



September 2017

Report to the Board of Governors

KPU grad designs a better safety harness for wildfire crews

Fighting forest fires requires bravery, strength, and the right equipment.

While wildfires continue to rage across British Columbia, firefighter safety is top of mind for designer and Kwantlen Polytechnic University (KPU) alumnus Jaymes Williams. Williams is developing a device that will provide greater protection for those who battle blazes.

“These men and women put their lives on the line to protect us in an extreme environment that looks like hell on earth,” said Williams. “But how are they staying safe?”

As part of the product design program at KPU’s Wilson School of Design that he graduated from in 2016, Williams watched wildlands firefighters in action repelling from a helicopter. Afterwards, he talked to the crew about their personal experiences on the fire line and occupational health issues.

He learned that physically demanding work, long hours, heat and dehydration are the key instigators in the majority of firefighting accidents.

So Williams set out to design equipment that addressed the physical, psychological and emotional needs of wildlands firefighters. After testing multiple prototypes, Williams developed the Modular Accessory Carrying Harness (M.A.C.H), which provides easy access to communication, hydration, and storage.

Still in the prototype phase, the M.A.C.H provides storage for carrying equipment, houses a hydration pack and radio, is easy to strap on and off, and fits a small through large body frame.

The current harnesses and packs available for firefighters only exist as multiple separate items that must be purchased and strapped on individually. Williams knew there had to be a simpler more ergonomic solution that allowed maximum mobility and ease of use, and subsequently peace of mind, for wildfire crews.

“The work our students are doing is nothing short of mind blowing,” said Dr. Dan Robinson, design instructor and ergonomics consultant. “Jaymes spent time with real firefighters, and through rigorous evidence-based research produced a practical highly useable tool to help them perform better in the field. That’s what good design is all about— solving real world problems by taking the time to understand the people and context that the design is intended to serve.”

According to Williams, the M.A.C.H is ready to be “real world” tested.

“My next step is to work with firefighters to further refine requirements of the harness including human factors, potential problems, and hazards,” said Williams. “A lot of the hard work is done, but I’ll definitely need the support of a large organization or the interest of a manufacturing company to make it ready for firefighters to use in the woods.”

To learn more about the innovative design projects Williams is working on, visit Posthinc.ca.

To learn more about or register for KPU’s product design program, visit kpu.ca/product-design.

Photos of Williams wearing the M.A.C.H harness are available on [Flickr](https://www.flickr.com/photos/jaymeswilliams/).

Key Facts:

- Forest fires have burned more than 380,000 hectares of land in B.C. so far this year.
- The annual cost of wildfire suppression by the B.C. government is about \$182 million.
- Reports of accidents, near misses, and demonstrably unsafe acts in the context of bushfire fighting identify human factors as the primary cause in 34 per cent of cases and as a leading cause in 80 per cent of cases
- Wildlands firefighters are required to wear fire retardant long sleeve shirts, pants, gloves, and shrouds, as well as hard hats, goggles, ear protection, and leather shoes.
- The hazards that must be addressed by protective equipment include physical, electrical, heat, chemicals, biohazards, and airborne particulate matter.

By Tatiana Tomljanovic, KPU



Table of Contents

President's Report.....	2
Finance & Administration.....	3
Office of the Provost.....	9
Office of External Affairs	41
Institutional Analysis & Planning	52



National Aboriginal Day at KPU

Journalism instructor documents Philippines' war on drugs

A local filmmaker shows the brutality of the drug war in the Philippines in a new documentary.

More than 7,000 alleged drug users and dealers have been killed by police and vigilantes in the Philippines since President Rodrigo Duterte came to power in 2016.

Aaron Goodman, a faculty member in Journalism and Communication Studies at Kwantlen Polytechnic University (KPU), recently co-directed an eight-minute documentary about the war on drug users in the Philippines titled *Duterte's Hell*.

"We often hear about the extrajudicial killings in the Philippines in the news but we seldom see and hear from the grieving families of those who have died so it's hard for us to understand the impact of the violence," said Goodman. "I saw that many of those who are being killed are children and teenagers who often have little or nothing to do with drugs. Most of the victims are urban poor."

Set in Manila, the film shows graphic images of police examining and carting off dead bodies, and grieving communities struggling to cope with the government-sanctioned murders.

"I swear on my family, my son is not a pusher, my son had no gun," one mother wails, turning to the camera, minutes after her son was gunned down. "Please! Tell [this] to the whole world. Please help me! He's not a dog, my son. He's not a dog or a pig to kill like them."

Duterte campaigned on a policy of mass extermination for anyone involved in the drug trade—not only drug traffickers, but people who use drugs as well. Human rights groups such as Human Rights Watch have [documented](#) how small groups of plain-clothes police or vigilante assassins frequently gun down

people on the street or burst into homes in some of the city's poorest areas. Uniformed police often show up later and routinely plant drugs or guns on the corpses to justify the killings.

Duterte's Hell demonstrates the impact the war is having on residents of urban slums—an effect so disproportionate it led Amnesty International to [label](#) the campaign a "murderous war on poor."

As a documentary filmmaker and instructor, Goodman specializes in amplifying the voices and experiences of survivors and victims of human rights abuses, conflict and disaster. *Duterte's Hell* follows his 2015-2016 research-creation project funded by a Catalyst Grant at KPU titled [The Outcasts Project](#). The purpose of the photo-based interactive project was to humanize long-term and vulnerable heroin users taking part in North America's first heroin-assisted treatment program in Vancouver's Downtown Eastside.

His work on *The Outcasts* project led Goodman to develop an interest in representing injustices committed against drug users internationally. While the Philippines may be geographically far from Canada, Goodman comments that he "often thinks about what Martin Luther King Jr. said, 'Injustice anywhere is a threat to justice everywhere.'"

[Duterte's Hell](#) is free and available to watch online. The film contains graphic content that may be disturbing to some viewers. The film was produced by Field of Vision, the documentary arm of news organization The Intercept.

A photo of Aaron Goodman and film stills from the documentary are available on [Flickr](#).



For more KPU news:

[@KPUmedia](#)

kpu.ca/newsroom

[Flickr](#)

[RSS](#)

President's Report

July and August were unusually interesting for the public sector this year as the transition of governments occurred in Victoria. The campuses were also busy with record numbers of students taking summer semester classes, and several building projects forging ahead.

On June 29th and 30th I attended the regular Board meeting of the Council for Adult and Experiential Learning, and on July 6th I presented a paper to the International Association of University Presidents on innovation at KPU.

After some vacation in Europe, I jumped back into a busy schedule, with all the regular administrative meetings internally as well as the BCNET Board meeting, and KPU at Science World on July 25th.

I was pleased to join Pride Kwantlen and the KSA and other colleagues in the Vancouver Pride Parade on August 6th.

On August 10th, KPU was pleased to host our new Minister of Advanced Education and Skills Training (AEST) the Honorable Melanie Mark at KPU Surrey for a 2 hour tour and meetings with the Board Chair, administration, Kwantlen Faculty Association (KFA) President Bob Davis, and with students.

The Vision 2023 task force started its work in August, and a report on its work to date will be provided at the Board meeting.

On August 26th and 27th, I visited (with Dean Wayne Tebb and

AVP International Stuart McIlmoyle) Algonquin College Kuwait to discuss degree completion opportunities for their diploma graduates.

My role as Vice Chair of the Post-Secondary Employers Association continues, with Board meetings and the AGM on September 13th.

On September 15th I attended the second Metro Vancouver Regional Prosperity Forum, with the Honourable Navdeep Singh Bains, Minister of Innovation, Science and Economic Development present.

On September 18th I travelled to Victoria to attend the regular meeting of the BCAIU Presidents, and on the 19th joined the KPU Foundation Board at its AGM. The BCNET AGM was held on the 20th and the KPU Alumni Association AGM was held on the 21st.

Also on the 21st I attended an AEST hosted meeting at Vancouver Community College (VCC) on the future of Adult Basic Education (ABE) and English Language Learning (ELL) programming in the public post-secondary system.

Submitted by,
Alan Davis, PhD,
President and Vice Chancellor



Dr. Alan Davis and the Honorable Melanie Mark, Minister of Advanced Education and Skills Training

Finance & Administration

FINANCIAL SERVICES

General:

Personnel Update:

Financial Services welcomed Joe Sass as the Executive Director effective August 8, 2017. Joe joined KPU in early 2016 as the Director, Business Performance and Advisory Services (BPAS). Over the past 18 months, Joe has led the newly formed BPAS team, accountable for internal audit and risk, as an integral part in shaping assurance and operations for KPU's future. Prior to KPU, Joe performed financial and performance audits and managed financial accounting within the Office of the Auditor General and the University of Victoria respectively. Joe has an in-depth knowledge of the challenges facing the post-secondary sector and has a track record of finding innovative solutions. We look forward to having Joe support the Financial Services team in improving processes and implementing change.

Financial Operations and Payroll:

2016/17 Financial Statement for KPUF and KPUAA:

The KPUF audit has been completed and the audited financial statements will be presented to its Board at the September meeting. The review of the KPUAA financial statements has been completed and were presented to its Board at the August meeting.

Statement of Financial Information (SOFI) 2016/17:

The Statements of Financial Information have been completed for the year ended March 31, 2017. The draft report will be forwarded by the Board's Finance Committee in September.

Payroll Operations:

Payroll Services welcomes Kim Wickramaratne as the new Payroll Officer to their team. Kim will be responsible for the BCGEU staff payroll at KPU and has had various roles in payroll and accounting in private companies. Kim holds a Payroll Compliance Practitioner (PCP) certificate and is pursuing the Certified Payroll Manager (CPM) designation. Iuliana Gafincu (Manager, Payroll Operations) has left KPU and is joining a finance team at another post-secondary education. We thank Iuliana for her service and wish her well in her future endeavours. A search is currently underway for her replacement.

The Web Time Entry project is progressing as planned and is on schedule. The pilot was expanded to include Facilities Services in June. A survey was conducted in May to get employee and approver feedback on their experience and some improvements were made to the system. In addition, stakeholder meetings were held in August to obtain feedback from the pilot groups and full roll out is planned for late October. In preparation for this last phase, training

sessions for employees and approvers will be held throughout September and October.

Accounting Services

Accounts Payable welcomes Sandy Chu to their team. Sandy is in a temporary position and will be assisting with purchase card reconciliations and other accounts payable functions. Sandy has been with KPU for more than ten years in various roles and is currently enrolled in the Bachelor of Business Administration program at KPU.

A Financial Services/OREG working group was established to address the recommendations from the tuition audit report this past spring. Accounts Receivable continues to work closely with staff from Office of the Registrar to transition the responsibility for data entry of tuition fees into the system.

Budget and Financial Reporting:

2018/19 Budget Development

During the summer the Budget and Planning team met with all Divisional budget holders to review the 2018/19 Budget Development process and provide training opportunities on the new FAST- Budget and Forecast tool. The tool will be used to collect 2018/19 Budget requests and is expected to result in a number of efficiencies to the budget request collection, compilation and summarization process.

Procurement Services:

Personnel Update:

Thomas Kwadzovia joined the University in June 2017 as the new Director of Procurement Services. Thomas brings several years of rich senior management procurement experience from the BC Provincial Government and BC Post-Secondary sector. Thomas is passionate about leading the transformation of the KPU procurement service to align with best practice.

Department Name Change:

Effective July 2017, the name of the Purchasing Services Department is changed to Procurement Services Department. The name change is to reflect the overarching strategic role the unit plays in efficient and effective allocation of the University's resources.

Upcoming Events:

As part of ongoing continuous improvement, Procurement Services is currently undertaking policy and process reviews with appropriate actions plans to follow. In the fall, the department plans to deliver a number of procurement process and systems refresher training/educational sessions to end user departments and other key stakeholders.

Finance & Administration *cont'd*

INFORMATION TECHNOLOGY

GOAL #1: Core Teaching & Learning technologies to All Divisions

Digital Ready Classrooms – 87% complete; remaining rooms include a few at Surrey campus inaccessible due to the Spruce renovation (these will be completed as soon as available), and 17 rooms at Cloverdale campus currently scheduled for summer 2018; initial solution for Wi-Fi access to projectors agreed upon in collaboration with Teaching and Learning, rollout plan in progress.

Video Platform – Kaltura video platform is in production with over 900 media entries in the system; work complete on preliminary integration with KPU's Learning Management System, Moodle; integration with Office 365 is being explored.

GOAL #2: Modern and Optimized IT Infrastructure

KPU's New Navigation Portal – Over 100 tasks from teams across the University are now in the navigation portal for initial launch; initial launch has been delayed due to the introduction of single sign on, OneLogin, which has taken a little longer than hoped. The first OneLogin applications are scheduled to go live in late September; communication regarding OneLogin go live has been initiated. The integration of tasks with OneLogin applications will follow; once the initial applications have been integrated, a soft launch of the navigation portal will be conducted with participating teams to enable extensive testing. Once the system has been thoroughly tested via the soft launch, it will be promoted broadly to the University community with broad promotion expected during the Fall 2017 term.

Digital Signage – System in place and stable; now established as the enterprise digital signage solution for the University.

Campus Projects – (Spruce, School of Design (WSOD), Maple Leaf, Testing Centre - Richmond) – Spruce: AV installations 80% complete; faculty, staff and student computers and phones to be completed. WSOD: Network infrastructure equipment POs have been issued, delivery of equipment imminent – on track with project timeline; AV infrastructure equipment requisition created, kick off meeting scheduled with vendor Sept 12. Maple Leaf: Initial requirements met and installation complete; equipment for Wi-Fi access to projectors has been requested, equipment received, installation to be scheduled. Testing Centre - Richmond: Paragon system installation complete

GOAL #3: Transformed Customer Service and User Experience

IT Organization Restructure – Work is continuing with HR to finalize new organization structure: search for Director Business Services to begin in September, and the IT Governance model is anticipated to be rolled out in close partnership with Finance as part of the upcoming Budget process.

Office 365 – Office 365 (Canadian cloud) offers email, cloud storage (like Dropbox or Google Drive), Skype for Business, and other services at little to no cost for educational institutions. Office 365 email was rolled out to students in July 2016; Office 365 pilots with selected Admin and Academic participants complete and full rollout planned for Fall 2017 term, rollout of cloud storage and Skype for Business to students is also planned for the Fall 2017 term.

Student Experience – Service Desk calls reduced by 27% at start of the Fall term due to introduction of automated password reset.

GOAL #4: Responsible Management of Risk & Information Security

Tuition Process Improvement – Tuition process improvement development is complete, awaiting final testing and signoff from OREG; target in production early in Fall term.

Information Security – New information security model presented to and approved by the University Executive; development of job descriptions and the procurement process for Security as a Service is underway.

Phishing Prevention – A phishing (fraudulent use of email to steal personal information) prevention campaign has been launched, Finance department meeting is complete. Upcoming meetings include International, Faculty of Arts, Faculty of Design, and Faculty Chair meetings.

PCI Compliance – PCI compliance (required for taking credit card payments) scan is complete and compliance confirmed.

Security Awareness & HR Onboarding – IT has an agreement with HR to incorporate information security awareness for new employee onboarding and orientation, work is in progress to implement.

Emergency Notification – Currently working with Safety and Security to operationalize emergency notification system; commissioning planned for October for Shake Out BC.

GOAL #5: Modernized Software Applications

ERP modernization – High level needs assessment completed for Finance ERP requirements – gaps, alternatives, evaluation of near term risks and longer term benefits summarized. A similar assessment for HR ERP requirements is in progress; overall summary and recommendations to be presented to University Executive in September timeframe.

Student Information System improvements – The Degree Works application is installed and working in both test and production environments; the team is currently working on completing data conversions due to incorrect past practices. The tentative target for initial go live is Nov 1, this may be delayed if additional time is required to resolve data issues.

Finance & Administration *cont'd*

HUMAN RESOURCES

People First Culture – The HR team continues to work with various stakeholders across the university to evolve our culture in support of placing and taking care of our people first – Employees, Students, Community, and Business Partners. The goal is to align the key university wide employee activities, such as leadership get togethers, strategic and goal planning, training and development, labour relations, and various avenues where we come together as an opportunity to discuss continued alignment in support of our people first culture.

Talent Acquisition – Senior Searches – Senior searches completed include:

- Divisional Business Manager, Continuing & Professional Studies
- Director, International Recruitment, Admissions & Articulation
- Manager, Talent Acquisition & Onboarding
- Executive Director, Financial Services
- Senior Manager, People Relations
- Manager, Total Compensation

Healthy University Initiative – The Healthy University Initiative (HUI) *Employee Working Group* has been collaborating with KPU's Marketing department to craft promotional materials for use in a soft launch of the initiative and brand, *Health + Wellness @ KPU*, this Fall 2017. The newly-created esthetic embodies HUI's guiding framework which recognizes that defining health and wellness is a personal matter that crosses several dimensions of wellbeing (e.g. emotional, financial, mental, physical, social, spiritual).

Throughout the soft launch, HUI *Employee Health Champions* will connect with faculty and business division heads to promote HUI's history, approach and initiatives. The first major initiative is to take inventory of existing wellness-related programs, services and initiatives across the university, and to assess their effectiveness through consultation with employees. Work has begun with IAP to develop a survey to capture this information, and to identify key wellness-related issues and areas of interest among employees. It is anticipated that the survey will be released later this Fall. Under the guidance of the Healthy University Framework and HUI, the goal is to increase health and wellness awareness throughout the KPU community by developing a supportive, inclusive central hub of wellness activities, events, information sessions, and services; these will be championed by a community of employee health advocates in an environment where these types of initiatives are celebrated.

Diversity and Inclusion - Canadian Centre for Diversity and Inclusion (CCDI) - With the goal of enhancing our welcoming, caring, safe and respectful environment for KPU students, employees and community members, PDEC has partnered with

CCDI to develop a framework to evolve PDEC's activities in support of KPU's strategic goals. Discussions are underway both internally and with CCDI to finalize the approach and next steps. Key areas of focus will be refining the PDEC mandate, clarifying roles and responsibilities, and identifying 3 areas of action over the next year. HR is working to finalize a framework and rollout for an online Respectful Workplace training course to our employees in collaboration with the KFA and BCGEU.

Performance Management – Our enhanced performance review approach for administrative employees was rolled out over the summer timeframe. Through this enhanced process we will strive to engage and empower our employees to drive results in support of KPU's goals. Training sessions on the enhanced approach were provided for administrative employees on all campuses during the month of July. Additional training sessions are planned to ensure all employees have an opportunity to attend. The HR Business Partners are now working with their leaders across the university to support both managers and employees through this refreshed approach.

Talent Management – HR provided training for the Employee Services Stakeholders group on the processes and paperwork required when hiring temporary foreign workers, including students who are in Canada to study. Information was also provided on the processes required when a temporary work permit or study permit expires.



Finance & Administration *cont'd*

FACILITIES SERVICES

Capital Development (including planning, design, renovations and new construction)

Spruce Building Renovation—Labs nearly complete. Minor delay for the start of classes at the beginning of September. Phase two addition work underway in the future atrium area.



3 Civic Plaza—Contract has been awarded and the trades are mobilized onsite to begin construction. Procurement of AV and furniture packages will be sent for tender in September. Space Management: Alternative space found at KPU-Surrey for the SOB post-bacs for the Fall 2017/Spring 2018 semesters. Soft launch of SOB programs in Summer 2018. Full launch of all programs in Fall 2018

Chip and Shannon Wilson School of Design - Work continues in the interior spaces of the building on all floors. Furniture contract has been awarded. Space Management: The WSOD will continue to use GDMA computer lab R3082 in the main building during Spring 2018 to transition existing students who are unable to purchase laptops.

Sustainable Agriculture Renovation at Richmond Campus – Construction is in progress and target date for Occupancy Inspection is September 1, 2017.

1st Floor Richmond Washrooms Upgrade - Demolition has been completed and in the process of remedial work to replace corroded studs and pipes. Finishing work is taking place later this week and the following week. Expected to complete 2nd week of September.

Installation of Concrete Sidewalk at KPU Shuttle Stop – The installation has been completed and only need clearing of the area. It will be ready for Fall classes.

Building Envelope at Richmond Campus – Preparation of tender documents is in progress. Currently waiting for budget approval.

Facilities Operations/General

All Campuses - Lots of activity preparing the campuses for the new semester. Maintenance on classrooms, grounds and entrances performed by the facilities staff.

Surrey Campus - Picnic tables and benches sanded and new stain applied. New bench seats for Surrey center courtyard. All of the building automation system controls in the Surrey Cedar building have been upgraded from 1990's era computerized electronics components, to current technology components that provide greater monitoring and control capabilities, which greatly improve the system's ability to serve occupant needs, while increasing energy efficiency and reducing operating costs. Last winter a serious leak was discovered in the underground heating system pipe linking the Surrey Birch building boiler room to the Surrey Main building. Repairs could not be initiated until the spring because of the loss of heating capability for Main building while the faulty section of pipe was being cut out and replaced. The complexity of the leak under the corner of the Birch building foundation involved several weeks of analysis and planning including mechanical, structural and geotechnical engineering services, to ensure that appropriate measures were taken to minimize risk to people and physical assets. Material samples were collected and have been sent to a laboratory for analysis and risk assessment for other underground infrastructure at the Surrey campus.

Langley Campus

East Elevator: During a monthly inspection of the Langley campus east elevator, a small hydraulic fluid leak was discovered in the main drive shaft. The elevator was immediately taken out of service for safety reasons; further investigation revealed that the cylinder was leaking into the ground below and could not be repaired, requiring a full replacement. Due to the age and unique design of the component, a replacement was not available and needed to be manufactured. Redundancy with the west elevator for the campus provided an alternative while the repairs took several

Finance & Administration *cont'd*

weeks to a month to complete.

Brewing Instructional Lab: The domestic hot water heater providing potable hot water for the BIL began to leak and was found to be unrepairable. An emergency replacement solution was initiated and a new on demand domestic hot water heater system was installed to replace the original hot water tank unit which sprung a leak. BIL operations were interrupted while domestic hot water was not available, and unit replacement was expedited as much as possible to minimize the impact on BIL operation.

TFM Consultants International of Langley was contracted to develop an operator training program for the BIL Process Steam Boiler and the Glycol Chiller systems used in the brewing and beer storage process. Once the program was developed, TFM provided two days of program training to BIL and Facilities support personnel to develop the equipment user skills required for safe operation. This greatly increased safety and the number of trained personnel available to operate, monitor, and control these significant risk, critical pieces of brewing process equipment.

Main Water Meter: A planned water shutdown occurred on the Langley Main campus while the City of Langley had the Main campus water meter replaced as part of their infrastructure renewals process. KPU capitalized on this opportunity to install a new bypass system and secondary metering to allow for future maintenance without total shut down of the campus water supply. The new meter provides in the moment water consumption information through the Automated Building Systems that can be monitored for changes in consumption rates, a valuable tool in tracking abnormalities or sudden leaks.

Richmond Campus:

Elevator Motor: The elevator motor controls for the three elevators at the Richmond campus were replaced with new units which improve the safety, efficiency, and effectiveness of the elevators' operation. The upgrade includes a soft start unit which eliminates the sudden jolt that can sometimes occur when an elevator has been stationary for a period of time and the hydraulic fluid pressure has decreased even a slight amount. The new controls will improve user comfort and extend existing equipment life, reducing operating costs.

Cloverdale Campus:

Sprinkler System: Emergency repairs were required to replace failed Victaulic valves on the dry pipe fire sprinkler system serving the Millwright and Welding shop outside covered work; the failed system caused the piping to charge with water. The obsolete valves would have required manufacturing, however, alternative compatible parts were identified. All valves on the system were identified and approved for replacement given their valve is no longer in production. During the repairs, because the fire safety system was charged full of water rather than air, flow detectors would not have shown a sprinkler event, the campus needed to be on

24/7 fire watch until the new valves were in place. Thanks to the combined efforts of KPU personnel, Security on fire watch, and our service contractor, repairs were completed within a week still while maintaining occupancy, protecting business continuity, and minimizing risk of disruption to educational services.

