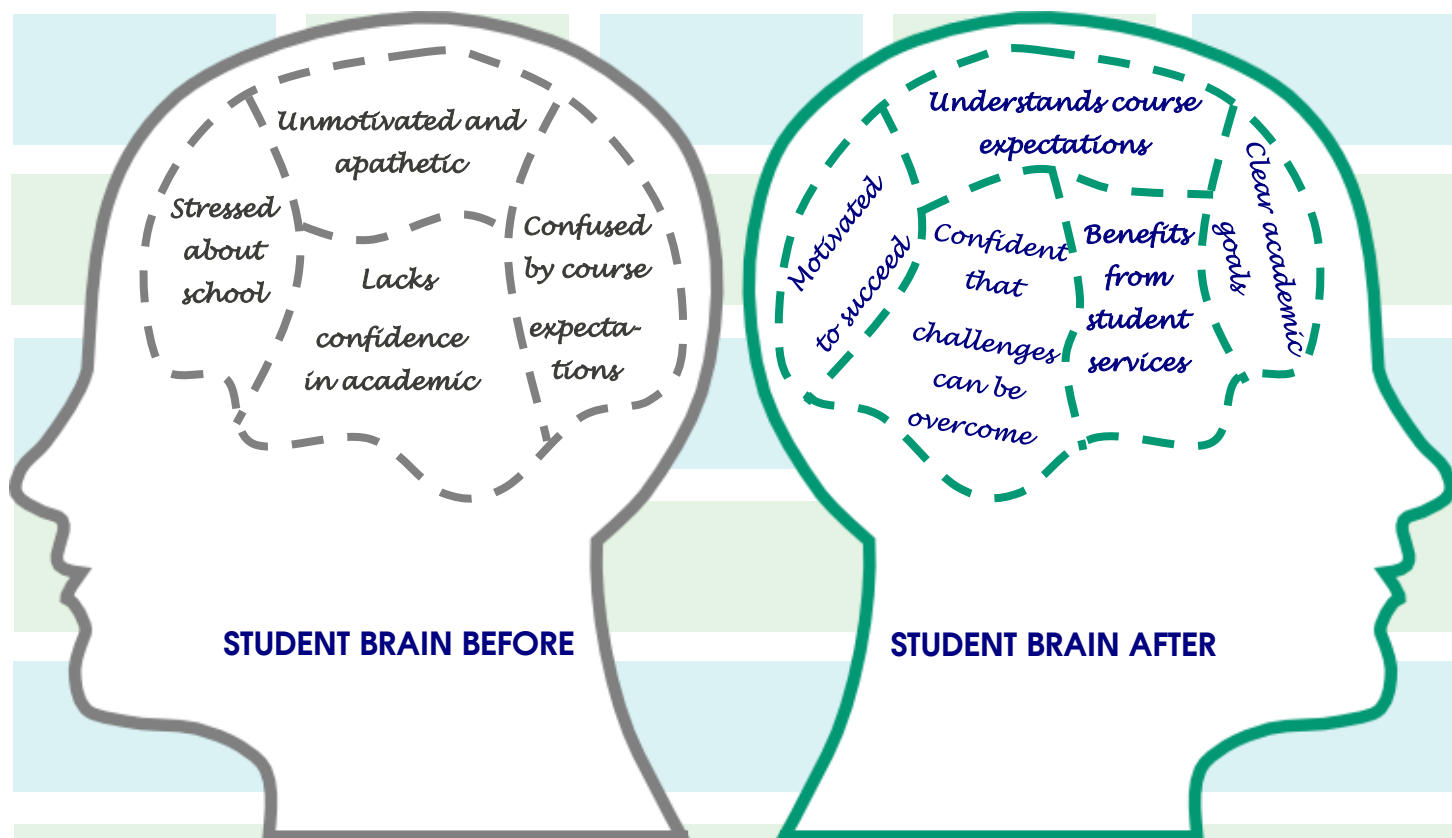


LEARNING CENTRES ANNUAL REPORT

2014-2015



STUDENT BRAIN BEFORE

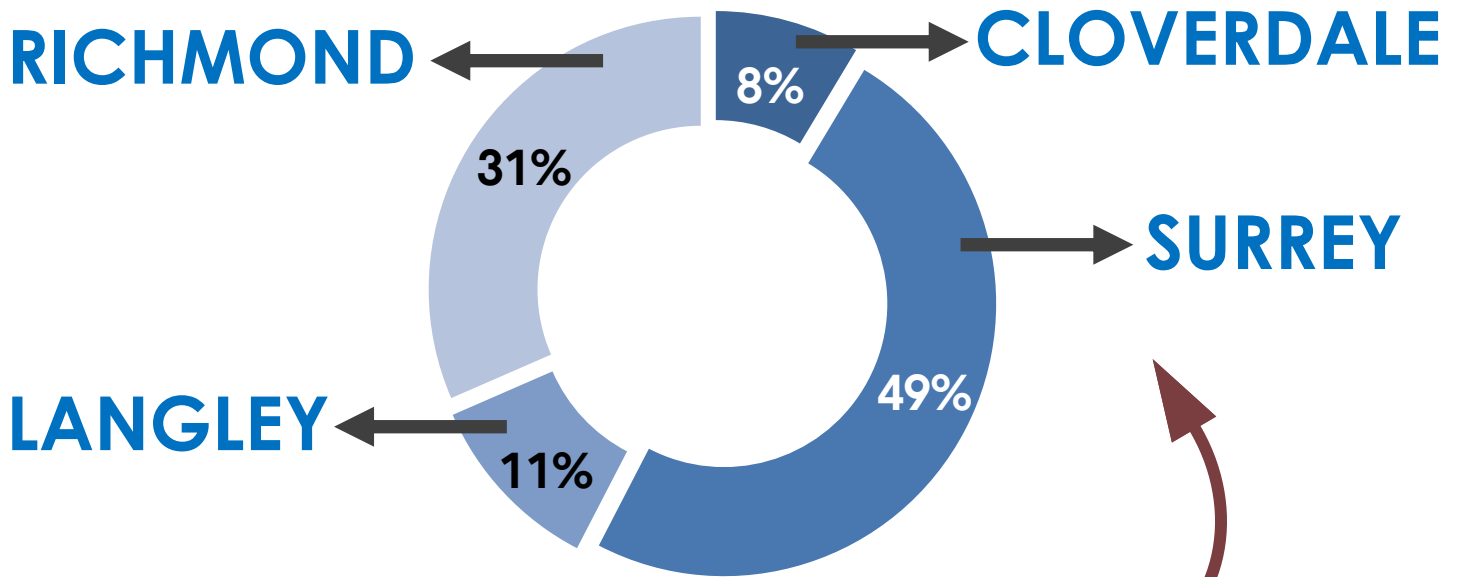
STUDENT BRAIN AFTER



tutoring appointments

BREAKDOWN

total visits per campus



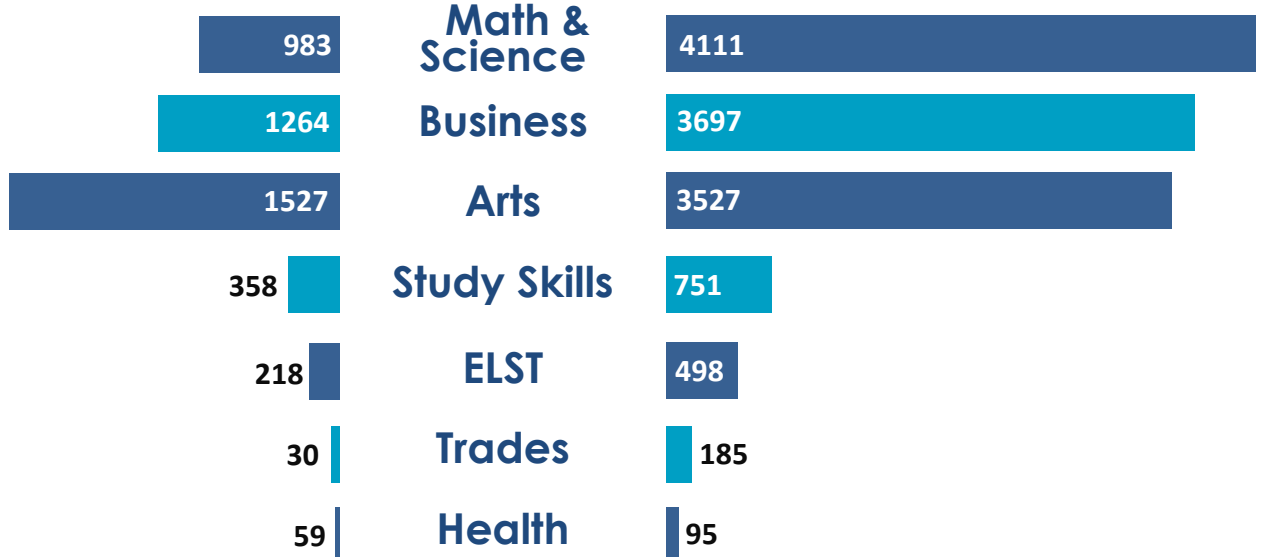
12,817 STUDENT VISITS

BREAKDOWN

total visits by subject

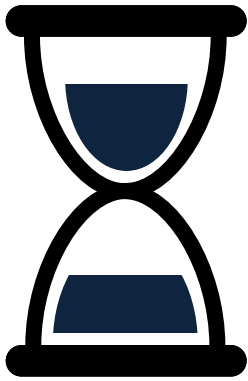
students

visits



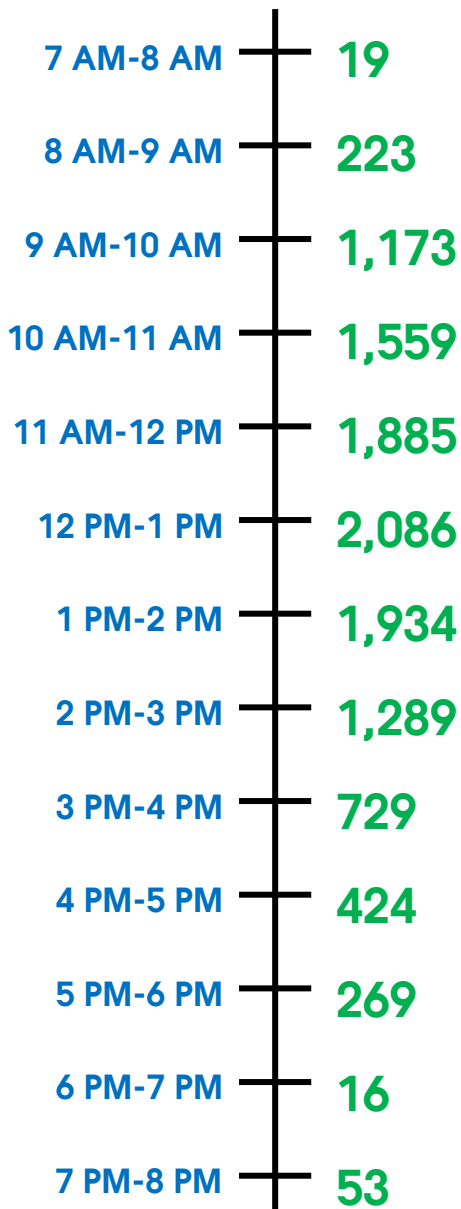
tutoring appointments

