EXECUTIVE BRIEF
Senior Director, Student Affairs

Kwantlen Polytechnic University
Metro Vancouver, British Columbia

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1. The Opportunity

Kwantlen Polytechnic University (KPU) is a regionally focused, teaching university. Situated in Metro Vancouver, KPU has an operating budget of approximately $150 million. KPU offers a wide array of programs, including academic upgrading, trades and technology programs, one and two-year certificates, diploma programs, continuing professional studies, baccalaureate and post-baccalaureate programs to over 18,000 students on campuses in Surrey, Richmond, Langley and Cloverdale.

KPU has embarked on an exciting new path as it builds on its traditional strengths while pursuing opportunities that its polytechnic status offers to students, faculty, and staff. With a mandate focusing on access and work-ready education, Kwantlen seeks a Senior Director of Student Affairs who will lead and shape the Student Affairs division during a period of dynamic growth and change.

The Senior Director, Student Affairs is responsible for providing leadership for the overall vision and strategy of Student Affairs and with consideration for trends and developments within postsecondary education provincially, nationally, and internationally. S/he monitors best practices with respect to all functions within Student Affairs and ensures that KPU steadily enhances the quality of services it provides.

The Senior Director, Student Affairs provides leadership to a suite of units which support the success and well-being of students across all campuses, including the major units: central academic advising, co-operative education and career services, counseling services and sport and recreation. Working with the Directors and Managers, the Senior Director develops and is accountable for a service strategy to support the University’s strategic, academic and enrolment management plans.

The successful candidate will have a Master’s Degree, plus a minimum of 8 years’ recent related experience, including a minimum of two years of experience in a Canadian public post-secondary institution or an equivalent combination of education, training and experience.

The successful candidate will understand the challenges inherent in providing leadership in an academic environment where a high degree of consultation and collaboration is not only desirable but a requirement. S/he will appreciate that the primary goal of KPU is to provide an excellent level of educational experiences and services to students as well as supporting the educational requirements of the communities served by the University.

As a confident and enthusiastic leader s/he believes in the importance of communication and working cooperatively to build positive relationships with internal and external stakeholders and to make effective decisions.
2. Key Opportunities & Challenges

After consulting with key stakeholders at KPU, the following opportunities and challenges are identified for the Senior Director, Student Affairs:

**Build a Polytechnic University**

The Senior Director, Student Affairs joins KPU at a time when the institution is still evolving and building new capacity, processes and procedures in order to meet its polytechnic mandate. The incumbent will need to bring a strong sense of vision and operational leadership skills in order to implement the required changes, along with a genuine appreciation for KPU’s unique history and rich tradition of community and student focus, distinctive from traditional universities.

**Change Management**

The faculty and staff of KPU have experienced very rapid change in their shift from the culture of a University College to that of a Polytechnic University. Understandably, there are many academic, administrative and process adjustments that relate to this cultural difference. The incumbent will have a unique opportunity to guide this change for Student Affairs and in doing so make an immediate and meaningful impact on the journeys of our students.

The Transitions Project is the reconceptualization of all aspects of the student experience, from first touch through to the end of the first year. Commenced in 2013, the project goals are to clarify and streamline all business and communication processes relating to students. Having introduced a new application, application priorities, and the Pathway, the second phase of the project now focuses on the First Year Experience and Strategic Enrollment Management.

KPU is introducing a Healthy University Framework to enhance health and wellness opportunities for the entire campus community. Student Affairs will play a focal role in identifying and actualizing goals of this framework for KPU students. This role will include building collaboration within the relevant units and expanding upon their deliverables.

The Senior Director, Student Affairs will play a significant leadership role in these change management processes.
3. Kwantlen Polytechnic University

OVERVIEW

KPU has played an important role in the development and delivery of post-secondary education in British Columbia for over 30 years. During this time, KPU has educated more than 200,000 citizens and made significant contributions, economically, socially and culturally to the communities of Langley, Richmond, Surrey, Delta, and beyond. Established in 1981, KPU has undergone mandate changes that transformed it from a college to a university college in 1988, and then to a polytechnic university in 2008.