Events—KPU Facilities provided space, logistical and set-up support for the following events:

Noteworthy Internal Events: Family Orientation, Inside/Out Cheque Presentation, Digital Pedagogy lab Institute, Mature Student Reception, Fall New Student Orientation (about 1700 people at Surrey and 800 at other campuses) every public space used, International Student Orientation (600 people), KPU Welcomes U, Post Bacc Orientation, Langley Open House and Farmers Market, Northern Denmark Student Field School Event, Northern Denmark Student Mixer

External Partnership Events: Kiwanis Fraser Valley Music Festival, CANIRON Blacksmith Competition, Canadian Blood Services: Donor Clinic, Canadian Blood Services: Recruitment, Somali Youth Conference, Gateway of Hope: Ride Into History fundraiser

Ancillary Services

Bookstore:

The Bookstore started charging for single use biodegradable bags to align with KPU's commitment to environmental sustainability.

On-line sales are up 61.7% as of September 5, compared to last year on the same date. The Bookstore is making a conscious effort to improve its website and thus on-line sales activity.

Overall sales in the Bookstore have declined 6.4% as of September 5. This is consistent with our peer institutions and other institutions across the country.

The Bookstore successfully launched new software (Verba Collect) to improve textbook adoption rates with Faculty. This resulted in more textbooks being available for sale on the first day of class than in years past.

Parking & Transportation Services:

The campus shuttle contract with Luxury Transport was extended an addition two (2) years (expires August 23, 2019) at the existing rates.

The Impark contract was extended an additional (5) years (expires June 30, 2022) at a 35% reduction in the contracted price.

Printing Services:

The lease on the commercial colour printers has expired. The decision was made not to enter into a new lease and go month to month for the foreseeable future. The premium to operate under a month to month contract is estimated to be approximately \$22,000 annually.

Finance & Administration *cont'd*

University Space Management

Relocations:

CPS relocated from City Centre 1 to surplus space in KPU-T open faculty office C2330 on July 21, 2017. The SW corner of C2330 was cleared and 6 desks installed for CPS.

Faculty Hotel Offices:

The self-service Faculty Hotel Offices were cleaned up and cabinets were re-keyed in response to faculty feedback regarding accumulating clutter and missing keys.

Maple Leaf:

Faculty offices R1815, R1825, R1860 reassigned on July 21, 2017. Alternate office space was found for 13 faculty members: 9 x ACA, 2 x FSH, 2 x SOB.

Classrooms R1820, R1830, R1840 reassigned on Aug. 6, 2017 (after Summer 2017 regular classes) for modifications.

CAMPUS SAFETY AND SECURITY

Security

7/24/365 Security Coverage Surrey/Langley Campuses – Surrey and Langley campuses now have a security officers on site between 11:00 PM and 7:00 AM. Having a security officer on site 7/24/365 not only provides physical security to the campus overnight, it also reduces some security costs by eliminating the necessity of having mobile security attend the campuses after hours to address requests and concerns.

KPU Safe App—Security has successfully launched the KPU Safe smart phone app. The app provides a means of connecting to Emergency Planning, Occupational Health and Safety, and Security on a cell phone.

Orientation—Security and Emergency Planning set up an information table at all of the campuses that welcomed the new students to KPU.

Occupational Health and Safety

Safety Training—Reviewed Forklift training requirements with applicable departments to ensure authorized employees are trained and certified to operate this equipment.

Safety Coordination—Work is underway with Facilities, Contractors and other stakeholders, for the Spruce building renovation project, to ensure the safety of employees and students during the ongoing construction.

Emergency Planning

Emergency Operations Centre (EOC) Training—Emergency Operations Essentials training was offered and 24 candidates completed the training successfully.

Alertus/Regroup—Notification systems will be tested on a campus-by-campus basis, culminating with an all systems check on Sept. 30th. System will be fully tested for Shake Out BC on October 19th.

EOC Activations—EOC activated to support July 31st IT failure. EOC will be stood up for convocations in support of the events.



Download KPU Safe from the [App Store \(iOS\)](#) or on [Google play \(Android\)](#).

Office of the Provost

The academic year 2017/2018 opens with a flurry of activity, optimism and positive change at KPU. The summer months were busy with classes, renovations, construction, planning, programming and visioning in preparation for the Fall and for the bright future that lies ahead for us all here.

The Provost has resumed contact with the newly named Ministry of Advanced Education, Skills and Training under the leadership of Minister Melanie Mark. We are fortunate to have access to a number of highly capable senior bureaucrats that have remained working in the Ministry over the transition of government. This will prove invaluable in moving forward the many files and projects that we post-secondary institutions have in play at any time.

The development of the new Academic Plan 2023 is now officially under way. We hope to reach out to the entire KPU community to engage in substantive discussions about items and issues that have arisen from within over the past few years. As we move into wrapping up the final year of Academic Plan 2018 we are pleased with the progress on the majority of strategies and proud of how our internal stakeholders have embraced the main goals and initiatives of the plan.

Over the summer we completed an in-depth examination of the nature of research at KPU and completed an analysis of what organizational structure would best support our many faculty researchers. This early fall we will be reconstituting and renaming the office that will now be called the Office of Research and Research Services. The Scholarship element of the former structure will be housed within the Office of Teaching, Learning and Scholarship.

We have begun the selection process for a new Associate Vice

President, Research and look forward to the many Academic Plan discussions we will be hosting on how to define, encourage and advance research at KPU.

The Provost is delighted to welcome our new Associate Vice President Academic, Dr. Steve Cardwell. A formal introduction will be done at the public Board of Governors meeting.

One of the most significant items to emerge over the past four years has been the desire by faculty and administrators alike to explore the possibility of offering graduate studies at KPU. Under the University Act, KPU is empowered to offer up to Masters degrees. A task force consisting of Academic Council and a steering committee of senior administrators will be engaging with the community to determine both the feasibility and potential framework for graduate studies at KPU.

Our three simultaneous building projects, namely KPU Civic Plaza, the Wilson School of Design (Richmond campus), and the fully renovated Spruce building (on the Surrey campus) are all progressing on schedule and on budget. The School of Design will be moving into their new building in January 2018 while the other two buildings will see selected programs operationalized beginning this fall (in the case of the Spruce building) and in the summer semester (KPU Civic Plaza). The official launch dates for the three facilities have not been finalized as of this writing but will appropriately celebrate these major milestones for KPU.

The Deans held a successful leadership retreat last June facilitated by Dr. Malcolm Weinstein, a local leadership and team-building specialist. The retreat allowed the Deans to lay the groundwork for the dizzying number of activities and developments on schedule for this academic year.



The 5th Annual KPU Powwow is happening on Saturday, October 14th. Join us for a celebration of culture and tradition, a dance competition, and traditional drumming. The event is free and open to everyone. [RSVP now!](#)

Office of the Provost *cont'd*

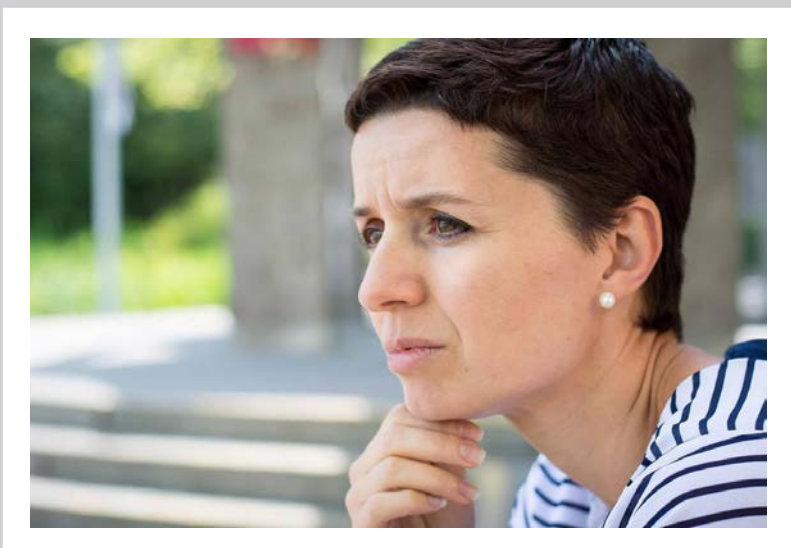
The Provost is actively involved with Polytechnics Canada colleagues from across the country to articulate and promote the singular role that polytechnics play in catalyzing innovation and industry partnership in the Canadian economy. We are presently preparing a case to be brought to the federal government outlining our unique ability and nimbleness to advance the innovation and skills agenda launched by the Trudeau government.

Recent notable meetings, conferences and events:

- Joined KPU's AVP, Business Development and Innovation and Executive Director – Finance in discussions at the Squamish Training & Trades Centre in North Vancouver focused on current programming, expansion into new and more diverse program options and a reporting mechanism that would better support the needs of the Squamish Nation and provide better accountability.
- Hosted discussions with the Justice Institute of BC Vice President, Academic, Colleen Vaughan and Dean for the School of Criminal Justice and Security, Stuart Ruttan concerning possible pathways between selected programs at the respective institutions.
- Hosted the Dean's leadership retreat at the Granville Island Hotel.
- Attended discussions with the Saudi Arabian Cultural Bureau Visit on August 14th aimed at supporting the success of present and future Saudi students at KPU.
- Attended meetings with provincial Education Planner BC - Financial Modelling Working Group.
- Meeting with Stephen Urquhart, Chair - MEDEC Western Canada around the future of health systems in Canada and how KPU, selected programs and researchers may collaborate with a growing health tech innovation sector.
- Hosted a meeting with Jordan Tinney, Surrey School District Superintendent and Dr. Steve Cardwell, AVP, Academic, around the future of micro-credentials.
- Attended the Polytechnic Vice Presidents Academic Working Group
- Attended a BCAIU-sponsored demonstration of Riipen. A software program built to link, coordinate and enhance Co-op opportunities between post-secondary institutions and industry.
- Attended welcome back sessions at the Wilson School of Design, Faculty of Science and Horticulture, School of Business and Faculty of Support and Development.
- Hosted a session for the Faculty of Arts to lay the groundwork for discussions regarding the new Academic Plan.
- Attended a meeting and facility tour at Innovation Boulevard Health Tech Accelerator located at Central City.

"I was born and raised in a communist country, isolated from the rest of the world. No one got in. No one got out. No one owned anything privately. Food was rationed. There was no religion other than believing blindly in the Party. Only one channel was allowed if you were lucky enough to get a black and white TV. We had an insatiable desire to learn about the rest of the world. My father illegally secured an antenna for our TV. I still remember how he would try to position it near the window but not outside. We would see glimpses of Italian and Yugoslavian shows. We picked up the music, language, movies, and culture and absorbed it all like it was food for our soul. Sadly enough, the next day we couldn't talk to friends about any of it, if we wanted to avoid having our family deported to the farthest village and be marked for the rest of our lives.

Many years later, I find myself in Canada, in one of the greatest countries in the world. Because of my childhood, I will always value freedom, choice, and opportunities more than anything. I want to enjoy every single day and pass on the lesson of appreciating what we have." Silvana S.



Office of the Provost

FACULTY & ACADEMIC UNITS

FACULTY OF ACADEMIC AND CAREER ADVANCEMENT (ACA)

Academic & Career Advancement (ACA)

Melbourne Polytechnic Visit to KPU

On June 15, ACA Dean Patrick Donahoe and ACP Co-Chair Mark Diotte hosted Lindee Conway, Head of School, Foundation & Preparatory Studies, College of Humanities & the Arts from Melbourne Polytechnic in the Surrey Conference Centre. Some thirty faculty and staff attended her lively and informative presentation on Access Programming in Australia and New Zealand. Interestingly, Lindee was directed to have a look at KPU by her institution's President who grew up and went to school in Surrey and who recommended KPU as the best example of an access institution in Canada.

BC Council for International Education

Dr Patrick Donahoe, Dean, Faculty of Academic and Career Advancement attended the BC Council for International Education, Summer Conference, June 18-21 in Kelowna. While there, he was part of a joint presentation called *The Future of Now: Canada at the Crossroads* along with John Shalegan of JTS International, and Jesus Gomez from the British Council

Annual National Conference & AGM for CFUW

The annual National Conference and AGM for CFUW (formerly the Canadian Federation of University Women) was hosted by CFUW Richmond, June 23 to 25, 2017 at the Sheraton Vancouver Airport Hotel. KPU honoured the significant contributions made by CFUW, in BC and across the country, to the support and encouragement of women attending university by sponsoring the Opening Reception. ACA Dean Donahoe and KPU student Board member Allison Gonzalez attended and Dean Donahoe spoke to the attendees about KPU's unique mandate.

BC Somali Youth Summit

The third BC Somali Youth Summit took place at the Surrey Campus on Saturday, July 15. The day-long event drew 75 young men and women and focused on exploring participants' strengths, skills and creativity. In the week prior to the Summit the participants completed The Gallop Organization's StrengthsQuest assessment. Strengths-Quest helps students and educators discover and develop their strengths for greater academic, career, and personal success by building on what one does best – the way one most naturally thinks, feels, and behaves as a unique individual. Candy Ho, faculty member in Education Studies, and a trained StrengthsQuest facilitator, helped the youth to understand how self-knowledge is one of the key enablers for university achievement. During the afternoon, attendees chose from three options: painting, digital storytelling and creative writing. Funding for the Youth Summit came from a President's Diversity and Equity Committee

grant and from a community partner, Pacific Community Resources Society.

Muslim Food Bank Children's School

In June, KPU was approached by the Muslim Food Bank with a request for assistance by providing classroom space for a Children's School for Syrian refugees. Groups of young learners, 6-9 years and 10-13 years, spent seven weeks in July and August learning English and getting comfortable in a Canadian-style learning environment which included trips to the Library and the use of other Campus spaces.

Academic & Career Preparation (ACA)

Digital Badges

The ACP research team of Janet Webster, Gillian Sudlow, and Ian Stanwood, with support from Tom Carey, Patrick Donahoe, Meg Goodine and Mark Diotte have been busy pushing ahead this summer on a project to develop digital badges in the area of writing and critical thinking. The group presented their current research at an ACP PD event on September 11 with a view towards putting together a solid .6 funding proposal in the fall.

Pacific Community Resources Society (PCRS)

This summer, ACP successfully launched a partnership with Pacific Community Resources Society (PCRS) to create the SCOPE Kwantlen Learning Centre. SCOPE is the Surrey Community Outreach Program for Employment, and KPU began delivering adult upgrading in English and math at the PCRS Whalley location at the start of the fall term. Faculty are excited to help SCOPE's multi-barriered clientele move forward to other KPU programs and meet their vocational goals.

Access Programs for People with Disabilities (APPD)

APPD has a full or nearly full complement of students on all three campuses. We look forward to working with our new Instructional Associate Coordinator, Kevin Day, who started in August.

Faculty

Faculty member Nicola Soles successfully applied for two semesters of educational leave to study comparative practices in experiential learning, specifically related to work experience, in the field of Adult Special Education and to compile a resource guide of effective practices for student work experiences. Informed by adult learning, experiential learning and disability theory, the guide will outline a foundational background and rationale for work experience procedures and practices. It will also articulate promising practices and detail specific practical applications.

To cover Nicola's absence, Pat Foreman was hired as faculty for the Richmond APPD program. Pat has thirty years of experience working with students with disabilities in a variety of settings.

Faculty member Teresa Swan, in collaboration with Fiona Whittington-Walsh from Sociology, received a Vancouver Foun-

Office of the Provost

ation grant of \$117,000 over three years to continue their including All Citizens Project. KPU provided \$60,000 to match the first year of funding.

English Language Studies (ELS)

Marketing

We continue to attend a range of community events within and outside KPU. Langley has been a particular focus of our marketing efforts as we are expanding our ELST program onto a third campus. Our department marketing committee has also been focusing on an improved department web site.

Student numbers

Our enrollment numbers continue to grow. In summer 2016, we delivered 58 sections. In summer 2017, we delivered 78 sections. Overall, enrolment numbers increased by about 140%. Fall also looks promising: 119 sections open for the fall 2017 compared to 79 sections at the same time in 2016. Total numbers right now are 1,499 compared with 846 at the same time in 2016, an increase of 177%. This sustained surge in numbers is fuelled principally by a dramatic increase in the number of students from India, who are coming to Canada because of improved visa processing and diminished desirability of other international education destinations.

Moreover, we expect a further spike in domestic student numbers because of the provincial lifting of tuition fees from post-secondary developmental courses. The impact of this change has yet to be felt.

Program review

We continue to work on our program review. We have completed rough drafts of four chapters and we have two more in good shape content wise. At the same time, we submitted names of possible external reviewers to the SSCPR. In turn, they recommended their top three choices, and two of them have already agreed to conduct the external review site visit sometime in January 2018.

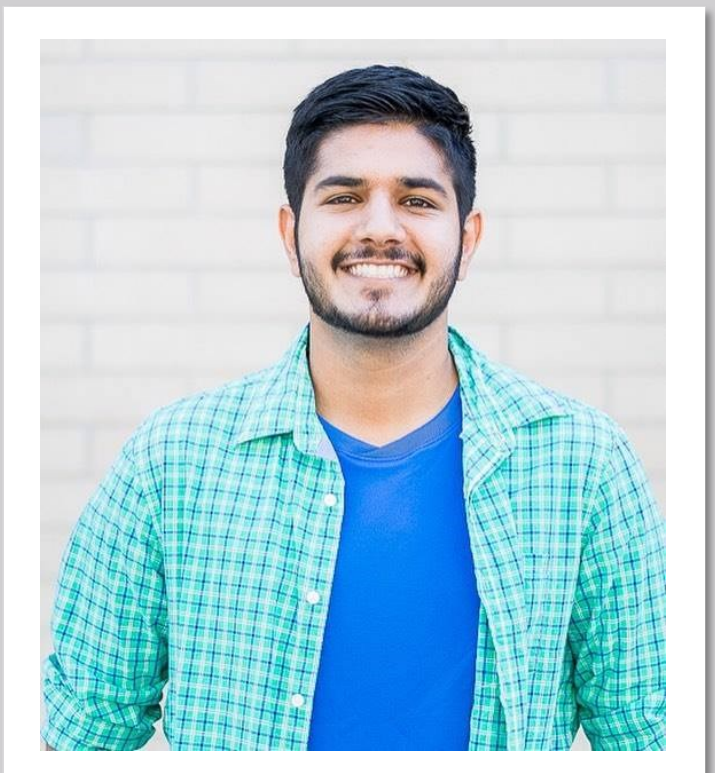
Aptis

Aptis is our long-awaited computer-based placement test. The implementation continues to be postponed while our legal team work on the final contract between KPU and our partner, the British Council.

New faculty

As a result of our growing numbers, we have hired three more contract instructors for the fall semester.

“I’m the KPU Fall 2017 Orientation Campus Captain, but I didn’t even go to my own orientation when I first started at KPU because I didn’t know that something like that existed. I think if I had, it would have helped me open up and meet new people a lot sooner. I was quiet in high school and when I started university I still spent a lot of time by myself. I saw posters up on campus and thought I would learn more about what orientation was—what it involved and how I could volunteer. I started as an orientation leader two years ago. Now I’m helping hire other leaders and training them. I’ve met my best friends through orientation, and I’m so thankful that I took a chance and tried it out. It’s satisfying to see so many students on campus at once and it’s been once of the most rewarding things I’ve been involved with here. It helped me gain a position as a lab assistant, and a researcher with the psych lab on campus. There’s such a community feeling and the experiences everyone shares at orientation make it what it is. I can’t walk across the campus without seeing people I know or stopping to say hi to someone I know.” Joey C.



Office of the Provost *cont'd*

FACULTY OF ARTS

Spotlight:

The Faculty of Arts is offering courses on Sundays! Eleven fully subscribed courses are scheduled for Sundays this Fall term, the first time Sunday courses have been offered at KPU. Over 400 students registered for the courses, which include, Anthropology, Criminology, Educational Studies, English, Philosophy, and Sociology.

The Faculty of Arts, through the work of the ARTS Research and Scholarship Committee launched three *Undergraduate Research and Scholarship* courses as ARTS 3991, 3992, 3993 to students for the first time. Students are matched with a faculty mentor on a special research topic for credits. Research topics for the Fall 2017 semester includes:

- Research in Support of Mise-en-scene: The Journal of Film and Visual Narration and the KDocs Community Outreach Program with Greg Chan (ENGL);
- University Policy Systems with David Burns (EDUC);
- Context Effects and Identification Accuracy with Carla McLean (PSYC);
- The Lifespan Cognition Study with Daniel Bernstein (PSYC); including: Hindsight Bias and Confirmation Bias; Perception of social interactions: How affect traits and visual attention influence theory of mind; Prospective False Memory: The Taboo Study; Theory of Mind and False Beliefs: Sandbox Studies;
- Canadian Literary Fare with Shelley Boyd (ENGL) and;
- A Green Criminological Analysis of Salmon Farming in British Columbia with Greg Simmons (CRIM).

Students:

- Sujata Bakshi (CRIM): Exclusive feature as an op-ed piece in the Peace Arch News section *Perspectives on the Semiahmoo Peninsula* entitled "Course was in prison, but 'I felt free" about her experience in the Inside-Out Prison Exchange program at KPU (August 16).
- Tawahum Justin Bige (CRWR) Inaugural recipient of the Vancouver Story Slam (VSS) Scholarship. VSS is the longest-running monthly storytelling competition in Canada, now in its thirteenth season (July 11).
- Elmer DySalvador (SOC1): Accepted into the Public Policy and Human Development program at Maastricht School of Governance in the Netherlands. (July).
- History Students from the Kwantlen History Students' Society collaborated with the History department to release the 4th issue of the annual *Emergent Historian*. The journal presents students' best work from the previous academic year. This issue also features students from the Asian Studies program.
- Andrea Pedro (MUSI): Graduating pianist won the Concerto Competition for Orchestra North 2018; is also touring

northern BC as a member of the ONSP Academy Performers (August 12).

- Melissa Pomerleau (JRNL & CMNS): Web Editor of the *Runner* wrote an article feature on Criminology (Inside Out Prison Exchange Program) "KPU Criminology Studies take part in prison exchange program" (August 2).
- Betty Yeung and Charmaine Leung (EDUC): Combined their experiences and research work from EDUC courses to publish "Do as we say, not as we do: The nature of environmental education" in *Antistasis*. They have since presented at six conferences across Canada and have authored three peer-reviewed papers. (August).

New Programs, Policies and Initiatives:

- Rajiv Jhangiani (PSYC): One of the event organizers and track co-leader with the support of Diane Purvey (Dean), collaborated with TRU, UFV, and KPU to host a second institute for the Digital Pedagogy Lab in Vancouver in light of the US travel ban for academics around the world (July 28 – 30).
- Faculty of Arts Chairs and the Dean's Office: Collaboratively organized the Faculty of Arts Annual General meeting to engage faculty through interactive workshops led by Tracey Kinney (HIST), Nicola Harwood (CRWR), Lisa Kitt (CRIM), and Faith Auton-Cuff (Associate Dean) and beer tasting offered by the KPU brewery program. Over 80 faculty members and staff participated in the event. (August 29).

Community Engagement:

- Seema Ahluwalia (SOC1): Invited to speak on Gurpreet Singh's morning show "Nayi Taazi", Spice Radio Station (1200 AM) about Melanie Mark, BC's first Indigenous female MLA and Minister of Advanced Education, Skills and Training (July 24).
- Faith Auton-Cuff (Associate Dean): Along with Ann-Marie McLellan (EDUC) attended the Association for Authentic, Experiential and Evidence-Based Learning (AAEEBL) Conference, Portland (July 24-27).
- Steve Charlton (PSYC): As the KPU representative, hosted the Vancouver International Conference on the Teaching of Psychology, with Douglas College and Langara College, Vancouver (July 27-29).
- Creative Writing: Launched the next Creative Writing Reading Series, featuring Creative Writing students and Alumni, Tasha Receno and Justin Bige, KPU Surrey (September 19).
- Wade Deisman (Associate Dean): Interviewed for an article for CBC news "Vigilante videos can be problematic for criminal cases: Criminologist" (August 15).
- Bob Fuhr (HIST): Attended International Conference of Historical Research London Day School (July 19-24).
- Jack Hayes (HIST and ASIA): "Environments, Agriculture,

Office of the Provost *cont'd*

and Wine History in the Pacific Northwest," Colorado College History Program Speaker Series, Colorado Springs, CO (July 10).

