



MARCH 2018

# Report to the Board of Govenors

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Where thought  
meets action



# KPU's 25 years of music event strikes the right note

What does 25 years of music at KPU sound like?

On March 24, Kwantlen Polytechnic University (KPU) will recognize a cacophony of talent produced from the music department over the past quarter of a century with a night of opera, guitar, piano, woodwinds and so much more.

The anniversary celebration of KPU's music program will recognize the top 25 music alumni who were nominated by the KPU community and selected by KPU music faculty for their outstanding achievements as performing artists, composers, business owners, teachers and academics in the field of music.

"When I first entered the doors of the KPU music department in August 1993, little did I think that I would be reflecting back today on 25 wonderful years as piano and theory instructor," reminisced Jane Hayes, who will MC the evening. "A special KPU feature, small classes, meant that my colleagues and I could develop close bonds with our students that went beyond the demands of an individual class. These bonds often helped to shape an individual student's life and career path. I am still in touch with students from our first year and through social media can now track many of my former students' marvelous achievements. I could think of nothing better than a celebration focusing on our alumni, a kind of musical reunion showcasing the varied talents that have walked our halls."

A select few of the top 25 alumni will perform at the event. Winner of the National Musical Festival of Canada and

Oklahoma City University music instructor Stephen Lochbaum will play guitar. Soprano [Melanie Krueger](#) will delight attendees with a voice that has been reviewed as a "show stopper" by the *Vancouver Sun*. The KPU Wind Symphony will be directed by [Stuart Martin](#) an emerging artist known for conducting and producing operas in found spaces. To round out the evening, celebrated pianist and founder of the prestigious music academy World of Music & Arts [Anna Vavilova](#) will also perform.

"Immigrating to a new country and speaking a new language has been made easy for me by inclusive and friendly instructors and staff and KPU," said Vavilova. "Special thanks to my dear piano professor Jane Hayes for easing me into the North American music world!"

This event is open to the public. All are welcome to join for an enchanting evening of performances from students, faculty and alumni.

All proceeds from the event help support awards and scholarships for KPU's music students.

"We are thrilled to be welcoming back 25 of our music alumni and recognizing the significant impact they are having in the world," said Nancy Armitage, executive director of KPU's Alumni Association. "From internationally acclaimed award-winning symphony conductors and performers to highly successful local music school and studio owners shaping our community, our alumni are everywhere doing incredible things."



## 25 Years of Music

**WHEN:** Saturday, March 24, 2018, 5 to 9 p.m.

**WHERE:** KPU Langley (20901 Langley Bypass, Langley, B.C.)

**INFO:** Tickets are \$25 and are available [online](#). Doors open at 5 p.m. Wine and hors d'oeuvres reception from 5:30 to 6:45 p.m. Concerts begins at 7 p.m.

For more information on the 25 alumni and to purchase tickets, visit [kpu.ca/musicalumni](http://kpu.ca/musicalumni).

To learn more about KPU's music program, visit [kpu.ca/arts/music](http://kpu.ca/arts/music). Over 350 students have graduated from the program since its inception. [KPU's Alumni Association](#) is dedicated to supporting the continued success of over 55,000 alumni by providing a variety of programs and services.

*Photo credit: Anna Vavilova*

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*KPU Music Instructors, Jane Hayes and Francois Houle also known as the duo Sea and Sky*

## Spotlighting some of KPU's Music Program celebrated alumni . . .

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KPU Music, Class of 2007 grad Tiana Malone holds a bachelor's degree in Vocal Performance from the University of Victoria and a master's degree in Vocal Performance from the University of Montreal. After studying with the Victoria Conservatory of Music's Opera Studio, touring with Pacific Opera Victoria's Young Artist's Program, performances with the National Theatre School of Canada, and private music teaching in Vancouver, Victoria, and Montreal, Tiana went on to pursue a Graduate Certificate in Music Therapy from Concordia University and became a Certified Music Therapist (MTA). Tiana spent time with MacPhail Centre for Music in Minneapolis, Minnesota, where she worked with individuals from age 2 to 109 providing music therapy services, special-izing in Glee Clubs for adults with developmental disabilities. She kept her opera chops going during that time, under conductor Mischa Santora performing as Marcellina in the Marriage of Figaro in and as Dinah in Trouble in Tahiti.

After returning to Montreal, Quebec in 2016, Tiana has continued to provide music therapy services across the spectrum of life – from premature babies, to kids with autism, to adults with mental health challenges, to older adults with dementia. She is currently a practicum supervisor and part-time faculty member in music therapy at Concordia University. She is a board member for the Association québécoise de musico-thérapie, the Music Hive and the Canadian Association of Music Therapists. She also conducts the *Enchanté* choir for staff and volunteers of the McGill University Health Centre in Montreal. In her spare time, she walks her dog, participates in community theatre and likes to cook with her husband.



Michael Berger lives in Redwood City, California with his wife Megan and 3-year-old son, Alden. He attended Kwantlen Polytechnic University from 1999 through 2001 in the Music Diploma program. While studying at KPU Michael performed with the Wind Symphony, Jazz Band, Chorus, Vocal Jazz, and Brass Quintets, and studied trumpet with Tom Short-house. In 2001 Michael transferred to the University of Victoria where he studied music composition with Christopher Butterfield and received a Bachelor of Music in Composition and Theory in 2005. Michael went on to receive a Master of Music Composition in 2007 at the University of Alberta where he studied primarily with Dr. Howard Bashaw.

In the Fall of 2007, Michael began studies in the Doctor of Musical Arts in Composition program at Stanford University with funding from the Social Sciences and Humanities Research Council of Canada with a full scholarship from the school. In addition to his DMA work, Michael completed a Master of Arts in Music, Science, and Technology in June of 2010 focusing on human-computer interaction. He received his DMA in 2012 after working with Drs. Mark Applebaum, Brian Ferneyhough, Jaroslaw Kapuscinski, and Erik Ulman.

Since then Michael has worked at Smule in San Francisco, initially as a Content Producer, then Content Manager and Director, and now as the Musical Director. He works with a team of composers and arrangers who create musical content and organize promotions with recording artists for Smule's mobile apps.

In his compositions, Michael often espouses an idea of music as the human perception of time through the experience of sound. This shows in his work as a preoccupation with subtly turbulent and evolving textures made up of simple musical germs, deep metrical and hyper-metrical structures, and on principles of acoustics and psychoacoustics.

# President's Report

Vision 2023: in this period between Board meetings, I met with program advisory committee members, and the chambers of commerce in Surrey, Langley and Richmond, and, along with the other task force members, I have continued discussions internally, including with Lekeyten, our Elder in Residence. On March 9<sup>th</sup>, the Board had the opportunity to provide vital and detailed feedback on draft 1 of the vision. We are on track to having a final draft to the KPU community for final approval by the Board in June.

February 9<sup>th</sup> saw KPU hosting a Vision 2023 special event on "The Future of Teaching and Learning in Higher Education" including Mark Milliron as keynote, Tony Bates, Tannis Morgan and David Porter as panelists as well as several key KPU contributors.

On February 15<sup>th</sup>, I was pleased to join several KPU representatives and guests in the Greater Vancouver Board of Trade evening with Michelle Obama, who spoke inspiringly about the key role of education in social change.

KDocs concluded its annual film festival in Vancouver on February 18<sup>th</sup> and I was honored to provide greetings before the last documentary of the schedule about the work of Dolores Huerta.

On February 20<sup>th</sup> I joined in a very successful visioning session hosted by the City of Langley. Later that day I joined the EDDE

804 Leadership Course at Athabasca University as guest speaker and enjoyed a rich online conversation with the doctoral students. On February 27<sup>th</sup> I gave a webinar to about 40 participants for the University of Manitoba on the topic of "The New Competencies".

On March 1<sup>st</sup> I was pleased to attend the Public Relations program's fund raising event at the City Hall, Surrey. It was very well organized and generated a lot of interest and funds for the Elizabeth Fry Society of Vancouver. On March 2<sup>nd</sup> I was master of ceremonies at the Faculty of Health Student Association event: "A Journey Into the Patient Experience", and later that evening I attended an amazing showcase concert given by faculty from the Music program.

On March 6<sup>th</sup>, I attended the KPU/Science World talk on "Why we need to talk about poo" given by Dr. Paul Richard of the Environmental Protection Technician program. On March 10<sup>th</sup> I was pleased to join some colleagues at the 2018 Bridge to SUCCESS Gala in Vancouver.

I now chair the Post-Secondary Employers Association Board, and it met on March 14<sup>th</sup>. I was in Ottawa on the 15<sup>th</sup> for a session with the McConnell Foundation on Social Infrastructure, organized by Colleges and Institutes Canada. On March 20<sup>th</sup> I attended an event with the School of Business post baccalaureate programs.



"KPU Music Faculty Concert Series on March 2nd featured outstanding performances by KPU faculty, Jane Hayes, Julia Nolan and Jodi Proznick, along with guest musicians from throughout Metro Vancouver. A CD release concert celebrating the release CD's by Sea and Sky and Jodi Proznick, this was the third and final concert for the 2017-2018 concert season." [KPU Music Department Facebook page](#)

## Spotlighting some of KPU's Music Program celebrated alumni . . .

Katie Miller performed piano, ukulele, and singing throughout her youth and discovered opera with voice teacher Dale Throness at Kwantlen Polytechnic University in 2008, while studying her diploma of music in piano. In 2010 she began to study opera performance at the University of British Columbia, completing her bachelor's and master's degrees in 2013 and 2015, respectively.

With the UBC opera ensemble, Katie performed the roles of Dorabella in Mozart's *Così fan tutte*, Cherubino in *Le Nozze di Figaro*, Nicklausse in Offenbach's *Les Contes d'Hoffmann* and Dawn in Stephen Chatman's *Choir Practice*, as well as alto solos in Mahler's *Symphony no. 2*, and Vaughan Williams' *Serenade to Music* with the UBC symphony orchestra. In August 2013 Katie won first place in the vocal category at the Canadian National Music festival in Waterloo, Ontario, and in November she obtained a young artist's encouragement award at the Metropolitan Opera Western Canadian District Auditions. In the summer of 2014, while studying at the *International Summer Academy* in Salzburg, Austria, Katie obtained second prize in the program's *Richard Strauss Wettbewerb*.

Post-graduation, Katie has performed with Opera Guadalajara, Mexico, Vancouver Island Opera and with the Kamloops Symphony Orchestra. In 2015, Katie secured future engagements in Japan and France for the 2016/2017 season, through the Jeunes Ambassadeurs competition in Montreal, QC. Katie is in her second season with the Atelier Lyrique de L'Opera de Montreal. Having performed the alto solo in Handel's *Messiah*, Amahl in Menotti's



*Amahl and the Night Visitors*, and Mercedes in Bizet's *Carmen* in her first season, in the 2017/18 season she will perform the alto solos in Mass in c minor and Requiem, both by Mozart, Missa Solemnis by Beethoven and the role of Stephano in *Romeo et Juliette* with l'Opera de Montreal. Katie also teaches piano and voice and performs a variety of self-accompanied pop music on piano and guitar, including mariachi

Jeremy Ludwig began his journey in singing in the bass section of the Kwantlen Chorus. He soon began private lessons with Gail Suderman and joined the KPU faculty of music in 2002. From there he went on to complete a Bachelor's of Music at the University of Western Ontario and a Master's in Opera from the University of Toronto. Jeremy also attended a number of well-regarded pre-professional training programs including Opera NUOVA, the Center for Opera Studies in Italy (COSI), the Tafelmusik Summer Baroque Institute, and the Vancouver International Song Institute (VISI).

Jeremy has appeared as a finalist in a number of international vocal competitions, including the Nico Castel International Master Singer Competition, the Oratorio Society of New York Lyndon Woodside Oratorio-Solo Competition, and the inaugural Tafelmusik Vocal Competition. He was also awarded first prize in the St. Andrew's Aria Competition and third prize at the North York Concert Orchestra Mozart Competition.

Since completing his studies, Jeremy has performed as a soloist in opera and concert with opera companies, choirs, and orchestras across the country, such as the Hamilton Philharmonic Orchestra, the Toronto Concert Orchestra, Cathedral Bluffs Symphony Orchestra, the Kingston Chamber Choir, Cowtown Opera, and Jeunesse Musicales du Canada.

His concert repertoire includes Handel's *Messiah*, Mozart's *Requiem*, Brahms' *Ein Deutsches Requiem*, Bach's *St. John Passion*, Faure's *Requiem*, Mozart's *Mass in C (Coronation)* and Schubert's *Mass in G*.



Opera credits include Marcello (*La Bohème* – Puccini) Schaunard (*La Bohème*), Il Conte (*Le nozze di Figaro* - Mozart), Guglielmo (*Così fan tutte* - Mozart), Belcore (*L'elisir d'amore* - Donizetti), Il re (*Ariodante* - Handel), Achilla (*Giulio Cesare* - Handel), Bartolo (*Il Barbiere di Siviglia* – Rossini).

Jeremy currently lives in Hamilton, Ontario, where he runs a busy private teaching studio with his wife, soprano Julie Ludwig.

# Human Resources

## People First Culture:

### Healthy University Initiative (HUI)

The Healthy University Employee Champions working group has been collaborating with Marketing Services to develop the Health + Wellness website. The website will be launched this month and will include a video message from Dr. Davis. The site can be found here: <http://www.kpu.ca/hui>

In addition, in collaboration with IAP, work has been underway to develop a wellness survey. The information gathered in this survey will support the development of a campus culture that fosters health and well-being and be used to guide planning of future health and wellness activities and events for KPU employees. The survey will provide employees the opportunity to express their attitudes towards well-being, and identify issues and areas of interest that are meaningful to our employees. The survey will be launched one week following the launch of the Health + Wellness website.

HUI offered the following workshops led by our Employee and Family Assistance program service provider Homewood Health:

- Stress Busters (1/2 day session)
- Healthy Sleep Habits
- Establish Work/Life Harmony
- Building Emotional Intelligence
- Managing your Money

### Respectful Workplace

A joint communication between the KFA, BCGEU and the employer was distributed to all employees on February 28<sup>th</sup>, coinciding with Pink Shirt Day, to remind employees of our collective responsibility to create a safe, inclusive and harassment-free workplace.

A Respect in the Workplace online training course and internal SharePoint site is currently in pilot with Library, Human Resources and Campus Safety and Security.

### Personality Assessment Workshop

An in-house personality assessment workshop, True Colors, was delivered to office staff from the Faculty of Arts and to the Human Resources team. True Colors is a tool, which can lead to improved teamwork and communication.

## Talent Management:

As part of evolving and establishing hiring best practices, the procurement process is under way with third party support to be finalized for implementation of criminal record checks within the recruitment process. Additionally, criminal background checks and references will be completed for all new KPU employees once they have been identified as a successful candidate during the hiring process.

### Senior Talent Acquisition

Searches completed and successful candidates:

- Peter Siermacheski, Director – IT Business Services
- Nick Phillips, Director – Counselling Services
- Candice Garty, Director – Financial Operations
- Wendy Ip, Director – Financial Planning, Reporting and Assurance

Searches underway:

- Associate Vice-President, Research
- Dean, Trades and Technology
- Associate Dean, Faculty of Health
- Director, People Services

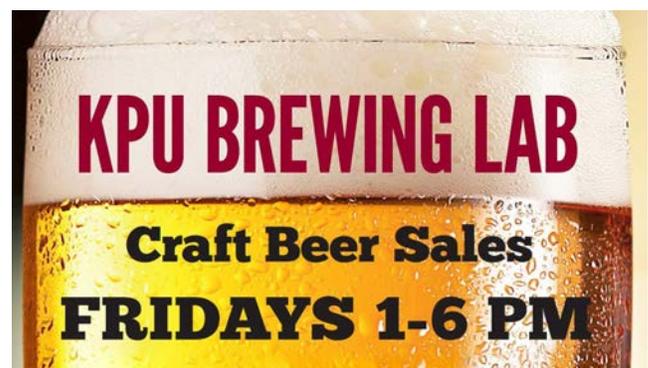
## People Relations:

### Terms & Conditions for Administrative Employees

Work has been underway to review and revise the Terms and Conditions for Administrative Employees (formerly the Working Conditions Policy). Our current Terms and Conditions Policy was last revised in 2010. The reasons for the amendments are to ensure compliance with the recent direction given by government, specifically the Public Sector Employers' Council (PSEC) requirements, as well as to improve the clarity of the document. In February, Human Resources held ten consultation meetings to seek input from our administrative employees, with one hundred administrative employees in attendance. Following approval from the Board, the revised document will be submitted to PSEC by March 31<sup>st</sup>.

### Employee Engagement Survey

The survey was launched through Aon Hewitt and high level themes will be identified in the coming months.



Open to the public | 1–6 pm \*NEW LONGER HOURS!

KPU Brew Lab Brewery | 20901 Langley Bypass, Langley

## Spotlighting some of KPU's Music Program celebrated alumni . . .

Julia Russ, the recipient of 2016 Steinway Top Teacher Award, is on the piano faculty of the Cleveland Institute of Music. She is also the current President of Northeast Ohio Music Teachers Association, a branch of Music Teachers National Association (established 1876). Before CIM, Ms. Russ was on the piano faculty of Kent State University. Her degrees include Professional Studies Diploma in Piano Performance; Professional Studies Diploma in Collaborative Piano (Cleveland Institute of Music); Master of Music in Piano Performance (Kent State University); Bachelor of Music in History and Theory (University of Toronto), and Music Diploma (Kwantlen Polytechnic University).

As a pianist Ms. Russ has worked with, performed with, and/or coached by Concertmaster of the Cleveland Orchestra, William Preucil; violinists Midori, Ivan Zenaty, and Paul Kantor; the violist of the Juilliard String Quartet, Roger Tapping; and cellist Sharon Robinson of the Kalichstein-Laredo-Robinson Trio.

As an educator, her students have won top honors and prizes at competitions and festivals. She was selected to conduct masterclasses and distant learning sessions at CIM, to talented students inside and outside of Cleveland. Since 2015, Ms. Russ is on the faculty of the prestigious summer program for talented young pianists, The Summer



Sonata. She is also a highly sought-after adjudicator in both USA and Canada.

Ms. Russ' performance was used in the PBS documentary "Violins of Hope". Her performances were also featured on classical music radio stations in Greater Cleveland, WCLV, and WKSU; and HCTV of Hudson, Ohio.



Coast Salish mezzo-soprano, Rose-Ellen received a master's degree in opera from UBC. While in attendance she performed in numerous productions such as: Third Lady in Mozart's - Die Zauberflotte, Marcellina in Mozart's - Le Nozze Di Figaro and Prince Orlofsky in Strauss' - Die Fledermaus.

Since UBC, she has performed throughout Canada including Dido in Purcell's - Dido and Aeneas and Hypolita in Britten's - A Midsummer Night's Dream (both in Banff), with Calgary Opera she appeared as Polinesso in Handel's - Ariodante, and in Newfoundland she appeared as Zita in Puccini's - Gianni Schicchi with Opera on the Avalon.

Miss Nichols has also premiered many roles including Antonia Wolff in Loydd Burrits - The dream healer, Rebecca/Red Cedar in Veda Hille's - Jack Pine (with Vancouver Opera in the Schools), Fadila in Arthur Bachmann's - What Brought Us Here (Calgary Opera), Pauline in Stokes' - Pauline (City Opera Vancouver), Third Lady in The Lost Operas of Mozart (in this opera, librettist Maria Reva, joined three of Mozart's unfinished operas) and most recently as Native Mother in Current's - Missing (City Opera Victoria).

In the Czech Republic, she performed both Lapák and Paní Pásková in Janacek's - The Cunning Little Vixen and Filipievna in Tchaikovsky's - Eugene Onegin. She returned to appear as Dorabella in Mozart's - Cosi Fan Tutte at Prague's prestigious Estates Theatre. At Ireland's renowned Wexford Festival, she performed the roles of La Badessa in Puccini's - Suor Angelica and Mrs. Todd in Menotti's - The Old Maid and the Thief.

# Finance & Administration

## FINANCIAL SERVICES

### General:

#### Staffing

Financial Services welcomed Elena Franco, Confidential Assistant to the Executive Director, Financial Services, effective March 5, 2018. Elena has significant experience in high level account management, dealing with clients from a wide array of backgrounds and industries.

#### Initiatives

The team is working diligently to prepare for the University's financial year-end on March 31, 2018, as well as the financial audit which is scheduled to take place in April 2018.

### Financial Operations and Payroll:

#### Staffing

Financial Operations welcomed Hannah Mapanoo into the role of Accounts Payable Clerk effective February 26, 2018. Hannah will be taking over for Sandy Chu who will be leaving Financial Operations as of March 16, 2018. Financial Operations also welcomed Candice Gartry as Director, Financial Operations, effective March 5, 2018. Candice has many years of experience leading and managing accounting and payroll offices as Director of Finance for organizations around the Lower Mainland. Candice has also spent time as a consultant to various organizations, overseeing the set up and management their accounting functions, as well as advising on policies, procedures, and software.

#### Initiatives

Payroll is pleased to report that the University's T4's were issued by the February 28, 2018 deadline. Financial Operations is also happy to report that the Summer Tuition has been set up in Banner.

### Budget and Financial Reporting:

#### Staffing

Budget and Financial Reporting welcomed Wendy Ip as Director, Financial Planning, Reporting and Assurance, effective March 5, 2018. Wendy has over 20 years of financial experience, starting her accounting career in public practice at PricewaterhouseCoopers. Wendy then spent the next 18 years at two large paper and pulp manufacturing companies, where she held roles such as Manager of Financial Reporting, Manager of Financial Planning and Analysis (FP&A), Director of Business Integration and Improvements, and Director of FP&A.

#### Initiatives

The Budget and Financial Reporting team is working to ensure a successful year-end close by performing a 'soft close' by the third week of March. The team is also planning to implement month-end closing shortly after year-end by coordinating with Financial Operations to ensure all team members are aware of their responsibilities.

With a new fiscal year on the horizon, the Budget and Financial Reporting will be reallocating tasks for both the reporting and planning teams to ensure there is sufficient knowledge transfer and cross training in order to prevent resource and knowledge-lost risks with any one role. They will also be identifying training and development needs through the performance review process.

Within the next six months, Budget and Financial Reporting is planning to commence a 'Finance Communications' project to ensure all team members know how to best service our clients. Stakeholders will be invited to participate in the project and are encouraged to offer feedback. Once the team is able to assess the accuracy of month-end close, there will be plans to create a new SharePoint site to communicate monthly reporting with stakeholders.

### Procurement Services:

#### Staffing

Two additional Procurement Officers have been hired as part of the key procurement strategic transformation initiative, aiming to align resource capacity with expected demand for services.

#### Initiatives

Drafts of revised Procurement Policy and Procedures have been completed. The drafts are currently going through the established internal review and approvals protocols, and are planned to be implemented early next fiscal year.

Targeted Contract Management training was completed for Business Managers in early March 2018, in line with Procurement Services' continuous quality assurance strategy. The training clarified respective roles as well as provided appropriate techniques, tools and systems to enrich contract performance monitoring culture across the institution.

### INFORMATION TECHNOLOGY

#### Staffing

Sukey Samra has stepped in as interim CIO while the search for a new CIO is underway. Morale continues to be positive through this leadership transition and teams are continuing to work well together.

KPU welcomes Pete Siermacheski as Director, IT Business Services.

#### Banner 9 Upgrade

Banner 9 Core Team meeting was held at the beginning of March and chaired by the newly hired Director, IT Business Services, Pete Siermacheski. The team evaluated the current status of the tech environment, project needs and timelines going forward. The tech team will have the initial Banner 9 environment up as of March 15 for the core users to start their baseline analysis. The Director, IT Business Services is evaluating the available options for a go-live date and will report back once a date has been determined, taking into consideration the needs and limitations of the various functional areas affected by the upgrade. Teams will meet biweekly to ensure the project stays on track.

#### CRM Project

The CRM project is resuming with discussions with Ellucian. The process stalled due to an issue with the mass mailer component and requirement to align with an upgrade to BANNER 9 Student. The team will resume the pursuit of overcoming the mass mailer issue, and re-align implementation with the BANNER 9 project.

#### Enterprise Projects

Currently the Enterprise team is working with functional areas relating to key University systems such as: migration of Raiser's Edge to cloud (March), assisting in the upgrade to the KPU.CA in site (April), working with Finance on the year-end KAudit processes, Library Online Journaling System upgrade (April), Student Test Center software implementation (Register Blast), and reviewing current data warehouse and reporting strategy deployments.

#### Office 365

Office 365 email for staff, faculty and retirees is currently in development with a pre-pilot scheduled for April 2018.

#### Skype for Business Conferencing

Currently being promoted to staff and faculty as an alternative audio and video conferencing solution to BlueJeans.

#### Digital Ready Classrooms

Plans are being finalized to upgrade an additional 49 classrooms to the basic digital ready standard during the summer term.

### ORGANIZATIONAL RISK

#### Insurance

We continue to populate the cyber insurance application, which is currently at 80% completion. Final review to take place with Information Technology Services before submission to the market. Our aim is to submit the questionnaire to our broker for quotes early in the new fiscal.

#### Risk Assessment

Operational Risk Assessments as part of the Enterprise Risk Management program is now 100% complete. Risk Management is currently validating results with Human Resources and External Affairs before releasing analytics to the broader KPU community. These analytics will aid executive in the upcoming Strategic Risk Identification session.

#### Contract Review

Risk Management is currently developing an internal contract database; this will allow easier access to standard templates and also provide a direct channel for support when required.

### CAMPUS SAFETY AND SECURITY

#### Security:

##### Urban Trespass

The "Urban Trespass Notice" is a document that starts the process of obtaining a court ordered "No Go for KPU Property" issued to prolific offenders that refuse to respect KPU property and/or the conduct rules. Two Urban Trespass Notices have been served to date.

##### Monthly Recognition Program

Sia Ghaem, the new Paladin campus security supervisor, has implemented a recognition program at KPU that will see security officers being recognized for the way they respond to calls and how they present themselves while at work at KPU. The intent of this initiative is to have the security officers identify and report more safety and security areas of concern, along with taking pride in their work and themselves.

#### Occupational Health and Safety:

##### Fire Safety

Successfully completed fire drills at the Langley, Surrey and KPU Tech campuses. Fire drills involved the complete evacuation of buildings, and all employees and students participated in the evacuation.

##### Safety Inspections

In collaboration with the Faculty of Science and Horticulture, OH&S completed safety inspections of all of the science laboratories in the Langley campus.

##### Ergonomics

## Finance & Administration cont'd

The Office of Occupational Health and Safety has completed workstation ergonomic assessments for the Human Resource Services department.

### Emergency Planning:

#### International Day for Anti-Discrimination

Shared Challenges, Shared Opportunities Forum is scheduled for March 21 at KPU's Melville Centre in Richmond. This is the first event of its kind – co-sponsored by the Department of Psychology and Campus Safety and Security at KPU, in partnership with the Richmond RCMP. We have secured speakers from many different cultural groups within the community, as well as KSA diversity representatives. Considerable work was accomplished throughout the month of February on this event, and collaborative meetings have been highly productive with a shared goal of making the day a tremendous success.

#### EOC Training

Coordination for a second training day for KPU staff on EOC essentials has been planned and booked for April 24 and 25 in Cloverdale. Outreach to all sections that have representation in the Emergency Management Advisory Group (EMAG) has taken place and a full contingent of 24 attendees identified. Further information on course requirements will be provided during coming months.

#### Emergency Supply Container

The storage container at KPU Tech is now fully functional. The shelves have been installed and stocked with emergency provisions. Over the next month, there will be additional items added to the container which will include batteries, radios, and other life-saving necessities.

#### Active Threat Protocols

Final presentations for active threat protocols were completed. Feedback has continued to be received which will be incorporated into the plan moving forward.

#### EOC (Emergency Operations Centre)

The EOC is now nearing completion of the first phase of development. The CCVE monitors were successfully moved and secured in line with Policy and privacy requirements. The Office of Emergency Planning continues to work with Facilities on adding an emergency power source to the EOC; it's absence continues to be a liability.

### Security Systems:

#### Alarm Codes

The issuing of alarm codes has been transferred from Facilities Services to the Security Systems Manager portfolio in Campus Safety and Security.

#### Access Control - Wilson School of Design

Access control is operational for students, staff and faculty.

## FACILITIES SERVICES

### Capital Development (including planning, design, renovations and new construction)

#### Spruce Building Renovation

The contractor continues to work toward substantial completion. The additions structure is complete, with final building envelop closure this month.



#### Fir Building—Classroom Furniture & Surrey Main Atrium—Lounge Furniture

Furniture is on order. Installation will take place late-April to coincide with the end of Spring semester.

