

KPU offers the first design program in Canada with zero textbook cost

This fall, Kwantlen Polytechnic University's Wilson School of Design will launch the <u>Foundations in Design</u> program with zero textbook cost (ZTC)— the first design program in Canada to be fully ZTC.

"The Foundations in Design program provides exceptional training for students who wish to embark on a career in design. By removing all textbook costs, our faculty have made training in design innovation even more affordable," says Rajiv Jhangiani, associate vice provost, open education at KPU.

"We would like to continue to support our students with the ability to save on costs for their education and this has been further enhanced by expanding access to other digital resources and online subscriptions," says Andhra Goundrey, interim dean of the Wilson School of Design at KPU.

"We also have another twenty-plus courses in our other design programs that are listed as ZTC for this Fall 2019 with more to come in the future."

Foundations in Design is a one-year, two-semester, certificate program that helps students develop skills and

understanding of design as a career. Skills developed include drawing, 2D and 3D design as well as developing a creative process.

"Now a ZTC program, students in Foundations in Design will leave with a tool kit of knowledge necessary to enter the creative field. The essential skills needed for any career within the design industry," says Natasha Campbell, Foundations in Design program coordinator and instructor.

With the new Foundations in Design ZTC program and the addition of two ZTC programs in the Faculty of Arts this summer, KPU has doubled the number of credentials that can be obtained without textbook costs for the 2019-20 academic year. The other ZTC programs – formerly called Zed Creds – available at KPU are Associate of Arts in General Studies, Associate of Arts in Sociology, Diploma in General Studies, Certificate in Arts and Adult Graduation Diploma.

Jhangiani estimates students have saved \$2.2 million in textbook costs since the first ZTC programs were introduced at KPU almost two years ago.

For more information about the ZTC programs, visit kpu.ca/ ztc.

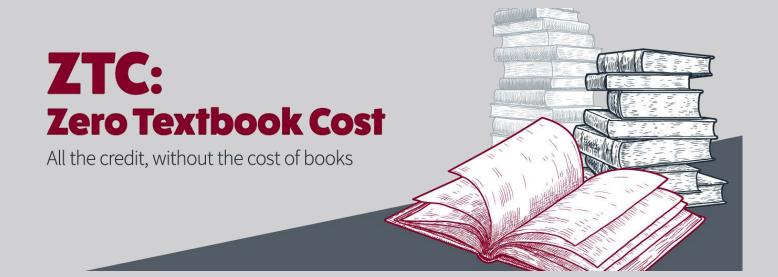
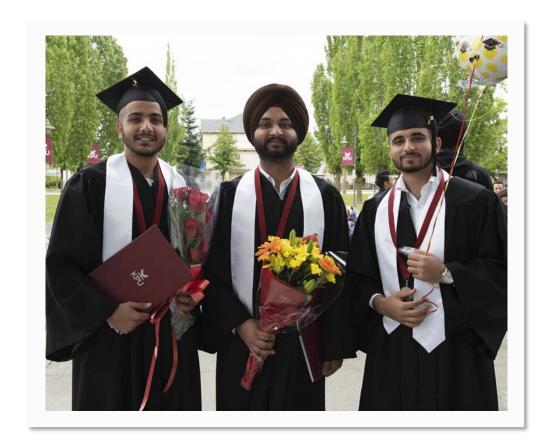


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The Kwantlen Polytechnic University Fine Arts B.F.A. Alumni Exhibition CONFLUX celebrates, surveys, and explores the diverse artistic talents of eight years of the Fine Arts Department's Bachelor of Fine Arts program. The goal of this initiative is to both educate and inspire currently enrolled students in Fine Arts programs/courses at KPU, but also to raise the profile of the Department, the Faculty of Arts, and the university as a whole through public engagement and a legacy project aimed at updating and keeping a record of alumni achievement.

The exhibition will run September 3 to October 4, 2019 in Spruce Atrium and Gallery on KPU Surrey Campus, and the opening will take place Friday, September 13th. The events will begin at 6:00pm with an artist round table discussion followed by a reception from 7-10pm.

Alumni artists featured in CONFLUX include: Durrah Alsaif, Jay Cabalu, Amy Duval, Tara Hallquist, Keith Harris, Shandis Harrison, Angela Lai, Chelsea Lawrick, Cody LeCoy, Rosaura Ojeda, Rhea Paez, Olivia Richardson, and Kenneth Yuen. In addition, a feature essay by alumnus Derek Le Beau will be included in the exhibition catalogue and alumnus Cale Guy will take part in the artist round table discussion the night of the opening (along with Durrah Alsaif, Jay Cabalu, Chelsea Lawrick, Angela Lai, and Kenneth Yuen).

The exhibition is curated by art historian Dorothy Barenscott, KPU Fine Arts faculty member, and B.F.A. alumnus Kenneth Yuen, a 2018 KPU graduate who is currently completing his MFA degree at CalArts (California Institute of the Arts) in Los Angeles.

From the KPU Fine Arts Department Facebook page



President and Vice Chancellor Report

The glorious summer in BC this year was also very busy at KPU, with over 11,000 students on our 5 campuses.

We had visits from dignitaries, including the Honourable Marie -Claude Bibeau, Minister of Agriculture and Agri-Food (at KPU Richmond), the Honourable Melanie Mark, Minister of Advanced Education, Skills and Training (at KPU Langley), and Paul Davidson, President of Universities Canada (KPU Surrey). In each case we were able showcase unique programming and research at KPU, and thanks to all those faculty and staff involved for participating.

I also visited with the new Superintendent of Schools in Richmond, Scott Robinson; with Chief Harley Chappell of the Semiahmoo First Nation; and met with the three new members of our Board of Governors, who attended orientation sessions.

An oral history project has been initiated by Dean Emeritus Roger Elmes on behalf of the KPU Retirees Association, and we met this summer to get an update on its progress. All this is in anticipation of KPU's 40th anniversary in 2021.

I was pleased to walk with students, faculty and staff in the Vancouver Pride parade on August 4th.

As part of my professional development I was fortunate to attend <u>The Learner</u> conference at Queen's University, Belfast in July. This is a major annual event, with participations from colleagues in K-12 and post-secondary education, sharing ideas and research in all dimensions of teaching and learning. I have the book of abstracts for anyone interested in learning more.

I attended the annual general meetings of the KPU Foundation Board and the Post-Secondary Employers' Association in September.

On September 16th I was honored to present on the topic of "Creativity" in the opening session of the Arts Speaker Series, and on September 23rd we welcomed Peter Mackinnon as a guest speaker at the joint Board/Senate Governance Retreat.

Also on September 16th KPU received a \$500,000 donation from guard.me (the insurance agency for our international students) to support scholarships and grants for students coming to KPU from abroad and for students wishing to study abroad.

On September 24th and 25th I attended the Advisory Council meeting of the Council for Adult and Experiential Learning and I chaired the first meeting of the academic year of the BCAIU presidents on September 27th.



Dr. Alan Davis and Honourable Marie-Claude Bibeau, Minister of Agriculture and Agri-Food

Associate Vice President, Human Resources

PEOPLE FIRST CULTURE:

Employee Engagement

Human Resources met with members of KPU's three employee engagement workgroups representing Support Staff, Administrative Employees, and Health and Wellness and gained agreement on steps for moving forward for creating university-wide action plans to be presented to the University executive. These actions plans will be used to help guide the university towards enriching the employee experience.

TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

Senior Talent Acquisition

Searches completed and successful candidates:

 Associate Vice President, Campus and Community Planning

Searches underway:

- Associate Dean, School of Business
- Vice President, Students

Career Fairs

HR attended the Jobs Canada Fair in downtown Vancouver on May 28, 2019, along with KPU's Future Students' Office. The career fair was well attended and many job candidates stopped by KPU's booth to discuss potential opportunities.

Organizational Development

Essential Skills for Managers Workshop - Close to sixty KPU employees attended a two-day "Essential Skills for Managers" workshop this May and June. Facilitated by Kwela Leadership Training and Talent Management, a Vancouver-based consulting firm, the purpose of this workshop was to provide new and existing leaders with little to no formal leadership training an opportunity to develop and practice skills in this area. Attendees ranged from faculty department Chairs to support staff supervisors to administrative managers.

PEOPLE SERVICES

Compensation

Annual merit increases were provided to those admin employees who have accepted the new terms and conditions. A new admin salary scale was provided by PSEC in July and implemented as of April 1, 2019. An analysis is underway for those employees who were hired as of April 1st until date of implementation. Work continues on development of processes and systems in support of the new compensation framework.

Work continues on processes for talent review management.

HR Operations

Request for Talent (RFT) automation process to be implemented University wide in October. HR is also working on

automating employee clearance forms and the employee transaction form.

Human Resources Information Systems (HRIS)

Exploratory meetings with Ellucian to discuss the optimization of HR's current systems and identify gaps that need to be addressed have occured. A report will be submitted to KPU which will provide a roadmap for consideration of system upgrades and/or process automation changes.

Final Banner 9 upgrade is scheduled for October.

HR has worked closely with IT through the procurement process to identify a vendor to provide our Applicant Tracking System, we are in final stages of securing a vendor and anticipate starting the implementation phase in early October.

PEOPLE RELATIONS

The Employer and KFA bargaining teams recommenced negotiations after the summer months on September 9th. The Employer and BCGEU have scheduled their initial bargaining meetings in mid-October and are working to schedule more meetings in November.

KPU continues to work with the KFA and BCGEU in a collaborative manner in the spirit of positive labour and employee relations.



Office of the Vice President, Finance & Administration

FINANCIAL SERVICES

GENERAL:

Over the summer, the Financial Services team has been working to improve employee engagement and the overall work environment through the development of the Financial Services Work Environment Enhancement (WEE) Committee. One representative from each of the six functional areas within Financial Services (Budget & Planning, Financial Reporting, Accounts Receivable, Accounts Payable, Payroll Services and Procurement Services) was selected to be a part of the committee, which has been meeting weekly to formulate a work environment enhancement plan. The finalized plan will be presented to the full Financial Services team on September 13, 2019 and implemented in a phased approach over the next year.

FINANCIAL OPERATIONS AND PAYROLL:

Initiatives

Financial Operations is pleased to report that KPU will soon offer additional tuition and fee payment options for students. A new agreement with Moneris will see the addition of Visa and Visa debit as payment options for domestic students under a convenience fee model (the same model through which MasterCard is currently available to domestic students). UnionPay will also be an accepted method of payment under this new agreement, and KPU will be upgraded to the new Interac platform, resulting in the availability of additional banks to facilitate student payments. We anticipate that these enhanced payment options will be available online within the first few weeks of September 2019.

KPU has entered into an agreement with Flywire, an online payment platform that provides international students with a variety of payment options, and provides 24/7 customer support in multiple languages. The service also includes Flywire team members stationed in 15 countries to assist students with payment. We expect to have Flywire available to students in October 2019.

The Financial Operations team is currently coordinating the implementation and rollout of Vision Travel Solutions, a BCNET-procured travel management agency with over 60 year of experience facilitating air, hotel and car rental travel for businesses and post-secondary institutions across Canada. Benefits of this system include 24/7 customer support, cost savings and loss avoidance, data and analytics reporting, as well as policy compliance support. Website programming is nearly finalized and university-wide training sessions have been scheduled for September and October 2019.

The updated Signing Authority Policy, Procedures and related Schedules are posted on KPU's Policy Blog and are open for comment. Posting is expected to be complete on October 16, 2019.

Financial Services has developed a new Cash Acceptance Policy and Procedures, at the request of the Minister of Advanced Education, Skills and Training, to mitigate the money laundering risks associated with accepting cash as payment for tuition and other related fees, goods, and services. The draft Policy and Procedures are currently being circulated to the Office of the Registrar and the Bookstore for review and comment.

BUDGET AND FINANCIAL REPORTING:

Staffing

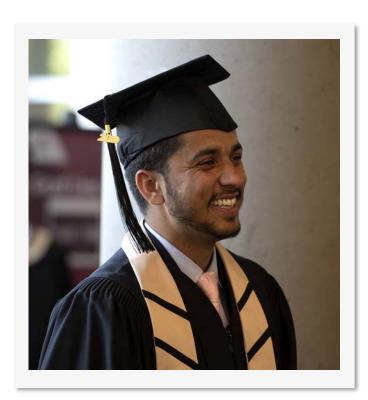
Financial Reporting currently has two open postings for reporting analysts. Phone interviews are underway for the new research analyst position, while applications are being accepted for the second analyst position which will be vacant as of September 13, 2019.

Initiatives

The FY20/21 Budget Development process is officially underway. Financial Services will have a high-level draft budget ready for presentation to the Senate Standing Committee on University Budget on September 27, 2019.

The KPU Foundation Audit by KPMG took place from June 10-14, 2019, and no issues were identified. The results will be presented to the KPU Foundation Board of Governors on September 11, 2019.

The Financial Reporting team continues their monthly meetings with all 23 faculties and divisional areas. The objective of these meetings is to provide one-on-one customer support and



Office of the Vice President, Finance & Administration

proactively identify issues, specifically by focusing on budget vs. actuals in order to improve financial oversight and control, and provide subject matter expertise to faculties and divisions.

The Financial Budget, Planning and Reporting teams continue to offer support to the University community through bimonthly FAST Introduction, Super User and Journal Voucher training sessions. The team is also offering a limited number of FAST Capital Budget training sessions in early September for divisions that need to make capital budgetary requests for FY20/21.

PROCUREMENT SERVICES:

Initiatives

Procurement Services currently has a number of major competitions underway, including the procurement of Customer Relationship Management (CRM) software. This open competition was posted in July and evaluations are currently underway. An open competition for a Student Support Program was posted in mid-August. The Student Support program will help increase KPU's ability to provide 24/7 mental health support to better respond to student distress and crisis. An open competition for Applicant Tracking Software is in the final stages, with the evaluation stage now complete and the award recommendation phase currently underway. Procurement Services is also in the final stages of an open competition for the re-procurement of Campus Shuttle Services, and contract negotiations are currently underway with the lead Proponent.



The staff of Procurement Services and KPU continue to assume a strategic leadership and trusted partner role in BC Post-Secondary Sectorial Procurement initiative BCNet. In the recent BCNet Sector Report, KPU was recognized as the institution with the highest representative engagement across BCNet projects and competitions.

Public Procurement technical certification has recently been approved for the entire Procurement Services team. Training will be taken through the Public Sector Procurement Program (PSPP), which consists of a series of six training modules. In addition, two Procurement Officers will be attending Public Sector construction industry procurement training in September 2019.

Starting in September 2019, a KPU student from the Green Business Management & Sustainability program will be joining the Procurement Services team as an intern to gain experiential sustainability knowledge. The primary task of this student will be completing a university-wide Energy Star audit. This audit will establish a database to identify all energy-efficient equipment, and is a key part of the department's three-year sustainability strategy.

CAMPUS SAFETY AND SECURITY

SECURITY

Security attended and assisted in the debriefing and future planning of the Firefighters National BBQ which is being held on May 2nd and 3rd 2020 at KPU Langley Campus.

Security participated in the handover meeting of the 9th floor of Civic Plaza to the City of Surrey. The 9th floor of the Civic Plaza is now occupied by the City of Surrey (COS) and KPU Security is working in partnership with the COS to secure the area.

Security met and discussed Best Practices for security in Higher Education with Security Leadership at Capilano University. Capilano University is interested in more information on KPU's security data collection and reporting system. Information was shared on KPU's use of Altertus beacons. CCVE and reporting structure difference were also discussed. These meetings take place with various universities throughout the year to ensure KPU follows best practice trends.

As part of the Langley CCVE and Access Control project, physical locks have been re-keyed or replaced as an access control card reader has been installed. The result is improved key control and standardization of locks.

OCCUPATIONAL HEALTH AND SAFETY

OH&S is currently conducting ergonomic workstation assessments for all Financial Services employees. The review will be completed in September 2019.

In accordance with safety legislation, a Joint Occupational Safety and Health Committee has been set up at Civic Plaza.

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The Committee consists of seven (7) representatives; Two (2) Kwantlen Faculty Association representatives, Two (2) British Columbia Government Employees Union representatives, Two (2) Administration representatives and One (1) recorder. Committee will be meeting on a monthly basis.

Committee Objectives

- Participate in the identification of hazard and recommend means of eliminating or minimizing exposure to those hazards to prevent work related injuries and illnesses.
- Consider and deal with complaints/concerns relating to the health and safety of workers (after the workers have reviewed their issues with their supervisor first, and there is no satisfactory resolve).
- Make recommendations to management and the workers for the improvement of the University's Occupational Health and Safety Program.
- Make recommendations to the management on educational programs promoting the health and safety of workers.
- OH&S is working with consultant to review fall protection requirements at the Langley, Surrey and KPU Tech campuses. The review involves conducting fall hazard assessments, development of safe work procedures and training of employees. Fall hazard assessments have been completed for KPU Tech and Langley campuses. In collaboration with Facilities, recommended controls are being reviewed for implementation.

EMERGENCY PLANNING

 Surrey Campus: All buildings and pre-identified rooms at the Surrey campus were fitted with Emergency "Lock Down" blinds, each blind is also subject to a red plastic "Lock Down" seal which can be broken using a slight pull if an emergency event occurs.



- Langley Campus: A quote was obtained for Emergency "Lock Down" blinds at the Langley campus and will be the next campus to be completed by late October with blinds in pre-identified rooms.
- All Campuses: A test of all emergency notification systems (Alertus, AppArmor, KPUSafe, Giant Voice, digital signage, and mass email) was conducted on August 21, 2019. The test went smoothly and provided excellent results; some important information was identified to highlight a few glitches that are currently being investigated. The test involved individuals from KPU CSS, the Communications department, IT, and Facilities.
- EOC: New white boards arrived and are in the Facilities queue to be installed this Fall. New additional work desk table arrived, giving four extra seats at the EOC table.

SECURITY SYSTEMS

- Langley Campus The Langley CCVE and access control upgrade project continues to move forward. Over half of the card readers have been installed and employee cards are being configured for access. As part of the project, the main doors off the courtyard to the East and West Buildings have been replaced and upgraded to doors with a sliding mechanism.
- Most of the cameras have been installed but will not be live until signs have been posted, and the camera views have been properly adjusted and reviewed by key stakeholders for approval.
- Surrey Campus Four CCVE cameras malfunctioned and were replaced. A full audit and testing of the intrusion system was completed in July 2019.

ORGANIZATIONAL RISK

INSURANCE

 Risk Management has successfully populated the Kidnap & Ransom insurance questionnaire and submitted it to the market for revised quotes. If pricing and coverage is favorable, we have an opportunity to place the insurance this fiscal.

ENTERPRISE RISK MANAGEMENT (ERM)

- The 2019/20 ERM process for both academic and administrative areas are now 100% complete, our next step is to support operational areas in updating existing risk treatment plans as well as enhance plans to include SMART objectives.
- KPU has experienced its second ERM cycle with a 100% participation rate. There is now an opportunity to provide meaningful analytics to leadership, faculties, and operating areas to further support and enhance decisionmaking.

INFORMATION TECHNOLOGY

Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans to ensure that adequate level of staff are in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Key vacancies and hires in IT:

- System Support Technologist Filled Internally (Simranjot Dhaliwal)
- System Support Technologist Filled Externally (Lovenpreet Dhuna)
- Network Specialist (Account & Access) Filled Internally (Arshdeep Kaur)
- Network Specialist (Patch Management) Filled Internally (Yuvraj Singh)
- Programmer Analyst Filled Externally (Geoff Onusko)
- Network Operations Manager Vacant, in the selection process

Telephone System Implementation

Consultant/IT and Procurement have completed the NRFP, it was issued to BCbid late-August and will close late-September. Next steps will be to evaluate submissions and interview bidders in October.

Service Desk Renovation

A design has been developed and the permit process has been completed. IT Service Desk has temporarily relocated to Birch 106 until the project is complete.

SCHEDULE: Anticipated Dates and Key Milestones:

TI permit application submitted: completed

Tender issue: completed

Anticipated mobilization: started

Construction: in progress

Substantial completion: end of October 2019

Digital Ready Transformation

We have prepared the FY20 Digital Ready technology upgrades for the following:

- 5 e-classrooms in Richmond have been completed.
- Cloverdale 1853: PO has been issued, installation is scheduled for week of October 7, 2019. This will include our new conference room standards including Wi-Fi.
- Surrey Cedar 1140: currently on hold waiting for the Facilities team to complete room upgrades to carpet and paint.
- Langley East Building 2510 will be upgraded to the latest digital ready meeting room technology standards including Wi-Fi connectivity by mid-October 2019.

- 4 e-classrooms in Langley (CAHS), and Surrey Spruce 126 are to be scheduled in late Fall.
- Study rooms in the libraries with updated AV digital ready technology will be completed in December 2019.
- The School of Design Conference Room will be upgraded to be equipped with the latest conference room standard technology – implementation is planned for the end of January 2020.
- All conference rooms on all campuses now have Wi-Fi connectivity.

Business Continuity

The implementation of a secondary pathway to the Internet has been completed; and the temporary fibre that was installed as an interim measure for redundancy has been removed.

Final failover testing was completed on August 30th. Should there be an event of link outage, all services will be automatically cutover to the redundant link within 3 - 5 seconds with very minimum impact to users.

Copier & Printer Lifecycle Upgrades

This initiative is to replace our aging Ricoh printers/copiers (MFPs) that are end of life with latest Ricoh fleet. The planning process began in February 2019 with Ricoh and the rollout began in July 2019. To date, IT has installed 109 of 121 printers/copiers, the remaining 12 units will be installed by end of September 2019.

CRM Project

IT is currently working with Procurement on the RFP; it is currently in the vendor proposal review stage, with demonstrations scheduled for the end of September 2019.

HR Applicant Tracking System

The HR and Business IT teams continue to implement a new current cloud-based Applicant Tracking System (ATS). The RFP phase is nearing completion as the team is in the final decision stages of awarding the contract. The team is targeting to have the new HR ATS implemented for December 2019.

Digital Business Transformation

Ellucian consulting architects have been working with all the KPU business units (HR, Payroll, Finance, Student Services, International and Office of the Registrar) to review the current gaps in business service deliveries. Currently, Ellucian is in the final stages of building the business roadmap to allow KPU to strategically budget and implement a new Digital Business Plan over the next several years.

BANNER 9 Phase III – Application Deployment

Banner 9 application rollouts are still underway. The BANNER upgrade as part of phase II was successful in June, allowing the Office of the Registrar to fully rollout the new Student Profile and Web Registration Application. Phase III is commencing with the next upgrade slated for October 2019, which will

bring the new enhancements to Accounts Receivable, Security, T2202 and T4 applications. The final phase (IV) will commence in April 2020, with the final deployment of all remaining technology apps.

CRA SIN Capture

CRA has made it mandatory that all Canadian post-secondary institutions collect Social Insurance Numbers (SIN/s) for the 2019 T220s tax year process. A project team, consisting of members from Finance, Human Resources, Office of the Registrar and IT, was created to meet this requirement. KPU must make all attempts to get SINs for all registered students in 2019. Failure to collect the SINs may result in the T2202 being rejected or KPU being fined for each instance of a SIN we

failed to attempt to capture. The team has deployed a new web page for this capture, and mass communications to students have been ongoing to ensure all attempts to retrieve student SINs have been done.

Information Security Program

KPU's new improved staff Information Security Awareness training program is now operational and all staff will be required to complete the base training. A Senior Information Security Analyst has been hired for dedicated security technical support. An Information Security Framework has been selected and is in the planning stages. A KPU Information Security Incident Response plan is currently in the final stages of approval and implementation.

FACILITIES SERVICES

CAPITAL DEVELOPMENT (Includes Planning, Design, Renovation and New Construction)

WSOD

The Wilson School of Design building has achieved Gold LEED certification from the Canada Green Building Council as well as won a Canadian Interiors Best of Canada Award from Canadian Interiors. (https://www.canadianinteriors.com/2019/07/30/july-august-2019-issue/)

FACILITIES MAINTENANCE/OPERATIONS/GENERAL

Surrey Campus Door Servicing Work

Hinge replacement and maintenance were performed on the Surrey Campus exterior doors to provide better door alignment and reduce drafts during the fall and winter seasons. Further door replacement and servicing work is contracted for Fall 2019.





Langley Campus Courtyard East/West Building Entrances

The entry doors to the Langley East and West Buildings were replaced with automatic sliding doors equipped with automatic locks as a pilot project. The piloting of these doors will help guide an upcoming expanded door replacement strategy at the Langley and Surrey Campuses.

KPU Tech Campus Welding - Electrical Upgrades

Upon the completion of a hazardous area classification completed by mechanical and electrical engineers, electrical upgrades were performed to the gas handling equipment in the KPU Tech welding gas storage area.





Finance & Administration cont'd

- FSGs installed new toilet paper dispensers at KPU Tech, Langley, Surrey, and Richmond Campuses which cost 30% less than the original units.
- The FSGs have been working on a painting refresh of hallways, classrooms and library study rooms across the Surrey, Richmond, and KPU Tech Campuses. Highlights are included below:
- 6 Study Rooms in Arbutus Library
- 2 Classrooms at KPU Tech
- The 2nd floor of the old Design wing at Richmond campus hallways and several classrooms.
- Exterior painting of the Richmond Campus









EVENTS

Internal Events

- South Asian Women and Theatre Workshop
- 2019-2020 Arts Speaker Series
- Accommodation 101: Understanding the Obligations and Opportunities with Accommodation
- Accounting Society of Kwantlen: Evolve Accounting Group Networking Day
- Accounting Society of Kwantlen: Ice Cream Social
- Ageing out of Care Mentoring Network Training Session
- BFA Alumni Exhibition Opening
- Career Workshop at Civic
- Civic Plaza Student Orientation
- DigitaLENS Workshop
- Eat, Think Vote
- EID Picnic Muslim Student Association
- Essential Skills for Managers Training
- Exchange & Visiting Students Welcome Dinner
- Facilitating Synchronous Online Learning with Big Blue Button
- Faculty Boot Camp Workshop
- Fall Orientation
- Family Orientation Langley
- Femme Poetry Night

- First-Year Friday
- Get Ready Get Hired Richmond / Surrey / Langley
- Governance Retreat
- HCAP Pinning Ceremony
- Instructional Skills Workshop
- KSA Welcome Week
- KPU & Federal Ministry of Agriculture Announcement
- KPU Advancement Donor Announcement
- KPU Alumni Association AGM
- KPU Welcomes U
- NEXT Event
- pulp MAG launch party (issue 19)
- Source My Garment Lecture & Book Launch
- Student Ambassador End-Year Party
- Student Services Fall Forum
- The Dark Web, Cybercrime and Cryptocurrency
- The Rise of the Political Right and the Fate of Multiculturalism
- Theory Free School
- The University of Guangdong and KPU Music Exchange Concert
- Virago Nation Presentation
- Visiting Scholar Lecture Recital The History

External Events

- BC Cancer Foundation: Ride to Conquer Cancer
- Big Sisters BC Lower Mainland
- Campus Dialogue on Rape Culture and Community Accountability
- Chartered Professional Accountants of British Columbia Information Session
- Cloverdale/Langley City All Candidates Meeting Cloverdale Chamber of Commerce
- Dakinada Buddhist Society: Lecture Series
- Edmonton Police Recruiting Event
- Federal Candidate Forum
- City of Richmond Sustainability Event
- Dairy Farmer Training
- KPIRG Annual General Meeting
- KSA Farmers' Market & Food Truck Festival
- Johnathan Academy

- Langley Chamber of Commerce -- All Candidates Meeting
- Langley Community Farmers Market
- North American Cranberry Researchers
- PSI BC Counsellors event
- Recruiting On-Campus: Boys & Girls Clubs of South Coast BC
- Recruiting On-Campus: Vector Marketing/Cutco
- Rotary International President's Visit
- Royal Conservatory of Music Examinations
- Socrates Greek Cultural School: Lessons
- Somalia People's Association of BC
- SPEATBC: Technical Seminar
- Suicide Bereavement & Support
- Surrey Winter Market and Food Truck Festival
- UCN Partnership: Short-term Visiting Program

UNIVERSITY SPACE

Surrey Campus

Former Student Services kitchenette Main 158 has been converted into a respite room for students and employees with special needs, such as breastfeeding or changing a feeding tube. Access to the room is managed by Accessibility Services.

