



REPORT TO THE  
**BOARD OF  
GOVERNORS**

MAY 2020



## KPU Instructors produce 'ear savers' for local hospital

The images are all over social media. Doctors and nurses wearing masks for prolonged periods of time during the COVID-19 pandemic, with one of the results being pain and discomfort around the ears. To help ease some of that pain, instructors at Kwantlen Polytechnic University (KPU) have produced 1,000 "ear savers" for healthcare professionals at Vancouver General Hospital.

"The idea with these straps is that the masks are just held around the head," says Victor Martinez, a product design instructor at KPU's Wilson School of Design. This relieves pressure on healthcare workers' ears.

Martinez and a group of KPU faculty and students are using 3D printers to produce the ear savers – adhering to proper physical distancing measures as they work. The printers are running about 15 hours a day.

The ear savers attach the mask straps that would otherwise go around the ears to small notches on the plastic devices, which then wraps around the head easing the discomfort behind the ears.

This small project is part of a wider global commitment to responding to issues and concerns about personal protective equipment (PPE) for workers on the front line of the pandemic.

"Victor has been diligently and tirelessly working on possible PPE solutions since the initial need was first announced," says Andhra Goundrey, dean of the Wilson School of Design.

While balancing the transition to online teaching and finishing the spring semester remotely, Martinez worked with an existing design to create the straps. Given his background in design and 3D printing, he wanted to do something to help front line workers.

"Although he was amidst working through the shift to online course delivery and finishing off the semester with his students and despite some challenges to further clarify regulations, he did not sway from his intentional pursuit to find ways to contribute to this cause."

Five instructors in KPU's Physics department are also involved, including Michael Chernoff, James Hoyland, Takashi Sato, Fergal Callaghan, and Flavio Ruiz-Oliveras.

"The physics instructors thrive on challenges and this is part of the long-term ongoing close teaching and research relationship between faculty from two very different disciplines. It is a great example of the KPU spirit of collaboration and community service," says Elizabeth Worobec, dean of the School of Science and Horticulture.

Two Product Design students, Birk Zukowsky and Russell Kirstein, and one Interior Design student, Leo Zhuo, are also using their personal 3D printers to help deliver the products.

"It is great. Being able to contribute, even if just a little bit makes a huge difference, it is about feeling useful and that we are truly in this together," says Martinez.

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## KSA and KPU donate \$200,000 for KPU students during COVID-19 pandemic

The Kwantlen Student Association has donated \$100,000 in emergency funding for students at Kwantlen Polytechnic University. To match this generous gift, KPU will also donate \$100,000.

"The KSA always strives to represent its students, and we hope that with this donation, we can give students financial assistance to reduce financial hardships they might face due to COVID-19," says David Piraquive, president of the KSA.

Beginning March 30, any KPU student registered for the Spring 2020 term can apply. Students are eligible for up to \$250.

"During these unprecedented times, many people will face financial hardships and this includes KPU students. We are deeply grateful to the KSA for this generous gift, and we are proud to partner with them in this effort by matching their donation. Our collective efforts will help our students financially as they try to navigate the current situation," says Dr. Alan Davis, president and vice-chancellor of KPU.

For students who require more emergency funding, there are other grants and bursaries available to students who meet specific criteria. For more information about student financial aid and to apply, visit [kpu.ca/awards](https://kpu.ca/awards).

## KPU donates supplies to hospitals during COVID-19

Kwantlen Polytechnic University faculty and staff are donating much-needed supplies to local hospitals dealing with the COVID-19 pandemic. A total of 37 boxes include gloves, masks, and lab coats.

The Nursing Inter-School Committee (NIS), through which KPU Nursing does its clinical placements, put out a call asking for supplies for Vancouver General Hospital. Acting Dean in the Faculty of Health, Dr. Harjit Dhesi put out a call to all faculties to see if they could help and the response was quick. While Dr. Dhesi called other local hospitals, VGH has the greatest need.

"It's heartwarming to see the tremendous response from everyone at KPU. Everyone immediately stepped up with whatever they could," says Dr. Dhesi.

"It's an uncertain time, and we don't know where this thing is headed, but we care about each other and value the nurses, doctors, and health care workers that are working hard in providing the very best care they can during this time."

After the initial call was put out, lab technicians on campus reached out to Lana Mihell, divisional business manager in the Faculty of Science and Horticulture, to tell her where the supplies were located on campus. She also received phone

calls from staff working remotely to help locate more supplies around the various campuses. With help from other staff members, Mihell has been gathering the supplies for delivery.

"Despite being busy with the COVID-19 planning, the staff at the Faculty of Science and Horticulture pulled together in a time of need to help those on the front lines," says Elizabeth Worobec, dean in the Faculty of Science and Horticulture at KPU.

The donations include almost 100 lab coats and aprons, 400 masks and over 15,000 gloves with more to come.





# President and Vice Chancellor Report

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Not surprisingly, much of everyone's time in the last two months has been spent trying, as far as possible, to maintain offerings and services to students during the pandemic. The summer semester is being delivered remotely, and the plan for the Fall is to see some return to work of employees but continuing remote delivery of our offerings. This plan will be shared separately with the Board.

The BC post-secondary institution presidents have weekly calls with the Deputy Minister of AEST, and BCAIU has follow up calls with our sector presidents.

KPU has contributed supplies and expertise to the health sector, and we are continuing to look for ways that we can support people who are on the front lines of the pandemic.

Several important governance processes continue, including the Senate Tributes Committee (and all other standing committees) and the Chancellor's Search Advisory Committee. Several administrative searches, including that for the VP

Finance and Administration, are continuing and the results will be shared with the Board as these searches conclude.

All other committee work has continued remotely, as well the executive group meets two or three times a week. Federally, there has been a flurry of videoconferences organized by College and Institutes Canada, Universities Canada and Polytechnics Canada to link presidents with each other and with key decision makers and influencers on matters such as rules of international students, additional support for students during the pandemic, and ideas for stimulus funding when opportunities arise.

I was pleased to develop a State of KPU address for the KPU Retirees Association and fielded an e-mailed question on April 22<sup>nd</sup>.

I am also working with my colleagues on a video address to graduates, to be launched in early June, that will celebrate our graduates' successes and to provide some comfort to them as they miss their scheduled convocation.



*Newly installed artwork by Brandon Gabriel at KPU Langley*

# Associate Vice President, Human Resources

The Human Resources staff have transitioned to a remote work environment, adjusting work practices and developing strategies to ensure service levels to the University are maintained.

## PEOPLE FIRST CULTURE:

### Employee Engagement

- Between February 4 and March 12, 2020, HR and members of the Employee Engagement Work Group visited 27 academic and service area department meetings to share themes that emerged from the KPU Engage summits which ran from October 2019 to January 2020. During these visits, presenters extended an invitation for those who couldn't attend a KPU Engage summit to share their ideas for enhancing their sense of workplace connection through a short survey. Six in-person visits scheduled for mid-March were cancelled due to COVID-19 and information was sent to these areas through email.
- On March 31, 2020, the survey came to a close with 134 responses (55 faculty, 60 support staff, and 19 administrative employees). The responses have been made available for all employees to view via KPU's intranet and will be used by the employee engagement work groups as they form action plans.
- On March 26<sup>th</sup>, due to COVID-19, HR paused the employee engagement action planning that was scheduled to start in April to allow work group members space to process and navigate their way through the tremendous changes that were happening in their own work and personal lives.
- As things have started to settle down a bit, the employee engagement work groups intend to meet in late May/early June to connect and discuss their thoughts on moving forward. The meeting will also explore strategies to engage employees while they are working remotely.

## TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

### Senior Talent Acquisition

Search completed and successful candidate:

- Dean, Wilson School of Design—Andhra Goundrey

Searches underway:

- Associate Vice President, Academic
- Associate Vice President, International
- Vice President, Finance and Administration

### Organizational Development

- In February, HR Business Partners Kelsi Their and Sarah Pughe facilitated a Talent Review Information Session for administrative employees new to KPU or new to their position to review KPU's Talent Review approach, process

and form, qualities of great goals, and assessment tips and best practices.

### Having the Courage: Difficult Conversations Workshops

- KPU employees attended a one-day "Having the Courage" workshop on February 19th at Surrey Campus. Facilitated by Deborah White, independent consultant and senior trainer with the Justice Institute of BC's Conflict Resolution Certificate program, the purpose of this foundational workshop was to provide attendees with skills and confidence to have difficult conversations in both their personal and professional lives. A second "advanced" workshop was held on March 6<sup>th</sup>.

### Essential Skills for Managers

- The "Essential Skills for Managers" workshops that were held at our Civic Plaza and Surrey campuses in March were very well attended. Facilitated by Kwela Leadership Training and Talent Management, a Vancouver-based consulting firm, the purpose of this workshop was to provide new and existing leaders with little to no formal leadership training an opportunity to develop and practice skills in this area. Attendees ranged from faculty department Chairs to support staff supervisors to administrative managers.

### Labour Relations 101

- As we transitioned into our remote working environment, a number of employees attended one of two half-day virtual "Labour Relations 101" sessions – one with a BCGEU focus and one with a KFA focus. Facilitated by Macey Nielessen, Senior Manager, Labour Relations, the workshop consisting of modules with topics such as interpreting the Collective Agreement, discipline/grievance procedures, and conducting investigations.

## PEOPLE SERVICES

### Compensation

- All administrative employees will be moved to the new terms and conditions by May 28, 2020. Annual administrative talent reviews were due at the end of March and an analysis is being completed on the eligibility of salary increases should merit increases be approved. Ongoing work continues through assisting departments with reorganizations, revising job descriptions, and reviewing salary placements.

### HR Policies

- People Services is working on the development of an HR Policy Review workplan. As most HR policies are scheduled for revision, the workplan will identify the area responsible for policy revisions and timelines.

## Associate Vice President, Human Resources—cont'd

### Human Resources Information Systems (HRIS)

- The configuration of the new Applicant Tracking System is well underway. Currently, the implementation team is working system set up and testing. The implementation date is planned for sometime this summer.
- In conjunction with Payroll, HR is developing a plan that identifies issues and priorities with respect to the Banner Revitalization project. The top three priorities include training, development of electronic forms, and review of current HR Banner modules.
- The digitization of employees files has become a priority due to remote working arrangements. This project will be implemented over the coming months.

### Health and Benefits

- The Health and Benefits Team has been revising processes and practices due to COVID-19 implications.
- KPU embarked on a pilot project with BC Pension Corporation to increase the number of employees registered with BC Pension Corp's online service, "My Account". The pilot project began January 15 and completed February 15th. KPU saw a 6% increase in CPP member registrations.

### Occupational Health & Safety

- As of February 17th, Occupational Health and Safety joined Human Resources. Major projects include the development of an action plan to address WorkSafe program gaps and the creation of a Safety Manual.
- Due to COVID-19, priority has shifted to responding to COVID-19 related requests, ensuring compliance with WorkSafe BC regulations and development of templates and COVID-19 information and resources.

### PEOPLE RELATIONS

- The Employer and bargaining teams for both the KFA and BCGEU have continued to meet virtually and negotiations are ongoing.
- KPU's legal counsel conducted a session for senior academic leaders on Academic Freedom outlining the positive obligations on the university, and all its members, to promote and protect this right. This was a very well attended session.
- People Relations is exploring the use of a ticketing system to enhance service response times. The system is currently used across other departments in KPU and the application has capacity for HR use.





# Office of the Vice President, Finance & Administration

## FINANCIAL SERVICES

### FINANCIAL SERVICES:

#### Staffing

Financial Services would like to welcome two of their newest additions, Liliana Leon and Navi Kandola, to the department.

Liliana joined KPU on April 1, 2020, from Douglas College where she spent 4 years working as the Cashier/Collections Officer. She will be working in the Accounts Receivable department, in the capacity of Accounting and Collections Officer.

Navi joined KPU on May 4, 2020, from the Canada Revenue Agency where she worked as an Excise Tax Auditor since October of 2017. Prior to that, she spent three years working as an Accountant at One Source Office Supplies. Navi will be working in the Budget and Reporting department, within Financial Services, as an Accounting Analyst.

#### Initiatives

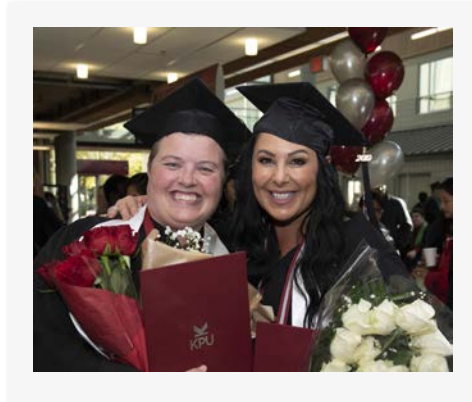
The Financial Services team has successfully transitioned majority of the team members to work remotely during COVID-19. The leadership team continues to have a representative onsite, on a rotational basis, as a few staff members remain on campus to complete their respective duties.

Since the start of April, the team has been diligently working on the institution's annual Fiscal 2019/20 Financial Statements and the year-end audit with KPMG. Based on progress to date, the team has successfully been able to achieve the first of two Ministry related deadlines as of April 23, 2020. The team will now work towards the final submission of our annual Fiscal 2019/20 Financial Statements and Audit Report which will be May 15, 2020.

Subsequent to the fiscal 2019/20 year-end close and audit, Financial Services will meet with individual departments and commence with the rollout of the Fiscal 2020/21 budget into the FAST Financial Reporting module; providing visibility of individual budget allocations for the upcoming fiscal 2020/21.

In addition, Financial Services has been working on the following initiatives:

- Rollout of Elevate software solution applicable for the continuing professional studies function and Trades Faculty. The team will ensure appropriate administrative setup, troubleshooting mechanisms, and Payment Card Industry (PCI) compliance are incorporated into the process.
- Working with Ancillary Services in the selection of a gas company to setup a fuel purchase card for KPU's vehicle fleet.



As we look forward, the Financial Services team will aim to re-establish training sessions across the University around such topics as:

- FAST Training (Financial reporting module)
- Budget Training
- PCARD Training
- Policy Training (i.e. FM5)

### PAYROLL SERVICES:

#### Staffing

Succession Planning is underway in the department to transfer knowledge of Faculty payroll to other payroll team members. Knowledge transfer remaining includes the following relating to the College Pension Plan: uploads, previous pension year reporting, current pension year reporting.

#### Initiatives

Business Continuity planning has consumed much of the last 2 months and all Payroll Services employees are working successfully from home most of the time. We are currently focused on fiscal yearend tasks including reconciliations. Wage redistributions were completed on time despite receiving several urgent requests late.

We have been working with an Ellucian consultant to begin important work on optimizing Banner HR and Web Time Entry. We were able to complete some important work in Fiscal 2020 including improvements to the ROE issuing process which was just in time to respond to COVID-19. Pre-work on priority setting is almost complete and will be presented to Senior Leadership (Director level) in the next couple of weeks.

Once Fiscal yearend is up to date, other initiatives we will be addressing include the following:

- Implementing Banner Document Management to greatly reduce paper filing
- Implementing joint Payroll/HR ticketing system for reporting issues using Team Dynamix
- Testing for planned June Banner upgrade

# Office of the Vice President, Finance & Administration

## CAMPUS SAFETY AND SECURITY

### SECURITY

Mobile partitions have been installed in Surrey Cedar Building to enhance building security when the conference centers or gymnasium are being used after hours.

Security Operations had Security Systems contract out the checking and installation of our new SAFE buttons that are to replace the old campus PANIC buttons.

Due to the changes in the campus attendance, Security has taken on a role of protecting assets more than the role of providing a safe environment for the KPU community. Some officers have been altered to give better around the clock coverage to the Surrey Campus. Building access has been modified to provide the best access while insuring asset protection.

### EMERGENCY PLANNING

Emergency Planning is operating the Emergency Operating Center (EOC) everyday, Monday to Friday on a level one status at this time.

Emergency Planning completed a Business Continuity Plan with KPU IT (COVID-19), this plan was approved and accepted by KPU administration.

Emergency Planning has completed preparation for the new KPU Violence Threat Risk Assessment Team (VTRA), training was scheduled in June, however this might now change due to our current circumstances.

Emergency Planning, in cooperation with KPU Locksmith have obtained a quote and purchased the new "Thumb Locks" for KPU Cloverdale. A total of approximately 35 locks are being installed strategically in regards to preparation for a "Lock Down" if needed.

Emergency Planning in cooperation with KPU Security Manager Mark Bayrock have obtained alarm and electrician quotes for the Emergency Planning Sea Container.

Emergency Planning purchased five "Evacuation Chairs" (one for each campus). Evacuation chairs are for evacuating individuals who are physically disabled in an emergency situation.

Emergency Planning has obtained the final poster draft for the Five Emergency Planning protocols. The Five Emergency Protocols include, Lock Down, Shelter in Place, Earthquake, Emergency Evacuation and Hold and Secure. In cooperation with Marketing, Communications and Facilities, the posters will begin to be installed at all campuses.

### SECURITY SYSTEMS (Cameras, Access Control, Intrusion)

Since the Langley Campus access control and CCVE project completed, the last quarter saw good progress. The Tech Campus, IBI (formerly Aspyr) continued their consultation and

tender document specifications for the Operational Control Center project. Successful meetings with Facilities and the IET department allowed for quick and helpful feedback on the initial technical specification. Currently we are waiting on the next stage of consultation which will include detailed specifications and architectural drawings and layouts. The room has been allocated for this project has been cleaned out and is ready for the next stage. IBI has also stated the procedure on consulting and preparing the technical specifications and layout for the Tech Campus CCVE project. Although this project has been postponed to next year (or further) it will be helpful to have the documents ready to go to tender whenever appropriate.

Access control throughout the Surrey Campus was brought online this past quarter, with a few access points requiring service.

Overall, all other systems at all other campuses are functions correctly and any service required has and is being dealt with in a timely manner.

### Locksmith

Emergency washroom indicators have been installed at KPU Civic Plaza.

25 washrooms from the 5<sup>th</sup> to 9<sup>th</sup> floor at KPU Civic Plaza were found to have been without an indicator lock that allows for exterior unlocking of the doors in the event of an emergency. As a result of the CSS assessment, the doors in question had their hardware replaced to allow emergence access.



CSS will continue to access and upgrade equipment where necessary to ensure safety of all KPU Staff and Students.

Service for all sites has continued to be completed as required.

### INFORMATION TECHNOLOGY

#### Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans to ensure that adequate level of staff is in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Key vacancies and hires in IT:

- Director, Technology Services - Filled Internally (Ken Yip)
- Manager, Network Operations – Filled Externally (Ishan De Silva)
- Senior Network Specialist (Servers) – Vacant
- Project Lead (Architecture/Finance) – Vacant
- Programmer Analyst – Filled Internally (Shivangi Walia)
- Administrative Assistant - Vacant in the selection process

#### Telephone System Implementation

The procurement team has finalized the contract and GSA with the vendor. We have taken delivery of the handsets and were able to have a project launch meeting together with the KPU technical team and the vendor. We will continue the discovery sessions over the next several weeks.

#### Service Desk Renovation

The renovations have completed in March but due to social distancing requirements with COVID-19 only some Service Desk workstations were relocated into the area to maintain greater distances between work spaces.

#### Digital Ready Classrooms and Meeting Rooms

- 4 E-classrooms in Langley (CAHS) that were scheduled for upgrades on March 18-19, 25-26 have now been completed.
- Study rooms within the libraries with updated AV digital ready technology have now been installed. The vendor has completed programming the equipment and the AV tests with headphone amps have been completed.
- School of Design conference room has been updated with the latest conference room standards across the institution.
- Spruce 126 needs be scheduled for late fall - on hold.
- WSOD digital signage projector on 2<sup>nd</sup> floor elevator wall has been installed.
- Starting the procurement process for the project to install wireless presentation units in all working classrooms (approx. 200 classrooms). Currently working with procurement to get it out to BC Bid for quotes
- Classroom controller EOL replacement - We currently have 130 classrooms with controllers that have reached their end of life. AV is currently in a 2 – 3 year replacement plan to get these replaced starting with the older models first.

The first batch of 47 controllers are in Surrey and we have started the replacement. 13 units in Surrey have now been completed.

- Project EOL replacement - Projector end of life project part 1 of 2 this year, currently have 24 projectors arriving next week to replace units that have reached end of life. Note that the new standard is now a Laser model.
- Investigating options for a mobile LCD cart with camera to be used in KPU Tech for distance learning inside classrooms to facilitate social distancing and possibly for students off-campus

#### Business Continuity

In the process of planning a long term strategy for high-speed redundant links at the Richmond, Cloverdale and Langley campus similar to Surrey. In the meantime, IT is planning short-term cost effective redundant links in the event of an internet failure. Quotes have been acquired and we have completed an evaluation of various costing options and we are currently starting the procurement process for the redundant links. We are also evaluating perimeter firewall solutions for each sit to establish VPN site to site connectivity.

#### WiFi Access—Parking Areas

We have setup temporary Wi-Fi access for students from designated parking areas at Surrey, Richmond, and Langley campuses to assist students with no access to internet connectivity and who wish to minimize social contact during COVID-19. The intention is that they will be able to access internet from within their vehicles in designated areas. We are drafting a communication and will be working with Student Services and T&L to determine the best way to communicate this information to students.

#### AppsAnywhere

We have procured AppsAnywhere to help facilitate student access to applications during COVID-19. Students normally access these applications through campus labs and workstations. We are working with the vendor to have the service setup and with three applications published for the summer semester.

#### VPN

A refresh of VPN devices that was originally planned for June has been moved up to meet the requirements to support additional users during COVID-19. We have procured new virtual VPN devices with 200 additional user licenses. We worked with consultants to setup and configure the devices, and currently in midst the testing phase of the newly setup device with internal IT staff. We are planning to cut-over to the new devices seamlessly on May 8<sup>th</sup>, 2020 with no user intervention or planned service interruptions.

#### CRM Project

The CRM project implementing Microsoft Greymatter is progressing along smoothly. The teams have completed the



## Office of the Finance & Administration cont'd

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Requirements Gathering phase. The findings were presented to the Steering Committee and accepted with Domestic and International recruitment targeted to go live in August. The teams have now proceeded to the environment setup, data migration and analysis phase of the project. Project soft go-live is set to be completed by August 2020, with a full go-live by September. Note: this phase will replace the manual spreadsheet tracking of International and Domestic recruits, as well as offer more comprehensive communication tools.

### HR Applicant Tracking System

The ORACLE Taleo HR Employment Tracking system implementation is continuing. The team is working with Recruiting Dash in the configuration stage of the Taleo project. The team is now moving into the training and pilot phase of the project with a soft go-live in June 2020. The new scheduled implementation date is for July 2020.

### BANNER Business Transformation

Elucian consulting architects have been working with all the KPU business units (HR, Payroll, Finance, Student Services, International and Office of the Registrar) to review the current gaps in business service deliveries. Currently the HR/Payroll team has completed the road map to address concerns identified last fall. Student and Finance road mapping are next to be scheduled. This next phase will be contingent on budgetary approval in May.

### BANNER 9 Projects

The BANNER Core Team is working on the next upgrade slated to go live in June. They are also working on implementation of other aspects of new BANNER Web Applications (Faculty Grade Loading, E-Commerce, Graduation, etc). Other projects in progress which have significant impact to the University is Elevate (Flexreg replacement for CPS courses), and Upgrade to DegreeWorks to improve on the Curriculum management of the University, implementation of Document management for HR and Payroll to transition to a paperless model.

### TeamDynamix - Facilities

The University has purchased a new Incident Management system, Team Dynamix. Facilities is proceeding with the implementation of this product for Work Order Management on reported incidents to the Facilities Department by June 2020. The Marketing team is leveraging this solution to track changes to the KPU.CA website and other requests made to their team. This product will also provide the University with the ability to create incident and request based systems for other departments as well as an Enterprise wide Project Management Solution coming later in the summer.

### Single Sign-on Redesign

The Identity Management Committee in IT continues its work on standardizing our current single sign-on (SSO) environments at KPU. The team has completed moving the University SSO model back to a baseline Microsoft model with integrations

into BANNER Ethos. We are now working on improving password strength policies as well as a consent based options for privacy. An Identity Management Steering committee has been created to allow KPU to transition away from the multiple ID types (BANNER ID, Email, Short name, etc.), to a single ID such as just an email address.

### COVID-19 Information Security Critical Alerts and Training

Phishing threats have increased 600% across the world and KPU has seen a marked increase. Information Security has provided the KPU community with critical security alert communications on a regular basis and provided a site with training specific to the threats and information on how to securely work from alternate locations. This information is kept current with any new threats.

### KPU Information Security's Participation in Canada's National Research and Education Network Joint Security Project

Network Intrusion Detection System Server has been received and installed in the Surrey campus Data Center. This system will monitor anomalies at the network layer and provide log data to analyze and action. Networking and system configuration is complete. Network log type collection selection will be the next step. Also an upgraded CPU is planned to be installed to provide more computing power and reduce packet loss. This will provide insight into any security vulnerabilities that may exist in KPU's computer network.

### Vulnerability Management Program

Planning for an extensive server and network vulnerability scan is underway, this scan is to detect, report on and then mitigate security vulnerabilities before they can be exploited. This scan will be performed by a certified security vendor. Budget has been approved, vendor selection and procurement is next. The target for this scan is Fall 2020.

Information Security has implemented the Nessus scanning toolset to perform scheduled vulnerability scans on IT critical servers and applications. All external facing systems have been scanned and vulnerability mitigation is underway to ensure systems supporting remote technologies are safe and secure during COVID-19.

### CUCCIO's (Canadian University Council of Chief Information Officers) Cybersecurity National Benchmarking Project

The CUCCIO project has been budgeted and the Purchase Order has been issued. Information Security has on-boarded the security monitoring service and receiving forensics data, performance scores for items such as out-of-date servers, application software and botnet infection levels. A plan is being developed to mitigate the vulnerabilities to increase KPU's overall information security rating.

### Office 365 Microsoft Defender Advanced Threat Protection

The Microsoft Defender Advanced Threat Protection project is now in full operations. This suite of proactive security

## Office of the Finance & Administration cont'd

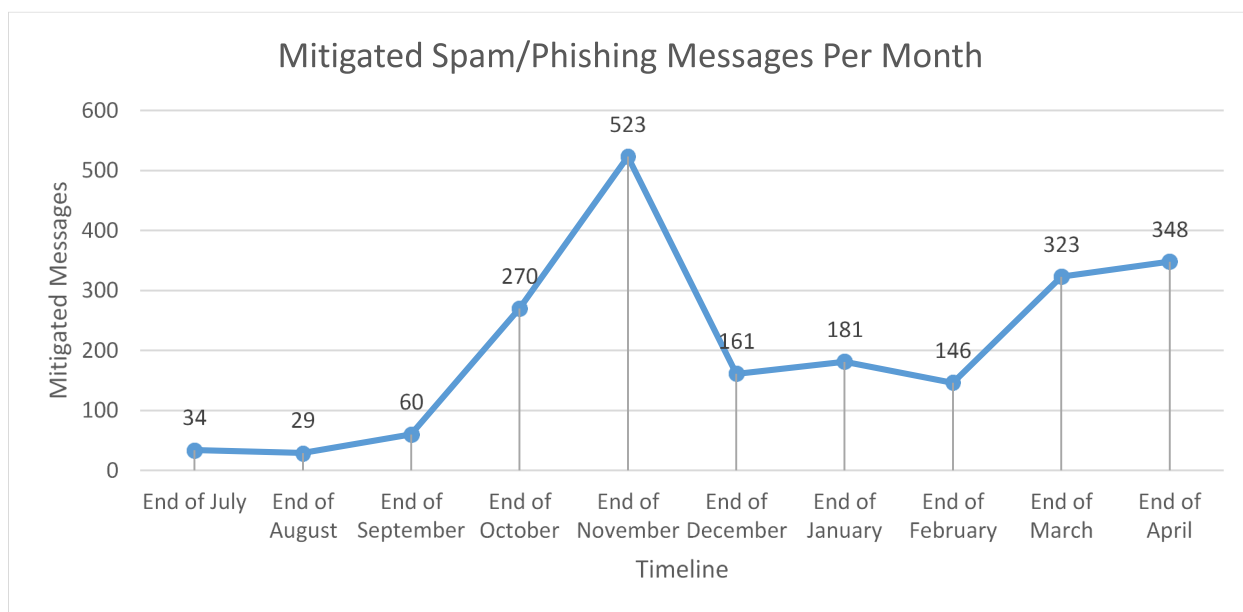
monitoring tools will protect KPU computers and laptops against sophisticated threats such as phishing and zero-day malware and will assist in our incident management process to more proactively remediate attacks quickly.

### Office 365 Advanced Threat Protection; Safe Links and Safe Attachments

Information Security has implemented a pilot program to put in place another layer of phishing protection. ATP Safe Attachments (along with ATP Safe Links) is part of Office 365 Advanced Threat Protection (ATP). The Safe Attachments feature checks to see if email attachments are malicious, and then takes action to strip out the infected attachment and warn the end user. Safe Links will help protect KPU by providing time-of-click verification of web addresses (URLs) in email messages and Office documents.

### Day to Day Phishing Mitigation Operations

With the implementation of the Phish Alert button located on the Outlook mail toolbar and the staff Information Security Awareness training in full operations, the number of staff reporting phishing attempts and not falling victim have increased dramatically. A full operational phishing mitigation manual has been developed to efficiently mitigate phishing attempts daily. Every phishing email that is reported is analyzed and mitigated. Below is graph since the new operations have been implemented October 2019.



### Phishing Preventative Security Initiatives Implemented

The compulsory KPU Staff and Faculty Information Security Awareness training has been moving along with a 35% completion rate at the time of this report. Information Security and IT is reaching out to both the staff and KPU leadership promoting important nature of skills learned to increase the participation rate.

Information Security has completed the fourth phishing simulation to test the KPU staff on their level of threat awareness. Overall the failure rate is low comparing it to Higher Education in general but there is still a lot of work to be done. Just in time training is provided to any staff that falls victim to the lastest simulation test.

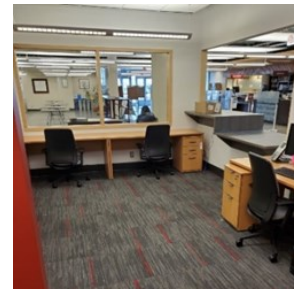
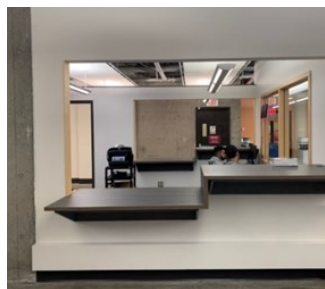
Information Security is scheduling ongoing outreach and information sessions with all faculty and staff areas. This is to promote information security best practices in everyone's daily life's and discuss how important the training and awareness information is to keeping KPU safe from cyber threats.

## FACILITIES SERVICES

### CAPITAL DEVELOPMENT (Includes Planning, Design, Renovation and New Construction)

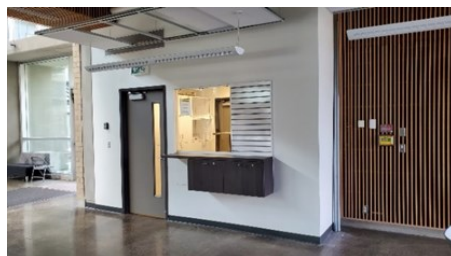
#### IT Service Desk

To enhance the functionality, privacy, and security of the IT Service Desk at Surrey Campus for both students and staff, KPU expanded the existing IT Service Desk 1070 to include the Copy Room 1060. The change allowed proper separation between the Service Desk and workstations, provided an opportunity to accommodate three additional employees and provided wheelchair accessible Service Desk counter.



#### Surrey Security Office

The construction of the new Security Office on Surrey Campus is complete. The alcove space on the first floor of Surrey Main Building was converted to become the new office for Campus Security. Renovation scope includes dividing alcove into two private offices, storage millwork for lost & found items, and service counter for students and staff.



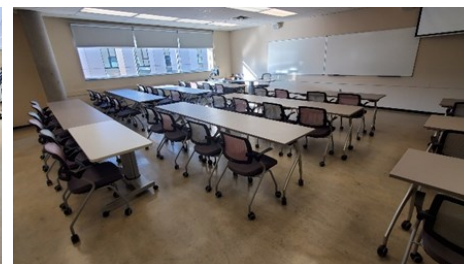
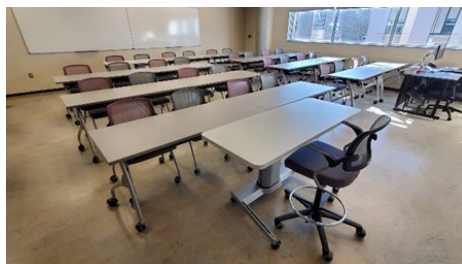
#### Indigenous Signage

KPU commissioned indigenous artist, Brandon Gabriel, to design custom artwork for the Langley Campus courtyard. The artwork panels are illuminated and fabricated in water-jet cut stainless steel with white acrylic backing.



#### Classroom Furniture Refresh

A total of 16 classrooms were updated with new furniture (Surrey Main 2<sup>nd</sup> and 3<sup>rd</sup> floor, Richmond 2500 to 2530, and Langley 1804 & 1805). Furniture improvements include classroom tables with wheels for easy re-configuration, chairs with upholstered seat and mesh back for improved comfort, and height-adjustable tables for instructors and students to accommodate various needs.



#### Starbucks Kiosk

KPU is in the process of building a Starbucks kiosk in the Arbutus Building, Surrey Campus. The steering committee and working group are engaged in this project and have finalized the schematic design for the kiosk. We continue to work with the vendor on firming up the project timelines to completion of the project and working with KPU's Finance team to monitor and adjust the project cost as required. Furthermore, considering the construction cost escalation and contingency projected at approximately \$500,000, the project will be deferred until the additional budget request is reviewed and approved by the Board.

#### CFI Biology Lab

KPU is committed to applied research with direct social, health, economic and environmental impacts in collaboration with industry and community. KPU is actively engaged in numerous areas of research in response to challenges faced by industry partners in



## Office of the Finance & Administration cont'd

BC. Pests, parasites and disease are prevalent threats to BC's agriculture industries. In partnership with BC farmers and veterinarians, KPU is conducting genetic and biochemical research to develop environmentally safe pest management products, improve protocols to reduce parasite load in horses and viral infection in crops, and enhance the economics of local agricultural product development and service.

KPU will be constructing a bio-safety research containment level-2 lab in Spruce 214. The steering committee is engaged and has finalized the scope and design. The project baseline cost estimate obtained through the Quantity Surveyor is higher than the budgeted amount. Hence the executive team will review and make a decision. Upon approval, we expect the construction to be completed by March 2021. The below photos are from the temporary location in Spruce



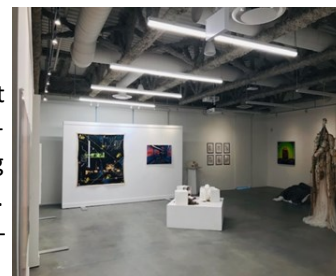
### Sustainable Agriculture Research and Education Farm

KPU Sustainable Agriculture Research and Educational Farm have established the license agreement to lease the land with the City of Richmond for formal education and research purpose. With Phase 1, KPU will occupy an initial 5 acres of land with an option to expand an additional 15 acres subject to KPU meeting the performance measures. KPU has built a solar dome and three high tunnels for agricultural research. Shipping containers are installed to store farm equipment and tools. We are in the process of adding an office shipping trailer for the use of staff and students. The project has been challenging, and we are currently working with engineers and with the City of Richmond to regularize the regulatory requirements.



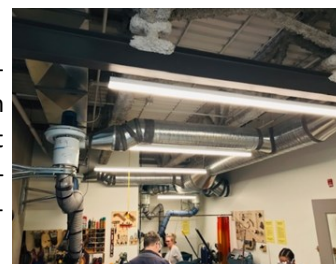
### Spruce Gallery and 3D Studio - Lighting Upgrade

KPU has committed to enhancing the student's experience by upgrading with enhanced lighting at the gallery, drawing and painting studio. The lighting designer is engaged in understanding the requirement and design to support the curriculum needs. The working committee is evaluating lighting luminaries and products. We expect the design to be finalized during the summer of 2020. The executive team has allocated budget to pursue this project as part of 'Spruce Optimization' considering the curriculum needs.



### Spruce 3D Studio & Photographic Lab - Exhaust system alteration/modification

To improve health and safety for staff and students at the 3D wood, plaster, metal and welding studio, the exhaust system will be modified so that the exhaust systems are isolated for users to turn on individual pieces of equipment and run specific exhaust rather than running the entire exhaust system. The working committee has provided comments on the reports submitted by the consultant. We expect the design to be finalized during the summer of 2020. The executive team has reviewed and allocated budget as part of the Spruce optimization project.



### FACILITIES MAINTENANCE/OPERATIONS/GENERAL:

#### Langley KPU Replacement of ISH Front Entrance Doors

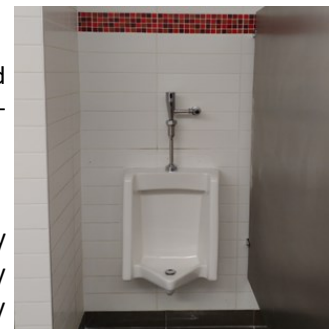
Replacement of the front entrance doors for the ISH Lab was performed to provide more reliable access for students and staff. New access control and electric door strikes were installed in this new door system.



## Office of the Finance & Administration cont'd

### Waterless Urinal Conversion

The waterless urinals in the Surrey Main and Arbutus buildings have been converted to plumbed units with automatic flush valves. This will provide better sanitation for the washrooms and will require much less maintenance than waterless units.