(not including newly registered students)

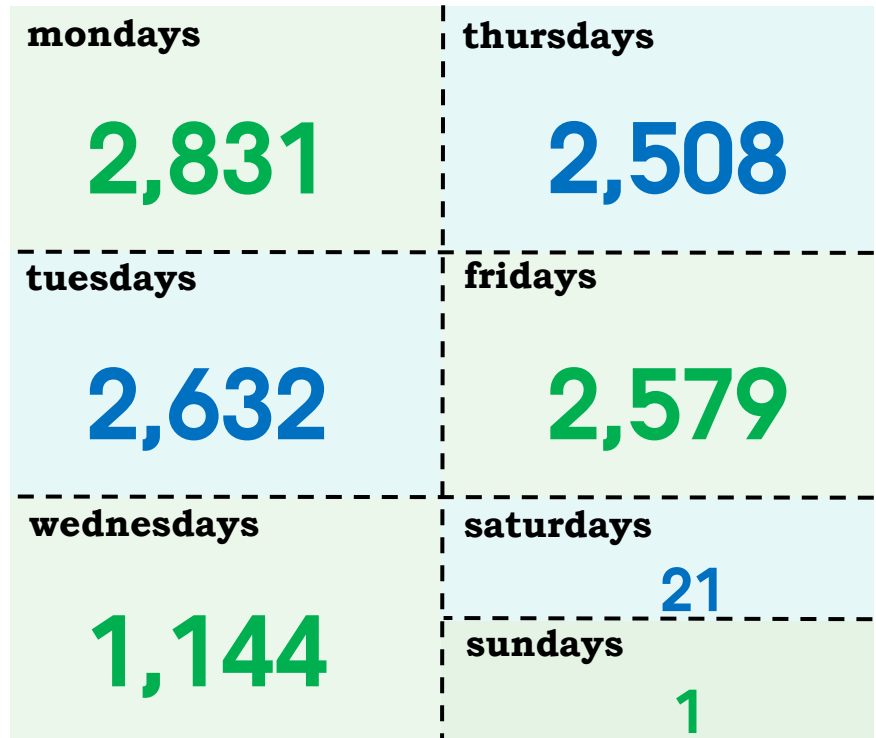


12,817 STUDENT VISITS

HOURLY VISITS BREAKDOWN



DAY-BY-DAY BREAKDOWN

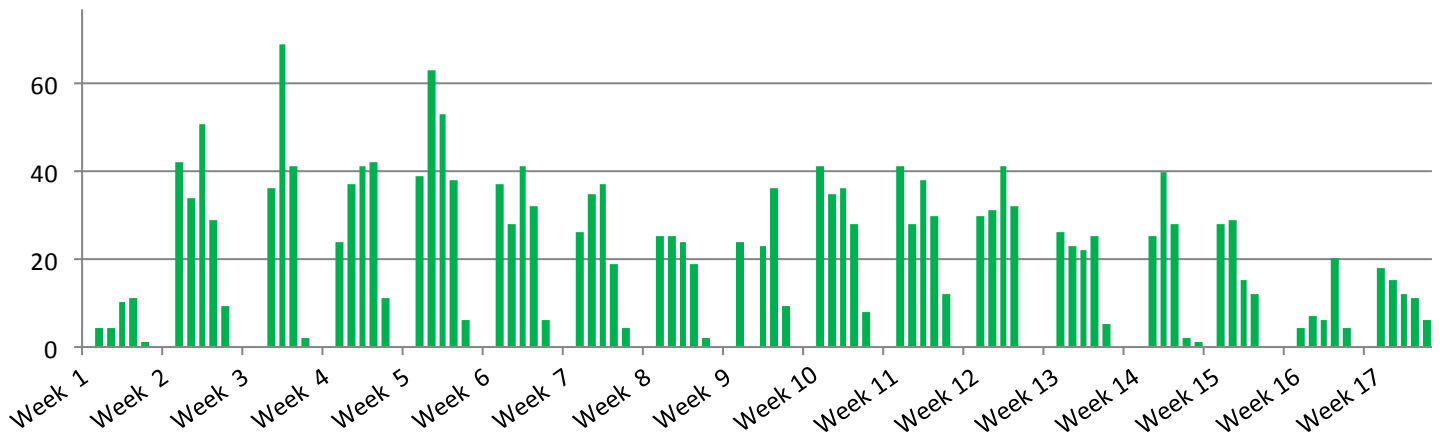


“I really needed and appreciated this opportunity. I’m glad I took advantage of the Learning Centre’s services in my first year, rather than my fourth.”

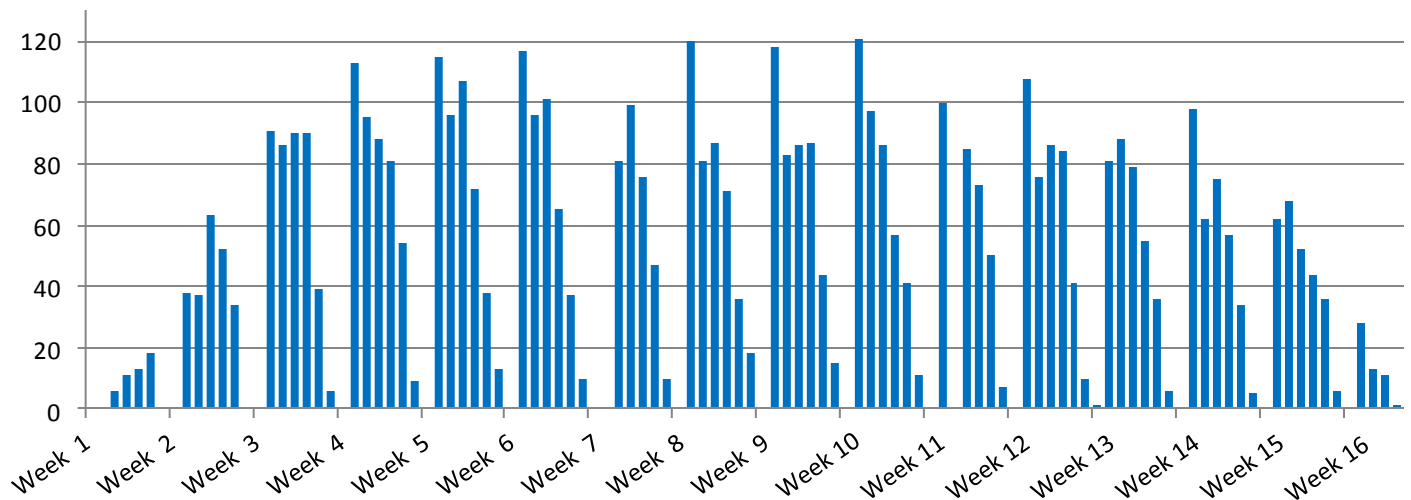
(all quotations from KPU student feedback forms unless otherwise noted)

