

THE LEARNING CENTRES

OUR YEAR IN REVIEW 2020-21

2020-2021

THE 2020-21 YEAR HAS CERTAINLY BEEN UNIQUE! IN A YEAR THAT TRANSFORMED LIFE AND OUR LEARNING SUPPORT SERVICES, HERE'S A LOOK AT OUR SERVICES IN REVIEW.

TLC WEBSITE VIEWS

103,455 VIEWS ON KPU.CA/LEARNINGCENTRES WEBSITE  
MOST ACTIVE MONTH: SEPTEMBER

TLC CHAT ONLINE

1,091 HOURS OFFERED ONLINE

OPEN EDUCATION RESOURCES VIEWED

85,644 VIEWS FOR TOTAL OPEN EDUCATION RESOURCES

TOP 3 OPEN EDUCATION RESOURCES VIEWED



Learning to Learn Online  
Presented by The Learning Centre

69,398 VIEWS



University 101  
Study, Strategize, and Succeed

8,575 VIEWS



Academic Writing Basics

Mezan Robertson

7,671 VIEWS

## STUDENT ATTENDANCE FOR NEW PROGRAMS



**469** KPU 100: INTRODUCTION TO UNIVERSITY  
**140** KPU 101: THRIVING IN ACTIONS  
**90** ACADEMIC BOOST CAMP ONLINE

## WORKSHOPS

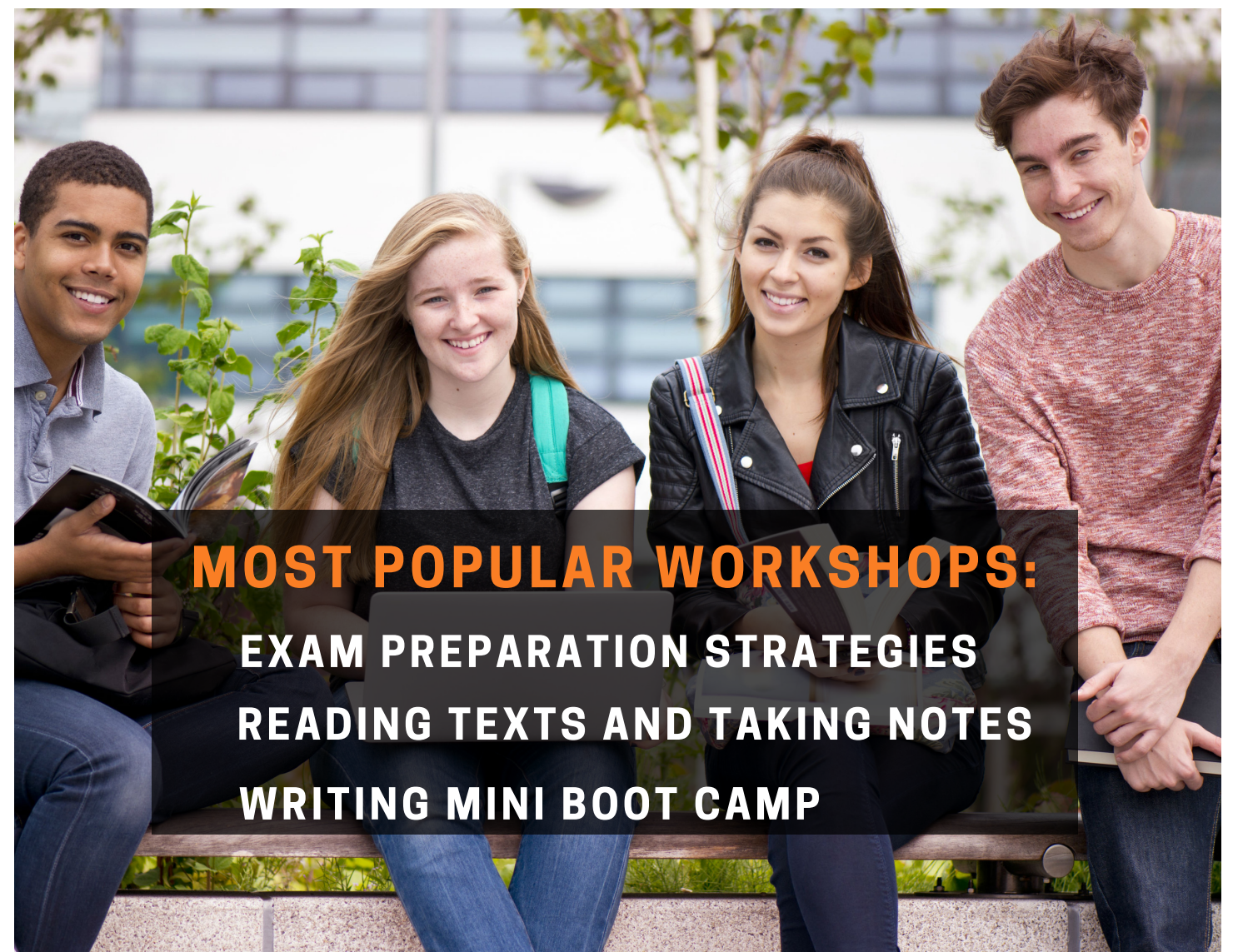
**1428** TOTAL STUDENTS ATTENDED

I LEARNED WHAT IT MEANS TO HAVE A CONCISE STUDY SESSION. IT HELPED TO TARGET THE MAIN OBJECTIVES OF THE CHAPTERS.

THE TIPS THAT THE STRATEGIST HAD MENTIONED DURING THE WORKSHOP WERE INCREDIBLY HELPFUL DURING TEST TAKING TIME.

HOW TO GET NOTES PROPERLY AND THEN HOW TO READ THEM FOR EXAMS

I LEARNED HOW TO LOOK THROUGH THE QUESTIONS AND THEN SOLVE THEM.



**MOST POPULAR WORKSHOPS:**  
EXAM PREPARATION STRATEGIES  
READING TEXTS AND TAKING NOTES  
WRITING MINI BOOT CAMP