Richmond Campus

Classrooms—Five former WSOD studios in the Main building have been converted into 35 seat general-purpose e-classrooms that will be operational for the Fall 2019 semester: R2050, R2060, R2120, R2125 and R2135. These classrooms will replace a number of rooms that were assigned to new KPU programs, research and Maple Leaf Education North Ltd. (MLENA) in the past two years. ELST e-classroom R1340 was fitted out as a conversation room with mobile tables and chairs and lounge furniture.

Meeting Rooms—To address the shortage of meeting rooms at KPU -R, two new MS Outlook bookable meeting rooms will be available in September 2019: R2015 (10-person capacity) and R3072 (8 person).

Offices—The Institute for Sustainable Food Systems relocated from R1800/R1800 (98m2) to R3420

(109m2). Offices R3044 (16m2) and R3046 (17m2) were fitted out for





R1340 – New furniture in ELST classroom



R2120 & R2125 – Former WSOD studios converted into e-classrooms

AVP Research Deepak Gupta, Confidential Assistant Natalie Shearer and ORRS drop-ins.

ANCILLARY SERVICES

Parking:

The Surrey Campus gravel parking lot was graded and compacted to prepare it for the fall/winter weather. Landscaping to be completed to cut back the brush surrounding the parking lot in September.

Food Services:

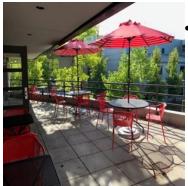
New menu boards have been installed at all four campus cafes, highlighting some new menu options, power bowls and personalized pizza options, as well as the regular grill menu.

- Café Upgrades include the following:
 - Fresh (instead of frozen) beef patties are being tested at Surrey and KPU Tech Campuses
 - Yukon Gold fries have been adopted at all campuses
 - * Combos are now available for all core grill menu items
 - * Surrey to feature new Power Bowls and Pizzetta stations
 - * Richmond to feature new Pannini and Pizzetta stations
 - Cloverdale to feature new Make a Shake and Pizza by the Slice
 - * Langley to feature new Sub Hub and Pizzetta stations
 - * New Uniforms for Sodexo Employees and Tim Hortons
- A new steamer was purchased and installed in the Surrey Café. The flooring was replaced to accommodate the new piece of equipment.



• New furniture was purchased for the Surrey Café patio.





Bookstores

- Back in stock for Back to School is our very successful KPU Clothing bundle (hoodie, t-shirt or crew neck shirt, and sweatpants).
- The KPU Bookstores participated in Student Orientation at the Surrey, Richmond and Langley campuses using the kiosk to help promote the services of the Bookstore, as well as providing new students with an opportunity to purchase some KPU clothing.
- For the first time, KPU is now carrying the very popular Herschel brand of backpacks, hip packs, and pencil cases.
- The KPU Bookstore continues to explore different opportunities such as "Bar Down" clothing, Big Foot socks and Bone Conduction headphones. We have also expanded our line of audio accessories by adding a wide range from JVC.
- All locations underwent a "makeover" to better align the stores, in terms of appearance and merchandising, in order to present a consistent message across all campuses of what is available at KPU Bookstores, and to



provide a better shopping experience for students, faculty, staff, and visitors to our campus Bookstores.

Print & Logistics Services

- The Print Shop at the Surrey Campus received and installed their new Booklet-Maker finisher which attaches inline to the current Colour Production Printer. Having this new Booklet Maker in-line will increase productivity, providing more efficient use of time when long runs are being produced. This new Booklet-Maker folds, staples and trims three sides and comes off the end, ready to box and ship. The work produced on this Booklet Maker is various promotional and recruiting material, as seen in this picture currently producing KPU's main Marketing piece, the Program Guide for KPU.
- The Print Shop produces about 200,000 booklets per year. To outsource this work will be a cost of about \$50,000/ year as well as adding about four days to the turnaround times, along with a cost savings of \$30,000/year in service on the old replaced booklet-maker. Also with the Faculty having access to copyright-free material through BC Campus Open Education, this will give the students a very high -quality option for custom printed course packs which is a much cheaper option to the student than a textbook.

Office of the Provost & Vice President, Academic



A new Academic year is upon us and there is already a hint of fall in the air. The last Board meeting was only three months ago and the summer seems to have gone by quickly, yet here we are again at that special time of the year when there is so much excitement and energy in the atmosphere. Many new domestic and international students are on our campuses, faculty who had a summer break are holding their first classes of the term, while others are looking forward to their non-instructional semester. The din of our largest number of graduation ceremonies in KPU history is still in the air and I had the pleasure of working alongside Dr. Salvador Ferreras during his final months as Provost and Vice President, Academic before his retirement.

The Ministry's three priorities remain unchanged and include: "make life more affordable, deliver the services people count on, and build a strong and sustainable economy that supports jobs throughout the province". To this end, the Ministry's mandate is for us to implement education-related Truth and Reconciliation Commission of Canada (TRC)'s "Calls to Action" relevant to KPU and to develop comprehensive strategies that increase student success and responds to the TRC's "Calls to Action" and the United Nations Declaration on the Rights of Indigenous Peoples. Improving access for vulnerable and under-represented students, developing programming that is aligned with community needs, and increasing applied learning opportunities for students are also part of our mandate. Other specific actions for KPU include improving student safety and overall well-being, enhancing application processes, having a planned approach to international education, being fiscally responsible, and complying with the domestic tuition fee

Now into year 2 of Academic Plan 2023, we continue to make significant progress on the nine goals and sixty-four strategies. Our online Graduate Certificate in Sustainable Foods and Security was approved by the Board and work continues on the establishment of additional graduate programming at KPU and on developing the necessary infrastructure and processes that will help to define our graduate programs. Our former

Office of Research and Scholarship is being transformed into a decentralized Office of Research Services (ORS), with a physical presence at the Richmond, Surrey, and Langley campuses. This transformation will enable ORS employees to be more accessible to the KPU community and improve client service.

Offering high quality programming continues to be a key priority for our Polytechnic University and in December our program quality review processes will undergo a review by the Ministry's Quality Assurance Process Audit (QAPA). The Quality Assurance Audit Committee, appointed by the Ministry, has identified three KPU programs that have recently undergone quality reviews and are representative of KPU's programming. A site visit is planned for December and during this time the QAPA assessment team will meet with members of senior administration responsible for implementing the quality assurance process and with the deans and program review teams whose program reviews were selected for sampling.

A number of important searches for KPU are in progress including the Vice President, Students; Dean, Academic and Career Advancement, and the Dean, Wilson School of Design. Special thanks to Dr. Steve Cardwell for taking on the role of Interim VP Students and to Aimee Begalka and Andhra Goundrey for their support in the roles of Interim Dean for the aforementioned faculties.

Notable recent meetings and conferences involving the Provost and Vice President's Office include:

- Harris Workplace Law Conference, May 24
- Polytechnics Conference, hosted at KPU Richmond, May 29 - 30
- Ministry of Education Careers Summit, May 31
- British Columbia Council on International Education Summer Conference, June 23 -24
- United Nations Sustainable Development Goals Open Pedagogy Fellowship Presentations, August 1
- Yukon College Perspectives on Reconciliation: A Summer Institute, August 12 -16
- External Examiner, SFU Doctorate in Education Thesis Defense, August 22
- Trades and Technology Council of British Columbia Meeting, September 9
- (Appointed to Board of Directors)
- Annual General Meetings of the Faculties of Arts, Business, Trades and Technology, Science and Horticulture, Design, and Academic Career Advancement at the start of the fall term. Attendance at other faculty meetings are planned.

Faculty of Academic and Career Advancement (ACA)

ACADEMIC & CAREER ADVANCEMENT

New Name for the Faculty

The ACA Faculty of the Whole meeting was held on September 6. The business meeting was brief; the Chair provided an update, and members were encouraged to put their thinking caps on to generate ideas for the faculty name change requested as part of the recent GV9 process. Ideas will be collected and a name change will be proposed to the Vice President Academic/Provost by December 31, 2019.

ACA Academic Plan

ACA faculty will meet to discuss and generate ideas related to the ACA academic plan's four themes of

- K-12 Transition, Currency
- Innovation & Technology
- Access
- Indigenization

Working groups will be formed based on faculty members' interest.

ACA Dean Search

VP Academic Sandy Vanderburgh has established the ACA Dean Search Committee. The search committee meetings start on September 26, 2019.

ACA Marketing Campaign

ACA, in collaboration with Marketing, launched a significant marketing campaign at the end of July, 2019, using provincial funds specifically targeted towards increasing awareness of and enrolment in upgrading courses. This campaign is multipronged, using digital optimization, translated ads, targeted locations and audiences, updated student success stories, and results tracking. Additionally, the campaign offers students "landing pages" that feed into the Future Students Office who can then provide follow up and assistance in the KPU application and assessment process.

KDocs

KDocs is thrilled to announce a special, free presentation of the award winning documentary *Because We Are Girls*, including a Keynote Address and Panel Discussion. The special presentation is on October 24 at the Surrey Conference Centre beginning at 3:30pm. See http://www.kdocsff.com/upcoming-events for more information about this film and event.

DDDE at KPU

Interim Dean Begalka will host the Deans and Directors of Developmental Education meeting on October 3 at the Richmond campus. These meetings, which happen twice a year, give those in leadership positions in developmental programs across the province the chance to discuss common concerns and share best practices.

Third Age Learning at Kwantlen

TALK continues to provide excellent low-cost general interest courses to adults over 50 years of age. This fall's course offerings include:



For more TALK course information visit: https://www.kpu.ca/talk/

ACADEMIC & CAREER PREPARATION (ACP)

The department will gradually discontinue offerings in the continuous intake mode over the course of this academic year, which means that eventually no lower level ABE courses will be offered on KPU campuses; however, ACP faculty continue to deliver exceptional programming and help students meet their educational goals.

The ACP English working group is developing ENGQ courses in a semester-based format to replace on-campus continuous intake courses. Continuous intake courses will continue at the Phoenix Kwantlen Learning Centre. Phoenix students in the off-site continuous intake program are registering consistent progress in their upgrading programs.

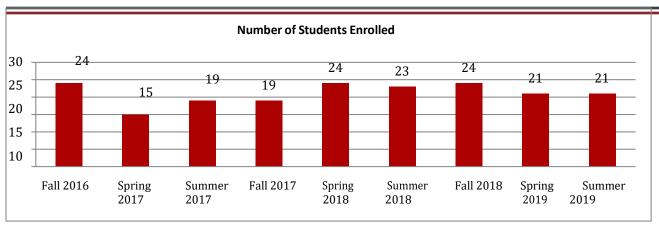
The Phoenix-Kwantlen Learning Centre (PKLC) Fundamental Math program offers the first 6 courses in the Adult Learning Fundamental ABE math program. The class meets two days a week with both a morning and an afternoon block. Under the supervision of a Kwantlen Polytechnic University (KPU) instructor, the math program is run by one paid tutor and by one irreplaceable, long-time volunteer. (See chart on next page)

ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

APPD classes on all campuses started at full capacity – and with waitlists for some classes. Orientation sessions were held for those who support APPD students to talk about the course expectations and the differences between high school and university. All sessions were well attended and received positive feedback.

Information sessions for 2020-2021 are already planned, with the first sessions in October.

Faculty of Academic & Career Advancement cont'd



Students vary in age from 20 to 60. Although many of the students live at the Phoenix Centre, where PKLC is located, students are also recruited from the wider community.

The department continues to work on revisions to the program that will result in APPD having a Senate-approved credential and aligning with KPU's admission and registration processes. APPD is pleased to have the expert guidance of Dr. David Burns in working through these revisions.

Valerie Newton, an IA on the Surrey campus with many years of experience, will be filling in for Kiren Uppal as the Instructional Associate Supervisor when Kiren goes on maternity leave in October.

The department received some one-time government funding and hopes to offer some pilot transition programming in partnership with local school districts in Richmond, Surrey and Langley.

On July 3, 2019 Fiona Whittington-Walsh and Teresa Swan did a presentation on the Including All Citizens Project (IACP) to various departments of the Ministry of Education including:

- Inclusive Education (Director, Policy Analysts, transitions)
- Adult Education (associate director)
- Director of Accessibility
- Director of Libraries Branch
- Strategic Priorities
- Indigenous Education

ENGLISH LANGUAGE STUDIES (ELS)

The ELS department experienced faculty attrition over the summer as a result of the closure to enrolment for international students. In the end, 13 regular instructors left the department: 7 accepted early retirement incentive packages. After mitigation strategies, 4 fulltime and 2 part time faculty were laid off. In addition, 7 NR2 faculty contracts were terminated. We hope that our student enrolment will increase following the expansion of International enrolment to include Pathways 1 and 2 in Spring 2020.

The Professional Communication for Internationally Educated Nurses (PCIEN) program is running again this Fall. This 11-

week program "is a performance-based course designed to assist internationally educated nurses to improve their communication skills for entry into professional practice; expand health and idiomatic vocabulary; and increase understanding of culturally expected behaviours in the Canadian health care system." (https://www.kpu.ca/aca/els/pcien)

Faculty members Lynette Manton and Melissa Swanink attended the International Conference on Task Based Language Learning: Insight, Instruction and Outcomes at Carleton University in Ottawa in August. Learning about research in the field and its practical applications was very relevant to current practices in the ELS department.



Faculty member Melody Geddert presented at two conferences on "Engaging Language in Academic Text." These presentations covered the results of a research study on 242 first year KPU students to determine if students' reading comprehension of academic text is affected by the tone of the language. This study follows two previous large studies of a relevant nature.

- 6th International Language in Focus Conference
 "Language,
 Research and Teaching in the 21st Century." Dubrovnik,
 Croatia May 2-4, 2019
- <u>CPH 2019 Conference on Literacy</u> "Learning from the Past for the Future: Literacy for All." The 18th Nordic Literacy Conference and The 21st European Conference on Literacy Copenhagen, Denmark August 4-7, 2019

Faculty of Arts

SPOTLIGHT:

KPU Fine Arts B.F.A Alumni: BFA Grad Show: The Kwantlen Polytechnic University Fine Arts B.F.A. Alumni Exhibition CONFLUX celebrates, surveys, and explores the diverse artistic talents of eight years of the Fine Arts Department's Bachelor of Fine Arts program. Events began at 6pm in Spruce Atrium with an artist round table discussion "Out in the Wilderness: Life After Art School" followed by a reception from 7-10pm. (Opening Sept 13, 2019; show runs through to October 4, 2019).



Fine Arts: As well, *Staring in Coast Salish*, an exhibition curated by KPU Fine Arts Student, Alanna Edwards and featuring work by Kelsey Sparrow and Atheana Picha is in the arbutus Gallery, Main Library, from September 3rd to September 30th with the opening reception on Friday, September 13th in the Arbutus Gallery at 7:30pm.

STUDENTS:

Syby Abraham, Tiffany Clowes, Kacia Friesen, Santina Yee Lin Fung, Kacey Hughes, Sue Johnston, Aimee Risby and Debrah Wiebe (FINA Students): Rockfish Exhibition Porteau Cove: Fine Arts students worked with Ocean Wise to create sculptures to be installed in Porteau Cove. These sculptures doubled as art and research as they were used to support research and bring life back to the rockfish habitat (July 25, 2019).



 Robin Black (MUSI Student): Awarded first place in the National Woodwind class at the Federation of Canadian Music Festivals National competition held in Saskatoon. The adjudication sheet from internationally renowned trumpet soloist Guy Few ended with one simple word "Bravo!" (August 6-10, 2019)

- Aimee Risby (FINA Student): First solo exhibition at the Port Moody Arts Centre. The content related to the unbreakable connection of the human body and mind, how mental health and physical health are so bound that, in turn, they start to initiate change in one another. (July 18, 2019 – August 15, 2019)
- KPU PSYC Students: PSYC Practicum Student Presentations: Psychology students presented on their experience in their practicum locations (August 1, 2019).
- Trio Muveszeti (Robin Black, Gower Sun and Samantha Sterkenburg, MUSI Students): Placed second in the National Chamber Class at the Federation of Canadian Music Festivals National Competition in Saskatoon. Adjudicators said that it was a toss-up for first place with a group from Ontario. (August 6-10, 2019)

NEW PROGRAMS, POLICIES AND INITIATIVES:

ARTS 4800: Arts Practicum. This new course introduces students to the workplace and degree-relevant entry-level work through practicum placement in an employment setting. The course is for senior students with a declared Major or Minor in Geography, History, Philosophy, Policy Studies, or Political Science. The course is being led by Tracey Kinney (History) and has 22 students for its first iteration.

COMMUNITY ENGAGEMENT:

- Daniel Bernstein (PSYC): Thesis Committees and Student Supervision: Deva Ly (Ph.D., Psychology), Australian National University, 2019-present; committee member. Zachary Hamzagic (B.A., Honours Psychology), KPU, 2018-2019; thesis supervisor. Camille Weinsheimer (Ph.D., Psychology), SFU, 2017-present; committee member. Patricia Coburn (Ph.D., Psychology), SFU, 2014-present; committee member. Daniel Derksen (M.A. Psychology), SFU, 2017-present; M.A. thesis supervisor. Megan Giroux (M.A., Ph.D. Psychology), SFU, 2014-present; M.A. thesis and Ph.D. dissertation supervisor.
- Ying-Yueh Chuang (FINA): One of the 3 jurors for ARTS 2019 – a juried exhibition of Visual Art at Surrey Art Gallery (June 28-August 31, 2019). Organizing and Hosting Yixing Teapot demonstration workshop in the KPU Ceramic Studio (Sept 6, 2019).
- Ying-Yueh Chuang, Heather Lippold (Technician), Sue Johnston (Student) (FINA): Ceramic Surface Decoration Workshop with Dawn Candy: A 5-day workshop in the KPU Ceramic Studio (August 26-30, 2019). Campbell Valley Regional Park 2-day Raku firing fundraising event with Fraser Valley Potters Guild (September 7-8, 2019).
- Candy Ho (EDST): Served as consultant with Vancouver Community College's Partnerships Office by providing

recommendations on career influencers' competencies (August 16, 2019). Participated as an advisory member on Education Planner BC's Parents as Education and Career Coaches Committee (August 16, 2019). Participated in consultation process with Grant Thornton LLP on Vibrant Communities (August 16, 2019).

- Kyle Jackson (HIST): Students in HIST 4499 ("Special Topics: Sensory History") hosted directors from the Gulf of Georgia Cannery Society and presented major projects that update or expand sense-based historical exhibits at the Gulf of Georgia National Historic Site (August 1, 2019).
- Heather Lippold (FINA Technician): Ceramic Artist Residency at Shadbolt Art Centre (August 5-Sept 13, 2019).
- Greg Millard (Associate Dean): Moderating a Candidates Debate, with Jody Vance, organized by the Richmond Chamber of Commerce and including major party candidates for Richmond Centre and Steveston Richmond East ridings.
- Billeh Nickerson (CRWR): Hosted and curated Pride in the Word, Canada's largest single event Pride reading as part of Victoria Pride. (July 6, 2019)
- Brian Pegg (ANTH): Invited to attend Spuzzum First Nation's First Salmon Festival to host an open-house on the results of the Applied Anthropology Field School (August 3, 2019).
- Ross Pink (POLI): KPU Political Science Instructor, Ross Pink hosted a Federal Candidate Forum for the Surrey-Newton candidates (Conservative Party Canada, Liberal Party, NDP) (Sept 26, 2019).
- Arleigh Reichl (PSYC): Presentation to WorkSafe BC on "Hazards and Heavy Loads: Changing Workplace Attitudes and Behaviour" (June 26, 2019).
- Fred Ribkoff (ENGL): The play LEAR INC.: All or Nothing was produced by Fred Ribkoff and a local, Surrey based B.C. society, 1001 Steps Theatre Society --see 1001 Steps' website for more information: https://www.1001steps.org/ (Sept 17+18, 2019)
- David Sadoway (GEOG): Guest Speaker (Pete Poovanna, Fraser Basin Council) Invited Guest Speaker for Geog4501 (Energy Geography) speaking about electric vehicles (EVs) in B.C. (July 16, 2019).
- Asma Sayed (ENGL): Guest Author: "Women who named the unnamed: Pakistani and local women heroes," event organized by Surrey Muse (Sept 28, 2019).
- Daniel Tones (MUSI): Member of the Board of Directors for the National Youth Orchestra of Canada, the country's premier orchestral training program, and attended the NYOC's annual planning session in Kitchener, Ontario (July 12-13, 2019).

- Valerie Vezina (POLI): Valerie received a grant to have Author of "Diversity in Decline: The Rise of the Political Right and the Fate of Multiculturalism", Arjun Tremblay attend a book discussion and panel talk on his book (Sept 23, 2019).
- Policy Studies Students (POST): CityLab term end event: Policy Studies students gave presentations on their projects for the summer – place making initiatives on the KPU Surrey campus (August 2, 2019).

RECOGNITION

Awards and Appointments:

- Daniel Bernstein (PSYC): Co-Investigator: "Using digital and augmented reality technology to develop innovative health solutions." College and Community Innovation Program – Applied Research Tools and Instruments Grant, Natural Sciences and Engineering Research Council of Canada (PI: Karen Davison; 2019-2020); \$126,901.
- Kyle Jackson (HIST): PhD thesis was awarded the "Ground-breaking Subject Matter Accolade" by the International Convention of Asia Scholars (ICAS), selected from more than 150 submitted doctoral dissertations (7 August 2019). Details: https://icas.asia/en/accolades-dissertations-humanities-ibp-2019
- Billeh Nickerson (CRWR): Surrey Poet Laureate Selection Committee (Summer 2019). 2019 Vancouver Book Award jury (Spring and Summer 2019).
- David Sadoway (GEOG): Received funding for two events focused on "Improving Transit, Walkability and Accessibility South of the Fraser River". First event is planned for KPU's Civic Plaza campus (Sept. 2019)
- Asma Sayed (ENGL): Elected as President of Canadian Association for Commonwealth Literature and Language Studies (CACLALS) (2019-2021). Appointed as doctoral thesis external examiner at Aligarh Muslim University in India.
- Jason Wright (FINA): Residency at Arteles Creative Center Residency Program in Hämeenkyrö, Finland (August 1-31, 2019)

Publications:

- Daniel Bernstein (PSYC): *Mah, E.Y., & Bernstein, D.M. (2019). No peak-end rule for simple positive experiences observed in children and adults. *Journal of Applied Research in Memory and Cognition*, https://doi.org/10.1016/j.jarmac.2019.05.002
- Deborah Blenkhorn (ENGL): An Introduction to Academic Reading and Writing for University Students (textbook published by Kendall Hunt Higher Education) (June, 2019).
- Joey Chhina, Jaime Christiaanse, Patricia Coburn,

Kirandeep Dogra, Amanda Dumoulin, Brandon Justus, Devinder Khera, Jonathan Lau, Levente Orban, Danica Parfyonov, Arleigh Reichl, Kristen Zeller (PSYC): Kwantlen Psychology Student Journal: The journal showcases psychology undergraduates at KPU and their work. The journal also allows students to gain valuable experience as editors, reviewers and authors. The publication is a collaborative project, worked on by Psychology students and faculty. The first issue ran (July 2019).

- Patrick Findler and Doran Smolkin (PHIL): Debating Health-Care Ethics, 2ND Edition, Canadian Scholars Press (July 2019).
- Kitty Leung (FINA): Two of Kitty's mixed media prints were shown in an exhibition titled "Lyric Poetry – Works of Artist in Macao and Portugal from the Macao Art Museum Collection" (July-Nov 2019).
- Lilach Marom (EDST): Marom, L (2019) Whiteness and Teacher Education. In Peters M. (Ed.), Encyclopaedia of Teacher Education. Springer, Singapore, Springer. DOI: https://doi.org/10.1007/978-981-13-1179-6_199-1
- Kyle Matsuba (PSYC): https://apolitical.co/solution_article/how-mindfulness-helps-kids-to-control-anger-and-avoid-violence/
- Julia Murphy (ANTH): Book Review: Moral Ecology of a Forest: The Nature Industry and Maya Post-Conservation, by José Martinez-Reyes, University of Arizona Press, 2016. Anthropologica (Journal of the Canadian Anthropology Society) 61(2), 2019.
- Nancy Norman (EDAS): Zaidman-Zait, A., Poon, B. T., Curle, D., Jamieson, J. R., & Norman, N. (2019). The Transition to School Among Deaf/Hard-of-Hearing Children: Teacher and Parent Perspectives. The Journal of Deaf Studies and Deaf Education; Cannon, J. E., Hubley, A. M., O'Loughlin, J. I., Phelan, L., Norman, N., & Finley, A. (2019). A Technology-based Intervention to Increase Reading Comprehension of Morphosyntax Structures. The Journal of Deaf Studies and Deaf Education; Norman, N. Fajenski, J, & Mantel, J. (2019). Social and emotional learning and the work of education assistants. In M. Harber & A. Rao (Eds.). The Role of an Education Assistant: Supporting Inclusion and Diversity. Canadian Scholars'/Women's Press, Toronto, ON, Canada.
- Paul Ohler (ENGL): Edith Wharton Review was selected for inclusion in Johns Hopkins University's Project Muse.
- Levente Orban and Tina Charmchi (PSYC): Implementation of computational intelligence algorithms for the automation of business workflow at BuildMapper (Summer 2019).



Public Presentations:

- Heather Cyr (ENGL): Participated in the Children's Literature Summer School at the University of Antwerp, Belgium; a week-long intensive for scholars of Children's Literature organized by Dr. Vanessa Joosen (July 1-5, 2019). Participated in the "Fantasy" strand in anticipation of Fall 2019 course ENGL 3330 Studies in Children's Literature.
- Alan Davis (ARTS Speaker Series): Presentation on "Necessity is the Mother of Invention: Creativity and the Creative Process" (Sept 16, 2019).
- Kristie Dukewich (PSYC): NEXT Student Conference: Alongside Michele Matthysen from Career Services hosted an event to encourage Arts students to use the skills they learned in their Arts degree to marketing themselves to employers (October 1, 2019).
- Jane Hayes (MUSI): Roedde House Concert with Sea and Sky (KPU faculty Julia Nolan; violinist Joan Blackman) (July 7, 2019). UBC presentation with saxophonist Ao Un, visiting professor from Wuhun University (Sept 17, 2019).
- Candy Ho (EDST): Presented final project (development of three open, renewable assignments) at the United Nations Sustainable Development Goals Open Pedagogy Fellowship meeting with Pamela Ip (MRKT, KPU) and Mary Wall (MATH Instructor from Montgomery College): http://www.kpu.ca/open/un-sdg-fellowship; the assignments will now be implemented in KPU MRKT and EDUC classes and in MATH classes in Montgomery College in the Fall (August 1 2019)
- Amy Huestis (FINA): Art/Science Exhibition and Artwork: An artwork was made by Fine Arts and Chemistry students in the spirit of collaborative cross-disciplinary learning and

practice and in celebration of 2019 as the Year of the Periodic Table. In May and June of 2019, our FINA 1166: Colour Theory and Practice and Richard Popoff's CHEQ 1094: Preparation for General Chemistry classes came together to research the colour of the periodic table. The project was presented in an exhibition at the KPU Spruce Gallery. The final artwork will be hung in the Chemistry department hallway, outside Spruce 110 (June 10 – August 20, 2019).