- Jane Hayes (MUSI): Pianist for TPE Creating Composers Program for Orchestra North, also Faculty for the summer program providing mentorship, concerts, and master class, Smithers, BC (August 6 – 12).
- Tracey Kinney (HIST): "Terrorism: The Long View" Guest Lecture for Arts 1100 (September 25).
- Larissa Petrillo (NGO and Nonprofit Studies): Reference call with BC Civil Liberties for NGO and Nonprofit Studies graduate (August 8). Met with several community group to develop connections for the NGO and Nonprofit Studies program:
 - * Real Hub sub-committee of Richmond Local Immigration Partnership Table around facilitating English language learning in Richmond. Members include: Lee Anne Smith, Coordinator of Programming, Richmond Library; Katie Graham, Manager, ISS of BC – Richmond; Elise Emnacen, Language, SUCCESS; Melissa Swanink, ELST, KPU.
 - * John Shepherd, Faculty, Accounting, KPU to finalize interdisciplinary Surrey Libraries service learning project for ANTH 3190: NGOs in Practice, "Surrey Libraries Canadian Newcomer User Survey".
 - * Community interviews for SurreyCares Community Foundation's Vital Signs report for First Peoples in Surrey.
 - * Richmond Cares, Richmond Gives about support for their Fighting Ageism through Education and Volunteerism project.
 - * De Whalen, Chair, Richmond Poverty Response Committee for service learning project with the Poverty Response Barriers Project.
- Ellen Pond (POLI): Attended the first kick off meeting for the Newton: Sustainability in Action Steering Committee (July 13).
- Constanza Rojas-Primus (LANC): Workshop participant at "Cultural Agility: Walking Towards Reconciliation" organized by Society for intercultural education, training and research (SIETAR), Douglas College (June 29).
 - * Interviewed with CBC Radio Canada International (RCI) "Interculturalidad, aceptación e inclusión del otro" (Interculturality, Acceptance and Inclusion of Others), about her co-edited book "Promoting Intercultural Communication Competencies in Higher Education" (July 14)
- Daniel Tones (MUSI): As a member of the Board of Directors for the National Youth Orchestra of Canada, hosted and sponsored an end-of-tour reception for the National Youth Orchestra of Canada's (NYOC) students and staff. The reception commemorated the end of the NYOC's "Edges of Canada" tour – its largest ever cross-Canada

tour, and a signature Canada 150 project funded by the Canadian government (August 15).

- Katie Warfield (JRNL and CMNS): Offered a "Girls Love Digital Storytelling" camp for kids ages 6-12 for the summer at KPU in collaboration with KPU Journalism, the Visual Media Workshop, and Freed Education Co. (August).
 - * Launch of 3rd annual DigitaLENS partnership with Princess Margaret HS: Digital Literacy for Novice Storytellers (September 26).
- Kira Wu (FINA): *Reflections on Canada* panel discussion for the Surrey Art Gallery & Surrey Arts Council (July 27).

Recognition:

Awards and Appointments:

- Daniel Bernstein (PSYCH): With Arts Research and Scholarship Committee was awarded Faculty of Arts Excellence and Advancement Funds of \$3,500 for "Enhancing the KPU Arts Speakers Series." (May)
- Heather Cyr (ENGL): Successfully defended PhD dissertation entitled "Dreamers and Critical Thinkers: Landscape as Narrative Strategy in Post-Millennial Contiguous Fantasies for Children" at Queen's University, Kingston, Ontario. This project was supported by a one-semester Educational Leave in 2015. (June)
- Inside-Out Prison Exchange Program (CRIM): Recipient of a \$10,000 community grant from Telus to support the program at KPU. Wade Deisman (Associate Dean) on behalf of the Faculty of Arts hosted an event for the cheque presentation featuring students and faculty, KPU Surrey (July 5)
- Kyle Jackson (HIST): Research Fellowship at the International Institute for Asian Studies (IIAS) to prepare his Ph.D. thesis for publication, Leiden, the Netherlands. The position of affiliated fellow is intended for outstanding researchers from around the world, to work on an important aspect of Asian studies research in the social sciences and humanities. (September 1)
- Rajiv Jhangiani (PSYC): Ambassador, Center for Open Science
 - * Z Cred Grant from BCcampus, awarded to KPU
- Ellen Pond (Policy Studies): External Examiner for Urban Studies Master's thesis defense, SFU (July 31)

Publications:

- Daniel Bernstein (PSYC): Multiple scholarly publications with colleagues and student co-authors:
 - * *Coolin A, *Fischer A.L., *Aßfalg A, Thornton W.L., Sommerville J.A., Bernstein D.M. (2017). "Decomposing false-belief performance across the lifespan." In J.A. Sommerville & J. Decety (Eds.). *Social Cognition: Development Across the Life Span* (pp. 280-302). New York, NY: Routledge.
 - * *Giroux, M.E., *Coburn, P.I., Connolly, D.A., &

Office of the Provost *cont'd*

- Bernstein, D.M. (2017). "Perspective-taking abilities across the lifespan: A review of hindsight bias and theory of mind." In J. Weller and M. Toplak (Eds.). *Individual Differences in Judgment and Decision Making from a Developmental Context*. Hove, UK: Psychology Press (pp. 147-165).
- * Pickrell, J.E., *McDonald, D.L.L., Bernstein, D.M., & Loftus, E.F. (2017). "The misinformation effect." In R.F. Pohl (Ed.). *Cognitive Illusions: Intriguing Phenomena in Thinking, Judgment, and Memory* (2nd ed.). Hove, UK: Psychology Press (pp.406-423).
 - Greg Chan (ENGL): Issue 2.1 (Spring 2017) of *Mise-en-scene: The Journal of Film and Visual Narration*, serving as editor-in-chief. (June 20)
 - Aaron Goodman (JRNL and CMNS): A short documentary film about the war on drug users in the Philippines, "Duterte's Hell" was produced for *Field of Vision* and published by *The Intercept*. (July 31)
 - Jack Hayes (HIST/ASIA Open Education Chapters for Asia-Pacific Foundation: "The Opium Wars in China" and "Chinese Migration and the 19th Century" with research being created for the BC High School teachers.
 - Kyle Jackson (HIST): Video abstracts in support of recent open-access publications, available online at via [Institut für die Späte Altzeit](#):
 - * "The Unbelieved and Historians, Part II: Proposals and Solutions" [co-authored with Luke Clossey, Brandon Marriott, Andrew Redden, and Karin Vélez]. *History Compass* 15.1 (2017): e12370 (open access).
 - * "The Unbelieved and Historians, Part I: A Challenge" [co-authored with Luke Clossey, Brandon Marriott, Andrew Redden, and Karin Vélez]. *History Compass* 14.12 (2016): 594-602 (open access).
 - Carla MacLean (PSYC): Weinsheimer, C. C., Coburn, P. I., Chong, K., MacLean, C. L., & Connolly, D. A. (2017). "Perceptions of credibility for a memory report of a single versus repeated event." *Journal of Applied Cognitive Psychology*. doi:10.1002/acp.3340
 - Lisa Monchalin (CRIM): Featured on the cover of *L'itinéraire*, a Montréal based magazine for the article "Être femme autochtone" – Being Aboriginal Women. (Aug 15)
 - Ashiq Shah (PSYC): Shah, A.A., & Othman, A. (2017). A comparative study of psychological problems of children suffering from cancer, epilepsy and asthma. *Intellectual Discourse*, 25:1, 153-183.
 - Doran Smolkin (PHIL): Paper "Kagan on Modal Personism" was accepted for publication in the *Journal of Applied Philosophy* which has an approximate 10% acceptance rate (September 11).
 - Daniel Tones (MUSI): Recorded new composition for Juno Award-winning composer Jordan Nobles' forthcoming album at Creative Music Centre (July 8)
 - Katie Warfield (JRNL and CMNS): "I set the camera on the handle of my dresser": Re-matter-ializing social media visual methods through a case study of selfies. *Media and Communication*, 5(4).
 - Jennifer Williams (ENGL): Co-wrote a chapter "Introducing Literary Theory to Students Using a Multiliteracies Theoretical Framework: An Example of Theory to Practice." with Susan M. Holloway in *Finding New Voice and Vision in Literacy Learning*. ICIE, 2016, pp. 61-80. (July)
- Public Presentations:**
- Jane Hayes (MUSI): With saxophonist Julia Nolan (Music) performing at the Mysterious Barricades concert, UBC. (September 10)
 - Rajiv Jhangiani (PSYC): Keynote address, at the MacEwan University Faculty Development Day, Edmonton (August 30). Several invited talks for:
 - * BC Federation of Students Annual General Meeting, Nanaimo (July 27)
 - * Student Union Development Summit, University of British Columbia, Vancouver (August 19)
 - * Utah State University (September 19)
 - Puqun Li (PHIL): Presented "Neo-Confucian Zhuxi's Ren and God's Love (Agape)" at the International Society for Chinese Philosophy (ISCP), Nanyang Technological University, Singapore. (July 5)
 - Carla MacLean (PSYC): Paper presentation with Hope, L. & Gabbert, F., "The self-administered witness interview tool (SAW-IT™): Enhancing witness recall of adverse industrial events." at the International Investigative Interviewing Research Group (iIRG) Conference, Monterey, CA. (July)
 - Keiron McConnell (CRIM): Spoke at the National Gang Crime Research Centre, Chicago. (August)
 - Julia Nolan (MUSI): Performed with the West Coast Symphony, premiering in a concerto by a Canadian/BC composer, saxophonist. (June)
 - Ross Pink (POST and POLI) Presented to Graduate Students at the National Taiwan Normal University in Taipei, sponsored by their Climate Center. (July 3)
 - Ashiq Shah (PSYC): Keynote address, "Physical, mental, and spiritual health: Triad of happiness and tranquility." Presented at the International Conference on Health Psychology: Issues and Challenges. Published in conference proceedings. GC University. Lahore, Pakistan (August)
 - Chad Skelton (JRNL and CMNS): Keynote speaker, "Data Storytelling" at the Canadian Visual Analytics Summer School (CANVAS), Simon Fraser University. (July 20)
 - Zdenek Skoumal (MUSI): Presented "Janáček's Rhythmic Freedom" at the European Music Analysis Conference in Strasbourg, France. (June 30)

Office of the Provost *cont'd*

- Jenn Tiles (FINA): Artist feature in the Arbutus Gallery for *Untouched* a series of photographs from her visit to Iceland. (August 14)
- Daniel Tones (MUSI): Performed with the Vancouver Island Symphony:
 - * "Red, White, and You!" as part of the city's Canada 150 celebrations, Abbotsford. (August 12)
 - * "Symphony by the Sea" as part of the orchestra's annual summer concert, Nanaimo. (August 14)
- Katie Warfield (Journalism and Communication Studies): Conference Presentation at the International Conference on Social media & Society, Toronto. (July 27-30)
 - * Presenter at the Muslim Identity & Representation Conference, hosted by the Visual Media Workshop Programs which was attended by 30-50 KPU students and community members.

Reviews:

- Daniel Bernstein (PSYC): Guest Editor, special issue of *Zeitschrift für Psychologie Aging and Mental Health, Cognitive Development, Journal of Applied Research in Memory and Cognition*.
- Michael Ma (CRIM): Completed the review of the Mitacs Accelerate research proposal IT10026 entitled "Assessing options for the regulation of non-medical drug use in Canada: a systematic literature review". (August 20)
- Ranjini Mendis (ENGL): Review of "After melancholia: a reappraisal of second-generation diasporic subjectivity in the work of Jhumpa Lahiri", *South Asian Diaspora*, Volume 9, Issue 2. (July)

Employee Engagement:

- Greg Chan (ENGL): Presented on social media for students at "Get Ready! Get Hired!" event sponsored by Career and Volunteer Services, KPU. (September 21)
- Fine Arts department: Faculty and staff, Elizabeth Barnes, Ana Black, Ying-Yueh Chang, Bastien DesFriches Doria, Sibeal Foyle, Jessica Gnyp, Heather Lippold, Alison MacTaggart, Scott McBride, Maria Anna Parolin, Terry Sawatzky, Liz Toohey-Wiese, and Kira Wu, are part of a 3 month exhibit, *Shift: Kwantlen Polytechnic University Fine Arts Faculty*, showcasing their work at the Surrey Art Gallery (August 15). The event was also featured in the Surrey Now-Leader paper (July 23), with the opening launch on September 23.
- Rajdeep Gill (IDEA): Facilitator for the New Student Orientation Week at Richmond, Surrey, and Langley, captivating hundreds of new KPU students in attendance. (August 28, 29, 30)

- Music Department: Published the 2nd edition of *Note Worthy*, the KPU Music department newsletter featuring the success of faculty, students, alumni, and upcoming events. (August 30)
- KPU & Science World Speaker Series launched with presentations by Faculty of Arts:
 - * Daniel Bernstein (PSYC): with a hands on demonstration "I Knew it and so did You! Social Cognition Across the Lifespan". (September 25)
 - * Farhad Dastur (PSYC): "Where Forest, River, and Sky Conspire: Why the Amazon Matters" as a collaboration with Lee Beavington (BIOL): "Nature as Teachers: Science via the Senses". (July 25)
- Daniel Tones (MUSI): with his ensemble, Fringe Percussion, performed a program of music for flute and percussion with flautist Paolo Bortolussi for Music@Midweek, KPU Langley. (September 13)
- Fiona Whittington-Walsh (SOCI): Attended a two-week graduate course on Universal Design Principles for Learning at UBC's Summer Institute as part of the All Citizens Project (IACP). The course will be instrumental in continuing personal pedagogical transformation and invaluable in the writing of the IACP's instructor's guide. Funds and support were also made available through Teaching and Learning. (July)

University Wide Initiatives:

- Faculty of Arts Speaker Series launched its 2017-2018 line up with Farhad Dastur (PSYCH) as the first presenter, "Where Forest, River, and Sky Conspire: Why the Amazon Matters". (September 12)

KPU Faculty of Arts

ARTS SPEAKER SERIES
2017/2018

**HAKUNA MATATA! DEVELOPING
MINDFULNESS FOR CHILDREN LIVING
IN POST-WAR NORTHERN UGANDA**

DR. KYLE MATSUBA
DEPARTMENT OF PSYCHOLOGY

TUESDAY
DECEMBER 5, 2017
1:00 - 2:00 PM

SURREY
BOARDROOM
(CEDAR 2110)

FOR MORE INFORMATION, GO TO:
KPU.CA/ARTS/SPEAKERSERIES

ARTS SPEAKER SERIES 2017-2018

- SEPTEMBER 12, 2017** *Where Forest, River, and Sky Conspire: Why the Amazon Matters*
Tuesday, 11:30 – 12:30 pm | Dr. Farhad Dastur, *Department of Psychology*
- SEPTEMBER 28, 2017** *Morality and Intuition*
Thursday, 1:30 – 2:30 pm | Dr. Wayne Fenske, *Department of Philosophy*
- OCTOBER 17, 2017** *The Housing Supply Myth*
Tuesday, 1:30 – 2:30 pm | Dr. John Rose, *Department of Geography*
- NOVEMBER 1, 2017** *Conquerors of Shame? Women in Punjabi Theatre*
Wednesday, 1:00 – 2:00 pm | Ranbir Johal, *Department of Languages & Cultures*
- NOVEMBER 14, 2017** *Uncovering the Cognitive Mechanisms Underlying the Sleep Benefit in Episodic Memory*
Tuesday, 12:00 – 1:00 pm | Dr. Edgar Erdfelder, *University of Mannheim, Department of Psychology*
- DECEMBER 5, 2017** *Hakuna Matata! Developing Mindfulness for Children Living in Post-War Northern Uganda*
Tuesday, 1:00 – 2:00 pm | Dr. Kyle Matsuba, *Department of Psychology*
- JANUARY 9, 2018** *From 'The Hollow Crown' to 'House of Cards': Shakespearean Politics on the Small Screen*
Tuesday, 12:00 – 1:00 pm | Dr. Paul Tyndall, *Department of English*
- JANUARY 25, 2018** *Summoning (No Words). Art as Activism, Art as Healing. A Collaborative, Immersive Sound Project in Response to Violence Against Women*
Thursday, 12:00 – 1:00 pm | Nicola Harwood, *Department of Creative Writing*
- FEBRUARY 13, 2018** *Substance Use in Surrey*
Tuesday, 12:00 – 1:00 pm | Dr. Michael Ma, *Department of Criminology*
- FEBRUARY 27, 2018** *Transformative Possibilities: The Opportunities and Challenges of Transformative Learning in Tertiary Education*
Tuesday, 12:00 – 1:00 pm | Dr. Alana Abramson, *Department of Criminology*
- MARCH 20, 2018** *'Learning Together' with Families of Opioid Overdose Victims: Transmedia Storytelling, Oral History and Memory*
Tuesday, 1:00 – 2:00 pm | Aaron Goodman, *Department of Communications & Journalism Studies*
- APRIL 5, 2018** *From Classroom to Community: Rediscovering the Humanities in the Digital Experience*
Thursday, 12:00 – 1:00 pm | Greg Chan, *Department of English*

Coffee & tea provided!

KPU SURREY, CEDAR BOARDROOM 2110

»» kpu.ca/arts/speakerseries

Office of the Provost *cont'd*

FACULTY OF HEALTH

Students and Alumni:

- Dean Dr. David Florkowski, FoH Coordinators Dr. Harjit Dhesi, Judy Lee, Radhika Kumar, Sharon Leitch, Sherilyn Sweeney and Corrie Nichols, lab staff Ann Capulong and Carol Elgert and Administrative Coordinator Michele La Vie hosted a Faculty orientation session including a panel discussion and interactive lab activities on Aug 29th at the Langley campus for new fall semester FoH students. Over 70 students attended the orientation; student feedback and engagement was very positive.
- BSN Faculty Judy Lee (Program Coordinator), Sue Liprot, Joan Boyce, Connie Klimek and Donna Cato hosted a BSN pinning ceremony for BSN graduates on July 14th. Dean Dr. David Florkowski presided over the event's opening remarks. Donna Cato delivered an excellent presentation on Florence Nightingale and Joan Boyce provided a unique philosophical perspective. A potluck was organized by Faculty of Health Student Association (FoHSA) in collaboration with the Kwantlen Student Association (KSA). Parents shared their gratitude for the BSN program and faculty as well as their personal journeys, many of whom are practicing RNs or have medical professionals in their families.
- FoH and the Learning Centre hosted another Strong Start event on August 25th to provide tools for student success in the new Health Foundations program. Dean Dr. David Florkowski was on hand to welcome the group.

Recognition:

- Lorraine Guild competed her Masters in Health Science (MHS) from the University of Athabasca.
- BSN Faculty member Shawn Mason shared with the BSN faculty, new ideas and approaches for implementation in clinical areas gathered from Kansas.
- Jacquolynne Keath, BPN faculty member was recently honoured by the Canadian Nurses Association (CNA) as part of their 150th anniversary celebration of Canada's Confederation. The CNA recognized 150 nurse innovators and champions in health care who continue to pioneer health innovation in Canada and around the world. The 150 Nurses for Canada includes strong public advocates and leaders in advancing a patient-centred approach to quality health care through traditional, innovative or interprofessional practices. They inspire passion for nursing through their support of professional development by being mentors and/or advisors. Read more at: [CNA Awards and Recognition: 150 Nurses for Canada, RPN/Jacquolynne Keath/KPU](#).
- Judy Lee, BSN Program Coordinator was recently featured in the Association of Registered Nurses of British Columbia's (ARNBC) website in their new "Meet B.C.'s Nurses" profile section. Read more at: [Association of](#)

[Registered Nurses of British Columbia, Meet B.C.'s Nurses/ Judy Lee/KPU](#).

Community and Industry Engagement:

- Health Unit and Psychiatric Nursing Coordinators Dr. Harjit Dhesi, Radhika Kumar and Administrative Coordinator, Michele La Vie along with students from both programs, volunteered at the Champion of the Crescent event at Blackie Spit Park on July 16th in support of children's mental health. Students led various activities with a focus on promoting mental and physical well-being



- FoH Program Coordinators are arranging a variety of presentations from Vikram Bubber to share the Hands On Films video titled "Wrong Way to Hope" with FoH students. The video follows the inspirational journeys of a group of young adult cancer survivors and is set on one of the most remote rivers in North America. Video is available for viewing at: <http://wrongwaytohope.com/>.
- FoH TCM Acupuncture instructor Yanmei Li and Faculty of Arts Mandarin instructor Yanfeng Qu attended the TD Vancouver Chinatown Festival along with the Future Students' Office to raise awareness for the Traditional Chinese Medicine Acupuncture Program on August 12th and 13th.



Office of the Provost *cont'd*

- Faculty members Judith DeGroot, Dr. Balbir Gurm, Dr. Harj Dhesi, Dr. Gamini Randeni, Tess Kroeker, Administrative Coordinator Michele La Vie and BPN student Heidi Halm participated in the Guildford Town Centre Pop-Up Event on August 18th. Over 2,000 people attended the event. The FoH offered a blood pressure clinic, which proved to be, yet again, a crowd pleaser.



- Dean Dr. David Florkowski was recently featured in two news stories promoting the FoH Traditional Chinese Medicine Acupuncture Diploma Program on China Xinhua News Network Corporation (CNC News), August 16th and EBL News, August 20th. Videos are available for viewing at: [FoH TCM Acupuncture Program website](#) or through the following links: [CNCNews](#) , [EBLNews](#)

Managing Risk:

- Nothing to report at this time.

Employee Engagement:

- The GNIE program will be submitting its Program Review Action Plan to the Senate Standing Committee on Program Review in September. This will be the final stage of the program review process for GNIE.

International Engagement:

- The FoH International and Global Education Committee (IGEC) is partnering with KPU's School of Business in September to host Nursing and Business students from the University College of Northern Denmark (UCN). They will be here for a two week study program where they will develop nursing/business initiatives focused on keeping individuals with Alzheimer's Disease in their homes for as long as possible.
- Sharon Leitch, Health Care Assistant Program Coordinator is working with KPU International to facilitate tours of the Czorny Alzheimer Centre in Surrey on September 11th and the Delta View Habilitation and Life Enrichment Centres on September 12th for 20 UCN Marketing Management and Nursing students. In addition, Sharon is presenting at KPU Langley on September 13th on "Living well with Dementia".



"I toured a lot of universities but I knew I wanted something smaller, with smaller class sizes. I didn't like the idea of being in a giant lecture hall. I was very quiet in high school and I stayed that way until I started volunteering. It helped me to open up and as a result I felt more confident so I continued to volunteer for different events. I didn't go to the open house at KPU when I was applying to come here, but I think I've been to every open house since then. Eventually I applied to become a student ambassador. I didn't get the job the first time I applied. But I kept volunteering and I applied again and was accepted. I just like being involved." Damanpreet G.