**MOST POPULAR SESSION:**  
BUSI 1215 MIDTERM EXAM PREPARATION  
ACCT 3310 FINAL EXAM REVIEW  
BUSI 1110 MIDTERM EXAM PREPARATION

## REVIEW SESSIONS

**925** TOTAL STUDENTS ATTENDED

THE REVIEW WAS A GREAT PRACTICE FOR EVERYTHING THAT WE HAVE COVERED

I LEARNED HOW TO PROPERLY ANALYZE AND ANSWER A CASE STUDY.

HOW TO ORGANIZE THE INFORMATION GIVEN IN A QUESTION TO ANSWER IT EASILY. I WAS ALL OVER THE PLACE BEFORE AND MISSED NUMBERS.

## STRATEGIST ACTIVITIES

(LEARNING STRATEGIST) COMPLETELY UNDERSTOOD MY POSITION AND SUGGESTED IDEAS THAT FIT MY NEEDS. HE WAS VERY OBSERVANT AND HAD POSITIVE ENERGY. I LOVED HIS SUGGESTIONS AND CAN'T WAIT TO IMPROVE MY TIME MANAGEMENT SKILLS

THE (LEARNING STRATEGIST) LISTENED WELL. SHE PROVIDED MANY USEFUL AND PRACTICAL SUGGESTIONS ACCORDING TO MY SITUATION.

I FEEL MORE MOTIVATED AFTER SPEAKING WITH (LEARNING STRATEGIST).

1092 SESSIONS CONDUCTED

104 WORKSHOPS LED

### RESOURCE DEVELOPMENT

- LEARNING AIDS
- VIDEOS
- KPU 100 INTRODUCTION TO UNIVERSITY (17 COHORTS)
- KPU 101 THRIVING IN ACTION (5 COHORTS)

### UNIVERSITY SERVICE

- SENATE COMMITTEES
- FESD FACULTY COUNCIL

## MOST POPULAR LEARNING AIDS



### SCHEDULING YOUR DAY WITH A TO DO LIST

404  
DOWNLOADS



### CORNELL NOTE TAKING SYSTEM

357  
DOWNLOADS



### FINDING UNIVERSITY SERVICES AT KPU

244  
DOWNLOADS

## TUTORS TRAINED

Welcome to the Learning Centre!

Please note: All appointments are online only at this time.

