# **Report to the Board of Governors**

# **September 23, 2015**

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# President's Report to the Board

The summer has been a complex mix of business as usual (with many students and faculty active in the summer semester); a little vacation; strategic discussions about the possibilities for the development of performing arts at KPU; development of a quality assurance framework; a review of the university's gift and donor policies in light of the Trans Mountain Pipeline (TMP) announcement in June; on-going discussions about the future of KPU's properties; and completion of the annual performance reviews of senior administration.

BC Association of Institutes and Universities met in June and in September, with the Deputy Minister in attendance to discuss emerging matters with the Ministry of Advanced Education (AVED). On June 9<sup>th</sup>, the Foundation Board met to appoint Steve Lewarne as the new CEO, and to thank Marlyn Graziano for her excellent work as interim CEO.

On June 16<sup>th</sup> to 18<sup>th</sup>, we hosted successful KPU days on each of the campuses. You can see the KPU Year in Review video for 2014-2015 here: KPU Year in Review 2014-2015

I attended the semiannual board meeting of the Council for Adult and Experiential Learning on June 24 to 26th.

On July 1<sup>st</sup> I was pleased to join in the Canada day celebrations in Cloverdale, and KPU was well represented during the day at a booth in the fairgrounds.

On July 6<sup>th</sup> and 7<sup>th</sup>, open forums were held at KPU Surrey and KPU Tech to discuss the TMP MOU.

On July 15<sup>th</sup>, Dr. Ferreras and I hosted the president and provost from the University of Ontario Institute of Technology.

The second KPU Governance retreat was held on August 27<sup>th</sup> and was deemed a success, with James Turk (former president of the Canadian Association of University Teachers), Weldon Cowan (staff representative from Federation of Post-Secondary Educators) and Anna Kindler from UBC providing food for thought regarding the interface of faculty associations and collective agreements with university governance.

On August 28<sup>th</sup> I joined Charles Ungerlieder in a plenary session for the Abbotsford school district administrative retreat on the future of higher education.

I visited the Kwantlen First Nation's offices on September 4<sup>th</sup> to discuss various matters, including KPU's sponsor ship of a Bright New Day Reconciliation Circle in October.

I had my orientation as a new board member of BC Net on September 10<sup>th</sup>, and attended the AGM and Board meetings on September 21<sup>st</sup> and 22<sup>nd</sup>.

I am a member of the Education program Review committee of the College of Registered Nurses in BC and I attended the committee meeting in Vancouver on September 14<sup>th</sup>.

The Post-Secondary Employers' Association held its AGM on September 16th.

## **Board Report**

On September 18<sup>th</sup> we held the orientation for new KPU Board Members, and I allowed people to throw pies at me at Surrey's Civic Plaza that afternoon, all for a good cause.

On September 19<sup>th</sup> I was pleased to welcome participants to the annual KPU Pow Wow in the Surrey campus gym.

On September 22<sup>nd</sup> I attended the KPU Alumni Association board meeting, and on the 23<sup>rd</sup>, I was pleased to attend the Surrey Board of Trade recognition of Sarah McLaughlin who is opening a new branch of her music school in Surrey.

# **Finance and Administration**


Pressures on the Effecti	veness of Administrative Service Delivery
Pressure = Government Oversight	Government continues to increase SUCH sector oversight and reporting requirements, especially over financial and staffing information. Increased requirements tax already constrained resources and often extend project timelines to allow for government authorizations/input.
	<b>Revised Budget Model Implementation</b> – new design will allow for more strategic allocations across the organization
Mitigating Initiatives:	Compensation Philosophy/Structure Review – working with PSEC and PSEA as part of a sector-wide review of compensation – revised processes will reduce recruitment and retention issues
	Revenue Generation Strategy Review – review of current revenue generating areas (e.g. Ancillary Services) to optimize returns
Pressure = Legacy Administrative Systems	Current/legacy administrative systems have been in place since the inception of KPU as a college and often do not have the capacity to perform optimally at a university environment level.
	<b>Banner System Enhancements</b> – system update to increase automation and enhance reporting options
Mitigating Initiatives:	Internal Audit Function – in-house internal audit function to provide assurance over internal control environment and provide strategic business advisory services
	<b>Project Management Enhancements</b> – system updates to provide enhanced organization-wide project management and reporting
	Policy Development and Reporting Tools – continued review of policies, procedures and reporting to ensure processes are effective and efficient

Major Projects and Strategic Initiatives Update	
Chip and Shannon Wilson School of Design	RFP for Senior Strategic Advisory Services underway  – RFP completion anticipated by end of Sept. 2015
3 Civic Plaza	KPA funds insured and released to contractor – construction underway
<b>General Security Enhancements</b>	Card lock system and lighting solutions under review. Revised risk assessment to be completed
Student Union Building	KSA discussing financing options with financial institutes; MOU with KPU under development
Cloverdale Green Tech Initiative	Discussions with City of Surrey re: Green Tech (e.g. Fuel Cell) opportunities
Lark Opportunity	Discussions with Lark re: Innovation Boulevard and Surrey Memorial Hospital opportunities
Finance and Administration – Activities Report –	

## Finance and Administration – Activities Report –

FACILITIES SERVICES			
PROJECT	COMMENTS		
Capital Development (includ	Capital Development (includes planning, design, renovations and new construction):		
Surrey Fir room 223 Psychology Department Bee Laboratory	Following the design of PSYC Instructor Levente Orban, the Facilities Services Tradesperson converted the Fir 223 Seminar room into a Laboratory for studying the Psychology of Bees. The Laboratory includes an entry vestibule made of aluminum wire mesh and steel struts for safety, and a flight cage for bee containment, also made of aluminum mesh and steel struts.		
Surrey Fir building AHU2D AC compressor renewal	The Surrey Fir building Air Handling Unit 2D air conditioning compressor failed unexpectedly and needed to be rebuilt. A crane was required to replace heavy components on the Fir roof.		
VFA Data Maintenance Upgrade	Facilities provided an update of all building and system equipment that was replaced, renewed, or added as part of our annual maintenance and capital improvements. Contracted by the provincial government, VFA regularly audits and maintains a data base on the condition of all provincially owned buildings; the data base provides information to assist KPU's deferred maintenance planning.		
KPU Surrey - IT renovation	Renovations to the 3 <sup>rd</sup> Floor in the Arbutus Building (Library) for the IT department. Project planning and procurement complete. The general contractor is mobilized. Scheduled completion in October.		
KPU multi-use courts	Feasibility plans to construct multi-use courts on KPU campuses completed.		
KPU Cedar Office renovation	To accommodate departmental moves three offices were renovated and one new office constructed. Approximately 50 employees and workstations relocated.		

Surrey – Sciences renovation	Renovation of the former Geography/Geology lab to create the Biology upper level labs has been completed.
Langley South Building Renovation	KPU's Langley South Building has been awarded Canada Green Building Council's LEED Silver status. While the renovation to the former trades building including the addition of a second floor was completed in 2012 the third party review for LEED certification has just been completed.
	With environmental stewardship as a driving priority for KPU, the primary sustainability strategy was to re-use the existing building. The revitalized space has improved energy performance due to a new building envelope and added windows for increased daylighting and natural ventilation. The maximum available points for water conservation were achieved along with 4 out of a potential 5 points for innovation. <a href="http://www.kpu.ca/sustainability/leadership-in-energyenvironmental-designleed-">http://www.kpu.ca/sustainability/leadership-in-energyenvironmental-designleed-</a>
Cloverdale Grinding booth	Architectural portion of the project is completed, mechanical equipment will be installed by the end of September.
IET communication rooms Expansion Surrey	The Fir and Spruce buildings communication rooms have no additional capacity. Consultants have been engaged and architectural drawings completed.
Chip & Shannon Wilson School of Design building	Re-design is underway for tender in the New Year.
KSA Funded Projects:	
Richmond Kitchenette	Installed millwork for microwaves, instant hot water dispenser, slat board and bulletin board for announcements for student use.
Surrey Birch Compost and	Revitalized the garden area to the south of the Birch building and installed
Garden	a compost bin for the use of the Grassroots Café.
Environmental Activities:	
Hot water heater replacement Langley west building and Surrey Campus	Provincial matching funds have been received to address deferred maintenance & emissions from CO <sup>2</sup> . The project replace the existing hot water tank system which runs 24/7 to maintain hot water temperatures, and meet needs throughout the campus. The instant hot water system will conserve energy and decrease carbon emissions.

Carbon Neutral Action	Finalized the 2014 Carbon Neutral Action Report achieving a 6.4%
Report (CNAR)	decrease in carbon emissions from 2013. KPU's total accumulated
	Greenhouse Gas (GHG) reductions since 2011 is 18% and meets the
	Provincially legislated GHG Reduction targets of 18% by 2016. This
	reduction is equivalent to eliminating 97 passenger vehicles for one year.
	View the CNAR at http://www.kpu.ca/sustainability/carbon-neutral-
	action-reportcnar-
Strategic Energy	Updated the Strategic Energy Management Plan setting KPU's strategy
Management Plan (SEMP)	for continued energy reductions for 2015. In 2014, KPU's reduction in
ivianagement i ian (SEivii )	energy consumption was 210,000 kwh, enough to power 19 homes for a
	year, and a 1.8% reduction from 2013.
	View the SEMP at http://www.kpu.ca/sustainability/strategic-energy-
	management-plan
Sustainability Tracking	Facilities Services provided support to the Environmental Sustainability
Assessment & Rating	Committee's first STARS evaluation which examined three components
(STARS)	of KPU's sustainability activities including Student Life, Waste Diversion
(=====)	and Sustainable Planning.
Regional Water	As water restrictions moved from Stage 2 to Stage 3, Facilities responded
Restrictions; Response Plan	by turning off all water features) and irrigation systems. Front line teams
, ,	inspected all domestic water systems including all washroom faucets at
	each campus to ensure unnecessary equipment was not running and
	systems were leak free.
Facilities Operations / Gener	al Projects:
United Way Campaign,	Chris Miller a Facilities Support Generalist (FSG) has been seconded to
BCGEU Member	support the United Way Campaign for 4 months.
Retirement of Long Term	Facilities celebrated the retirement of long time Facilities Support
Employee, Mark	Generalist (FSG) Mark O'Donaghey. Mark has been a front line member
O'Donaghey	of Facilities for over 30 years and been part of KPU's growth from a
Donagney	college with leased space and portables to a university with over
	1,000,000 square feet.
Richmond/Surrey Kitchen	Refurbished portions of the cafeteria kitchens through the use of
Upgrades	additional stainless steel for kitchen back splashes, painting of surfaces,
opg	walls and floor repairs for food safety and improved hygiene.
Custodial Services	KPU has transitioned to a new cleaning service provider. Through a joint
contract Awarded to DTZ	tendering process with Langara College, DTZ Canada was awarded a five
	year contract (with multi-year optional renewals) for both institutions.
	DTZ will follow sustainable cleaning practices across all four campuses.
Recruitment of Front Line	Facilities continues to face staffing shortages and difficultly recruiting
FSG's	skilled Facilities Support Generalists. Regular employee absences due to
	a variety of leaves and extended illnesses, combined with limited
	availability of auxiliaries, is placing pressure to maintain essential staffing
	levels at all campuses.
Langley Community	Facilities supported the start-up of the Annual Farmer's Market, May to
Farmer's Market Support	early October, occurring every Wednesday in the Langley campus
	courtyard. The 2015 season started with considerable support and
	consultation required to ensure the event met all Building and Fire Code
	regulatory requirements for the space and number of occupants on market
	day.

Cloverdale Land-Use;	Facilities coordinated with Metro Vancouver to enhance the security
Unauthorized Vehicles	around Metro Vancouver's Right of Way gate at the south east corner of the property. Unauthorized vehicle and recreational vehicle access onto
	the property was posing a risk to KPU.
Cloverdale Landscaping;	Contracted landscapers responded and removed the start of an invasive
Invasive Plant Removal	plant species known as Giant Hog Weed along KPU Tech's eastern
	sections. The poisonous plant can cause blistering of the skin,
	inflammation, and have effects on skin pigmentation that lasts for months to years afterwards.
Directory of Records	Working with the Records Information Management consultant hired by
Submission	KPU to assist all departments, Facilities submitted its draft suggestions on
	the Facilities Services portion of KPU's Directory of Records.
Washroom Upgrades	Low cost upgrades made to improve the safety, accessibility and inclusivity of the following washrooms; Surrey Main 1895, Surrey
	Arbutus 1814, Richmond 1432, Richmond 1434, Richmond 1436,
	Langley West 1082, Tech 1606, Cedar 1216, and Cedar 1220.
Filming on campus	The Langley campus was one of the locations chosen for filming for
	Kindergarten Cop 2 and the 4 <sup>th</sup> episode of X Files. With the rise of the
	US dollar the film industry is looking for locations east of 200th Street
	where tax incentives make this area more attractive for filming.
Wind Storm August 29th	Power outage at the Cloverdale and Surrey campuses. Fallen trees at
	Langley campus damaged the fencing at Horticulture. Ensured buildings
	safety until power restored, coordinated landscapers to remove fallen
	branches and other debris.

FINANCIAL SERVICES			
AREA	COMMENTS		
FINANCIAL PLANNIN	FINANCIAL PLANNING, REPORTING AND ASSURANCE:		
Financial Reporting and Systems	In time for fiscal year end reporting and the start of a new fiscal, the Reporting group successfully implemented FAST JV for use within Financial Services. It is expected that further roll-out of FAST JV will be phased in over the Fall.		
	Following the Board approval of the audited financial statements of KPU in early June, the Reporting group moved on to complete other year end capital reports before having to complete legislated Quarter 1 reports for the new fiscal year. While fiscal 2016 deadlines have already started, a number of large fiscal 2015 report deadlines are still ahead. Currently underway, and scheduled for Board approval in late September, is the fiscal 2014/15 Statement of Financial Information.		
Restricted and Revenue Generating (RRG)	After contributing much work towards the financial statements of KPU, the RRG group completed a number of other year end reports for research funds and CRA, as well as the KPU Alumni Association (KPUAA) and the KPU Foundation (KPUF) financial statements. Auditors returned late June to		

	complete the audit of the KPUF financial statements and review of the KPUAA financial statements.
Budgeting and Assurance	Budgets for fiscal 2016 have been uploaded in the system and preparation for the fiscal 2017 budget is underway. Online budget requests forms have been updated and available for use.  Management in Budgeting has been highly involved in the Banner HR/Payroll Revitalization project in conjunction with Payroll and HR. We expect to launch/utilize a number of new features/functionality as a result of this project and testing is currently underway.
	Aside from the status quo budget activities, progress is picking up in terms of the new budget allocation model.
FINANCIAL OPERA	TIONS
Budgeting and Assurance	Debb Moffatt was the successful candidate for the position of Accounting Analyst, Budget and Assurance, replacing Sandy Kwan who has left KPU. Debb was recently the Accounting Services Coordinator.
ANCILLARY SERVI	CES
Bookstore	Bookstore has drafted plans to restructure. Short term focus is on eliminating non-essential expenses.
	Bookstore Auxiliary hours were reduced 44% from the periods of June to August (\$58,671 to \$32,745 for a \$25,926 savings).
	Bookstore is working with Sodexo to launch a new promotion this September 8. Buy a KPU branded mug, receive a free cup of coffee at the Surrey Food Services. Intent is to drive customers into the Food Services area and hopefully sell some Mugs.
	Bookstore systems upgrade occurred.
Purchasing Services	Failed Search for Sr. Buyer position. Attracting talented Purchasing professionals continues to be a challenge for KPU.
	One of the two existing Buyer incumbents has gone on leave. This is a skilled position difficult to fill with Auxiliary Staff. Purchasing has spent this period of time "keeping the lights on" but has found it difficult to address strategic issues.
	Purchasing Policy review group has been established.
	Purchasing has started to roll-out training sessions to the KPU community.
Logistics Services	Took over Receiving functions for the Bookstore. This change allows Logistics Services to operate with two people at no additional expense to the University. This provides redundancy to the position, increases output and reduces risks.
Print Shop	Print Shop Auxiliary hours were reduced 87% from the periods of June to August (\$18,126 to \$2,337 for a \$15,789 savings)
Parking	Taxable Benefit implementation is planned for Employee Parking. Announcement is expected in September 2015 to take effect January 1, 2016.