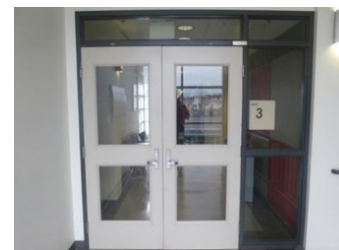
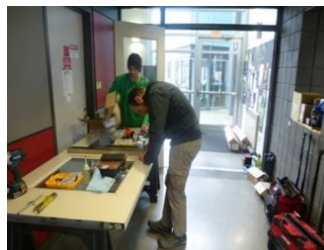
### Surrey and Richmond Campus – Painting Refresh

Facilities staff, in conjunction with contractors, have been working on a paint refresh at the Surrey and Richmond Campuses. At the Surrey Campus, they updated the colors in 10 classrooms in Surrey Main and the first floor North West hallway of the Cedar building. At the Richmond Campus, they painted 9 classrooms by removing the old purple colour and updated it with the new colour.



### Surrey KPU Cedar Building Interior Doors and Panic Hardware Replacements

Replacement of 11 interior doors in the Cedar building with new hollow steel doors and panic hardware. This project was performed to replace failed door handles and broken door seam welds on interior doors from the Cedar building's original construction.



### Internal Events at KPU

Faculty/Department	Total Events	Total Setups	Events with External Partners	Total Event Costs (Rentals, Staffing, Movers, etc.)
Continuing & Professional Studies	21	0	2	\$0.00
External Relations	111	51	32	\$22,227.90
Faculty of Academic & Career Advancement	111	29	10	\$429.10
Faculty of Arts	277	68	13	\$1,936.20
Faculty of Health	119	12	3	\$0.00
Faculty of Science and Horticulture	142	31	10	\$16,160.46
Faculty of Trades & Technology	39	2	3	\$1,122.45
Finance and Administration	54	24	8	\$2,390.19
KFA	8	2	0	\$0.00
KPU International	37	25	14	\$2,091.25
Library	14	4	5	\$0.00
Office of Planning & Accountability	5	0	0	\$0.00
Office of Research and Scholarship	10	4	2	\$0.00
Office of the President	44	43	0	\$5,239.47
Provost & VP Academic	9	4	3	\$4,718.08
School of Business	257	38	15	\$5,851.58
Student Services	398	96	25	\$17,304.09
Wilson School of Design	116	44	8	\$5,595.49
	<b>1772</b>	<b>477</b>	<b>153</b>	<b>\$85,066.26</b>

*The events listed above do not include Student events, KSA events or events from External Clients.*



### ANCILLARY SERVICES:

#### Food Services

All food service operations are closed due to the COVID-19 pandemic. Vending machines are still available on all campuses.

We have replaced the food prep refrigerators at both the Surrey and Richmond cafés as they were beyond repair.

The condensing unit for the walk-in fridge was replaced at the Cloverdale café as it was beyond repair.

The Langley café will be receiving a new steamer in March to facilitate better food production for the cafeteria and catering services.



#### Parking

##### Surrey Campus

Extensive paving, speed bump and curb repairs, along with crack sealing, were completed throughout the Surrey Campus in the month of March 2020. Twenty-three speed bumps were repaired and painted. Lot S2 – completed 4,022 square feet of paving repairs. Lot S4 – completed 7,060 square feet of paving repairs. Lot S5 – completed 4,937 square feet of paving repairs. Lot S6 – completed 7,797 square feet of paving repairs. Curb Repairs were completed throughout the Surrey Campus. The painting will occur in the summer months when it is dry. Crack sealing was completed throughout the Surrey Campus to help prevent further asphalt damage.



##### Langley Campus

Paving and speed bump repairs were completed throughout the Langley Campus in the month of March 2020.

#### Bookstore

##### Hand Sanitizer

KPU Bookstores partnered with External Affairs and Marketing to procure and distribute 1,500 freehand sanitizers to staff and students as part of the communication reiterating the importance of hand hygiene.

##### New Merchandise

The KPU Bookstores continues to bring in new merchandise such as thermal mugs to promote our brand and support the KPU initiative towards reducing waste as well as new t-shirts to celebrate the warm weather.

##### BOGO 50%

In preparation for inventory at year-end, the Bookstores did a BOGO 50% off Inventory Clearance sale.

##### Curbside/Walk-in Pickup at the KPU Bookstores.

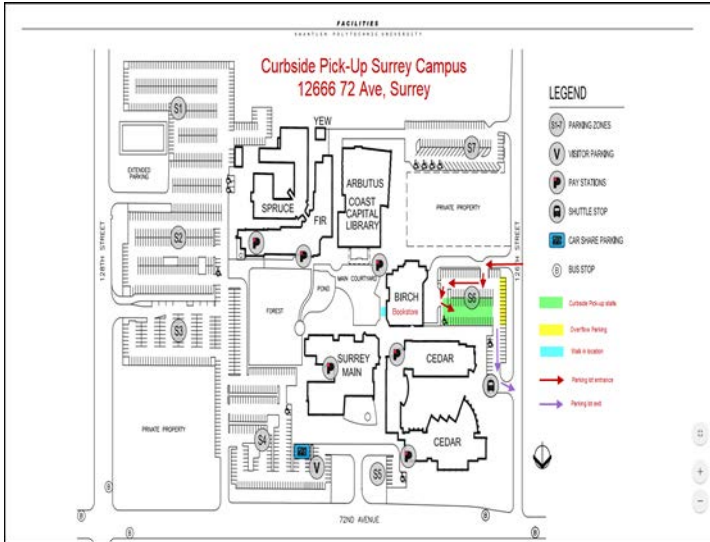
The Bookstores closed to the public March 24<sup>th</sup> but have continued to fill online orders and have implemented a curbside/walk-in pick-up service effective May 4<sup>th</sup> for the summer semester to give the students a safe alternative to having their course material shipped.





# Office of the Finance & Administration cont'd

- When an order is ready for pick-up, students receive an email with detailed instructions and a map.
- Students are instructed to drive to a numbered spot and text the following information.
- A staff member will pull the student's order, place it on the cart and wheel it out to the student's car for pick up.



## KPU Brewery Products

Work has begun to allow customers to purchase KPU Brewery products through the Bookstore website.

## KPU Farm School Products

The Bookstore has also been working with KPU Farm School and Horticulture to enable their customers to place orders through our website.

## Made at KPU **KPU Farm School CSA Produce Box**

[Donate To The KPU Farm School](#)

[KPU Honey](#)

**KPU Farm School CSA Produce Box**

[Back to Shop Home](#)

Home » Made at KPU » KPU Farm School CSA Produce Box

Sort by name | A to Z ▾

9 items | page 1 of 1



# Office of the Provost & Vice President, Academic

Before I provide my update on all of the great work being done to prepare the academic operations for the fall and future semesters, I believe that a large thank you is in order. In particular, I want to recognize the entire KPU community for their hard work, resiliency, thoughtful approach to managing during a time of crisis, and for their ever-present focus on the success and well-being of our students. We should be proud of what we have accomplished and for our continued group effort to help KPU through the crisis.

Several ideas are emerging for what higher education will look like after COVID-19, or as we live in an ongoing COVID-19 world. It's clear that the traditional pathways and mobility of international students have been disrupted and the crisis will cause us to re-examine our international strategies. The crisis has forced us to reimagine how we deliver programming that we would not have conceived of last fall. Online and blended learning are predicted to be even more popular with consumer demand to learn at home and programming opportunities that will be driven even more by market demand. This will be coupled with our expanded abilities for working online at home.

A scenario for the format of curriculum delivery was presented at the April Senate meeting and we have recently identified Fall 2020 programming that requires a face to face experiential learning component (e.g. Trades and Horticulture). Health and Safety forms will be completed for each course/program that will detail the learning environment protocols required to ensure the safety of our students and employees. The forms will be developed with the input of Dr. David Florkowski, Special Advisor to the President on COVID-19, the Dean, and the course instructor. The plans will be authorized by the Provost's Office, Dr. Florkowski, and the office of Occupational Health and Safety.

While we adjust and react to the impacts of COVID-19, we are continuing with critical talent searches. The AVP, Academic search completed candidate interviews on May 8<sup>th</sup> with stakeholder meetings scheduled for the week of May 25<sup>th</sup>. The search for the Associate Dean of the Faculty of Science and Horticulture has been initiated and the Deans continue to manage a number of faculty searches.

Rebecca Harbut, Andy Smith and Mike Bomford (Agriculture) are working with the Richmond Food Bank to adjust their cropping plans to increase their contribution to the Food Bank. The Kwantlen St. Farmer's Market is anticipating higher needs over the next few months, so the team will continue to support the community to ensure there is local, healthy produce available and support the farmers market which is an important outlet for local farmers.

Daniel Bernstein (PSYC): Honours Chair and Instructor, moderated the Psychology Honours Student Thesis Defenses held virtually on April 28. The event recognized and celebrated



the 2019-2020 Psychology Honours students who defended their Honours projects. Bachelor of Science in Nursing students Sadaf Fahim and Rachele Salikin are both taking initiatives to assist health care providers in the community with daily activities and are part of the BC Nursing COVID Response Team. The students wrote:

*"the COVID-19 pandemic has created a new normal for everyone, however we noticed that there was a much larger impact to those who are front-line workers and we believed that we could take measures to help support them during this difficult time. Our goal was to match healthcare providers - specifically nurses - all across the lower mainland with nursing students who could support them in various ways, depending on their needs."*

Notable meetings and events attended by the Provost's Office include:

- AEST Learning Continuity Group – provincial VPA's, bi-weekly
- Appointed to AEST Technology Working Group, weekly
- Regular check-in with BCAIU members, weekly
- KPU Administrative Bargaining Committee
- Continue to lead KPU COVID-19 response team

# Faculty of Academic and Career Advancement (ACA)

## ACADEMIC & CAREER ADVANCEMENT

- The ACA Dean's office worked to support faculty and students in the move to remote delivery of classes for the last few weeks of the Spring 2020 term and for the Summer 2020 term as well.
- I would like to express my gratitude and admiration for the professionalism of everyone in ACA and for the incredible work they have done and continue to do every day in this exceptional time.
- The Faculty received approval for a name change from the Provost and President, as part of the recommendations that came out of the GV9 process last year. Now the background work will begin to communicate the name change to the KPU community so it can be implemented for Fall 2021. The new name of the Faculty will be Academic and Career Preparation; two departments will also have name changes: ACP will become the English Upgrading department, and APPD will become the Access Programs department.
- Dean Aimee Begalka attended the Shakti Awards on March 4th, along with President Davis. Dean Begalka presented an award of \$1,000 provided by KPU. This was one of the last Surrey community events held before the coronavirus lockdown, and it was a lovely evening of celebration in the South Asian community.



- On April 28<sup>th</sup>, Dean Begalka attended an excellent webinar entitled Trauma Informed Pedagogy: Teaching in Uncertain Times, given by Mays Imad, of Pima Community College, in Arizona. The resources from the webinar have been made available to all ACA faculty and staff.

## ACADEMIC & CAREER PREPARATION (ACP)

- The Academic and Career Preparation department successfully pivoted to online delivery for the end of the Spring 2020 semester. Faculty collaborated extensively to ensure the integrity and rigor of our courses and support ACP students in their studies. In addition to the logistical and operational challenges in bring the Spring semester to

an end, faculty have worked incredibly hard on short timelines to pilot new assessment processes and to volunteer for online information sessions. In particular, a lot of credit is due to Rachelle Hollaway, Sean Conway, Danny Wrench, Mark Diotte, Louise Bruins, and Gillian Sudlow for their expertise and willingness to improvise to maintain our important course offerings for all potential students. To this end, faculty also collaborated with colleagues in English Language Studies to deliver messaging for incoming Summer 2020 students, and ACP faculty created a "Frequently Asked Questions" <https://www.kpu.ca/aca/acp> list to address questions regarding online delivery for students.

- Faculty members Chris Sears, Jen Currin, Gillian Sudlow, and Dean Aimee Begalka have also worked very hard to ensure the Phoenix Kwantlen Learning Centre at our off-site partner location is able to continue to support upgrading students in our continuous intake program over the summer and beyond.
- In addition to managing the pivot to online delivery at the end of the Spring semester, faculty members have shared resources and teaching strategies for online learning to support instructors teaching during the Summer 2020 semester and Fall 2020. Experienced online instructors, Chris Traynor, Janet Webster, Gillian Sudlow, and Janice Morris have created resources and shared best practices for working online with upgrading students.
- ACP faculty have also agreed to participate in marketing efforts to support the excellent work of the Future Students Office in recruitment efforts.
- ACP math and science faculty and staff in the ACA Dean's Office are continuing extensive collaborative work to ensure a smooth transition of upgrading math and science programming to the Faculty of Science and Horticulture beginning in Fall 2020.
- ACP English instructor and KDocs Festival Director, Janice Morris, was nominated for another award for her tremendous community engagement and social justice work. This time, she is nominated for the 2020 YWCA Women of Distinction Award in the Arts and Culture category.



Two Kwantlen Polytechnic University instructors are nominated for the 2020 [YWCA Women of Distinction Awards](#).

Janice Morris, [KDocs Film Festival](#) director and English instructor in KPU's Faculty of Academic and Career Advancement, is nominated in the Arts and Culture category while Aisha Amijee, student recruitment

coordinator and IDEA 1100 instructor is nominated for Community Champion category.



## Faculty of Academic and Career Advancement (ACA)cont'd

- In addition to all their department-level work over the Spring 2020 semester, and with the aid of our new digital tools, ACP faculty have continued to serve on a wide variety of inter-faculty KPU committees, and balance the new challenges of our collective (temporary) satellite existence.

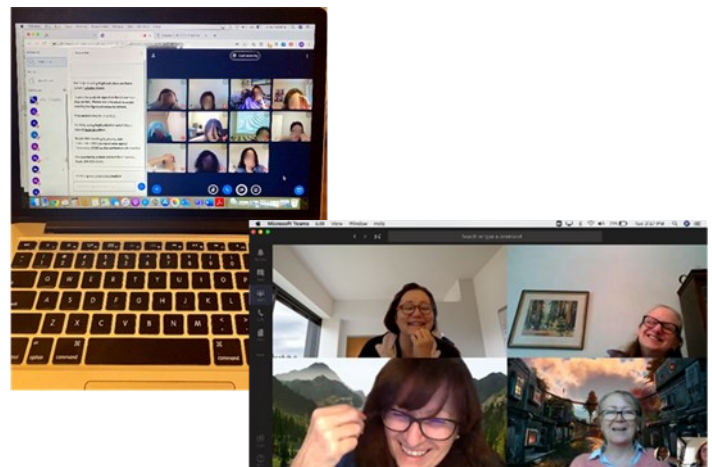
### ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

- Several APPD students, who obtained employment through their KPU work experiences, have been working the front lines throughout the COVID crisis in environments such as retail outlets. Unfortunately, final community work experiences for APPD students could not take place due to closures and conditions associated with the pandemic. Instructors, however, were able to reach out to each student weekly on an individual basis via email, mail, Moodle, or telephone, to deliver final assessments and to be available for discussions regarding transitions, future possibilities for education and employment.
- APPD is in the process of creating a new blended intake process (online and via tech-based communication) and will continue enrolment activities throughout the summer. As much as possible, the department is attempting to move information sessions and the intake process online, but access to technology, and a need for assistance in using technology is a barrier for a number of candidates. High schools typically hold transition fairs and events at this time of year, and APPD holds numerous information sessions to connect with potential candidates. It is not yet clear what impact this “pause” in intake activities will have on enrolment numbers for the fall, but a reduction in numbers appears inevitable.
- Faculty and staff are fully engaged in numerous PD activities, with most being related to the pivot to online teaching (such as “Level Up”, “BBB”, trauma-based learning, experiential learning in the trades, etc.). These opportunities have been accessed through a variety of sources such as BC Campus, KPU, etc.
- APPD relies heavily on experiential learning and community engagement. At this time, it is difficult to predict whether any community work experiences will be available. Those employers who do re-open will likely be trying to limit the number of people on site, due to social distancing, and may also not be able to accommodate work experience students until all regular employees return to work. Faculty are exploring options for September 2020, including moving some or all content

online, if required to do so. APPD has applied for a KPU “OER Adaptation/Creation Grant” to work through provincial articulation on a collaborative provincial initiative designing on-line modules to be shared with other Adult Special Education programs throughout the province (and beyond). As mentioned, there are many barriers, in addition to student lack of access to technology, or support to use technology. APPD has been working very hard to continue support success for students despite the multitude of challenges.

### ENGLISH LANGUAGE STUDIES (ELS)

- The closing of KPU face-to-face facilities due to COVID-19 and the inability to offer the ELS Placement test during a time of instability that came with provincial restrictions resulted in low registration numbers for the summer semester. The recent addition of Duolingo as a new remote testing tool has allowed some students to be tested and registered in courses for the summer. We are hoping that there will be a seamless transition for students planning to enroll in the fall.
- ELS faculty will be participating in online Information Sessions with the help of FSO and we continue to find ways to reach our potential market of domestic and international students.
- The ELS department has been offering most of our courses partially online for many years. It made pivoting to completely online slightly less daunting and faculty successfully shared expertise, collaborated with their peers and found innovative ways to help our students adapt. The ELS eLearning Coordinators were able to provide group and individual support in Teams and via their emergency [Wordpress blog](#).
- Communicating with students on Big Blue Button within Moodle and with faculty on Teams:



## SPOTLIGHT:

Amy Huestis (FINA) has been working with Birds Canada and the Western Hemisphere Shorebird Network on a Delta-wide program inviting people to make a pledge to be “Bird Friendly”. Upon making the pledge, the community member receives a Delta Animal Resistance Flag, designed by Amy. As part of this larger project, Amy is also developing art/ecology curriculum for Richmond elementary students about a new Motus tower tracking system for migratory birds. She has received funding from several organizations enabling her to hire KPU students to work on these projects.

## STUDENTS ACHIEVEMENTS:

- Danica Alain (PSYC): defended her Honours thesis: Observing the Influence of Intellectual Humility Interventions (April 28, 2020).
- Mario Anuales, (PSYC): Honours student and Kwantlen Psychology Society member: Mario led a PowerPoint Workshop to help KPU students learn design tips and tricks so their class presentations stand out. This included helping students integrate images and videos, create custom graphics and animate slides and images (February 11, 2020).
  - \* Presented his Honours thesis: The Effectiveness of 3D Compared to 2D Signage on Recycling Behaviour (April 28, 2020).
- Shih Chieh (Jack) Chen (PSYC): Bachelor of Arts Honours graduate admitted to the Professional Master of Science in Computer Science -Big Data program, Simon Fraser University for fall entry. (April 2020).
- Gurleen Dhillon and Stephanie Leech (CRIM): successfully completed their collaborative honours thesis project, *Girls and Gangs: An Examination of the Experiences of Young Girls and Female Mentors in the YoGirl Gang Prevention and Intervention Program*. This project was co-supervised by Criminology faculty members Shereen Hassan and Keiron McConnell (April 2020).
- Kiran Dogra (PSYC): defended her Honours thesis: A View from Another Lens: Investigating the Misinformation Effect in 360° Virtual Reality (April 28, 2020).
- Kiana Dosanjh (PSYC): BSc in Applied Psychology graduate: Admitted to the City Universities Masters of Counselling Program for fall entry (April 2020).
- Kwantlen Psychology Society – Student Executives: Jonathan Lau (President), Cydney Cocking (Vice President), Amanda Dumoulin (Secretary & Volunteer Coordinator), Wesley Kwok (Marketing Coordinator), Kayla Gavin (Treasurer), Aiden Cooper (System Administrator), David Hattie (Research Director).
  - \* The Kwantlen Psychology Society organized a variety of events for all KPU students, including a



PowerPoint Workshop (February 11), Jamovi Statistical Software Workshop (February 25), KPS Speaker Series talk on Child Witnesses (March 4), St. Patrick’s Day Social (March 13), and CV Workshop (March 24).

- Sherri Graham (PSYC): defended her Honours thesis: Using Weather and Occupational Data to Predict Mining Workplace Injuries (April 28, 2020).
- Zachariah Hamzagic (PSYC): Bachelor of Arts Honours graduate: Admitted to MA in Developmental Psychology at University of California (Davis) and Wilfrid Laurier University (accepted Wilfrid Laurier University) (Fall 2020); awarded Ontario Graduate Scholarship and Social Sciences and Humanities Research Council of Canada Graduate Scholarship (Master’s level) (April 2020).
- Alysha Kramer (PSYC): Bachelor of Arts Honours graduate: Admitted into the PsyD program Adler University for fall entry. (April 2020).
- Jacqueline Lingbaoan (PSYC): defended her Honours thesis: Accumulative Stress in Filipino-Canadians: Examining First-and Second-generation’s Experiences (April 28, 2020).
- Vanessa Mann (EDST): CNPS student accepted in Master’s Program in Counselling at Adler University.
- Ashley McTaggart (PSYC): defended her Honours thesis: Altering Maladaptive Interpretations in Perfectionism with

## Faculty of Arts cont'd

an Online Cognitive Bias Intervention (April 28, 2020).

- Larissa Petrillo (NGO and Nonprofit Studies): NGO and Nonprofit Studies students organized Think Global, Link Local 2020, in partnership with the United Nations Association of Canada – Vancouver, a networking event for students in the Lower Mainland with nonprofit executives, with nearly 200 attendees (March 5, 2020).
- David Sadoway (GEOG and ENVI): Nine KPU Geography and the Environment students were recognized for their involvement in the ARTS 4800 Practicum placements in non-profits, businesses and governments (March 2020).
- Brittney Stobbe (PSYC): defended her Honours thesis: Can't Live Without my Smartphone: A Mixed Methods Study Identifying Contributing Factors to Problematic Smartphone Use (April 28, 2020).
- Kari Walton (PSYC): defended her Honours thesis: Motivations Behind Catcalling – Exploring Men's Engagement in Street Harassment Behaviour (April 28, 2020).



Photo: The Psychology Honours Class of 2019-2020 (Left to Right): Sherri Graham, Danica Alain, Jacqueline Lingbaan, Ashley McTaggart, Brittney Stobbe, Kari Walton, Mario Anuales, Kiran Dogra.

- FINA Students: Kacey Hughes, Kelly Yorke, Leslie Dominique, Gonzaga Sanchez, Leah Rosehill, Zoe Leung, Sue Johnston, Charmaine Detruz and Debra Wiebe. "Stepping Stone" A Ceramic Student Group Exhibition, Spruce Art Gallery, KPU. March 11-26, 2020. Opening Reception: Thursday, March 12, from 5:30 to 7:00. This is part of Canadian Clay Symposium at Shadbolt Art Centre in Burnaby.



### COMMUNITY ENGAGEMENT:

- Daniel Bernstein (PSYC): Honours Chair and Instructor, moderated the Psychology Honours Student Thesis Defenses held virtually using Microsoft Teams. Introductory remarks were given by Dr. Alan Davis. The event recognized and celebrated the 2019-2020 Psychology Honours students who defended their Honours theses that day (April 28, 2020).
- Dianne Crisp (PSYC): Psychology Articulation Chair, presented at the BC Psychology Articulation Committee virtual meeting (May 5, 2020).
- Samantha Dutton-Jones (Faculty of Arts Deans Office): KPU Open House - Arts faculty from 15 departments attended the Surrey Open House to speak with prospective Arts students. Booth activities ranged from quizzes, photo booths, and treat tasting. Thank you to faculty members from Asian Studies, Criminology, English, Fine Arts, Geography, History, Journalism & Communication Studies, Language & Cultures, Philosophy, Policy Studies, Political Science, Psychology and Sociology for creating such a strong Arts presence (February 8, 2020).
  - \* Discovery Day – Grade 10 and 11 students had the chance to be a university student for a day during Discovery Day on the Langley Campus. KPU English Instructor, Bryn Jones Square, hosted an English mock classroom to promote ENGL 1100 (February 14, 2020).
  - \* Visit from Ms. Ikponwosa Ero, UN Ambassador – UN Independent Expert on the enjoyment of human rights by persons with albinism, Ms. Ikponwosa Ero, visited an evening Political Science class. KPU Political Science Instructor, Dr. Ross Pink invited Ms. Ero to attend his evening class to raise awareness for persons with albinism and to start the discussion on additional international relations topics (March 19, 2020).





## Faculty of Arts cont'd

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- Candy Ho (EDST): Met virtually with La Trobe University (Melbourne, Australia) and shared knowledge and practice on incorporating the United Nations Sustainable Development Goals in career education (February 10, 2020).
- Jocelyn Lymburner (PSYC): Dr. Lymburner is a member of the Faculty Work Group for the KPU Employee Engagement Initiative (2019 – present).
- Cory Pedersen, Daniel Bernstein, Patricia Coburn (PSYC): The Department of Psychology Teaching Excellence Meetings encourage collaboration and discussion among faculty on issues related to teaching and working at KPU. Previous topics have included Plagiarism, Open Access Resources, and 2-stage Exams. The Department's February 14th meeting entitled Conducting Research at KPU was a discussion of ideas and issues related to conducting research in and out of the classroom. Hosted by Dr. Cory Pederson and Dr. Daniel Bernstein. Organized by Patricia Coburn (February 14, 2020).
- Larissa Petrillo (NGO and Nonprofit Studies): Meeting with City of Richmond, Diversity and Inclusion department.
  - \* Held Zoom Meeting with members of the Carnegie Community Engagement Canadian Pilot Cohort (March 24, 2020).
- Ying-Yueh Chuang (FINA) and Students: Amiee Risby, Kacey Hughes, Kelly Yorke, Leslie Dominique, Gonzaga Sanchez and Zoe Leung attended Fraser Valley Potters Guild meeting and artist presentation with artist speaker Sarah Coote (February 13, 2020).
  - \* Ying-Yueh Chuang and students: Attended Fraser Valley Potters Guild meeting and artist presentation. Invited artist speaker: Meg Hubert (March 12, 2020).
  - \* A conversational tour with artist Ying-Yueh Chuang and curators Jordan Strom and Suvi Bains at the Surrey Art Gallery (March 22, 2:00-3:00pm).
  - \* Ying-Yueh Chuang led the Drop in Workshop for Surrey Art Gallery Family Sunday, March 15 from 11:00 to 3:00.
  - \* Invited guest artist to Jury Emily Carr University of Arts and Design Ceramic Students' Submissions for 2020 Medalta Student Summer Residency (March 15, 6:00-9:00pm).
  - \* Ying-Yueh Chuang and students: attended North West Ceramics Foundation's Speaker Series at Emily Carr University of Arts and Design - Speaker: Martina Latin. (March 17, 7:30-9:00pm).
  - \* Ying-Yueh Chuang and FINA students: Kelly Yorke, Zoe Leung, Kacey Hughes, Amiee Risby, Sue Johnston and Leslie Dominique, Gonzaga Sanchez. Attending Canadian Clay Symposium at Shadbolt Art Centre in Burnaby on Saturday, March 21, 2020.
- \* Ying-Yueh Chuang: led a School District Pro D Day Ceramic Workshop (February 21, 2020).
- \* Ying-Yueh Chuang and FINA Students: Fraser Valley Potters Guild Annual Exhibition Jury Selection Process, Award selections and Critics with invited guest artist: Carol Epp. KPU Cedar Conference room (March 23, 2020).
- Thesis Committees and Student Supervision (PSYC):
  - \* Patricia Coburn (Ph.D., Psychology), SFU, 2014-present; committee member.
  - \* Daniel Derksen (M.A. Psychology), SFU, 2017-present; M.A. thesis supervisor.
  - \* Megan Giroux (M.A., Ph.D. Psychology), SFU, 2014-present; M.A. thesis and Ph.D. dissertation supervisor.
  - \* Deva Ly (Ph.D., Psychology), Australian National University, 2019- present; committee member.
  - \* Camille Weinsheimer (Ph.D., Psychology), SFU, 2017-present; committee member.

### RECOGNITION

#### Awards and Appointments:

- Aisha Amijee (IDEA): Won the BC Achievement Foundation's Community Award 2020 (May 5, 2020).
- Adrienne Boulton (EDST): Editor in Chief: Canadian Review of Art Education: Research and Issues / Revue canadienne de recherches et enjeux en éducation artistique (September 2019).
  - \* Editorial Board Member: Journal of Curriculum and Pedagogy
- Patricia Coburn (PSYC): Successfully defended her PhD dissertation: The Effects of Cross-examination on Children's Reports (April 23, 2020)
- Ranbir Johal (LANC): Successfully defended PhD thesis, Asian Studies, UBC (March 28, 2020).
- Cory Pedersen (PSYC): Hughes, S., Champion, A., Brown, K., Hesse, C., & Pedersen, C. L. The Influence of Sexual Orientation on Reputational Punishment of Other Women's Behaviour. Psychology & Sexuality.
- Valérie Vézina (POLI): Her book, *Une île, une nation? Le nationalisme insulaire à la lumière des cas de Terre-Neuve et Puerto Rico*, was nominated for le Prix francophone 2020 de l'Association canadienne de science politique (February, 2020)

#### Creative Works and Scholarly Publications:

- Daniel Bernstein (PSYC):
  - \* Royal Society of Canada's College of New

- Scholars, Artists, and Scientists Review Panel, 2020.
- \* Ad Hoc Reviews (journal manuscripts): *Memory & Cognition*, *Zeitschrift für Psychologie*.
  - \* Ackerman, R., Bernstein, D.M., & \*Kumar, R. (2020). Metacognitive hindsight bias. *Memory & Cognition*.
  - \* Bodner, G.E., & Bernstein, D. M. (2020). The integrative memory model is detailed, but skimps on false memories and development. Commentary on Bastin et al. *Behavioral and Brain Sciences*. Jan 3;42:e284.
  - \* Brandt, M. \*Aßfalg, A., \*Zaiser, A-K., and Bernstein, D.M. (2020). A computational approach to the revelation effect. *Journal of Memory and Language*.
  - \* \*Undorf, M., \*Mah, E.Y., \*McDonald, D-L. L., \*Hamzagic, Z.I., \*Burnell, R., Garry, M., & Bernstein, D.M. (2020). People who cheat on tests accurately predict their performance on future tests. *Learning and instruction*.
- Adrienne Boulton (EDST): Boulton, A., Irwin, R. L., & Lin, C-C. The Pedagogical Assemblage and Place: Encountering Early Years Teaching through Teacher Mentorship. *Mentorship and Tutoring*.
  - Patricia Coburn (PSYC): Connolly, D. A., & Coburn, P. I. Child victims and the law. In R. Roesch (Volume Ed.), *Psychology and law, a volume of Routledge encyclopedia of psychology in the real world*. New York: Routledge
  - Michael Ma (CRIM): Co-edited, *Sick of the System: Why the COVID-19 Recovery Must Be Revolutionary*, Between the Lines Press, May 2020.
  - Kyle Matsuba (PSYC): Matsuba, M. K., & \*Mitchell, C. (2020, Mar). Psychological Well-Being as Mediator between Negative Social Environment and Academic Performance among Northern Ugandan Students. Poster was selected to be part of the Welcome Reception and Adolescence in the Context of Domestic and Global Diversity Poster Session at the meeting of the Society for Research on Adolescence, San Diego, CA. (cancelled due to COVID-19)
    - \* \*Mah, A., Matsuba, M. K., & Pratt, M. W. (2020). Morals, politics, identity, and ecological beliefs behind environmentalism. *Journal of environmental psychology*.
    - \* Matsuba, M. K., Krettenauer, T., & Pratt, M. W. (2020). The development of pro-environmentalism in context. In L. Arnett Jensen (Ed.), *The Oxford handbook of moral development: An interdisciplinary perspective* (pp. 419-439). New York: Oxford.
    - \* Matsuba, M. K., Schonert-Reichl, K. A., McElroy, T., & Katahoire, A. Effectiveness of a SEL/Mindfulness program on Northern Ugandan Children. *International Journal of School and Educational Psychology*.
    - \* Matsuba, M. K., & Williams, L. (2020). Mindfulness and yoga self-care workshop for Northern Ugandan teachers: A pilot study. *School Psychology International*.
    - \* Pratt, M. W., Lawford, H. L., Matsuba, M. K., & Villar, F. (2020). The lifespan development of generativity. In L. Arnett Jensen (Ed.), *The Oxford handbook of moral development: An interdisciplinary perspective* (pp. 366-384). New York: Oxford.
  - Larissa Petrillo (NGO and Nonprofit Studies): Co-authored article with John Shepherd from *Accounting: Shepherd, J., Petrillo, L. and Wilson, A. (2019), "Does size matter? In-library study of two Canadian public library branches"*, *Library Management*, Vol. 41 No. 1, pp. 1-13.
  - David Sadoway and Colleagues (GEOG and ENVI): *Geography and The Environment* Launch of Vol.1, Issue 1 of KPU GEO-NEWS (KPU's Geography and the Environment Department news (March 2020).

## KPU GEO-NEWS

NEWS FROM THE DEPARTMENT OF GEOGRAPHY & THE ENVIRONMENT



- Valérie Vézina (POLI): Publication of a book review in the *Canadian Journal of Political Science*.
- Jason Wright (FINA): Canada Council Arts Abroad Grant for Arteles Creative Center Residency, Finland.
- Ying-Yueh Chuang & Greg Chan (FINA) & (ENG): *The Runner Magazine: English and Ceramics Students at KPU Collaborate to Create Maple-Washing: A Disruption* (March 3, 2020).

### Public Presentations:

- Daniel Bernstein (PSYC): Invited to speak at Simon Fraser University (February 2020).
- Daniel Bernstein and Patricia Coburn (PSYC): Giroux, M.G., Coburn, P., Connolly, D.A., & Bernstein, D.M. Curative jury

instructions in cases involving recanted confessions. Paper presented at American Psychology and Law Society. New Orleans, LA, USA. (March, 2020)

- Adrienne Boulton (EDST): Cala, C., Hoffsess, B. & Boulton, A. (2020). Affective (mis)Perceptions: Activating other ways of thinking Art Education. Paper to be presented at the Annual National Art Education Association National Conference in Minneapolis, MN, (March 26-29, 2020).

- \* Chair and Discussant for Kantowitz, A., & Peck, S. (2020) Arts-Based Research as Pedagogy. Paper to be presented at the Annual American Educational Research Association Conference in San Francisco, California (April 17 – Tuesday, April 21, 2020).

- Patricia Coburn (PSYC): Patricia Coburn gave a talk for the Kwantlen Psychology Speaker Series on Child Witnesses: Time for More Change? She is discussing how characteristics related to the case, such as offense frequency, may affect outcomes in cases involving children. The talk concluded with a discussion on whether we should continue to cross-examine child witnesses. (March 4, 2020).

- Farhad Dastur (PSYC): Dr. Farhad Dastur and artist Nicoletta Baumeister spoke at Science World as part of the ongoing KPU-Science World Speaker Series. The title of their talk is "Believing is Seeing: An Artist and a Scientist Discuss Perception". (February 25, 2020).

- Wade Deisman (Associate Dean, Faculty of Arts): Brown Bag Series - "Assessing and Responding to the Incel Threat: Radicalisation to Violence, Risk, and Protective Factors." Wade Deisman gave a talk on the topic of 'Incels' (or individuals - predominately male - who self-identify as involuntarily celibate) individuals who have increasingly come to the fore as a community of interest from the standpoint of those who work on CVE (countering violent extremism). (February 5, 2020).

- Kristie Dukewich (PSYC): Dr. Kristie Dukewich, led a CV Workshop for KPU students, organized by the Kwantlen Psychology Society. This included showing students the difference between a CV and resume, and helping students learn how to create their own CV when applying for graduate schools or for jobs pertaining to research or academia. (March 24, 2020).

- Samantha Dutton-Jones (Faculty of Arts Deans Office): Arts Speaker Series –On February 12, Music Chair, Dr. Daniel Tones presented "Seeing Sound, Hearing Story" which is the eighth talk of the 2019/2020 Arts Speaker Series. Dr. Tones explored the narrative imagery connecting "Cloud over Water" by Canadian composer Owen Underhill to Patterson Ewan's painting of the same name. It demonstrates how creative disciplines, such as music and visual art, are complementary and can be bridged in

compelling ways.

- \* Arts Speaker Series –Amazon Field School & IDEA Instructor, Lee Beavington discussed fascinating examples of what happens when art, science and nature collaborate. Some examples are: amazon ants that invented farming, bacteria grown as art, and microscopic cells blown up into giant sculptures by a KPU student (March 11, 2020).



**BELIEVING IS SEEING:**  
AN ARTIST AND A SCIENTIST DISCUSS PERCEPTION  
Special presentation by  
Dr. Farhad Dastur | Psychology & Nicoletta Baumeister  
**FEBRUARY 25, 2020**



- Sarah Hickinbottom & Anthony Hull-Kennedy (EDST): Counselling Graduate Student Forum and Alumni Panel KPU Alumni: Michele Francis (Adler), Matthew Pain (SFU), Jennifer Lingboan (UBC), Danielle Raymond (Trinity Western) participated in a panel event for KPU students interested in pursuing graduate studies (March 13, 2020 KPU).
- Candy Ho (EDST): Facilitated a hot topic session on research on post-secondary career influencers for the Canadian Association of Career Educators and Employers (CACEE): [Coffee Chat Series](#) (May 13, 2020).
- Jay Hosking (PSYC): Dr. Jay Hosking is giving a talk to the Third Age Learning at Kwantlen (TALK) group, on the importance of the scientific method in an era of "alternative facts", at the KPU Richmond Campus (March 27, 2020).
- Brian Pegg (ANTH): Presentation to the BC Association of Professional Archaeologists related to 2019 Applied Archaeology Field School Students from 2019 Applied Archaeology Field School conducted a portion of this presentation to the professional association (February 29, 2020).
  - \* Presentation on conservation of intertidal archaeological sites to the Sea Kayak Association of BC (March 2, 2020).
  - \* Presentation at the NW Anthropology Conference in Ellensburg, WA (March 27, 2020). Students from 2019 Applied Archaeology Field School conducted a portion of this presentation to an academic audience.



## Faculty of Arts cont'd

- David Sadoway (GEOG and ENVI): FAEAF-funded MOBILITIES 2020 GEO-FORUM organized at KPU Civic Collaboration Space (February 27 and March 19, 2020).



