Self-Service Password Reset - Registration Steps

Before you can use SSPR you will have to setup and confirm your authentication methods. When you login to a KPU sponsored app (student email, Adobe) you should be prompted to setup your SSPR options.

Sign In

Follow each prompt to setup your authentication methods.

- Phone
- Email
- Security Questions
Setting up an Authentication Phone Number

This sample shows a phone number has been set up.

Setting up an Authentication Email
Setting up Security Questions

don't lose access to your account!

Please select questions to answer below. Your admin requires you to set up 5 questions, and answers must be at least 3 characters long.

Security question 1
In what city was your first job?
- Surrey

Security question 2
What is your favorite food?
- Sushi

Security question 3
What city were you in on New Year's 2000?
- Vancouver

Security question 4
What school did you attend for sixth grade?
- South Hill

Security question 5
What was the first and last name of your childhood best friend?
- Joe Doe

Save answers

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