Food Services	Sodexo is supporting the Bookstore with the coffee mug promotion. Sodexo is providing the coffee for free to the promotion.
	Sodexo is launching a new coffee service in Langely which will provide Starbucks style products (cappuccino, latte, etc.). Sodexo purchased the required equipment.
	Sodexo continues to be a good corporate partner to KPU. Sodexo has waived its "right of first refusal" to many events over the summer (examples, movie shoots in Langley, back to school orientation, Langley Farmer's market, etc.).

AREA	COMMENTS
HUMAN RESOURCES	
Information Systems	Human Resources has changed its delivery model to be more specialist based, and less 'generalist' based. The hiring of the new specialists continues and was hampered by candidates' availability over the summer. HR is currently seeking 4 individuals.  HR and Payroll have undertaken a review and updating of the business
	practices related to the Banner system (ERP program). Working is progressing, with the expectation of improved workflows and better reporting for budgeting and other management functions.
Benefits Service Provider	The Benefits group is in the process of transitioning KPU's Employee and Family Assistance Program (EFAP) provider from Shepell to Homewood Health. There will be no change in the service level provided, and employees using the service are being accommodated. An orientation session for managers/supervisors was held at Langley campus. Additional sessions are planned for all campuses in September/October.
Job Evaluation System	KPU has been working on the completion of a revised job evaluation system for the Administrative group. This project has been delayed due to the provincial salary freeze which effectively blocked the implementation of any salary related changes. The government appears to be considering a 'thawing' of the current salary freeze. The first step is a PSEC directive to review all employer salary statements to ensure they include pay for performance, differentiation between jobs, accountability to taxpayers, and transparency of compensation programs while respecting individual privacy.
	KPU's revised plan (and current plan) fit these criteria. Harry Gray is participating on the PSEA steering committee on behalf of KPU and the industry. It is hoped that the current salary freeze, which extends back to 2009, is about to be 'thawed' to a sufficient degree to address critical recruiting issues.
SECURITY	
Students Orientation to Security Services	Security accepted the invitation and set up an information table at Langley, Richmond and Surrey campuses for the KPU Student Fall Orientation.  KPU Security and the Richmond RCMP co-hosted an information session for new International Students at KPU. Topics included: Stalking, Reporting unsafe occurrences on campus, KPU policies on Drug and Alcohol use,
	Sexual Assault, General Safety Tips, Areas of concern in the lower mainland, calling 911.
Langley and Gateway of Hope	The Gateway of Hope (GOH) is located at the southwest corner of the Langley campus. As previously reported, several 'soup kitchens' in the Langley have closed in recent months. As a result, the Gateway of Hope (GOH) has expanded its meal services. There has been dramatic increase in attendance at the GOH at meal times. This has resulted in a significant

increase in the number of contacts Security has with homeless people on the Langley campus. The main concern is homeless people seeking washroom/bathing facilities and shelter from inclement weather in the Langley campus. There have been safety concerns with the homeless population. Security met with the GOH officials to address the increase in the numbers of persons attending the GOH at mealtimes. A 'good neighbor working together' guideline was developed to assist in the handling of the increased numbers. The guideline has the GOH councilors assisting and dealing with individuals that security would normally call the RCMP for assistance. Security still defaults to the RCMP if the individuals are combative or under the influence of alcohol or drugs. Security has developed a template to monitor the number of contacts and incidents that occur with the GOH clients. This works in conjunction with other Security data collection to provide a statistical security report of campus activity. In August, 2015, there were approximately 200 Security interactions with the homeless at Langley. **EMERGENCY PLANNING** Hazard, Risk & A consultant has been retained to conduct a KPU Hazard, Risk & Vulnerability Vulnerability Assessment (HRVA). Following the completion of a Assessment (HRVA) stakeholder workshop on September 4th, KPU will have a full HRVA Plan completed. The hazards that are ranked the highest on this assessment direct which hazard specific plans are developed first (e.g. active threat plan versus earthquake plan). The HRVA plan will be summarized in the KPU Emergency Plan. The HRVA with the Emergency Plan will be the foundation for which the KPU Office of Emergency Planning progresses. Crisis Communications Emergency Planning and Communications have completed their first draft Plan of a new Crisis Communications Plan, which correlates to the KPU Emergency Plan. Mass Notification The Mass Notification System is near full completion. The entire system System will be activated on October 15th @ 10:15 am when KPU participates in Shake Out BC. A new webpage has been created which contains information about the different devices around our campus, along with an area for the KPU community to update their personal contact information to receive emergency notifications. This web page also has an RSS feed which would be used to continuously provide update information regarding incidents. Approval has been granted for a small dedicated Emergency Operations Centre (EOC) space. This is a huge milestone for KPU. Despite its small size this will help develop the EOC team for KPU and allow KPU to be in a state of readiness. OCCUPATIONAL HEALTH AND SAFETY Automatic External An Automatic External Defibrillator (AED) program developed in Defibrillator (AED) collaboration with Facilities Operations. Each campus will be equipped with defibrillation equipment. Staff training is underway, and the program

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will be implemented in the Fall.

Workplace Hazardous Materials Information System (WHMIS)	In accordance with legislation, a web based Workplace Hazardous Materials Information System (WHMIS) course offered to employees has been updated to reflect elements of a United Nations initiative called the Globally
	Harmonized System of Classification and Labelling of Chemicals (GHS).

INFORMATION TECHNOLOGY (IT)				
PROJECT	COMMENTS			
IT OPERATIONS				
IT Strategic Plan	Completed draft IT Strategic Plan. In the process of consultation with stakeholders (deans, faculty, department heads) for feedback. Goal to finalize plan by the end of December.			
Department Name Change	As part of strategy to improve engagement with students and community, changed department name to IT for easy name recognition and clarity in communicating the departments' role.			
IT Project Dashboard	Launched the IT Project Dashboard as part of the strategy to enhance transparency of the IT operations. The Dashboard is available on the Our.kpu.ca intranet where KPU staff can view the up-to-date information and status of all IT projects.			
ENTERPRISE SYSTEM	MS			
Student Relationship Management CRM	Completed procurement of the Student CRM, EzRecruit. Final implementation work is currently being completed and on schedule to for a mid-September launch.			
University Transitions Project	In collaboration with the OREG, successfully delivered a number of University Transition program initiatives including Confirmation Deposit, Student Registration Time Ticketing Policy C.30 and Pathways. These Transition projects were delivered on schedule as planned.			
Banner HR/Payroll Revitalization	The Banner HR/Payroll Revitalization consultation started in Mar 2015 with the objectives to streamline business processes to improve the use of the Banner System. The consultation covered re-modeling of Position Control to enable position budgeting; Web Time entry for employees, Web Leave Report for staff, and potential implementation of Faculty Load and Compensation. Work is in progress to assist HR to implement the new Position Control model.			
Banner Student Revitalization	The Banner Student Revitalization exercise commenced in August 2015. To date Business Process Mapping had been performed. Subsequent stages of this initiative will explore and identify key areas in Banner Student where KPU can improve functionality and processes.			
TECHNOLOGY SERVICES				
Network Infrastructure Upgrade	Upgrade of the Cloverdale Campus network infrastructure was completed on schedule in May. IT is currently planning the next phase to upgrade the Surrey Campus in late Jan 2016.			

Migration from PLNET to BCNET	Completed the switch-over to BCNET on schedule in June. The bandwidth of the internet connection was increased 25-fold to 10 Gbps, and the intercampus connections increased 5-fold to 1 Gbps.	
Firewall upgrade	Completed Phase I on schedule on Aug 22nd. Phase II will be to add additional features the new Firewall is capable of, to be implemented by Nov.	
	Phase III to deploy the rationalized fleet of standardized network printers (reduced from 400 to 140) standardized printer models was complete in August.	
	Phase IV to implement new and enhanced pay printing service for students using the PaperCut software and new student cards was complete in August.	
	Phase V to monitor print usage. Reports will be sent to department heads by end of September.	
Data Backups	ta Backups  Completed enhancement of the disaster recovery plan by migrating from tape-based data backup technology to online technology where backup file are send via the internet to offsite storage in Kamloops.	
Managed Print Service	Phase II to deploy the PaperCut software for managing and tracking of printing for employees was complete in June.	

## Office of the Provost

The summer season began with our largest Convocation to date at KPU. The energy and excitement of the occasion was punctuated by the remarkable student award recipients and the distinguished guests who received honorary degrees and special achievement awards.

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Last June KPU launched a Speaker Series at and in collaboration with Vancouver's Science World. These events have been made possible thanks to the generous assistance and collaboration of the Social Sciences and Humanities Research Council in Ottawa, KPU and Science World. To date the Speaker Series has featured the Borealis String Quartet, Dr. Kent Mullinix from our Institute for Sustainable Food Systems and Dr. David Burns from our Faculty of Arts, Educational Studies department. Three more talks are scheduled over the next two semesters.

Academic Plan 2018 implementation continues to roll out new initiatives this fall and early winter including the launch of the Creative Capital fund for innovation in education, the expanded Health and Wellness campaign, changes to the delivery of Athletics, and the Global Competencies Certificate program out of the office of KPU International.

The Faculty of Academic and Career Advancement is just beginning to feel the effects of the recent tuition charge changes in ESL and Adult Upgrading programs and courses. The predictions regarding the negative impact of tuition have not materialized to any alarming level. Domestic ESL enrolment is actually up as is the full-time intake of Academic and Career Preparation (ACP). The Continuous Intake enrolment courses are seeing a drop in enrolment. Continuous Intake represents about 30% of ACP delivery so the drop in enrolment is worthy of note but not a significant factor in enrolment.

The University Transitions Project introduced last November has had a positive effect on the streamlining and simplification of enrolment procedures. In addition, the newly introduced companion Pathways program (for students who have not met the basic English requirements for fulltime undergraduate enrolment) has been well received by students and faculty alike.

The recent four campus student orientation events have been our most successful to date. A very special thanks is due to the staff and volunteers from Student Services for providing such a well-organized, welcoming and exciting environment for our new students.

# Teaching and Learning at KPU

Academic Plan 2018 called for the development of four other sub-plans focusing on Internationalization, Research, Strategic Enrolment Management and Teaching and Learning.

Over the past year KPU held consultations with diverse internal groups to more accurately assess faculty needs and obtain input to inform a newly constituted central unit focused on Teaching and Learning at both an applied level and at a scholarly level.

To that effect, the various forums, discussions, a consultant's report and internal administrative-level discussions have all culminated in a proposed revised new structure of Teaching and Learning

at KPU planned to launched late this fall. The details of the plan remain confidential until the various pertinent governance bodies have had an opportunity to deliberate the proposal and provide input.

### Three Civic Plaza

One of the most significant developments over the next two years at KPU will be the preparation, planning and implementation of programming for Three Civic Plaza (TCP), our new campus facility in North Surrey.

#### To date we have:

- Commissioned and received a consultant's report on potential programming and use of the facility
- Assembled an Administrative Steering Committee to oversee the planning of programming and community use of the facility. We will be putting out a call for three other significant contributors to the conception of TCP. These will be targeted to address faculty/student/alumni input and community/industry input
- Begun discussions regarding a revised budget modeling for operations.
- Launched facility visits to explore recent and emerging trends in new collaborative and innovative learning and office environments.

The Provost and VP Finance and Administration will be assembling an updated version of the original costing model with a view to bring regular updates, program, implementation and business plans to the Polytechnic University Executive and the Board.

## **Academic Plan 2018**

During the last Board of Governors meeting, the Provost presented an update on the progress of the Academic Plan 2018 implementation. At that presentation Board members expressed an interest in understanding how various initiatives and their impact could be accurately measured and accounted for as well as to how they would measure up against their forecast completion. The Provost, in collaboration with the office of Institutional Analysis and Planning propose the adoption of a scorecard template similar to that which is presently provided to the Board on operational and risk matters.

The diagram below indicates our proposed scorecard format for reporting to the Board. The Provost's Office maintains a more detailed table of strategies, relevant contextual information, status and impact relating to the overall Academic Plan 2018. This information is fully aligned to the more succinct scorecard information and can be included as an appendix to the Board report upon request.

# **Template for Academic Plan 2018 Scorecard**

Strategy	Status	Target	Progress	
Goal A: Short name for goal				
Strategy 1: short phrase to capture the strategy	Brief qualitative description of status to date	Brief description of what the completion of this strategy will look like in terms of what will be accomplished by when	<b>—</b>	
Strategy 2				
Strategy 3				
Goal B				
Strategy 1				
Strategy 2				
Strategy 3				

Academic Plan 2018 sets out four overarching goals that are addressed by corresponding strategies. For purposes of reporting to the Board of Governors these strategies can be replaced by initiatives, or actions, or alternatively, and where further detail may be required, the chart scorecard may include strategies, initiatives and actions by simply adding an additional tier as follows:

Goal A
Strategy 1
Initiative 1
Initiative 2
Action 1

For the target, the expected completion time can be a season and year, such as Spring 2016, or end of Fall 2015. Target description will capture what completion will look like.

Progress will be assessed based on a judgment of how close current status is to intended completion, such as:

Target achieved
At least 75% complete
Between 25 and 50% complete
Less than 25% complete
No progress

## **External and Government Affairs**

#### **External and Government Affairs**

External and Government Affairs had a busy summer, embarking on some long-term projects while managing more imminent issues.

#### Events attended

- Presented to Richmond council's community safety committee made up of five councillors – regarding the new emergency mass notification system installed at KPU Richmond and the other three campuses.
- Richmond Chamber of Commerce annual golf tournament attended by the Office of Advancement as a foursome, with an energetic team from Co-op and Career Services doing a superb job managing hole sponsorship with activities and promotional prizes for participating athletes. This presented an excellent opportunity for our Co-Op and Career Services staff to meet members of the Richmond business community.
- Marlyn Graziano and Carolyn Robertson attended a Richmond Chamber of Commerce luncheon featuring Liberal leader Justin Trudeau as the keynote speaker
- Surrey Board of Trade Summer Sizzle networking event
- Vancouver Board of Trade Summer Social
- Surrey Mayor Linda Hepner's first State of the City Address
- Surrey Board of Trade golf tournament dinner
- KPU nursing students conducted blood pressure tests at the KPU-sponsored hole at the Greater Langley Chamber of Commerce golf tournament
- Blue Sky luncheon hosted by the Downtown Surrey Business Improvement Association

#### General Events hosted

- KPU Richmond was a host site for Doors Open, the city's annual arts and culture celebration. This year's involvement featured performances by the Borealis String Quartet and the Richmond Delta Youth Orchestra in the Melville Centre, plus a "musical petting zoo" in the atrium and on-site auditions for the orchestra in surrounding classrooms. Just over 200 people attended.
- Richmond Multicultural Community Services Society's Community Collaboration Team, which KPU's Media and Communications Manager Corry Anderson-Fennell co-chairs, held its quarterly strategy sessions at the Melville Centre. The CCT is tasked with

- developing a federally funded diversity strategy for the city, to be delivered to Richmond council in spring 2016.
- KPU Langley served as FBI headquarters for Paramount Pictures' production of Kindergarten Cop 2 and as a hospital for the filming of X-Files. These were the first major filming opportunities at KPU in recent years, and have resulted in increased interdepartmental planning to accommodate future opportunities.

#### Media Events hosted

- With Faculty of Science and Horticulture, CN EcoConnexions project launch at KPU Langley.
- With the Office of Advancement, signing of the KPU and TransMountain MOU at KPU Langley, plus follow-up information session with President's Office, KSA and the university community.