- Shayna Rusticus (PSYC): Dr. Shayna Rusticus led a tutorial for KPU students on how to use Jamovi, a statistical programming software, for courses, research, and much more. This workshop was organized by the Kwantlen Psychology Society (February 25, 2020).
- Daniel Tones (MUSI): The REConnected ensemble led by Daniel Tones and his colleague Owen Underhill performed a concert as part of the Arts@One series at Douglas College in New Westminister, BC (February 6, 2020).
  - \* Daniel Tones and the ensemble he leads, Fringe Percussion, presented an evening performance at South Hall on Galiano Island, BC (March 7, 2020).



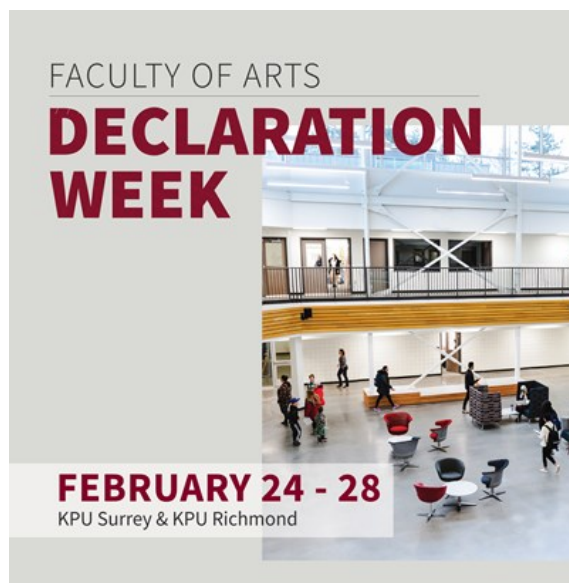
- Valérie Vézina (POLI): Presentation at the annual conference of the Association for Canadian Studies in German-Speaking Countries of a paper entitled "Terre-Neuve: l'autre Société distincte?" in Grainau, Germany (February 15, 2020).
  - \* Two public talks (one in French and one in English) given at the University of Regina about Reframing Islandness for enclaves: a look at Saskatchewan (the talks are preliminary findings of on-going research through the Katalyst Grant).

(March 3-4, 2020).

- Ying-Yueh Chuang (FINA): "Passages" a two-person exhibition by Don Hutchinson and Ying-Yueh Chuang at Surrey Art Gallery (February 22 - June 14, 2020).
  - \* Ying-Yueh Chuang and Ceramics 1230 and 2430 students: Artist/Educator Martina Lantin who is currently the assistant professor at Alberta University of Arts to give a talk about AU Arts – MFA program. (March 20, 2020).

### UNIVERSITY WIDE INITIATIVES:

- Samantha Dutton-Jones (Faculty of Arts Deans Office): Declaration Week - February 24 – February 28, Faculty of Arts Advisors in Surrey and Richmond campuses encouraged students to declare their Arts major.



- Candy Ho (EDST): Presented research project titled, "Faculty as Key Student Career Influencers: The Case of KPU" at the School of Business Faculty Professional Development Day (February 19, 2020).
- David Sadoway (GEOG and ENVI): GEO-SURVEY - student survey of geographers for data-driven feedback into course planning, scheduling and extra-curricular activities (Jan-April 2020).

# Faculty of Health

## VISION 2023 STRATEGIC PLAN

### *B1. Embrace all cultures and promote a renewed, authentic approach to Indigenization*

#### Graduate Nurse Internationally Educated Re-Entry

- As students in the GNIE program come from a variety of cultures, GNIE faculty have embraced cultural diversity for many years. The faculty have developed skills in highlighting the diversity and strength that having multiple cultures brings to a learning environment. GNIE faculty believe that the cultural diversity within our program and our faculty allows us all to grow personally and professionally.

#### Health Care Assistant

- The Health Care Assistant program embraces culture and diversity throughout all courses. Having a clear understanding of different cultural belief systems and values around health and wellness allows us to provide culturally sensitive and person centered care. These types of learning opportunities take place in clinical post-conferences, classrooms/online debates and reflective journal writing. Instructors also draw on the knowledge and experiences of students of the different cultures in the classroom, and there have been many insightful discussions where students and faculty have learned from each other.

#### Bachelor of Science in Nursing

- Students of Nursing Applications 4 (NRS 3275) within the Bachelor of Science in Nursing program, focus on the health of Indigenous populations and the support of wellness. One area of focus for students is to research and learn about a First Nations group in the Lower Mainland.
- Students are asked to focus on a specific group within the Lower Mainland and identify at least two (2) culturally specific interventions that nurses can apply to support the mental health and wellness for a person belonging to this nation. Students base these interventions on the guiding principles set forth in Annex A (pp. 11-14) of the First Nations Health Authority (FNHA) (2019) policy on mental health and wellness: person and family centered care; wellness-focused and recovery oriented; trauma-informed and response; cultural safety and humility; culture and community centered.
- Students engage during the week in forum postings and discuss culturally aware interventions, while being aware of diverse Indigenous populations in our province. Many students in the cohort in Spring 2020 decided to independently pursue the Indigenous Awareness module through KPU after this activity.
- During the in class session, students are introduced to the

FNHA's "Cultural Humility" initiative, in which health care providers write a declaration, "My commitment to cultural safety in the health care system includes...". Students were asked to complete their personal declarations for how they can best promote cultural safety for our Indigenous community as a health care professional.

- As per the FNHA, "We encourage all nurses who may work with First Nations or Aboriginal Peoples to begin a journey of self-education and openness to learn about the Communities/Peoples they serve". (Cultural Humility, fnha.ca/cultural-humility, 2019).
- The forum postings and related activity on cultural humility is an example of how the BSN program is working to educate BSN students and promote openness to learn about Indigenous communities.

## STUDENTS/STUDENT SUCCESS

### Student driven discoveries thanks to Teaching & Learning Commons and new technologies

- Faculty worked closely with the Teaching and Learning Commons to discover different ideas on how to achieve learning outcomes at a distance. Although initially very intimidating, once the cogs started to creep, a flood of ideas hit.
- As the semester was winding down, the Bachelor of Science in Nursing Semester 3 students expressed sadness and frustration with their many 'loose ends' they had left among the populations they had been working with: school aged children and marginalized, under-served communities. Hearing this, the students were asked each team to choose their biggest "loose-end". After an initial silence, on Microsoft Teams, the groups became excited. They were energized and reflected on the community nursing practice experiences they had just completed.
- Within one day, the students communicated how they wanted to complete the semester and achieve the remaining learning outcomes in their two courses using technology instead of face to face learning.
- BSN Faculty member, Connie Klimek, opened up the opportunity for students to lead the charge - participate, engage, build their sense of empowerment, pride, purpose and value - all while developing their accountability and responsibility, enforcing the idea that faculty believed in them; their skills, assets and untapped capacities.
- Connie taught Nursing 2175 (Population Health Promotion theory) using 30 minute directed clips on Kultura Capture, which were then uploaded to Moodle. Students responded using forum chats to post-reply to the content presented. The students took this theory and applied it in

## Faculty of Health cont'd

their Health Promotion Nursing Practice course.

- The following are student-directed, student-driven outcomes from students within Nursing 2145 (Community Health Promotion practice):
  1. A blog aimed at the middle and secondary school populations integrating relevant, research-informed information on the topics the nursing students had initiated with them Jan-March 2020 (in person) - [Student.Health.BC](#)
  2. A Public Service Announcement: "[Stories of Stigma on Vancouver's Downtown Eastside](#)". The students hope to use this 4-Minute Video as a platform/launch pad for future public speaking engagements/conferences to promote health in under-served, marginalized populations with nursing governing bodies and to support, facilitate and advocate for the work currently underway by community member Gerald "Spike" Peachey in the Anti-Stigma Zone.



### Graduate Nurse Internationally Educated Re-Entry Intake

- The GNIE program continues with three intakes each academic year. The summer cohort is fully subscribed with 35 new students joining the program. GNIE students have transitioned well to the online learning platform and faculty have stayed closely in touch with students to support their learning and to provide any emotional support needed.

### BSN Students collaborate with other Post-Secondary Nursing Leaders to create the BC Nursing COVID Response Team



- Bachelor of Science in Nursing students Sadaf Fahim, and Rachele Salikin are both taking initiative to assist health care providers in the community with daily activities and are part of the BC Nursing COVID Response Team. The students wrote a short piece on the experience so far.
- "The COVID-19 pandemic has created a "new normal" for everyone, however we noticed that there was a much larger impact to those who are front-line workers and we believed that we could take measures to help support

them during this difficult time. This endeavor originally stemmed from a UBC Medical School initiative to support physicians; we worked with the UBC team to facilitate a plan to nurses in a similar fashion. Working alongside a fantastic team of nursing student leaders from UBC, BCIT, and DC we began the BC Nursing COVID Response team. Our goal was to match healthcare providers - specifically nurses - all across the lower mainland with nursing students who could support them in various ways, depending on their needs. These volunteer efforts took the shape of assisting with childcare, walking pets, grocery shopping, or even running to the pharmacy; whatever it was the health care provider needed so they could continue to work the front lines and not have to worry about who was going to take care of these tasks while they are required to be at work. We also asked for para-clinical opportunities where we could support healthcare institutions in various capacities.

- It was heartbreaking to see that there was such a need for support but encouraging to see nursing students from different schools unite together for a singular cause. Our message has spread, and we have started to receive requests from healthcare providers residing outside of the lower mainland as well. As such we have gathered volunteers from additional schools outside of those represented by the steering committee and have worked hard alongside UBCO to create a branch of the COVID-19 response team within the BC interior.
- We currently have 152 nursing students registered to volunteer, 10 para-clinical opportunity set-up and 84 HCPs requesting support. The sense of community and teamwork is what really made this initiative shine. It has been such a blessing for the both of us to work with such an amazing and encouraging group of like-minded individuals in order to make a difference and do our part.



## Faculty of Health cont'd

- For both of us, when our clinicals were cancelled, we felt out of sorts and frustrated with not being able to do what we have been studying and training for the past few years; help. This opportunity came at the right time and gave us both meaning and drive to our days and disrupted semester.”
- The Faculty of Health thanks Sadaf and Rachele for their work and commitment in giving back to the community!

### NEW PROGRAMS, POLICIES AND INITIATIVES

#### Health Care Assistant

- The Health Care Assistant program was looking to pilot the HCA program at 3 Civic Plaza for Fall 2020/2021. However, due to COVID-19, first semester theory and lab courses are tentatively being offered online for Fall 2020. Should there be an opportunity to deliver the program face to face, faculty will pilot the program at 3 Civic Plaza. Modified labs will be offered at the Langley Campus if social distancing orders are relaxed and the program is able to utilize labs, possibly in smaller groups.
- The HCA program piloted its first semester at the Surrey campus for Fall 2019. However, the program is unable to return to Surrey campus for a second (spring) semester due to lack of availability of e-classrooms. The second semester will resume at the Langley campus. Due to low enrolment, the second (January 2020) intake was cancelled.
- Faculty are actively accessing resources offered through Teaching and Learning to assist in developing online theory and lab courses. Faculty are working together to practice using online tools such as MS Teams, Big Blue Button and H5p.

### COMMUNITY ENGAGEMENT:

#### Surrey Open House

- The Faculty of Health joined other faculties and departments at the 2020 Surrey Open House, on Saturday, February 8. Faculty of Health transported a Patient SIM and was joined by Bachelor of Science in Nursing students and faculty to assist with the booth.



#### Langley Home Support Partnership

- Health Care Assistant program faculty have been reaching out and building new partnerships in the community. The HCAP program recently entered into a partnership with Langley Home Support (Fraser Health).

#### Anti-Stigma for Healthcare Professionals

- Connie Klimek led Acting Dean, Dr. Harjit Dhesi and Semester 3 Bachelor of Science in Nursing students to engage with Spike, the creator of the Anti-Stigma Zone and a resident of the Downtown Eastside, to learn firsthand what it's like to live with stigma.
- Connie's aim in leading students through this experience is to thwart the development of stigma in health care professionals. Spike teaches students a number of nursing concepts – empathy, empowerment, capacity building, resilience, vulnerability and marginalization – and offers a tremendous education to many individuals on stigma. Despite a tough past and currently living in marginalized and vulnerable conditions himself, he is a strong voice against stigma in his community.



### RECOGNITION

#### Joyce Mackenzie, Health Foundations Lead

- Bachelor of Science in Nursing faculty member Joyce Mackenzie was the successful candidate for the Health Foundations lead role. In this role, Joyce will work collaboratively with the Bachelor of Science in Nursing and Bachelor of Psychiatric Nursing Chairs and Coordinators in determining steps for Health Foundations. The BPN/BSN Search Committee and the Dean's office congratulates Joyce on this appointment.

#### Sherilyn Sweeney, Graduate Nurse Internationally Educated Re-Entry Program Chair- Outgoing

- The Faculty of Health would like to recognize and thank Sherilyn Sweeney for her dedication and contribution as

## Faculty of Health cont'd

her 2nd third year term as Chair of the Graduate Nurse Internationally Educated Re-Entry program comes to an end. Sherilyn has consistently guided the GNIE team through KPU Program reviews, BCCNP accreditations and CASN accreditations and continues to steer the Faculty of Health towards excellence in nursing practice. She is highly respected as a collaborative and committed leader, mentor and educator, and is a supportive friend and colleague to many throughout the Faculty of Health and across the university. Sherilyn will continue to support and lead FoH as a regular GNIE faculty member Thank you Sherilyn!

### Herraj Sandhu, Graduate Nurse Internationally Educated Re-Entry Program Chair - Incoming

- The Faculty of Health is very pleased to announce that Herraj Sandhu has been elected as the GNIE Program Chair effective May 1st, 2020 for a three-year term. Please join us in congratulating Herraj in this role!

### Corrie Nichols, Bachelor of Science in Nursing – Advanced Entry Program Chair – Re-Election

- The Faculty of Health is pleased to announce that Corrie Nichols has been elected as BSNAE Program Chair for a second term effective September 1st, 2020. Please join us in congratulating Corrie on her second term as BSNAE Program Chair!

### EMPLOYEE ENGAGEMENT

#### KPU Employee Engagement Working Group

- The KPU Employee Engagement Working Group provides GNIE faculty with an online presentation and the opportunity to complete the online survey and become actively involved with the working group.
- GNIE faculty are meeting weekly via Microsoft teams to touch base, check in with each other, support each other and just ensure all are doing well. Faculty teaching this summer are moving theory and lab courses to an online platform.
- Many have participated and appreciated the learning support from the Teaching and Learning Commons. Faculty teaching clinical courses are learning to be comfortable with an in-limbo state as we work with the health authorities to secure appropriate clinical placements.

#### Partners in Integration and Education of IENs (Internationally Educated Nurses) Conference

- Many Graduate Nurse Internationally Educated Re-Entry faculty were planning to attend this conference. This would have been a great opportunity for team building and strengthening bonds within the faculty. However, the conference was cancelled due to COVID-19.

### Faculty of Health Day

- The Faculty of Health held its bi-annual Faculty of Health/ Faculty of the Whole Day on Friday February 21.
- There were approximately 80 people in attendance. Transitions was the Theme. There are many new hires and many soon to be retirees in the faculty, and FoH is embracing this change. The day was designed to inspire and connect as our success depends on the collective energy and wisdom of all our FOH members.
- The day started off early with the FOW as Dean David Florkowski swiftly and keenly accomplished the agenda and opened up the floor for many important discussions.
- The remainder of the day was Faculty of Health (FOH) Day, where everyone had a chance to sign up and participate in a variety of concurrent sessions which aimed toward professional and personal development. The FOH Day committee was dedicated to designing a day that had something for everyone, with the ultimate goal of motivating us to inspire students to flourish and succeed with inquiring minds.
- Big thanks to Trish Toth for her work in organizing the Day, and especially inviting the popular therapy dogs into KPU.
- A big thank you to the Dean's office for providing an excellent catered Lunch which allowed us to enjoy the time to catch up with each other. We celebrated with a cake to wish all the Moms to be, a safe and healthy delivery. And at the day's end, we departed with a KPU cookie made by Cheryl.
- The day was buzzing with enthusiasm and inspired a creative environment that integrated the values of shared collaborative learning in the Faculty of Health.
- We are confident that we have an excellent team in the FOH, with the right combination of people who can support each other through this year of transitions.





# Faculty of Science and Horticulture

## COVID-19 PANDEMIC SUPPORT:

- Rebecca Harbut, Andy Smith and Mike Bomford (AGRI) are working with the Richmond Food Bank to adjust their cropping plan to increase their contribution to the Food Bank and focus on growing food that suits the ongoing needs. The Kwantlen St. Farmer's Market is anticipating higher needs over the next many months, so the team will be continuing to support the community to ensure there is local, healthy produce available and support the farmers market which is an important outlet for the other local farmers.



- Various FSH faculty and staff coordinated and gathered much needed PPE and cleaning supplies to donate to hospitals. The organization and collection of over \$9000 in lab supplies, including up to \$5000 worth of gloves, over \$1800 in N95 masks, plus several additional types of face shields, lab coats, and hand sanitizers were coordinated by FSH Divisional Business Manager, Lana Mihell. Supplies were collected across three campuses by Lab Instructors Astrid Opsetmoen, Dua'a Riyal, Instructional Associate Lily Liu, Chair of Biology Nick Inglis on the Langley Campus, and Lab Technicians Robert Allan, Brian Kuchinka, Paul Taylor, Chris Rogers, David Robinson, Christina Iggulden, Dan Peirce, faculty member James Hoyland, Instru-



mentation Specialist Michael Chernoff and Divisional Lab Technician Steve Fairbairn from the Wilson School of Design on the Surrey and Richmond campuses. Acting Dean of Health, Harjit Dhesi collected the supplies and distributed them to the needy hospitals.

- Shelley Murley, Robert Welsh, Lori Karr, and Diane Scott (HORT) have been supplying the Langley Gateway of Hope with approximately 3-6 boxes of fresh produce grown in the School of Horticulture greenhouses twice a week plus regular drop off at the Langley Food Bank.
- The KPU Physics Department responded to a call from Vancouver Coastal Health to produce 1000 mask straps. Using a creative commons design, Physics ran their new Raise 3D printer (acquired just one-week prior) day and night to fabricate the mask straps. As of this report, a team of Physics Department members (Takashi Sato, James Hoyland, Flavio Oliveras-Ruiz and Michael Chernoff) have helped deliver over 2000 mask straps.





## Faculty of Science and Horticulture cont'd

- KPU Horticulture is now gearing up to do curb side produce and bedding plant sales. Orders will be made and paid for through the bookstore and the public and can pick up orders on at the Horticulture field lab using proper COVID-19 safety protocols. Divisional Business Manager Lana Mihell coordinated KPU Horticulture's step by step process for selling and pick up of produce.



- In response to the evolving COVID-19 pandemic, the Physics Department was able to quickly pivot to remote delivery of classes. Jennifer Debenedictis was able to create three new simulation labs for the ASTR 1100 course. Michael Coombes then augmented one of the simulations to demonstrate optics behaviour for his PHYS 1220 course. Andrew Debenedictis (Jennifer's husband) plans to use the simulations in his SFU PHYS 102 course this summer. The Department was fortunate to have members with extensive knowledge and experience with online learning: Jillian Lang (developer of the PHYS1100 online lectures and labs), Takashi Sato (developer of the remote CloudLabs), and Don Mathewson (Moodle and flipped-classroom pioneer) – to offer advice and assistance to the other instructors.

### NOTEWORTHY ITEMS:

- For the fifth consecutive year, the KPU Physics Department was proud to host a speaker from the Canadian Association of Physicists (CAP) Lecture Tour. This year's talk, "Electronics in Extreme (and less extreme!) Radiation

Environments", was given by Dr. Camille Bélanger-Champagne from TRIUMF on March 12 at KPU Richmond. KPU Physics was very fortunate to be able to run the CAP lecture this year, as the CAP executive cancelled all lectures the following day in response to the COVID-19 situation.

- On Mar. 8<sup>th</sup>, KPU Brewing co-hosted a Pink Boots Collaboration Brew Day at Trading Post Brewing in Langley to celebrate International Women's Day. The brew day was led by instructors Nancy More (BREW) and Martina Solano Bielen (BREW) along with Trading Post head brewer, Tony Dewald. KPU Brewing Diploma students Emily Kokonas; Rebecca Diel; Kristy Isaak and Jamie Verschoor participated; as well as alumnae Kristy Tattrie, head brewer, Fraser Mills Fermentation Co.; Karlie Pretty-McDonald, brewer, Fraser Mills Fermentation Co.; and Ashley Brooks, quality control manager, Four Winds Brewing. Women from local breweries such as Locality Brewing, CAMP Beer Co. and Trading Post also joined the event. The event was organized by DeAnn Bremner (Communications, Events and CPS Coordinator), Tony Dewald and Hannah Brown from Trading Post Brewing.





## Faculty of Science and Horticulture cont'd

- FSH participated in the Richmond Science Jam on February 25 at Aberdeen Mall in Richmond. Tak Sato (PHYS) was a roaming scientist and Catherine Chow (CHEM) ran the demonstration table.



- KPU Horticulture hosted the Branching Out Horticulture Career Expo on February 5 at KPU Langley. Twenty employers from various horticulture industries participated in speed-interviewing and networking with students. A panel discussion featured prominent community members Owen Croy, Adjunct Professor in urban forestry and park management at the University of British Columbia, Hedy Dyck, Chief Operating Officer at the BC Landscape and Nursery Association and Ruben Houweling,

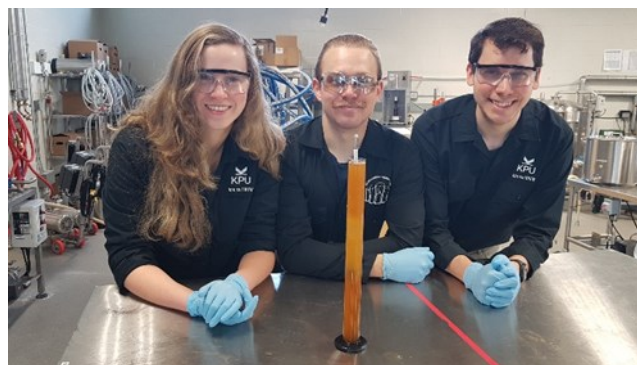


General Manager of Houweling Nurseries. The theme of the event focused on the evolution and adaptation in the industry over the years.

- KPU is now accepting block transfer from Native Education College's one-year Indigenous Land Stewardship (ILS) Program into the Urban Ecosystems Horticulture degree.
- During March and April, the KPU Brew Lab underwent renovations and upgrades to the boiler and chiller systems. The project was overseen by KPU Facilities and Brewing faculty Alek Egi and Dominic Bernard.

### STUDENTS:

- From Jan. 22 to Mar. 13, the KPU Brew Lab featured signature-recipe beers created by second-year Brewing and Brewery Operations students as part of their capstone project. Beers featured were made by: Gabriela de Faria Castanheira and Matt Pereszlyenyi (Hammerschlager Helles Lager); Kai Neubauer and Sebastian Peterson (Kummerspeck Altbier); Graeme Heaven, Jamie Verschoor and Clint Haley (Midnight Star Dunkelweizen); Jacob Murdoch and Himanshu Chaudhary (Over the Pond Belgian IPA); Aaron Deane, Kristy Isaak and Colin Pilkey (Warrior American Amber Ale); Emily Kokonas and Justin Larter (Saison de L'Amour French Saison); Andrew Sears and Darryl Smith (It's a TRAPP Belgian Tripel); and Mark McBride and Dan Pickles (Cosmic Void American Stout).



- The 5<sup>th</sup> annual KPU Brewing Career Fair took place on Feb. 24 on the KPU Langley campus with 32 employer booths and 45 industry reps from the Lower Mainland, and as far

## Faculty of Science and Horticulture cont'd

away as Haida Gwaii and Valemount, BC. Employers interviewed and networked with first- and second-year Brewing Diploma students. The event was organized by DeAnn Bremner and attended by Brewing instructors Alek Egi, Dominic Bernard, Martina Solano Bielen, Jon Howe, Derek Kindret, Nancy More, Stan Wong and Ken Beattie, executive director of the BC Craft Brewers Guild. Helping on event day were Michelle Molnar (Administrative Coordinator), Tammy Hulstra (FSH Admin Support) and Stuart Busch (FSH student assistant).



- KPU Brewing hosted an Information Session on Mar. 3. A presentation on the Brewing and Brewery Operations Diploma was led by Alek Egi (BREW). Attendees enjoyed a tour of the KPU teaching brewery and samples of student-brewed beer. The event was organized by DeAnn Bremner with assistance from Stuart Busch (FSH student assistant).



- On Mar. 4, DeAnn Bremner did a presentation to KPU Inter-national recruiters on the KPU Brewing and Brewery Operations Diploma program.

- KPU Turf Management students and instructor Stan Kazymierchuk (HORT) attended the Western Canada Turfgrass Association annual conference in Richmond from February 21-23.
- KPU Horticulture students had class visits to 'Glorious Garnish and Salad Company' in Aldergrove and Justin Vender Ploeg's (alumnus) 'Two-Ee's Farm' for HORT 2490 Organic Crop Production with Gary Jones (HORT), and the Tree Seed Centre for HORT 1261 with Maria Valana (HORT).
- Horticulture student club 'Cohorts' attended the Northwest Flower and Garden Festival in Seattle with HORT instructor Maria Valana. They also donated cut flower bouquets to residents of Magnolia Gardens, Langley for Valentine's Day.
- As part of KPU Discovery Days at KPU Richmond on January 27, Kianoosh Tahani (PHYS) gave mock astronomy classes to groups of high school students.
- FSH participated in KPU's Surrey Open House on February 8. Instructors from Mathematics, Biology, Health Science, Chemistry, Physics and CADD hosted interactive booths throughout the day in the Spruce Atrium.
- Maria Valana and Janis Matson (HORT) reviewed, verified and recreated the four plant identification lists for use in the new Harmonized Horticulture Apprenticeships programs.
- Mike Bomford (AGRI) has developed a software module to expand the capacity of a recently-released, user-friendly, open-access interface for the R statistical computing environment. Bomford's module adds experimental design capabilities to "jamovi" statistical software. Students taking his Experimental Design and Analysis course (AGRI 3225) are testing the software module and using it to develop research proposals for field experiments to be conducted this summer.
- Cohorts (Horticulture Student Club) along with Maria Valana (HORT) participated in the Seed Celebration event on March 7 at KPU Langley.
- Degree Advisor Andrea Fello and Communications and Event Specialist Triona King helped support FSO's online Fall Applicant session on April 26.
- On Mar. 5<sup>th</sup>, Alek Egi (BREW) hosted guest speaker and highest-ranking beer judge in BC, Julian Zelazny, BJCP Master Beer Judge, for second-year students in the Product Evaluation and Judging class.
- Stan Wong (BREW) coordinated a class field trip and tour of Red Truck Brewing in Vancouver for second year Beer Marketing and Sales course.



## Faculty of Science and Horticulture cont'd

- Environmental Protection hosted an info session on March 3 with the help of Melissa Drury, Chris Hauta and Paul Richard (EPT). Communications and Event Specialist Triona King supported the event with marketing and promotion.
- KPU Brewing hosted two Online Information Sessions on the new Teams Live platform May 5 and 7 which attracted attendees from across Canada and internationally, including India, Japan, Ecuador, Mexico and the US. The events were organized and co-hosted by DeAnn Bremner (Communications, Events and CPS Coordinator) with live presentations by Alek Egi (BREW) and Martina Solano Bielen (BREW), and support from student recruiter Hannah Cenaiko (FSO) and recruitment manager Nicole Poole (FSO).

### COMMUNITY ENGAGEMENT:

- KPU Horticulture ran a promotional booth at the Pacific Agriculture Show at the Agriplex in Abbotsford from January 29-February 1. HORT instructors Betty Cunnin, Maria Valana, Laura Bryce, Dan Regan, Triona King, Kathy Dunster, Gary Jones, Janis Matson, Jamie Lamont, Aaron Roth, Lily Liu, Kristine Schlamp helped at the booth.
- Up to 300 SD 35 (Langley School District) students visited the Horticulture Field Lab to learn about careers in horticulture as part of the Youth Train in Trades Tour. Gary Jones, Betty Cunnin, and Cameron Lait (HORT) led these groups throughout the day.
- KPU Horticulture participated in the Maple Ridge SD Trades Fair on February 20. Betty Cunnin, Jamie Lamont, Stan Kazymierchuk (HORT) promoted programs to interested attendees.
- KPU Physics retiree, Bob Chin, was invited to demo the Rubens tube display at the "Science of Cocktails" event at Telus Science World on February 6.
- Andrew Frank (EPT) managed media relations for the Heiltsuk Nation during the recent Bank of Montreal racial profiling incident in Vancouver, and is now working with the Nation on an anti-racism campaign to counter the rise of racism against Indigenous people in Canada, which appears to be connected to ongoing conflict over Indigenous rights and resource development.
- Alek Egi, Dominic Bernard, Jon Howe and Derek Kindret (BREW) participated in a collaboration brew with Farm Country Brewing and Discover Langley City on Jan. 24 to create a beer to promote the addition of Langley City, KPU Brewing and Farm Country to the BC Ale Trail. The beer will be named Higher Learning in a nod to KPU and is a dark saison that will be released in March/April 2020.
- Casmir MacDonald, KPU Brewing alum and head brewer at R&B Brewing, organized a 'Class of 2019' collaboration brew at R&B on Jan. 31. More than 16 KPU Brewing



alumni attended from breweries across BC and joined by KPU instructors Alek Egi, Martina Solano Bielen, Jon Howe ) and Nancy More, as well as DeAnn Bremner. The beer name, 'Typically Obviously', is a nod to instructor Alek Egi who endearingly uses those terms throughout his classes. Typically Obviously is a kettle-soured black raspberry fruit beer that will be released on tap at R&B Brewing on Mar. 23. Cans will go on sale on Mar. 27 at various government and private liquor stores.

- On Feb. 18<sup>th</sup>, KPU Brewing instructors Alek Egi (BREW), Jon Howe (BREW) and Derek Kindret (BREW) represented KPU at a media and partner launch event at Trading Post Brewing for the 2020 Fort Langley Beer & Food Festival.
- The Department of Sustainable Agriculture and Food Systems hosted a workshop for small farmers at KPU's Surrey campus on Saturday, February 15<sup>th</sup>. KPU's Sixth Annual "Small Farm Session" was hosted in collaboration with the Society Promoting Environmental Conservation, attracting about 80 participants to learn about business management, pest management, and water management on small farms. Mike Bomford (AGRI) was the primary event organizer from KPU.
- Rebecca Harbut, Mike Bomford, and Andy Smith (AGRI) led a tour of KPU's Research and Teaching Farm at Garden City Lands for those attending the Certified Organic Association of BC conference in Richmond on February 29<sup>th</sup>. Mike Bomford also co-moderated a panel on Organic Research Extension, featuring Kent Mullinix (ISFS).



## Faculty of Science and Horticulture cont'd

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- Communications and Event Specialist Triona King helped coordinate the hosting of the Surrey School District's Science Fair at KPU Surrey on March 5.

### NEW PROGRAMS, POLICIES AND INITIATIVES:

- Supported by the Institute for Therapeutic Nutrition, an inter-institutional (KPU, West Virginia University, University of Florida and UBC – Okanagan) and interdisciplinary (medicine, pharmacy, nutrition, nursing) team has been formed to develop open access student curriculum for therapeutic nutrition. Karen Davison (HSCI) is the KPU representative on this project.

### RECOGNITION:

- Karen Davison (HSCI) received a Nomination to Canadian Alliance on Mental Illness and Mental Health, Champions of Mental Health Award – Innovation, Researcher or Clinician.
- Lee Beavington (BIOL) won the SSHRC Storytellers Award\* on "Bringing Biology Back to Life", which show cases his SSHRC-supported doctoral research. Lee's entry involved creating a video showcasing his research in eco-centric science education. His original footage, from paddling the Amazon River to exploring melting glaciers in Norway, tells a concise and compelling story of the importance of connective, place-based learning that builds empathy and eco-literacy.
- Karen Davison (HSCI) won the Springer Nature Commendation Award as Associate Editor (BMC Public Health).
- Scout Magazine featured KPU Brew alum, Allan Cukier, head brewer of new brewery, Ucluelet Brewing.
- The Growler magazine, announced the opening of Fraser Mills Fermentation with head brewer and KPU Brew alumna, Kristy Tattie at the helm.
- Janis Matson (HORT) was featured in the Vancouver Sun on March 14, giving patio gardening advice.
- Maria Valana (HORT) was re-appointment to the BC Society of Landscape Architects Board of Examiners.

### PRESENTATIONS:

- Janis Matson (HORT) presented several landscape-themed seminars to the Dogwood Garden Club, the Van Dusen Botanical Gardens and the Home and Garden Show.
- Michael Poon (PHYS) gave the presentation, 'Generating Energy' in advance of the screening of "Pandora's Promise", a film advocating the use of nuclear energy to meet the world's energy and curb greenhouse gas emissions with the White Rock Social Justice Film Society.
- Michelle Franklin (HORT) presented, 'Biocontrol Products for Control of Insect Pests and Plant Diseases: Practical

Solutions for Today and the Future' in the Organic Section at the Horticulture Growers' Short Course at the Pacific Agriculture Show.

- Arcadio Viveros Guzmán (AGRI) gave the presentation 'A Preliminary Trial of Mechanical Weed Management in Sweetcorn' in the Horticultural Growers' Short Course at the Pacific Agriculture Show '.
- Lee Beavington (BIOL) co-presented 'Creative by Nature: When Art and Science Collide' for the KPU Arts Speaker Series on March 11 at KPU Surrey. He presented with five current and former biology and interdisciplinary students, on the topic of learner-centered, authentic, transformative education.
- Maria Valana (HORT) presented KPU workshops on Seed Celebration on Common Vegetable Pests and a Third Age Learning workshop on Container Gardening.

### PUBLICATIONS:

- Karen Davison (HSCI) co-authored the articles, 'Nutritional factors, physical health and immigrant status are associated with anxiety disorders among middle-aged and older adults: Findings from baseline data of The Canadian Longitudinal Study on Aging (CLSA)' in the International Journal of Environmental Research and Public Health; 'Psychological distress in older adults linked to immigrant status, dietary intake, and physical health conditions in the Canadian Longitudinal Study on Aging (CLSA)' in the Journal of Affective Disorders; and 'Close relations matter: The association between depression and refugee status in the Canadian Longitudinal Study on Aging (CLSA)' in the Journal of Immigrant and Minority Health.
- Faezeh Mohammadbeigi (PHYS) co-authored, 'Triple group -V donors in ZnO' in the Journal of Applied Physics, and 'Observations of Radiation-Dominated Rapid Cooling of Structures Based on Carbon Nanotubes and Graphene' in Advanced Engineering Materials.
- Lee Beavington (BIOL) published his poem, 'Mountain Stream', in Sweet water: Poems for the watershed.
- Lee Beavington's (BIOL) chapter, 'Kidnapping children and calves (of a tender age)' was published in Scientists and Poets #RESIST.

### FUNDING:

- A Canadian Institute of Health Research (CIHR) travel grant was awarded to the Canadian Longitudinal Study on Aging (CLSA) team, including Karen Davison (HSCI) to present their research at the Canadian Public Health Association 2020 conference.
- Karen Davison (HSCI) has a partnership with Public Health Ontario to conduct an interprovincial research project: An Evaluation of a Nutrition and Mental Health Training

## Faculty of Science and Horticulture cont'd

Program for Individuals Who Work in Mental Health.

- Karen Davison (HSCI) was awarded a Mental Health Commission of Canada grant to study a review of concurrent mental illnesses and physical health conditions, and the availability of effective responses to them.
- Karen Davison (HSCI) is part of the research team that was awarded The Canadian Institutes of Health Research (CIHR) Travel Grant to present 'Stroke Symptoms among stroke-free middle-aged and older adults in the Canadian Longitudinal Study on Aging (CLSA): immigration, nutrition and implications for stroke prevention' at the Canadian Public Health Association Public Health 2020 conference in Winnipeg. The conference is postponed to Fall 2020.

### EMPLOYEE ENGAGEMENT:

- Gary Jones (HORT) attended the Certified Organic Associations of BC Annual Conference and Trade Show at KPU Richmond. February 28<sup>th</sup> – March 1<sup>st</sup>.
- Kristine Schlamp and Michelle Franklin (HORT) helped organize the Professional Pest Management Association of BC annual meeting. Kristine is now the out-going President. Michelle was the Vice President and will now have a 1 year term as President.
- Astrid Opsetmoen (CHEM) has been taking the Data Mapping courses offered by Mungandi Nasitwitwi (GEOG).
- Melissa Drury (EPT and Co-op) is starting her Master's research (Royal Roads University) on KPU students' perceptions of environmental sustainability on our campuses and exploring informal environmental education at KPU.
- Maria Valana (HORT) attended a Plant Propagation workshop for the Vancouver Master Gardeners, Feb. 22.
- Associate Dean Joel Murray attended the International Center for Academic Integrity conference in Portland, OR, from March 4 to March 8.
- From Apr. 13-May 15, the Brewing & Brewery Operations Diploma team attended the annual Craft Brewers Conference which shifted all of their seminars online due to COVID. Conference sessions have been attended by Alek Egi (BREW), Dominic Bernard (BREW), Martina Solano Bielen (BREW), Jon Howe (BREW), Derek Kindret (BREW), Nancy More (BREW), Stan Wong (BREW), and DeAnn Bremner (Communications, Events and CPS Coordinator).
- Yulia Rozen (CHEM) completed the professional development course VCC PIDP 3230 Evaluating of Learning course.
- Lee Beavington (BIOL) attended the British Columbia Writing Centres Association workshop on decolonizing, with a focus on the Indigenous Four Feathers Writing Guide, at Royal Roads University.
- Karen Davison (HSCI) was an invited reviewer for scientific journals Journal of Medical Internet Research, Applied Physiology, Nutrition, and Metabolism, and Journal of Healthcare for the Poor and Underserved.
- Karen Davison (HSCI) served on Royal Society of Canada review committee for inductee candidates (March-April 2020) and to develop the organization's response to COVID-19 and Its Societal Challenges.
- Michael Poon (Physics) is the KPU representative at the Engineers and Geoscientist of BC Richmond-Delta executive branch meetings, held the second Tuesday of each month at KPU Richmond. The April meeting was held online due to the COVID-19 social distancing requirements.





