





REPORT TO THE

BOARD OF GOVERNORS

FEBRUARY 2020



It may not be spring in the northern hemisphere, yet, but the students enrolled in the Sustainable Agriculture program are already preparing to get growing for the 2020 farm season. Here we can see members of this years Agro-Ecosystems I class inspecting winter crops in our newly installed high-tunnels at KPU's Garden City Lands farm. These same students are currently working on crop plans for the farm as part of their on-going studies and work-experience. Stay turned for more.

From the KPU Sustainable Agriculture & Food Systems Facebook page

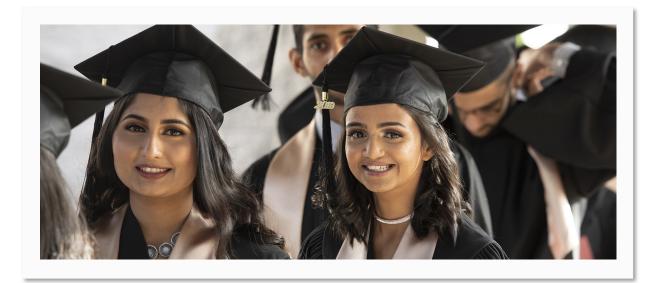






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KPU students win scholarships to study globally

Langley student Emily Haugen will be heading to Vienna for a semester after winning one of the Premier's International Scholarships.

Haugen was one of three Kwantlen Polytechnic University students among the 50 from around B.C. who received the support to study in more than 20 different countries. The goal is to help them achieve their education goals and for B.C. communities to benefit from their global knowledge and experiences on their return.

"I was very excited since I know studying abroad is very expensive so scholarships are very helpful," says Haugen, who is in the third year of a <u>Bachelor's of Business Administration in Marketing</u>.

"I chose KPU because of the small class sizes and the ability to get to know your teachers, which has been the most valuable part of KPU for me. The professors get to know you on a personal level and if you stay connected after the semester they are still willing to help you."

After Haugen finished her last study abroad at Edinburgh Napier University in Scotland, her instructor helped her land a job as a digital content coordinator at the Division of Family Practice, a non-profit that supports family physicians.

"Once I graduate with my BBA I would like to continue to work in the non-profit sector," adds Haugen. "I think it is a unique experience to get the opportunity to use a marketing degree for a good cause, and as a feminist and activist, I would like to work in a field such as that."

While Haugen gets ready to take business classes in Vienna, Austria, in Fall 2020, she has some advice for other students looking to study abroad.

"If any students ever think studying abroad is not possible for them due to costs, I would suggest doing it anyways. Apply for scholarships, grants, student loans, etc. there are so many ways to fund your exchange and it will be so worth it both personally and for your career."

The other students at KPU who won the Premier's scholarship include fashion design program student Milo Coulthard, who is heading to Denmark, and fine arts student Melanie Costa, who will study in England.

Find more information about global scholarships <u>here</u>.

Story by Sucheta Singh



President and Vice Chancellor Report

In addition to regular executive and governance meetings and activities, the following special and external activities occurred since December 4th, along with the holiday festivities across campuses.

I was a member of the PSEA (Post-Secondary Employers Association) CEO search committee on December 12th, with the result that the appointment of the new CEO, Rebecca Maurer, was announced early January.

On December 15th and 16th, the external audit committee for our quality assurance processes came to KPU Richmond, and many of us were involved in a very successful day and half of deliberations and sharing. The draft report of the audit committee has been received and the results will be coming forward to Senate via the Program Review Committee.

Along with KPU colleagues and members of the Foundation and Alumni Association boards, I was pleased to host a reception on December 19th at the Gateway Theatre in Richmond for the holiday musical performance "Jacob and the Amazing Technicolor Dream Coat".

January saw a smooth start to the "Spring" semester, with enrollments remaining steady overall. There was a slight decline in domestic enrolments compared to the same semester last year, but this is a known system trend. A market share analysis shows that KPU is holding its own over recent years.

Kudos to all staff for their role in keeping KPU open as much as possible during the inclement weather and for adjusting their schedules for the benefits of students. Special thanks to Facilities.

As chair of the BC Association of Institutes and Universities, I organized a facilitated strategy session with the Presidents, which was also joined by the Provosts and VPs of Finance in the sector.

On January 22nd, I attended the City of Langley's Performing Arts and Culture Task Group meeting. On January 27th, I was pleased to record a video message for the 2020 SUCCESS Gala, which will be held on February 29th. On January 28th we held one of our regular meetings with MP Alice Wong (Richmond Centre).





Associate Vice President, Human Resources

PEOPLE FIRST CULTURE:

Employee Engagement

On January 16th, a final KPU Engage session was held for the Psychology department in the Faculty of Arts. Seven people attended and with its conclusion, the employee engagement work groups will be moving into the next phase, Roving Galleries, where they will be sharing the themes that have come out of the KPU Engage summits with all employees. They will also be providing a final opportunity for those who didn't make it out to a KPU Engage summit to share their ideas prior to forming action plans to enhance employee engagement at KPU.

TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

Senior Talent Acquisition

Searches completed and successful candidates:

- Associate Dean, Faculty of Arts (Shelley Boyd)
- Associate Dean, School of Business (Donald Reddick)
- Director, People Relations (Deborah Carmichael)
- Vice President, Students (Steve Cardwell)

Searches underway:

Dean, School of Design

Organizational Development

Strategic Planning Workshop

 Human Resources developed and facilitated a one-day strategic planning workshop using an Appreciative Inquiry approach for KPU International. Over 45 employees collectively drafted a mission statement and their ideas for a 3-5 year vision of the department including supporting goals and strategies.

Respectful Workplace Training

 On an annual basis, all KPU faculty, support staff and administrative employees ar required to complete Respect in the Workplace online training. As of December 31, 2019, there were 1186 course completions. Based on approximately 1465 active employees, this represents a completion rate of 81%.

PEOPLE SERVICES

Compensation

 Beginning preparation work to move all administrative employees to the new terms and conditions by May 28, 2020.

HR Operations

 HR's policy review process is ongoing. The revised Employee Transaction Form (ETF) and accompanying quick guide is completed and was implemented at the end of January.

Human Resources Information Systems (HRIS)

 The procurement process for the Applicant Tracking System is complete and we are now into our implementation phase. We are meeting with the vendor to finalize the requirement gathering phase and will then move to the software training and configuration phase. Our planned implementation date is early summer 2020.

Health and Benefits

- The plan to address the elimination of Medical Services Plan (MSP) premiums and group administration plan was implemented in late November. KPU's group administration plan will cease February 28, 2020.
- KPU is embarking on a pilot project with BC Pension Corp to increase the number employees registered with BC Pension Corp's online service, "My Account". At this time the focus is on those employees who are eligible for College Pension Plan (CPP). The target is to move KPU's My Account uptake from 51% to 75% which would represent a 24% increase representing 306 CPP employees. The pilot project began January 15 and will be completed by mid February.

PEOPLE RELATIONS

- The Employer and KFA bargaining teams met in January and are scheduled to meet for further dates into February.
- KPU continues to work with the KFA and BCGEU in a collaborative manner in the spirit of positive labour and employee relations.

FINANCIAL SERVICES

FINANCIAL SERVICES:

Staffing

Financial Services welcomed Harleen Bhullar into the department on a temporary secondment from Business Performance and Advisory Services (BPAS) on January 20, 2020. Harleen recently wrote her Common Financial Exam (CFE) and will work in Financial Services to complete her required core competencies.

Initiatives

Financial Services is pleased to report that the draft 2020/21 University Budget has been approved by the Senate Standing Committee on University Budget, and will go before the Board of Governors on February 5, 2020 for final approval. Financial Services would like to thank the President, the Provost, the Vice Presidents, as well as the faculty and division heads for working collaboratively with Financial Services during the FY20/21 budget development process. We also extend our thanks to the Office of Planning and Accountability for their exceptional work on creating strategic enrollment management processes.

Work continues on the Purchase Card (PCard) policy and procedures, as well as those for Honoraria. Financial Services and IT are also working on finalizing KPU's Payment Card Industry (PCI) Compliance report for submission to our credit card services provider.

As we enter February 2020, staff will shift their focus to preparing for the March 31, 2020 financial year-end. Reviewing of tasks lists and audits plans will be followed by year-end document preparation.

PAYROLL SERVICES:

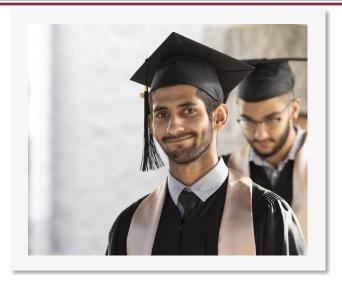
Staffing

Payroll Services officially welcomes Nancy Eunson as a new regular payroll officer. Nancy joined the Payroll Services team in September 2019 as a temporary payroll officer and was the successful applicant for the regular position.

Initiatives

December is a busy time for Payroll Services; due to the December holidays, staff processed two payrolls back to back. We express our thanks to all the payroll team members who worked over the KPU holiday closure to ensure that everyone was paid over the holiday season!

The Payroll Services team is diligently working on a number of calendar year-end tasks, such as bi-annual pension reports and preparation of T4s. Once these tasks have been completed, their focus will shift to the various financial year -end tasks and responsibilities.



PROCUREMENT SERVICES:

Initiatives

The Procurement Services team and KPU continue to play a strategic leadership and trusted partner role at BCNet. One of our Procurement Officers provided significant contribution and leadership in the recently closed BCNET cooperative competition for scientific suppliers. The executed contract provides KPU with an efficient and cost effective alternative to the constant need for scientific suppliers and equipment.

The Procurement team is currently completing the second module of the Public Sector Procurement Program (PSPP) certification in January 2020. PSPP is a five module technical training program. The Procurement team has also completed internally-hosted procurement cycle training.

Procurement Services, along with the support of one a KPU student intern, has completed a university-wide energy efficiency audit. The project involved reviewing over 6000 residential and commercial equipment items to ascertain if they meet energy efficiency standards. The result is the creation of a centralized database to be used in future decision making to enhance green and economic sustainability.

Major Product Updates

New strategic projects posted and currently underway in the Procurement cycle are as follows:

- Door Replacement & Repairs
- Electrical Repairs & Maintenance Services

Procurement Services recently completed/awarded the following projects ranging from \$200K to \$2M:

- Exterior Lighting Project for the Cloverdale Campus
- High Voltage Distribution Modernization Project for the Richmond Campus
- Brew Lab Modernization Project for the Langley Campus
- Elevator Modernization Project for the Surrey Campus

CAMPUS SAFETY AND SECURITY

SECURITY

The Manager of Security Operations, Harry McNeil, is currently filling in for Chief Safety Officer (CSO) Phil Goulet, and will continue in this capacity for the duration of the CSO's leave of absence.

Security Operations has formulated an arrangement with Security Systems to have all lock and alarm service calls currently being sent to Security Operations to include Security Systems; this will better identify reoccurring issues, thus expediting repair time.

They also have structured an agreement with Facilities Services which will allow designated facilities personnel to authorize Security Officers to grant building access to contractors; this agreement will allow a seamless and expedient solution to granting contractors access.

In addition, Security Operations has implemented a more robust reporting procedure on weekends requiring a reporting log and tracking system that will direct Security Officers to certain locations on campus on/during a predetermined time line. This will ensure that all areas of the campuses will be viewed by officers during daylight and artificial light times to better keep the campuses safe.

OCCUPATIONAL HEALTH AND SAFETY

The Fall Protection Program review is near completion. Hazard assessments and safe work procedures have been developed for all campuses and guardrails have been installed at the Langley and KPU Tech campuses.

Workstation assessments have been completed for Financial Services and Learning Centre employees.

Working in collaboration with the Faculty of Science and Horticulture, safety inspections have been completed for the Richmond campus science laboratories.

EMERGENCY PLANNING

Installation of the Emergency Lock Down blinds has been completed in Langley. The Cloverdale and Richmond campuses will be completed next and an assessment will be done of the Civic Plaza campus.

Locations for placement of the Emergency Containers, which will stock emergency supplies, have been established at the Surrey, Langley and Richmond campuses.

The five KPU Emergency Protocols mandatory course for staff and faculty is 70% complete. We will continue filming on the 25th and 26th of January with KPU student participation.

We will begin installation of our KPU Emergency Protocols poster in strategic locations (classrooms/common areas) at all campuses this month.

SECURITY SYSTEMS

Langley Campus- The CCVE (camera) system was officially commissioned and all cameras are recording. The access control system is nearing completion. Delays to the primary contractor's schedule were incurred due to a lack of supply from the local parts distributor, but it is anticipated that all doors will be completed in the near future. The security system has had a few issues, primarily with the Executive Suite, which have been resolved, but it underlines the need to have the intrusion system upgraded.

Tech Campus- Progress has begun on the CCVE project; initial scope and camera locations will be planned out in mid-January, leading to creation of the document to go to tender. The OCC (Operations Control Center) project is moving forward with a second draft of the technical requirement plan received from IBI (formerly Aspyr). The space will be emptied by Facilities/IT in preparation for construction.

Civic Plaza- All systems functioning properly.

Surrey Campus – Recent events have prompted a reassessment of the camera and security system coverage throughout the campus. Although intrusion systems and camera coverage in most areas appear to be sufficient, security system audits commissioned by Houle last fall will be used as the basis for any system upgrades and repairs, including additional cameras to address blind spots.

Richmond Campus - All systems through the campus are functioning correctly, though the intrusion system in the original building is in need of upgrades.



INFORMATION TECHNOLOGY

Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans to ensure that an adequate level of staff is in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Key vacancies and hires in IT:

- System Support Technologist Filled internally (Meenakshi Sharma)
- System Support Technologist Filled internally (Manjot Singh)
- Director, Technology Services Vacant
- Senior Network Specialist (Servers) Vacant

Telephone System Implementation

Technical evaluations for the compliant submission has been completed and scoring for the vendor evaluation process has been submitted by all parties. An updated quote with revisions requested by KPU will be provided by the vendor. Procurement Services will be finalizing the process and sending the Notice of Award once the final requisition and approval is in order.

Service Desk Renovation

The boarding around the Service Desk area has been demolished and rebuilt in compliance with the code requirements (December 2019). Based on latest update from General Contractor, we are expecting the work to be started this mid-January.

Digital Ready Transformation

- Surrey 1140 meeting room scheduled for February 13 & 14, 2020.
- 4 Eclassrooms in Langley (CAHS) IT will see if the Nursing schedule can accommodate a March 2020 install.
- Updated AV digital ready technology has been installed in library study rooms. Programming and testing of the equipment is scheduled to be completed by end of January.
- The updated technology in School of Design conference room aligns with the latest conference room standards across the institution. The install is currently 90% complete and awaiting programming and testing by vendor, which will be finalized by end of January.
- Spruce 126 needs be scheduled for late Fall 2020 and is currently on hold.

Business Continuity

The team is currently in the process of planning a long term strategy for high-speed redundant links at the Richmond,

Cloverdale and Langley campuses, similar to those at Surrey. In the meantime, IT is planning short-term cost effective redundant links in the event of an internet failure. Quotes are being acquired.

CRM Project

The team is moving forward with the procurement process for the Frequency Foundry GreyMatter software. Hooper and Associates are currently working in parallel on the privacy assessment. The goal is to start the project in late January, with a go-live date slated for July 2020. This will be in preparation for the Fall 2020 recruitment cycle.

HR Applicant Tracking System

The ORACLE Taleo HR Employment Tracking system implementation is underway, and the team is working with Recruiting Dash on the implementation. The project is still on track to have the new HR Application Tracking system into a soft go-live by March 2020, and fully implemented for April 2020.

Digital Business Transformation

Ellucian consulting architects have been working with all KPU business units (HR, Payroll, Financial Services, Student Services, International and Office of the Registrar) to review the current gaps in business service deliveries. Training and redesign outcomes have been circulated to the team, and a transformation roadmap is currently being designed to assist with additional training and business analysis for all the business units.

BANNER 9 Upgrades

The BANNER Core Team is currently concentrating on year-end regulatory components for T4 and T2202a (Feb 28th deadline). The team is also preparing for the final Phase IV implementation of new BANNER Web Applications (Faculty Grade Loading, E-Commerce, Graduation, etc), to be completed by June 2020.

CRA SIN Capture for T220A

KPU is continuing to make all attempts to get SINs for all registered students in 2019 to ensure we meet the CRA regulatory requirements for T2202A. As of January 2019, CRA required that the SIN number for the 2019 year, which the institution has never captured. Thanks to the brilliant efforts of our OREG, Financial Services and Tech teams, we have captured approx. 75% of our students SIN's. Efforts will continue to ensure that KPU will have most of our SIN's captured by the February 28th deadline.

Single Sign-on Redesign

To meet the challenges of our current single sign-on (SSO) environments at KPU, efforts have been made to implement Ethos Identity Manager, a new Ellucian Single Sign-on product. This product enables KPU to simplify and remove customized SSO components and allows the use of standard SSO

Finance & Administration cont'd

technologies seen in the technology industry. An Identity Management Steering committee will be created to allow KPU to transition away from the multiple ID types (BANNER ID, Email, Short name, etc.), to a single ID such as an email address.

KPU Information Security's Participation in Canada's National Research and Education Network Joint Security Project

The purpose of CANARIE's Joint Security Project Pilot, offered in collaboration with Innovation, Science and Economic Development (ISED) Canada is to:

- Facilitate the development of a community of institutional security specialists to increase institutional awareness of security issues
- Operationalize a standardized monitoring system across Canada's research and education institutional networks, based upon standardized cybersecurity protocols
- Develop a data aggregation and visualization platform to provide a national view of network security activity on institutional networks

Develop an overarching, cohesive, and comprehensive security strategy that would support the growth of cybersecurity in the Canadian research & education community

As a project participant, KPU Information Security has received and is presently implementing a Network Intrusion Detection system that will proactively detect and log possible threats in the KPU network computing environment. The greatest benefit of this project is the security training and collaboration from Universities and Colleges across Canada.

Vulnerability Management Program

KPU Information Security is currently implementing an industry standard security vulnerably scanning program using Nessus vulnerability assessment software. Scheduled scans of KPU's Server computing environment are underway to detect and mitigate vulnerabilities before they can be exploited.

CUCCIO's (Canadian University Council of Chief Information Officers) Cybersecurity National Benchmarking Project

This project is designed to identify and promote the use of effective security practices in the higher-education sector.

KPU Information Security has signed up for three years as a project participant. Participating institutions receive three years of forensics data, performance scores for things like out-of-date server software and botnet infection levels, and their overall rating. Survey data is collected regarding the use of multi-factor authentication, simulated phishing campaigns for user education, vulnerability management practices, automated or manual responses to systems compromises and other areas of interest. Survey results are compared to ratings and scores.

Office 365 Advanced Threat Protection

KPU IT has purchased licensing for this Microsoft suite of security software. Once implemented these tools will protect KPU against sophisticated threats such as phishing and zero-day malware, and automatically investigate and remediate attacks. Presently, staff training is underway and the tools are being phased into operations.



Day to Day Phishing Mitigation Operations

KPU is under threat by numerous phishing attempts on a daily basis. All phishing attempts that are identified and reported are analyzed and mitigated by KPU's Information Security and IT staff.

The graph below shows reported phishing attempts by month since the end of July 2019. Since the inception of a number of security initiatives noted on the graph, the number of phishing reports have greatly increased from 34 at the end of July, to 523 end of November 2019. This increase demonstrates the greatly improved staff security awareness due to the numbers of reported attempts



Phishing Preventative Security Initiatives Implemented

- External Senders Outlook banner: Notifies of emails sent by an external party and to be aware
- Staff Information Security Awareness Training: Increased security threat awareness
- Phish alert button for easy reporting: Increased the reporting of Phishing attempts so that mitigation activities can proceed



FACILITIES SERVICES

CAPITAL DEVELOPMENT (Includes Planning, Design, Renovation and New Construction)

Starbucks Kiosk

KPU is in the process of building a Starbucks Kiosk in the Arbutus Building, Surrey campus. The Steering Committee and working group are engaged in this project and will be finalizing the schematic design on the Kiosk. The construction work is expected to be completed and the kiosk operational by Fall 2020.





FACILITIES MAINTENANCE/OPERATIONS/GENERAL:

Birch Building Automated Door Installation

A fully automated aluminum door system was installed in the Surrey Birch Building's main entrance. This new automated door system will improve the flow of students carrying heavy books and food items when entering/exiting the Birch Building.

Langley KPU Chiller Renewal Project

The chiller renewal project is to replace the end-of-life chiller equipment with new chiller technology to improve the distribution of campus cooling and energy efficiency. Installation and commissioning of a new York magnetic bearing chiller is expected by April 2020.







Events

Between December 5, 2019, and February 5, 2020, KPU billed \$5,441.88 to external clients and waived \$5,340.00 in fees for external KPU Partnerships.

	Unique Bookings	Total Spaces Booked:
KPU	229	630
External	7	38
Partnerships	16	137
Total	252	805

Unique bookings are a reflection of each individual event but do not indicate how many spaces were used. The Total Spaces Booked table provides information regarding how many spaces were booked over this period of time.

UNIVERSITY SPACE:

Langley Campus

An underutilized classroom, L1655 (42m², 18 seats), has been assigned to Assessment and Testing Services (ATS) to meet the growing demand for testing at KPU Langley, in particular for access exams. The reassignment is effective at the beginning of the Summer 2020 semester.

Richmond Campus

Assessment and Testing Services (ATS) office R2115 (12m²) has been reassigned as a quiet room for access exams. Vacant office R2080 (14m²) has been assigned as a replacement office.

Surrey Campus

New Vice President Students, Steve Cardwell, and his confidential assistant relocated from Cedar 2147 to Surrey Main 216. Planning is ongoing to use the open office more efficiently by adding an additional workstation.