tutoring appointments

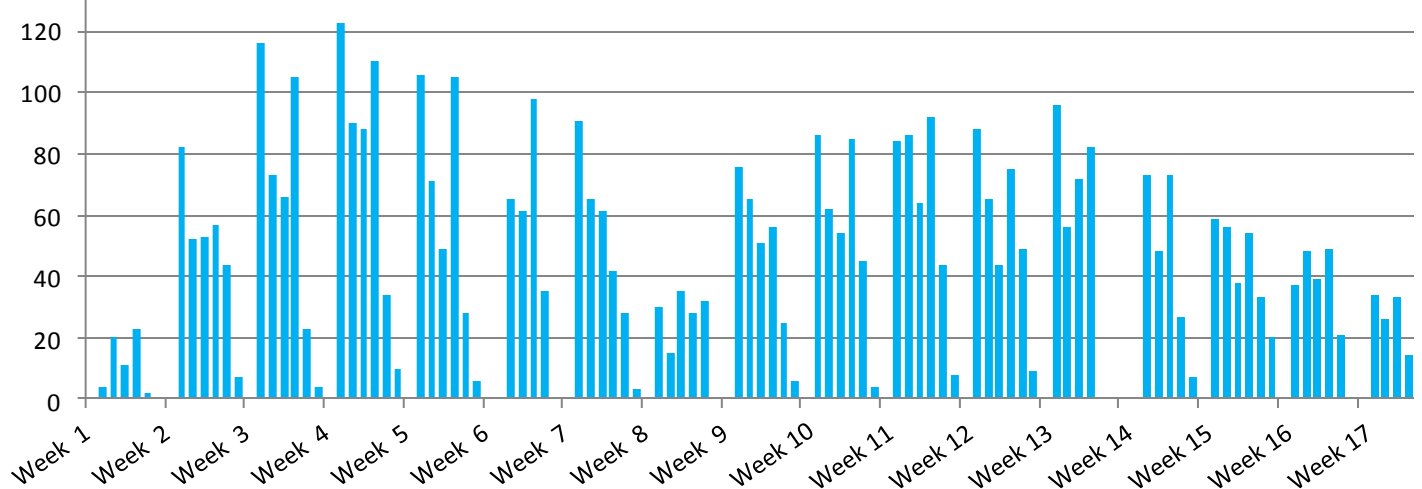
SUMMER 2014 SEMESTER



FALL 2014 SEMESTER



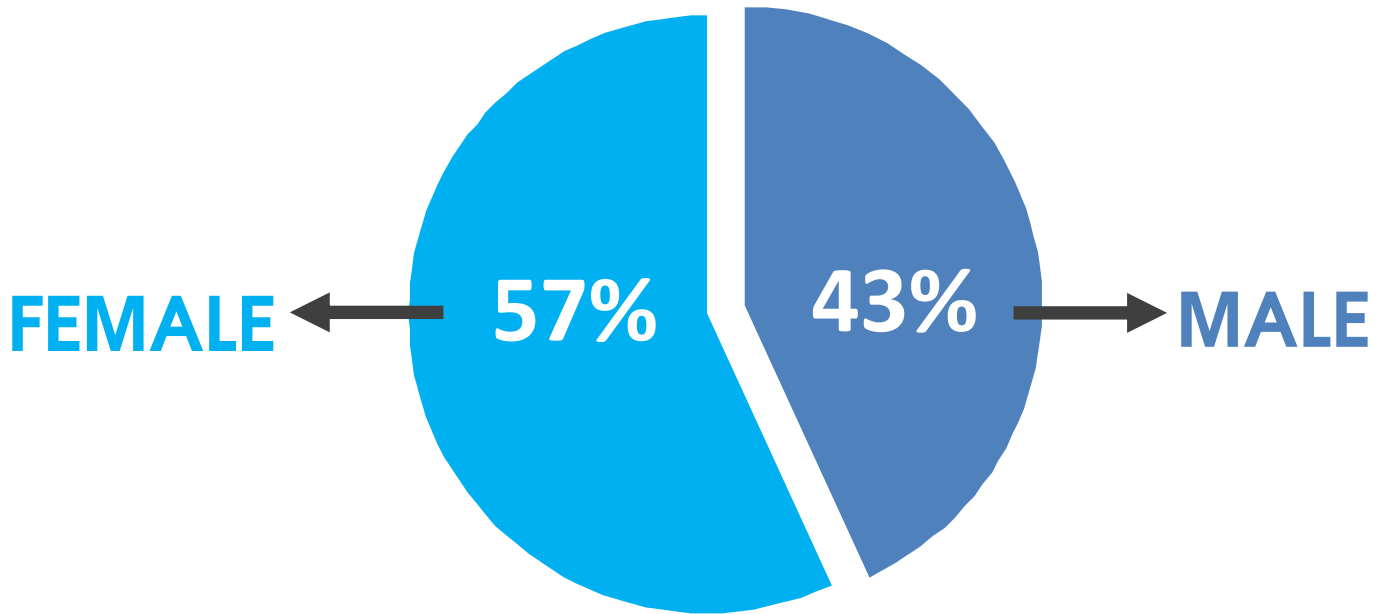
SPRING 2015 SEMESTER



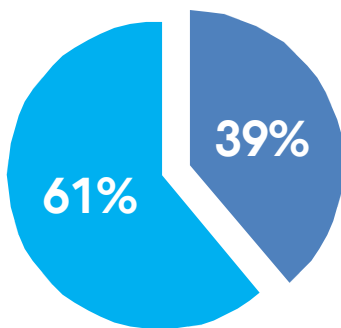
tutoring appointments

STUDENT VISITORS BY GENDER

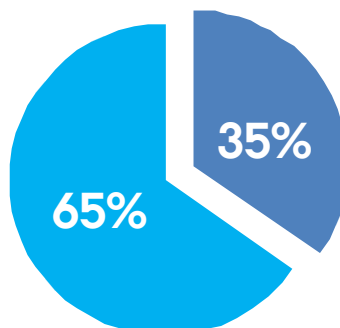
OVERALL



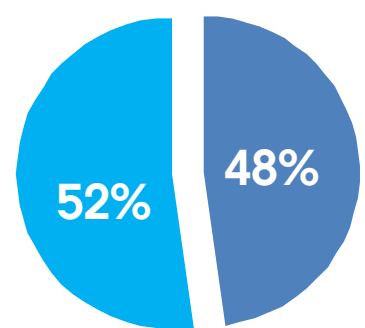
BUSINESS



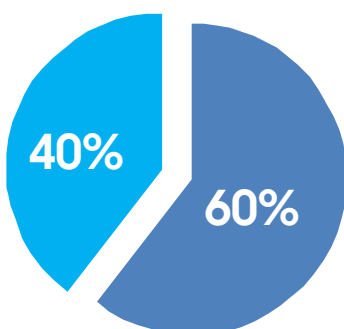
ARTS



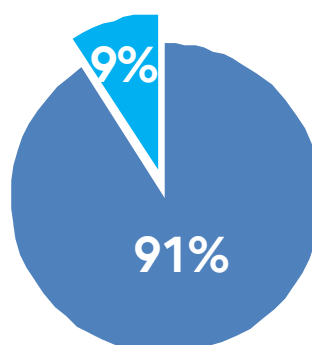
SCIENCE



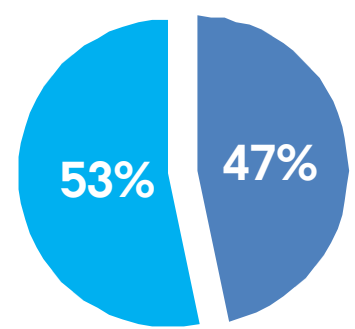
MATH



TRADES



ESL

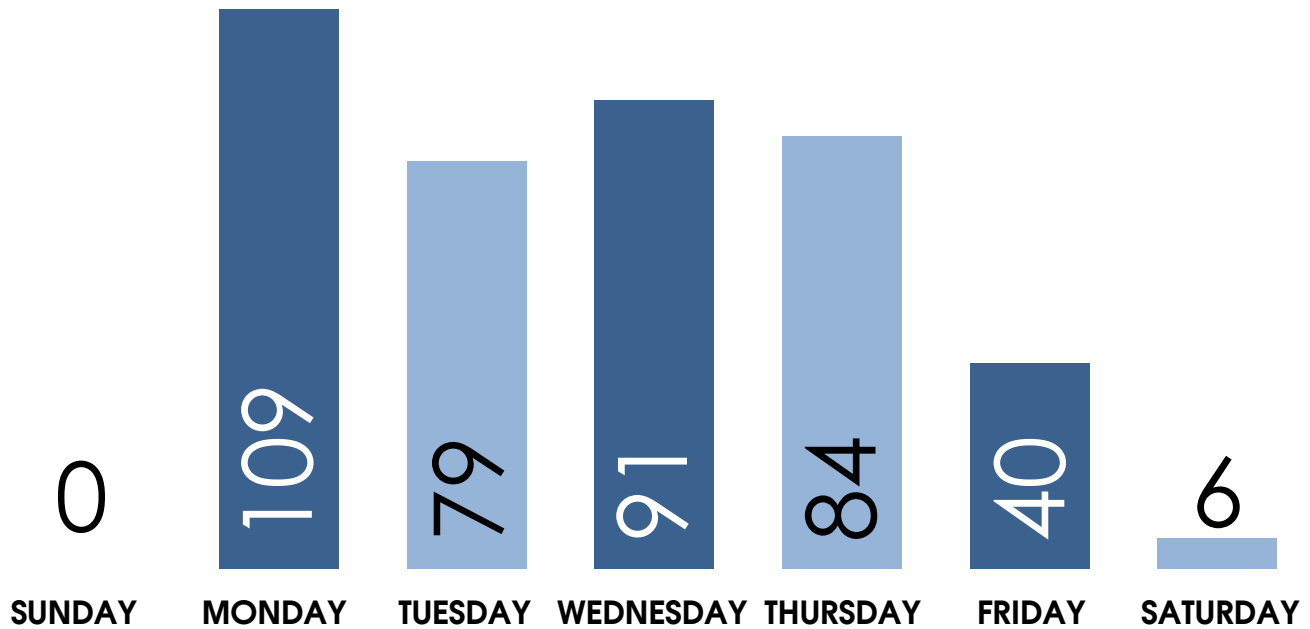


tutoring appointments

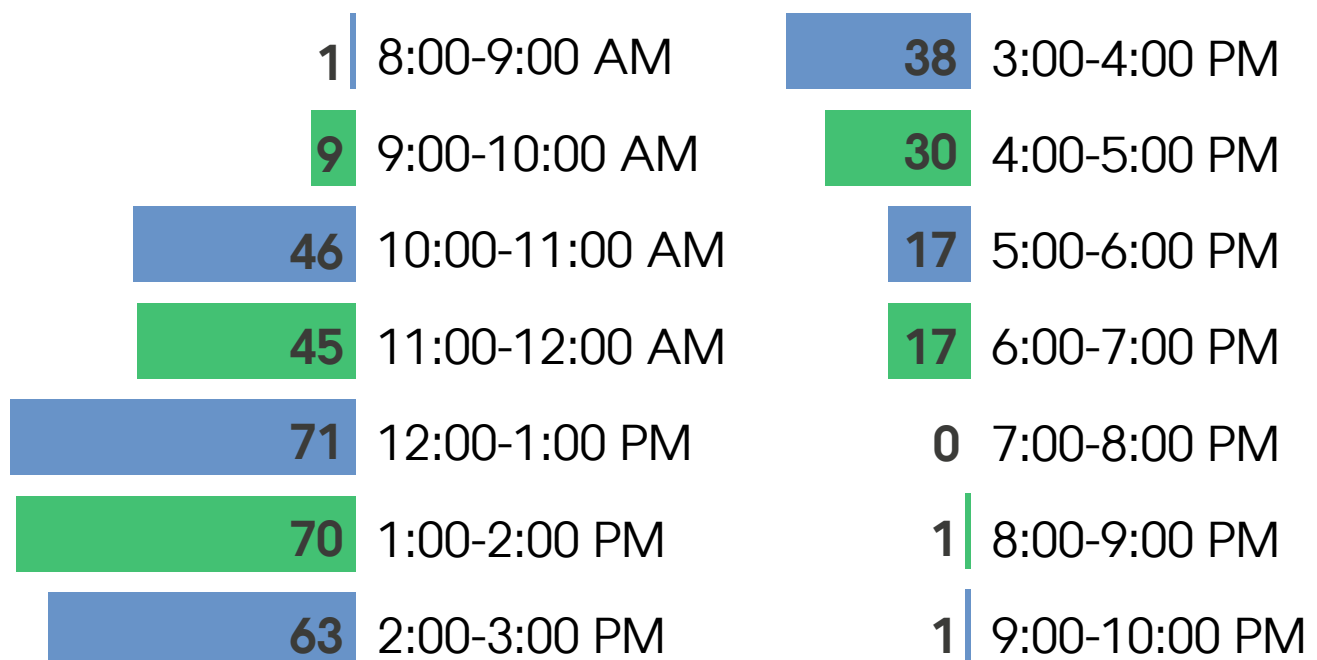
When do **AT-RISK** students visit?