# Office of Research and Research Services

## OFFICE OF THE ASSOCIATE VICE PRESIDENT, RESEARCH

### REB Institutes Expedited Review of COVID-19 Ethics Applications

The Research Ethics Board (REB) has been reviewing applications and have specially expedited the review of COVID-19 ethics applications with a 24-hour turn around. [A directive](#) was issued by the REB requiring researchers to transition in-person data collection to distanced methods (unless an exception was duly authorized) or suspend their research until the directive is lifted.

### KPU Joins Research Ethics BC

On April 4, 2020, KPU was added to the Research Ethics BC network (REBC) and to the Provincial Research Ethics Portal (RISe) for multi-jurisdictional research. Our researchers now have access to a provincial pool of ad-hoc clinical reviewers, intended to be a resource to BC network REBs at a time when it may be difficult to find a reviewer. The REB chair and coordinator have been collaborating with counterparts from other post secondary institutions through the REBC. New rapid response [COVID-19 review protocols](#) for clinical research and [a central registry of COVID-19 research](#) are now in place province-wide.

### KPU Researchers Respond to Public Health Needs

A number of KPU faculty members, support staff, and students in Wilson School of Design and the Faculty of Science and Horticulture rapidly responded to needs of public health authorities, community workers, and volunteers using 3-D printing. Please check out [online story](#) on 'ear savers.' KPU's Office of General Counsel and Associate Vice President, Research are providing guidance as various 3-D printed product ideas are prototyped and distributed.

### Introduction of New Team Member

James McCartney is joining the Office of Research Services as Senior Manager, Research and Innovation Partnerships. He will be building relationships with key partners, funding agencies, and will maintain a deep knowledge of the markets and industry related to research and innovation endeavors. The role will work collaboratively with internal members of KPU to prepare grant and funding applications. James has 10 years of experience in polytechnic applied research and innovation programs. He holds a Masters of Science in Software Engineering, Commerce degree, and holds a PMP designation. He has studied at RRU, BCIT, McGill, Singularity, Wake Forest and Oxford. James is eager to assist the KPU Research community and advance our polytechnic university mandate.

## KPU'S RESEARCH LABORATORIES, CENTRES, AND INSTITUTES

### Rockefeller Foundation—Food System Vision Prize Competition

The Institute for Sustainable Food Systems (ISFS) is a semi-finalist in the Rockefeller Foundation Food System Vision Prize

[competition](#). The submission, *A Bioregional Food System for Southwest British Columbia, Canada* is one of 79, out of 1,319 international submissions, selected as a semi-finalist. Ten of the 79 semi-finalists will be selected as finalists and receive a \$200,000 US award to advance work on their food system vision.

### A Bioregional Food System for Southwest BC Canada Prize Submission

The ISFS is preparing second phase [submission](#) materials which is required to be geographically limited and reflective of specific work done to advance the vision. ISFS are attempting to equate their southwest BC bioregional project (see [report](#) for more information on this project) with their complimentary work across the province and nation, past and present; to make the case that they have been developing and working to advance this vision, with stakeholders, building relationships and collaborating for many years.

### Social Innovation Fund Grant Awarded to ISFS

ISFS was awarded a competitive Community and College Social Innovation Fund grant for approximately \$360,000 over three years. The project titled 'Food Systems in Canada' will lead a national survey of professional planners regarding their food system work and planning acumen. The partner is the Canadian Institute of Planners and several provincial professional planner associations who, in partnership with ISFS, will be conducting a national food system planning environment scan. The project will bring together Okanagan Bioregion planners and food system actors to develop a cross jurisdictional sustainable food system plan based on the (currently underway) Okanagan Bioregion Food System Modeling and Design scenario outcomes. This kind of cross-jurisdictional planning has never occurred in the food system realm before.

### Pan-Canadian Study on COVID-19 Food Consumer Behaviour from ISFS

Institute for Sustainable Food Systems (ISFS) is conducting a study of residents above the age of 19 in BC in order to understand the impacts of the COVID-19 pandemic on the consumer's food experience. The study titled the *BC Consumer Food Purchasing Behavior During the COVID-19 Pandemic* aims to gain insight on food access, food purchasing and consumption behavior, food related perceptions and concerns of BC consumers during the COVID-19 pandemic. A survey was released on April 13, 2020 and to date, ISFS has received close to 1,000 responses. ISFS is sharing this survey with other institutions across the country that have expressed interest in using it.

### ISFS Receives Donation from Private Funder

ISFS received a total of \$4,000 to support the hiring of student research assistants from Lee Lockwood. As ISFS' main project, the Okanagan Bioregion Food System, is wrapping up at the

## Office of Research and Research Services cont'd

end of this year and ISFS will be hiring student RAs to assist research associates with final reporting pieces. This funding will benefit ISFS, and KPU students who are looking for opportunities to work in research and adding value learning going forward.

### DR. Mullinix Delivers UNESCO Chair in Food, Biodiversity and Sustainability Studies Webinar

Dr. Kent Mullinix presented a global webinar on April 28, 2020 that featured the ISFS research and extension programming that KPU is engaged in. ISFS is one of six affiliate research clusters from Canada, Africa, South America and western Europe who meet regularly to share best practices, challenges and solutions in their regions with the goal of improving the food supply chain using sustainable practices.

### Start of the Seasonal Vegetable Box Program and EFF Production

The start of the seasonal vegetable box program and egg production was announced on May 1, 2020 and includes a new option to order small, medium or large food boxes, plus egg and flower add-ons. Order your [vegetable box](#) today!

### Engage Grant to Support Research into Equine Syndrome

Dr. Paul Adams and Dr. Carson Keever will work with a new industry partner, Agwest Veterinary Group, to investigate the cause of Free Fecal Water Syndrome in Fraser Valley horses. The study will inform therapeutic strategies to address an alarming number of FFW cases in horses in the region.

### MHCC Grant to Review Concurrent Mental Illnesses and Physical Health Conditions

Dr. Karen Davison and a team of skilled researchers will seek a better understanding of how to prevent, screen, diagnose, and treat common physical and mental health co-morbidities. To better address the prevention and management of physical and mental health co-morbidities, the interdisciplinary project team's response to the Mental Health Commission of Canada's (MHCC's) Request for Proposals outlines how they propose to conduct an integrated scoping and rapid realist review combined with secondary analysis of Canadian Community Health Survey (CCHS) data to synthesize current evidence about specific mental health conditions and comorbid physical health conditions.

### Research Division Continues to Operate Virtually

The Research Division settled into a new normal of working from home during the COVID-19 outbreak. While we miss the in-person discussions, we continue to meet virtually among the team and with researchers needing assistance, advice and guidance. Please contact [ors@kpu.ca](mailto:ors@kpu.ca) for research administration questions or [reb@kpu.ca](mailto:reb@kpu.ca) for ethics-related queries.

### ACKNOWLEDGEMENT

The Office of the AVP, Research acknowledges funding from the federal Research Support Fund in support of its operations and services.



# School of Business

*Experience: We will*

## *A1. Enhance the experience of our students*

**BASC Case Competition: KPU placed 2<sup>nd</sup> overall in the competition!**

The 19th annual Business and Accounting Students' Case Competition and Conference was hosted by the Asper School of Business Accounting Association (ASBAA) (University of Manitoba). CPA Manitoba was the presenting sponsor of the event. KPU's team at the competition consisted of students Neha Bansal, Wajeeha Rahman, Mehtab Singh and Hardip Virdi. Sam Newton and Taryn Grieg were the KPU Accounting Case Competition Team coaches.



*Photo: Left to right: Rajeeha Rahman, Hardip Virdi, Neha Bansal, Mehtab Singh*  
Teams from across Western Canada took part in the competition. In the first round of competition, students were given three hours to analyze a case and then were required to present their findings and recommendations to a panel of judges via a 20-minute presentation, followed by a 5-minute question and answer period. After the first round of competition, we heard that our team had been selected among the final four teams that would compete in the second round of competition.

The second round of competition followed the same format as the first and final results were then announced at a gala dinner on Sunday evening. KPU's team was awarded second place overall at the competition!

## **Western Canadian Business Competition**

The Western Canadian Business Competition (WCBC) is a comprehensive undergraduate business competition where students consolidate their knowledge and skills in teams to develop strategic solutions in a simulated business scenario. WCBC provides students with lasting experiences, enhancing their strategic proficiency and business aptitude while connecting them with other future business leaders" (Okanagan.bc.ca, para 1.).

WCBC 2020 is the first time KPU engaged in this competition fielding a team of Sr. and Jr. students.

## **Junior Team:**

- Victoria Williams
- Gurismrat Gill
- Damon Mann
- Kyle Kennedy

## **Senior Team:**

- Sukhleen Gill
- Zhang (Grace) Yu
- Tuan Phong Pham
- Sam Garzitto

Coach and mentor, Carlos Calao said "I am extremely proud of KPU's teams not only for the very positive substantive results but, most importantly, the professional manner they represented our brand. The Faculty organizers at WCBC have provided KPU with a "standing invitation" to once again participate in 2021 - we left a very positive impression.

The team placed 2<sup>nd</sup> overall in the completion, 2<sup>nd</sup> on the written strategic plan and 2<sup>nd</sup> for best presenter award. Congratulations!

## **BCAMA Annual Agency Panel**

On January 30th, 2020, KPU School of Business co-sponsored The BC Chapter of the American Marketing Association's (BCAMA) annual agency panel. Titled Headwinds & Tail-winds, leaders from local advertising agencies shared their point of view on challenges and opportunities facing the marketing industry for 2020 during this sold-out event.



## **KPU CAN Launch**

Kwantlen Polytechnic University Case Analysis Network (KPU CAN) had its official launch on February 20th 2020. The event was a great success with alumni, current students and School of Business faculty and leadership



coming together to celebrate the initiative. The event consisted of refreshments, speeches, networking, and an all-female panel of current and past case participants.

The all-women panel was selected based on their diversity and experiences at case competitions. The women – consisting of



## School of Business cont'd

past and current case team members – spoke about their experiences at competitions, and how they were sometimes the only team at the competition that even had female members. “These experiences are why we need the KPU CAN; we need more diverse case teams, we need more women to be empowered to compete in world-wide internally recognized competitions, and we need more women to break the glass ceiling and showcase their skills” Emily Haugen. These women shared incredible success stories about their personal development both through being a part of the team and competing at case competitions.



Pictured above (left to right) Natasha Campbell, Wajeeha Rahman, Neha Bansal, Dilsharn Mokha, Emily Haugen.

The goal of the KPU CAN is to provide a network that gives students the opportunity to develop themselves both inside and outside the classroom, setting them apart for their career endeavors. This launch event symbolized planting a seed that will flourish and grow as the case teams grow and attract and inspire the bright, ambitious, and willing to learn, Kwantlen business students. The executive team consisting of Emily Haugen, Christina Pooni, Riley Kuebler, Jasmine LeBlanc and Sam Garzitto (pictured above) are working hard to ensure that KPU CAN will have a future beyond their time at KPU. KPU CAN’s Mission is “To create a network, providing students with opportunities to develop themselves inside and outside the classroom”.

The Executive of KPU CAN did wonderful work in putting together the first formal KPU CAN event. It was brilliantly conceptualized, organized and executed, while delivering in “spades” on the Mission and Vision of the Club. The students exemplified professionalism, dedication and the best KPU has to offer. Carlos Calao, said “I am so proud and honored to have played a small role in supporting their Vision for KPU CAN. 10 years from now, they will be able to “see” a beautiful house supported by the foundation the five of you have built”.

“I am confident KPU CAN, a School of Business Dean’s office supported initiative, will continue to build on the unifying community of learners already hard at work today. KPU CAN will provide a sense of community and belonging for students in the Business School across all disciplines while providing an affinity to their school, leadership skills and applied learning opportunities. It is the first of its kind and I look forward to watching it continue to grow. What these dedicated five

influencers have started has far exceeded my expectations for the first year of this program. I am truly impressed” Stephanie Howes, Dean, School of Business

### HRC West Case Competition

The School of Business HR Case Competition Team made up of students Jeanelle Lauguico, George Micah, Gurneet Kaler and Sukhleen Gill, and coached by Judy Benevides placed 3rd at the HRC West Case Competition in Edmonton March 6-7th. Where there were 20 schools from across Western Canada competing. The KPU team came in 3rd behind UBC and U of Alberta. Congratulations to you all!



### CaseIT 2020

Once again, KPU was present at SFU’s CaseIT Competition held at Harbour Side in Vancouver. Although they did not qualify for the final round, the KPU team did the School of Business proud by representing KPU in a professional matter, while impressing the judges with a “bold and creative solution” to a local Human Resource IT company.



Left to Right: Carlos Calao, (Faculty Coach), Adam Cain (4th year ENTR), Manpreet Bassi (4th year ACCT) Keaton Wong (SFU Team Host) Kyle Kennedy (1st year ENTR) Navsant (Nav) Dhillon (4th year ACCT)

The team truly exemplified the old adage; “it is not whether you win or lose, it is always about how you play the game and how they competed at CaseIT that makes them all WINNERS” C. Calao. The learning experience for the team was second to

## School of Business cont'd

none. The following is a testimonial by one of the team members, Adam Cain:

*"Not only did I meet some amazing people; some local, others from across the world, I made connections at CaseIT that will no doubt benefit me for the rest of my life. I learned so much, and I genuinely think I am a better person for having taken part in this event. It was an amazing experience, and I am truly blessed to have had the opportunity to compete." A. Cain*

### NABS Fraser Valley Speed Mentoring Event

NABS Fraser Valley Speed Mentoring Event hosted and sponsored by the School of Business at KPU connected top industry professionals in marketing with aspiring new marketing and communications leaders in the marketing business degree program. This exclusive networking event helped students' level-up their learning by fast-tracking introductions to relevant VIPs in their field. Mentors were invited to participate in the roundtable of learning based on their industry renown and a willingness to share knowledge and success. Student mentees were invited to participate based on a desire to gain deeper knowledge of current marketing and communications landscapes, and to make inside connections to senior industry leaders and change-makers in the field of marketing.



This event took place Thursday, March 12, 2020, at the KPU Surrey Campus Conference Centre with 20 Industry mentors (including several KPU alumni), and 60 KPU marketing students attended.

### Surrey Board of Trade – Young Entrepreneurs' Speed Networking Night

School of Business sponsored the Young Entrepreneurs' Speed Networking Night hosted by the Surrey Board of Trade at their office on March 4<sup>th</sup>, 2020. Magdalena Mot introduced the audience to the variety of programs offered at KPU's School of Business and spoke about what's happening at KPU's newest campus, Civic Plaza.



Youth in attendance had a chance to get connected with the best and brightest leaders from across Surrey and the Lower Mainland. All those in attendance benefited from practicing networking skills in a safe and fun environment and received valuable industry and career advice.



### Summer Internship Success

Magdalena Mot, Student Success Coach connected with the Senior Talent Acquisition Specialist at Staples regarding their 4 months Paid Summer Internship opportunity as a Fulfillment centre Supervisor. She was able to share this opportunity with our Post Baccalaureate students. Out of 14 students who applied, 3 student had an opportunity for video interviews on Friday, May 1. One of the OSCM students was the successful candidate and will start with Staples shortly.

### Multicultural Dance Day at KPU

The Multicultural Dance Day hosted performers from six different cultures at our Surrey campus on February 13<sup>th</sup>, 2020. Our guest artists charmed the audience gathered in The Conference Centre with traditional dances from Scotland (Saltire Scottish Country Dancers), Japan (Satsuki-Kai), South India (Sudnya Dance Academy), The Persian Gulf (Layla Belly Dances), Spain (Flamenco del Mar), and Mexico (Nahualli Folklore Society). With the tremendous support from PDEC, the School of Business, KSA, 15 eager student volunteers, Anita Sangha (Co-op Faculty), and Jennifer Jordan (Director of Student Rights and Responsibilities) as MCs, and with the help provided by our Facilities, Marketing, and IT departments, the event was a big success with over 60 students, staff, and faculty in attendance.

The lead organizer, Magdalena Mot, Student Success Coach in the School of Business, collaborated with external guests, internal departments, and student volunteers to bring a vibrant taste of cultural diversity to KPU.





## School of Business cont'd

### Connecting students with potential jobs during COVID-19

Judy Benevides connected Save-On-Foods HR staff and the owner of Canadian Tire on Marine Drive with Nadine Wolitski, Employer Relations Strategist in Career Services and with Magdalena Mot, SoB Student Success Coach to assist KPU students who have recently lost their jobs in retail, hospitality and security due to COVID-19, with these businesses who needed to fill vacancies, resulting in three positions filled.

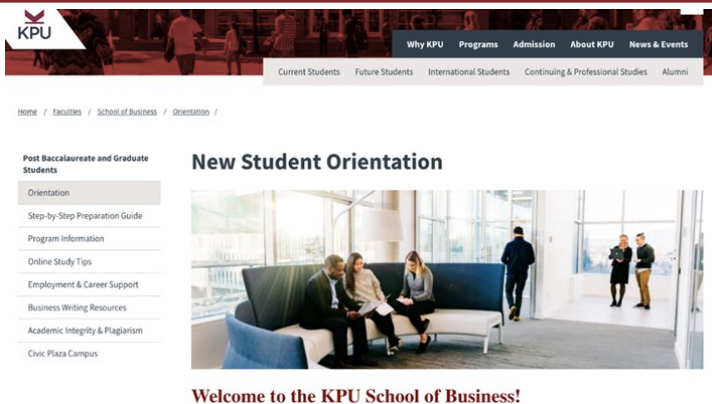
### Post Baccalaureate New Student Orientation during COVID-19

Starting a new credential after completing a bachelor degree is an exciting time for students. Meeting new people, getting accustomed to classes again, and growing as professionals are some of the many facets students look forward to when they think of their first term in their programs. In the last two months, the School of Business Post Baccalaureate and Graduate Diploma team completed an on-campus welcoming event that was to take place at KPU Civic Plaza, with the goal of introducing new students to their new learning adventure and providing support towards their career goals. However, with all events being cancelled due to COVID-19, we shifted our focus to an online orientation for students. After several meetings and brainstorming sessions, we selected and centralized the most relevant information for our new students and organized it on an orientation page where they can browse at their own pace: <https://www.kpu.ca/business/orientation>

Despite having to do this over a short time, the team was able to execute the plan and create the orientation site which includes specific academic, career related, study resources, and other practical step-by-step guidelines. Their common goal was to help students prepare for their online learning and encourage them to stay in touch with the School of Business. In an attempt to personalize the online self-orientation, we have scheduled video welcomes from the Dean of the School of Business, Stephanie Howes and our Associate Dean, Loren Coutts, together with our Administrative Assistant team supporting these programs.

In order to make this less confusing and more student friendly, the team has included volunteer students in the process to connect new students as orientation leaders to assist with guiding our students through the site and starting their program. The orientation leaders will provide feedback regarding the site as more students navigate through, helping to ensure the site is relatable and applicable to their needs. The team also liaised with the International Advising Department and the Orientation Department at KPU to include the content within their online orientations to expand the reach. In building the site, the team developed new skills in graphic and web design and were supported by KPU's helpful Marketing Team.

The School of Business is welcoming new students to our Post Baccalaureate programs this summer, all of which are international students and attending online. The team is ready



to answer any questions they may have and support our new students remotely.

### A2. Enrich the experience of our employees

#### 2020 School of Business Professional Development Day

The 2020 School of Business [SoB] Professional Development [PD] Day was held Wednesday, February 19, 8:30AM – 1:30PM, at the Surrey Campus Conference Centre. Sponsored by the SoB Dean's Office, the annual event's purpose is to gather faculty from across the School to consider and discuss key School initiatives, education best-practice, and to present encouraging faculty "wins." The PD Day provided 3 interactive sessions involving presenters from the School of Business, Faculty of Arts, and the Teaching and Learning Commons:

- Session 1: *The Case for Inclusivity in Business Education: An Honest, Interactive Conversation*. Facilitators: *Lesley McCannell*: BUSI faculty, SoB; Education Consultant, Intercultural Teaching, Teaching and Learning Commons. *Panteli Tritchew*: CMNS faculty, SoB; Special Appointment – Principles for Responsible Management Education Designation Initiative, SoB
- Session 2: *Seeking solution to the Group Assessment Challenge: A Recent Journey*. Facilitators: *Jaime Mah & Rajinder Singh*, MRKT faculty, School of Business. *Dr. Kristie Dukewich*: PSYC faculty, Faculty of Arts; Education Consultant, Course Design and Assessment, Teaching and Learning Commons





- Session 3: *Faculty as Key Student Career-Influencers: Results from a KPU Case Study*. Facilitator: Candy Ho, Education Studies faculty, Faculty of Arts 2020 PD Day total attendance was 112, including over 90 faculty, Dean's Office staff and leadership. Feedback was extremely positive – many School of Business departments held meetings following the event to further discuss what they learned.

### New Leadership Team Member

School of Business is pleased to welcome Heather Harrison, PHIL instructor, to the School of Business leadership team for a three month interim Associate Dean position from March 16, 2020 to June 12, 2020. Heather Harrison served successfully as an interim associate dean for the Faculty of Arts in the past year and will bring with her relevant KPU associate dean experience and expertise. Her recent associate dean experience, faculty teaching experience and understanding of the KPU context, will help her to adapt quickly within the short timeframe of the appointment. Welcome Heather!

### Faculty Onboarding during COVID-19

The School of Business is an exciting place to be and the School is fortunate to attract top notch faculty. Our success stems from our faculty's expertise in continuously developing curriculum and high quality pedagogical practices required to meet the diverse needs of our learners resulting in graduates that are ready work, willing to learn and poised to lead. Because of this reason we take great pride in the onboarding of our new faculty. We understand that being new to any team, especially one the size of School of Business, can be very overwhelming in normal times let alone during a pandemic and working remotely the orientation team was faced with the challenge of providing the onboarding experience virtually.

In an effort to ensure the onboarding session is a positive experience the orientation team used SharePoint to create an onboarding site. Careful consideration was made in selecting the resources and organizing them in a way that would still allow for a seamless transition. Some of these resources include the Faculty Handbook, Teaching and Learning, School of Business Faculty Hub, a voice recorded power point presentation and information about the Dean's office and contacts. The team feels we've been able to provide all the necessary resources that new faculty rely on and have presented them in a way that allows faculty to access them fairly effortlessly. The initial communication that is sent to the new hires invites them to this page and asks that they review the information. Faculty then have an opportunity to meet with the orientation team and an Associate Dean virtually, to go over key points and to ask questions. COVID-19 has forced the world in to a new normal. Although we no longer can conduct our orientation meetings the same way we have in the past, we believe we've been able to maintain a sense of connectedness in welcoming our new faculty.

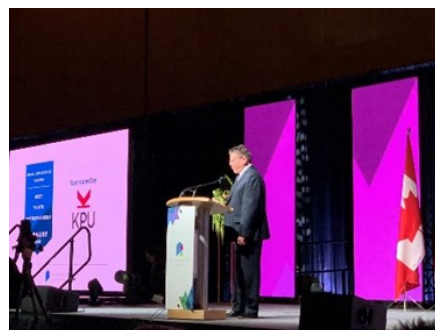
The School of Business is excited to be welcoming thirteen new hires for the summer 2020 term. Our first virtual Q&A forum took place the week of May 4<sup>th</sup> where we brought the new faculty together with the Orientation team through Microsoft Teams. So far, feedback from faculty regarding the site, the array of resources, and orientation meetings have been very positive.



### A3. Delight our friends in their KPU experience

#### Small Business BC Awards

On Friday, February 21 at the annual BC Small Business Awards KPU School of Business was very excited to sponsor and present the very first Best Youth Entrepreneur Award. Sponsorship of this award reflects KPU's unwavering commitment to develop responsible entrepreneurial knowledge, skills and capacity within our community. The Best Youth Entrepreneur Award recognizes a young individual (35 and under) that has imagined and founded a successful business in British Columbia, and has demonstrated a clear idea for the future of the business in the areas of business creation, growth and corporate responsibility. Loren Coutts, Associate Dean, KPU School of Business had the honour of announcing the winner and presenting the award to Ari Nitikman and Danie Proby of Elevate Ultimate.



Starting a successful business is challenging enough, but making that business a beacon of social and environmental responsibility is an extraordinarily difficult challenge. The winner this year, ELEVATE ULTIMATE (elevateultimate.com) has utilized their business to make a social, environmental or economic impact within their community, demonstrating community leadership and a strong vision for positive change.

## School of Business cont'd

Chosen from more than 40 nominees that produced five finalists, ELEVATE ULTIMATE was founded by Ari Nitikman and Danie Proby to provide Ultimate Frisbee training services for youth through In-School PE programs and after-school programs.



Photo: Kathie-Lee Olson, Lyndsay Passmore, Theresa Voorsluys, Travis Higo, Gabby Gill, Don Reddick & Loren Coutts

### Cargo Logistics Canada

KPU exhibits at the 2020 Cargo Logistics Canada Show – 04-06 February 2020

The School of Business participated for the first time in the 2020 Cargo Logistics Canada show – North America's multimodal supply chain expo hosted February 4<sup>th</sup> to 6<sup>th</sup> at the Vancouver Convention Centre. The event featured keynote speakers on topics like "Innovation Leadership in Traditional Supply Chains" as well as seminars such as "Blockchain Connecting Through IoT", including a variety of networking opportunities.

While all KPU School of Business programs were represented, the marketing focus was on the Operations and Supply Chain (OSCM) program. The OSCM was marketed to thousands of participants via handouts, highlighted in the show guide given to every participant, and through the staffed KPU booth in the exhibition hall.

70+ organizations, ranging from transportation to cold storage exhibited at the event which attracted participants from all over the world. Students in the OSCM 5100 and 5150 class had the opportunity to volunteer with Cargo Logistics in the months leading up to the show for bonus course marks by reaching out to potential supply chain organizations and networking with them on behalf of the event.

OSCM students were coached through networking via LinkedIn and over the phone and then had the opportunity to meet with supply professionals in-person at the event. In addition to the students involved prior to the event, there were 14 KPU

Business students from the Post Bacc and Grad Diploma who volunteered to support the event. They helped exhibitors and speakers during their presentations. All students involved learned a great deal and enjoyed their experience at this large international conference.



Photo from left to right: Susan Xia, Nipun Mehta, Taneisha Cerena Shettlewood, Kirti Garg, Amandeep Kaur Sandhu

### KPU 3<sup>rd</sup> Annual Accounting Alumni Event

The 3<sup>rd</sup> annual Kwantlen Accounting Alumni event was held at Civic Plaza on March 6<sup>th</sup>, 2020. The event was kicked off with a pre-event CPA information session for students, with a good initial attendance of 20 students. From there, 68 alumni, students and faculty got together to enjoy delicious food, shared stories and alumni perspectives. This year's guest speaker was Hardeep Rai, CPA who brought a wealth of experience and diverse background to the event to share with students. The event was again well supported by the KPU Alumni Association, School of Business, and the Accounting Students of Kwantlen (ASK). We look forward to hosting and building the event further for next year's 4<sup>th</sup> edition!



### HRMT Alumni Conference:

Our first-ever Human Resources Management Alumni Conference was held Feb. 21 in the Surrey Conference Centre with breakout sessions in the Fir and Cedar Buildings.

The event drew 75 alumni, students and faculty and received



## School of Business cont'd

generous sponsorship from: HUB International, CPHR BC & Yukon, Logan HR and the HR Alumni Chapter. The full day featured 3 plenary sessions plus 3 breakouts each of which offered attendees a choice of 3 different presentations.



Keynote speakers addressed: "Artificial Intelligence and HR Analytics" [Ian Cook from Vizier]; "Recent Changes to Employment and Labour Law in BC" [Trevor Hughes, Deputy Minister of Labour] and "Building Resilient Teams" [Andrea Burk, Consultant, Former International Rugby Player & Broadcaster]. The day began with a continental breakfast, included lunch and a closing reception in the late afternoon. It was a wonderful opportunity to provide our alumni with an update on their HR knowledge and to create multiple networking opportunities.



The Conference was organized by HRMT faculty members David Harvey and Monica Affleck with input from alumni Sofia Arisheh and Jaclyn Fisher and administrative support from Julie Merkl from the Dean's Office."

### OMNI TV Interview

Guoren Zhang, BUQU faculty member, was interviewed by local Chinese media including OMNI TV, Sing Tao Daily & Phoenix TV regarding the economic impact of COVID-19, Wet'suwet'en protests and the provincial budget.



### Small Business BC Publications

School of Business faculty have submitted 6 articles for publication on the Small Business BC website, a community-led resource where valuable business insights are shared. All will be published online over the next 6 months. Submitted articles include:

- Are You a Bad Boss? - Shari Ann Herrmann, BUSI faculty

- Understanding the Business Lending Game - John Shepherd, ACCT faculty
- Managing Social Media Complaints - Robin Cook-Bondy, PRLN faculty
- Adapt or Die - Taxis versus Uber and Lyft - Kelly Cunningham, ACCT faculty
- Harnessing the Power of Artificial Intelligence for Your Marketing - Jeannette Paschen, ENTR faculty
- Walking the Talk in the Face of Adversity - Kelly Cunningham, ACCT faculty

### The Richmond Chamber of Commerce – Women's Leadership Circle – Unconscious Bias

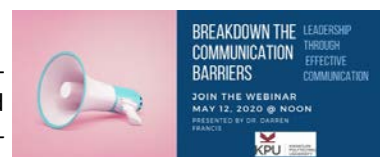
The Richmond Chamber of Commerce, Women's Leadership Circle hosted a panel & luncheon event on March 11<sup>th</sup> at the Pacific Gateway Hotel in Richmond, on the subject of unconscious bias. Panelists Shannon Byrne Susko, Prem Gill, Alden Habacon, and Michele Mawhinney joined moderator Robin Cook Bondy, School of Business faculty member for an insightful, good humoured conversation about a sensitive subject. Guests at this event learned more about identifying unconscious bias, and practical ways to mitigate its influence.



Left to right: Robin Cook-Bondy, Michele Mawhinney, Alden Habacon, Prem Gill, Shannon Byrne Susko, Stephanie Howes

### Lunch & Learn Webinar

Dr. Darren Francis presented a webinar titled *Breakdown the Communication Barriers – Leadership through Effective Communication* hosted by the Richmond Chamber of Commerce (RCoC) on May 12, 2020 over the lunch hour 12:00 – 1:00 pm.



The RCoC is new to Webinars and were pleased to have KPU School of Business and Darren Francis to lead one of their first sessions. He received positive reviews from the RCoC and their participants and are now fielding requests for more sessions on Leadership and Communication from the KPU School of Business.



## School of Business cont'd

### Sustainability: We will

#### B1. Embrace all cultures and promote a renewed, authentic approach to Indigenization

##### KPU School of Business and Métis Nation Collaboration

On March 6 & 7, 2020 an inaugural 2-day workshop was held at Civic Plaza. Geraldine Sombke, faculty member, guided 8 Métis Nation students, who successfully completed the School of Business's first 2-day workshop. The School of Business is working with KPU CPS and the Métis Nation to offer more workshops in the future and possibly a business certificate program.



#### Why should you attend?

In this workshop you will learn Microsoft Computer Skills, including:

- » Microsoft Work Basic Review
- » Formatting Paragraphs
- » Tabs, Headers, Footers, and Bulleted Lists
- » Insert and Modifying content
- » SmartArt
- » Spell Checking and Thesaurus use
- » Research Referencing
- » Hyperlinks
- » Keyboard Shortcuts
- » Quick Tips
- » Daily Lunch Program

March 6 & 7, 2020  
8:30 am - 4:00 pm  
Lunch Provided

KPU Civic Plaza Campus  
13485 Central Avenue  
Surrey City Centre

#### ELIGIBILITY:

- » Self-identified Métis
- You are not required to be a registered Métis citizen

Interested? Email Jon at [skillstraining@mnbcc.ca](mailto:skillstraining@mnbcc.ca) or phone 604-506-1989



### Leq'á:mel Nation Partnership

In February, Arley Cruthers (Applied Communications) hosted a workshop on writing resumes and cover letters at the Leq'á:mel Nation. Four participants spent the day preparing their job application materials to get ready for an upcoming job fair. Though future planned workshops were put on hold due to the pandemic, the workshop will hopefully be the beginning of a closer relationship between the Leq'á:mel Nation and the School of Business.



### Decolonization, Reconciliation and Indigenization

The School of Business' Decolonization, Reconciliation and Indigenization Faculty Learning Community has 25 members. The group meets regularly to discuss readings and explore how they apply their learnings to their teaching practices, curriculum and help to support positive change within the university.

### Creativity: We will

#### C2. Increase innovation in teaching, learning and curriculum

ACCT faculty member Rosemary Henriksen, offered a great applied-analytics opportunity for 3<sup>rd</sup> and 4<sup>th</sup> year business students on Mar. 9<sup>th</sup>. She ran a 30-minute live streamed presentation on analytics, by Payworks *demonstrating how analytics prevent and detect fraud, particularly with payroll and HR*; which was of particular interest to Accounting and Human Resource Management students.

#### OUR AMAZING FACULTY & STAFF:

##### UNESCO's Open Education for a Better World

("OE4BW") has accepted Andrea Niosi as a Mentor for their 2020 Mentoring Program. Ms. Niosi will be mentoring a scholar in India who is working on developing an Open Course on Digital Awareness.

##### BC Campus Business ZTC Advisory Board

BC Campus invited Andrea Niosi and Anita Sangha to join their "Business ZTC Advisory Board".

##### BC Campus Open Textbook Project

Andrea Niosi (Marketing) has just been awarded a grant from BCCampus to complete the development of an open textbook for Consumer Behaviour. This open textbook will support BC Campus' efforts to create zero textbook cost programs in Marketing at institutions throughout the province.

##### Business Horizons 2019 – Best Paper

Vida Morjunas & Jeanette Paschen along with their colleague Edward Boon had their recent paper, *How Blockchain Technologies Impact Your Business Model*, chosen as Best Paper among all articles and papers published in Business Horizons in 2019. A recognition to be proud of!

##### Blue Sky Ranch: Sustainable Meat Publication

Vida Morkunas recently published (end of March 2020) a case study that she co-authored with Kristin Matheson of SFU "Blue Sky Ranch: Sustainable Meat", published by Ivey Cases Publications. Vida hopes to assign this case about high-end heritage pork farming to her ENTR students in the fall semester, and will also approach instructors in our agricultural programs for their interest - as the case explores a young female entrepreneur's challenges of running a farm in Merritt.

##### Public Library Quarter publication

At the request of the Editor of Public Library Quarter, John Shepherd, Accounting, repeated the originally published study done at Prince George Public Library, which proposed that hours of patron use could be used both inside and outside the library as a measure of performance. Using a different methodology, we confirmed our original finding. The article included a thorough review of the relevant library science literature. There is very little in the literature on how people

## School of Business cont'd

use borrowed library materials. Adult reading behaviour in general is also lightly documented in the literature.

### Rotary Club

John Shepherd as the Rotary club's donations chair, worked with Club Executive to approve donations from our Gaming account (e.g. funded by Community Gaming Grant funding) to various community organizations such as Surrey Food Bank, Surrey Hospital Foundation's COVID fund, and Meals on Wheels.

The Rotary Club has been expanding its Starfish Pack program, which provides food supplement backpacks to North Delta elementary school children, 140 children at 10 schools, at last count. They hope to secure federal emergency funds through Grant applications to expand the existing program, possibly expanding to include more children and to feed them during the summer months.

### IEEE Vancouver Journey to Cyber Security Maturity

The IEEE Vancouver Joint Computing Chapter organized a Cyber security talk "Journey to Cyber Security Maturity" on 6th March 2020 at KPU Surrey Campus. A cyber security maturity model provides a path which enables organization to align cyber security with their customer's needs. Mr. Mehrotara discussed quick wins, strategies for improving cyber hygiene and roadmaps to cyber maturity.

### Khairunnisa Ali (Co-operative Education)

Khairunnisa has been accepted to do her Master's in Education at Simon Fraser University, in Curriculum and Instruction (Post-Secondary); she will use her leave to complete a significant portion of her degree work. Completion of the project will allow her to adapt to the changes in structure governing the valuable, in-demand work of Co-operative Education faculty at KPU. Khairunnisa plans to study transformative and experiential learning strategies; she hopes to deepen her knowledge of the best practices for creating courses that help students articulate transferrable skills and competencies. Her studies follow from a belief that that careers of the future are changing so quickly that students need to understand themselves – to develop emotional intelligence and resilience needful for our speedily evolving world of work. She plans to develop her competence in using technology to engage learners in reflection and increase learner creativity. Her M.Ed studies will cover topics such as inclusivity, open educational resources, universal design for learning, and intercultural awareness for teaching. Khairunnisa has represented KPU while serving as Co-Chair for the External Relations Committee of the Association for Co-operative Education and Work Integrated Learning (ACE-WIL BC).

### Successful PhD Dissertation Defense

Dr. Jeannette Paschen successfully defended her dissertation in Marketing April 22 via zoom at the Royal Institute of Technology, Stockholm. Her dissertation was titled "Creating

market knowledge from big data: artificial intelligence and human resources".

### COVID-19 Mask Production

Julie Merkl, Administrative Assistant in the School of Business office has greatly contributed to crucial efforts to reduce the spread of COVID-19 in the community. In her spare-time, Julie has quietly worked to sew much needed and hard to find face masks. In one weekend alone, Julie sewed 254 masks and has been filling more orders ever since. Thank you Julie for your selfless dedication to the wellbeing of our community.



### COVID-19 – Kindness

Saturday, March 21, 2020 Nikki Pursani, SoB, Associate Deans' Assistant, her husband Sandeep (Sunny) Pranjivan, KPU Alumni, and his parents, Harish (Harry) Pranjivan Ex-KPU Accounting Faculty member, and his wife Sujata (Sue) Pranjivan were inspired by an initiative "Supporting NHS Heros" of friends in the United Kingdom who were delivering food to front line workers.