The Senate Admin Assistants, Meredith Laird and Rita Zamluk relocated from Main 1900 to Cedar 1022 to be closer to their supervisor, Keri van Gerven.

Faculty Hotel Offices

The cabinets and lockers in the Langley, Richmond and Surrey faculty hotel offices were cleaned out at the end of the Fall 2019 semester. A number of locks were replaced to address complaints of missing keys and abandoned locked cabinets and lockers. Alternative lock options (electronic, etc.), which will be easier to maintain and less disruptive to hotel users, are being explored.

ANCILLARY SERVICES:

Shuttle Services

The new five-year contract for Shuttle Services has been completed and is shared between the KSA (60%) and KPU (40%) and has a \$361,069 cost increase to the prior five-year contract. The successful vendor from the RFP process was the incumbent, Luxury Transportation. Three brand new 20 seat buses have been purchased by the vendor

with new graphics installed to represent the up to date KPU image.

The new contract provides:

- 15% discount to KPU/KSA staff for corporate functions
- Two paid co-op internships with KPU students each contract year
- Buses will be equipped with GPS tracking linked to google maps for real-time location. Also, dash cameras have been installed – street and driver-facing for driver safety and accident mitigation.
- "Where is My Bus" app is available for all shuttles. Allows riders to schedule their travel times with real time shuttle location better.









Bookstore

All KPU Bookstores now have refrigerated units to expand the food and beverage offerings. Focus is on healthier "grab and go" options such as Healthy Planet juices, Kombucha and yogurt as alternatives to traditional soda.

Other non-refrigerated foods are also being brought in, with the focus being on "grab and go," healthier options being kept in mind.







Back-to-School bundles remain popular, with this semester's offering being three shirt styles (long and short-sleeved T-shirts and a hoodie) for \$44.95, and the KPU crested clothing continues to be a top-selling item.





Office of the Provost & Vice President, Academic

I am pleased to advise that the Ministry of Advanced Education, Skills and Training has awarded KPU \$270,000 in one-time funding to support costs associated with developing and implementing a pilot project to support mid-career learners. KPU will develop a dual strategy that involves enhancing Prior Learning Assessment and Recognition processes while developing flexible and modular course offerings that integrate micro-credentials, competency-based training, and industry partnerships. The funding is intended to support the stated activities through December 31, 2021.

In coordination with the Office of Planning and Accountability (OPA), and participation from the Faculties of Science and Horticulture and Arts, the QAPA (Quality Assurance Process Audit) site visit was conducted at the Richmond Campus on December 18 to 19, 2019. The Quality Assurance Process Audit Assessor's Report Workbook was received on January 10, 2020, and the OPA has prepared a plan and timeline for our response to the report. The panel thanked KPU for the "thoroughness of KPU's QAPA submission" and the level of engagement of the Faculties and OPA staff.

Progress continues with the activities of the Sustainable Enrolment Planning Council (SEPC). The council has identified four major themes that will be addressed in the 2020/21 academic year, the themes include: Programming, Enrolment Management, Student Success, and Institutional Processes. Within each theme, team leaders will undertake a series of projects in the current year and projects will be coordinated where overlap occurs between themes. It is anticipated that the themes, and project areas, will evolve annually as projects are completed and solutions implemented. An important goal of the Council is to ensure the transparency of the Councils activities to the university and engage KPU faculty, staff, and students in Council activities when possible.

The search for the new Dean of the Faculty of Academic and Career Advancement has concluded with Aimee Begalka being awarded the position. With regard to the decanal search for the Wilson School of Design, the selection process has concluded and at the time of writing this report the successful candidate has been informed and will be offered a contract pending Board approval. The Associate Vice President, Academic (AVPA) position is currently vacant with the transition of Dr. Steve Cardwell to the Office of the Vice President, Students. Although I only had the opportunity to work alongside Dr. Cardwell for a short period of time, I am confident that our students will be well represented and that KPU has gained a dedicated and collaborative administrator. The search process for the next AVPA has been initiated and interviews are planned for late February.

Arts

Ying-Yueh Chuang (FINA) and Greg Chan (ENGL): Maple-Washing: A Disruption. Co-curated by English and Fine Arts, this exhibit features collaborative displays created by students

in English 2301: Canadian Literature and Fine Arts: Ceramics II, Ceramics III, and Open Studio 4300 students. The exhibition, an integration of ceramics and literary analysis, articulates select parts of Canadian colonial history that resist the myth of Canada's multiculturalism: its involvement in the Atlantic slave trade; its refusal of migrant South Asians aboard the Komagata Maru; its internment of Japanese Canadians during World War II; and its discriminatory laws—Head Tax and Exclusion Act—that profiled Chinese Canadians. The exhibition ran from December to January 23 at the Arbutus Gallery on the Surrey Campus.

Design

The graduating class of the Technical Apparel Design Program traveled to Hanoi, Vietnam from October 28-November 9, 2019 to work with world renowned apparel manufacturer Maxport Vietnam Ltd. The Maxport sample development team helped students transform their designs into garments and products over a two-week period. Three Foundation in Design Squamish First Nation students and faculty member, Natasha Campbell, travelled to Mexico to the Intercultural University of the State of Tabasco as part of the Grant Program for Canadian Indigenous Students supported by the Mexican government. This exchange program focused on an exploration of culture through travel and learned experiences and to enhance awareness of global indigenous practices. The experience for all participating has changed the way they perceive language and design. Funding for this amazing student opportunity was also provided by KPU International and the Office of the Provost.

Health

The Watson Centre Society for Brain Health is partnering with the Faculty of Health at KPU on a research study to analyze cognitive decline in older adults with signs of mild cognitive impairment. Currently, there are few clinical options for treatment when patients notice a decline in their cognition. This collaborative research project will explore the impact of a holistic cognitive rehabilitation program on slowing the progression of cognitive impairment while maintaining the quality of life and independence. Bachelor of Science in Nursing students have established community partnerships with Peace Arch Hospital, Center for Active Living within the Community Recreation program, to roll out the "Move for Life" program. The program aims to bring community leaders together to enhance physical literacy in their community in the areas of education, recreation and sport health. KPU students will have the opportunity to assist with launching this program, from the patient's hospital bed, help to set achievable mobility goals from patient admission up to and including discharge and re-integration in the community.

Science

KPU hosted another successful KPU Science Challenge with 52 teams and 400 junior high and high school students in

Office of the Provost & Vice President, Academic cont'd

attendance from across southwestern British Columbia. This event is comprised of a series of experiments and challenges which are scored and the highest scoring schools are awarded the championship. A large crew of dedicated faculty and staff helped make this event happen. The Faculty of Science and Horticulture also hosted a booth at the second annual Girls and STEAM Symposium held at Telus Science World. Over 300 female students, aged 11-13, attended the event to participate in workshops, hear keynote speakers and connect with mentors from the STEAM community.

Trades and Technology

On January 14, the Faculty of Trades and Technology welcomed over 250 high school students, their parents and representatives from eight school districts to KPU Tech for an orientation to the Youth Train in Trades program. The Faculty is planning for 208 high school students in Automotive Service, Carpentry, Electrical, Masonry, Millwright, Plumbing and Welding. (The length of each training program varies based on the Industry Training Authority standards). The KPU Library and KPU's Department of Geography and the Environment organized a full day of events to mark the fourth annual GIS Day @ KPU on Nov 13, 2019. GIS Day is an annual worldwide celebration for users of Geographic Information Systems (GIS) technology. GIS Day @ KPU brought together KPU GIS users and learners — including faculty, students, and staff — who discussed the many benefits of GIS technology.

Notable meetings and events attended by the Provost and Vice

President's Office include:

- BCAIU VPA's Meeting, Vancouver, December 13;
- Quality Assurance Process Audit Review, Richmond Campus, December 18-19;
- BCAIU Presidents and VPA's Strategic Planning Meeting, Vancouver, January 07;
- Finding the Path to Shared Prosperity, Vancouver, January 14:
- Trades Training British Columbia, Board of Directors, Vancouver Airport, January 20; and
- Work Integrated Learning (WIL) Council of University Executives and Future Talent Council and the Business-Higher Education Round Table, York University, January 23.



Faculty of Academic and Career Advancement (ACA)

ACADEMIC & CAREER ADVANCEMENT

ACA Academic Plan

The Academic Plan Working Group members will take a leading role at department meetings to help generate an inventory of current practices as related to the themes of the ACA Academic Plan: Access, Indigenization/Decolonization and Currency/Innovation/Technology.

As part of the Indigenization/Decolonization theme members of ACA are reading *The Truth About Stories* by Thomas King. The first reading circle will be held on Friday, January 24.

Gillian Sudlow, ACP faculty member and member of the University's Micro-Credentialing Working Group, presented a session on KPU-wide badging and micro credentialing at the ACA Faculty of the Whole meeting in December. Gillian Sudlow and Janet Webster's ACP Digital Badges Pilot Project will form part of the ACP initiatives related to the Currency/Innovation/Technology goal of the plan.

ACA Dean Search

ACA welcomes Aimee Begalka as the Dean of ACA. Aimee was an ENGQ instructor, Co-Chair of the Academic and Career Preparation department, ACA Associate Dean, and ACA Interim Dean prior to accepting the role of Dean.

Metis Project

KPU in partnership with Metis Provincial Council of BC and in conjunction with the Faculty of Academic and Career Advancement will be offering a six-week, 35 hours/week Basic Business Competency Course starting in February. The students will be Introduced to business skills including computer applications, business math, communications and bookkeeping. The course will be offered at the Civic Plaza campus.

KDocs

Back by popular demand, KDOCs is proud to present a free return engagement of the award winning documentary *Because We Are Girls*, including a Keynote Address and Panel Discussion. The special presentation is on January 30, 2020 at the Surrey Conference Centre beginning at 3:30pm. See http://www.kdocsff.com/upcoming-events for more information about this film and event.

ACADEMIC & CAREER PREPARATION (ACP)

ACP faculty members Sean Conway and Louise Bruins are exploring Reading Apprenticeship, a teaching framework that would be used to improve students' academic literacy through inquiry-based learning. An online Reading Apprenticeship 101 training course is available for faculty as well as a conference being held in Bellingham, Washington on March 6 & 7. https://readingapprenticeship.org

ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

APPD is getting close to the launch of the new "Path to Post-Secondary" pilots planned for Spring 2020. APPD faculty member Pat Foreman continues to work closely with school district representatives in the Richmond, Surrey and Langley campus areas to plan and implement this five-week Transition program for high school students.

APPD also received good news from the Ministry of Advanced Education, Skills and Training about the opportunity to carry over funding for this exciting transition program into next year. This same funding will also allow another opportunity to offer the Innovative "Teens on Turf" program in 2021. The Teens on



Turf program is a partnership between APPD, KPU's Turf Management program (Stan Kazymerchyk) and the Langley School District, and was successfully piloted in Langley last year!

Many APPD students are once again taking advantage of the opportunity to enhance their skills (and their resumes) by participating in Foodsafe and First Aid courses, made possible in part by funding from the Career Enhancement Fund.

APPD continues to maintain strong alliances in the community through participation in transition committees in each of the campus areas as well as participating in presentations at events such as the "Real-Talk" event hosted by KPU-APPD and the



Richmond Centre for Disability. Several students joined other members of the community to participate in a workshop on conversations about dating, love, relationships, and sex.

ENGLISH LANGUAGE STUDIES (ELS)

The Professional Communication for Internationally Educated Nurses (PCIEN) course is being offered again this spring. PCIEN "is a performance-based course designed to assist internationally educated nurses to improve their communication skills for entry into professional practice; expand health and idiomatic vocabulary; and increase understanding of culturally expected behaviours in the Canadian health care system." (https://www.kpu.ca/aca/els/pcien)

The ELS Program Review Quality Assurance Plan One-Year Follow-Up Report was submitted and will be presented at the Senate Standing Committee on Program Review on January 22.

ELS faculty continue to assist with KPU marketing events to distribute information and answer questions about the ELS program.

Faculty of Arts

SPOTLIGHT:

Ying-Yueh Chuang (FINA) and Greg Chan (ENGL): Maple-Washing: A Disruption. Co-curated by English and Fine Arts, this exhibit features collaborative displays created by students English 2301: Canadian Literature and Fine Arts: Ceramics II, Ceramics III, and Open Studio 4300 students exploring the theme of Canadian identity from the perspectives and lived experiences of the cultural other. The exhibition, an integration of ceramics and literary analysis, articulates select parts of Canadian colonial history that resist the myth of Canada's multiculturalism: its involvement in the Atlantic slave trade; its refusal of migrant South Asians aboard the Komagata Maru; its internment of Japanese Canadians during World War II; and its discriminatory laws—Head Tax and Exclusion Act that profiled Chinese Canadians. The 16 displays contest the erasure or sanitization of narratives that document these "maple-washed" incidents in Canadian history. Exhibition -December 9, 2019 to January 23, 2020 at Arbutus Gallery, Surrey campus, KPU. Students involved: Zafer Ahmed, Sukhjeet Atwal, Jasmin Chahil, Celesta De Roo, Charmaine, Anne Detruz, Dominique Gonzaga, Helen Hoang, Kacey Hughes, Samuel Iarkov, Kaitlin Kantilas, Kassidy Kaszonyi, Sean Kirk, Yolanda Leung, Zoe Leung, Molly Livingston, Kason Liu, Murasaki Liu, Dewina Luechtefeld, Magan Magan, Jaskaran Mahil, Amiel Mendoza, Shahnaz Mohammadi, Leila Nicar, Adeline Ren, Amiee Risby, Charayah Romo, Leah D. Rosehill, Miranda Russell, Sharandeep Sandhu, Kiran Sangha, Cassandra St. Godard, Timothy Troupe and Kelly M. Yorke.

STUDENTS:

- Daniel Bernstein (PSYC): Thesis Committees and Student Supervision
 - * Patricia Coburn (Ph.D., Psychology), SFU, 2014-present; committee member.
 - * Daniel Derksen (M.A., Ph.D. Psychology), SFU, 2017-present; thesis and dissertation supervisor.
 - * Megan Giroux (M.A., Ph.D. Psychology), SFU, 2014-present; thesis and dissertation supervisor.
 - * Deva Ly (Ph.D., Psychology), Australian National University, 2019- present; committee member.
 - * Camille Weinsheimer (Ph.D., Psychology), SFU, 2017-present; committee member.
- Dr. Jocelyn Lymburner (PSYC): PSYC 2350 students created mental health infographics which are now posted in the Surrey Main building outside the Department of Psychology.
- Dr. Michael Ross Pink (POLI): KPU Student Climate Change Ambassador Presentations at Princess Margaret Secondary School, Surrey on December 11, 2019. The KPU Student Climate Change Ambassador program is designed



to send KPU students to high schools, universities and public audiences to give informative presentations on Climate Change followed by a question and answer session. The group has already given three presentations in December at Princess Margaret Secondary with more to come in 2020. Student ambassadors: Kine Afework, Ronell Pena, Lincoln Saugstad and Abdulsalam Arif.

COMMUNITY ENGAGEMENT:

- Dr. Jocelyn Lymburner (PSYC): Employee Engagement: Dr. Jocelyn Lymburner organized a department specific Appreciative Inquiry session. This is part of the broader initiative to more fully engage KPU employees and the goal of these sessions is to identify what we are doing well. Teresa Smith facilitated this inquiry session (January 16, 2020).
 - Dr. Jocelyn Lymburner organized a mental health workshop for students on "How to be Miserable in your Twenties" - Dr. Randy Paterson. Funded by FAEAF. (January 21, 2020).
- Larissa Petrillo (ANTH): Anthropologist for school visit for National Association of Practicing Anthropologists (NAPA), sections of the AAA (American Anthropology Association), Princess Margaret school, Surrey (ran 2 classes for Social Sciences), November 22, 2019.
- Larissa Petrillo (NGO and Nonprofit Studies): Survey design with Port Moody Library and John Shepherd, KPU Accounting.
- Yanfeng Qu (LANC): The Languages and Cultures department hosted KPU's very first Chinese New Year Celebration on January 23rd, 2020, 12:30-3:30, at Richmond campus. It is organized, led, and even catered by our Mandarin program students with free food, games, singing and dancing performances by invited artists from the community. The festive party is expected to attract a large crowd, putting Arts and LANC in the limelight.



 Daniel Tones (MUSI): Daniel Tones and fellow KPU instructor, Paolo Bortolussi, gave a lecture-performance at Trinity Western University in Langley, BC. Topics in the presentation included career development, repertoire development, and musical interpretation. January 8, 2020,

RECOGNITION

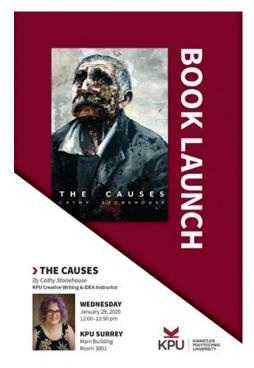
Awards and Appointments:

- Francis Kofi Abiew (POLI): Peer Reviewer, International Security, January 2020, Reviewer, Routledge Publishers, London, December 2019, Peer Reviewer, Global Governance: A Review of Multilateralism and International Organizations, December 2019.
- Candy Ho (EDST): Received a course release to explore the possibility to incorporate ePortfolios in the Diploma in General Studies Program.
- Larissa Petrillo (ANTH): SSCTL Senate Standing Committee on Teaching and Learning, ex-officio member, ongoing. Teaching Fellow, Experiential Education and Community Engagement, 2019-2020.
- Doran Smolkin (PHIL): Received 0.6% PD Grant to fund a course release to produce a paper to submit to a Philosophy journal for peer-review. Spring Term 2020.

Creative Works and Scholarly Publications:

- Marie-Therese Atsena Abogo (ANTH): Atséna Abogo, M.-T. (2019). Hip-Hop and poverty: between cultural resistance and economic creativity. Reflets, 25 (1), 111–132 (published in November 2019). https://doi.org/10.7202/1064670ar
- Daniel Bernstein (PSYC): Bodner, G.E., & Bernstein, D. M. (2020). The integrative memory model is detailed, but skimps on false memories and development. Commentary on Bastin et al. Behavioral and Brain Sciences. Jan 3;42:e284. doi: 10.1017/S0140525X19001870.
 - * Manuscript reviews for publication in the following journals: Child Development and Memory & Cognition

- Shelley Boyd (Associate Dean): (with co-authors Nathalie Cooke, McGill University, and Alexia Moyer, Independent Scholar) "A Literary History of Mandarin Orange in Canada." Gastronomica, Spring 2020, 83-89.
- Samantha Dutton-Jones (Arts, Dean's Office): On January 29th, KPU staff, admin, and students attended "The Causes" Book Launch reading by KPU Creative Writing & IDEA Instructor, Cathy Stonehouse.



- Kitty Leung (FINA): Invited to install a two-person printmaking exhibition titled "Fallen" at Taipa Village Art Space Macau from January to March 2020. It is a new artist-run center at the heart of the historic neighborhood.
- Tara Lyons (CRIM): Tara Lyons, Andrea Krüsi, Edna Edgar, Sylvia Machat, Thomas Kerr & Kate Shannon (2019) The Impacts of Intersecting Stigmas on Health and Housing Experiences of Queer Women Sex Workers in Vancouver, Canada, Journal of Homosexuality, DOI: 10.1080/00918369.2019.1694337.
- Carla MacLean (PSYC): MacLean, C. L., Smith, L. & Dror, I.
 E. (in press publication January 2020) Experts on Trial: Unearthing Bias in Scientific Evidence. UBC Law Review.
- Lilach Marom (EDST): Marom, L. (2020). [Not] speaking truth to power: Ethical dilemmas of teacher candidates during practicum. Teaching and Teacher Education, 89. Doi https://doi.org/10.1016/j.tate.2019.103002
- Paul Ohler (ENGL): "Creative Process and Literary Form in Edith Wharton's Archive" in The New Edith Wharton Studies eds. Jennifer Haytock and Laura Rattray. Cambridge University Press (2020).

- Syed Ashiq Ali Shah (PSYC): Shah, A.A., Lopes, A., & Kareem, L. (2019). Challenges faced by International students at Kwantlen Polytechnic University. International Journal of Multidisciplinary Perspectives in Higher Education, 4 (1), 111-135. DOI: https://doi.org/10.32674/jimphe.v4i1.1408 (published, December 2019).
- Greg Simmons (CRIM): "<u>A Scourge of the Sea</u>" article on salmon farming for the KPU Social Justice Centre (December 2019)

Public Presentations:

Marie-Therese Atsena Abogo (ANTH): Interview for CKIA Quebecer radio show: "Dignité Noire", November 18th, 2019 (45th-55th minutes), about recent published research on Black immigrants' poverty in Quebec and new propositions. https://www.facebook.com/Digniteckia/videos/2516293575276018/



- Shelley Boyd (Associate Dean): "Margaret Atwood's The Testaments." A Roundtable organized by the Margaret Atwood Society. Modern Language Association (MLA) Conference, Seattle, Washington. 9 January 2020.
- Shelley Boyd (Associate Dean) with co-presenter and former Research Assistant Brigitte Leblanc (KPU graduate):
 "Gotta Love KD? Kraft Dinner's Literary Lives" Faculty of Arts Speaker Series. December 2nd 2019.
- Wade Deisman (Associate Dean): Assessing and Responding to the Incel Threat: Radicalisation to Violence, Risk, and Protective Factors," Arts Brown Bag Lunch Series, February 5, 2020.
- Samantha Dutton-Jones (Arts, Dean's Office): Arts Speaker Series, Debating 'political correctness' in academia: From PC language in the classroom to publication of fake 'grievance' papers - Arleigh Reichl, Psychology & Wayne Podrouzek, Psychology. January 15, 2020.
 - * Science World Speaker Series, Between Science and Mythology: The World of Bollywood Science Fiction Film - Dr. Asma Sayed, English. January 20, 2020.