Office of the Provost *cont'd*

FACULTY OF SCIENCE AND HORTICULTURE

Noteworthy Items:

- KPU Physics joined forces with the Richmond Public Library – Brighthouse Branch to put on a Solar Eclipse Viewing Party on August 21st. Hundreds of people came out to view the telescopes projecting the live eclipse onto screens, as well as replica solar systems, sun spotters, a scale model of the sun, moon and earth, handheld viewing devices and DIY souvenirs. Spearheaded by Laura Flynn (PHYS), the event was a great success and helped to build awareness of KPU in the City of Richmond. Also helping at the event were Tak Sato, Don Mathewson, Jennifer DeBenedictis and Michael Chernoff (PHYS) and Triona King (Communications & Event Specialist). [Photos](#), [Richmond Sentinel](#), [Richmond News](#), [Fairchild TV](#)
 - The first non-credit Brewing Chemistry Prep course took place August 2 to 23 at the KPU Richmond campus and live-steamed. This course, taught by Kourosh Purdavaie (CHEM) was designed to prepare new KPU Brewing Diploma students for their intensive Brewing Chemistry course and local brewers with basic chemistry for their own beer analysis. The course was organized by DeAnn Bremner. [Richmond News](#)
 - FSH, along with the Future Students' Office, hosted a booth at the World Environmental Education Congress in Vancouver on September 9-10. Scott McLeod and Dominic Wan (FSO), Ross Pink (Faculty of Arts) and Triona King promoted KPU's sustainable programs to over 800 international delegates. Rebecca Harbut and Mike Bomford (Sustainable Agriculture) hosted WEEC delegates for a Community Outreach Workshop at KPU Richmond. Marie Fenwick, Manger of Parks Programs, City of Richmond, Marc Shutsbank from Fresh Roots and representatives from ISFS, CSWSOD and Delta Farm Roots shared information about their programs with the guests. The workshop was followed by a lunch featuring produce grown by Sustainable Agriculture students and a tour of the KPU Orchard and the Garden City Lands teaching farm. [Photos](#).
 - Naomi Roberts and other members of ISFS developed a searchable, online database of municipal food system policy in B.C. to help local governments and any other interested stakeholders easily cross-reference existing policies on everything from urban farm business licenses to agricultural zoning. This database is gaining much recognition and is being implemented by many across Canada. [KPU News](#)
- online attendees. KPU Brewing alum and brewer at Red Truck, Tom Morrison spoke as a graduate of the program working in the industry. Ken Beattie (Brewing instructor and Executive Director of the BC Craft Brewers Guild), talked about the future of the industry. The event was organized by DeAnn and Stuart Busch (Student Assistant). [Canadian Beer News](#)
- Steve Lewarne (ED, Office of Advancement and KPU Foundation) and Associate Dean Joel Murray received a \$7,500 cheque from the Tri Cities Cask Festival founders to fund bursaries for female KPU Brewing students. Also in attendance were Martina Solano Bielen (BREW) and Brice Jung (Brewing student). Event organized by DeAnn Bremner and Pamela Pittman (Advancement Officer). [Whats-brewing.ca](#)
 - Triona King coordinated FSH's first Faculty-specific workshops for the KPU Langley, Richmond and Surrey New Student Orientations. Carson Keever (BIOL), Rebecca Harbut (Sustainable Agriculture), Tak Sato (PHYS), Suzanne Pearce (CHEM), Richard Popoff (CHEM), Michelle Molnar and Joel Murray (Associate Dean) helped welcome the new FSH students with an informative slide show and some science-themed games.
 - Betty Cunnin and Gary Jones (HORT) have been working with the ITA (Industry Training Authority) in developing new curriculum for Horticulture Apprenticeships. Betty Cunnin also worked with ITA and Industry subject matter experts to complete the Landscape Horticulturists Red Seal Program Outline for the Province of BC.
 - EPT students, faculty and staff hosted a group of students from Guilin University, China, for two days in August. The students, who are studying in a similar program back home, participated in two classes (Air Quality and Water Resources Protection) and were taken on a tour of the labs by our students.
 - EPT students analyzed the savings in time, energy, and greenhouse gas emissions achieved through hosting FSH meetings electronically rather than in person. The savings are considerable; their analysis also showed the extent of potential savings that could be realized if the whole institution followed this model.
 - Alek Egi (BREW) hosted the first KPU Brewing Info Night in Victoria, BC at Moon Under Water Brewery. This is the first time KPU Brewing has hosted an information session outside of the Lower Mainland. Three KPU Brewing alumni Jacob Paul (Category 12 Brewing), Kyle York (Canoe Brewpub) and Andy Westby (Spinnaker's Brewpub/Driftwood Brewery) were on hand to share their experiences as students, as well as working in the industry. DeAnn Bremner helped coordinate the event.
 - Our first EPT student to participate in an exchange with our partner HZ University of Applied Sciences in Vlissingen, Netherlands completed his research project on the

Students:

- KPU Brewing hosted its first off-campus information on June 28th. The event was partially sponsored by Red Truck Brewing who provided the venue at their Vancouver brewery. Alek Egi (BREW) and Michelle Molnar (Administrative Coordinator), presented to a full house plus to

Office of the Provost *cont'd*

topic of using reverse osmosis to treat potato processing wastewater.

- Takashi Sato (PHYS) will be piloting a hybrid in-class/online curriculum delivery for PHYS 1100. Much of the material will be delivered online, but students will still be required to attend weekly classes where group work and collaboration can take place. This hybrid delivery will greatly decrease the demand for physical classroom space, yet ensure weekly face-to-face interactions.
- Jillian Lang (PHYS) will continue researching the delivery of online labs for PHYS 1100. This semester she will conduct three types of labs for comparison: our existing 'physical' labs, the online labs, and the content of the online labs delivered in a 'physical' lab.
- Tyron Tsui (PHYS) piloted the BC Campus Open Textbook, "Astronomy" by Fraknoi et. al., with his ASTR 1100 course this summer.
- Jennifer DeBenedictis (PHYS) developed and trialed a paperless hand-in procedure for her 'physical' PHYS 1101 lab over the summer.

New programs, policies and initiatives:

- Dean Betty Worobec, Gary Jones (HORT) and Paul Richard (EPT) met with the City University of Seattle VP and Principal Canadian Programs Arden Henley and Provost Kurt Kirstein to plan for an articulation agreement for KPU students into the CityU BA in Management program. MOU was signed in August.
- The inaugural Program Advisory Committee meeting for the BSc Health Science program was held with Program Coordinator Jane Hobson taking the lead. Committee members included alumni and representatives from a number of health-related professions.
- Fergal Callaghan, Michael Poon (PHYS) and Dean Betty Worobec met with David Chan, Aplin Martin, a Surrey-based engineering firm, to start planning for a new 2 year Engineering Technician Diploma program. David stressed the great need South of the Fraser for Engineering Techs and this fits well with the outcomes of the recent Engineering Certificate KPU Program Review.
- The new Minor in Medical Chemistry was officially announced with potential students beginning newly created courses in the New Year. [Surrey Now-Leader](#)
- Members of FSH Departments with a major presence at KPU Richmond (Biology, Chemistry, Math, Physics and Sustainable Agriculture) met to draft a plan for the re-allocation of space with the pending move of the Faculty of Design. To create a sense of identity at KPU Richmond, the plan calls for the re-allocation of the entire vacated third floor for FSH activities. This plan was delivered to Provost Salvador Ferreras in July.

Community Engagement :

- Rebecca Harbut (Sustainable Agriculture) and Tak Sato (PHYS) plus Sustainable Agriculture and Physics students met with the Honorable Patty Hajdu Minister of Employment, Workforce Development and Labor on Sept. 5 and provided a tour of KPU Richmond labs.
- On Sept. 8th and 9th, KPU Brewing & Brewery Operations hosted a pouring booth at the 25th Annual Great Canadian Beer Festival (GCBF) in Victoria, BC — the longest running beer festival in Canada. The event attracted more than 9,000 attendees. Alek Egi (BREW) and Adam Chittick (Brewing student) served KPU-brewed beer along with over 50 BC breweries including many with KPU Brewing alumni employees. DeAnn Bremner coordinated the booth.
- Lee Beavington (BIOL) and Farhad Dastur (PSYC) presented the first talk for the 2017-2018 KPU-Science World Speaker Series on July 25 at TELUS Science World. Lee and Farhad spoke about their experience at the KPU Amazon Field School and how important nature is to learning. Triona King and Simon Chiu (FoA Communications and Events Coordinator) helped organize the event. [Media Release, The Ubysey](#)
- Rebecca Harbut (Sustainable Agriculture) and Dean Betty Worobec and other KPU representatives took part in a visioning meeting with members from the Lookout Society with a focus on how KPU Trades and Technology and Sustainable Agriculture students could participate in innovative temporary housing initiatives.
- Building on the success of a Fall KPU Alumni Brew Night, KPU Alumni Relations hosted another Brew Night in the KPU Brew Lab with guest speaker and KPU Brewing alum, Tom Morrison. DeAnn Bremner helped coordinate the event with Shina Boparai and Nancy Armitage (Office of Advancement, Alumni Relations). Brice Jung (Brewing student) helped serve beer and DeAnn conducted brewery tours to promote the Brewing Diploma program.
- DeAnn Bremner, Ruben Berta (Brewing student) and Stuart Busch (Student Assistant) hosted a pouring booth serving KPU-brewed beer at the 15th annual Langley Rotary Club Tip'N Taste at the Langley Coast Hotel & Convention Centre. Over 500 guests and more than 15 breweries participated in support of the Salvation Army's Gateway of Hope.
- DeAnn Bremner hosted a brewery tour and tasting for the new Surrey Marriot Civic Hotel Sales Manager and Catering Manager. The hotel is looking at ways to align with other Civic Plaza tenants and would like to feature the KPU Brewing program by potentially offering student beer on the menu and collaborating on educational offerings to hotel guests.
- KPU Brewing proudly participated in the inaugural Surrey Fire Fighter's 'Battle of the Brews' event on Aug. 19 held at Surrey City Civic Plaza. The event was sponsored by 102.7

Office of the Provost *cont'd*

The Peak radio station with ticket proceeds going to support Athletics 4 Kids. Over 300 people attended the event featuring more than 25 breweries and restaurants. The KPU Brewing booth was hosted by Dean Betty Worobec, DeAnn Bremner and Brice Jung (Brewing student).

- FSH participated in the Guildford Town Centre Pop-Up Open House. Navjot Barney (BIOL), Todd Bolenback (CADD), Triona King, Bob Chin (PHYS), John Carri (PHYS) and Len Arboleda (PHYS) promoted our programs, including our popular robot demo from the Physics department.
- Caroline Chiu (ISFS) led a tour of the Tsawwassen Farm School for the Squamish Climate Action Network Community Food Program.
- Gary Jones (HORT) representing the Langley Sustainable Agriculture Foundation (as Director), manned an info booth at the Aldergrove Fair. He also met with Township of Langley representatives to discuss potential site to develop a Sustainable Agriculture and School Demonstration Garden, partnering with the Langley Heritage Centre and a local food bank.
- Laura Bryce (HORT) facilitated and organized the Grower Lunch and Learn Session 'IPM for Floriculture Growers' with guest speakers Suzanne Wainright-Evans and Graeme Murphy. She also facilitated meetings for potted ornamental growers as part of the Flowers Canada Growers Bio-control Project.
- Kathy Dunster (HORT) was part of double-blind peer review team deciding IFLA – International Federation of Landscape Architects - presentations for the World Design Summit in Montreal October 16-25.

Recognition: (Note: Awards, recognition, publications, public presentations, reviews, media spots, general bragging)

Presentations:

- Tak Sato (PHYS) and Jillian Lang (PHYS) presented the PHYS 1100 online physics labs pilot project, 'An Online Lab Section with IO Lab and Remotely Operated Experiments' at the 2017 American Association of Physics Teachers summer conference in Cincinnati.
- Gary Jones (HORT) presented 'Career Education - Youth Training in Trades', to teachers from SD 35 in workshop at Aldergrove Secondary School.
- Kathy Dunster (HORT), as part of a Flax to Linen Workshop, grew experimental plots of linen flax, seed flax, and red fife wheat as alternatives to lawns at KPU Langley. Kathy also gave a 'Teacher-friendly' roundtable presentation at the World Environmental Education Congress in Vancouver on post-secondary experiential environmental education via the Urban Ecosystems degree program.
- Gary Jones (HORT) presented a seminar on pepper weevils to the BC Greenhouse Growers Assoc. at KPU Langley.

- Janis Matson (HORT) presented, 'Designing with ornamental grasses' to the South Delta Garden Club. She was also a guest speaker on the CBC Radio Morning Show, talking about drought tolerant gardening and presented a seminar at VanDusen Gardens on drought tolerant gardens.
- Asiyeh Sanaei (MATH) presented a research paper entitled, 'Containing Robber's Damage' at the Canadian Discrete and Algorithmic Mathematics (CanaDAM 2017) conference held in Toronto.
- Betty Cunnin (HORT) delivered lectures in the VanDusen Master Gardeners Advanced Training Shrub Course.
- Lee Beavington (BIOL) gave the outdoor workshop, 'Biology and art' at the Island Discovery School, Surrey.
- Michelle Nakano (HORT) hosted the Workshop: Landscape Estimating for the Denbow Sales Team, Chilliwack BC.
- Caroline Chiu (ISFS, TFN Farm School) was featured in a two-part interview with OMNI TV. "A New Generation of Farmers. Eating Local Vegetables".
- Caroline Chiu, Wallapak Polasub, and Emily Hansen (ISFS) presented a webinar in collaboration with BC Association of Farmers Markets. "Successful Farmers' Market Farmers in BC: Business Management Lessons from 15 Case Studies".
- Kent Mullinix and Payal Batra (ISFS) gave the presentation, 'First Nations and Higher Education Institutions: Opportunities for partnerships' at S'TENISTOLW 2017 - Indigenous Adult Education Conference.
- Naomi Robert (ISFS) spoke about the BC Food System Policy Database in a radio interview with Business in Vancouver, Roundhouse Radio.
- K. Tatebe (ISFS) spoke about the Okanagan Bio-region Food System Design Project to the Oliver Food Action Committee, the Okanagan Indian Band Chief and Council and at the Okanagan Indian Band Agricultural Stakeholder Workshop.

Publications:

- Kathy Dunster (HORT) published the article, 'Beyond Turf and Lawn: *Poaceae* in This Age of Climate Change', in Almusaed, Amjad and Al-Samaraee, Sammera Mohamed Salih (eds.) *Grasses - Benefits, Diversities and Functional Roles*.
- Gary Jones (HORT) was featured in a Modern Agriculture article about his educational leave experience in Uganda.
- Caitin Dorward and Kent Mullinix (ISFS) published the article, 'ISFS: Agricultural land use choices and our food system future' in Input (The Real Estate Institute of British Columbia).
- Emily Hansen, Kent Mullinix, Wallapak Polasub, and Caitlin Dorward (ISFS) published a business management resource for farmers selling direct to consumers in BC.

Office of the Provost *cont'd*

Successful Farmers Market Farmers in BC – Business Management Lessons from 15 Case Studies.

- ISFS was the focus of the article, 'Kwantlen gives governments food systems options' in Country Life in BC.
- The School of Horticulture was highlighted in the article, 'KPU filed lab grows opportunities for students, public ...' in Country Life in BC.
- Lee Beavington (BIOL) co-authored the book chapter 'Ethical-ecological holism in science pedagogy: In honor of sea urchins.' In M. P. Mueller, D. J. Tippins, & A. J. Stewart (Eds.). *Animals and science education*. Cham, Switzerland.

Funding:

- Kent Mullinix (ISFS) received a grant from Environment Canada for, 'Enhancing the ecological integrity and wildlife refuge function on agriculture land in the Alaksen Wildlife Reserve.' \$20,000.

Employee Engagement:

- Dean Betty Worobec, Dean David Florkowski (Health) and Dean Dennis Innes (VCC Culinary and Hospitality) led a group of faculty members from the Faculty and Health and FSH in a workshop to develop ideas for joint KPU-VCC programming in the area of food production, culinary arts and health and wellness.
- Dean Betty Worobec joined fellow Deans and Provost Sal Ferreras in a day-long visioning retreat facilitated by Malcolm Weinstein. The topic was "Thinking Big".
- Dean Betty Worobec chaired the bi-monthly Langley Campus Coordinating Committee meeting on August 16.
- Dean Betty Worobec joined the KSA/KPU contingent including President Alan Davis, other KPU administrators, faculty and staff walking in the Vancouver Pride Parade.
- The FSH Deans Office organized the Annual Welcome Back Faculty of the Whole meeting on August 28. The day included updates from various FSH Committees and Departments plus invited presentations by Provost Sal Ferreras, AVP Teaching and Learning and Interim AVP Research Stephanie Chu, Director of Student Risk and Judicial Affairs Catherine Dube, and representatives from the Healthy University Initiative who led the day off with a desk-yoga demonstration. Sustainable Agriculture provided student-grown produce for the attendees to take home and KPU beer was served with lunch.
- Stephanie Flynn (PHYS) successfully completed the 2017 Ironman Canada race in Whistler. The race included a 3.9 km swim, 180 km cycle and 42 km run.
- Janis Matson (HORT) attended an International Society of Arboriculture workshop about tree diseases.
- Chris Bodnar (Sustainable Agriculture) travelled to Bologna, Italy, on a study tour of Co-operatives in their agricultural sector. The trip was coordinated by Vancity Credit Union and included Vancity staff and community

partners. The information gained from this trip will directly inform the further development of the Business of Agriculture course (AGRI 3135) in the Sustainable Agriculture program as well as initiatives within the agricultural sector in BC.

- Laura Bryce (HORT) visited over 35 floriculture growers in the Lower Mainland and Vancouver Island from June-August on behalf of Flowers Canada Growers. Laura also visited several greenhouse vegetable growers in the Lower Mainland and met with industry contacts in the Medicinal Marijuana Industry to ensure we are teaching current best practices.
- Laura Bryce (HORT) attended the International Organization for Biological and Integrated Control Conference in Niagara Falls, Ontario.
- Melissa Drury (EPT Co-op Coordinator) has started her Masters of Environmental Education program at Royal Roads University in Victoria.
- Suzanne Pearce (CHEM) completed the United Way Public Policy Institute program.
- Betty Cunnin (HORT) was recertified as an International Society of Arborists (ISA) Tree Risk Assessor.
- Greg Harris (BIOL) attended the Wetland Diversity across the Landscape Conference.
- Amy Jeon (BIOL) attended the AD Instruments Crawfly Neuro-electrophysiology workshop at Cornell University, Ithaca, NY.
- Avtar Sadhra (MATH) attended the 41st Annual Meeting of the International Group for the Psychology of Mathematics Education (PME 41) Mathematics Education Research – Learning, Instruction, Outcomes & Nexus
- Michael Poon (PHYS) was the KPU representative for the Bachelors of Science Nursing Advanced Entry programs' external review team.
- Don Mathewson represented KPU at the 2017 Canadian Association of Physicists Congress, held at Queen's University (Kingston, ON).
- Kent Mullinix (ISFS) was an invited delegate to the Agriculture and Agri-food Canada. Canada Food Policy Summit in Ottawa.
- Kent Mullinix (ISFS) served as an External MSc thesis reviewer for a student from the Department of Geography, Ben Gurion University of the Negev, Israel.

Office of the Provost *cont'd*

INTERNATIONAL

KPU Field Schools

NEW Field School to Rome - Marketing is underway to promote KPU's newest field school opportunity in Design Thinking. The field school, which will take place in Rome in the summer of 2018, will examine food systems through lenses from design, science and business. All of the field school activities are designed to highlight the importance of the ecological, socio-cultural and economic importance of food systems, and the complex connections between both the local and global components. Through this field school experience, students will improve their skills by working in diverse teams, and by applying design thinking to uncover new sustainable solutions that meet peoples', and the planet's, needs.

NEW Field School to Paris & Geneva - The School of Design is exploring having their DESN 3100 field school take place in Paris & Geneva. The field school has traditionally been held in Barcelona, however, students have advocated for it to take place in a new location for 2018. Students will contextualize their field learning by classroom-based analysis and critical reflection before and after their field experiences. They will also assimilate design theory and knowledge with respect to the context of site, culture, climate, geography, and explore design applications in an integrative learning environment.

NEW Field School to Cuba - Marketing has begun for KPU's new field school to Cuba. The field school, approved for summer 2018, will be led by KPU faculty member Daniel Tones (Music Department). The field school is attached to ARTS 3000 (special topics course) and will focus on exploring Cuba's art, culture and history through Cuba's vibrant music scene.

KPU & the University College of Northern Denmark (UCN) - KPU International, together with the School of Business and the Faculty of Health, look forward to welcoming 20 students and 3 faculty members from KPU partner, the University College of Northern Denmark (UCN), from September 11th-23rd. Students from UCN and KPU will spend two weeks on a case study that explores the possibilities of keeping seniors with dementia in their own homes longer. The two-week program will include lectures from both UCN and KPU faculty members as well as industry visits and culture-focused day trips. All students will receive a joint (informal) certificate from UCN and KPU for participating in the program.

KPU Student Mobility

Incoming/Outgoing Exchange Students

- KPU International is pleased to welcome 40 international exchange students to KPU this fall. The students join us from KPU partner universities around the world including those from Germany, Australia, England, France, the Netherlands, Mexico, the Dominican Republic, Uruguay and Japan. Exchange students help to diversify KPU classrooms and assist us with promoting exchange opportunities to KPU students.

- There are an additional 16 fee-paying visiting students studying at KPU this fall. These students join KPU from Germany and Norway and will study with us for one semester before returning home.
- 12 KPU students are participating in an exchange this fall. Students will visit partner universities in Scotland, Finland, France, England, Australia and Japan. Outgoing exchange students gain valuable skills abroad that add to their employability upon returning home.

Global Buddy Program

- KPU International launched its Global Buddy Program for new incoming international exchange students this fall. The program has paired up 29 incoming exchange and visiting students with KPU students. There are plans to expand the program to include all international students in the future.

Internationalization at Home

Internationalization Working Group for the School of Business

- KPU International is working closely with the School of Business to ensure faculty are aware of supports that are in place to assist them with the growing number of international students they have in their classes. The internationalization working group for the School of Business, on which Anita Hamm, Director of Global Engagement sits, is spending an hour at the School of Business AGM highlighting tips and strategies faculty members can use within their multinational classrooms. Alden Habecon, Diversity & Inclusion Strategist, has been invited to speak to business faculty members later this fall. KPU International will continue to work with all KPU Schools & Faculties to offer more opportunities for professional development in terms of internationalization and intercultural understanding. One such venue for further development will be during *KPU's International Focus Week*, planned for October 30th – November 3rd.

Maple Leaf Education North America & KPU Partnership

- The lease and services agreement between KPU and Maple Leaf Education North America (MLENA) was approved by the Ministry of Advanced Education in early August. The *Maple Leaf School – KPU (MLS-KPU)* will open its doors on Tuesday, September 5th. There are 55 students attending the school this fall.

International Recruitment & Admissions:

International Applications

- We continue to experience significant interest from potential new students as reflected in the significant growth in our applications every academic year. The number of new international applications has increased from 1,760 in Fall 2016 to 3,517 in Fall 2017, which represents a 100% increase year-on-year (yoy). The

Office of the Provost *cont'd*

number of offer letters that we provided to qualified applicants (who have met KPU's admission standards and submitted all required documents) has also more than doubled from 1,222 in Fall 2016 to 2,526 in Fall 2017 (+107% yoy). As of Fall 2017, we have made offers of admissions to 72% of all international applicants.

International Student Diversification

- KPU International regularly monitors the citizenship data of international students to better understand our demographics. Since Spring 2017, India has taken over China as the top sending country for international students. This is in line with the overall trend in international education with the strong growth in India and the slowing down in China.

- To diversify our student profile, we are actively developing robust partnerships such as 2+2 articulation programs and K-12 cooperation with universities, schools and related organizations in emerging markets. Our recent notable partnership is with the International Language Academy (ILAC), which allows ILAC graduates who have completed ILAC's pathway program to enter directly into our undergraduate programs. We expect to reinforce this approach and receive more students through the partnership development with two Global Development Managers who have just recently come onboard.
- Below is a breakdown of KPU International students for the last three semesters by country of origin:

Top 10 Sending Countries by Number of International Students

Spring 2017			Summer 2017			Fall 2017		
India	1,112	49%	India	1,101	56%	India	2,058	59%
China	752	33%	China	555	28%	China	787	22%
Saudi Arabia	102	5%	Saudi Arabia	69	4%	Nigeria	73	2%
Hong Kong	44	2%	Hong Kong	40	2%	Ghana	44	1%
Taiwan	36	2%	Taiwan	20	1%	Viet Nam	41	1%
Viet Nam	22	1%	Viet Nam	17	1%	Iran	33	0%
Pakistan	19	1%	Pakistan	16	1%	Korea, South	29	0%
Korea, South	17	1%	Nigeria	12	1%	Taiwan	29	0%
Philippines	13	1%	Japan	7	0%	United States	28	0%
Japan	13	1%	South Korea	6	0%	Brazil	26	0%
Total	2,265		Total	1,960		Total	3,517	

Marketing and Recruitment

We have been working to improve our marketing materials to support our recruitment strategies. These include recruitment kits with standardized presentations in English and foreign languages that aim to showcase the best of KPU during our recruitment trips and. We continue to work with internal stakeholders to update the KPU International's website to better serve our students. We have conducted email campaigns, calling campaigns and registration webinars to proactively manage our communications with students and agents. For calling campaigns, we involved student volunteers who can speak Punjabi to promote course registration to the newly admitted Indian students.