At-Risk = Students with a GPA of less than 2.0

VISITS BY DAY



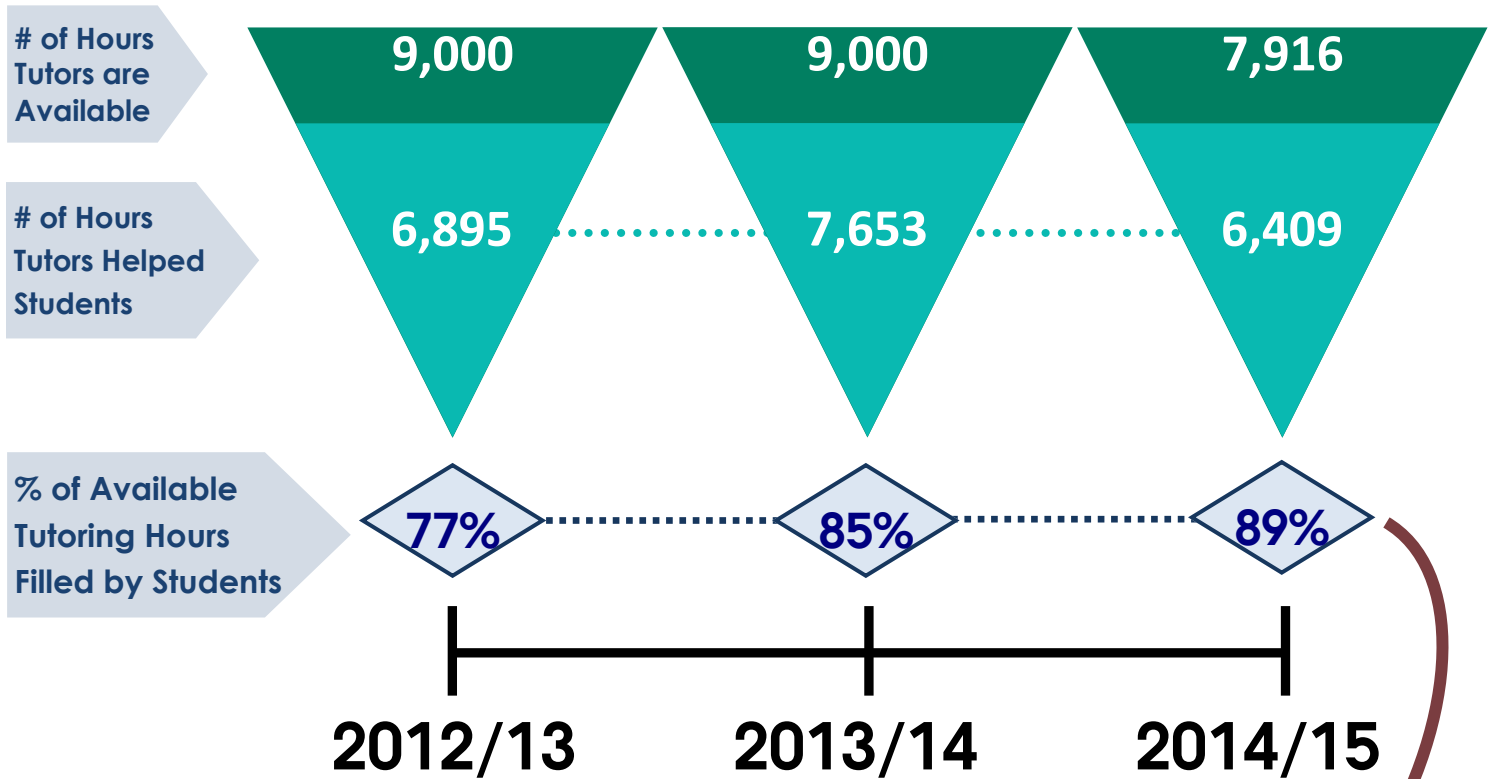
VISITS BY HOUR



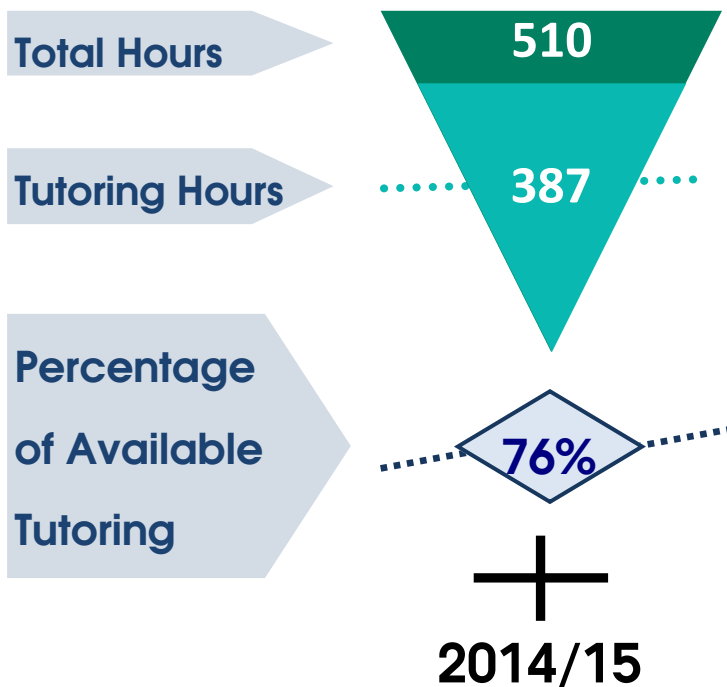
tutoring efficiency



FACE-TO-FACE TUTORING VISITS



ONLINE TUTORING VISITS

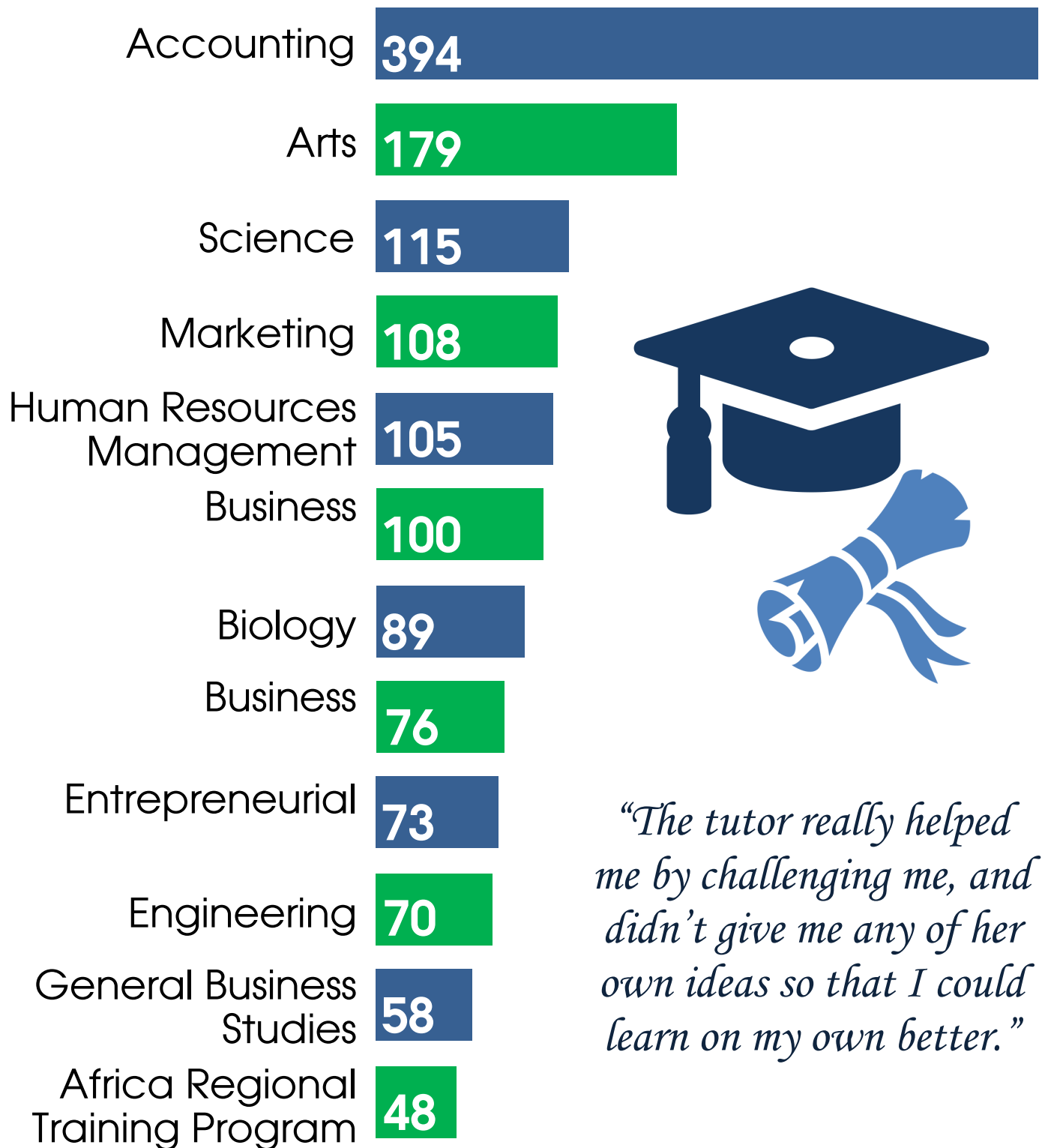


OUR TUTORS ARE MORE EFFICIENT THAN EVER BEFORE!

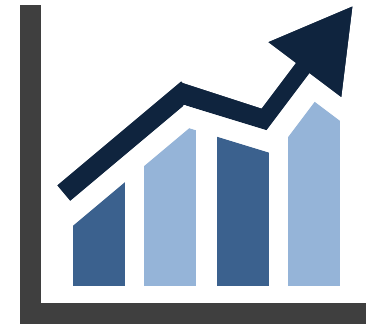
"I would recommend having more online tutoring. Many students feel lost and dejected because of little to no professor interaction."

tutoring appointments

POPULAR MAJORS AMONG TUTORED STUDENTS



business tutoring



1,264 STUDENTS

3,697 VISITS

↑9.8%

**Business Students
This Year!**

“Great tutor, very understanding. The most important thing is I understand the concept when getting tutored.”

**29% of all visits are
for Business!**



