

Faculty Guide



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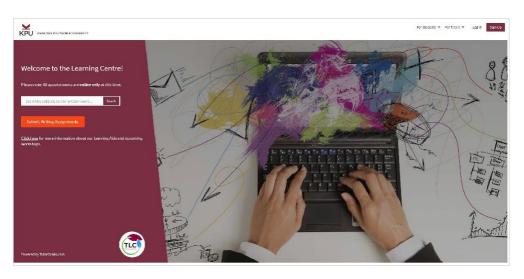
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Application Process

Sign Up

Visit tlc.kpu.ca and click on the "Log In" button. In the One Login window, please enter your KPU ID number and password.



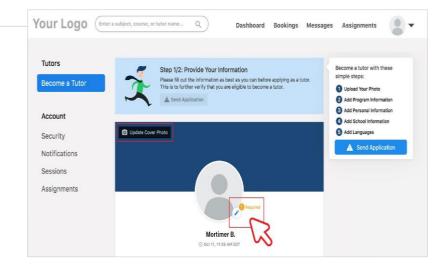
Creating a Profile

Please note that faculty must submit a profile in order to use the features. Please start by clicking on "Become a Host".

Dashboard Calendar Messages Submit Writing Assignments Help ▼ Become a Host®



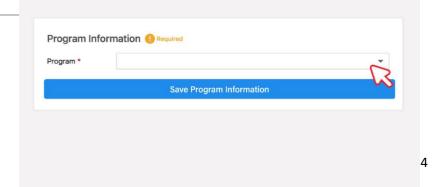
Upload a profile picture



Step 2

Select your 'Program Information'

Please select "Faculty Tutor"



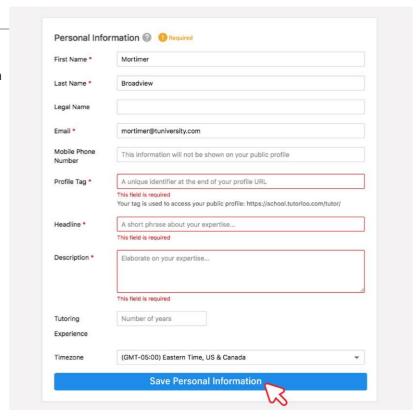
Step 3

Fill out your 'Personal Information'

- Profile Tag: Enter your first and last name with no spaces
- Headline: Which Faculty/Department do you belong to?
- Description: A brief description about your skills and experiences

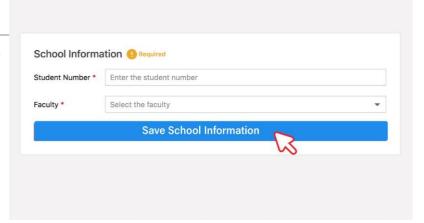
E.g.

"I'm a third-year Engineering student. I have been tutoring for 2 years and I can help you gain a better understanding of chemistry, math, and physics. I tutor in-person and online."



Step 4

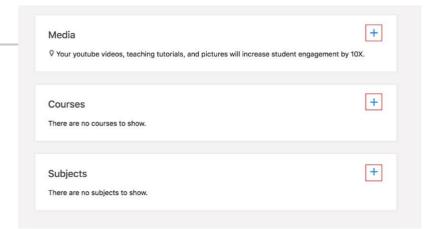
Enter your KPU ID number and your Faculty.



Step 5

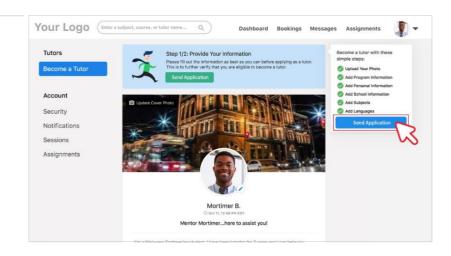
Click on the + icon next to 'Courses'. Flag the appropriate courses that you will support. Multiple courses can be added simultaneously.