Search by subject, course or tutor name... Search

Submit Writing Assignments

NUMBER OF TUTORS TRAINED: 36

TUTOR NAVIGATORS TRAINED: 16

## TUTORING



**6,999** APPOINTMENTS CONDUCTED  
**2,111** NEW SUBSCRIBERS

## STUDENT FEEDBACK

(TUTOR) IS SUPER HELPFUL AND KNOWLEDGEABLE. I CANNOT RECOMMEND HER MORE. SHE HAS REALLY HELPED ME THROUGH CHEM 1110.

(TUTOR) UNDERSTANDS STUDENTS' FEAR AND WEAKNESSES AND HELPS THEM BY MOTIVATING, GIVING GOOD COMPLIMENTS.

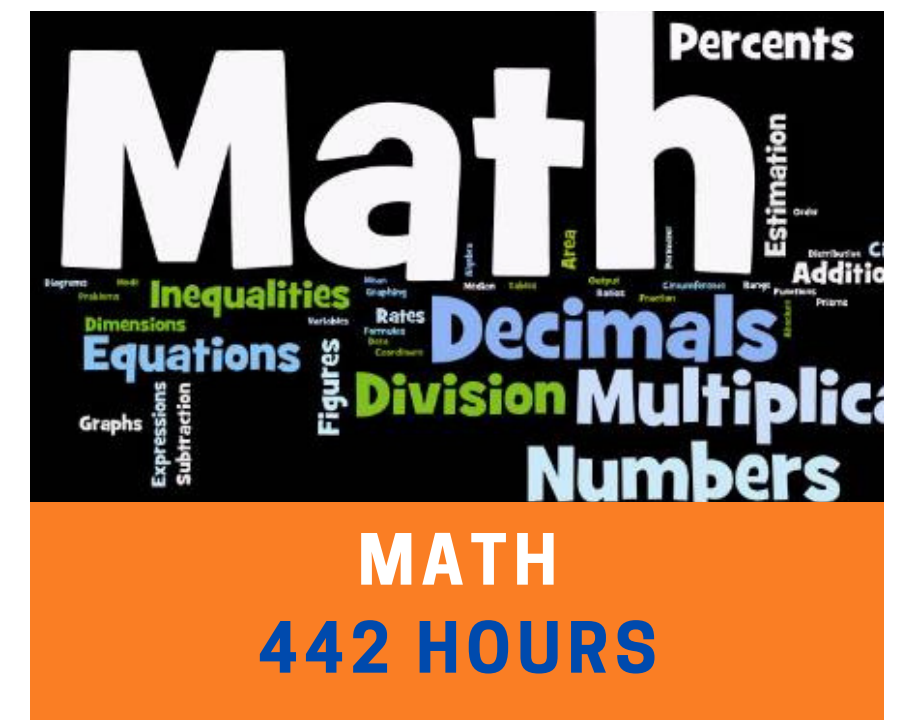
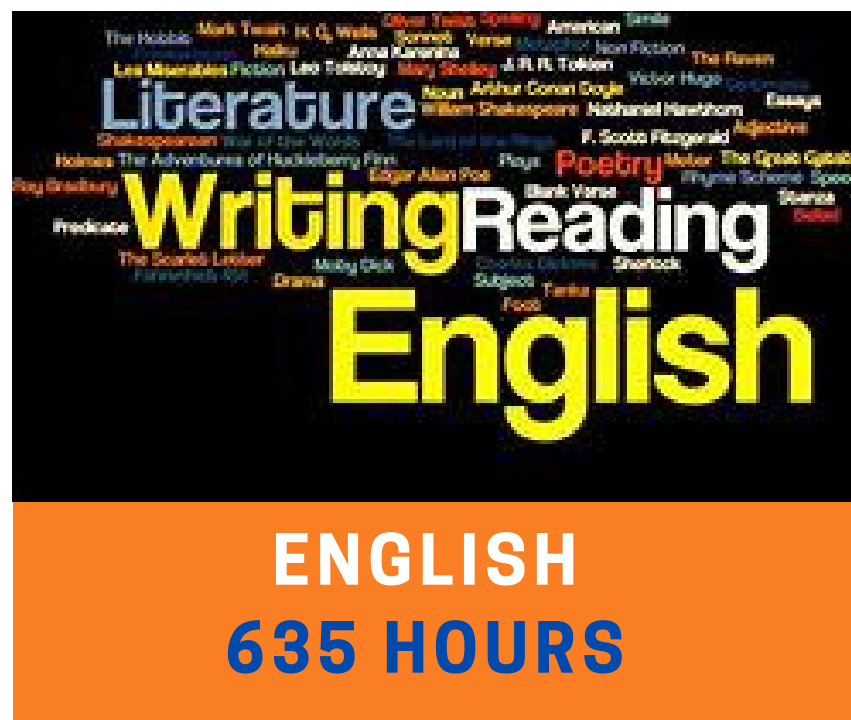
(TUTOR) WAS EXTREMELY FLEXIBLE AND ADAPTED WELL. ALSO VERY EASY TO TALK TO.