## University initiatives led

- New@KPU monthly employee newsletter with the June edition, readership reached 628 opens, the highest level since being introduced in August 2014. This is mainly attributed to an "edutaining" video for staff featuring President Davis "breaking up" with his desktop printer. The video, aimed at highlighting KPU's new print strategy, received more than 200 clicks direct from the newsletter alone.
- Alumni newsletter content
- Successful discussions with Elections Canada to host advance and General Election Day voting at KPU Richmond
- KPU in the News

#### *University initiatives supported*

- University Transitions Project video personas nearing completion
- Student Health 101 review content, minor internal promotion role
- Compass Card rollout internal and external promotions
- Printer strategy rollout and KPU Card introduction internal promotion
- Emergency notification system promotion, developing new crisis communications plan, liaising with internal and external stakeholders
- Student Orientation assist
- Organics recycling internal promotion
- Communications plan and collateral development for KPU Listens, which supports the university's Protected Disclosure Policy

## Other

- The Communications Team overhauled the communications request portal on SharePoint and began the process of delivering tutorials to staff and faculty
- Communications managed significant internal (staff and students) and media communication around the TransMountain MOU signing KPU media coverage – May 14 – Aug. 31, 2015

The launch of KPU's 'Introduction to Professional Management of Marijuana for Medical Purposes in Canada' courses garnered extraordinary local, national and international media attention. Over 48 media outlets – ranging from magazines, to broadcast television, to industry publications – covered the announcement. The KPU Communications Team managed all media requests, scheduled interviews, and conducted media training with administration and instructors.

KPU was covered by outlets that include: TIME Magazine, BBC, RT, Fox News, CNBC, CBS and BBN. KPU was covered by and has developed new working relationships with: The Guardian, VICE News, USA Today, The Daily Beast and The Vancouver Sun.

The KPU Communications Team also fielded media requests regarding the university's MOU with TransMountain; media coverage was limited to local papers and The Runner.

The KPU Communications Team also handled multiple requests from Maclean's for the publication's university and college guides; is updating KPU's entry in the Directory of Canadian Universities, and is fielding a request from Award Magazine, which will feature KPU's brew lab in its fall issue.

KPU distributed a total of 30 news releases and media advisories:

• May 14-31: 7 news releases

• June: 10 news releases

• July: 5 news releases

• August: 8 news releases

Coverage was received on more than 466 occasions:

• May 14-31: 67 mentions

• June: 161 mentions

• July: 67 mentions

• August: 171 mentions

The following is a list of KPU news releases that generated media attention and coverage. This does not represent the number of times each story was picked up (as many were picked up multiple times) nor does this list all KPU stories that garnered coverage:

- KPU students Canada's best young musicians
- Blazing a business trail in Canada's medical marijuana landscape
- KPU launches support program for former youth in care
- Former ALC chair Richard Bullock talks the future of B.C. agriculture
- Arc'teryx fuels B.C. talent with \$20,000 contribution
- Langley nursing students engage community to 'capture life'
- 'From the Ground Up' enables KPU students to restore Logan Creek urban forest
- Richmond PR students 'nails' prestigious industry award
- Senior works on degree for 18 years, graduating at KPU's biggest convocation ever
- KPU rappers reach 700 high school students with positive message
- Island residents named KPU Distinguished Alumni

#### **Alumni Relations**

#### **Events**

- 1. Convocation May 19-22.
  - Alumni Relations participated in all seven convocation receptions over four days
  - Close to 400 graduates shared their updated contact information and received a gift for submitting their updated contact information
  - Close to 300 photos were taken of alumni and guests at the alumni photo station
  - Close to 500 KPU alumni cards were issued following convocation
- 2. Alumni Relations helped plan and execute the KPU Alumni Association's Speak like a Leader workshop on June 11, which had 53 people in attendance of which 50 were alumni.
- 3. Alumni Relations participated in the student orientation on the Langley, Richmond and Surrey campus to greet and make contact with future alumni participating in the orientation on September 1, 2 and 3.

#### **Alumni Awards**

Two Distinguished Alumni Awards were presented at the May 19 and 22 convocation ceremonies. The 2014 award winners were:

- Ken Puls, Dipl' 98, Accounting and General Studies
   President & Chief Training Officer, Excelguru Consulting Inc.
- Tania Dick, BSN, 2003
   General Duty Nurse Cormorant Island Community Health Centre: Island Health Authority; President Elect - Association of Registered Nurses of British Columbia

### **Alumni affinity programs:**

Coast Capital Savings confirmed a five-year affinity partnership with the KPU Alumni Association offering \$20,000 annually to the association for a total of \$100,000. An additional \$20,000 was committed in 2015 to cover the agreement negotiating year (2014) as a goodwill gesture. This affinity agreement was secured through KPU's Office of Advancement. In addition to this, the alumni office is exploring the potential for four new affinity partners in 2016.

#### Alumni newsletter

The alumni newsletter was circulated on May 26, July 10 and August 22.

#### **Promotional efforts:**

- Currently promoting the alumni award nominations for fall 2015
- Securing volunteer members for the 2015 KPUAA board of directors election
- Planning and executing the 2015 KPUAA AGM and Networking event
- Securing alumni speakers for the upcoming KPU speaker series event for Policy Studies and Political Science students. This event is a collaboration between the Faculty of Arts, Career Services, and the Alumni Relations office

# **Institutional Analysis and Planning**

VISION 2018 Strategic Plan

Quality:

Goal: Learner engagement and retention at KPU shows continuous improvement

Strategy: Develop and implement retention strategies that identify groups of students at risk, set retention targets and enhance student success:

- Retention data: Conducted training sessions on use of the dashboard from May to July. Will conduct more sessions in the Fall.
- Using the data in a variety of contexts, including for Strategic Enrolment Management Planning, and Program Review

Strategy: Assess, select, implement, and celebrate learning methodologies and educational delivery options that provide learners with the support within and beyond the classroom to succeed academically, personally, socially, and professionally:

- The First-Year Nursing Student Experience research: Ongoing project to assist the Faculty of Health obtain information about the first-year experiences of Nursing students to understand how to develop curriculum, institutional policy, and support measures to enhance students' success. Administer a survey of nursing students about their first-year experiences and challenges as each cohort completes their first year. This will be repeated for future cohorts as they complete their first year of the Bachelor of Science Nursing (BSN) or Bachelor of Psychiatric Nursing (BPN) programs.
- English 1100 Equivalency: Using administrative data, investigate whether students who obtain a transfer credit for English 1100 from a private institution do as well in subsequent courses as do students who take KPU's ENGL 1100.
- Predictors of Success for Accounting students: Provided a large set of administrative data to a
  faculty member to study the predictors of success in a third-year accounting course based on
  a request from the accounting department. The results will inform the department about
  whether different pathways to the course matter to student success.
- Student Satisfaction Survey: This survey is conducted every two years to obtain information on how students made their decision to attend KPU and their satisfaction with their experience at KPU to date. It is used to help improve services to students. We are revising this survey to better address the purpose, in consultation with an advisory committee of those who will use the information. The survey will be conducted in the Fall.

Goal: KPU is a well-managed, integrated, and transparent organization that supports learning

Strategy: Implement an integrated system that aligns institutional planning and supports reporting on goals and priorities:

- Planning and reporting system: Exploring Strategy Execution and Management Software.
   IET's security review is now complete. With the hiring of the Manager, Strategic Quality and Planning, we have completed the assessment and are bringing this forward for discussion with the Provost and President.
- Reporting on VISION 2018: updated and expanded the measures and incorporated into the Accountability Plan and Report for July 2015.

Strategy: Institutionalize effective quality assurance processes that allow for regular review of all areas of the university:

- Reorganized program review and student appraisal of instruction functions into one unit responsible for quality assurance. Between June 1 and July 6 filled all three positions in this unit, including the Manager, Strategic Planning and Quality. All are being trained in their roles and working well.
- Updating and improving processes for program review and student appraisals. New Manager, Strategic Planning and Quality is making good progress with this.
- Supporting program reviews: Currently supporting 6 programs (or collection of related programs) that are undergoing reviews. The Manager, Strategic Planning and Quality is in the process of scheduling other reviews to begin this fall.
- Student appraisals for Summer session carried out as per schedule. Planning now to move from paper surveys for the in-class portion, to bringing computer tablets into the classroom so that all appraisals are conducted online. Currently, for about 75% of classes, the student appraisals are conducted online. Working with IT to test and purchase tablets. Expect to be completely paper-free by January 2016.

Strategy: Review and Adjust procedures to ensure efficiency and effectiveness

- Interactive Data Dashboards are now being used for SEM planning, program review and other data needs.
- Continue to improve interactive dashboards and develop additional dashboards. Also working with Deans/Associate Deans and other users, to ensure the dashboards meet their needs.

Strategy: Broaden the modes and increase the frequency of communication within the university community in order to enhance transparency, decision-making, collaboration, and relationship-building among departments

• Consulting with Deans, Associate Deans and other senior administrators to ensure they have the data they need to support decision-making. Also ensure they understand the potential use and interpretation of the data we provide. This is an ongoing process.

Strategy: Implement initiatives that will attract, support, engage, and retain KPU's people and create an environment where all employees see themselves as contributing to student learning

• In consultation with Human Resources, revising the Employee Engagement survey to be administered this fall. This survey will provide information to assess the extent of employee engagement to identify areas needing improvement.

#### Reputations:

Goal: KPU's unique identity is clearly articulated and well understood across the University and beyond.

Strategy: Ensure that KPU's unique role in higher education, its pride and its important endeavors, and the success of its students are all reflected in its publications and communications, internal and external.

• The 2014/15 Accountability Plan and Report, which was delivered in to AVED in July, supports this strategy in a number of ways. It profiles the programs KPU offers, with a focus on new programs. It includes a profile of some of our graduates, showing the contributions they are making to our community based on the education they received at KPU.

#### Relevance:

Goal: The Impact of KPU's Community engagement has doubled by 2018.

Strategy: Establish KPU as a key partner in regional economic development:

• Final report on economic impact of KPU was completed in May 2015. These results will be used in external communication as appropriate.

Goal: KPU's operations support purposeful learner FTE growth of at least 5% annually to meet the educational needs of its region's diverse population:

Strategy: Develop a comprehensive strategic enrolment management plan:

- Now that KPU has the Strategic Enrolment Management Plan 2015-18: Phase I report, we have been working to provide more data to support each Faculty create their own SEM report.
- Meetings with Deans as requested to identify their data needs and help them understand the data we have and how it can be used for SEM planning.

## **ACADEMIC PLAN 2018**

Supporting the achievement of this plan through the activities, identified above, of:

- Support on the implementation of the strategies, especially development of strategic enrolment management plan, as described above.
- Support on the development of performance reporting on the Academic Plan implementation ongoing.

#### ACCOUNTABILITY REPORTING TO GOVERNMENT

- Submission of the FTE report to AVED on May 15, 2015.
- Submission of the Central Data Warehouse May 30, 2015.
- Submission of 2014/15 Accountability Plan and Report, July 17, 2015.

## The Office of Advancement

## Office of Advancement

Executive Director of Advancement, Steve Lewarne continues to orientate himself at KPU since joining the organization in April. In his first five months, Steve has developed relationships within all of KPU's Faculties and is preparing strategies that address the top funding priorities for Faculties and the Institution as a whole. Steve is also developing a strategic plan for the Office of Advancement that he plans to implement in the fall.

Steve was appointed CEO of the KPU Foundation at the June 9 board meeting and has been working closely with KPUF Board Chair, Ken Hahn on preparing for a planning session that will take place in October.

The Advancement Team is performing at a high level and is on track to meet its goals. The major gifts listed below reflect the overall effectiveness of the team during what would otherwise be considered a slow and quiet fundraising period in the summer months.

New Major Gifts Confirmed or Received since last report:

April Holland	\$ 5,000	William Kennedy Memorial Award
Caligiuri Financial Group	5,000	Caligiuri ENTR Award
Greg Yaceyko	5,000	Electrical Endowed Bursary of Excellence
Jonker Honda	5,000	Jonker Honda Award
Western Potash Corp.	5,000	Western Potash – Sustainable Agriculture Award
Township of Langley	8,000	SW BC Partner City Grants
Arc'teryx Equipment, Inc.	9,873	Gift in-kind – 16 mannequins
Real Estate Foundation of BC	9,999	Institute of Sustainable Food Systems Dialogues
SABA	10,000	SABA Endowment
Lois Williams	11,750	Gift in-kind – 1930 Model A Ford
Barrie Brill	15,311	Gift in-kind – Library collection
BC Hydro	16,000	BC Hydro Awards
Kwantlen Student Association	17,000	Kwantlen Student Association Endowed Award
Vancouver Foundation	19,743	Quarterly interest of endowments
Keith Best	20,000	Faculty of Health Psychiatric Nursing Awards
Beedie Group	25,000	Beedie Group Award for Excellence in
		Construction
Real Estate Foundation of BC	37,500	Food System Design & Implementation Plan
Coast Capital Savings	40,000	KPU Alumni Association Affinity Program

# **Marketing and Recruitment**



#### **Domestic Applications**

Fall 2015 intake (as of July 1 2015)

2014 2015 7647 7475 -2.25%



#### Calling Campaign

April-June 2015

The Future Students' Office conducted its first-ever Acceptance Deposit Reminder Calling Campaign (ADRCC) from May 19 - June 5, 2015 reaching out to select students who had received KPU admissions offers.

## Original Call List

(duplicates removed)

### Students who accepted their offer

(by early June)

\*These numbers only cover our calling period and any offers made by May 13, 2015. Later admission offers are not included in these initial campaign results.

#### Other Highlights

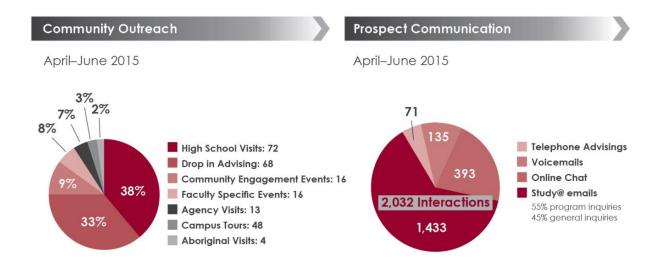
April-June 2015

#### Counsellors' Conference

- 130+ attendees
- 99 filled out event evaluation forms and all ranked event 4/5 or higher

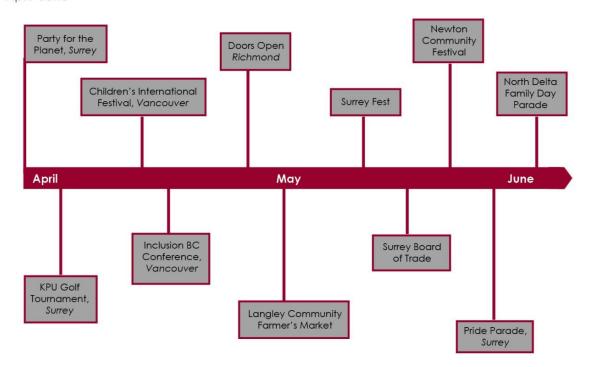
#### **Dual Credit Program Intake for Fall** 2015:

- 128 new dual credit students, up from 121 in Fall 2014
- 40 Langley XCEL, up from 38 in Fall 2014
- 79 Surrey High School on Campus, up from 75 in Fall 2014
- 9 Aboriginal High School on Campus, up from 8 in Fall 2014



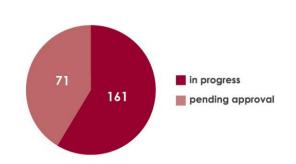
## **Communiy Events Attended**

#### April-June



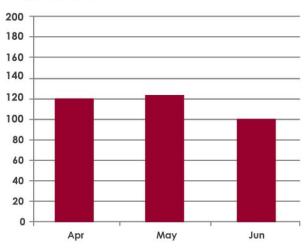
## **Active Marketing Requests**

As of July 1



## **Completed Marketing Requests**

April-June 2015



## Social Media

April-June 2015

Facebook 1,018 page egagment

495%



**Facebook** 

458 new likes Average of 13 likes/day

**Twitter** 4,3111 followers

**59%** 



Twitter

1,744 profile visits

**Instagram** Over 600 followers 73%

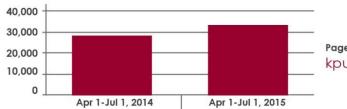


Instagram

Over 6000 photo likes

## Growth on the Web

April-June 2015



Page views for kpu.ca/courses



10%

### **Marketing and Recruitment summary**

\*Note: metrics above are for the period April 1 – June 30, 2015 as we compile stats quarterly.