Click on the + icon next to 'Subjects'. Type in subjects you will support (ie. Biology)



Step 6

Submit your application for Admin review

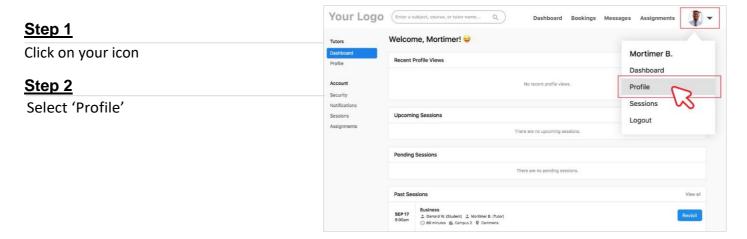


Availability

Adding Availability

Via Profile

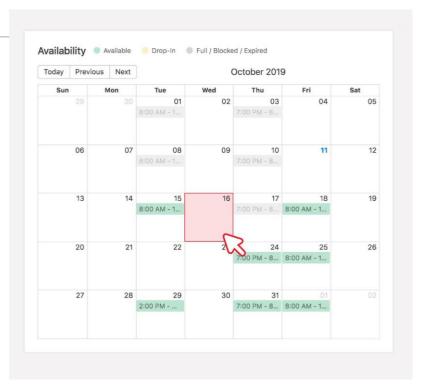
Hosts can easily add time slots to their calendar by visiting their profile.



Step 3

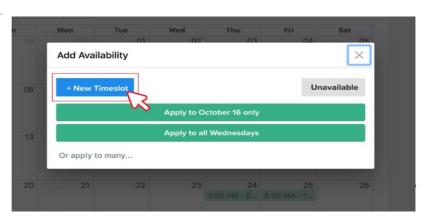
Scroll down to 'Availability' and click on a date to add a time slot

- Green time slots indicate that the host is available for the full or partial length of the time slot
- Yellow time slots indicate that the host is available for a dropin session.
- Grey time slots indicate that the session is full or expired, or the host is unavailable for that time slot.



Step 4

Select 'New Timeslot' and fill out all required fields



Note:

Indicate the start time and end time.

Indicate the course/subject

If you support multiple courses and don't want to dedicate a particular time slot to any one course, do not specify the subject/course.

Select In-Person or Online.

In Person:

If your session will be at the Learning Centre, you must indicate the **Campus** (ie. Surrey, Langley, Richmond).

If you wish multiple people to join an inperson session, you can adjust the number of **Attendees**. You may also restrict the session length by choosing a **Fixed Duration**

It is also possible to designate the time slot as drop-in only. This will prevent students from booking but will let any student searching for help know you are at the Centre.

Online:

If your session is Online, it will be through an eClassroom.

You may choose the number of **Attendees**; up to three may participate in an online session.

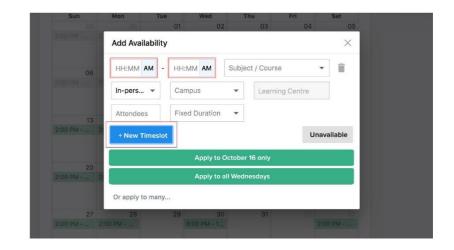
You may choose to set a **Fixed Duration** to restrict the length of an appointment to 15 minutes, 30 minutes or 1 hour.

The drop-in option is unavailable for online sessions.

Apply to the calendar:

Selecting "Apply to only" will add time slots to the chosen date.

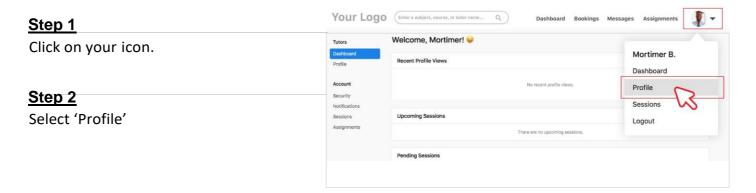
Selecting "Apply to many" to allow you to set up recurring availability or set specific calendar dates for your availability.