While watching the news and reading of the initiative of her friends in England Nikki was reduced to tears as she understood how dangerous and life threatening Corona Virus was and how grateful she was to those front line workers giving their all, to save lives. She and Sunny with the support of his parents made arrangements to deliver 19 pizzas from Pepperoni Café on Scott Road that afternoon to the hospital workers.

Traditionally, when anyone in their family starts a new job, a dollar amount from their first pay check is donated to the Temple as a way of giving thanks and appreciation. The situation changed with COVID-19 as all establishments closed. For Nikki the next best thing was to make a donation to the front line workers, as a way to give thanks and show appreciation for starting a new job with KPU.

The family picked up the Pizzas and delivered them personally to the waiting staff at the front entrance of the hospital. The Surrey Memorial staff were delighted and happy to receive this thoughtful treat.

## School of Business cont'd

### Food Donations

That same day, Nikki Pursani and Husband Sunny went through their pantry and took food items and placed them in those small standalone libraries within the community to help those who don't have access to a car or lived too far away from a transit stop.



### Global Mobility

Andrea Niosi, Marketing faculty member, was invited to teach a condensed version of KPU's e-Marketing course at our partner institute, Metropolia, in Finland in the summer.

This project enables will enable Andrea to bring a rich and unique learning experience to a partner organization (A3 goal: *We will delight our friends in their KPU experience*) by engaging with Metropolia faculty, admin, and students and ensuring they benefit from a positive experience through this course. Embedded into the course are elements of open education and open pedagogy, in which KPU has demonstrated strong global leadership. Students will also experience a culturally-sensitive approach to both content and pedagogy (B1 goal: *we will embrace all cultures and promote a renewed, authentic approach to Indigenization*): where students' lived experiences and context inform their work and analysis of digital marketing concepts and practices. I will also share the work of consenting students in a future open education resource ("OER") that will be developed for e-

Marketing (C1 Goal: *We will expand innovation in teaching, learning, and curriculum*). This unique and rich learning experience will continue to support KPU's reputation as a global leader in applied and practical learning.

This project will continue to build on the School of Business and KPU's reputation internationally with our partner organizations (Metropolia) as well as its international student body. Since 2017, I have delivered the same course at our partner institute FH-Wien which has delighted the university, its staff, and students. Both the course and instructor evaluations have been positive and favorable, resulting in a renewed invitation to teach every year. Faculty mobility opportunities, such as this one, continue to support KPU's Internationalization efforts by allowing faculty to provide meaningful learning experiences for students from around the world. These experiences translate into growing interest in attending KPU back home.

### Mobility

For the past several years, Debbie Gorval has collaborated in several business-focused academic & International initiatives with Toulouse Business School (Toulouse, France). One of the collaborations is a newly established partnership in 2019 with TBS & KPU.

This new partnership is a result of a joint effort over several years by TBS International, KPU International and enthusiastically supported by our KPU School of Business. Both educational institutions deploy courses on a similar platform using practical simulations, case studies, cooperative experiences and internships.



### Digital Solutions

I enjoyed the elective Digital Solutions - Find best t for your global business by Debbie GORVAL very much! It taught me so much on how the digital world works and how it can impact your company. The main thing is that the teacher was fabulous, with great teaching skills and a very interesting way of bringing the information to the students, of evaluating the students and helping out during the early stages of the project's development.





# Teaching & Learning

## SUPPORTING THE PIVOT TO REMOTE DELIVERY

- In response to the need to rapidly pivot to remote delivery, the Teaching & Learning Commons built the [Keep Teaching](#) website, which includes resources, strategies, and other supports.
- Additional resources developed include a [Summer Moodle course template](#), a [New to Moodle? \(Basics\) video tutorial](#) for new faculty, a [Moodle rubrics video tutorial](#), a one-week intensive course for faculty on [Learning to Teach Online](#), and a guide for [designing online courses](#).
- The Moodle Mobile app was launched to support flexible remote learning for students.
- Extensive training for BigBlueButton (a conferencing tool in Moodle) was offered to faculty. The basic training webinar had 1800+ views and the advanced training virtual session had 207 registrants.
- The Commons team offered workshops/webinars on BigBlueButton (Advanced), Kaltura Capture: Teaching with Audio, Kaltura Capture: Teaching with Video, and Engaging Students with Video.
- With help from IT team members, the Learning Technology team closed 1740 support tickets as compared to our fall count of 734.
- The entire Commons team (Learn Tech, Education Consultants, Teaching Fellows, and leadership) provided 328 individual consultations to faculty members, and created 186 additional support resources
- Working closely with IT and the Library, we satisfied nearly every request for devices we received from faculty (e.g., laptop, iPad, etc.).

- Working with the Deans and IT, we solicited and are processing requests for software needed for teaching and learning.
- The Level Up: Learn to Teach Online week-long intensive course was designed and launched to support faculty as they plan to teach this summer and beyond. The first 4 cohorts of this course were fully subscribed in a matter of hours and 140 faculty have completed or are currently enrolled in this course. Additional cohorts will be offered in June, July, and August.
- Our [May newsletter](#) highlighting faculty success stories of their transition online was sent out.

## Blog Posts

- Our blog "[Friday Morning Coffee](#)" has been updated weekly with posts by members of the Teaching & Learning Commons team. Recent posts include:
  - \* [Microphones for Teaching & Learning](#) (G. Cobb)
  - \* [KPU Instructors Transitioning to Remote Learning: Four Faculty Share Their Stories](#) (G. Cobb)
  - \* [UDL and Moving Online](#) (S. Takacs)
  - \* [Compassion](#) (S. Takacs)
  - \* [Pivots, Pirouettes, and Piqués: Gracefully Managing the Anxieties of Remote Teaching and Learning](#) (R. Jhangiani)
  - \* [Online Teaching with the Most Basic of Tools – Email](#) (T. Morgan)

## Keep Teaching

This website has been developed to support KPU instructors who need to plan and facilitate teaching and learning activities remotely in the event of an unexpected campus closure. This site provides quick tips, strategies, and tools for moving teaching and learning resources (e.g., lectures and readings) and practices (e.g., activities and assessments) online.

This site was last updated: May 2, 2020, 10:00AM

### Getting started with Remote Delivery

Things to consider if you need to move your course delivery online.

+ SHOW ME

### Using Moodle?

Are you currently using Moodle? Learn how to fully leverage Moodle and its integrated technologies.

+ LEARN MORE

### Not using Moodle?

Are you not currently using Moodle? Learn about the options available to you.

+ LEARN MORE

### Student Support

Learn about the supports available to students learning remotely.

+ LEARN MORE

### Learning Opportunities

Learn about training opportunities and resources for remote teaching and online course design.

+ LEARN MORE

### Designing Online Courses

Learn about principles of online learning and strategies for designing an effective online course.

+ LEARN MORE

## Teaching and Learning cont'd

### UPCOMING

- [Intercultural Dialogue Corner](#) (May 14, 21, 28)
- [Kaltura - Getting started with Audio/Video](#) (May 19 & 21)
- [UDL Check-In and Development Space](#) (May 20)
- [BigBlueButton: Advanced](#) (May 25)
- [Conversations about Accommodations](#) (May 27)
- [Introduction to Open Pedagogy](#) (May 28)
- [Introduction to Pressbooks](#) (May 29)
- [OLC Innovate](#): KPU has purchased an unlimited group package which allows any member of the KPU community with an OLC account to attend this fully virtual conference. The conference will take place from June 15 – 26 and will include more than 200 sessions, keynotes, and industry showcases. Attendees will also be able to access recorded sessions up to one year after the event. [MORE INFO](#)

### FUNDING OPPORTUNITIES

#### 0.6% Faculty Professional Development Fund

- Thank you to all who submitted applications for the February deadline; a total of \$157,600.00 in funding was awarded. The next deadline for submission will be June 1. [LEARN MORE](#)

#### Scholarly Inquiry Grants (SIGs)

- Grants of up to \$2,000 are available year-round to faculty members looking to engage in projects relating to the enhancement of teaching or of student learning. Applications are accepted on an ongoing basis. [APPLICATION INFORMATION](#)

#### Open Educational Resources (OER) Grants

- The Open Educational Resources (OER) Grant program provides funding and staff support to KPU faculty members interested in creating, adapting, and adopting OER (or engaging in other forms of Open Pedagogy). The next deadline for applications is May 1. Three levels of OER Grants are offered:
  1. OER Adoption Grant
  2. OER Adaptation Grant
  3. OER Creation Grant



# Faculty of Trades and Technology

## INTRODUCTION:

We are living in interesting times, that have created some strains on the normal operation of an institution. This has created unique challenges for our Faculty. Primarily, many of our programs require direct hands-on practical experience for the completion of our programs, and this practical requirement is not spread evenly across all our departments. Programs such as Part, Warehousing, Logistics and Distribution have a relatively small portion of practical work compared with Welding which is 85% practical. This makes the process of moving programs from in-class delivery to online delivery quite challenging and the need to create an effective re-engagement plan essential.

It is interesting to see all engagement activities of our Faculty for the last four months collected in a one document. Our approach has been to view the timeline of this period as a set of five major concerns: Normalcy, Disruption, Responses, Recovery and New Normalcy (N<sup>2</sup> we're a long way from there). Normalcy, here represents the Halcion days prior to being in a global pandemic, when we were operating in an orderly fashion to deliver our programs. Disruption is the emergence of the news that we are all in somewhat quarantine mode. Response is the need for us to cancel, suspend or take our programs online to get down to zero students on our campus. Recovery is our plan to restart our program and start delivering as many programs as possible online. New Normalcy is the ongoing plan to restart our programs and deliver our programs in a meaningful way going forward.

## STUDENT ENGAGEMENT:

The Dean's Award is presented to the top student in Foundations programs and the top apprentice in final-year apprenticeship programs. It is based on the three A's: Academics, Attitude, and Attendance. This initiative has encouraged an expectation of excellence from our students.

Furthermore, congratulations to recipients of the new Dean's Award for Outstanding Safety. The Dean's Award for Outstanding Safety is based on demonstrated consistent safe working practices and high marks on the safety modules. The new Award will be used to promote and enhance our culture of safety.



*Deanna MacDonald, Branch Manager at Hercules SLR, and Donna Grieve, HR Manager at Sunrise Poultry joined Dean Brian Moukperian and Brian Myette for the presentations of the Dean's Awards for the Millwright Foundation Class.*

We are also in the testing stages of implementing a civic responsibility and leadership award. Congratulations to N. Alexa Jelinek, recipient of the first Dean's Award for Outstanding Volunteerism. Alexa volunteered to represent KPU's Farrier program at a number of community events and engaged professionally with any prospective students.

## Congratulations to the Following Award Recipients:

### Dean's Award for Outstanding Achievement:

Aleksandar Bubanja	Electrical Foundation
Brent Geisler	Electrical Foundation
Avery Fitchett	Carpentry Foundation
Tyler Edmunson	Carpentry Foundation
Carsey Froese	Construction Craft Worker
Dennis Murray	Construction Craft Worker
Georg Wolf	Electrical Foundation
Adam Toft	Millwright Fourth Year
Nic Grylls	Millwright Foundation
Johnny Tukt	Millwright Foundation
Zefong Sun	Plumbing Foundation
Chuan Wei Lin	Plumbing Foundation
Amanda Langlois	Welding Foundation

### Dean's Award for Outstanding Safety:

Sam Curwen	Carpentry Foundation
Dane Dell'Oca	Carpentry Foundation
Mathew Peebles	Electrical Foundation
Eweline Plecuch	Electrical Foundation
Alex Condez	Millwright Foundation
Tyler Christmas	Plumbing Foundation
Anthony Hamilton-Brown	Welding Foundation



## Trades and Technology cont'd

### Class Projects

- Our Carpentry Foundation class created this structure to practice their fine construction skills. This is a 12-sided polygon (dodecagon) with stairs to deck at each face with handrail and baluster guardrail. On the deck they built a steep slope hip roof (18/12) reminiscent of 18th century French country homes.



### Student Feedback and Testimonials

- As we had to transition mid-program from in-person to online training, many of our programs had to undergo a retool. We were able to transition an Electrical class to online training and find ways to deliver practical and theoretical workshops online. We had the following testimonial from an Electrical apprentice who is completing his training online:

*“The main advantage of online is of course saving the commute to and from school (and time). But there are other advantages of course like being able to re-watch lessons online if they are recorded or something simple like being able to screenshot what is written on the whiteboard. Meeting times can also be much more flexible. I enjoyed being able to sit comfortably at home while learning.”*

- A testimonial from Shawn, a student who completed our Introduction to Parts and Warehousing for People with Disabilities:

*Hi Bob! Just to let you know, I've been working at Amazon since November. I work four days a week for 10 hours a day. Your class helped me prepare for my job including lifting and picking parts, even safety awareness. Thank you for your support and opportunity to be in your class. Sincerely, Shawn U.*

### Career Development

- On February 12, Steve Reimer's Plumbing Foundation class welcomed Kyle Maggs, Regional Employment Placement Specialist from British Columbia Construction Association ([www.step.bc](http://www.step.bc)) to discuss career development and support services available for workers in the trades.

### Admissions to KPU Trades Foundation Programs:

- As our campus was shut down, we had a severe disruption in admission to programs due to the inability of our perspective students to meet the admissions requirements for our programs. After a short pause in testing, we were happy to announce that Academic Testing Services started online/remote Admissions Testing on May 1st. This includes the following Admissions tests: Vocational Trades Reading Assessment, Vocational Trades Math Assessment, CADD Math Assessment, EPT, MPT, ELST.

### Program Disruptions and Restarts

- After the first period of the disruption, our Apprenticeship Services teams reached out to all the Apprenticeship and Foundation program applicants and students to indicate how the disruptions would affect their program:
  - \* Suspended Apprenticeship Program – Programs started and on hold. (Email to KPU email, notification email to personal email, and phone call)
  - \* Postponed Apprenticeship Program – Programs for March, April, May and June. (Email to KPU email, notification email to personal email, and phone call)
  - \* Suspended Foundation Program – Programs started and on hold. (Email to KPU email, notification email to personal email, and phone call). Please note that the Office of the Registrar reached out to postponed Foundation students.
- A few of our programs were able to transition to online learning immediately. Our instructors managed the contact with their students and led the transition to online learning.
- Some programs were able to deliver programs in a blended manner online:
  - \* The Parts and Warehousing Foundation program is making progress towards a hybrid model
  - \* A Millwright Apprenticeship class is finishing the last six days online
  - \* A Millwright Foundation program is starting a hybrid model of a mix of on campus and online
  - \* Two other programs are investigating other hybrid models of delivery

## Trades and Technology cont'd

- After an initial disruption and suspension of programs, on April 20 our Construction Electrician programs began to resume classes online to finish the program content. The resumption began with two classes:
  - \* Electrical Foundation – new end date is 12-Jun-2020 (CRN 26088)- Mike Mann
  - \* Electrical LVL 3 – new end date is 22-May-2020 (CRN 27184) – Rob Wakulchik

### NEW PROGRAMS, POLICIES AND INITIATIVES:

#### Construction Craft Worker

- After a multi- year hiatus, KPU Faculty of Trades and Technology ran a new trial version of Construction Craft Worker program at our campus. A Construction Craft Worker (Labourer) works mostly on construction sites in residential, institutional, commercial, and industrial settings, including pipelines, utilities, hydroelectric dams, roadways, bridges, tunnels, shipyards, mining and railways. Construction Craft Worker (Labourer) tasks include site preparation and cleanup, setting up and removing access equipment, and assisting on concrete, masonry, steel, wood and pre-cast erection projects. They handle materials and equipment and perform demolition, excavation and compaction activities. They may also perform site safety and security checks. In BC, an individual can receive their Red Seal after successfully completing the Level 1 and Level 2 Technical Training (4 weeks each), completing the requisite Work-Based Hours, and writing the Certificate of Qualification exam through the ITA.
- This program was an innovative partnership between KPU Tech and the Metis Nation British Columbia. KPU Faculty of Trades and Technology connected with the Project Coordinator for the Metis Nation BC (Jeremy Gall), KPU Bookstore, Sodexo Services, KPU Emerging Business department, as well as many others to provided the expertise, instruction and space necessary for the program. The funding for the program was provided by the Metis Provincial Council of BC.

#### Certificate in Farrier Sciences

Development of the timeline of the updated Certificate in Farrier Sciences program:

- On Jan 27, Senate met and passed a motion to recommend that the Board of Governors approve the full program proposal for the Certificate in Farrier Science, effective September 1, 2020. Special thanks to Dr. K. Dukewich and Gerard Laverty for all their hard work. The next step was the Board of Governors.
- On Apr 1, the Board of Governors approved the Certificate in Farrier Science program proposal. Special thanks once again to Dr. K. Dukewich and Gerard Laverty .

- On May 1, students began to apply online for the new Certificate in Farrier Science Program. The program is scheduled to begin on October 26, 2020.

#### Upgrades and New Capital Equipment

- In February, work started to improve the Exterior Lighting on our Campus. New higher light standards are being installed to address personal safety on our parking lots and campus. The work is ongoing.
- March: The sumps in the shops and barn were cleaned.
- March: New sharpeners have been installed in the Carpentry shop. These sharpeners will be used to maintain chisels, planes and joiner knives.
- March: We created storage boxes for the Electrical department.
- March: KPU Tech Campus Spring Clean. We disposed of old vehicles on our campus by sending them to the scrapyard. As part of the campus beautification program, this eliminates visual clutter from our campus.
- April: We have upgraded Welding booths to accommodate resumption of service.
- April: We received and installed a faucet trainer for the Plumbing Department. This will be used by the students to start practicing, installing and removing faucets.



- April: Four new Mighty Forges were installed in the Farrier barn (*photo on next page*)



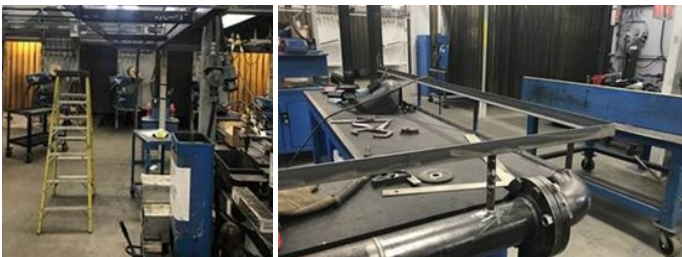
## Trades and Technology cont'd



- May: We have made upgrades to the Millwright shops to prepared for resumption of programs.



- May: We have made many upgrades to the Welding shops to prepare for eventual resumption of programs.



### New Capital Equipment:

Program	Supplier	Units	Item Description
Plumbing	Hampden	1	Stainless Faucet Trainer
Automotive	Lordco	1	Digital Torque Wrenches
Electrical	Elworthy	9	Stationary Electrical Trainers
Welding	Praxair	1	Power supply XMT350 MPA
Welding	Praxair	1	XRALUMAFEED Wire Feeder
Welding	Praxair	1	XR15A Pistol Pro Spool gun
Welding	Air Liquide	6	Full Head respirator welding helmet
Welding	Praxair	2	Pipe Worx
Welding	Praxair	2	Millhog Pipe Beveler
Welding	Wachs Canada	1	GF4 Pipe Cutter C/W Base
Appliance	ITM instruments	2	analyzes combustion gases
Appliance	ITM instruments	2	Measures Pressure differentials
Farrier	Mighty Forge	4	Industrial Nat. Gas Forge
Millwright	STCD	1	FixturLaser SMC Machiner Analyzer

- ITM instruments Digital Manometers for Appliance Service Technician program.



- STCD FixturLaser SMC Machiner An-alyzer for Millwright.





## Trades and Technology cont'd

- Hampden Stainless Faucet Trainer for Plumbing (*shown previously*)
- Exploring Electricity trainer for the electrical department. This will be used for events and trade shows and to illustrate how electricity works.



- The process Automation trainer and sim boxes - for the Mechatronics and Advanced Manufacturing department.



- ITM instruments Combustion Analyzers for Appliance Service Technician program



- Mighty Forges for Farrier Department.



- Miller PipeWorx 400 Welding Systems along with bevellers, power source and AlumaFeed.



- XR-Alumafeed Wire Feeder for the Welding department.



### COMMUNITY ENGAGEMENT:

- We hosted a number of information sessions from February to April. From March onwards our information sessions were moved on-line and delivered using MS Teams. This has been a great tool for reaching out and

## Trades and Technology cont'd

connecting with prospective students and has allowed us to update our outreach efforts. Thanks to our faculty for engagement efforts and for adapting to these new modes of delivery.

Program	Information Session 2020: Jan - April		
	1st Session	2nd Session	Representative
Auto	14-Jan	07-Apr	Larry
Appliance	14-Jan	17-Mar	David
Carpentry	14-Jan	21-Apr	Wayne/Ed
Electrical	18-Feb	14-Apr	Roger
Farrier	18-Feb	21-Apr	Gerard
Millwright	14-Jan	17-Mar	Brian
Parts	13-Jan	09-Mar	Mary
Plumbing	14-Jan	14-Apr	Rob/Sven/Jeff
Metal Fabrication	14-Jan	07-Apr	Al/Mike
Welding	14-Jan	07-Apr	Al/Mike
Mechatronics	04-Feb	14-Apr	Ron/John

- On Feb 7, Gerard hosted riders from the Langley Equestrian Academy. This was a great opportunity to introduce high school students to our campus and programs.



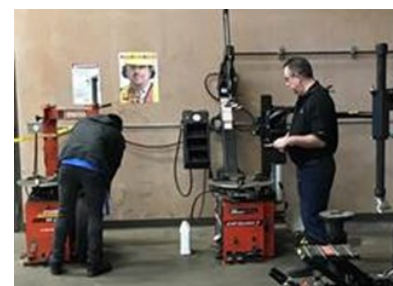
- On Feb 8, PU Faculty of Trades took part in the Surrey Open House.



- On Feb 18, KPU Faculty of Trades and Technology hosted a Cloverdale Campus Tour for Aldergrove Community Secondary (HC/AN). The tour was organized by the FSO team.
- On Feb 21, KPU Tech hosted Trades Discovery Day. KPU's Automotive and Electrical departments hosted classes led by Larry Rhodenizer and David Riel.



- On Feb 27, Faculty of Trades and Technology was at Skills Canada Regional Competition at the Richmond Campus.



- On Mar 6, KPU Faculty of Trades and Technology hosted Skills BC Regional Competition for the Lower Fraser Valley on the KPU Tech campus. This year in addition to the participation from competing schools, we also had Find-Your-Fit Tour on campus to create engaging activities for students visiting KPU Tech.
- On Mar 13, the Campus Master Planning team held a Campus Design Workshop on our campus. Thank you to everyone who came to listen, learn and contribute to the process of designing new campus elements.
- On Tuesday Apr 7, we held our first online information session using MS Teams. Al Sumal delivered the Metal Fabrication/Welding session to potential applicants and interested university community members. This was the first time we had conducted an online information session using MS Teams. Since then we have moved all our information sessions online.

### INDUSTRY ENGAGEMENT

- On February 12, Steve Reimer's Plumbing Foundation class welcomed Kyle Maggs, Regional Employment Placement Specialist from British Columbia Construction Association ([www.step.bc](http://www.step.bc)) to discuss career development and support



## Trades and Technology cont'd

services available for workers in the trades.

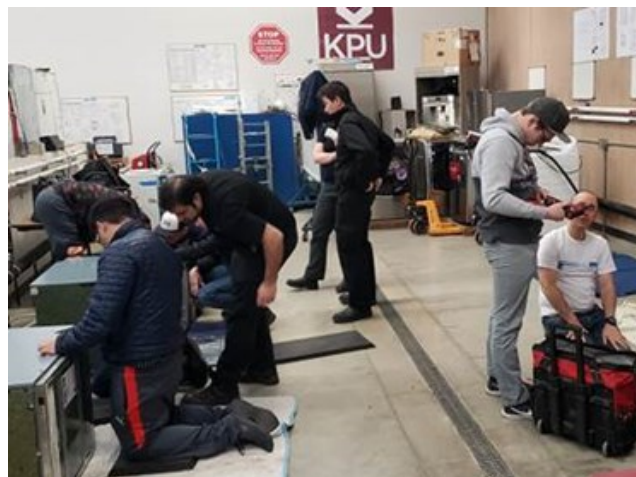
- On, Feb 10, Ms. Tamara Jansen, Conservative MP for Cloverdale—Langley City, toured our campus.



- On Feb 26, Dean Brian Moukperian and Al Sumal were at BCIT at Canadian Welding Bureau (CWB) Welding Industry Day presentations. CWB heard from Roundtable participants regarding the need for more promotion and more funding to support our programs.



- On Feb 27, together with the City of Surrey, KPU Faculty of Trades and Technology hosted an Industry Engagement Breakfast. This was a trial run for us to connect industry members to our campus and connect them with our instructors. We are compiling the feedback and seeing how we can run this type of event more often.
- On Mar 5, we welcomed Luke Gock, Regional Manager for Miele, and technicians Alyssa Gilmore and Nariman Moghaddam. All three employees of Miele are KPU alum from our Appliance Service Technician program (Class of 2016 and two Class of 2019). They helped lead seminars on dishwasher disassembly and gave back to their program.

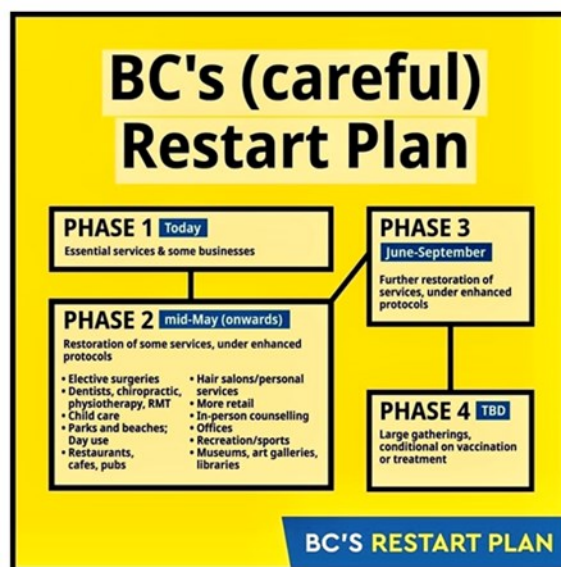


- We joined the rest of BC to recognize WorkSafeBC Day of Mourning on April 28<sup>th</sup>. Last year, 140 B.C. workers died from a workplace injury or disease.

### EMPLOYEE ENGAGEMENT

- On Jan 29, KPU2050 hosted a Pop-Up display at the atrium from 11 am to 1 pm. KPU2050 presented a set of draft campus vision statements, principles and some initial design ideas that were gathered from the last engagement events in late 2019. It was also a unique opportunity for the KPU Tech community to offer feedback. Thank you for everyone who contributed to this discussion.
- On Feb 18, we returned after a long weekend for the KPU Tech Campus Community Coffee. It was a casual but elegant chance to connect with colleagues and discuss the priorities of the months ahead.
- News of the World Outside KPU: On May 6, 2020, Premier Horgan announced the BC four-phase Restart Plan.

### Light at the End of the Tunnel





## ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

**Experience:** *Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

- *Enhance the experience of our students*
- *Enhance the experience of our employees*

### Keeping the Library Open During Pandemic Times

I want to acknowledge the work of library employees in keeping our 4 campus libraries open during the shutdown of services due to COVID-19. While in person public services ended in March, we have maintained our online services and managed to lend out laptops to get students through to the end of the Spring semester and exam period. Each campus library also reduced the number of seats to 50 and invoked physical distancing regulations by removing access to many of the computers. In the early weeks of May we are providing KPU Card pickups for the summer semester as well as laptop and some course specific equipment loans with the possibility of lending other materials as we work procedures out.

I particularly want to thank Library Resource Technicians Ruth Mullane and Debbie Smith for doing the lion's share of determining processes, training staff and troubleshooting to provide some services in these difficult times. Because of their work, we will be better prepared whatever the situation is come the fall semester.

### Student laptop lending

Ironically this semester was the first time the Library offered laptops for loans to students. Beginning Monday, February 11 we started loaning laptops to students at all campuses. In normal times laptops are:

- Due at closing
- Not renewable
- Not bookable in advance
- Subject to overdue fines

### Adding Criterion on Demand to the collection

To support the transition to online only classes in the COVID-19 environment and to lessen reliance on DVDs, the Library has started a subscription to Criterion on Demand. This product provides streaming access to over 4,000 feature films for KPU employees and students for personal, non-commercial, and educational viewing from on or off campus.

### Study Room Technology makeover

Some of the study rooms at Surrey, Richmond and Langley have had a makeover. In these rooms students can project onto an LCD screen from the provided computer, via HDMI from their personal laptop or wirelessly. We have also provided an option for headphones and two USB charging ports. We hope that these Tech Rooms will help our students to work collaboratively.



### What's with the Lego?

One evening while using a library study room, a group of brewing students approached the Langley Library Service desk to inquire about Lego they had seen in the Library during exam week. We explained that the Library puts out Lego and other fun activities to help students de-stress during exams.

The students wondered if they could possibly borrow some Lego to build a model of their imaginary brewery for a class project. While the request was a bit unconventional, it was impressive that the students paid attention to Library happenings and took the initiative to ask to borrow the Lego. That is some positive student engagement!

Happy to support the students with their learning, the Langley Library staff found the Lego for them to use in the library and what resulted was a fantastic display of creativity and ingenuity!

We didn't have the heart to dismantle the Lego brewery model and staff have been admiring it as they walk past it during the work day.

### More Cataloguing Updates

Previously, items written by Kwantlen authors had a local subject added in the singular: Kwantlen author. To make this term consistent with others, library catalogue records have been altered to Kwantlen authors in the plural form. We have also started using a local subject term: Indigenous authors. Currently only a few records contain this term so far, but we are working retrospectively, adding it as we become aware of additional materials.

### Name Authority Training delivered

Linda Woodcock, KPU Technical Services Librarian, delivered a 5-day training program for Burnaby Public Library (BPL) cataloguers. BPL is the most recent Canadian library to join the Canada NACO Funnel Project. Also attending the training were cataloguers from Kwantlen Polytechnic University, Simon Fraser University, and Vancouver Public Library. NACO (Name Authority Cooperative), is an arm of the Program for Cooperative Cataloguing which is overseen by the Library of Congress. Through this program, participants contribute authority records for personal, corporate, and jurisdictional names to the LC/NACO Authority File. Linda is the Coordinator for the NACO Canada Funnel Project which now consists of 18 Canadian libraries whose cataloguers contribute name authority records to NACO for use by libraries around the world.

### Adding SAGE Business Cases to the collection

The Library added SAGE Business Cases to its collection. SAGE Business Cases is designed to engage students in applying core concepts to practice through the use of examples from the global business environment. This collection brings together 3,000 cases selected from a variety of sources, including key university and association partnerships, to meet the needs of business faculty and students internationally.

Selected feedback from School of Business Instructors on this collection:

*I would definitely like to have this in our system, and I will definitely use in my marketing 3000 class in the upcoming semester. I have been looking for good cases for a long time to provide to my students for free, this will help solve that problem*



*You have my full support with respect to this set of cases! Sage cases are well written, topical and current. I intend to use cases from Sage next time I teach MRKT3000.*

*I think this is a great resource. We have several case-based courses we would like to make ZTC. Having a resource such as this at our disposal would help us achieve ZTC without compromising our ability to offer challenging cases.*

*... this would be a great solution for our ENTR3100 class. In this course we use 4 different business cases each term. Currently, students have to purchase these through IVEY or Harvard Business Cases. To have a resource that could replace these and be of no cost to students would be incredibly valuable. This would bring us one step closer to making this course, which is required by all BBA students and runs 20 sections per year, a ZTC course saving students approximately \$4 per case x 4 cases x 35 students x 20 sections = \$11,200 per year.*

*I can also see this being used in ENTR3110, another course taken by the BBA Acct, BBA MRKT, and BBA ENTR students.*

*In my BUSM 6160 course, we use up to 10 cases each semester for the strategic planning class. The average cost per student is approximately 50.00 per semester. If we were to adopt this case platform, 6160 would have zero cost as I am currently using an open source textbook.*

*I can see myself using the Sage cases for ENTR 3100 and entry-level cases for BUSI 1110.*

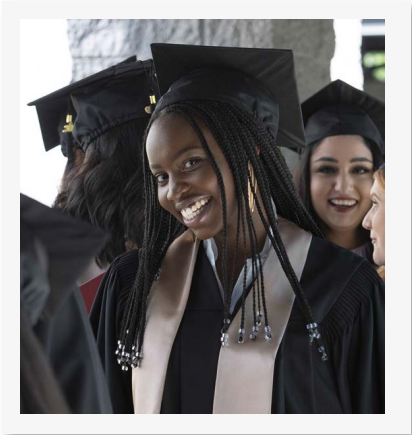
*It is a great resource, and helps us keep the textbook costs low or even have our courses approved as ZTC.*

*I have an intention to include a case or two in my Spring MRKT3000. Yet, I shall look into this more closely as I am to prepare for the new semester after the exam weeks.*

### End of Year Purchases

The Library was asked by Finance in January to pull together a list of one-time cost items that could be received before March 31, 2020 to spend out some additional year end money. For capital items we selected from our list of budget requests for next year and for collections we have been compiling a list of one-time cost items that provide perpetual access. The collections items were selected due to their multi-disciplinary nature. We have added:

- Sage Journals Deep Backfile, Update to 2020—Provides access to journal content for time periods not accessible through our current Sage Journals subscription. Updating to the 2020 package would add backfile access to 154 titles. Our Sage Journals subscription is well used, with 45,622 article downloads in 2019-20, and updating our backfiles to 2020 gives our students and faculty access to the full spectrum of content available on the Sage Journals platform.
- JSTOR Ebooks Demand Driven Acquisition—Demand Driven Acquisition (DDA) is a purchase model whereby a large number of ebooks (approximately 70,000, spanning



many disciplines) are made available through the library's website, and the Library automatically purchases the titles that our users regularly access. It increases in the depth and breadth of ebooks that the students and faculty can access and their own choices power the purchasing process. All the ebooks are published by top tier scholarly presses.

- Sage Research Methods—This web-based research methods tool is used to support researchers and students as they explore relevant content across the social and behavioral sciences, covering quantitative, qualitative and mixed methods.
- Association of Canadian Universities Presses—Association of Canadian University Presses (ACUP) represents the university presses and scholarly publishers of Canada (see list below) publishing more than 600 titles annually. This ebook collection enhances our collection of Canadian scholarship by providing permanent, electronic access and improved discoverability of these works for our students and faculty. We purchased the entire back list from pre 2009 to 2019:

*Athabasca University Press*  
*Institute of Social and Economic Research (ISER) –*  
*Memorial University of Newfoundland*  
*McGill-Queen's University Press*  
*Pontifical Institute of Mediaeval Studies*  
*Presses de l'Université Laval*  
*Presses de l'Université de Montréal*  
*Presses de l'Université du Québec*  
*The University of Alberta Press*  
*University of British Columbia Press*  
*University of Calgary Press*  
*University of Manitoba Press*  
*University of Ottawa Press*  
*University of Regina Press*  
*University of Toronto Press*  
*Wilfrid Laurier University Press*

- Large Format Printer—Large format printer for oversized internal documentation signage and posters to replace one that lasted eleven years. Printer reduces internal

library costs for outsourcing print jobs and increased quality control.

- Photo Scanner for Archives—Scanner to digitize a number of KPU photographs making them more widely available.
- Surrey Atrium table outlets—Add externally mounted electrical/USB outlets to the atrium tables in Surrey to allow students to plug in laptops, cell phones, etc. Currently students unplug other equipment at these table to do this. These outlets have both plugs and USB ports.
- Height Adjustable Computer Desks for students—Students using wheelchairs need a computer desk that can be raised and lowered for various needs and different sized wheelchairs. This replaces a current fixed table in the Surrey Atrium area and will add one to the 3<sup>rd</sup> Floor Silent Study Area.
- Replacement Outside Book Bin—New book return bin to replace the current one that is on the west side of Arbutus building.

*Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

- *Delight our friends in their KPU experience*
  - ◊ *Engaging with our partners in ways that benefit our communities*

### Filling a plea from Twitter

- Just as public libraries had closed down, University Librarian Todd Mundle responded to a tweet from a local mom who was looking for two books to help her daughter complete her BC Heritage Fair Project on “fishing for sturgeon on the Fraser River in Richmond”. One of the books was available as an e-book, free of charge, from the publisher as part of their pandemic support efforts. The second title was a 1972 report from the Richmond Nature Park Committee authored by A. Cairns titled, Natural history in Richmond: Richmond Nature Park bog, Shady Island, Sturgeon Banks Tidal Marsh and KPU had a copy of it in its Richmond Library.
- Connections were made off Twitter and Todd was able to provide this young researcher with what she needed from the report. She replied with, “You are fantastic!!! Thank you so much. Very much appreciated.” Another happy community member and hopefully a successful entry into the BC Heritage Fair.

### 2020 Student Survey Results

- The Library has just received the 2020 Student Survey results from the Office of Planning and Accountability. The report will be posted on our website in June but here's a sneak preview of some comments from the survey (see *following page*).



Email/Chat services are extremely important to me in assisting with focusing on topics I am studying

For me personally the library has everything and more than I require. I am more than glad there is a Library with such helpful staff always willing to help and answer your questions.

The library staff are wonderful with helping students in terms of research and resources. They are always there to guide you, or if you ever have questions. They seem genuinely happy to help.

In the Richmond campus the librarians were absolute angels, I cannot overstate how helpful and lovely they are.

Interlibrary loans. Although I have only done this once, I thought it was great to have access to hardcopy material available from other campuses and institutions!

All the staff work really hard. They are kind hearted people who are always willing to help. I would openly challenge anyone who would argue otherwise. Never have I had a bad experience using the KPU library's online or in-person services.

In person help with research materials - it's very helpful to be able to have expert help in finding hard material resources.

Front desk services (Surrey and Richmond) and the library sessions that are taught to help navigate the online website have been my best experiences so far. During my first year at KPU, I felt as if these services made me more comfortable and confident in searching for the resources I need to excel. Also, staff is incredibly helpful and prompt to address my needs. Definitely is appreciated!