As the first year of the marketing and recruitment departments working together with a full team of staff came to a close, we reflected on the year of learning and planning. With five recruiters now trained through one annual cycle of high school visits, school district, counselor and teacher meetings and events, there is a confidence level in the team that never existed in the past. In addition, the team is working on reaching out to other markets such as transfer students, mature students, immigrants, aboriginal students etc.

The recruitment team continues to work closely with the faculties to support specific recruitment initiatives. The communications staff in the Future Students' Office have launched monthly newsletters to prospective students, counselors and teachers and have plans to reach out to other target markets such as parents.

The team has also been busy attending community events, fairs etc to showcase the KPU brand and educate the public about what we have to offer. We plan to continue reaching out to the community at such events for brand identity (reputation) and community engagement (relevance).

In the marketing department, supporting all faculties with quality, consistent marketing and promotional materials is key to KPU's success. Brochures, newsletters, information sheets, posters, and other printed materials are crucial to promoting KPU programs, courses and events. Web, digital and social media continue to grow in importance as technology drives constant updating, improvements and change.

The new Program Guide has been printed and will be distributed in high schools starting mid-September. It can be viewed here: <a href="https://www.kpu.ca/sites/default/files/Future\_Students/ProgramGuide\_2015-2016.pdf">https://www.kpu.ca/sites/default/files/Future\_Students/ProgramGuide\_2015-2016.pdf</a>

We produced 7 videos this spring, showcasing each faculty with a student story. They have been used to promote faculties, programs and as general KPU brand promotions. Recruiters will have these videos handy to play when they conduct their high school presentations and recruitment events and each faculty is using their video for general marketing purposes. The videos have also been tied into advertising on Web, digital and social media. In less than 8 weeks, each of the 7 videos has been viewed on average over 12,000 times.

The videos can be viewed here:

https://www.youtube.com/playlist?list=PLxxQVdMboGIOyyUFJiNjHmUttLAbMW\_OT

#### **Current KPU Advertising**

We are currently running an integrated advertising campaign consisting of various external mediums as well as targeted web, digital and social media efforts.

#### **Advertising:**

- Online (social media; YouTube pre-roll; retargeted; search terms; audience profiling)
- **Print** (various publications)
- **Radio** (top 3 stations in lower mainland targeting 16-24 y/o's)
- Outdoor (Digital Highway Signs)
- **Theatre** (Landmark, lobby screens and pre-show)
- TV (CTV, Omni, Fairchild, 10 cc's and :05 bb's select programming)

• Mall presence (Guildford; Metrotown; Richmond Centre)

## **Sample Creative:**

Metrotown digital boards:



Digital highway signage:



#### Print ads:



Guildford and Richmond Centre Advertising Murals



## **Student Services**

The following activities and programs are underway across Student Services in alignment with the University's strategic vision and goals.

## **University Calendar**

The 2015/16 Calendar went live online in June, presenting the process and policy changes resulting from the University Transitions Project.

#### **Orientation**

September saw the launch of the newly formatted New Student Orientation, a university-wide initiative to provide a collaborative and complete introduction to all KPU students.

## **Healthy University Strategy**

In partnership with Human Resources, sponsored and attended the International Healthy Promotion University Conference the outcome of which was a revised charter by which to guide universities health promotion mandates. Student Services and Human Resources are now drafting a framework under which to initiate a campus wide approach to health and wellness (both employees and students).

#### **NITEP**

While KPU was not identified as a full NITEP site (The Indigenous Teacher Education Program), we are now working in partnership with UBC to allow all KPU students to complete UBC NITEP courses while at KPU.

#### **Peer Support Program**

The peer support program, run jointly by Counselling Services and the KSA, is gaining momentum. The Peer Support Coordinators have spoken at a number of BC conferences and are now presenting on their new program within KPU. Peer support provides front-line support to students on all KPU campuses on issues such as health and wellness, adjusting to university life, and where to for additional support within KPU.

#### **Student Awards and Financial Assistance**

For the first time at KPU a bursary program was launched for students studying in the summer semester.

In partnership with ACA and the Office of Advancement, SAFA is supporting a Former Youth in Care program, accepted by both the Ministries of Advanced Education and Family and Youth Services. All applicants have been accepted into the fall semester and will receive a customized offering of student success services.

We have received notification that recommendations made to the Ministry of Education on changes to the provincial scholarship program were largely accepted.

The Work Study student campus employment program was enhanced in order to offer 8-month experiential learning opportunities in addition to the previous 4 month assignments. This program provides department funding to employ KPU students on KPU projects.

#### **O-Less**

Student Enrolment Services recently launched "Q-Less", our virtual queuing system which has eliminated the need for students to stand in line at the Surrey and Richmond front counters. Instead students can put themselves in the "virtual" queue via text message, through our website at kpu.ca/inline, or at a self-serve kiosk on the Surrey and Richmond campuses. Students can now wait from anywhere on campus or even enter the queue while in transit and receive a text when a Student Services Specialist is available. This new system also means we're able to collect data on the types and number of interactions we have with students, how long each transaction takes and how long students wait for service. To engage students and aid in building awareness we are having a contest to name the new self-serve kiosks at kpu.ca/nameitcontest.

#### **Admissions Framework**

Fall 2015 saw the introduction of the new Admissions Framework. The reconceptualization of admissions at KPU has been driven by the notion of supporting student success and has streamlined and clarified the application and admissions process for prospective students. The new structure facilitates admission to a Faculty rather than admission to a credential and once admitted to a Faculty, future academic decisions such as declaration of a major will be supported by the student's Faculty.

The Transfer Admission category is now in place meaning that KPU is now formally both a "sending" and "receiving" institution within the province of BC. Transfer students now apply for recognition of their transfer credit upon admission to KPU, speeding up the assignment of transfer credit and to allowing for more effective identification and tracking of transfer students.

The General Interest category is now in place for those students who want to begin their studies at KPU but are not intending to pursue a credential. KPU provides General Interest students the opportunity to complete up to 12 credits of coursework before being required to apply for admission. KPU now has an Aboriginal Admission category where self-identified Aboriginal students can seek special consideration of their diverse backgrounds for their basis of admission. Creation of this category will allow for better tracking of the success of Aboriginal students.

The new Registration Priority policy was implemented for Fall 2015; students who are new to KPU now have first priority for course registration.

## The Pathway to Undergraduate Studies

KPU's Pathway to Undergraduate Studies provides the opportunity for students to take a select number of undergraduate courses while completing the upgrading necessary to meet KPU's English proficiency requirement for undergraduate admission. Pathway students are provided a road map outlining the progression through the steps towards undergraduate studies. The Pathway is being offered this Fall in the Faculties of Arts, Business and Science & Horticulture. The Office of the Registrar, KPU International, Future Students Office and Central Advising have dedicated their efforts to ensure pathway students have the necessary information and supports in meeting their educational goals. As of August 31, KPU has admitted over 450 students to the Pathway, with over 300 registered.

#### Overview

As part of KPU's new admission model the KPU Pathway to Undergraduate Studies is an exciting new initiative. KPU has created a new paradigm with the opportunity for students to take a limited number of undergraduate courses at the same time as they complete the upgrading necessary to meet KPU's English proficiency requirement for undergraduate admission. Pathway students are provided a road map outlining the progression through the steps towards undergraduate studies. For Fall 2015 the Pathway is an option in the Faculty of Arts, Faculty of Business and Faculty of Science & Horticulture.

The Office of the Registrar, KPU International, Future Students Office and Central Advising have dedicated their efforts to ensure pathway students have the necessary information and supports in meeting their educational goals.

#### Fall 2015

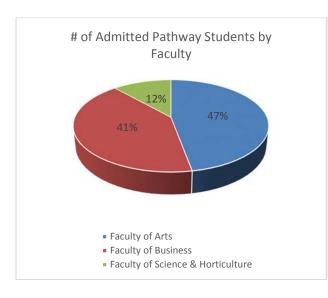
For the Fall 2015 intake, KPU has admitted 467 students to the pathway, with 331 registered (numbers as of September 10, 2015).

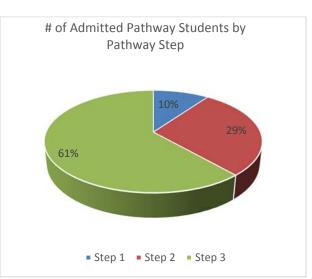
#### **Breakdown by Faculty**

Upon review of admits by Faculty, 47% are within the Faculty of Arts, 41% within the Faculty of Business and 12% within the Faculty of Science & Horticulture. The Faculty of ACA could also see a potential increase in enrolment for Fall due to this new upgrading opportunity through the Pathway option.

#### **Breakdown by Pathway Step**

In looking at the admits by Pathway step, 61% of admitted students are in step 3, 29% at step 2 and 10% at step 1.





Further information about course enrolment will be provided after the Fall semester stable enrolment date. To learn more about the Pathway to Undergraduate Studies visit kpu.ca/pathway.



## TRANSITIONS @ KPU

## Admissions & Registration Initiatives | Fall 2015

#### Overview

There are three new initiatives that are logically connected to changes that have taken place in support of the Transitions Project which effect both the Admissions and Registration cycle. These have had a positive effect on both the Student Experience and improved efficiencies within the Admissions unit.

First, as part of KPU's new admission model, acceptance of Admission became a requirement of all Applicants made an offer of admission to KPU. In order to accomplish this requirement, a new process was put in place in order to capture both the acceptance of the offer and the payment of the new Confirmation Deposit in Online Self Service. The payment option amount was streamlined and the acceptance was automatically reflected in the applicant's record.

Second, before registration is able to occur, students, both new and continuing must be given access to the online registration system. The rank order which determines both the date and time students gain access to the registration system is determined by the new <u>AR10 Priority and Scheduling of Registration Policy</u> and the supporting <u>Procedures</u>. In order to accomplish this requirement, a major revamp was made to the existing process.

Lastly, there is a gap of time that occurs between when the assignment of access to the online registration system happens and when classes begin. This time gap creates a scenario whereby these applicants do not have the ability to register themselves online because they have not been assigned a registration date/time. Past practice was to make this assignment manually by Admissions staff. A new process was implemented that uses the new Online Acceptance and payment of the Confirmation Deposit to trigger the assignment of a registration date/time within a 4 hour window.

#### **Student Experience**

For those applicants who accepted their offer of admission in the gap after the initial scheduled registration assignment, implementing our new process meant that they were able to register within hours of accepting their offer of admission. This applied to approximately 1600 applicants.

#### **Improved Efficiencies**

For the Fall 2014 intake approximately 2100 applicants were manually assigned access to the online registration system by Admissions staff. Due to registration opening approximately one month later for the Fall 2015 intake, approximately 1600 applicants were automatically assigned access to the online registration system. This automation significantly reduced the workload of Admissions staff as well as leading to greater accuracy and adherence to policy.

## **Athletics**

On July 8, 2015 we publicly announced our intention to give notice to PACWEST/CCAA, the western Canadian athletics conference that KPU has been a member of since 1999, of the revocation of our membership at the end of the 2015/16 season. Given this shift in direction, the Director of Athletics, David Kent, ceased to be an employee of the university.

On July 31, 2015, after several weeks of discussions with coaches, student-athletes and PACWEST, we confirmed our commitment to participate in all sports (Basketball, Soccer, Badminton, Golf) for the full 2015/16 season and our compliance with all rules and regulations as specified by the PACWEST and CCAA.

The decision was not reached lightly. Rather it stemmed from student feedback over many years that students did not feel well served by Athletics and Recreation programs largely based at KPU Surrey that focused on a restricted number of competitive varsity sports. The department budget covered the costs of fewer than one hundred varsity athletes playing four sports, and these same student-athletes were disproportionately supported by the existing scholarship and awards budget. The university was increasingly unable to keep pace with the KPU-KSA joint-funding model for recreation and intramural programs and was unable to provide facilities for physical activities at all campuses. During the consultation process for the Academic Plan (2014-15) we heard a strong call for the provision of a broader array of health and wellness programs and facilities for all students.

KPU's student athletes remain important to us, and we are working with our teams and our coaches to ensure the transition out of PACWEST is as smooth as possible.

The decision to terminate our relationship with PACWEST allows us the ability to revise our programming given that PACWEST rules are restrictive about the type of sports that can be played, and the all-in or all-out nature of membership. We now have the opportunity to explore other competitive team sports that may be more representative of the regions we serve, as well as the opportunity to provide additional fitness, recreation and intramural activities to many more students. We plan to expand our activities in these areas to all campuses, and will begin to explore new partnerships with the KSA, faculties, and community organizations that can help stretch our dollars to benefit all students. We are also looking at alternative sources of funding, including new donors and the introduction of an ancillary fee.

# **Faculty of Arts**

#### **VISION 2018 Strategic Plan:**

KPU aims to double its community engagement by 2018. One way to measure community engagement is to consider external recognition of KPU faculty. **Galib Bhayani** (Criminology) was recently appointed by His Excellency, the Right Honourable David Johnston, Governor General of Canada, to receive the Order of Merit of the Police Forces (OMPF) in recognition of outstanding commitment to policing and for service to Canadians (July 4). As well, he has been nominated for police officer of the year, City of Surrey, in the category of community recognition (August 25).

## **ACADEMIC PLAN 2018:**

Over the past three years, KPU has emerged as a leader in the adoption of free and open textbooks from programs such as the BC Open Textbook Project and OpenStax College. Faculty from departments including Psychology, English, Sociology, and Physics have opted to replace traditional publishers' offerings with free and open textbooks, often taking advantage of the open licensing to adapt these instructional materials to suit their course objectives and teaching goals. As a result of this initiative, students at KPU have enjoyed significant cost savings (to date, in excess of \$150,000). Empirical research on the impact of open textbooks adoption predict a positive impact on key indicators of academic success such as course performance, program completion, and student retention (this research is currently underway at KPU). Also noteworthy is that permanent access to instructional materials across print and digital formats serve the dual goals of lifelong and flexible learning. A leader in the post-secondary sector on Open Textbooks is Dr. **Rajiv Jhangiani** (Psychology) who was recently a keynote speaker for Open Textbook Summit "An openness to openness: The terrifying and liberating process of disrupting higher education" BCCampus/SFU (May 28).