#### Wilson School of Design

##### Ongoing:

- LEED Credits – Bike Storage for WSOD (Ordered bike stands, waiting for delivery and installation)
- Outdoor furniture – Delivered and Installed – March 06, 2018 (Photos below)
- Ongoing Furniture Deficiencies (Completion – Estimated March 10<sup>th</sup>)
- Accommodating Staff and faculty workstation small moves and tweaks
- Small ongoing additions – furniture, millwork, film
- Remaining Construction Deficiencies (Completion – TBD – In the process of determining with GC/ DGS)
- Blind installation – Ongoing (G-3 level completion – March, 4<sup>th</sup> floor, End of April)

##### Additional:

Procurement/Tender (ITB or ITT based on the amount) is required for the additional scope of work below for a GC:

- Completion Fall 2018
- Workshop – Additional Work (+/- \$75K including consultants, equipment, + GC/work)
- Lighting Lab – Additional Work (Estimate value – TBD- In the process of determining – We may be receiving a generous lighting donation)
- Additional Electrical Scope (Estimated value +/- \$100K)

## Finance & Administration cont'd

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- Additional Furniture – Teknion + Holmes and Brakel (The open spaces have been such a success with students that they have requested additional lounge furniture and tables in open work areas. Budget allowance to be determined after ITB/ITT).

Consultants: Public (Architect – Prime Consultant), AES (Electrical Engineer), AME (Mechanical Engineer), Acoustic Consultant.

### Facilities Maintenance

#### Richmond Campus

*IT Server Room Cooling System Replacement* - A new Leibert 8-ton air cooled unit installed in Richmond IT server room to replace old unit that was beyond end of useful life and beginning to experience costly breakdowns which disrupted IT server room operations and caused interruptions in IT services. The new cooling system will provide better cooling to the equipment and help protect education services business continuity.

*Chemistry and Physics Lab Emergency Eye-wash Station and Wash-down Shower Station System Improvement* - A water pressure booster pump was installed on the Richmond 3<sup>rd</sup> floor Chemistry and Physics Laboratories' Emergency Eye-wash Station and Wash-down Shower Station system to provide additional water pressure when needed in an emergency. The 3<sup>rd</sup> floor domestic water system was found to have low water pressure problems at various times throughout the day when other demand points like washrooms and laboratory sinks were in use, causing a concern that in an emergency there wouldn't be enough water flow at the emergency station to effectively wash away any chemicals or debris that a person had been accidentally exposed to. By installing a booster pump on the 3<sup>rd</sup> floor system, it is now able to ensure a constant water pressure within a few seconds of activation, and provide the steady water flow needed to effectively service the emergency eye wash or shower station.

#### Langley Campus

*Heating Circulating Pumps* - New heating system circulating pumps ranging in size from ¼ horse power to 15 horse power in size were installed to replace the original heating system circulating pumps that were installed when the campus was constructed, and were beyond end of useful life. This critical system renewal helps protect educational services business continuity by reducing the risk of an unexpected heating system break down.

*IT Server Room Cooling System Replacement* - New Leibert 8-ton air cooled unit installed in Langley IT server room to replace old water cooled unit; this unit was environmentally unsustainable, was beyond end of useful life and beginning to experience costly breakdowns which disrupted IT server room operations, and caused interruptions in IT services. The new cooling system will provide better, more environmentally sus-

tainable, air-sourced cooling to the server room equipment, and help protect education services business continuity.

#### Surrey Campus

*Birch Cafeteria Kitchen Exhaust Fan and Make-up Air Unit Replacement* - The Surrey Birch building cafeteria kitchen exhaust fan and interlinked make-up air unit are beyond end of useful life equipment. After a tendering process with Procurement Services, a contract has been issued to KDS Construction for the supply and installation of new equipment to replace the existing units, as per KPU reviewed and approved Engineering specifications provided by Rocky Point Engineering. Installation of the new equipment is being scheduled to take place during the upcoming planned summer cafeteria shut down in July and August.

#### All Campuses

*High Voltage Electrical Equipment Maintenance* - Cyclical high voltage electrical equipment and distribution system sub-panel maintenance was completed at each campus by Pacific Power Tech and Comar Electric, to meet regulatory code requirements, extend the useful life of ageing campus electrical infrastructure, and reduce risk of unexpected electrical equipment breakdowns that could severely impact business continuity.

*Engineering Assessment Review of all KPU Elevators* - Facilities Services has obtained a detailed engineering assessment review of all KPU elevators. This report will be used to map out required equipment maintenance, upgrades, and renewals (for this year and projecting into future years), until equipment end of life requires total replacement. This will enable KPU to budget more effectively for future costs and protect service continuity, by reducing risk of unexpected elevator breakdowns.

### Facilities Operations/General

#### Langley Campus

*Interior Signage Upgrade*: the signage design is complete and installation is expected to be completed mid-April.

*Procurement Office Renovation*: Facilities Services is awaiting the building permit from the City of Langley; construction is expected to begin early-April.

*Auditorium Refurbishment*: the carpet replacement and painting of the auditorium is complete.

#### Richmond Campus

*Melville Centre Washroom Renovation*: Facilities Services is awaiting the building permit from the City of Richmond; construction is expected to begin mid-April.

#### All Campuses

##### Existing Furniture Audit

- Review existing furniture throughout each campus location

## Finance & Administration cont'd

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- Review and schedule maintenance + cleaning as needed
- March 10<sup>th</sup> – Cleaning scheduled for Furniture in Cedar 1105

### Snow Removal and Ice Melt

- The Facilities staff at all campuses required early morning starts (5 am) to make sure the campuses were safe to open for the scheduled opening. This required many hours of work to apply ice melt and snow removal.

### Events

KPU Facilities provided space, logistical and set-up support for the following events:

#### Noteworthy Internal Events:

Kwantlen Student Association Welcome Week; Faculty of Trades Open House; Open House and Youth Train in Trades Orientation; Teacher Education Forum; Chinese Students and Scholars Association Info Booth; KDocs Film Screening; Youth Train in Trades Transition Conference; All Candidates Meeting; Spring Orientation 2018; Street Team Promotion; Cuba Field School Information Session; KPU Reads Launch Event; Chaplain's Corner; TELUS Student Recruitment Drive; KDocs - Girl Unbound; KPU Welcomes U; Dead Reckoning - A victims story; Bell Let's Talk Day; Branching Out: Making Career Connections; Access Programs Information Session; Trades and Tech Dinner; CFI at KPU Teaching, Learning & Scholarship Professional Development Week; Fall BCGEU Meeting; Vision 2023 PAC Event; One Billion Rising Event; Langley Discovery Day 2018; Open House; Pink Shirt Day Awareness Event; Arts Admin PD Session; World Interfaith Harmony Week; KSA General Elections; International Women's Day; Multicultural Social Mixer; Kwantlen Student Association – Amazing Race; Future Business Leaders Conference; Finding Common Ground; KSA Annual General Meeting; Music 25th Anniversary; Day of Percussion; Career Day (Richmond and Surrey); DocuAsia Forum; Career Day; Breaking Barriers Brunch; Registrar's Conference; Holi Festival

#### External Partnered Events:

Fraser Valley Potters Guild: Meeting (3 sessions); Langley Community Farmers Market (3 sessions); Imagnus Poster Sale (Surrey and Richmond); Canadian Blood Services: Stem Cell Drive; Canadian Blood Services: Donor Clinic; Surrey Hospice Society: Community Forum ; Somalis Helping Somalis (11 events); BSQ and Richmond Delta Youth Orchestra: Workshop; APPD & Richmond School District Fair; Skills Canada: BC Competition; COSAS: Co-op Connect; Skill BC Competition; Rotaract Club of Surrey-Newton: Social Media Workshop; KPIRG Annual General Meeting & Elections

### Ancillary Services

#### Printing Services

Gearing up for the Summer Semester producing Course Packs for sale to students through the Bookstore.

Engaging in a pilot project with Faculty who use BC Open Campus to create Custom Course Packs, at a fraction of the cost to purchase text books, to be produced in-house and sold to students through the Bookstore either online or in person with more customized finishing options available for the students.

A proposed business plan has been submitted for approval to replace our Booklet-Maker which would increase finishing options for students and increase Marketing's capabilities to produce high quality thicker Booklets.

#### Logistics Services

With year-end coming up fast, the Logistics Services team, with the help of 2 Auxiliary employees, are working hard at getting all the Bookstore Text book stock returned for credit.

Looking into improving tracking & logging services within KPU for incoming shipments and mail deliveries. Meeting with Neopost for a demo on their software solution.

#### Food Services

For students and staff who are looking for vegan options, who are lactose-intolerant or who avoid animal products for other reasons, Sodexo will be featuring Meatless Mondays at all KPU campuses! This will include meatless entrees, soup and different sandwiches/wraps and vegetarian and vegan food options. Please note that there will still be meat options available.

Surrey Campus Cafeteria is offering Salad Bar Wednesday's for the month of March. Select your favourite greens and couple that with other fresh local ingredients.

#### Bookstore

The KPU Bookstore is working with Rajiv Jhangiani to support KPU'S "zed cred" initiative by moving the purchasing and printing of OER material from SFU to KPU. This will result in a quicker turnaround time for students and less confusion. Two sections of BUSI 1215 are piloting with the Bookstore and Printing Services for the summer semester with full roll out being anticipated for the Fall semester.

#### University Space Management

##### Assessment and Testing Services (ATS)

Working with ATS and student services stakeholders to identify more functional testing space at KPU-S.

##### Mechatronics and Advanced Manufacturing Technology (MAMT)

Working with the Faculty of Trades and Technology and service units to identify and fit-out functional demonstration classroom and lab space at KPU-T

## Spotlighting some of KPU's Music Program celebrated alumni . . .

Vancouver native Jonathan Fisher has worked his way across the country, pursuing studies at Kwantlen Polytechnic University in Langley, British Columbia, the University of Calgary, The Glenn Gould School of The Royal Conservatory of Music, and finally the University of Toronto. His diverse interests in music, both old and new, have landed him in a variety of performance settings. He is equally at home performing from the middle of a lake or in an old parking garage as he is on stage at a concert hall.

Jon is an experienced orchestral musician, having performed with the Calgary Philharmonic Orchestra, the Atlantic Sinfonia, and the Youth Orchestra of the Americas. He can currently be found performing regularly with Symphony New Brunswick and Tutta Musica, the performing ensemble of the Teaching Artists of Sistema New Brunswick.

Since situating himself in the city and musical community of Saint John, New Brunswick, Jon has enjoyed a rich and fulfilling musical life, becoming highly active across the province as both a performer and an educator. In addition to his work with Symphony New Brunswick, he has had the pleasure of performing chamber music with the Lighthouse Brass Quintet and Ventus Machina, New Brunswick's premier woodwind quintet. Jon also has a healthy studio of private students on piano and horn, manages the Sistema New Brunswick Chamber Orchestra, and is the Music Director of the Saint Mary's Band.

A devoted teacher, Jon is on faculty with the New Brunswick Youth Orchestra and is the resident Horn Teaching Artist for Sistema New



Brunswick's Saint John Centre. This is where he discovered his true pride and joy: his students. They mean the world to him and he is thrilled to witness their continued growth and exceptional achievements on a daily basis.



Lindsay Sutherland Boal is a Toronto based artist known best as a singer, actor and teacher. Select theatre credits include: Musetta (*La Boheme* – Against the Grain, Toronto); Yum-Yum (*The Mikado* – Fraser Valley Stage - Waterford International Festival of Light Opera) guest artist at the Rainer Hersch's April Fool's Day Concert (Royal Festival Hall, London England) and All Classical Music Explained

(Winnipeg Symphony Orchestra, Nova Scotia Symphony, Firebird Orchestra and the Rainer Hersch Orchestra UK) and solo artist in the self-written and produced *Purely Cabaret* at the Toronto and Ottawa Fringe Festivals. Select TV and short film credits include leading roles in *Extreme Babysitting* (YTV Canada/ Nickelodeon UK & USA), *Motives and Murders* (Discovery ID/ Cineflix) *The Silent Musician* (Cannes International Film Festival Court Métrage). Behind the camera, Lindsay has acted as a casting director for independent Canadian short films 'What About Shelly' screened at 18 film festivals worldwide, 'Lazarus Files' and others. She also wrote, co-produced and started in her own short film 'Little Cucumber Sandwiches' – a story about an aging woman's coming of age in a youth obsessed world.

Lindsay has held teaching positions in voice, piano and theory at the British Columbia Conservatory of Music, the Walnut Grove Academy of Music and Dance and her own Full Potential Voice Studio in addition to holding the position of Musical Director with Theatrix Youth Theatre.

After completion of KPU's Diploma in Music, Lindsay earned a B.Mus (Brandon University), an Artist Diploma (Vancouver Academy of Music), completed the Opera Apprenticeship Program (University of Manitoba) the Acting for Film, Television and Theatre Program (Toronto Film School) and completed sessional studies at in the Lyric Opera Studio Weimar (Germany); Casalmaggiore International Festival of Opera and Song (Italy); Banff Centre for Performing Arts, Janacek Academy Of Performing Arts (Brno, Czech Republic), the International Cabaret Conference at Yale University and improve courses at the Second City in Toronto.

Lindsay lives in Toronto with her husband, newborn baby and two cats.

# Office of the Provost

The month of February saw the Provost's Office conclude the extensive consultation and familiarization phase of the Academic Plan 2023. The many meetings with all academic departments and a number of administrative ones provided a genuine glimpse into the people behind all the work at KPU. These sessions and the public coffee sessions helped us all gain valuable insight into the range and depth of our program delivery, our diverse activities, research and a whole lot of perspectives on how to collectively achieve our potential. A high-level outline of a draft plan has now been presented to the Senate Standing Committee on Governance and also Academic Planning and Priorities and will be presented to Senate on March 26. A full draft will be brought to governance groups, in April for information and discussion with a plan to bring a final version to Senate and the Board of Governors for consideration and potential approval in May, 2018.

During the past few weeks the Provincial budget and the Federal budget were tabled. A quick glance at allocations indicates many items favourable to post-secondary education.

On the Provincial front outstanding initiatives include:

- \$259M (over three years) to support student housing
- \$19M (annually) for Adult Basic Education and ESL tuition support
- \$30M (over three years) for indigenous skills training
- \$6M (over three years) for former youth in care
- \$29M (over three years) to support agriculture sector

On the Federal front:

- \$690M (over four years) for fundamental research funds
- \$462M per year for the Canadian Foundation for Innovation (KPU has two of these grants currently).
- \$160M (over four years) for Canada Research Chairs (KPU has one of these grants currently).
- And a considerable amount of monies for other research and research facility-oriented projects unlike anything seen in recent memory.

We have been led to believe that the emerging agenda on skills development that is being led by both ESDC (Employment and Social Development Canada) and ISED (Innovation, Sciences and Economic Development) will not really play out until the next federal budget. It is this funding that is most likely to produce meaningful results for institutions like KPU that provide skills training in a variety of Trades, Technology and Science/Engineering programs. It is worth noting that the next budget will also be an election budget.

The Provost's Office will continue to work with our External Relations office to facilitate meetings, develop and propose programs and special projects across a number of relevant ministries and government agencies. The Provost, the VP Finance and Administration and the VP External Relations have added their advocacy to the efforts of our President in bringing forth KPU's considerable achievement and initiatives to the government's attention both in Victoria and Ottawa.

We continue to develop KPU's presentations and presence at the upcoming BC Tech Summit in May 2018 with participation from Design, Trades, Business, Science and Arts

Plans are underway for the official opening of the Wilson School of Design (WSOD). Provost is working with External Relations team, Associate Dean, WSOD, Design and Provost Office staff and an external production company (BC Event Management) to animate all four floors for an impressive display of our formidable new facility.

Senior administrative searches continue for the Dean of Trades and Technology as well as the Associate Vice President Research. Interviews will conclude by the end of April.

## Notable presentations/meetings:

Feb 14—WSOD lunch to thank the many staff and administrators that made possible to deliver the building on time and on budget.

Feb 16—BC Association of Institutes and Universities meeting

Feb 20—Presented the release of KPU music instructor Jodi Proznick's new CD

Feb 21—One Billion Rising event sponsored by Network to End Violence in Relationships with Mayor Heppner other invited speakers

Feb 22—Innovation panel of Maple Ridge business and municipal leaders. Discussions to formalize the April 4, Summit on Innovation. Provost to be keynote speaker.

Feb 22—Educating North presentation at the Four Seasons hotel of a national initiative to bring technology and education to remote indigenous communities across northern Canada. Four Seasons

Feb 24—Surrey Campus KPU Open House

Feb 27—Surrey First Peoples Vital Signs report release (prepared with the collaboration of KPU)

Feb 27—Met with representatives of Northern Lights College to discuss program partnerships

Mar 6—Open in Action conference at KPU Richmond

Mar 7—Tour of Novarc Technologies to review possible trades and robotics partnership

Mar 8—Hanover Research teleconference to review recent commissioned report on the needs of local industry

Mar 8—Polytechnics Canada national VPA's teleconference on skills development strategies

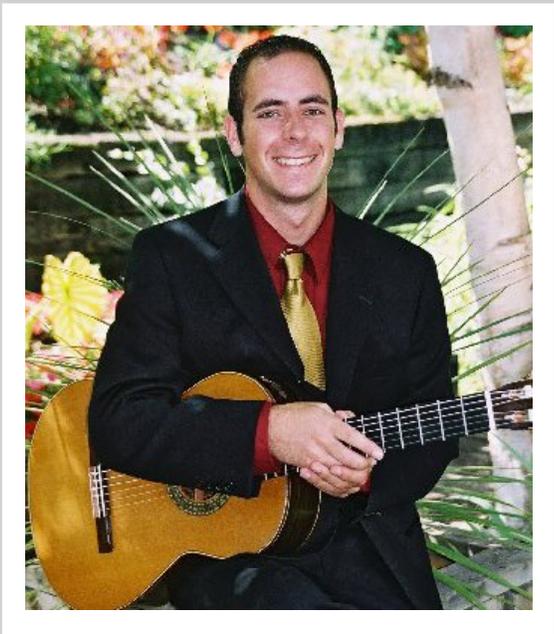
Mar 13—Meeting with Red River College research director to discuss partnering on Electric Vehicle and Sustainable Foods Systems technologies, applied research and programming.

## Spotlighting some of KPU's Music Program celebrated alumni . . .

Emily Margot Gale is an interdisciplinary music scholar with interests in North American popular music spanning the eighteenth century through to the present. Her work touches on diverse music from Thomas Jefferson's music collection to smooth jazz. Her book in progress, *Sentimental Songs for Sentimental People*, explores intersections between American popular song and sentimentalism, specifically in the sentimental ballads of the long nineteenth century; *the National Barn Dance*, an early radio show from Chicago; Mitch Miller's 1960s television show *Sing Along with Mitch*; and 1970s soft rock. Dr. Gale has presented her research at national and international conferences. Her article on citizenship, sentimentality, and settler colonialism in Canadian composer Calixa Lavallée's nineteenth-century operetta *The Indian Question* was published in the Winter 2016 issue of *The Opera Quarterly*. Her ongoing research on Mitch Miller was supported by a research fellowship from the New York Public Library in 2015.

Dr. Gale was a student in Kwantlen's Music Program from 1999-2001. She earned her Bachelor of Music from the University of Ottawa in 2005 and an M.A. in Music Theory from the University of Western Ontario in 2007. After spending a year in the inaugural class of Western's M.A. in Popular Music and Culture (2007-08), she entered the Critical and Comparative Studies in the Music program at the University of Virginia where she completed her Ph.D. in 2014.

Currently, Dr. Gale is a lecturer in the Global Arts Studies Program at the University of California, Merced, where she teaches courses on popular music, art music, and gender and sexuality studies. A singer, pianist, and melodica player, she has performed with new music ensembles, rock bands, and as a soloist. She has also served on the leadership team for community arts engagement programs and has curated concerts and other arts events.



Classical guitarist Stephen Lochbaum began his musical studies with rock and roll and the blues when he was twelve years old. Over the next five years he explored every genre that came his way: jazz, blues, heavy metal, folk, county and flamenco. During this time he also played guitar and sang in a band. His main teachers during this time were Larry Church, bassist for the band "Trooper", and later the very versatile and experienced John Gilliat.

Stephen went straight from high school to Kwantlen University College in Langley where he began studying classical guitar. Here he studied with renowned Vancouver guitarist Dr. Bruce Clausen. Stephen went on to earn his Bachelors and Masters degrees in Music at the University of Victoria, graduating on the Dean's list in the top 5% of the Fine Arts department. Here he studied with Dr. Alexander Dunn, famed protégé of Pepe Romero. Stephen has also had the opportunity to perform with Pepe and study with him in masterclasses.

He has also performed for many great guitarists and lautenists in masterclasses including: David Tannenbaum, Nigel North, John Schneiderman, Hopkinson Smith, Michael Nicolella, Jeffery McFadden, and Michael Partington. During his stay at UVic Stephen maintained an active performing and competing schedule. He performed Alexander Dunn's newly discovered Beethoven arrangements for two guitars in Festivals and recitals in Montreal, Calgary, Tofino, and Victoria. He placed third in the 2005 Northwest Guitar Competition, and later won the 2005 Canadian National Festival classical guitar section.

Upon his Graduation in 2005, Stephen began teaching at the Victoria Conservatory of Music where he stayed for 2 years. Soon after he played with the Vancouver Cantata Singers, which was to be his first radio broadcast on CBC radio 2.

In 2006, Stephen began playing classical concertos, pop arrangements, and original compositions in nightclub settings around Vancouver hoping to bring this music to new audiences. In this year he also formed the prolific Corbett/Lochbaum duo, performing jazz, classical arrangements, and fusion experiments weekly. The Duo quickly recorded an album which was broadcast on The NewVI (local Victoria television) and CBC radio 1 three weeks in a row. In this time Stephen also made his first attempt at theatre, acting and playing the lute music of John Dowland and others. The play, "Prior Engagement", was written by local playwright Meg Braem and staged by Out of the Box Productions.

During 2007/2008, Stephen devoted his time to tackling new repertoire, and teaching in the Lower Mainland. Here he kept a studio of 40+ students as well as conducting beginner and intermediate guitar classes at UBC.

Currently, Stephen is preparing for international competition as well as maintaining a rigorous jazz and classical performance schedule

# Faculty of Academic and Career Advancement (ACA)

## Academic & Career Preparation (ACP)

### KPU – MATQ ALEKS McGraw-Hill Pilot Project

A KPU – ALEKS joint project “Effectiveness of the Artificial Intelligence (AI) based learning system in our math CI classrooms.” Tanya Boboricken, math instructor and co-chair of ACP department is piloting this in the Surrey CI classroom and Aydan Bekirov, math instructor is doing the same in Langley. ALEKS is a diagnostic math assessment that targets instruction on topics a student is most ready to learn at that time, creating an optimal path to success. In addition, ALEKS automatically reassesses to deliver a cycle of learning and assessment that ensures mastery and retention. One student who started with less than 20% on an initial math test ended up with a 97% final grade. The student’s success is attributed to his investment of over 300 hours of work on ALEKS. The success story will be used to encourage adult students to follow his example and secure an outstanding result in their math studies.

### ACP Innovative Assessment Process presentation at ABEABC

Jackie Quigley and Louise Bruins, ACP instructors, have been accepted to present at the ABEABC conference in Harrison Hot Springs. Their presentation will share the ACP innovative assessment process and resulting data on increases in recruitment and conversion numbers and overall student success.

### News in BIOQ 1099

Genetics: ACP Biology has added ‘restriction enzyme’ to the list of our experiments. We will be using EcoRI (restriction enzyme). This enzyme recognizes the following sequence on the DNA and creates four (4) nucleotide sticky ends.

5'	G↓	A	A	T	T	C	3'	
3'	C	T	T	A	A↑	G	5'	DNA sequence

Anatomy and Physiology: We have added a rat dissection learning module for the end of March to shed light on the structure of the digestive and respiratory systems.

*(below) ACP-Biology students are investigating different stages of mitosis (Cell division) in plant and animal cells.*



*The KDoc support crew at the KDocs Festival*

### KDocs

KDocs – Kwantlen Polytechnic University’s Official Documentary Film Festival, held Feb 15-18, 2018, was a huge success. The festival included 14 award-winning documentaries, 12 keynote addresses, 7 panel discussion with question and answer periods, 32 speakers/presenters, 31 exhibitors and over 1500 attendees. The KDocs Talks YouTube channel will showcase all the keynote addresses and panel discussions. Currently, the video content is being edited by videographers, and should be accessible by end of summer.

### Access Programs for People with Disabilities (APPD)

#### Community Involvement

Richmond APPD hosted 30 grade 10-12 secondary students and 15 teachers from Richmond School District at our first “What’s Next? Fair” February 6. Guests had the opportunity to meet others, tour the campus, play APPD Jeopardy, and learn about work experience to ensure they are aware of KPU-APPD as a post-secondary opportunity after graduation.

### English Language Studies (ELS)

#### Community Involvement

The ELS department recently participated in the Surrey Open House and the Breaking Barriers Brunch. The Breaking Barriers Brunch provides agencies with the opportunity to learn more about Access programs at KPU. The event included a panel of students speaking about their experiences in various ACA departments.

ELS department co-chair Lynette Manton presented program information at New Directions language school in Langley since many of their students’ transition to ELS courses at the Langley campus. The intent is to bolster domestic student enrolment in consideration of the closure of applications for all prospective international students until Spring 2019.

## Faculty of Academic & Career Advancement cont'd

### Languages Canada Conference

Lynette Manton and Susan Saint, ELS co-chairs, participated in the Languages Canada Conference in Toronto in February. Languages Canada is a government-recognized language organization representing English and French accredited language programs from the public and private sectors. The plenary and break-out sessions at the conference provided opportunities to network with key influencers in the field of language education and learn about recent developments in this sector.

### New Faculty

Three contract instructors were hired for Spring Session 2, with the expectation that more instructors will need to be hired to cover planned section commitments in the summer semester.

### Program Review

The External Review Site von January 25, 2018 was very successful. The ELS department is now waiting to receive the External Review Report so it can move to the next step in the Program Review process.

### Aptis

The Faculty of ACA and the ELS Department are delighted to announce the signing of an agreement with the British Council to co-run a new online placement test (Aptis) for students entering the ELS program. The department has been working on this upgrading of the faculty-driven placement testing over



*Signing the Aptis Agreement: Patrick Donahoe, Dean of ACA and Marty Williams, ELS Instructor and Aptis Project Facilitator*

the past four years. This partnership with a world leader in English language testing will provide standardized placement testing and ensure accurate placement in the ELS program for our students. It will also increase access for both domestic and international students as the test can be accessed flexibly both onsite and overseas. The partnership with the British Council will have many potential benefits that include association with a world renowned language testing organization and future research possibilities. The agreement with the British Council was recently signed, and the Aptis placement test will be implemented by mid-April 2018.



"I wasn't a great student. I didn't grow up in academia or anything like that. I actually got into history through music. Listening to punk and heavy metal and hip-hop, you could see how it was connected to a different time. When I started taking history courses at university, I started to enjoy myself. And then I started to do well. Music really impacts my teaching. I use it to spark curiosity. I get them listening to different artists and try and show them what that different time period sounds like and how it's connected to course themes. It's profoundly rewarding to see students develop an interest in something we covered in class or to start listening to new music as a result. There's a big stereotype out there that history is just memorizing names and dates, but that's not what it is. It's what the past looked like and sounded like and what it means. History lets us explore." – Eryk M

# Faculty of Arts

## Spotlight:

- Dr. Gira Bhatt (PSYC) was appointed Vice-Chair to the Cross Cultural Roundtable on Security to March 2019, by The Honourable Ralph Goodale, Minister of Public Safety and Emergency Preparedness and The Honourable Jody-Wilson Raybould, Minister of Justice and Attorney General of Canada, Montreal (Mar).