In August 2017, we had the opportunity to host TVB, one of the largest Chinese broadcasters in the world, who filmed a production right on our Richmond campus. The episode was done in 3 parts. The first part features our innovative programs in the School of Design, which TVB considered to be of interest to their target audience. The second part was an interview with Ting Chun Kit, an international student from Hong Kong,

who shared his student experiences at KPU. The third part was an interview with Isabel Chan, KPU International's coordinator for South China on why KPU would be a destination of choice. The episode is scheduled to be aired in mid-October.

We continue to focus our recruitment effort on the diversification of our international student population. We provide tuition credits for students coming from key markets that we want to develop. Apart from India and China, we plan to attend recruitment events and visit local agents in the following key emerging markets in Fall 2017:

- Latin America (Brazil)
- Europe (UK, Spain, Germany, Netherlands)
- Africa (Tunisia, Morocco)
- Middle East (Turkey, Jordan, UAE)
- Asia (South Korea)
- Southeast Asia (Vietnam, Philippines)

Office of the Provost *cont'd*

Emerging Markets Update

U International continues to enhance our diversification efforts through new market development. Some of our new markets and related efforts are as follows:

Philippines—In consultation with Colleges and Institutes Canada (CICan), the immigration section of the Embassy of Canada in the Philippines has agreed to implement a fast track program to streamline the study permit application process for post-secondary students from the Philippines. This program is similar to other study-visa fast track programs in Vietnam, China and India that KPU participates in. The benefit of these programs is that the students are well prepared financially and academically to meet our admissions criteria. After the announcement, we immediately participated in recruitment events in the Philippines and will continue to do so to capture the growing interest in this market for higher education in Canada.

Vietnam—Given the success of Canada Express Study (CES), the study-visa fast track program in Vietnam that was implemented for 18 months starting March 2016, Colleges and

Institutes of Canada (CICan) has extended the program for another year until September 2018. KPU is one of the approved members of this program, which helps us bring 21 Vietnamese students to KPU in Fall 2017. We continue to take advantage of CES by participating in 2 educational fairs in Vietnam to bring more students to KPU.

Middle East—We will be visiting both Turkey and Jordan in Fall 2017. This will be our first recruitment effort in Jordan. We plan to meet with KPU-registered agents to train them on our program offerings and invite families and prospective students to come and learn more about KPU. In Turkey, KPU will participate on the EduCanada Fair organized by the Consulate of Canada in Istanbul.

Latin America—KPU International has successfully hired a new International Recruitment and Admissions Coordinator for Latin America, who will also oversee admissions for Brazil. Events and visits for Latin America are being planned for Spring 2018. We are also looking for a Field Representative Sao Paulo, Brazil, to increase our presence in that market and support our recruitment strategies.

Join us for our first ever festival of light celebration on KPU Campus. There will be Bhangra dance performance, food, music, plus lots of dancing. The event is going to be big, loud, full of fun, and this is one annual event you don't want to miss!

Find out more information [here](#)



Where thought meets action

KPU

Diwali Celebration

Friday, October 20, 2017 | 1PM – 7PM
Surrey Campus Gym | Cedar Building
Ticket : \$10

Features include:

- Rangoli (colourful) designs
- Henna Art
- Food, music and dance
- Bhangra performance

Tickets are available at KPU International's office in Surrey Campus - Cedar 1145, and Richmond Campus - R1400.

Sponsored by:



KPU International

kpu.ca/diwali

Office of the Provost *cont'd*

SCHOOL OF BUSINESS

VISION 2018 Strategic Plan

Fall 2017 Semester is underway. The School of Business is continuing to experience strong growth fueled by a significant boost in international admissions. In the fall of 2016 the School of Business scheduled 463 sections. This fall we have offered 516 sections with a marginally higher fill rate of 88+%. International students represent 36.5% of the students in School of Business classes.

FTE has increased by a greater percentage than has headcount. It appears that students are deciding to enroll in somewhat heavier course loads, If this continues in subsequent terms "time to graduate" will come down slowly.

Academic Plan 2018:

The Economics department, home for the Associate of Arts, Economics and the Diploma in Business Administration which articulates to SFU has completed Program Review including receiving unqualified approval of their Program Review Quality Assurance Plan from the Dean and the VP Academic.

We now have students from more than 60 countries, a key component of creating a truly global business education. Faculty council recognized the need to embrace diversity and has advocated for additional faculty resources to ensure that we offer a quality business education.

We have active faculty committees for education quality and for internationalization and diversity. Dr Ferreras, VP Academic, has approved faculty time release for several other initiatives that support the quality of our programs and our relationships with our external communities. These include support for education quality. Internationalization, indigenization, blended learning, creative course design, on-boarding and orientation of students, and Partners in Marketing. While these initiatives stand on their own, they all complement our accreditation initiatives.

Students:

The Accounting Students at Kwantlen, ASK, held their annual ice cream social Friday July 7th. The event provides an enjoyable summer social event where students can network, with representatives, including many KPU alumni, from the accounting firms.

A team of Fourth year accounting students, Jasmeen Kaur, Harry Thyar, Samira Abshr, Anoop Mander, Simranjot Singh Bal and Mandeep Sidhuk, had a project with D.A.R.E. BC developing systems. D.A.R.E. BC is dedicated to encouraging youth to adopt a drug free lifestyle. While involved with the non-for-profit they took the initiative to organize its' first ever bottle drive. D.A.R.E. BC has now adopted a bottle drive initiative as part of its fund raising strategy.

Students in Andrea Niosi's Integrated Marketing Communications class, MRKT 4201 engaged in a project with the Heart and Stroke Foundation to design alternative campaign

strategies to change attitudes and behaviors around marketing of food products to children. The Foundation was thrilled with the presentations and ideas proposed by the students and expect some will be incorporated into future education campaigns.

Students in this class also are expected to provide 10 hours of volunteer contribution to a not-for-profit.

New Programs, Policies and Initiatives:

The School of Business faculty are on the frontline of finding more effective ways of delivering meaningful learning experiences for a very diverse student population. There is high faculty interest and engagement in designing their courses and their practice to improve the quality of the students' experience and their performance achieving the learning outcomes.

In recognition of the commitment to quality and the significant proportion of international students the Vice President Academic has approved several time releases to support the faculty teaching quality committee, blended learning capacity development, internationalization, indigenization, course design, student onboarding and orientation.

Dean Tebb accompanied President Davis and AVP International Stuart McMoyle to Kuwait to explore a potential partnership with Algonquin College Kuwait.

Managing Risk:

KPU is bursting at the seams offering classes 7 days a week. We have space challenges, scheduling challenges and faculty hiring challenges. More timely communication of application and conversion rates from the International office will aid better planning. Offering more courses in non-traditional times seven days a week will mitigate the space challenges until our facilities that are new or under renovation become available.

International demand is very strong and the time for KPU to elevate our standards for international admission is approaching.

Community Engagement:

Partners in Marketing, a program that facilitates student support of small business and not-for-profit community initiatives has just received support for facilitation and coordination. Students benefit from working on real world challenges.

International Engagement of Faculty

- Dr. Markus Westner, Dean of Student Affairs, Faculty of Computer Science and Mathematics, University of Applied Sciences, Regensburg, Germany team taught a business information systems course with Richard Wong, one of our faculty members who is concurrently study for his PhD in Sweden.
- Andrea Niosi and Pat Browne, Marketing faculty members,

Office of the Provost *cont'd*

were visiting faculty in Vienna at Fn-Vien, an innovative private university during their non-teaching terms

- David Harvey, Human Resources Management faculty member worked for three weeks on education and community development projects at Ol Pajeeta Conservancy, Nanyuki Kenya. David reported that students from Sweetwaters Girls School posted their projects online on the Butterfly Effect website and were collaborating with students from Johnson Heights Secondary in Surrey, where his two children had attended. This is one small example of how richly interconnected the world is becoming.
- And it is not just our children who go to summer camp. Pamela Ip, Marketing faculty attended the inaugural Chamber Music Retreat at the Hermitage Centre, a 60 acre organic farm on Denman Island. The Borealis String Quartet, KPU's Quartet in Residence led participants in playing chamber music for 6 hours a day. Pamela's "what I did at summer camp" report is attached.
- Dr. Luis Villalba received confirmation in late August that he has had two patents for organic fertilizer approved. The patents were applied for in September of 2012 and fall under the Green patent category. The first patent was applied under the following denomination: Mineralized Moringa and Stevia Extract for Agricultural Fertilization. The second one, Organic Fertilizer in Granule Form Based on Mineral Rocks and Moringa and Stevia Extracts for Soil and Crops. The first organic fertilizer is in liquid form with three main ingredients, stevia and moringa extracts as well as meshed mineral rocks of intrusive or extrusive formations or a combination of both. The second organic fertilizer is in granule form from a selection of igneous rocks, meshed and compacted with organic extracts. The blend of mineral rocks were chosen for their unique large number of micro and macro minerals (including trace minerals). Those micro and macro minerals serve as nutrients to soils and crops. Five years of field research led to the successful use of the above mentioned fertilizers in Europe, Asia and the Americas. Organic certification was obtained under the following standards: EEU 834-2007, NOP, JAS, COR from the European Union, the United States of America, Japan, and Canada respectively.
- The Accreditation Council for Business Schools and Programs Annual Conference in Anaheim was attended by Teaching Award Winner Marsha D'Angelo, last year's faculty quality champion, Don Reddick, Helen Vallee, former chair of ACBSP Region 7 Associate Dean Luis Villalba and Dean Wayne Tebb.
- ACBSP International Head Office has asked Helen to co-chair the ACBSP International Region Conference in Toronto in November 2017.
- Brad Anderson, Business Management and Entrepreneurial Leadership instructor ran a two hour workshop

for nursing faculty entitled "Automating your classroom: Making Moodle work for you."

Recognition:

- Dr. Xing Lui, returns from a two year leave of absence where he was teaching at universities in the USA. He currently is on the Editorial Board, International Journal of Computing Sciences Research, 2017, Online Open Journal. He also is a Member of the International Scientific Advisory Board, 10th annual International conference of Education, Research and Innovation, Seville, Spain, November 2017. He is also a member of the Technical Program committee, IEEE IECON 2017 (the 8th IEEE Annual Information Technology, Electronics and Mobile Communication Conference) UBC October 2017, Vancouver, Canada.
- Dr. Minli Lian is serving on the Charter Financial Analyst (CFA) Vancouver Society Program Committee until August 2018. Her recent publications include the following article: Minli Lian, Peter Klein: Optimal Hedge Fund Performance Fees, July 2017, Journal of Business and policy Research.
- Benjamin Amisano acknowledged the key role of KPU and in particular Accounting faculty member, Ron Messer, in his early career success.

...Many employers seem to value candidates with intermediate to advanced Excel skills, specifically those with knowledge of pivot tables, pivot charts, the advanced Excel functions, and how to interpret data. I can tell you that one of the things that makes me competitive among the numerous graduates from more well-known schools is the Excel skills I've obtained from KPU. For the position I'm currently seeking, I've been put through Excel skill tests and have been told that I scored significantly higher than other candidates. In addition, mentioning and explaining the final payroll project that we were required to do really seems to impress hiring managers.

Furthermore, having just passed the first core of the CPA, with distinction, I can say that case based classes such as ACCT 4720 and ACCT 4120 have prepared myself and other KPU graduates I've talked to extraordinarily well for the CPA program. From my discussions with other candidates and as evident at the module workshop, many CPA candidates from institutions other than KPU really had a difficult time approaching and analyzing cases. It seems many other academic institutions don't require their students to take extensive case-based classes like the ones required at KPU. Such a lack of exposure to cases has clearly put them at a disadvantage at the early stage of the CPA program, and has allowed KPU graduates to prosper. Of the five KPU graduates that were in my module, four of them, including myself passed the case portion of the exam with distinction.

Office of the Provost *cont'd*

Acknowledgement of the Contribution of the Music Faculty

What I did at Summer Camp

By Pamela Ip, Marketing Faculty

In late August, during a time when I would normally would be busy prepping for fall courses, I went away to camp instead.

This 'camp' was with The Borealis String Quartet, KPU's Quartet in Residence, who held their inaugural Chamber Music retreat at the Hermitage Centre, a 60-acre organic farm on beautiful Denman Island. Instead of sitting in my KPU office putting final touches to my course presentations, lesson plans and Moodle sites, I played chamber music for 6 hours a day

and slept in a single bed meditation hut with no electricity or Wi-Fi.

After a daily breakfast of fresh fruit, oatmeal and yogurt (and luckily, plenty of coffee!), we would undergo intensive coaching sessions with members of the Borealis String Quartet. Then, after a nutritious, vegetarian lunch, we would either rehearse with our quartet or participate in Q&A sessions on various topics such as rehearsal technique, music interpretation and communication skills. The day would end after a light, evening meal of vegetarian soup, with some pre-bedtime practicing.

It has been almost 30 years since I've played this much violin but I thoroughly enjoyed the immersive experience. It was also eye-opening to meet other amateur and pre-professional musicians and discuss their reasons for coming to the retreat. The highlight was a concert where each group performed the piece they had all been working tirelessly on for 5 days for the residents of Denman Island held at the Community Hall.

Before I forget, we also had fun! There was a visit to a local potter, who uses a very unique Japanese wood-fired kiln, a short hike to Chickadee Lake and an afternoon at Tribune Beach on Hornby Island. We also enjoyed hearing the quartet perform at Jeffrey Turbinoff Sculpture Park on Hornby Island.

Even though KPU is a polytechnic, it is easy to get myopic in the day-to-day excitement of teaching business courses. How refreshing it was to see, hear and be touched by an event put on by a sister department.

Departing KPU:

Lance Shandler, retired to Saltspring at the end of August after more than 30 years teaching Economics

Eve Mix, Student Advisor, has accepted an advising position at the University of the Fraser Valley and is enjoying saving almost two hours commuting time each day.



WELCOME PARTY FOR GLOBAL BUSINESS STUDENTS LET'S WELCOME OUR INTERNATIONAL STUDENTS FROM ACROSS THE GLOBE!



Come down and enjoy a traditional Canadian Thanksgiving dinner, meet your KPU Business Club Representatives, make new friends, and most importantly, have fun!

Purchase tickets here:
bit.ly/kpuglobal



Where thought
meets action



Office of the Provost *cont'd*

STUDENT SERVICES

Students:

The 2017/18 Academic Calendar is Live!

Students will see the following notable changes for the 2017/18 academic year:

- New academic programs in [indigenous community justice](#), [medicinal chemistry](#) and [honours in health science](#)
- All minors are now applicable towards any [KPU bachelor's degree](#)
- New program names for the [bachelor of science in nursing, advanced entry](#), and the [citation in plumbing and piping](#)
- The [computer assisted design & drafting \(CADD\)](#) program has moved into the Faculty of Science & Horticulture
- Changes to the 2018 [Mathematics Alternatives Table for prerequisites](#) and [admissions](#)
- Updates to the [Student Rights & Responsibilities](#) page to reflect new policies on student conduct, academic integrity and grade appeals
- Changes to the admission requirements for 12 programs
- Changes to the curriculum for 25 programs
- Numerous new and revised courses, along with editorial changes that clarify and simplify academic regulations

Record Breaking Volunteer Leadership

KPU relies on senior students to volunteer their time in leading new students through orientations and their first semester. As of fall 2017, we have a record-breaking team of 85 leaders spanning the majority of Faculties.

Orientation Leaders, otherwise known as the O-Team, are trained over the summer months in transition-related challenges, group facilitation and campus resources, then are put to the test during fall Orientation. After Orientation, the O-Team acts as mentors for groups established during Orientation, allowing for students to have peer-to-peer guidance and referrals throughout their first semester.

The O-Team volunteers gain valuable leadership skills while also building their resumés, improving transferable skills, boosting their scholarship applications and, most importantly, giving back to the KPU community.

The summer has been an active season for volunteering. On-campus engagement is up 34% with more than 1,400 hours recorded in July and August, compared to 1,040 hours in the same timeframe last year. A larger Orientation Leader team and the addition of KPU International volunteer hours contributed to this growth.

Get Hired!

The Work Study program has kicked off a new year, making funding available to departments for 50 on-campus work

opportunities. KPU Career Services, in partnership with Student Awards and Financial Assistance, has facilitated over 40 opportunities for the fall semester, up from 30 last year.

Career Services has also been busy planning a brand new annual event: The Hiring Fair, incorporated with September's month-long event, Get Ready! Get Hired! – A series of workshops leading up to The Hiring Fair at the end of September.

In addition, the Career Connection job posting system continues to grow, now featuring 8,357 employers (a three-month increase of 244) and 12,426 students and alumni (a three-month increase of 294).

Co-op Placements Continue

June through August saw 189 co-op jobs made available to students for the year ahead, with additional co-op placements continuing throughout September. To date, more than 80 students have secured a co-op placement for fall semester alone.

New Programs, Policies and Initiatives:

Expanded Outreach at Orientation

In late August, Orientation & Transitions, with assistance from KPU International, hosted the 2017 Fall New Student Orientations. These events welcomed over 40% of newly-enrolled students – nearly 1,850 individuals – to the KPU community. Two exciting initiatives were introduced this year: Mature Student Orientation, returning to KPU Langley and Surrey, and Faculty Sessions.

Mature Student Orientation was reintroduced after a two-year pause to explore other initiatives. The two events drew 97 students aged 25 and up and included a university welcome, program and service discovery session, campus tour and presentations detailing how to get the best start to their education.

Seven Faculty Sessions encouraged students to integrate into their Faculty communities. Sessions were tailored to each Faculty, and included activities such as group challenges, panel presentations, group discussions, demonstrations and Q&A sessions.

Student feedback on these events has been very positive, with 92% of respondents indicating they would recommend orientation programming to other students.

Finally, Orientation & Transitions partnered with Services for Students with Disabilities to pilot a position for an accessibility orientation leader to better facilitate Orientation for students with disabilities.

Accommodations in Testing

KPU exams with accommodations are now being invigilated by Assessment & Testing Services. This centralized approach ensures a consistent and normalized testing experience for all students.

Office of the Provost *cont'd*

Wellness in Action Hits the Ground Running

A collaboration between KPU Sport and Recreation and Counselling Services, *Wellness in Action* has been launched in time for the fall semester. This mental health initiative is open to students referred by KPU Counselling Services. Participants undertake a structured program of physical exercise and mental health support with the encouragement and accompaniment of both a certified personal trainer and counsellor skilled in mental health education and support. The pilot project began in September and was immediately at capacity with 10 student participants.

DegreeWorks Degree Audit Gets Branded

The DegreeWorks Implementation Team has moved into its next phase of the project. All of the configuration to date has been moved into a production environment. With localization underway, the product is taking shape, incorporating KPU's branded look and feel. The project plan remains on track with the Team working towards an internal soft launch of the degree audit functionality in the fall semester. Academic advisors and the Graduation team will soon begin phase one of beta testing, with a phase two beta launch to a select student population in spring 2018.

Adult Education Gets More Affordable

The British Columbia government is eliminating tuition fees on adult basic education (ABE) and English language learning (ELL) programs. Effective September 1, tuition fees were eliminated for domestic students pursuing KPU's adult upgrading courses, as well as our English language studies (ELST) courses.

The Kwantlen Student Association (KSA) is also committed to making these programs accessible to KPU students and is supporting this initiative by waiving most KSA fees for eligible students. The Adult Upgrading Grant (AUG) will continue to cover additional fees for AUG-eligible students.

#KPUvolunteers and Ambassadors

A social media campaign to highlight KPU volunteer stories and experiences, #KPUvolunteers, was launched over the summer. This campaign is built on Career and Volunteer Services' new Instagram account, [instagram.com/KPUcv](https://www.instagram.com/KPUcv), and is featured on-line at kpu.ca/volunteer.

Career and Volunteer Services also launched its new Ambassador program. During training, ambassadors attended professional development presentations on resumé and cover letter preparation, LinkedIn optimization, interviewing skills and more. During the fall semester, ambassadors will lead career and volunteer workshops, help at peer-to-peer drop-in sessions, and take the lead

at career and volunteer events in the community.

Community Engagement:

Admissions

KPU was represented by the Admissions team at a one-day Trades Enrolment Services Workshop, hosted by Thompson Rivers University. This workshop built upon the B.C. Registrars Association's theme of providing relevant professional development opportunities for staff in key segments of enrolment services. Representatives from around the province were able to connect with other staff who support trades programming at the functional level to help create reliable and sustainable networks.

Co-operative Education

In developing co-op and employment opportunities for students, representatives from Co-op and Career Services attended a range of community events over the summer, including:

- Surrey Board of Trade Golf Tournament
- BC Labour Market Conference
- Surrey Board of Trade Breakfast Networking
- KPU Alumni Association Networking Evening
- Richmond Chamber of Commerce Golf Tournament
- Surrey Board of Trade Networking Evening
- Progressive Intercultural Community Services 10th Annual Mega Job Fair

In addition, meetings were held with potential employers and community members during this time, including ways to explore a deeper partnership with members of the BC Technology Industry Association.



Office of the Provost *cont'd*

Services for Students with Disabilities

Together with Access Programs for People with Disabilities and the Faculty of Arts, Services for Students with Disabilities (SSD) promoted KPU options at the B.C. Inclusion Annual Conference.

The SSD team also took summer field trips to Ministry partners who support students with disabilities at post-secondary across B.C. – Centre for Accessible Post-secondary Education Resources BC (CAPER-BC), Assistive Technology BC (ATBC) and Post-Secondary Communication Access Services (PCAS) – to initiate and renew partnerships and develop collaborative approaches to common concerns.

Recognition:

Vice Provost Students & Dean, Educational Support and Development, Jane Fee

- Attended the SFU Dean's Educational Advisory Council (DEAC)
- Attended the Greater Langley Chamber of Commerce AGM
- Spoke at KPU's National Aboriginal Day celebration
- Attended the Provincial Leaders Gathering Opening

- Reception (BCBC) at the Vancouver Conference Centre
- Attended the SFU Outstanding Alumni Awards

Director of Services for Students with Disabilities, Ruth Fraser

Met with the executive director and program advisor of the Office of the Advocate for Service Quality with the Ministry of Social Development and Poverty Reduction to talk about inclusion of adults with intellectual disabilities.

Co-operative Education Faculty, Linda Dom

Coordinated numerous CPA recruitment activities for KPU accounting students in partnership with Career Services, the Accounting Society of Kwantlen (ASK) and other KPU faculty.

Award-winning Accessibility

Services for Students with Disabilities, Facilities, and the Disability Action Movement Now group participated in an accessibility assessment of KPU Richmond and KPU Langley by the Rick Hansen Foundation. KPU Richmond received a silver accessibility rating and Langley received a gold accessibility rating.



Theresa Voorsluys is the Volunteer Services Coordinator at KPU and an active volunteer at KPU and an active volunteer! She is passionate about volunteering because of all of the gifts it has given her—adventures, contacts, insight—that just wouldn't have been possible within a single work or study role. Her advice to volunteers is to use your heart. What gets you excited? What are you passionate about? There are so many aspects of our inner selves that need to be fulfilled. Volunteering is one way to be active in bringing something you need into your life.

Office of the Provost *cont'd*

TEACHING & LEARNING COMMON AND OFFICE OF RESEARCH & SCHOLARSHIP COLLABORATIONS

TEACHING & LEARNING

Upcoming Events & Opportunities for KPU Community Members

Digging into Digital Badges (September 13, 19 & 28, Surrey)

Hosted by the Teaching & Learning Commons, this three part event explores digital badges in higher education. This is an excellent opportunity for interested faculty, staff and administrators to meet as a group to learn and strategize about how an open badge ecosystem might evolve at KPU. [Details & Registration](#)

Learning with ePortfolios (September 14 & 21, Surrey)

Facilitated by Lesley McCannell, faculty member in the School of Business, this two day hands-on workshop guides faculty through the development of their own eportfolio and through the process of introducing eportfolio learning to their students. [Details & Registration](#)

Rediscover VoiceThread (September 22, Surrey)

Facilitated by the Teaching & Learning Commons, this session explores VoiceThread as a collaborative multimedia presentation and discussion tool and its integration with Moodle. This session allows faculty to practice using VoiceThread with the support of the Teaching & Learning Commons team. [Details](#)

KPU's Teaching, Learning & Scholarship Strategy Public Consultations (September 25, 26, 28 & 29, Surrey, Cloverdale, Richmond & Langley respectively) .