#### **Student Successes:**

- ➤ Alex Chernata, clarinet; Julie Lin, violin; Andrea Pedro, piano -Aja Trio (Music): awarded first prize for chamber music at the National Festival in Edmonton (August 15)
- ➤ **Geography**: Seven graduates received the first Bachelor of Arts, Major in Applied Geography (May 20)
- Amanda Younger (Geography): Research paper completed in Parthi Krishnan's GIS course and Jan Thompson's directed studies course published: "Investigating Donor Patterns: A Case Study of SOS Village BC." Western Geography, Vol 21/22, p87-101. (August)

#### **Community Engagement:**

➤ 2015 BC Studies Conference: KPU in association with BC Studies hosted the multidisciplinary BC Studies Conference by the organizing group, Tom Thorner &

- **Tracey Kinney** (History) with **Amir Mirfakhraie** (Sociology) and **Diane Purvey**. KPU Arts faculty presented papers and moderated conference sessions (May 7-9):
- ➤ KPU-Science World Speaker series: Partnership between KPU and Science World developed from a SSHRC grant awarded to Daniel Bernstein (Psychology) and Rajiv Jhangiani (Psychology). The first presentation, by the Borealis String Quartet, KPU's Quartet-in-Residence, focused on Science and Music, Science World, June 15.
- ➤ Elizabeth Barnes (Fine Arts): Invited to give an Artist Talk to the Young Associates of the Vancouver Art Gallery about painting, to provide an educational background for the understanding of distinctions between modernist and contemporary painting. (August 4)
- ➤ **Jen Currin** (Creative Writing): Judge for Room Magazine's Annual Poetry contest (August)
- ➤ Wade Deisman (Criminology): 'Toward a Coordinated Nation Wide Election Engagement Initiative at Universities and Colleges across Canada'. Proposal presented at Western Canada Criminology Articulation Meetings, Victoria (May 14 & 15)
  - Interview Regarding the Appointment of Adam Palmer, CBC Vancouver News @ 5 and @ 6 (May 26)
  - o Completed Inside-Out Prison Exchange International Training Program offered by Temple University and co-hosted by the Graterford Prison, Pa. (June 14-21)
- ➤ Liam Dempsey (Philosophy): Refereed conference presentation "The 'Internal Illumination of Living-awake Brains'," at the Canadian Philosophical Association annual meeting, University of Ottawa (May 31)
- Andrea Eidinger (History): Conference roundtable organizer and presenter: BC Studies Conference "All Together on this Land? A Dialogue on Multiculturalism and Decolonization in Academic Praxis" (May 7-9)
- Lisa Freeman (Criminology): Research panel for "Research Dialogue on Healthy City Strategy." City of Vancouver (July)
- ➤ **Bob Fuhr** (History): attended the 84th Anglo-American Conference of Historians, London (May 7-9)
- Noemi Gal-Or (Political Science): Initiated and planned "Are International Law's and Religions' claims of Universality Compatible?" a joint conference of ILA-Canada, Canadian Council of International Law and Canadian Bar Association National Section on International Law (July August)
  - Participating in meetings with Department of Foreign Affairs, Trade and Development and Department of Justice, and lecture by Prof. Craig Forcese on Bill C-51 Anti-Terrorism as Vice-Chair, Canadian Bar Association, National Section of International Law (NSIL) (May)
- ➤ Khaled Hamdan, John Martin, Parthi Krishnan (Geography): With assistance from the Faculty of Science and Horticulture, the Geography department launched a high altitude weather balloon as part of the Canadian contingent of the Canada Wide Experiment: High Altitude Balloon Challenge (May 4)
- ➤ Sarah Hickinbottom-Brawn (Educational Studies): Invited presentation to the Vancouver Mental Health Professionals Network, "Remembering practices: Grief and loss from a narrative perspective" (May 9)
- ➤ Lisa Kitt (Criminology): In conjunction with the Vancouver Police Union developed a survey that examined mental health and workplace stress in members of the Vancouver Police. Results were presented to the Vancouver Police Union and the Executive (August

4 & 10)

- **Kitty Leung** (Fine Arts): "Blossoming" Public Art at Marine Drive Station (May)
- ➤ **Billeh Nickerson** (Creative Writing): Performed for the Atwater Poetry Project, Montreal (May 1)
  - Curated and performed at The Sunshine Coast Festival of the Literary Arts (August 15)
- ➤ Paul Ohler (English): Panel organizer and chair for Edith Wharton Society panel, "Edith Wharton and the First World War" at the American Literature Association conference, Boston (May 22)
- ➤ Yanfeng Qu (Language and Cultures): Adjudicator for the 2015 BC 'Chinese Bridge' Mandarin Speech for Elementary and High School Students', Confucius Institute, Coquitlam (May 3)
- ➤ **Ashiq Shah** (Psychology): Attended the Canadian Psychology Association (CPA) 76th Annual convention, Ottawa (June 5-7)
- ➤ **Jan Thompson** (Geography): attended the Canadian Association of Geographers Annual Conference, Vancouver (June 1-5)
- ➤ Katie Warfield (Journalism): Organizer of pre-conference workshop at Social Media & Society Conference. "Inter-faces and #Me-diated selves." Ryerson University, Toronto (July 26-31)
- **Evelyn Zellerer** (Criminology): Invited participant for a regional leadership symposium on restorative justice, "The Promise and Challenge of Restorative Justice"

### **Recognition:**

# Awards and Appointments:

- ➤ Daniel Bernstein (Psychology): Member of Regional Advisory Committee for the Society for Applied Research in Memory and Cognition Bi-Annual Conference, Victoria (June)
- ➤ Wade Deisman (Criminology): Appointed to the Research Committee of Inside-Out Exchange program (June)
  - Appointed Senior Affiliate to the Network for Research on Terrorism, Security and Society (June)
- ➤ **Noemi Gal-Or**(Political Science): Editor-in-Chief, *Canadian International Lawyer*, Completion of Vol. 10(2), 25 (August)
  - o Board member of Dunbar residents Association (May August)
- Aaron Goodman (Creative Writing): Attended the Stephen Leacock Awards; his novel "Curtains for Roy" was nominated for the award—Canada's oldest literary award, and the only award for humour writing, Orilla, Ontario
  - Received two writing commissions for playwriting including an adaptation for "The Big Sleep."
- ➤ **Nicola Harwood** (Creative Writing): "Buffalo Girls" received a development workshop with The Frank Theatre of Vancouver (May 2)
  - o Received a British Columbia Arts Council grant to participate in New Aesthetics, a national theatre creation workshop with Theatre Replacement (July 20-31)
- Lisa Kitt (Criminology): Journal editorial board and conference staff, National Gang Crime
- **Paul Ohler** (English): Associate editor at the Edith Wharton Review, Penn State

- University Press (May 1)
- ➤ Yanfeng Qu (Language and Cultures): Vice-President and Conference Chair of the Canadian Teaching Chinese as a 2nd Language (TCSL) Association, organized the 2015 AGM at KPU (May 2)

#### **Publications:**

- ➤ David Burns and Sarah Hickinbottom-Brawn (Educational Studies): Hickinbottom-Brawn, S. & Burns, D. P. (2015). Risking disengagement through marketplace ideals. *Canadian Journal of Higher Education*, 45(2) 154-167. (August 26)
  - Mirriahi, N., Vaid, B. S., Burns, D. P. (2015). Meeting the challenge of providing flexible learning opportunities: Considerations for technology adoption amongst academic staff. *Canadian Journal of Learning and Technology*, 41(1), 1-16.
- ➤ **Jen Currin** (Creative Writing): Published a story in *Plentitude* (July)
- ➤ Noemi Gal-Or (Political Science): "Responsibilities of the Non State Actor in Armed Conflict and the Market Place: Theoretical Considerations and Empirical Findings." Noemi Gal-Or, Math Noortmann, Cedric Ryngaert (eds.), Koninklijke Brill NV, 2015 (May)
  - "International responsibility of the NSA in International Law: Is there a Case for a Multi-cultural Approach?" with Francis K. Abiew, in Responsibilities of the Non-State Actor in Armed Conflict and the Market Place: Theoretical Considerations and Empirical Findings
  - "Observations on R2P in Africa", Global Responsibility to Protect, 7(1), 2015
     (May) peer reviewed article
  - "The Formation of a Customary International Crime: Global Terrorism and Human (In) Security", International Criminal Law Review, 15 (2), 2015 (July) – peer reviewed article
  - "World Trade between Global Multilateralism, Plurilateralism, and Regionalism", in Global Trend 2015, Tobias Debiel, Michèle Roth and Cornelia Ulbert (eds.), Globale Trends 2015—Perspektiven für die Weltgesellschaft. (Fischer Taschenbuch) Frankfurt am Main 2015 (July) – invited paper
- ➤ **John Martin** (Geography): Martin, J.E., 2015. "The role of hydrologic fluxes in the monthly water balance and water chemistry of a small coastal headwater lake." *Western Geography*. 20/21, 102-126.
- ➤ **Keiron McConnell** (Criminology): Co-authored "Gang Homicides in British Columbia" *Journal of Gang Research* (August)
- ➤ **Billeh Nickerson** (Creative Writing): Poem "Six Years On" appeared in CV2 magazine's special summer issue on contemporary queer poetics. (Winnipeg) (August)
- ➤ **Paul Ohler** (English): "Digital Resources and the Magazine Context of Edith Wharton's Short Stories" peer reviewed article in the *Edith Wharton Review* (Spring-Fall 2015): 57-73 (August)
- ➤ **Levente Orban** (Psychology): Refereed publication: Orbán, L.L., & Chartier, S. (2015). "Unsupervised neural network quantifies the cost of visual information processing." *PLoS One*, 10(7), e0132218. doi: 10.1371/journal.pone.0132218 (July 22)
- ➤ Yanfeng Qu (Language and Cultures): 'TO THINK WITH ONE'S HEART —On Teaching the Etymology and Wellness Connotations of Basic Chinese Characters and Expressions' 83-91, published by Inner Mongolia University Press, Hohhot, China
- **Katie Warfield** (Journalism): "The headless robot, the stage and the pyramid:

multistablities of digital bodies in social media places." Work in progress paper for the Social Media & Society Conference. Ryerson University, Toronto (July 26-31)

#### **Public Presentations:**

- ➤ Elizabeth Barnes (Fine Arts): "Endless Murmuring" Solo Exhibition with 12 new paintings, creating a visual dialogue grounded in the idea of infinite repetition. Herringer Kiss Gallery, Calgary (May 9-30)
- ➤ **Daniel Bernstein** (Psychology): Presented papers and posters at numerous events (\*student co-author):
  - 11<sup>th</sup> Annual Meeting of the Society for Applied Research in Memory and Cognition (SARMAC), Victoria (June):
    - Bernstein, D.M. "Making time to write. Women in Cognitive Science Panel Discussion on Time Management"
    - \*Coburn, P.I., \*Morrison, K.E., & Bernstein, D.M. "The role of executive function in hindsight bias."
    - Cohen, A-L. \*Silverstein, M., \*Weissman, T., Bernstein, D.M., & Lindsay, D.S. "Intending is believing: The impact of prospective memory on false memory of task performance."
    - \*Currie, D., \*Aßfalg, A., & Bernstein, D.M. "Haven't we met: Changing task requirements boosts feelings of familiarity." *Poster*
    - \*Dema-ala, J., \*Kreykenbohm, E., \*McDonald, D., \*Sager, B., Froc, D.J., Bernstein, D.M., & Chan, J.C.K. "Remembering Events Reconsolidation and Misinformation on Declarative Memory." *Poster*
    - Higham, P., \*Neil, G.J., & Bernstein, D.M. "Identifying the causes of auditory hindsight bias: Fluency misattributions and biased memory reconstructions."
    - \*Vane-Hunt, M., \*Sager, S., \*Aßfalg, A., \*Kumar, R., & Bernstein, D.M. "A new computerized theory of mind task: The sandbox task." *Poster*
    - \*Kreykenbohm, E., \*Sager, B., Dastur, F.N., Froc, D.J., & Bernstein, D.M. "Motorcycles are not invisible: Examining motorcycle conspicuity using change-blindness and eye-tracking."
  - o Mahy, C., Atance, C., & Bernstein, D.M. "False belief performance and inhibitory control: Different relations depending on continuous or discrete measurement?" at 45th Annual Meeting of the Jean Piaget Society, Toronto (June)
  - \*Derksen, D., \*Vane-Hunt, M., \*Bola, K.. & Bernstein, D.M. "Social cognition across the lifespan. Poster presented at Northwest Cognition and Memory" Bellingham, WA (May)
- ➤ **Shelley Boyd** (English): Conference presentations:
  - "Seeding Consumer Fears: Dramatic Histories of the Prairie Breadbasket."
     Association of Canadian College and University Teachers of English
     (A.C.C.U.T.E.), University of Ottawa, Congress of the Federation of the Humanities and Social Sciences. (May-June)
  - "Capital Gains?! Stories of Food Scarcity and Plenty in Canada's Capital Cities."
     [Research Poster Presentation] Canadian Association of Food Studies (C.A.F.S.),
     2015, University of Ottawa, Congress of the Federation of the Humanities and
     Social Sciences (May-June)

- o "Tablecloth and River: Dramatizing Historical Land Claims in Tomson Highway's Ernestine Shuswap Gets Her Trout." Oxford Symposium of Food and Cookery, St. Catherine's College, Oxford University (July)
- ➤ **Liam Dempsey** (Philosophy): Invited presentation for John Locke, 'Hobbist'," at the Atlantic Canada Seminar in Early Modern Philosophy, Dalhousie University. (July 9)
- ➤ Andrea Eidinger (History): Presented at several conferences:
  - "Wanted: White Jewish Babies: Intersections of Ethnicity, Race, Ability, and the Body in Jewish Adoption Regulation in Montreal, 1945-1969" at Society For the History of Children and Youth Eighth Biennial Conference (June 24-26)
  - "Substitute Mothers: The Visiting Homemaker's Service and Cold War Constructions of Masculinity, Femininity, and Families in the Jewish Community of Montreal" at the Canadian Historical Association Annual Meeting (May 31 – June 3)
- ➤ **Lisa Freeman** (Criminology): Paper Presentation (co-authored with Nicholas Blomley, SFU). The Public Library as Property. Law and Society Association. Seattle, May 2015
- Noemi Gal-Or (Political Science): Invited guest lecture and participate, "The Principle of Complementarity as an Unfinished Aspect of the ICC Governance: A Proposal for a Non-'Neo-Colonial' Improvement", Campi: Quale fine? Teorie e prassi di governance, FIR 2012: Migration Policies and Legal Transplant in the Mediterranean Area, Università degli Studi die Firenze, Italy (May)
- ➤ Sheila Hancock (English): Session speaker for Open Textbook Summit "The Collateral Benefits of Adopting an Open Textbook" (May 29)
- ➤ **Nicola Harwood** (Creative Writing): Presented "High Muck a Muck: Playing Chinese" a digital literature project at the Electronic Literature Organization Conference and Festival. The project remained on exhibition for three weeks, Bergen, Norway (August 4-7)
- ➤ Jack Hayes (History): "Fires in the Hills: Mediterranean and Med-like Ecotone Fire Systems and History (Iberia, California, Israel, & Shandong)," University of Washington Graduate School of Forestry Lecture Series, Seattle (May 20)
- Lisa Kitt and Keiron McConnell (Criminology): Speakers at the National Gang Crime Conference, Chicago (August 10-12)
- **Kitty Leung** (Fine Arts): Abstract Paintings from MAM Collection, Macau, China (May)
- ➤ **Puqun Li** (Philosophy): "How to Use Analytical Philosophy Approaches to Read Chinese Philosophy Classics" Minzu University of China, Beijing, (June 24)
  - Keynote speaker "What Can We Learn from the Spread of World Religions"
     Traditional Chinese Medicine and Subhealth Forum, Changsha, China (May 24)
- ➤ Carla MacLean (Psychology): Presented at the Society for Applied Research in Memory and Cognition (SARMAC) Conference, Victoria (June)
  - Paper: "The effects of witness fatigue on misinformation." Azad, T., MacLean, C. L., & Lindsay, D. S.
  - Paper: "Breaking script: Exploring how post-event information and deviation type affects memory for a specific instance of a repeated-event." Coburn, P. I., Chong, K., MacLean, C. L., & Connolly, D. A.
  - Poster: "Are you sure?: Examining confidence for memory of a specific instance of a repeated event." Chong, K., Coburn, P. I., MacLean, C. L., & Connolly, D.
- ➤ **Keiron McConnell** (Criminology): Presented on Organized Crime and research at the

National Organized Crime Course at the Canadian Police College (May)

- Presented on Research Challenges with Marginalized Participants (gang members) at Western University Qualitatives Conference, London Ontario (June 24)
- Presented on gangs at the International Association of Healthcare and Security, Surrey (August 21)
- ➤ Sam Migliore (Anthropology): "Personal & Community Narratives in Visual Anthropology" at the Italian Canadian Archives Project Conference, Vancouver (August)
- ➤ Yanfeng Qu (Language and Cultures): Paper presented at 13th International Conference on Chinese Language Pedagogy, "THINK WITH ONE'S HEART —On Teaching the Etymology and Wellness Connotations of Basic Chinese Characters and Expressions" Hohhot, China (July 9-11)
  - Presented at the 11th Canadian National Teaching Chinese as a Second Language (TCSL) Colloquium and the 2015 AGM of the Canadian TCSL Association, 'Pedagogical Strategies for Teaching Mixed CSL Classes' Richmond (May 2)
- ➤ **Katie Warfield** (Journalism): Paper presented at International Association for Media and Communication Research, "#therealme: embodiment, hegemony and digital self-imaging.", Montreal (July 12- 16)

#### **Reviews:**

- Noemi Gal-Or (Political Science): Member of CBA Anti-Corruption Team, Reviewer of Global Corruption Coursebook to serve as text for 1st anti-corruption course in Canada, at UVIC Law School (July-August)
- ➤ **Puqun Li** (Philosophy): Book review: "Peterman, James F., Whose Tradition? Which Dao?—Confucius and Wittgenstein on Moral Learning and Reflection" Dao: A Journal of Comparative Philosophy 14 (3):467-471 (July 5)

#### **Employee Engagement:**

- Arts Annual General Meeting Workshops led by faculty (August):
  - o Daniel Bernstein (Psychology) with Nicola Harwood (Creative Writing) and Faith Auton-Cuff (Educational Studies), "Engaging students in research"
  - o Arleigh Reichl (Psychology), "Research Ethics for Course-Based

# **Faculty of Health**

#### VISION 2018 Strategic Plan:

#### Quality, Relevance and Reputation:

- HCAP program recognition with the BC Care Aide Registry program is complete; conditional recognition received.
- The Faculty has acquired two (2) new high fidelity patient simulators (*Sim Man Essentials*) for the nursing labs.