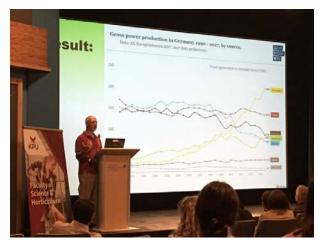
- Julia Murphy (ANTH) and Alex Stark (BAS Student): ARTS Speaker Series: Climate Change and Culture: From the Milpa Maya to the Tren Maya in Southern Mexico (October 2, 2019).
- Billeh Nickerson (CRWR): Denman Island Writers Festival (July 19-20, 2019). SFU Lunch Poems, @Harbourfront Centre. (Sept. 18, 2019).
- Brian Pegg (ANTH): Led a trip for the Sea Kayak Association
 of BC to view rock art in Nahatlatch Provincial Park
 (August 17-18, 2019). Invited to present a Fraser Canyon
 archaeology workshop to Vancouver Island University
 Bachelor of Education students for their place based
 education field trip (September 13, 2019).
- Fred Ribkoff (ENGL): LEAR INC.: ALL OR NOTHING (A PLAY) Shows: Sept. 17th & 18th at 7pm at The Cultch (Vancouver East Cultural Centre, 1895 Venables Street). In this modern-day adaptation of William Shakespeare's *King Lear*, Lear is a 55 year-old C.E.O. of a multinational corporation who lives and dies by the principle of 'all or nothing'. Lear disowns his youngest daughter, Cordelia, hands the reins of corporate power over to his eldest daughters, Goneril and Regan, and unleashes the merciless forces of instrumental reason and denial responsible for 21st century social, familial, and environmental crises. The origins of such ethical and practical deafness materialize in the motivations and interactions of Shakespeare's characters in *King Lear*. The play involves current and former KPU students as actors (Justin Spurr, Tessa Kennedy, Basil Aiyub, Stephanie Davies, Sukhmandeep Singh), director (Chantele Franz),
- (Justin Spurr, Tessa Kennedy, Basil Aiyub, Stephanie Davies, Sukhmandeep Singh), director (Chantele Franz),

 ON STAGE @ THE CULTCH 21ST CENTURY SHAKESPEARE

 LEAR INC.
 ALL OR NOTHING SEPTEMBER 17, 18: 7PM https://thecultch.com/tickets/

ATRE SOCIETY

- directorial consultant (John Rowell) and KPU faculty as producer, director, actor (Fred Ribkoff) and play adapters (Fred Ribkoff and Paul Tyndall).
- Paul Richard (ARTS Speaker Series): Presentation on Optimism in an Era of Climate Change (July 10, 2019).
- Asma Sayed (ENGL): Invited Talk: "Understanding Gender Justice Through the Lens of Cinema." International Workshop on Gender, Diversity, and Inclusion. Hohai University, Nanjing, China and Simon Fraser University, Canada. (June 1, 2019). Conference Presentation: "Listening to Refugees: Citizenship and Human Rights in Sharon Bala's The Boat People." Canadian Association for Commonwealth Literature and Language Studies, University of British Columbia, (June 1-3, 2019). Conference Presentation: "Resisting the Lgacies of Colonization: Complicating Justice in M. G. Vassanji's The Magic of Saida." Postcolonial Studies Association, Manchester University, U.K. (Sept 11-13, 2019).



- Syed Ashiq Ali Shah (ENGL): Rising Islamophobia and discrimination faced by Muslim women wearing and not wearing head cover.Paper presented at the IACCP, V Latin American Regional Conference, San José / Costa Rica. (July 16-19, 2019).
- Doran Smolkin (PHIL): "Is Humane Farming Ethical?" Paper presented at the Rocky Mountain Ethics Congress, University of Colorado, Boulder. (August 2019)
- Daniel Tones (MUSI): Performed as Principal Percussionist in a professional orchestra organized by the Abbotsford Community Music School in Mill Lake Park, Abbotsford (August 16, 2019). Performed a concert of music by Morton Feldman at the Polygon Gallery in North Vancouver, BC. This concert was part of the Blueridge Chamber Music Festival (August 25, 2019). Gave an interactive presentation featuring a discussion and musical performance at the Fort Gallery in Fort Langley, BC. Parts of this presentation, "Seeing Music, Hearing Sound," will be given during KPU's Arts Speakers' Series in February

2020 (Sept 27, 2019). Gave a career development talk to the percussionists of the 2019 National Youth Orchestra of Canada (July 12, 2019).

 Jason Wright (FINA): Lecture: INSEA World Congress in Vancouver BC: "Lesson as Form: Interrogating the Lesson Plan as Creative Practice" (July 10, 2019).

EMPLOYEE ENGAGEMENT

Bi-annual faculty of the whole meeting was held in the WSOD building in Richmond on September 6, 2019. Highlights include: a discussion of the Arts Academic Plan and Core Competencies led by Kristie Dukewich (PSYC) and Mike Larsen (CRIM); Permutations of the Cube (Vision 2023) including the video highlight facilitated by Gordon Cobb (MUSI); greetings from the Provost, Dr. Sandy Vanderburgh; Research and Student Engagement, Dr. Deepak Gupta; and the Dean's Report. Over 100 faculty and staff joined together to discuss and debate important topics including research support, decolonization, internationalization, open education, digital literacy, and environmental stewardship.

UNIVERSITY WIDE INITIATIVES:

- Daniel Bernstein (PSYC): Arts Research and Scholarship Committee (Chair 2016-2017, 2019-present, KPU), 2013present. Health Sciences Advisory Committee, member (KPU) 2019-present. Senate Standing Committee on Research, Committee member (KPU) 2018-present.
- Samantha Dutton-Jones: Faith Auton-Cuff's Farewell Tea: Campus-wide celebration for Faith as her last day of Associate Dean in the Faculty of Arts approached (July 11, 2019). Fall Orientation: Wade Deisman, Dianne Simmons, and Naomi Ben-Yehuda hosted the faculty presentation to students on First Year Friday. Ross Pink held a workshop on networking and jobs in political science and Dr. Daniel Bernstein's lab hosted psychology lab experiments (August 30, 2019).
- Jane Hayes (MUSI): Organized visit and hosted 3 scholars from Guangzhou universities in two concerts showcasing the piano and vocal music history of China (August 19-20, 2019).
- Candy Ho (EDST): Facilitated workshop titled, "What to say when people ASK about your education: Articulating your Attributes, Skills, and Knowledge" at NEXT: Arts Student Employment Conference: https://www.eventbrite.ca/e/next-arts-student-employment-conference-tickets-60901812962 (Oct 1, 2019).
- Tara Lyons (CRIM):_Organized Campus Dialogue on Rape Culture and Community Accountability, facilitated by WAWAW Rape Crisis Centre (September 26, 2019).
- Lilach Marom (EDST):_Conference style poster display that was created as part of the course EDUC-1150:

Introduction to Higher Education for International students. In the display international students share their diverse knowledge and experiences and explain key aspects of their background that would be valuable for instructors and fellow students to understand. In this way, international students' narratives are captured and communicated within KPU. Posters cover issues such as South Asian/East Asian cultures and religions, school and university systems in South/East Asia/ Family and societal structures in South/East Asia, etc. The project was supported by the President's Equity and Diversity grant. The display was supported by the library and the student engagement librarian Karan Bola (July 23, 2019).



• David Sadoway (GEOG): Geo-Talk and Book Launch: Energy Transitions in Canada and India. Public Event with Guest Author-Scholars Sandeep Pai and Savannah Carr-Wilson (KPU Surrey, Fir 128, Lecture Theatre) (June 25, 2019). 2nd Geo-Tour focused on Abiotic, Biotic and Cultural Issues in the Lower Mainland. A day-long bus tour connecting Geography and Environment students, staff and faculty to current issues in physical and human geography in the communities where we live, work and play (Sept.21, 2019).



Faculty of Health

STUDENTS:

2019 New Student Fall Orientation

On August 27, 2019, the Faculty of Health hosted its 2019
 New Student Orientation for the upcoming fall semester.
 Students participated in Faculty Sessions with Program Chairs and current students in the program, joined tours of the South Building and enjoyed interactive activities within Nursing labs and Patient SIM labs.

Faculty of Health Alumni – KPU Alumni Magazine

 Faculty of Health Alumni Nicole Moffat and Andrew Yang were featured in the 2nd issue of the KPU Alumni Magazine. Andrew was one of the first graduates of the Traditional Chinese Medicine – Acupuncture diploma program. Nicole graduated from the Bachelor of Psychiatric Nursing program in 2016.

NEW PROGRAMS, POLICIES AND INITIATIVES:

Health Care Assistant Program

To make the KPU Health Care Assistant program more accessible, whilst keeping in line with the BC Health Care Assistant Registry and other educational institutes, as well as strategies to boost enrollment in the HCAP we are:

- Changing the minimum grade of B in BC English 11 and BC Communications 12 to a passing grade, this change will align with the Admissions Requirements more closely and with those of other post-secondary institutions and the Health Care Assistant regulatory body. To be implemented for Fall 2020/2021 intake, however, providing variances for Fall 2019/Spring 2020 intakes.
- 2) Removal of the mandatory info session. This will reduce the extra cost to students as the info is readily available on -line. To be implemented for Fall 2020 intake, however providing variances for Fall 2019/Spring 2020 intakes
- 3) Discontinuing HCAP 1260 (Tech courses) outline and moving content to HCAP 1121 & HCAP 1136 outlines. This curricular change will decrease program credits from 34 to 33 (1260 course content is required at the start of the program to support student success and this will also reduce cost of the program and be more competitive with other post-secondary institutions). This change is effective for the Fall 2020 intake. The approve was presented to Senate Standing Committee on Curriculum June 12 2019, and were approved.
- 4) Pilot project for Fall 2019 (underway) providing HCAP theory courses at KPU Surrey campus as a strategy to boost enrolment (lab classes will continue to be provided at the Langley campus. An increase in Fall 2019 enrolment was noted.

COMMUNITY ENGAGEMENT:

Langley Community Farmer's Market

The Faculty of Health made an appearance at the Langley Community Farmer's Market KPU booth on June 5, 2019. Staff from the Faculty of Health chatted with members of the public about Health programming, handed out swag and answered general inquiries



2019 Youth Mental Health Forum

On July 2, 2019, the Faculty of Health hosted the 2019 Youth Mental Health Forum: Highlighting concurrent disorders and the importance of trauma-informed care, presented by the Bachelor of Psychiatric Nursing students and BPN faculty members April Holland and Elysia Hartley. Attendees were fortunate to listen from two experienced keynote speakers: Malcolm Jenkins, Manager of The Foundry, an inner-city youth program at St. Paul's Hospital in Vancouver, and Lynne Godfrey, Project Lead for Child/Youth Mental Health and Substance Use with the Local Action Team, with the Surrey/North Delta Division of Family Practice. The event saw over 200 attendees from various community organizations and initiatives, including the RCMP, the Government of British Columbia, Pacific Community Resources Society, Justice Institute of British Columbia, Encompass Support Services Society and the Greater Vancouver YMCA.



University of Northern Denmark visit

 KPU International along with the Faculty of Health International Global Education Committee welcomed 24 nursing and business students and 3 faculty members from the University of Northern Denmark. The students are exploring ways in which technology can support individuals with Alzheimer's disease. As part of the itinerary, students toured the Langley campus including the nursing labs. In addition, Health faculty member Harmeet Olson shared 'A Story About Alzheimer's from a Relative's Perspective' with the students.



RECOGNITION

Deborah Dunn - Retirement

• Deb arrived in the nursing program at Kwantlen Polytechnic University in 2003. During her time with the Faculty of Health, Deb was an active member of many committees, including Faculty Council and Senate Sub-Committees in Curriculum. Combining her extensive work in cardiac nursing and high acuity cardiology in Toronto, as well as her former leadership role within community nursing at Fraser Health, Deb has ultimately proven to be a wonderful role model for her students. The Faculty of Health thanks Deb for her endless dedication, contribution and enthusiasm in making FoH a better faculty and wishes her the best of luck as she completes this chapter in her life and begins a new one.

Shelley McLay – Retirement

• Shelley first worked as a bedside nurse for 25 years. Following this she worked as a Registered Nurse at St. Mary's Hospital in New Westminster for 16 years, working as a preceptor to student nurses and was a member of the Shared Governance Education Council. Upon her arrival to KPU, she initially taught in a variety of programs, finally coming to teach in the Bachelor of Science in Nursing — Advanced Entry program, where she taught lab, clinical and preceptorship courses. Shelley has been a member of the Bachelor of Science in Nursing Curriculum Committee for 8 years and has been instrumental in helping to develop the last 2 BSN programs. She has continuously demonstrated her passion for nursing education throughout her time at KPU. The Faculty of Health wishes Shelley all the best in retirement.

Judy Lee – Retirement

The Faculty of Health would like to recognize and thank Judy Lee for her contribution and dedication to KPU. Judy started academic career teaching pediatric courses which evolved into her work with HSPnet and her role as BSN Program Chair. Judy's highlights throughout her career include her collaboration with BC Children's Hospital Fraser Health Authority on the 'Youth to Youth Violence: Working together to



care for Youth and Families' Project. In 2010, Judy was awarded the Award of Excellence with Distinction for her contribution to education at BC Children's Hospital. In addition to this, in 2018 she was recognized with the KPU Distinguished Teaching Award. Judy's love of nursing is evident in all she does. She is well-respected by all who know her, including community boards, Interschool, faculty, staff and her students. She has had a tremendous impact on the experience of Health students, on the faculty and on the KPU community. The Faculty of Health thanks Judy for her endless mentorship, guidance and passion for KPU and the field of Nursing. We wish her all the best as she finishes this chapter in her life at KPU and begins a new one. Congratulations – we will miss you!

Open Education Resource – Living Life with Dementia

Health Care Assistant program faculty members Lorraine Guild and Judith DeGroot are working on an Open Education Resources with support and assistance from Rajiv Jhangiani and his team, in Teaching and Learning, Curriculum Design. The OER is an Open Education Resource called "Living Life with Dementia". It is a free online educational resource for many different audiences such as people living with dementia, caregivers and professionals. There will be two streams of the course, one will be for information and the other will be an academic stream. Those wishing to do an academic stream of the course will earn a badge. The course has also been accepted into the OER University. The course should be launched early in the new year.

0.6% PD Fund recipients

 Faculty of Health faculty members Kim Bagshaw, Lisa Gedak and Harj Sandhu were recipients of the 0.6% Faculty PD Fund. Congratulations!

EMPLOYEE ENGAGEMENT

Sundeep Varaich - Appointed to SSCR

 On June 24 2019, Bachelor of Psychiatric Nursing instructor Sundeep Varaich was appointed as a Faculty Senator on the Senate Standing Committee on Research, for the term September 1 2019 to August 31 2022. Congratulations Sundeep!

Elise Strand - Appointed to SSCL

 On June 24 2019, Bachelor of Science in Nursing instructor Elise Strand was appointed as a Faculty Senator on the Senate Standing Committee on the Library, for the term September 1 2019 to August 31 2022. Congratulations Elise!

New Faculty

 The Faculty of Health welcomed new faculty members Shayna Kerrie, Jasneet Jador, Samarjit Dhillon and Ping Zhao to the faculty. These faculty members began teaching in the Fall 2019 semester. Welcome!

Three Indigenous women appointed to KPU Board of Governors

Kwantlen Polytechnic University welcomes three new members to its Board of Governors. The new Indigenous governors include community member Rhiannon Bennett and two elected student board members, Taylor Lanthier and Samantha Jack.

"Our new board members bring with them different backgrounds, expertise and diverse voices that will help us

tackle issues and new ideas as we move forward at the university," says Sandra Case, chair of KPU's Board of Governors.

Bennett was the first Indigenous person elected to the Delta Board of Education



in 2014. Profession-ally, Bennett has worked with Indigenous youth and families with the majority of her work in decolonization and reconciliation. She is Musqueam and was raised in Ladner.

"I am looking forward to utilizing skills and experiences gained from my term as a trustee on the Delta Board of Education," says Bennett. "I bring with me a unique perspective shaped by being an Indigenous woman who has worked in and alongside education systems for over 20 years.

"I am hoping to lead institutional changes around decolonization and reconciliation that will reach higher standards than what can be achieved without an Indigenous perspective at the table."

Lanthier and Jack are fourth-year KPU students. Lanthier is a non-status Métis student majoring in criminology. She is

interested in Indigenous peoples and women in the criminal justice system. Lanthier aspires to become a lawyer with a focus on Indigenous and environmental law.

"I decided to join the board to get more involved at KPU in a way that would be meaningful to me," says Lanthier. "I am hoping that, as one of the student representatives, my experiences and views will provide



a unique perspective to the board on various discussions and topics."

Jack is an Indigenous student from Nuu-Chah-Nulth and Yale First Nations. She is majoring in political science.

"I believe we will be very influential in terms of supporting KPU's commitment to decolonization and resurgence. I hope to do my position justice and to do so to the best of my ability," says Jack. "I look forward to supporting the future and vision of the university."



She founded the Indigenous Student Council at KPU and is involved in the Indigenous Advisory Committee as well as the President's Diversity and Equity Committee.

Learn more about the KPU Board of Governors here.

Faculty of Science and Horticulture

NOTEWORTHY ITEMS:

- Karen Davison (HSCI) was selected for the 2019 cohort of the College of New Scholars, Artists and Scientists of the Royal Society of Canada (RSC). The induction ceremony will be held in November in Ottawa.
- Dr. Rebecca Harbut (SUST) was a panel speaker as part of the Emilia-Romagna Forum on June 5 in Vancouver. The event was hosted by the Italian Chamber of Commerce Canada West and the Consulate General of Italy Vancouver at Vancouver Community College (VCC), and was attended by Hon. Simona Caselli, Minister of Agriculture, Emilia-Romagna, Italy, and Hon. Lana Popham, Minister of Agriculture, British Columbia, as well as Deputy Minister Wes Shoemaker. DeAnn Bremner (Communications, Events and CPS Coordinator) also attended.
- Kathy Dunster and Michelle Franklin (HORT) spent the summer working with their counterpart Zev Cossin at Montgomery College (Maryland, USA) their UN Sustainable Development Goals Open Pedagogy Fellowship project, 'Food for All'. They created three renewable assignments for upper level HORT students to address the UN Sustainable Development Goal #2 Zero Hunger. The assignments will be posted and available with Creative Commons' licenses.



Students in KPU's Chemistry and Fine Arts departments collaborated to produce a large abstract print that showcased the colours of the elements in the periodic table. Chemistry students researched the colours of each individual element as a molecule, and the Fine Arts students took that information to create abstract compositions. Instructors Richard Popoff (CHEM) and Amy Huestis (FINA) coordinated the project over the spring semester and unveiled it on June 12 in the new Spruce Gallery.

• A new scholarship was created in memory of a Canadian craft brewing icon, the John Mitchell Foundation Legacy Scholarship. Paul and Mary Hadfield, Spinnakers Brewpub publican, visited KPU Langley to present a cheque for \$10,000 towards the new scholarship. The presentation was also attended by Dean Betty Worobec, Steve Lewarne and Karen Hammond (Office of Advancement) and John Ohler from the John Mitchell Foundation. DeAnn Bremner helped coordinate the presentation.







- BC Advanced Education Minister Melanie Mark visited the KPU Langley campus on July 18 and toured the greenhouses and ISH labs with Robert Welsh and Lori Karr (HORT), Associate Dean Joel Murray and Deborah Henderson (ISH) before stopping at the Brew Lab for a brewery tour and beer tasting with Martina Solano Bielen (BREW), Marlyn Graziano (VP, External Affairs), and Michael McAdam (Board of Governors). DeAnn Bremner helped coordinate the tour stops and co-hosted the brewery tour.
- On Aug. 22, KPU Brew hosted BrewItaly, a food and beer tasting event featuring brews made by visiting Italian Brewing Intensive students paired with appetizers prepared by Vancouver Commun-ity College (VCC) Culinary Arts students, under the guidance of Chef Hamid

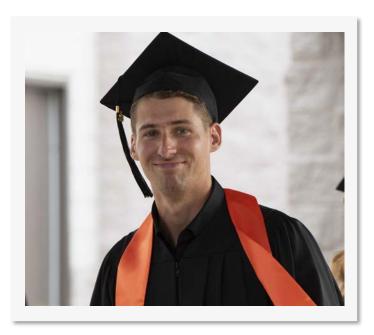


Salimian. Menu items featured ingredients from KPU's Sustainable Agriculture organic farm and Horticulture greenhouses, as well as donations from Bosa Foods. BrewItaly attracted more than 80 attendees and featured 10 unique craft beers. Alek Egi (BREW) welcomed guests to the evening, including many KPU attendees, Brewing alumni, and members of the VCC Senior Admin. The event was also supported by the Italian Chamber of Commerce in Canada West. The event was organized by the Italian students and DeAnn Bremner in partnership with VCC.

STUDENTS:

- In August 2019, Bassam Nyaeme (HSCI) taught a section of HSCI 1115: Introduction to Health Science, sponsored by the Surrey School District. This is the first Dual Credit Cohort condensed course offered by KPU and was run as a blended format to thirty-two grade 12 student graduates from fifteen Surrey secondary schools.
- ENVI 2405 Environmental Legislation students, led by Andrew Frank (EPT), undertook four separate servicelearning/research projects including organizing public outreach events at the Langley and Maple Ridge Farmer's Markets. Two student groups collaborated with the Township of Langley and the town of Atlin to identify realworld research questions/problems.
- During the month of June, KPU Brewing Italian students visited multiple breweries to tour their operations and learn more about BC's craft beer industry, including visits to: Luppolo Brewing, Parkside Brewery, Parallel 49, Yellow Dog Brewing, Big Rock Brewery, Electric Bicycle Brewing, Central City Brewers + Distillers, Five Roads Brewing, Dageraad Brewing and Wildeye Brewing. They also visited breweries where KPU Brew alum work, including R&B

- Brewing (Casmir MacDonald), Bridge Brewing (Ignacio Rodriguez), House of Funk, Four Winds Brewing, Main Street Brewing (Ted Fine), Faculty Brewing (Jacquie Loehndorf) and Dead Frog Brewer (Cole Smith). Visits and speakers were organized by DeAnn Bremner.
- Rory Veer from Mile 37 Canning visited the KPU Brew Lab to speak with our Italian Brewing students about packaging beer and trends in the industry, and gave a hands-on demonstration of the a new 'crowler' canning machine. The visit was organized by DeAnn Bremner.
- Mike Willis from 33 Acres Brewing and organizer of multiple beer events, including HopWired and Fruit Beer Festival, gave a presentation to the KPU Brewing Italian Brewing Intensive students about event organization and management. The visit was organized by DeAnn Bremner.
- Brewing Chemistry Basics course took place at the KPU
 Civic Plaza from August 19 to 29, attracting first-year KPU
 Brewing students and local brewers from BC. The course
 was taught by lab instructor Martina Solano Bielen (BREW)
 to help prepare Diploma students for Brewing Chemistry,
 as well as helping local brewers understand basic
 chemistry in their own beer analysis. The course was
 coordinated by DeAnn Bremner.
- CloudLab 1.0, developed by Physics faculty Jillian Lang and Tak Sato, has now partnered with the University of Regina (UR). These are introductory physics labs operated remotely by students to produce real-time experimental data. UR students will be using the KPU CloudLab 1.0 for their physics labs.



Faculty of Science and Horticulture cont'd

- FSH School of Horticulture (Kathy Dunster) is working with Native Education College to develop a block transfer for students completing the NEC Indigenous Land Stewardship Certificate to ladder into Horticulture Diploma and Degree programs.
- Triona King (Communications and Event Specialist) and Nick Bransford (FSH Degree Advisor) co-hosted a Faculty of Science and Horticulture session at KPU Surrey's Spruce Atrium as part of First Year Friday New Student Orientation.

COMMUNITY ENGAGEMENT:

- KPU Brewing proudly participated in the third annual Surrey Fire Fighters Charitable Society's 'Battle of the Brews' event on Aug. 24 held at Surrey City Civic Plaza. The event was sponsored by 102.7 THE PEAK radio station with ticket proceeds going to support Athletics 4 Kids and other youth initiatives. The event featured more than 30 breweries and restaurants, and was a sell-out. The KPU Brewing booth was hosted by Dean Betty Worobec, DeAnn Bremner, Stuart Busch (Student Assistant) and visiting Italian Brewing students. Martina Solano Bielen (BREW) hosted a collaboration brew day on July 16with members of the Surrey Fire Fighters' Charitable Society and 102.7 PEAK FM to brew a special beer, Halftime Orange Wheat, for the Battle of the Brews beer festival. DeAnn Bremner helped coordinate the brew day.
- KPU Brewing hosted a pouring booth at the 27th annual Great Canadian Beer Festival, Canada's oldest beer festival, in Victoria Sept. 6th and 7th. BREW instructors Alek Egi, Jon Howe and Martina Solano Bielen, and BREW student, Jamie Verschoor, ran the booth. The Festival was organized by the Victoria Beer Week Society that also supports a scholarship award for KPU Brewing students. The KPU booth was organized by DeAnn Bremner.
- KPU Brewing launched its second year of alumni collaboration brews in June featuring five Brewing Diploma grads. The returning alumni and instructors worked together to develop their specific recipes and brew each of the beers. DeAnn Bremner helped coordinate and promote the brews. Lab instructors Jon Howe, Derek Kindret and Martina Solano Bielen collaborated with alumni from various graduating classes, including: Shaun Kilby, assistant brewer, Trading Post Brewing (class of 2018), Tony Charrett, brewer, Steamworks Brewing (class of 2016), Adam Chittick, lead brewer, Scuttlebutt Brewing (class of 2018), Adam Keil, head brewer, Mountainview Brewing (class of 2019) and Kristy Tattrie, head brewer, Fraser Valley (class of 2018).
- Environmental Protection instructor, Andrew Frank, who also teaches in the Public Relations Diploma program at KPU, has been working this summer with the Heiltsuk Nation, creating and managing public relations strategies



in support of their ongoing environmental legal challenges related to the sinking of the Nathan E. Stewart tugboat and subsequent diesel spill in their territorial waters almost three years ago. He has also managed media relations for a separate reconciliation agreement that was recently signed between the Heiltsuk Nation and the Government of Canada. Both projects and their respective communications strategies have resulted in dozens of media articles and interviews in Canada and the United States.

- Jim Matteoni (HORT) volunteers weekly at Vancouver General Hospital, Banfield Pavilion, with the Horticulture Therapist, Lindsay van Huizen. The School of Horticulture supplied plants for the residents to use in the Horticulture Therapy Program. Jim also gave a talk at Banfield Pavilion, "The Mint Family: a show and smell", on August 26, and along with KPU retiree Alice Macpherson, who volunteered at the Canoe Creek Community Kitchen, teaching people how to make pickles, and salsa.
- Kathy Dunster (HORT) helped release 10,000 Coho salmon into Logan Creek in partnership with Nicomekl Enhancement Society on June 14. Kathy was also a participant in World Refugee Day event at Vancouver Public Library on June 20.
- Visiting microbiologist Sushma Ganesh from Geist Brewing in India joined Martina Solano Bielen (BREW) for a collaboration brew day on June 18 at the KPU Brew Lab in Langley.
- BREW Instructors Jon Howe and Martina Solano Bielen, as well as student Graeme Heaven, did a collaboration brew with local head brewer, Jason Armitage from Big Ridge Brewing in Surrey. The beer, called Der Nachtrider ('The Nightrider' in German) was released at a launch party hosted by Big Ridge Brewing on Sept. 14. DeAnn Bremner coordinated these brew days.
- The number of Langley craft breweries has doubled in the last year and will triple by early 2020. This summer, KPU

Brew hosted a collaboration brew to bring local brewers together to create a special beer to promote the booming craft beer scene in Langley. BREW Instructors Derek and Martina Solano Bielen led the team of participating brewers from Trading Post Brewing, Five Roads Brewing, CAMP Beer Co., Farm Country Brewing, Smugglers' Trail, Caskworks and our own alum Cole Smith, head brewer, Dead Frog Brewery. The final beer, 'Hay Honey!' went on sale at the KPU Brew Lab, Trading Post and Dead Frog, as well as being featured at multiple beer festivals. The brew day was coordinated by DeAnn Bremner.

- On July 14, members of the craft beer community came out to honour brewing icon John Mitchell who passed away on June 16, 2019. The Celebration of Life was held in Vancouver at the Red Racer Taphouse. Proceeds from beer sales that day were generously donated by Red Racer Taphouse to the newly formed John Mitchell Foundation Legacy Scholarship that will benefit KPU Brewing students. Joel Murray (Associate Dean) spoke on behalf of KPU at the event which also included Nancy More (BREW), DeAnn Bremner and Stuart Busch (Student Assistant).
- KPU Brew hosted their first Social Influencers collaboration brew on July 30 with top influencers from the BC craft beer community, including Craft Tourist, Breward Inlet, Pacific Beer Chat, Zappa and Zero, Ivan the Iceman, Van City Growler Girl, West Coast Home Brewer and BC Craft Breweries. BREW Instructors Derek Kindret and Jon Howe led the team of visiting brewers, and the event was organized by DeAnn Bremner.
- KPU Brewing participated in the 2nd annual Clover Valley Beer Festival (CVBF) on August 10th in Cloverdale. The event attracted more than 3,000 attendees who enjoyed over 80 varieties of beer and cider. Hosting the KPU Brewing booth were DeAnn Bremner, Jon Howe (BREW), Brewing student Graeme Heaven and Stuart Busch (Student Assistant).