## Students:

- Sarah Braaten and Rachelle Loudon (CRIM): Recent BA Criminology, Honours students were both accepted in MA programs at SFU. Rachelle was supervised by Keiron McConnell and completed research on the role of civilian analysts in policing programs. Sarah was supervised by Irina Ceric and focused on the topic of the assisted dying policy in BC (Mar).
- Chantele Franz and Yasmeen Kumar (ENGL): With Paul Tyndall presented "On the Significance of Clothing in Game of Thrones" at the annual conference *Far West Popular Culture Association*, Las Vegas, Nevada (Feb 23-25).
- NGO and Nonprofit Studies: Student observed a presentation, and engaged in dialogue, with seniors from the Richmond community who were presenting to youth on Diffusing Ageism for Richmond Cares, Richmond Gives.
  - \* Students organized 200+ event for the United Nations Assoc of Canada – Vancouver, annual net-working breakfast at the Holiday Inn in Vancouver (Mar 15).
  - \* Students facilitated dialogue about experiences of newcomers in Richmond, with the Richmond Multicultural Community Services organization (Mar 27).
  - \* Students completed 434 surveys at Richmond Libraries (Steveston & Brighthouse) over a 2-day period in order to assess how people in Richmond use their region-specific libraries, to inform future library planning. Students worked with John Shepherd, Accounting, to enter data to inform a report for Richmond Libraries based on the patron feedback from the surveys.

## New Programs, Policies and Initiatives:

- Student-Faculty Research Collaborations: Presentation showcase, organized by the Arts Subcommittee on Research and Scholarship, for ARTS 3991, 3992, 3993 to include research collaborations from 0.6% PD and student led research grants, KPU Surrey (Mar 15):
  - \* "Research Beyond the Classroom: Our Secrets to a Successful 3992 Collaboration" Amanda Tabert, Student majoring in Psychology with Carla MacLean (PSYC).
  - \* "An agronomist and an anthropologist walked

into a Maya village..."Alex Stark, Student majoring in Sustainable Agriculture with Julia Murphy (ANTH).

- \* "Competencies, Careers and Cabinets" Natasha Lopes, Student majoring in Political Science with David Burns (EDUC).
- FINA 3201: Art Practice in the Community course taught by Kira Wu, provided students with opportunities within the community including:
  - \* Art Happens@KPU - A series of Art Happenings around Surrey Campus (Feb 7 & Mar 14).
  - \* Worked with the Surrey Memorial Hospital's Neonatal Intensive Care Unit to create two large-scale murals for their waiting room (Feb –Mar).
  - \* Group work with the Langley Hospice Society to make a memory tree, with a workshop involving the public to make objects for a semi-permanent structure for the LHS Garden space (Feb –Mar).
  - \* Team work with the Surrey International Children's Festival to create a temporary site-specific installation for the SICF to occur in May.
  - \* Team of two students working with Senior Vancouver artist, Audain award recipient, Paul Wong, as studio assistants to help with archiving and documenting Wong's past and current art practice (Feb-Mar).
- Daniel Tones (MUSI): Hosted acclaimed percussionist Beverley Johnston for a week-long residency in KPU's Music Department. Johnston coached the KPU Percussion Ensemble, provided private lessons for KPU's percussion students, gave a master classes, and performed as part of the annual Day of Percussion and Girls Only Percussion Workshop. These events were funded by the Faculty of Arts Excellence and Advancement Fund, the President's Diversity and Equity Committee, and sponsorships from Marimba One, Yamaha Canada Music, and local retailers Long and McQuade, Tapestry Music, and Tom Lee Music. (Feb 26 – Mar 4).

## Community Engagement:

- 25 Years of Music: A celebration for the 25<sup>th</sup> anniversary of KPU's Music Program and recognize KPU's Top 25 Music Alumni. Event proceeds also support awards for KPU music students, KPU Langley (Mar 24).
- Daniel Bernstein (PSYC): Insight Grant Review Panel, Social Sciences and Humanities Research Council.
- Wade Deisman (Associate Dean): Workshop "Inside-out Prison Education in British Columbia: Reflections on instructor training, program development and course delivery in three corrections" with Michael Young, Royal Roads University, Alicia Horton, University of the Fraser Valley and Joanne Falvai, Vancouver Island University at the Carceral Cultures Conference, SFU Vancouver (Mar 1- 4).

## Faculty of Arts cont'd

- Heather Harrison (PHIL): With Ellen Pond (POLI) invited Tom Mulcair to attend two classes for a class presentation (Feb 26 -27).



- Don Hlus (MUSI): Organized the 21st Annual Fraser Valley Acoustic Guitar Festival featuring four internationally renowned guitarists to share their talents to a sold-out show. The show was sold-out three weeks prior to the date for the 11<sup>th</sup> year. Attendees were amazed at the number of different musical genres presented with guitars, KPU Langley. (Feb 17).
  - \* Workshops organized for both high school students and KPU music students, presented by guest artists (Feb).
- Aislinn Hunter (CRWR): As part of the Vancouver Writers Festival, hosted a free 3 hour workshop for immigrants from the Middle East, Asia, or Africa, on writing about place. The workshop encouraged writers working at all levels to think imaginatively about those places and landscapes called 'home' and share their experiences, Vancouver (Mar 10).



- Tracey Kinney (HIST): Invited presentation: "Understanding the Holocaust in Film" for Grade 11/12 classes at Delta Secondary School, taught by a KPU History alum – Jackie Gaspar (Mar 15).

- Michael Ma (CRIM): Research and presentation at the Arts Speaker Series, "Substance Use in Surrey" (Feb 13) was featured in the Surrey Now-Leader for the article "City defends \$288K spent on Surrey Outreach Team along 135A Street" regarding funding being allocated differently. Video interview regarding the research titled "Study reveals 'sobering' truths about drug use on Surrey's 135A Street" was also featured in the Surrey Now-Leader. (Feb 15).
- Eryk Martin (HIST): Interviewed for the Richmond Sentinel on questions of exclusion and inclusion, "History is an Excellent Teaching Aide" engaging students and the city with assignments that connect them with the Richmond city archives. (Mar 1).
- Keiron McConnell (CRIM): Received one of 300 invitations from the Minister of Public Safety and Emergency Preparedness to attend the 2018 Summit on Gun and Gang Violence as an academic from KPU, for insights on best ways to combat gun crime and gang violence, Ottawa (Mar 7).
- Lisa Monchalin (CRIM): Participated in the Moosehide Campaign with her dance group, Butterflies in Spirit, to raise awareness of missing and murdered Indigenous women and girls, Victoria BC (Feb 15).
  - \* Collaborative dance performance with Butterflies in Spirit and Kathara Pilipino Indigenous Arts Collective Society at the Talking Stick Festival, Vancouver (Feb 16).
- Nancy Norman (Education Assistant Program): Outreach Professional Development Workshop, Fraser-Cascades School District for K-12 teachers: Response to Interventions (RTI) in Math.
- Larissa Petrillo (ANTH): Provided opening remarks as Chair of Advisory Committee for the launch of Surrey Cares Community Foundation Vital Signs report; launch received coverage on CBC with three KPU students listed as authors of report titled "First Peoples: Perspectives on Belonging" <http://www.surreycares.org/vital-signs/> (Feb 27).
- Diane Purvey (Dean): Attended the Globe Forum Conference, Leadership Summit for Sustainable Business, Vancouver (Mar 14-15).

### Recognition:

#### Awards and Appointments:

- Faculty of Arts: 16 faculty members were awarded 0.6% Professional Development Funds and 10 faculty members were awarded educational leave for research, projects, Ph.D. completion, and KPU initiatives. (Feb and Mar).
- Daniel Bernstein (PSYC): Social cognition in children with fetal alcohol syndrome or autism spectrum disorder." Partnership Engage Grant, Social Sciences and Humanities

## Faculty of Arts cont'd

- Research Council of Canada (Co-Investigators: Brian Katz, Rowan Kimball, 2017-2018) for a sum of \$25,000.
- Shelley Boyd (ENGL): With Nathalie Cooke (McGill), and Alexia Moyer (Independent Scholar) had their collaborative website "[Canadian Literary Fare](#)" take 3rd place in the Canada 150 Food Blog Challenge, hosted by the Culinary Historians of Canada. Their "Granville Island Public Market" post was given a special mention for its blend of literary and historical materials. (Feb).
  - Dana Cserepes (FINA): Awarded the 0.6% Professional Development Grant to attend and present a paper at the Association of Canadian Studies in Ireland (ACSI) Conference. The theme of the conference is Regeneration and the paper presented will look at the Female Artists of the Beaver Hall Group, Waterford Ireland (Feb).
  - Aaron Goodman (JRNL & COMM): Documentary, "Duterte's Hell" was nominated by the World Press Photo Foundation for in the Digital Storytelling - Short Form contest (Feb 14).
  - Jack Hayes (HIST/ASIA): Awarded the 0.6% Professional Development Grant for a paper presentation and panel commentator at the Annual American Society for Environmental History (ASEH) Conference, 2018, in Riverside, CA USA. (Feb).
  - Tracey Kinney (HIST): Awarded educational leave for a two-part project: new pedagogical resources related to online/mixed mode delivery, ePortfolios, and post-millennial students; and, OER resource for Ancient and Medieval History (Feb).
  - Tara Lyons (CRIM): 1 of 16 research teams to be awarded a Michael Smith Foundation for Health Research (MSFHR) convening grant for a community-based project that will inform and help launch our provincial Trans health project. (Feb 10).



Above: Arts team curling event

- Lisa Monchalin (CRIM): Awarded the 0.6% Professional Development Grant to present at The University of Oxford, and present at the Native American and Indigenous Studies Association 2018 Conference, in Los Angeles, California (Feb 9)
  - \* Awarded educational leave for two semesters during the 2018-2019 year to work on her next book, which involves interviewing Indigenous Elders in Canada, as well as to deliver presentations on preliminary results.
- Larissa Petrillo (NGO & Nonprofit Studies): Appointed as the KPU representative for City of Surrey Social Innovation Summit Planning committee (Feb 16)
- Paul Tyndall (ENGL): Awarded the 0.6% Professional Development Grant to present a paper entitled "From An Age of Kings to The Hollow Crown: Adapting Shakespeare's History Plays for Television" at annual conference of the British Shakespeare Association Conference, Queen's University Belfast, Ireland

### Publications:

- Adrienne Boulton (EDUC): Boulton, A. (2018). Finding one's voice. In Richards, A. & Willis, S. (Eds.), *Global Consciousness through the Arts: A Passport for Students and Teachers*. (pp.34-39). Dubuque, IA: Kendall-Hunt Publisher.
- \* McDougall, D., Boulton, A., Irwin, R. L., May, H. & Leblanc, N. (2018). Encountering Research as Creative Practice: Participant's Giving Voice to the Researcher. In L. Knight and L. Cutcher (Eds.), *Arts, Research, Education: Connections and Directions*, (pp. 31-60). Springer International Publishing.
- Aaron Goodman (JRNL & COMM): Goodman, Aaron. (2018) The Outcasts Project: Humanizing long-term heroin users through documentary photography and photo-elicitation. *Routledge Handbook of Philosophy and Science of Addiction*. Hanna Pickard and Serge H. Ahmed, eds.
- Robert Menzies (HIST): Completion of preliminary data gathering for interactive media OER project. Chiang Mai, Thailand (Feb-Mar).
- Brian Pegg (ANTH): "The Archaeology of 1858 in the Fraser Canyon." *BC Studies*. Issue 196, Winter 17/18, pg. 67-87.
- Diane Purvey (Dean): Participated in an interview about career outcomes of social sciences and humanities undergraduates, published in a research report "Getting to Work: Career Skills Development for Social Sciences and Humanities Graduates" for the Conference Board of Canada; the report also received coverage in Times Higher Education and the Globe and Mail (Mar 7).
- Daniel Tones (MUSI): Recorded the composition "Rosetta Stone" for Juno-Award-winning composer Jordan Nobles (Mar 9).

## Faculty of Arts cont'd

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- Paul Tyndall (ENGL): Co-authored with Fred Ribkoff (ENGL), "Authority, Instrumental Reason and the Fault Lines of Modern Civilization in Peter Brooks' King Lear." Published in *Shakespeare and Authority*. Eds. Katie Halsey and Angus Vine. Palgrave MacMillan Press, Feb. 2018.

### Public Presentations:

- Daniel Bernstein (PSYC): Bernstein, D.M., & Derksen, D.G. Lifespan cognition. Paper presented at Conference of Experimental Psychologists (TEAP), Marburg, Germany (Mar)
  - \* Keynote address, "I knew it and so did you: Social cognition across the lifespan." given at the International Society for the Study of Behavioral Development, Milan, Italy (Feb).
  - \* Paper presentation, "Statistical modeling of theory of mind tasks." at Statistical Modeling in Psychology, St. Martin, Germany (Feb).
  - \* Paper presentation, "False memory." at the University of Mannheim, Germany (Feb).
  - \* Paper presentation, "Cognitive errors across the lifespan." At the University of Mannheim and University of Gottingen, Germany (Feb).
- Wade Deisman (Associate Dean): Panelist and Commentator for KDOCS "Black Code: Where Big Data Meets Big Brother" (Feb 17)
- Kyle Jackson (HIST): "Possessing Christianity in Colonial Mizoram: Kelkang, 1937", Institut für die Späte Altzeit Kurultai, Simon Fraser University, Burnaby, (March 23)
- Lisa Monchalin (CRIM): Invited Presentation by the University of Oxford as 1 of 8 speakers for the annual series, "The Sexualization of Indigenous Women in Turtle Island: Deconstructing Pop Culture Depictions." as part of the Feminism and Pop Culture Lecture Series. International Gender Studies Centre, Lady Margaret Hall, University of Oxford, Oxford, U.K. (Mar 1)
  - \* Invited presentation for the Faculty of Education, "Awareness and Prevention of Sexualized Violence Against Indigenous Women and Girls: Dismantling and Deconstructing Colonial Constructs" as part of the SFU Equity, Justice, and Education Lecture Series, SFU Burnaby (Mar 13)
  - \* Invited Presentation by the Chiefs of Ontario as part of a panel presentation with Beverly Jacobs, "Overrepresentation: Causes and Opportunities for Improvement." at the Justice Forum by The Chiefs of Ontario, Justice as Healing: A Forum on First Nations and the Criminal Justice System, Thunder Bay, Ontario (Mar 22)
- Nancy Norman (Education Assistant Program): International conference presentation "Supporting Deaf and Hard of Hearing Student in Inclusive Classrooms." Association of College Educators of the Deaf and Hard of

Hearing, Tucson, AZ. (Feb 17)

- \* Presented at the International Conference, Council for Exceptional Children, Tampa, Florida (Feb 8)
  - ⇒ Working with Education Assistants
  - ⇒ Positive Behaviour Support and the Work of Education Assistants.

- Daniel Tones (MUSI): Coached students in private and ensemble settings, gave a masterclass, and performed a concert for the public as part of an Artist Residency at the University of Tennessee, Knoxville (Feb 14-18)
- Paul Tyndall (ENGL): "Toxic Masculinity in Richard III and House of Cards," Humanities 101 lecture, Phoenix House, Surrey (Mar 1)
- Kira Wu (FINA): Solo Exhibition of "Fortune Teller" current works in photography at Charles Clark Gallery, Vancouver, BC. (Feb 1-Feb 27).

### Reviews:

- Daniel Bernstein (PSYC): Journal Manuscript Reviews:
  - \* Child Development Research (February)
  - \* Guest Editor, special issue of *Zeitschrift für Psychologie*.

### Employee Engagement:

- Alana Abramson (CRIM): Presented "Transformative possibilities: The opportunities and challenges of transformative learning in tertiary education" as part of the Arts Speaker Series (Feb 27).
- Tabrina Clelland (POLI): Workshop on how to leverage the skills gained as a Political Science Student into a career, "Careers with PoliSci Degree" for current students of Political Science and related disciplines, Grassroots (Mar 7)
- Aaron Goodman (JRNL & COMM): Presented "Learning together' with Families of Opioid Overdose Victims: Trans-media storytelling, oral history and memory" as part of the Arts Speaker Series (Mar 20)
- Eryk Martin (HIST): Featured in "Humans of KPU" to share his story and connection with History (Feb 9).
- Paul Tyndall (ENGL): Guest lecture for ARTS 1100, "On The Significance of Clothing in Game of Thrones" with KPU English students Chantele Franz and Yasmeen Kumar (Feb 22)

### University Wide Initiatives:

- Alana Abramson (CRIM): With Jordana Norgaard organized a presentation by Dr. Benjamin Perrin, "Honouring Victims: Understanding Victims' Rights in Canada" to discuss the needs of victims and survivors who are often overlooked in the Canadian Criminal Justice System, KPU Surrey (Mar 14).

## Faculty of Arts cont'd

- Asian Studies Program and History Department: DocuAsia co-presentation with CinEvolution Media of the documentary film "Zaatari Djinn" KPU Richmond (Mar 6).
- Greg Chan (ENGL): As the KDocs Community Outreach Director, managed this year's KDocs Documentary Film Festival with over 1,500 guests attending the 4-day event, Vancity Theatre (Feb 15-18).
- Rajiv Jhangiani (PSYC/Special Advisor to the Provost): Organized the Open Ed Event – Open in Action, a special event during Open Education Week with presentations from open education practitioners across BC, student panel, a talk about understanding indigenous practice in open, a panel about Canada's first Zed Creds, and applying openness to your own practice, Richmond KPU (Mar 6).
- Leland Harper (PHIL): Organized the Black History Month Speaker Series with guest speakers, Dr. Holly Andersen (SFU): "Who gets to decide what words mean? History, Intent, and Meaning in Sports Teams Names" and Wayde Compton (Author/Program Director of Creative Writing): "Diversity and Affect".
- Aislinn Hunter (CRWR): Organized the shooting and development of the ICORN promotional video with Georgia Media, KPU students, Katheryn Gretzinger, and Faculty of Arts (Mar.)
- Language and Culture Studies: Organized the International Mother Language Day, an event of songs, poetry, readings and dance, showcasing French, German, Halkomelem, Italian, Japanese, Korean, Mandarin, Punjabi, Spanish, Vietnamese, and many more languages for the community with opening address by Gillian Dearle (Associate Dean), KPU Richmond (Feb 21).
- Nancy Norman (Education Assistant Program): As part of the Teaching Fellows for K-16 Transformation, organized a Physics Field trip to local high school and presented a workshop for KPU staff, faculty, and administrators (Feb 16).
- Julia Murphy (ANTH): Organized a conversation with Brishkay Ahmed, Afghan-Canadian Filmmaker: Filming Women Who Are Not Allowed to be Seen for the KPU community and members of the public to engage with the ANTH 2120 Cross-Cultural Women's and Gender Studies students (Feb 28).
- Larissa Petrillo (NGO and Nonprofit Studies): Set up the Diffusing Ageism talk, from Richmond Cares, Richmond Gives, with KPU's Health Care Assistant Program in Langley (Mar).
  - \* Facilitated, and took part in a widespread collaboration about upcoming museum plans and other projects amongst multiple KPU departments for ongoing work with Kwantlen First Nation, including Anthropology alumni, an Indigenous Studies student, Anthropology, Psychology, Interior Design, and Geography (Mar 2).
  - \* Coordinated KPU Office of Advancement with Langley Chamber of Commerce Nonprofit committee.
- Jodi Proznick (MUSI): With the Faculty of Arts Dean's Office, hosted a celebratory album launch for "Sun Songs" with her ensemble, KPU Surrey (Feb 20).



- Daniel Tones (MUSI): Performed with his ensemble, Fringe Percussion, at the Day of Percussion hosted by KPU (Mar 3).
  - \* Led the KPU Percussion Ensemble in a performance as part of the Music@Midweek series at KPU's Langley campus.

## Spotlighting some of KPU's Music Program celebrated alumni . . .



Tina Tate has been performing professionally as a freelance artist throughout the lower mainland for over 20 years. After a life-long passion for music was fostered in private violin lessons starting at the age of two, she went on to complete a diploma in music (KPU), a certificate in arts and entertainment management (Capilano University), and a bachelor's degree in music therapy (Capilano University) while picking up the piano and guitar along the way. Classical, Celtic and Folk music are her favorite genres to play either solo or collaborating with other musicians on stage or in a studio.

Tina is currently the artistic director, owner, and operator of the Music for Life School of Music. The Music for Life School of Music provides in-home music lessons to students of all ages and levels. They are committed to dynamically enhancing our students' lives through music. Their teachers are professional, university-trained musicians and are valued immensely. They strive to maintain open communication between all parties (students, their family, teachers and administration) in order to provide the absolute best quality of private music education catered specifically to each student's needs.



Soprano, Melanie Krueger has been hailed by *La Scena Musicale* Magazine as having "a voice that simply soars over the orchestra". She has appeared in concert and opera stages throughout Canada and Europe and has been highlighted as a "show stopper" by the *Vancouver Sun*. Recognized for her expressive, lyric tone, and thrilling high notes, Canadian soprano Melanie Krueger embraces an extraordinarily wide range of repertoire. Professional operatic roles include the leading role of Eliza, in Nico Muhly's *Dark Sisters*, Miss Wordsworth in Brittain's *Albert Herring*, the Celestial Voice in Verdi's *Don Carlo* as well as her debut role of Anina in Verdi's *La Traviata*, all performed with the Vancouver Opera. Other operatic highlights include the role of Lillian in the Banff Centre's production of *Lillian Alling*, as well as the role of Musetta in Puccini's *La Boheme* with the Czech Opera.

This season, Melanie will be performing Handel's *Messiah* as well as the *Mater Glorioso* from Mahler's *Eighth Symphony* with the Vancouver Bach Choir and the West Coast Symphony Orchestra. Recitals include the Powell River Recital Series and an alumni concert at KPU.

Highlights of Melanie's stage and concert career include the role of *Sharon* in The Art's Club's production of Terrance McNalley's *Masterclass*. Viennese pops concerts have also been a staple of Melanie's concert career. She has worked with some of Canada's leading conductors and orchestras including Bramwel Tovey and the Vancouver Symphony, the Victoria Symphony, the Kitchener-Waterloo Symphony and the Newfoundland Symphony. Oratorio

engagements include Handel's *Messiah*, Mendelssohn's *Elijah*, Bach's *B minor Mass*, Mozart's *Requiem*, Vivaldi's *Gloria*, Bach's *St. Matthew Passion* and *St. John Passion*.

Melanie holds a Master's degree in voice performance from the University of British Columbia, a bachelor of music degree from Wilfrid Laurier University and a Bachelor of Education degree from Memorial University.

# Faculty of Health

## Students:

- Bachelor of Science Nursing – Advanced Entry (BSN-AE) - 34 students graduated from the BSN-AE program. The ARNBC Student Professionalism award was presented at the program completion ceremony. Representatives from ARNBC & CRNBC were in attendance. Students & faculty enjoyed a potluck lunch and a cake.
- Harj Randhawa – Faculty of Health Endowed Award in Excellence - Harj Randhawa was the recipient of the Faculty of Health Endowed Award in Excellence for the Fall 2017 term. Harj is a third year nursing student enrolled in the BSN program and is involved in the Experiential Learning program at KPU as a Student Assistant, as well as with the Faculty of Health in developing a pioneering Open Education Resource for community awareness surrounding dementia. She hopes to pursue graduate work and perform Nursing research!
- Shauna Remin – The Patient Experience - BSN student Shauna Remin recently facilitated the FOHSA event A Journey into the Patient Experience: Through the Lens of a Patient & a Nurse. The event highlighted individual experiences in their pathway through cancer treatment and recovery. The event was attended by approximately 150 individuals from across the lower mainland, including the Mayor of the Township of Langley, representing inclusivity and diversity from education and health care sectors as well as a community constituents.
- Fiona & Silje – Danish students visit – February 19<sup>th</sup> to March 2<sup>nd</sup> - The Faculty of Health was pleased to welcome Danish students Fiona and Silje, as part of an exchange set up with the University College of Northern Denmark. Fiona and Silje came with individual study plans: Silje was interested in understanding screening and treatment of gastrointestinal cancers. She spent her time at Peace Arch

Hospital with an Enterostomal nurse, in the surgical daycare and recovery rooms. Fiona was interested in learning how nursing in Canada is taught. She spent her time in theory classes with the BSN and BPN programs, attended lab with the GNIE students and visited BSN students who were teaching in a Delta school. Five BSN-AE students will be traveling to Denmark in April and will be hosted by the University College of Northern Denmark. They will be learning about Danish mental health and wellness across different lifespans.

## New programs, policies and initiatives:

- BSN-AE Program Accreditation - The BSN-AE Program within the Faculty of Health at KPU has been accredited for the next 5 years. (See certificate at the end of this report.)
- GNIE Program Accreditation - The GNIE program within the Faculty of Health at KPU has been accredited for the next 5 years after successfully completing a detailed report and site visit. Our program is one of three IEN bridging programs across Canada which received this level of accreditation.
- BSN Program Review Report - The BSN Program Review Report was well received, and faculty members are now preparing for the site reviewers which are scheduled to visit Langley campus in March 2018. The site reviewers will have the opportunity to speak with faculty & students, as well as student alumni, in addition to exploring Pediatric students' clinical practice experiences with students who are currently situated in BC Children's Hospital.



Visiting Danish students



## Faculty of Health cont'd

- Purchasing capital for the fiscal year - The Faculty of Health has been working with KPU Procurement in securing capital assets to upgrade aging patient simulators and to replace dated equipment in the nursing labs. A total of \$200K had been approved by KPU for the Faculty to proceed with these acquisitions. The much needed upgrades also included additional IV units and replacement of a defective feeding pump. These assets are paramount in contributing to the experiential learning, familiarization and effective use of this technology. These additional assets will further contribute to students' awareness as they enter their clinical practicums in acute care environments.
- BSN Faculty supporting BSN students - Dr. Dianne Symonds and Sherilyn Sweeney continue to support BSN students travel and education opportunities in their consolidated nursing practice with the UBC Dental Outreach in the Philippines. We currently have 27 very enthusiastic BSN students interested in travelling internationally to areas such as the Philippines, Denmark, India and other various NGS's for Fall 2018 and possibly 2019.

### Community Engagement :

- BSN Faculty - BSN faculty members Connie Klimek and Joyce MacKenzie, continue to forge partnerships throughout the various community agencies involving students in various projects that enrich BSN students' learning experiences. Connie Klimek's students just attended the Township of Langley Mayor and Council Meeting, Ronald McDonald House, Wagner Hills and Last Door Addiction Recovery Society to name a few. These agencies serve to enhance students' understanding of the diversity of populations and how BSN students' work can influence change within various populations at risk.
- BPN Students - BPN Semester 6 Students are working on a variety of Community Projects this semester, including projects at the Vancouver Refugee Clinic, with Dr. Balbir Gurm at NEVR, and the Surrey Food Bank.
- Vancouver Wellness Show - The Faculty of Health's TCM-AD program attended the Vancouver Wellness Show on the weekend of February 17<sup>th</sup> and 18<sup>th</sup>. The event went very well and the wellness show proved to be a good event to promote TCM – many attendees were excited to hear about our “newish” program at KPU and had lots of questions! Many people were interested in our KPU clinic and they were provided the alternative of going to our student clinic at A&T Pain Solutions Acupuncture Centre.
- Langley Discovery Day - On February 23<sup>rd</sup>, the Faculty of Health, in coordination with the Future Students' Office, welcomed high school students for Langley Discovery Day, providing students with demonstrations of the BP Clinic, listening to heart and lung sounds, and CPR on SIMs.

Thank you to Erin, Carol & Gurb for your assistance in instructing the students!

- Surrey Open House - KPU Health attended the Surrey Open House on Saturday February 24<sup>th</sup>. Despite the snow, the Open House proved to be a successful event. Prospective students engaged in heart & lung sounds with our SIM, had their blood pressure taken by our 2 BSN-AE students present, Michelle Harbott and Anna Montabello & inquired about Health Foundations, HAUC & HCAP program requirements to name a few!

**Recognition:** (Note: Awards, recognition, publications, public presentations, reviews, media spots, general bragging)

- ARNBC Student Award - Justine Baywong was selected by her peers as the recipient of the ARNBC Award. She will be presented with this award at the pinning ceremony for the BSN semester 8 students on Friday March 16<sup>th</sup>.
- Faculty Awards - Leeann Waddington (BSN-AE) was awarded a bursary by the RNFBC.
- KPU Pink Shirt Day - r. Lida Blizzard recently presented to an audience of faculty and students at the KPU Pink Shirt Day. The discussion involved research findings on bullying and cyberbullying of faculty and students in post-secondary education, with focus on the impact and strategies to prevent and manage such incidents.
- Faculty of Health in the News - Male Nurses Working through Stigma – Feb 13<sup>th</sup> 2018. Featuring BPN alumni

*Langley Discovery Day*



## Faculty of Health cont'd

Josheal Jessel, Dr. David Florkowki & faculty member Tess Kroeker. To read the full article on The Runner, click [here](#).

- When Flu Strikes, Double Whammies Follow – Jan 17<sup>th</sup> 2018. Featuring an interview with Sherilyn Sweeney. To read the full article on the Richmond Sentinel, click [here](#).