#### **ACADEMIC PLAN 2018:**

Academic Goal - to offer exceptional learning environments attuned to learners:

#### **STUDENTS:**

- A team of 4 senior BPN students have completed a research project at JIBC called "Justice Institute of British Columbia Student Health and Wellness: Advocating for a Healthier Student Body". The findings were presented to the JIBC Board of Directors.
- The first graduating BSN-Post-Baccalaureate cohort attended Convocation on May 19, 2015.

#### **NEW PROGRAMS, POLICIES AND INITIATIVES:**

• A creative platform and Marketing promotional video for the Health Care Assistant (HCA) program was launched in Spring 2015.

#### **COMMUNITY ENGAGEMENT:**

- Dr. Balbir Gurm was a keynote speaker at the Pre-Parliament for the World's Religions Conference "Violence and Efforts for Reconciliation and Peace".
- The Provincial Office of Domestic Violence (PODV) released its first annual report with a quote from Dr. Balbir Gurm (page 19).

#### **RECOGNITION:**

- April Holland, KPU Nursing alumnus and a current contract faculty member has created an award in memory of her grandfather that will provide a student with \$1,000 annually for ten years.
- A faculty member, who has requested anonymity, has donated \$25,000 towards the purchase of two high fidelity patient simulators and ongoing student awards.

# EMPLOYEE ENGAGEMENT:

• August 31, 2015 – Faculty PD session "A Pedagogical Approach to Classroom Management" facilitated by Dr. David Burns, Faculty of Arts.

# **Faculty of Science and Horticulture**

Prepared by: Betty Worobec, Dean, Faculty of Science and Horticulture

VISION 2018 Strategic Plan (Note: Alignment with the nine goals of Vision 2018)

**Quality: Well managed organization - Business Manager Lana Mihell** arranged the Lean Thinking Workshop for FSH programs at Langley Campus: 'How is your space working for you?'

**Associate Dean Joel Murray** continues to serve on the Faculty Handbook Working Group committee. The members of this committee are revising the Handbook to make it more approachable and logically ordered for both Faculty and teaching staff.

Relevance: Community engagement – see below.

**Relevance: Experiential learning:** The City of Richmond Council gave the go-ahead for the development of an agreement with KPU for use of a portion of the Garden City Lands for the **Sustainable Agriculture** teaching farm.

ACADEMIC PLAN 2018 (Note: Alignment with the Academic Plan relevant strategies)

#### **STUDENTS:**

Several information sessions were held over the summer for continuing and prospective students in the Engineering and Horticulture programs. Also many personal tours of the brewing laboratory were run by **Michelle Molnar (Administrative Coordinator)** for prospective students and donors.

Stan Kazymerchyk (Horticulture) and his team of Turf Management Diploma students volunteered as grounds keepers at the US Open Golf Tournament in Tacoma, June 14-22, and the Canadian Ladies Open Golf Tournament in Coquitlam, Aug 17-24.

#### **NEW PROGRAMS, POLICIES AND INITIATIVES:**

Several faculty members (**Karen Davison, Mike Bomford, Gary Jones**) from the FSH and **Dean Betty** met with **Tru Freeman, Dean of Health**, and representatives from the culinary program at VCC to begin a discussion for a new program focusing on healthy food including elements of food security, food production, food preparation and nutrition.

Dean Betty, Dean Diane Purvey (Arts), Kent Mullinix (Director of ISFS) and Judie Phillips (Policy Specialist) initially met with Steve Grundy (VP Academic and Provost, Royal Roads University) to discuss potential interdisciplinary Masters programs with a sustainability focus.

This was followed up with a visit to Royal Roads and an intensive brain storming meeting with Steve and other members of the Royal Roads academic community. This was a very fruitful meeting with tangible plans for joint Masters programs developing in the near future. Presently Kent is a co-supervisor of two UBC MSc students.

Dean Betty, Alek Egi and Dominic Bernard (Brewing) met with Alex Speers, Director of the Centre for Brewing and Distilling at Heriot-Watt University (Edinburgh, Scotland) to develop a plan for the laddering of our Brewing and Brewery Operations Diploma students into the Heriot-Watt BSc in Brewing and Distilling.

Fergal Callaghan (Physics) met with Stephen Wu (City of Surrey Economic Development Officer) and Neil Huff (Manager, Foresight Cleantech Accelerator Centre, Surrey) to tour the Foresight Cleantech accelerator facilities and discuss how physics students and faculty could be involved in work with the local cleantech sector.

# MANAGING RISK (Note: Emerging risk issues and how they are being identified and addressed):

The summer was dedicated to getting the Brewing Instructional laboratory fully functional for the return of students in September. Many construction flaws, boiler malfunction, safety issues were identified, most of which have been addressed but not without considerable effort on the part of our brewing faculty and staff and Facilities staff. This was a very stressful "live and learn". Hopefully all the errors and flaws have been addressed but time will tell.

A newly renovated Biology Instructional and Research Laboratory on the main floor of the Surrey Spruce Building be ready for business in the mick of time. Some elements are still under construction but the new lab is in a functional state for laboratory instruction.

**Business Manager Lana Mihell** continues to work with the BC Liquor Control Board and Liquor Control Licensing Board to set up requirements for selling beer and direct reporting at KPU Brew Lab and Farmer's Market. I am pleased to say that we now have all the approvals and process for selling beer. This took longer than expected and was much more labour intensive than anticipated but we wanted to ensure we were not contravening any regulations. We hope to see our beer sold on tap at Grassroots in Surrey in the Fall and at the September Langley Farmer's Market. Growler sales from the brewery will start in September.

This summer has been unusually active with respect to hiring faculty and BCGEU laboratory staff required to teach in September (over 20 searches). Some hiring were new positions in conjunction with the roll out of our new programs but the majority were due to unexpected resignations, retirements and requests for partial leaves (sick leaves and others). It is essential that new hires (both faculty and staff – lab instructors) are in place with at least two weeks prior to the start of classes to prepare for teaching courses and labs. Our challenge has been navigating internal processes to allow for hiring in a timely manner.

With the new Admissions English 12 C+ policy, we have uncovered a deficiency in process. There is presently no mechanism for students to be vetted for the equivalent to English 12 C+. Existing testing tools either test for the ENG 1100 requirements (English 12 B) or ENGQ 1099

(English 12 C). Given that our Diploma programs use CMNS 1140 (English 12 C+), we are in a bit of a pickle and have had to turn away students who may have tested in at a C+. Our Diploma programs largely attract mature students who have considerable life experience but have high school grades commensurate with entrance requirements many years ago. I suggest a more precise testing system be implemented before the next admission intake in November.

The Stage 3 watering restriction has been of great concern at the School of Horticulture. Fieldhouse staff have been creative and working long hours to preserve golf greens, nursery, gardens, and other outdoor teaching materials in a decent shape to provide for meaningful learning in the Fall. Every program will be impacted by this drought. Presently the water supply to the Horticulture grounds is potable drinking water. Rain water is collected but supplies were dissipated early in the season. I will be requesting funding for a well-water system in the FSH 2016-17 Budget submission.

**Business Manager Lana Mihell** coordinated with KPU Occupational Health the WHIMS training and tracking for our Faculty.

# COMMUNITY ENGAGEMENT (Note: special events, intersection with our external community)

FSH has participated in the **Langley Community Farmers Market** by hosting the KPU tent once a month. **Shelly Murley (Horticulture)** has been selling fresh produce grown in the KPU greenhouse to promote the School of Horticulture. **Michelle Molnar (Administrative Coordinator)** and **DeAnn Bremner (Communications & Event Specialist)** have been serving free tastings of KPU-brewed craft beer to promote the Brewing & Brewery Operations program.

FSH participated in the **16**<sup>th</sup> **Annual PMC Science Fair Fun Run** on May 31<sup>st</sup> – the largest fundraiser for the BC Science Fair Foundation and the largest event in BC's technology sector. Nearly 1,200 runners participated in the event, including 50 teams. The KPU team included: **Jennifer Au (Chemistry), Lily Liu (Horticulture), Preet Nagra (Chemistry), Yulia Rozen (Chemistry), Nancy Norman (Faculty of Arts)**, and her son Marc Sato.

The second installment in the **KPU-Science World Speaker Series** (**KPUSWSS**) was held on August 12, featuring **Kent Mullinix** (ISFS), who gave a presentation on "Building Sustainable Food Systems for the 21<sup>st</sup> Century: Life-science-based or ecologically intensive." More than 80 guests attended, predominantly from the general public. **DeAnn Bremner** (**FSH Communications & Event Specialist**) worked in partnership with **Desiree Yu** (**Communications & Event Specialist, Faculty of Arts**) and Mila Cotic, Manager, Community Connections, Science World, to coordinate the event. Science World was impressed by the support of the KPU community who attended the event, which motivated them to propose an extension of the Speaker Series and a new collaboration with BC high school teachers.

**The Brewing and Brewery Operations (BBO)** program was promoted to over 6,000 craft beer enthusiasts at the **2015 Vancouver Craft Beer Week (VCBW)** finale festival on June 6 and 7. The VCBW festival is one of the largest craft beer festivals in BC with more than 100 craft breweries participating, including over 20 breweries from the United States. KPU's BBO booth

was hosted by Brewing faculty members **Alek Egi** and **Nancy More**; as well as **Dean Betty Worobec**; and FSH staff members, **Michelle Molnar**, and **DeAnn Bremner**. Brewing student volunteers included **Tony Charrett**, **Alex Manson**, **Sandra Hoffman**, and **Trevor Zechel**. This was the first time KPU participated in this event and it was an excellent venue for promoting the BBO program to potential students, industry donors and the general public.

**Brewing and Brewery Operations (BBO)** was featured at the **BC Business of Craft Beer** on June 28 when FSH staff members, **Michelle Molnar**, and **DeAnn Bremner**, hosted a KPU BBO booth.

The first KPU-brewed beer, a golden lager, made its debut at the annual Langley Rotary Tip'N Taste fundraiser on July 10<sup>th</sup>. Over 20 local breweries participated at the event, which had the highest public attendance in six years. The event was attended by Alek Egi, Dominic Bernard, and Sebastian Ibarra Jimenez (Brewing), as well as brewing student Sandra Hoffman. Dean Betty Worobec attended along with FSH staff members Michelle Molnar and DeAnn Bremner who served free tastings of KPU's first beer at a KPU booth.

KPU's first-ever collaborative brew took place in our Brewing Instructional Lab on July 30 with Be Right Back Brewing (BRBB). BRBB's Marketing Manager, Nathan Griffiths, and Head Brewer, Steve Pearce, developed the recipe for the Black India Pale Ale (Black IPA) and **Dominic Bernard (Brewing)** tailored it to the university's custom-built facility. Beginning on September 8<sup>th</sup>, this first industry-partnered KPU beer will be exclusively available by pint or growler at the **Be Right Back Brewery** + **Eatery in Richmond**, where fans of the craft are invited to enjoy a pint.

Brewing faculty **Alek Egi** and **Martina Solano Bielen**, and FSH Communications & Event Specialist, **DeAnn Bremner** participated in the second **KPU Showcase at Guildford Town Centre Mall** on August 26<sup>th</sup> The Showcase was an opportunity for various KPU faculties to engage with the general public and increase awareness of KPU's programs, including the Brewing & Brewery Operations program.

The official launch of the **Logan Creek Integrity Project** took place on July 14<sup>th</sup> on the Langley campus. Initiated by **Kathy Dunster** (**Horticulture**), this student-driven urban forest restoration project was awarded \$25,000 in funding as part of the CN EcoConnexions *From the Ground Up* program. Special guests included representatives from CN; Tree Canada; Communities in Bloom; Langley City Councillor, Gayle Martin; and KPU VIPs **Arthur Fallick**, Associate VP, Research; **Jane Fee**, Vice Provost, Students and Academic; and KPU's Elder In Residence, **Lekeyten**, who gave a ceremonial blessing to the site. **DeAnn Bremner** (**Communications & Event Specialist**) organized the event.

**Don Mathewson (Physics)** ran the second annual **Junior Physics and Engineering Competition (JPEC)** on May 23 at KPU Richmond. Over 150 local high school students participated in the event, representing 20 schools from across the Lower Mainland and Vancouver Island. This is a significant recruitment event and opportunity for our Physics faculty and students to build relationships with potential KPU students. Also helping with the event were: **Jana Kolac (Physics)**, **Bob Chin (Physics)** who created award medallions using KPU's

3D printer; **Richard Popoff (Chemistry)** who entertained the audience with a very popular chemistry magic show; **DeAnn Bremner (Communications & Event Specialist)** and over a dozen KPU Physics student volunteers.

**Fergal Callaghan, Bob Chin and Takashi Sato (Physics)** participated for the first time in the 5<sup>th</sup> **Annual Vancouver Mini Maker Faire (VMMF)** in June. The VMMF is part science-fair, part country-fair and attracts all ages of tech enthusiasts, crafters, educators, tinkerers, hobbyists, engineers, science clubs, authors, artists, students, and commercial exhibitors. The 2015 Faire was held at the PNE and attracted 3500 visitors from throughout the Lower Mainland. The organizer said that KPU's Ruben's Tube was a "big hit." A video posted online of a local musician playing into the Ruben's Tube generated over 1,100 views and exposure for KPU.

Kent Mullinix (ISFS) has partnered with Delta School District Superintendent Diane Turner regarding articulated high school agriculture curricula.

**Stan Kazymerchyk** (**Horticulture**) continued his project with FASD teens, 'Teachers & Turf Team to Train Teens' with the Surrey School Division and local golf courses supervision all summer. Stan gave numerous presentations about this project to industry groups with the plan to expand this very worthy project.