Known for the exceptional learning environment it offers, KPU delivers more than 120 programs across eight Faculties:

- Faculty of Arts
- School of Business
- Chip and Shannon Wilson School of Design
- Faculty of Science and Horticulture
- Faculty of Health
- Faculty of Academic and Career Advancement
- Faculty of Trades and Technology
- Faculty of Educational Support and Development

KPU offers a wide array of programs, including academic upgrading, trades and technology programs, one and two-year certificates, diploma programs, continuing professional studies, baccalaureate and post-baccalaureate programs. With over 18,000 students, KPU offers a balanced approach to education by providing teaching and learning excellence, co-operative work experiences, open access, and vibrant scholarly environments that meet community and industry needs. The University is committed to innovation that is relevant to student learning; access and opportunity for individuals across diverse social and cultural groups; collaboration with community partners; responsiveness to local government, business, and industry needs; and civic responsibility.

To ensure ongoing responsiveness to the communities throughout its regions, KPU provides:

1. Programming relevant to individual learners, diverse social and cultural groups, and labour market need;
2. Practical educational experiences that prepare learners for careers as well as graduate study;
3. Experiential learning that engenders community leadership and civic responsibility.

For more information regarding the University’s mission and mandate please visit: [www.kpu.ca/mission/mission-mandate.html](http://www.kpu.ca/mission/mission-mandate.html)

KPU’s faculty embrace and adhere to a diverse and eclectic concept of scholarly activity including the scholarship of discovery, integration, application, teaching and learning and creativity. Their innovative and
supportive approach ensures KPU’s courses and programs are engaging and challenging. KPU attracts faculty who are not only experts in their fields, but are also practicing professionals passionate about teaching and learning.

KPU is currently in partnership between the Province of B.C., Chip and Shannon Wilson, lululemon athletica, and KPU to build the Chip and Shannon Wilson School of Design at the Richmond Campus, a $36 million dollar project with the goal of solidifying the future of B.C.’s technical apparel industry. The University has been recognized for its many achievements. MediaCorp placed KPU on its 2007 Top 100 Employers roster for the University’s dedication to excellent human resources practices and recognized KPU as a Top Employer in BC for 2008 through to 2015. As leaders in energy conservation for over a decade, BC Hydro has recognized KPU with eight awards including Power Smart Leader and Power Smart Excellence.

For more information on KPU, please visit [http://www.kpu.ca/home.html](http://www.kpu.ca/home.html)

**STRATEGIC AND ACADEMIC PLANS**

The KPU Strategic Plan: VISION 2018 is the result of months of discussions both internally and with KPU’s external communities. Completed in 2013, Vision 2018 builds upon related work undertaken over the past few years and an ongoing analysis of the environment in which it operates. KPU’s vision and goals have been tested against the expectations of the communities it serves and against scenarios for the future of our region and our province. The three themes of Quality, Relevance and Reputation capture both the challenge and the opportunity that presents themselves to KPU.

All great cities and towns have vibrant and well recognized universities and colleges. Improving quality and relevance at KPU will build our reputation and so contribute to the evolution of our region. KPU shares the progress towards its vision openly and regularly, and thereby generate the momentum needed for the University and its communities to mutually support each other, and to grow and thrive together. VISION 2018 is a bold strategic document that harnesses the palpable optimism, passion and dedication of everyone at KPU.

This Academic Plan, the first in KPU’s history, represents a major step towards achievement of the nine goals of the VISION 2018 Strategic Plan. Much of the work in the first year or so of VISION 2018 will be to undertake integrated planning across the university, to determine metrics and annual targets for our goals, and, in some cases, figure out exactly how to measure our progress. The Academic Plan deals with the core business of the institution: to offer all learners, especially those in our region, the opportunity to study, learn and engage so they are ready for work and citizenship. To achieve this for such a diverse student population requires artistry in our teaching, dedication in our front line services, full participation in shared governance, and excellence in all our essential systems.

Link to KPU’s Vision 2018: [http://www.kpu.ca/president/strategicplanning](http://www.kpu.ca/president/strategicplanning)

Link to university progress reports: [http://www.kpu.ca/president/strategicplanning/measuring-progress](http://www.kpu.ca/president/strategicplanning/measuring-progress)

4. **Governance & Administration**

**BOARD OF GOVERNORS**

The Board of Governors is comprised of a dedicated and experienced group of professionals who provide governance to the organization. It is comprised of the individuals listed below:

**Board Chair**
Lisa Skakun  
General Counsel and Corporate Secretary, Coast Capital Savings

**Board Vice-Chair**
Vacant

**Community Members**
Chris McCue  
President, McCue Engineering Contractors (McCue)
Hanne Madsen  
Chair, GroYourBiz
Jamie Kokosa  
Director, Investor Relations Ritchie Bros. Auctioneers
Vacant
Vacant
Vacant

**Faculty Representative**
Marc Kampschuur  
Instructor, School of Business
Suzanne Pearce  
Instructor, Chemistry

**Professional Support Staff Representative**
Kim Rose  
Faculty of Academic and Career Advancement

**Student Representatives**
Steven Button  
Student, Philosophy
Jessica Lar-Son  
Student, English

**Ex-Officio**
Alan Davis  
President & Vice Chancellor
George Melville  
Chancellor

For more information on KPU’s Board of Governors and other corporate governance topics, please visit: [www.kpu.ca/governors/members](http://www.kpu.ca/governors/members)
UNIVERSITY EXECUTIVE

KPU’s Senior Administrative Team consists of the following individuals:

Alan Davis  President & Vice Chancellor
Salvador Ferreras  Provost & Vice-President, Academic
Jon Harding  Vice-President, Finance & Administration
Harry Gray  Associate Vice-President, Administration
Jane Fee  Vice Provost, Students
Stuart McIlmoyle  Associate Vice President, International
Arthur Fallick  Associate Vice President, Research
Vacant  Associate Vice President, Teaching and Learning
Zena Mitchell  University Registrar
Steve Lewarne  Chief Advancement Officer
Kathy Lylyk  Executive Director, Finance
Shelley Wrean  General Counsel
Lori McElroy  Executive Director, Institutional Analysis & Planning
Joanne Saunders  Executive Director, Marketing & Recruitment Services
Marlyn Graziano  Executive Director, External and Government Affairs
Keri van Gerven  University Secretary & Confidential Assistant to the President and Vice Chancellor
5. Student Services

Led by Dr. Jane Fee, KPU's Student Services division works collaboratively with many internal academic and service departments to help achieve KPU's overall goals. Student Services uses a strategic and systematic set of activities and programming to plan, implement and coordinate high-quality student engagement, enrolment, registration and retention systems and processes. Student Services strives to foster a positive institutional-wide culture of shared responsibility for providing an exceptional experience for all students, before and during their education at Kwantlen Polytechnic University. Under the umbrella of the Student Services division are two key areas, including the Office of the Registrar and Student Affairs.

Office of the Registrar

The Office of the Registrar comprises the following three major areas: Admission, Graduation and Enrolment Services; Records, Registration & Systems; and Student Awards and Financial Assistance. The office provides services for students from the time they start to consider KPU all the way through to Convocation and beyond, including student applications and admissions, student awards and financial assistance, course timetables and course registration, records, graduation, convocation services, alumni services, and much more.

Student Affairs

Academic Advising

Advisors guide students in selecting and planning effective programs of study through individual consultation and group course planning sessions. They are ready to assist students with course planning and selection, program choices, course prerequisites, program and graduation requirements, academic regulations and policies, and academic planning for career goals. The Academic Advising team plays a central role to other university faculties and student services departments as the first point of contact for KPU's Early Alert program.

Sport and Recreation

KPU Sport and Recreation contributes to the healthy campus mandate through the facilitation of recreation activities and programming both on and off campus. The department offers KPU students and employees a variety of on-campus classes, such as yoga, dance, personal training and kickboxing. The Surrey Campus features the Gymnasium and Fitness Centre.

Co-operative Education

Co-operative Education formally integrates academic studies with full-time, paid work experiences in related positions with host employer organizations. The name reflects the co-operative relationship between the employer, student, and KPU.

Career Services

Career Services supports students and graduates in finding meaningful employment. The department's objective is to help students transition from the learning experience to a working experience through one-to-one support, workshops, career fairs and KPU's employer job posting system.
Counselling Services

Counselling Services provides confidential services to students with a goal to help them achieve success at KPU and acquire critical skills to support their academic performance and general well-being.

Services for Students with Disabilities

Services for Students with Disabilities provides full and equal opportunity for students with disabilities to achieve their potential for success as self-directed independent learners.