### Employee Engagement

- Leeann Waddington (BSN-AE) was appointed a teaching fellowship position.
- Dr. Harjit Dhesi (BPN) is working with Dr. Dianne Symonds on developing a joint research project with Fraser Health exploring the opioid crisis.
- Dr. Harjit Dhesi (BPN) is building a working group to develop the Faculty of Health Faculty Mentorship Program.
- FOW – Faculty of Health Day (formerly Faculty Day) - February 16<sup>th</sup> was our first Faculty of Health Day of the year! We had an action packed day filled with exciting activities, faculty presentations, and good food (and wine!). Faculty member Judy Lee was honored as the recipient for the KPU Distinguished Service Award. A big thanks to Lisa Gedak, Trish Toth, and Cheryl Burnstein for their efforts in making this day a great success!
- FoH Ed Leave Recipient - Sundeep Varaich will use her one semester leave (spring 2019) to pursue the goal of completing her Ph.D. in Nursing Education at the University of Northern Colorado. Her dissertation is titled "Effectiveness of Simulation in Addressing Stigma." The four members of her research committee at the University of Northern Colorado reviewed her proposal and approved of its design, and KPU's Research Ethics Board likewise approved it. Sundeep has been conducting her research with students in the BSN and BSN Advanced Entry programs at KPU, and the data collection should be complete by the end of 2018. The dissertation topic fits well with current KPU Faculty of Health Studies discussions of a desire to increase the curricular prominence of simulation training for nursing students. Sundeep plans to apply the results of her study in planning course activities for courses in the Faculty of Health and in revising courses to better integrate simulation technology into the curriculum.
- February 1<sup>st</sup> 2018 - 0.6% Faculty Professional Development Fund Congratulations to the Faculty of Health Recipients of the February 1<sup>st</sup> 2018 0.6% Faculty Professional Development Fund. The next call for proposals is June 1<sup>st</sup> 2018: Tess Kroeker - Doctor of Social Sciences; Ranveer Sahota - Doctor of Education in Distance Education; Harjinder Sandhu - Doctor of Education in Distance Education



## Spotlighting some of KPU's Music Program celebrated alumni . . .



Justin Christensen is a Canadian composer, performer, and researcher based at Aalborg University in Denmark. He previously earned his Ph.D. in music composition in the UK with Michael Finnissy, after completing degrees in music composition at the Koninklijk Conservatorium in The Netherlands, degrees in music composition and trumpet performance at McGill University in Canada, and a diploma in music at Kwantlen College. His research focuses on the temporal, emotional and immersive listening experience, and has resulted in him writing a book titled *Sound and the Aesthetics of Play: A Musical Ontology of Constructed Emotions*. He regularly performs on trumpet with Ensemble Modelo62 in The Netherlands, and his compositions have been performed by the Asko Ensemble, Nieuw Ensemble, Aventa Ensemble, Standing Wave Ensemble, Continuum Contemporary Music Canada, New European Ensemble, and Modelo62 among others. He has received a number of awards and prizes, including the Jules Léger Prize for New Chamber Music, TIHMS Composition Prize, ORSAS Award, and J.B.C. Watkins Prize.

Canadian Soprano Chelsea Rus is in her second season as a young artist in the Atelier Lyrique de L'Opéra de Montreal. A recent graduate of McGill University (M.Mus), Chelsea began her studies at Kwantlen Polytechnic University with a diploma in Voice performance, and went on to complete her bachelor's degree and sing her first of many operatic roles at the University of British Columbia. In 2016, Chelsea was the inaugural winner of the Elizabeth Wirth Vocal Competition. Rus has appeared repeatedly as a soloist with many of the prominent symphonies on the West Coast of Canada, including the Vancouver Symphony Orchestra and the Okanagan Symphony Orchestra. In 2017 Rus was the Soprano soloist with the Orchestra Symphonique de Laval in Quebec in Handel's Messiah and the Soprano soloist in the Ethel Smyth Mass in D with the Chœur et Orchestre Symphonique de Laval.

Rus had her first performance in Europe very early on in her operatic career. In 2013, she appeared as Lisak from the Cunning Little Vixen with the Usti nad Labem Opera House in the Czech Republic. As a winner of the 2014 Johann Strauss Competition, Chelsea had the opportunity to study at the Mozarteum in Salzburg. In 2015, Chelsea travelled to Amsterdam as a finalist in the prestigious Belvedere International Competition.

Chelsea's operatic appearances include Venus (Venus & Adonis, Opera McGill, 2014), Lauretta (Gianni Schicchi, Opera McGill, 2015), Countess (The Marriage of Figaro, Kelowna Opera, 2015), Beth (Little Women, Opera McGill 2015), and Adina (L'Elisir D'Amore, Opera McGill, 2016). As a part of Open Space: Opera in the 21st Century festival at the Banff Centre, Chelsea played the role of Female Chorus in The Banff Centre's production of Benjamin Britten's The Rape of Lucretia. Chelsea appeared as Frasquita in Bizet's Carmen with the



Orchestre Symphonique de Longueuil and again a few months later with the National Academy Orchestra as a part of Brott Opera Festival.

Chelsea recently made her mainstage debut with Opéra de Montréal as Il Pastore in Puccini's Tosca. She also performed Berenice from L'Occasione fa il ladro in the Rossini festival in Lunenburg, Nova Scotia. In February, she will join the Orchestre Symphonique de l'Agora for a concert of excerpts from Mozart's Da Ponte Operas. Chelsea will appear with Opéra de Montréal as Lena in Svadba, a Serbian opera by contemporary composer, Ana Sokolovic. With the Sinfonia de Lanaudière, Chelsea will portray Nadia from La Veuve Joyeuse.

# Faculty of Science and Horticulture

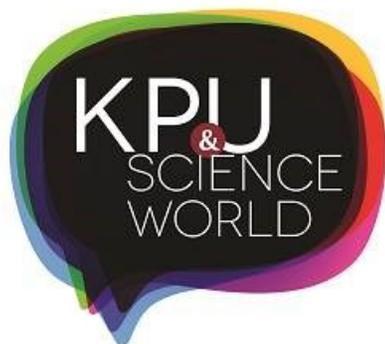
## Noteworthy Items:

- DeAnn Bremner (Communications, Event and CPS Coordinator) and Jon Howe (BREW) welcomed 25 students and four coordinators from Italy as part of the Master Brewers Management (MBM) Italy group from Rome. Alex Martyniak, Executive Director of the European Union Chamber of Commerce, was also in attendance. These students are taking a 12-week KPU Brewing CPS program developed by Alek Egi (BREW). The program is being taught at KPU Langley by instructors Alek Egi, Jon Howe and Martina Solano Bielen (BREW).
- Michael Bomford, Chris Bodnar and Rebecca Harbut (Sustainable Agriculture), along with Caroline Chiu and Kent Mullinix (ISFS) organized Farm Business Planning Short Course. In partnership with the Ministry of Agriculture. The course was offered in an online format at centres across the Province with ISFS facilitator present to lead discussions. Over 80 BC farmers took part in this multi-session extension program, a first in BC.
- KPU Physics hosted their 3<sup>rd</sup> Annual Canadian Association of Physicists Lecture Tour entitled “Energy Sources for a Sustainable Future” with visiting professor Dr. Federico Rosei at KPU Richmond. Professor Rosei described a general picture of the looming energy crisis and discussed possible solutions involving the use of advanced materials and nanotechnology for energy saving, energy storage and energy conversion. Fergal Callaghan (PHYS), Triona King (FSH Communications and Event Specialist) organized this public lecture. [\(Photo\)](#)
- The 5<sup>th</sup> installment of the 2017-18 KPU-Science World Speaker Series, ‘Why We Need to Talk About Poo’, was held on March 6. Dr. Paul Richard (Environmental Protection) presented this entertaining lecture on why we don't talk about human waste, and as a result we treat it as waste instead of a resource. He discussed what is wrong with our current methods of handling human waste



from the bad design of toilets and washrooms, all the way to how current sewage practices pollute our environment. Triona King and Desiree McLeod ( Arts Communications and Event Specialist) helped organize and promote the event. Media: [Georgia Straight](#); CBC Radio “[On the Coast](#)” Interview beginning at 1:06:15.

- FSH was gifted a second original artwork from Bur-Han Garden and Lawn Care, a close School of Horticulture industry contact. The painting is an original by local artist Janet Anderson, and was commissioned specifically for the School of Horticulture. The painting will be prominently displayed alongside the first one in the reception area of the FSH Dean’s Office at KPU Langley. Bur-Han Garden and Lawn Care, a North Vancouver business, was established over 20 years ago by co-owners Tim Bourke and Robert Hannah (Bur-Han) and serves customers throughout the Lower Mainland.



**SPEAKER  
SERIES**



Special Presentation by  
Paul Richard



**(Why) We  
Need To Talk  
About Poo!**

March 6, 2018

6pm | Hands-on activities & scientific demonstrations

7pm | Presentation

## Faculty of Science and Horticulture cont'd

### Students:

- Joanne Massey (CADD) will be continuing to coordinate the Indigenous student focused CADD Access Program for Indigenous People (CAPIP). This adult upgrading/CADD entry program was successfully piloted over the Fall 2017 and Spring 2018 and is offered at the Fraser Region Aboriginal Friendship Centre Association (FRAFCA) in North Surrey in all three terms.
- KPU Brewing Diploma student Iain Warren was listed in the [Richmond News](#) as one of the 18 best craft beer accounts to follow on Instagram.
- EPT student Gabriel Arruda was selected to present one of his research essays (poster presentation) at the annual Environmental Managers Association of BC Workshop.
- Triona King and Scott McLeod (Student Recruitment Coordinator with FSO) had an exhibitor booth at St. Michael's University School 'First Tech Challenge Robotics Competition and STEM Career Fair' in Victoria, BC. In addition to the 250 robotics competition attendees, the career fair was promoted to schools, students, and counsellors across Victoria and southern Vancouver Island. ([Photos](#))
- 3<sup>rd</sup> annual KPU Brewing Career Fair took place on the KPU Langley campus with 21 employers, including 43 industry reps who interviewed and networked with 40 Brewing Diploma students. New this year, were information booths hosted by Outshinery branding agency and WorkSafe BC. The event also featured an industry speakers panel including Caryn Westmacott, operations manager, Red Truck Beer Co.; Nick Posloski, brewmaster, Phillips Brewing & Malting Co.; Eric Moutal, head brewer, Steel and Oak Brewing Co.; Laurie Millotte, chief amazement officer, Outshinery branding agency; and KPU Brewing alum Ted Fine, brewer, Main Street Brewing;. The event was organized by DeAnn Bremner and Ken Beattie, Executive Director, BC Craft Brewers Guild (BREW) was the emcee. Also helping with the event were Michelle Molnar (Administrative Coordinator) and Stuart Busch (FSH student assistant). Brewing instructors who attended the Fair include: Alek Egi , Dominic Bernard, Martina Solano Bielen, Jon Howe and Nancy More (all from BREW). ([Photos](#)) Media: [Brewbound](#)
- KPU Horticulture hosted the 'Branching Out: Making Career Connections' Career Fair at KPU Langley. This year's theme was *Horticulture Innovations for a Sustain-*

## New research on B.C.'s ALR released by KPU ISFS

Less than five per cent of B.C. is suitable for farming.

Of that precious percentage, only half of the province's Agricultural Land Reserve (ALR) is actively farmed.

Research released today by the Institute for Sustainable Food Systems (ISFS) at Kwantlen Polytechnic University (KPU) was motivated by soaring costs and competing uses of farmland.

The white paper, *Protection is not enough: Policy precedents to increase the agricultural use of British Columbia's farmland*, calls for policy reform to promote farming in the ALR, and explores a number of policy precedents from other regions, that could be adapted in B.C. to address this issue.

"Many of the policies presented challenge entrenched perspectives about property rights, land ownership, the sanctity of the free market ideal, the weighing of private interests against maintenance of public commons, as well as the role of government in conserving them," said Dr. Kent Mullinix, director of the ISFS. "Critically examining and shifting many such perspectives will absolutely be necessary if we are to effectively address the challenge of food system sustainability and food security in the 21<sup>st</sup> century."

The ISFS team began their intensive policy research in the summer of 2017, reviewing over 50 policy precedents from across Canada and internationally, but acknowledge that even more research is required to better understand how these policies can best be implemented, monitored, enforced, and remain relevant and effective in the long term.

The ultimate goal of the ISFS research is to present instructive policy



precedents to start a conversation and promote policy development that addresses the underutilization of B.C.'s agricultural land.

"We explore policies that may otherwise be overlooked, or not readily imagined, in our current socio-economic-political environment," added Mullinix. "We hope to stimulate the necessary debate and conversation that will move the stewardship of our agricultural land forward. The ALR has been effective in protecting agricultural land. Now it's time to move beyond preservation. We need agricultural land to be used as intended and contribute to our sustainable future."

The white paper, the brief, and the appendix are available the KPU ISFS website: [kpu.ca/isfs/agricultural-land-use-in-the-alr](http://kpu.ca/isfs/agricultural-land-use-in-the-alr)

## Faculty of Science and Horticulture cont'd

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able Future and included an industry speakers panel of Leo Benne with BEVO Farms, Michael James with DeepRoot Canada and Chris Velin with the City of Surrey. After the panel, students met with 25 employers from all areas of the horticulture industry in networking roundtable sessions followed by an informal social. Betty Cunnin, Janis Matson, Laura Bryce, Gary Jones (HORT), Triona King and Michele Matthysen (Career Services) helped organize and promote the event.

- Guest speaker Simon Hart, GreenStar Inc., visited Gary Jones' HORT 2490, Organic Crop Production, on the specifics of organic crop nutrition in greenhouse systems.
- Guest speaker Paul Selinas, Village Farms Inc. visited Laura Bryce's HORT 2477, Prod Management about challenges/opportunities of switching large-scale crop production from traditional crop to new crop.
- Various Horticulture class visits to industry partners including: Glorious Garnish and Salad Company, Aldergrove; Gordon Yakel, DeltaView Farms; Chris Bodnar, Close to Home Organics, Abbotsford; Mike Schoen, 'Two-EE's Farm; Bob Pringle, United Flower Growers Auction, Burnaby; Glenn Anderson and Mark Lasko, Nordic Nursery, Aldergrove; and Routley Park, Township of Langley.
- School of Horticulture Information Session was held at KPU Langley with presentations by Gary Jones, Betty Cunnin, Stan Kazymierchuk (HORT), organized by Triona King.
- FSH participated in the KPU Surrey Open House on Feb. 24. Faculty and student volunteers had demos and activities in the Biology, Chemistry and Physics labs as well as a Mathematics Lounge. The Physics department hosted the dancing flame show in the Cedar building. We also hosted a Faculty booth with Faculty and Dean's Office representatives answering questions throughout the day.
- Suzanne Pearce (CHEM), Dean Betty Worobec and Triona King represented the Faculty of Science and Horticulture session for New Student Orientation on Jan. 2.
- KPU students win [World Junior Curling Championship](#), Jordan Tardi, CADD Diploma student and Tyler Tardi, Business student.

### New programs, policies and initiatives:

- CADD has now made all information sessions fully online complete with a video and questions to ensure applicants watch and comprehend the information in the required info session.
- KPU Horticulture hosted Metro Vancouver Grow Green at KPU Langley. This one day event for landscape companies, consultants, architects and students focused on developing strategies for successful urban landscape developing in an era of climate change. Betty Cunnin, Gary Jones, Kathy Dunster, Shelley Murley, Rob Welsh (HORT).

- Takashi Sato, Fergal Callaghan, Laura Flinn and Mayra Tovar (PHYS) were part of a pilot program coordinated by Nancy Norman of the KPU K-12 Transformation Team. They visited a local high school (Enver Creek Secondary School) and sit in on a physics class to see first-hand what and how physics was being taught at the high school level.

### Community Engagement :

- CADD faculty and staff presided over two competitions (CAD Mechanical and CAD Architectural) during Regional Skills Canada Competition for secondary students held at KPU Richmond.
- KPU Horticulture hosted an exhibitor booth at the Pacific Agriculture Show, Abbotsford. Betty Cunnin, Maria Valana, Laura Bryce, Dan Regan, Michelle Nakano, Kathy Dunster, Gary Jones, James Lamont (HORT) and Triona King worked at the booth over the three-day period.
- Nancy More (BREW) emceed the Master Brewers Association of the Americas (MBAA) Western Canada Winter Technical Session at Red Truck Beer Co. The topic was 'Dry Hopping'.
- Nancy More (BREW) and DeAnn Bremner participated in a new Craft Brewing Safety Group initiated by WorkSafe BC, in collaboration with the BC Craft Brewers Guild. The first meeting, was also attended by Ken Beattie, Executive Director, BC Craft Brewers Guild (BREW). The Safety Group is intended to clarify and identify issues in the craft brewing industry and provide input on educational and awareness materials.
- Cameron Lait (HORT) ran the Horticulture CPS program 'Pest Management Module 1' for the Structural Pest Managers Association of BC (SPMABC) at KPU Langley. This is the first level of a 4-module program designed for members of the SPMABC. DeAnn Bremner helped organize and promote the program in partnership with the SPMABC.
- Jose Barranco, industry specialist, WorkSafe BC toured the KPU Brew Lab brewery and met with Alek Egi (BREW) and Dominic Bernard (BREW), as well as DeAnn Bremner to discuss educational ideas and awareness campaigns for improving workplace safety in craft breweries.
- Shelley Murley, Rob Welsh, Janis Matson (HORT) hosted BurnCo Day, an industry sponsored trades and new products showcase at School of Horticulture Field Labs.
- Betty Cunnin (HORT) hosted two Green Wednesdays, Seed, The Untold Story and The Messenger.
- Gary Jones (HORT) is the Langley Secondary School, SD 35, Langley, Farm-to-School garden liaison for the experiential learning component for HORT 2490, Organic Production students.

## Faculty of Science and Horticulture cont'd

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**Recognition:** (Note: Awards, recognition, publications, public presentations, reviews, media spots, general bragging)

- Karen Davison (BIOL) was selected for Fulbright Enrichment Program, Institute of International Education. Tech and Innovation for Global Good.
- KPU Brewing Media: KPU Brewing student leaves program, returns as an instructor — story on Jon Howe – [The Runner](#)

### Presentations:

- Janis Matsen (HORT) gave a number of public presentations including: 'Small space gardening' for the Van Dusen Master Gardeners; 'Landscape design basics' for Van Dusen Adult Education; 'Lawn replacements' at Van Dusen Gardens; and 'Perennials that make gardening look easy' at the Vancouver Home and Garden Show.
- Paul Richard (EPT) presented at TALK, on the topic of 'Optimism in an era of climate change'.
- Michael Bomford (Sustainable Agriculture) presented 'From Kentucky to BC: Comparing Challenges and Opportunities for Small Farmers and Sustainable Agriculture Educators'. Kentucky State University. Frankfort, KY.
- Michael Bomford (Sustainable Agriculture) presented 'Suppressive Soils.' AgriEnergy Resources Winter Seminar Series. Indianapolis, IN and Des Moines, IA.
- Michael Bomford (Sustainable Agriculture) presented 'Climate Smart Organic Farming.' at the Certified Organic Associations of BC, annual conference. Abbotsford, BC.
- Kent Mullinix (ISFS) presented 'The Southwest BC Food System Design Project: Outcomes and Implications' in the Sustainable Agriculture and Food Systems Seminar Series.
- Naomi Robert (ISFS) presented 'BC Municipal Food Policy Priorities' in the Sustainable Agriculture and Food Systems Seminar Series.
- Kent Mullinix (ISFS) presented 'Our Sustainable Food System Future: KPU Perspectives and Programming'. BC Institute of Agrologists, Vancouver Branch AGM. Keynote speaker.
- Corinne Singfield (ISFS) presented 'Integration of Livestock into Farm Cropping Systems' to the Young Agrarian Okanagan and Vancouver Island branches.
- Kristi Tatebe (ISFS) presented 'The Okanagan Bioregion Food System Design Project' at the Regional District of Central Okanagan Regional Agriculture Advisory Commission Meeting and the Okanagan-Similkameen Healthy Living Coalition Annual General Meeting.
- Naomi Robert (ISFS) presented 'BC Municipal Food Policy Priorities' in the Sustainable Agriculture and Food Systems Seminar Series.

- Emily Hansen and Kent Mullinix (ISFS) presented 'Langley Urban Agriculture Demonstration Project' at the Langley City Council Working Session.
- Wallapak Polasub (ISFS) presented 'Institutional Food Procurement Study in Okanagan Bioregion' to the Columbia Basin Agriculture Forum.
- Payal Batra (ISFS) was a Visiting Tutor, Nutrition Science at Quest University.
- Wallapak Polasub and Kent Mullinix (ISFS) were invited to present 'Food system design and modeling for BC' to the Ministry of Agriculture Senior Leadership staff and Minister of Agriculture. Victoria, BC.
- Gary Jones (HORT) gave a presentation at the Langley School District (SD 35) Youth Trades Programs Information Session. Nearly 300 grade 10-12's and parents attending.
- Gary Jones (HORT), was the Session Chair for the Organic Agriculture workshop seminar session at Lower Mainland Horticultural Improvement Association (LMHIA) Grower Short Course, Abbotsford.
- David Davidson and Stan Kazymierchyk (Horticulture) gave presentations at the Western Canada Turfgrass Association annual conference, Penticton.
- Beavington, L. (BIOL) gave the talk, 'Place-based education: Nature as teacher.' to Nature Vancouver, Vancouver.
- Gary Jones (HORT) gave a presentation to Aldergrove Community Secondary School Grade 12 Biology class on careers in Horticulture.

### Publications:

- Naomi Robert and Kent Mullinix (ISFS). *Municipal policy enabling regional food systems in British Columbia, Canada: Assessing focal areas and gaps*. Journal of Agriculture, Food Systems and Community Development.
- Meidad Kissinger, Cornelia Sussmann, Caitlin Dorward and Kent Mullinix (ISFS). *Local or global: A biophysical analysis of a regional food system*. Journal of Renewable Agriculture and Food Systems.
- Kristi Tatebe, Naomi Robert, A. dela Rosa, R. Liu, Eric Wirsching, Kent Mullinix (ISFS) *Protection is Not Enough: Policy Precedents to Increase the Agricultural Use of British Columbia's Farmland*. A White Paper publication. Institute for Sustainable Food Systems. This publication garnered much media attention including [CBC Vancouver](#) and The Vancouver Sun.
- Karen Davison (BIOL) co-authored, *Independent associations and interactions of lifetime substance use and recent mood disorder diagnosis with household food insecurity: Analysis of national survey data*. PLoS One.

## Faculty of Science and Horticulture cont'd

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- Lee Beavington (BIOL) *Romanticism and science education: Nature as a poem*. European Journal of Philosophy in Arts Education.
- Lee Beavington (BIOL) co-authored, *Science education in the key of gentle empiricism*. In L. Bryan & K. Tobin (Eds.). 13 questions: Reframing education's conversation – Science. New York: Peter Lang.

### Funding:

- Rebecca Harbut (Sustainable Agriculture) and Kent Mullinix (ISFS). Farm Business Planning Short Course. Funded by BC Ministry of Agriculture. \$24,000.
- Kristi Tatebe and Kent Mullinix (ISFS). Okanagan Bioregion Food System Design and Plan. Grant award from the Regional District of the Okanagan-Similkemeen. \$25,000.
- Kristi Tatebe and Kent Mullinix (ISFS). Okanagan Bioregion Food System Design and Plan. Funding from the Regional District of the North Okanagan Electoral Areas. \$9,902.

### Employee Engagement:

- Associate Dean Joel Murray represented KPU at the Colleges and Institutes Canada (CICan) Applied Research Symposium in Ottawa, ON.
- Associate Dean Joel Murray represented the FSH at the Western Deans of Arts and Science Programs Annual Conference in Victoria, BC.
- Associate Dean Joel Murray met with David Feldman, Selkirk College Dean, School of University Arts and Sciences, Academic Upgrading and Development to discuss block transfer of the Selkirk College Rural Pre-Medicine Diploma and Associate Degree into the B.Sc. Health Sciences offered by the FSH.
- Dean Betty Worobec, along with a number of FSH faculty and staff, participated in the KPU sponsored Vision 2023 Special Event: The Future of Teaching and Learning in Higher Education and the Teaching and Learning sponsored symposium 'K-12 Curriculum Changes: Are we ready for these students?'
- Dean Betty Worobec represented KPU and the FSH at two brainstorming events sponsored by Telus Science World, BC Science Charter Visioning Workshop and Symbiosis, BC's STEAM Learning Ecosystem - Design Studio.
- Dean Betty Worobec and AVP Academic Steve Cardwell met with Dr. Scott Sampson, President and CEO Director of Telus Science World to discuss present and future partnerships.
- Dean Betty Worobec attended the GLOBE 2018 Forum and Innovation Expo held in Vancouver.
- Michael Bomford, Rebecca Harbut, Arcadio Guzman and Torin Boyle (Sustainable Agriculture) attended the Lower Mainland Horticultural Improvement Association Short

Courses. Abbotsford.

- Michael Bomford, Rebecca Harbut, Arcadio Guzman, Torin Boyle (Sustainable Agriculture), Gary Jones (HORT) and Kent Mullinix (ISFS) attended the Certified Organic Associations of BC, annual conference. Abbotsford.
- Michael Bomford, Arcadio Guzman (Sustainable Agriculture) and Kent Mullinix (ISFS) attended the Organic Agriculture Research Group. Agriculture and Agri-food Canada. Agassiz.
- Michael Bomford (Sustainable Agriculture) assisted with Editorial Board - Organic Farming (Librello).
- Michael Bomford (Sustainable Agriculture) ongoing involvement with Woodwynn Farms on the Board of Directors.
- Naomi Robert (ISFS) attended British Columbia Institute of Agrologists Workshop *The Profession of Agrology*. Vancouver.
- Kent Mullinix and Naomi Robert (ISFS) attended British Columbia Institute of Agrologists Vancouver Branch Annual General Meeting. Burnaby.
- Payal Batra (ISFS) sits on Board of Directors for the Richmond Food Security Society.
- Dr. Fergal Callaghan (PHYS) was recently granted a 2-semester education leave (starting Fall 2018) to investigate the feasibility of using quartz-tuning forks for real-time detection of volatile organic compounds emitted by plants.
- Astrid Opsetmoen (EPT/Chemistry) attended the Tinker Faire at KPU Surrey and explored all kinds of new technology as it relates to teaching in various fields.
- DeAnn Bremner represented the FSH and KPU at the annual 'Women & Beer' Dinner for International Women's Day (IWD) at CRAFT Beer Market in Vancouver. The event, organized by Pink Pints and Barley's Angels, celebrated female brewers featuring beers brewed by women for IWD 2018.
- Karen Davison (BIOL) invited Grant Reviewer, ZonmW, The Netherlands Organization for Health Research and Development, Mental Health Care Research Programme.
- Triona King attended the annual BC Science Outreach Workshop at Science World. Workshops included authentic community engagement with the Tamarack Institute and NSERC collaborations.

# International

## Global Engagement:

### Field Schools

The following outgoing field schools will be offered in Summer 2018.

- 28 April – 14 May 2018 Field School to Paris & Geneva led by KPU Instructors Brenda Snaith and Erika Balcombe (19 Interior Design students and 2 KPU Design Faculty)
- 4-20 May 2018 Amazon Field School led by Lucie Gagne & Farhad Dastur (12 KPU students and 2 KPU Faculty members)
- 29 May – 12 June 2018 Field School to Cuba led by KPU Music Instructor Danny Tones (10 KPU students and 1 KPU Faculty member)

### Study Abroad

There are 17 KPU students who are studying abroad in Spring 2018. Students will spend a semester abroad at the following partner institutions:

- Edinburgh Napier University, Scotland
- INSEEC, France
- Universidad de Monterrey, Mexico
- University of Central Lancashire, England
- Guangdong University of Foreign Studies, China
- Shih Chien University, Taiwan
- University of Applied Sciences Northwestern Switzerland
- Ryukoku University, Japan
- HTW Berlin, Germany
- Royal Melbourne Institute of Technology, Australia
- University of the Creative Arts, England
- Amsterdam University of Applied Sciences, Netherlands

KPU has in return welcomed 26 students from the following partner universities around the world:

- Central Queensland University, Australia
- Universidad de Monterrey, Mexico
- Reykjavik University, Iceland
- VIA University College, Denmark
- University of Central Lancashire, England
- Edith Cowan University, Australia
- INTEC, Dominican Republic
- Hankuk University of Foreign Studies, South Korea
- Swinburne University of Technology, Australia
- Mackenzie University, Brazil
- Universidad ORT, Uruguay
- University of Applied Sciences Regensburg, Germany
- Toyo University, Japan
- Metropolia University of Applied Sciences, Finland
- INSEEC, France

### Nursing Global Experience

A group of 5 KPU Nursing students will be joining our partner school of “University College of Northern Denmark” for a 2-week Nursing Education experience from 8-22 April 2018.