In support of KPU developing a Teaching, Learning and Scholarship Strategy, the Office of the Vice Provost, Teaching & Learning is hosting public forums at each of the four campuses to offer information and seek feedback from the University community. The strategy will provide direction and a basis for the overall plan which will include short, medium and long term goals and activities. All members of the KPU community, including faculty, staff, administrators and students are encouraged and invited to attend. [Details](#)

Instructional Skills Workshop (ISW) (October 13, 20, 27 & November 3, Cloverdale)

The Instructional Skills Workshop (ISW) is a 24-hour course for faculty who are interested in developing or improving upon their teaching and learning processes. Facilitated by Alice Macpherson, Learning Strategist for The Learning Centres, participants review ideas about teaching, check their current practices and, within a safe and supportive environment, deliver three short lessons. [Details & Registration](#)

Past Events & Opportunities for KPU Community Members

Moodle Basics (August 23, Langley, 15 registrants & August 31, Surrey, 16 registrants)

Facilitated by Meg Goodine, Manager of Learning Technology, this crash course in Moodle basics reviewed course setup and editing, communication basics and assignment and feedback.

Kaltura Overview (August 23, Langley, 11 registrants & August 31, Surrey, 11 registrants)

Facilitated by Meg Goodine, Manager of Learning Technology, this session demonstrated the options for creating and using video in Moodle courses using KPU's new Kaltura video platform. Faculty learned how to upload and embed videos on a course page, use a course gallery, setup a video assignment and use the CaptureSpace Desktop Recorder to create media and upload it to their course.

Instructional Skills Workshop (ISW) (May 26, June 2, 9, 16 & 23, Surrey, 4 participants & August 21 – 24, Langley, 7 participants) (see upcoming events above).

Digital Pedagogy Lab (July 28 – 30, Richmond, 75 attendees)

Hosted by Hybrid Pedagogy and KPU's Teaching & Learning Commons, this three-day institute explored the role and application of digital technology in teaching. Three tracks offered intensive peer-driven learning with and discussion of open education, new media, and critical digital pedagogy.

Teaching, Learning, Scholarship & Research Symposium (June 7 to 9, Surrey & field trips, 200 registrants including facilitators & presenters).

The inaugural Teaching, Learning, Scholarship & Research Symposium was held from June 7th to 9th at the Surrey campus. With over 200 registrants, and over 100 presenters and session facilitators, a total of fifty-two sessions were offered from the fifty-nine proposals submitted by the KPU Community with several sessions being cross-department collaborations. Several interactive workshops were available along with field trips to the Delta Nature reserve, the KPU Richmond Farm, and the Cloverdale and Langley campuses. **Alex Usher** from [HESA](#) opened the Symposium on June 7th with "Polytechnics Education and Skills for the Future".

Vice Provost, Teaching & Learning Activities

June 7th – 9th Teaching, Learning, Scholarship & Research Symposium. The Vice Provost was also the Chair of the Planning Committee in the months leading up to the event.

June 19th – 23rd Society for Teaching & Learning in Higher Education Annual Conference. Chu & Jhangiani, presented *Embracing Open Educational Practices in Service of Student Success and Pedagogical Innovation*. Halifax, NS.

June 26th KPU Governance Retreat. Conducted two workshops for senior leadership on "Effective Governance Using Technology" at KPU's annual Governance Retreat

July 17th – 21st Facilitating Virtual Collaboration Workshop. Workshop attendee.

August 8th – 11th Designing & Leading Change Intensive. Pro-

Office of the Provost *cont'd*

fessional development training in San Francisco.

August 14th Province of BC Advanced Manufacturing and Innovation Announcement. Attended at Surrey City Hall.

August 28th Faculty of Science & Horticulture Welcome Back. Presenter.

August 29th Faculty of Arts Annual General Meeting. Participant.

August 31st School of Business Annual General Meeting. Participant.

July – August KPU's Teaching & Learning Strategy Leadership Consultations with a number of KPU leaders to discuss faculty and department plans to better inform the development of KPU's Teaching & Learning Strategy.

September 6th & 7th Senior Manager, Educational Development Search Advisory Committee. Chair.

September 8th Faculty of Academic & Career Advancement Fall Gathering. Presenter.

The Vice Provost spoke at the Faculty of Academic & Career Advancement's annual fall gathering event.

September 11th & 12th Persuasion & Influence Course. Professional Development participation.

Ongoing—Internal KPU committees and working groups, including Senate and related subcommittees, the Acetate Transition Working Group, Three Civic Plaza Operations, the Graduate Studies Program Advisory Committee and the Faculty Performance Review Committee,

Current priorities

- Teaching & Learning Survey results analysis to inform the development of KPU's T&L Strategy and Plan,
- Continued contribution to the Faculty Performance Evaluation Guide through participation in the Faculty Performance Review Committee,
- Consulting on the formation of Senate subcommittees on Teaching & Learning and Research,
- Planning next steps to support faculty with K-12 changes,
- Planning a Teaching & Learning Faculty Orientation Session for new faculty,
- Recruiting a Senior Manager, Educational Development along with an Educational Developer, Trades & Technology.

Learning Technology

Kaltura Workshops are being planned and scheduled for the Fall semester to better assist faculty in utilizing Kaltura and understanding its integration capabilities with Moodle.

Moodle Consultations. Drop-in support for Moodle will continue through the Fall semester. *Moodle Basics* workshops took place in late August.

Teaching Fellows

Learning Outcomes: Dr. David Burns

- Work has completed on the conversion of the *Course Outline Manual* to a new digital wiki format. This conversion included the development and incorporation of new learning outcomes guidance, which have been fully drafted.
- Dr. Burns presented at the Canadian Society for the Study of Education Annual Conference at Ryerson University in Toronto on May 30th. The topic of discussion was curricular governance.
- Continual meetings and project work with Creative Capital Fund student assistant, Brianna Lewis.
- Learning outcomes databases have been developed for two BSN programs.

Open Studies: Dr. Rajiv Jhangiani

- 6 Keynote addresses in Canada and the United States.
- 7 Talks and presentations – on research, collaborations/partnerships (within KPU and with OERu).
- Conducted the following meetings and consultations with KPU departments (Accounting, Psychology, Sociology), IAP, Office for Services for Students with Disabilities, Centre for Open Science, and faculty in Physics, Psychology, Counselling, Punjabi, History & Sociology).
- Other Activities:
 - * Grant application to BCcampus on behalf of KPU to obtain a Z Cred grant; wrote an article about Open Education and Social Justice for the Digital Pedagogy Lab; published article about the perceptions, use and impact of open textbooks on BC students; filmed video testimonials with faculty adopters OER; created an infographic about KPU's leadership with open textbook adoption; published an article about open education advocacy in the journal *Open Praxis*; interviewee for the *Richmond Sentinel*; co-wrote a chapter about open pedagogy with students; co-organized the Digital Pedagogy Lab Vancouver event and co-lead a track; co-wrote chapter about creating an institutional home for open education in the library; project managed KPU's OER grantees; wrote and circulated a call for a KPU Faculty Learning Community on Open Educational Practices; organized a Wikipedia student assignment professional development workshop for October 26th; consulted KPU stakeholders about the Zed Cred initiative; gathered information about courses and sections that will qualify for the Zed Cred; and submitted 2 REB applications to investigate the impact of OER adoption at KPU.

Office of the Provost *cont'd*

Experiential Learning: Dr. Larissa Petrillo

- June 15th: met with Dr. David Florkowski, Dean of the Faculty of Health, to discuss experiential learning.
- Attended the Digital Pedagogy Lab, hosted by KPU, from July 28th to 30th.
- Met with Creative Capital Fund student assistants, Blythe Vincent and I Chen Hsu, to plan the Experiential Learning Guidebook and revisions to website. Work in progress.
- Communicated with faculty members from Accounting, Anthropology, Co-op, Criminology, Graphic Design for Marketing, Marketing and Nursing around ongoing or planned experiential learning projects.

RESEARCH

ORS Restructuring

The Interim AVPR contracted an experienced external Director to review KPU's ORS and meet with stakeholders. The resulting report serves as another data point to inform the ORS restructuring. The AVPR position will be posted shortly and staffing identified by year's end, while the interim AVPR continues to assist the Provost with restructuring plans.

Activities

Document in the Works: Office of Research & Scholarship Procedures: ORS staff are in the first stages of addressing some of the concerns arising from the January 2017 Audit. Report and are developing procedures for the more significant components.

ROMEO Summer Camp: The ORS team hosted the first ever ROMEO 'Summer Camp' August 1st to 2nd, welcoming participants from Lakehead University, Ontario; Athabasca University and Grant MacEwan University, Alberta; and Vancouver Island University, Island Health and Emily Carr University. The workshop highlighted many of the ROMEO

components not previously accessed and will assist in assuring research award and certification compliance. This was also an opportunity to network and share valuable information with colleagues across western Canada.

ROMEO Evaluation Project: During the summer semester, a group of Dr. Kyle Matsuba's Psychology students selected ROMEO for their course's evaluation project. The ORS team was invited to attend the evaluation presentation which was an opportunity to hear the opinions and feedback from the KPU user.

Research Grants & Faculty Updates: Dr. Daniel Bernstein is currently preparing his application for the Canada Research Chair renewal due October 23rd. As well as the Chair renewal, Dr. Bernstein is also preparing an application for the recently introduced SSHRC New Partnership Engage Grants due September 15th.

Research Ethics Board

- Six REB members attended the REB West 2017 Conference in Kelowna from June 15th to 16th. This is an annual two-day conference of all post-secondary Research Ethics Boards in Western Canada.
- The Chair and REB Coordinator attended a presentation at SFU where Susan Zimmerman, Executive Director of the Secretariat on Responsible Conduct of Research in Ottawa, presented on the TCPS2 (Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans), current trends and future requirements for research data management plans in post-secondary institutions.
- The REB received applications from Community members to serve on the KPU Board. Two applicants were selected and interviews are currently underway.
- The REB continues to review new applications, approve amendments and complete progress reports/renewals.



KPU is honoured to be a leader in open textbooks. Check out this great article featuring KPU psychology instructor and Open Education advisor, Rajiv Jhangiani. Full story can be read on [The Richmond Sentinel](#)

(Photo credit: Richmond Sentinel)

Office of the Provost *cont'd*

UNIVERSITY LIBRARY

Alignment with VISION 2018 Strategic Plan:

Relevance

Strategy: KPU is a well-managed, integrated, and transparent organization that supports learning

Creating a better initial experience for Students during Orientation

- New for this year, KPU students were able to pick up their KPU card at New Student Orientation if they had submitted their photo online through the [KPU Card Submission Form](#). Close to 1800 used the form and the combination of online submission and KPU card pick up table alleviated the long line ups for KPU cards we've traditionally seen during the first week of classes.
- On August 29, 30, and 31, the Library welcomed students at New Student Orientation. We spoke with hundreds of students at our info fair booth promoting the Library and its services.
- The Library also welcomed hundreds of new international students during their orientation day on Sept 1 and gave short presentations at Surrey and Richmond campuses.

Library Catalogue service improvements

- Holds on books/dvds now display directly in the catalogue. Students can see if there are holds on an item and how many holds there are rather forcing them to another webpage for this information. This is a great decision making tool so students can look for other resources if the item they want is in high demand.
- Faculty who use permalinks (direct links to e-books, online articles or lists of items) in Moodle or other software can now use apostrophes or other special characters in the search. While small in scope it affords an easier "create and search method" for faculty.

Quality

Strategy: Learner engagement and retention at KPU show continuous improvement.

Strategy: The impact of KPU's community engagement has doubled by 2018

New Librarian Hire

- Kelsey Chaban joined the Library in July 2017 as the Student Engagement & Community Outreach Librarian.
- Kelsey obtained her MLIS from UBC in 2009 and has a Bachelor of Arts with a Double Major in Humanities and English from SFU. She has served as Burnaby Public Library's Community Outreach Librarian since 2014, revitalizing BPL's community presence, relationships, and branding. Highlights of her experience in this role include coordinating initiatives such as BPL's Pop-up Libraries, managing the year-long programming and service initiative that celebrated BPL's 60th anniversary, and organizing BPL's participation in Burnaby's Festival of Learning, a partnership between the City of Burnaby, BPL, and SFU.
- Kelsey spent the majority of her library career at BPL, starting as a library clerk and page in 2002. After obtaining her MLIS, she also worked as a reference librarian, cataloguer, and Teen Services Librarian prior to taking on the role of Community Outreach Librarian.

Liaison Librarian Change

- With Jan Penhorwood's retirement at the end of June. Lisa Hubick is now handling her portfolio including liaison with the Faculty of Health and Psychology Department.



Office of the Provost *cont'd*

WILSON SCHOOL OF DESIGN

Students:

- Technical Apparel and Product Design students, under the supervision of faculty member Dan Robinson and Stephanie Phillips, volunteered their time over the summer to develop prototype uniforms for the Canadian Wheelchair Rugby team. The prototypes, designed for use at the 2020 Tokyo Olympics, will be presented to the team this fall. This student-led initiative focused on fit, function, and image and arose from an opportunity presented to faculty by the Canadian Sport Institute and Richmond Oval.
- The White Cashmere contest is moving along and one of KPU's finalists, Chelsea Cox, was selected by Global TV and Entertainment Tonight Canada for a feature on the competition. Chelsea was chosen out of the 12 finalists across Canada for the feature. Both film crews came to KPU in August to film Chelsea in her natural environment and interview her about her process and aspirations. The segments will air on the following dates: ET Monday, Sept. 4; Global Tuesday, Sep. 26; ET Wednesday, Sep. 27
- In mid-June, the Trade Commissioner from the Canadian Embassy in Hong Kong and Macao reached out to KPU International to request KPU's participation in a documentary for TVB, a highly popular television network in Hong Kong and Macao. TVB had chosen two universities, KPU and UBC, to profile, and included a feature on the Wilson School of Design: "Studying without Boundary". Sam Stringer, alumni and Program Assistant for the Fashion and Technology Program, was happy to speak to the media team about different aspects of the Wilson School of Design, including the structure of classes, the interview process, and tips for students (especially international ones) on the best ways to be accepted into the programs. The segment will air this fall on TVB.
- James Dyson, the UK industrial designer who founded the famous vacuum cleaner company, Dyson, sponsors a yearly award for the best projects from design schools. This year, Alisa Yao, Eyshr Sahota, and Harry Chai are participating with the Organic Waste Diversion project they developed in KPU's Challenge Dialogue with the city of Surrey. The results will be released later this year. <https://jamesdysonaward.org/projects/organic-waste-diversion/>
- Two alumni from the Interior Design program have now completed their NCIDQ Certification examinations that are required to achieve certification in the interior design field (professional status). Jill Danis and Jennifer McRoberts both passed the challenging exams at the most recent examination sitting. To see a list of certificate holders: <https://www.cidq.org/new-certificate-holders>.
- The Fashion Marketing 1st year class is excited to get underway in their Apparel Industry class, where they are

asked to partake in local events in their field or arts related fields, and will be attending the 5th annual MA+DS Home Tour as one of the main events. The connection to local industry members, companies, and events, is one of the aspects that makes this program stand apart from the rest.

Community Engagement:

All design programs intersect with their external professional communities and industry on an ongoing basis. Over the past three months:

- Interior Design faculty member, Marlis Joller, took part in the "Habitat for Humanity Women Build" launch in June 2017. This Habitat for Humanity project, located in Richmond, BC, will hold twelve affordable units with six available to own and six to rent. This is a one-of-a-kind affordable housing project in Richmond where the market is red hot; the organization has received over 900 applications for affordable housing. This was an overwhelmingly positive experience for Marlis and the crew who have been chasing the project for several years. Footage of the build day can be found at: <https://t.co/1MyclTlmOM>.



- After her own experience on the build, Marlis felt it was imperative to get students onto a construction site to provide context for their courses and to better understand the construction process. She has coordinated a visit to the build site for Sept 12th to learn about the project, understand what Habitat for Humanity does, and most importantly discuss all the building systems. Then again on Oct. 17th, after the students have learned about the construction of foundations, floors, walls, ceiling and roofs, they will head back onto site to see the build progression. These students will also be lucky enough to swing a hammer and help contribute labour/time to an important project in the local Richmond community. (Both site visits are linked to an assignment to distill the site progress in a construction site report.)

Office of the Provost *cont'd*

Recognition:

- Interior Design alumni, Kathie-Lee Pugsley, was awarded the Youth Entrepreneurship Award from Coast Capital Savings in conjunction with KPU. Kathie-Lee can now put these funds to good use growing her new business which is focused on offering realtors the next generation of real estate marketing. Her business, Focused Interiors, offers a unique design approach utilizing a variety of visual communication strategies and techniques including photo-realistic images and 360° panorama tours of a space's potential. This award was created to support KPU students and alumni entrepreneurs; the award includes \$5,000 to help kick start Pugsley's new business. A recent graduate of the interior design program at the Wilson School of Design, Pugsley is growing her cloud-based business with startup capital thanks to this funding. "About 90 per cent of buyers and owners can't visualize the potential of a space," said Pugsley, whose business uses 3D modeling computer technology to create interactive 360° tours of properties. "Creating photorealistic images enables potential owners to envision what's possible, regardless of the current state." Structured for a remote and flexible work environment, Focused Interiors helps realtors illustrate for buyers the potential of a property without incurring renovation or property staging costs to the seller. Unlike larger companies, Pugsley's online business has less overhead and therefore more affordable pricing. The \$5,000 award will enable Pugsley to purchase a new computer for her company as well as upgrade her software substantially, speeding up how quickly she can create graphics for her customers. In addition to the monetary award, Pugsley will also receive the personalized attention of a business mentor with a one-on-one business plan review, and Coast Capital will waive a full year of monthly fees on a small business account.
- You can also see Focused Interiors' recent projects including a \$17.7 million West Coast Vancouver Waterfront property which is currently under construction. This project was also featured in the [Toronto Star](#).
- KPU Interior Design Grad Makes the list of the "Top 30 Canadian Interior Design Studios to Watch". Sahra Samnani and her studio, Sahra Minaz Design, just became one of the 30 interior design studios chosen for making their mark in Canada (Canada 150). The top 30 were chosen recently and featured in Azure Magazine. Azure is an award-winning magazine with a focus on contemporary architecture and design. Sahra is an Interior Design graduate who embarked on her own design business shortly after graduation. To find out more and see the link of the interior design studios making their mark, please see the [following link](#).
- Congratulations go to Interior Design faculty member, Brenda Snaith, who has been accepted to present at the upcoming World Design Summit & Expo in Montreal in

October 2017. Her presentation, titled "Calanoa, an Immersion in Nature by Design in the Colombian Amazon", will explore unique perspectives experienced by students and faculty of KPU's Amazon Field School, "Calanoa Amazonas, a sustainably designed community in the Colombian rainforest, offers a transformative experience through socially responsible interaction with tribal peoples who don't pursue dominion over nature. Understanding their perspective may enable the developed world to find a different path." To see Brenda's link for the design summit please follow this [link](#):

- Victor Martinez, faculty member in the Product Design program presented a paper at the 21st International Conference on Engineering Design. Organized by UBC and the Design Society, the conference was attended by global experts in design and engineering who explored current and emerging issues and developments. Victor's paper titled "Product Sustainability Assessment in Conceptualization Phase" was part of the Conference's Sustainability Assessment track.
- Victor Martinez was also invited to be the Canadian evaluator for the International Learning Network of Networks on Sustainability, an EU-supported (ERASMUS+) project involving 36 universities from Europe, India, China, Brazil, Mexico and South Africa, aiming at the promotion of a new generation of designers (and design educators) capable of effectively contributing to the transition towards a sustainable society for all. The project focuses on Sustainable Product-Service Systems (SPSS) and Distributed Economies (DE) – considering both as promising models to couple environmental protection with social equity, cohesion and economic prosperity – applied in different contexts around the world.
- Interior Design Faculty member, Lucie Gagné, presented at the 9th World Environmental Education Congress, in Vancouver, Sept. 9 -15, 2017. She has also been on the local organizing committee for the conference. Lucie is presented on two topics: "Outdoor Classrooms: The Amazon as Teacher" with Lee Beavington, Farhad Dastur; as well as "Pedagogy + Place + People: Critical Reflections on an Interdisciplinary Amazon Field School Experience through a Lefebvrian Lens".

Employee Engagement:

- Jessica Bayntun, faculty member in Fashion & Technology, attended the first meeting of Vancouver Fashion Tech which brought together local industry, post-secondary institutions, and up and coming companies to examine issues related to sustainability in the apparel industry.
- The Apparel Affinity Group (AAG) held its annual general conference in Toronto in May and three Fashion & Technology/Fashion Marketing faculty, Michael Pope, Shirley Calla, and Sharon Greeno, were there to represent

Office of the Provost *cont'd*

KPU. 33 post-secondary educators from across the country attended the three-day conference to examine current trends and issues in the apparel industry, tour sites, and attend a panel of local industry members. Next year the AAG conference will be hosted by LaSalle Vancouver and KPU, with the aim of bringing post-secondary faculty together with industry partners to discuss gaps and overlaps in knowledge and needs in the apparel industry.

- As reported earlier in the year, Marlis Joller, faculty member from Interior Design, was sponsored to attend the Illumination Engineering Society, Teachers of Lighting Workshop, hosted at Philips Lighting Application Centre in New Jersey, USA. This workshop was developed for instructors in the field of design and was held from June 11-16, 2017. Marlis reported, "This was a great opportunity for design faculty to connect and learn from global leaders in lighting, and from each other. The knowledge gained will now inform and translate directly to our second year Building Systems students and third year Studio students. In addition, this integral learning will be shared across the lighting stream for the entire Interior Design program."
- Over the summer, the Dean's Office staff took the opportunity to come together to face a different type of challenge. As part of a team building exercise, we visited an Escape Room in Richmond, where we worked in teams to solve a number of puzzles, using clues, to escape the labyrinth we were locked in, in a very tight timeline. While neither team was successful in escaping in the time allotted (although we were close!), the results were extremely positive; each team member had an opportunity to show their strengths in different ways and think outside (while inside) the box.



Managing Risk:

Ongoing risks to mitigate for the Wilson School of Design are recruitment, conversion, and registration. To this end:

- The Wilson School of Design has been busy putting together a series of promotional and informational videos about the seven different design programs. The most recent profiles the Fashion Marketing program. This short

informational video, produced by Georgia Street Media and written as a collaboration between Sharon Greeno, faculty member, and Kate Schreiner, former Program Assistant, and the film production team, focusses on the success of alumni who are currently working in industry. It also highlights the transferable attributes and skills developed in the program that alumni have taken into a range of careers, across the apparel industry and into other sectors: <https://vimeo.com/231416947>

- After an extensive process to develop a Communications Plan and Strategy, the Wilson School of Design has implemented several initiatives:
 - * The phase out of all "old" social media channels that had been established and not maintained or had minimal engagement.
 - * A focus on main Wilson School of Design channels that represent all programs and activity.
 - * The implementation of systems, processes, and protocols to utilize existing resources and develop consistent and engaging content on all official social channels.
 - * The implementation of 'social media takeovers' by students (with guidelines).
- The implementation of this plan in March 2017 has been highly successful, resulting in:
 - * Facebook—Over 750 likes; Total reach 65,000, Total impressions 100,000+
 - * Instagram—Close to 1000 followers; Over 1100 posts on hashtag: wilsonschoolofdesign
 - * Twitter—370+ followers; 21,000 impressions since March 2017; Followers are 62% male, 38% female; Followers include Interior Designers of Canada and Arc'teryx
 - * LinkedIn—480+ followers (over 300 alumna); 2300 impressions in July
 - * Flickr—Over 7000 photos and 90+ albums; Easily shareable/downloadable
 - * Vimeo—Account currently houses over 60 videos; YouTube channel to be developed this year; Video productions recently produced include program videos:
 - ◇ Graphic Design for Marketing: <https://vimeo.com/219905945>
 - ◇ Product Design: <https://vimeo.com/205131653>
 - ◇ Fashion & Technology: <https://vimeo.com/210978967>
 - ◇ Fashion Portfolio Tips: <https://vimeo.com/203021015>
 - ◇ Product Design Portfolio Tips: <https://vimeo.com/196904314>
 - * Digital Newsletter—Has resulted in high engagement and open rates. We are focused on developing and expanding a distribution database.

