

# KPU CONSUMER INFORMATION DISCLOSURE



STUDENT AWARDS AND FINANCIAL ASSISTANCE  
KWANTLEN POLYTECHNIC UNIVERSITY

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## **Kwantlen Polytechnic University – Consumer Information Disclosure**

### **Purpose of Notice**

As Kwantlen Polytechnic University (KPU) is currently a participant in the US Loan program, and as a requirement by the US Federal Student Aid (a division of United States Department of Education), the KPU Student Awards and Financial Assistance office has prepared a Consumer and Safety Disclosure notice, which requires a school to “provide information about financial aid and about its campus, facilities, and student athletes, as well as information to promote campus security and fire safety and prevent drug and alcohol abuse” (Federal Student Aid Handbook, Chapter 6, p. 2-101) for prospective and current students. Information about US student loans is also included. Where possible, as a Canadian institution participating in the US Loan program, KPU will strive to provide the required information, however certain regulations and disclosures may only be applicable to institutions in the US. These regulations and disclosures are part of the U.S. Higher Education Act (HEA) Sec. 485(f); 20 USC 1092; Regulations 34 CFR 668.41-48. Further information on this can be found here: <http://ifap.ed.gov/qahome/qaassessments/consumerinformation.html>.

### **Notice of Availability of Institutional and Financial Information**

This document (see Appendix A) is available as an electronic copy on our Student Awards and Financial Assistance website: <http://www.kpu.ca/awards>. A paper copy of the document is available to students upon request.

If there is any conflict between the information set out in this Consumer and Safety Disclosure Notice and the provisions in KPU's Policies, as published at <http://www.kpu.ca/policies> or in KPU's University Calendar, as published at: <http://www.kpu.ca/calendar>, the provisions of the Policies and the University Calendar prevail.

### **Student Financial Aid Information**

Information including criteria and eligibility requirements for Title IV, HEA loans can be found at these links:

US Loans: <http://www.kpu.ca/awards/student-loans/usloans>

General financial aid and awards information: <http://www.kpu.ca/awards>

Entrance and exit counseling is required for KPU students in receipt of US Direct Loan funding and is provided through NSLDS online at: [www.studentloans.gov](http://www.studentloans.gov)

General information on repayment process can be found here - <http://www.kpu.ca/awards/student-loans/usloans>

For contact information on obtaining financial aid and awards, please visit <http://www.kpu.ca/awards>.

### **Academic Programs**

Information on the most current academic programs offered at the institution can be found here: <http://www.kpu.ca/calendar>

Information on academic planning at the institution can be found here: <http://www.kpu.ca/vp-academic>

Information on the location of classrooms, laboratories, and other physical plant facilities related to academic programs found at KPU (Surrey, Richmond, Langley and Cloverdale) can be found here: <http://www.kpu.ca/facilities>

Kwantlen Polytechnic University (KPU) – Department Directory: <http://www.kpu.ca/contact>

## **Tuition and Fees**

The most up to date information on tuition and fees is listed in the KPU University Calendar:

<http://www.kpu.ca/calendar/2015-16/ar/tuitionfees.html>

Textbook information for courses is available through the KPU Bookstore: <http://www.kpu.ca/bookstore>

Fees associated with universal transit pass can be found here: <http://students.KPU.ca/upass.html>

An online budget estimator for prospective international students is available here:

<http://www.kpu.ca/international/future-students/cost>

## **Transfer of Credits**

The list of established criteria required for transfer credits earned at another institution to KPU:

<http://www.kpu.ca/calendar/2015-16/ar/priorlearning.html>

## **Refund Policy**

The refund policy associated with dropped courses or other charges a student has provided to the institution:

<http://www.kpu.ca/calendar/2015-16/ar/paying.html>

<http://www.kpu.ca/sites/default/files/Policies/C39%20Policy11%2008%2002%20%28AD091%29.pdf>

## **Facilities and Services Available for Students with Disabilities**

KPU's Services for Students with Disabilities provides disability related information, support and counselling to the KPU community and campus visitors. This office reviews eligible students' disability documentation and recommends reasonable academic accommodations to offset the effects of their disability on academic life. Staff act as liaisons between students and faculty in the implementation of disability related services and accommodations. Their goals are to facilitate student growth, independence and leadership skills and to advocate on issues related to diversity, educational equity and academic achievement.

<http://www.kpu.ca/ssd>

## **Drug and Alcohol Abuse Prevention**

Guidelines and resources associated with the consumption of alcohol and non-medical drugs on campus are outlined in the following KPU policies:

<http://www.kpu.ca/sites/default/files/Policies/f01.pdf>

<http://www.kpu.ca/sites/default/files/Policies/f02.pdf>

<http://www.kpu.ca/sites/default/files/Policies/C21%20Student%20Conduct.pdf>

<http://www.kpu.ca/sites/default/files/Policies/c41.pdf>

## **Kwantlen Polytechnic University Accreditation and Retention Statistics**

### **KPU Accreditation**

Kwantlen Polytechnic University is incorporated under the University Act in the province of British Columbia and is a member of the Association of Universities and Colleges of Canada

University Act: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/LOC/freeside/--%20U%20--/University%20Act%20RSBC%201996%20c.%20468/00\\_96468\\_01.xml](http://www.bclaws.ca/EPLibraries/bclaws_new/document/LOC/freeside/--%20U%20--/University%20Act%20RSBC%201996%20c.%20468/00_96468_01.xml)

Association of Universities and Colleges of Canada: <http://www.aucc.ca>

StudentAid BC: <https://studentaidbc.ca/apply/designated>

## **KPU Enrolment Rate and Credential Awarded Rates**

To view KPU's student statistical rates, please visit: <http://www.kpu.ca/iap/academic-year-2009-10-2013-14-summary>

## **Gainful Employment**

The Baccalaureate Graduates Survey (BGS) has been designed to gather information on baccalaureate graduates' education satisfaction levels, education financing and student debt, as well as further education and employment outcomes....Reports are available by survey year and discipline (CIP), by institution and at the system level. Reports by discipline compare results for the selected CIP with overall results for the selected institution.