PRESENTATIONS:

- The Faculty of Arts and the FSH co-hosted the KPU Science World Speaker Series talk 'Optimism in an Era of Climate Change' on July 10. Dr. Paul Richard (Environmental Protection) detailed some of the innovative solutions that Hamburg, Germany, has used for flood prevention and control, water supply, energy storage and energy savings measures, and community planning. Paul's presentation received much media attention with interviews on various CBC radio programs and an article in the Georgia Straight.
- Janis Matson (HORT) presented landscaping seminars at the West Van Garden Club, West Van Seniors Club, South Delta Garden Club and Van Dusen Gardens.
- Lee Beavington (BIOL) gave the presentation, 'Place, identity and ecology: Teaching with nature sculptures' at

- the InSEA World Congress, July 9–13, UBC. Lee Beavington (BIOL) co-presented 'Education and the land ethic', at the Canadian Society for the Study of Education conference, June 1–6, UBC.
- Karen Davison (HSCI) gave a presentation at the North American Refugee Health Conference 2019 entitled, "Depression among middle-aged and older Canadian refugees in the Canadian Longitudinal Study on Aging: the fundamental role of social support".
- Karen Davison (HSCI) co-presented, "Doing Digital Reality-Based Nutrition Education Research: The Good, Bad, and the Ugly" at the International Society of Behavioral Nutrition and Physical Activity in Prague, CZ.
- Michelle Franklin (HORT) presented, 'An evaluation of entomopathogenic nematodes as part of an IPM strategy for the control of climbing cutworms, Noctua comes and Abagrotis orbis in wine grapes in the Okanagan Valley' at the BC Wine Grape Council 2019 Enology & Viticulture Conference on July 15-16 in Penticton.
- Ann Marie Davison (BIOL) presented a student research poster entitled, "Benzamidizole Resistance in *C. elegans*" at the 2019 Northwest Worm Meeting at Western Washington University in Bellingham. She was also able to spread the word about how KPU's Bio-Innovation Lab is greatly improving the research opportunities for our students.
- KPU Physics hosted guest speaker Dr. Gabriel Gallagher from the Physics Department at the Waterford Institute of Technology, Ireland. Dr. Gallagher gave a talk about his teaching experiences, "What I think about when I think about teaching – Confessions of an insecure teacher".

PUBLICATIONS:

- Melissa Drury and Paul Richard (EPT) had their paper entitled, "How climate change will shape the future of environmental professions - for better or for worse" accepted for publication by Careering Magazine, the publication of CERIC (Canadian Education and Research Institute for Counselling).
- Karen Davison (HSCI) co-authored, 'Comparison of Nutrigenomics Technology Interface Tools for Consumers and Health Professionals: A Sequential Explanatory Mixed Methods Investigation' in the J Med Internet Res and 'Doing digital reality-based nutrition education research: The good, bad, and the ugly' in the International Society of Behavioral Nutrition and Physical Activity Abstract Book.
- Ann Marie Davison (BIOL) is a co-author on 2 papers published in American Journal of Medical Genetics Part C: Seminars in Medical Genetics in a special issue dedicated to her disability, arthrogryposis.

- Lily Liu (HORT) published two articles, 'Purple Soothingness: *Perilla frutescens*' and 'Food as medicine etc.' in the book New Beginnings.
- Asiyeh Sanaei's (MATH) paper entitled, 'The damage number of a graph' was published in Australasian Journal of Combinatorics.
- Arcadio Viveros Guzmán (SUST) published the paper, 'Interactions of Bemisia tabaci and viral disease in tomato Solanum lycopersicum exposed to weed interference' in the Mexican Weed Science Society, as part of the National Congress in Queretaro City, Mexico.

FUNDING:

- Karen Davison (HSCI), Farhad Dastur, and Daniel Bernstein (PSYC) received NSERC's Applied Research and Technology Instruments grant (\$126,000) for the project "Using digital and augmented reality technology to develop innovative health solutions."
- Dr. Fergal Callaghan and Dr. James Hoyland (PHYS) were successful with their NSERC College and Community Innovation Program Applied Research Tools and Instrumentation grant, awarded \$62,010 towards the purchase of a soft lithography suite to be used for the development of microfluidic sensors for agriculture and other applications. Mathias Schuetz (BIOL) also received funding from the same source, \$150,000 for, 'Characterization of volatile aroma and flavor metabolites in Hop (Humulus lupulus) and beer products.'

RECOGNITION:

- Karen Davison (HSCI) was selected as a 2019/20 Fellow of the North American Primary Care Research Group (NAPCRG) sponsored by American Board of Family Medicine Foundation, the Society of Teachers of Family Medicine, and the Canadian College of Family Physicians.
- BREW instructor Jon Howe (BREW) and BREW alum Adam Keil of Mountainview Brewing were interviewed on The



- Early Edition with Stephen Quinn on CBC Radio to chat about beer, beer festivals and brewing at KPU.
- Lee Beavington (BIOL) was a recipient of the Bert Brink Nature Scholarship (\$2,000) for his PhD research in nature -based education.

EMPLOYEE ENGAGEMENT:

- Karen Davison (HSCI) attended the REB West Conference in Kelowna (June 19 to 21). Karen Davison was also a reviewer for several scientific journals: Public Health Nutrition, Journal of Medical Internet Research, Molecular Genetics, Journal of the American Academy of Nutrition and Dietetics, Canadian Pharmacists Journal, Nutrients, and Current Psychopharmacology.
- Lee Beavington (BIOL) was a featured reader at the "Twisted Poets Literary Salon celebrates Refugium: Poems for the Pacific" in Vancouver on June 27. In addition, Lee attended the 'by invitation only' Wild Pedagogies Colloquium in Finse, Norway from August 25–30, where 25 leaders in place-based, environmental education gathered to collaborate.
- Paul Richard (EPT) was invited by Dr. Robin Cox of Royal Roads University to join the multi-university group "Resilience by Design" as a KPU representative and to attend a workshop entitled "Learning from Dutch innovations to address Canadian climate challenges." The group is working on developing post-secondary curriculum relevant to climate change issues.
- Asiyeh Sanaei (MATH) peer-reviewed a research paper for the scientific peer reviewed journal Theory and Applications of Graphs.
- Asiyeh Sanaei (MATH) attended the Canadian Discrete and Algorithmic Mathematics Conference in Vancouver from May 31 – June 1 and the Graph Searching in Canada workshop in Toronto Aug 6-8.
- Janis Matson (HORT) attended and participated in the Industry Training Authority Apprenticeship Level 3 exam seminar from June 18-21.
- Raquel Cabral (MATH) attended the KPU Teaching and Learning Commons workshops: Using PowerPoint to design effective slides for learning and WeBWork Training Session.
- Arcadio Viveros Guzmán (SUST) established a trial to compare the effects of different mechanical methods to control weeds in a sweetcorn plot at the Garden City Lands farm. Along with his colleagues, Arcadio participated in the Richmond Harvest Fest demonstrating how the hydraweeder works to the general public.

- Arcadio Viveros Guzmán (SUST) hosted two Québec researchers on weed management in cranberry fields and exchanged experiences about ecological weed control methods and about migrant farmworkers from Mexico employed in Québec. Arcadio attended events organized by local non-governmental organizations dedicated to providing general support and advocacy to the farmworkers allowing him to meet and interact with key stakeholders involved in promoting farmworker wellbeing. As a result, a nongovernmental organization that provides legal advocacy for agricultural workers in southern BC invited Arcadio to be a member of their Agricultural Workers Advisory Committee.
- Kathy Dunster (HORT) took part in the Participant in BC Watershed Restoration Workshop at the SFU Wosk Centre on July 4.
- Kathy Dunster (HORT) was invited to a workshop at Dutch Consulate where Consul General Henk Snoeken and Marsha Wagner presented on changes in their innovative approaches to education that embraces their 10 lead economic sectors (Horticulture is one), in response to climate change adaptation, sustainable development, and circular economy.
- Maria Valana (HORT) was a tour guide for TRU Friends of the Gardens, and is a member of the BC Society of Landscape Architects Board of Examiners.
- Yulia Rozen (CHEM) completed two VCC courses over the summer: "Foundations of Adult Education" and "Curriculum Development".
- Triona King (Communications and Event Specialist) helped support the Ministry of Agriculture & Canadian Organic Trade Commission Announcement at KPU Richmond on July 5. At the event, the Honourable Mari-Claude Bibeau, Minister of Agriculture and Agri-Food, highlighted a recent

- funding announcement of \$992,131 for the Canada Organic Trade Association. Rebecca Harbut (SUST) was the emcee and Mike Bomford (SUST) took dignitaries and guests on the tour of the KPU Research Farm on the Garden City Lands.
- Triona King (Communications and Event Specialist)
 represented the FSH at the International Mini Education
 Fair as part of the KPU International Agent Appreciation
 Day Event on August 9 at KPU Richmond.
- Rebecca Harbut (SUST) and Triona King supported the Sustainable Agriculture booth at the PNE.
- The annual Faculty of Science and Horticulture Faculty of the Whole Meeting was held on August 27 at the Surrey Spruce Atrium. Dr. Stephanie Chu led a workshop on plagiarism. Dr. Sandy Vanderburgh, Robert Ball and Dr. Deepak Gupta also presented at the event. Attendees sampled beer from the KPU Brew lab, liquid nitrogen ice cream from the Chemistry department and fresh produce from Sustainable Agriculture's Teaching Farm. Triona King coordinated the event with assistance of FSH Office staff.
- This year's Canadian Association of Physicists Congress, held on June 3-7 at SFU, was attended by several members of KPU's Physics Department (Fergal Callaghan, Don Mathewson, Michael Harder, Michael Poon, James Hoyland, and Faezah Mohammadbeig) along with several Physics for Modern Technology (PMT) students. The plenary talk was given by Nobel Laureate Donna Strickland about her Nobel Prize winning research on Chirped Pulse Amplification for Lasers.
- Michelle Molnar (Administrative Coordinator) and DeAnn Bremner attended the final day of Essential Skills for Managers workshop run by Kwela Leadership and Training Management, hosted by KPU Human Resources at KPU Langley.



John Mitchell Legacy Scholarship helps brewing students

In honour of B.C. craft beer innovator John Mitchell, the <u>John Mitchell Foundation</u> and Kwantlen Polytechnic University have partnered for the John Mitchell Legacy Endowed Scholarship benefitting brewing students at KPU.

Mitchell passed away earlier this year at the age of 89. He founded Horsehoe Bay Brewing in 1982 and then went on to open Canada's oldest brewpub, Spinnakers, in Victoria in 1984. Mitchell also helped establish Howe Sound Brewing in Squamish in the mid-1990s.

Brewmaster John Ohler first met Mitchell in 1982 at the age of 15.

"I started working with him when in 1996. John was the most passionate, driven, talented, and creative individuals I have ever known," says Ohler, who is also part of the John Mitchell Foundation.

"If he did something, he did it to perfection. he took that approach with how he operated a business, cooked food in his pub, served his guests, and brewed his beer. There were no shortcuts for John Mitchell. He believed that things had to be done to the highest quality and standard."

Spinnakers is donating \$10,000 towards the scholarship. Central City Brewers donated the sale of Mitchell's celebration of life beer and other breweries will be donating as well. The endowment will result in a \$1000 annual scholarship, which will be available to students at KPU's Brew Lab. Ohler says while many brewers are self-taught or taught on the job, Mitchell believed that a formal education in brewing was the key to better beer and success.

"John influenced generations of new brewers and craft beer entrepreneurs. He loved meeting the students at KPU. He was thrilled that part of his legacy would be connected to KPU and to teaching the next generation of craft beer professionals," he says.

"Some of our students were fortunate to meet John on a few of his visits to the KPU Brew Lab and I know it meant a lot to them to chat with him and share their mutual enthusiasm for craft beer and brewing," says Alek Egi, chair, KPU Brewing and Brewery Operations diploma.

"We are honoured to be a part of John Mitchell's legacy and incredibly grateful to Paul Hadfield and Spinnakers Brewpub for their generous donation to the John Mitchell Foundation scholarship to help support KPU Brewing Diploma students."

Ohler adds that he would like to see Mitchell's name live on through KPU.

"John Mitchell launched an industry that has become a major has become a major economic and cultural driver. Staying connected to those roots will keep the industry, and the people that work in it, connected."

Learn more about KPU Brewing and Brewery Operations as well as the scholarships and awards offered here.



Left to Right: Alek Egi, chair and instructor, Brewing; Betty Worobec, Dean, Faculty of Science and Horticulture; Jon Howe, instructor, Brewing; Mary Jameson, Spinnakers Brewpub; Paul Hadfield, co-founder, Spinnakers Brewpub; John Ohler, John Mitchell Foundation; and Steve Lewarne, Executive Director, KPU Office of Advancement.

Office of Research and Research Services

New Inductee from KPU into Royal Society of Canada's College of Emerging Scholars

The Royal Society of Canada (RSC) announced its cohort for the 2019 College of Emerging Scholars on September 10th. Included in this year's cohort is KPU faculty researcher Dr. Karen Davison. Dr. Davison is recognized for her outstanding contributions to research the field of health, through her work in KPU's Health Science Program. Davison is the first registered dietitian to awarded a Fulbright Canada Research Chair. Her research, which focuses on nutrition,



mental health, and innovative health solutions, has been reported in more than 100 scientific journal articles and professional publications. She has received several national and provincial research awards as well as a Dietitians of Canada Peer Recognition Award. She is currently working on digital reality applications in nutrition education.

Dr. Davison is among 46 new members of the RSC's College of New Scholars, Artists and Scientists, that includes top mid-career leaders in Canada. This group of scholars provides the RSC with a multigenerational capacity to help Canada and the world address major challenges and seize new opportunities including those identified in emerging fields. She will be the second inductee from KPU into the College, after Dr. Daniel Bernstein.

Three Applied Research Tools and Instruments Grants Awarded to KPU

KPU has been awarded three grants from NSERC's Applied Research Tools & Instruments (ARTI) fund. The grants total over \$300,000 and support the acquisition of key academic equipment in KPU's Lifespan Cognition Laboratory, the Bio-Innovation Laboratory, as well as collaborative work between the Department of Physics and Sustainable Agriculture and Food Systems. Collaborating researchers in each area will be able to train students on state-of-the art technology and software. It also helps KPU's programs stay relevant and connected to current industry and community challenges.

The three projects and research teams funded through ARTI are:

 Using digital and augmented reality technology to develop innovative health solutions

Drs. Karen Davison, Farhad Dastur, and Daniel Bernstein will be furthering their collaboration in augmented and virtual reality to deepen current research efforts in screen-based eye tracking, augmented reali-

ty applications and health education.

 Characterization of volatile aroma and flavor metabolites in Hop (Humulis lupulus) and beer products

> Drs. Mathias Schuetz and Paul Adams at the Bio-Innovation Laboratory at Surrey campus will be engaging students and expanding their capacity to support breweries and hops growers to perform the chemical analysis necessary to predict the flavours and aromas of hops, before they reach the brewing stage, greatly impacting productivity and efficiency in the brewing process.

• Soft Lithography Suite for Agricultural Sensor Development

The departments of Physics (involving grant applicants Drs. James Hoyland and Fergal Callaghan) and Sustainable Agriculture and Food Systems will now have the capacity to work with partners in precision agriculture to analyze information such as soil pH, nutrient content, and other plant health indicators.

This expanded capacity means that KPU researchers across the institution will be able to significantly grow their community and industry impact, while creating more student experiential learning opportunities.

ORS Transforming to an Accessible Services Model

The former Office of Research and Scholarship is being transformed into a decentralized Office of Research Services (ORS), with a physical presence at Richmond (R3044), Surrey (within A2400), and Langley campuses (L2204). The AVP, Research's office at Richmond R3046 was recently renovated. This transformation will enable ORS employees to be more accessible to the KPU community and improve client service.

Natalie Shearer has joined the team as a Confidential Assistant, based in Richmond. Natalie recently relocated to British Columbia from Hamilton, Ontario where she served as the Manager, Industry and Community Engagement for the applied research division of Mohawk College, leading strategic communications, branding, and capacity development efforts related to college research activity. In her role, Natalie will manage operations of the office of the Associate Vice President, Research and promote research through communications and events.

A generic email address avpr@kpu.ca has been set up to streamline vetting by ORS staff and processing of documents requiring the AVPR's approval. The ors@kpu.ca email address can be used to contact ORS staff. A mailing list research-ers@kpu.ca managed by ORS has been set up to allow targeted communications. The Research Ethics Board can be contacted as before at reb@kpu.ca.

Research Policies Development and Update

An overhaul of research policy frameworks is in progress. The ORS has put together a compendium of common policies

Office of Research and Research Services cont'd

and procedures for reference by KPU researchers. Legal forms and templates are being uploaded to a refreshed ORS Share-Point site.

In addition to volunteering for the policy development task force, members of the KPU community have also provided input regarding the proposed new policy on animal care.

Intellectual Property (IP) Policy and Procedure Approval

In accordance with Strategy 3.2 in Academic Plan 2023 to 'Develop and implement KPU Intellectual Property and Commercialization policies,' the final IP Policy and Procedure were approved by the Board at the June 2019 meeting. The AVPR thanks all members of the KPU community and external experts who contributed.

A consultant has been engaged to develop a Student Guide on IP, to be followed by guides for others such as faculty, administrators, and industry partners. The consultant is also drafting Invention Disclosure Forms.

Contract Reviews

A consultant with expertise in research contracts has been hired to develop checklists and tools for research contract reviews at KPU. The goal is to enable researchers to consider all factors to maximize rewards and minimize risk at the earliest stages.

Budgeting

ORS is working with Financial Services to develop budgeting guidelines for researchers at KPU. We expect to result in an Excel Workbook aligned with existing KPU policies, pay grids, and accounting system to help researchers develop well-considered budgets. In addition, Financial Services is collaborating with ORS to conduct pre-award financial assessments to reduce turn-around times with post-award processes.

Inaugural Teaching, Learning, Scholarship and Research (TLSR) Survey

Together with Office of Planning and Accountability, the Vice Provost Teaching and Learning and the Associate Vice President, Research collaborated on the 2019 TLSR Survey. More than 200 educators responded to this survey.

The AVPR and the VPTL are discussing with University executives about acting on this valuable feedback received from the KPU community.

New Collaborations with SFU

SFU has reached out to KPU to partner on the upcoming 2020 Innovation Fund competition with CFI. Three SFU projects are of interest to KPU researchers. The Office of Research is working closely to coordinate efforts and maximize value to KPU.





School of Business

EXPERIENCE: WE WILL

A1. ENHANCE THE EXPERIENCE OF OUR STUDENTS

The HRMT Program has had a huge response from the employer community in support of practicum projects for the graduating students in our capstone course. A part of the partnership agreement between the University and the Chartered Professionals in Human Resources [CPHR is the HR national professional association] an email went out to CPHR members in the Lower Mainland seeking interest in hosting a student project. Over 40 employers responded in the first week and it appears that we will have more employer projects than we have students available in the fall term. Students in HRMT 4500 are required to complete a "hands-on" project for a client employer as part of the work in this course before graduating.

Case Competition Student Learning

KPU Case Analysis Network (KPU CAN) is a new student led, faculty mentored, Dean's office supported student network. The first student executives of the network are spearheading the creation of the KPU CAN and forging new ground. The students are Emily Haugen (MRKT), Riley Kuebler (HRMT), Jasmine Leblanc (ACCT), and Sam Garzitto (ENTR). Carlos Calao, business faculty, assumes the role of faculty mentor and facilitator, Loren Coutts, Associate Dean, Travis Higo, Division Business Manager and Stephanie Howes, Dean, will be supporting and guiding the efforts of the club re: small budget for case purchases, micro-credential planning and KPU School of Business brand recognition.

The purpose of the student network is considered a supplemental educational opportunity for business students and intentionally grow a unified culture of multidisciplinary collaboration with student teams in the School of Business and KPU. KPU CAN's purpose will be to attract first to fourth year students to learn and complete in case competitions together, locally, Provincially, Nationally and Internationally. The student executive group state "we want to ensure that KPU continues to produce top teams to compete around the globe". Once students become part of the network they will be provided with opportunities to hone their interpersonal skills, which industry is asking for in new graduates. Industry is looking for well-rounded graduates with exemplary soft skills and ability to be flexible and work within high pressured diverse environments.

The first executive meeting for the newly formed KPU CAN was on September 13, 2019. The School of Business expects to see great student learning outcomes from this initiative.

Welcome Event for Post Baccalaureate and Graduate Diploma Students

On Thursday, September 5th KPU Civic Plaza campus the School of Business hosted a Welcome Evening event for all new Post Baccalaureate and Graduate Diploma students in the School of

Business. With over 100 students in attendance who learned more about:

- KPU Services (KPU International, KPU Library, Surrey Libraries, The Learning Centre, Counselling Services, KSA)
- Attended breakout sessions for each individual program (TMAS, OSCM, ACCT, GREEN, GLOBAL) directed by Student Leaders from those programs, who kindly volunteered. The student leaders did an amazing job of boosting the spirit of inspiration of our new students
- 'Tips & Advice' from Faculty during the breakout sessions, including a guest speaker from CPABC for our ACCT students
- Games and prizes, including a \$500 Tuition Prize were enthusiastically awarded
- Networking opportunities over refreshments

Even though the event ended at 6:00 pm, the entire open space on the 6th floor was still buzzing with networking of new students socializing until 8:00 pm.



Greater Vancouver Board of Trade – Leaders of Tomorrow Graduation and New Student Welcome - Tuesday, September 10, 2019 The School of Business is proud to announce one of our amazing students, Nancy Zwick, Marketing BBA, was one of four student mentees nominated for Mentee of Year, a distinguished acknow ledgement from this prestigious program. Congratulations Nancy!



A2. ENRICH THE EXPERIENCE OF OUR EMPLOYEES

Dr. Marcelo Machado presented a paper at the Thirtieth International Society for Professional Innovation Management (ISPIM) Conference in Florence (June 16-19, 2019). The paper was entitled "Silicon Valley North? An Analysis of Vancouver's Technology Start-up Scene". This study is relevant to highlight KPU's Polytechnic and School of Business's applied learning goals and helps to clarify opportunities for future collaborations, particularly concerning the Entrepreneurial Leadership and the Postbaccalaureate programs.

Onboarding Faculty Site

A highlight during the School of Business AGM was the official launch of a new faculty on-boarding site; School of Business Faculty Resource Hub. A video demonstration was created for the launch which showcased four new teaching and learning technologies; Kaltura, used for the screen navigation and video capture, Moodle Platform, Mahara Portfolio and an embedded video of the faculty presenter was produced using the new Production Facilities at Civic Plaza.

The morning of the AGM, the Faculty Resource Hub was "pushed" out to all School of Business Faculty and Staff via Moodle. When they log into Moodle they will see the Faculty Resource Hub listed on your Dashboard. This site functions like a website where faculty and staff can scroll and click to navigate. A supportive resource for our new faculty, our orientation program, and quick resource for our program chairs when mentoring our newest team members.

The Faculty Resource Hub is a "living" site, meaning the content will evolve and change over time as processes and expectations change within the University and School of Business. This comprehensive site would not have been possible without the support of many people within KPU including our School of Business Faculty, Staff and Administrative team, as well as, key members of the Teaching & Learning Commons team, as well as KPU's HR department. Thank you.

A3. DELIGHT OUR FRIENDS IN THEIR KPU EXPERIENCE

The School of Business Annual General Meeting (AGM)

On August 26, 2019, The School of Business held their Annual General Meeting in the Surrey Campus Conference Centre. We were pleased to welcome guest speakers Dr. Sandy Vanderburgh, Vice President Academic, Steve Lewarne, Executive Director, KPU Foundation, Gina Buchanan, Senior Manager, Educational Development and Raphael Lagoutin, KFA. Included in this year's AGM was the celebration of our retirees from the past year. After the business and governance portion of the meeting was completed, the School of Business acknowledged their 2018/2019 retirees with speeches from their colleagues, presented a small token of remembrance and a chance at the microphone to express a few words to their

colleagues. The retirees and their family members then joined the entire School of Business for lunch. We look forward to celebrating our retirees and long-time service colleagues again next year.



SUSTAINABILITY: WE WILL

B1. EMBRACE ALL CULTURES AND PROMOTE A RENEWED, AUTHENTIC APPROACH TO INDIGENIZATION

Andrew Frank, faculty member of the Public Relations Diploma Program & Environmental Protection Program, has been working with the Heiltsuk Tribal Council during the summer, creating and managing communications and public relations strategies and developing an online advertising campaign in support of their ongoing environmental legal challenges related to the sinking of the Nathan E. Stewart tugboat and subsequent diesel spill in their coastal waters almost three years ago, as well as a separate reconciliation agreement that was recently signed with the Government of Canada.

CREATIVITY: WE WILL

C1. INCREASE THE LEVELS OF ACTIVITY, FUNDING AND INTENSITY OF RESEARCH AND SCHOLARSHIP

UNESCO's OE4BW

KPU School of Business participated in UNESCO's Open Education for a Better World ("OE4BW") 2018/19 Mentoring Program. This program aims to support the development of educational projects that address the Sustainable Development Goals ("SDGs") in the context of Open Education. Marketing instructor Andrea Niosi was accepted into this program and invited to present her work at the OpenEd Design Workshop put on at Nova Gorica University in Vipava, Slovenia, July 1 – 4, 2019.

This <u>Open Ed project</u> involves the creation of an open textbook that takes a less conventional look at consumer behaviour by examining the relationship between marketing & culture. The fundamental question it asks, is, "how do marketing and culture inform and influence one another?" This project intends to demonstrate to business students that marketing is a responsibility that should be done with care and consideration: because when it's not, it causes real harm to members of society everywhere. Stereotyping, cultural appropriation, and the under/over representation of (often marginalized) sub-cultures is perpetuated through marketing:

this OER aims to address why marketers elect to do harm and how the next generation of marketers can avoid it completely and still flourish in their profession.

The SDGs connected to this project are:

- SDG #4: Quality Education (decolonize higher ed; social justice in marketing)
- SDG #5: Gender Equality (remove gender biases)
- SDG #10: Reducing Inequalities (affordable/equal access to education)
- SDG #12: Responsible Consumption & Production (develop conscientious consumers)

During the 4-day event 35 projects (including the <u>consumer behaviour</u> one) were presented to the participants, their mentors, representatives from Slovenian industry and NGO's, as well as the Chair on Open Technologies for OER and Open Learning at the Jožef Stefan Institute. While there was a range of projects presented, this was only one of two open textbooks created for the program. The unique combination of creating a consumer behaviour open textbook that purposefully addresses Quality Education as well as other SDGs was very well received by the audience.

KPU is demonstrating strong leadership as creators and distributors of OERs as well as open pedagogy practices. The consumer behaviour project provides a strong example as to how faculty can create an OER and adapt pedagogy to support students and enrich their learning experiences. By bringing attention to the SDGs, students also build on their awareness of issues in both a global and local context.

Andrea is continuing to develop the consumer behaviour open textbook and aims to have it completed and adopted in Summer 2020. She is currently teaching a marketing practicum course that requires students to develop marketing campaigns to address the SDGs: she will be working with students to open license their work (CC-BY-NC-SA) to make it widely available to NFPs and NGOs for reuse.

C2. INCREASE INNOVATION IN TEACHING, LEARNING AND CURRICULUM

For over two years, Sharon Leitch, Associate Dean, formally a faculty member of the Faculty of Health, has been in discussion with the leadership of "The Village": memory care community in Langley https://www.thevillagelangley.com/. A purpose built community setting supporting persons living with dementia, The Village is the first of its kind in Canada. Ongoing dialogue has resulted in interest in partnering with KPU toward student Work Integrated Learning (WIL) opportunities, student projects and Research. These opportunities lend themselves to all KPU Faculties and a particularly good fit with the School of Business. Most recently, KPU has been asked to disseminate a job opportunity to recent graduates in the Faculty of Science and Horticulture to oversee the outdoor gardens at The Village.