Office of the Provost *cont'd*

- * Ongoing Media Gallery—Houses media coverage for the Wilson School of Design.
- * Website Development—School of Design website being rebuilt to be consistent and reflect branding. The entire website has been reviewed and streamlined for a better user experience.
- Discussions are underway with Emily Carr University of Art & Design to have the Wilson School of Design host the 2018 Vancouver National Portfolio Day event in December 2018. Emily Carr has hosted this important event for many years and supports the handoff of the event to KPU. We will be meeting with them at the end of September to discuss logistics. The Wilson School of Design will make the bid to host at the National Portfolio Day Association at their Annual General Meeting in January.
- This event brings over 2000 students, interested in a post-secondary design or art degree, to the host campus. In addition, over 30 Design Colleges or Universities from across North America attend this event (there are over 100 members in the Association). As a National Portfolio Day Event Host, we will have a unique opportunity to establish ourselves as a leader in design education, showcase the new Wilson School of Design building, and sharply increase awareness and interest in our programs and KPU.

International Engagement

- Carolyn Robertson, Dean, and Evelyn May, Coordinator of the Technical Apparel program, met with senior executives at ECLAT, a manufacturer of high end technical apparel in Taipei. With the support of the Wilson's

International Fund, students in their final semester of the Post Baccalaureate Diploma in Technical Apparel will be visiting Taiwan at the end of October to get a firsthand understanding of global manufacturing. They will also work with ECLAT's Research & Development team to advance their prototypes being developed for their capstone course.

- Carolyn and Evelyn also met with KPU's partner institution, Shih Chien University in Taipei. Shih Chien University is a global leader in Fashion and Product design education. They will be hosting this group as well.
- Students from Design's Technical Apparel and Product Design programs will be collaborating with Industrial Design students from ITESM Queretaro on a joint project titled, 'The Future of Sport'. Prior to the beginning of this semester, faculty members, Stephanie Phillips and Lindsay Norris, visited the ITESM Queretaro students at their home institution in Mexico to introduce them to methodologies that are unique to soft product and apparel development at KPU. During the fall semester, the students from ITESM Queretaro will remotely connect with the students at KPU to develop, conceptualize, design, and fabricate a product for the future of sport, specifically related to spelunking (in caves). At the end of the semester, a small group of two to four students and instructors from ITESM Queretaro will be coming to Vancouver to engage with local industry and collaborate with KPU students to complete their designs for a public presentation of the work.



Our 2nd Year Interior Design students had a blast during their “building challenge”? How best to learn about building systems than to try your hand building with marshmallows and spaghetti?

Office of External Affairs

Please find below the report from External Affairs, respectfully submitted on behalf of my team.

GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

Provincial Government Activity

As previously reported this summer, we have been actively working to align our messaging and GR priorities with those of the new government.

We were delighted to host the Honourable Melanie Mark, Minister of Advanced Education and Skills Training for a campus visit to KPU Surrey on August 10.

Other interactions with the new government have included:

KPU's participation in a provincial government funding announcement in conjunction with the City of Surrey and SFU for a labour market study focused on the advanced manufacturing sector.

This included the opportunity to meet face to face with:

- The Honourable Bruce Ralston, Minister of Jobs, Trade and Technology
- The Honourable Harry Bains, Minister of Labour
- The Honourable Jinny Sims, Minister of Citizens Services
- The Honourable Shane Simpson, Minister of Social Development and Poverty Reduction
- Garry Begg, MLA, Surrey-Guildford
- Her Worship Linda Hepner, Mayor, City of Surrey

As well, KPU's Vice President, External Affairs was at Vancouver Island University for the province's announcement that it will now waive tuition for youth who have aged out of care. This allowed us the opportunity to discuss how KPU is supporting these youth with Minister Mark and Premier John Horgan.

A number of senior KPU administrators attended the reception for the B.C. Cabinet and First Nations Leaders' Gathering in downtown Vancouver. KPU was also a sponsor of this event, at which we were able to speak with a number of cabinet ministers, including the Premier and the Honourable Lana Popham, Minister of Agriculture, who is very familiar with KPU's Sustainable Food Systems group and the work it does.

The VP, External Affairs met with the Honourable Mike Farnworth, Minister of Public Safety and Solicitor General at a Surrey Board of Trade public safety forum.

We are awaiting confirmation of a date to meet with the Surrey NDP caucus in Victoria.

We have also been in contact with the Opposition members assigned to AEST – Stephanie Cadieux (who is a Distinguished KPU Alumna) and Simon Gibson (who know of KPU through the work we did with the Invest North Fraser Post-Secondary Task Force). We are awaiting a date for them to tour KPU.

Federal Government Activity

President Davis and Marlyn Graziano met with most of KPU's government MPs over the summer, including Dan Ruimy, MP for Pitt Meadows-Maple Ridge and Chair of the House of Commons Industry Committee. We also met with Conservative MP Dianne Watts (MP South Surrey-White Rock).

We were excited to have the opportunity to host the Honourable Patty Hajdu, Minister of Employment, Workforce Development and Labour at KPU Richmond on September 5. The meeting was arranged at the request of Richmond-Steveston MP Joe Peschisolido, who is working closely with our Sustainable Food Systems group. Among Minister Hajdu's current priorities are the expansion of co-op programs for post-secondary institutions and the elimination of free internships. Components of her visit included:

- Viewing construction of the Wilson School of Design building
- Meeting faculty and students in our Physics for Modern Technology program. During this meeting, the minister heard directly from students about the value of our polytechnic university advantage, including our close ties to industry to ensure that curriculum is relevant to the needs of the workplace. The students were unanimous in saying that their course work prepared them well for their work placements and that the learnings they brought back from the workplace were also highly relevant to their studies.
- Visiting the new KPU Sustainable Agriculture and Food Systems Seed Testing Facility, for which KPU has received \$670,000 from the federal government.
- Our acupuncture lab.

Other interaction with MPs in the KPU region included the VP External's participation in a taxation roundtable hosted by the Surrey Board of Trade with MPs Ken Hardie (Fleetwood-Port Kells) and Randeep Sarai (Surrey-Centre).

Community Engagement Activity

- Meeting with the Economic Development teams from the Township of Langley and the City of Langley.
- Ongoing activity of the VP External as a director of the Surrey Board of Trade, Sources Community Resources Society and the Langley Community Farmers' Market Society.
- City of Surrey Education Sector Roundtable
- Surrey Board of Trade Summer Networking Event
- Richmond Chamber of Commerce BBQ

Office of External Affairs *cont'd*

- Surrey City Centre YMCA design charette
- Surrey Board of Trade Public Safety Forum
- South Surrey-White Rock Chamber of Commerce BBQ
- Launch of the Fraser Valley Heritage Railway Society's "Connaught Car." This was a community event, but included a number of federal and provincial politicians and Her Honour Judith Guichon, British Columbia's Lieutenant Governor.
- Mentorship program planning session with Richmond Chamber, VanCity and KPU
- Richmond Immigrant Settlement Strategy community collaboration team quarterly meeting
- Delta Chamber of Commerce Business After 5 at Newman's Fine Foods
- Richmond Chamber of Commerce Strictly Networking Breakfast at the Richmond Oval
- Langley Community Farmer's Market Gumboot Gala

Staffing Update

Simon Chiu joined the Office of External Affairs on September 11 as Confidential Assistant to the Vice President, External Affairs. Simon was previously the Communications and Events Co-ordinator for the Faculty of Arts and has expertise in marketing, communications and event planning. He will be a tremendous asset to the Vice President as we continue to increase the scope and volume of our work in our community, with the province and in Ottawa.

COMMUNICATIONS AND MEDIA

Overall:

Media training was provided to faculty and/or students in the faculties of Health, Design, Business, Science and Horticulture, Arts, and International Education. Training was also provided to senior staff in Safety and Security and the Learning Centre. We also created a media training webinar to augment our training.

The Spruce renovation at KPU Surrey provided the opportunity for the communications manager to visit each home in the direct vicinity of the building and speak with neighbours about the project and the benefits it will bring to the campus, as well as to thank these members of our extended KPU community for their continued patience.

The VP, External Affairs and the Manager, Media and Communications, along with other KPU employees, completed a two-day professional development workshop on Emergency Operations Centre Essentials given by the Justice Institute of BC.

KPU Events Attended:

- National Aboriginal Day
- Canada Day 150 aerial photo

- Orientation, Langley
- Alumni book reading: Chasing Kismet
- Inside Out presentation with TELUS Foundation

Communications Initiatives

- Social media activity on Twitter for June-Sept 13: 143 tweets, 5,381 profile visits, 121,700 impressions.
- Various media training/key message prep/response statements/interview facilitation on these topics:
 - * Acupuncture program
 - * Indigenous community justice minor
 - * Medicinal minor in chemistry
 - * Inside-Out program
 - * International students
 - * ISFS food policy database
 - * NSSE results
 - * Fashion design student finalist in national competition
 - * Open education forum
 - * Open source textbooks
 - * Solar eclipse
 - * Campus food and beverage agreements
 - * KPU safe app
 - * Closed circuit TVs
 - * NDP tuition waiver announcement
 - * Commercial beekeeping program
 - * Cannabis professional series

KPU Media Coverage—June 10 to Sept. 13

Facilitated media requests from and received coverage in *Entertainment Tonight Canada*, *TVB* (Hong Kong media), *Radio Canada International*, *Roundhouse Radio 98.3 Vancouver*, *CBC*, *Global*, *CTV*, *Mingpao*, *Vancouver Sun*, *Province*, *Business in Vancouver*, *Tyee*, *Vancouver Daily Hive*, *Georgia Straight*, *L'Itineraire* (Montreal Itinerary magazine), *Universities Canada*, *America Magazine*, *Country Life in BC*, *Modern Agriculture Magazine*, *Greenhouse Canada*, *Good Men Project Magazine*, *In-Plant Graphics Magazine*, *Ubysey*, *Voyageur Magazine* (BC Ferries), *Times Colonist*, *Terrace Standard*, *North Shore News*, *Castlegar News*, *Prince George Citizen*, *Goldstream Gazette*, *Kamloops this Week*, *Coast Reporter*, *Aldergrove Star*, *Richmond News*, *Richmond Sentinel*, *Delta Optimist*, *Peace Arch News*, *Langley Times*, *Langley Advance*, *Cloverdale Reporter*, *Surrey Now News Leader*, *Indo-Canadian Voice*, *Darpan Magazine*, *The Link*, *Zee TV*, *Spice Radio 1200 AM*.

The graphic below was created by our media analytic software and shows the overall media sentiment for this reporting period. The chart is an aggregate measurement that includes

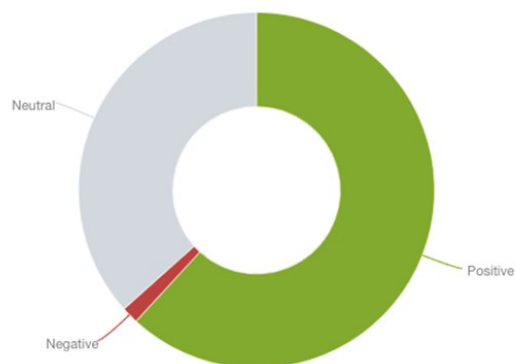
Office of External Affairs *cont'd*

everything from public service announcements, which are largely considered neutral, to large news and feature pieces. Stories exclusively about the Kwantlen Student Association in which KPU is not a party to the story but mentioned only because it is the host university, are also considered neutral.

KPU distributed a total of **20 media releases**:

- Sept. 1-13: 3 media releases
- August: 5 media releases
- July: 7 media releases
- June 10-30: 5 media releases

Media exposure over this period totaled **987 mentions**, divided into 651 positive, 332 neutral, and 4 negative (Source: Meltwater):



The following is a list of KPU media releases issued during the reporting period. Media advisories are not included.

September 2017	
Sep 12	Journalism instructor documents Philippines' war on
Sep 7	KPU Langley hosts second annual open house
Sep 5	What's the deal with Finnish saunas, and other hot topics

August 2017	
Aug 30	KPU introduces safety app for students, staff, faculty
Aug 21	Social cognition: it's not just what you think
Aug 15	Back to school strategies for all types of learners
Aug 3	New B.C. food policy planning tool developed by KPU
Aug 1	Drug discovery: KPU offers new medicinal chemistry minor

July 2017	
Jul 27	KPU grad designs a better safety harness for wildfire crews
Jul 24	International educators meet despite U.S. travel ban,
Jul 19	Acupuncture clinics partner with KPU to offer students
Jul 18	KPU-Science World speaker series goes wild
Jul 17	Coast Capital Savings opens doors for KPU grad's real
Jul 14	BCcampus 'grants' KPU students more financially accessi-
Jul 5	KPU breaks down barriers with prison exchange program

June 2017	
Jun 30	KPU takes to the skies to wish Canada a happy 150th birthday
Jun 22	Co-operative education awards night celebrates industry
Jun 21	KPU offers new Indigenous community justice minor pro-
Jun 15	Alumna Amrita Lit gives voice to young Indo-Canadian
Jun 12	Teacher and former student cross swords for the British

Office of External Affairs *cont'd*

OFFICE OF ADVANCEMENT

The summer months are traditionally quiet for the Office of Advancement; however thanks several major gifts, the Office of Advancement raised over \$450,000 for this period. This represents 67% of all funds raised to date for the fiscal year.

The KPU Foundation completed its audit in June and audited financial statements are in order for presentation at the Foundation's September 19 Annual General Meeting.

The KPU Foundation's Governance Committee has spent the past several months identifying candidates for nominations to the board that will help fill gaps identified in a needs assessment for the board. We have five candidates whose nominations will go before the board at the AGM.

Since the last Board of Governors Report, the Executive Director of Advancement has engaged in the following community events:

- June 22 – Richmond Chamber of Commerce Golf Tournament
- June 27 – City of Surrey Canada 150 Long Table Dinner at Civic Plaza
- June 29 – BC Business Top 100
- July 21 – South Asian Business Association (SABA) Golf Tournament

Financials

- For the fiscal year 2017/18 and since April 1, \$687,000 has been raised to date.
- Since the last Board of Governor's report, \$465,000 has been raised.

The following major gifts (\$5,000 or greater) where made since the last Board Report:

Donor	Amount
Vancouver Foundation <i>(Funding for the Including All Citizens Project: Inclusive Post Secondary Education for Students with Disabilities)</i>	\$117,875.00
Westcomb Outerwear, Inc. <i>(Gift in kind of specialized fabric for the Wilson School of Design)</i>	\$81,207.14
South Asian Business Association of BC (SABA)	\$20,000.00
Bruce Boxall	\$15,000.00
Lawrence Hawkins	\$15,000.00
Vancouver Foundation	\$10,806.92
Skills For Hope Foundation	\$10,000.00
Lisa Monchalin	\$10,000.00
BC 4-H Provincial Council	\$10,000.00
Cascade Raider Holdings Ltd.	\$7,500.00
Bibby Ste. Croix a division of Canada Pipe	\$6,624.80
Grand Lodge of A.F.A.M. of B.C. & Yukon	\$5,750.00
Universal Field Supplies	\$5,000.00
Algala Enterprises Ltd.	\$5,000.00
Woodridge Tree Consulting Arborists	\$5,000.00
A & A Contract Customs Brokers Ltd.	\$5,000.00
Jhajj Foundation	\$5,000.00
Foundation Law Corporation	\$5,000.00
Downtown Centre Motors Ltd. DBA Squamish Toyota	\$5,000.00
North Surrey Lions Club	\$5,000.00
72Hours	\$5,000.00



Minister of Employment, Workforce Development and Labour, The Honourable Patricia A. Hadju visits KPU Richmond.

(Left to right) Carolyn Robertson, Dean, Wilson School of Design; Dr. Alan Davis, President & Vice-Chancellor; The Honourable Patricia Hadju, Joe Peschisolido, MP-Steveston, Richmond-East; Dr. Sal Ferreras, Provost and VP, Academic; Dr. Rebecca Harbut, Sustainable Agriculture; Dr. Tak Sato, Sustainable Agriculture.

Office of External Affairs *cont'd*

ALUMNI AFFAIRS

Events and Activities:

Convocation – KPU Alumni Association (KPUAA) board directors will play a significant role at convocation on Oct 4 and 5, welcoming new alumni into the fold as they cross the stage. The Alumni Affairs office will host a photo booth and promote their coming events.

KPU Alumni Association AGM will be held on September 21 at 6 p.m. in the KPU Surrey Conference Centre. The AGM meeting features the appointment of 5 new board directors and a special resolution to ratify replacement bylaws. In addition a special alumni panel speakers' event will take place featuring some outstanding young alumni. All KPU community members are welcome to attend.

KPU 25th Music Anniversary – The music department will be celebrating 25 years in 2018. A steering committee comprised of Alumni Affairs staff, music department faculty and alumni will begin meeting monthly to plan a celebration event that will feature prominent music alumni. A survey was sent to

KPU's music alumni to get their feedback as we move forward with planning and Alumni Affairs has participated in the music's faculty committee meetings to engage the music faculty for the event.

Communications:

Alumni Newsletter

- The Alumni Affairs office published a newsletter on June 17 and the next one will go out in late September.
- Newsletter was sent to about 27, 000 contacts with 3,182 opens representing a 13% open rate.

Alumni Benefits Card – The Alumni Affairs office sent about 1,500 alumni cards over the months of July and August with introductory letters to alumni. This included new graduates. KPU currently has 52,163 alumni.

MARKETING AND RECRUITMENT

Please refer to the proceeding pages

KPUAA Board of Directors enjoying a "Brew Night Social". Left to right Marlyn Graziano (VP, External Affairs), Kelly Boxma, Mohammad Kallas, Lindsay Civitarese, David Dryden, Nancy Armitage (Manager, Alumni Affairs), Gabby Gill. (Back row, left to right) Amanda Smith-Weston, Colton Aston, Ryan Keigher, David Hunt, Upinder Chahal, Michael Chang





Marketing & Recruitment Dashboard

July 1 - August 31, 2017

Website

Total website sessions	646,367	9.36% Year over Year
Total users (unique visitors)	269,971	10% Year over Year
Average session duration	04:17	13% Year over Year
Bounce rate	46.02%	5% Year over Year

Top Visits by City:

Surrey	256,719
Vancouver	69,453
Richmond	67,251
Langley	38,558
Chandigarth*	28,481
Burnaby	16,188
Delta	10,782
Calgary**	8,734

*India

**Calgary is new to top list

Visits by Device Type:

Desktop: 62%

Mobile and Tablet: 38%

Social Media

Total impressions of our posts on social media	1,211,272
Total engagements (retweets, comments, likes, shares, etc.)	13,491
Direct messages and public comments received across all social media platforms	881

1,728 new followers across all social media platforms

8.1%

Office of External Affairs *cont'd*

Future Students' Office

FSO Events

The Future Students' Office hosted a number of recruitment events throughout July and August. With involvement from all faculties, the KPU Showcase at Guildford Town Centre was one of the most notable events. Held on August 18 at Guildford Town Centre, the event was part of KPU's annual branding sponsorship at GTC. KPU was able to showcase student projects and experiences, programs, fun facts, etc. while offering the opportunities for prospective applicants, professionals, new comers, parents, high school students and the general public to learn more about KPU and program offerings while interacting with KPU faculties, staff and students. We engaged with 1000+ visitors throughout the day at GTC.

During the event, a single mom, first approached the booth with some reluctance, assuming KPU may have nothing suitable for her. A Student Recruitment Coordinator engaged her and introduced the range of programs KPU has to offer. In tears, she opened up by disclosing many of her barriers including language ability and financial situation but we showed her how KPU has upgrading options and resources that can cater to her specific situation. She left the event very excited and informed with hopes that KPU could be a solution to her educational needs. We will be following up with her soon.

DATE	EVENT NAME	KPU BOOTH ENGAGEMENTS
Saturday, July 1	Richmond Canada Day	3000+
Saturday, July 1	Surrey Canada Day	1500+
Friday, July 7	Tour de Delta	300
Friday, July 7	KPU at Playland	300
Monday, July 10	Dual Credits Orientation	135
Saturday, July 15	Somali Youth Summit	70
Saturday, July 22	Surrey Fusion Festival	3200+
Thursday, August 3	PICS Mega Job Fair	150
Saturday, August 12	Vancouver Chinatown Festival	500
Friday, August 18	KPU at Guildford Town Centre	1100
Tuesday, August 29	KPU at Playland	900



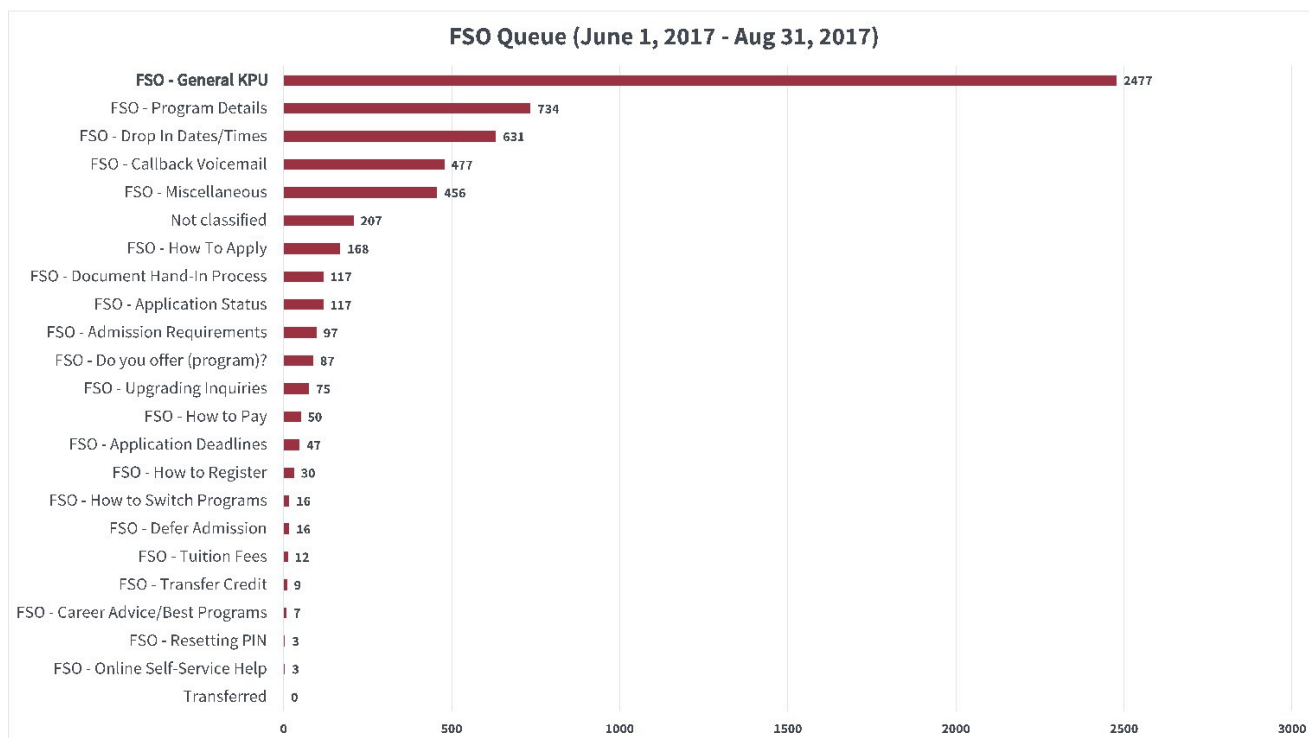
KPU at Guildford Town Centre

Office of External Affairs *cont'd*

Future Students' Office

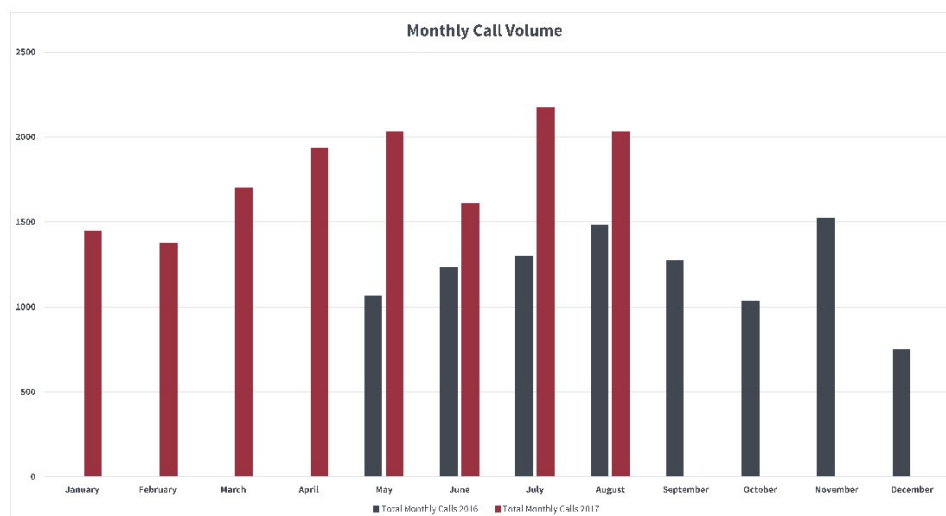
Call Tracking/Volume

The Future Students' Office has been tracking their monthly call volume and recently changed the classifications in June, to better capture the types of calls that are received. For the months of June, July and August, 43% of our calls have been general KPU calls.