### Global Development

#### New Partnerships

KPU International is pleased to welcome 9 new institutional partners:

#### *New Partners by Memorandum of Understanding (MOU)*

- North-West University in Potchefstroom, South Africa
- Kenyan College of Medical Training in Nairobi, Kenya
- Universidad Pontificia Javeriana in Bogotá, Colombia
- Universidad Católica Andrés Bello (UCAB) in Caracas, Venezuela.
- Universidad de Hidalgo in Hidalgo, México.
- University of Guanajuato (UG) in Guanajuato, México.
- University of Guadalajara (UAG) in Jalisco, México.

#### *New Partners by Student Exchange Agreement (SEA)*

- Universidad Católica de Uruguay in Montevideo, Punta del Este, and Salto, Uruguay.
- Universidad Católica Andrés Bello (UCAB) in Caracas, Venezuela.
- University of Guanajuato (UG) in Guanajuato, México.
- Universidad Peruana de Ciencias Aplicadas in Lima, Perú.

#### Partnership Updates

*Leeds Arts University*—KPU International has concluded a Memorandum of Understanding (MOU) for a Reciprocal Student Exchange Program between the Chip and Shannon Wilson School of Design and Leeds Arts University. Located in Leeds, UK, Leeds Arts University is a specialist arts university with the highest rank for Design & Crafts in the UK in its category.

*Dongbei University of Finance and Economics (DUFE)* - KPU International has concluded an MOU with Dongbei University of Finance and Economics. Located in Dalian, China, DUFE is a teaching and research oriented university that is a leader in its field in China. It is home to over 20,000 students and offers degree programs from Bachelor to Doctorate level. The MOU has enabled collaboration on a variety of mutually desirable activities.

*Tianjin Foreign Studies University-Binhei School of Foreign Affairs*—KPU International has concluded an MOU with Tianjin Foreign Studies University-Binhei School of Foreign Affairs. Located in Tianjin, China, TFSU is a public university and is one of the top foreign studies universities in China.

## International cont'd

*Shu-Zen Junior College of Medicine and Management (SZMC)* - KPU International has expanded upon the MOU with SZMC by concluding a Study Abroad Agreement to allow SZMC students to come to KPU in the visiting student category for a period of one academic semester.

*Ghent University*—KPU International has built upon its current partnership with Ghent University's Faculty of Bioscience Engineering by expanding the Student Exchange Agreement to include their Faculty of Economics and Business Administration. The addendum allows for two students from each faculty per academic year to participate in exchange with KPU.

*Sustainability Management School (SUMAS)* - KPU International has concluded an MOU with the Sustainability

Management School. Located near Geneva, Switzerland, the school focuses on sustainability and management education, offering both Bachelor and Master/MBA programs. The MOU has initiated collaboration on a variety of mutually desirable activities between SUMAS and the KPU School of Business.

*Saudi Arabian Cultural Bureau (SACB)* - In August 2017, KPU International hosted SACB's first visit to KPU. The visit strengthened our tie with SACB and our position as their preferred partner in Canada. During the visit, we discussed the support services that are available to SACB students to help them succeed in their studies at KPU. A peer-to-peer program is being developed to pair successful SACB students with newly admitted or at-risk students to help the latter improve their academic performances.

### International Recruitment & Admissions

#### International Applications

KPU continues to experience significant interest from prospective international students as reflected in the significant growth in our applications every semester. From Table 1, the number of new international applications has increased from 1,644 in Spring 2017 to 4,173 in Spring 2018, which represents a 154% increase year-on-year (yoy).

The number of offer letters that we provided to qualified applicants (who have met KPU's admission standards and submitted all required documents) has increased from 1,330 in Spring 2017 to 3,342 in Spring 2018 (+151% yoy). 80% of all international applicants were offered admissions to KPU, and 45% actually enrolled in Spring 2018.

Similarly, the number of new international applications has more than doubled from 1,209 in Summer 2017 to 2,656 in Summer 2018 (+120% yoy), despite the closure of applications for international students two months prior to the official deadline. The number of offer letters that we provided to qualified applicants for Summer 2018 is at 1,811 (+74% yoy).

**Table 1: Number of Applications by Semesters**

Semester	Spring 2017	Spring 2018	% yoy	Summer 2017	Summer 2018	% yoy	Fall 2017	Fall 2018
Applied	1,643	4,173	154%	1,209	2,656	120%	3,662	1,133
Offered	1,330	3,342	151%	1,043	1,811	74%	2,817	308
Enrolled	779	1,872	140%	491	58	-	1,145	-
% Offered / Applied	81%	80%	-	86%	68%	-	77%	
% Enrolled / Applied	47%	45%	-	41%	-	-	31%	

Source: Institutional Analysis & Planning (IAP) – (i) Applicant Funnel Dashboard Spring 2018 as of 22 February 2017, (ii) Applicant Funnel Dashboard Summer 2018 as of 7 March 2018, and (iii) Applicant Funnel Dashboard Fall 2018 as of 7 March 2018.

## International cont'd

### International Enrolment

The number of international students continues to grow, reaching a new high in Spring 2018 with a total of 4,348 international students enrolled, including both continuing and new incoming students. From Table 2, this represents an 89% increase from Spring 2017 in international student unduplicated headcount. 1,763 new international students are enrolled in Spring 2018, which is 172% higher than in Spring 2017.

Given this large increase in new international students, the proportion of continuing vis-à-vis new international students have shifted from 70:30 to 60:40, and the proportion of international students in the total student population has also increased from 17% in Spring 2017 to 28% in Spring 2018.

**Table 2: Stable Enrolment—Spring 2018**

Student Type	FTE			Headcount		
	Spring 2017	Spring 2018	% yoy	Spring 2017	Spring 2018	% yoy
<b>Domestic</b>	<b>3,510</b>	<b>3,539</b>	<b>1%</b>	<b>11,230</b>	<b>11,055</b>	<b>-2%</b>
Continuing	3,149	3,132	-1%	9,929	9,810	-1%
New	336	368	9%	1,056	1,052	0%
Non-credit (CPS)	26	40	55%	245	193	-21%
<b>International</b>	<b>739</b>	<b>1,414</b>	<b>91%</b>	<b>2,298</b>	<b>4,348</b>	<b>89%</b>
Continuing	534	851	59%	1,651	2,585	57%
New	205	563	175%	647	1,763	172%
<b>Total</b>	<b>4,249</b>	<b>4,953</b>	<b>17%</b>	<b>13,528</b>	<b>15,403</b>	<b>14%</b>
Continuing	3,683	3,982	8%	11,580	12,395	7%
New	541	931	72%	1,703	2,815	65%
Non-credit (CPS)	26	40	55%	245	193	-21%
<b>% International / Total</b>	<b>17%</b>	<b>29%</b>		<b>17%</b>	<b>28%</b>	

Source: IAP's Stable Enrolment Report Spring 2018 as of 19 January 2018.

Since Spring 2017, India has taken over China as the top sending country for international students. In light of recent early application closures and the surge in applications from India, KPU International has planned a visit to the top 20 agents in India to discuss a strategy on managing the growth of the international student population. This visit will take place prior to the opening of applications for international students on 1 May 2018 for the Spring 2019 intake.

**Table 3: Top 10 Countries by Citizenship of International Students**

Summer 2017			Fall 2017			Spring 2018		
India	1,101	56%	India	1,766	57%	India	3,014	69%
China	555	28%	China	814	26%	China	828	19%
Saudi Arabia	69	4%	Saudi Arabia	83	3%	Saudi Arabia	77	2%
Hong Kong	40	2%	Hong Kong	49	2%	Hong Kong	47	1%
Taiwan	20	1%	Viet Nam	39	1%	Viet Nam	38	1%
Viet Nam	17	1%	Taiwan	34	1%	Taiwan	31	1%
Pakistan	16	1%	Korea, South	19	1%	Philippines	22	1%
Nigeria	12	1%	Brazil	18	1%	Brazil	20	0%
Japan	7	0%	Philippines	16	1%	Korea, South	20	0%
South Korea	6	0%	United States	16	1%	United States	16	0%
<b>Total</b>	<b>1,960</b>		<b>Total</b>	<b>3,086</b>		<b>Total</b>	<b>4,348</b>	

Source: IAP – (i) County of Citizenship for International Students as of 25 May 2017, (ii) Stable Enrolment Report Fall 2017 as of 3 October 2017, and (iii) Stable Enrolment Report Spring 2018 as of 19 January 2018.

### Marketing and Recruitment

KPU International continues to focus recruitment efforts on the diversification of the international student population. Recruitment efforts in Spring 2018 include attending recruitment events and providing training to agents in the following key emerging and existing markets:

- Central America – Honduras, El Salvador and Nicaragua
- Brazil
- Dubai
- Southeast Asia – Vietnam & Philippines
- West Africa
- China

*China and Taiwan*—For China and Taiwan, the recruitment focus in Spring 2018 is shifted towards Grades 10 and 11 students in offshore schools in China who will be looking to attend universities in Canada upon their graduation. KPU International will be introducing unique program offerings and meeting with both applicants and offered/admitted students at each school. The strategy is to better position KPU for Spring 2019 recruitment as students from offshore schools are in a better position to transition themselves into post-secondary studies in Canada. We will also attend the Maple Leaf Pathway Fairs and conduct agent visits.

*Brazil*—Two separate recruitment trips to Brazil will take place in Spring 2018. The first one includes participation in two different 3-days workshops promoted by two of the biggest agents in Brazil and a workshop promoted by ILAC, where over 70 people from multiple agencies attended.

The second recruitment trip is being promoted by 3RA, one of KPU's long-standing Brazilian partner agents, and includes a roadshow in four cities: Fortaleza, Recife, Rio de Janeiro and Sao Paulo. This will be KPU International's first time in the North and Northeast part of Brazil for recruitment activities. Both trips included independent agent visits.

*Visiting Students*—KPU International is in the final stages of developing a new brochure to promote the Visiting Students applicant category. Visiting students are those who wish to spend one or two semesters at KPU without earning a credential. Visiting students pay international student tuition and fees. Since this program is popular in developing markets, we believe this would help to diversify our student population, particularly in Europe, Asia and South America.

### Emerging Markets Update

*United Arab Emirates*—In February 2018, KPU International attended an ICEF workshop in Dubai to meet with prospective and current agents around the world to promote KPU as the study destination of choice. The visit also included agent training and meetings with existing and potential agents in both Dubai and Abu Dhabi.

*Philippines*—In January 2018, KPU International attended the

EduCanada School Visits in the Philippines to meet with a number of public, private, and international secondary schools in both Manila and Cebu, as well as two IDP fairs to meet with prospective students. We also visited prospective and current agents to provide training and strengthen our relationships with them.

*South America*—In Spring 2018, KPU International participated in a number of agent and student fairs and high school visits in Mexico, Honduras, Nicaragua, El Salvador and Columbia, and conducted agent visits and training in these countries. We also received prospective students and agents from this region on KPU campuses, hosting them on campus tours, and also provided online agent trainings.

### Articulation

*AC-Kuwait*—KPU International continues to work on the potential articulation agreements with Algonquin College – Ottawa and Algonquin College - Kuwait. Development continues on a proposed 2+2 offshore pathway delivery agreement for business programs.

*International Language Academy of Canada (ILAC)* - KPU International has started to receive the first applications from international students coming through our Pathway agreement with International Language Academy of Canada (ILAC). These students come from emerging markets such as Vietnam, Turkey, Brazil and Colombia. This agreement has been in place since 2017.

KPU International continues to receive numerous requests from language schools to enter into a pathway agreement with KPU.

### International Student Success

#### Registration Webinars

KPU International continues to offer online webinars to all new international students to guide them through the registration process. As we improve the webinars each semester, they are becoming more popular with higher attendance rates.

#### iCent App

The content of the app is ready to be launched and is only pending IT and Legal approval. The app will enable us to provide additional services to our students, such as managing communication, sending push notifications, automating document collection, gaining insights to user activities, and collecting feedback. We are expecting to launch the app on 1 April 2018.

# School of Business

**VISION 2018 Strategic Plan** (Note: Alignment with the nine goals of Vision 2018)

- The School of Business (SoB) is now setting a date to accept applications for the new graduate studies courses: THE GRADUATE DIPLOMAS IN BUSINESS ADMINISTRATION - GREEN BUSINESS MANAGEMENT AND SUSTAINABILITY AND THE GLOBAL BUSINESS MANAGEMENT. These Diplomas were approved by the Board of Governors on February 7, 2018 and then sent to the Degree Quality Assessment Board Secretariat. The programs were listed for 30 days and the Green Business Management and Sustainability program received one comment from BCIT. The comment was recently answered. These courses are reflective of the SoB's hard work to offer innovative programming that aligns with industry trends.

## Academic Plan 2018:

- All Faculty workshop during reading break at the Richmond Campus, Melville Centre with a focus on program learning outcomes for the SoB courses and programs.
- Esther Tiessen – Accounting Faculty - put on an informative workshop “How to use Moodle as a tool to aid in connecting students to the learning outcomes”. The workshop was attended by several Faculty from across the SoB and generated good discussion about more effective ways to engage students via Moodle.
- Lesley McCannell and Marla McMullen, Faculty of the HRMT program, collaborated with Gina Buchanan of the Teaching and Learning Commons to develop and deliver a workshop called *Creating and Supporting Culturally Diverse and Inclusive Teams*. This half day workshop will be offered throughout the year and is open to all KPU Faculty and Staff.
- The Accounting Faculty held a half-day workshop on “Ethics – A Professional Obligation,” presented by Chuck Campbell. Mr. Campbell has served on the Board of Directors of the Vancouver area chapter of the Institute of Internal Auditors, including two years as president, was a national examiner for CGA Canada and was involved in writing course material and lecturing for the three legacy programs. Mr. Campbell is a faculty member at the UBC Sauder School of Business. Topics for discussion included accounting ethics, factors contributing to ethical failures for accountants, and the need for ethical behavior.. A summary review of the CPABC Code of Professional Conduct was provided to attendees and tools for resolving ethical dilemmas were contemplated. Ethical decision making approaches and thinking were discussed through a series of case studies that were relevant to the business ethics matters encountered at KPU.

- Valerie Warren, Chair of Accounting, hosted a Round Table discussion at the Wiley Ed Tech Conference. According to Valerie, “The session I hosted was on how to bring an audit to life in the classroom. The session involved presenting a new excel tool that creates various audit working papers that instructors can provide students to prepare. The benefit is that each student gets a different set of working papers therefore eliminating the ability for students to copy, which has been a key challenge for all audit practice sets.”

## Students:

- The Premiere Western Canada “CaseIT” competition was hosted by Simon Fraser University this year. Celebrating its 15<sup>th</sup> Anniversary, the event saw 14 schools participating. KPU Faculty members, Robert Wood, Duane Radcliffe and Carlos Calao, coached the KPU student team of Taylor Todd, Sam Garzitto, Hayden Stebeck and Maithen Alkati. Although the KPU team did not advance to the finals, the students learned a great deal about applying their classroom learning to cases they will encounter in their future careers.
- The ACHIEVE Accounting Case Competition was held at Ryerson, in Toronto, ON. Our KPU team consisted of the following students: Michael Wong, Gagan Sahota, Dilsharn Kaur and Henry Flowers. The team did not qualify for the finals, but did get the following glowing message from the Ryerson host of the competition, indicating that our KPU participants were great ambassadors for our school:

*"Hi Team KPU,*

*It has been an honour and a privilege to be your team lead for the past 2 days - I hope that each and every one of you created memories that last a lifetime! Whether that be through experiences such as cutting + presenting the case, attending the masquerade gala or walking outside through the -21 degree temperature, I am confident that you will have taken something from this conference back home with you (and I don't just mean your delegate gift bags haha!!). As for myself, I enjoyed getting to know you all: your job opportunities, interests and most of all your personalities. I do believe that despite not placing in this year's conference, you have been by far the most engaging, diligent and approachable team out of all 16 teams that came this year. Thank you for making my job easier, thank you for flying into Toronto to experience our ACHIEVE Conference, and thank you for being such great people through and through! I hope you had a safe flight back home and I look forward to keeping in touch!!! Thank you for being amazing 🙌 All the best #TeamKPU."*

- The finalists of the competition were all returning participants from last year's competition (so experience helps). The team members have been asked whether they would participate again next year. They uniformly believed it was a great learning experience and that KPU

should send a team in 2019. One student's response to the competition was *"Ultimately, I was very proud of our KPU team and given that two of our team members (Henry and Dilsharn) can return next year, I think we should be able to field a very competitive and experienced team in 2019"*.

- KPU School of Business *Future Business Leaders Conference* took place on March 2 and 3, 2018. Twenty-four teams from British Columbia secondary schools attended. Schools from Surrey, Delta, Abbotsford, Maple Ridge and Victoria participated in an innovation competition. Over 100 students attended the event organized by the Future Students Office and KPU School of Business. Multiple Faculty members were present including: Ho Yee, ACCT, Anita Braaksma, ACCT, Meena Bhagat, BUQU, Stephen Peplow, BUQU, Chamkaur Cheema, ENTR, along with Dean's office staff member Lori -Ann Gilbert. Keynote speaker, Barinder Rasode, Mayoral Candidate 2014 City of Surrey and President and CEO of NICHE Canada talked about "knowing what you want and to pursue a career that genuinely fits who you are" to a captivated audience. Friday's speakers list also included a current ENTR student, Lianna Chung, who is working on her "Bites for Kids" charity which she started in her entrepreneurship course in the SoB. Lianna spoke to the students about food security for school children, and announced her project milestone of delivering 200 food kits. Congratulations to Lianna and her efforts to combine business with giving back to the community.
- At the beginning of March, KPU was one of 16 post-secondary institutions that participated in the HRC West 2018 Student Case Competition hosted by CPHR Alberta and the Southern Alberta Institute of Technology in Calgary. HRC West is an annual event that focusses entirely on human resource issues. It is a way for students to further develop their analytical and presentation skills, while networking with other teams in BC and Alberta. Teams were given three hours to prepare a case, after which they presented their results to a panel of judges from the business community. This year, KPU was represented by R&J Consulting members Temi Ojo, Lovepreet Kaur and Gunjan Kaur. Marla McMullen and Semone Ferrari, HRMT faculty, were their coaches. While the team did not advance to the finals, they were able to overcome challenges and strengthen their decision-making skills while working under pressure. Congratulations to all who participated!
- On the evening of March 1, 2018, Kwantlen Polytechnic University's (KPU) Public Relations (PR) students hosted a fundraiser in support of JustKids, a charity under the Elizabeth Fry Society. The event, attended by more than 250 guests at beautiful Surrey City Hall, was the result of months of hard work and fundraising by the KPU PR

students. During the event, guests were treated to musical entertainment, games and chef-prepared food and dessert stations. Dr. Alan Davis, KPU President and Vice-Chancellor, spoke that evening and later commented: "The Wanderlust event was tremendous fun and all for a great cause. Everyone was a winner - the students, KPU, the Justkids program and all those who attended."

- KPUMA, Student Marketing Club, hosted a 2<sup>nd</sup> free LinkedIn portrait session for students to get a professional photo taken for their LinkedIn profile. The goal was to help students prepare for the professional workplace and job search process. The group also held an industry tour at Jelly Digital Marketing in Fort Langley, British Columbia. Ten students and one Faculty member attended the event, which provided feedback on careers in digital marketing to the students. Various employees at Jelly Digital Marketing, including KPU alumni, hosted the event for the students.

### New Programs, Policies and Initiatives:

- SoB is working in collaboration with CPS and the Squamish Nation to create a 16-week Introduction to Business course. The 16-week program will begin March 2018. Andrew Frank, the current faculty member in the SoB Indigenization release position and Faculty in Public Relations and Applied Communications, is leading a group of Faculty contracted to create the program. The Faculty group includes: Bruce Weir, Accounting, Andrea Niosi, Marketing, and Nancy Stewart, retired SoB faculty.

### Managing Risk:

- Current risks in the SoB are being discovered through ongoing pre-requisite and co-requisite reviews, program reviews and course outline reviews which have demonstrated some barriers for international students wanting to register in the HRMT PB. In this instance, the SoB, the Registrar's and the International office are all working together to mitigate further hindrances for entry into Post-Baccalaureate programming for international students.
- Currently we have 83 more sections scheduled in comparison to last year after the first week of registration, 63% international students. The ratio of international and domestic students put a further demand on professional development for faculty in their dramatically changed classroom. The number of new sections has put demand on the need for more qualified faculty. Several searches for more qualified faculty are underway. The risk management focus for this year should be support for new faculty. Since 2017, we have hired 23 NR1, 27 NR2, and 20 Regular positions. The addition of 70 new faculty increased the need for orientation, mentoring and professional development. Both pressures highlight the

## School of Business cont'd

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importance of the quality of the education being delivered and the continued retention of qualified faculty .

- Interim Associate Dean, Marsha D'Angelo, is currently conducting over 35 faculty reviews with non-regular type 1 and probationary Faculty. She is conducting focus groups of new Faculty to learn more about where the SoB needs to focus their support for new educators. Marsha's role will result in a report at the end of her 6-month interim role, with recommendations focused on improving support, mentoring and coaching of SoB Faculty.

### Community Engagement:

- Jamie Mah, Marketing faculty, was a judge in the Small Business Awards Best Marketer of the Year category.
- On Jan 12, Accounting Instructor, Anita Braaksma along with the Surrey Learning Centre hosted the first ever "Monopoly Extravaganza" event. The event was open to all introductory accounting students as an opportunity to put accounting concepts into practice in a fun fast-paced application, meet other students at the same level and be introduced to the Learning Centre services. Although beneficial for all accounting students, the event's timing, at the beginning of the semester, links it directly to fundamental learning outcomes in the introductory courses. Anita was also invited to participate as a judge at the "Beyond Business" competition held this year on Jan 24 at Burnaby Central Secondary School. This annual full-day student-organized event drew teams of up to 10 students from five high schools north of the Fraser to compete in an exciting "dragon den"-styled product development/pitch in the morning and a case competition in the afternoon.
- John Sheppard, Accounting Faculty, is working with Larissa Petrillo, Anthropology and Certificate of Non-Profit Faculty of the Faculty of Arts to conduct research on the new Canadian's usage of libraries in Richmond.
- Valerie Warren hosted a Round Table discussion at the Wiley Ed Tech Conference with the focus of bringing an audit to life in the classroom. The session involved presenting a new Excel tool that creates various audit working papers Instructors can provide students to prepare. The benefit is that each student gets a different set of working papers thereby eliminating the ability for students to copy, which has been a key challenge for all audit practice sets.

### Recognition:

- In an attempt to stretch PD dollars to meet the requirements of Faculty with the CPA designation, the Accounting Department PD sub-committee pooled their funding and brought in a guest speaker during February's reading break to meet the CPA BC four-hour mandatory ethics workshop requirement. Taking advantage of

economies of scale, CPAs (within KPU's Finance Department) were also invited and several were able to attend.

- Marsha D'Angelo, Interim Associate Dean and Faculty in Applied Communications and Public Relations, is a judge for Region 7-ACBSP Nominees for "Outstanding Teaching".
- Dr. Mandeep Pannu, CSIT faculty, has received a \$25,000 engage grant from NSERC. The proposal was submitted collaboratively with Dr. Deborah Henderson and Eleos Robotics Inc., under the title: "Plant recognition for robotic crop weed elimination technology."
- Dr. Pannu has also been elected the Chair of the IEEE Vancouver Joint Computing Chapter. The IEEE Vancouver Joint Computing Chapter supports various activities related to computer engineering and computer science in the Lower Mainland of British Columbia. The chapter serves all IEEE members in the area, and in particular the members of the IEEE Computer Society and the IEEE Computational Intelligence Society. The Chapter organizes lectures, tutorials, workshops, industrial tours, and social events. This includes co-organizing events with various academic and industry organizations, and societies with common interests.
- On Feb 26, "[The History and Impact of Bitcoin, Cryptocurrency and Blockchain](#)" presentation and discussion on the future impact and global businesses was held at the KPU Surrey Conference Center. The event was organized by Richard Simon, Marketing Faculty. Guest speakers included: Chase Cedar, KOI Research group, Mike Kitt and Kerinan Wright from HoneyBadger. Over 100 people attended the event. A quote sent to Richard Simon after the event stated: "It was an extremely professional event, and very informative. I plan on connecting with Chase, Mike, and Keirnan. There is definitely value for our student body in learning about this new and amazing financial frontier." Ralph Ferens, Business Management, SoB.

### Employee Engagement:

- SoB sent four Faculty to "A Conversation with the Former US First Lady, Michele Obama's, on February 15 at Queen Elizabeth Theatre in Vancouver. Valerie Warren, Accounting, Lesley McCannell, Human Resources and Business, Marsha D'Angelo, Interim Associate Dean and Applied Communications, and Amanda Bickell, Marketing attended together. The group agreed their experience was "mind blowing" and enjoyed the opportunity to connect with each other for the afternoon.

# Student Services

## Programs, Policies and Initiatives:

### MAP (My Action Plan)

En route to complete implementation, DegreeWorks will now be known as “MAP,” short for “My Action Plan”. Students will use this tool to MAP their route to graduation at KPU. The project has made significant progress over the last two months and the graduation audit functionality is now available to Academic Advisors to access in advising appointments with students. Advisors are becoming better familiarized with its functionality while providing continuous feedback to the implementation team, in preparation for the full launch to students later this Spring.

### KPU gains another electronic transcript trading partner

EducationPlannerBC allows all BC public post-secondary institutions to participate in its transcript exchange service. KPU is an early and active participant in this initiative, exchanging electronic transcripts between Capilano University, Douglas College, Langara College, SFU, UBC, UFV and now VIU. Other BC PSIs are in the planning and testing phase of this important initiative to support student mobility across the Province.

## Students:

### 2018 Career Fairs

Career Services partnered with the School of Horticulture to host the annual "Branching Out" Career Fair as well as attended the Brewing Career Fair, both at KPU Langley. Each event provided networking opportunities for students and employers. Career Services is currently preparing for the Annual KPU Career Day, to take place March 14<sup>th</sup> and 15<sup>th</sup> at KPU Surrey and KPU Richmond.

### Volunteers

So far in 2017, 563 KPU students have registered and participated in volunteer activities. Already this year, 164 student volunteers have contributed over 1400 hours to campus events such as the World Interfaith Harmony Week, New Student Orientation, and Open House, as well as facilitating interview-skill development sessions with soon to be graduates at Tamanawis Secondary School and students in KPU's Academic Programs for People with Disabilities.

### Co-op Placements

This semester, 128 KPU students have secured co-op placements. New employers to Co-operative Education include: Remax Canada, SecuriWorld Canada, BC Ministry of Labour - Employment Standards Branch, and Discover Surrey.

### Multi-Faith Centre

This year marked the fourth annual celebration of the United Nations World Interfaith Harmony Week, led by the KPU Multi-Faith Centre with 135 students in attendance over 5 days of events. This year's theme, Paths to Peace, was a call to share

experiences or personal narrative. Submissions took the form of poetry, art, music, and other creative expressions, and were exhibited over the week at KPU Richmond and Surrey. MFC Chaplain Marty Shoemaker spoke at Dr. Piquan Lee's philosophy class on Secular Humanism in the Axial Age. Chaplains Jennifer Roosma and Dena Nicolai hosted a dialogue on the Israeli/Palestine Reconciliation at the Brown Bags and Beliefs lunch that same week.

## Community Engagement:

Co-operative Education instructor, Melissa Drury, presented at the Environmental Protection Technology Information Session for prospective students.

The Multi-Faith Centre partnered with the Surrey Inter-faith Council to co-host a 16-kilometre interfaith pilgrim-age across the city to pay respects at a number of sacred centres.

Vice Provost Students & Dean of Educational Support and Development, Jane Fee attended the following:

- Annual Trades and Technology Awards Ceremony
- Student Housing Partnership Forum for BC's Public post-Secondary Sector

University Registrar, Zena Mitchell hosted the spring meeting of the BC Registrar's Association (BCRA) at KPU Richmond. Registrars from across the province came together for important discussions regarding:

- the provincial EducationPlannerBC initiative,
- BC's gender nomenclature project,
- updates from TranscriptsBC,
- the Association of Registrars of the Universities and Colleges of Canada (ARUCC) Groningen & Student Mobility Project; and
- new research projects underway at the BC Council on Admissions and Transfer (BCCAT).

