%

When I was considering KPU, staff were helpful

86%

91%

When I was applying to KPU, staff were helpful

85%

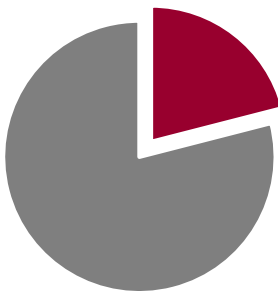
89%

KPU's online application is easy to use

76%

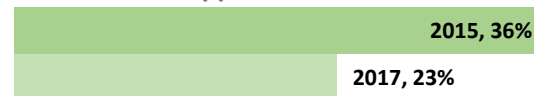
90%

KPU's online admissions guide was helpful



In 2017, about **20%** of KPU students said they applied transfer credits to KPU (about the same as 2015)

From 2015 to 2017, the percentage of **international students** who applied transfer credits **decreased**



70% of

Transfer students (international and domestic) were somewhat or very satisfied with the transfer process⁶

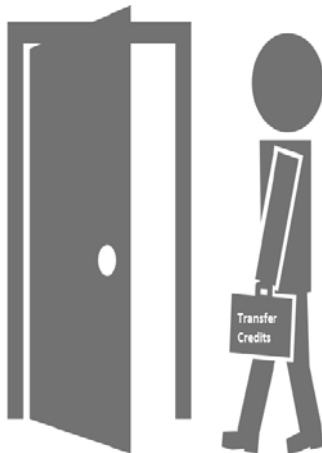


of those who were dissatisfied⁷

Domestic students (55%) were most dissatisfied with the *amount or type of credit granted*



International students (63%)⁸ were most dissatisfied with the transfer process because it *took too long to find out what credit was transferred*



ENDNOTES

ABOUT THE 2017 STUDENT SATISFACTION SURVEY

KPU conducts a student satisfaction survey every 2 years and asks students various questions related to their selection of post-secondary institution, their education plans at KPU, their course registration and educational experiences, satisfaction with support services, as well as their background information (such as age, funding sources, etc.). In 2017, a total of 3,662 students responded to the online survey between October 17, 2017 and November 10, 2017. This translates into an overall response rate of 25%, a 1 percentage point decrease from the 2015 survey.

When reviewing information from the 2017 Student Satisfaction Survey, it is important to keep in mind that the following groups are over-represented:

| Group | Survey Percentage | Actual Percentage |
|-----------------------|-------------------|-------------------|
| Female students | 66% | 54% |
| Full-time students | 77% | 72% |
| Students 23 and older | 41% | 34% |

The breakdown of domestic and international students who responded to the survey (83% domestic, 17% international) is close to the actual breakdown in the KPU student body for Fall 2017 (79% domestic, 21% international).

All percentages reported are rounded to the nearest whole percent.

All numbers reported as X of 10 students are reported such that X is the nearest whole number. For example, 9/10 students could refer to anywhere between 85 and 94%.

¹ For number of courses taken, the answer options were: 1 course, 2 courses, 3 courses, 4 courses, 5 courses, and more than 5 courses.

² For course level, students were asked: “this semester (Fall 2017), are your courses mostly?” The answer options were: 0010 – 1099 level, 1100-level, 2000-level, 3000-level, 4000-level, 5000-level, 9000-level and above, a mix of courses at different levels.

³ The following percentages are based only upon students who indicated they were unable to register for all of the classes they wanted in Fall 2017: % of students unable to register in more than one class, % of students unable to register in required classes, and % of students unable to register in all classes for a given reason (e.g. course scheduling conflict).

⁴ Response options for the question, “Overall, how satisfied are you with the course registration process at KPU?” were: “Very dissatisfied,” “somewhat dissatisfied,” “neither satisfied nor dissatisfied,” “somewhat satisfied,” and “very satisfied.”

⁵ Response options for each aspect of the registration process (e.g. easy to add and drop courses) and application process (e.g. when I was applying to KPU, the staff were helpful), were: “strongly disagree,” “disagree,” “neither agree nor disagree,” “agree,” “strongly agree,” and “not used/does not apply” (the not used/does not apply category is excluded from % calculations reported here). Brackets indicate 2015 results that differ from 2017 (e.g. 66% means this was the 2015 result).

⁶ Response options for students’ satisfaction with the transfer process were: “Very dissatisfied,” “somewhat dissatisfied,” “neither satisfied nor dissatisfied,” “somewhat satisfied,” “very satisfied.”

⁷ Refers to students who answered “somewhat dissatisfied” or “very dissatisfied.”

⁸ Results for international students who were dissatisfied with the transfer process should be interpreted with caution due to a small n (n = 16).