REPORTING RELATIONSHIPS

Reports Directly to: Vice Provost, Students

Direct Reports: Director, Student Engagement
Director, Cooperative Education and Career Services
Athletics and Recreation
Director, Counselling Services

Works Closely With:
- Vice President Academic
- Deans
- Associate Deans
- University Registrar
- Associate Registrars
- Human Resources
- Future Students’ Office
- KPU International
- Standing and steering committees and task forces that provide advice and guidance to areas under her/his responsibility
- BCGEU, KPU local
- Kwantlen Faculty Association
- Kwantlen Student Association
- Other educational institutions
6. Strategic Planning

KPU’s Strategic Plan: VISION 2018 is the result of months of discussions both internally and with KPU’s external communities. It builds upon related work undertaken over the past few years and on our ongoing analysis of the environment in which we operate.

Vision 2018 includes the following areas of priority related to the role of the Senior Director, Student Affairs:

1 Ensuring a well-managed, integrated and transparent organization that supports learning:
   • Implement an integrated system that aligns institutional plans, allows for strategic allocation of resources and facilitates the articulation of, and report on, annual goals and priorities
   • Institute effective quality assurance processes that allow for regular review of all areas of the University
   • Review and adjust KPU’s procedures to ensure efficiency and effectiveness
   • Broaden the modes and increase the frequency of communication within the University community in order to enhance transparency, decision-making, collaboration and relationship-building among departments
   • Implement initiatives that will attract, support, engage and retain KPU’s people and create an environment where all employees see themselves as contributing to student learning
   • Continue to enhance environmental sustainability efforts on campus
   • Create an inclusive and safe learning environment for everyone at KPU

2 Ensuring that the impact of KPU’s community engagement has doubled by 2018
   • Implement a coordinated approach to document, expand, measure and celebrate effective partnerships with KPU’s communities
   • Establish KPU as a key partner in regional economic development
   • Create distinct campus identities within the unifying institutional vision

3 Integrated Planning
   • Recognizing that no part of the University operates in isolation, ensure that KPU has committed to integrated planning: a holistic approach to coordinating all planning, resource allocation and accountability activities
   • Ensure that all planning is aligned with the strategic plan in all areas
   • Articulate annual goals and priorities
   • Allocate scarce resources to meet these goals and priorities
   • Measure the achievement of the University’s goals
   • Communicate the results effectively
   • Create space for innovation
7. **Financial Information**

The table below provides financial information for KPU from 2013-2014 through to 2014-2015.

For more on KPU’s finances, please visit [http://www.kpu.ca/iap/accountability-plans](http://www.kpu.ca/iap/accountability-plans) to access KPU’s Accountability Plan.

**Summary Financial Report 2014/15**

<table>
<thead>
<tr>
<th></th>
<th>2014/15 Actual</th>
<th>2014/15 Forecast</th>
<th>2013/14 Actual</th>
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<tbody>
<tr>
<td><strong>Revenues</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants</td>
<td>$74,314</td>
<td>$70,852</td>
<td>$74,092</td>
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<tr>
<td>Tuition and other fees</td>
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<td>$61,376</td>
<td>$58,416</td>
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<tr>
<td>Other revenues</td>
<td>$7,548</td>
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<tr>
<td>Ancillary services</td>
<td>$4,513</td>
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<td>$8,039</td>
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<tr>
<td>Amortization of deferred capital contributions</td>
<td>$5,021</td>
<td>$5,105</td>
<td>$5,097</td>
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<tr>
<td><strong>Total Revenues</strong></td>
<td>$152,635</td>
<td>$152,187</td>
<td>$150,711</td>
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<tr>
<td><strong>Expenses</strong></td>
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<td></td>
</tr>
<tr>
<td>Salaries and benefits</td>
<td>$112,267</td>
<td>$110,634</td>
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<td>Cost of goods sold</td>
<td>$4,496</td>
<td>$5,806</td>
<td>$4,615</td>
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<tr>
<td>Other operating costs</td>
<td>$22,055</td>
<td>$23,729</td>
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<td>Amortization of capital assets</td>
<td>$10,895</td>
<td>$11,000</td>
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<tr>
<td>Transfers to KPU Foundation</td>
<td>$1,040</td>
<td>$1,000</td>
<td>$1,199</td>
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<tr>
<td><strong>Total Expenditures</strong></td>
<td>$150,753</td>
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<td>$150,640</td>
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<tr>
<td><strong>Net Results</strong></td>
<td>$1,882</td>
<td>$18</td>
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<tr>
<td><strong>Accumulated Operating Surplus</strong></td>
<td>$79,298</td>
<td>$77,434</td>
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</table>
8. Position Description,
Senior Director, Student Affairs

PRIMARY FUNCTION

The Senior Director, Student Affairs is responsible for providing leadership for the overall vision and strategy of Student Affairs and with consideration for trends and developments within postsecondary education provincially, nationally, and internationally. S/he monitors best practices with respect to all functions within Student Affairs and ensures that KPU steadily enhances the quality of services it provides.