- * Arts Degree Advisor, Naomi Ben-Yehuda and Communications & Events Coordinator, Samantha Dutton-Jones teamed up to plan the "Teacher Education Forum", an event aimed to inform KPU students on what steps they need to take at KPU to become an elementary, middle or high school teacher. Teacher Education Forum, January 27, 2020.
- Candy Ho (EDST): Facilitated two sessions at Cannexus, Canada's largest career development conference, titled, "Teaching Career Using the UN Sustainable Development Goals" and "Taking the Career Development Ninja Challenge" on January 28-29, 2020.
- Nancy Norman (EDAS): Presentation at the 3rd International Conference on Teaching Deaf Learners in Haarlem, The Netherlands.



- Paul Ohler (ENGL): "Neurasthenic Minds in Edith Wharton's Short Stories" January 9, 2020. Modern Language Association Convention, Seattle WA.
- Kurt Penner (PSYC): Practicum Instructor/Coordinator Kurt Penner hosted a series of information sessions from late October into mid-January, with a record 45 students attending. We are excited for the coming Summer Practicum semester and will invite the public to the student Practicum presentations to be held July 29th, 2020. Psychology Practicum Information Sessions took place on October 25, November 18, November 22, January 9, and January 21st 2020.
- Wayne Podrouzek and Arleigh Reichl (PSYC): "Debating 'political correctness' in academia: From PC language in the classroom to publication of fake 'grievance' papers" Faculty of Arts Speaker Series, January 28, 2020.
- Dr. David Sadoway (GEOG and ENVI): Visit to Leiden University (Netherlands) Nov.28-Dec.4, 2019, featuring two public seminar presentations and a preparatory visit:
- Presented IIAS* Lunch Lecture (Looking back a decade before 'Protestscapes' in Hong Kong) https://www.iias.asia/events/looking-back-decade-efore-protestscapes-hong-kong [*International Institute for Asian Studies, Leiden University, Dec.3]
- Presented KITLV Public Seminar (Sonic states in Singapore)
 https://www.kitlv.nl/event/seminar-sonic-states-in-singapore-urban-noise-in-apoliticized-soundscapes-david-sadoway/
 [Royal Netherlands Institute of Southeast Asian and Caribbean Studies, Leiden University, Nov.28).
- Dr. Asma Sayed (ENGL): Conference Presentation: "Teaching South Asia in an Interdisciplinary Social Justice Context." South Asian Literary Association Annual Conference, Seattle, January 7-9, 2020.
 - * Invited Presentation: "Between Science and Mythology: The World of Bollywood Science Fiction Film." KPU Science Speakers Series, TELUS World of Science, Vancouver, January 20, 2020.
- Cathy Stonehouse (CRWR): Book launch of the recently published "The Causes", January 29, 2020.
- Daniel Tones (MUSI): Daniel Tones joined the Kamloops Symphony as Principal Percussionist for two performances in Kamloops, BC. December 14 and 15, 2019.
 - * Daniel Tones was a guest performer with the Nadeau Ensemble in a concert of seasonal music at the Wall Centre in Vancouver, BC. December 18, 2019.
 - * Daniel Tones and the ensemble he leads, Fringe Percussion, presented a matinee performance of music for flute and percussion at the Kay Meek Centre in West Vancouver, BC. January 12, 2020.

UNIVERSITY WIDE INITIATIVES:

- Arts Chairs: Retreat at Lelem at the Fort, January 10, 2020.
- Daniel Bernstein (PSYC): Arts Research and Scholarship Committee (Vice Chair 2013-2016, Chair 2016-2017, KPU), 2013-
 - * Health Sciences Advisory Committee, member (KPU) 2019-present.
 - * Royal Society of Canada's College of New Scholars, Artists, and Scientists Review Panel, 2020.
 - Senate Standing Committee on Research, Committee member (KPU) 2018-present.
- David Burns (EDST), Naomi Ben-Yehuda (Arts Degree Advisor) and Greg Millard (Associate Dean): Presented "faculty session" at the Spring Orientation, January 2, 2020.
- Kristie Dukewich (PSYC and Arts Planning and Priorities Committee Chair): BA Framework Town Hall, January 29, 2020.
- Samantha Dutton-Jones (Arts, Dean's Office): Holiday Tree
 of Cans The Faculty of Arts alongside the President's
 Office collaborated to build a "Holiday Tree of Cans" for
 the last two weeks of December 2019. Staff,
 administration, and students were encouraged to bring in
 non-perishable and canned good items to their local KPU
 Campus library and watch as the Holiday tree of cans was
 brought to life. All proceeds were donated to the Surrey
 Food Bank.
- Candy Ho (EDST): Co-facilitated the Instructional Skills Workshop with Dr. Alice Macpherson, Dec 16-19, 2019.
- Larissa Petrillo (ANTH): Member, Teaching Award Committee, Faculty of Arts Teaching Award. KPU representative, Carnegie Community Engagement Canadian Pilot, 2019-2020.
- Yanfeng Qu (LANC): Our Languages and Cultures department will host KPU's very first Chinese New Year Celebration on January 23rd, 2020 at Richmond campus. It is organized, led and even catered by our Mandarin program students with free food, games, singing and dancing performances by invited artists from the community. The festive party is expected to attract a large crowd, putting Arts and LANC in the limelight.
- Dr. Asma Sayed (ENGL): Organizer, Film Screening and Panel Discussion: 3 Seconds Divorce, KPU, October 10, 2019.

Faculty of Health

VISION 2023 STRATEGIC PLAN

Creativity Teaching Practices—C1. Increase innovation in teaching, learning and curriculum

Bachelor of Science in Nursing

- A week's worth of uncertain, inclement weather can 'bury' a theory course trying to launch at the beginning of the semester; a critical, stage-setting time that impacts how assignments (and ultimately learning) unfolds. An Artic Front swept into the BC Coast on the 3rd week of the 2020 Spring semester. The Teaching Learning Commons quickly, eagerly and effectively offered an IT-naive faculty member the opportunity to explore and expand her online learning capabilities.
- Robin Leung and Lisa Gedak, in the KPU Teaching-Learning Commons, assisted Nursing faculty member Connie Klimek to quickly convert her in-class lesson to an online lesson from home. The learning outcomes were achieved when Connie was taught how to record audio and visual in Kultura's "Capture Space" and to upload it into her Moodle platform. The now-virtual class permitted students to watch and listen to Connie's lecture, watch and comment on an embedded video, and use Moodle's forum to discuss how concepts are applied in the video with post-replies.
- This spontaneous online class was well-received. Many students are young, new drivers, and are very concerned about having an accident during their slippery commute from distant homes to the Langley campus.
- Students reported that the diversity in the learning delivery was fun and engaging and was "a nice change from the usual classroom experience. We learned a lot AND we can watch it over and over again". This experience has also been inspiring for Connie. She signed up for several more professional development opportunities with the Teaching & Learning Commons and will be attending a conference dedicated to enhancing online teaching capabilities.

Graduate Nurse Internationally Educated Re-Entry

- The GNIE program had faculty teaching in the clinical setting join faculty teaching in the lab setting for a simulation experience for GNIE 1117 students. Students practice assessments they have learned in lab with their clinical instructors. By completing the simulations, students are able to bridge their learning between the lab setting and the hospital setting. In theory courses, students complete mind-maps to link together disease process with nursing care in order to develop an understanding of the interconnectedness of patient care.
- In the Relational Engagement class, students participate in the simulation labs but instead of practicing psychomotor

skills the students are practicing communication techniques through various scenarios. This prepares students to become effective communicators in the clinical setting.

Bachelor of Science in Nursing—Advanced Entry

 Within the BSNAE program, faculty are engaging in online teaching workshops, students are learning in a blended environment with Moodle, Mahara, Skype and Big Blue Button. The program is looking forward to incorporating Peddle Pad later this year.

Health Care Assistant

- The HCAP program uses various teaching and learning methods within its classroom and lab settings. The program provides peer-to-peer learning, small group discussions, independent learning, classroom discussions and debates, as well as utilizes flipped classrooms.
- Ultimately HCAP uses small group, large group and independent learning assignments and assessments to promote a trusting, inclusive and collaborative learning culture in the classroom.
- Furthermore, through the use of reflection and simulated practice, this allows students to make errors, analyze and progress in an encouraging learning environment.

NEW PROGRAMS, POLICIES AND INITIATIVES

Health Care Assistant Program Accessibility

To make the Health Care Assistant program more accessible, whilst keeping in line with the BC Health Care Assistant Registry and other educational institutes, as well as strategies to boost enrolment in the HCAP we are:

- Changing the minimum grade of B in BC English 11 and BC Communications 12 to a:
- Passing grade this change will align with the Admissions Requirements more closely and with those of other postsecondary institutions and the Health Care Assistant regulatory body. This change will be implemented for the Fall 2020/2021 intake. However, the program will be providing variances for Fall 2019/Spring 2020 intakes.
- Removal of the mandatory information session. This will reduce the extra cost to students as the information is readily available online and will be implemented for the Fall 2020 intake. However, the program will be providing variances for Fall 2019/Spring 2020 intakes.
- Discontinuing the HCAP 1260 (Tech course) outline and moving content to HCAP 1121 and HCAP 1136 course outlines. This curricular change will decrease program credits from 34 to 33 (1260 course content is required at the start of the program to support student success and

this will also reduce the cost of the program and be more competitive with other post-secondary institutions). This change is effective for the Fall 2020 intake. The above was presented to the Senate Standing Committee on Curriculum and approved.

- A pilot project for Fall 2019 is underway and aims at providing HCAP theory courses on the KPU Surrey campus as a strategy to boost enrolment (an increase in enrolment for Fall 2019 was noted). However, 2nd semester courses were offered at the Langley campus as there was limited to no availability of e-classrooms on the Surrey campus.
- Partnership with four school districts to provide Dual Credit, potentially starting in February 2021.
- One-time funding provided by the Ministry of Advanced Education, to be applied towards an extra HCAP cohort. The extra cohort start date is to be determined.

COMMUNITY ENGAGEMENT:

Nursing 2145 students attend the 2019 BC Support Unit Conference

• 16 Nursing 2145 students, within the Bachelor of Science in Nursing program, and BSN faculty members Connie Klimek and Joyce Mackenzie, attended the 2019 BC Support Unit Conference on November 20, at the Marriott Pinnacle Hotel Vancouver. This year's conference theme was *Putting Patients First*. Students participated in a variety of concurrent sessions throughout the day. In particular, students enjoyed learning about population health promotion through the practice of truth and reconciliation, as part of the keynote address presented by Elder Roberta Price. The conference was an informative one, with over 450 people in attendance, including stakeholders involved at all levels of the healthcare system, from patients, researchers, educators and students.





Watson Centre Society for Brain Health & KPU Health partnership

• The Watson Centre Society for Brain Health is partnering with the Faculty of Health at Kwantlen Polytechnic University on a research study to analyze cognitive decline in older adults with signs of mild cognitive impairment. Currently, there are only a few clinical options for treatment when patients notice a decline in their cognition. This collaborative research project will explore the impact of a holistic cognitive rehabilitation program on slowing the progression of cognitive impairment all while maintaining the quality of life and independence.

Bachelor of Science in Nursing students – Peace Arch Hospital

Bachelor of Science in Nursing students have established community partnerships with Peace Arch Hospital, at the Center for Active Living within the Community Recreation program to roll out the "Move for Life" program. The program aims at bringing community leaders together to enhance physical literacy in their community in the areas of education, recreation and sport health. Our students will have an opportunity to assist with launching this program, from the patient's hospital bed, helping to set achievable mobility goals from their admission up to and including discharge and re-integration in the community. The focus for students and patients is on developing creative ways of learning how to creatively reduce length of stay and facilitate safe discharge planning. In turn, patients go home with a better appreciation of physical literacy for our aging populations.

RECOGNITION

Health Care Assistant

 Lorraine Guild and Judith DeGroot are working on an Open Education Resource with support and assistance from Rajiv Jhangiani and his team in Teaching and Learning Curriculum Design.

• The OER is an Open Education Resource called "Living Life with Dementia". It is a free online educational resource for many different audiences, such as people living with dementia, caregivers and professionals. There will be two streams of the course, one will be for information and the other will be an academic stream. Those wishing to do the academic stream of the course will earn a badge. The course has also been accepted into the OER University. The course should be launched early in the New Year.

EMPLOYEE ENGAGEMENT

Welcome Elena Franco, Interim Divisional Business Manager

• The Faculty of Health is pleased to welcome Elena Franco, as the Interim Divisional Business Manager for the Faculty of Health. Elena joined KPU in March 2018 as the Confidential Assistant to the Executive Director, Financial Services. Elena has been an asset throughout the implementation of a departmental strategic plan with key performance indicators for Financial Services, as well as re-engineering of the financial policy and procedure framework to improve efficiency. Elena is currently studying Accounting and Finance at KPU's School of

Business, and looks forward to leveraging her experience in Finance & Administration to support the Faculty of Health in fostering student success. Health is very excited to have Elena's support and we look forward to working with her. Welcome Elena!

Welcome Jasmeen Tattla, Administrative Assistant, Bachelor of Science in Nursing program

The Faculty of Health is pleased to welcome Jasmeen Tattla, as the new Administrative Assistant for the Bachelor of Science in Nursing program. Jasmeen recently joined Health through an Auxiliary position for the BSN program. She brings nearly a decade of KPU experience to the Faculty of Health, having worked in various roles with a number of faculties and departments - including Procurement Services, Future Students' Office, Human Resources, Dean's Office -School of Business and as a Student Enrolment Specialist. Throughout her duties, Jasmeen has played an integral role in providing a full range of administrative support and services to faculty, staff and students. The Faculty of Health looks forward to working with Jasmeen and is very excited to have her back with our team on a permanent basis. Welcome back Jasmeen!



Faculty of Science and Horticulture

NOTEWORTHY ITEMS:

KPU hosted another successful KPU Science Challenge with 52 teams and 400 junior high and high school students in attendance. This event is comprised of a series of experiments and challenges which are scored and the highest scoring schools are the champions. A large KPU crew helped put this event on, including the event captains: Takashi Sato (PHYS), James Hoyland (PHYS), Mike Coombes (PHYS), Leah DeBella (BIOL), Richard Popoff (CHEM), Michael Poon (PHYS), Jillian Lang (PHYS), Laura Flinn (PHYS), Allyson Rozell (MATH), and Judy Bicep (MATH). In addition, there was support from Bob Chin (PHYS retiree), Triona King (FSH), Kianoosh Tahani (PHYS), Wilson Chim (CHEM) and Bernie Flinn. KPU Science Challenge is organized by Don Mathewson (PHYS) and Triona King (FSH Communications and Event Specialist).

FSH hosted a booth at the second annual Girls and STEAM Symposium held at Telus Science World on. Over 300 girls aged 11-13 attended the event to participate in workshops, hear keynote speakers and connect with mentors from the STEAM community. KPU instructors Richard Popoff and Catherine Chow (CHEM), Amy Jeon and Michael Kiraly (BIOL), Pierayeh Vahdani (PHYS), Kathy Dunster (HORT) and Melissa Drury (EPT) provided various interactive activities and hands-on demos for these future scientists.

Ongoing efforts by Gary Jones, Laura Bryce and Shelley Murley (HORT) have yielded some newsworthy achievements at KPU Langley. At the KPU Field Labs, the volume of waste from the crop turnaround was cut in half with some creative problem solving and a renewed focus on reduce, reuse and recycle. Biodegradable twine and support clips were recently sourced for new plantings and have replaced previously used materials to demonstrate an ongoing commitment to sustainability and to align field lab practices with Vision 2023.

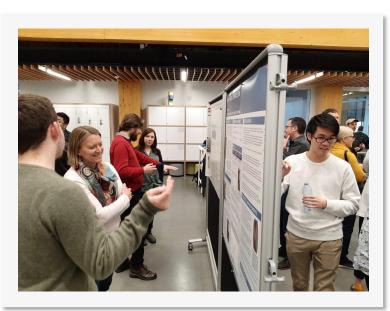
STUDENTS:

- FSH participated in the KPU Tech Open House on November 20, highlighting the CADD Technologies programs. Todd Bolenback and Steve Kennedy (CADD) hosted interactive demos throughout the event.
- The Physics Department hosted a Physics for Modern Technology student-faculty social on November 20 to welcome new and returning Physics students to KPU.
- Sustainable Agriculture and Physics held their 5th annual Student Research Symposium at the KPU Richmond on December 10th. Students gave oral or poster presentations highlighting their original research. The symposium was organized by Michael Bomford and Rebecca Harbut (AGRI), and James Hoyland, Michael Poon and Takashi Sato (PHYS).
- Maria Valana (HORT) helped coordinate the Horticulture Student club 'Cohorts' Christmas



arrangement fundraiser.

- KPU Brewing hosted a brewery tour for a class of KPU Sustainable Agriculture students on a field trip organized by Arcadio Viveros Guzman (AGRI). The tour and tasting was hosted by Martina Solano Bielen (BREW) and DeAnn Bremner (Communications, Events and CPS Coordinator).
- Kianoosh Tahani and Faezah Mohammadbeigi (PHYS) ran two sessions of mock Physics labs for high school students as part of the KPU Future Students Office (FSO) Discovery Day on November 25 at the KPU Surrey campus. The Discovery Day students took part in the vibrating string lab to learn about standing waves.
- Laura Bryce (HORT) took her class on field trips to Taisuco Canada, an orchid operation in Abbotsford, as well as Morgan Creek Tropicals in Surrey.



KPU Brewing hosted the following in-class guest speakers:
 Gina Feist, Executive Director, Brewing and Malting Barley
 Research Institute; Peter Watts, Managing Director,
 Canadian Malting Barley Technical Centre; Luke Chapman,
 Director, Federal Affairs, Beer Canada; and Joe Wiebe,
 Craft Beer Revolution.

COMMUNITY ENGAGEMENT:

- FSH participated in the TechCon Millennium Education Fair

 a STEM-oriented conference for high school students –
 held at the Vancouver Film School. Triona King (Communications and Event Specialist) hosted an FSH program information booth.
- FSH attended the Surrey Board of Trade Agriculture Industry Reception. Gary Jones (HORT) and Triona King participated in the event, promoting our horticulture and agriculture programs.
- Members of the Physics Department (Fergal Callaghan, James Hoyland, Mike Coombes and Michael Poon), and 4th year degree student Michael Hilborn, met with members of the PMT Program Advisory Committee (PAC) to update the committee with regards to student projects, student work experience and recent PMT graduates. Feedback was solicited from the PAC with regards to improving the programming content in the PMT program.
- Michael Poon (PHYS) represented KPU at the Engineers and Geoscientists of BC (EGBC) Richmond-Delta executive branch meetings. EGBC Richmond-Delta provided awards for the Best Junior Design and Best Senior Design at the Kwantlen Science Challenge.
- KPU Brew Lab beer was featured at the BC Culinary Apprentice of the Year competition reception. The event was hosted at the Vancouver Community College (VCC) Downtown campus and was sponsored by VCC, the Chefs Table Society of BC, Industry Training Authority BC and the BC Chefs Association.
- Alek Egi, Dominic Bernard and Martina Solano Bielen (BREW) hosted a KPU Brew Lab brewery tour and tasting for the KPU President's Advisory Committee on the Langley campus coordinated by DeAnn Bremner (Communications, Events and CPS Coordinator).
- Janis Matson (HORT) presented a Designing for the Shade Seminar at Van Dusen Gardens.
- KPU Brewing piloted brewing with rice, in collaboration with Mike Wichmann from Revelstoke Brewing.
- Alek Egi (BREW) represented KPU Brew at the Farm Country Brewing Official Opening.
- The Langley Sustainable Agriculture Foundation (LSAF) has signed a license agreement with the Township of Langley to utilize portions of the Derek Doubleday Arboretum for a

'Langley Learning Farm'. A partnership of community-based Langley organizations, including the School of Horticulture at KPU (Gary Jones), School District 35, Langley Environmental Partners Society, LSAF, and Seyem Qwantlen, has been working together for three years to develop the Langley Learning Farm.

RECOGNITION:

Smith, editor of, hand-delivered the first copies of the Winter 2019 issue with KPU Brewing featured on the cover. The issue includes an in-depth article on KPU Brew's 2019 BC Beer Awards wins, including winning BC Brewery of the Year, and the Brewing and Brewing Operations Diploma program. The magazine was received by instructors Alek Egi (Brewing), Nancy More (Brewing), Derek Kindret (Brewing) and student Miguel Molina Flores (Brewing). The visit was coordinated by DeAnn Bremner (Communications, Events and CPS Coordinator. https://www.whatsbrewing.ca/magazine/



 Karen Davison (BIOL) gave the radio interviews based on her published study on how nutrition is linked to depression:_CKNW Radio: The John McComb Show; Your diet can put you at risk of depression, according to a new study, Science with Simi; Mauvaise alimentation et dépression ne font pas bon ménage, Radio Canada. Karen also had a number of media articles published based on this study.

PRESENTATIONS:

• Karen Davison (BIOL) gave the invited presentation, 'Integrating Healthy Eating and Mental Health Promotion into Public Health Practice' at the Public Health Ontario Rounds, Toronto, ON.

- Karen Davison (BIOL) was a co-presenter of the talk, 'Determinants of post-traumatic stress disorder in participants of the Canadian Longitudinal Study on Aging' at the 47th NAPCRG Annual Meeting, November 16-20, 2019, Toronto.
- Lee Beavington (BIOL) participated in multiple SFU President's Dream Colloquium Events, on the topic of Creative Ecologies, including doing a reading for the Landscape | Interrupted Gallery Opening by
- Bad/Good, and a poetry circle reading at SFU Burnaby.
- Lee Beavington (BIOL) also gave a poetry reading for the Cecilia Lamont literary contest winners evening, at the White Rock Library.

PUBLICATIONS:

- Laura Bryce (HORT) provided commentary for an Energy Curtain Article in the January 2020 publication of Greenhouse Canada.
- Karen Davison (BIOL) was a co-author of the article, 'Connecting patients, doctors, and health care team members with technology in the BC health care system' in BC Medical Journal.