<http://outcomes.bcstats.gov.bc.ca/BGS/BGSTupcReports.aspx>

## **Legal Issues**

### **Student Privacy**

KPU's policies and procedures for information related to privacy and student information disclosure, please visit:

<http://www.kpu.ca/sites/default/files/Policies/c04.pdf>

<http://www.kpu.ca/sites/default/files/Policies/e20.pdf>

### **Notice of Federal Student Financial Aid Penalties for Drug Law Violations**

It is the responsibility of the student to be aware of details pertaining to penalties associated with drug-related offenses under existing section 484(r) of the HEA.

KPU has non-academic misconduct procedures and policies for students -

<http://www.kpu.ca/sites/default/files/Policies/C21%20Student%20Conduct.pdf>

<http://www.kpu.ca/sites/default/files/Policies/f01.pdf>

<http://www.kpu.ca/sites/default/files/Policies/f03.pdf>

<http://www.kpu.ca/sites/default/files/Policies/c41.pdf>

### **Vaccination Policy**

KPU does not have a vaccination policy for the general student population.

### **Copyright infringement – policies and sanctions**

<http://www.kpu.ca/sites/default/files/Policies/c08.pdf>

<http://www.kpu.ca/sites/default/files/Policies/c19.pdf>

### **Contact Us**

Should there be any further questions or concerns, please contact the KPU Student Awards and Financial Assistance office. Hard copies of this document are available upon request.

Student Awards and Financial Assistance

Kwantlen Polytechnic University

12666 72 Avenue,

Surrey, BC V3W 2M8

Phone: 604-599-2000, option 1, then option 4

Fax: 604-599-2012

<http://www.kpu.ca/awards>

## **Appendix A – Notice of Availability of Institutional and Financial Aid Information**

Please note that if there is any conflict between the information set out in this Notice and the provisions in KPU's Policies, as published at: <http://www.kpu.ca/policies> or in KPU's University Calendar, as published at: <http://www.kpu.ca/calendar>, the provisions of the Policies and the Calendar prevail.

### **Cost of attendance at the institution**

- Tuition and Fees – full-time and part-time students:  
<http://www.kpu.ca/calendar/2015-16/ar/tuitionfees.html>
- Estimated costs for necessary books and supplies:  
<http://www.kpu.ca/bookstore>
- Estimated costs for transportation:  
<http://www.kpu.ca/upass/cost>
- Other fees associated with a program that a student is enrolled in:  
<http://www.kpu.ca/calendar/2015-16/ar/otherfees.html>

### **Refund policy associated with dropped courses or other charges student has provided to the institution:**

<http://www.kpu.ca/calendar/2015-16/ar/paying.html>

<http://www.kpu.ca/sites/default/files/Policies/C39%20Policy11%2008%2002%20%28AD091%29.pdf>

### **Requirements for official withdrawal from courses at the institution:**

<http://www.kpu.ca/calendar/2015-16/ar/changeinregistration.html>

<http://www.kpu.ca/registration/enrolling>

<http://www.kpu.ca/sites/default/files/Policies/c34.pdf>

### **Summary of requirements under 668.22 for the return of title IV grant and loan assistance:**

<http://www.kpu.ca/awards/student-loans/usloans>

### **Academic programs available through KPU including**

- Current degree programs and other programming offered:  
<http://www.kpu.ca/calendar/2015-16/programs.html>
- Location of instructional, laboratory, and other physical facilities which relate to academic programs:  
<http://www.kpu.ca/facilities>
- KPU's faculty and other instructional personnel:  
[https://directorysearch.kpu.ca/ds.aspx?q=Search&search\\_type=1](https://directorysearch.kpu.ca/ds.aspx?q=Search&search_type=1)
- Institutional Academic Planning  
<http://www.kpu.ca/vp-academic>

**Accreditation Information**

Names of associations, agencies, or governmental bodies that accredit, approve, or license the school and its programs; procedures for obtaining or reviewing documents describing accreditation, approval, or licensing:

[http://www.bclaws.ca/civix/document/id/complete/statreg/96468\\_01](http://www.bclaws.ca/civix/document/id/complete/statreg/96468_01)

<http://www.univcan.ca/>

<https://studentaidbc.ca/apply/designated>

**Facilities and services available to students with disabilities, including students with intellectual disabilities:**

<http://www.kpu.ca/ssd>

**Contact information for assistance in obtaining institutional or financial aid information required:**

<http://www.kpu.ca/awards/contact-info>

**Copyright infringement – policies and sanctions:**

<http://www.kpu.ca/sites/default/files/Policies/c08.pdf>

<http://www.kpu.ca/sites/default/files/Policies/c19.pdf>

**Transfer of Credit:**

<http://www.kpu.ca/calendar/2015-16/ar/priorlearning.html>

**US Loans**

Information including criteria and eligibility requirements for Title IV, HEA loans can be found at the links below:

<http://www.kpu.ca/awards/student-loans/usloans>

<http://www.kpu.ca/awards>