TUTORS COVER OVER 16 BUSINESS SUBJECTS!

- ACCOUNTING ● BUSINESS AND QUANTITATIVE METHODS ● BUSINESS ● BUSINESS MATH
- BUSINESS STATS ● COMPUTER BASED SYSTEMS ● COMPUTER INFORMATION SYSTEMS
- COMMUNICATIONS ● COMPUTER SCIENCE
- ECONOMICS ● ENTREPRENEURIAL LEADERSHIP
- HUMAN RESOURCES ● LEGAL ADMINISTRATIVE STUDIES ● MARKETING

ACCOUNTING

is the most popular subject!

STUDENTS HAD

924 HOURS

OF ACCOUNTING
TUTORING

ACCOUNTING
REPRESENTED

14.8%

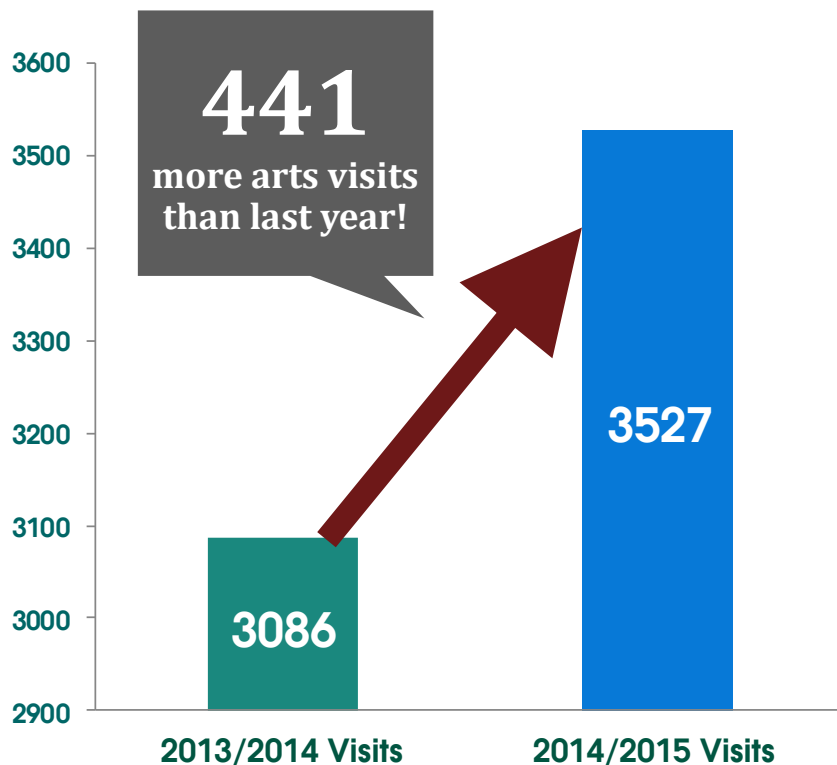
OF ALL VISITS

“Really helpful. Really friendly. Learned a lot to help me in the future as a student.”

arts tutoring

1,527 STUDENTS

3,527 VISITS



“The tutor gives me helpful suggestions, and I can apply them to my essay. His teaching and explanations were clear and easy to understand.”