There has also been a steady increase in call volume compared to 2016. Since beginning to track the general volume in May, we have seen the below percentage changes month over month:

- May: 91% increase in call volume over 2016
- June: 30% increase in call volume over 2016
- July: 68% increase in call volume over 2016
- August: 27% increase in call volume over 2016



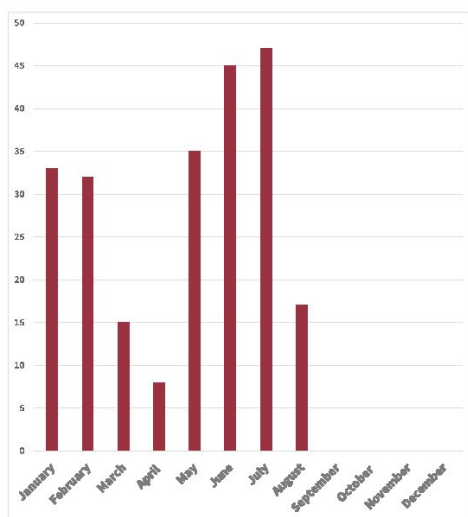
Office of External Affairs *cont'd*

Future Students' Office

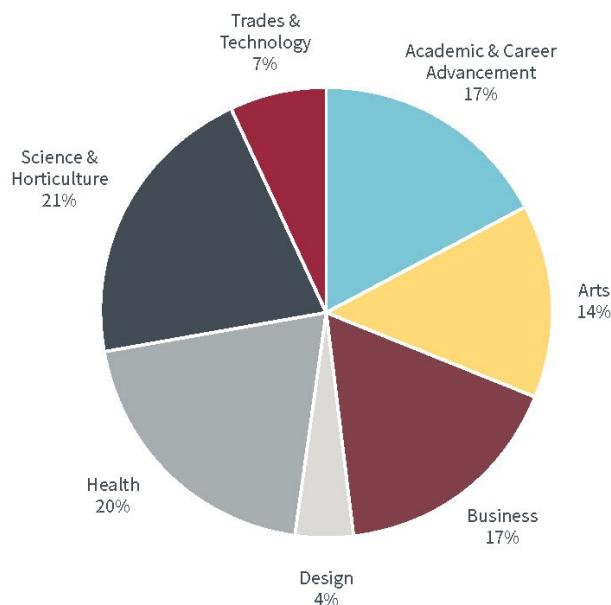
Drop-ins

A total of 537 prospects were engaged in the months of July and August during drop-in sessions. The number of prospects revealing interest to a specific faculty are reflected in the charts below. Surrey remains the busiest campus with a total of 376 prospects. While enquiries for business and health related programs are amongst the highest, interests in upgrading options from the Faculty Academic & Career Advancement are steady in all campuses.

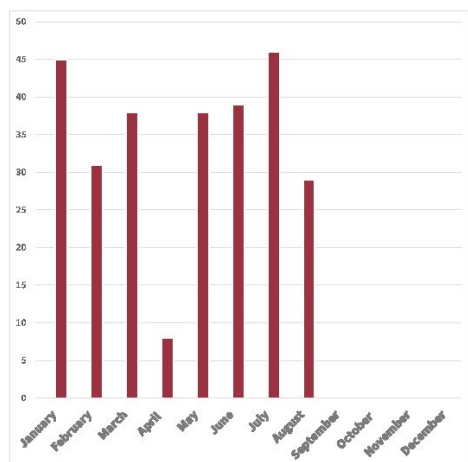
KPU Langley: Monthly Drop-ins



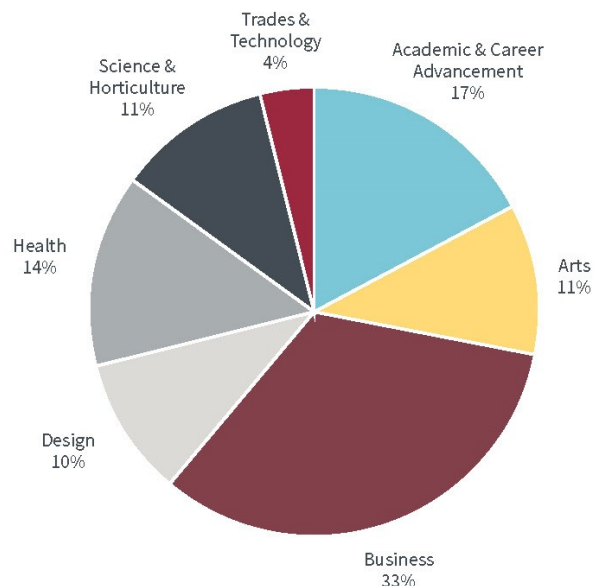
KPU Langley: Program of Interest



KPU Richmond: Monthly Drop-ins



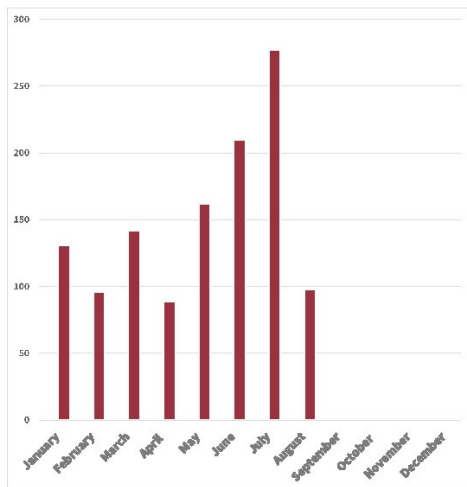
KPU Richmond: Program of Interest



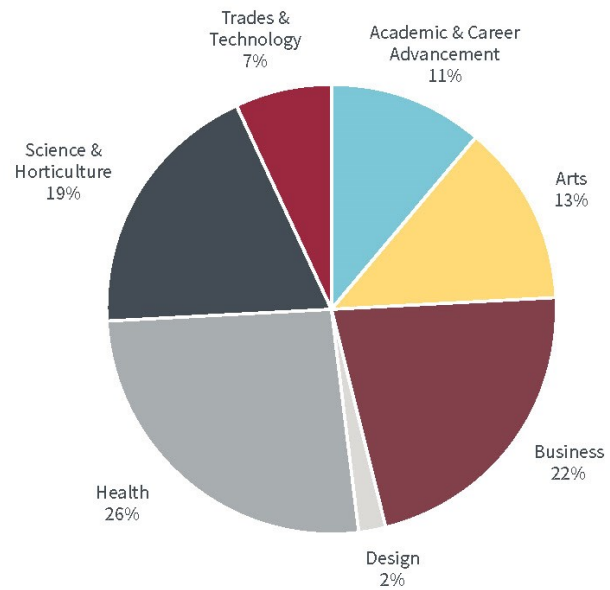
Office of External Affairs *cont'd*

Future Students' Office

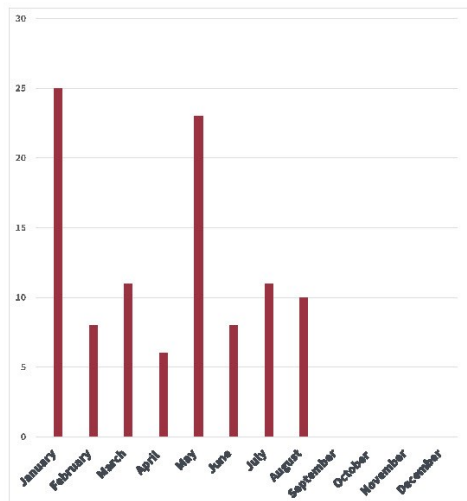
KPU Surrey: Monthly Drop-ins



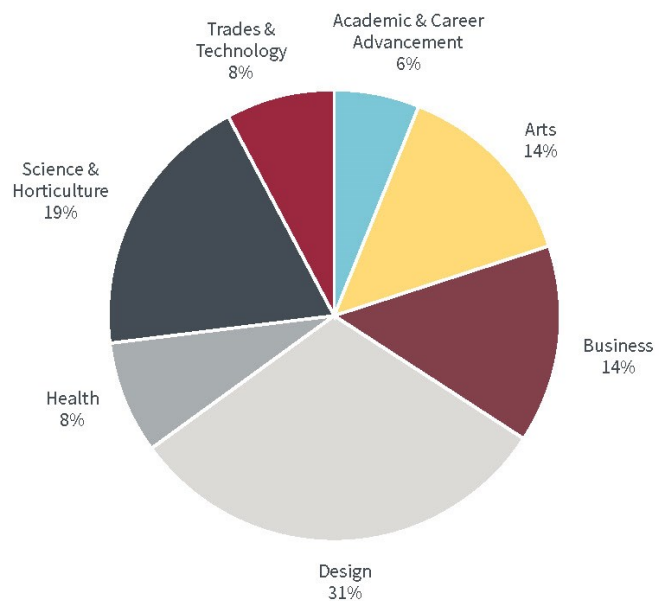
KPU Surrey: Program of Interest



KPU Tech (Cloverdale): Monthly Drop-ins



KPU Tech (Cloverdale): Program of Interest



Office of External Affairs *cont'd*

Marketing

Advertising

In addition to the ongoing branding and awareness campaigns on transit, skytrain, billboards, radio and TV, the marketing department has run a number of faculty specific campaigns.



Most current is due to the recent announcement that programs for ABE and ELS learners will once again be tuition free. This change is in effect as of September 1, 2017. We are actively promoting this information through our website, emails to prospective students, radio ads, digital ads and social media. The plan is to engage with the students that require ELS and upgrading with hopes that they will continue their studies at KPU.



We are currently marketing the upcoming Open House in Langley, September 27 from 3-7 pm. A number of initiatives are being launched in the next week: website promotions, digital advertising, email invite to prospects in our database, social media, google search ads, retargeting ads, radio, theatre, highway billboards and community papers.

Top Performing Campaigns by Traffic to Website

Generic Search Branding: 9,683

Guildford Town Center Pop Up: 2,037

Summer 2017 Registration: 1,794

Traditional Chinese Medicine: 1,429

Dynamic Keyword Advertisements

We have recently introduced Dynamic Keyword Search advertisements on Google.

These ads identify key program searches on Google and automatically and dynamically serve KPU ads to prospective students who may be making general online searches for programs that KPU offers.

For example, if a prospective student searches for "psychiatric nursing" on google they will be served a KPU advertisement making them aware of our program.

The top 10 programs being searched for on Google that are generating traffic to our website are:



Institutional Analysis & Planning

ADDRESSING VISION 2018 STRATEGIC PLANS & GOALS

Quality

Goal: Learner engagement and retention at KPU shows continuous improvement

Strategy: Assess, select, implement, and celebrate learning methodologies and educational delivery options that provide learners with the support within and beyond the classroom to succeed academically, personally, socially, and professionally:

- Civic Plaza Survey: The survey was designed to gauge student interest in courses the Faculty of Arts was considering for the new campus: Sustainability Co-Lab courses where students would work with City of Surrey staff to design innovative solutions to local issues, and a summer sustainability intensive interdisciplinary course on designing solutions to the City of Surrey's urban design and environmental challenges. The survey was conducted in July and a report was provided in the first week of August.
- Advanced Placement Study: Participated in a study commissioned by BCCAT to better understand Advanced Placement Grading in BC, whereby high school students receive post-secondary credits for appropriate courses. Submitted anonymized data on new students in AY 2013-14 and 2014-15 who had graduated from BC secondary schools. Data included grades in courses taken at KPU, KPU GPA, submitted high school grades, and transfer credits obtained through Advanced Placement, where applicable.
- Barcelona Field School Student Survey: The survey is designed to provide feedback on the experiences of the KPU students who took part in 2017 Barcelona Field School. The survey was conducted in June and a summary of the results was provided to KPU International, the Dean of Faculty of Arts and Dean of Faculty of Design on June 22.
- Amazon Field School Student Survey: The survey is designed to provide feedback on the experiences of the KPU students who took part in 2017 Amazon Field School. The survey was conducted in June and a summary of the results was provided to KPU International, the Dean of Faculty of Arts and Dean of Faculty of Design on July 14.
- Paris Field School Student Survey: The survey is designed to provide feedback on the experiences of the KPU students who took part in 2017 Paris Field School. The survey was conducted in July and a summary of the results was provided to KPU International on July 29.
- BSN Grad Completion Survey: The survey provides the BSN program with feedback on how well the program has prepared students for practice. It was conducted on July 14 and a report was provided to BSN program the following week. This is required for the program's external accreditation.
- BSN One Year Graduate Follow-up Survey: March 2016 graduates were surveyed in August. A report was provided

to BSN program the first week of September. The survey provides the BSN program with feedback about graduates' employment and education activities, as well as feedback about the program.

- BSN One Year Graduate Follow-up Survey: The survey of July 2016 graduates was launched on September 11. The survey provides the BSN program with feedback about graduates' employment and education activities, as well as feedback about the program.
- Survey of Graduates of the Graduate Nurse, Internationally Educated Re-Entry (GNIE) program: This information is required for their program articulation and will be an ongoing survey. It also provides feedback to the program on how to improve the program. The survey was launched in August.
- Completed research to determine the effectiveness of MATQ 1099 as a prerequisite of MATH 1112.
- Conducted research in support of decision-making on whether or not to add a communications course (BUSI 1215, CMNS 1140, ENGL 1100) as a prerequisite for MRKT 1199.

Goal: KPU is a well-managed, integrated, and transparent organization that supports learning

Strategy: Institutionalize effective quality assurance processes that allow for regular review of all areas of the university:

- Reported the results of the survey on the effectiveness of senate and its committees.
- Supporting program reviews: Currently, 16 programs (or cluster of related programs) currently under review, are being supported by IAP. In addition, 11 programs are scheduled to undergo review in 2017/18.
- Course Evaluations (formerly called Student Appraisals of Instruction): In Summer 2017 replaced the software tool used to conduct these surveys with an online tool called Blue, which provides increased survey accessibility and flexibility to instructors and students. Summer Course Evaluations were successfully completed using Blue. Instructor and end-of-term reports sent to the Deans were revamped for readability and clarity.

Strategy: Review and adjust KPU's procedures to ensure efficiency and effectiveness:

- Developed an Enterprise Risk Management dashboard: Dashboard summarizes the number of identified risks by severity rating, area of impact, recurring descriptions, and organizational unit. Interactive graphs allow user to breakdown statistics by a combination of these factors.
- Conducting a graduate substitution study: identifying all graduates in the past 3 years who used at least one course substitutions to graduate rather than just regular program requirements. The study will determine extent to which substitutions are being made by Faculty.

Institutional Analysis & Planning *cont'd*

- Pre-requisite and co-requisite waiver Study: Determining the extent to which course requisite waivers are given by Faculty and study level.
- Began a study based on Financial Aid data to understand unmet financial aid needs of KPU students.

Relevance

Goal: KPU's Operations support purposeful learner FTE growth of at least 5% annually to meet the educational needs of its region's diverse population.

Strategy: Expand the distinctiveness and scope of KPU's program offerings to realize its polytechnic university mandate:

- Finalized the new program proposal feasibility assessment for Bachelor of General Studies program. Drafted the feasibility assessment for Bachelor of Design, Integrated Design Studies Major. Conducting the feasibility assessment for Graduate Certificate in Sustainable Food Systems and Food Security.

Strategy: Develop a comprehensive strategic enrolment management plan directed towards traditional and non-traditional, domestic and international learners to support strategic growth:

- Created an Applicant Funnel dashboard, which provides information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. A dashboard will be created for each Term and updated throughout the application cycle. See the attached PDF of the August 28 summary for the Fall 2017 dashboard.
- Created an Interim Enrolment dashboard that provides weekly updates of enrolment and seat statistic through

the term registration period until the Stable Enrolment date. A dashboard will be created for each Term and updated throughout the registration cycle

- Updated and enhanced the following dashboards with new features: Seat Statistics, Grade Distribution and Student Outcomes. Also updated the High School Transitions dashboard.

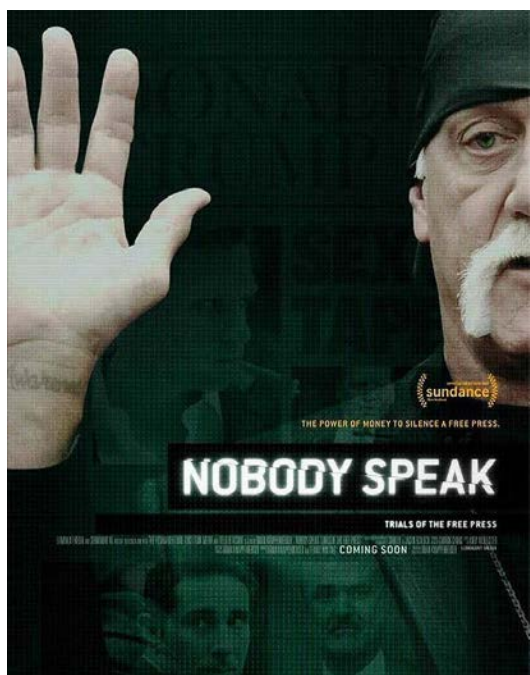
Accountability Reporting to Government

- Submitted the 2016/17 Accountability Plan and Report to AVED by July 14.
- Updated and verified past data to facilitate the transition from the National Faculty Data Pool back to Statistics Canada's FT-UCASS (Full-Time: University And College Academic Staff System).
- Currently conducting in-house data-gathering among the September 2017 Access Program for People with Disabilities (APPD) cohort. The data gathered here will be included in the cohort submission for the outcomes survey on Adult Special Education- Labor Market Agreement for Persons with Disabilities (ASE-LMAPD) for BC Stats in January 2018 and June 2018.
- Began preparation work for the bi-annual Central Data Warehouse submission to the Ministry. This consists of student-level records of enrolment and graduation information to support system-level reporting.

Submitted by:

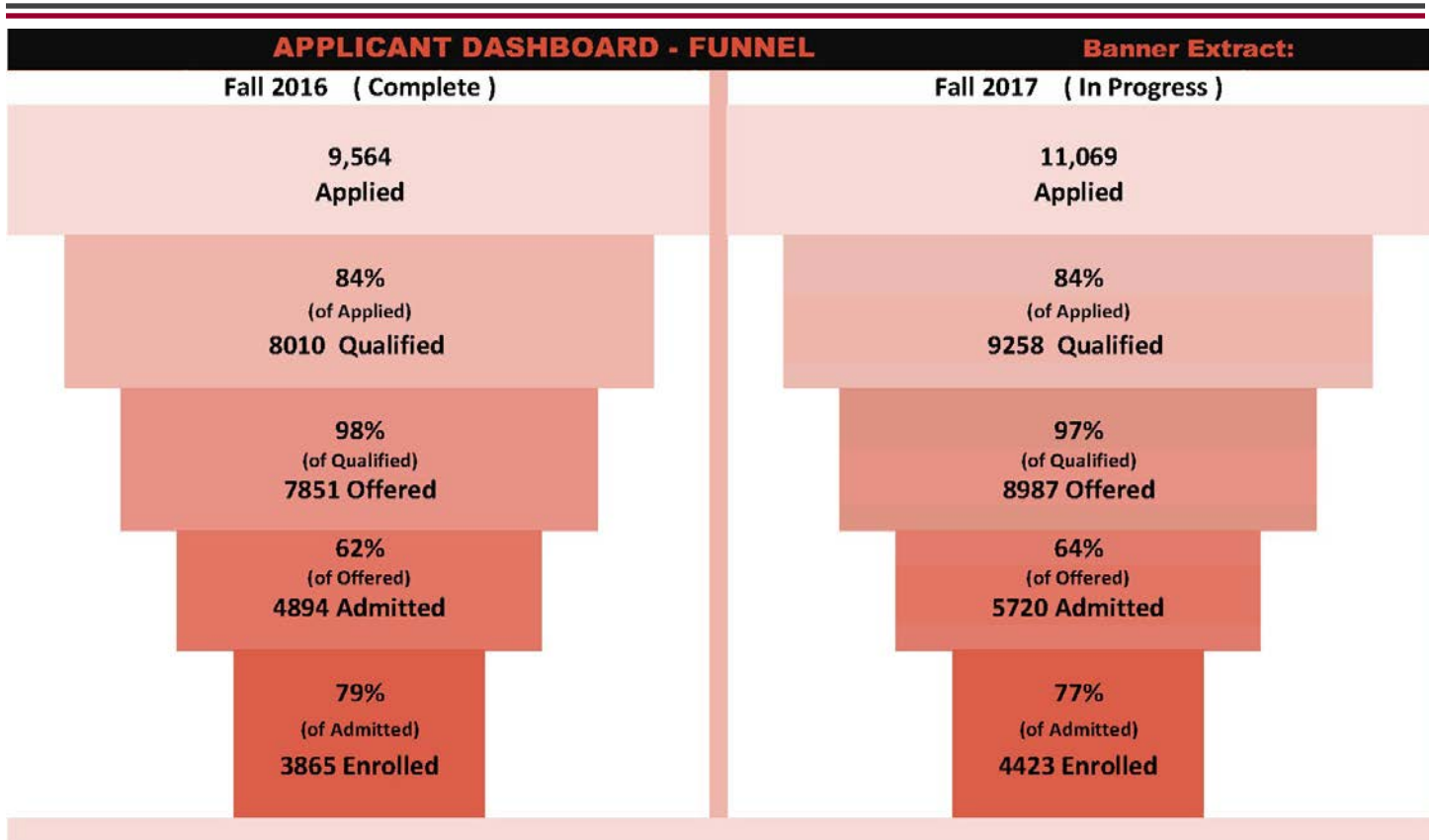
Lori McElroy,

Executive Director, Institutional Analysis & Planning



KDocs Presents: Nobody Speak: Trials of the Free Press.
October 25th. [Click here for more information](#)

Institutional Analysis & Planning *cont'd*



August 28, 2017 **9:41 AM**

Data Table

Measures	Headcount		Conversion	
	Fall 2016	Fall 2017	Fall 2016	Fall 2017
Applied	9,564	11,069		
Qualified	8,010	9,258	84%	84% of Applied
Offered	7,851	8,987	98%	97% of Qualified
Admitted	4,894	5,720	62%	64% of Offered
Enrolled	3,865	4,423	79%	77% of Admitted
Deferred	269	158	5%	3% of Admitted
NotQualified	1,770	1,857	19%	17% of Applied
Unmet Demand	150	57	2%	1% of Offered
OfferNotAccepted	2,452	513	31%	6% of Offered
SecondChoice	127	114	3%	2% of Admitted
Yield				
Applied to Enrolled	40%	40%		
Admitted to Enrolled	79%	77%		