FUNDING:

 Lee Beavington (BIOL) was awarded the Travel and Minor Research Award, SFU (\$800) to support his PhD studies in place-based science education.

EMPLOYEE ENGAGEMENT:

- The Engineering Common Curriculum Development Day was hosted by BCCAT at UBC Vancouver, bringing together post-secondary institutions offering Engineering Transfer programs to discuss how to implement a common firstyear engineering curriculum. Michael Poon (PHYS) participated in these discussions, representing the interests of KPU's First-year Engineering program.
- Led by James Hoyland, the Physics Department constructed a gingerbread telescope to enter into the 1st Annual KPU Richmond Gingerbread competition. Michael Poon and several PMT students also contributed to the construction and decoration of the gingerbread telescope.





- Laura Bryce (HORT) participated as a chair of the crop breakout sessions for the British Columbia Greenhouse Growers Association Town Hall Priority Setting Workshop at the BC Ministry of Agriculture in Abbotsford.
- Janis Matson (HORT) hosted a student interactive 'Christmas swag' creation workshop r.
- Janis Matson and Maria Valana (HORT) hosted a holiday wreath making workshop in November.
- Karen Davison (BIOL) attended the Royal Society of Canada's Celebration of Excellence and Engagement (COEE2019) and Annual General Meeting, November 20 -24, 2019.

Office of Research and Research Services

KPU Pursuing Eligibility with the Canadian Institutes for Health Research (CIHR)

The Office of Research Services, with support from an external consultant, is in the process of applying for eligibility with the Canadian Institutes of Health Research (CIHR). CIHR eligibility will open up a significant new funding stream for KPU researchers working in health, and increase opportunities for KPU to engage with the healthcare community.

Strategic Research Plan Task Force Expanding and Engaging

The Strategic Research Plan Task Force continues to meet regularly, and has welcomed new members representing various faculties at KPU. The task force is working with the Office of Planning and Accountability (OPA) to leverage the crowdsourcing tool, Thoughtexchange, in order to engage with the KPU student body. The task force is working towards sharing a draft plan with the larger University community in Spring 2020.

KPU Applies to Join the New Digital Research Infrastructure Organization

The New Digital Research Infrastructure Organization (NDRIO) is a federally-funded member-based organization that will coordinate and fund activities in advanced research computing, data management, and research software to ensure that Canada's researchers have equitable access to the necessary services, tools and infrastructure to support research across all disciplines.

Task Force Established to Develop Animal Care Policy for KPU

Following an open call to the university community, the AVP, Research was pleased to convene a representative task force to develop an Animal Care Policy and Procedure for KPU that complies with Canadian Council on Animal Care (CCAC) standards.

Research Partner Testimonial

"On behalf of the ISA team at SFU, thank you for a great year working together! We are truly grateful for your collaborative approach (e.g. CFI & Institutional Commitments Survey) and look forward to continuing to work together in

 Dr. Kyle W. Demes, Director, Institutional Strategic Awards, Simon Fraser University The CCAC provides oversight for all research involving animals in Canada by providing well-recognized standards and verifies their effective implementation in Canadian institutions. More information on these standards is available on the CCAC website.

The task force met for the first time on January 17, 2020 and will work towards the policy framework together with the CCAC application.

AVP, Research to Join Governor General's Canadian Leadership Conference

Dr. Deepak S. Gupta has been confirmed as one of 250 Canadian emerging leaders from business, government, labour, and other sectors who will be participating in the 2020 Governor General's Canadian Leadership Conference (GGCLC) this coming May. The 2-week intensive conference provides members with the opportunity to freely and openly exchange views and experiences with peers from backgrounds vastly different than their own. The conference was created to broaden the perspectives of future leaders in business, unions and public administration so that their decisions are based on a practical understanding of the influence pf their organizations on the general welfare of the community. The 2020 Conference theme is 'Leadership for the Future.'

AVP, Research Appointed to the City of Richmond's Economic Advisory Committee

Dr. Gupta has been appointed to the City of Richmond's Economic Advisory Committee (EAC) for a 2-year term beginning in 2020. The EAC's mandate is to provide Richmond's City Council with feedback and advice on economic development strategic planning issues and initiatives. Dr. Gupta has been appointed to this council as a resident of Richmond.

Coming this May: KPU-May-Learn

The Teaching & Learning Commons and the Office of Research will co-host KPU-May-Learn: A month of professional development opportunities for educators and researchers this coming May. In addition to the 4th annual Symposium and a Digital Innovation day, the KPU-May-Learn series will include several opportunities for KPU showcase their work in teaching, learning, research, and scholarship. It will also provide an opportunity for in-service learning where the KPU community can share their talents and expertise.

KPU Students to Showcase Work at Colleges & Institutes Canada (CiCan) Event

Three KPU students have been invited to showcase their research & innovation projects at the upcoming <u>CICan on the Hill</u> event. Thomas Matsumoto and Lukasz Kruszewski (KPU Arts) and Michael Ke (KPU Bio-Innovation Laboratory), will be participating in the event at the National Arts Centre in Ottawa, ON. The CICan Student Showcase features innovative projects or initiatives in applied research, social innovation,

Office of Research and Research Services cont'd

entrepreneurship, sustainability, reconciliation and inclusion, and will take place in February 2020. Thomas, Lukasz and Michael's projects are among 40 student-led projects selected by CICan from across Canada, and represent the outstanding innovation and research activities that KPU students engage in regularly.

Updates from the Research Ethics Board (REB)

A new student Member, Nicole Green has joined the REB effective January 15, 2020. She fills the student member position which was recently vacated. The REB is pleased to welcome Nicole into this role.

FUNDING ANNOUNCEMENTS

Funding Secured For Knowledge Mobilization And Research Impact Work At KPU

The Office of the AVPR, in collaboration with the Office of the VP, External Affairs, has secured funding to support a short term project focused on creating a knowledge mobilization and research impact strategy for research at KPU. The project will fund strategic storytelling, video production, and the production of other key communications collateral. This addresses the identified need to communicate the skills, successes and accomplishments of KPU's researchers, laboratories, and institutes.

ISFS Receives Funding From The United Nations Associations Of Canada

The United Nations Associations in Canada has awarded a total of \$4,800 to the Institute for Sustainable Food Systems (ISFS) in Green Space funding to support 2 research associate positions. The Green Spaces program is designed to provide Canadian youth with experiential learning opportunities in the green economy.

ISH Receives Funding To Develop Bio-Insecticide With Crop Defenders Ltd.

The Institute for Sustainable Horticulture (ISH) was successful in securing an NSERC Engage grant to support its work in partnership with Crop Defenders Ltd, a company which delivers pest management services to Canadian agriculture producers. The project aims to develop methods and quality control protocols for identification and quantification of metabolites produced by a novel isolate of *metarhizium roberstii*, which the company is developing as a new bioinsecticide in Canada.

UPDATES FROM KPU'S RESEARCH LABORITORIES, CENTRES, AND INSTITUTES

Youth Strengths Program Enters New Round Of Programming

The Youth Strengths project, a collaboration between the City of Surrey, the South Asian Community Coalition Against Youth Violence (SACCAYV), MOSAIC, BC's anti-gang polices (CFSEUBC), and a KPU Research team led by Dr. Gira Bhatt, has

entered a new 8-week programming cycle. The first 8-week program reached an average of 45 youth weekly for 8 weeks. Learn more about the program and project here.

ISFS Invited to Present at Good Food Summit

Dr. Kent Mullinix, Director of the ISFS was invited to present the ISFS's Food System Vision at the Capital Region Food and Agriculture Initiative Roundtable's Good Food Summit. The Good Food Summit emphasizes cross sector collaboration, networking, skill building, and highlights the Good Food work happening in the Capital Region.

ISH Featured in Polytechnics Canada's Research Compendium

The work of the ISH was highlighted by Polytechnics Canada in their recent publication of the <u>annual research compendium</u>. The compendium highlights how Canada's polytechnics are using their facilities, equipment and expertise to open the doors to greater innovation performance.

Work on Canadian Longitudinal Study on Aging Published in MBC Psychiatry

A multi-institutional team led by KPU's Dr. Karen Davison published results of their study "Depression in middle and older adulthood: The role of immigration, nutrition, and other determinants of health in the Canadian Longitudinal Study on Aging" in the November 2019 issue of BMC Psychiatry. The full article can be found here, and more information on the study was featured here on KPU's news channel.



ACKNOWLEDGEMENT

The Office of the AVP, Research acknowledges funding from the federal Research Support Fund in support of its operations and services.

School of Business

EXPERIENCE: WE WILL

A1. ENHANCE THE EXPERIENCE OF OUR STUDENTS

Thank you to our Marketing Faculty for guiding/mentoring students in their educational lives and beyond!! Emily Haugen is a KPU BBAMM student, is one of 50 British Columbia students to receive a study abroad scholarship. See article: https://www.kpu.ca/news/2019/12/04/kpu-students-win-scholarships-study-globally Congratulations Emily!

Cyber Defence Challenge

KPU School of Business students participated in Canadian Cyber Defence Challenge event as part of BC Aware 2020 conference, January 22, 2020. Cyber Defence Challenge features 36 post-secondary students representing six British Columbia (BC) post-secondary institutions including KPU, UFV, UBC, SFU, NYIT and BCIT.

The main aim of Canadian Cyber Defence was to ensure that all Canadian students have the appropriate knowledge and skills required to make empowered decisions regarding the safe use of technology. Student teams are in a race against time to protect data, systems, and confidential record information. Throughout the day, the student teams attempt to identify, mitigate, and understand security threats and compromises in a competitive, engaging environment. The teams score points based on the level of security risk and the mitigation practice implemented.

According to the final technical score board, KPU ranked 4th out of 12 teams. In terms of university ranking, KPU ranked 3rd out of six institutions.

Open Education Resource:

Melissa Ashman, Sarah Duncan, Arley Cruthers, Karen Vance & Panteli Tritchew, SoB Applied Communications Team recently published an Open Education Resource publication. Student Engagement Activities for Business Communications is a

Student Engagement Activities for Business Communications

Melissa Ashman, Arley Cruthers, Sarah Duncan, Karen Inkster Vance, and Panteli Tritchew

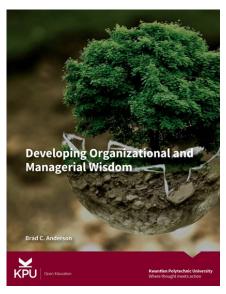
Keantin Polytichaic University Nibert Chaught meets action

compilation resource for instructors of workplace writing and oral presentations. Activities within this book will add value and energy to the classroom by engaging students in activities that support their learning. Handouts, links, activity variations, and debrief questions are included.

https://kpu.pressbooks.pub/businesscomms/

Dr. Brad Anderson has completed the creation of a new OER textbook called Developing Organizational and Managerial Wisdom. He is currently using this as a required text for a brand new course elective offered the first time Spring 2020. BUSI 2110 -Values, Rationality, & Power: Developing Wise Organizational Action.

https://kpu.pressbooks.pub/bcanders2000/#main



The 10th Annual Careers in Accounting

The event took place on November 22, 2019 on the Surrey campus. More than 50 employers and 220 students took part in round table discussions about what a career in Accounting really looks like. Students attended a pre-event centered around networking skills and the CPA designation, while employers, faculty and staff mingled over appetizers. Dean Howes closed the event by awarding a \$500 tuition prize. This



is the Accounting Department's largest annual event, which is made possible by the generous support of CPABC and Coca-Cola, and the hard work of the Dean's office, the Accounting faculty, the ASK, Co-Op and Careers Services.

MRKT 3211 Managing the Communications Process.

In this course, 3rd year marketing students completed an applied industry project with the BC SPCA. Students performed a marketing communications audit and presented their findings to management at the BC SPCA.

MRKT4201 IMC Practicum

In this course, fourth-year marketing students completed an applied industry project for a corporate social responsibility program with London Drugs Canada. Students completed an integrated marketing communications plan and content management plan for "What's the Green Deal", and presented their findings to management at London Drugs Canada

School of Business - Student Orientation Day Spring 2020

An impressive turn out for business students at KPU's Orientation Day. Anton Kietaibl, Business Instructor, drew a large crowd for his welcome presentation! His upbeat, interactive and informative welcome is fast becoming a School of Business traditional welcome. Thank you Anton! There were roughly 600 business students registered and very little standing room left. Thank you to Magdalena and Theresa for representing the School of Business at our very busy table.



Post Baccalaureate and Graduate Students Welcome Event

With over 110 new Post Baccalaureate and Graduate students and over 25 staff and faculty members in attendance, the January 7th Welcome Event at KPU Civic Plaza was a big success. To open the event, Dean of the School of Business, Stephanie Howes, addressed everyone with a heartwarming introduction. Afterward, our new students had a chance to explore available services through the organized fair, where staff from KSA, KPU International, Students Rights and Responsibilities, KPU Libraries, Surrey Libraries, Multi-faith Centre, The Learning Centre, and KPU Bookstore provided



Post Bacc & Grad Diploma Welcome Event



Student Volunteer Leaders—PB & GD Welcome Event

information and handouts at their booths. A team of 12 student volunteer leaders have been trained by our Student Success Coaches to lead the breakout groups, when the new students belonging to one of the 5 participating programs (Post Baccalaureate Accounting, Operations and Supply Chain Management, Technical Services and Management and the two Graduate Diplomas, Global Business Management and Green Business Management and Sustainability) broke up into five small groups. These volunteer student leaders have supported the entire event with much enthusiasm. Faculty members were present to address academic questions for the new students in small groups, providing valuable tips and advice. Loren Coutts, Associate Dean, addressed the entire group nearer the end, providing valuable information on academic integrity. The event continued with discussions and networking over tea, coffee, and refreshments.

A3. DELIGHT OUR FRIENDS IN THEIR KPU EXPERIENCE

The School of Business and Department of Economics have been approached by the BC Senior Games Society with a request to complete an economic impact study for the Richmond 2020 55+ BC Games, September 2020. The School and Department are currently working out the details of the

project work agreement to enable the study to be completed by students through ECON 4900, a special topics course to be offered in Fall 2020.

B1. EMBRACE ALL CULTURES AND PROMOTE A RENEWED, AUTHENTIC APPROACH TO INDIGENIZATION

The School of Business Continuing and Professional Studies have created two courses and will be delivering these in two 2-day workshops format offered to Métis Nation students in February and March 2020. The workshops topics are Intermediate Level Presentation Skills and Intermediate Microsoft Word/Office. The workshops are scheduled on a Friday and Saturday for 6 hours each day at KPU's beautiful Civic Plaza. Stay tuned for future School of Business and the Metis Nation collaborations!

C2. INCREASE INNOVATION IN TEACHING, LEARNING AND CURRICULUM

Principles of Responsible Management Education

"The PRME initiative was launched to nurture responsible leaders of the future. Never has this task been more important. Bold leadership and innovative thinking are needed to achieve the Sustainable Development Goals." Antonio Guterres, United Nations Secretary-General

Panteli Tritchew, Applied Communications, appointed by Dean, Stephanie Howes will begin the process of attaining the Principles of Responsible Management Education (PRME) designation for the KPU School of Business which provides global engagement opportunities for faculty and students, as well as, acknowledgement of The work Panteli will be conducting this term will help to fulfill requirements for our one-year follow-up report for ACBSP January 2021 and will help guide the School through the platforms and projects through PRME.

"PRME is a global learning community of thought leaders, academics, businesses, students, and leadership experts. Signatories that join PRME are encouraged to engage with a variety of platforms and projects that will allow them to scale up their commitment to transforming business and management education and advancing the Sustainable Development Goals.

In addition, PRME functions as a convener of networks that support the implementation of the Six Principles and the SDGs at the global, regional, and thematic level. Signatories are encouraged to take part in PRME's networks to expand their engagement with peers and partners, with the purpose of scaling up accomplishments in the areas of sustainability and responsible management education.

https://www.unprme.org/

C1. INCREASE THE LEVELS OF ACTIVITY, FUNDING AND INTENSITY OF RESEARCH AND SCHOLARSHIP.

KPU School of Business Research

Experiential Learning, Research and Co-Authorship with faculty and students

Research Title: Exploring Real Time Robot Object Detection and Localization for Elderly with Chronic Muscle Pain

Dr. Qussay Salih, PhD, Lead Researcher, School of Business, CSIT

Asher Sacks, Student Research Assistant, 4th year Computer Science & Information Technology Student

Christopher Torunski, Student Research Assistant, 2nd year Computer Science and Information Technology Student

Research Objectives and Motivation:

In this research we will study human and machine interaction on daily life, applying Artificial Intelligence methods to assist the elderly staying at home alone. This research can be easily expanded to fit the unlimited possibilities of human interactions such as security, medical, home care and much more. While exploring technology and human interaction, a new seed will be planted in the KPU Artificial Intelligent Lab. It will result in increased student knowledge and interest in technology which would provide students with a mechanism for finding employment in today's competitive job market.



From Left - Christopher Torunski, Asher Sacks, "Toby" & Dr. Qussay Salih

This project will serve as a device that is capable of detecting and locating specific objects in a household environment. Elderly with chronic diseases such as muscle pain and fatigue have less mobility to allocate when finding or picking up objects. The problem that exists is the risk of injury when an object is dropped or lost while working/living at home. This proposed mobile robot, fondly nicknamed Toby, has the ability to find and recognize specific objects the elderly may lose or have out of reach while at home.

This is a PD.6% project started in March 2019. Phase 2 is being supported by the School of Business. Phase 3 forward, the researchers anticipate possible funding through 0.6 PD March 2020, to continue the work with the students.

The research project and subsequent publication will support further AI curriculum within the Computer Science and Information Technology department programming in the School of Business.

Phase 1:

- Real time image capturing and processing
- Object detection and recognition in real-time
- Color and shape recognition based on objects in real-time Phase 2:
- Voice Recognition
- Facial Recognition
- Picking up an object
- Modelling and Mapping

Phase 3:

 Identification, Authorization, and Classification of People and Objects

D3. BE ACCOUNTABLE TO OUR PARTNERS, GOVERNMENTS AND COMMUNITIES

Community Partner

On November 22, 2019 Lindsay Wood (Co-op Instructor) engaged with over 100 community leaders including entrepreneurs, non-profits, executive directors and educators to connect and drive meaningful change on how to increase improvements for the Fraser Valley including how to address homelessness, diversity and inclusion, infrastructure, support to local businesses, youth engagement, immigration and education. The <u>Vibrant Communities</u> event was hosted by Grant Thornton LLP and featured many successful KPU alumni who are leaders at the firm. It was an inspiring day and an opportunity to connect with community leaders about important issues that impact KPU and our students.

OUR AMAZING FACULTY:

School of Business Public Relations Faculty member, Andrew Frank, worked with two Vancouver law firms and their clients to produce a five-part series with the *Vancouver Sun* and *The Province* newspapers, revealing the sexual assault of over 200 young men in BC's prisons over a 20 year period. The series has raised important questions about systemic changes that are

needed to ensure this never happens again, and has made it possible for additional victims to come forward to share their stories and to seek justice and healing:

https://vancouversun.com/news/local-news/exclusive-b-c-jail-guard-accused-of-sexually-abusing-200-young-inmates

https://vancouversun.com/news/local-news/part-2-of-prison-sex-assault-series

https://vancouversun.com/news/local-news/inside-b-c-jails-former-inmates-and-their-relatives-speak-out

 $\frac{https://vancouversun.com/news/local-news/inside-b-c-jails-a-decades-long-battle-through-the-courts}{}\\$

https://vancouversun.com/news/crime/more-inmates-step-forward-with-allegations-of-abuse-by-former-b-c-jail-guard

Alym Amlani, Accounting, prepared a proposal "A data-driven approach to write better multiple choice questions," has been accepted for a 60-minute presentation at the The Teaching Professor Conference, Friday, May 29 - Sunday, May 31, 2020, Atlanta, Georgia, USA.

Melissa Ashman, Applied Communications, has been selected as KPU's inaugural Open Education Research Fellow. As an author and adapter of open textbooks and early adopter of open pedagogy, Melissa brings a wealth of experience to her new role along with a deep commitment to equitable access to education. The Open Education Research Fellowship will run









Vibrant Communities Event photos courtesy of Grant Thornton, LLP

from January 1-December 31, 2020 and will provide Melissa with mentorship and support to design and conduct scholarly research on open educational practices.

Robin Cook-Bondy, Public Relations, has successfully passed her accreditation exams and is now an officially accredited public relations (APR) practitioner! Accreditation was a two-year process Robin. It included a review of her professional experience, work samples, in-person interviews and culminated in a "grueling" four-hour written exam. An official announcement and news release announcing the 2019 APRs will be circulated at the end of January 2020. Robin will be registered with the Canadian Public Relations Society as Faculty at Kwantlen Polytechnic University. Congratulations Robin.

Andrea Niosi, Marketing, has been appointed to the Provincial Business Programs Advisory Committee for Open Education at BCcampus, joining Anita Sangha, Co-op. and invited to help shape the future development of OER for Business programs in BC.

Kavinda Wanniarachchi, Operations and Supply Chain Management, has been awarded his Project Management Professional (PMP) designation with the Project Management Institute (PMI). Congratulations.

Michael Leonard, Economics, presented on The 8-Second PowerPoint seminars held on January 20th at the Metrotown and Downtown offices of the Bank of Montreal. The intent of the presentation was to demonstrate how verbiage need not be used when presenting informational material. Additionally,

slides were presented that promoted group participation and discussion. Less says more with this approach.

Dr. Mandeep Pannu participated in the BC Aware 2020 conference as a panelist. The panel was organized by SheLeadsTech, ISACA. The main focus was on the Cyber Future and current issues faced by women in the tech industry workforce, such as how gender and diversity influence the use of disruptive technologies in the workplace. This panel also discussed how to encourage more women to aspire to leadership roles in the tech industry and beyond.