Editing Availability

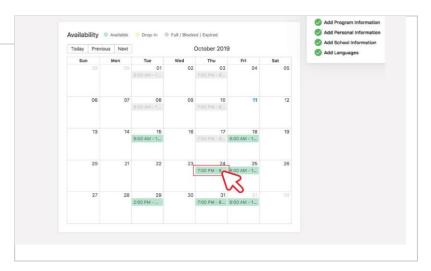
Via Profile

Hosts can easily edit time slots on their calendar by visiting their profile.



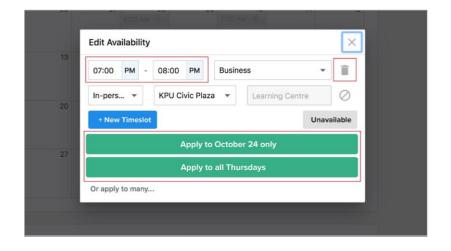
Step 3

Scroll down to 'Availability' and click on a time slot to modify. Make changes to the time, subject, location, etc. or delete the time slot .



Note:

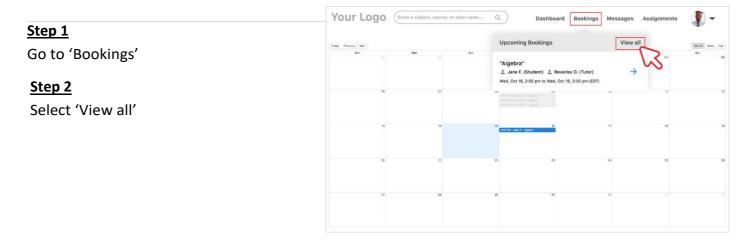
Selecting "Apply to only" will only modify that specific time slot while selecting "Apply to all" will modify all subsequent time slots



Viewing Bookings

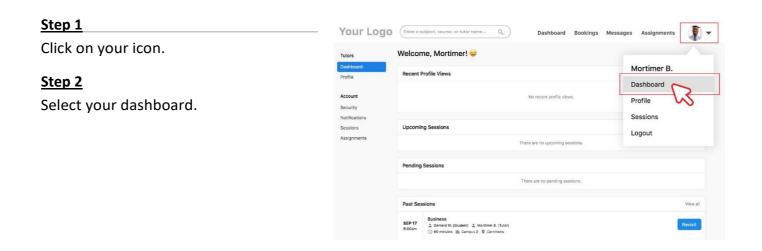
Via Bookings Calendar

Hosts can view their past, pending, or upcoming bookings through their bookings calendar.



Via Dashboard

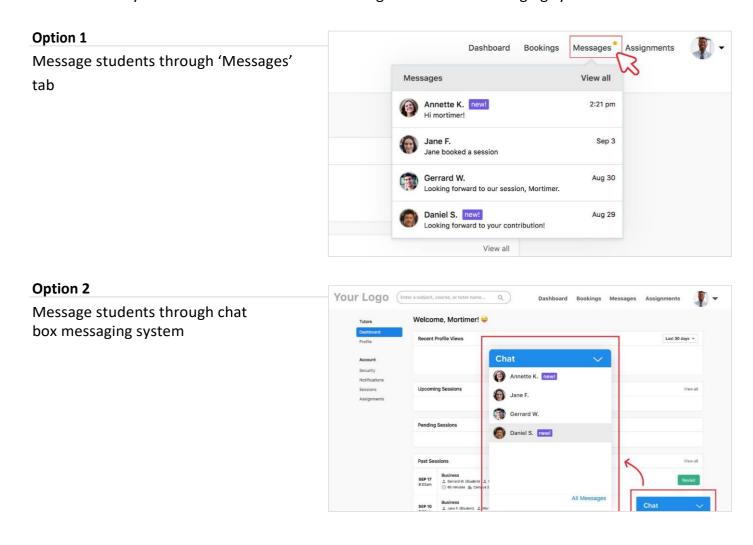
Hosts can view their past, pending or upcoming bookings through their Dashboard.