ORGANIZATIONAL STRUCTURE

This position reports to the Vice Provost Students. Reporting directly to this position are the Student Affairs Directors and the Administrative Assistant.

NATURE & SCOPE

Under the umbrella of the Student Services Division, the Senior Director, Student Affairs provides leadership to a suite of units which support the success and well-being of students across all campuses, including the major units: central academic advising, co-operative education and career services, counselling services and sport and recreation.

Working with the Directors and Managers, the Senior Director develops and is accountable for a service strategy to support the University’s strategic, academic and enrolment management plans.

KEY RESPONSIBILITIES

Works with Directors to develop a cohesive and integrated senior team within Student Affairs that is focused on providing high quality support for students.

Supports Directors to continuously align business practices to ensure the goals of the academic plan are met, and to ensure a strong and positive customer service culture.

Works with members of the university community, including the Kwantlen Student Association, Deans and Associate Deans, to ensure that the needs and success of students are factored into programming and support services.
Monitors best practices with respect to all functions within Student Affairs and ensures that all programs are regularly reviewed and updated.

Ensures that units within Student Affairs use technology wisely and in an integrated way; leads IT initiatives relating to student affairs units and works with technology leaders within the Registrar’s Office and across the university to ensure successful implementation strategies.

Develops a strong working relationship with the Kwantlen Faculty Association and ensures the needs of faculty and units within Student Affairs are met.

Works with Human Resources to ensure that Directors receive the training and management skills necessary to lead their respective units.

Works closely with KPU International to ensure that international students receive the support they need to be successful.

Represents Student Services on university-wide committees and task forces to ensure student success and well-being is at the core of all university initiatives.

Works with others in Student Services, the Future Students’ Office and International to develop a strong culture of student-focused customer service across KPU.

Represents KPU externally on committees and groups to represent student success and well-being and bring back best practices and research that will enhance services at KPU.

Plays a leadership role in the University’s health and wellness and first year experience strategies.

Ensures that the Student Affairs budget is planned, prepared and monitored in keeping with overall objectives, policies and procedures. Monitors and analyzes accounts and liaises with the Finance Department to establish efficient accounting and reporting procedures.

Participates in developing, establishing and administering departmental policies and procedures.

Attracts and retains staff by developing and implementing recruitment and selection strategies, providing orientation to staff, and ensuring a stimulating work environment. Monitors and assesses performance and employs strategies such as coaching and mentoring as appropriate to enhance performance.

Supervises and provides leadership to staff by coaching, guiding and modeling key behaviours/strategies, encouraging dialogue and providing guidance and advice to facilitate resolutions to work issues. Assists team members to define shared and individual goals, meet target dates and ensure alignment of team goals.

Contributes to effective employee and labour relations by administering the collective agreement(s), representing management in the grievance process and consulting with Human Resources Services regarding collective agreement interpretation, as appropriate. Provides input to management negotiating team for collective bargaining purposes, as needed.
Provides support for reorganization and restructuring. Makes recommendations to the Vice Provost Students and develops implementation plans.

Performs other related duties as required.

QUALIFICATIONS

A Master’s Degree plus a minimum of 8 years’ recent related experience, including a minimum of two years of experience in a Canadian public post-secondary institution or an equivalent combination of education, training and experience;

Extensive managerial and collegial leadership in student affairs or related area;

Demonstrated understanding and leadership in issues such as student recruitment and retention, experiential learning and health and wellness;

Proven experience with leading and implementing institutional change initiatives;

Proven ability to build, manage and provide leadership to cohesive teams;

Sound understanding of strategic enrolment management concepts, academic policies and processes that contribute to a quality undergraduate experience;

Demonstrated ability to foster a culture of learning and innovation;

Exceptional oral and written communication skills, including the ability to persuade and influence individuals and groups with diverse needs and interests;

Demonstrated ability to work collaboratively and inclusively to coordinate projects and initiatives among various campus constituencies;

Demonstrated commitment to providing outstanding customer service;

Knowledge of budget planning, development and management.
9. Our Campus Communities

The Metro Vancouver region is well known for its breathtaking landscape, cultural diversity and vast economic potential. In recent years, British Columbia’s international profile has surged, thanks to the reputation the city of Vancouver has garnered as one of the world’s top five livable cities. Vancouver’s excellent quality of life helped BC win the honour of hosting the 2010 Olympic and Paralympic Winter Games, and the city continues to develop at a rapid pace. With a population of nearly 2.2 million, it is truly a dynamic place to live and build a rewarding career.