The day ended with a tour of KPU's new Wilson School of Design to view both our new facility and some of the important work that students are currently engaged in as part of their design studies at KPU.

Senior Director Student Affairs, Joshua Mitchell attended the

- Annual Trades and Technology Awards Ceremony
- Student Housing Partnership Forum for BC's Public post-Secondary Sector
- CACEE Canada West Conference – Preparing Students for the Future World of Work

Director Student Success, Laura Vail and Confidential Assistant, Fiona Czeschel attended the Annual NASPA Conference for North American Student Affairs Professionals

Theresa Voorsluys and Michele Mathysen, Coordinators for Service Learning and Career Services attended the BC Career Development Association conference in Vancouver.

## Spotlighting some of KPU's Music Program celebrated alumni . . .

Kevin Davey began his education at Kwantlen in 1995 and remained a student there for two years, finishing in 1997. He received his Certificate in Music and completed the first year of the diploma program. He gathered enough English and Psych Courses, along with the credits earned from the Kwantlen Music program that Kevin was able to transfer directly into the 3<sup>rd</sup> year of the Music Therapy program at Capilano University. He completed his Bachelors of Music Therapy degree at Capilano in 2000 and began his career as a Music Therapist. He started in the field with a private practice working with young adults and children with developmental delays. Before long, he was offered a position with Fraser Health working at Heritage Village Residential Care, as well as at the Bradley Centre of Chilliwack General Hospital focusing on seniors with complex care needs. He later went on to earn his Master's in Recreation Therapy through the Indiana University and is now the Coordinator of the Recreation Department at Heritage Village.

Kevin is very fortunate to make his living as a musician with his wife and two children in Abbotsford. In his spare time, he also plays in the Vancouver Beatles tribute band, The Fab Fourever, as John Lennon. This band covers the entire career of the Beatles beginning with the Sullivan era music, through the touring years, into Sgt. Pepper era music and ending with the Songs of Abbey Road and Let It Be. They tour Western Canada playing shows to crowds of Beatles fans. The band has also travelled to Hong Kong and was selected as the Canadian representatives in the Beatle Week Festival in Liverpool, England, having the opportunity to play in the famous Cavern Club, as



well as other well-known Beatles related venues. Kevin looks fondly back on his days at Kwantlen and credits the Music Program for his success as a Music Therapist and working musician. It was the training he received at KPU that laid the foundation for his continued schooling, helping him achieve his career as a Music Therapist and honing his skills as a musician.



Megan Evans serves as the Assistant Principal Horn with the Edmonton Symphony Orchestra. Her career has taken her across North America to perform with a wide range of ensembles including l'Orchestre Symphonique du Montreal, the Windsor Symphony, the Thunder Bay Symphony, the Niagara Symphony, the Alberta Baroque ensemble, the Aspen Festival Orchestra and the Colorado Music Festival. Additionally, she has appeared as a featured soloist with the Edmonton Symphony Orchestra and the Alberta Baroque Ensemble on several occasions. In 2017, she presented the world premiere of a

newly commissioned double concerto for two horns by John McPherson, the Edmonton Symphony composer in residence.

As a chamber musician Megan has recorded with notable national and international musicians, including *All Star Brass Live* from the 2014 Banff Summer Music Festival. She can also be heard live in concert with the Bok Brass quintet. This ensemble presents regular concerts in Edmonton, performing at special events and convocations, as well as inspires the next generation of musicians with their educational shows in schools throughout Alberta. The Bok Brass are also notable for their performances during both indoor and outdoor festivities, that latter being a daring feat for musicians in Edmonton's winters!

In the summer months, Megan has participated in several prestigious music programs. These include a continuing engagement with the Colorado Music Festival, and several seasons with both the Aspen Music Festival and Brott Music Festival (Hamilton, Ontario). In addition to performing at these festivals, Megan spends her summer training for her newest hobby, triathlons.

Ms. Evans obtained her Bachelor's and Master's of Music from the Schulich School of Music at McGill University, where she studied with Denys Derome (Associate Principal Horn of l'OSM), and John Zirbel (Principal Horn of l'OSM). Her music studies began with a two-year diploma program at Kwantlen University in Langley B.C. It was here, under the guidance of horn player and conductor Wayne Jeffrey, that her love of music was nurtured and given the foundation to grow into a rewarding career. As a teacher herself, Megan currently maintains an active studio of students in both French Horn and Trumpet.

# Teaching & Learning

## TEACHING & LEARNING

### Upcoming Events & Opportunities for KPU Community Members:

- *Developing Reflective Thinking and Communication: Classroom Strategies for Faculty* (Mar 15 & Apr 12, Surrey & Richmond respectively). Facilitated by Gina Buchanan, Teaching & Learning Commons and Christina Page, The Learning Centre, this session provides instructors with strategies to support the development of reflective thinking in their students. [Info & registration](#)
- *Diversity 101: Techniques, tools and tips for creating welcoming and inclusive classrooms* (Mar 26-29, Richmond, Cloverdale, Surrey & Langley respectively). Delivered by Gina Buchanan, Teaching & Learning Commons, this workshop provides participants with the tools to enhance the engagement of a diverse group of students and create a welcoming and inclusive classroom. [Info & registration](#)
- *Conversations about Accommodations – Group Work* (Apr 10-11, Langley, Cloverdale, Richmond & Surrey respectively). Facilitated by Gina Buchanan, Teaching & Learning Commons and Ruth Fraser, Services for Students with Disabilities, this session touches on common questions around students using accommodations for group work. Participants will be provided the opportunity to share stories and have their questions answered. [Info & registration](#)
- *Assessment 101: More than multiple choice - Exploring assignment alternatives to assessment* (Apr 23-26, Richmond, Surrey, Langley & Cloverdale respectively). Delivered by Gina Buchanan, Teaching & Learning Commons, this workshop explains the connection between outcomes and assessments and provides participants with the tools to create alternative assessment strategies. [Info & registration](#)
- *2018 Teaching, Learning, Scholarship & Research Symposium: Collaborate, Create & Connect* (May 2-4, Surrey & Other Venues) Co-sponsored by the Office of Research & Scholarship and Teaching & Learning Commons, join us from May 2 to 4 for workshops, field trips, poster presentations, roundtable discussions and more! Dr. Jo-Ann Archibald, KPU Honorary Degree recipient, keynote on May 2. Registration opens mid-March! [Info](#)

### Past Events & Opportunities for KPU Community Members

- *Conversations about Accommodations – Audio Recording in the Classroom* (Mar 6, Langley, Surrey & Richmond respectively). Facilitated by Gina Buchanan, Teaching & Learning Commons and Ruth Fraser, Services for Students with Disabilities, this session touched on common questions around audio recording in the classroom. Participants were given the opportunity to share stories and have their questions answered.
- *What's New in Moodle 3.4?* (Mar 5-9, Tech, Richmond, Online, Surrey & Langley respectively -- 6, 12, 22, 6 & 6 attendees respectively). Hosted by the Learning Technology team, this "sneak preview" of Moodle 3.4 showed attendees new features and improvements, including a new base theme making Moodle more mobile friendly.
- *Disability Services Pop Up Session* (Mar 1-2, Langley, Richmond & Surrey respectively). Facilitated by Ruth Fraser, Services for Students with Disabilities, the Disability Services team and Gina Buchanan, Teaching & Learning Commons, this session was an opportunity for faculty and staff to learn more about Disability Services, share thoughts and ideas and help shape plans for the future.
- *Engagement 101: Techniques, tools & tips to enhance student engagement* (February 19-22, Surrey, Tech, Richmond and Langley respectively). As part of the Instructional Bootcamp series and facilitated by Gina Buchanan, Teaching & Learning Commons, this interactive session provided participants with an opportunity to explore common characteristics associated with millennial learners, discuss select research on student engagement in learning.
- *Conversations about Accommodations – Test Accommodations* (Feb 19, 21 & 22, Surrey, Richmond and Langley respectively). Facilitated by Gina Buchanan, Teaching & Learning Commons and Ruth Fraser, Services for Students with Disabilities, this session touched on common questions around test accommodations for students. Participants were given the opportunity to share stories and have their questions answered.
- *K-12 Curriculum Transformation* (Feb 16, Surrey, 73 registrants) Co-hosted by the Offices of the Associate Vice President, Academic & Vice-Provost Teaching & Learning, KPU faculty and staff were invited to participate in this interactive and hands-on session. Various speakers and facilitators attended from the Ministry, West Vancouver, Vancouver and Surrey school districts. Participants engaged in topics including what curriculum transformation means and new ways of teaching, learning and demonstrating learning.
- *Creating and Supporting Culturally Diverse and Inclusive Student Teams* (Feb 14, Surrey, 13 attendees) Facilitated by Lesley McCannell and Marla McMullen, School of Business and Gina Buchanan, Teaching & Learning Commons, this session explored how culture influences teamwork and provided strategies for instructors to build successful and inclusive teams.
- *Learning Technology Tinker Faire* (February 14, Surrey, 20 attendees) The Learning Technology team hosted a show-and-tell of cool tech tools presented by KPU faculty. Participants joined fellow colleagues in learning about 12 different tools being used in the classroom. Photos and handouts from this event can be found on the Learning Technology [Community of Practice](#) site (No Moodle

## Teaching and Learning cont'd

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account? Access by clicking the "Guest Access" button). Thank you to all 11 presenters for a successful event!

- *Learning with ePortfolios* (Jan 30-31, Surrey, 4 participants) Facilitated by Lesley McCannell, Teaching & Learning Commons Faculty Associate and faculty member in the School of Business, this two day hands-on workshop guided faculty through the development of their own eportfolio and through the process of introducing eportfolio learning to their students.

### Vice Provost, Teaching & Learning Activities

- Jan 29 Digital Badges Stakeholder Planning Meeting. Chair.
- Jan 30 Graduate Studies Program Presentations by Universities. Attendee.
- Feb 1 Faculty of Trades and Technology Awards Ceremony. Attendee.
- Feb 4-6 Review of a Canadian teaching & learning centre. Invited Reviewer.
- Feb 8 Graduate Studies Program Presentations. Attendee.
- Feb 9 The Future of Teaching and Learning in Higher Education. Attendee & Panelist.
- Feb 14 Council of Vice-Provosts and Associate Vice-Presidents, T&L Annual Meeting. Participant.
- Feb 16 K-12 Curriculum Transformation. Host & Participant.
- Feb 20-22 Review of a Canadian teaching & learning centre. Invited Reviewer.
- Feb 26 Teaching, Learning, Scholarship & Research Symposium Planning Committee Meeting. Chair.
- Mar 12 Acetate Transition Working Group Meeting. Chair.

### Highlight of current priorities

- KPU's 2<sup>nd</sup> Teaching, Learning, Scholarship & Research Symposium.
- Technologies & tools for KPU educators with IT (acetate replacement, Zoom, etc.)
- Faculty Orientation for new faculty and related handbook.
- Faculty performance guide: training and resources development for late summer/fall.
- Mentorship program and internationalization support with Business & Arts (pilots).
- Restructuring Learning Technology and finalizing other JDs for the Teaching & Learning Commons.
- New course evaluation project with IAP.
- Badges and Lynda.com proposals to Executive.

### Educational Development

Gina Buchanan, Senior Manager of Educational Development:

- Delivered the first topic, *Engagement 101*, of the Faculty Bootcamp series. Formed a partnership with Ruth Fraser,

Director of Services for Students with Disabilities.

- Co-facilitated the *Creating and Supporting Culturally Diverse and Inclusive Student Teams* with Business faculty.
- Provided consultation on MAMT outlines and curriculum and the Fashion and Fashion Technology teams.
- Joined the Faculty Learning Community on Open Education Practices.
- Collaborated with Christian Page, the Learning Centre on development of a faculty workshop on reflective tools.
- Met with Trades and Technology faculty regarding proposal submissions for the Symposium.
- Completed planning and participated in Pop-Up Presentation on Services for Students with Disabilities.
- Met with three of the Teaching Fellows to identify opportunities for collaboration.

### Learning Technology:

- *Digital Badge Stakeholder Group* - A badge (micro-credentialing) stakeholder group was formed and met on Jan 29 to discuss a digital badge plan for the University. Topics discussed included the purpose and benefits of badges, gaps and challenges that badges would address and steps to ensure badge initiatives are aligned.
- *Moodle Upgrade*. Moodle will be upgraded to version 3.4 between the 2018 Spring and Summer semesters. The upgrade is proceeding as scheduled with the following updates:
  - \* User testing was completed with the Steering Committee on Jan 31.
  - \* The Learning Technology team is working with an external contractor on new theme development.
  - \* Information sessions, *What's New in Moodle 3.4?*, occurred the week of Mar 5 at all four campuses.
  - \* The development site is expected to be upgraded by mid-March. The main courses site will be upgraded between Apr 30 and May 3 (tentative dates).

### Teaching Fellows:

**K-12 Transformation:** Dr. David Burns

- Participated in Vision 2023 event, *The Future of Teaching and Learning in Higher Education*, as a panelist.
- Met with representatives from Delta Schools and North Delta Secondary to solidify career capstone pilot project.
- Participated in planning group and completed MC duties at the *K-12 Curriculum Transformation* event.
- Delivered a session, alongside student assistant Anya Goldin, on the K-16 shift for the Department of English Language Studies.

## Teaching and Learning cont'd

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### **K-12 Transformation:** Dr. Nancy Norman

- Participated in planning group for *K-12 Curriculum Transformation* event held on Feb 16.
- Planned a successful pilot field trip involving KPU's Physics department and Enver Creek Secondary School.
- Establishing ongoing field trips for KPU faculty to visit local high school classrooms.

### **Learning Environments:** Leeann Waddington

- Presented to the Faculty of Health on Feb 16 on blended learning basics.
- Working with MAMT team on course outline preparation and delivery planning.
- Wrote a blog post for the Commons on *A New Generation of Learners...How do we Teach Them?*

### **Experiential Learning:** Dr. Farhad Dastur

- Presented at a Faculty of Arts Annual General Meeting and to the Bachelor of Science in Nursing, Advanced Entry program on "Online learning + experiential learning".
- Created the KPU Virtual Reality/Augmented Reality Early Adopters Group with the first meeting on Feb 23.

### **Faculty Associate:**

#### **ePortfolios:** Lesley McCannell

- Conducted a two-part *Learning with ePortfolios* workshop on Jan 30 and 31.
- Provided training for The Learning Centre tutors on how to deliver a Mahara Bootcamp.
- Consulted with four Faculty members to help them design ePortfolio assignments for their courses.
- Delivered an ePortfolio session to the Education Assistant Program department, an in-class orientation session for the Nursing program and designed and delivered two different ePortfolio workshops for the Faculty of Health.
- Delivered four classroom sessions to support Faculty using ePortfolios for the first time.

## **RESEARCH**

### **Researcher, Grant & Funding Activities:**

- Paul Adams, faculty member in the Biology department, was awarded \$400,000 of funding for his project titled, *Genomic and Metabolomic Approaches to Improve Farming and Human Health*, from the Canada Foundation for Innovation (CFI). He is now seeking matching funding from the B.C. Knowledge Development Fund.
- The Faculty Professional Development Fund Committee recommended 24 0.6% Faculty Professional Development Fund application awards totaling \$106,595.00. A total of approximately \$329,700.00 is available for this fiscal year. The Office of Research & Scholarship received 28 applications, representing a total funding request of \$210,279.00.
- The deadline for Katalyst Research Grant applications was Feb 14. Applications were reviewed by the Adjudication Committee on Mar 9.

### **Teaching, Learning, Scholarship & Research 2018 Symposium**

- Submitted proposals have now been reviewed by the Symposium Planning Committee and applicants have been informed. Registration for the Symposium will open mid-March.

### **Research Ethics Board**

- The REB Coordinator identified the importance of a central data management plan for KPU, as this will soon be required by the PRE Secretariat. To address this imminent need, a meeting was organized comprised of the REB Chair, Interim AVPR, KPU librarians and two KPU researchers whose research involves accessing secondary data. Decision and resourcing pending the incoming AVPR.
- The REB met twice this year and selected 3 new members to join the board from a total of ten applications received, 3 current members applied to stay on the board.
- The board is in the process of selecting a Community member from two candidates that applied, information meetings were held the week of Mar 5, the final selection would be done at the Mar 23 meeting.
- The board continues to review REB applications and advise on ethical issues.

### **Interim, AVP Research Activities**

Mar 9 Katalyst Research Grant Committee Meeting. Chair.

## KPU Trades to offer tankless water heater training

On-demand water heaters are the next hot home appliance.

Popular in Europe for years, tankless water heaters are becoming steadily more prevalent in North American homes and commercial spaces, as is the demand for installation and maintenance. To meet this growing industry need, Kwantlen Polytechnic University (KPU) will soon be offering technician training for the energy and space-saving appliances, thanks to a generous donation from a global leader in gas appliance manufacturing [Rinnai American Corporation](#).

“This is definitely the newer technology side of the trade,” said plumbing/piping instructor Sven Rohde. “At KPU, we pride ourselves on being able to provide our students with industry-grade cutting-edge technology, and Rinnai is one of the most respected brands in our field. This is really exciting for our students.”

Rinnai supplied KPU’s Faculty of Trades and Technology with five tankless water heaters, also known as hot water on-demand, valued at over \$15,000. The corporation also provided instructor training at its headquarters in Georgia for both Rohde and appliance service technology instructor Tom Westgate.

According to Westgate, the industry partnership is mutually beneficial, as Rinnai is looking for technicians trained to service their water heaters, “We’re all pretty happy to collaborate because it means more well-trained men and women in the field properly servicing these technically advanced products.”

The on-demand water heaters are already installed in the plumbing/piping lab at the KPU Tech campus in Cloverdale and will be part of the plumbing/piping and appliance service technology programs for fall 2018.

“The inter-program collaboration between KPU’s plumbing and appliance repair augments both programs’ training with innovative technology,” said Dean of the Faculty of Trades and Technology Dr. David Florkowski. “Plumbers and gasfitters will have the expertise to install the heating equipment while appliance service technicians will know how to repair and



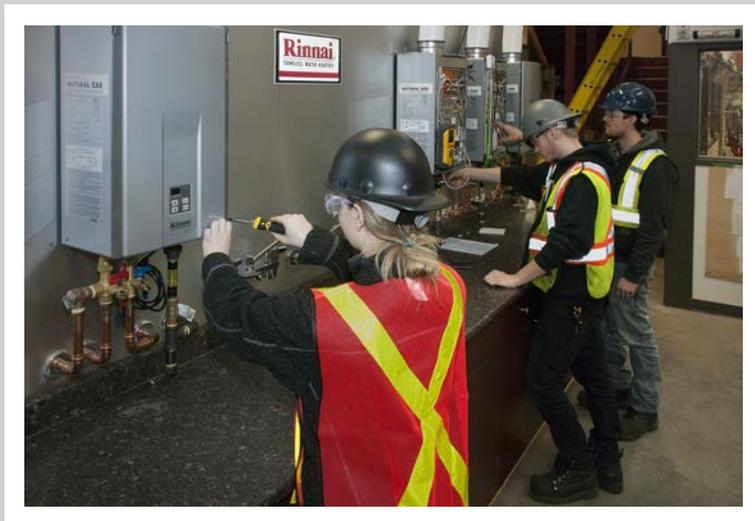
trouble shoot an already installed system. Rinnai’s donation moves KPU Tech in a new and innovative direction with regards to the technology being taught and the collaborative manner in which instruction is planned.”

In addition, Rinnai will also provide local support and trainers to assist with product knowledge and demonstrations, as well as ongoing online training.

“At Rinnai, we are fiercely committed to delivering nothing less than our absolute best,” said Dan Noel, Rinnai Western Canada regional sales manager. “Our passion for constant improvement drives us to create incredibly innovative water heating and home heating gas appliances for both residential and commercial applications. This is why Rinnai is extremely excited to be able to contribute to growing the skill level of KPU students interested in the quickly evolving technologies in the plumbing and heating markets.”

For more information on KPU’s plumbing/piping and appliance service technology programs, visit [kpu.ca/trades/](http://kpu.ca/trades/).

*Story by Tatiana Tomljanovic*



# Trades and Technology

## Students:

- Farrier students spent a busy morning on March 3<sup>rd</sup> demonstrating their knowledge and skills to a large group of Pony Club members and their parents. This is an annual event for the program with the Pony Clubs of the Fraser Valley.
- The last weekend of the month students of the Farrier program will volunteer at the Canadian Horseshoeing Championships at Heritage Park in Chilliwack B.C. This is a great opportunity for students to make connections with some of the best farriers across Canada and the United States. Program Assistant, Aaron Maida will also be competing.

## New Programs, Policies and Initiatives:

### Tankless Water Heater Training at KPU Tech

Tankless water heaters, also known as hot water on-demand, are becoming increasingly more prevalent as is the demand for skilled men and women needed for the installation and maintenance of these technically advanced products. Through a generous donation from Rinnai American Corporation, five tankless water heaters have been installed at KPU Tech and will be part of the Plumbing/Piping and Appliance Service Technology programs this fall. The inter-program collaboration augments both programs' training with innovative technology.

Rinnai's donation and ongoing training and support will contribute to the growing skill level of KPU students interested in the quickly evolving technologies in the plumbing and heating markets.

## Community Engagement

With assistance from dedicated volunteer teams of Regional Coordinating Committees, Skills BC hosted annual Regional Competitions in communities around the province. On March 2, KPU Tech once again had the honour of hosting the Lower Fraser Valley competitions. There was a great turn out with students from grades 6 to 12 showcasing their talents in the

skilled trades and technologies. Secondary grades competed in a variety of skills; here at KPU Tech we had students competing in Automotive Servicing, Architectural CADD, Mechanical CADD and Welding. Students in the lower grades competed in a series of Junior Skills Competitions highlighting their skill level. These were demonstrated with the ever popular Spaghetti Bridge Building competition and the Sumo Robot competition.

Winners in each competition were awarded gold, silver or bronze medals, with the majority of the gold medal recipients qualifying to compete in the Annual Provincial Competition being held April 18, 2018 at Tradex in Abbotsford.

Gold medal winners for the secondary students were:

- Automotive Servicing – Julia Lacasse, South Delta Secondary
- Architectural CADD – Jeremy Law, Guildford Park Secondary
- Mechanical CADD – Dylan Moryski, Clayton Heights Secondary
- Welding – Damon Allen, Fraser Heights Secondary.

## Recognition:

At the annual American Farriers Association convention in Reno NV, Farrier Instructor, Gerard Laverty was recognized by his peers and awarded the J. Scott Simpson award for Outstanding Educator of the year. This is the first time the Farrier program at KPU has been recognized this way. Usually these awards go to one of the many schools based in the United States.



## Alignment with VISION 2018 Strategic Plan:

### Relevance

*Strategy: KPU is a well-managed, integrated, and transparent organization that supports learning.*

- Cite Sesh - Throughout February, Librarian Kelsey Chaban trialed select one-on-one citation sessions with students, called 'Cite Sesh.' The goal of the program was to discover whether a one-on-one interaction with a student would fulfill student need and create opportunities for librarians to engage with students, as well as to provide students with the resources they need to be successful at creating citations. The few conducted sessions were received positively, and provided the opportunity for a librarian to be "on the ground" and have a conversation with the student. There were challenges and questions, however, in raising awareness of the sessions and integrating such a service in our current reference model. Kelsey is investigating the feasibility of continuing the service.
  - Open for business: Pressbooks, OJS, Open Ed Week, Open Collections - KPU Library has for years considered open access and open resources a priority. This year has seen the library embed Open Education even deeper into their services and practices. Two librarians, Caroline Daniels and Karen Meijer-Kline were successful in attaining an internal OER grant to help them mount a Pressbooks conversion service within the library. The objective is to work with faculty to shift their open writing into a publishable web ready book that is easily distributed at no cost to students, and could be considered for inclusion in the BCcampus open textbook library. The Library has similarly released an instance of the Open Journal System (OJS) allowing faculty to publish journals, both for professional use and within the classroom to feature student work.
  - KPU librarians were part of the organizing team that celebrated Open Education week in a big way! Sixty participants from across the province gathered at the KPU Richmond's Melville Centre for Dialogue on March 6 for a day of Open Ed inspiration titled "Open in Action". Sessions were held on: Student perspectives on Open Education; Understanding Indigenous Practice in Open; Launching Canada's first Zed Cred programs; Developing in-house OER training; and, Open Ed In Your Practice.
  - And finally Caroline Daniels travelled to Toronto to speak at the Ontario Library Conference to speak on the KPU library's role in open education and open collections. She presented along with representatives from eCampus Ontario and OurDigitalWorld Ontario.
- Strategy: The impact of KPU's community engagement has doubled by 2018*
- Out in the community - On January 30, Kelsey Chaban met with Richmond Public Library's Kristen Lemay to discuss potential ways to partner and connect between our two library systems. The meeting resulted in creating a positive foundation for an ongoing relationship with RPL and their community; Kelsey has committed to conducting a program at RPL in August 2018. On February 6, Librarians Lisa Hubick and Kelsey Chaban visited a grade 12 Justice Studies class at North Delta Secondary School to teach the students research skills that will help them transition to a post-secondary environment. Students were introduced to research strategies, the importance of academic honesty, and citation methods. The session was interactive and informative and designed to help students be successful in their first year.
  - Seed Swap - On March 10<sup>th</sup>, on the Langley campus, the KPU Library hosted a seed swap and series of workshops with several vendors including the BC Eco-Seed Co-op. It provided the community an opportunity to either bring some seeds to donate to the [KPU Seed Library](#) or take some home or both! Over 55 borrowers took seeds from the seed library and many brought in donations ranging from popping corn to squash to heirloom tomatoes. The workshops included seed saving and an introduction to backyard edible gardening and many attended with several staying on to get more information. The Library issued several new community borrower cards as a direct result of promoting the Library's horticultural collection along with the seed library. We highlighted a sample of seed-saving titles, vegetable gardening, and food security items and the community genuinely seems thrilled when they learn they can borrow materials from KPU.
  - Pink Shirt Day - Library employees from all 4 campuses participated in the Pink Shirt Day observation on February 28. Several ordered and wore the "Nice Needs No Filter" shirts while others scoured their closets to wear pink, blue, purple, orange, or rainbow shirts in support.

# Wilson School of Design

- Thanks go to Program Assistants: Alia Ahmed, Sam Stringer, Debbie Johnstone-Bjerke, Radka Quigley, Cheri Rockwell; Administrative Assistant Gail Emanuels; and Communications and Events Coordinator, Gabrielle Durning, for their ongoing assistance in compiling, organizing, and submitting the many items of note for these Board Reports. Their efforts make it possible to recognize the many positive and enriching educational and industry activities the Wilson School of Design is engaged in.

## Students:

- Four third-year students of the Graphic Design for Marketing program participated in the Skills Canada BC Regional Competition as judges for the Graphic Design activity. Sandy Quach, Patrick Jun Tambogon, Allyson Dam, and Rebecca Delarue-Riffel provided critique to high school students and aided in the final decision-making of the competition's winners for this particular activity.
- Under the guidance of Iryna Karaush, faculty member in Product Design, five first year students started the second phase of "Resilient Links", a project funded through a Katalyst grant. They will be designing an exhibition that will introduce food innovation through interactions and social interventions.
- All students of the Interior Design degree program (years 1 through 4) took part in a January Start Up in the brand new Wilson School of Design building. To get students acclimated to their new setting and to kick off the year, students focused first on a scavenger hunt where students learned to "occupy" the building to better understand its intricacies. Part of the hunt included finding key faculty areas, collaboration zones, technical work areas, food prep stations, and finally the best views (this was expressed using a Haiku).
- The following Lunch and Learn opportunities, primarily organized by fourth-year interior design students in order to mentor and support students from the first to third years of the program, took place in February:
  - \* Principles of Optical Control for Lighting – Students to understand the role OPTICS play in distribution of light to create desired lighting effects. Review of the available kit which simplifies the 3D light distribution of any lamp into a 2D plane. Students learned to demo brightness, diffusion, reflection, and refraction utilizing the pack and go kit.
  - \* Soups & Stocks – Students learn the art of cooking healthy and fast on a tight budget. Given the pressure of student life and budgetary restraints, Marlis Joller taught students the basic principles of soup making, stock making, tips and tricks, and options for planning/freezing.

- Fashion & Technology faculty member, Michael Pope, and student, Sandy Escalante, provided one hour information sessions on mood boards for Technical Apparel students.