QUALITY: WE WILL

D1. ENSURE CONTINUOUS IMPROVEMENT OF ALL KPU PROGRAMS AND SERVICES

Subsequent to ACBSP's June reaffirmation of KPU School of Business' accreditation, the Standing Committee on Educational Quality (SCEQ) began a reconstitution process to reflect the change in goals. As guided by SoB Faculty Council, the structure is undergoing adjustment to enable faculty led initiatives including teaching teams and course content evaluations. An ongoing role for SCEQ will be to guide the adjustment of Learning Objectives (LOs) over the next two years to ensure consistency with ACBSP specified quality improvements. Led by a faculty chair, SCEQ's primary role is to facilitate our compliance with ACBSP accreditation obligations.

D3. BE ACCOUNTABLE TO OUR PARTNERS, GOVERNMENTS AND COMMUNITIES

The faculty in the Human Resources Management Program are working with KPU's Alumni Affairs Office to create an "Alumni Chapter" of graduates in the BBA-HR and Post-baccalaureate Diploma programs. The first meeting to elect an Executive Committee for the Chapter will take place Thursday, September 26. Faculty in the HRMT Program look forward to building closer ties with our alumni.

FACULTY & STAFF ACCOMPLISHMENTS

Don Coulter recently completed the Directors Education program from the Rotman School of Business at U of Toronto and now has the designation ICD.D

Deirdre Maultsaid, Instructor, Applied Communications, has had a biographical essay of her father published in *White Wall Review* (Ryerson U.), has had a biographical essay of her mother accepted at *Broadstreet* (U.S. , online), and another essay accepted by *Filling Station* (Calgary, magazine) to be published soon.

Jeannette Paschen presented her research at the 2019 Academy of Marketing Science (AMS) 2019 Annual Conference in Vancouver. Her research presentation was titled "From third place to third space: how social networking sites shape the perception of our social space". Jeannette is also co-chairing a mini-track at the Hawaii International Conference on Systems Sciences (HICCSS) in January 2020. The topic of her mini-track is "2020 vision of crowd science" which focuses on an interdisciplinary exploration of IT-mediated crowds and includes topics, such as crowdsourcing, blockchains and cryptocurrencies, citizen science, open innovation, among others. Jeannette also published a teaching case with Sage Publications titled "Eaze: Marijuana delivered". The teaching case is targeted for undergraduate students in marketing principles, services marketing, or entrepreneurship.

Teaching & Learning

NEWS

- The newly revised <u>August Newsletter</u> was distributed to all KPU educators. *New* Faculty Spotlight section.
- <u>Big Blue Button</u> synchronous digital learning environment is now live for faculty use in Moodle.
- Kaltura Capture is live and promotes easy access to video capture tool for faculty.
- KPU has joined the <u>International Center for Academic Integrity</u>. It's call for proposals is now open!
- Congratulations to Leeann Waddington celebrating 1 year as Manager, Learning Tech. & Educational Media!
- Thank you to Dr. Nancy Norman & Dr. David Burns who served as K-12 Teaching Fellows for the past 1.3 years. A search for new Teaching Fellows will occur this fall.
- Dr. Rajiv Jhangini is now leading the microcredentials initiative.
- Farewell to Junsong Zhang who served as our Learning Technology Strategist.
- Welcome back to Omar Jakir who will continue in his coop role with our Learning Technology Team.

The Teaching & Learning Commons has steadily increased its professional development opportunities for KPU educators since its inception in fall 2016. In their inaugural Events and Workshop Brochure, there is a record-breaking number (89) PD opportunities this fall, in addition to the consultation services and tailored sessions for specific educator audiences (e.g. teaching experience or disciplines) at any campus, emergent sessions and funding opportunities for KPU educators in the scholarship of teaching and learning and open education (through the Office of Open Education). See KPU's Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for current information and our Teaching & Learning website for summer 2018, resulting in an increase of 256% in support requests and fulfillment.

The Office of the Vice Provost Teaching & Learning welcomed the Office of Open Education, Continuing & Professional Studies (CPS) and Business Development and Innovation (BDI) into its portfolio on July 1. This increases potential synergies with the Teaching & Learning Commons and across all groups. A renewed approach to KPU's continuing education is being considered to enable integrated planning, increase innovation in teaching, learning and curriculum and enhance the experience of our students as per Vision 2023.

The Office of Open Education developed a successful application <u>BCcampus Open Education Sustainability Grant,</u> providing KPU with \$32,250 over the next two years to: a) enhance and further professionalize our Open Publishing Suite by adding support for graphic design/layout, LaTeX authoring (e.g., for equations in Math, Physics, etc.) and a pre-publication peer review program for open textbooks published at KPU, b)

enhance our open education research capacity by establishing an annual Open Education Research Fellowship and host an annual Open Education Research Institute in partnership with the Office of Research Services (details to come), c) expand our Open Pedagogy Fellowship program that focuses on the UN's sustainable development goals, and d) develop a suite of resources and guides that to support our colleagues and the broader open education community.

Over the past few months, members of the Teaching & Learning Commons have extended the range of available resources while also showcasing and connecting our KPU educators. Examples include the, "Friday Morning Coffee" blog, a newly revised monthly newsletter that launched in August and includes a Faculty Spotlight, "Beyond the Chalkboard" podcasts made by KPU educators for KPU educators. KPU's experiential learning videos from different disciplines highlight our student experiences. A new website and online knowledge-base are under development for educators to access self-serve materials to advance their teaching and scholarly practice.

SELECT OCTOBER EVENTS

Designing Synchronous Learning

Oct 2, 1:00—2:30 (Surrey) Oct 22, 4:00—5:30 (Webinar)

Moodle Gradebook Fundamentals

Oct 1, 10:00—11:30 (Surrey)

Maximizing Gradebook Functions

October 1, 11:30 – 1:00 (Surrey)

Lunch & Learn Info Session (SoTL & SIGs)

October 2, 12:00 - 1:00 (Richmond)

Big Blue Button Basics

October 15, 12:00 – 1:00 (Webinar)

Accommodations 101

October 24, 10:00 – 11:30 (Langley) October 31 10:00 – 11:30 (Richmond)

Faculty Learning Community on Open Pedagogy

October 7, 21, November 4, 18, December 2 & 16

Engaging Students with Video

October 29, 10:30 – 12:00 (Richmond) October 30, 10:30- 12:00 (Langley) October 30, 2:00 – 3:30 (Surrey)

Learning Technology Drop-In

October 4, 10:00 – 1:00 (Surrey) October 11, 10:00 – 1:00 (Richmond) October 18, 10:00 – 1:00 (Cloverdale) October 25, 10:00 – 1:00 (Langley)

UDL: From Ad Hoc to Forethought

October 9, 9:00 – 12:00 (Surrey)

Using PowerPoint to Design Effective Slides for Learning

October 10, 10:00 – 12:30 (Surrey)

Digital Media for Teaching & Learning

October 23, 4:00 – 7:00 (Webinar)

Instructional Skills Workshop (ISW)

October 18, 25, November 1 & 8:00 – 4:00 (Cloverdale)

See our events calendar for more events, info & registration

Teaching and Learning cont'd



Dr. Gordon Cobb showing off lighting options in his new Lights, Camera, Reflections workshop

SELECT ACTIVITIES

Under Development

- UDL Conference KPU & Douglas College, scheduled for March 2020 (G. Buchanan & S. Takacs)
- Academic Integrity group to be formed with representation across KPU (S. Chu)
- Development & expansion of ISW including first alumni event for ISW participants (G. Buchanan)
- T&L Website Redevelopment with Marketing early fall launch (S. Chu, K. Leung, G. Buchanan)
- Teaching, Learning & Scholarship Annual Report –
 December/January availability (K. Leung)
- Second Alumni Event for participants of the Intercultural Teaching Program (G. Buchanan & L. McCannell)

External

- UDL National Scan project developed with Ruth Fraser (Douglas College) and Jodie Black (Fleming College); conference proposal submitted for Pan-Canadian Conference on Universal Design for Learning at Royal Roads University (October, 2019) (S. Takacs)
- Presented at CACUSS 2019 in Calgary, Alberta: Why is Accessibility Tiring? (S. Takacs)
- Co-presented pre-conference session at CACUSS 2019 in Calgary, Alberta: Human Rights Case Law: Scenarios, Common Sense, and Good Practice (S. Takacs)
- Catalyst: Sharing, Supporting, and Inspiring Community Campus Engagement, Joint session Community Campus Engage Canada/SFU/UBC: Follow-up with Michelle Nilson (SFU) at Congress, UBC (L. Petrillo)
- Carnegie Zoom meeting with Canadian cohort members, June 21 (L. Petrillo)
- Communication with ACE-WIL Research Committee re: EOI for provincial government WIL funding (L. Petrillo)
- STLHE attendee, June, Winnipeg, MA (G. Buchanan, S. Chu)

- Higher Education Research & Development Society of Australasia (HERDSA) in July, Auckland, NZ (S. Chu)
- Tour of Teaching and Learning centres and offices in Lower Mainland (G. Buchanan & L. Waddington)
- UDL National Scan conference proposal accepted (S. Takacs)
- GDMA and City of Richmond meeting (L. Petrillo)
- BoardVoice board member phone call (L. Petrillo)
- UDL Consulation with Justice Institute (S. Takacs)
- UDL conference proposal accepted (S. Takacs)

Institutional/Campus-Level

- Faculty Orientation Guide on Internationalization (S. Takacs)
- Carnegie Working Group Meetings, June 19 & June 27 (L. Petrillo)
- Carnegie Community Engagement: Partner descriptions for external partners developed (L. Petrillo)
- Survey on Community-engaged Courses: meetings with IAP (L. Petrillo)
- Experiential Learning Terminology: definitions developed (L. Petrillo)
- Survey for Community Engagement courses: pilot ran with Nursing Department, August 6th (L. Petrillo)
- Communication with Kwantlen First Nation: re: upcoming projects (L. Petrillo)
- Self-study Program Review Guide: collaborating on the review/revision (G. Buchanan)
- Employee Engagement Working Group and communications sub-group (member: G. Buchanan)
- T&L website Resource Development: initiated sprint day w/ Educational Consultants (G. Buchanan)
- Students w/mental health issues: w/ Student Services re: supporting educators' response (G. Buchanan)
- Maintenance & Upgrades of Moodle, Kaltura & Mahara: Ongoing (LearnTech Team)
- Overhead Projector Transition Project: Doc. Camera & iPad configuration, docs & training (LearnTech Team)
- Wordpress Implementation (R. Leung)
- Civic Plaza broadcast room support for podcasts & video creation (R. Leung)
- Video conferencing tool (Big Blue Button) pilot project (LearnTech Team)
- Conversion of paper-based tests into digital (LearnTech Team)
- Faculty and Instructional Staff Handbook (FISH) review and revision (G. Buchanan)

Teaching and Learning cont'd

- The President's Diversity and Equity Committee (PDEC) participation (G. Buchanan)
- Teaching and learning resources purchased in collaboration with Library with \$1,500 grant (G. Buchanan)
- Hiring Student Research Assistant and Videographer (L. Petrillo)

Resource Development

- "Helping Students Violations of Academic Integrity" video created for Faculty AGM (K. Dukewich)
- "Beyond the Chalkboard" podcast: season 2 in progress (G. Cobb)
- Implementing Freshdesk: as a knowledge-based solution on T&L website (LearnTech Team)
- Two blog posts on the Teaching and Learning Commons blog "Friday Morning Coffee" (S. Takacs)
- 11 new blog posts posted on the Teaching and Learning Commons blog "Friday Morning Coffee"

Presentations / Events / Workshops

- Academic Integrity & Plagiarism: 1.5 hour workshop to FSH Faculty as a whole – Aug. 28 (S. Chu)
- Academic Dishonesty presentation at School of Business AGM – Aug 23 (K. Dukewich & G. Buchanan)
- Carnegie Community Engagement external partners: prepared and hosted June 24th at KPU (L. Petrillo)
- Intercultural Teaching Program: offered Aug 16-19 (G. Buchanan & L. McCannell)
- Foundations of Instruction workshop: redeveloped & delivered on Aug 23 and 28 (G. Buchanan)
- Intercultural/IDI Workshop: offered to PDEC on June 20 (G. Buchanan & L. McCannell)
- Intercultural Teaching Community of Practice webinar and discussion on Difficult Discussions, June 21 facilitator: (L. McCannell)
- Global Competency course outline: presented to Faculty



- of Arts Faculty Council, June 21 (L. McCannell)
- BCCampus Research Focus Group on Inclusive Online Learning Environments - July 22 (L. Waddington)



Faculty / Department / Program-Level

- Communications and PR Department workshop facilitation
 Aug. (G. Buchanan)
- Curriculum design project planning with Institute of Sustainable Food Systems (G. Buchanan)
- Assessments by Design Community of Practice (K. Dukewich)
- Open educational practices in Interior Design (R. Jhangiani)
- Arts Welcome Back/ AGM facilitator (K. Dukewich & L. Petrillo)
- UDL consultation with Communications Department (S. Takacs)
- Basics of UDL presentation at School of Business (S. Takacs)
- Banner and community engaged courses: meetings (L. Petrillo)
- Community partner guidelines for events and student volunteering (L. Petrillo)
- IDI Debriefs: conducted and coaching (G. Buchanan & L. McCannell)
- Faculty of Trades: Learning Technology Analysis and Support
- Program Specific Moodle Templates created for SFSS, Marketing, ACCT student network, Appliance Serv.
- Open Education Collaboration Projects: Hypothes.is and WordPress (LearningTech Team)
- KPU International Orientation Site (LearnTech team)
- Onboarding site for the School of Business Faculty & Staff (LearnTech team)
- Customized Moodle Training for departments (LearnTech team)

Teaching and Learning cont'd

- Community partner request circulation to faculty members (L. Petrillo)
- Moodle course designed and created for Learning Centre (M. Mohammed)
- H5P training, Science and Horticulture (M. Mohammed)
- Basics of UDL consultation, School of Business (S. Takacs)
- UDL Consultation, Communications (S. Takacs)

Course / Individual-Level

- Open Ed Module consultation for Health Sciences (K. Dukewich)
- Distressed students/UDL oriented design solutions: consultations (S. Takacs)
- Experiential learning support for faculty, Depart. of Language & Cultures (REB and course outlines) (L. Petrillo)
- Kwantlen First Nation projects for faculty, History Department (L. Petrillo)
- Township of Langley projects for faculty, Sociology Department (L. Petrillo)
- Virtual Reality Project Collaboration with Computer Science instructor and KPU VR Lab (J. Zhang)
- Experiential Learning consultation for faculty Creative Writing, Languages and Cultures, English (L. Petrillo)

HIGHLIGHTS FROM OPEN EDUCATION (Dr. R. Jhangiani)

- Successfully applied for KPU to become an institutional member of the <u>Open Education Consortium</u> and the International Council for Open and Distance Learning
- Drafted an institutional self-assessment framework for open educational practices with Tannis Morgan (JIBC/ BCcampus)
- Managed the rebranding of the Zed Cred initiative to the Zero Textbook Cost (ZTC) initiative
- Launched KPU's sixth ZTC programs: Certificate in Foundations in Design and responded to media inquiries/ interviews (e.g., CBC radio)
- Published KPU's latest open textbook in collaboration with faculty at Western Washington University and Texas A&M University: <u>Research Methods in Psychology</u> (4th edition)
- Developed and released a <u>student agreement to license</u> <u>course work under a Creative Commons license</u>, in collaboration with Legal
- Facilitated a webinar for the DigPINS online course on open education
- Successfully applied for KPU to become a founding international partner of the <u>Centre for Open Education</u> <u>Practice (New Zealand)</u>
- Drafted materials for an open pedagogy toolkit for faculty

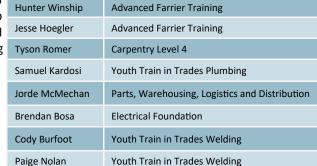
- Project managed OER grantees
- Provided OER consultation & support for individual faculty and departments (e.g., Marketing, Psychology, etc.)
- Oversaw the <u>UN Sustainable Development Goals Open</u>
 <u>Pedagogy Fellowship program</u>, culminating in presentations by KPU fellows on August 1, 2019
- Taught a short course on Critical Open Pedagogy at Digital Pedagogy Lab 2019
- Developed promotional materials for KPU's open textbook print-on-demand service
- Updated KPU's strategic plan for open education: https://kpu.pressbooks.pub/openeducation/
- Developed successful application for a BCcampus Open Education Sustainability Grant that will provide support to:
 - ⇒ enhance and further professionalize our Open
 Publishing Suite by adding support for graphic design/
 layout, LaTeX authoring (e.g., for equations in Math,
 Physics, etc.), and a pre-publication peer review
 program for open textbooks published at KPU
 - ⇒ enhance our open education research capacity by establishing an annual Open Education Research Fellowship and host an annual Open Education Research Institute in partnership with the Office of Research Services (details to follow soon)
 - ⇒ expand our <u>Open Pedagogy Fellowship program that</u> focuses on the UN's sustainable development goals
 - ⇒ develop a suite of resources and guides that will support our colleagues and the broader open education community
- BC Open Education Advisory Board meeting



Faculty of Trades and Technology

STUDENTS/ALUMNI:

- It was "Factory Day" on July 10th for the Appliance Servicing program. Factory day is on the 15th week of the 39-week Appliance Service Technician Course. The project is designed to challenge the students beyond their comfort zone. Students have to work as a team, applying their mechanical, analytical, organizational, and schematic reading skills learned to date in the course. In this technology lab, students ccreate a step by step description of an electric range disassembly. All ranges have to be completely disassembled to the very last nut and bolt and reassembled by a different team. We want the students to learn to work together; together, everyone achieves more.
- The Dean's Award is presented to the top student in all Foundation programs and the top apprentice in all final-year apprenticeship programs, based on the three A's: Academics, Attitude and Attendance. Congratulations extended to the following deserving recipients.



Email of appreciation:

Hi Brian,

I'm grateful for the award and would like to say thanks. I did all four years of my apprenticeship at KPU and enjoyed them all; I like the smaller groups and atmosphere of the institution. I enjoyed what the different instructors I had over the years brought to the table both in experience and teaching abilities. Jeff was great this year and I leave the institution with a very positive opinion of KPU. I would recommend KPU to anyone.

Mike Weber



Michael Weber, Dean's Award Electrical Level 4 with instructor Jeff Janzen and Dean Moukperian

• In response to an employer request for potential candidates, Gabriel was recommended by instructor Brian Myette as an ideal candidate, with perfect attendance and excellent grades. Employer response is below.



Gabriel Schonfeld receives the Dean's Award Millwright Foundation, with instructors Brian Myette and Mike Rumpeltes, along with Dean Moukperian

Hello Brian,

I wanted to thank you for recommending Gabriel who Applied for the position I had open for an Apprentice Hydraulic Technician; he is proving himself to be a very capable young man. He is focused and picks up quickly on what's being shown to him. He can already work independently on jobs that some have taken weeks to grasp. I am very pleased with his performance to date. Thank you.

COMMUNITY ENGAGEMENT

Two Electrical classes attended a field trip to Stave Falls Powerhouse, a decommissioned BC Hydro Power Station. This was a great opportunity for the students to see and experience the amazing structure and mechanisms that make AC power generation and distribution possible. This tour also incorporated a visit to the science centre with many great experiments to interact with, along with some demonstrations dedicated to the works of Nikola Tesla. Instructor Stephen Dockery noted both electrical classes where outstanding ambassadors for the university. (Photos on next page)

Trades and Technology cont'd





• Support for the Farrier Program:

Hi Dean Moukperian,

I pulled up the Farrier program for my daughter, who is 12 years old, and we were going to see the campus and staff as she hopes to be a Farrier when she is older. I was disappointed to see there are no further registrations being accepted, as I have heard many positive reviews of the program in the Equestrian world. We are only a few years into horse lessons but is has already captured her interest.

I hope the program can continue both because it would personally benefit my family, and since it clearly has such a good reputation in the horse world, who are the main customers.

Thanks,

David Preddy

INDUSTRY ENGAGEMENT

- This year, the Faculty of Trades and Technology hosted the annual BC Piping Trades Articulation Group. Throughout this three-day conference, we welcomed approximately 20 Plumbing/Piping instructors from British Columbia training providers, and a number of guests and speakers. Thanks to Sven Rohde and Rob Lafreniere for coordinating the event.
- A Shout Out to Al Sumal for organizing the Enhanced Welder Apprenticeship Training (EWAT) workshop, along with the Canadian Welding Bureau (CWB), ITA, and Welding/ Metal Fabrication industry groups. CWBA wants to enlist employers in a new initiative to commit to a cooperative training program as part of a five-year pilot study. The goals are to increase apprenticeship enrolment and completion, improve welding skills by providing a broader range of training opportunities, and to increase the level of employer engagement in apprenticeship training. Special thanks to the CWB for their sponsorship.
- We hosted a week-long camp from August 12-16, 2019 to introduce Indigenous and non-Indigenous youth to the welding trade. The camp, Arx and Sparx, was developed by the CWB Welding Foundation, was delivered by the Faculty of Trades and Technology, and funded by LNG Canada. During the week-long camp, the students learned about welding safety, gas metal arc welding (GMAW), weld symbols, and the





impact welding has on their lives. Beyond the theory, students had fun putting their practical welding skills to the test, while creating their own projects. The camp is specifically designed to provide young people with a hands-on introduction to welding and hopefully spark an interest in this integral part of the economy. "This is an opportunity to be exposed to a unique and thriving career while discovering themselves along the way," says Instructor/Chair Al Sumal.







Trades and Technology cont'd

Kwantlen First Nation Elder and KPU's Elder in Residence, Leyketen, was present through the week to provide learnings and
cultural context. The projects that each student creates throughout the week-long program include reference to Indigenous
cultural teachings. Connecting the projects that the students work on to the local culture and for some, their own identity, is a
key priority of the camp.







A graduation celebration for the participants was held on the last day of the camp; students' projects were on display to share with their parents.





Appliance Service Technician Program

• Shout out to Dave Fengstad and Tom Westgate for maintaining their strong connections with industry. August 14 – 16, students had an opportunity to witness two industry events: we had installation training and donations of kitchen cabinetry and high-end appliances from Dacor and Meile. Jenn-Air was here September 10 and 11 providing training to approximately 35 installers, with training focused on a modular built-in refrigerator, and a new induction built-in cooktop custom-designed for a wok. Also in September, Whirlpool Factory Service Training took place for 40 – 50 technicians, on a combination washer/dryer and a new stacker unit; also upgrade training on handling procedures of the Halo carbon refrigerant R 600A. Bosch Factory Training on unique installation requirements of a small built-in microwave also took place. Three of the six to eight factory technicians visiting were past grads of the program – one recently from the June class. This week, approximately 30 technicians attended Marcone training – nine or ten being former students. Upon conclusion of the training, the appliances and training materials were donated to the program.

RECOGNITION

- Laura McDonald has joined the Canadian Apprenticeship Forum "National Strategy for Women in Trades" Task Force. The objective of the task force is to oversee the development of an outcomes based national strategy for increasing the number of women entering the trades and retaining those women in the trades as they progress through apprenticeship to certification and full employment. The national strategy will include specific tactics and measurement processes, and should also include a national target for the number of women in non-traditional skilled trades. Their work will conclude with a presentation at the CAF National Apprenticeship Conference in Calgary May 24-26, 2020.
- Brian Moukperian was acclaimed to the Cloverdale Board of Directors at the recent AGM.

Trades and Technology cont'd

Accolades from the Ministry of Advanced Education, Skills and Training:

Subject: Disabilities Projects final report reminder and template -- 2018/19

Hello again Laura. I am just now re-reading the final reports for the **Disabilities Projects** and am writing to thank you once again for the work accomplished with the funding last year. Please also send thanks to everyone involved on a job well done! Ninety per cent retention rate – very impressive.

Best regards, Barb

EMPLOYEE ENGAGEMENT

Millwright Working Together with CADD

- Two groups of Mechanical CADD students attended a one-week Millwright shop course this summer, taught by Bob Murphy. The project was to layout, cut, file, drill and ream holes for a drill point measuring gauge.
- The Faculty of Trades and Technology hosted several program Information/Orientation Sessions this summer: Appliance Servicing, Carpentry, Mechatronics, Millwright, Parts and Warehousing, Plumbing/Piping, and Welding/Metal Fabrication.
- The Faculty of Trades and Technology along with student ambassadors from the Future Students Office took part in the Cloverdale Market Days this summer (once per month from May to September).
- Special thanks to Wayne Andrews and Russ Hallam and the Carpentry Foundation students for refurbishing our picnic tables.
- From the Police Academy/Justice Institute of BC:

Hello Al. It was great meeting you and Tony earlier this week. Thanks again for fixing up those two metal target stands. As discussed, we certainly appreciate the trade-off we have with KPU as your welding students benefit from gaining work experience in repairing the metal stands; and, we benefit from using repaired metal target stands that drastically reduces any potential injury to our police recruits. Thanks Al. Take care.







University Library

ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

Sustainability: Cultural, social, environmental and institutional sustainability are advanced

 We will foster environmental sustainability through our offerings, research and operations.

Langley Farmer's Market - July 24

 The Library interacted with members of the community at the July 24 Langley Community Farmers' Market. We promoted our seed library and horticulture book collection and reminded visitors about our Community Borrowers Card, which is free to any member of the community and can be used to access the library's collections.

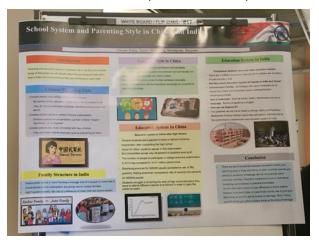


Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Enhance the experience of our students
- Enhance the experience of our employees

International Student Narratives' Poster Exhibit

 The Library displayed an exhibit of posters created by students in EDUC 1150 – Introduction to Higher Education for International Students from July 23 to July 30. The posters highlighted student narratives about things they wanted their instructors, fellow students, and the KPU



community to know about them and the countries that they come from. This exhibit underscored the importance of including the voices of international students in academia to better understand their unique challenges and needs.

Gadgestan Political Parties & Electoral Campaign Exhibit

Students of POLI 4190 – Selected Topics in Canadian Politics organized a library exhibit with political parties and campaign materials for a fictional country called Gadgestan. The exhibit featured video advertisements, campaign flyers, and brochures. A ballot box allowed members of the KPU community to cast their votes to decide the future of Gadgestan!



Break Away: Giving students a brain break

During exam time, it is important to remind students to take mental and physical breaks for their well-being. From July 29 to August 16, we offered three activities to students on select days and campus libraries: LEGO, a classic Sega console set up, and a 'Create a lucky exam charm' station.





Fall Orientation Week – August 27 to 29

 Orientation week was busy for the Library! We greeted new students at our information booths set up at the Surrey, Langley, and Richmond campuses. We talked to new students about library resources and services, and the importance of citation. We gave them our research citation guides and encouraged them to come visit the library for research help. As always, our prize wheel was a popular attraction for new students!

First Year Friday – August 30

Librarians Karan Bola and Lisa Hubick conducted library tours, called Library Hacks orienting new students to the Surrey campus Library. Students were shown where to find the Research Help Desk, the computer labs, the printing, copying and scanning machines, the General Collection and much more! Librarian, Karan Bola the Bookstore hosted a session called Textbooks, libraries and bookstores, oh my! In this session students learned about tips on how to find their textbooks.

Welcome Week – September 9, 10, 12

 In conjunction with the Kwantlen Student Association's Welcome Week events, the Library set up Lucy Booths at the Surrey, Richmond, and Langley libraries. Staff members welcomed students to the library and answered students' questions about the library.



Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Enhance the experience of our students
- Enhance the experience of our employees

Librarians giving back to their professional community

• Linda Woodcock, KPU Technical Services Librarian, travelled to Yellowknife in August to deliver a 5-day training program to the staff of the Legislative Library of the Northwest Territories. The program prepared the cataloguers there to participate in the international Name Authority Cooperative (NACO), an arm of the Program for Cooperative Cataloguing which is overseen by the Library of Congress. Through this program, participants contribute authority records for personal, corporate, and jurisdictional names to the LC/NACO Authority File. Linda is the Coordinator for the NACO Canada Funnel Project which now consists of 18 Canadian libraries whose cataloguers contribute name authority records to NACO for use by libraries around the world.

No more recalls and new fine rates at the Library

As of September 1, 2019 there are no more recalls. If someone places a hold a book that a patron has out, the patron can keep the item until its due date. Once the due date is reached the patron will not be able to renew it and will be fined according to our new fine rates.