Dr. Mandeep Pannu—SheLeadsTech





Teaching & Learning

NEWS

- The Teaching & Learning Commons and Office of Research Services will co-host KPU-May-Learn: A month of professional development opportunities for educators and researchers in...May! In addition to the 4th annual Symposium day and a Digital Innovation day. We invite members of the KPU community to submit proposals by 8:00 AM on Monday, February 13, 2020. Call for proposals
- Funding is available to the biannual <u>BC Festival of Learning</u> taking place in Vancouver in May 2020. Registration will be subsidized for those who have accepted proposals and will be attending all three days. Forward accepted proposals to <u>tlcommons@kpu.ca</u>
- Welcome to Tim McCann, Divisional Business Manager, Continuing & Professional Studies.
- Congratulations to Lesley McCannell, Robin Leung, Lisa Gedak, Rajv Jhangiani, and Seanna Takacs on their accepted proposals to the Festival of Learning.
- Congratulations to Arley Cruthers (Applied Communications), Lesley McCannell (Human Resource Management), and Lilach Marom (Educational Studies) who have been selected as our new *Teaching Fellows* starting in spring and summer semesters.
- The upcoming deadline for <u>0.6% PD Fund</u> is Monday, February 3 at 4:00 pm.

SELECT SPRING EVENTS

NEW! Learning Technology Virtual Office Hours Mondays, 10:00-1:00 (Online)

Open Pedagogy Learning Community

Jan 29, Feb 12 & 26, Mar 11 & 25; Apr 6—10:00—11:00 (Online)

Setting Up Group Activities in Moodle

Feb 4, 9:00—10:30 (Surrey); Feb 4, 3:00—4:30 (Langley)

Digital Media for Teaching & Learning

Feb 6, 13, 20, 27 & Mar 5, 10:00—1:00 (Richmond)

Introduction to Open Pedagogy

Jan 16, 10:30 – 12:00 (Surrey)

Quick and Dirty Dozen: Get Started on UDL

Feb 6, 2:00—3:00 (Surrey)

See our events calendar for more events, info & registration

SELECT ACTIVITIES

Under Development

- Teaching, Learning & Scholarship Annual Report (K. Leung)
- Appreciative Inquiry Facilitator Training (AITF) next training will be offered at KPU from May 4-7 as part of KPU-May-Learn, <u>early bird registration</u> is open now!
- Educator's Framework (S. Chu, L. Waddington, S. Takacs, G. Cobb, L. McCannell, K. Dukewich)



Thank you to all that attended our 2nd annual Holiday Open House on Dec 3!

 Revised Teaching, Learning & Scholarship 5-year plan to align with Vision & Academic Plan 2023 (S. Chu)

External

- Find the Path to Shared Prosperity: BC's Adoption of UNDRIP KPU representative (L. Petrillo)
- ACE/WIL survey for Magnet (L. Petrillo)
- Inter-university relations consultation with UBC Researcher (L. Petrillo)
- Visit to Princess Margaret Secondary School (L. Petrillo)
- Carnegie Community Engagement Pilot: External Partner meeting; Action Research Survey (L. Petrillo); Mid-cycle meeting; University of Calgary, Jan. 22 & 23 (L. Petrillo; S. Chu)
- QAPA Review: Invited reviewer for another BC postsecondary institution. Dec. 12 & 13 site visit (S. Chu)
- COHERE Board: Meeting, Jan. 13 (S. Chu)

Institutional/Campus-Level

- Fall 0.6 PD fund: 27 proposals submitted, 22 accepted, \$143,538 allocated (J. Webster & S. Chu)
- REB Workshop (L. Petrillo)
- Riipen platform onboarding (L. Petrillo)
- Community of Practice, Science & Horticulture (S. Takacs & K. Dukewich)
- Indigenization/UDL initiatives in Canada consultation (S. Takacs)
- UDL Consultation with ENTR; with MRKT (S. Takacs)
- Carnegie Community Engagement Pilot: survey meetings with various departments (L. Petrillo & students);
 Marketing meeting; Framework Questions to Deans;
 Department Survey analysis meeting with OPA (L. Petrillo)
- Academic Leadership PD Day: Dec. 16 attendee (S. Chu)
- KPU-May-Learn, Innovation Day & 4th Annual Symposium: Planning committee. Dec. 10 (Chair - S. Chu, K. Leung, L. Waddington).

Learning Technology Tickets:

TERM	# OF TICKETS SOLVED
Fall 2018	453
Fall 2019	734
Difference	+ 281
Increase	+ 62%

Resource Development

- "Beyond the Chalkboard" podcast: season 2 will be launch January 27 (G. Cobb)
- Implementing Freshdesk: as a knowledge-based solution on T&L website (Learn Tech Team)
- Nine blog posts on the Teaching and Learning Commons blog "Friday Morning Coffee"

Presentations / Events / Workshops

• 27 workshops delivered by Teaching & Learning Commons

Faculty / Department / Program-Level

- BA framework on experiential learning supports with Faculty of Arts, Dean's Office (L. Petrillo)
- UDL course development consultation with CMNS (S. Takacs)
- UDL session part two with MRKT (S. Takacs)
- UDL consultation with CMNS (S. Takacs)
- Carnegie Department meeting surveys (L. Petrillo)

HIGHLIGHTS FROM OPEN EDUCATION (Dr. R. Jhangiani)

Faculty Development

Over the Fall 2019 semester a virtual Open Pedagogy learning community supported KPU faculty interested in integrating open educational practices into their courses. The learning community was facilitated jointly with Keene State College (New Hampshire, USA). In addition, the following open education workshops were conducted to support teaching and learning innovation: November 19: Student blogging with



Lights, Camera, Reflection workshop facilitated by Dr. Gordon Cobb

Wordpress; January 16: Introduction to Open Pedagogy

Outreach activities/presentations

- Nov 20: Participated in the KPU Tech Open House to raises awareness of open education initiatives, including the Zero Textbook Cost program
- Nov 20: Represented KPU at the Canadian Roundtable on Academic Materials meeting
- Nov 27-28: Presented at the 2019 Open Education Global conference about KPU's open education initiatives
- Dec 5: Gave a webinar for the Canadian Association of Research Libraries on open education
- Dec 9: Attended a meeting of the BC Open Education Advisory Board
- Dec 10: Gave a virtual presentation to leadership and faculty at Middlebury College (Vermont, USA) about open pedagogy
- Jan 8: Met with the leadership of the Commonwealth of Learning to discuss potential collaborations
- Jan 19: Published a set of explainer videos for key concepts in open education
- Involved in research with UBC, Royal Roads University, Thompson Rivers University, and BCcampus on developing an institutional self-assessment framework for open education
- Planning underway for:
 - * An Open Education Week event at KPU Richmond on March 4
 - * A student showcase event for the UN sustainable development goals open pedagogy fellowship
 - * An Open Education in the Trades event on April
 22
 - * KPU's inaugural Open Education Research Institute on May 14

Micro-credentials

- Consulted extensively with academic and service units re: the future of micro-credentials at KPU.
- Drafted an institutional policy for Micro-credentials (AC15)
- Collaborating with BCIT and Humber College on a microcredentialing pilot through Polytechnics Canada.

Grants/Funding

- Developed and submitted a grant application to UNESCO to support open educational resources (OER) development in the Trades.
- Adjudicated the Spring 2020 OER grant program.
- Developed and submitted a successful proposal to the Ministry of Advanced Education, Skills, and Training for funding to pilot strategies to support working adults.

Faculty of Trades and Technology

STUDENT ENGAGEMENT

 The Dean's Award is presented to the top student in Foundations programs and the top apprentice in final-year apprenticeship programs. It is based on the three A's: Academics, Attitude, and Attendance. This initiative has encouraged an expectation of excellence from our students.

Furthermore, congratulations to Weijia Xiao, recipient of the new Dean's Award for Outstanding Safety. The Dean's Award for Outstanding Safety is based on demonstrated consistent safe working practices and high marks on the safety modules. We are in the pilot stage of implementing this new Award, which will enhance our culture of safety.

Congratulations to the following recipients: Francesco Fuoco, Appliance Service Technician; Jody McClement, Appliance Service Technician; Weijia Zia, Appliance Service Technician—Outstanding Safety; Navjot Malhi, Electrical Foundation; Connor Wallace, Electrical Foundation; Corey Trousdell, Millwright Fourth Year; Rob Gordon, Advanced Farrier.



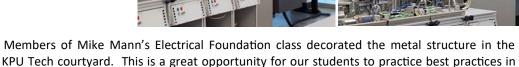


ARHARTI ARHARTI

 On December 2, the Mechatronics and Advanced Manufacturing year 2 students presented their projects to KPU Tech community members.







• Utilization for our intakes up to December 31, 2019 are as follows:

Apprenticeship: 93.5% (526 seats taken out of a possible 562 available seats) Foundation: 86.2% (193 seats take out of a possible 224 available seats)

safety tie downs and scaffolding work.

Our ITA Agreement says we have to minimally meet the following targets:

Apprenticeship: 83.4% Foundation: 94.5%

Trades and Technology cont'd

• KPU TECH Welding Instructor and Program Chair, Al Sumal has started an award for a Welding student who demonstrates commitment, teamwork, leadership and community engagement.

The Azadwinder (Al) S. Sumal Endowed Award in Welding - This award has been established by Welding Instructor and Program Chair, Al Sumal, who has contributed almost 40 years of instruction at KPU, serving over 12 years as Program Chair. The award recognizes a Foundation program or Apprenticeship student in Welding each year who demonstrates the following: perfect attendance (disciplined commitment and reliability), collaborative teamwork and exemplary leadership skills, willingness to give back and volunteer in her/his community (at KPU and/or in the broader community), adaptability and the willingness to engage in constant learning and upgrading skills, and financial need. Award amount: \$1,000.

Rob Wakulchik's Electrical Foundation class completed class wiring projects which adhered to the Skills BC Competition standards. This is a great opportunity to raise awareness about the upcoming Skills BC and Skills Canada Nationals events.



Kwantlen Student Association was at the KPU Tech campus as part of Stress Relief Week on November 27, 2019. The event featured therapy dogs, a giant teddy bear named Kevin and a build your own yoghurt parfait station.



NEW PROGRAMS, POLICIES AND INITIATIVES

- Members from the Kwantlen Student Association, Learning Centre, Accessibility Services and Faculty of Trades and Tech Dean's Office have started visiting all intake Foundation class to raise awareness about services available to students.
- On December 3, KPU Tech received the Millwright portable milling machine. Thanks to the Ministry of Advanced Education, Skills and Training for support and funding.
- On January 15, there were upgrades in new classroom technology in room 1141 and room 1143.
- New cast iron snap cutters and hydrostatic pumps were purchased for the Plumbing department. New drill sets were purchased for the Electrical department. Multi-meters were purchased for the Appliance Service Technician department.
- On January 21st, Automotive received a shipment of nine Snap-on Modis Scanners for the Auto shop. These scanners are used for diagnosis to scan vehicles for faults and errors. Carpentry received their new Teodolite builder's level to aid carpentry students in finding elevations and layouts points for building projects.













COMMUNITY ENGAGEMENT

- We hosted a number of information sessions this January. Thanks to our faculty for engagement efforts. The information session for Parts was held January 13th and the session for Automotive, Appliance Servicing, Carpentry, Millwright, Plumbing and Metal Fabrication/Welding was held on January 14th.
- On January 14th we hosted our annual Youth Train in Trades Orientation. Over 220 guests, including students, their parents and high school officials came to our campus to prepare for their dual-credit programs.



- On January 15th Dean Brian Moukperian was at the Fraser Regional Correctional Centre. The Faculty of Trades and Technology's runs a 2-week carpentry program at FRCC. The Faculty of Trades and Technology also runs various welding programs out of the FRCC.
- From December 2 to Wednesday December 18, the Faculty of Trades and Technology members collected food for the Cloverdale Christmas Hamper Program. This is a community effort to offer families of Cloverdale hampers which include non-perishable food, sundries and gifts. The goal is to make the Christmas season a happy time for those who might otherwise be unable to enjoy this time of year.

"Thank you for your support! We appreciate the generosity of KPU!" Lindsay Rempel, Hamper Program Manager, Cloverdale Christmas Hamper Program.

- On November 30, Alumni and Development staff and Dean Brian Moukperian decorated the KPU Christmas Tree with our own unique decorations at the Museum of Surrey. The tree stayed up until December 21.
- Cindy Bilow from KPU Tech and members of KPU Future Students Office took part in the 13th Annual Surrey Santa Parade of Lights in Cloverdale on December 1. This was the first year KPU participated in this community event, and we would like to grow our participation at future events.

Roger Canon represented KPU Faculty of Trades and Technology at the Discovery Day on November 25 at the KPU Surrey campus. He introduced high school students to the benefits of an education in the trades and conducted two seminars on Magnetism & Motors.



On November 26, 2019 KPU Faculty of Trades and Technology supported the Future Student's Office at the Career Education Day event at Guildford Park Secondary in Surrey. The well-organized event featured Work BC's Find Your Fit tour and had an engaged audience with interesting and challenging questions. Thank you to the FSO for connecting us to this event.





Trades and Technology cont'd

- On November 19th Brent Elliott attended Faculty Council to talk about the Campus Master Plan process. Campus Master Plan 2050 team members, Emily Rennalls and Natalia Finlay, also requested feedback from KPU Tech faculty, staff and students about their vision.
- On November 20th, Faculty of Trades and Technology participated in the KPU Tech Open House. The event was a huge success and featured open shops and information sessions for all the trades program. The full list of information sessions is listed above. Thank you to our faculty for supporting the event.





 On November 14th Faculty of Trades and Technology joined the FSO at the Langley Career Fair at the Langley Events Centre.





INDUSTRY ENGAGEMENT



- On December 9, TransGlobal Service was on campus to meet our Appliance Service Technician program and deliver a message of support.
- On December 10, 11, 12 employees of LG Canada were at KPU Tech for seminars on new products and training with their factory authorized technicians and KPU Appliance Service Technician students. Banner from LG Canada indicating their support of the KPU Appliance Service Technician program.
- On December 4, Brian Myette and Brian Moukperian visited PACE Processing for a site visit and to discuss needs for skilled trades. http://paceprocessing.com/





• On January 9th, Cindy Bilow and Yani Mitchel from KPU Faculty of Trades and Technology visited the Trades & Technology Centre at UFV to tour the campus and engage in discussion around processes and best practices.

Trades and Technology cont'd

• Western Canadian Farriers Association held seminars, workshops and examinations for current students, recent graduates and practicing farriers from November 25 to November 30, 2019 at the KPU TECH Farrier Barn.



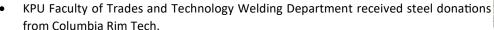


 On November 21st, Miele Appliances met with our Appliance Service Technician classes to raise awareness about their company and talk about the opportunities in the industry. Miele was represented by Eric Esguerra, Vice President, Customer Services & Operations and Luke Gock, Regional Service Manager, Customer Service and Operations, an alumni of the KPU Appliance Service Technician program.



Donated Materials:

- On January 8, KPU Tech received some aluminum donations from local shop owner, John B.
- On December 3, KPU Faculty of Trades and Technology received donations of 32 electrical panels and breakers. Our electrical students will use this donation for in-class projects. Dirk Schulz arranged the \$7000.00 donation from Schneider Electrical.
- On December 3, KPU Faculty of Trades and Technology received two skids of 3" cast iron pipe and one skid of 2" cast iron pipe donated by Bibby St Croix to our Plumbing Department. This donation has a value of just under \$10,000 and was arranged by Dirk Schulz and Jeff Doolan. It will be put to good use by our plumbing students for years to come.





EMPLOYEE ENGAGEMENT

- On December 18 KPU Tech held our last Community Coffee of 2019.
- On January 22, KPU Tech hosted a Special Community Coffee at 9:30 am.
 It was a chance to gather the Tech community, welcome the new year and to raise awareness about upcoming events.
- January 22, was also an opportunity to wish a happy retirement to Michel Souliere who retired from KPU Tech cafeteria after many years of service and has been an essential part of our community.
- On December 6, we held the KPU Tech campus Holiday Social. It was a merry event filled with music, food, warmth and visits from Santa.



University Library

ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences.

- Enhance the experience of our students
- Enhance the experience of our employees

Updated APA Resources Now Available at the Library

• APA, the most popular citation style used at KPU, released an updated 7th edition in late 2019. The Library's very popular APA Online Guide (58,094 page views in 2019) was updated in December to reflect the new style guidelines. The new guide is a big hit already; from December 10 to January 20, there have been 4,156 page views. For those preferring print resources, the Library's APA quickguide booklets are out at every campus library and the 7th edition of the APA publication style manual is now catalogued and available to borrow.

New Student Welcome at Civic Plaza

 On January 7, the Library participated in the Welcome evening organized for new post-baccalaureate and graduate students at the Civic Plaza campus. Business Liaison Librarian Andre Iwanchuck gave a brief highlight of Library business resources during lightning rounds of KPU services, and then joined Outreach Librarian Lisa Hubick at the Library table. Foot traffic was busy at the table answering many questions students had about their library cards, Papercut and accessing library collections and services remotely.

Simplified Library Catalogue Login

- Beginning January 23, the Library's catalogue will authenticate employees and students through One.KPU. This means:
 - * The login people use for the library catalogue will now be the same used to access other KPU sites/ applications.
 - * Because the login information is stored automatically for other KPU applications in One.KPU, once someone has accessed a KPU site that requires a login, that person is not prompted to login again during that session to request library materials or view their library record.

Sustainable KSA and the Library Join Forces to Reduce Waste

 Students and employees can now drop off their used pens at the Surrey, Langley or Richmond campus Libraries, as well as any KSA offices. In addition to regular ballpoints, we accept mechanical pencils, permanent and dry erase markers and highlighters, along with their caps. The KSA and Library will be recycling all the pens received through the TerraCycle program at Staples.

KPU Librarian and Wilson School Faculty Take New York!

 Design Liaison Librarian Denise Dale co-presented, with Shirley Thompson (FASN), Iconic Fashion Identities: Education in the Zeitgeist at the Fashion Now and Then Conference hosted by LIM College, New York City, November 1-2, 2019. The presentation was supported by the 0.6% Faculty PD Fund.



KPU Librarian Storms Europe!

Scholarly Communications Librarian Karen Meijer-Kline traveled to Europe in November 2019 to give two presentations on different aspects of our Open Publishing Suite (OPUS). She attended the PKP Scholarly Publishing Conference in Barcelona, presenting with Kate Shuttleworth from SFU Library on "Course journals supporting social justice: developing equitable scholarly communications through in-class publishing projects". Then in Milan, she presented at the Open Education Global Conference on "The Library as Open Publisher: supporting OER creation on campus". Slide decks and links to

recordings of both presentations can be found in KORA (KPU's institutional repository) at: https://kora.kpu.ca/ islandora/search/meijer-kline?type=dismax

Reclassifying Canadian Literature Collection

Library Technical Services cataloguers and Library staff recently completed a reclassification of Canadian Literature held in the library collection. Owing to the discontinuation of a BC local classification scheme for Canadian Literature materials, KPU decided to use the Canadian Literature classification used by Library and Archives Canada. During the months of August through October all Canadian literature materials were pulled from the shelves, reclassified, re-labeled and then returned to the shelves. This involved handling over 5,575 items and shifting materials across ranges of the stacks to place these titles into their new location. Canadian Literature is now found in the classification range of PS8001-8599.

Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Delight our friends in their KPU experience
 - Engaging with our partners in ways that benefit our communities

GIS Day @KPU

KPU Library and KPU's Department of Geography and the Environment Organized a full day of events to mark

the fourth annual GIS Day @ KPU on Nov 13, 2019. GIS Day is an annual worldwide celebration for users of Geographic Information Systems (GIS) technology. GIS Day @ KPU brought together KPU GIS users and learners — including faculty, students, and staff — who discussed the many benefits of GIS technology.

GIS Day began with an Introduction to Mapping with Excel workshop, led by KPU Geographer Parthiphan Krishna. Workshop participants gained hands-on experience using the unique mapping features available in Excel.

The day also featured informative presentations:

- David Burns, Vice-Chair of University Senate, explained his use of mapping features in Excel to visualize data from the Surrey School District;
- Lisa Dreves, Stewardship Coordinator Langley Environmental Partners Society, highlighted projects that used QGIS software, including historical wildlife mapping, and streamside habitat conservation;
- Jim O'Leary, Spatial Analyst City of Vancouver, gave an overview of open source GIS, and provided insightful demonstrations of QGIS software in use on various projects – including fire station and water fountain site selections in the Greater Vancouver area.

Presentations were followed by a meet-and-greet networking session where KPU faculty, staff, and students with an interest in GIS had the opportunity to share ideas. KPU Library looks forward to hosting additional GIS Day events in the future.



Wilson School of Design

STUDENTS:

Connect, Disconnect, Reconnect Exhibit—November 26 - 27, 2019

Third year Graphic Design for Marketing students mounted an exhibit called Connect, Disconnect, Reconnect in which they investigated the various ways social media affects our perception of reality. Guests were invited to explore multimedia experiences including looped videos, a sound chamber, large-scale typographic letters, and a social media Plinko board.

Major Project Presentations—December 5, 2019

Fourth year Graphic Design for Marketing students presented their semester-long Major Projects to industry, alumni and Advisory members at Dudoc, the Sustainable Urban Innovation Hub in East Vancouver. Project themes included a collaborative workspace for women (Julianne Herbert); sustainable, Asian-inspired freeze dried food for backpackers (Jessica Limoanco); and an inclusive gym for "every body" (Melissa Fraser).

Monica Le - KPU Pressbooks

Second year Graphic Design for Marketing student, Monica Le will be working with KPU Pressbooks this semester, an Open Education initiative. Monica will work with Dr. Rajiv Jhangiani, AVP Open Education, to learn the software and help develop the look and feel of online textbook resources, putting her graphic design skills to great use.