## Community Engagement:

All Design programs intersect with their external professional communities and industry on an ongoing basis. Over the past two months:

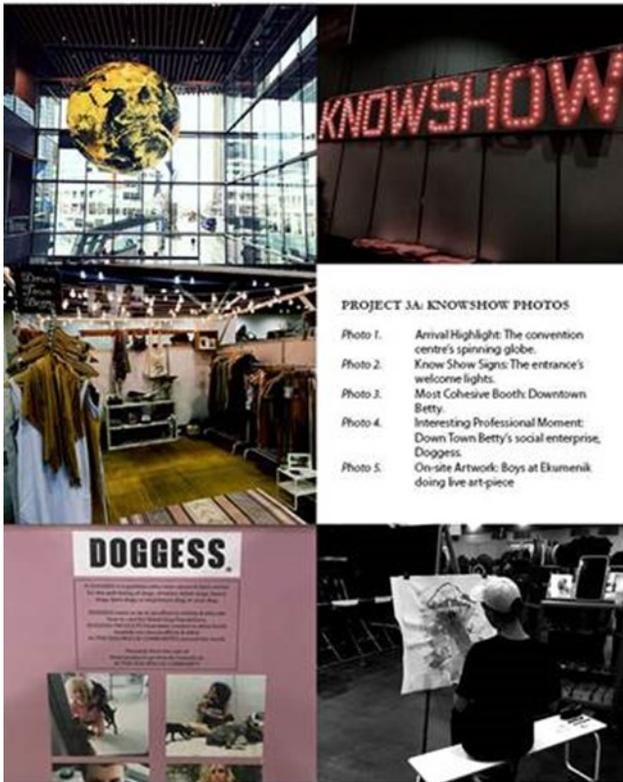
- Through collaboration with the City of Richmond, Richmond Fire & Rescue, and Touchstone Family Association, third-year volunteer students from Graphic Design for Marketing had the opportunity to work with a real client to resolve a real problem. The challenge for students was to re-design an infographic that effectively communicated how to properly and effectively utilize 911 services. It required considerations for multiple languages as well as demographic and cultural differences. The re-designed infographic was presented to the client on February 28, along with an expanded communications plan to extend educational opportunities and encourage proper usage of 911 services. The design solution was extremely well received. Richmond Fire & Rescue intends to implement all proposed solutions. It will be presented by Richmond Fire & Rescue at 911 Awareness Week in mid-April.



## Wilson School of Design cont'd

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- Lululemon posted about the new practicum students in their internal newsletter (see posting at end of report).
- Jennifer Wouldzie, Fashion Marketing alumni, gave a presentation to the students discussing her career path since leaving KPU. Jennifer is a Team Field Lead for a global apparel company called PVH, a company that had \$8.2 billion in revenue in 2016.
- Jaymes Williams, alumni and Designer at Arbutus Medical, participated as an industry expert in guest critiques for fourth-year Product Design projects.
- Fourth year Fashion + Technology students have been meeting with industry partners and guest speakers in their 4211 Professional Promotion class. Tracey Pincott, Fashion Show Producer, had an initial meet and greet session for the fashion show production. The students' runway vision board was handed to her and the logistics and requests for the fashion show were discussed.
- Shaina Kendrick, the Product Education Manager at lululemon and Fashion Marketing alumnus, met with students to share how she pursued her career path and how to approach different markets and customers.
- As part of their Passive Warming project, Product Design students participated in two site visits to further understand the context for their design: They visited:
  - \* Sea Dragon Charters in West Vancouver for field testing the Polar Burrito with students donning Santi Drysuits (realistic scenarios)
  - \* Mustang Survival to view their production line for dry suits/immersion tests and their Research and Design laboratory for testing and evaluation materials and product concepts.
- A number of accomplished industry professionals participated as guest speakers in the fourth year Graphic Design for Marketing course, Strategic Portfolio Development. They provided the opportunity for the students to lead interviews with local designers and community engagement specialists with the purpose of gaining insight regarding the industry, including entering the industry, portfolio development, and the interview process and expectations. Please see Appendix A for speakers' backgrounds:
  - \* Mark Busse – Director of TILT Curiosity Labs, HCMA Architecture + Design
  - \* Zia Somjee – Partner, ZAK (and alumnus)
  - \* Matt Warburton – Design Manager, UBC & Partner, Emdoubleyu Communications + Design
  - \* Marga Lopez – Director of Design at Vancouver Aquarium
  - \* Will Arndt – Creative Director at OpenRoad Communications
- Jasmin Dhillon, fourth year Fashion + Technology student, presented to a group of grade 9 textile studies students at Panorama Ridge Secondary School in Surrey over the KPU reading break. She was inspiring and informative for these students.
- Product Design students participated in an industry design experience with Tom Kobelt. Tom Kobelt's family company, KOBELT, has produced marine equipment for many years. He wants to update some of his products, in specific marine controls: <http://kobelt.com/products/controls>.
- The following industry members visited the third-year Product Design studio:
  - \* Ms Susan R Eaton, Geologist/Polar Explorer with Sedna Epic
  - \* Dr. Matt White, Thermophysicologist and Director of SFU Climate Chamber
- Mr. Wendel Uglene, Mustang Survival Manager of Research and Technology
- Technical Apparel students had Bryan Statham, CEO of LifeBooster, as a guest to talk about startup companies, design process, and funding strategies. Vanessa Fors, Product Manager for HellyHansen, also presented to the group.
- Guest Lecturers in the Interior Design program during January and February included:
  - \* Second year studio class visit to BYU Design to learn about multi-unit residential projects. BYU is an award-winning commercial design firm. Several KPU alumni work there, including principals Ada Bonini and Cheryl Broadhead. Ada is past IDIBC and IDC president.
  - \* Terry Harrison, retired Interior Designer; second-year guest lecture on architectural woodworking.
- Third-year practicums for Fashion & Technology are at various stages for all students. Some started early January and more began this week. We are working with our long time partners, lululemon, Arc'teryx, Manuel Mendoza, Mustang, Noctex, and Westcomb. New partners include PaperLabel, Dhalia Drive, and RYU. Site visits began February 19th.
- Fourth-year Fashion + Technology students visited KnowShow, an active and outdoor trade show selling Fall/Winter 18/19, to enhance their knowledge of the current industry and trade shows. This was the first time this group had attended and the connections made were invaluable.
- First year Fashion Marketing students also attended the KnowShow, They were tasked with networking, evaluating marketing materials for brands, and building industry contacts.



PROJECT 3A: KNOWSHOW PHOTOS

- Photo 1. Arrival Highlight: The convention centre's spinning globe.
- Photo 2. Know Show Signs: The entrance's welcome lights.
- Photo 3. Most Cohesive Booth: Downtown Betty.
- Photo 4. Interesting Professional Moment: Down Town Betty's social enterprise, Dogcess.
- Photo 5. On-site Artwork: Boys at Ekumenik doing live art-piece

Marketing Communications students took an inspirational field trip to see the acclaimed Takashi Murakami show at the Vancouver Art Gallery. In preparation for an in-depth creative session around concept development, students were exposed to Murakami's weird and wonderful exploration of "conceptual and cultural references extending from folklore to art history and popular culture".



- Site visits in the Interior Design program during January and February included:

- \* Fourth-year advanced design class visit to Equinox Fitness and Botanist Restaurant. Students delved into the design concepts and the sculpting of space for luxury fitness as well as restaurant design.
- \* Second-year studio class visit to [The Butterfly project](#) by Westbank Corp. This was the last designed project by renowned architect Bing Thom. The site visit also included a tour of the Fight for Beauty Exhibition at the Fairmont Pacific Rim.
- \* First-year site visits to Molo Design and MR Evans Trading. Molo is a design and production studio whose projects are grounded in space making and range in scale from tea sets to museums. MR Evans Trading procures a variety of engineered flooring systems, custom carpets, and industry-specific case goods.
- \* First-year site visits to Ravi Designs and Richelieu Hardware. Ravi Design is at the forefront of the soft furnishings market both locally and globally. The work includes window coverings, slipcovers, pillows, bedding, upholstery, etc. Richelieu Hardware is the leading distributor, importer, and manufacturer of specialty hardware and complementary products.

- Carley Hodgkinson and her second-year Introduction to

- As mentioned in the January 2018 update, Interior Design Faculty members Erika Balcombe and Marlis Joller brought in Manager Heather Burgess of the Purdy Pavilion at UBC to see the design solutions students came up with for their 199-bed facility. Heather was deeply impressed with the design solutions students came up with in just one day of work and refinement. Due to the shortened nature of the charrette, third-year interior design students continued to work on this project throughout January and part of February where they delved deeper into designing the ideal patient room (with a focus on dementia). Students presented their final design solutions to the following guests: Heather Burgess, Purdy Pavilion (client); Vanessa Jansen, Perkins + Will (Registered Interior Designer); Simone McLachlan, Fraser Health Authority (Registered Interior Designer/Project Manager)
- Following the Vertical Studio with the Purdy Pavilion, Jaeda Drexhage, a third year student in Interior Design, has asked to work with the Pavilion to get information regarding government funding and grants to further her own work in the health care field. Third-year instructor, Stephanie St. Loe, will work with Jaeda on grant applications to make this a reality.
- Second year studio project final presentations included guests: Divya Diaz, alumni, ID at CHIL Interior Design; Jeremy Senko, alumni, ID at BYU Design; Sabreen Grewal, alumni, ID at Maxam Design International; Kathie Lee Pugsley, alumni, ID / owner at FocusedInteriors; Shelly Penner, Principal of p+a interiors, an award-winning interior design firm for the commercial, institutional and

## Wilson School of Design cont'd

residential sectors covering both new construction and renovations, provided a second-year guest lecture on material selection /colour board presentations.

### Recognition:

- Paola Gavilanez, faculty member in Interior Design and Design Senator, completed her Master of Arts in Interdisciplinary Studies at Royal Roads in December 2017. In addition to her studies, half-time teaching, and extensive service with KPU, Paola is a practicing Registered Interior Designer who focuses on [residential, hospitality, and educational design](#). She also engages in ongoing pro bono design work for the community. We congratulate Paola on her accomplishment.
- Third-year Interior Design student, Camila Strasdas, was recently awarded a student travel stipend to attend the IALD Enlighten America conference in Seattle, Washington. The IALD (International Association of Lighting Designers) conference invites industry professionals and educational representatives from all over the world for three days of immersive networking and professional development. Students will get to network as a student team, meet with professionals, and take part in a variety of events and informative seminars. The conference will be held from Oct 11-13, 2018.

### Employee Engagement:

- The Design group participated in Pink Shirt Day with the KSA on February 28 to bring awareness to anti-bullying. A total of 15 faculty and staff participated at this year's event by purchasing and wearing the shirt to school.



- Marlis Joller, Interior Design faculty, recently became a member of IALD (International Association of Lighting Designers) and was approved for a full travel stipend to attend their annual conference on lighting and its “power to transform”. The IALD – Enlighten America conference is set to take place in Seattle from October 11-13, 2018.

- In addition, Marlis Joller has been approved to attend the KPU Amazon Field School as part of her professional development. Marlis is looking forward to immersing herself in this culture and travel as a group in this interdisciplinary approach.
- Dan Robinson and Evelyn May, faculty in the Technical Apparel program, attended the Outdoor Retailer & Snow Show in Denver, Colorado. Evelyn was a member of a panel discussion on “Trends in Education in the Outdoor Industry” hosted by Outdoor Retailer on January 26, 2018. Attendance at this event provided the opportunity to showcase this unique program and further important educational and industry contacts. One result of this opportunity was mention in @Outsidemagazine’s March Issue: “Kwantlen Polytechnic in Vancouver, British Columbia, has a strong program in performance apparel”.
- Iryna Karaush participated in a Sustainable Agriculture & Food Systems Seminar with her presentation “What has been done and what can be done through design processes to improve the relationship between people and food?”
- Paola Gavilanez lent her time at the IDIBC (Interior Designers Institute of BC) booth during BUILDDEX in mid-February. The booth represents all Registered Interior Designers and advocates for registered professionals and regulations within the industry. The group has approximately 300 current professional members.
- Faculty and students also attended various seminars and keynote presentations during Vancouver’s BUILDDEX conference and trade show.
- Wilson School of Design, with the assistance of Victor Martinez, hosted: “Femopolis, cities for women by women with women”, a presentation by Jennifer Fix, Urbanist and Planner from Dialog. The presentation focused on the role of women in the development of cities and their necessary inclusion in that process, as well as the still overwhelming disparities in gender equity in the design and urbanism professional fields. At the end of the presentation, the audience engaged in a very rich and powerful exchange, sharing experiences and tackling questions such as: How has your gender shaped your trajectory in design?; Who are the leaders in your industry?; What makes them leaders?; and How can you design with gender in mind?
- Lucie Gagné, Interior Design Coordinator, has hosted several groups including the interior design industry on tours of the new building. Visitors are impressed with the scale and openness/lighting available for students in the Wilson School of Design.
- Evelyn May participated as an exhibitor in a Careers in BPK (Biomedical Physiology and Kinesiology), hosted by the Department of Biomedical Physiology and Kinesiology at Simon Fraser University.

### Managing Risk:

Ongoing risks to mitigate for the Wilson School of Design are recruitment, conversion, and registration. As well, quality assurance, industry feedback, and curricular relevancy are critical to the long term sustainability of excellence in Design programming. To this end:

- In preparation for Portfolio Reviews, the Graphic Design for Marketing program held its annual Portfolio Workshop in January, where current and prospective applicants had the opportunity to learn more about the program's portfolio requirements and receive preliminary feedback on their in-progress work. The event saw a great increase in attendance from previous years. Overall the workshop was a success, with more than half of the attendees submitting their portfolios for the early submission deadline two weeks after the workshop.
- The Graphic Design for Marketing program was pleased to offer early portfolio reviews and interviews for the first time this year. The number of portfolio submissions received far exceeded the program's expectations. At the conclusion of the interview process, eight applicants were offered a seat recommendation to the program. The next round of portfolios reviews and interviews will be taking place in April.
- Interior Design program faculty were pleased to put out an invitation to applicants (and those considering application) to attend a January information session and portfolio preparation workshop. Some of those who attended also requested a review of their portfolios. Those who required assistance with the portfolio itself took part in a workshop to better understand design thinking and how to prepare for a design interview/portfolio review. In addition, faculty provided verbal feedback and early assessment upon request to attendees (approximately 12-14). Of those who came to the session, seven were invited back to present portfolios and be interviewed in February. Of those assessed at the early interview stage, three have been recommended for a fall seat. The remainder of applications will be reviewed in April 2018.
- David Young and John Belisle represented the Graphic Design for Marketing program at the Digital Media Youth Expo, an annual event run by the Digital Media Academy in North Vancouver. The event attracts hundreds of visitors every year and provides students and teachers the opportunity to learn more about education and employment opportunities in Digital Media. Many Lower Mainland post-secondary schools that offer programming in Digital Media, as well as notable companies in industry, are represented at the event.
- Interior Design Advisory Committee members met in February to tour the new facility and review recent surveys for industry, alumni, and students. Topics on the

agenda ranged from student resilience and how to support students with mental health and fatigue issues to discussions of post-grad studies and industry direction. The meeting was well attended and overall positive feedback to how well KPU is meeting industry standards for junior designers.

### International:

- Once again, students from the KPU community and the Wilson School of Design will come together for a unique experience in the Amazon. Lucie Gagne, faculty member and coordinator of the Interior Design program, is working with Farhad Dastur from the Faculty of Arts on this year's Amazon Field School. KPU continues to work closely with the Calanoa project and its founders, Diego and Marlene Samper. The Calanoa project is located within the Calanoa Natural Reserve in the Columbian Amazon. Students engage in creative activities, trek and canoe into the forest, and learn indigenous knowledge from local guides. This international study explores themes of sustainability, conservation, community development, and indigenous perspectives. The Sampers recently participated in the Amazonia exhibition at the UBC Museum of Anthropology.
- Research and refinement are well underway for the upcoming field school to Paris and Geneva. Interior design students are working in pre-departure classes to better understand the typologies of these two places. Comparing and contrasting cultures, communities, architecture, art, and design will be a fundamental part of their study abroad experience. This field study will take place in May 2018.
- The Technical Apparel Design program hosted six faculty and five students visiting from Shih Chien University in Taipei. In addition to Shih Chien being a KPU international partner, it offers one of the top Fashion Design programs in the world. One of the main objectives of their visit was to learn more about the design approach used by the Tech Apparel program. Activities included:
  - \* the exhibit of ten prototypes developed as phase 2 of a collaborative design workshop originally held in October 2017.
  - \* a group site visit to lululemon athletica's White-space Lab and thenlululemon lab in Gastown.
  - \* presentations by three technical apparel alumni on their capstone projects, showing their design process to the SCFD group and to current Tech Apparel students. Their extensive written reports were also available for viewing.
  - \* a site visit to Arc'teryx to learn about the design and product development process used by a technical apparel company. The session was hosted by Shirley Chan, Venice Clemente, and Sally Dickson along with seven other members of

the Arc'teryx design and product development teams.



### Appendix A: Industry Guests in Graphic Design for Marketing

- **Mark Busse** – Director of TILT Curiosity Labs, HCMA Architecture + Design, is a communication strategist and designer with a strong desire to use design and creativity as a catalyst for positive change while serving communities. As Director of Creativity and Engagement at HCMA Architecture + Design, Busse helps lead their interdisciplinary design team and heads up TILT Curiosity Labs initiative which explores creativity, design, and engagement in all its forms, including an artist in residency program. Prior to joining HCMA, Busse was managing partner of Industrial Brand, a design consultancy which he co-founded in 1997 that specialized in helping professional services firms realize brand and marketing potential through research-based strategy and communication design. (Biographical information from LinkedIn.)
- **Zia Somjee** – Partner, ZAK. “I trained at the Wilson School of Design, in the Graphic Design for Marketing (GDMA) program. This four year competitive design degree pushed my perception of what design could achieve. It paired traditional graphic design training with strategy and marketing skills. Over the years I've immersed myself in Vancouver's design industry and been lucky to collaborate with groups such as Cause+Affect, The Notice Group, A Hot Design, Indochino, and served a term on the board of BC's Chapter of The Graphic Designers of Canada. Now, I run my own design practice at [ZAK](#)” (Biographical information from LinkedIn.)
- **Matt Warburton** – Design Manager at UBC and Partner at Emdoubleyu Communications + Design. Matt Warburton is a designer and creative strategist with over 25 years of experience in both Toronto and Vancouver. He is recognized for his user-oriented design solutions which always convey a strong brand personality. He uses his highly refined sense of typography, visual hierarchy and graphic simplicity to create communications materials which resonate effectively with a wide range of clients, industry sectors and audiences. He is a part-time instructor in the ECUAD/BCIT Design Essentials program, a member of the GDC's BC Chapter executive, chair of the Kwantlen GDMA Advisory Committee and a past member of the Canada Post Stamp Advisory Committee. He was honoured with GDC Fellowship in 2003, and since becoming a graphic designer in the early 1980s, has won numerous awards for his work. (Biographical information from LinkedIn.)
- **Marga Lopez** – Director of Design at Vancouver Aquarium. With more than 18 years of national and international design experience with both global industry leaders and start-up companies, Marga's extensive experience in both the corporate and consumer arenas has allowed her to create brands for such clients as Danone, Procter and Gamble, Grupo Modelo (Corona Beer), Cemex, Sony, Geo, American Express, Grupo Bachoco, ICBC, BC Hydro, Vancity, Fincentric and BC Housing. She has gained experience working at prestigious design firms in Mexico such as Signi and Landor Associates, and for Canadian design firms as Evolutionary Imaging, Ideastream Design, and Bare Advertising. Fluent in both Spanish and English, Marga's work has been recognized by the Mercomm ARC Awards and the NAIC Nicholson Awards as well as the IABC Bronze Quill and Mexico's Premio Quorum. Specialties: Communication design; strategic identity design and brand communication systems; extensive editorial design and print production; website design and production. (Biographical information from LinkedIn.)
- **Will Arndt** – Creative Director at OpenRoad Communications. “I'm an award-winning creative director, interactive designer, and digital strategist with over 23 years of graphic design experience. After earning my degree in Communication Design from Emily Carr University in 1999, I founded interactive design firm Mod7 Communications, garnering over 150 awards and industry accolades including recognition by SXSW, Applied Arts, HOW Magazine, The Webby Awards, and The Art Directors Club. My motion and storytelling work has been exhibited at the Venice Biennale (La Biennale di Venezia) as well as the Banff World Media Festival. 13 years after founding, Mod7 was acquired by OpenRoad Communications, where I now lead the creative services and marketing teams as well as contribute to the branding, marketing, and user experience design of their intranet product, ThoughtFarmer.” (Biographical information from LinkedIn.)

### GET TO KNOW OUR PRACTICUM STUDENTS!



From left to right: Erika (W's Raw Materials), Michael (M's Design), Amanda (Global Fit), Carlee (W's Design), Angela (W's Design), Patricia (W's Design), Julian (M's Design), Ariel (Raw Materials - Prints), and Julia (Seamless + Knits) \*Missing from photo: Samantha (W's Product Development)

#### What are you enjoying the most about being at lululemon?

- *"Everyone being so open with sharing what they do, and giving good insight into their departments" - Julian*
- *"I'm enjoying attending meetings and seeing the design process in action" - Patricia*
- *"It's a wonderful creative space and everyone has been so welcoming" - Angela*
- *"I am enjoying the atmosphere at lululemon. My supervisors are very patient and supportive which allows me to come out of my shell. They give me opportunities to stay engaged in the design process, answer my questions and teach me essential skills. They are amazing! - Julia*

#### What is one thing you have learned while completing your practicum program?

- *"That you come here to work, but you also come to be apart of the lifestyle and to grow and experience with people you are working with" - Julian*
- *"To ask questions and stay curious" - Amanda*
- *"Learning how to use live paint on illustrator" - Carlee*
- *"The importance of strong communication - how you articulate yourself can make a great impact" - Michael*
- *"You don't have to be afraid to ask to try something you want to try - it helps you explore your strengths and interests" - Julia*

#### What is one thing you are most excited to take back to your program/studies at Kwantlen?

- *"Confidence towards independent work and development" - Patricia*
- *"The way lululemon draws 'flats', the technique is different and I love this new way of drawing illustrations" - Carlee*
- *"I'm excited to bring back the new adobe skills I've learned while at lulu" - Angela*
- *"The fact that I've confirmed to myself that I want to be a print designer and excited to start to pursue that more seriously" - Erika*

# Office of External Affairs

## GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

### Provincial Government Activity—VP External Affairs

- One-on-one meeting with Surrey Green Timbers MLA Rachna Singh (also caucus liaison to the party)
- Surrey Board of Trade post-budget breakfast with Finance Minister Carole James. Included the opportunity to speak with: Minister Bains, Minister Ralston, Minister Sims, MLAs Singh, Brar, Begg, Redies and Cadieux
- Budget review and alignment with KPU

### Federal Government Activity—VP External Affairs

Trip to Ottawa Feb. 26-March 2, which included:

- Meetings with MPs Gordon Hogg and Ken Hardie
- Attended the federal budget speech, courtesy of MP John Aldag
- Universities Canada annual Government Relations/Communications Conference
- Meeting with Colleges and Institutes Canada
- Meeting with Polytechnics Canada
- Budget review and alignment with KPU

### Community Engagement Activity—VP External Affairs

- Richmond Mayor Malcolm Brodie's "State of Richmond" address to the Richmond Chamber of Commerce
- Small Business BC Awards (KPU was a sponsor)
- Coldest Night of the Year – White Rock, in support of Sources Community Resources Society
- Surrey Women in Business Awards – KPU sponsored and presented the Indigenous Entrepreneur Award (winner was KPU alumna Roxanne Charles of the Semiahmoo First Nation)

## COMMUNICATIONS AND MEDIA

The team was delighted to welcome David Connop Price, who joined the Media and Communications team as Manager on March 5. David comes to KPU with a wealth of experience in the public education sector; he was most recently the Communications & Engagement Coordinator for the Vancouver School District, previous to that he worked for the Surrey School District and was a political reporter for several years in the U.K.

Professional development goals were met in February when Tatiana Tomljanovic, KPU's Media Specialist, attended a communications forum and workshop in Vancouver. The two days covered social media in crisis communications, challenges of transparency, authentic storytelling, and a Gold Quill-winning case study of a 15-year institutional anniversary.

Tatiana also gave a guest lecture to fourth-year fashion and technology students on media opportunities for The Show, and is working with the class and their instructors on a series of

blog posts and press releases.

Media training was provided to administrative staff in the international and CPS divisions, and to faculty and students in Trades, Business, Design, Arts and Science & Horticulture. A significant amount of time continues to be invested in media requests regarding our Cannabis Career Training, and from our student newspaper, *The Runner*, on a variety of topics.

### Communication initiatives

- Media relations continues to publish press releases on KPU's LinkedIn page. The 14 releases posted for this reporting period received 568 clicks and 184 social engagements (number of times people have liked, commented on, or shared each update.)
- Social media activity on Twitter for February to Mar 11: 48 tweets, 44 mentions, 2,126 site visits and 52,000 impressions.

#### TWEET HIGHLIGHTS

**Top Tweet** earned 3,613 impressions

Behind most great career success stories stands a great mentor. @KPU\_Business @richmondchamber @Vancity believe in the power of mentorship and are launching a new business mentorship program this spring [ow.ly/9Ynb30i9njN](https://ow.ly/9Ynb30i9njN) [pic.twitter.com/6Zz3TmrA67](https://pic.twitter.com/6Zz3TmrA67)



← 1 ↻ 12 ♡ 18

**Top media Tweet** earned 2,700 impressions

Amazing to see so many in the community #riseresistunite to address intimate partner violence @SurreyMayor @SolomonE56 @FreeOfViolence @NEVRCampaign @DOVECommittee A few pics from #OneBillionRising @KwantlenU [flickr.com/photos/kpunews...](https://flickr.com/photos/kpunews...) [pic.twitter.com/6fUCzRBDaw](https://pic.twitter.com/6fUCzRBDaw)



↻ 9 ♡ 15

## Office of External Affairs cont'd

Various media training/key message prep/response statements/ interview facilitation on these topics:

- Personnel matters
- Cannabis career training
- Design
- International study opportunities
- Trades renaissance programs
- Plumbing/appliance repair donation
- Food sustainability ISFS white paper
- Mother Language Day
- NEVR
- Registration nomenclature: gender
- Opioid crisis
- KPU & Science World speaker series: Solid human waste
- Potential hospital location in Cloverdale
- Brewing program and Italian exchange students
- Horticulture program
- Flag lowering policy
- CCVE (formerly CCTV)
- Clearing browser history (relationship abuse)
- Provincial funding for Trades
- Fashion: Designer Spotlight
- Men in nursing

### KPU media coverage – Jan 19 to Mar 11

Facilitated media requests from and received coverage in *Canadian Press*, *Yahoo Canada*, *National Post*, *CKNW*, *CBC*, *Global*, *CTV*, *Vancouver Sun*, *Calgary Sun*, *Province*, *Georgia Straight*, *Metro*, *Vancouver Daily Hive*, *The Source*, *Roundhouse Radio*, *Canadian Insider*, *Academica*, *Vancouver is Awesome*, *Hortidaily*, *African Planet*, *Charlatan* (Carleton University), *The Signal* (Dalhousie University), *Fraser Valley News*, *Chilliwack Progress*, *Sooke News Mirror*, *Richmond News*, *Richmond Sentinel*, *Similkaneen Spotlight*, *Times Colonist*, *Peace Arch News*, *Delta Optimist*, *Langley Times*, *Langley Advance*, *Cloverdale Reporter*, *Surrey Now News Leader*, *Indo-Canadian Voice*, *Punjabi Channel*, *Zee TV*, *Fairchild TV*.

KPU distributed a total of 14 media releases: March 1-11: 4 media releases; February: 8 media releases; Jan. 19-31: 2 media releases

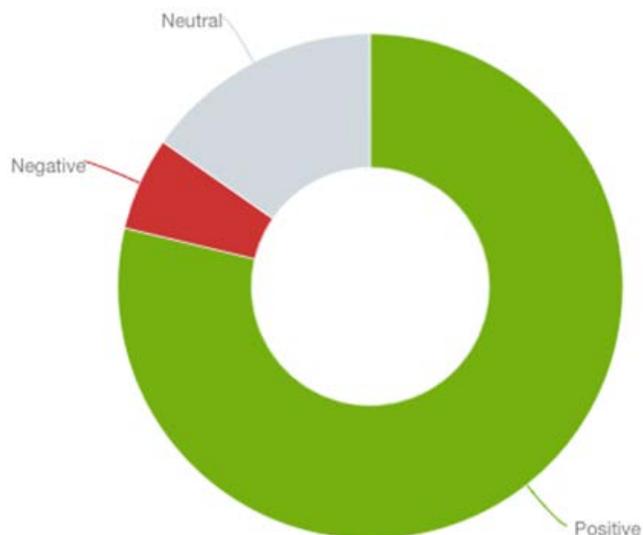
Media exposure over this period totaled 1,091 mentions, divided into 859 positive, 167 neutral\*, and 65 negative\*\* (Source: Meltwater).