585 HOURS
OF CROSS-DISCIPLINE
TUTORING IN OVER
1,177 VISITS

WRITING TUTORS

provided the most arts tutoring

742 HOURS OF
ENGLISH TUTORING
IN OVER
1,419 VISITS

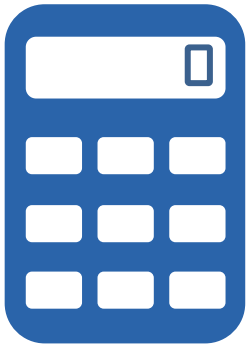
A WRITING TUTOR CAN HELP WITH:

- ESSAYS •REVISION •CITATION
- GRAMMAR •COMPOSITION
- THESIS STATEMENTS •RESEARCH SKILLS
- WRITING & READING IN ALL DISCIPLINES

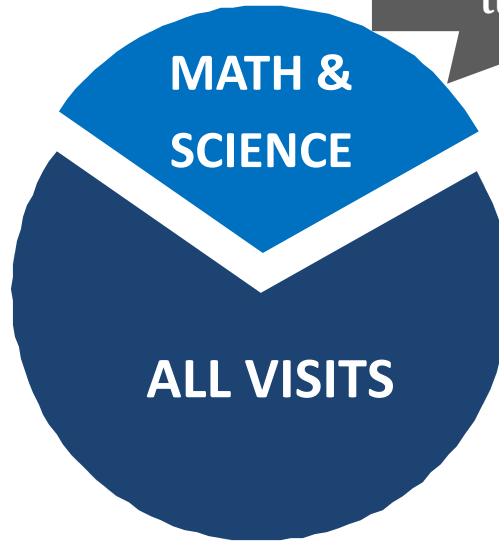
math & science tutoring

983 STUDENTS

4,111 VISITS



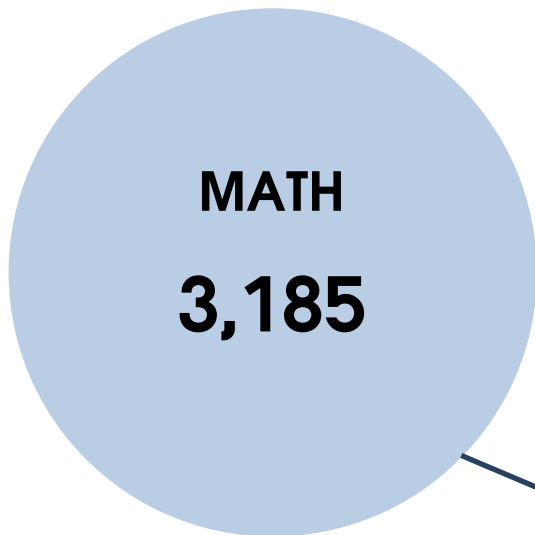
Math & Science account for one-third of all tutoring sessions!



“Good focus, clear detail. Got to the point. Addressed all problems.”

MATH & SCIENCE
are the most **POPULAR** tutors

76% OF STUDENTS **RETURN**
TO OUR MATH & SCIENCE TUTORS!



BREAKDOWN

total visits per subject

CHEMISTRY

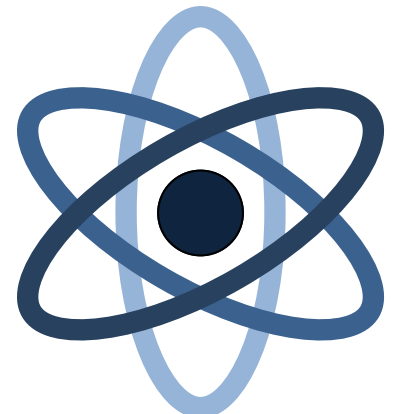
542

PHYSICS

289

BIOLOGY

95



“The tutor gave me encouragement, regardless of me giving a right or wrong answer.”

trades tutoring

128 STUDENTS

304 VISITS

TRADES STUDENTS

HAVE THE

HIGHEST GPA AVERAGE

OF ALL TUTORED STUDENTS!



health sciences tutoring

59 STUDENTS

95 VISITS

“The tutor was great and helped me understand the APA citation style.”



esl tutoring

218 STUDENTS

498 VISITS

“As an ESL student, I always have problems in English usage. The tutor helped me a lot to improve this problem.”



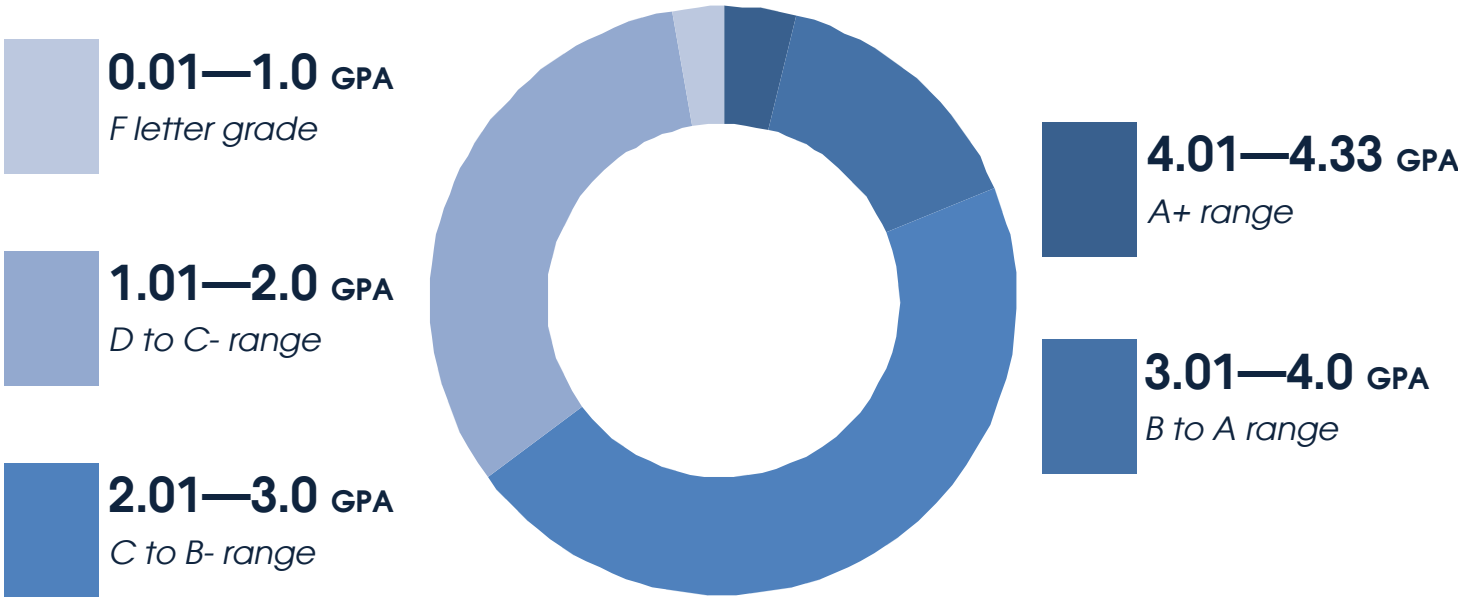
OUR **WRITING**
TUTORS CAN
also help
WITH **ESL**