Two Worlds Cancer Collaboration

Faculty member, John Belisle was asked by Two Worlds Cancer Collaboration to develop an illustration for a year end campaign to raise money for this year's Rhythms of India program. John worked with his First Year Image Development class and gave them the challenging project of interpreting the story. Two Worlds were so happy with the result they will be using two of the illustrations for the online and print campaign. Students Wen Yan Feng (Sunflower), and Anna Ladd's (Colourful Family) illustrations will be used in the Spring Campaign.

Interior Design Alumni

Interior Design Alum, Lorin Bordeville and his partner Interior Designer Sara Yoo, recently launched Cricket Designs in Vancouver, BC. Lorin and Sara launched their first product, CricketSTIX, in late November at a Symmetry Lighting event in Vancouver. This event was full to capacity with fellow designers in attendance as well as faculty and staff from KPU's Interior Design program.

While pursuing a healthy lifestyle, Lorin and Sara imagined that Cricket Designs would source and craft products made with local materials that would be sustainable and reuseable. Locally made and produced in Canada, Cricket makes and sells premium wood chopsticks crafted utilizing a sustainable process; this means that throw-away chopsticks are a thing of the past. You can follow their journey here: https://www.cricketdesigns.ca/

Dialog Design Residency – 4th year Interior Design Student

Design Residency in Honour of Tom Sutherland – 4th year Interior Design student, Sydney Burstein, was recently selected to take part in Dialog's Design Residency in February of 2020. Previous residencies took place in Edmonton and Toronto; this year it will be hosted in Vancouver, BC from February 17-21, 2020.

Going into its' third year, the Design Residency was established by DIALOG in memory of Tom Sutherland who was a founder of the firm. This residency enlists approximately nine students from six universities and seven different disciplines (urban planning and design, public health, social, work, interior design, architecture, etc.). Students who are part of the residency will participate in a four-day workshop where they are provided with a variety of guest speakers and mentors.











As part of this initiative, students will address a community issue, opportunity, or problem for the benefit of the local Vancouver community. DIALOG is pleased to give students a chance to meet future collaborators and colleagues from across Canada and the United States, while testing their skills on a real-world issue.

Interior Design Alumni - NCIDQ Certification

2014 Interior Design Alumni, Mojgan Issaei, passed the NCIDQ exam in fall 2019 and is now a NCIDQ Certificate Holder. The NCIDQ exam validates knowledge, experience, and skills of interior designers and is part of regulation throughout North America. From the NCIDQ website: "NCIDQ Examination give clients and employers added confidence in the caliber of work from NCIDQ Certified designers. The exam covers seven areas that capture the core competencies of interior design: building systems, codes, construction standards, contract administration, design application, professional practice and project coordination."

Interior Design Alumni - Promotion

The Interior Design department is pleased to announce that 2012 Interior Design Alumni, Jill Danis, was recently promoted to Senior Interior Design at SmartDesign Group. Jill started her career as an interior designer and project manager before becoming a Senior Interior Designer with SmartDesign. Smart is a commercial design company that operates globally and has extensive experience in the retail, travel, and hospitality sectors

Little Black Dress Gala

Fashion & Technology Program third year student, Chloe Jacobs worked with Help Change My City to plan the Little Black Dress Gala. Chloe was in charge of much of the organizing, including volunteers, models, makeup artists, hair stylists, etc. The Gala took place on November 8th at the Fairmont Hotel Vancouver with a VIP dinner before the main event.

Technical Apparel – Industry Trip to Vietnam

The graduating class of the Technical Apparel Design Program traveled to Hanoi, Vietnam from October 28-November 9, 2019 to work with world renowned apparel manufacturer Maxport Vietnam Ltd. Students worked tirelessly at the beginning of the semester to design their capstone projects. The sample development team at Maxport transformed their designs into garments and products over a two-week period. In addition to working with Maxport, students also toured around Vietnam to see two of Maxport's other manufacturing facilities and they travelled to Sa Pa over the weekend, where they learned about the cultural traditions of the H'mong people.

Technical Apparel Design Industry Grad Event

The graduating class of the Technical Apparel Design program presented their capstone projects to a number of technical apparel industry professionals on December 12 at the Wilson School of Design. Students prepared comprehensive 15-minute presentations and then answered questions from the audience members who also submitted written feedback. Overall, they were impressed with the students' capstone projects.

Technical Apparel Open House Grad Event

On December 13, Technical Apparel Design hosted their open house graduation event at the Wilson School of Design. This was a gallery style event, where each student had a booth set up to showcase their capstone project. Colleagues, friends/family, and applicants who are interested in enrolling in the program attended this evening. Attendees had the opportunity to speak directly to students about their experience in the program and their capstone projects.

Intercultural Exchange in Mexico for Squamish First Nation Students

Three Foundation in Design Squamish First Nation students and faculty member, Natasha Campbell travelled to Mexico to the Intercultural University of the State of Tabasco as part of the Grant Program for Canadian Indigenous Students supported by the Mexican government. This exchange program focused on an exploration of culture through travel and learned experiences and to enhance awareness of global indigenous practices. The experience for all participating has changed the way they perceive language and design.





Wilson School of Design cont'd

The program encouraged students to perform a "deep dive" into their artistic practices handed down over centuries through different expressions. This included experiences that focused on indigenous peoples, considering the cultural practices, language, traditions and social elements in relation to design. The students were able to establish a greater dialogue about design and shared these skills to foster development within the community.





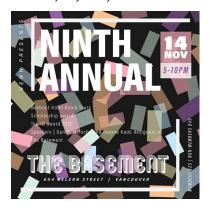
AWARDS:

Interior Design – 3rd Year Student/Scholarship

Third year Interior Design student Breanna Clay was awarded the NEWH Vancouver Region Scholarship on November 14th at the NEWH 9th Annual Fall Event + Tour. NEWH Vancouver awards a scholarship of \$2,500 to a student pursuing a major/career within the Hospitality Industry (interior design, culinary, architecture, etc.). NEWH is a non-profit organization dedicated to the hospitality industry; to date, NEWH has awarded over 6 million in scholarships.



Breanna Clay 2nd from left



Technical Apparel Alumni Presentation - Design Award Competition Presentation by Philip Siwek—Nov 15, 2020

Philip Siwek, a 2018 alumnus from the Technical Apparel Design program, presented his process of applying to various design awards using his capstone project from the program. Over the past year, Siwek was awarded a Bronze award in the Student Designs category from the Industrial Designers Society of America and won in the Strategy & Research category from the Core 77 Design Awards. His presentation demonstrated his process and encouraged the current grad class to apply for design awards in the future.

Exchange Students

For this Spring 2020 term, we welcome seven students from the following institutions: Elisava Barcelona School of Design and Engineering (Spain), Instituto Tecnologico de Santo Domingo – INTEC (Dominican Republic), Metropolia University of Applied Sciences (Finland), Universidad of Monterrey (Mexico), University for the Creative Arts (United Kingdom) and VIA University (Denmark). They are taking a range of courses in Fashion Marketing, Foundations in Design, Graphic Design for Marketing and Product Design.

There are five third year Fashion & Technology students currently on exchange: Milo Coulthard and Mirabel De Guzman at Metropolia University of Applied Sciences (Finland), Lexi Chang at Leeds Arts University (England), and Amie Sokigawa and Alycia Barker Gilmore at Royal Melbourne Institute of Technology (Australia).

PROGRAMS INITIATIVES:

Interior Design

On the heels of the Interior Design Program's external reaccreditation in mid-2019, the team recently completed and submitted its Program Review Self-Study Report to the Senate Standing Committee on Program Review. The group has worked diligently with the Office of Planning & Accountability and has reviewed recommendations from the Senate Standing Committee Chair and incorporated feedback and changes to the report. Faculty hope to address the report and answer questions at the committee meeting on January 22, 2020.

The Interior Design program updated its KPU program webpages to add pertinent changes to portfolio requirements and added all submission deadlines as well as links to the online portal SlideRoom (for portfolio submission). The web was also updated to include all events and information session opportunities for interested applicants. Additionally, the SlideRoom portal was updated with new criteria and important dates of submission. It is hoped earlier submission dates and simpler streamlined submission criteria will encourage earlier seat offerings and applicant completion rates.

Fashion & Technology Practicum Placements

Current third year students have been placed in their practicum positions for FASN 3250 Professional Practicum in the Spring term. All students were placed with local Vancouver companies including lululemon, Arc'teryx, Manuel Mendoza, All Sorts Creative, Aritzia, Gentle Fawn, Ten Tree, International Fashions, Pure Magnolia, Revol Girl, Paper Label, Designer Apparel Services, Ainsley Wear, Vitae Wear, Allison Wonderland and Christine Vancouver. Some of these companies are alumni run and owned, and many of these companies have outstanding FASN alumni supervising and working with our practicum students.

Fashion Marketing – Hootsuite Certification

Current second year Fashion Marketing students received certification for Social Media Marketing from Hootsuite for FMRK 2115 Fashion Forecasting.

Berlin/Prague Design Field School

The application process and registration for DESN 3100 Design Field School 2020 to Berlin and Prague was completed in late 2019. Interior Design faculty members, Paola Gavilanez and Marlis Joller, are preparing content for the pre-departure classes slated to start in early 2020. As part of this preparation, Paola and Marlis have connected with Interior Design Alumni, Rochale Yates to organize an architectural walking tour of Berlin; Rochale currently lives and works in Berlin. 19 students are registered to attend this field school in May 2020.

Fashion Marketing

On November 20th, the program held another mandatory Info Session in the evening. A large number of potential applicants attended and many had great questions about the program and were engaged.



INDUSTRY/COMMUNITY ENGAGEMENT:

Graphic Design For Marketing – Advisory Committee Meeting

Graphic Design for Marketing - Advisory Committee Meeting-November 20, 2019 - Graphic Design for Marketing Advisory Committee members met with faculty and the Dean on November 20th. In addition to providing updates on on-going program review, the meeting included some very insightful

discussions around the theme of decolonization and the desire to include more indigenous content and collaboration in curriculum.

Graphic Design For Marketing – Workshops

Portfolio & Interview Prep Workshop-December 7, 2019-The first of two Portfolio & Interview Prep Workshops took place at the Wilson School of Design on December 7th. Approximately 20 or more keen applicants of the Graphic Design for Marketing program received more insights into the application process, particularly on portfolio requirements and interviews. Some attendees also had the valuable opportunity to get some early feedback on their in-progress portfolio from faculty.

Graphic Design For Marketing – Secondary School Visit

Lord Byng Secondary School Visit-December 16, 2019. Faculty member, Carley Hodgkinson joined Paula Violi's Graphic Design class at Lord Byng Secondary in Vancouver. Carley led a 90-minute workshop on creativity and lateral thinking in which students generated multiple drawings and discovered techniques to break through creative blocks.

Fashion Design & Technology - Industry Site Visits

On November 22nd, the current third year students went on a field trip to visit the headquarters of local companies Truvelle Bridal and Chloe Angus. Students had the opportunity to learn more about the industry and the possibilities that await them after graduation.





Fashion Design & Technology – Our Social Fabric Design Competition

Faculty member, Heather Clark took the students participating in the Our Social Fabric design competition for their fabric shopping night at Our Social Fabric. This unique design competition requires participants to combine their reclaimed materials with the skill and expertise taught by faculty, to demonstrate the viability of transforming fabric/material waste into a wearable garment. The goal of this design competition is to promote efforts in reducing textile waste and recognize the talented, new designers at KPU.

Fashion Design & Technology & Fashion Marketing – Industry Fabric Donations

Industry members Lyn and Joanne started a loungewear company and they became involved with the Wilson School of Design attending our year-end event and guest speaking to Fashion Design & Technology and Fashion Marketing grads and students. They went to Premiere Vision in Paris in the fall of 2018 and brought a number of resources. In September 2019, they decided due to the trade wars between the US and China spiking volatility in silk prices, tight margins and time commitment it wasn't a financially viable business. So, they passed on a trunk full of fabric, trim, lace, swatch cards, scissors and more to Sharon Greeno and she handed it off to the current second year students working on lingerie to use and share.

Fashion Marketing – Community Window Display

Current second year students completed a rotating window display for the store "Still Fabulous" for FMRK 2105 Visual Fashion Merchandising & Promotion. "Still Fabulous" is run by BC Children's and Women's Hospital. The displays were met with great feedback and the organizer praised the students for their hard work and professionalism.

Fashion Marketing - Advisory Committee

On December 5th, the program held its first-ever Advisory Committee Meeting, including faculty and some of the best in the local industry. The evening was a great success with industry members learning more about the program and brainstorming a number of innovative ideas for the program to consider in the future.

WELCOME % KPU **





Interior Design - Guest Speakers + Reviewers:

Guest Reviewers – IDSN 2300 Studio 3 – Nov 7, 2019. Year 2 students presented projects to the following external reviewers:

- Teanna Gibson, Junior Interior Designer, MCM Interiors
- Kathie Lee Olsen, Principal, Focused Interiors
- Jennifer McRoberts, Intermediate Interior Designer, Aliki Gladwin & Associates Inc.
- Alexa Ketilson, 4th year Interior Design Student

Guest Reviewers - IDSN 2300 Studio 3 - Dec 3, 2019

Students in year 2 Interior Design presented their final hotel layout/design to the following external reviewers:

- Divya Dias, Design & Ancillary Specialist, Brooks Corning
- Valeh Azar, Interior Designer, BYU Design
- Kathie Lee Olsen, Principal, Focused Interiors

- Peter Chen, Account Manager/Workplace Consultant, Brooks Corning
- Martin Ros-Arriagada, Architect/Contractor, Aplomo Carpentect

Guest Reviewers/Speakers - IDSN 3500 - Dec 4, 2019

External reviewers from industry met with year 3 students to provide critiques on their final workplace design. They also provided information on office trends and industry standards. The following reviewers provided assistance:

- Loren Bergman, Interior Designer/Workplace, CBRE
- Robin Rosebrugh, Workplace Consultant, Steelcase

Guest Reviewers – IDSN 4001 – Dec 5 & 6, 2019

Year 4 Interior Design students presented their research and final schematics for their capstone projects to the following external reviewers:

- Jennifer Chan, Intermediate Interior Designer, SSDG
- Shelley Penner, Principal/Owner, Penner & Associates
- Leslie VanDuzer, Architecture Professor, UBC SALA

Wilson School of Design cont'd

- Stuart Rothnie, Principal/Architect, HCMA Architecture & Design
- Camila Strasdas, Junior Interior Designer, HCMA Architecture & Design

Site Visits - IDSN 2300 Studio - Nov 2019

Year 2 Interior Design students attended several site visits in November to better understand and incorporate appliances, fixtures, and technologies in their residential projects.

- Habitat by Eon Showroom, Vancouver, BC—Site visit by year 2 students to kitchen and bath showroom. Habitat by Eon is a consulting and retail business for kitchen and home furnishings. Habitat by Design services provides support for residential, multi-family residential, and hospitality projects.
- Midland Appliances Showroom, Richmond, BC—Midland is a locally owned and operated company that provides the latest appliance products with a commitment to performance, efficiency, and green technology.
- Anthill Studios, Vancouver, BC—Anthill Studios creates custom millwork, furniture and completes interior design projects and renovations. Anthill is adept at small space living and creating transformable furniture.

Site Visits - IDSN 1121 Materials - Nov 8, 2019

- Heritage Office Furnishings/3Form, Vancouver, BC—Local materials consultant met with students on site to discuss 3Form. 3Form is a leading manufacturer of materials and architectural hardware for the design industry.
- Metal Supermarkets, Richmond, BC—Metal Supermarkets
 if a metal supplier with over 70 stores across the US,
 Canada, and the UK. They sell a variety of metals and offer
 services such as production cutting, shearing, punching,
 and more.

Site Visits – IDSN 3531 Design Theories –Nov 25, 2019

- Heritage Office Furnishings Showroom, Vancouver, BC— Heritage is one of the largest full-service dealers of office furniture services and products for the Lower Mainland.
- 2 Matthew McCormick Studio, Vancouver, BC—Matthew McCormick Studio is a multi-disciplinary design studio that produces, designs, manufactures and distributes lighting.

Site Visit – IDSN 2325 Building Systems 1 – Nov 27, 2019

Habitat for Humanity in Richmond - Students were toured through Habitat for Humanity's Richmond construction project where they were able to see systems components firsthand. Additionally, students donned safety gear and assisted with construction of an enclosed secure space on size (learning how to safely operate an electric handsaw), and nailed plywood into position. Students were able to practically apply their learning while at the same time giving back to the Richmond community. Students also later reflected on this experience to understand how it aligned with the course content.

Wilson School of Design – Hosts National Portfolio Day, Nov 16, 2019

Our second time as hosts of National Portfolio Day (held this year on November 16) was nothing short of a success! Almost every service department at KPU was involved in some way and made a huge difference to the seamless and smooth presentation of the event. The event took a lot of planning and preparation but ran incredibly smoothly. From the Marketing Team, Facilities, Print Shop, Future Students' Office, Sodexo, Security and Cleaning Team to our very own staff, faculty and incredible students, this was a collective effort.

Some very passionate students lined up outside, overnight and by morning, several hundred people had arrived. Once inside the main KPU campus, our friendly team of volunteers helped get attendees lined up, registered, and ready to enter the Wilson School of Design building. In the meantime, over 100 reviewers arrived to a hosted breakfast, and were warmly greeted by our Welcome Team, and guided to their respective review spaces. At 10am, attendees were given entry into the Design building, where they were directed by an incredible crew, waiting to provide directions and information. Portfolio reviews began at 11am and continued non-stop until 3pm.

The numbers at a glance:

- 46 volunteers
- 33 schools
- 105 reviewers
- 724 registered guests and 200+ parents/guardians
- 94% of people surveyed would recommend National Portfolio Day to others
- 43% of people surveyed felt that the organization of the event was much better than they expected
- 36% of people surveyed travelled from more than 40km away

2nd Year Interior Design students, along with faculty member Marlis Joller, participated in the Habitat for Humanity build in Richmond, BC





Wilson School of Design cont'd

Some feedback:

"Huge thank you to you and your team — what a fabulous event! I honestly feel this was an incredible NPDA event. Thank you again for all the hard work you and your team put into putting on such a seamless event. It couldn't have been better." - UBC

"It was a very organized event with tons of support. Great experience!" - ArtCenter College of Design

"The volunteers were very helpful, there was always someone there to ask whatever you needed to know" - Student attendee

"It was very well organized considering the number of attendees present." - Student attendee

We are bidding to host next year's National Portfolio Day, scheduled currently for November 7, 2020. We will share the good news (we hope) at the end of January 2020, after attending the National Portfolio Day Association AGM in Sarasota, Florida.







FACULTY RECOGNITION:

Icograda Educators Roundtable—November 29, 2019

Graphic Design for Market-ing faculty members, Michael Cober, Erin Ashenhurst and Carley Hodgkinson attended the International Council of Design (Ico-D) Educators' Roundtable at Emily Carr University. Presenters were asked to speak pecha kucha



style on an initiative addressing social change. Michael Cober presented a Third Year Information Design project on residential schools in which students were asked to research, reflect on and create an artifact that communicated an aspect of the schools' history.

Praktivism—November 29, 2019

Graphic Design for Marketing faculty members Michael Cober, Erin Ashenhurst, David Young and Carley Hodgkinson attended Praktivism, the Graphic Designers of Canada (GDC) annual conference on social change and design. Three speakers addressed design decolonization at the post-secondary level, organizing young people against climate change, and the development of a multiplayer game designed to teach Indigenous ways of knowing.

Erika Balcombe—American Anthropological Association Conference—November 23, 2019

Interior Design faculty member, Erika Balcombe, presented at the American Anthropological Association (AAA) conference in Vancouver. Erika participated on the panel titled "Changing Climates of Education: engaging critical work across educational anthropology, anthropology of science, and science & technology studies". T his panel sought to address how education sprawls into everyday life and practices and how they are seeking ways to critically engage with education looking at disciplinary approaches that go beyond institutions. Erika also presented her paper titled "Grappling with Decolonization: The potentials of studio-based models in design education". This paper aims to foster better understanding of design research methods to more info: https://bit.ly/36A7DnT

Interior Design—IDIBC Workshops

Interior Design faculty members, Marlis Joller and Paola Gavilanez, attended several Interior Designers Institute of BC (IDIBC) Continuing Education Units (CEU) workshops in November. Workshop seminars were on the following topics: Global Forestry 101, Designing Rooms for Acoustics, and Science of Colour & Light. CEU's are an essential part of maintaining professional status for interior designers.

Office of the Vice President, Students & Associate Vice President, Academic

The following reports from Student Services and International outline the key activities undertaken by the two departments under the Vice President, Students. It is with great appreciation and acknowledgement of the hard work, dedication and commitment of all staff serving KPU within this portfolio that the following reports are presented.