Communicating with Students

Messaging Students

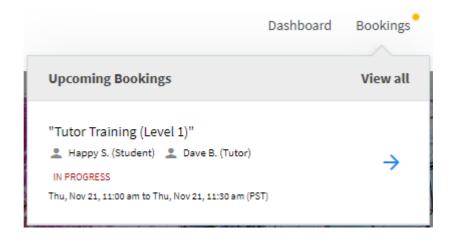
Hosts can easily communicate with students through the built-in messaging system.



Communicating with Students

Using the eClassroom

- 1. Visit tlc.kpu.ca using Google Chrome and log in using your KPU ID number and password.
- 2. Click on your bookings to see upcoming sessions. Click on the Blue Arrow to open the eClassroom.



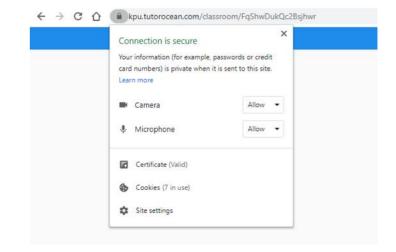
- 3. Once you have entered the Preparation room, you will have the opportunity to text if your camera, microphone and audio are working correctly.
- Ensure your video is working. Select the camera you will use (if applicable) and then click "Next".



b) If you are using a microphone (or headset equipped with one), you may select the microphone you wish to enable or choose to "Mute Microphone".



- c) If your camera and microphone do not appear to be available, you may need to enable permissions in your browser. In Chrome, you can do so by clicking on the icon next to the address bar and choose to enable your microphone and camera
- d) Lastly, a test to see if your audio is working is conducted. If you can hear the music, click "Join Now" to proceed to the eClassroom



Using the Whiteboard

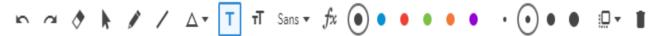
 The "Free Draw" tool will allow both participants to write on the whiteboard.



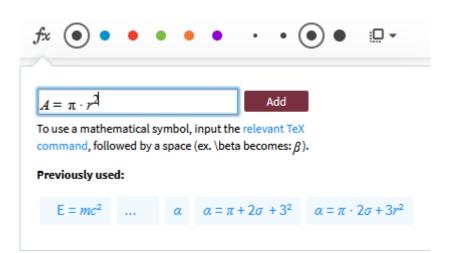
 The "Select" tool will allow you to draw attention to what you are discussing and allow you to select portions of the content on the whiteboard



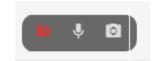
 The "Text" tool will allow you to write ideas and comments and notes directly on the whiteboard.



 The "Function Builder" tool will allow you to write out formulas on the whiteboard.



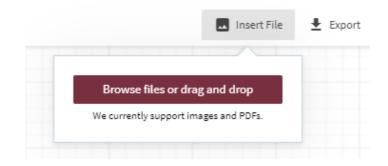
 You may enable or disable your video and/or audio by clicking on the icons in your profile



 Use the "New Page" tool to create additional workspace as required.



 Use the "Insert File" option to upload images and pdf documents to the whiteboard. You may browse for these documents or drag and drop them.



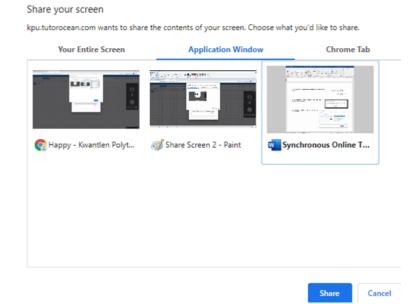
Screen Sharing

At some point, you may wish to share your screen. You may do so by:

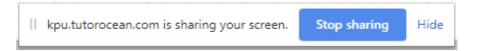
1. Click on the "Share" Button under your video feed.