(TUTOR) WAS REALLY KIND WHILE LISTENING TO ME AND THAT MADE ME EVEN MORE COMFORTABLE TO TALK TO HER.

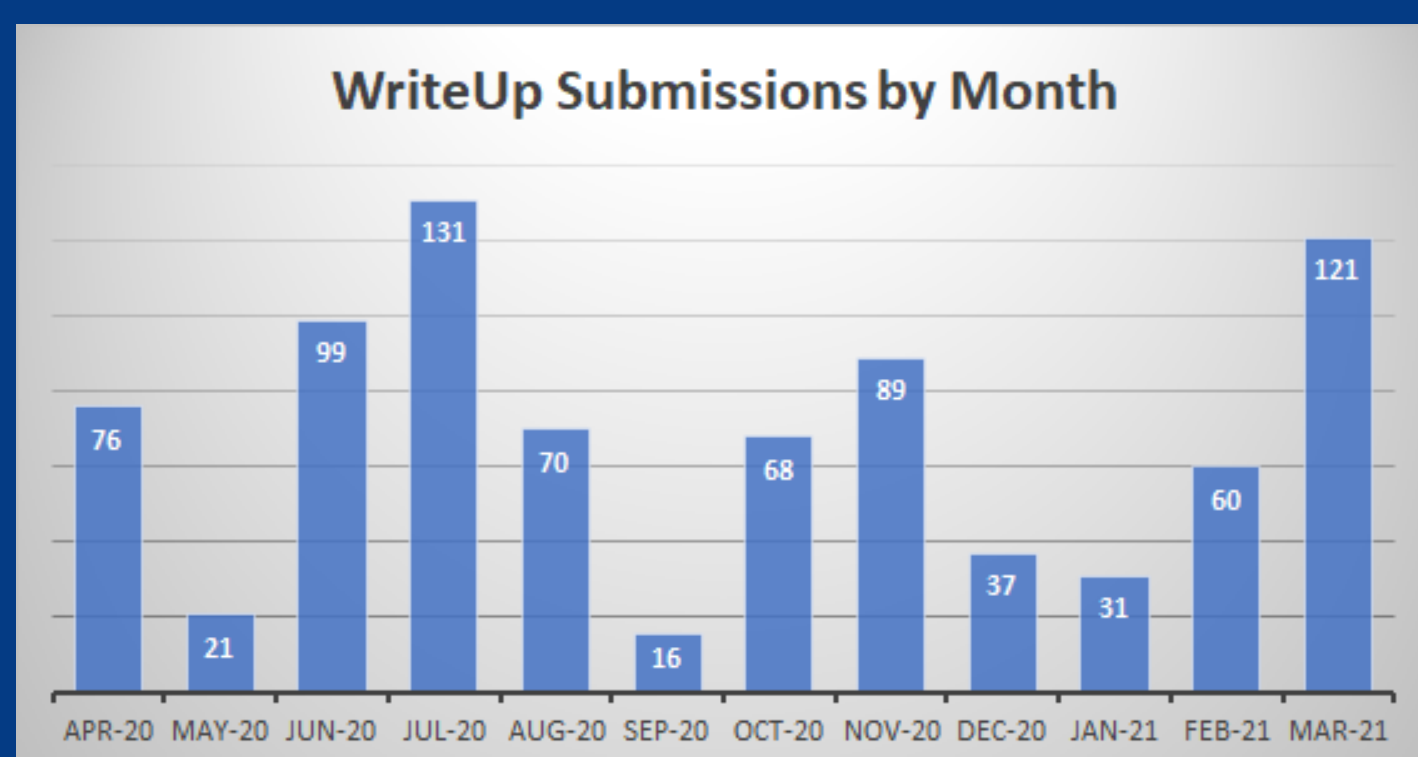
(TUTOR) BREAKS THINGS DOWN INTO MANAGEABLE PARTS, EXPLAINS THINGS SIMPLY, HELPFUL AND TRIES TO REALLY MAKE THE TUTORING SESSION MAKE SENSE TO THE SPECIFIC LEARNER.