The Metro Vancouver region consists of 21 municipalities, each possessing a unique identity, presenting countless possibilities to suit any individual’s ideal lifestyle.

Most recently, the Economist Intelligence Unit conducted a worldwide study that named Vancouver the world’s most desirable place to live (out of 127 cities worldwide) for its desirable level of stability, healthcare, culture, environment, education, and infrastructure.

For more information on Metro Vancouver, please visit www.tourismvancouver.com

KPU’s four campuses are located in Surrey (2 campuses), Richmond and Langley. The region includes the traditional lands of the Musqueam, Tsawwassen, Squamish, Semiahmoo, Katzie and Kwantlen First Nations. KPU proudly takes its name from the Kwantlen First Nation which means “tireless runner”, or “tireless hunter.”

SURREY

Outspanning the area between the south bank of the Fraser River and the Canada/US border crossing, Surrey is two-and-a-half times the geographic size of Vancouver and is BC’s second most populous city. The fast growing municipality, consisting of the communities of Whalley, Fleetwood, Guildford, Newton, Cloverdale, and South Surrey, boasts a diverse array of cultures.

Surrey’s recreational facilities are home to numerous local, provincial, national and international sporting events. Local families and students enjoy close proximity to schools; Surrey is home to 99 elementary schools, 19 secondary schools, 23 independent schools, and two highly-renowned post-secondary institutions: KPU and Simon Fraser University.

For more information on Surrey, please visit www.surrey.ca.
DELTA

Located south of Richmond, Delta is comprised of three communities, including North Delta, Ladner and Tsawwassen. Delta has a population of approximately 100,000 people, and is home to more than 70 developed parks and natural reserves. Agriculture and farming are vital contributors to the local economy in Delta. Also located in Delta is Burns Bog, an ecological conservancy area that is the largest raised bog on the West Coast.

For more information on Delta, please visit http://www.delta.ca/.

RICHMOND

A diverse and geographically unique community, centrally located 20 minutes from Downtown Vancouver. Richmond is home to over 188,100 and is located on a series of fifteen islands nestled in the mouth of the Fraser River. Over the last several decades, Richmond has undergone rapid growth and change, transforming from a rural, local community into an international city with a balance of urban, suburban, and rural areas.

Residents and visitors alike enjoy a variety of accommodations, excellent restaurants, shopping centres, unique historic sites, beautiful parks and gardens, excellent cultural and entertainment facilities and festivals as well as superb recreation facilities.

Richmond prides itself of a comprehensive, convenient, and highly accessible transportation system. With around-the-clock bus services and the Canada Line skytrain system running from Downtown Vancouver to and from the Vancouver International Airport (YVR), the country’s second busiest airport.

Richmond strives to be to the most appealing, livable and well-managed community in Canada. The City has been the recipient of numerous awards for management and innovation. This is clearly reflected in the quality of life of Richmond’s citizens. According to Statistics Canada, residents of Richmond have the greatest life expectancy in all of Canada.

For more information on Richmond, please visit www.richmond.ca
THE CITY OF LANGLEY

The City of Langley is located on the eastern portion of Metro Vancouver. It provides a small city atmosphere and community spirit while at the same time offering all the amenities and recreational opportunities of a major urban centre. The City is 15 minutes from the Lynden, Washington border crossing.

For more information on Langley, BC, please visit www.city.langley.bc.ca

THE TOWNSHIP OF LANGLEY http://www.tol.ca/

The Township of Langley is largely a suburban community of about 105,000 that surrounds the City of Langley. Balanced alongside agricultural land, nature, parks, and rivers, the rapidly developing suburbs of Langley include many new schools, parks, trails, shopping, restaurants, and entertainment. The neighborhood of Fort Langley rests on the Fraser River and features the National Historic Site as well as beautiful neighborhoods and a quaint main street.