2. Choose to share your entire screen, an application window, or a Chrome tab



3. You may stop sharing your screen by clicking on the "Stop Sharing" option at the bottom of the screen.



Share and Present Files

 If you would like to share a document with the student, you may do so by navigating to the "Share and Present Files" tab.

WHITEBOARD SHARE & PRESENT FILES (a) TEXT EDITOR CODE EDITOR

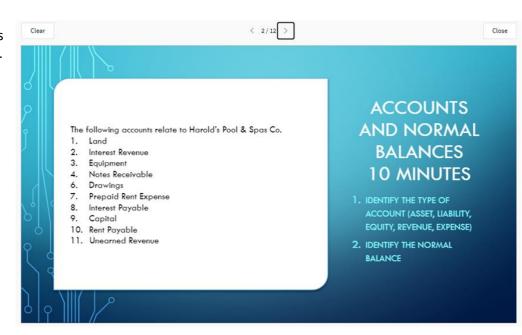
2. Documents must be in pdf format. You may also choose to share images in png/jpg/jpeg format

Upload File

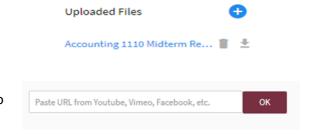
Click the upload button or drag and drop your file here

Max file size is 30MB

3. You can navigate multiple pages in any presented pdf document. Many of the same whiteboard tools are available (you may annotate or draw on the presentation or choose to export images). You can use the "Clear" button to remove annotations. You may use the "Close" button to stop presenting the file.



- 4. All files shared are available for download by clicking on the Download button. You may remove a file by using the Delete button next to the file name.
- 5. You may also paste a URL for a YouTube, Vimeo or Facebook video to present to the tutee.

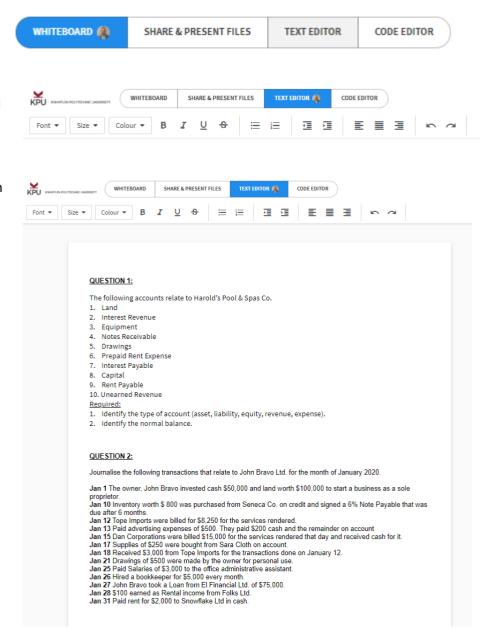


Using the Text Editor

The Text Editor may be used to work on a document collaboratively or to offer comments and feedback.

- 1. To begin, navigate to the Text Editor tab.
- 2. The Editor has some of the same functionality seen in Microsoft Word (ability to change font, bullet points, and indenting or aligning text)

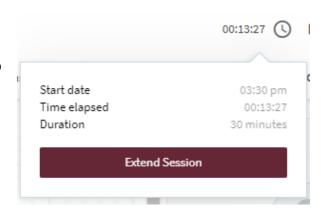
If you choose to copy and paste from another document into Text Editor, only those formatting features supported in Text Editor will be displayed. For example, line spacing is not retained when copying and pasting into Text Editor while alignment is retained.



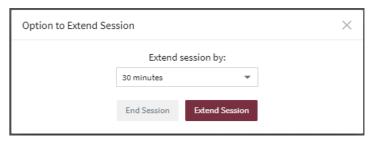
Extending a Session

To extend the session, the host can:

1. Click on the clock icon which will indicate the time elapsed and the length of the session. Click on the "Extend Session" button to start the extension process.