**Associate Dean Joel Murray** represented KPU at a community forum at Rick Hansen Secondary School (RHSS) in Abbotsford. RHSS will become BC's first science and business secondary school in BC starting in September, 2015. The community forum brought together 150 leaders from business and universities to discuss the gap between skills of current high school graduates and those needed by business and universities in the future.

**RECOGNITION** (Note: Awards, recognition, publications, public presentations, reviews, media spots,)

Lee Beavington (Biology) received the William & Ada Isabelle Steel Memorial Scholarship, and a SFU Graduate Fellowship to further his doctoral studies. Lee has been very active is representing KPU in presentations of his research and teaching in the area of ecology, particularly with the Amazon Field School, at: International Conference on Imagination and Education, Association for Biology Laboratory Education, Canadian Philosophy of Education Society: Canadian Society for the Study of Education, Learning Together: Indigeneity Ways of Knowing Conference, and Northwest Biology Instructors Conference.

**Karen Davison (Biology)** was awarded Recognized Reviewer Status by the American Journal of Preventive Medicine. Karen was also an invited reviewer for Canadian Family Physician, Journal of Affective Disorders, BMC Public Health, Nutrients, and International Journal of Adolescent Medicine and Health.

**Karen** has two new publications:

• **Davison KM**, Kaplan BJ. Food insecurity in adults with mood disorders: prevalence estimates and associations with nutritional and psychological health. Ann Gen Psychiatry.

• **Davison KM**, Marshall-Fabien GL, Tecson A. Association of moderate and severe food insecurity with suicidal ideation in adults: national survey data from three Canadian provinces. Karen also gave two presentations at the Society of Epidemiologic Research Annual Meeting, held June 16-19, 2015 in Denver, Colorado.

Other FSH faculty and staff publications included:

- **Kent Mullinix (ISFS).** Working with Indigenous Peoples to foster sustainable food systems [Guest editorial]. *Journal of Agriculture, Food Systems, and Community Development.*
- **Kamran Fakhar (Mathematics).** Lie symmetry analysis, nonlinear self-adjointness and conservation laws to an extended (2+ 1)-dimensional Zakharov–Kuznetsov–Burgers equation. Computers & Fluids.
- **Kamran Fakhar (Mathematics).** Soliton Solutions and Group Analysis of a New Coupled (\$2+1\$)-dimensional Burgers Equations. Acta Physica Polonica Series B
- **John Martin** (**Environmental Protection Technology**): The role of hydrologic fluxes in the monthly water balance and water chemistry of a small coastal headwater lake. *Western Geography*.

Gary Jones (Horticulture) was nominated as a Fellow of the UK Chartered Institute of Horticulture.

**Gary Jones** (**Horticulture**) hosted a number of industry meetings and workshops: BCGGA Cucumber Study Group, BCGGA Pepper Study Group, BCIA Invasive weeds workshop plus he gave a 'Marketing Greenhouse Produce in BC' workshop for international students in Marketing and Sales program of UBC Land & Food Systems summer school program.

**Carol Barnett (Horticulture)** chaired the Agriculture/Horticulture Articulation Committee (BCCAT) in Victoria on May 22.

**Lin Hammell (Mathematics)** gave the presentation, "Creating classroom materials that work" at Sharing the Math at Vancouver Island University, Nanaimo, BC.

Kent Mullinix (ISFS) and Rebecca Harbut (Sustainable Agriculture) were successful in securing a SSHRC Partnership Development grant, entitled *Fostering Regional Food Systems*. This is a three year grant for a total of \$199,870. It will fund planning a major academic conference and creation of an on-line, open access "Regional Food System Information and Resources Hub" in cooperation with KPU's Library (KORA). The primary research aspect, assessment of agriculture lands valuation and ownership trends and implications in Richmond and Surrey will strengthen our partnership with those two key municipalities and contribute much needed information to the agriculture and food system discourse in Metro Vancouver.

**Kent Mullinix and ISFS** also received funding from the Tr'ondek Hwech'in First Nation, Dawson City, Yukon to develop a business plan for the Tr'ondek Hwech'in teaching and community farm (\$17,500) and the City of New Westminster for the *Southwest BC bioregional food system design and plan*. (\$6000)

**Michelle Nakano** (**Horticulture**) presented 'Raising the Bar for Excellence: Implementing Critical Creative and Collaborative inquiry (C3I) in Adult Education' at the SFU Faculty of Education Summer Institute 2015: Equity and Excellence on July 10 and 11, 2015 at SFU, Surrey, BC.

Caitlin Dorward (ISFS and Sustainable Agriculture) ran many workshops focusing on home canning safe practices for groups such as the Homesteaders Emporium, South Vancouver Neighbourhood House Food Literacy program and the Urban Farmer Field School. Caitlin also was an organizer of the Vancouver Food Policy Council Food System Bike Tour and organized the FSH Bike to Work Team for the HUB bi-annual Bike to Work Week.

**ISFS and Sustainable Agriculture** hosted the public lecture by **Richard Bullock**, former chair of the BC Agricultural Land Commission and agriculture visionary, on 'The Future of BC Agriculture'.

**Kent Mullinix (ISFS)** is a standing member on: Metro Vancouver Agriculture Advisory Committee, BC Food System Working Group, Chilliwack Agriculture Advisory Committee and the Surrey Board of Trade Agriculture Team.

**Don Mathewson (Physics)** organized and chaired several sessions at the Canadian Association of Physics Annual Congress Division of Physics Education, in Edmonton.

#### EMPLOYEE ENGAGEMENT

As of August, **Dean Betty Worobec** will be sharing the role of Langley Campus Principal with **Kathy Lylyk**, **Executive Director of Financial Services**. We held our first Langley Campus Group meeting August 21 and have many plans for campus engagement throughout the year.

**Associate Dean Joel Murray** participated in a three-day professional development program offered by Canadian Professional Management Services entitled "How to Manage Workplace Issues."

# **Faculty of Trades and Technology**

#### **STUDENTS**

Demand for trades training continues to be strong, and our September classes in Foundation and Apprentice are full. We continue to schedule additional intakes as our waitlists grow.

## NEW PROGRAMS, POLICIES AND INITIATIVES

Miele Corporation recently made a presentation to our Faculty. We are exploring a partnership opportunity, sharing educational resources and receiving additional product donations to our Appliance Service Technician program.

We continue to pursue exciting collaborations with industry and local community organizations. We have been exploring Clean technology/clean energy training and research opportunities as well as looking into re-activating our Metallurgical lab.

This fall we will be running an Electrical pre-foundation program for new immigrants with DiverseCity, and a new Essential Skills program with the North Vancouver School District. We continue to expand our ACE-IT offerings, with expanded programs in Maple Ridge and North Vancouver, and new ACE-IT students coming from as far as Vancouver Island.

#### **COMMUNITY ENGAGEMENT**

We will be hosting the 2015 Spec Mix Bricklayer 500 Regional Qualifier Event in conjunction with the KPU Trades & Technology Career Fair and Open Doors event on October 21, 2015.

Masons from across North America put their skill, speed and stamina to the test at their local regional competition with the hope of earning a spot at the World Championship in Vegas. Each bricklayer works with their favorite mason tender to build a 26-foot, double-wythe brick wall totaling 500 or more units in just 60-minutes. The event attracts over 4,000 attendees during the World of Concrete/World of Masonry tradeshow, and is widely recognized as the world's largest tradesmen competition offering the greatest purse of cash and prizes, valued at over \$100,000.

One of our faculty members, Paul De-Palma, was registered to compete in this high profile event. Paul passed away August 22<sup>nd</sup>, at the age of 33. Many of Paul's past students attended the memorial acknowledging the great gifts Paul instilled in them; respect, self-confidence and a start on a career path. Paul was a wonderful mentor and role model.

Faculty from Computer Aided Design and Drafting and the Public Safety Communications programs participated in the KPU Showcase at Guildford Town Centre in August.

# **Faculty of Academic and Career Advancement**

The Faculty of Academic and Career Advancement is back in business after some anxious times while the net effect of the recent AVED decisions to no longer subsidize Adult Upgrading (ABE) courses and English Language Courses for domestic students was determined. The result of a much increased recruitment effort and collaboration with the regional School Districts is that as of September 8, enrolment in Adult Upgrading courses is at 112% of this time last year and all registrants are paying students. Due to the increased enrolment, nine ACP faculty potential lay-off notices, issued in April, were rescinded at the end of August.

The enrolment for English Language Studies is not as strong as in ACP at 92% of fall 2014 enrolment figures, but a number of faculty retirements in ELS has meant that there too the notices of lay-off to eight faculty members were rescinded.

Long-time APPD faculty member and program chair, Barbara Thomas-Bruuzzese, announced her retirement effective August 31<sup>st</sup> at the end of May. Barbara was acknowledged at the September 2<sup>nd</sup> ACA All Faculty meeting and given a standing ovation by her colleagues. ACA will be a different place without her. We wish her well in the years ahead as a self-declared full-time grandmother. APPD faculty members Nicola Soles and Teresa Morishita have agreed to share the APPD Chair role for the coming year. Glenda Lagasse has accepted the full-time faculty position vacated by Barbara.

ACA's Dean, Patrick Donahoe, announced September 2<sup>nd</sup> that the launch of KPU's Former Youth-in-Care program has been successful with all five places for the pilot year filled. The Youth-in-Care Program provides tuition, student fees, school supplies and books for qualified KPU applicants who have been wards of the Province. ACA has worked particularly closely with the Associate Register, Student Awards and Financial Aid, Josh Mitchell, SAFA Coordinator, Alison Hope, Manager Student Services, Jennifer MacArthur, and Manager Educational Advising, Herbie Atwal. The Program runs under the auspices of the Provost, Dr. Sal Ferreras.

ACA is also proud to announce that LCOM 0101, a pilot course for students with intellectual disabilities, launched this fall with a full cohort of ten students selected through a lengthy screening process from a pool of forty applicants. The LCOM curriculum was developed over the last eight months by Judit Gyenes, after a year of research and foundation-building by the LCOM Advisory Committee. The number of applicants, as well as research into how other post-secondary institutions serve this population, indicate that LCOM represents a new approach to supporting the ongoing academic needs of these students.

# The Chip and Shannon Wilson School of Design

#### **Successful Global Citizens**

#### Amazon Field School

Four students from the Wilson School of Design joined students from the Faculty of Arts and the Faculty of Science and Horticulture in an interdisciplinary field school in the Amazon from May 22 – June 5, 2015. Led by instructors Lucie Gagne, Design, and Lee Beavington, Science and Horticulture, students engaged a transformative educational experience that provided them an opportunity to develop a deep understanding other cultures, the environment, and our global context. Students have described the experience as life altering.

#### Fine Arts Field School

In late May and early June, a group of Fashion & Technology students joined Dorothy Barenscott for the Fine Arts Field School. The students visited New York City and Venice, Italy and attended some of the world's leading art exhibits and venues along with art institutions, galleries, and more.

## Maxport JSC, Vietnam

Ten students from the Post-baccalaureate in Technical Apparel Design, as well one student from Product Design and one from Fashion & Technology, visited Hanoi for two weeks of study at Maxport JSC, a high end manufacturer of technical apparel. Funded through Chip and Shannon Wilson's International Funding, these students had the opportunity to visit Maxport's factories and work in their Research & Development lab with leading experts in technical apparel design and construction. The students also met with representatives from Under Armour and lululemon athletica, observed the final fitting process for Kit & Ace's 2016 Spring line, and engaged in a session with Chip and Shannon on technical apparel manufacturing in the global context.

#### **Effective Organization**

#### Branding Strategy and Communications Plan

The Wilson School of Design has been engaged in developing a Branding Strategy and Communications Plan, led by Will Creative, Inc. The team from Will, led by Ute Preusse and Nick Richards, has been meeting with faculty, staff, leadership, students, alumni, and industry over the past five months. After numerous focus groups and interviews, they validated their findings with two small groups and then presented to all faculty and staff at the Divisional Start-up in August. Their findings were extremely well received and the creative work, visual branding, and final products (visuals, templates, strategies, etc.) are expected to be put in place for January 2016.

In conjunction with the branding process, faculty and staff have been engaged in developing a common Vision and goals that will direct the updating of the Wilson School of Design's Academic, Strategic Enrolment, and Research and Scholarship plans. These plans will align with Vision 2018 and KPU's Academic, Strategic Enrolment, and Research and Scholarship

plans and position the Wilson School of Design to a lead in design education, innovation, and scholarship.

## **Teaching & Scholarship**

## Procurement of Specialized Equipment

The Wilson School of Design has procured specialized equipment that will extend students' abilities to explore and create new techniques and advanced production in technical apparel and other design areas. This equipment includes a laser cutter, ultra-sonic welder (for fabrics), a heat press, and hydrostatic tester.

### **Purposeful Community Engagement**

- Gabrielle Durning, Events and Communication Coordinator, has been elected to sit for a
  three year term as Board Member for the National Portfolio Day Association (NPDA).
  The NPDA consists of representatives from universities and colleges with Design and
  Fine Arts programs from across the US and Canada. KPU's representation on the Board
  is significant.
- The Fashion & Technology Program offered a series of courses over the summer for practicing teachers. Teachers from Northern Manitoba, Prince George, Prince Rupert, and Brazil joined those from the lower mainland to develop their skills and upgrade their credentials through coursework recognized by UBC Teacher Education. In addition, sewing and design courses provided an opportunity for high school students to develop their technical skills, for some in readiness for future design studies.
- Nineteen Fashion & Technology students from all years will be participating in *Brilliant!*. Presented by St. Paul's Hospital Foundation's Young Leaders, *Brilliant!* is a production of fashion and dance in support of mental health and addiction. The event will be held on Saturday, September 26th at the Commodore Ballroom in downtown Vancouver. Students are volunteering by making outfits for an Alice in Wonderland set at the show.
- In collaboration with the Vancouver Economic Commission, members from the faculty of the Wilson School of Design will be participating in Vancouver's Circular Economy event in November 2015.
- VEVA, Vancouver Electric Vehicle Association, will be kicking off its meeting at KPU
  in September. The purpose of the VEVA is to promote and develop a general interest in
  the use of electric vehicle transportation as an alternative to the internal combustion
  engine (VEVA, 2015).
- The Wilson School of Design was represented by staff and a student at the Guildford Town Centre in August 2015.
- Victor Martinez and Iryna Karaush represented the Wilson School of Design at the Maker Fair in June 2015.

#### **Student Recognition and Awards**

 Interior Design 2015 graduate, Yvonne Littlewood, was the recipient of the Tom Park Student Bursary from the Interior Designers Institute of BC in May. The bursary was created to honour the life, legacy, and volunteer spirit of Tom Park, a former Business Development Committee chair, IDIBC volunteer, and generous contributor to the interior design community.

- Alumni in the News: Lorin Bordeville, Interior Design Grad 2013, was featured recently
  in ISSUU magazine's "Larger than Light Summer 2015". Lorin was part of the design
  team that developed a 7,000 square foot nightclub in Vancouver, Twelve West, through
  Nigel Walker and Associates.
- KPU Fashion graduate, Elisa Medina was chosen as a finalist for the Emerging Menswear Designer Award by Toronto Men's Fashion Week. In partnership with Toronto Fashion Incubator, the Emerging Menswear Designer Award was created to recognize up-and-coming Canadian menswear designers by giving them a national and global platform to showcase their ready-to-wear menswear collections. The five finalists closed Toronto Men's Fashion Week (TOM\*) runway presentations.

