# Logistics & Distribution: Apprenticeship

Faculty of Trades and Technology		
kwantlen.ca/trades		
Parts & Warehousing		
kwantlen.ca/trades/automotive_warehousing		
IMPLEMENTATION DATE	START DATE(S)	
01-Sep-2011	Varies	
ADMISSION TYPE	ENROLMENT TYPE	
Fixed term	Limited enrolment	
PROGRAM TYPE	CREDENTIAL GRANTED	
Vocational	No Credential	
OFFERED AT	FORMAT	
Cloverdale	Full-time	
HOW TO APPLY		
www.kwantlen.ca/admission		

## DESCRIPTION

The Logistics & Distribution apprenticeships require apprentices to complete three levels of in-school technical training, each 3weeks in length, and 5040 work-based training hours, all designed to meet the competency standard and profile defined by industry.. Logistics and Distribution involves the investigation of complaints regarding supply chain issues, the administration and maintenance of a customer complaints program, and the coordination of a customer feedback program.

Additional information is available at our program website at: kwantlen.ca/trades/automotive\_warehousing

See also: Parts and Warehousing Apprenticeship.

# PROGRAM ADMISSION REQUIREMENTS

In addition to Kwantlen's General university admission requirements, the following program admission requirements apply:

An ITA Individual ID number (ITA-ID) is required. If you do not have an ITA-ID, you will need to complete an apprenticeship registration form though the ITA (www.itabc.ca) prior to admission (Level 1 through to 4).

#### CONTENT

Students complete either the Parts and Warehousing foundation program or the level 1 Partsperson (via employer

sponsorship) in order to proceed to Logistics and Distribution levels 2 and 3 or Partsperson levels 2 and 3.

## **PARTSPERSON LEVEL 1 (APRT 1010)**

- Overview of Warehouse Operations
- Communications and Comprehensive Skills
- Warehouse Safety Skills
- Basic Materials Handling Operations and Procedures
- Materials Handling and Packaging Equipment
- Information Technology in Warehousing

## LOGISTICS AND DISTRIBUTION LEVEL 2 (ALOD 1020)

- Transportation and Traffic
- Intermediate Materials Handling Operations and Procedures
- Materials Identification
- Customer Services
- Warehouse Business Operations Measurements
- Communication and Professionalism

## LOGISTICS AND DISTRIBUTION LEVEL 3 (ALOD 1030)

- Fundamentals of Warehouse Business Management
- Fundamentals of Purchasing Procedures
- Fundamentals of Inventory Control Procedures
- Fundamentals of Quality Management
- Fundamentals of Workplace Supervisory Skills

# OTHER INFORMATION SPECIAL EQUIPMENT

Students will require appropriate safety wear in conformance with WorkSafeBC regulations. A list of required tools will be provided by Admissions prior to starting this program.

### GRADUATION

Upon successful completion of an apprenticeship level, Kwantlen will report your technical training completion information to the Industry Trade Authority (ITA) in order

for the ITA to determine credit towards your designated apprenticeship.	