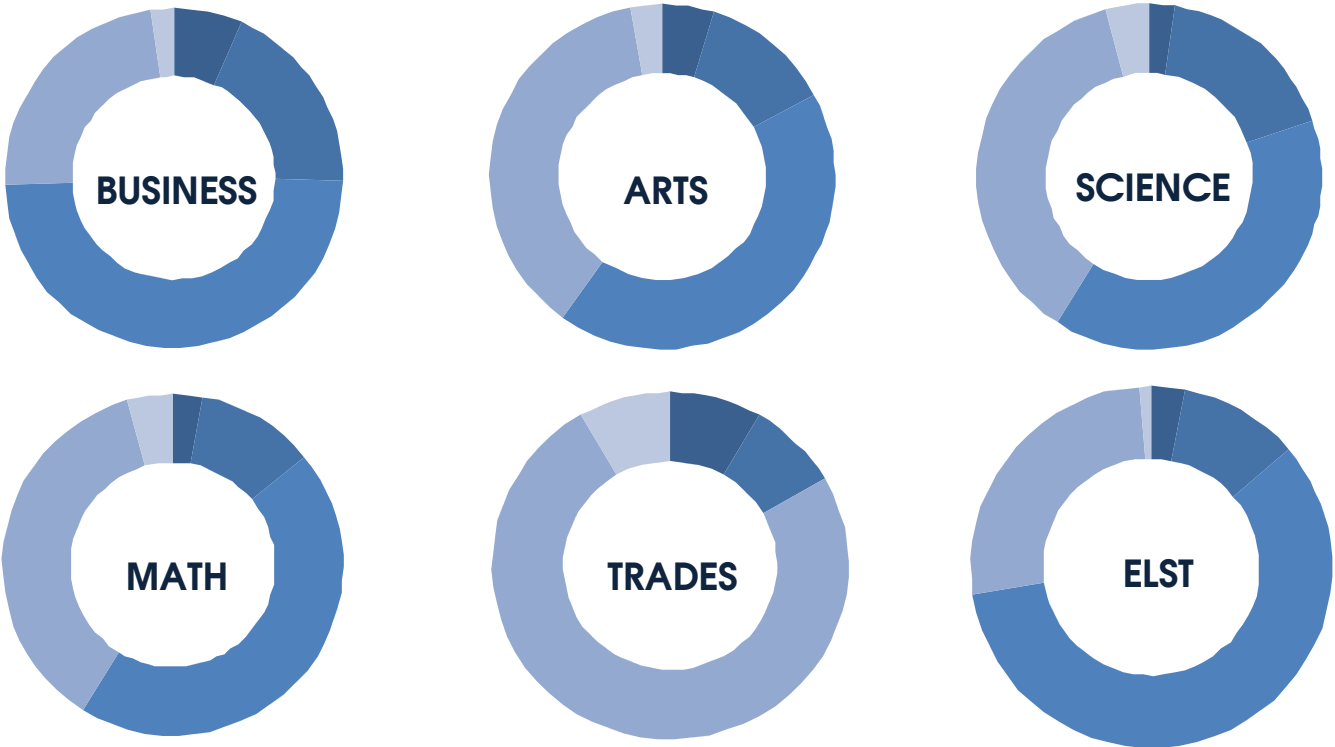
- academic reading and writing
 - listening and speaking
 - thesis statements
 - content organization
 - writing style and tone
- correct grammar and usage

student achievement

GPA OF STUDENTS BEFORE COMING TO THE LERARNING CENTRE



STUDENT GPA BREAKDOWN BY TUTORING SUBJECT



student achievement

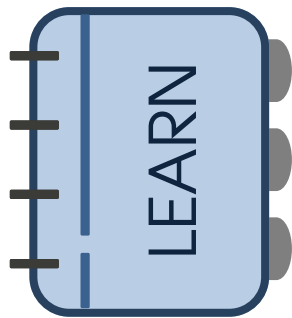
**IN WHAT SUBJECTS DO STUDENTS GET TUTORED?
HOW DO THESE STUDENTS PERFORM ACADEMICALLY?**

HIGHEST AVERAGE GPA BY TUTORING SUBJECT	LOWEST AVERAGE GPA BY TUTORING SUBJECT
3.92 = A- Electrical	Computer Science C- = 1.84
3.83 = A- Millwright	Philosophy C = 2.04
3.66 = B+ German	Business Math C = 2.15
3.64 = B+ Carpentry	Economics C+ = 2.33
3.44 = B+ Political Science	History C+ = 2.36
3.22 = B Punjabi	Geography C+ = 2.39
3.06 = B Mandarin	Psychology C+ = 2.46
2.87 = B- Horticulture	Computer Systems C+ = 2.5
2.84 = B- Writing	Sociology C+ = 2.51
2.84 = B- Physics	Drafting C+ = 2.56
2.82 = B- Chemistry	Entrepreneurial Leadership C+ = 2.6

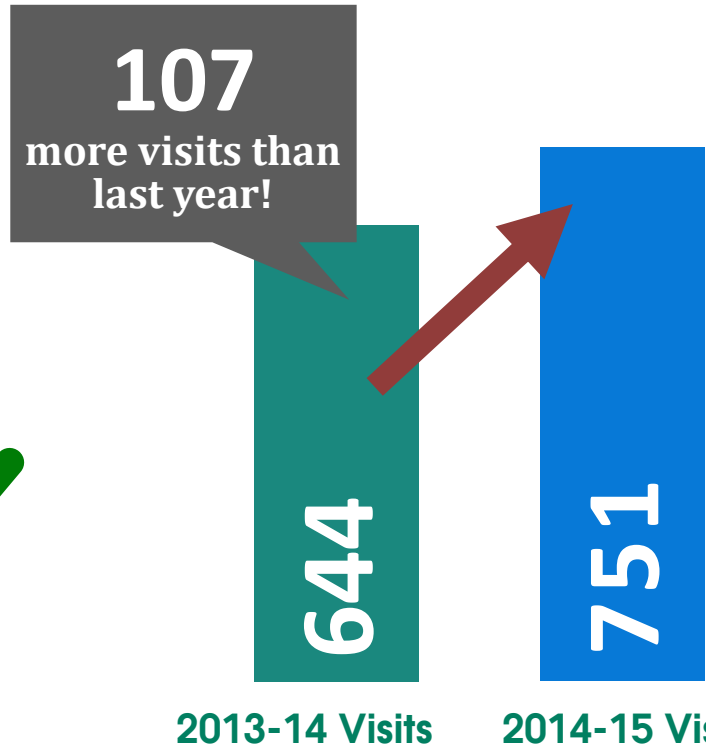
learning strategists

358 STUDENTS

751 VISITS

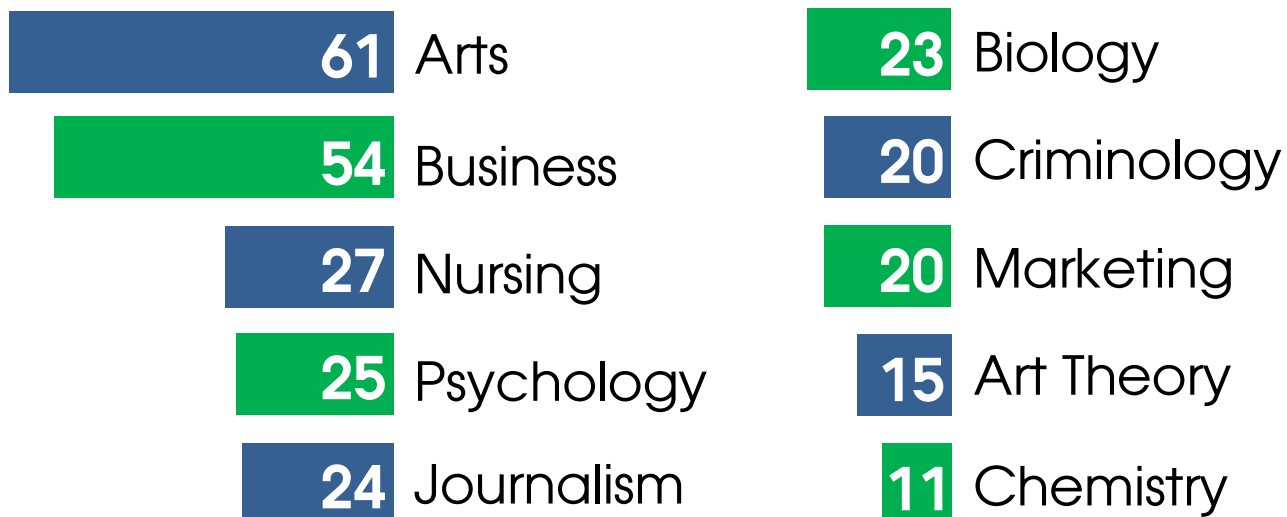


LEARNING STRATEGIST VISITS



WHAT STUDENTS ARE COMING TO SEE OUR LEARNING STRATEGISTS?

STRATEGIST VISITS BY STUDENT MAJOR



“She listens and tries to understand which areas I have trouble understanding. She’s very patient.”

faculty tutors

451 STUDENTS

1185 VISITS



“The tutor really helped me by challenging me, and didn’t give me any of her own ideas so that I could learn on my own better.”