In addition, notable recent meetings and conferences involving the Vice President, Students include:

- Attended Fall KPU Leadership Conference Nov. 15, 2019
- Attended Indigenous signage ceremony at the Langley Campus – Nov. 18
- Participated in KPU/Richmond School District Transitions
 Project inclusion meeting Nov. 19
- Enjoyed the Open House KPU Tech event Nov. 20
- Attended Delta Chamber of Commerce Hats Off to Excellence Awards – Nov. 22
- Hosted Surrey School District Indigenous Graduation Advocates meeting – Nov. 26
- Took part in KPU Master Plan 2050 visioning workshop (Surrey) – Nov. 26
- Participated in Senior Academic Administrators' Forum (SAAF) as Vice Chairperson – Nov. 28
- Met with SFU Associate Dean, Graduate Studies in Education – re KPU Grad Studies – Nov. 28
- Was part of BC Heads of International Inaugural meeting (HOI) – Nov. 29
- Enjoyed interacting with BCSSA Metro Superintendents at the annual luncheon Dec. 2
- Spoke at the Student Services Winter Social Dec. 3
- Celebrated the season with Richmond Campus students, faculty, and staff – Dec. 3

- Active participant in the BCCAT fall meeting as a member of the council – Dec. 6
- Attended Learning Forward meetings and conference in St. Louis as President – Dec. 8-11
- Participated in the Deans/Associate Deans Professional Development Day – Dec. 16
- Participated in the QAPA site visit meetings Dec. 18/19, 2019
- Participated in a meeting at Kwantlen First Nation re planning – Jan. 6, 2020
- Attended first meeting with SFU Surrey and Surrey School District re Education Forum – Jan. 7
- Co-planning re *President's Dialogue Series: Perspectives on Indigenization* Jan. 9
- Met with consultant for the Pacific Institute of Culinary Arts (PICA) – Jan. 10
- Attended UNDRIP 2020 conference Jan. 14
- Attended inaugural Board meeting as President of Learning Forward in Dallas – Jan. 17-19
- Met with Executive Directors of 4 departments of AEST and MoE in Victoria, Jan. 23
- Attended Western Canadian Deans of Graduate Studies Jan. 24
- Participated in Science World Symbiosis Executive Steering Committee meeting – Jan. 27
- Attended Ministry of Education K-12/post-secondary Careers Advisory Group meeting – Jan. 28

Upcoming activities:

- Co-Chairing Indigenous Advisory Committee meeting at Kwantlen – March 3, 2020
- Open Doors, Open Minds April 28, 2020



Student Services

STUDENTS:

Career Development Centre (CDC)

To date, 289 Co-op job opportunities have been posted for Spring 2020 work terms, equivalent to the number of jobs posted at this time last year. Additionally, 52 jobs have been posted for Summer 2020 thus far, and 17 students have already been placed this term.

Spring - New Student Orientation

In early January, KPU Orientation & Transitions and KPU International hosted the 2020 Spring - New Student Orientations. These events helped welcome over 75% of newly enrolled students (approximately 1,475 individuals) to the KPU community with the help of over 70 student volunteers. This broke the previous records of newly enrolled and International students who attend Orientation.

Through feedback response, students were overall very happy about the event, giving an 85% satisfaction rating, with 97% of respondents indicating they would recommend Orientation to other students.

Education and Awareness

The Student Rights and Responsibilities Office (SRRO) regularly presents across the University, providing an overview and guidance on procedures and services related to the *Sexual Violence & Misconduct Policy* (SR14), *Student Conduct Policy* (ST7) and general concerns of students. The SRRO presented to students in the *Access Programs for People with Disabilities* at the end of the Fall semester, and look forward to upcoming presentations over the next few months at all KPU campuses.

Multi-Faith Centre

Chaplains hosted a "Hot Chocolate" session in December at KPU Surrey, offering warm beverages and stress buster activities to students and staff. Our volunteer chaplains had a great opportunity to meet several new students who were previously unaware of the Multi-faith Centre.

Banner Communication Management (BCM)

Banner Communication Management is an Ellucian application that helps administrative users create, send, and manage communications across the institution. The Registration team



has used BCM to inform students of the start of the Spring 2020 term and more recently the Fee Payment Deadline. Student Services has also adopted BCM for weekly updates and special announcements to the entire student body from the Office of the Vice President. Students.

Other units within the Office of the Registrar are working towards using BCM to streamline and automate their communications. The adoption of BCM has dramatically reduced the time required to send communication to large populations of students, taking less than an hour for something that would have previously taken nearly a full business day to process

RECOGNITION:

In the late Fall, EducationPlannerBC's (EPBC) Steering Committee approved a recommendation from the EPBC Transition Committee to refresh its structure to better reflect the needs of the organization as it moves to its final governance structure. Two advisory groups to the Executive Director have been struck: a Functional Advisory Group and a Technical Advisory Group. Zena Mitchell, University Registrar, has been invited to join the Functional Advisory Group, which will provide advice on functional enhancements and technology development for Provincial application and transcript services.

Jennifer Jordan, Laura Arneson and Patrick Bourke of the Student Rights and Responsibilities Office, attended the Ending Violence Association of BC's 2019 Annual Training Forum.

Michelle Matthysen, Career Services Coordinator, Career Development Centre, trained KPU student volunteers to give mock interviews at Kwantlen Park Secondary. This is an ongoing experience offered to KPU students who assume the role of employer/interviewer.

Terri Taylor, Associate Registrar, has been appointed to the Ad Astra Client Advisory Board for a 3-year term. The purpose of the Ad Astra Client Advisory Board is to support Ad Astra's mission of helping higher education align their finite resources to enable timely student completions.

In an effort to better align broader governance structures at KPU, the reporting structure of the Senate Office is changing. As of January 1, 2020 the Senate Office has shifted from the Office of the Registrar to Keri van Gerven, University Secretary. We thank Administrative Assistants Meredith Laird and Rita Zamluk for their incredible efforts in supporting all of the very important work of Senate and wish them well in their new office! Meredith and Rita have made huge strides in developing systems, procedures and workflows during their time with us.

In addition, we recognize and thank Stephen Yezerinac, Associate Registrar, for his leadership and oversight of the Senate Office.

KPU International

PARTNERSHIP ACTIVITIES

- UNIVA, Mexico KPU has signed an MOU and student exchange agreement with the Universidad del Valle de Atemajac (UNIVA), in Guadalajara, Mexico. Inaugural collaboration: KPU was invited to participate in their Global Summer 2020 program, an opportunity for our faculty to teach abroad during the summer, with nearly all the expenses being covered by UNIVA. More than 15 KPU faculty expressed interest and 10 applications were submitted on behalf of faculty from Business, Science, Arts and ACA. Results should be available soon, to confirm successful applicants.
- Partnership Communication KPU Global Partners received their second Partnership Newsletter, a new quarterly communication geared towards stakeholders abroad. The message included updates on the upcoming KPU Partners Day in March 2020 and happy holiday wishes from our team to theirs.
- Maple Leaf Winter Event The Global Engagement team brought 46 students and five teachers from the Richmond campus Maple Leaf School to TBC Indoor Go-Karting as a special holiday event. Principal Brad Helgason also joined the outing.



CONFERENCES

CBIE Conference 2019—Winnipeg, MN, Nov 17-20/19—KPU International's Global Development team attended the 2019 CBIE conference in Winnipeg, Canada. This is the largest event for international education professionals in Canada. This event provided the opportunity for KPU International to attend relevant sessions and workshops that shared best practices in the area of partnerships, global engagement and advising. The team met with six Canadian Education Trade Commissioners during the conference.

Orientation

 KPU welcomed more than 1300 new international students in January 2020 from 63 different countries.
 More than 1050 international students attended orientation prior to the first day of class.

Advising

- Advisors welcomed new students for Spring 2020. A registration fair was offered on January 2nd after orientation to support new student questions and registration inquiries.
- Extended drop-ins were provided to support students for the first 2 weeks of the semester. Advisors assisted 294 students from January 2nd-January 10th.

Study Abroad

- 12 students have left on study abroad programs in Spring 2020 to the following partners:
 - * Royal Melbourne Institute of Technology
 - Leeds Arts University
 - * Ghent University
 - * Hankuk University of Foreign Studies
 - * University of Central Lancashire
 - * Metropolia University of Applied Sciences
 - * SWPS University of Social Sciences & Humanities
 - * Ryukoku University
- 27 incoming exchange students were welcomed to KPU for Spring 2020, the students have been accepted from the following institutions:
 - Instituto Tecnologico de Santo Domingo INTEC
 - * Royal Melbourne Institute of Technology
 - VIA University College
 - * Pontificia Universidad Javeriana Cali
 - * ELISAVA Barcelona School of Design and Engineering
 - Technische Hochschule Mittelhessen University of Applied Sciences
 - Pontifícia Universidade Católica de Minas Gerais
 - * Kookmin University
 - Universidad de Monterrey
 - The University for the Creative Arts
 - * Mackenize Prebyterian University
 - * Toulouse Business School
 - Swinburne University of Technology
 - University of Applied Sciences and Arts FHNW Northwestern Switzerland
 - Metropolia University of Applied Sciences, School of Business
 - * Edith Cowan University
 - * Amsterdam University of Applied Sciences
 - * University of Central Lancashire
 - * Shih Chien University

STUDENT LIFE

On December 4th International Student Life took six students to volunteer at the Surrey Christmas Bureau which collects and donates gifts for low-income families in the community during the holiday season.

The coordinator at SCB gave everyone a tour, and the

volunteers were able to get to know each other and members of the community by completing various tasks including stuffing stockings, organizing the shelves, and helping families "shop" for their gifts.



A farewell party was held for our Fall 2019 exchange students. There were games, a buffet, a photo booth and prizes. This event would not have been possible without the collaboration of many important teams including Facilities, Catering, IT, our student assistants, volunteers, and the Study Abroad office. We're very happy to be able to celebrate all the contributions and experiences from this great group of students.

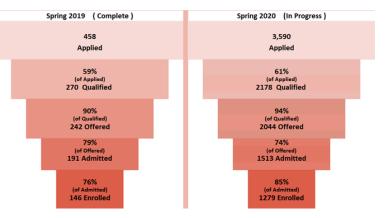


INTERNATIONAL RECRUITMENT AND ADMISSIONS

KPU International completed another successful intake and reached record-high new student enrollment in Spring 2020. A total of 1279 international students enrolled in classes in the Spring semester. This is also the second semester since launching the study permit project which requires students to provide proof of study permits two weeks prior to the start of classes. Without the proof of approved study permits, the students are dropped from their classes to release seats to other students. About 95% of admitted students submitted the documents before or on orientation day. Only 15 international

students were dropped from the courses before the 100% refund deadline.

In order to prepare new students for registration, webinars were provided prior to registration period. Email campaigns were also sent to students to remind them to register before seats were filled. With all these measures in place, we were able to achieve the highest conversion rate from admitted students to enrolled students this semester.



RECRUITMENT UPDATE

South-East Asia

Summer applications from Vietnam have increased 27% compared to Summer 2019. The field representative in Vietnam attended four agent events/seminars in December for TMS Education, CRISOP Education, and IDP to increase brand awareness. The field representative visits KPU agents on a weekly basis to answer questions and build rapport.

Applications from the Philippines for Fall 2020 have already surpassed the total applications from Fall 2019.

India

KPU International hired a field representative in India, Ramit Malhotra, to assist with student inquiries. This new hire has significantly reduced the number of calls and emails handled by staff so they can concentrate on developing other markets in order to diversify the international student body.



International cont'd

Uttkarsh Bhardwaj, Admission and Recruitment Coordination for South Asia, spent a week in late November—early December training our new field rep Ramit. Uttkarsh also visited with multiple key agents in the Northern Indian region. India continues to be the leading market.

Germany

KPU International attended ICEF Berlin in November 2019, and participated in a roadshow in Frankfurt, Koblenz and Iserlohn, Germany. The event was organized by IEC, the biggest educational agency in the country. Germany is not a typical recruitment market for regular entry, however the demands for visiting students has emerged over the years. It has become a trend for students to spend one semester abroad during their post-secondary studies. The flexibility and varieties in KPU's offering attracted many participants to our presentations.



North East Asia

Mainland of China: KPU International participated in the Maple Leaf Roadshow across mainland China to recruit Chinese high school students. The roadshow provided the opportunity for us to meet students face to face, get to know them and answer questions. KPU International has established good relationships with the guidance counselors from each Maple Leaf campus who are instrumental in recommending KPU as a study destination.

Hong Kong: Due to the unstable situation in Hong Kong, the number of applications from this region is growing.

South Korea: With the addition of Rey Son, Recruitment and Admissions Coordinator for Korea and Japan, the interest from the Korean market is growing. Rey provides support to agents and prospective students in their target language.



Local recruitment activities

On December 4th KPU attended the International Language Academy of Canada (ILAC) student Fair in Vancouver. ILAC is one of the biggest language schools in Vancouver. It is the only language school that has a partnership with KPU. The event was a great opportunity to meet with prospective students currently studying at ILAC and looking for academic studies afterwards. The majority of the students were from South America and Europe. The team also met with current applicants to answer questions about the admission's process



Office of the Vice President, External Affairs

GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

PROVINCIAL GOVERNMENT ACTIVITY—VP, EXTERNAL AFFAIRS Activity included:

- New hospital announcement Cloverdale
- Meetings with MLAs Rachna Singh and Ian Paton
- Stakeholder groups SkyTrain and TransLink

COMMUNITY ENGAGEMENT ACTIVITY

- Pacific Autism Network's 3rd annual holiday luncheon (guest of River Rock)
- Christmas tree sponsorships in Richmond, Cloverdale and at each City of Surrey Library branch - profiling our name and logo in all the areas. Thanks to the Faculties and Marketing Services for their support o these initiatives.
- Seasonal City Builder Reception Downtown Surrey **Business Improvement Association**

- Delta Chamber of Commerce Christmas luncheon
- BC-India Business India Network Anniversary Christmas luncheon
- Gateway Theatre KPU guest reception and seats at a performance of Joseph and the Amazing Technicolor Dreamcoat
- Judging: Young Business Person of the Year South Surrey & White Rock Chamber of Commerce
- Fashion Show Preview Evening: Sources Community **Resources Society**

ONGOING BOARD OF DIRECTOR WORK -VP EXTERNAL AFFAIRS

- Community Council Gateway of Hope
- Cloverdale Chamber of Commerce Advocacy Committee
- Langley Community Farmers' Market Society

MEDIA AND COMMUNICATIONS

OVERALL

The late fall and new year has been a busy time for the communications department with transit disruption, snowfall and other issues requiring communications support. Communications maintained its recent strong digital performance despite telling fewer stories because of the winter break lull. The office is looking to build on this initial success with more video work in 2020.

Web content revision work has continued with the development of a creative brief for the Future Students Office, which is now being reviewed by relevant stakeholders, and revisions are being made to the creative brief for the Faculty of Trades. Work has begun to put in place the activation of the Human Resources creative brief prepared in the last reporting period. New content for four campus pages has been drafted and is being reviewed.

Work is progressing on a number of other communication initiatives, including a collaboration with the Research Division to share KPU's research success stories.

Communication Initiatives:



Twitter activity Nov. 13, 2019 - Jan. 21, 2020

Tweets: 22 Profile visits: 1,018 Mentions: 26

Impressions: 65,020 New followers: 9

News



LinkedIn news activity Nov. 13, 2019 - Jan. 21, 2020

News posts: 13 Impressions: 65,086 Clicks: 1,017 New followers: 271

Social actions: 627 (likes, comments, shares)





Facebook news activity Nov. 13, 2019 - Jan. 21, 2020

News posts: 11 Social actions: 457 (reactions, shares, comments) Impressions: 33,368 Engagement: 1,861 (views, clicks, likes, shares, comments)





Instagram news stories Nov. 13, 2019 - Jan. 21, 2020

News posts: 14 Impressions: 18,239 Total reach: 15,578 Actions: 195 (shares, taps, profile views, replies)



High Performing Social Media Posts:

Top Tweet earned 8,408 impressions

What does science fiction look like in #Bollywood? Join Dr. Asma Sayed as she explores Indian cinema's take on sci-fi at the next KPU Science World Speaker Series. @KwantlenU @scienceworldca kpu.ca/news/2020/01/0... pic.twitter.com/qylrwHqce7



Top Tweet earned 2,828 impressions

.@KwantlenU student, Lisa Hedmark, compiled the data for an assignment, which reveals how many female officers serve in different police depts across B.C. twitter.com/SurreyNowLeade...

t72 **9**9

View Tweet activity

View all Tweet activity

Top Tweet earned 2,633 impressions

As part of reconciliation efforts, @KwantlenU has started installing Indigenous signage on campus. Learn more kpu.ca/news/2019/11/1... pic.twitter.com/uDujjSnZMf



₹₹ 12 ♥ 31





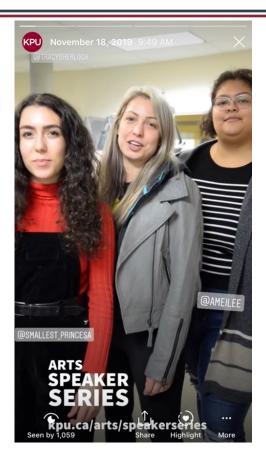


Office of External Affairs cont'd



Are you interested in art and design?





Media training, key message prep, response statements, interview facilitation included these topics: Science World Speaker Series, tech apparel, Indigenous signage, security matters, diversity in the film industry, local business, social media, transit disruption, nursing, investment, facilities, academic integrity, Indigenization, KDocs, weather, health opportunities, youth in trades, nutrition.

KPU media coverage - Nov. 13, 2019, to Jan 21, 2020

Facilitated media requests from and/or received coverage in:

Surrey Now Leader, Richmond News, Neuroscience News, Northern Sentinel, North Shore News, City News Vancouver, News1130, Aldergrove Star, BC Business, WestCoast Food, ICI Radio Canada, Vancouver Sun, The Province, The Georgia Straight, Education News Canada, Delta Optimist, North Delta Reporter, Daily Hive Vancouver, Nation Talk, Peace Arch News, EdCan Network, The Indo-Canadian Voice, The Runner, CKNW, Pulse FM, CTV BC, Vancouver is Awesome, Colleges and Institutes Canada, Abbotsford News, The Tri-City News, Global BC, 604Now, Vancouver Courier, Canadian Life Sciences Database, Flare, Darpan Magazine, My Yellowknife Now, Sign Link, CBC News BC, Regina Leader Post, The Tyee, Canadian Beer News, Lake Country Calendar, Education News Canada, Academia Group, Victoria News, TSN 1040, CJDC Dawson Creek, Ming Pao Canada, Before it's News, Collingwood News, Fraser Valley News, The Signal, Independent Sports Network, Medium, Indigenous Lands and Resources

The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (Nov. 13 – Jan. 21). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.

Media exposure during this period totaled 944 mentions, divided into 675 positive and 269 neutral. (source: Meltwater).

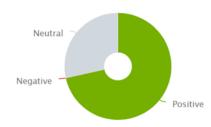
During this reporting period, Communications issued six media releases and web stories, and four videos:

Jan. 1 – 21: Two media releases and one video

Dec. 1 - 31: Two web stories

Nov. 13 - 30: Two media releases and two videos

The following is a list of the KPU media releases and the web stories issued during this reporting period. Media advisories and videos are not included.



Office of External Affairs cont'd

January 2020	
Jan 16	KDocsFF 2020 Film Festival fights for the truth
Jan 07	Sci-fi meets Bollywood at the next KPU Science World talk
December 2019	
Dec 12	From lawyer to designer: one student's global journey to hone her passion
Dec 04	KPU students win scholarships to study globally
November 2019	
Nov 19	KPU installs Indigenous signage
Nov 13	KPU Tech welcomes future students to experience trades and tech

OFFICE OF ADVANCEMENT

Since the last board report in November 2019, the Office of Advancement has raised \$454,218 for a total of \$1,446,218 raised to date for the fiscal year. New major gifts (\$10,000 or greater) received since the last board report include:

Donor	Amount	Area of Support
Kwantlen Student Association	\$42,000	Two new Endowments
Knowledge First Foundation	\$35,000	Greatest Need
Vancity Community Foundation	\$30,000	Training Organic Farmers Program
Vancouver Foundation	\$25,000	Former Youth in Care
SCC Northwest Manufacturing	\$21,000	Gift in-Kind (fabric) Wilson School of Design
BC Construction Round Table	\$15,000	Trades Awards
Association of Women in Finance	\$10,500	Business Awards
Al Sumal	\$10,000	Trades Endowment
Anonymous Corporate Gift	\$10,000	Student Support
Anonymous Individual Gift	\$10,000	Student Support

Other Advancement initiatives and news:

• The iModules online platform launched in December. It will be the gateway for all online giving and online campaigns. The Office of Advancement and KPU Foundation's online platform can now be found at give.kpu.ca, which is now linked off over every kpu.ca page in the template header.

ALUMNI AFFAIRS

KPU ALUMNI ASSOCIATION

The KPUAA kicked off the new year with their Annual Plan Review session on Tuesday, January 21, held at the KPU Tech campus in Cloverdale. Our board directors revisited their 2019 – 2022 Strategic Vision and the Alumni Affairs 2019 – 2022 Business Plan to ensure the goal of increasing our alumni engagement efforts are on target.

ALUMNI EVENTS AND ACTIVITIES

Alumni Magazine

The third issue of the Alumni Magazine is in production. This issue features 12 alumni stories, including an honorary alumna, Harriet

Ronaghan, whose story is one of courage and strength. The magazine is scheduled to land in alumni mail boxes toward the end of March.



Alumni Advertising Campaign

Sam Stringer and Stephen Kronstein, both featured in the Alumni Magazine, were also selected for our annual Alumni Advertising campaign. These advertisements appear on transit posters in Surrey central bus transit locations.

New Alumni Website Launch

It has been several years in the planning and another year to train and implement the new alumni website, which can be found at alumni.kpu.ca. This new web platform will integrate our monthly newsletter communications to approximately 32,000 alumni and streamline our future events planning and registration while providing KPU alumni with a new sleek end-user experience that connects with our database.

A multi-faceted marketing campaign will launch the new site to almost 52,000 alumni early in the new year. We are excited for the fresh new branding the site provides for our engagement activities.





COMMUNICATIONS

The Alumni Affairs office supported a number of communications to alumni as follows:

Message subject:	Send date:	Recipients:	Opens:	Open rate:
Register NOW for the HRMT Alumni Conference - Friday February 21, 2020	2019-12-15 15:30:00- 08:00	824	609	73.91%
Happy Holidays!	2019-12-12 09:33:12- 08:00	30784	12866	41.79%
SAVE THE DATE! HRMT Alumni Conference	2019-12-06 08:50:37- 08:00	831	544	65.46%
What have you been up to since graduation?	11/6/2019 14:12	24612	1744	7.10%

ALUMNI SOCIAL MEDIA

KPU Alumni Facebook

Alumni Page likes as at Dec 31—710
Page likes—net increase since Oct 31—10

Total Impressions 591

(posts appearing on a persons FB page)

Unique Users 588 Engaged Users 70 (Liked, commented or shared)



Total followers 903 **New followers** 3 Number of tweets 10 **Tweet Impressions** 2,259 Profile visits 131 Mentions 22 688 **Impressions** Engagements 58



Most popular tweets



With Christmas just 12 days away, we wanted to share some holiday cheer with a fun photo from our Board of Directors & Alumni Affairs team.