(TUTOR) IS A VERY GOOD LISTENER AND CATCHES ON QUICKLY. GIVEN MY DIFFICULTY TO REMEMBER WORDS, ETC., SHE WAS VERY PATIENT.

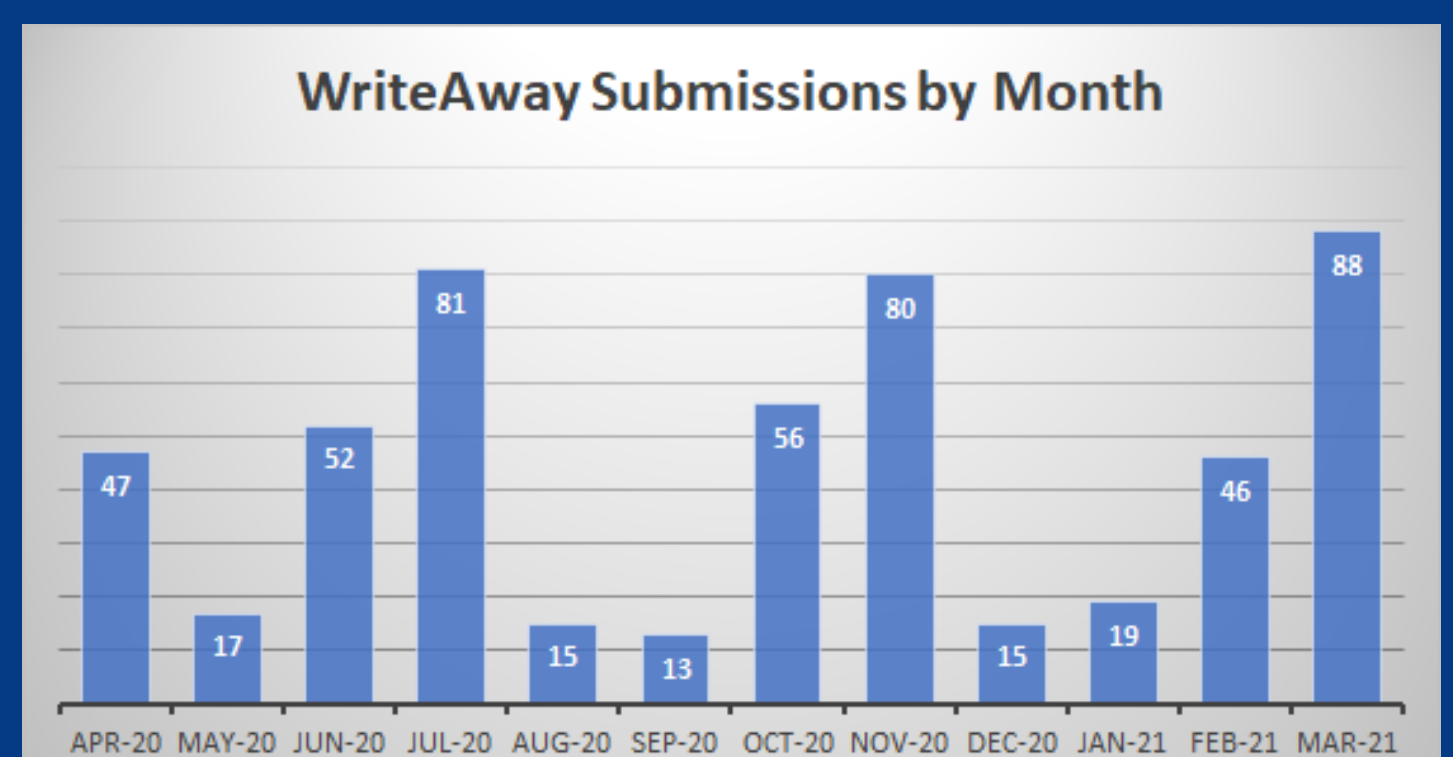
## TOP 3 TUTORING SUBJECTS



## WRITING SUPPORT



**819 PAPERS**  
**REVIEWED**

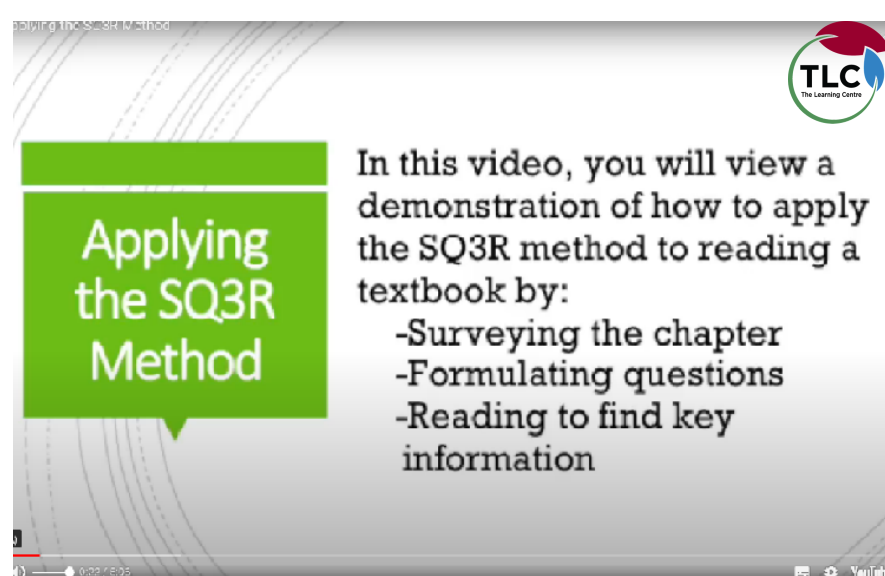


**529 PAPERS**  
**REVIEWED**

**VIEWED**

**62,489 TOTAL VIEWS ON YOUTUBE VIDEOS**

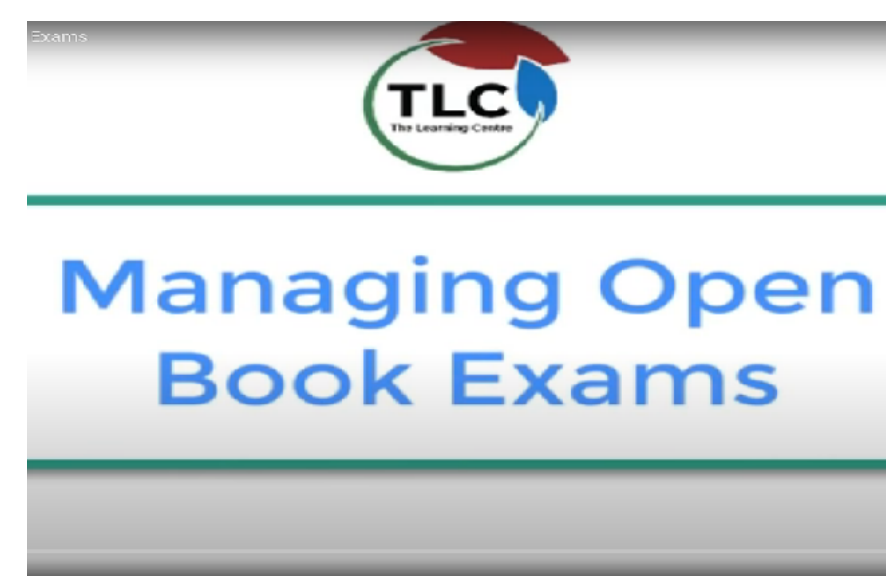
### **TOP 3 YOUTUBE VIDEOS VIEWED**



**Applying the SQ3R Method**  
11,758 VIEWS



**WHAT IS REFLECTION?**  
8,785 VIEWS



**MANAGING OPEN BOOK EXAMS**  
6,608 VIEWS

### **STUDENT OUTREACH**



**63,104 REACHED ON FACEBOOK  
330 FOLLOWERS ON  
INSTAGRAM & TWITTER**

**GREAT THINGS ARE AHEAD IN 2021.  
KEEP LEARNING AND KEEP GROWING.**

**VISIT@KPU.CA/LEARNINGCENTRES**