#### EMPLOYEE ENGAGEMENT

- Amber Ortlieb, faculty in Interior Design, successfully defended her thesis "The
   <u>Sustainable Indoor Environment: Influences on Occupants' Workplace Wellbeing on the
   <u>Auburn University Campus</u>" in August 2015 and has completed the requirements to
   obtain her Master of Science in Consumer and Design Sciences from Auburn University,
   Georgia.
  </u>
- Shirley Calla, faculty in Fashion & Technology, has successfully completed her Master of Education in Curriculum and Instruction using Creativity, Collaboration and Critical Thinking at SFU.
- Victor Martinez has successfully defended his dissertation and has been granted his
  Doctor in Philosophy in Design, awarded by the Faculty of Art, Design and Social
  Sciences of Northumbria University Newcastle. His dissertation, "Facilitating
  Sustainability of a Product's Lifecycle Impact in the Early Stages of Product
  Development", involved a complex investigation into embedding sustainable practices
  and decision-making at the beginning of the design process, where more effective
  outcomes can be realized.
- A previous visiting lecturer with the Istituto Europeo di Design (IED) in Madrid, Victor Martinez has once again been named a member of its team in Sustainable Design after having taken some time away to finish his PhD. IED is an Italian design school with campuses in Rome, Milan, Turin, Barcelona, Madrid, and Sao Paolo Brazil and is one of the most important design schools in Europe,
- Paola Gavilanez is embarking on her graduate studies at Royal Roads this September, taking a Master of Arts in Interdisciplinary Studies with a focus on communications and sustainability/environmental studies. As well as being an active faculty member in Interior Design, Paola has her own practice and designs residential, commercial, hospitality, and educational spaces. She also engages in a significant amount of pro-bono work in her community.
- Paola Gavilanez and Amber Ortlieb are currently engaged in developing a chapter proposal with Dr. Tom Carey. The working title is *How We Teach is a Key Part of What We Teach: Team Teaching in Design Studios as a Model for Developing Student Capabilities in Teamwork and Collaboration*. The proposal will be submitted to Collaboration and Student Engagement in Design Education, edited by Richard Tucker, Deakin University.
- Faculty from the Fashion & Technology Program attended the Apparel Affinity Group (AAG) Conference in Calgary, AB in May 2015. As well, faculty from Product Design

attended the Product Design and Innovation Conference in London. Both conferences afforded faculty the opportunity to connect with top designers, researchers, and innovators in their fields. Funding for both conference was realized from the Vision Execution Funding provided by the Wilsons.

## The School of Business

June 2015 was a record-breaking Convocation for the School of Business with 985 individuals receiving their credentials.

With the elevated admissions standards, the removal of third year admission, third year continuance standards and the resulting program alignment and prerequisite changes all coming into effect for Fall term, The School of Business had the heaviest registration related student traffic ever. Business had proactively engaged students prior to Summer 2015 term to help them understand and navigate the many changes. Nevertheless the volume of last minute advising was significant.

School of Business course offerings for Fall term 2015 (443 sections) were substantially the same as Fall term 2014 (445 sections). The fill rate is 90.5% of scheduled capacity and with 72% of the sections being 100 % full. For Fall term, international enrolment was 20% of all registered seats in the School of Business.

Five graduates of the BBA Accounting program have informed the Dean's office that they have been accepted into the Master of Accountancy program at the University of Saskatchewan.

Several faculty, cumulatively representing over 157 years of service to Kwantlen have retired over the summer: Percy Christon Quoa(Economics – 37 years), Pam Galea (Legal Admin – 33 years), David Ingre (Applied Communication – 24 years), Anita Beecroft (Computer Business Systems – 20 years), Dr. Choon Hoon Chan (Business - 19 Years), Ewa Owczarczyk (Marketing 13 years) and Bruce Coombs (Computer Business Systems - 11 years). We thank them for the dedicated service to students and to Kwantlen.

## **KPU International**

#### **VISION 2018 Strategic Plan**

#### **Successful Global Citizens & Engaged Learners:**

Currently, 8 of our students are off to one of our partner universities this fall on exchange and 14 students have signed up to go on exchange next spring. The exchange destinations for the upcoming year include: Japan, UK, Austria, France, Australia, Netherlands, Finland, Germany and South Korea. KPU's International Exchange & Student Affairs Coordinators will continue to actively promote all study abroad opportunities at various events this fall, including: student orientations, Explore Arts, Richmond Open House, International Focus Week, etc.

KPU's Science without Borders' students (here on scholarships from Brazil) just completed their summer internships at various start-ups/companies in Metro Vancouver. All students successfully passed the requirements necessary for this part of their program and the majority are now set to return to Brazil this fall/winter.

KPU's Institute of Sustainable Horticulture (ISH) is pleased to be welcoming another researcher from our partner university in Cuba, Sancti Spiritus. The research student will spend a total of six months at KPU working under the direction of Deborah Henderson and will receive nearly \$10,000 in funding via Canada's Emerging Leaders for America Program (ELAP).

#### **ACADEMIC PLAN 2018**

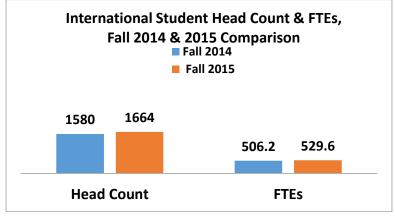
#### **To Increase Experiential Learning Opportunities:**

The Amazon Field School is set to run again next spring and active recruitment efforts are already underway!

KPU's Co-op Office has agreed to actively promote a unique opportunity for Information Technology students to complete a paid internship at one of our partner universities, the University of Applied Sciences Regensburg, in Germany. The deadline for KPU students to apply is October 1<sup>st</sup>.

#### **STUDENTS**

International student head count has grown by 5.3% in Fall 2015 compared to Fall 2014. Over the same time period, international student FTEs grew by 4.6%.



#### **OVERVIEW OF FALL 2015 RECRUITMENT ACTIVITY**

Several institutional changes impacted recruitment efforts for Fall 2015.

- English Proficiency entrance requirements increased
- Moved to online application only through ApplyBC
- Change to applying to a Faculty rather than to a program
- Introduction of Faculty Pathways

These significant changes to the admissions process required various procedural changes within KPU International. We have taken this opportunity to look for efficiencies and to streamline all processes related to recruitment and admission. This has enabled us to tighten our response time in regard to new student applicants. Students now receive an acknowledgement letter within 24 hours of application and a "Next Steps" letter within 72 hours of application. We are also able to respond within 48 hours to any phone or email information request. We saw a slight increase in applications received: 1392 applications (Fall 2015) vs 1383 applications (Fall 2014).

Our focus on the India market brought great results. For Fall 2015, we welcome a 102% increase in new international students from India vs Fall 2014! In addition, we have been successful in our first recruitment effort in Africa: this Fall we welcome our first students from Ghana and we continue to see an increase in our new student numbers from Nigeria and Cameroon.

#### PLANNING FOR 2016/17 RECRUITMENT

This Fall, KPU International continues to focus on partnering with quality agents from identified target areas that can effectively recruit students from around the world. We have several agent networking events, international high school visits and student recruitment events planned for the Fall recruitment season.

#### **Fall International Recruitment Activity Plan**

- India Student Recruitment Fairs in five different cities, and agent training
- Northern China Agent recruitment fair in Beijing, partnership visits, high school visits and agent training
- Southern China High school visits, partnership visits, student recruitment fairs in several cities and agent training.
- United States High school visits to five schools in Western Washington, Student recruitment fairs in Seattle and Portland

#### **Local Recruitment Activity Plan**

- Partner with FSO to attend high school visits with large proportions of international students
- Continue to explore partnerships with language schools to bring students to KPU after their language studies
- Sponsorship of ILAC (language school) event bringing seventy ILAC agents to KPU Richmond for a campus visit.

# **Library and Learning Centres**

## VISION 2018 Strategic Plan Quality: Effective Organization

# • Library website redesign

After analyzing assessments from student usability studies, usage statistics and website heat map results, we've redesigned the Library homepage and some landing pages. Changes include:

- > Only linking high traffic pages to the homepage
- Adding a Library specific footer for quick reference links
- > Shortening the length of pages reducing the need for scrolling
- Adding a prominent First Time Here link for new students
- ➤ Implementation of real-time library hours listing on the homepage

## • Increased access and reduced cost for legal reference

After a thorough assessment and investigation of the current Library collection, student need and available products, 14 legal print subscriptions were replaced with 2 comprehensive legal databases. This will save the Library over \$27,000 in subscription costs while providing improved remote and cross-campus access. This cost avoidance will help offset the continued rising cost of the Library's digital collection due to increasing subscription rates and the dropping value of the Canadian dollar.

#### **STUDENTS**

#### • New plagiarism badge

There is now a badge option for the Library's popular plagiarism tutorial. Using the badge option will allow instructors to immediately see if their students have successfully completed the tutorial, while also avoiding the need for students to repeatedly work through the tutorial for different courses. As these digital badges are open technology, student can also "backpack" them to include in their digital lives beyond KPU.

#### RECOGNITION

- Technical Services & Serials Librarian Linda Woodcock was the recipient of this year's BCCATS
  Technical Services Award. This award recognizes Linda's long-time service, dedication and
  leadership in the BC Library Cataloguing and Technical Services community as well as her
  extensive RDA (resource description and access) teaching and sharing of expertise across the
  province.
- KPU librarians are founding members, and remain current participants in the BC Campus sponsored BCOER (BC Open Educational Resources) group which is dedicated to open access in post-secondary education.

In the 2015 Horizon Report: Library Edition, the BCOER group was mentioned as a "leader" in the area of increasing accessibility of research content. The NMC Horizon report examines key trends, significant challenges, and important developments in technology for their impact on

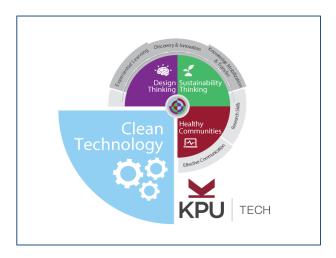
# **Board Report**

academic and research libraries. It is international in scope.

http://cdn.nmc.org/media/2015-nmc-horizon-report-library-EN.pdf

# The Office of Research and Scholarship

Following the endorsement of the Research Plan by Senate and the Board, attention has shifted to the implementation phase, with particular emphasis over the summer months in advancing KPU initiatives in the Clean Tech sector.



Significant progress has been made in developing a Vision for KPU Tech that would position the Faculty of Trades and Technology as a key provider of high quality personnel (HQP) for Clean Energy Vehicles (certification, service, maintenance, diagnostics and repair for electric, natural gas and fuel cell vehicles). The long-term goal is for KPU Tech to become a nexus for Clean Technology, including an R+D Demonstration District that would have partnerships across the Clean Tech sector (clean energy, clean air, clean water and waste management), and potentially include a Centre of Excellence in Advanced Manufacturing.

Other developing initiatives related to the Clean Tech focus of the Research Plan include:

- Challenge Dialogue process developed with Foresight Clean Technology Accelerator company and City of Surrey will involve students and faculty from Business, Design and Science (EPT, Physics and potentially Urban Ecosystems) interdisciplinary teams working over two semesters to solve a "Challenge" set by (and partially funded) Surrey Engineering Dept.
- Hydrogen Fuel Cell Fueling Station in response to an RFP from
- Partnership with SFU on a growing range of fuel cell / Clean Tech initiatives, including KPU becoming a partner in SFU's proposal to the Canada First Research Excellence Fund (approx.. \$40 million over 5 years) focus is on the KPU Tech nexus
- *Partners in Innovation* initiative with City of Surrey and KPU School of Business (ENTR Capstone courses) will have students with faculty and business mentors explore how companies in Surrey can enhance their business innovation strategies and strengthen their value-chain propositions in the rapidly changing economic landscape.

# **Board Report**

These initiatives are fully aligned with Vision 2018 and the Academic Plan, and will have significant involvement of students and faculty from across the academic spectrum.

# The Office of Continuing and Professional Education

## **VISION 2018 Strategic Plan**

Registration is now open for our summer semester. We have a launched a series of online courses through our collaboration with LERN online learning. We have just started to work on our fall 2015 catalogue.

## **ACADEMIC PLAN 2018:**

Wrapped up our offerings of courses at Squamish First Nation: Introduction to Environmental Monitoring, Pre-foundations Intro to Construction Trades. The courses were very successful with some students applying for further education in environmental studies.

The Ace-it Piping course that was launched in collaboration with the Faculty of Trades is nearing completion. This project has been hugely successful, involving many partners in this collaboration; ITA, JTST, AVED, MoE, Squamish First Nation, and North Vancouver School District. We participated in an event to announce the launch of this initiative at Squamish First Nation which was attended by the Honourable Naomi Yamamoto and Jane Thornthwaite. The student spokesperson at this event was then invited by Minister Shirley Bond to attend her one year anniversary of her BC Job's Action plan in Victoria. We are currently looking for further opportunities to offer Ace-it programs in North Vancouver.

#### **STUDENTS:**

We are in the process of receiving registrations for our upcoming summer courses in Design, online learning, Health, to name a few.

We currently have over 170 students on our waitlist for our Commercial Beekeeping training. We are working on the curriculum development and logistics for the January 2016 launch.

## **NEW PROGRAMS, POLICIES AND INITIATIVES:**

We continue to sit on BC Hydro's steering committee for LED lighting and controls. We were recently accepted an invitation to U.C. Davis to further this collaboration.

We were successful in our application to the Ministry of Social Development and Innovation to receive funding to investigate the recruitment and training needs of First Nations for the LNG industry.

We are in the process of signing an MOU with Shenzhen Polytechnic University, in collaboration with TUV Nord. This MOU will see Chinese students coming to KPU for Automotive training.

We were instrumental in securing a grant from BC Housing & HPO to Squamish First Nation to work on the creation of a Housing Inventory for their Nation. KPU has been appointed to the steering committee to monitor the outcomes and develop the training that will see SFN managing their housing inventory and the repairs and improvements that are necessary.

We continue our talks with the Honorary Consuls of Barbados and Jamaica about the possibility of bringing hospitality training to them.

# **MANAGING RISK:**

Working with crucial areas of the institution to streamline processes and create efficiency to better serve our clients.

#### **COMMUNITY ENGAGEMENT:**

As mentioned previously, our work with Squamish First Nation and the North Vancouver School District has been highly successful. We are currently looking for opportunities to serve other First Nations within the lower mainland. At the same time, we are also investigating the possibility of bringing other Ace-it programs to non-traditional KPU catchment areas.

#### **RECOGNITION:**

As noted, we have been awarded \$150K to investigate recruitment and training needs of First Nations for the LNG industry.

#### **EMPLOYEE ENGAGEMENT:**

We continue to have employees register and successfully complete our classes.

# **General Counsel**

During the period covered by this report (June 4, 2015 – August 31, 2015) General Counsel supported the work of each of the units overseen by General Counsel (Legal Services, Organizational Risk and Freedom of Information and Protection of Privacy) and provided legal advice to the Board and senior administration at KPU. Detailed reporting of such legal advice is not included, given the public nature of this report. A brief outline of the work undertaken by each of these units during the reporting period follows.

Shelley Wrean General Counsel KWANTLEN POLYTECHNIC UNIVERSITY

#### **Organizational Risk**

As part of a continuing effort to improve accountability, the Office of Organizational Risk is currently working on the following:

- conducting risk assessments for the following departments: Human Resources, Services for Students with Disabilities, Counselling services, International Education, Trades, and Facilities
- completed the bid phase and is currently finalizing the contract for work on the development of risk thresholds for strategic risks.

To build reputation and promote KPU as a university of excellence, the Office of Organizational Risk is working with the BC Government's Risk Management Branch to expand the understanding of Risk Management in the Post-secondary sector by co-hosting the 3rd Enterprise Risk Management Conference. This is a collaborative event with four other universities engaged in the event planning.

The Office of Organizational Risk completed drafting the "Consumption of alcohol on campus" policy and procedures document, and continued to support Faculties and other University departments with insurance, claims and contract approval processes.

#### Freedom of Information and Protection of Privacy

#### **FOI Access Requests**

Work continues on a number of requests from the previous reporting period. Nineteen (19) new requests during the current reporting period were received.