- New fine rates:
 - * General collection items: \$0.50/day for first 7 days and then fines increase to \$2.00/day.
 - * Courser Reserves:
 - ⇒ 2 & 4 hour loans now \$2/hour
 - ⇒ All other loan periods \$5/day
 - * Interlibrary Loans: \$0.50/day for first 7 days and then fines increase to \$2.00/day
- Automatic renewals are now in place for Employees for General Collection items and periodicals. Material will not be automatically renewed if:
 - * There is a hold on the item.
 - * The patron has reached their renewal limit.
 - * The patron's record is blocked (e.g. due to fines) or expired.

The incentive for these changes is to make our policies more equitable between students and employee and to encourage a healthier circulation of our library materials.

KPU Library subscribes to 100,000 new ebook titles!

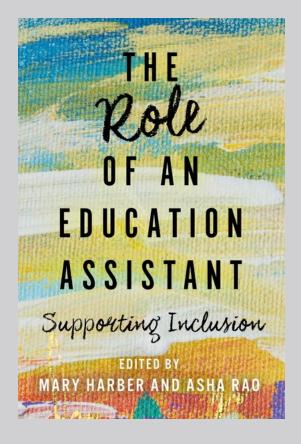
 The Library subscribes to EBSCO's Academic Ebook Collection, a very large, multidisciplinary collection of scholarly and academic ebooks. This subscription adds over 100,000 new titles to the library's resources. All disciplines are represented. Notable publishers include Taylor & Francis, Oxford University Press, Cambridge University Press, Elsevier, MIT Press, University of California Press, University of Toronto Press, and McGill-Queens University Press.

The Library subscribes to over 11,000 new and unique journal and newspaper titles through ProQuest Central!

 The Library subscribes to ProQuest Central, a multidisciplinary bundle of 42 new databases, providing a substantial increase to scholarly journals, newspapers, and trade journals.

iPads and Portable Document Cameras available for Employee use

iPads and Portable Document Cameras are available to Employee use to help facilitate teaching in the classroom. iPads with included pen and Notepad can be used to create lecture notes and classroom materials that integrate handwriting, typing drawings, audio and pictures. Notepad can also be used to annotate PDF documents such as student assignments in PDF format. The iPad can be connected to the projector in a KPU classroom to project notes as they are created using the Notepad software. Portable Document Cameras are available as a replacement technology for overhead projectors. The Portable Document Cameras can be used to project images or three dimensional still or moving objects. Some cameras can capture and save images with software installation.



Recently, two Education Assistant Program Instructors had chapters published in a groundbreaking new textbook in the field of professional preparation for Education Assistants. Congratulations to Victoria Johnston-Hatch and Dr. Nancy Norman on your accomplishment! http://bit.ly/2IPD2jT

~ from the <u>KPU Arts Facebook page</u>

Wilson School of Design

STUDENTS AND ALUMNI:

- 2019 Graphic Design for Marketing graduate, Michaela Carter, secured an internship with Subplot Design. Subplot is an internationally recognized leading brand and packaging design firm based in Vancouver.
- Sarah Kraft, 4th Year, Graphic Design for Marketing student spent the summer working as the in-house graphic designer for Canuck House. Canuck House provides comfort and care to children with life-threatening illnesses and their families.
- 3rd year Graphic Design for Marketing student, Carmen Cheung, snagged an August-long graphic design internship at Signals Design Group in Vancouver. It is very rare for a second-year student to be ready for a studio experience, but Carmen jumped right in and thrived, making us all very proud.
- Congratulations to 2015 Interior Design Alumna, Sahra Samnani of "How to Be" for being a finalist in Western Living's 2019 De-signers of the Year Awards. Sahra was a finalist for the Robert Ledingham Memorial Award for Emerging Interior Designers.



- Two of our Interior Design degree alumni recently completed the NCIDQ (National Council of Interior Design Qualification) exam. Both passed and achieved their NCIDQ designation they are 2 out of 15 recently certified interior designers in BC. Our con-gratulations to alumni Taylor Castanon-Rumebe (2015) and Karen Yau (2014)!
- On August 28th, the Wilson school of Design hosted an allprograms Orientation, to supplement the KPU Orientation, for all new incoming students. Through various team building activities, including a scavenger hunt throughout

- the building, students were introduced to various technology, studios, labs as well as faculty and staff. This engaging day gave our new students a fantastic welcome to the School of Design, while discovering the range of services, resources and expertise they will be able to access as KPU students.
- Hannah Tabert, since graduating from the fashion design and technology program in June 2019, relocated for the summer in Phnom Penh, Cambodia for an internship with the sustainable, fair-fashion company Tonle. Immersion in the culture and economy of Cambodia has given Hannah so many eye-opening experiences and new perspectives on the industry.



- Julia Pakstas, a current 4th year fashion design & technology student, completed a practicum placement this past summer at Tentree, after she returned from her Spring exchange to Mexico. Julia was hired as a design intern after her hours were completed and plans to work with them part time throughout her fourth year.
- Rachel Trummler, a current third year fashion design & technology student spent her summer working at Kate Spade as a Licensed Fashion Accessory Design Intern in New York City. She looks forward to seeing the products that she designed, sitting on store shelves next summer and fall! Rachel is currently working at Fashion Island Designs where she has been hired to run all of their marketing and digital media work and plans to return to New York and Kate Spade next summer.



- Dom Del Rosario, a second year fashion design & technology student, started a job at local company Profanity this summer and launched his own brand, Lytchi, with two friends.
- Jennifer Callihoo, a recent 2019 grad of the fashion design & technology program, has secured the role of Technical Developer (Associate) for Aritzia.
- Janelle Baccay, a current second year fashion design & technology student secured a position at Nordstrom as a Visual Merchandising Intern.
- Ali Sami, a graduate of the fashion design & technology program, was recently promoted to Human Resources Manager (interim) at Nordstrom.
- Kyra Breen, a graduate of the fashion marketing program, has been promoted to Assistant Buyer for Women's Woven Tops at Bootlegger. Kyra started in May 2019 as an Administrative Buying Assistant on a six-month contract. Anna will be traveling to Edmonton for the tradeshow season.
- This summer, Amie Sokugawa, a third year fashion design & technology student, at a local costume studio making dance and theatre costumes. Their projects included Mamma Mia and Disney's Newsies for Theatre Under the Stars.



 Wendy Schindler, a recent 2019 grad of the fashion design & technology program and designer of Devotion Designs, will be showcasing her latest collection at the London Fashion Week and Paris Society Fashion Week this September. Inspired by elements from the romantic era and the body positivity movement, this collection is "wearable art that can be word with confidence and endless devotion".







Three Graphic Design for Marketing students were revealed as winners for this year's Applied Arts Student Awards, a nationally recognized annual design competition organized by Applied Arts Magazine. The winning work will be published in the Fall issue of the magazine as well as featured in the online Winner's Gallery.

⇒ Liam Kennedy (Year 3); Category: Editorial Design – Single



⇒ Melissa Fraser (Year 4); Category: Packaging Design



⇒ Julianne Herbert (Year 4); Category: Packaging Design



Interior Design faculty member, Erick Villagomez, was recently shortlisted for the Life Between Umbrellas design competition held by the Vancouver Public Space Network. Erick's design entry is titled "Power Play" and focuses on enjoying the outdoors utilizing a temporary 'skin' above playgrounds and play areas. His submission: https://www.lifebetweenumbrellas.ca/b4-powerplay. The design focused on using only two drawing types — a main photoreal composite and a series of paraline drawings. Written annotations then played an important role in making the concept clear.

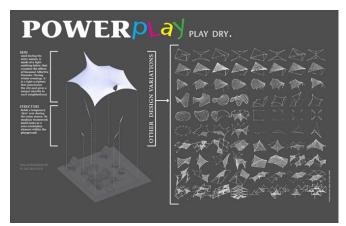
Images of Erick Villagomez's submission for "Life Between Umbrellas"

The best thing one can do to when it's raining, is let it rain.

HENRY WADSWORTH LONGILLOW

- Interior Design faculty members, Paola Gavilanez and Erick Villagomez, received 0.6% Faculty Professional Development funds in order to present at the 14th International Conference on Design Principles & Practices at the Pratt Institute in Brooklyn, NY in March 2020.
- Philip Siwek completed the Technical Apparel Design program at the Wilson School of Design in December 2018. For his capstone project he designed a cycl-ing jacket with seamlessly integrated 2D barcode pat-terns that make the wearer recognizable by AVs as a cyclist. The jacket supple-ments the detection of the cyclist to autonomous vehicle camera sensors and object recognition through the use of a machine readable 2D barcode system made from retroreflective film. The jacket is still recognizable in poor conditions, such as nighttime and/or poor weather. Siwek has received recognition for his research from the globally recognized Core 77 Design Awards and a Bronze prize in the Industrial Designers Society of America (IDSA) International Design Excellence Awards (IDEA) for Student Product Design.





- In June 2019 The Fashion and Technology program of the Wilson School of Design was cited in three of the awards in the Business of Fashion school ranking: best overall (only Canadian school to be ranked in this category), best in long term value, best in learning experience (only Canadian school to be ranked in this category). The Business of Fashion school rankings is comprised of a list of prestigious, international schools offering fashion programs.
- On September 3rd, 2019 CBC Radio Canada did a back to school story in French promoting the Kwantlen Fashion program being included in the Business of Fashion school rankings. The radio interview included interviews with Heather Clark, the program coordinator of the fashion and technology program, and Chloe Fequet, a current fourth year fashion and technology student. https://ici.radio-canada.ca/premiere/emissions/phare-ouest/segments/ chronique/130928/fabienne-hareau-ecole-mode-richmond-reconnaissance-internationale

MANAGING RISK:

- KPU's Interior Design degree program recently received the official notice of re-accreditation by CIDA (Council for Interior Design Accreditation). The department also received the final report and findings from CIDA's head office. This 6-year re-accreditation ensures that KPU's degree program is relevant and competitive in the market. The program is now moving forward with CIDA's review and recommendations to the KPU Program Review which is to be completed fall 2019. These findings along with feedback from industry and the department will pave the way for the future of the degree program at KPU.
- The Fashion Marketing submitted their Action Plan to Senate to approve for Program Review.
- The Fashion Marketing Program implemented mandatory Info Sessions (online available) as a part of the application process for Fall 2020 intake.
- The Fashion & Technology Program held a number of Continuing Professional Studies courses this summer:
- FSDP 9025 Design & Fashion Intensive Academy (July 2nd 5th) Teacher: Jessica Bayntun. Topics covered included design theory and designing for fashion, sewing with an industrial sewing machine, exploring the local Vancouver apparel industry, and working with patterns.
- ♦ FSDP 9026 Fabrications (July 8th 12th) Teacher: Jessica Bayntun. Working with a range of fabrications and textiles, participants covered a number of different skills such as how to properly work with, sew, finish, and care for a variety of different textiles. Fabrications included leather, lace, sheer fabrics, technical fabrics, and implementing circuitry into textiles.

- FSDP 9027 Sewing and Fitting Pants (July 15th 19th) Teacher: Jessica Bayntun. Starting with a pattern, participants will work through sewing a pair of pants. Topics covered included pattern manipulations, pattern and prototype fitting, and sewing finishing details. General topics such as fitting, and how to fix fit issues were explored.
- FSDP 9029 Introductory Sewing (August 6th −10th) Teacher: Heather Clark. An introduction to sewing, this
 course covered beginning sewing skills such as threading
 the sewing machine, fabric, and pattern layout.
 Participants, using industrial sewing machines, worked
 through sewing samples and techniques including seams,
 seam finishing, and zipper applications.



- FSDP 9030 Introduction to Pattern Drafting & Design (August 12th –16th) Teacher: Robyn Umard. Students explored the prototyping process through pattern design and sample making. This course discussed the differences between a block and a pattern, cover concepts such as dart manipulation, and worked through measuring the body for pattern development. Participants drafted a basic block with custom measurements, discussed fit through fitting a mockup of the block, and worked through pattern manipulation to create a personal design.
- ♦ FSDP 9032 Introduction: Sewing, Pattern Making & Design (August 26th 27th) Teacher: Lindsay Norris. For students that were newly admitted to the Wilson School of Design or considering applying to one of the design programs. Topics covered included an introduction and refresher for working with industrial sewing machines and sergers, basic pattern making knowledge and theory about pattern manipulation, and design conceptualization.
- Through their partnership with the Wilson School of Design at KPU, the Our Social Fabric Zero Waste Design Competition was successfully launched in October 2018. This unique design competition requires participants to combine their reclaimed materials with the skill and expertise taught by KPU's Wilson School of Design faculty,

to demonstrate the viability of transforming fabric/material waste into a wearable garment. The goal of this design competition is to promote OSF's efforts in reducing textile waste and recognize the talented, new designers at KPU.

COMMUNITY / INDUSTRY ENGAGEMENT:

- This past spring, Pro Tem Dean Andhra Goundrey and former Dean Carolyn Robertson joined other KPU leaders as volunteers with Soup Sisters, sharing their time to help create delicious and nutritious soup for Maggie's Place and Serena's Place. Since Soup Sisters launch in Calgary in March 2009, the organization has delivered over 1.5 million servings of soup to those in need and grown to chapters in 25 cities throughout Canada and into the USA as well. Each month over 10,000 bowls of fresh soup is delivered nationwide. Every time a group comes together and makes soup, women and children at the shelters not only become better nourished but also nurtured by members of their own community.
- Pro Tem Dean, Andhra Goundrey attended The York House Starlight Fashion Show on June 4th led by textiles teacher, Tanya Mallette, Fashion Design & Technology Alumna. Also featured were collections by Justyna Lam who has joined the Fashion & Technology Program this Fall 2019.





 Design Thinkers Vancouver, organized and co-presented by the RGD (Registered Graphic Designers of Canada) and GDC, was held May 28th and 29th at the Playhouse Theatre. Faculty John Belisle, Michael Cober and Carley Hodgkinson (Program Coordinator) attended the sessions, which included speakers Kit Hinrichs, James Victore and

- Mike Monteiro. Second year Graphic Design for Marketing students Carmen Cheung and Sandy Dong were also in attendance. Big topics this year: sustainability, design leadership in a time of global instability, and equitable representation in design messaging.
- Faculty member, John Belisle, teamed with Mitchell Press, the GDC, and Mohawk Paper to create three collectible art prints that were given away at Design Thinkers Vancouver in May. "We thought it would be great to feature three design icons from the past to inspire young designers at the conference." The prints, featuring pen and ink portraits of designers Burton Kramer, Allan Fleming and Heather Cooper and printed on beautiful coloured papers, were a huge hit at the conference.







Carley Hodgkinson, Graphic Design for Marketing faculty and program coordinator, attended the Typographics 2019 Conference at the Cooper Union in New York City. This type -focused conference featured engaging talks around creativity, representation, the need for introspection as part of the design process, performance in design, variable fonts, data humanism, and motion design in modern branding work. Speakers included the legendary Ed Fella and Matthew Carter, up and coming Pentagram designer Shira Inbar, and the Italian information designer Georgia Lupi. The conference ended with a typographic walking tour of Brooklyn's historic Fort Greene neighbourhood.





Wilson School of Design cont'd

- Faculty Marlis Joller, Brenda Snaith, Jessica Bayntun and Natasha Campbell attended the Adult Leadership Program at Camp Suzuki. This was an intense 4 day / 4-night workshop, August 12-16, 2019, with sessions with Skwxwu7mesh (Squamish) Nation Elders and representatives from the Suzuki Foundation, held at Camp Fircom on Chá7elkwnech (Gambier Island).
- An adult program immersed in an intergeneration week of summer camp dedicated to building a profound connection with the Skwxù7mesh territory, the ocean, plants, animals, songs, language, and peoples. Led by both indigenous and non-indigenous facilitators, this week at camp was about taking action to foster reconciliation through building relationships.
- The Suzuki Adult Leadership Program gave a deepened relationship to the incredible territory of the Skwxwù7mesh people. Immerse in Skwxwù7mesh language, history, and songs. They learned about the regions amazing ecosystems and how to become involved in the movement for environmental justice.
- Faculty participated in place-based learning activities, including many talking and learning circles, campfires, morning water rituals and shared meal-times with children and youth at their camps. Attendees were focused on Turtle Island where they discussed native plants and healing compounds on ethno-botany walks, learned key Squamish language phrases and Squamish history and origin stories. Workshops included: storytelling and the import-ance of repetition and rhythm in oral history; empathy via role playing to create communication among groups representing different roles in society NGOs, First Nations, Governments; introduction to marine data mapping of Howe Sound



On Friday August 16, we participated in the Surrey Cool Down(town) event at Holland Park, hosted by the Surrey Downtown Business Im-provement Association. This community oppor-tunity enabled us to profile our school and it's programs while show-casing one of our fashion program alumna, Olivia Bickerstaff, and proud owner of Akoya Swimwear. This size-inclu-sive company features an incredible range of locally designed and produced swimwear with quality fabrics imported from Italy.



EMPLOYEE ENGAGEMENT

 Product Design instructor Iryna Karaush with her research group, D+FA, Design Plus Food Atelier, that focuses on food issues worked on a collaborative project with faculty of KPU Sustainable Agriculture, Dr. Rebecca Harbut and students. The project Gardening: Designing Security for the Garden City Lands was focused on designing a secure space for GCL without compromising its essential socio-cultural and ecological values. https://dplusfa.com/about-us/



Wilson School of Design cont'd

- The Worksafe BC Innovation at Work grant to develop an arborist's jacket for upper body protection against chainsaw kickback injuries has successfully concluded. The project was driven by Technical Apparel grad, Shawn Michaels. Prototype jackets are currently at an independent laboratory in Spain to test chainsaw protection against ISO Standards. Final report is in preparation.
- Interior Design Faculty member, Erika Balcombe, who is also pursuing her doctorate in Anthropology at UBC, recently helped launch a puppet exhibition at the Museum of Anthropology. As an integral part of the exhibition team, Erika played the role of curatorial research assistant as well as illustrator for the displays. The exhibition is open until October 14, 2019. Links are listed below.



Part of the MOA exhibit created by Interior Design faculty member, Erika Balcombe

- Heather Clark was appointed Coordinator for the Fashion Design and Technology program on August 15th, 2019.
- On Wednesday August 28, we hosted our Divisional Day Start-Up event for faculty and staff. This year, we presented a different format to very positive reviews. We invited representatives from different areas across KPU to speak to our faculty in 'round table' style discussions. We presented 10 stations including: Marketing, Future Students' Office, Library, IT, Office of the Provost & VP Academic, Communications & Events, Student Services, Dean's Office, Admissions, Technical Team (In-House). Faculty/Staff were grouped into small teams of up to 4 people. All attendees rotated throughout the room every 10 minutes, and had an opportunity to meet with each of the above listed areas, make connections and discuss the academic year ahead. In addition, Matt Law, KPU photographer set up a photography station where each of the attendees had their professional head shots taken, for use throughout the year. The feedback from attendees was resoundingly positive

and we hope to replicate this format in the future. Faculty/ Staff were grouped into small teams of up to 4 people. All attendees rotated throughout the room every 10 minutes, and had an opportunity to meet with each of the above listed areas, make connections and discuss the academic year ahead. In addition, Matt Law, KPU photographer set up a photography station where each of the attendees had their professional head shots taken, for use throughout the year. The feedback from attendees was resoundingly positive and we hope to replicate this format in the future.



INTERNATIONAL ENGAGEMENT:

- 9 International Exchange students have joined us from 8 different countries (Austria, Brazil, Dominican Republic, Finland, Germany, Mexico, Spain and Uruguay) taking courses across 6 of our programs.
- Christin Rabenstein, a previous international exchange student of the program, has moved back to Vancouver and has landed a job with Lululemon as an Assistant Product Developer
- As part of his professional development, Interior Design Faculty member, Mark **Pritchard**, completed a trip to various cities/sites in Australia this past July. Mark met with several KPU Interior Design alumni to understand the design culture of the country as well as visited many museums, architectural sites, monuments, and welldesigned interior spaces.

Office of the Vice President, Students & Associate Vice President, Academic

The following reports from Student Services and International outline the key activities undertaken by the two departments under the Vice President, Students (interim). It is with great appreciation and acknowledgement of the hard work, dedication and commitment of all staff within the overall portfolio that the following reports are presented.

In addition, notable recent meetings and conferences involving the Office of the Vice President, Students include:

- Attended Polytechnics Conference, hosted at KPU Richmond, May 29 - 30
- Hosted and participated at the Ministry of Education Provincial Careers Summit, May 31
- Met with Richmond School District Superintendent and staff re dual credit and other initiatives, June 10
- Attended the meeting of Student Services Council, June 10
- Joined the International department for their planning retreat, June 21
- Attended Senior Academic Administrators' Forum (SAAF), (elected Vice Chair), June 24
- Participated in Health Match HR consultations July 15 re Health Care Assistant programs
- Attended summer meeting as President-elect, Learning Forward in Boston, July 18-19
- Attended Science World Symbiosis Steering Committee as a Founding member, July 30
- BC Council on Admissions and Transfer (BCCAT) (appointed August 2019)

- With the VP Academic, participated in Perspectives on Reconciliation Institute hosted by the Yukon College, August 12-16
- Participated in an EdCan Editorial Board meeting re upcoming journal on sustainability, August 26
- Visited Native Education College, August 28
- Visited with Surrey School District Superintendent and met with senior staff re dual credit and other initiatives, September 17
- Appointed to and participating in the Ministry of Education - K-12/post-secondary careers advisory group, September 20
- Participant at the Student Services Fall Forum, September
 24
- Attended Trades and Technology Farrier PAC meeting, September 26
- Co-planning the Verna J. Kirkness Foundation/KPU initiative for Indigenous high school students, February 18-21, 2020

Upcoming:

 Attending Building Reconciliation conference, Saul St. Marie, October 8-10



Student Services

STUDENTS:

Welcome to the Start of a New Academic Year

The Office of the Registrar has been busy preparing for the kick -off of the 2019/20 academic year. The team has processed the last of the fall applicants, awarding transfer credit, reviewing final transcripts for all of the recent high school graduates, checking course pre-requisites, and making some significant enhancements to the new online registration system for students.

Updates, Upgrades and Launches

With an eye towards continuous process improvements, the Office of the Registrar introduced a number of enhanced services and resources over the summer for new and continuing students:

University Calendar

The University Calendar for the 2019/20 academic year was launched in a new format through the recently implemented *CourseLeaf*. Students will see the following notable changes:

- Changes to admission requirements or curricular requirements for 19 programs.
- Enhanced course search functionality.
- Course and program pages restructured to help better organize curricular information.
- Pop-up windows for course links, providing the course description, requisite(s), academic level and attributes.
- Notices of intake cancellations for programs undergoing review and revision.

This is the first of three steps with the new *CourseLeaf* partner that will eventually tie together (1) the University Calendar, (2) course and curriculum development, and (3) class scheduling.

Banner 9 Registration

As part of KPU's recent Banner 9 upgrade, the Office of the Registrar in partnership with IT has introduced new online registration functionality.

The new Registration application has an easier to use interface that allows students to prepare for registration in advance of it opening online. They can access their registration status and proactively create plans by using either a simplified or advanced course search. Students can create and save multiple plans with their desired courses and sections in advance of registration so that once registration begins, they can access their saved plan to register seamlessly with one click.

Other enhancements include easy course section searches, including those sections that are identified as part of the Zed Cred program. Students also have flexibility now to view and export their schedule into calendaring software.

Advisor Student Profile

The Office of the Registrar, Academic Advising and IT jointly launched the new online *Advisor Student Profile* to coincide with the new version of online Registration. Through Advisor

Student Profile, students can view their detailed academic and demographic information. Likewise, Academic Advisors can use the Advisor Student Profile to assist students with their academic progress and decisions. The Advisor Student Profile is available to all students and Academic Advisors through ONE.KPU, as well as to students through their Online Self-Service (OSS) account.

Ad Astra Upgrade

The Scheduling unit, IT Services and Facilities all worked together to move KPU to the most recent version of Ad Astra Schedule, meaning we are now officially in the Cloud!

A new streamlined navigation menu allows users to access different features. In addition, the new homepage functionality allows use of 'widgets' to display:

- Daily Events
- Daily Scheduled Sections
- University Holidays and Announcements
- Other useful information such as our recently approved Academic Schedule and Course Timetables Policy

FAST

FAST has recently been expanded to explore and leverage its capability around Student Reporting.

The Office of the Registrar has been working on a variety of reports in FAST to better support the operational reporting needs of the Faculties and provide expanded access to data.

Cooperative Education

About 85 KPU students have been placed in the Cooperative Education program for the Fall 2019 semester, with more on the way. Three of these are CADD placements, a newly introduced co-op program this year. Additionally, 259 student jobs were posted for Fall 2019, compared to 225 jobs from Fall 2018; an increase of 15%.

PROGRAMS, POLICIES, AND INITIATIVES:

National Accreditation

Co-operative Education and Work-Integrated Learning Canada (CEWIL Canada) is the lead organization for work-integrated learning in the country. Preparation in the Career Development Centre of KPU's CEWIL application began in December, 2018 and will be reviewed this fall by a committee selected from separate Canadian institutions offering Co-operative Education. Accreditation through CEWIL is among Student Services service plan goals and will serve to ensure the highest quality and standards for Co-op programming, to enhance the credibility and profile of KPU's Co-op programs, and to provide evidence of the required standards for accessing federal and provincial grant funding and tax credits.

Career Development Centre

In collaboration with the Accounting Faculty, the Career Development Centre (CDC) has worked to increase advertisement

of co-op and non-co-op Accounting jobs, events, and Chartered Professional Accountant (CPA) events. Moving forward, information from the newly-created student HUB will be shared with Employer Relations, who will serve as a conduit for multiple (other) channels to increase student opportunities at KPU.

Education and Awareness

The Student Rights and Responsibilities Office (SRRO) presents across the University, providing an overview and guidance on procedures and services related to the *Sexual Violence & Misconduct Policy* (SR14), *Student Conduct Policy* (ST7) and general concerns of students. Over the summer the SRRO presented to the Gathering Place hosts, Kwantlen Students Association Women's Centre volunteers, the Acupuncture program, the Trades and Technology Dean's Office staff, carpentry and millwright students, nursing students and students in Access Programs for People with Disabilities.

The SRRO also provided 'train-the-trainer' training to the O-Team Leaders of New Student Orientation, to equip student-leaders to deliver a 10-minute presentation to new students on sexual violence and misconduct.

Moving Forward Together - A Sexual Violence and Misconduct Forum

KPU hosted the Post-Secondary Sexual Violence and Misconduct (SVM) Forum Working Group, formed to provide input and guidance to the Ministry of Advanced Education, Skills and Training through the development of a two-day forum.

From this Forum, a number of initiatives in partnership have launched in partnership with the Ministry. The Sexual Violence and Misconduct Working Group will continue as an overarching group providing input on various initiatives. Additionally, communities of practice are being launched and Jennifer Jordan, Director of the SRRO represents KPU on the SVM Policy Community of Practice.

Mental Health & Wellness

KPU has posted an NRFP inviting bids from service providers for the delivery of 24/7 rapid mental health support.

This initiative will serve to significantly increase KPU's ability to respond to student distress and crises in a flexible and timely manner. The successful proponent will provide immediate and unlimited 24/7 support for KPU students in multiple languages via telephone with Master's-level counsellors, along with chat, app and web-based services for both crisis and non-crisis situations. In addition to immediate triage and support, the service will be integrated with KPU Counselling Services, providing intake and referral to other campus and community-based resources.

New Sport to KPU!

KPU's Sport & Recreation department hosted for the first time a drop in European Handball tournament at the Surrey

Gymnasium. Similar to indoor soccer, European Handball is instead played by teams of 7 who throw the ball. Multiple games were played with teams switching up players and, due to popular demand, Sport & Recreation will host further European Handball tournaments this fall.

Fall New Student Orientation

KPU's Orientation & Transitions hosted the 2019 Fall New Student Orientation in early September for over 1700 new students. The popular Faculty Sessions and new team-based Orientation Leader format created a fun and informative atmosphere, helping to set KPU's new students up for their post-secondary success.

Introduced last year, First Year Friday sessions expanded to 62 workshops this semester, hosting over 300 new students. Orientation Leader Training also expanded to a full 2-day session, which included participation in the Indigenous KAIROS blanketing exercise and completion of the online Indigenous Awareness Modules.