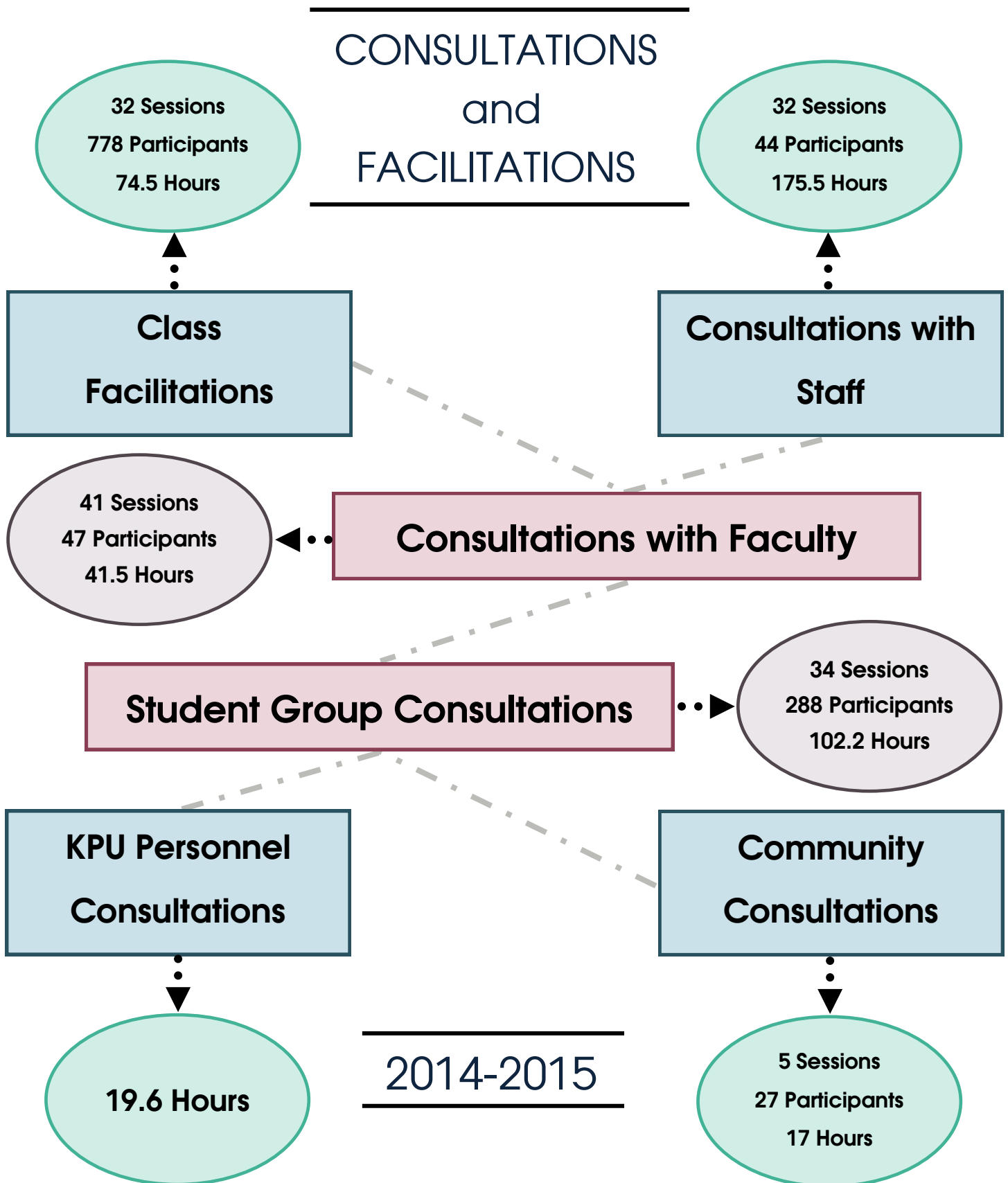
FACULTY OFFICE HOURS

The Learning Centres are extremely fortunate to have several KPU faculty instructors provide tutoring services during their scheduled office hours. This allows a broader range of students to benefit from their expertise and experience.

FACULTY MENTORING

This unique mentoring program allows KPU faculty to share their knowledge and skills with new student tutors. This partnership also lets tutors share student challenges and concerns with faculty, which helps build more responsive learning support services at the Learning Centres.

learning strategists



learning centre programs

IT'S ABOUT U

- 87 participants
- 2-day transition program

"I have been to many seminars and orientations, but this one has struck me as the most useful. I will never forget this experience."

"It was a good way to make friends. The presentations were uplifting and I really enjoyed the variety of workshops. I learned a lot."

- 18 sessions
- 270 participants
- 5 days

SENSATIONAL SATURDAYS

ACE-IT TRANSITION

- 4 sessions
- 149 participants
- 22 hours

learning centre programs

ACADEMIC BOOST CAMP

- **85** participants
- **2** full-day workshops

“Overall it was a good experience, got me more involved in the school and learned new things. Thank you!”

“I enjoyed learning about the great studying tips and techniques the instructors have offered regarding common struggles amongst students. I left with awesome knowledge.”

- **97** participants
- **48** hours of face-to-face training

TUTOR TRAINING

EAGLES SOAR

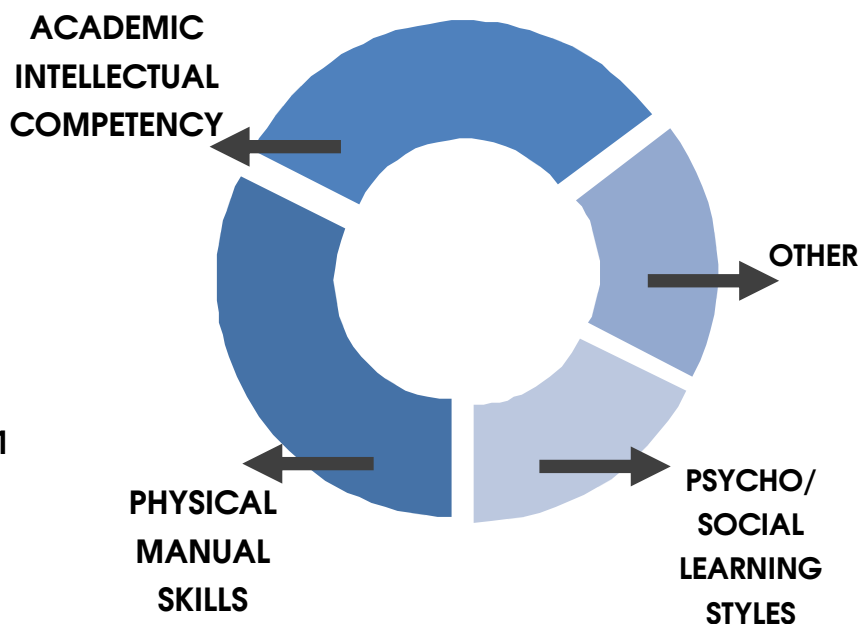
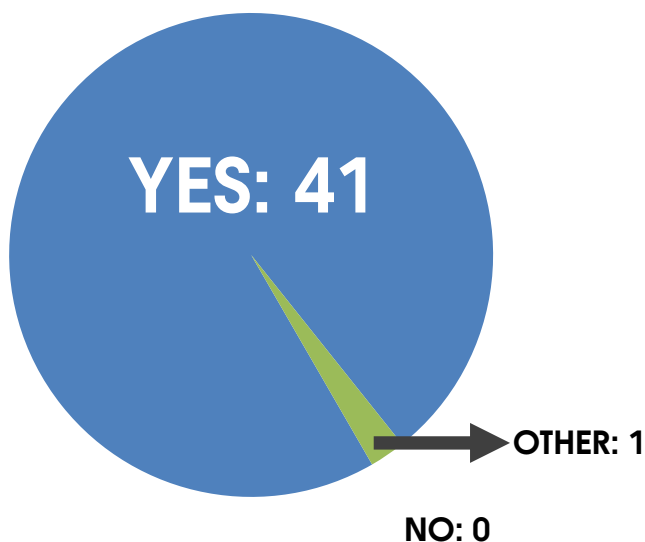
- **32** sessions
- **34** participants
- **34** hours

“it’s about u” feedback

WE ASKED PARTICIPANTS...

Did "It's About U" help you prepare for university?

What were your favourite "It's About U" activities?



OTHER COMMENTS...

"I knew that I would be exposed to the university atmosphere, but I wasn't expecting the depth and positive learning"

"Great program, I would recommend to others!"

"I had no idea what to expect but I was blown away by it all. I am glad that I came to this program."

"Actually meeting other people in my situation helped me to gain more confidence and I managed to learn something from each lecture."

IT'S ABOUT U

a transition program
promoting student success