#AlumniInAction #holidayseason #KPUAA #Volunteers #KPUAABoard #alumniaffairs



10:19 AM · Dec 13, 2019 · Twitter Web App

Linked in

LinkedIn Alumni Group

Number of Members as of Dec 31	913
New Members since Nov 1	-5
Number of posts	2

LinkedIn Alumni Page

Number of members as at Dec 31	284
New members since Nov 1	427
Number of posts	7

Most popular post:



Congratulations to the KPU Marketing Association on a successful networking event for Kwantlen Polytechnic University, School of Business students earlier this week.

A big thank you to all the #alumni that participated, and particular thanks to the panel speakers #AmaanFazal #PrabhHeer #SydneySocias #CristaWatson #JosephWatsonMcKay and panel host for the evening #RashadKhan.

#AlumniInAction





Congratulations to Stephanie Nikita, Alumni Affairs Assistant. Fall 2019 Graduate



Marketing & Recruitment Board Report

Nov 1 - Dec 31, 2019

Applicant Numbers

Domestic Applicants as of Dec 31, 2019

2019	2020	
Summer	Summer	
347	413	

19% 🕥

Note: numbers do NOT include health foundations applications.

Marketing Awards

The Marketing Department is excited to announce that they won 2 awards for projects entered in the 2020 AVA Digital Awards.

AVA Digital Awards are specific to digital engagement campaigns (video, social, audio, website design and development etc.). These are open internationally and notable Canadian post-secondary entrants include UBC and Ryerson. Each entry is evaluated and scored by judges from AMCP, the Association of Marketing and Communication Professionals.

The winning projects can be viewed here:

➤ kpu.ca/marketing-awards

HONORABLE MENTION 2020

KWANTLEN

POLYTECHNIC UNIVERSITY

School Of Business – Achieve What Is Possible Ad Campaign

Digital Advertising Campaign

GOLD WINNER 2020

KWANTLEN POLYTECHNIC UNIVERSITY

What Is Possible Video

Cinema Advertising

Events

KPU EVENTS:

Date	Event	Attendance
November 8	Surrey Discovery Day	55
November 24	KPU Tech Open House	200+

COMMUNITY EVENTS:

Date	Event	Swag Given	Attendance
November 28	Surrey Tree Lighting Festival	toques; lip balm	9,000
December 1	Surrey Santa Claus Parade	candy canes	15,000

Events

DISCOVERY DAY

Discovery Days give high school seniors a chance to spend their Pro-D Day getting a taste of university life. Teens can attend mini-lectures that simulate KPU classes, view KPU student projects, participate in a campus scavenger hunt, connect with current students, faculty, and staff, enjoy a free lunch, and take home KPU swag and other fun prizes.



KPU TECH OPEN HOUSE

The 2nd Annual KPU Tech Open House saw a record number of guests! We welcomed well over 200 people through our doors over the course of the evening.

Prospective students were able to attend information sessions highlighting all of our trades programs, speak with KPU instructors, staff, advisors, and students, tour the campus, enter to win great prizes, and get excited about studying at KPU.

This event saw its busiest Application Centre of any Open House to date. We attribute this to the outstanding efforts put forth by the Faculty of Trades and Technology to offer multiple information sessions highlighting each trades program, and to our ability to waive the application fee for registered guests at the event.

The team from Pulse Radio attended our event and broadcasted live from KPU Tech.













Events

SURREY TREE LIGHTING FESTIVAL

The Future Students' Office and Student Ambassadors team dusted off their holiday sweaters on November 24th and represented KPU at the Annual Surrey Tree Lighting Festival. KPU was the sponsor of the "Photos with Santa" booth which allowed our booth to have prime placement in front of over 9,000 visitors.









SURREY SANTA PARADE OF LIGHTS

KPU joined the Cloverdale BIA and other businesses, non-profit organizations, clubs and many volunteers at the annual Surrey Santa Parade of Lights. Our very own KPU van was featured and lit up with full KPU Pride.











SAYING FAREWELL TO ONE OF OUR STUDENT AMBASSADORS - OLIVIA JAY



Farewell Olivia!
Marketing graduate, School of Business

Olivia began working as a Student Ambassador in the Future Students' Office in January 2014. We have had the privilege and honour of working with her throughout her time at KPU as she worked as one of the longest serving SA's in FSO history. She saw opportunity where others may have seen problems and we always appreciated her positive nature at events.

Olivia chose to study at KPU thanks to the co-operative education options available in the School of Business, and through co-op, discovered the student ambassador program. She's represented the university at a broad range of events, and even did a takeover on the Kwantlen Unstagram, showing off what's it's really like to be a KPU student.

We wish Olivia the best of luck with her incredibly bright future.

Recruitment

INDIVIDUAL CAMPUS TOURS:

CAMPUSES	STUDENTS	GUESTS
KPU Langley	2	2
KPUSurrey	2	1
KPURichmond	3	2

DROP-INS: NOV-DEC 2019

CAMPUSES	D ROP-INS
KPU Surrey	297
KPULangley	49
KPU Richmond	111
KPU Cloverdale	22

SCHOOL DISTRICT ENGAGEMENT:

On Nov 4 and 5, Hannah Cenaiko, Student Recruitment Coordinator conducted back to back full days of Career Life Education for the Grade 10 Students at RE Mountain Secondary School with 30 – 60 students in each presentation. These presentations were a partnership presentation with UFV to teach students more about post-secondary and why it is important.

November 11 - 15 - Student Recruitment Coordinator, Kaitlan Davis, visited high schools throughout the Kamloops/Thompson region as part of PSBC high school recruitment circuit.

Raman Dhaliwal, Student Recruitment Coordinator attended 15 high schools in the Surrey School District for PSB Cevents.



November 25th: Over 200 students attended Delta Discovery Day where they participated in interactive mock classes.



Student Recruitment Coordinator, Raman Dhaliwal, CLE 9/10, CLC 11/12, and general presentations to classes during many independent school visits.



During the week of November 25, Student Recruitment Coordinator, Dominic Wan, joined Post-Secondary BC to visit 11 high schools in the Vancouver School District. Dominic spoke with over 1,000 high school students about KPU.

Office of External Affairs cont'd

Recruitment

- » Prospective Student Support Specialist, Sheri Browning, attended mock interviews at Fleetwood Park Secondary and Tamanawis Secondary. This was an opportunity for Grade 10 students to prepare and experience job interview skills and enable them to have a successful start in the workplace.
- » Hannah Cenaiko, Student Recruitment Coordinator, attended Education Career Fair in Kelowna on November 25th Going to Kelowna was a great opportunity to interact with hundreds of students and let them know more about KPU and grow and develop our presence in Kelowna.
- » Amanda Na seri, Student Recruitment Coordinator provided KPU general presentations to multiple high schools in the Delta School District to promote KPU. Programs of interest include nursing, engineering, and trades.
- » Amanda Na seri, Student Recruitment Coordinator provided Career Life Connections (CLC) Presentations at Surrey Schools for grades 10 and 11. Presentations include teaching students in high schools about post-secondary terminology, processes, and general information, in a ddition to promoting KPU's programs, and answering questions about the application process. Programs of interest include engineering, sustainable agriculture, and business.
- » Amanda Naseri, Student Recruitment Coordinator attended ECF (Educational Career Fair) Abbotsford and met over 500 high school students in the Abbotsford School District. The event is a trade show format and programs of interest included farrier, engineering and design.
- » November 25-29 Student Recruitment Coordinator, Kaitlan Davis, visited high schools throughout the Burnaby & New Westminster school districts as part of PSBC high school recruitment circuit.
- » November 29 Student Recruitment Coordinator, Kaitlan Davis, attended the PSBC Counsellor update at Nicola Valley Institute of Technology in Burna by, BC. This event brought high school counsellors together from across the region to hear admissions and program updates from different post-secondary institutions a cross BC.
- » Hannah Cenai ko, Student Recruitment Coordinator attended Strengthening Connections at Frank Hurt Secondary on Friday November 29th -This visit was scheduled to visit indigenous students at Frank Hurt Secondary and discuss with them different resources and opportunities that KPU offers Indigenous students seeking education at KPU. Around 75 students participated in the event.
- » Student Recruitment Coordinators, Kaitlan Davis & Raman Dhaliwal, attended the Education & Career Fair (ECF) in Surrey on December 4. This event drew around 2000 high school students from a cross the Surrey region.
- » Student Recruitment Coordinator, Kaitlan Davis, hosted high school students from Panorama Ridge Secondary at KPU Surrey for a presentation and tour on December 5.
- » December 6 Student Recruitment Coordinators, Kaitlan Davis & Dominic Wan, attended the Education & Career Fair (ECF) in Vancouver. This event drew around 4000 high school students from a cross Metro Vancouver and the Fraser Valley.
- » Hannah Cenai ko, Student Recruitment Coordinator hosted Career Life Education Presentation at Timothy Christian Secondary School on December 18th which was received very well by a full class of 30 students. Students engaged in a crivities and discussion about post-secondary education and career options after high school graduation.



Student Recruitment Coordinators Kaitlan Davis and Dominic Wan represented KPU at the Education Career Fairs held at Canada Place on December 6. Thousands of high school students attended the event and the recruiters engaged with approximately 160 participants.





Credo Christian Langley
Campus tour with
Hannah Cenaiko, Student
Reauitment Coordinator on
November 22nd tour with 22
Students from Grade 10 to
explore KPU and learn more
about our many different
programs and opportunities.

Recruitment

FACULTY, PROGRAM AND CAMPUS SPECIFIC INITIATIVES:

- » Student Recruitment Coordinator, Amanda Naseri, attended University and College Pathway Expo at Langara College: Promoted KPU's programs to prospective college students. Programs of interest include arts, business, and transfer student inquiries.
- » Amanda Naseri, Student Recruitment Coordinator attended Soroptimist Dream It, Be It Girls Conference: Attended with Julie Merkl from School of Business to promote KPU's programs to prospective high school students. Hosted multiple information sessions with the School of Business. Programs of interest include nursing, health science, business, and arts.
- » Student Recruitment Coordinator, Amanda Naseri, attended First Nations Education Steering Committee (FNESC): Attended with Ethan Semple from Indigenous Services for Students Department. Table booth set up with promotional material for the Future Students' Office, Indigenous Services for Students, and KPU program guides.
- » Raman Dhaliwal, Student Recruitment Coordinator attended the Faculty of Arts: Chairs Meeting and introduced self to faculty members
- » Black Press Career Fair on November 14th to Promote Trades Open House day! Kulpreet Sasan, Program Progression Officer and Hannah Cenaiko, Student Recruitment Coordinator, connected with students who are interested in going into trades events. This event allowed us to interact with hundreds of individuals.
- » Student Recruitment Coordinator, Kaitlan Davis, attended the PSBC Counsellor update on November 15 at Thompson Rivers University in Kamloops, BC. This event brought high school counsellors together from across the region to hear admissions and program updates from different post-secondary institutions across BC.
- » Faculty members and Student Recruitment Coordinator, Dominic Wan, hosted an information session at the Richmond Campus on November 18 to promote upgrading options available. Participants were interested in taking upgrading courses to fulfill pre-requisite requirements and to improve their English. Faculty members presented on the details of the courses while the recruiter spoke about the support services and application procedure.







November 22 - Student Recruitment Coordinator, Kaitlan Davis, assisted with hosting a Richmond School District Pro-D meeting and provided a short presentation and tour of the Wilson School of Design. The meeting brought together career educators, principals, and vice principals from the Richmond School District.

» Student Recruitment Coordinator, Dominic Wan, had the opportunity to represent the university on November 20 at a Richmond Intercultural Advisory Committee meeting. While promoting KPU to the committee members with a presentation, Dominic also had the opportunity to establish network with some members for future collaborative opportunities.

Recruitment

FACULTY, PROGRAM AND CAMPUS SPECIFIC INITIATIVES continued:

» Student Recruitment Coordinator, Kaitlan Davis, supported the Wilson School of Design with the Virtual National Portfolio Day to assist with any inquiries from domestic future students.

» Amanda Na seri, Student Recruitment Coordinator hosted various campus tours for Surrey and Delta Schools at the Surrey and Cloverdale Campuses which included general presentations followed by a campus tour with attention to the program's that prospective students are interested in.

» Prospective Student Support Specialist, Sheri Browning, has engaged with students in support of marketing campaigns such as 756 in English Language Studies, 564 in Adult Upgrading and 63 in Business. has engaged with students interested in programs as a result of marketing campaigns which include 756 inquiries about English Language studies, 564 about Adult Upgrading, and 63 about Business

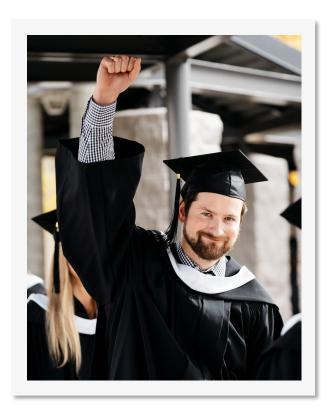
» Prospective Student Support Specialist, Sheri Browning has promoted Entrance Scholarships and Awards by setting up an application workshop and designing handouts for new and current students.



Hannah Cenaiko, Student Recruitment Coordinator attended Try a Trade with WorkBC on November 26th Students were able to engage with different trades and ask questions about different trades programs that KPU offers. Students in grades 10 through 12 attended the event.

RECRUITMENT SUMMARY

Between November 1 and December 31, 2019, the Student Recruitment Coordinators visited and presented at 106 schools. In total they represented and promoted KPU to well over 10,000 high school students from the lower mainland.



Office of Associate Vice President, Planning and Accountability

EXPERIENCE

The Student Experience:

- Student Satisfaction Survey: This survey collects a broad range of information from students on their experience at KPU to identify areas for improvement. The survey closed on November 10, and the analysis is in progress. Specific reports have been delivered to KPU International and the Senate Standing Committee on Teaching and Learning, with more to follow.
- Field School Surveys: These surveys provide feedback from students who have recently returned from field school experiences abroad. The two surveys launched on October 29 were for students in Fine Arts and Design field schools, and closed on November 19. A report was delivered to KPU International on November 21.
- BSN-AE 1-Year Follow-Up Survey: This survey provides feedback from recent graduates of the Bachelor of Science in Nursing – Advanced Entry program regarding the program's strengths and weaknesses as well as the extent to which their education prepared them for nursing practice. The survey closed on December 10 and a report was delivered to the BSN-AE program chair on December 16.
- BSN-AE Community Partners Survey: This survey provides feedback from community-based professionals (e.g., clinical educators, unit managers, school principals) on the typical performance of KPU's BSN-AE students during their practica. The survey closed December 12 and the report was sent to the BSN-AE program chair on December 18.
- HCAP Alumni Survey: This survey provides feedback from recent graduates of the Health Care Assistant Program regarding strengths and weaknesses of the program, as well as how well their education prepared them for the workplace. The survey closed on December 10 and a report was sent to the HCAP program chair on December 13.
- BSN 1-Year Follow-Up Survey: This survey provides feedback from recent graduates of the Bachelor of Science in Nursing program regarding the program's strengths and weaknesses as well as the extent to which their education prepared them for nursing practice. The survey was launched on December 4 and closed on January 12. A report, to be delivered to the BSN program chair, is forthcoming.
- Faculty survey of Courses involving community engagement: In collaboration with Larissa Petrillo – KPU Teaching Fellow, Experiential Education and Community Engagement – a survey was developed to collect data from instructors on the different types of community engagement and experiential learning taking place within KPU courses. The survey was launched on August 6 and

closed on January 10. Preliminary analysis of the data was completed on January 21, and will be used in KPU's Carnegie Community Engagement Classification application.

QUALITY

Student Success:

- Conducting an in-depth analysis on the performance of students who were admitted to KPU through the Pathway to Undergraduate Studies.
- Conducting an analysis of the role of prior Math course in PSYC 2300 performance.
- Completed an update of a previous report on EDUC 1100 and 1150 performance of students based on the timing of taking these courses.

Service Improvement:

 Fall 2019 Leadership Conference Survey: This survey collects feedback on the experiences and satisfaction of conference attendees, in order to improve future iterations of the conference. The survey closed on November 25 and a report was provided to HR on November 27.

Program Review:

 Support is currently being provided to 31 programs (or cluster of related programs) that are at various stages in the program review process.

As of January 23, 2020	Number of Programs
Phase 1: Self-Study	12
Phase 2: External Review	5
Phase 3: Quality Assurance Plan	5
Phase 4: Annual Follow-Up	9
Total	31
On hold (HUC & ACP)	2

 KPU's Quality Assurance Process Audit (QAPA) took place on December 18 and 19. (QAPA is a new accountability requirement that is overseen by the Degree Quality Assessment Board (DQAB) Secretariat.) The audit report was received January 13 OPA is leading the preparation of KPU's response, which is due by April 20.The Institution Report, program review reports of the selected programs, and all other supporting documents can be found at: https://www.kpu.ca/opa/program-review/qa-process-audit.

Course Feedback:

 Course Feedback surveys for Fall 2019, involving approximately 1,710 sections, were conducted and the reports have been sent to instructors and, where applicable, their Deans.

Office of Associate Vice President, Planning and Accountability cont'd

For Spring 2020, preparing to administer surveys for 1,794 sections, of which 7 have so far been launched. The majority of the course feedback surveys (90%) will be launched on March 12. All surveys will close on or before April 19 and the QA team will start working on the course feedback reports for Spring 2020 in the third week of April. The reports will be distributed on May 6.

Hold Each Other Responsible:

 In conjunction with IT, developing a SharePoint form to allow employees to report on their activities that relate to addressing goals in VISION 2023. Expected completion before the end of Fall term.

Accountability to Our Partners:

- Submitted Application, Enrollment, and Graduation data to Polytechnics Canada.
- Provided data to ACA and International for the Annual Languages International Survey.
- Provided KPU data to a Township of Langley partner for the Township's Housing Needs Assessment.
- Provided data to the library to respond to annual surveys for the Canadian Academic and Research Libraries (CARL) and Association of College & Research Libraries (ACRL).
- Provided data to the Student Awards and Financial Assistance (SAFA) Office to complete the Canadian Association of Student Financial Aid Administrators (CASFAA) survey.
- Provided FTE and FTE Headcount numbers to KSA as part of their annual report.

Accountability to Government:

- Submitted the 2019/20 regular Full-time UCASS data to Statistics Canada in collaboration with IT and People Services.
- Completed the status verification of almost 5,000 international students as part of our compliance reporting for Immigration, Refugees, and Citizenship Canada (IRCC).
- Submitted the Jan 2020 cohort to BC Stats for the Adult Special Education- Labour Market Agreement for Persons with Disability (ASE-LMAPD) survey.
- Published the 2018-19 KPU Institutional Accountability Plan and Report to the OPA website. It is also now available through the Ministry of Advanced Education, Skills, & Training's website.

INSTITUTIONAL PLANNING

Program Planning:

 Provided data on expected labour market demand and the competitive environment for KPU's Mechatronics program. Provided the Faculty of Arts with data to inform their course/program planning for the Langley campus.

Integrated Planning:

- Developing enrolment projections for Spring 2021 to estimate capacity for new International students for Spring 2021, prior to the opening of the Spring 21 Application cycle on February 1.
- OPA Data Warehouse: To improve OPA's ability to provide timely information, OPA is working with IT to create a comprehensive data warehouse. The purpose of the OPA Data Warehouse project is to have a single source of data that will meet the requirements for institutional reporting and analysis, including KPU's business intelligence dashboards. The data warehouse will replace various existing sources of information and faster data extraction and preparation.

Enrolment Management:

- Conducting an analysis to understand demand for Arts courses. This includes an assessment of the proportion of graduates who had taken courses in the Faculty of Arts and their distribution into the various course levels (1100, 2000, 3000, 4000).
- Applicant Funnel dashboards: Applicant funnels for Spring 2020, Summer 2020 and Fall 2020 are running currently. The dashboards are updated every Wednesday. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboards also include information on country of origin of International applicants.
- High School Applicant Dashboard: This provides information on high school applicants including high school and contact information of applicants currently in BC High Schools. The dashboard is updated every Friday for Fall 2020 application cycle and is used by the Future Student's Office in their efforts to convert applicants to admitted and ultimately to enrolled students.
- Conducting a Time series Analysis of domestic applicants to understand the decline in domestic applications in Fall 2019 and Spring 2020.
- Updated the following dashboards: Stable Enrolment Dashboard for Spring 2020, Grade Distribution Dashboard for Fall 2019, Classroom Utilization Dashboard for Spring 2020.

UN WORLD

INTERFAITH HARMONY WEEK

Hosted by the KPU Multi-Faith Centre

A celebration of goodwill and acceptance amongst people of all faiths and secular beliefs.

This year's theme is: "Harmony starts with Acceptance"

February 4-5, 2020

Pancakes for Peace

February 4 | 9:00 - 10:30 am

KPU Richmond Rotunda

RSVP: kpu.ca/multifaith/pancakes-for-peace

Seats are limited on a first come, first served basis.

Interfaith Drop-in

February 5 | 12 - 2 pm

KPU Surrey, Cedar Conference Centre

View displays, grab a bite to eat, and learn about what harmony and acceptance means from various faith and secular perspectives.



Learn more about Interfaith Harmony Week and this year's events by visiting:

www.kpu.ca/interfaithharmony



For more information or to request accommodations, please contact multifaith@kpu.ca