COMMUNITY ENGAGEMENT:

Zena Mitchell, University Registrar, Nadia Henwood, Associate Registrar and Dilmeet Anand, Manager Admissions and Transfer Credit attended the BC Council on Admissions and Transfer Credit Systems (TCS) Showcase. This event highlighted an initiative designed to expand student mobility and transfer options to students both inside and outside of BC, with the potential to provide benefits for both institutions and students as it continues to position BC as the destination for students across Canada and the world.

Julia Denker, Director, Career Development Centre and Nadine Wolitski, Employer Relations Coordinator, Career Development Centre, met with Career Services representatives from Simon Fraser University to discuss the growth of KPU's changing and amplified CDC model.

Nadine also attended Surrey Board of Trade's Business in the City Breakfast.

Melissa Krahn, Co-op Coordinator, Career Development Centre, attended the Career Services Manager (CSM) 2019 Symposium hosted by Simplicity, a software vendor for the 'Career Services Manager' system used to connect KPU students and employers through Career Connection, the University's online job board for students and alumni.

RECOGNITION:

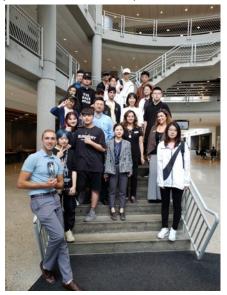
Student Services welcomes Natalie Wood-Wiens, the new Manager of Indigenous Services for Students. Natalie is coming back to KPU from VCC, where she was most recently the Manager, Indigenous Education. Before that, Natalie was in ACCESS programming at KPU. She has extensive experience in Indigenous Education and has worked with Indigenous communities throughout the lower mainland for over 20 years. Natalie brings to KPU a wealth of knowledge of local First Nations, the BC post-secondary system, and academia.

KPU International

GLOBAL ENGAGEMENT

Global Partnerships

- Partner Agreements KPU International has concluded a Memorandum of Understanding (MOU) and Student Exchange Agreement (SEA) with the following <u>new</u> partners:
 - * Abertay University, Scotland
 - University of Applied Sciences, Mittelhessen, Germany
 - Universidad de Guanajuato (UG), Guanajuato, México
- Renewed Partner Agreements KPU International has renewed the MOU and SEA with the following partners:
 - Pontifica Universidad Católica (PUC), Rio Grande do Sul, Brazil
 - Universidad Peruana de Ciencias Aplicadas (UPC), Lima, Perú
- Global Partner Newsletter KPU International circulated the inaugural Global Partners Newsletter to partner institutions on September 6. This new initiative strengthens bonds and keeps communication channels open between KPU and its partners. Additionally, partners will be better able to stay up-to-date with changes at KPU. This edition introduced the KPU International Global Engagement team, invited our partners to meet KPU International in person at EAIE in Helsinki, and officially unveiled KPU's newly updated Study Abroad webpage to our partners.
- Maple Leaf School KPU International led the first ever orientation for Maple Leaf School students at the Richmond campus. This successful orientation event paves the way for an annual KPU-Maple Leaf School orientation,



KPU-Maple Leaf School Orientation

helping to further strengthen ties between the two institutions. Additional space for Maple Leaf School at KPU Richmond in the process of being formalized, as per their request.

Study Abroad

 Design Field School (2019) - This summer, 20 KPU students joined the 2019 Design Field School taking place in Barcelona and Granada, Spain.



 Fine Arts Field School (2019) – London (UK) and Venice (Italy) - Two faculty members from the Faculty of Arts led a cohort of 23 students on a two-week field school experience in London and Venice. Students were engaged in scheduled immersion activities related to local culture and fine arts applications in an integrative learning environment.



Student Highlights: Back from Exchange - KPU International extended a warm welcome back to all returning

'outgoing exchange' students. Two 'outgoing exchange' students are highlighted below.



Roland Matheson (Student, Faculty of Arts) studied at Ryukoku University (Japan) for two semesters.

Birk Zukowsky (Student, Product Design, Wilson School of Design) studied in Denmark at VIA University College for one semester.

 Incoming Exchange – KPU International was proud to welcome approximately 60 'incoming exchange' and visiting students from around the world at the Fall 2019 Orientation.

Students came from all over the world, including from Austria, Australia, Belgium, Denmark, Germany, Netherlands, Poland, Switzerland, Brazil, Colombia, Dominican Republic, Mexico, South Korea, Taiwan, United Kingdom and Uruguay.



One World International Scholarship (2019) – KPU has been awarded an additional \$20,000 in funding for 'outbound student mobility' through the One World Scholarship, bringing the 2019 total to \$64,000. This is a record high in funding for KPU through the One World International Scholarship and represents a 30% increase from 2018. Edith Cowan University (ECU) Scholarship – KPU has been awarded a \$2500 (AUD) scholarship to increase 'outbound student mobility' to Australia. Funds will be distributed to a student heading to ECU in the Spring 2020 semester.

Student Life

- Online Orientation –KPU International, in collaboration with the Orientations & Transitions, Indigenous Services for Students, and Teaching & Learning teams, has successfully launched the International Student Online Orientation. Over 200 new students have already successfully completed the orientation; numbers are slated to continue growing in upcoming semesters.
- Mental Health First Aid Training Select KPU International staff and volunteers had the opportunity to attend the Mental Health First Aid Training, hosted through a collaboration with the START volunteer program coordinator from the KSA. This training provided staff and volunteers with better resources to support students that are seeking aid through KPU International's offices.
- Global Buddy Program KPU International recruited, trained, and paired 27 mentors from the Global Buddy program with 50 'incoming exchange' and visiting students for the fall semester. The global mentors have connected with their buddies to assist them in settling down for their academic semester at KPU. The mentors and mentees met at the welcome party event organized to bring together the exchange and visiting students, as well as their mentors, on September 13th at KPU Richmond.
- Canada Day Similar to previous years, the 2019 Canada Day events were hosted in collaboration with the Kwantlen Student Association at KPU Surrey and KPU Richmond. At the Surrey event, Marlyn Graziano, KPU's Vice President, External, gave the opening address, followed by a speech from KPU's Elder-in-Residence, Elder Lekeyten, who encouraged guests to embrace a spirit of cooperation with one another. The event featured numerous exciting activities hosted by a variety of KPU



departments and student groups. The KPU community was well entertained with food, music, and lots of swag from participating departments.

- International Students visit Playland KPU International hosts numerous exciting events and field trips each year that are open to domestic and international students alike. In July 2019, KPU International led a group of 98 students to Playland at the PNE for a day of thrilling activities. 95% of students surveyed reported great satisfaction with the event, with 92% indicating that they will be attending future events hosted by KPU International.
- Fall New Student Orientation The new student orientation this fall was jointly hosted with the Orientation and Transitions office. KPU international staff assisted in hosting the orientation at the Richmond and Surrey campuses, with over 300 students in attendance at the Richmond campus, and over 800 students in attendance at the Surrey campus.



- Fall New International Student Orientation The international students' orientation was hosted at the Surrey campus after the combined new student orientation organized with the Orientation and Transitions office in the morning of August 29. The program started with an opening address from Carole St. Laurent, the interim Associate Vice President International, followed by several presentations from our Student Services teams. The event ended with an introduction to the Advising team, who also provided an advising session for students who needed advice about various issues identified after arriving for their studies in Canada. The Guard.me campus ambassadors were also in attendance and gave students Guard.me swag as well as further information about the insurance coverage available through temporary Guard.me.
- First-Year Friday KPU International collaborated with the Orientation and Transitions office and the KSA to host this year's First-Year Friday event. There were over 300

registered attendees present at the event, with the KPU International team providing the engagement component for the day. Different types of activities were lined up for the attendees' enjoyment during the event.



International Advising

- Extended Drop-in Hours International Advising offered extended drop-in hours for 5 weeks in order to support students during Fall 2019 registration. All eight international advisors were available to meet with students on a drop-in basis Monday through Friday, offering a total of 2,800 drop-in appointments.
- Working in Canada Workshop International Advising presented the workshop "Working in Canada" in collaboration with KPU's Career Services department. This valuable workshop provided students with information regarding authorizations for study permit holders to work in Canada, in addition to teaching students how to write resumes, discover new opportunities, and prepare for work in Canada

INTERNATIONAL RECRUITMENT & ADMISSIONS

International Admissions

- Spring 2020 Applications KPU International is geared to meet its student enrolment target for the Spring 2020 semester. As of September 6, KPU International has received 2772 international student application, with 784 offers issued and 65% of qualified applicants admitted.
- Application Conversion Strategies KPU International continues to implement strategies to support application conversions, including accelerated response times, calling campaigns to future students, and email reminder campaigns. In particular, a new study permit initiative was introduced for the Fall 2019 semester requiring students to provide a valid study permit two weeks prior to course start date. As a result, a record-breaking number of students provided their study permit documents before September 1, 2019.

International Recruitment: Agent Relations

• Agent Appreciation Day – KPU International successfully hosted its inaugural Agent Appreciation Day on August 9, 2019. KPU International was pleased to welcome over 80 top performing agencies to attend this invite-only event. The all-day occasion consisted of two parts—a morning info session filled with thought-provoking conversation and Q&As with KPU International executives, and an afternoon "action" session with experiential activities and familiarization sessions with various KPU faculties. This exciting day presented agents the opportunity to be immersed in learning at KPU and become deeply familiar with the programs and facilities at the University in promoting KPU to potential students.







International Recruitment: Regional Updates

East Asia - KPU Inter-national visited local agents over the summer to provide updates on admissions, key dates, and program requirements. KPU International worked closely with the Future Students' Office to present at postsecondary international student fairs, which are events usually organized by school or independent districts schools. Recruitment at local high schools is a cost effective way to recruit international students.



Europe and the Commonwealth of Independent States –
KPU International is pleased to announce that a new
International Recruitment and Admissions Coordinator for
Europe and CIS, Zlata Trefilova, has been hired. Originally
from Russia and coming to KPU from the ILAC team, Zlata
brings expert experience, knowledge, and contacts in
international education to develop and expand
recruitment in the growing Europe and CIS markets.



- KPU International is expanding its recruitment network in the Ukraine and Russia through partnership with new agents.
- Latin America KPU International's Regional Representative, based in Brazil, conducted training sessions with all agents in this market over the summer. She has travelled to Rio de Janeiro, Porto Alegre, and Curitiba to train existing agents and explore new partnership opportunities.
- KPU International has also further strengthened bonds with partner institution Pontificia Universidade Católica do Rio Grande do Sul – PUCRS, through meetings and discussions regarding visiting and exchange student opportunities and dual-credential possibilities.
- KPU International has collaborated with two local agents representing Brazil to run live recruitment webinars and to screen exclusive promotional videos dedicated to KPU Civic Plaza and its programs.
- In August, KPU International participated in the Caribbean and Latin American focused EduCanada Virtual Fair. The two-part event included prospective student Q&A sessions and one-on-one meetings with select agents from the region.
- North America KPU International continues to work closely with ILAC, our English Pathway partner in the private sector, to promote KPU as a destination for their students. KPU International hosted info booths at an ILAC campus and we plan to host KPU International Recruiter presentations to ILAC Pathway students.
- Southeast Asia In July, KPU International hired Sandra Nguyen as a Field Representative in Vietnam. She is an experienced professional who is well-versed with the know-hows of the Vietnamese market. Her primary goal is to conduct regular visits with KPU's Vietnam agents in

order to provide training and support. To date, she has visited a total of 23 agents, many of whom have expressed their delight at having a KPU representative in Vietnam. Since bringing her onboard, KPU International has seen an 11% increase in applications coming from Vietnam.

- KPU International has also hired a new International Admissions and Recruitment Coordinator: Khoi Truong. Originally from Vietnam, Khoi brings a wealth of knowledge, experience, and contacts in the Southeast Asia market, which KPU International will leverage to increase enrollment from the Southeast Asia market. Khoi and Sandra will be working closely with our agents in Southeast Asia to diversify our international student body.
- In August, KPU International hosted Andy Chan from Peregrine International Students, one of KPU's Vietnamese agents, for a campus tour and a Q&A session, which was filmed in the Vietnamese language and will be used by the agent to market KPU. This video will provide insights on the University's unique offerings and will enable parents and students to see KPU in action.
- South Asia In August, KPU International attended a virtual fair conducted by one of our agents: Krishna Consultants. This fair helped to brand KPU to prospective Indian students from the south of India. As KPU International receives a majority of its Indian applications from North India, this fair was an excellent step towards

KPU International's goal of diversifying our student body. Within one week of attending this fair, KPU International received two applications for the Spring 2020 intake from students located in South India.

CONFERENCES

BCCIE Conference

Location: Whistler, CA

Dates: June 23 - 26, 2019

Representatives: Carole St. Laurent, Interim AVP-International; Zainab Al-koubaisi, Director of Global Engagement; Natasha Fernandez, Global Development Manager, Wafa Al-jabiri, Global Partnership Advisor, Felipe Civita Ferreira, Global **Engagement Manager**

The BCCIE Summer Conference provides an essential platform for the growth of BC's International Education sector. The annual conference brings together hundreds of participants from BC, across Canada, and beyond. It attracts senior leaders, researchers, practitioners, student service providers, administrators, government, NGOs, and students to explore these ideas with the aim of strengthening our work and taking steps towards advancing outstanding leadership in the fields of International Education in BC. KPU International's continued participation in this event is a vital tool in growing the University's local and global networks, and professional development for KPU International staff.

Donation helps international students with scholarships, emergency funding and more

Kwantlen Polytechnic University has received \$500,000 from guard.me International Insurance to provide scholarships, establish an international student emergency fund and support faculty, staff and students with global research funding.

Donor guard.me International Insurance is a health insurance provider for international students.

"International education is the best tool to help change this world because it helps us in understanding and respecting each other. To help create this change and help facilitate more global understanding, guard.me International is proud to donate to this gift to KPU," says Keith Segal, president and founder of guard.me International Insurance.

"We believe that this opportunity will increase outbound mobility and contribute towards a more enriched global learning environment at KPU," says Carole St. Laurent, interim associate vice president, KPU International.

The donation provides \$100,000 per year over five years to:

- Establish two annual \$3500 guard.me International Insurance scholarships for international students
- Create a guard.me International Insurance endowed scholarship fund for international students
- Establish an endowed student emergency fund for international students
- Create and fund a Global Mobility Fund for five years to support KPU faculty, staff and students in global research and studies
- Annually provide additional emergency funding for international students with demonstrated need

"With this funding, faculty now have the opportunity to be more global in their research and scholarship activities. We are thankful for this partnership with guard.me International and their significant donation," says Sandy Vanderburgh, provost and vice-president, academic at KPU.

Learn more about KPU International <u>here</u>.

Office of the Vice President, External Affairs

GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

PROVINCIAL GOVERNMENT ACTIVITY—VP External Affairs

- Presentation to the Select Standing Committee on Finance and Government Services (with former Provost Dr. Salvador Ferreras)
- Tour of KPU Civic Plaza with MLAs Stephanie Cadieux, Jas Johal and Ben Stewart
- Tour of KPU Langley and meeting with the Hon. Melanie Mark, Minister of Advanced Education and Skills Training (with President Davis)

FEDERAL GOVERNMENT ACTIVITY

- KPU Richmond hosted an announcement by federal Agriculture Minister Marie-Claude Bibeau. The event featured KPU's Sustainable Agriculture program, including our research farm and organic seed lab.
- Tour of KPU Civic Plaza with Surrey Centre MP Randeep Sarai

COMMUNITY ENGAGEMENT ACTIVITY

- KPU President's Community Advisory Committee meetings Richmond and Langley (with President Davis)
- Surrey Langley SkyTrain Stakeholder Liaison Committee (ongoing)
- Consultation Fort Langley Museum project
- Long, Long Table Dinner Downtown Surrey Business Improvement Association (KPU sponsored the event)
- Richmond Chamber of Commerce annual BBQ
- Downtown Surrey Branding Workshop City of Surrey initiative
- City of Langley Economic Development Task Force (ongoing)
- Surrey Board of Trade Surrey Entrepreneur Showcase (KPU was a sponsor and a KPU alumna was one of the presenters)
- Not-for-profit community involvement:
 - Sources Community Resources Society and Family Resource Association Board Chair
 - Langley Community Farmers Market Society Director
 - * Gateway of Hope Community Council Member
 - * Surrey Board of Trade Surrey Labour Market Strategy Steering Committee

MEDIA AND COMMUNICATIONS

OVERALL

The Media and Communications team's transition to telling KPU's stories directly in the digital sphere stepped up a gear during this reporting period. The office started posting news stories on Facebook for the first time, adding nearly 40,000 impressions there to 185,000 across Linkedin and Twitter to bring impressions across the three platforms to almost 225,000 in this reporting period.

The move to digital storytelling also featured an increase in video production, with four stories told via the medium in this reporting period, attracting 6,419 views and diversifying the way in which KPU shares its positive news.

On the web content front, Media and Communications wrote copy for a refreshed Faculty of Academic and Career Advancement web page that supported a successful digital marketing campaign.

Pilot projects for our new creative brief process (designed to produce strategic and aligned content for both communications and marketing purposes) included:

- Revamped web and related content for Sustainable Agriculture;
- External-facing web pages and communication plan processes for Human Resources Services and Assessment and Testing Services; and
- Campus landing pages on the kpu.ca website.

Internally, Communications has supported initiatives from Advancement, Alumni, Campus Master Planning, Campus Safety and Security, Facilities, Finance, and Student Rights and Responsibilities.

KPU Events Attended

- Arc & Sparx welding camp at KPU Tech
- KPU Brewing and John Mitchell Legacy Award presentation from Spinnakers
- Organic trade announcement from federal Agriculture Minister Marie-Claude Bibeau

Communications Initiatives:



Twitter activity Jun. 11 - Sep. 11, 2019

Tweets: 25 Profile visits: 989 Mentions: 29

Impressions: 85,800 New followers: 24







LinkedIn news activity Jun. 11 - Sep. 11, 2019

News posts: 16 Impressions: 99,253

Clicks: 1,374

Video views: 4,689 Social actions: 743 (likes, comments, shares)





Facebook news activity Jun. 11 - Sep. 11, 2019

News posts: 13 Impressions: 38,773 Video views: 925 (unique views)

Social actions: 629 (reactions, shares, comments)



High performing social media posts:



Top Tweet earned 2,978 impressions

Is there optimism in the era of climate change? @KwantlenU instructor Dr. Paul Richard will be discussing his research on what cities around the world are doing to combat #climatechange at the next KPU @scienceworldca Speaker Series on July 10.

bit.ly/2xv6lup pic.twitter.com/8uZ7hy51tb



£34 W7

Top Tweet earned 2,440 impressions

Check out the KPU Richmond Farm @KPUAgriculture and how small-scale urban agriculture works in the Lower Mainland at #RichmondBC Farm Fest this weekend, via

@TheRichmondNews #localfarming #far ming @KwantlenU richmondnews.com/community/rich...

41 t75 W8





KPU offers the first design program in Canada with zero textbook cost





In honour of the late John Mitchell, known as B.C.'s craft beer innovator, KPU Brewing and Brewery Operations students now have the John Mitchell Legacy Endowed Scholarship thanks to Spinnakers Brewpub and other breweries like Central City Brewers + Distillers. Learn more here https://bit.ly/2zh3QwX





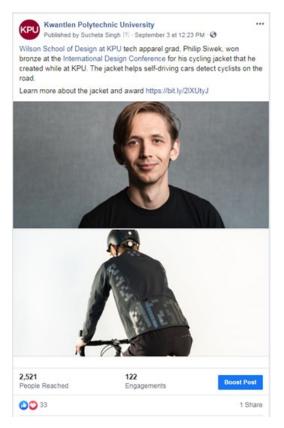


instructor @KwantlenU, provides his insight

Top Tweet earned 669 impressions

Dr. Keiron McConnell, a criminology





Media training, key message prep, response statements, interview facilitation included these topics:

- Wilson School of Design
- Access request
- Student matter
- Financial analysis

- Academic and Career Advancement
- Budget
- Plastic
- Sports

- International Student numbers
- International Student MSP

KPU media coverage – May 6, 2019 to May 5, 2019

Facilitated media requests from and/or received coverage in: The Province, CBC British Columbia, Vancouver Sun, Daily Hive, Abbotsford News, CBC Radio, Peace Arch News, Vancouver is Awesome, Global BC, Aldergrove Star, Georgia Straight, Indo Canadian Voice, Richmond News, BotaniQ Magazine, Richmond Sentinel, Surrey Now Leader, Cloverdale Reporter, Vancouver Courier, 604 Now, New West Record, Burnaby Now, Delta Optimist, CTV British Columbia, Hope Standard, Mission City Record, Agassiz Harrison Observer, Chilliwack Progress, Maple Ridge News, North Delta Reporter, News1130, Edmonton Sun, The Loop, Leader Post, Edmonton Journal, Ottawa Citizen, Calgary Herald, National Post, Narcity Canada, North Carolina Patch.com, Darpan Magazine, Gay Star News, Research2Reality, Greenhouse Canada, Pinker Moda, Vice Canada, Canada Home Brews, Apolitical, the Tyee, Eagle Valley News, BC Local News.com, GQ México, Westerly News, Foodology Blog, the PIE News, the Western Producer, Fox 21 Delmarva, Education News Canada, Campbell River Mirror, Foodservice and Hospitality Magazine, FOX 40 WICZ TV, ICI Radio Canada.ca, Nation Talk, Canadian Interiors, Urban YVR

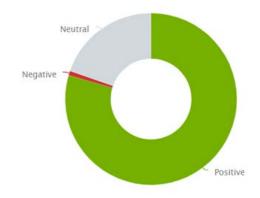
The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (June 11—Sep. 11). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.

Media exposure during this period totaled 1,804 mentions, divided into 1,434 positive, 355 neutral and 15 negative, all regarding a matter tangential to KPU that reporters did not seek a comment on from the university. (source: Meltwater).

During this reporting period, Communications issued nine media releases, web stories and four videos:



- July 1 July 31: two media releases and a web story
- Aug. 1 Aug. 31: one media release and three videos



The following is a list of the KPU media releases and the web stories issued during this reporting period. Media advisories are not included.

Sep 03	Tech design grad wins at international design conference
Aug 23	John Mitchell Legacy Scholarship helps brewing students
Jul 29	KPU offers the first design program in Canada with zero textbook cost
Jul 24	Discovering language and farming from France to Mexico
Jul 03	Next KPU - Science World speaker series tackles optimism in the era of climate change
Jun 25	Youth Mental Health Forum raises awareness about concurrent disorders
Jun 19	Chainsaw fashion – how one grad is raising safety standards
Jun 12	Cell blocks to books: one KPU grad's journey of adversity and perseverance
Jun 11	KPU students bring science and art together to celebrate the Year of the Periodic Table

OFFICE OF ADVANCEMENT

On September 10, the KPU Foundation held its Annual General Meeting. No new Directors were added to the board, but three existing Directors had their terms renewed. Michael Atkinson, Kelly Finlay, and Ken Hahn each had their terms renewed for three years through 2022.

KPU's Vice President External Affairs Marlyn Graziano was appointed CEO of the KPU Foundation Board. This appointment allows Steve Lewarne, KPU's Executive Director Advancement, to focus full-time on fundraising efforts with his team in the Office of Advancement. Steve will continue to work closely with the KPUF board and its committees.

For the current fiscal year, the Office of Advancement has raised \$433,000 to date. New major gifts (\$10,000 or greater) received since the last Board of Governors Report follow:

Donor	Gift Amount	
Michael Klinkhamer	\$20,000	
John Ohler	\$20,000	
Mainland Machinery	\$15,000	
Sparwood Health Centre	\$15,000	
Khalsa Credit Union	\$12,000	
Chamkaur Cheema	\$10,000	
AMC Insurance	\$10,000	

On September 16, the KPU Foundation celebrated a special gift announcement from Guard.me International Insurance. The \$500,000 gift was pledged in the previous fiscal year but was announced publicly at an event at KPU Surrey that celebrated internationalization at KPU. Keith Segal, owner, president and CEO of Guard.me traveled from Ontario for the announcement. The donation provides \$100,000 per year over five years to:

- Establish two annual \$3,500 guard.me International Insurance scholarships for international students
- Create a guard.me International Insurance endowed scholarship fund for international students
- Establish an endowed student emergency fund for international students
- Create and fund a Global Mobility Fund for five years to support KPU faculty, staff and students in global research and studies
- Annually provide additional emergency funding for international students with demonstrated need



Marlyn Graziano, Vice President, External Affairs; Dr. Alan Davis, President & Vice Chancellor; Clark Hortsing, Vice President Sales and Marketing, Guard.me; Keith Segal, Owner, President & CEO, Guard.me; Steve Lewarne, Executive Director, Advancement, Carole St. Laurent, Interim Associate Vice President, International

ALUMNI AFFAIRS

KPU Alumni Awards

Since 2007, KPU and the KPU Alumni Association have recognizing exceptional alumni by offering a number of special awards - the Future Alumni Award, the Distinguished Alumni Award, the Outstanding Young Alumni Award and for the first time the Honorary Alumni Award.

2019 Distinguished Alumni Award – Lilian Cazacu



Lilian Cazacu is a legal professional who was born in the Republic of Moldova, where he received his Law Degree, Master's in Law, and studied for his PhD in Law and Criminology.

In 2005, Lilian and his family moved to Canada without yet having learned any English. Since his 10+ years of legal education were not recognized, he went back to school and after

receiving a Certificate in Legal Administrative studies from KPU and a second Master's degree in Applied Legal Studies from SFU, Lilian become a Notary Public and started his own Notary practice.

Lilian's company keeps growing every year and since its inception Lilian has been nominated and awarded with several prestigious local, provincial, and national awards. He is the winner of the 2017 Best Immigrant Entrepreneur of B.C. award from Small Business BC and the winner of the 2016 u40 Business Person of the Year award from the Langley Chamber of Commerce. In 2018, Lilian was short-listed for the highest award at the Cloverdale's Business Excellence Awards – Bill Reid Memorial Business Person of the Year. Lilian was also awarded the Entrepreneur of the Year by the Langley Chamber of Commerce and he was among the top 50 finalists for the RBC Top 25 Canadian Immigrant Awards.

In his role as a Notary Public, Lilian provides non-contentious legal services, which consist of real estate transactions, estate planning documents and various types of notarizations. He is very passionate about promoting financial and legal literacy in his community and he is always open to new speaking engagements on estate planning and other related topics.

Lilian, his wife, and their four children live in Langley, where he is a Notary Public.

The KPU Alumni Association and KPU President Alan Davis will present this prestigious award to Lilian on October 8 at 10 am during the fall convocation ceremony.

2019 Honorary Alumni Award – Harriet Ronaghan



In September 2007, 18-year-old Harriet Ronaghan was planning to attend Kwantlen, to begin her post-secondary education. A week before classes began, a tragic car accident left her with a traumatic brain injury. Given just a five per cent chance to live, this vibrant young ballerina survived surgery but remained in a coma for over three months. To recover from her type of injury, she had to build new pathways to control all her functions. After waking from her coma, she had to relearn how to blink, swallow, talk, walk, and care for herself – skills doctors told her she might never reclaim.

Robbed of her independence, mobility, and many friends (overwhelmed by the gravity of her injury), Harriet refused to let this accident take more from her. One grueling step at a time, she began to recover. Uplifted by the love of her family and her own characteristic strength and determination, Harriet was walking without assistance after just 16 months. Three months later, she went on her first date with the man she would later marry on the 9th anniversary of her accident. Last June, they celebrated the birth of their first child, Charlie.

The purpose of the Honorary Alumni Award is to honor an individual for his/her exceptional achievements. Harriet's story of courage, strength and fortitude, celebrated in her receiving the 2019 Courage to Come Back Award, resonated with the KPU Alumni Association. Harriet's accident disrupted so many things in her life, and one of those was her ability to attend KPU. Through her perseverance, and with the love and support of her family, Harriet has managed to overcome so much of that disruption. The KPUAA believes that officially making Harriet a member of the KPU family is one more step along the way to closing that circle. Harriet's journey personifies that of a "tireless runner" — which is the meaning of the word "Kwantlen."

The award will be presented to Harriet at the October 9 Fall convocation ceremony.

2019 Outstanding Young Alumni Award - Sam Stringer

The KPU Alumni Association is pleased to be presenting Sam Stringer with this year's Outstanding Young Alumni Award. The award will be presented at the October 9 Convocation ceremony.