I have referenced the citation guides a lot and they have been very helpful with my classes.

I am most satisfied with the library staff. They are really helpful and always smiling.

I spend at least 2 hours daily in the library to review my notes and check other resources. It's always an amazing experience.

IN AN IDEAL WORLD I WOULD KICK OUT ALL THE OTHER PEOPLE SO THAT IT WAS JUST ME IN THE LIBRARY.

I cannot thank the library enough for always being there when I need it. The resources provided are beyond what I can ask for thanks again.

The library research sessions with classes. They are very knowledgeable and direct to where and what resources are available to us.

Research help desk is an awesome thing.

4 week loan period for items and auto-renewals are HUGE! I always forget my due dates for items so this is a huge plus compared to other universities I've attended.

I am excited to see how this feedback will be used. I think we are due for some major upgrades to the library and the resources offered through that department.

Thank you for the survey! I'm glad the library has an interest in feedback from students :)

Chat is extremely important. I have used it many times and the access hours are great.

I love chilling at the library whether it may be study time or leisure time! Thank you :)

# Wilson School of Design

## STUDENTS/ALUMNI:

### Fashion & Technology

- Cathy Do, a current 3<sup>rd</sup> year student has been making masks and sells them for a “pay what you can” amount for those who want a little extra security, but have a limited income. Cathy has been selling her masks through her company, Not It co. and her shop can be found [here](#).
- Negin Izad, a 2015 grad of the program and owner of Noctex, has been using her connections and network to sell masks for only the cost to ship. Negin has been an adamant supporter against price gouging and profiting off of a pandemic. Customers have the option to either only pay for shipping to receive a mask or add it to their Noctex order. Negin pays her local Vancouver sewers for their labour and has been covering the cost of materials for each new round of masks. (first round was donated fabric)

### Graphic Design for Marketing – Pub Night Fundraiser

- 4th year students of the Graphic Design for Marketing program continued with tradition by hosting Pub Night on March 13 at The Pint (Vancouver). The student-led event gathered plenty of students, alumni, and current as well as retired faculty of the Graphic Design for Marketing program together for a fun evening to raise funds for an end-of-year grad event.

### Graphic Design for Marketing – Student Receives Scholarship Award

- The Graphic Design for Marketing program is pleased to share that 4<sup>th</sup> year student, Julianne Herbert, was announced as this year’s recipient for the Quarterhorse Scholarship Award for Design Innovation. Julianne’s excellence in creative problem solving and design thinking made her a leading candidate for the award.

### Graphic Design for Marketing – 4<sup>th</sup> Year Mentorship Placements

- Earlier this year, 4<sup>th</sup> year Graphic Design for Marketing students embarked on their mentorship placements. Each student gained valuable experience as they spent three weeks being mentored at various industry agencies and in-house graphic design departments.
  - \* Melissa Fraser – 123w
  - \* Julianne Herbert – St. Bernadine Mission Communications
  - \* Sarah Kraft – Burnkit
  - \* Jessica Limoanco – Carter Hales Design Lab
  - \* Linda Luu – Signals Design Group
  - \* Samantha Mayes – Hangar 18
  - \* Nathan Peralta – Wider Funnel
  - \* Quinn Saunders – Asmar Equestrian
  - \* Meagan Schulz – Colony Digital
  - \* Veloria Scowan – London Drugs

### Interior Design – Student Award

- Second year Interior Design student, Danielle Bilawchuk, was recently announced as one of the recipients of the One World Scholarship. Value of scholarship: \$1500.

### Interior Design - Alumna on the Move: Lindsey Dru

- Lindsey Dru, alumna of the Interior Design program, was recently promoted to Regional Director for Herman Miller in Washington, DC. Lindsey was previously the healthcare representative for Herman Miller in Western Canada. Lindsey now leads a mid-Atlantic team in inspiring brands, planning for change, creating safety, minimizing risks, and lowering budgets. We are deeply thankful to Lindsey who has always been an amazing proponent of KPU and of mentoring our students. Congrats to Lindsey!

### Interior Design Alumna-Globe & Mail Interview: Sahra Samnani

- Sahra Samnani, alumna for Interior Design, was interviewed by Matthew Hauge for the Globe & Mail on “The top priorities for the design and décor world in the decade ahead”. Samnani provided insight into the fundamental switch in approach from aesthetically pleasing spaces to ones that emphasize wellness as the most important aspect. The future of design she surmises will be materials that are free of toxins and where everyone has access to daylight in order to meet their own internal circadian rhythms.

## INDUSTRY – SITE VISITS AND GUEST SPEAKERS

### Irina McKenzie - FabCycle

- On February 14, Irina from Fabcycle spoke to the Fashion Marketing, Fashion Design & Technology, Product Design and Technical Apparel Design about her fabric recycling company FabCycle on the organization’s efforts to restore, reuse and recycle textile waste. The Wilson School of Design uses FabCycle to dispose of its textile waste and incorporates sustainable practices with curriculum.

### Fashion Marketing - Vancity

- On March 2, Vancity Bank visited the 2<sup>nd</sup> year Fashion Marketing students for FMRK 2205, Fashion Buying.

### Fashion Marketing - Guest Speaker: Malvados

- On February 3, Jen Rainnie and Alyssa Klimek from Malvados spoke to the Fashion Marketing 1<sup>st</sup> years about their business and how they have created a successful sandal company. As a part of their yearly visit, they do a “flat lay” challenge where students are encouraged to creatively promote their product. These year’s winners also each won a free pair of sandals!



## Wilson School of Design cont'd

### Fashion Marketing – KnowShow

- The 1<sup>st</sup> year Fashion Marketing students were tasked with visiting KnowShow for FMRK 1250, Fashion and Consumers to get a better understanding of what a tradeshow looks like. KnowShow is a Canadian tradeshow where retailers can buy their stock for the next season. This is a great opportunity for students to experience buyers and sellers and to get a better understanding of the local industry

### Fashion Marketing - Guest Speaker: Luana Carcano

- On February 24, Luana Carcano spoke to the Fashion Marketing 1st and 2nd years about luxury European fashion. Luana is a former Senior Lecturer at SDA Bocconi School of Management. She relocated to Vancouver one year ago and has been researching, teaching and publishing on fashion and luxury in the last twenty years in Europe but also India and China.



### Graphic Design for Marketing – Industry Site Visit: Red Truck Beer

- 3rd year Graphic Design for Marketing students visited the Red Truck Beer Company and received great insight into the company's operations, brand, communications and packaging.



### Graphic Design for Marketing – Guest Speaker: Tom Duguid

- Tom Duguid, current Advisory Committee member and former Creative Director at Arc'teryx, spoke to Graphic Design for Marketing students about his experiences in industry and his career path. He provided amazing insight into the many years he worked at Arc'teryx, mainly his role in the development of branding and advertising for company.



### Graphic Design for Marketing – Guest Speaker: Cari Bird

- Cari Bird, Advisory Committee member and Creative Lead at Emily Carr University of Art + Design, talked to 4th year Graphic Design for Marketing students about her long-time in-house role. Cari focused her talk on the complexities of visual identity updates to Emily Carr's brand over the years, as well as the challenges of working with a set typeface for multiple projects. She spoke to how brand elements were applied to various printed pieces, and her strategies for keeping content and marketing materials fresh year to year.



### Interior Design - Panel + Portfolio Review Event

- On February 26, students from IDIBC's\* Emerging Professionals chapter organized a panel presentation and portfolio review for students soon to join the interior design industry. 4<sup>th</sup> year student, Morgan Ard, assisted



with the event by soliciting industry professionals to review student portfolios, organizing student volunteers, and ensuring a smooth event evening. Over 100 students from various local universities attended including KPU's 4<sup>th</sup> year Interior Design class. This event was sponsored by IDIBC, Contemporary Office Interiors, and Herman Miller. (\*Interior Designers of Canada – BC Chapter)

### PANEL + PORTFOLIO REVIEW



#### Interior Design - NEWH Interior Design Student Roundtable 2020

- On March 4, NEWH (Hospitality Network) organized an event aimed at students to find out what life is really like as an interior designer. Professionals were on hand to offer industry advice and to answer questions. Organized by KPU alumni, Santiago Arcila, the event took place at Teknion's Showroom in Yaletown and was a great forum for students to gain advice from industry professionals. NEWH works closely with KPU to plan these types of events for students and we look forward to their events in both the spring and fall.

#### Interior Design - Seattle Day Trip

- On February 18 (Reading Week), 30 students and four faculty ventured to Seattle for a tour of architectural landmarks and interior spaces. Led by faculty, and assisted with logistics from KPU International, the group met at the Richmond Campus and travelled by coach to the city. They visited the following locations which included some private tours: Freeway Park, Seattle Central Library, Pike Place Market, Understory, Bullitt Centre, and St. Ignatius Chapel.



#### Interior Design – Industry Site Visits (IDSN 3635 Design Theories –Jan 20)

- Jim Pattison Outpatient Centre, Surrey, BC - The Centre provides a full range of scheduled outpatient services including day surgery, diagnostic services, and specialized health clinics.
- Laurel Place Senior Home, Surrey, BC - Laurel Place is a long-term care home in Surrey with 24-hour nursing services. They specialize in dementia care for seniors.

#### Interior Design – Industry Site Visits (IDSN 4820 Advanced Design II – Feb 4)

- Microsoft Offices, Vancouver, BC—Tour of the Global Design Centre housed within the Nordstrom building; designed by Clive Wilkinson with a nod to the BC landscape. Review of taxonomies including systems, colour, materials, lighting, technology, paths, etc.
- Equinox Fitness, Vancouver, BC—Tour of luxury fitness facility designed with concept of a sculpted canyon. Designed by Montalba Architects this facility pays special attention to programmatic areas to guide patrons.

#### Interior Design - Guest Speaker (IDSN 2930 Building Systems – Feb 4)

- Maria Rudman, Schluter Systems, Vancouver, BC—Schluter Systems is a supplier in the tile systems and installation industry and is an expert in developing practical solutions for tile installations.

#### Interior Design – Industry Site Visits (IDSN 1221 Components— Feb 10)

- MR Evans, Vancouver, BC—MR Evans supplies custom carpets, contract carpets, and engineered floor and system goods. Company also supports KPU with a yearly scholarship. Provided students with overview of products plus a review of sustainable/green solutions on the market.
- Theo Fabrics, Vancouver, BC—Provides luxury furnishings and fabrics; explanation of fabric applications in residential and hospitality applications.

#### Interior Design - Guest Speakers (IDSN 3600 Studio – Feb 13)

- Guest lectures on healthcare furniture and design considerations in the health care field.
- Lindsey Dru, Herman Miller, Vancouver, BC—Provider of classic pieces and new designs for the home and is a recognized innovator in contemporary interior furnishings, solutions for healthcare environments, and related technologies.
- Susan Drew, Alto, Mississauga, ON—Provider of walls and commercial floors and solutions in various commercial projects especially the health industry.

## Wilson School of Design cont'd

### Interior Design – Industry Site Visits (IDSN 1221 Components – Feb 24)

- Ann Sacks, Vancouver, BC—Architectural surfacing materials including tile, limestone, marble and granite. Visit of the showroom which is part of the Kohler family.
- Stone Tile, Vancouver, BC—Provides design and product innovation in the area of natural stone, tile, porcelain and wood for the design industry. Review of applications for both the commercial and residential industries.
- Livingspace, Vancouver, BC—Premier supplier of European modern furniture; tour of the 19,000 sq ft showroom in Vancouver with review of furnishings, lighting, and case good systems.

### Interior Design - Guest Speakers (Roundtable) (IDSN 2431 Design Theories – Feb 25)

- Roundtable with year two interior design students on sustainability, heritage, and west coast modernism.
- Donald Luxton & Associates, Vancouver, BC—Firm offers consulting services in the areas of cultural heritage, west coast modernism, and resource management.
- Joanne Wong, Perkins + Will, Vancouver, BC—Firm offers expertise in the area of functionality and sustainability. Perkins + Will also explores research and innovation within the industry.
- Jason Packer, ReCollective Consulting, Vancouver, BC—Recollective is a consulting firm that specializes in green building throughout the architecture and interior design industries.

### Interior Design – Industry Site Visits (IDSN 4820 Advanced Design II – Feb 25)

- Pacific Centre, Vancouver, BC—Review of retail stores including Aritzia, Coash, Kate Spade, etc. to analyze taxonomies.
- Miller Thomson, Vancouver, BC—Compressive Canadian Business and legal assistance; students gain understanding of Canadian Law in regards to retail and various projects.
- Nightingale Restaurant, Vancouver, BC—Designed by Studio Munge. Students toured this high-end restaurant to review fine dining design (including incorporated bar).

### Interior Design - Table Top Trade Show – Feb 25

- Interior Design faculty member Marlis Joller and staff member Debbie Johnstone Bjerke organized an Industry Table Top trade show for students and faculty with suppliers and manufacturers from within the interior design industry. Van Gogh and Armstrong also did two presentations during the show. Van Gogh presented on the manufacturing process and their ability to customize furnishings while Armstrong talked about working with consultants and vendors on projects (the process

demystified). The event was well-attended by a variety of Design students. The following vendors attended:

- \* Armstrong Flooring – Res and Commercial Flooring
- \* Wilsonart – Surfaces (laminare, solid surface, quartz)
- \* Benjamin Moore – Paint
- \* Ann Sacks – Tile
- \* Andrew Sheret – Plumbing (faucets, toilets, sinks etc.)
- \* Van Gogh Designs – Furniture
- \* Schluter Systems – Trim, waterproofing, and in floor heat
- \* Taymor Industries – Door/bathroom hardware and faucets
- \* Symmetry Lighting
- \* Armstrong Ceilings

### Interior Design – Industry Site Visits (IDSN 4820 Advanced Design II – Mar 4)

- Holt Renfrew, Vancouver, BC—Review of enclosed rooftop personal shopper suites, as well as retails spaces that are for specific uses: shoes, handbags, and jewelry. Understanding of materials, design details, lighting, and paths.
- Hotel Vancouver, Vancouver, BC—Tour of hotel and facilities in order to address colour, materials, context, and the human experience.
- Como Taperia, Vancouver, BC—Tour of taps bar and restaurant with specific attention paid to colour, context, materials, form, and enrichment.

### Interior Design – Industry Site Visits – (IDSN 2930 Building Systems)

- KPU, Richmond Campus—Bill Uppal, Facilities Support Supervisor for KPU, toured students through the WSD elevator room and Richmond Campus elevator room and explained the difference between the two types of elevators. Students were able to explore these two technical systems and understand the mechanisms and area required for implementation in building systems.
- Baldwin House @ Deer Lake, Burnaby, BC—Students had the opportunity to tour Arthur Erickson's West Coast Modern Home situated on Deer Lake in Burnaby. Students were able to tour, take photos, and sketch on site which further enhanced their understanding of site context, daylighting, stair construction, millwork details, and room layouts in the west coast modern style.



Year 2 Interior Design students tour Baldwin House designed by Arthur Erickson.

## Wilson School of Design cont'd

### Interior Design - Guest Reviewers – (IDSN 2400 Studio 4 – Apr 15)

Industry guests provided feedback and critique to 2<sup>nd</sup> year students completing their final residential projects. Presentations were completed live and online.

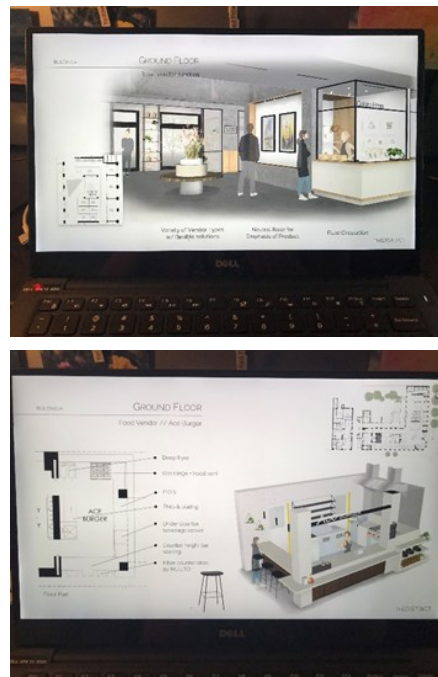
- Ryan Barker, Freelance Designer, Vancouver, BC—Ryan is a playwright/performer as well as a Maker and Designer for various projects. He has vast experience in the performing arts and consults on various residential design projects.
- Diana Barker, Blackburn Young Office Solutions, Vancouver, BC—Diana is a furniture designer and also a specifier of furnishings for major workplace projects in the Lower Mainland.
- Sahra Samnani, How-To-Be, Vancouver, BC—Sahra is the Principal of h.t.be Designs which is a lifestyle and design firm established in 2018. Her firm provides interiors, collaborative architecture, landscape design, and graphic design support focusing on wellness.
- Taryn Chisholm, West Acre | Authentic Interiors, Saanich, BC—Taryn is the Principal of West Acre which was established in 2018 after she relocated from Vancouver to Vancouver Island. Taryn has vast experience in residential design and has a keen interest in the not-for-profit sector.

### Interior Design - Guest Reviewers – (IDSN 4002 Senior Studio 2 – Apr 16 & 17)

Industry guests provided feedback and critique on year 4 final Studio projects. Students were able to present their capstone projects (undertaken over two semesters) via MS Teams to a variety of industry guests over two days. We are extremely grateful for their contributions to our student learning given the flux in industry and the world.

- Leslie VanDuzer, SALA @ UBC, Vancouver, BC—Leslie was the previous Director of the School of Architecture and Landscape Architecture at UBC. While in the midst of writing two books, she is now a Professor at SALA and undertakes extensive research in the area of urbanism.
- Stuart Rothnie, HCMA Architecture, Vancouver, BC—Principal at HCMA, Stuart's firm undertakes various community-based projects as well as buildings that cater to the general public such as community centres, university buildings, aquatic centres, etc.
- Sara Remocker, Dialog, Vancouver, BC—An Associate at Dialog, Sara has over 20 years of experience as an interior designer in international settings. Dialog is a leader in design of workplaces, healthcare centres, and educational institutions.

Below: Screenshots of final project renderings by Alexa Ketilson, Interior Design Degree Program (students presented online via MS Teams with reviewers present)



### Product Design – Industry Site Visit - Mustang Survival

- On Jan 23, Sue Fairburn DEP 3610 instructor took 3rd year Product Design students to visit Mustang Survival to learn about Product Research & Development and Manufacturing from Wendell Uglene.

### Product Design – Guest Speaker – Fiona Beaty – Ocean Wise/ Ecologist

- On Jan 24, DEP 2410 welcomed UBC PhD Student Fiona Beaty of Ocean Wise/Ecologist to present her research and introduce the students to the Intertidal Zone in the Lower Mainland and Salish Sea. The students begin their project on: how to design for complexity in the time of rising sea levels. (Instructors Victor Martinez and Sue Fairburn)

### Product Design – Industry Site Visit to Tangible Interaction

- On Jan 27, 3rd year Product Design students in DEP 3610 visit Tangible Interaction to learn about large scale inflatables from Alex Beim, Designer Owner, Architect

### Product Design – Guest Speaker: Elizabeth Snow

- On Jan 28, 3rd year Product Design students in DEP 3610 were visited by Ms. Elizabeth Snow, a young amateur mountaineer from the North Shore who recently completed the 7 Summits (youngest female in Canada to do so) and wrote a book entitled: Written in the Snow. Elizabeth spoke to the students about her goal to complete the 7 Summits, her experiences on each of the climbs, and her experience of Altitude Mountain Sickness.



## Wilson School of Design cont'd

### Product Design – Industry Site Visit - Thin Red Line

- On Jan 30, 3rd year product design students in DEPD 3610 visited Thin Red Line Aerospace in Chilliwack to learn about high pressure inflatables from Maxim de Jong.

### Product Design – Industry Site Visit – AMS Industries

- On Jan 28, Product Design Faculty Victor Martinez and his 2<sup>nd</sup> year group of Production Technologies students visited AMS industries, a metal spinning manufacturing company based in Vancouver.

### Product Design – Industry Site Visit to Habitat Island

- On Feb 5, 2nd year Product Design students in DEPD 2410 and Instructor Sue Fairburn, Visit Habitat Island to learn about the Intertidal Zone, ecosystems, and human systems.

### Product Design – Student Presentations

- On Mar 3, 3rd year Product Design students in DEPD 3610 presented their final design prototype for a Personal Hyperbaric Chamber named "ALTA" to a group of internal and external guests, including Elizabeth Snow, Canadian Mountaineer, Maxim de Jong (Owner/Design Engineer, at Thin Red Line Aerospace), Alex Beim, Owner/Architect at Tangible Interaction, and some of the students' parents and peers.

### Product Design – Industry Site Visit – Aggressive Tube Bending

- On Feb 25, Product Design Faculty Victor Martinez and his 2nd year DEPD group visited the company "Aggressive Tube Bending" in Surrey.

### Product Design – Industry Site Visit – Harrison Industries

- On Mar 3, the 3<sup>rd</sup> year Product Design group visited Harrison industries, a large metal manufacturing company based in Richmond with extraordinary capacity and machinery, from laser and water cutters to press break manual and CNC, metal punching, CNC milling, etc.

### Technical Apparel Design – Mustang Survival Site Visit

- On Feb 28, Technical Apparel Design (DETA 5210 – User Experience) students attended an industry engagement field trip to Mustang Survival. Sophie Laliberte (Design and



Development Manager) coordinated a tour and discussion of Mustang Survival's design, development and factory areas that included insights from Joel Ross (Quality Engineer), Hayden Soboleski (R&D Engineer) and Vanessa Fors (Category Manager). The images below demonstrate a drysuit leak test and students engaging in a test lab discussion.

### Technical Apparel Design – Arc'teryx Site Visit

- On Mar 3, Technical Apparel Design (DETA 5230 – Strategic Design Direction) students visited the Arc'teryx Design Centre. This site visit included presentations from approximately fifteen Arc'teryx employees whose positions were in a range of diverse departments including Designers, Product Line Managers, Sample and Pattern makers. Each of whom provided an invaluable session on their personal career paths and current roles at Arc'teryx. Shirley Chan (Director of Commercialization) noted that the Arc'teryx team "looks forward to this event every year" as they have "been the beneficiaries of KPU programs for so long and are happy to give back where [they] are able."



### Technical Apparel Design – BC Apparel & Gear Association Meeting

- On Apr 9, Emily Heaps and Dr. Dan Robinson attended the online meeting for the BC Apparel & Gear Association. Several other faculty members from various programs from the Wilson School of Design, in addition to our Dean

## Wilson School of Design cont'd

Andhra Goundrey, participated in the meeting as well. During this meeting, local response efforts to the covid-19 pandemic were discussed.

### PROGRAMS INITIATIVES:

#### 2020 WSD Graduates Website

- In an effort to celebrate and showcase our graduating students, especially in light of all the in-person graduate exhibitions being cancelled, a small team of staff and faculty undertook a significant recognition project. This initiative was led by Graphic Design for Marketing Coordinator (GDMA), Carley Hodgkinson, GDMA instructor Michael Cober and Communications and Events Coordinator, Gabrielle Durning along with GDMA student Carmen Cheung & GDMA program assistant Alia Ahmed. The project resulted in the development and launch of a 2020 WSD Grad Website, <https://thisiswilson.design/>
- This website showcases the work of program grads (wherever possible) and is a celebration of the Wilson School of Design's students and faculty's willingness and ability to pivot and adapt in the face of a very challenging situation.

#### Graphic Design for Marketing – Grad Portfolio Website: Arrival

- Graphic Design for Marketing graduating students designed and launched a digital campaign for their portfolio website that went live on Apr 23<sup>rd</sup>. This year, students centered their campaign and website on a concept titled "Arrival", a unique sci-fi take on the students' completion of the program (or 'training') and arrival to a state of transition to industry. The website showcases to 'Creative Leaders' the best work of our latest graduates through four years of study in the Graphic Design for Marketing program. 2020 graduates include: Melissa Fraser, Julianne Herbert, Sarah Kraft, Jessica Limoanco, Linda Luu, Samantha Mayes, Nathan Peralta, Quinn Saunders, Meagan Schulz and Veloria Scowan.

Website: [www.wilsongrad.ca](http://www.wilsongrad.ca)

Instagram Campaign: <https://www.instagram.com/wilsongrad2020/>



#### Our Social Fabric Competition and Awards Night

- On Feb 27, eight applicants/groups presented their work to a panel of judges and spoke meaningfully about their process and final product. Our Social Fabric (OSF) is a textile recycling initiative that has been in operation since 2009. OSF receives donations of textiles, fabric and sewing related supplies from the film industry, theatre, manufacturing, estate closures together with home sewers and artists. OSF has diverted over 50 tons of fabric from landfills since its inception in 2009.
- Through their partnership with the Wilson School of Design at KPU, OSF hosts a design competition (2<sup>nd</sup> year in a row) to combine reclaimed materials utilizing zero-waste technology and concepts to demonstrate the viability of transforming fabric/material waste into wearable garments. The goal of this design competition is to promote OSF's efforts and recognize the talented, new designers at KPU.
- The winners were announced on Mar 5 and these include the following Fashion & Technology students: First place, Dani Nicol, second place, Chris Contos, and third place went to Karen Cuabo and Sydney Tse.

#### Fashion Marketing Information Sessions– Jan 23 and Feb 19

- The Fashion Marketing program held its last two in-person info sessions in preparation for the Fall 2020 intake. The info sessions have been a success in helping perspective applicants to be more prepared with their Entrance Packages and to have a better understanding of the program.

#### Fashion & Technology Information Sessions–Jan 23 and Mar 12

- The Fashion & Technology Program ran info sessions for applicants interested in learning more about the program and the portfolio requirements as well as for those interested in pursuing a career in the fashion industry.

#### Fashion & Technology Portfolio Workshops– Jan/Feb

- The Fashion & Technology program held three portfolio workshops to help prepare prospective applicants for the portfolio process. On Jan 18, Jessica Bayntun ran the Sewing Workshop to help applicants with the required sewing components. On Feb 1, Michael Pope ran the Design Workshop to help applicants with the design and sketchbook portions of the portfolio, and on Feb 15, Heather Clark and Blair MacDonald ran the final workshop which focused on bringing all the pieces together and to assist with any final questions.

#### Fashion Design & Technology & Product Design - Designer Spotlight

- On Feb 26, the Fashion Design & Technology and Product Design programs hosted the annual Designer Spotlight

event showcasing fourth year work in progress for the upcoming year-end events. Faculty, current student, prospective students, industry members, Alumni, and industry members were all in attendance. The programs' Advisory Committees met on the same evening to discuss upcoming priorities and to discuss the Program Review process.

### Interior Design Intake Fall 2020

- Faculty of the program completed portfolio reviews and interviews for seats for Fall 2020 in March. While some interviews were able to go ahead in person in February, many slated for mid-March had to be moved quickly to an online format. To faculty's credit, measures and protocols are already in place as faculty review out-of-province and country applicants each year in an online format (Skype or other). Faculty are pleased with the uptake in online submission and although we quickly moved all in-person interviews to an online format, faculty were able to complete and offer seats early.

### Interior Design - 2<sup>nd</sup> Annual Equinox Spin Class

- On Feb 28, students, faculty and staff were invited by Equinox Fitness, Downtown Vancouver, for an instructor led free private spin class. Equinox also offered free access to the gym's facilities for the day. With only 20 spots, the spin class filled up quickly with several Interior Design Advisory Committee members joining in. Thank you to Interior Design faculty member Mark Pritchard for organizing this great day.

### Interior Design Program Review

- On the heels of the program's external re-accreditation in mid-2019, the Interior Design department recently completed and submitted its Program Review Self-Study Report to the Senate Standing Committee on Program Review. The group has worked diligently with the Office of Planning & Accountability and has reviewed recommendations from the Senate Standing Committee Chair and incorporated feedback and changes to the report. With the support of the WSD Dean, faculty addressed the committee and answered questions on Jan 20 and is approved to move forward to the next stage.

### Interior Design Information Session - Jan 29

- Faculty held an information session to discuss the program model as well as to provide guidance on the portfolio process. Over 40 interested applicants signed up for the session. Several attendees brought portfolios for feedback and direction. Due to early reviews, faculty offered nine applicants seats in the selective entry program for Fall 2020.

### Technical Apparel Design Program Review

- On Jan 22, the Technical Apparel Design Self Study report was presented to and approved by the Senate Standing Committee on Program Review. The program is now moving on to the next step in the process by planning their External Review Site Visit in early September 2020.

### FACULTY RECOGNITION:

#### Interior Design – Faculty Presenting at Symposium

- Erick Villagomez, Faculty, Interior Design member has applied to present at the upcoming Pandemic Urbanism Symposium organized through the University of Western Washington. This will be a 'Virtual Symposium' to discuss what Covid-19 means for city life and the implications for urban mobility, sociability, politics and density. The symposium is slated for May 29, 2020. For more information: [sites.uw.edu/pandemicurbanism](https://sites.uw.edu/pandemicurbanism)

#### Interior Design Faculty - Paola Gavilanez

- Faculty member Paola Gavilanez was recognized for outstanding teaching/mentoring by a member of NEWH (Hospitality Network). KPU Alumni Santiago Arcila, took part in a "where are they now" interview with NEWH. As part of this Q&A, which was also distributed via social media channels, Santiago was asked who has been the most important design mentor to him. And this is what he had to say:

*"My instructor Paola Gavilanez from KPU. She was able to guide and push my design skills with immense kindness and warmth. I make sure to approach my own life and client relationships with the same kindness and warmth."*

#### Interior Design – Faculty - Georgia Straight Article

- Faculty member Paola Gavilanez was interviewed by Janet Smith for a Georgia Straight article on rethinking home spaces. The article proves timely as many of us moved to working from home in order to support social/physical distancing. Published April 1<sup>st</sup>, the article is titled "For stay-at-home survival, it's a good time to rethink your space". Here is a snippet of a quote from Paola:

*"It's making the most of natural light and having access to daylight, so that could mean spending time close to a window or spending a little time on the patio or moving the workspace close to a window," Gavilanez offers. "Maybe it's moving a mirror to reflect natural light or painting walls lighter colours."*

For more details on Paola's advice, follow the link:

<https://www.straight.com/life/for-stay-at-home-survival-its-a-good-time-to-rethink-your-space>



## Wilson School of Design cont'd

### Product Design Faculty – Sholto Scruton

- Sholto Scruton is currently building 4 custom tables for the Canadian Embassy in Tokyo and a credenza for the consulate in Belgrade that ship this month. In February, Sholto completed the feature exhibit for the Buildex tradeshow showcasing Passive houses throughout the province. In November last year Sholto was awarded the BC Achievement award for his work as a furniture designer. He is also currently designing outdoor chairs to complement the architectural aesthetics of the MacMillan Bloedel building design by Arthur Erickson in the 1960's.

### Product Design Faculty – Dr. Victor Martinez

- Victor Martinez is currently writing a paper for the journal *She Ji* with the topic of “What is design?” The journal's special edition is looking for contributions from diverse researchers to explore the multiple identities and realities defining our profession. For that purpose, Victor has been performing interviews with academics and designers, from India, Pakistan and New Zealand. The draft is still in writing process.

### Technical Apparel Design Faculty - Dr. Daniel Robinson

- Dr. Daniel Robinson is named as inventor (secondary), along with Lawrence Chee and Sam Jaffari of Lifebooster Inc. in the US Patent Application “Thermal Stress Risk Assessment Using Body Worn Sensors” [1827.03US]. The invention uses thermal sensors near the skin to measure “body ambient” temperature between the skin and clothing as a means of real-time thermal stress monitoring for individual workers in occupational settings.

### COMMUNITY ENGAGEMENT:

#### Richmond Career Day – Future Students' Office

- On January 16, the Wilson School of Design hosted two separate “mock classes” for a Career Day event on Richmond Campus hosted by the Future Students' Office.
- Heather Clark, Fashion Design & Technology program coordinator led a Solar Dyeing Workshop in the Textiles Lab using leftover food scraps to create a one-of-a-kind bandana. Students learned about suitable types of fabrics



for natural dyes and using food scraps in fun, innovative and sustainable ways.

- Facilitated by our Graphic Design for Marketing program coordinator, Carley Hodgkinson, students participated in a workshop described as: “What does it take to design a great logo? Come to a fun graphic design workshop to learn some tricks of the trade, and try your hand at designing your own personal wordmark.”

#### Surrey Open House

- On Feb 8, the Wilson School of Design participated in the annual Surrey KPU Open House. We presented sample student projects with student volunteers, staff and faculty on hand and interacted with a steady flow of event attendees interested in learning more about our programs.
- Participants had the opportunity to try their hand at designing their own custom pin using a range of supplied materials and our own custom-pin-making machines. This interactive activity created a lot of interest and a wonderful, unique hands-on activity.



#### Fashion Design & Technology – High School Visits

- On Feb 28 and Mar 12, Fashion Design & Technology Coordinator, Heather Clark and Program Assistant, Blair MacDonald visited Mountain High School in Langley and Archbishop Carney Regional Secondary School in Port Coquitlam. They spoke to textiles students from grades 9-12 about the program, what it means to work in the fashion industry and how to prepare for a post-secondary education in design.
- On Mar 12, the same team also hosted a group of students from the Yukon for a tour of the Wilson School of Design. Kyla Greve, the instructor who organized the tour and brought the students is alumna of the program. The tour focused on the various facilities the school offers and what a design program could look like for post secondary at KPU.

### Cinderella Project Boutique Day

- On Febr 9, Fashion Design & Technology / Fashion Marketing Program Assistant, Blair MacDonald, participated in the 21st annual Cinderella Project Boutique Day. The Cinderella Project is a federally registered, 100% volunteer-based charity founded in Vancouver in 1999. The organization's goal is to help break cycles of poverty by encouraging at-risk youth to stay in school and complete their high school education. They work to encourage and recognize outstanding young people from across the Lower Mainland who reach the milestone of graduation despite overwhelming adversity. Students who attend Boutique Day are provided with one-on-one mentorship with a volunteer "Godmother or Godfather", their choice of a graduation outfit, hair and makeup application, food, a goodie bag (filled with toiletries etc.) and formal photos to commemorate the day. The 2020 Boutique Day event was held at the Pinnacle Hotel Vancouver Harbourfront and hosted over 200 students. Blair helped with the alterations team and over 90 alterations were performed over the course of the event. This is Blair's sixth year in a row helping out.

### Interior Design - Giving Back – DTES Women's Shelter

- Interior Design faculty member, Erick Villagomez, recently launched a t-shirt in order to help raise funds for the Downtown Eastside Women's Shelter. The shelter relies entirely on its yearly events to fund the DTES meal program. Five dollars from every shirt made is donated to the shelter. The t-shirt is in honour of Dr. Bonnie Henry as a tribute to her kind and thoughtful approach to the pandemic. To purchase [jacksonsgeneral.com](http://jacksonsgeneral.com)



### OTHER COVID-19 INITIATIVES

#### Industrial Masks/Gloves

- The Wilson School of Design was thrilled to be able to donate industrial masks and gloves from our workshop, as COVID-19 began, and the call for supplies came from the community. We were happy to participate in a collective contribution from KPU to VGH. (<https://www.kpu.ca/news/2020/03/20/kpu-donates-supplies-hospitals-during-covid-19>)

#### Fabric Re-donation

- We were able to re-donate approx. 75 rolls of fabric from a previous donation from CYC Design Corp (Wings & Horns/Reigning Champ) to Royal Columbian Hospital for a home sewing network for gowns.

#### PPE/Ear Savers

- In response to an identified need from Vancouver Coastal Health, Victor Martinez, one of our esteemed Product Design faculty has spearheaded the production of over 1000 'ear savers' for frontline healthcare workers, using our 3D printing technology. The ear savers attach the mask straps that would otherwise go around the ears to small notches on the plastic devices, which then wraps around the head easing the discomfort behind the ears. Two Product Design students, Birk Zukowsky and Russell Kirstein, and one Interior Design student, Leo Zhuo, have also been using their personal 3D printers to help deliver the products. Five team members in KPU's Physics department are also involved, including Michael Chernoff, James Hoyland, Takashi Sato, Fergal Callaghan, and Flavio Ruiz-Oliveras.

<https://www.kpu.ca/news/2020/04/16/kpu-instructors-produce-%E2%80%98ear-savers%E2%80%99-local-hospital>

- In addition to responding to the request from VCH, Victor also fit in an extra production run to support the approximately 340 Faculty of Health nursing students who will be working at their practicum placements in May and June. Interim Dean of the Faculty of Health, Harj Dhesi noted that "these students work on the units alongside the nurses providing direct patient care. These are types of supplies that would not be available on the unit for them, but would support them tremendously".

The following reports from Student Services and International outline the key activities undertaken by the two departments under the Vice President, Students. It is with great appreciation and acknowledgement of the hard work, dedication to student success and commitment of all staff serving KPU within this portfolio that the following reports are presented.