\*The unusually high number of negative stories are due to closing applications to international students holding Indian passports, and to an external event regarding an employee, in which KPU was only mentioned by association.

\*\*The larger number of neutral stories include: campus closures due to snow, closing applications to all international students, and an external event unrelated to KPU regarding an alumni.

The following is a list of KPU media releases issued during the reporting period. Media advisories are not included.

Mar 07	KPU's 25 years of music event strikes the right note
Mar 05	New research on B.C.'s ALR released by KPU ISFS
Mar 02	Cannabis career training at KPU expands to include retail
Mar 01	Feel the beat at KPU's Day of Percussion
Feb 28	KPU Trades to offer tankless water heater training
Feb 22	Time to talk about poo: KPU & Science World speaker series
Feb 19	Rise, resist and unite to end violence against women
Feb 14	Discover your passion at KPU Surrey open house
Feb 08	Troubling times dominate the 2018 KDocs film festival
Feb 07	Dr. Rajiv Jhangiani appointed Special Advisor to the Provost on Open Education
Feb 02	Walking the walk on the interfaith path to peace
Feb 01	New business mentorship program a collaboration between KPU, RCC & Vancity
Jan 30	Nanotechnology and the quest to free ourselves from fossil fuels
Jan 29	KPU launches new lecture series for Black History Month



## Office of External Affairs cont'd

### OFFICE OF ADVANCEMENT

Since the last Board of Governors' report in January over \$200,000 has been raised by the Office of Advancement.

For the period ending March 12, \$1,884,000 has been raised to date. In the same period in the previous fiscal year, \$1,692,000 had been raised.

The Office of Advancement is trending ahead of last year's performance by \$192,000.

With just two weeks remaining in the fiscal year, the Office of Advancement is within reach of meeting its targeted goal of \$2 million raised. Last year's annual fundraising has already been surpassed by \$33,000.

This confirms that Advancement will have three consecutive years of growth in fundraising revenue.

For the past several months, Advancement, Alumni Relations, and IT have been working toward improving our donor and alumni database with a more advanced CRM solution. In February, we entered into an agreement with Blackbaud to upgrade our current database (Raiser's Edge) to a new cloud-based solution, Blackbaud NXT.

The upgrade and migration to Blackbaud NXT began March 12 and is scheduled to go live March 19.

The following major gifts (\$5,000 or greater) were received since the last Board of Governor's Report:

Donor	Amount
Our Social Fabric	\$25,000
Surrey Fire Fighters' Charitable Society	\$20,000
WorkSafeBC	\$11,250
Vancouver Foundation	\$10,800
Aqua-Pak Industries	\$10,000
Mutual Fire Insurance Company of British Columbia	\$10,000
The Beedie Group	\$8,000
Debbie K. Mellenger	\$7,700
John Wiley & Sons Canada, Ltd.	\$7,500
Ricoh Canada Inc.	\$6,000
eDraft Automation Drafting Inc.	\$5,000
WorkSafeBC	\$5,000
Heritage Office Furnishings Ltd.	\$5,000
Bank of Montreal	\$5,000
Pacific Blue Cross	\$5,000
Canadian Federation of University Women Richmond	\$5,000
CIBT Education Group Inc.	\$5,000

### ALUMNI AFFAIRS

#### Events and Activities:

- 25th Music Anniversary - March 24, 2018 – The KPU Music department is celebrating its 25th anniversary. The Alumni Affairs office and the KPU Alumni Association are collaborating with the music department to build on this milestone year by supporting an evening of performance, while featuring and recognizing our top 25 music alumni. The event will serve to build on KPU's reputation as a state of the art educational institution, and bring KPU leadership, faculty, staff, alumni, and the external community together. The event will also serve to identify, celebrate and engage KPU music alumni. Registration and event details are at [www.kpu.ca/musicalumni](http://www.kpu.ca/musicalumni)
- KPU Alumni Association Strategic Plan Review – February 8, 2018
- The KPU Alumni Association participated in a review of its two-year strategic plan on Feb. 8. At this session the KPUAA board of directors learned about and provided feedback for KPU's Vision 2023.

#### Marketing and Communications

- Alumni advertising campaign –The Alumni Affairs office in collaboration with Marketing and Communications launched an alumni reputation-building advertising campaign featuring successful KPU alumni. More details about some of our featured alumni can be seen at [www.kpu.ca/alumni](http://www.kpu.ca/alumni). Those featured will also be highlighted in the new KPU Alumni Magazine, to be published by the end of March.
- KPU Alumni Magazine – Alumni Affairs in collaboration with Marketing, Communications and External Affairs is pleased to announce the completion of the inaugural KPU Alumni Magazine, which will feature alumni success stories. Hard copies of the magazine will be distributed on campus and will be delivered to the mailboxes of KPU alumni, donors, partners and stakeholders in the coming weeks.
- Alumni Newsletter—The Alumni Affairs office published an electronic newsletter on Feb. 27. Newsletters were sent to close to 28,000 alumni contacts with the average open rate of 11 per cent, which is 2,810 opens.
- Alumni Benefits Card – Approximately 20 alumni card requests have been processed since January 2018.
- Alumni data - 190 records have been updated in the alumni database since January 2018.



# Marketing & Recruitment Board Report

Jan 1 – Feb 28, 2018

## Fall Applications

AS OF FEBRUARY 28, 2018

2017 Fall	2018 Fall
4,068	4,398



## Future Students' Office

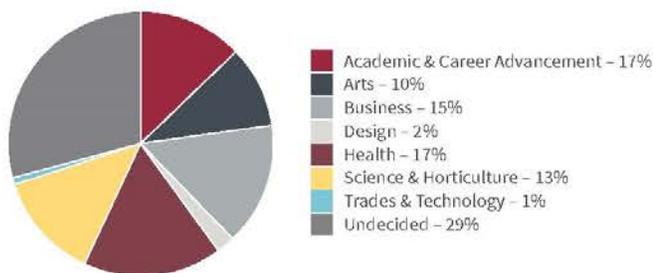
### DROP-IN SESSIONS

Growth in the number of drops-ins is steady at all campuses except KPU Tech. KPU Surrey served 131 and 96 drop-in participants in January 2017 and February 2017, and KPU Langley served 33 and 32 drop-ins in January 2017 and February 2017. In 2018, the numbers were 155 for January and 127 for February in Surrey and 44 in January and 39 in February in Langley.

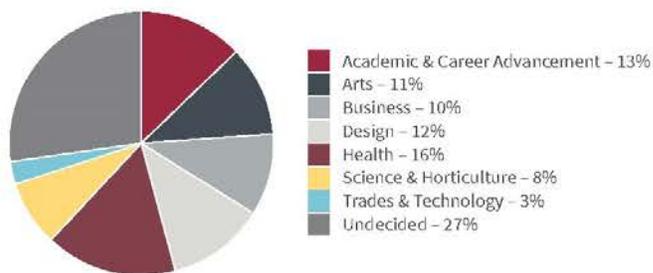
We have found that many individuals do not realize that they can go to any campus for assistance with any program. A reminder is now included in FSO promotional materials to encourage prospects to visit any campus regardless of program of interest.

### Program of Interest:

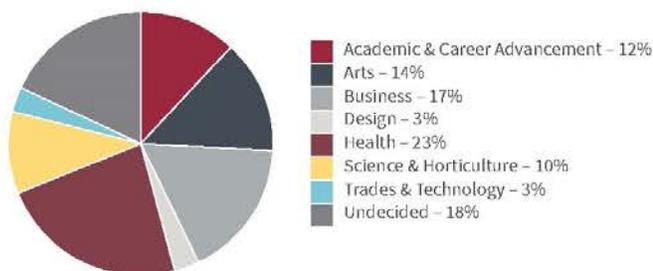
KPU Langley



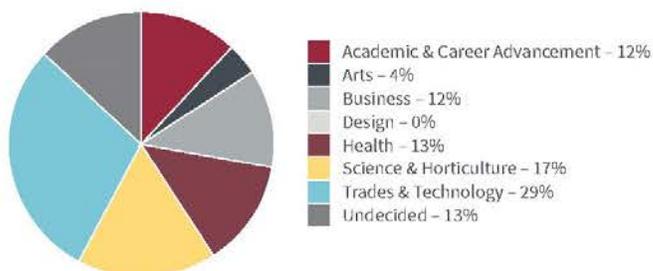
KPU Richmond



KPU Surrey



KPU Tech



### Future Students' Office

#### LANGLEY DISCOVERY DAY 2018

This fun and interactive event brought many excited prospective students to KPU. Despite the inclement weather, FSO hosted 40 high school students on a Professional Development Day on our Langley Campus – a record number for this event. Participants were students who may not be sure which post-secondary program is the best fit for them. We invited them to join us for a day of interactive activities designed to help find the educational path that's right for them. They could attend a mock class, take a campus tour, and speak with current students, faculty, and advisors for inside tips on all that awaits when they embark upon an education at KPU: where thought meets action.

In addition to our email invitations and outreach at schools in and around Langley, efforts were made to reach out to students through SchoolFinder platforms (banner ads and email communications) and Langley School District career education teachers, along with increased social media efforts.

#### SURREY OPEN HOUSE 2018

The tenth annual Surrey Open House was a successful event. A record number of RSVPs were captured this year, demonstrating the impact of our combined outreach efforts involving email, social media, print, radio, web, and word of mouth. Many of the guests brought friends and family members.

In spite of the snowy weather conditions, we welcomed close to 800 eager and interested prospective students, families and community members – including celebrity guest Mark Madryga from Global TV. Multiple campus tours ran at each of the scheduled times, and reps from all of our faculties and service areas went above and beyond to show our guests all we have to offer at KPU.

The newly introduced Experts' Lounge, which included Academic Advisors, Student Awards and Financial Assistance, Student Recruitment Coordinators and Services for Students with Disabilities proved to be very successful and our service areas were able to connect directly with students and parents wanting to know more.

Attendees were entertained with live music, including an impromptu performance from a prospective student. The Faculty of Arts showed off how to make print media and ceramics; Science and Horticulture dazzled us with dancing flames and activities in the labs; Trades was well represented with the virtual welding machine, masonry activities, and metal forging; Wilson School of Design showed off their giant Lego; and guests were captivated by all the other fun activities that Faculties and Service areas hosted.

For the first time, we set up an application centre in the FSO office and encouraged prospects and parents to visit with questions. The result of this new service is that we had 10 individuals apply on that day!



Langley Discovery Day Lab



Langley Discovery Day CPR demonstration



Surrey Open House Blacksmithing



Surrey Open House Group Tour

Future Students' Office

**SKILLS CANADA REGIONAL COMPETITION 2018**

For the second year in a row, we hosted the Skills Canada Regional Competition at KPU Richmond, on March 1, close to 200 teens from Metro Vancouver schools participated in competitions ranging from public speaking, to spaghetti bridge building, website and graphic design, to fashion technology. It is a great day to showcase to this group, all that KPU has to offer.

**CAMPUS TOURS 2018**

The Future Students' Office conducted 23 individual campus tours in January and February

Group tours are also gaining in popularity:

- Jan 10 - KPU Langley 28 students
- Jan 12 - KPU Surrey 100 students
- Feb 14 - KPU Surrey and Langley 30 students
- Feb 27 - KPU Surrey 44 students

**HEALTH CAREER DAY 2018**

Partnering with the Langley School District and Faculty of Health, a Health Career Day was organized for 30 Langley School District high school students on January 18. Students were able to learn more about KPU, the Faculty of Health, related programs and career prospects. Participants took part in many activities during the day including:

1. Health Career Exploration
2. Facility Visits
3. Practice CPR on high fidelity mannequins
4. Listen to various breathing sounds on medium fidelity mannequins
5. Practice taking blood pressure, temperature and pulse
6. Experience difficulties for disabled individuals
7. Dialogue with faculty members

Feedback from the participants was extremely positive:

“Very interesting to learn about the programs”

“Lots of good information to help make some choices”

“Really liked the hands-on activities to have an idea of what courses might be like”

“Very nice people who gave us good information”



Skills Canada Regional Competition bridge testing and wind turbine testing



Exploring health careers at KPU



Students work with medium fidelity mannequin

Marketing

**KPU ADVERTISING CAMPAIGNS**

**Branding Campaign**

Our generic branding campaigns including SkyTrain exterior wraps and platform posters, buses and bus shelters, highway signage and Cineplex movie theatre ads are running until the end of April. Most recently, we started a campaign advertising the new Wilson School of Design with a SkyTrain Wrap and platform posters.

**Platform Posters**



**SkyTrain Wrap**

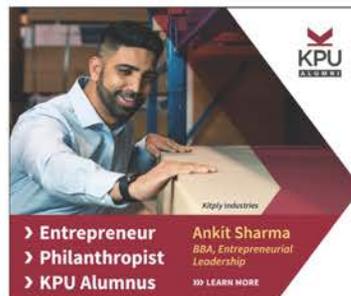
© Wilson School of Design / KPU. All rights reserved. No other images allowed.



**Alumni Campaign**

We are also running an Alumni campaign, including SkyTrain platform posters, BC Business ad, Business in Vancouver, Metro Newspaper, LinkedIn, Twitter, Google Search, Google Display ads/retargeting and Facebook ads. The traffic to the Alumni webpage increased by an astounding 5,664% (from 182 to 10,491 sessions)

**Digital Ads**



**Print Ad**



Marketing

**WEBSITE LAUNCH**

On April 16th we will be launching our refreshed **www.kpu.ca** website. Research, analysis and stakeholder/audience based surveys assisted us in identifying priority areas in need of improvement. These included functionality such as responsiveness (mobile friendly) and user flow (the student acquisition funnel). The new site will include new content targeting capabilities that will allow us to target creative and call to actions to website visitors by geographic location, demographics and site usage. This will drastically improve messaging not only differentiating our international audience from our domestic, but also more granular at a domestic level allowing us to place key messaging in front of the right audiences. The new website has been developed to be agile and will be continuously updated in a phased approach so we continue to improve (after measuring) usability for our prospective students, current students, staff and the external community. We look forward to showcasing KPU through our new website!

**WEBSITE ANALYTICS**

Overall Website Breakdown (Year/Year)		
Users	437,507	<b>25.41%</b> ↑
New Users	379,087	<b>23.81%</b> ↑
Page views	3,098,450	<b>18.12%</b> ↑
Pages/Session	3.12	<b>7.28%</b> ↑
Avg. Session Duration	3m 28s	<b>10.29%</b> ↑
Overall Bounce Rate	52%	<b>1.73%</b> ↑
Total sessions 994,417 vs. 903,170 last year		<b>10.10%</b> ↑

**Most Visited Pages**

PAGE	SESSIONS
Home Page	274,284
Surrey Open House	20,584
Calendar 2017-2018 Programs	11,591
CPS Medical Cannabis	10,855
Registration Dates	10,702
Alumni	10,491

**City Breakdown**

Surrey	Richmond	Vancouver	Langley	Burnaby	Delta	Chandigarh*	Abbotsford
434,100	109,612	106,643	40,608	21,591	17,741	16,898	13,188

\*India

**New Vs. Returning**

New Visitor	382,319	<b>25%</b> ↑	72% of total visitors
Returning Visitor	149,121	<b>11%</b> ↑	28% of total visitors

**Visits by Device Type**

**Desktop:** 60% of total, 21% increase

**Mobile:** 40% of total, 17% increase

**Channel, Source & Medium Breakdown (Top 5)**

Organic Google Search: 538,453 sessions

Direct: 273,798 sessions (Y/Y)

Organic Bing Search: 30,560 sessions

Google CPC: 30,560 sessions

Google Display: 17,391 sessions (started this period)

**Digital Campaigns (by traffic)**

Surrey Open House 2018: 18,356 sessions

Alumni Campaign 2018: 10,583 sessions

Generic Search Branding: 8,422 sessions

Where thought meets action: 6,611 sessions

Health 2018: 4,397 sessions

Marketing

**SOCIAL MEDIA (COMPARED WITH PREVIOUS PERIOD OCT 24 – DEC 31)**

**Audience Growth**

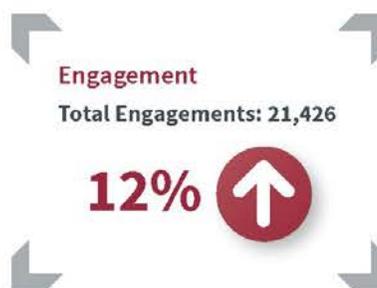
Total Fans	29,516	<b>12%</b>	↑
New Facebook Fans	2,499	<b>81%</b>	↑
New Twitter Followers	125	<b>37%</b>	↑
New Instagram Followers	482	<b>58%</b>	↑
Total Fans Gained (overall)	<b>3,106</b>	<b>75%</b>	↑

**Group Messages**

Facebook Messages Received	536	<b>12%</b>	↑
Twitter Messages Received	615	<b>13%</b>	↑
Instagram Comments Received	324	<b>264%</b>	↑
Total Messages Received (overall)	<b>1,475</b>	<b>33%</b>	↑

**Impressions**

Facebook Impressions	3,062,365	<b>189%</b>	↑
Twitter Impressions	150,426	<b>5%</b>	↑
Total Impressions	<b>3,212,791</b>	<b>167%</b>	↑



**2018 AVA DIGITAL AWARDS**

The Marketing Department is excited to announce that we won 2 Gold Awards for video projects entered in the 2018 AVA Digital Awards.

AVA Digital Awards are specific to digital engagement campaigns (video, social, audio, website design and development etc.) These are open internationally and notable Canadian post-secondary entrants include UBC and Ryerson. Each entry is evaluated and scored by judges from AMCP, the Association of Marketing and Communication Professionals.

Below are the video projects KPU entered, the winning categories and a link to view!

Sarah Pucek – student testimonial/program guide video

Web-Based Production –  
Short Form Web Video < 3 Min – Educational Institution

<http://www.kpu.ca/sarah-pucek>



Canada 150

Web-Based Production –  
Short Form Web Video < 3 Min – Special Event

[https://www.youtube.com/watch?v=\\_93AsDrAAxI](https://www.youtube.com/watch?v=_93AsDrAAxI)



# Institutional Analysis & Planning

## ADDRESSING VISION 2018 STRATEGIC PLANS & GOALS

### Quality

*Goal: Learner engagement and retention at KPU shows continuous improvement*

*Strategy: Assess, select, implement, and celebrate learning methodologies and educational delivery options that provide learners with the support within and beyond the classroom to succeed academically, personally, socially, and professionally:*

- BPN First Year Experiences Survey: The survey of May 2015 cohort was launched on January 30. The purpose of the survey is to learn about the experiences Psychiatric Nursing students have during their first year. The survey assists the BPN program with developing curriculum, institutional policy, and support measures to enhance students' success. The survey was closed on February 16 and a report was provided on February 26, 2018.
- BSN-Advanced Entry 1-Year Follow-up Survey: The survey of September 2014 cohort was launched on February 8. The survey provides the BSN-AE program with feedback about graduates' employment and education activities, as well as feedback about the program. The survey was closed on March 2 and a report was provided on March 12, 2018.
- Survey of Graduates of Health Care Assistant Program: This information is required for their program articulation and will be an ongoing survey. It also provides feedback to the program on how to improve the program. The survey of August 2017 graduates was launched on March 6.
- 2018 Indigenous Student Survey: The survey was launched on February 6. It was designed to gather input from Indigenous students at KPU about programs and services available to them. The information gathered from this survey is intended to improve programs and services for Indigenous students at KPU. The survey was closed on March 2 and a report was provided on March 12, 2018.
- 2017 Student Satisfaction Survey: Every other year, Kwantlen Polytechnic University collects feedback from students regarding their first choice of institution, their motivation to come to KPU, their satisfaction and experiences with the course registration and transfer credit processes, services, and campus life. The survey closed November 10. Tabular reports were prepared and provided to appropriate departments. Development of infographic reports is underway.
- Conducting a study for ACA on the success of students at KPU based on their original placement with IELTS testing, ELST courses and ELS placement.

*Goal: KPU is a well-managed, integrated, and transparent organization that supports learning*

*Strategy: Implement an integrated system that aligns institutional plans, allows for strategic allocations of resources and facilitates the articulation of, and reporting on, annual goals and priorities:*

- Support for the VISION 2023 Strategic Planning process continues, through the provision of information and collecting feedback from the KPU community. Information to guide planning is provided at: <http://www.kpu.ca/iap/planning-at-kwantlen>.
- Support for the Institutional Sustainability Initiative to continue to enhance the integration of academic planning, delivery and budgeting continues

*Strategy: Institutionalize effective quality assurance processes that allow for regular review of all areas of the university:*

- Support for program review: Currently providing support to 21 programs (or cluster of related programs) and working with one other program to launch its review next academic year.
- Course Feedback: Course Feedback surveys have been launched for 2,131 sections. IAP staff (including auxiliaries) will be conducting in-class survey facilitations for 415 sections – an increase of 39% in the number of in-class facilitations conducted compared to the fall term.
- The Course Feedback pilot project has been expanded to include the School of Business along with the Faculty of Arts. Interested instructors now have the opportunity to facilitate in-class survey completion themselves. In total, 50 Arts and Business instructors – teaching 129 sections collectively – have agreed to participate. This pilot accorded interested instructors flexibility in when to schedule in-class survey completion.
- Developing a credential dashboard that will provide information on the number of graduates by credential and by program, as well as the time to graduate.

*Strategy: Review and adjust KPU's procedures to ensure efficiency and effectiveness:*

- Financial Aid study: Purpose is to better understand unmet financial aid needs of KPU students. The first phase is focused on profiling student aid recipients. Currently working on the second phase to understand unmet need.

### Relevance

*Goal: The impact of KPU's community engagement has doubled by 2018.*

*This activity is intended to measure the effectiveness of a number of strategies and activities with regard to community engagement:*

## Institutional Analysis & Planning cont'd

- **Community Perception Survey:** The survey is being administered by NRG Research Group on behalf of KPU and it is designed to assess the level of awareness of KPU among the community and their perceptions of KPU. The survey provides feedback from respondents living in the following regions: Surrey/White Rock; Richmond; Langley; and Delta. Respondents who were current or former students or employees at KPU were excluded from the survey results. In total, 800 respondents will be surveyed—200 from each region. The survey was launched on February 20, 2018. Results will be compared with the first community perception survey that was conducted in fall 2014.

*Goal: KPU's Operations support purposeful learner FTE growth of at least 5% annually to meet the educational needs of its region's diverse population.*

*Strategy: Develop a comprehensive strategic enrolment management plan directed towards traditional and non-traditional, domestic and international learners to support strategic growth:*

- **Applicant Funnel dashboards:** Currently IAP has applicant funnels for Summer 2018, Fall 2018, which are updated every Wednesday. These provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled.
- **Applicant profile dashboard:** Created a dashboard to support the Future Students Office with planning recruitment activities. The dashboard provides inform-

ation on the outcomes of each fall applicant cycle, including location of applicants, their high school of graduation, characteristics of applicants, such as time since they left high school prior post-secondary experience.

- **High school applicant dashboard:** This dashboard is designed to assist the Future Students Office to carry out activities to convert applicants to admitted and registered students. It includes information on the high school of the applicant, and status of the applicant (qualified, offered, etc.). It also provides contact information so FSO staff can contact students directly.

### Accountability Reporting to Government

- Working on the new compliance report on 4,715 international students to Immigration, Refugees and Citizenship Canada (IRCC), which is due at the end of April.
- Submitted the UPASS Survey Cohort to BC Stats.
- Leading the work on preparations for the CDW submission in consultation with Information Technology and the Office of the Registrar. This also includes coordination with Trades, International, CPS and Finance. The submission is due May 31, 2018.
- Working on preparations for the FTE report for Fiscal year 2017/18, which is due May 15, 2018.
- Submitted the cohort for Adult Special Education - Labour Market Agreement for persons with Disabilities (ASE-LMAPD) Outcomes Survey

## Spotlighting some of KPU's Music Program celebrated alumni . . .



Tazmyn Eddy is a professional trumpet player from Vancouver, BC, currently living in Montreal. He frequently performs with the Montreal Symphony Orchestra, the Montreal Opera, les Grand Ballets Canadian de Montreal, CBC Radio Orchestra, the National Arts Centre Orchestra, and l'Orchestre Symphonique de Quebec among many others. He completed his Music Diploma at Kwantlen Polytechnic University before transferring to complete his Bachelor's Degree in Orchestral Performance at the University of Victoria, BC, and finally his Graduate Artist's Diploma (graduated with distinction) from Le Conservatoire de Musique de Montreal. His principal teachers include Tom Shorthouse (Vancouver Opera), Louis Ranger (New York Philharmonic), Manon Lafrance (Canadian Brass), Stéphane Beaulac (LA Philharmonic).

He was featured in CBC Radio's Hot 30 Classical Musician's Under 30 (2016 edition). He has been a featured soloist with the Suoni del Golfo Festival Orchestra in Lerici, Italy, the Thunder Bay Symphony Orchestra – "...the sweet and smooth siren of Taz Eddy's trumpet...", Thunder Bay Chronicle, 2016, as well as the Canada-West Chamber Orchestra, Raven Baroque Ensemble, and the University of Victoria Orchestra (2011 competition winner) among others.

## Spotlighting some of KPU's Music Program celebrated alumni . . .

Stuart Martin is one of Canada's new emerging artists. Known for conducting and producing operas in found spaces, he is determined to expand the possibilities of classical music. Stuart began his training on the piano and cello, and during his time at the University of British Columbia, he began studying orchestral conducting. In 2013 Stuart was an assistant conductor at Opera NUOVA, and that is where his love of opera began. He met Jessica Derventzis, a director, and together they formed Stu&Jess Productions. They went on to produce *The Medium*, *Le Docteur Miracle*, and *L'heure Espagnole*. They were then hired together at NUOVA for the Canadian Premiere of Ned Rorem's *Our Town*. In 2016 he returned to NUOVA for Bellini's *I Capuleti e i Montecchi* and in April Stu&Jess are producing Britten's *Turn of the Screw* in Toronto.

Stuart has also worked with Vancouver Academy of Music as an opera coach and conductor for their 2014-15 year. He then became the music director for White Rock Community Orchestra before starting his Master of Orchestral Conducting under the guidance of Donald Schleicher. Stuart was the Assistant Conductor of the University of Illinois Symphony Orchestra and graduated with his Master's in 2017. In 2018 season, Stuart will become the Music Director and Conductor of Surrey City Orchestra.



Vashti Fairbairn is the founder, owner & director of Music Box New Westminister's Music Academy, a music school for all ages with an outstanding teacher faculty instructing 280 weekly music students on Violin, Piano, Voice, Guitar, Ukulele, Drums, Clarinet, Flute & more.

Music Box Awards include New Westminister's Platinum Award for Small Business of the Year, 3 consecutive years of Reader's Choice best place for Music Instruction (New Westminister Record) & A-List Award 2017 Best Music Lessons New Westminister. Music Box students drive from as far as Richmond, Burnaby, Coquitlam and Vancouver to study at the well-known school.

Before devoting her work fulltime to Music Box, Vashti worked in Vancouver's Musical Theatre scene as a pianist, bandleader and Music Director in multiple Vancouver theatres (Surrey Art Centre, White Rock Coast Capital Playhouse, Jericho Art Centre, Metro Theatre, Shadbolt Centre, and more) earning 4 nominations with 2 wins for Best Music Director (Vancouver Community Theatre Coalition Awards) and 1 nomination for Best Music Director (Vancouver Ovation Awards) respectfully.

Vashti has held various pianist collaborative roles at Arts Umbrella, Oak Avenue United Church, Capilano University Musical Theatre Department, West Burnaby United Church, and Vancouver Film School. Equally passionate about teaching, Vashti has also held long-term teaching contracts at Western Conservatory of Music, Burnaby Montessori, and Gateway Theatre Academy.

Vashti has performed all over the United States (California, Washington, Oregon, Arizona, Florida, Idaho) and BC as pianist in Jazz Festivals for the Big Bang Jazz Band and as a versatile freelance pianist playing classical-jazz for Weddings, Funerals, Recitals, Recordings, Choirs, Music Examinations, Corporate events & more.

In addition to being a business owner, pianist, music director and teacher; Vashti is thankful for her 2 beautiful children, a kind & cheery husband and God who has given her so many opportunities to share music.