Sam is a couture fashion designer and photographer from Vancouver, BC. After receiving her Bachelor's degree in Design, Fashion and Technology, from the Wilson School of Design at Kwantlen Polytechnic University, her collections have been featured on the runway at Tokyo Fashion Week and Vancouver Fashion Week. Her pieces combine traditional mastery with modern aesthetic to create elaborate and luxurious evening gowns, which celebrate local talent in a fusion of art and fashion. Sam's photographic work is edgy and sincere, fueled by the creative people in her community, and has been published in a variety of print and online publications, including British Vogue, British Vanity Fair, Women's Wear Daily Japan, and Elle Mexico.

Since her graduation from KPU in 2016, Sam has also worked at the Wilson School of Design as first the Program Assistant in Fashion & Technology, and now currently as the Lab Coordinator. With the grand opening of the new building in 2018, her current position covers the development, maintenance, and coordination of the various technological and mechanical lab spaces in the Wilson School of Design.



ALUMNI SOCIAL MEDIA

KPU Alumni Facebook

Alumni Page likes as at Aug 31-684

Page likes—net increase since May 31—42



KPU Alumni Twitter

Total followers—871

New followers (since May 1) - 1

Number of tweets—102

Tweet Impressions—35,365

Profile visits—366

Mentions-43

Top Tweets:







Marketing & Recruitment Board Report

June 1 - Aug 31, 2019

Applicant Numbers

All domestic as of August 31, 2019.

2018	2019	
Fall	Fall	
7004	7090	

1.2%

Note: total numbers do not include health foundations applications.

Recruitment

EVENTS

Date	Event	Attendance
Thursday, June 06	Langley Chamber of Commerce Golf Tournament	177
Wednesday, June 12	Langley Community Farmers' Market	100
Wednesday, June 19	Breaking Barriers Brunch	50
Friday, June 21	National Indigenous Peoples' Day	6,000
Saturday, June 22	Cloverdale Market Days	500
Sunday, June 23	North Delta Family Day	500
Saturday, June 29	Surrey Pride	3,000
Monday, July 01	Surrey Canada Day	100,000
Monday, July 01	Richmond Canada Day/Steveston Salmon Festival	80,000
Saturday/Sunday, July 20-21	Surrey Fusion Festival	100,000
Wednesday, July 24	Langley Community Farmers' Market	100
Saturday, July 27	Cloverdale Market Days	500
Saturday, July 27	Newt Fest	100
Wednesday, July 31	Langley Community Farmers' Market	100
Saturday, August 10	Richmond Farm Fest	5,000
Saturday, August 24	Cloverdale Market Days	1000
Wednesday, August 28	Langley Community Farmers' Market	100
Friday /Saturday, Aug 30-31	Richmond World Festival	50,000
August 22 - Sept 2	Pacific National Exhibition	730,000

Recruitment

EVENTS continued



KPU had a unique opportunity to display at the PNE this year. The Sustainable Agriculture team partnered with West Coast Seeds to source booth space free of charge. Rebecca Harbut and her team displayed a vegetable garden, educated visitors about grains, seeds and their program on the Garden City Lands. This event enabled the KPU marketing and recruitment teams to showcase to fair visitors, all we have to offer at our university. With over 700,000 people attending the PNE, this was a great branding and awareness initiative for KPU.





>>> SURREY CANADA DAY



>>> RICHMOND CANADA DAY



>>> FUSION FEST 2019



>>> RICHMOND FARM FEST



Recruitment

EVENTS continued

BREAKING BARRIERS BRUNCH 2019

The Future Students' Office and the Faculty of Academic and Career Advancement invited area agencies and community partners for breakfast where they received up-to-date information about KPU's programs and services. They learned how they can support the educational needs of their clientele and had the opportunity to network, meet faculty members, and visit various service areas at KPU.





>>> LANGLEY CHAMBER OF COMMERCE **GOLF TOURNAMENT**

The Langley Chamber of Commerce Golf Tournament gave the Future Student's Office an opportunity to network with over 177 local business and community partners. This allowed us to increase and extend brand awareness and give away \$250.00 in free tuition to one lucky golfer. (transferrable to an immediate family member)



FIRST YEAR FRIDAY-HOW TO **GET PAID TO HAVE FUN**

New students attending 'First Year Friday' are a prime audience for learning how to get involved at KPU. This year FSO teamed up with Orientation and Transitions to offer a workshop where new students learned about our Student Ambassador (SA) program. Through this workshop the new students heard what it takes to become an SA, what an SA does, as well as meet the Future Students' Office team members. The goal was to inspire and recruit new students to be more involved with KPU and get paid while working as a Student Ambassador in the Future Students' Office.



MEET ONE OF OUR STUDENT AMBASSADORS – JESSICA LEUNG



Jess is a 3rd year Fine Arts student majoring in Visual Arts. At the beginning of her studies she joined a club at KPU, and soon enough found herself hosting and planning events. She became an executive for the club during her third year at KPU.

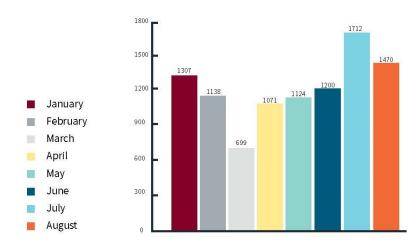
During her studies, she also joined the orientation team and became a senior orientation leader. The international office was also another volunteer opportunity for Jess who always want to be involved with KPU. She's had the chance to help assist in

coordinating off-campus trips and many other funevents. With more experience under her belt, she then moved on to become a peer advisor at the international office.

Jess recently became a Student Ambassador for the Future Students' Office, and enjoys her time. promoting KPU around the community. In the FSO team, she will continue to learn and grow, thus getting ready to reach her professional aspirations.

Recruitment

CALL ACTIVITY - FUTURE STUDENTS' OFFICE: JUNE - AUGUST 2019



Study@kpu.ca Emails: June - August 2019

The study@kpu.ca email responded to 1562 external emails between June 1 and August 30. Typical requests to this inbox are questions from prospective students and parents.

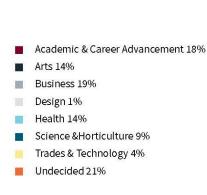
INDIVIDUAL CAMPUS TOURS:

KPU LANGLEY	KPU RICHMOND	KPU SURREY
2 Students	3 Students 3 Family Members	7 Students 7 Family Members

DROP-INS: JUNE - AUGUST 2019

Drop in appointments are available at all campuses during the week. Prospective students and parents show up to discuss program offerings, admission requirements, tuition, etc. The Future Students' team is always happy to meet with a new prospect and showcase all KPU has to offer them. This summer, there was a 27.4% increase in the number of drops in's we served compared to 2018.

CAMPUS	JUNE 2019	JUNE 2018	JULY 2019	JULY 2018	AUG 2019	AUG 2018	TOTAL
Surrey	147	118	166	120	147	96	460
Richmond	39	30	45	58	32	39	116
Cloverdale	15	19	14	9	11	15	40
Langley	36	35	33	39	32	42	101





TOTAL DROP-INS: 717

27.4% INCREASE IN SURREY DROP-INS FROM SUMMER 2018 TO SUMMER 2019

Recruitment

RECRUITMENT INITIATIVES

WORKBC PARTNERSHIP

FSO has been supporting our WorkBC partners by ensuring prospective students are receiving all the appropriate information and documentation required for funding to attend KPU. We are also creating marketing materials geared directly to WorkBC partners to ensure they have the information needed to properly advise their clients on our programs and admission requirements. FSO has been visiting WorkBC Centres across the region to strengthen these relationships by doing presentations over the summer to staff and networking during Open House events.

INFO SESSION STREAMLINE

The Future Students' Office recently introduced a change in process to the way Info Sessions are marketed to prospective students in an effort to maximize attendance. Moving forward each faculty will plan ahead and produce one rack card with dates of all their program Info Sessions for Sept-Jan, Jan-April, and April-Aug. This will give the recruitment team sufficient time to promote and distribute materials with ample time to fill the sessions. To date all rack cards (all faculties and dual credit) have been printed and are ready for the fall PSBC recruitment cycle. The next phase of this project is a website refresh for Info Session RSVP's.

SUMMER SCHOOL SESSIONS

This summer, our Student Recruitment Coordinators were able to set up information booths at 7 Surrey schools that offered summer sessions including Clayton Heights, Queen Elizabeth, Princess Margaret, North Surrey, Earl Marriott, Panorama Ridge and Invergary Adult Education Centre. These visits were a huge success as prospective students lined up to speak with the SRCs. Over the course of one week, we were able to interact with over 100 students. We will keep in touch with these prospects and hopefully they will be studying at KPU in the near future.

Marketing

MARKETING AWARDS

KPU received 3 awards for marketing initiatives in the 2019 dotCOMM Awards.

dotCOMM Awards is an international competition honoring excellence in web creativity and digital communication. dotCOMM Awards' categories include: interactivity, content, design, social media, video, apps, blogs and components of digital public relations, marketing and advertising campaigns.

They are administered and judged by the Association of Marketing and Communication Professionals (AMCP).

KPU won in the following categories: (links showcase the winning work)

- FACULTY OF DESIGN DIGITAL ADVERTISING CAMPAIGN
 PLATINUM (Digital Marketing & Communication Campaigns
 Digital Advertising Campaign)
- KPU ALUMNA STUDENT PROFILE ALANA KUROYAMA
 GOLD (Short Form video < 1:00)
- ► KPU ALUMNA STUDENT PROFILE STACEY BROWN
 HONORABLE MENTION (Short Form video < 3:00)

Other higher-ed institutions that also won include:

- Emory University (Atlanta, GA)
- » LeTourneau University (Longview, TX)
- Harvard Business School (Boston, MA)







Marketing

WEBSITE ANALYTICS

QUICK OVERALL BREAKDOWN (YEAR/YEAR)

Users	405,096	11.36%
New Users (unique)	351,056	13.12%
Sessions	1,023,939	14.85%
Number of Sessions/User	2.53	3.94%
Page views	3,488,367	18.08%
Pages/Session	3.41	3.79%
Avg. Session Duration	3m 35s	6.25%
Overall Bounce Rate	50.91%	1.27%

Our overall users to the website are down, due to the significant decrease in staff web traffic. We have also been strategically moving current student traffic to one.kpu.ca, the portal for students to access their resources. We expect to continue to see drops in traffic as a result. Our overall bounce rate is down which is a positive sign.

DEVICE BREAKDOWN

	Users	28%
Desktop	Pageviews	26%
49% OF TOTAL	Sessions	24%
F	Users	14%
Mobile	Pageviews	1%
46% OF TOTAL	Sessions	0%
	Users	4%
Tablet	Pageviews	19%
5% OF TOTAL	Sessions	3%

We continue to see large decrease in desktop traffic and a large increase in mobile and tablet traffic. This is encouraging information as we build our web experiences to be optimized for mobile devices and we see a rise in engagement from our mobile digital ad campaigns.

NEW VS. RETURNING

New	352,653 users	12%	0
Visitors	Total Visitors	71 %	
	3.60 pages/session	8%	0

We are seeing fewer new visitors but they are visiting more pages while they're on the website. Our new visitor traffic has a large increase in pages/session. This is a positive result that we would like to see continue to increase as we improve our user experience.

Returning	145,254 users	11% 😃
Visitors	Total Visitors	29%
R	3.31 pages/session	9% 🔮

TOP 15 VISITED PAGES BY TRAFFIC

Page	Sessions		
Home page	238,953	25%	0
Teaching & Learning/ Technology/Moodle/Student	84,001	25%	0
Library	41,451	50%	0
It/students/email	40,671	16%	0
Student Email/About	18,510	38%	0
Current Students/Programs	17,615	15%	0
Registration Dates	16,316	10%	0
My Action Plan	14,057	514%	0
Faculty Staff	9,804	20%	0
Registration/Timetables	8,731	45%	0
11/Achieve-Els	8,626	New page for marketing car	npaign
/Achieve-Upgrading	8,339	New page for marketing car	mpaign
International	8,296	10%	0
HR/Career Opportunity	6,617	19%	0
/Discover	6,569	539%	0

All the pages in the top 15 showing a decrease in traffic are current student pages/resources. These resources are now accessible from one.kpu.ca. As mentioned, these decreases account for the traffic decreases in our overall web traffic.

TOP CITIES BREAKDOWN

Page	Sessions		
Surrey	433,485	25%	0
Vancouver	134,878	2%	0
Richmond	81,063	20%	0
Langley Township/Langley	66,905	5%	0
Chandigarh (India)	20,915	12%	0
Burnaby	25,654	2%	0
Ludhiana	18,158	556%	0
Delta	15,285	23%	0
Abbotsford	12,729	15%	0
Coquitlam	10,257	25%	0

These decreases are also a result of the drop in current student traffic to the kpu.ca website.

Marketing

CHANNEL, SOURCE & MEDIUM BREAKDOWN (TOP 5)

Organic Google Search: 675,240 sessions (10% decrease y/y)

Direct: 219,918 sessions (31% decrease y/y)

Google Display: 20,875 sessions (418% increase y/y)
Organic Search (Bing): 34,067 (32% decrease)

Google (CPC): 23,601 (83% increase y/y)

CAMPAIGNS (TOP 5) BY TRAFFIC

KPU - Search: 10,373 sessions (7,941% increase y/y)

ACA - ABE 2020: 8,591 sessions (new campaign)

ACA - ELS 2020: 8,908 sessions (new campaign)

AdWords KPU: 6,868 sessions (39% decrease y/y)

KPU 2019 Gen: 4,022 sessions (313% increase)

Adwords Discover: 3,327 (896% increase)

SOCIAL MEDIA (Compared with previous month May 1 – May 31)

AUDIENCE GROWTH

Total Fans	35,040	1.5%	•
New Facebook Fans	311	175%	0
New Twitter Followers	84	0%	0
New Instagram Followers	167	39%	0
Total Fans Gained	562	19%	•

IMPRESSIONS

Facebook Impressions	1,541,853	160%	•
Twitter Impression	84,589	10%	0
Instagram Impressions	234,561	149%	0
Total Impressions	1,861,003	138%	0

GROUP MESSAGES

Total Messages Sent	282	224%	1
Total Messages Received	1682	153%	•
Instagram Media Sent	98	106%	0
Instagram Comments Received	289	725%	0
Twitter Tweets and DMs sent	153	565%	0
Twitter Messages Received	848	144%	•
Facebook Posts Sent	31	82%	0
Facebook Messages Received	545	92%	0

ENGAGEMENT

Facebook Engagements	399,909	2023%	0
Twitter Engagements	826	74%	0
Instagram Engagements	8,365	179%	•
Total Engagements	49,100	510%	•

The success of our ACA – ELS/Adult upgrading digital advertising campaign has resulted in a significant increase in our traffic and engagements.

GOOGLE ADS

Total Impressions	7,390,191	151% 🕜	
Total Engagement	36,606	108%	
Engagement Rate	3.35%	20% 🕡	
Average Cost per Click	\$0.46	12% 😃	

TOP 10 PROGRAMS SEARCHED - DYNAMIC KEYWORD ADS

INFORMATION TECHNOLOGY PSYCHOLOGY GENERAL STUDIES
PSYCHIATRIC NURSING LEGAL ADMINISTRATIVE STUDIES CRIMINOLOGY
ARTS NURSING INTERIOR DESIGN ANTHROPOLOY

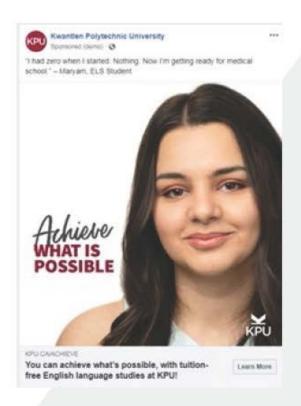
Marketing Campaigns

FACULTY CAMPAIGNS

This summer we launched a campaign for ACA to promote KPU English Language Students (ELS) and Adult Upgrading classes. We used this campaign as an opportunity to move forward with our new strategy to measure more types of engagement than we have in the past. In the past, we measured page visits, which are not an full measurement of success. With this campaign we set a goal to acquire as many leads as possible. We did this by setting up tags which allow us to see how traffic navigates. the landing page (button clicks) and how many click "submit" (CTA) buttons. We built out attractive inspirational ads featuring successful students from each featured program and the adsiled to a landing page. that was clean and concise and had two points of measurement, a click on the button in the header and successful completion of the form on the page. The page was setup to be attractive and easy to navigate, inviting the visitor to submit their contact information. This process was a hightouch process involving manual contact with each individual that filled out the form, as ELS and Adult Upgrading prospective students have a custom set of needs and requirements depending on their personal circumstance. We also set up a retargeting component to this campaign that continues to show the ads if you engaged with the ad in the past but did not sign up.

This campaign has been extremely successful. Since the launch on July 31 the ELS campaign has produced 218 leads and the ELS campaign has had 145 leads. We look forward to applying what we have learned through this campaign to all our campaigns moving forward.





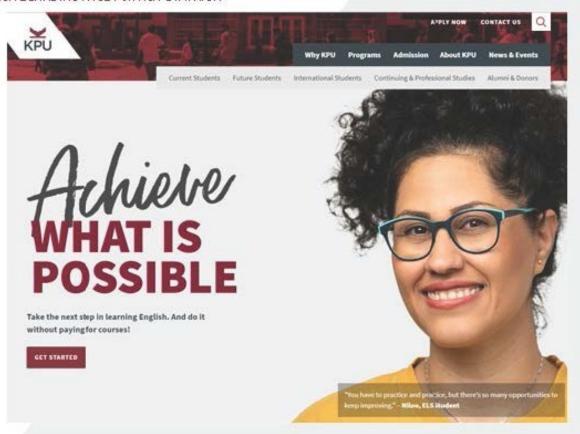


Marketing Campaigns

FACULTY CAMPAIGNS continued



WEBSITE LANDING PAGE FOR ACA CAMPAIGN

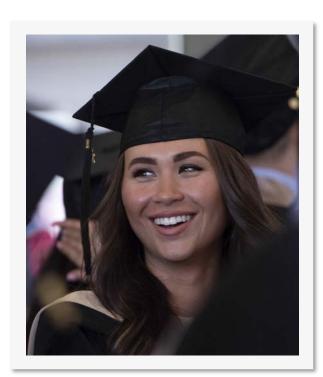


Office of Associate Vice President, Planning and Accountability

EXPERIENCE

The Student Experience:

- BSN-AE Community Partners Survey: This survey provides feedback from organizations with which BSN-AE students are placed for practica, including the ease of arranging the practica and students' effectiveness within them. The Spring version was launched on May 7 and closed on June 9. The Summer version was launched on August 6 and closed on September 8. Reports of the results were sent to the program head on June 19 and September 10, respectively.
- School of Business Marketing Department Team Charter Survey: The SoB Marketing Department recently created a Team Charter to clarify how the team will effectively unite to do its best work in support of the success of students. The survey was launched on May 22 and closed on June 23. The report was sent to the program chair on June 25.
- BSN Graduate Survey: This survey provides feedback from BSN students who are about to graduate regarding the strengths and weaknesses of the program as well as how well their education has prepared them to work as nurses. The survey was launched on July 12 and closed July 20. A report was provided to the program chair on July 26.
- Student Satisfaction Survey: This survey collects a broad range of information from students on their experience at KPU to identify areas for improvement. To prepare this year's survey, a consultation survey was sent to key KPU stakeholders, who indicated which topics were most important to include or add to this year's survey, and how they will put those results into action. Based on this input, the 2019 Student Satisfaction Survey is being developed and



will be launched this Fall.

 GNIE Alumni Survey: This survey provides feedback from recent graduates of the GNIE program regarding the strengths and weaknesses of the program as well as how well their education prepared them for their current work in the health care field. The survey was launched August 19 and closed September 1. A report was provided to the program's administrative assistant on September 3.

QUALITY

Student Success:

- Conducting an analysis of the number of former dual credit Trade students (ACE-IT or YTT students) who continued on to KPU in a vocational program.
- Conducting an analysis of the role of prior Math course in PSYC 2300 performance
- Conducted prerequisite analyses for the following courses:
 ECON 2350 and BIOL 1210
- Conducted analyses on the impact of EDUC 1150 in the success of international students.
- Conducted an analysis of Pathway students to understand rate of student progress through the Pathway, and their success on the Pathway, and in their Undergraduate Studies.

Service Improvement:

 KPU HR Community of Partners Survey: A survey was sent to the KPU employees who attended HR's May Community of Partners meeting to gather their feedback on the content and delivery methods. The survey was launched on June 10 and closed on June 23. A report was provided to Human Resources on July 3.

Program Review:

- Support is currently being provided to 32 programs (or cluster of related programs) that are at various stages in the program review process.
- KPU's Quality Assurance Process Audit (QAPA) will take place on December 18 and 19. This process is a new accountability requirement that is overseen by the Degree Quality Assessment Board (DQAB) Secretariat. The following three programs have been selected by the Secretariat as samples of how program review is done at KPU:
 - * Journalism: Diploma, Bachelor (Major, Minor, Honours) (2016-18)
 - Environmental Protection Technology: Diploma (2016-18)
 - * Computer Aided Design and Drafting: Certificate, Diploma (2014-17)

The QA team is in the process of preparing the Institution Report, which will include the program review reports (selfstudy, external review, quality assurance plan, one-year follow-up) for the three programs. The report is due on

October 14.

Course Feedback:

 We preparing to survey 1,671 sections in Fall 2019 between mid-September and mid-December.

Hold Each Other Responsible:

 Developing a SharePoint form to allow employees to report on their activities that relate to addressing goals in VISION 2023.

Accountability to Our Partners:

- Supported research on dual credit students (students who take KPU courses while in high school), sponsored by the BC Council on Admissions and Transfer, which aims to improve understanding of the experiences and performance of students completing at least one Dual Credit (DC) course in an academic area and transitioning to post-secondary studies. Our work included sending out a survey invitation to past and present dual credit students and submitting anonymized student data before the end of August.
- KPU Course Analysis Survey: A survey was created in partnership with the KPU Teaching Fellow, Experiential Education and Community Engagement, to assess the types of courses taught at KPU. This will be used to satisfy the requirements of the Carnegie Community Engagement Classification process, which would recognize KPU as a community-engaged institution and in turn encourage the development of further community engagement opportunities for students. The results of the survey will also be used to identify and apply course attributes in future timetables (e.g., courses with field trips, service learning, applied research, etc.) to allow students to search for courses that will meet their educational goals and interests. The survey is being brought to department meetings across KPU to collect the data, beginning with Anthropology on September 13.
- Submitted Graduate Employment Data to Polytechnics Canada.

Accountability to Government:

- Submitted the 2018/19 Accountability Plan and Report to the Ministry in July.
- Submitted the cohort for the 2019 Baccalaureate Graduate Students (BGS) Outcomes Survey
- Submitted the July update of data for the Adult Special Education Labour Market Agreement for Persons with Disabilities (ASE-LMAPD) Outcomes Survey
- Preparing the bi-annual Central Data Warehouse (CDW) submission.
- Preparing the data for the expanded University and College Academic Staff System (UCASS) pilot study for delivery to Statistics Canada by the end of September. This is in collaboration with IT and People Services.

INSTITUTIONAL PLANNING

Program Planning:

- Completed the feasibility assessment for a proposed Bachelor of Health Science degree in Traditional Chinese Medicine in July.
- Updated the feasibility assessment for a proposed Graduate Certificate in 21st Century Music Education in August.

Integrated Planning:

- Conducting enrolment projections and estimating capacity for new International students for Fall 2020, as the Fall 2020 Application cycle will open on October 1.
- Developed a model to estimate enrolments and tuition revenue for various budget scenarios to assist in planning.

Enrolment Management:

- Conducted an analysis for Heath Foundation Certificate program to estimate the number of students that may be qualified to go into the nursing programs in Spring 2020 and also to estimate the course demand for Spring 2020.
- Applicant Funnel dashboards: Applicant funnels for Fall 2019, Spring 2020 and Summer 2020 are running currently. The dashboards are updated every Wednesday. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboards also include information on country of origin of International applicants.
- Updated the following dashboards: Student Outcomes 2014-2018, Credentials for AY18/19, Grade Distribution for AY18/19, Seat Analysis for AY18/19, Classroom Utilization for 2019, Summer 2019Midterm Enrolment, Fall 2019 Stable Enrolment.

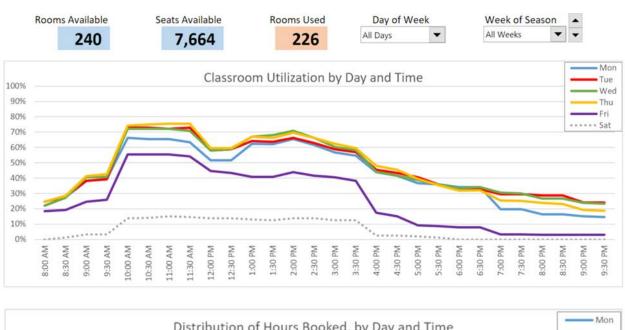


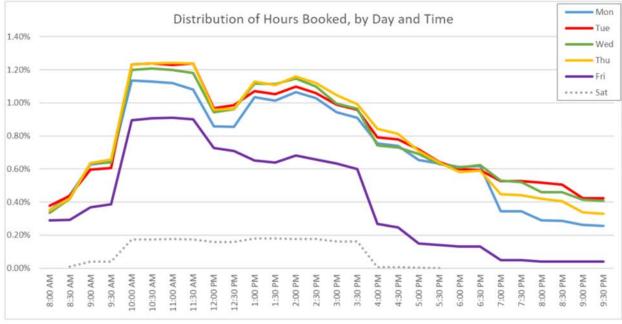
Office of Associate Vice President, Planning and Accountability cont'd

Classroom Utilization for Fall 2019

From Classroom Utilization Dashboard at: https://our.kpu.ca/sites/sem/data/SitePages/Home.aspx

The following is a selection of information available for all campuses combined. Results can be presented separately for each campus, and for specific buildings and rooms, as well as by room capacity, Faculty, course, etc. Additional information and data for other terms is also available.





Hours Booked by Time Groups

Time	Mon	Tue	Wed	Thu	Fri	Sat	All Days
8-10 AM	2.1%	2.0%	2.0%	2.1%	1.3%	0.1%	10%
10AM-12NN	4.5%	4.9%	4.8%	5.0%	3.6%	0.7%	23%
12NN-2PM	3.8%	4.1%	4.1%	4.2%	2.7%	0.7%	20%
2-4 PM	3.9%	4.1%	4.2%	4.3%	2.6%	0.7%	20%
4-6 PM	2.8%	2.9%	2.8%	3.0%	0.8%	0.0%	12%
6-8 PM	1.9%	2.2%	2.3%	2.1%	0.4%		9%
8-10 PM	1.1%	1.9%	1.7%	1.5%	0.2%		6%
All Times	20%	22%	22%	22%	12%	2%	100%

Tech design grad wins at international design conference

Philip Siwek, a Wilson School of Design at Kwantlen Polytechnic University technical apparel graduate, has won bronze at the 2019 IDEA <u>International Design Conference</u> in Chicago.

Siwek recently graduated from KPU and submitted his capstone project for the award. The <u>innovative cycling</u> <u>jacket</u> lets self-driving cars detect cyclists on the road.

"Along with the joy of winning the award, I feel honoured to have established design professionals from all over recognize my work," says Siwek.

His project helps solve an emerging problem as autonomous vehicles hit the road. There are barcodes placed on the jacket that are scanned by the vehicles. This lessens the risk of accidents involving cars and cyclists.

"Philip dove deep into the research aspect for his capstone project. He thought of every possible detail and worked tirelessly to solve each problem that arose," says Emily Heaps, coordinator for the technical apparel design program.

"Philip also conducted an immense amount of testing and field research throughout his development process, which clearly paid off in the end product."

Siwek was also awarded the <u>Strategy and Research award in</u> the student category by Core77.

"To be recognized for his innovative design solution speaks to the calibre of our programs and the skills of our faculty to teach and inspire the next generations of grads. The Wilson School of Design continues to forge a path for driven, passionate students like Philip who have a big vision for the future. We are honoured to be part of that journey," says Andhra Goundrey, interim dean of the Wilson School of Design.

Siwek is currently working with lululemon's Whitespace team as a junior innovation designer.

"I never knew where my work would take me. I just had an idea and made sure to explore it the best I could," he says.

Learn more about the <u>technical apparel design program</u>.