In addition, notable recent meetings and conferences involving the Vice President, Students include:

### In person

- Co-Chaired the Indigenous Advisory Committee (IAC) meeting – March 3
- Active participant in the BC Council on Admissions and Transfer (BCCAT) meeting as a member of the council – March 13

### Virtual

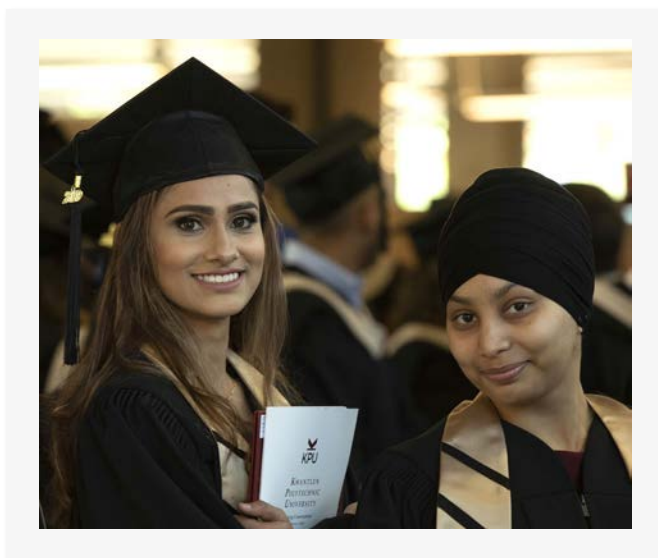
- Attended *Learning Forward* virtual meetings as President – March-May
- COVID-19 pandemic planning Working Group – March/April/May
- Organized and chaired meetings with Kwantlen Student Association (KSA) – March-May
- Meeting with Canada Star Secondary School re Dual Credit – April 7
- Surrey Urban Indigenous Leadership Committee meeting – April 8
- BC Heads of International meetings – April-May
- Campus Master Planning steering committee meeting – April 20
- Dual Credit presentation with *Maple Leaf International*

### *High School* (parents in China) – April 20

- Meeting with Emilie Hillier, Executive Director, Strategic Policy and Integration, Ministry of Education re Dual Credit – April 21
- Colleges and Institutes Canada COVID-19 Update – April 24, May 1
- CRM Project Steering Committee meeting – April 24
- EAB consultants meeting – April 28
- *Indigenous Works* meeting with Kelly Lendsay – April 29
- National Indigenous Peoples' Day – planning meeting – April 29
- Hanover consultants meeting – May 1
- Red Deer College VPA meeting – May 5
- Threat Assessment Team steering committee meeting – March 25, May 6
- WESTSSAA meeting – May 13

### Upcoming virtual meetings:

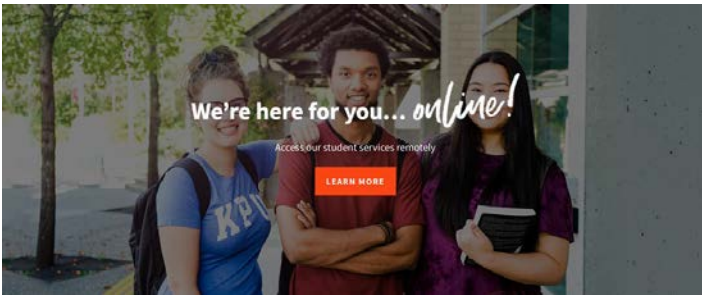
- BC Association of Institutes and Universities (BCAIU) – VP Students meeting, May 19
- Faculty of Educational Support and Development – Faculty of the Whole/AGM and Faculty Council meetings – May 27
- Surrey Education Summit planning meeting – May 29
- BCCAT Council meeting – June 3





# Student Services

The following activities and programs are underway across Student Services in alignment with the University's strategic vision and goals.



## FROM STUDENT AFFAIRS - JOSH MITCHELL, SENIOR DIRECTOR OF STUDENT AFFAIRS

As KPU responds to COVID-19 and has worked to shift academic programming online, Student Affairs departments also realized a remarkable transformation. Within the space of 2 weeks, all Student Affairs employees began working from home while, critically, providing continuous and uninterrupted service and support to KPU students.

While there remains much uncertainty with respect to how the coming weeks and months will take shape, Student Affairs departments have proudly committed to KPU students that we're here for you, especially during these unprecedented times.

### Student Affairs – Standing Out Online

In partnership with KPU's Marketing department, Student Affairs has taken an opportunity during this time of remote learning to create a fresh and consistent look throughout all of its service area homepages, reminding and encouraging our students that "We're here for you...Online." <https://www.kpu.ca/current-students>

### Career Development Centre (CDC)

The Co-op team has compiled and posted COVID-19 Co-op FAQs to help both students and employers navigate through these challenging times and continues to post Co-op roles for Summer and Fall semesters. To date, 29 students have secured work terms for Summer 2020.

### Co-operative Education and Work-Integrated Learning Canada (CEWIL) Accreditation

In Summer 2019, KPU's Career Development Centre submitted a comprehensive application for accreditation approval from Co-operative Education and Work-Integrated Learning (CEWIL) Canada and are delighted to announce that they have recently received accreditation for their Co-op programs.

## New Student Online Orientation Launches for Summer Semester

Due to COVID-19, KPU's Orientation & Transitions department quickly pivoted the Summer Orientation programming to create a brand new online orientation for new students, launching this interactive Moodle course at the end of April. As of May 5<sup>th</sup>, over 250 incoming students have accessed the course, also taking part in virtual office hours to ask questions about getting started at KPU.

This program also includes an opt in e-mentorship program with trained Orientation Leaders as mentors, and as of May 6<sup>th</sup> about 50 students have opted into the program.

### My SSP by keep.meSAFE

The keep.meSAFE program and the My SSP app were launched a month ahead of schedule, to help provide support for KPU students and staff during this time. My SSP provides all KPU students with 24/7 access to a large, diverse network of professional counsellors, matching students' unique circumstances with a counsellor who understands these experiences, in the preferred language and culture of the student. Counsellors can provide immediate support and referral to address a range of concerns, including referral to KPU's in-house counselling and other student services.

My SSP can also be used by faculty and staff to consult when dealing with a student in distress, and can be accessed through the app or by phone. <https://www.kpu.ca/keepmesafe>

### SAFA distributes unprecedented funding support

Between March and April, KPU's Student Awards & Financial Assistance department disbursed approximately \$900,000 to KPU students in bursaries. This is equivalent to what SAFA typically spends within a year.

Between spring bursary funding, COVID-19 funding provided by the KSA and KPU (totaling \$200,000), Guard.me emergency funding for International students, and the government emergency bursary, Financial Aid Advisors were able to support over 1,500 KPU students with their financial needs for the spring semester. SAFA continues to work with provincial and federal bodies to ensure students receive information about new financial aid programs in Canada, and continues to work with students to help aid them in this time of work shortage and financial uncertainty.

### KPU Career Day

Career Day, an on-campus opportunity to connect students to employers, was held mid-March at KPU Surrey and Richmond. Even though this was at the precipice of a pandemic, the event experienced a strong turnout and students were able to network with employers and get a leg up on future employment. The Career Development Centre hosted 16 employers in Richmond and 30 employers in Surrey, despite 8 pandemic-related cancellations.

## Student Services cont'd

### Sport & Recreation

The Sport & Recreation department is committed to ensuring the health and wellness of KPU students and employees. To support the community in adjusting to a new routine at home, Sport & Recreation has developed a web based delivery model to offer supports such as fitness video routines, recreational ideas, nutritional recipes and general wellbeing resources. Sport & Recreation will continue to develop and expand services to help people thrive in the comfort of their own spaces at this time. The *At Home* webpage is updated with new content weekly, found at [www.kpu.ca/sportrec/athome](http://www.kpu.ca/sportrec/athome).

### Multi-Faith Centre

The Multi-Faith Centre currently has six dedicated chaplains of different faith and secular backgrounds. Though unable to host their regular on campus office hours, the chaplains continue to support the KPU community through online appointments booked through the MFC webpage. Also newly added is a question submission option for anyone who might have anonymous inquiries with regards to their spiritual wellbeing. <https://www.kpu.ca/multifaith>



### FROM THE OFFICE OF THE REGISTRAR- ZENA MITCHELL, REGISTRAR

#### Introducing: Electronic High School Transcript Exchange

The Registrar's Office Admissions team worked collaboratively with the BC Ministry of Education and Education Planner BC on this provincial initiative to enable applicants to request their BC high school transcript be sent electronically through the Student Transcript Service to KPU, which is then pushed directly into Banner.

#### New Opt-Out Process for KSA Medical & Dental Coverage

The Office of the Registrar has recently worked with *Gallivan*, KSA's Extended Medical and Dental insurance provider, to change the way that students opt-out of their coverage, allowing students to now opt-out forever, instead of having to opt-out every year.

#### Recognition

- Terri Taylor, Associate Registrar, attended the annual Ad Astra Client Advisory Board (virtual) meeting in April. The meeting included a roadmap of new product development and client support initiatives, and a session devoted to various scheduling strategies for use during the COVID-19 pandemic.
- Melissa Krahn, Administrative Coordinator, Career Development Centre, was elected to represent Professional Support Staff on Senate, with her new term beginning in September.



# KPU International

The following activities and programs are underway with KPU International in alignment with the University's strategic vision and goals.



This new mural at the entrance to KPU International at the Surrey campus was painted by Alison Curtis, a KPU Arts student.

## RESPONSE TO COVID-19

### Transition to Virtual Recruitment

The impact of Covid-19 has severely impacted recruitment activities all over the world. While all in-person fairs and events were cancelled, KPU International acted rapidly to develop strategies for virtual recruitment.

KPU International has conducted over 150 virtual agent trainings and social media webinars in 10 different languages to thousands of agents and prospective students over the last two months. Instagram Live has been a powerful tool to reach the young population around the world. The KPU International team is dedicated to hosting live sessions to reach potential students by running sessions from 6:30 am to 11pm to align with time zones in target markets.

### Changes in Admissions Practices

The impact of COVID-19 not only affects recruitment efforts, but also impacts international admissions processes. The admission requirement for students to mail in their official hard copies of transcripts became impossible in many countries. Many countries and schools were and continue to be in complete lock-down, including shutdown of courier and postal services. KPU International worked with the Office of the Registrar to further expand our SCOOT (scanned copies of official transcripts) practice to all applications, which were originally accepted only for open intake programs. If hard copies of transcripts are not available, international students can obtain conditional admission to KPU with a scanned copy of their transcript. The condition is lifted once students submit the official hard copy of the transcript.

Due to the closure of many English language testing centers around the world, Senate approved the proposal to temporarily accept Duolingo to fulfill KPU's English language

requirement. Duolingo is a 100% online test which is broadly accepted as alternatives to IELTS or TOEFL by many institutions. Within 10 days of this announcement, KPU International has received 10 test results – all from applicants in emerging and target markets.

## PARTNERSHIP ACTIVITIES

- Universidad ORT, Uruguay – KPU and ORT renewed their Student Exchange Agreement for another three years.
- Spring Partnership Newsletter – All KPU partners received a communication offering updates and words of support during these exceptional times.
- Mexico - Global Development Manager Natasha Fernandez met virtually with all three Canadian Trade Commissioners from Mexico focused on education portfolios. Discussions revolved around updates and future opportunities for virtual exchange with partners.

## MOBILITY FUNDING

- KPU International submitted two applications to Global Affairs Canada's Canada-ASEAN Scholarships and Educational Exchanges for Development (SEED) with partner institution Tarlac Agriculture University (Philippines). SEED scholarships are facilitated through institutional collaborations and student exchange agreements between Canadian and ASEAN institutions. The funding contributes to all of the UN Sustainable Development Goals. Successful recipients from the ASEAN region will receive up to CAD \$10,200 for an undergraduate exchange semester at KPU in the 2020/2021 academic year.
- The Emerging Leaders in the Americas Program (ELAP) scholarships provides students from Latin America and the Caribbean with short-term exchange opportunities for study or research, in Canada, at both undergraduate and graduate levels. KPU received 11 applications from seven partners across four countries.

## CONFERENCES

### Languages Canada 2020—Vancouver, BC, Feb 23-26

- Members of KPU International and ACA attended the annual Languages Canada conference. KPU International Global Development Manager met with the Specialist Academic Innovation, from the Ministry of Foreign Affairs, Mexico during the conference to discuss KPU's participation in their Indigenous Canadian Grant Program.

## ADVISING

- In collaboration with Central Advising, the KPU International Advising team reached out to 222 international students who were placed on Academic Probation or Continuing Academic Probation after the Fall 2019 semester to provide guidance on how to improve their academic performance and how to stay on track for their overall experience at KPU.



## International cont'd

- Over 500 students attended the Registration Webinar sessions hosted by international education advisors in March, 2020.
- A new pathway tool was launched where students and staff can enter English language testing scores to see their pathway level and recommended courses for registration.

### STUDENT LIFE

- KPU International Student Life started the year by hosting a Welcome Party for incoming exchange students and their Global Buddy Mentors. The event had icebreaker games, food and a presentation about life at KPU. It was an excellent opportunity for the exchange students to meet their student mentors.



*Global Buddy Program Welcome Party*

- On Jan 23 KPU International partnered with the Department of Language and Cultures to host a Chinese New Year Celebration on the Richmond Campus. Students from the Maple Leaf High school, Study Abroad, the Kwantlen Student Association, and Guard.me were invited to the event and enjoyed many beautiful dances from performance companies around Vancouver. The event was well attended by students, staff and faculty.



*Chinese New Year Celebration*

- On Jan 30 KPU International held their annual trip to FlyOver Canada and the Hop-On Hop-Off Vancouver tour. Student feedback was that they appreciated having a chance to learn more about their community and to meet new people.

### ONLINE ORIENTATION SESSIONS

- Though Summer 2020 in-person orientation was cancelled due to COVID-19, the International Student Life team welcomed incoming international students with live orientation sessions hosted via Moodle. Thanks to the collaboration and support of the Learning Technology team, International Advisors, and volunteers! Volunteers

answered incoming students' questions and shared stories about their personal experience as a current international student at KPU. Approximately 150 students participated in the orientation.

### INTERNATIONAL RECRUITMENT AND ADMISSIONS

- Carole St Laurent, AVP International and Khoi Truong, Recruitment and Admissions Coordinator attended a CIGan led the Study in Canada mission in the Philippines in March 2020, prior to the outbreak.



- Khoi also visited Indonesia to attend EduCanada events and meetings with key agents in the region.
- In order to meet enrolment target numbers for summer, KPU received a large number of applications. The total admitted number as of March 4<sup>th</sup> was 1272. However, due to COVID-19 and the offering of classes moved to remote learning, the majority of new international students chose to defer their studies to later semesters. Approximately 350 new international students chose to attend their first semester online for Summer 2020 session.

- KPU International attended an event in Kazakhstan for the first time this past January. The International Recruitment and Admissions Coordinator, Zlata Trefilova, attended two student fairs along with the ILAC Canada Partnership Forum in the cities of Almaty, Nur-Sultan, and Atyrau. It was a great opportunity to meet with current and prospective agents in order to strengthen KPU's presence in the CIS region. As a result, KPU received not only its first ever application from Kazakhstan, but five in total.



- In South America, KPU is strengthening its ties with agencies in Brazil, Colombia and Mexico. KPU International is working with a Brazilian communications company on a digital marketing campaign. In February 2020, Alessandra Gava, Recruitment and Admissions Coordinator, attended an extensive tour in Colombia with partner, Study Union, participating in student fairs, and training all their sales staff.
- India continues to be the top source country. Uttkarsh, Recruitment and Admissions Coordinator for South Asia, met with agents to discuss recruitment efforts in different regions of India as well as recruiting students with high academic achievement and academic preparedness.

# Office of the Vice President, External Affairs

## GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

### PROVINCIAL AND GOVERNMENT ACTIVITY

Advocacy and communications with both levels of government have been focused on student support and overall support of the post-secondary sector as we navigate unprecedented issues due to the COVID-19 pandemic.

Advocacy at the federal level is being conducted primarily by our three sector associations:

- Universities Canada
- Colleges and Institutes Canada
- Polytechnics Canada

Each of these associations is working tirelessly on behalf of our sector and their joint efforts were rewarded when the federal government announced [\\$9 billion in support](#) for post-secondary students and recent graduates, including the Canada Emergency Student Benefit, the Canada Student Service Grants, broader eligibility for student financial assistance, and expanded work placement opportunities.

## MEDIA AND COMMUNICATIONS

### OVERALL

Supporting communication efforts around KPU's response to the Covid-19 pandemic has been a major part of the work of the Communications team over the past two months. This has included responding to inquiries from a range of media, including national outlets such as the CBC and the Globe and Mail. Elsewhere on the media front, Communications supported the Faculty of Trades and Technology in a profile of its Youth Train in Trades program, creating videos for the BFA Grad Show and the FIND Program at WSD. Communications is also supporting the Office of Research facilitating articles and videos.

While the pandemic has disrupted the normal flow of stories and activities that make news for KPU, the Communications office has adapted by searching for stories that talk to how the university has supported the wider community in responding to the pandemic. The office has also taken this opportunity to make progress on long-term projects designed to improve the effectiveness of communications across the university.

Our web content work has included planning for projects involving the Bio Innovation Lab, the Faculty of Trades and Technology, and KPU International, while securing approval for project plans involving Sustainable Food Systems and Security, Human Resources, and the Future Students Office. Work is now taking place to activate those approved plans.

### Communication Initiatives:



#### Facebook news activity Jan. 21 - May 8, 2020

News posts: 17	Impressions: 73,173
Social actions: 1044 (reactions, shares, comments)	Engagement: 6729 (views, clicks, likes, shares, comments)



#### Instagram news stories Jan. 22 - May 8, 2020

News stories: 54	News Posts: 5
Impressions: 100,008	Impressions: 26,699
Total reach: 20,727	Total Reach: 20,727
Actions: 1623 (shares, views, likes, replies)	Actions: 509 (shares, views, likes, replies)



#### LinkedIn news activity Jan. 22 - May 8, 2020

News posts: 16	Social actions: 1657 (likes, comments, shares)
Impressions: 98,919	Clicks: 2301
New followers: 74	Video views: 1368



#### Twitter activity Jan. 22 - May 8, 2020

Tweets: 26	Impressions: 85,501
Profile visits: 936	New followers: 30
Mentions: 64	



We supported this effort locally with communication to our MPs and MLAs.

Not surprisingly, information from both the Provincial Health Officer and Chief Public Health Officer of Canada has become of prime importance in informing the university's COVID-19 response, and we are now continually monitoring these two resources, along with messaging from Fraser Health and Vancouver Coastal Health.

### COMMUNITY ENGAGEMENT ACTIVITY

This role has shifted significantly in the COVID era, but the VP, External Affairs continues to connect virtually with key stakeholder groups, including our city governments, Chambers of Commerce and Boards of Trades and other business organizations. Much of this connection focuses on synergies that are developing as the province embarks on a slow, thoughtful and evidence-based restart of the economy.

### COVID-19 COMMUNICATIONS

We continue to update the [KPU COVID-19 Response webpage](#) to ensure that our employees and students have a single point of entry for COVID-19 information and how it has impacted university operations.

## Office of External Affairs cont'd

### High Performing Social Media Posts:

#### Top Tweet earned 2,415 impressions

Fine arts instructor Ying-Yueh Chuang has two beautiful pieces in the [@MOA\\_UBC](#) Playing with Fire exhibition. She used her experience of class and learning to create the extraordinary ceramic pieces. Learn more [kpu.ca/news/2020/01/2...](https://kpu.ca/news/2020/01/2...)  
[pic.twitter.com/Fb6r7B2pdh](https://pic.twitter.com/Fb6r7B2pdh)



5 9

#### Top media Tweet earned 1,699 impressions

The Lifespan Cognition Lab [@KwantlenU](#) is conducting a unique study uncovering how peoples' thought processes change over time. It's a long study spanning up to eight years and headed by a Canada Research Chair grant recipient. Learn more [kpu.ca/news/2020/02/0...](https://kpu.ca/news/2020/02/0...) [@KPUArts](#)  
[pic.twitter.com/FcUryREb8C](https://pic.twitter.com/FcUryREb8C)



3 4

**KPU** Kwantlen Polytechnic University  
Published by Sucheta Singh [?] · January 27 · 🌐

Two extraordinary ceramic pieces by KPU Fine Arts instructor Ying-Yueh Chuang are featured at the Museum of Anthropology along with 10 other B.C. artists. Learn about how she used her experience with learning and class to create the pieces over the years.  
<https://www.kpu.ca/.../years-making-kpu-fine-arts-instructor-...>

KPU Fine Arts instructor showcases at MOA  
01:29

✔ **Get More Likes, Comments and Shares**  
When you boost this post, you'll show it to more people.

3,045 People Reached      208 Engagements      [Boost Post](#)

👍❤️ 38      5 Comments      6 Shares

**KPU** Kwantlen Polytechnic University  
Published by Sucheta Singh [?] · February 12 at 1:50 PM · 🌐

**Surrey Now-Leader Newspaper**  
February 12 at 11:55 AM · 🌐

In honour of #22 and #33 on their jersey-retirement night, a flashback to the day in Surrey when Kwantlen Polytechnic University honoured the two Canuck players.  
[#Sedins](#) [#Canucks](#) [#SurreyBC](#) Kwantlen Polytechnic University

SURREYNOWLEADER.COM  
**VIDEO: Sedin twins receive honorary degrees from KPU in Surrey - Surrey Now-Leader**

4,626 People Reached      369 Engagements      [Boost Unavailable](#)

👍❤️🙌 Maryann Chioma Nkeonye, Ravneet Bikram Gill and 73 others      14 Shares



# Office of External Affairs cont'd

**KPU** Kwantlen Polytechnic University  
39,126 followers  
1mo · Edited · 🌐

Faculty and staff come together to donate much-needed supplies to health care workers dealing with #covid19 at local hospitals.



KPU donates supplies to hospitals during COVID-19  
kpu.ca

👍❤️👍 314 · 8 Comments

**KPU** Kwantlen Polytechnic University  
39,051 followers  
1w · 🌐

Andhra Goundrey graduated from [The Wilson School of Design at Kwantlen Polytechnic University](#) and now, she is Dean of the school. Learn more about her full-circle journey in the link below.


Fun fact: Andhra grew up in Richmond and was part of the Steveston Judo Club where she also earned her black belt in judo.



KPU alumna is now the Dean of the Wilson School of Design  
kpu.ca

👍❤️👍 284 · 51 Comments

**KPU** kwantlenu



[View insights](#) [Create Ad](#)

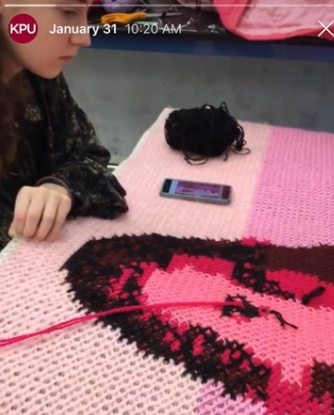
👍💬📍

👍👍 Liked by kpucdc and others

kwantlenu The @ksacouncil and KPU are donating

🏠 🔍 + ❤️ 👤

**KPU** January 31 10:20 AM



A sneak peek of the BFA show coming up in April. The students are creating their pieces right now.

@KPUARTS

Seen by 1,473

👍👤👁️👉

**KPU** January 31 11:45 AM



A big congratulations to KPU honorary degree recipient Christine Sinclair on being the all-time leading goal scorer!!

Seen by 1,361

👍👤👁️👉

**KPU** March 30 3:17 PM


Please see the latest message from KPU President Dr. Alan Davis on the COVID-19 response at KPU.

Link In Bio

👍👤👁️👉

**KPU** February 12 4:18 PM

#22 and #33 jersey retirement tonight  
#thankyousedins



Did you know Daniel and Henrik Sedin are KPU honorary degree recipients?

Seen by 1,603

👍👤👁️👉

## Office of External Affairs cont'd

Media training, key message prep, response statements, interview facilitation included these topics:

Science World Speaker Series, Arts Speaker Series, umbrella designs, student numbers, student loans, book release, Bollywood, COVID-19, security on campus, nutrition, social media, YWCA nominations, KDocs, new Dean, weather, geo-forum, bullying, fashion show, Indigenization, service animals, u-pass, KPU Open House, housing market, COVID-19, mental health.

### Events Attended:

- Post-budget forum with Carole James at Richmond Chamber event.

### KPU media coverage – Jan 22 to May 8, 2020

Facilitated media requests from and/or received coverage in:

*Link Newspaper, Indo- Canadian Voice, WY Daily, BC Local News, Asian Journal, Study Travel Magazine, PapoCult, Sooke News Mirror, Salmon Arm Observer, Peace Arch News, Akhbarak, Alam Almal, Emeknes, 6060 News, The Province of British Columbia, Gulf365, Newstrotteur, Le Devoir, GDA, Caracol Radio, BC Business Magazine, Education News Canada, Big News Network, Neuroscience News, NewsGram, NationTalk, Surrey Now -Leader, Daily Hive Vancouver, The Tyee, The Gateway, Vancouver Sun, The Province, Aldergrove Star, Cloverdale Reporter, North Delta Reporter, Fraser Valley News, Posts Careerengine, Ab Noticias News, Direito & Negócios, PR Newswire, WprostZdrowie, The Georgia Straight, El Español, Times Colonist, Psych Central, Medium, AGF.nl, Newspaper24, AsiaOne, Yahoo Style Singapore, Yahoo Malaysia, La Revista Vision, Bésame Colombia, ECOTicias, Auto Service World, Nelson Star, Mirage News, Fresh Plaza, The Tri-City News, Le Quotidien, Le Soleil, The Entrepreneur Fund, Journal Métro de Montréal, Le Devoir Media, LaPresse.ca, Canadian Press, NewsGram, Conservative Junction, Free Malaysia Today, Headtopics, Bangla Mirror, Daily Sun, Africans Live, New York Indian, Tampa Bay Indian, Richmond News, EIN Presswire, Small Business BC, Price Tags, Scout Magazine, SingTao, Narcity, Technology Networks, Darpan Magazine, Mononews, Medical Xpress, Delta Optimist, Academia Group, Investor Group, Mingshengbao, KLIK Magazine, Vancouver is Awesome, BCIT News, The Runner, Vancouver Courier, Burnaby Now, Darpan Magazine, Stockwatch, Health Medicine Network, Associated Press, Asia One, JWN Energy, The Guardian Nigeria, Journey Line Newspaper, University Affairs, CTV British Columbia, L'Eau Vive, Chilliwack Progress, CFX 1070, Victoria News, Westcoast Food, Metro UK, Agriculture Monthly, Clearwater Times, Powell River Peak, Findance.com, Quotidiano de Ragusa, Progressive Dairyman Canada, CBC Vancouver, CBC News, BCIT News, Canadian Beer News, Rabble.ca, Québec Science.*

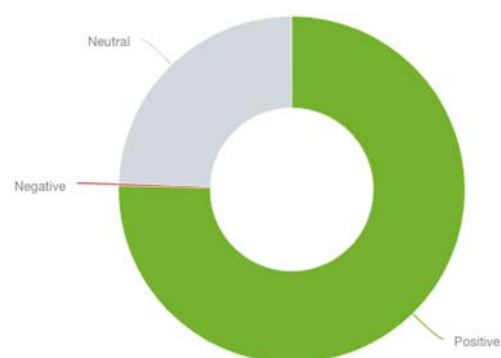
The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (Jan 22 – May 8). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.

Media exposure during this period totaled 921 mentions, divided into 642 positive and 181 neutral. (source: Meltwater).

During this reporting period, Communications issued eight media releases and web stories, and one video:

- April 1 – 30: One media release
- Mar. 1 – 31: Four media release
- Feb. 1 – 29: Three media releases and three web stories
- Jan. 22 – 31: One web story and one video

The following is a list of the KPU media releases and the web stories issued during this reporting period. Media advisories and videos are not included.



### April 2020

Apr 16	KPU Instructors produce 'ear savers' for local hospital
--------	---

### March 2020

Mar 27	KSA and KPU donate \$200,000 for KPU students during COVID-19 pandemic
--------	--

Mar 24	Summer 2020 Semester at KPU – alternative delivery of classes only
--------	--

Mar 20	Summer 2020 Semester at KPU – alternative delivery of classes only
--------	--

Mar 09	KPU instructors nominated for YWCA Women of Distinction Awards
--------	--

## Office of External Affairs cont'd

### February 2020

Feb 26	KPU alumna is now the Dean of the Wilson School of Design
Feb 21	KPU accounting students shine in competition
Feb 20	Geo-Forums at KPU tackle transit and mobility South of the Fraser
Feb 18	Next KPU Science World Speaker Series: science and art collide
Feb 13	KPU course helps students with disabilities get ahead
Feb 06	KPU's Canada Research Chair and the lifespan study

### January 2020

Jan 27	Years in the making: KPU Fine Arts instructor showcases at MOA
Jan 16	KDocsFF 2020 Film Festival fights for the truth
Jan 07	Sci-fi meets Bollywood at the next KPU Science World talk

### OFFICE OF ADVANCEMENT

Since the last board report, the Office of Advancement has raised \$656,534. New major gifts (\$10,000 or greater) received since the last board report include:

The effect of COVID-19 on the business operations of the Office of Advancement have changed the way we fundraise. We are unable to have face-to-face interactions with our donors and donor prospects, but we have been using this time to focus efforts on reaching out to donors electronically and by phone to update constituents on the steps KPU has taken during this unique time.

We are also focusing on the financial need of our students during this time. When the Kwantlen Student Association donated \$100,000 to establish two COVID-19 Emergency Bursary funds, KPU match that donation with an additional \$100,000. These announcements triggered additional unsolicited gifts to these funds. Many of these gifts were made by staff and faculty, which were match by the KPU Foundation via the Family Campaign. Additionally, on May 12, an appeal to all KPU Alumni to support the COVID-19 Emergency Bursary funds will launch.

On February 23, the Office of Advancement in association with the Faculty of Arts and the Punjabi Language Education Association (PLEA) hosted a Mother Language Day event, which was attended by more than 150 people in the Spruce Atrium. Guests heard readings of original stories, poetry, and songs from local high school students and community leaders. KPU donors and supporters of the Languages and Cultures program, Paul and Jas Binning from the Deepak Binning Foundation assisted in hosting the event for the community.

All fundraising events have been cancelled and we do not anticipate being able to host in-person events for donors this year. We are beginning to build contingency plans for donor stewardship for the coming year and identifying way that we can demonstrate impact to our donors through virtual reporting.

Advancement Officer Sherri Magson has been promoted to the Director of Advancement position effective February 24, 2020. A search is underway to fill the vacated Advancement Officer position. Sherri will lead the operational management of front-line fundraisers.

Donor	Amount	Area of Support
Kwantlen Student Association	\$100,000	COVID-19 Emergency Bursary Fund (\$50,000 for International, \$50,000 non-specific)
BC Housing Management	\$30,000	Trades Bursaries
Real Estate Foundation of BC	\$23,000	Institute of Sustainable Food Systems
Anonymous	\$15,000	Greatest Need
Joakim Nilsson	\$10,000	Endowed Scholarship
Wellspring Charitable Foundation	\$125,000	Annual Awards and Endowment to support Traditional Chinese Medicine
Lululemon athletica	\$23,268	Gift in-Kind (Design)
Vancouver Foundation	\$12,000	George Hardy Award
Carleton University	\$10,500	SSHRC Small-scale Food Process
Bonnie Green	\$10,000	Gift in-Kind (Library)
KenDor Textiles	\$10,000	Scholarships (Design)



### ALUMNI AFFAIRS

#### EVENTS AND ACTIVITIES

##### Alumni Affairs office

The office team is now working remotely from our respective homes. We have established a good working routine fully utilizing video conferencing. The office anticipates being able to fulfill all deliverables with the exception of Convocation and an in-person AGM event. We continue to be able to respond to alumni, staff, faculty and students as usual.

##### Data Systems Administrator position

We are pleased to announce that Bonita Goddyn is the successful candidate for this position, which will support both the Advancement and Alumni Affairs Offices. Reporting to the Director of Advancement, Bonita is responsible for the data management of both alumni and donors, setting up policies, streamlining our data systems and bringing best practices to our work.

##### LiveAlumni

Alumni Affairs has purchased a service provided by IntellectSpace Corp, a leading provider of current self-reported employment data for KPU alumni through LinkedIn. LiveAlumni comes highly recommended by our cohorts at other post-secondary alumni offices. Over 32,000 business records will be imported into our alumni database.

##### Alumni Association meetings

The KPUAA is busy on many fronts. The board recently struck several working groups. The Affinity Partner RFI Task Force will review proposals for alumni life insurance program. The Alumni Social Media Task Force is researching the feasibility of creating an alumni Instagram social media channel, and the KPU Ring Program Task Force is proposing to establish a ring for KPU alumni.

Also, David Dryden, Chair is currently leading the search for KPU's new Chancellor and the KPUAA Tribute Committee will soon strike a Distinguished Alumni Award Selection Committee.

##### 2020 Distinguished Alumni Awards

The KPUAA Tribute Selection Committee and the Executive Committee approved a two-week deadline extension for the Distinguished Alumni Awards and Outstanding Young Alumni award nominations. The Selection Committee comprised of faculty, staff, and alumni has been stuck and will meet remotely to adjudicate the awards. The committee's recommendation will be brought forward to KPUAA for approval at their June board meeting.

The Future Alumni Award winner is selected through the Student Leadership Awards adjudication. Nancy Armitage will sit on the committee to help determine this year's Future Alumni Award recipient.

#### Alumni Chapters

- HRMT Alumni Chapter – Collaborated with the HRMT department Faculty, David Harvey to hold an inaugural HRMT PD conference on Feb 21, 2020. The conference was attended by 80 alumni and students. The Alumni Affairs office supported all marketing communications.
- Wilson School of Design Alumni Chapter – With support from the Alumni Affairs office, the Chapter executive held a meeting of interested alumni on Feb 20, 2020. The meeting was attended by 12 alumni with an evening of brainstorming and discussion for the direction of the chapter.
- Accounting Alumni Chapter – The Chapter held an alumni student networking event on March 6, 2020. The event was well attended by 80 individuals. Michael Chang, KPU Alumni Association board director spoke on behalf of the KPUAA.
- Sustainable Agriculture Alumni Chapter – Interested faculty/alumni in Richmond met to discuss the procedures for setting up a chapter. Alumni Affairs will work closely to support their efforts.
- Psychology Alumni Chapter – Alumni Affairs met with Levente Orban, a psychology faculty member and alumnus. We began discussion on next steps to create a chapter. A survey to psychology alumni will determine interest.
- International Alumni Chapter - A second meeting was held with Carol St. Laurent, VP International to move the International Alumni engagement initiative forward. As now Alumni Affairs has a robust communication platform in place.

#### Alumni Website ([alumni.kpu.ca](http://alumni.kpu.ca))

The new alumni website launched in January provides additional functionality for communications with alumni. In addition to a dedicated website, email blast, newsletters, forms and event registration. It also supports the University Foundation with an online giving platform. The launch included a postcard mailing to our 53,000 valid mailing addresses, a social media blitz and a launch email blast to our 33,000 alumni email addresses. All included calls to action. Traffic to the site has been steady. We have implementing Google analytics so that we can report on activity moving forward.

#### Alumni eNewsletter

We have re-established the monthly eNewsletter after an 18-month hiatus. It will be delivered to our 33,000 alumni.

#### KPU Alumni Magazine

The third issue of the magazine was delivered to 20,000 alumni mailboxes on April 5. The online version now lives on the alumni website and has been posted on alumni social media

## Office of External Affairs cont'd



channels. It can be viewed at [alumni.kpu.ca/magazine](http://alumni.kpu.ca/magazine)

### Alumni Advertising Campaign

Alumni featured in the Alumni Magazine will be highlighted in a \$50,000 advertising campaign, which includes Bus Transit signs throughout the Lower Mainland. Stephen Kronstein and Sam Stringer were selected for this campaign. Both were featured in the Magazine. *(side pictures)*

### KPU Alumni Social Media

Posts on KPU Alumni Twitter, Facebook, and KPU LinkedIn have been ongoing. A digital media communications calendar was established to help guide this process. Further development per the Business Plan has commenced.

### Alumni Perks

We are in the process of transitioning to a mobile app for the alumni benefits program.

### EVENTS AND ACTIVITIES:

Canadian Council for the Advancement of Education (CCAEE) The class of 2020: Challenges in Transitioning Students to Alumni – Manager of Alumni Affairs Nancy Armitage participated as a panel speaker with five other nationally recognized alumni engagement professionals to talk about alumni engagement reimagined in the time of COVID-19. Over 400 alumni professionals attended.

### KPU Alumni Association Ambassadorial Report

KPUAA board members attended the following community events representing both KPU and KPUAA.

- Richmond Chamber of Commerce Business Excellence Awards – Nov 21, 2019
- Semiahmoo Secondary: Grade 10 Planning Students – Dec 18, 2019
- Joseph and the Amazing Technicolor Dreamcoat – Dec 12-31, 2019
- South Surrey/White Rock Chamber Business Excellence Awards – Feb 12, 2020
- Small Business BC Awards Gala – Feb 21, 2020
- 2020 Celebration of Care – Feb 22, 2020
- Accounting Alumni Networking Event – Mar 6, 2020
- BC Government Economic Address with Premier John Horgan – Mar 10, 2020

### COMMUNICATIONS

The Alumni Affairs office supported a number of communications to alumni as follows:

Message subject:	Send date:	Recipients:	Opens:	Open rate:
It's here!! Read the latest issue of the KPU Alumni magazine	2020-04-24	30794	4216	13.69%
Awards nomination deadline extended	2020-04-15	31011	6058	19.54%
Awards nomination deadline extended	2020-04-15	76	35	46.05%
Your April Alumni Newsletter	2020-04-09	31066	4917	15.83%
A Message from KPU President Alan Davis to our Alumni and Donors	2020-04-06	3373	1373	40.71%
A message from KPU President Alan Davis	2020-04-02	31117	7962	25.59%
Your KPU Alumni Benefits Card request	2020-03-30	59	51	86.44%
Your KPU Alumni Benefits Card request	2020-03-26	59	49	83.05%
Congratulation to the Class of 2020!	2020-03-10	1254	749	59.73%
Welcome to your new KPU Alumni eNewsletter	2020-03-02	31054	6597	21.24%



# Office of External Affairs cont'd

## ALUMNI SOCIAL MEDIA

### KPU Alumni Facebook

Alumni Page likes as at Apr 30—725  
 Page likes—net increase since Mar 01—5  
 Total Impressions 297  
*(posts appearing on a persons FB page)*  
 Unique Users 269  
 Engaged Users 31  
*(Liked, commented or shared)*



### KPU Alumni Twitter

Total followers 927  
 New followers 8  
 Number of tweets 18  
 Tweet Impressions 5,987  
 Profile visits 227  
 Mentions 18  
 Impressions 1,145  
 Engagements 11  
 Most popular tweets



### Most popular post:

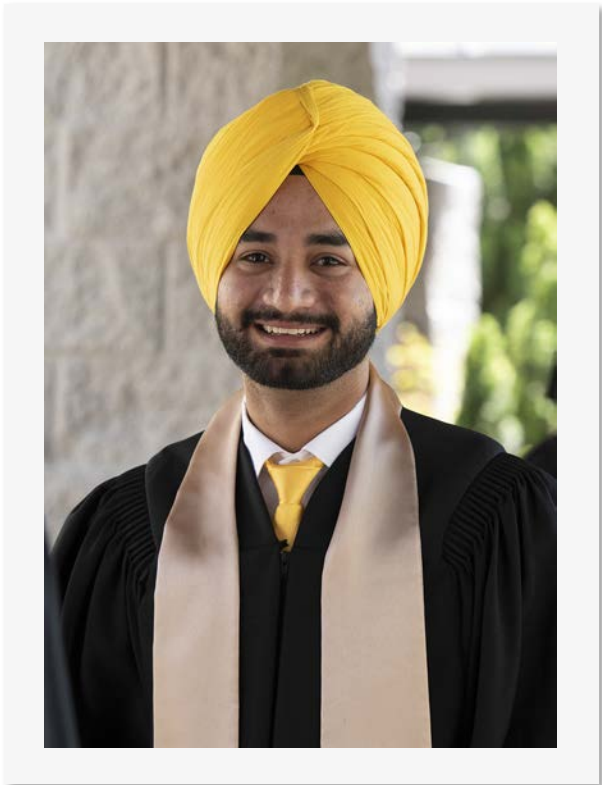


### LinkedIn Alumni Group

Number of Members as of Apr 30 916  
 New Members since Mar 01 2  
 Number of posts 3

### LinkedIn Alumni Page

Number of members as at Apr 30 360  
 New members since Mar 01 36  
 Number of posts 15







# Marketing & Recruitment Board Report

Jan 1 - April 30, 2020

## Applicant Numbers

Domestic Applicants as of April 29, 2020

2019 Summer	2020 Summer
1254	1254

2019 Fall	2020 Fall
5450	5034



## Marketing

### MARKETING AWARDS

The marketing department is so happy to share that KPU won 3 awards in the 35th Annual Educational Advertising Awards! These awards are open internationally. Other Canadian post-secondary entrants include BCIT and Niagara College and neither of them won awards this year. Categories include digital, print, multi-media campaigns that are judged by industry professionals.