2. The host can choose the length of time to extend the session by.



3. The tutee will be presented an option to agree to the extension. Once they confirm, the session will be extended accordingly.

Closing a Session

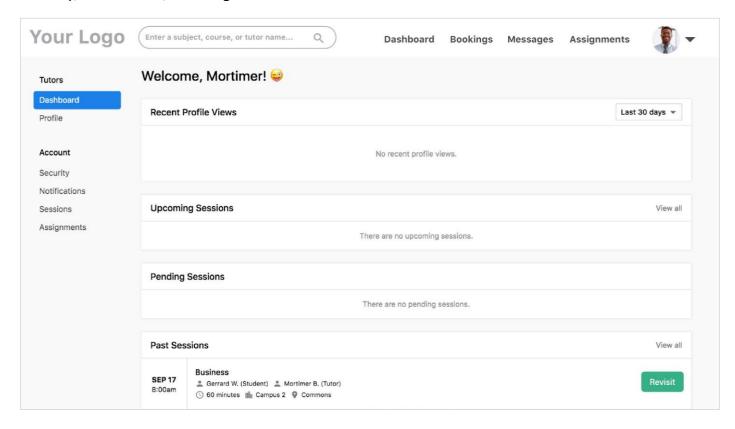
1. To close the session, please click on the "Leave" button.



Features

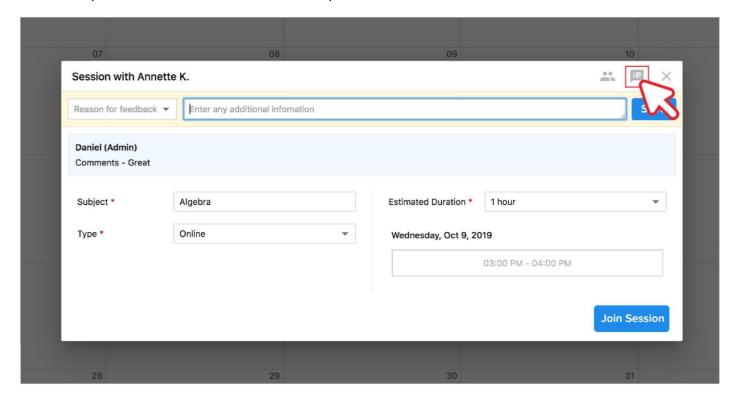
Dashboard

Hosts can use their Dashboard to see all upcoming, pending, and past sessions, and to access profile, security, notifications, and assignments.



Session Review

Hosts can provide feedback comments on completed sessions.



Changing Your Password

Hosts can change their password for personal reasons or security purposes.

Step 1

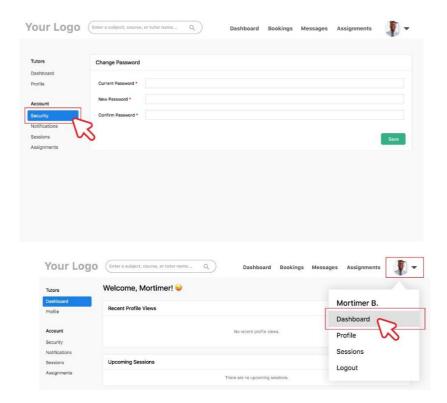
Click on your icon

Step 2

Go to 'Dashboard'

Step 3

Go to 'Select Security'



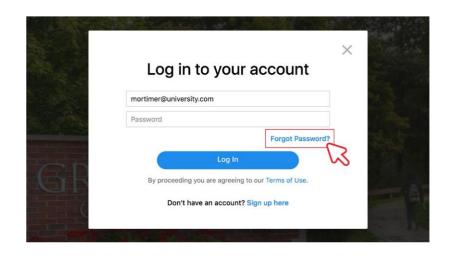
Forgot Your Password

Step 1

Select 'Log in'

Step 2

Select 'Forgot password?'



Step 3

Enter the email associated with your account

Step 4

Follow the steps sent to your email to reset your password