**BRONZE**  
Student Viewbook



**GOLD**  
Outdoor Advertising  
(Skytrain wall mural)



**SILVER**  
Collateral Material  
(Guildford Mall mural)

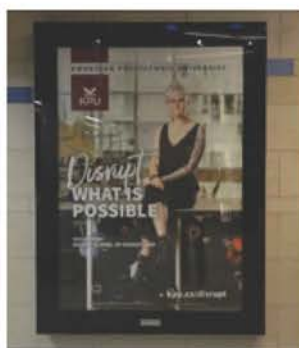


### ADVERTISING

KPU advertising campaigns have been running since late fall on TV, Radio, Skytrain, Bus Shelters and digital billboards. In addition, digital ads promoting our KPU brand as well as individual faculties and programs have been running for the past few months.



Granville Skytrain station  
Skytrain Poster



Skytrain Poster

### INTER CAMPUS SHUTTLES

In collaboration with the Kwantlen Student Association, new graphics were recently designed and installed on the 3 new campus shuttles. These KPU branded shuttle buses act as moving billboards, for our external community to recognize and become more aware of KPU.



Marketing *continued*

ADVERTISING *continued*

TRANSIT SHELTER ADS



DIGITAL ADS

**KPU** Kwantlen Polytechnic University  
Sponsored

Discover what is possible at KPU.  
With programs and courses in business, health, design, arts, and beyond, horticulture, trades and more, there's something for everyone.  
Check out our program guides and learn more!

**Discover WHAT IS POSSIBLE**

KPU/CA  
Welcome to KPU  
Where thought meets action. [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Our Health Care Assistant program is designed to provide students with the opportunity to develop the knowledge, skills and values necessary to function as caregivers in a variety of healthcare settings.  
Learn more about our Health Care Assistant program.

**Nurture WHAT IS POSSIBLE**

KPU/CA  
**Healthcare Assistant Program**  
Begin a hard-earned career as a healthcare assistant. [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Are you interested in working with novel, repeating applications, or using tools and technology?  
We will give you the specialized training and foundational knowledge you need to put your skills to work in a successful career.  
Learn more about our Trades & Technology programs.

**Build WHAT IS POSSIBLE**

KPU/CA  
**Faculty of Trades & Technology**  
Build yourself the future you deserve. [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Combining ancient Chinese philosophy with Western biomedical science, develop the necessary skills to work in the acupuncture and Chinese medicine industry.  
Learn more about our Traditional Chinese Medicine programs.

**Nurture WHAT IS POSSIBLE**

KPU/CA  
**Traditional Chinese Medicine - Acupuncture Diploma** [Learn More](#)



Marketing *continued*

ADVERTISING *continued*

DIGITAL ADS

**KPU** Kwantlen Polytechnic University  
Sponsored

Have an eye for design and a sketchbook full of ideas? The Wilson School of Design will push you to your creative limits and prepare you for an exciting, dynamic future in modern graphic design, fashion, product design, technical apparel, interior design, and more! Learn more about our programs.

**Disrupt WHAT IS POSSIBLE**

KPU/CA  
Wilson School of Design  
You're a designer. You're a disrupter. We love that. [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Why study sustainable agriculture? The current industrial agriculture system is focused on generating excessive profit, not on feeding people. We need a renewable way of farming to ensure more people have access to healthy food. Learn more about how you can make a difference through our sustainable agriculture program!

**Cultivate WHAT IS POSSIBLE**

KPU/CA  
Sustainable Agriculture: Bachelor of Applied Science [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Are you interested in working with wood, repairing appliances, or using tools and technology? We will give you the specialized training and foundational knowledge you need to put your skills to work in a successful career. Learn more about our Trades & Technology programs.

**Build WHAT IS POSSIBLE**

KPU/CA  
Faculty of Trades & Technology  
Build yourself the future you deserve. [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Are you interested in working with wood, repairing appliances, or using tools and technology? We will give you the specialized training and foundational knowledge you need to put your skills to work in a successful career. Learn more about our Trades & Technology programs.

**Build WHAT IS POSSIBLE**

KPU/CA  
Faculty of Trades & Technology  
Build yourself the future you deserve. [Learn More](#)

**KPU** Kwantlen Polytechnic University  
Sponsored

Does science fuel your fire? KPU offers traditional and applied undergraduate programs including biology, chemistry, environmental protection, mathematics, computer-aided design and drafting, physics, agriculture, horticulture, and brewing and brewery operations. Learn more about our programs today!

**Cultivate WHAT IS POSSIBLE**

KPU/CA  
Faculty of Science and Horticulture  
Cultivate the future you deserve. [Learn More](#)

**KPU** kwantlen  
Sponsored

**Influence WHAT IS POSSIBLE**

FACULTY OF ARTS  
FINE ARTS  
[Learn More](#)

**KPU** kwantlen  
Sponsored

**Influence WHAT IS POSSIBLE**

FACULTY OF ARTS  
JOURNALISM  
[Learn More](#)

WEBSITE ANALYTICS

TOP 10 PROSPECT PAGES

Prospect Page	Pageviews	
find-your-program	215,315	1.21% ↑
search	86,110	4.4% ↓
tuionestimator	55,344	2.51% ↑
international	55,375	16.6% ↓
registration/dates	56,833	5.58% ↓
current-students/programs	39,930	2.5% ↑
admission	33,454	8.5% ↓
registration	30,456	75.9% ↑
future-students	20,696	17% ↓
info-sessions	5,900	12.5% ↓

PROSPECT PAGE AVERAGES

Page Views	4.99% ↓
Unique Pages Views	2.86% ↓
Avg. Time on Page	6.10% ↑

NEW VS. RETURNING

New Visitors	638,839	3.78% ↓
Returning Visitors	231,402	0.6% ↓

SESSIONS





Total sessions **2,016,903** vs. **1,985,153** last year (1.6% increase in total sessions y/y).



## Office of External Affairs cont'd

### Marketing *continued*

#### DEVICE BREAKDOWN

 Total	New Users	0.5%	↓
	Users	5%	↓
	Sessions	1.6%	↑
 Desktop 48% OF TOTAL	New Users	2%	↓
	Users	5%	↓
	Sessions	4%	↑
 Mobile 49% OF TOTAL	New Users	17%	↑
	Users	11%	↑
	Sessions	13%	↑
 Tablet 2% OF TOTAL	New Users	76%	↓
	Users	76%	↓
	Sessions	78%	↓

We see a continued increase in mobile traffic. This is encouraging information as we build our web experiences to be optimized for mobile devices and see a rise in engagement from our mobile digital ad campaigns.

#### CHANNEL, SOURCE & MEDIUM BREAKDOWN

Organic Google Search: 1,186,676 sessions (6% decrease y/y)

Direct: 368,620 sessions (8% decrease y/y)

Google Display: 39,252 sessions (68% decrease y/y)

Organic Search (Bing): 70,256 (347% increase y/y)

Google (CPC): 165,078 (446% increase y/y)

Our paid google traffic sees large increases as we have launched multiple paid campaigns with improved accuracy in our targeting and bold engaging creative assets. Our latest digital campaigns are built utilizing past data from previous campaigns to help build on what was working in the past.

#### CAMPAIGNS (TOP 8) BY TRAFFIC

KPU Brand: 18,150 sessions      KPU AdWords: 15,940 sessions

SOB Accounting: 29,454 sessions      ACA - ELS: 15,508 sessions

SOB Post Bacs: 23,562

SOB Faculty: 2,802 sessions

ACA - ABE: 17,918 sessions

SOB IT: 2,074 sessions

Our latest KPU brand campaign was refreshed and the School of Business and ACA campaigns performed well with clear bold creative leading to a simplified call to action. Our improved search targeting is also seeing a huge ROI with Google search.

### SOCIAL MEDIA *(Compared with last report Nov. 1 – Dec. 31)*

#### AUDIENCE GROWTH

Total Fans	37,866	30.2%	↑
New Facebook Fans	565	2.5%	↑
New Twitter Followers	445	6.3%	↑
<b>Total Fans Gained</b>	<b>1010</b>		

#### IMPRESSIONS

Facebook Impressions	29,925,686	235%	↑
Twitter Impression	425,793	283%	↑
<b>Total Impressions</b>	<b>36,104,217</b>	<b>299%</b>	<b>↑</b>

#### GROUP MESSAGES

Facebook Messages Received	925	15.6%	↑
Facebook Posts Sent	54	25.6%	↑
Twitter Messages Received	1039	0.3%	↓
<b>Total Messages Received</b>	<b>2123</b>	<b>6.8%</b>	<b>↑</b>
<b>Total Messages Sent</b>	<b>277</b>	<b>48.9%</b>	<b>↑</b>

#### ENGAGEMENT

Facebook Engagements	133,632	88%	↑
Twitter Engagements	20,765	1466%	↑
<b>Total Engagements</b>	<b>163,292</b>	<b>102%</b>	<b>↑</b>

Our social media channels are performing well and will continue to improve as we implement our new social media strategy in 2020. We plan to improve engagement and content quality directed to prospective and current students.

## Future Students Office

In mid-March, the Future Students Office made a very quick transition when the normal routine of in person high school visits was no longer possible.

The strategy has been to move all presentations online and to continue outreach as much as we can. Prospects are calling and emailing as usual and also setting up appointments for a phone call with a recruiter. Calls definitely slowed in April month but there was a 41% increase in March compared to 2019.

High schools have been very receptive to our offers to assist with presentations. Counselors and teachers are happy to receive help with their online classes and the team is working hard to continue to build relationships with these key influencers.

The recruitment team created a video and sent out via social media to prospects and received great response from it. They are working to develop more as time permits.

The events team is busy researching online platforms in preparation for online events and a virtual open house planned for the fall.

### DROP-INS: JAN - FEB 2020

Overall drop-ins from 2019 – 2020 has risen by 15.25%. This is due to the large increase in prospective students coming to the Surrey and Richmond drop-ins.

	Surrey	Richmond	Cloverdale	Langley	TOTAL
2020	364	99	61	20	544
2019	301	77	72	22	472
Change	63	22	-11	-2	72
<b>OVERALL</b>	20.93% ↑	28.57% ↑	15.28% ↓	9.09% ↓	15.25% ↑

**In Mid March, all drop in sessions were moved to online and phone appointments. 419 PHONE AND EMAIL APPOINTMENTS were conducted in March and April**

### FUTURE STUDENTS' OFFICE CALLS

Month	March 2019	April 2019	March 2020	April 2020
Calls	699	1071	989	688
Comparison			41% ↑ over last year	35% ↓ from last year

Total number of calls for March + April was down 6% from 2019

Although total calls were down slightly, the number of emails was up and the new online appointments with recruiters were very well received in March and April.

#### Calling Campaign

In April, the Student Recruitment Coordinators called over 750 applicants in Open Intake programs that had not paid their confirmation deposit for fall 2020. This was an opportunity for the recruiters to answer questions, offer assistance with next steps in the process, and ultimately convince the prospects to take the final steps to becoming a KPU student.

### STUDY@KPU.CA EMAILS

#### January - February 2020

The study@kpu.ca email account sent out **1187** emails in the months of January and February. These emails are in response to prospective student/parent questions.

#### March - April 2020

The study@kpu.ca email account sent out **1509** emails in the months of March and April, this is up from 1187 emails in Jan and Feb. 27.13% increase.

### VISITS AND TOURS JANUARY AND FEBRUARY

**14** Large group  
campus tours  
(10-50 students)

**15** individual  
campus tours

Tours supporting  
**37** faculty  
info sessions

**55** off campus  
visits (community/  
high school visits)



### Future Students Office *continued*

#### HIGHLIGHTS

##### JANUARY

###### January 7, 14, 21, 28

Student Recruitment Coordinator, Raman Dhaliwal, attended her lunch hour drop-in session at Princess Margaret where students have the opportunity to ask questions about programs, deadlines, and next steps after applying. Other drop-in visits were held at Tamanawis Secondary, LA Matheson Secondary, Kwantlen Park Secondary, Clayton Heights Secondary and LA Matheson.

###### January 8

Raman led a tour and presentation for Surrey Christian School at KPU Tech to highlight trades programs.

###### January 16

Students from Kwantlen Park Secondary attended a Health focused tour at the Langley campus. Students were able to participate in hands-on activities such as learning how to take one another's blood pressure. They were also excited about being able to feel real human bones!

###### January 16

Student Recruitment Coordinators, Kaitlan Davis, Dominic Wan, and Amanda Naseri, hosted 120 grade 10 students from McMath Secondary at KPU Richmond as new part of the Career Life Education 10 curriculum. They held a Career Life Exploration presentation and took the students through various mock classes including Chemistry & Biology, Sustainable Agriculture, Fashion Design & Technology, Public Relations, and Graphic Design for Marketing.

###### January 24

Student Recruitment Coordinator, Kaitlan Davis, attended the annual Post Secondary, BC (PSBC) Planning Committee Meeting. Kaitlan and this committee will be planning all the high school visits for the Fall 2020 PSBC recruitment circuit.

###### January 27

Student Recruitment Coordinators, Kaitlan Davis and Amanda Naseri, hosted the Richmond Discovery Day. Attendees, high school students, were able to explore what life would be like as a KPU student. They took part in a campus scavenger hunt and attended mock classes in Fashion Design & Technology, Interior Design, and Public Relations.

###### January 30

Student Recruitment Coordinators, Kaitlan Davis and Hannah Cenaiko, hosted a group of grade 11 & 12 students from John Oliver Secondary at the KPU Richmond campus for a presentation and campus tour.

##### FEBRUARY

###### February 1

Student Recruitment Coordinator, Kaitlan Davis, attended the Digital Media YOUTH Expo at Argyle Secondary in North Vancouver in support of the Wilson School of Design. Attendees were students and their parents interested in careers in the field of design and digital media.

###### February 4

Student Recruitment Coordinator, Kaitlan Davis, attended the Grade 12 CLC 12 Capstone Interviews at Alpha Secondary in Burnaby. Grade 12 students present the capstone projects in an interview format to a number of community partners and present what they have worked on through the CLC 12 course.

###### February 10

Student Recruitment Coordinator, Kaitlan Davis and Domestic Recruitment Manager, Nicole Poole, attended the Wilson School of Design Operations/Planning meeting to discuss current initiatives and opportunities in domestic recruitment.

###### February 11

Hannah Cenaiko, Student Recruitment Coordinator, gave a KPU Presentation and Surrey Campus tour to 30 Grade 11/12 students from Langley Fundamental Middle and Secondary school.





## Future Students Office *continued*

### HIGHLIGHTS *continued*

#### February 13

Student Recruitment Coordinator, Kaitlan Davis, provided a KPU Surrey campus tour to a group from the Semiahmoo House Society.

#### February 14 KPU Langley Discovery Day

We welcomed students from the Langley School district to attend mock classes to get a taste of University life and partake in a fun scavenger hunt to get to know the campus. Classes that were offered included Health, Turf Management, English, and Accounting.

#### February 18

Aldergrove Community Secondary School visited KPU Tech for a tour and presentation on the many trades programs that KPU has to offer. The tour included live demonstrations in trades classrooms and checking out the Farrier barn and visiting with a miniature horse!

#### February 26 Langley Education Centre

Hannah Cenaiko, Student Recruitment Coordinator, attended The Langley Education Centre's event, That Wellness Thing! She gave a KPU presentation and talked with students about the many possibilities available to them at KPU after finishing/upgrading their education.

#### February 27 Youth Train in Trades Horticulture Langley School District

The Horticulture department hosted approximately 250 Langley School District students to talk briefly about what it would look like for students to pursue an Apprenticeship in Landscape design at KPU. Fun activities for the students included analyzing a soil sample under a microscope to see all the tiny organisms that live in soil. Moreover, Betty Cunnin discussed the many vast options and job opportunities that are available to students who choose to dive into the diverse world of Horticulture.

#### February 25

Student Recruitment Coordinator, Kaitlan Davis, attended the Science Jam event at Aberdeen Centre in Richmond with the Faculty of Science & Horticulture. Attendees were students and their parents presenting their science fair projects.

#### February 25

Faculty member and Student Recruitment Coordinators, Aisha Amijee and Kaitlan Davis, hosted an information at the Richmond Campus on Tuesday Feb 25 to promote upgrading options available. Participants were interested in taking upgrading courses to fulfill pre-requisite requirements and to improve their English. The faculty member presented on the details of the courses while the Recruiters spoke about the support services and application procedures.

#### February 27

Student Recruitment Coordinators Amanda Naseri and Aisha Amijee represented KPU at the Skills Canada Event which hosted Richmond School District elementary students and their science/trades skills competition activities. KPU recruiters engaged with almost a hundred students through the spin the wheel KPU questionnaire game contest.



### Future Students Office *continued*

#### HIGHLIGHTS *continued*

##### HIGH SCHOOL PRESENTATIONS IN MARCH AND APRIL

Mid-March we transitioned all current high school presentation offerings (Next Steps, General, Career Life Explorations) online. In April, we hosted 17 presentations online, including:

- » CLC 11 Mission Secondary
- » CLC 11/12: Tamanawis
- » CLE 10 with Sullivan Heights
- » CLC 11/12 with Sullivan Heights
- » CLE 11 with Delview
- » Next Steps Presentation Richmond School District
- » Next Steps Presentation with Guildford Park
- » Next Steps Presentation with Lord Tweedsmuir
- » Next Steps Presentation with Holy Cross
- » Next Steps Presentation with McNair
- » Next Steps with Aldergrove Community Secondary School
- » Killarney Parents Night

##### INFO SESSIONS IN MARCH AND APRIL

In addition to the above high school presentations we co-presented and support the following KPU Info Sessions in the past 6 weeks:

- » Public Relations
- » ELS
- » BSN Advanced Entry
- » HCAP
- » GNIE
- » BSN Advanced Entry
- » GNIE
- » Brewing and Brewery Operation
- » Fashion Design & Technology
- » Legal Administration
- » Acupuncture
- » Millwright
- » Plumbing
- » Electrical
- » Farrier

Info sessions have shown an increase in attendance and there are much fewer people registering but not showing up as in the past with in person sessions. We have quickly come to realize that online info sessions are preferred for prospects.

#### EVENTS

##### SURREY OPEN HOUSE ORIENTATION FOR VOLUNTEERS

As part of ongoing efforts to enhance professional development opportunities for students at KPU, the Future Students' Office hosted a half-day volunteer training workshop leading up to the KPU Surrey Open House. The workshop allowed our team to meet and assess the strengths and interests of our volunteer pool, orient them to the available roles for the event, and get comfortable with their assignments. Just as important, this workshop gave our team of Student Ambassadors the chance to take lead roles in training and mentoring other teams of volunteers. The end result of our combined efforts was the smoothest-running volunteer participation we have had at any Open House to date, so we will certainly carry this workshop forward to future events.





### Future Students Office *continued*

#### EVENTS *continued*

##### SURREY OPEN HOUSE-FEBRUARY 8

This year, the Future Students' Office hosted the 12th Annual Surrey Open House which brought over 800 prospective students and family members to KPU. Guests had the chance to tour the campus, speak with representatives from all of KPU's faculties and student service areas, and have all their questions answered while building a personal connection with the institution. The event was a huge success and all areas of the campus were buzzing with excitement.

With our new communications workflow, online registrations that have indicated "email" as the source of discovering Open House have increased by 53%. This is a result of the follow-up communications from information sessions and drop-ins that encourages prospective students to join us at Open House to enter for a chance to win free tuition, meet an advisor, interact with staff and faculty members.

##### PARTNERSHIP WITH PULSE FM

During the Surrey Open House, our partners at Pulse FM were broadcasting live onsite. As part of our opportunity with the local radio station, one of our Student Ambassadors, Marc Paculan, put his leadership, and self-confidence to work when he embraced the opportunity to engage in an on-air interview with Pulse 107.7FM promoting KPU during the event.

We look forward to working with Pulse 107.7FM when they join us once again at the Langley Open House & Science Rendezvous.

##### APPLICATION CENTERS

At the Surrey Open House on February 8, we hosted our popular Application Centre. Prospective students had the opportunity to sit with a Student Recruitment Coordinator and be guided through the application process step by step. We are thrilled to have the support of the institution in allowing our office to waive the \$40 application fee for qualified applicants who are ready to say "yes" to KPU onsite at the Open House. We've had excellent feedback from our guests on this extra "prize" offering, which incentivizes applying immediately and embodies our commitment to finding new and valuable ways we can support prospective students.

##### INVESTING IN OUR FUTURE

On February 6th, our Student Ambassador Team attended a Professional Development session with Dr. Ross Pink, a faculty member in the Faculty of Arts at KPU.

The session focused on "Networking for Success". The students attained information in order to improve their networking strategies and learn how to make connections in the workplace.





**Future Students Office** *continued*

**EVENTS** *continued*

**FALL APPLICANT NIGHT- ASK ME ANYTHING SESSIONS**

Fall Applicant Night was re-envisioned this year to a series of online “Ask Us Anything” sessions geared toward applicants who have not yet accepted their offers of admission. FSO worked with IT to implement Microsoft Teams Live Events as our public platform for this series. We are extremely excited to have launched a reimagined Fall Applicant Night and have our first taste of hosting an FSO event entirely online.

Each “Ask Me Anything” session was hosted on a different day during the week of April 27th, and focused on one specific Faculty. FSO offered 3 online sessions in cooperation with the Faculties that have historically done presentations at Fall Applicant Night: Arts, Business and Science and Horticulture. Representatives from each of these Faculties were involved to assist our Student Recruitment Coordinators in answering questions to help prospective students make KPU their post-secondary of choice. Additionally, we shared some basic information about KPU services and supports for students, and strongly encouraged them to contact other units directly whenever their questions went beyond FSO’s ability to fully answer.

The events were well attended, prospects were very engaged and asked many great questions.



**Top Questions from Ask Me Anything events**

- What format will my classes be, because of COVID?
- Where will my classes be?
- Can I complete my entire degree at one campus?
- What happens if I can't get into the classes I want?
- Can I do a co-op (for all programs)? If so, how do I do this?
- Will my classes transfer to other universities? How can I know?
- What types of jobs can I get with my degree?
- How do I register for classes?
- Can I take classes part-time?
- What's the difference between full-time and part-time studies?
- What will my schedule look like if I'm a full-time student? (Monday to Friday, 9am to 3pm?)
- Will my education be recognized if I want to go to grad school (med school, law school, teacher education programs)?
- How long do I have to complete my degree?

- Can I do my entire degree online?
- How are course registration dates and times determined?
- How do I accept my offer?
- If I accept my offer, am I automatically registered in classes?
- How do I know what classes to take?
- What is the difference between a minor, certificate, diploma, associates, bachelors, and post-bac?
- Can I mix and match minors and majors? For example, could I get a BA in Sociology and Minor in Economics?

**Attendee numbers**

	2019	2020
Arts	41	45
Business	16	44
Science & Hort	26	27

**COMMUNITY ENGAGEMENT**

Typically, at this time of year FSO would be supporting many important community events in order to continually elevate the KPU brand in the communities we serve. Our KPU “Come Grow with Us” wildflower seeds are a crowd favourite and we were unsure if we would be able to give them away during this unique time. Yet, we were able to put them to good use by sharing them with our local Farmer’s Markets friends in the area who gave them out on our behalf. We appreciated their social media posts and our ongoing working relationship.



### STUDENT AMBASSADOR PROFILE – SCOTT PREA



Scott has been a Student Ambassador with the Future Students' Office for more than a year and he is loving it. Scott graduated from Delta Secondary School and is studying Human Resource Management at KPU. He is in his final year at KPU and is excited to graduate. Scott knows the KPU student life inside & out and loves chatting with prospective students about their interests, hobbies, and their educational dreams.

Recently, Scott began another position at KPU as a Student Assistant with the President's Diversity and Equity Committee (PDEC). He will be contributing greatly to both areas by bringing his student's perspective, energy, and ideas.

### STUDENT AMBASSADOR SOCIAL MEDIA CONTRIBUTIONS



# Office of Associate Vice President, Planning and Accountability

## EXPERIENCE

### The Student Experience:

- **Student Satisfaction Survey:** This survey collects a broad range of information from students on their experience at KPU to identify areas for improvement. Data analysis is ongoing and, most recently, specific reports have been delivered to KPU Campus Planning, Indigenous Services for Students, the Office of Research Services, the Learning Centres, and Student Affairs. Infographics – on survey methodology, student demographics, student finances, and diversity at KPU – have been posted on OPA’s website, with more to follow.
- **BSN 1-Year Follow-Up Survey:** This survey provides feedback from recent graduates of the Bachelor of Science in Nursing program regarding the program’s strengths and weaknesses as well as the extent to which their education prepared them for nursing practice. The survey closed on January 12 and a report was delivered to the BSN program chair on January 30.
- **BSN Program Completion Survey:** This is an ongoing survey for students about to graduate from the BSN program. Students provide feedback about the program including their development of professional competencies and overall satisfaction. The survey of the 2020 graduates closed April 5 and a report was provided to the program chair on April 15.
- **HCAP Graduates Survey:** This survey provides feedback from recent graduates of the Health Care Assistant program regarding the program’s strengths and weaknesses, as well as the extent to which their education prepared them for work in their field. The survey closed on April 7 and a report was delivered to the HCAP program chair on April 16.
- **GNIE Alumni Survey:** This survey provides feedback from recent graduates of the Graduate Nurse Internationally Educated Re-Entry program regarding the program’s strengths and weaknesses as well as the extent to which their education prepared them for nursing practice in Canada. The survey closed on April 12 and a report was delivered to the GNIE program chair on April 22.
- **BSN-AE Community Partners Survey:** This survey will provide feedback from organizations with which Bachelor of Science in Nursing-Advanced Entry students are placed for practica, including the ease of arranging the practica and students’ effectiveness within them. The survey was launched on April 22 and closed on May 13. A report will be prepared shortly for the program chair.
- **Student Technology Needs Survey:** Collaborated with IT and Teaching & Learning to create a short survey assessing students’ access to technology in their home environments, given the shift to remote learning. The survey was finalized on March 30 and was facilitated by instructors through Moodle, on a course-by-course basis.

## QUALITY

### Student Success:

- **BUSI 2110 Course Feedback Survey:** This was an individualized survey requested by the course instructor to gain additional feedback and insight from the students in this newly-created

course. It covered students’ satisfaction with their skill development, course assignments, and textbook, as well as their thoughts on course strengths and weaknesses. The survey closed May 1 and a report was delivered to the course instructor on May 7.

- Completed an in-depth analysis on the performance of students who were admitted to KPU through the Pathway to Undergraduate Studies. Report was submitted to the Sustainability Enrolment Planning Council in February 2020.
- Completed an update of a previous report on EDUC 1100 and 1150 performance of students based on the timing of taking these courses.
- Partnered with an Arts Faculty in providing an honours’ thesis student with big data for a project that might be beneficial to KPU.
- Conducting a study on entrance requirements in Business Graduate Diploma and Post-baccalaureate programs and student performance.

### Service Improvement:

- **Library Survey of Students:** This survey collected feedback on the Library’s services, resources, and facilities, as well as what improvements are desired for the future. The survey closed on March 1 and a report of the survey results was delivered to the University Librarian and the Manager, Library Services on March 19.
- Provided a profile of KPU indigenous students studying in the spring term, to the KPU Aboriginal Services Office, including program of study, campus of study, and residence.
- Currently preparing data for KPU International on Agent performance in terms of number of students recruited who actually enrolled in KPU and the number of terms they have registered.

### Program Review:

- Support is currently being provided to 29 programs (or cluster of related programs) that are at various stages in the program review process. (*Refer to chart below*)
- KPU’s Quality Assurance Process Audit (QAPA) took place in December 2020. (QAPA is a new accountability requirement that is overseen by the Degree Quality Assessment Board (DQAB) Secretariat.) The audit report was received in January and OPA submitted KPU’s response in April. The Institution Report, program review reports of the selected programs, and all other supporting documents can be found at: <https://www.kpu.ca/opa/program-review/qa-process-audit>.

As of May 13, 2020	Number of Programs
Phase 1: Self-Study	12
Phase 2: External Review	3
Phase 3: Quality Assurance Plan	5
Phase 4: Annual Follow-Up	9
<b>Total</b>	<b>29</b>



## Office of Associate Vice President, Planning and Accountability cont'd

### Course Feedback:

- Course Feedback surveys for Spring 2020, involving approximately 1821 sections, were conducted and the reports were sent to instructors in early May.
- For Summer 2020, preparing to administer surveys for approximately 875 sections. The majority of course feedback surveys (86%) will be launched on July 13. All surveys will close on or before August 11.

### Hold Each Other Responsible:

- A VISION 2023 Progress Report was delivered to the Board on February 21. The report highlighted progress toward 24 key metrics, and included benchmarking data from other similar institutions in BC where applicable.
- Senate Effectiveness Survey: This survey invites Senators and non-Senator members of Senate Committees or Standing Committees to provide their feedback on how well Senate and its committees are functioning, how they could be improved, and what supports are needed for this improvement. The survey was launched on May 4, and will close on May 25, with a report to follow.

### Accountability to Our Partners:

- Canadian Campus Wellbeing Survey: KPU participated in a provincial survey focused on post-secondary student health and wellbeing, and awareness of on-campus health resources. The survey was primarily facilitated by researchers at the University of British Columbia. The survey launched on January 27 and closed on March 1. KPU's raw data will be delivered shortly, and Tableau dashboards with institutional comparisons are expected to be completed within the next 2-3 months. The data will be analyzed and reports will be delivered to relevant areas at KPU, including the Healthy University Initiative.
- Faculty survey of courses involving community engagement: In collaboration with KPU's Teaching Fellow, Experiential Education and Community Engagement – a survey was developed to collect data from instructors on the types of community engagement and experiential learning taking place within KPU courses. The survey was briefly re-opened on February 19 for additional data collection in the Faculty of Trades and Technology. Additional data analysis is ongoing, and the results will be used in KPU's Carnegie Community Engagement Classification application.
- Currently working with KPU's human resources office for the first time on HRDB Data Collection required by the Post-Secondary Employers Association.

### Accountability to Government:

- Completed the status verification of almost 5,000 international students for Spring as part of our compliance reporting for Immigration, Refugees, and Citizenship Canada (IRCC). The report was submitted in April 2020.
- Submitted the Final FTE Report for FY 2019-20 to the Ministry of Advanced Education, Skills and Training.
- Preparing the Central Data Warehouse (CDW) submission, which is due at the end of May 2020 to Ministry of Advanced Education, Skills and Training.

- Developing the 2019-20 KPU Institutional Accountability Plan and Report, which must be submitted to Ministry of Advanced Education, Skills, & Training by mid-July.
- Working on the cohort for the 2020 Baccalaureate Graduates Survey for submission to BC Stats' BC Outcomes Survey by the end of July.

### INSTITUTIONAL PLANNING

#### Program Planning:

- Conducted a study on the Bachelor of Arts second language requirement fulfillment. Currently working on an Academic Standing Dashboard that will be updated every term with particular focus on number of students who are given an academic warning for the first time.
- Provided data to the Faculty of Health on Health Foundation course completers and demand for HEAL courses and potential BPN/BSN declarations.

#### Integrated Planning:

- Planning support to respond to impacts of COVID-19 on student recruitment and enrolment.
- Providing support for initiatives under the Sustainability Enrolment Planning Council.
- OPA Data Warehouse: To improve OPA's ability to provide timely information, OPA is working with IT to create a comprehensive data warehouse. The purpose of the OPA Data Warehouse project is to have a single source of data that will meet the requirements for institutional reporting and analysis, including KPU's business intelligence dashboards. The data warehouse will replace various existing sources of information and faster data extraction and preparation. Currently, the data elements are about 65% complete and data validation is ongoing.

#### Enrolment Management:

- Applicant Funnel dashboards: Applicant funnels for Summer 2020, Fall 2020 and Spring 2021 are running currently. The dashboards are updated every Wednesday. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboards also include information on country of origin of International applicants.
- High School Applicant Dashboard: This provides information on high school applicants including high school and contact information of applicants currently in BC High Schools. The dashboard is updated every Friday for Fall 2020 application cycle and is used by the Future Student's Office in their efforts to convert applicants to admitted and ultimately to enrolled students.
- Interim Enrolment dashboard for Summer 2020: provided weekly updates during the registration period from late March to the first day of summer term, May 11.
- Updated the following dashboards: Student Outcomes Dashboard, BC High School Transitions Dashboard, Seat Dashboard for Fall 2019 (with additional stats for historical waitlist analysis), Enrolment Dashboard for Fall 2019, and the Midterm Enrolment Report for Spring 2020.

## KPU Instructors nominated for YWCA Women of Distinction Awards

Two Kwantlen Polytechnic University instructors are nominated for the 2020 [YWCA Women of Distinction Awards](#).

Janice Morris, [KDocs Film Festival](#) director and English instructor in KPU's Faculty of Academic and Career Advancement, is nominated in the Arts and Culture category while Aisha Amijee, student recruitment coordinator and IDEA 1100 instructor is nominated for Community Champion category.

"In my previous life working in [business](#) and in the private sector I worked with the YWCA a lot and so I'm familiar with those awards and how they're regarded so to even have my name mentioned in the same sentence is such an honour," says Morris.

She says the calibre of women nominated in all categories left her in awe. And for her, it's not about being nominated but to acknowledge the type of recognition KDocs has been garnering in the last couple of years.

"This past festival we continued the upward trajectory of success. Every year we grow significantly not just with attendance but also exhibitors and speakers and depth of what we're able to offer."

KDocs started as a film night back in 2012 to engage students at KPU. This stemmed from a task force that was tackling student engagement amongst first-year students.

In 2014, the film night was rebranded to KDocs and launched as a one-day festival. Over the next little while, the festival doubled in size every year.

"As we've grown we have not only become this successful festival of the university but we've become so successful we've grown outside the university as a highly regarded social justice festival."

This year's festival exceeded all of Morris's goals and expectations; from attendance to panelists to recognition from Canada and beyond.

"My next goal is to have more KPU student engagement this year. Not just for attendance or volunteering but also having alumni on a panel for example."

Morris is also hoping to establish a KDocs Institute for Documentary Activism in the near future.



And similar to Morris, Amijee also started her work years ago to now be recognized for it.

"It's very exciting to be nominated. When you work in the non-profit community sector you don't always get appreciated so to have such a formal and grand gesture of appreciation from your community, from your peers it feels beautiful, it feels amazing," says Amijee.

Amijee started working in the non-profit sector at the age of 19. She travelled abroad to Uganda and India to work in international development.

"It was great and there were a lot of failures but those failures made me realize that great community-building work can be done where you live. So, I really started to focus on Surrey where I was born and raised and where all three of my children are born."

She started working at KPU 10 years ago. Her first project was the Digital Lens Project in [the Visual Media Workshop](#) at KPU. The project worked with high schools in the area to showcase how Surrey youth are portrayed in the media.

"I noticed working in Newton, we have an extremely large if not the largest Muslim student population here if not in B.C., especially Somali, Pakistani and Syrian background. One thing that I noticed they all had in common while they were sharing in class is that they were experiencing alarming rates of Islamophobia."

That is where [Voices of Muslim Women](#) was born. It is a digital storytelling workshop for Muslim women. The class is diverse with women from all different ages – 14 to 72 years of age along with different ethnicities and religious sects.

Amijee says one aspect of this community work was to bring people together in safe spaces where they could share. Another was to challenge the stereotypes that the media portrayed about Muslim women.

"You generally think oppressed, uneducated, silent. It's frustrating when that's not your reality and it's not the reality for a lot of Muslim women. So for us to take back that narrative, take back that lens and create all these [programs](#) about mentorship and leadership and host these conferences, it celebrates who we are."

To add to all that she's juggling right now, Amijee is launching a podcast titled How She Leads.

"It's important to see women of colour in powerful positions and leadership roles. It's important for our younger generations to see us in these roles."

The awards will be presented on May 11, 2020. The full list of categories and nominees can be found [here](#).



