



KWANTLEN POLYTECHNIC UNIVERSITY
Library

A photograph of the KPU Library building, a modern structure with large glass windows and a curved facade, surrounded by greenery and trees under a clear blue sky.

2021–2023
KPU Library
Strategic Plan

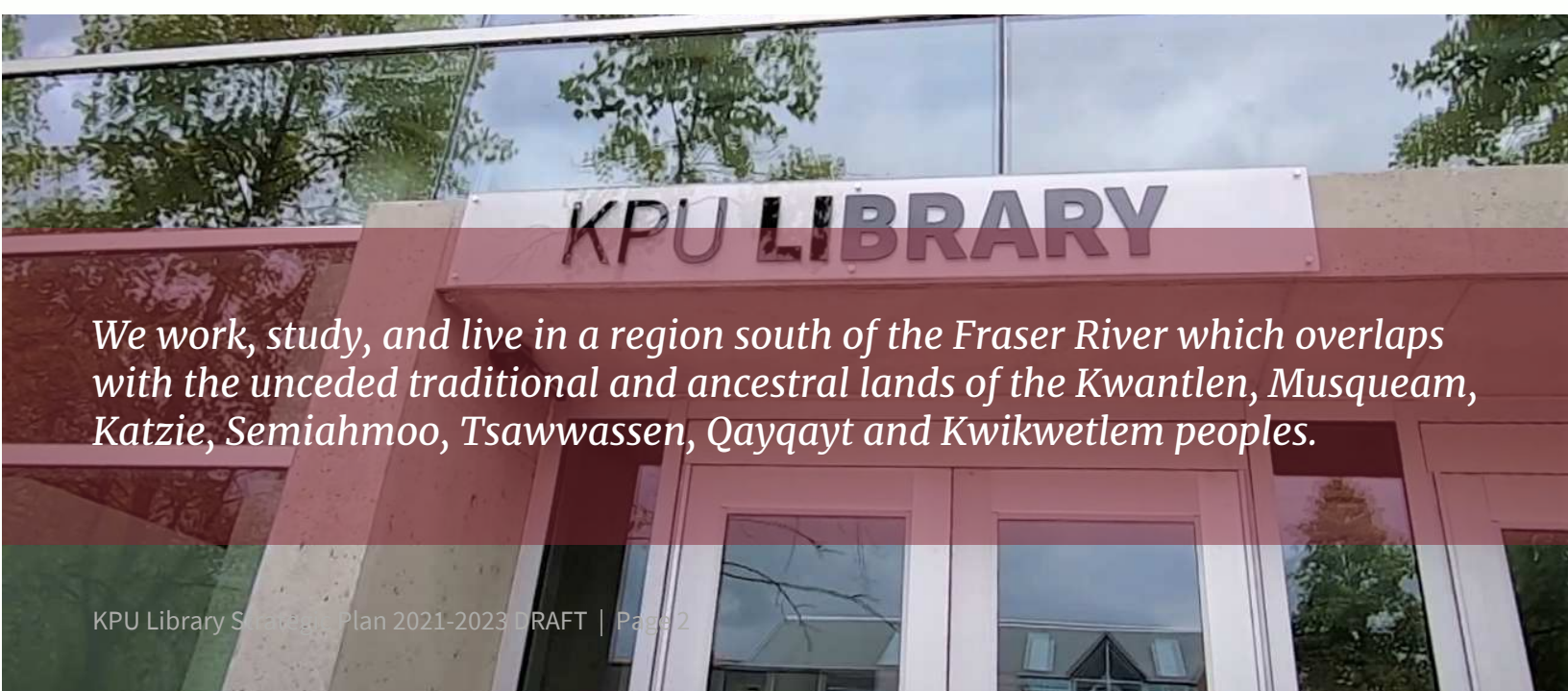
A Message from the University Librarian

I am pleased to present the KPU Library Strategic Plan 2021-2023. It's been almost a decade since the last plan and this one has been guided by both *Vision 2023* and *Academic Plan 2023*. We have developed a set of aspirational goals that strengthen our commitments to students and faculty while acknowledging the value all Library employees bring to that endeavour.

2020 is a prime example of why the plan is written with flexibility to adapt as things change. I encourage you to continue the conversation and share your ideas to help us achieve the goals as set out.

I want to thank everyone who has contributed to the evolution of this plan but I especially thank the KPU Library Strategic Plan Working Group who laid the foundation, crafted your feedback into the goals and set the Library on its path to the future.

Todd Mundle
University Librarian

A photograph of the KPU Library building, featuring a large glass facade and a prominent sign that reads "KPU LIBRARY". The image is overlaid with a semi-transparent red rectangle, which serves as a background for the text below.

We work, study, and live in a region south of the Fraser River which overlaps with the unceded traditional and ancestral lands of the Kwantlen, Musqueam, Katzie, Semiahmoo, Tsawwassen, Qayqayt and Kwikwetlem peoples.



Overview

The Process

In the fall of 2019, KPU Library began the process to develop a strategic plan to meet the University's goals outlined in KPU's Vision 2023 and Academic Plan 2023. A library working group was struck to review the key objectives from those two documents, putting them into a library context in order to support the goals.

The Context

KPU Library's strategic plan is directly linked to the goals and vision of the University through Vision 2023 and Academic Plan 2023. It was developed with both budget and Senate priorities taken into account. It is intended to maintain enough flexibility to adapt as things change, and will include measurement and accountability.

The Focus

The Working Group reviewed the Vision/Academic Plan 2023 objectives, narrowing the focus down to 6 areas:

Goal 1: Innovative Spaces and Services

Goal 2: Deliver Excellent Library Instruction

Goal 3: Indigenize Library Practices and Inspire Reciprocal Reconciliatory Relationships

Goal 4: Research Advancement at KPU

Goal 5: Invest in Relationship Building with our Communities

Goal 6: Collections and Open Education



Our Commitments

Employees

We foster a culture of trust, engagement and career development of employees. The growth of our employees is vital to the evolution of the Library.

Learners

We ensure that our priority and focus are the learners and educators we serve. We provide responsive experiences to our learning community: building capacity, encouraging belonging and locating knowledge.

Partners

We serve and enrich our local and global communities by cultivating mutually beneficial relationships.

Sustainability

We steward our economic, human, and environmental resources to best meet our goals and to ensure that future generations continue to thrive in our communities.

Technology

We provide innovative, equitable and accessible technologies to facilitate learning, teaching and research at KPU.

Mission, Vision, Values & Motto

Mission

KPU Library provides leadership, resources and expertise to empower its students, faculty and staff to engage in locating, creating and sharing of knowledge.

Vision

KPU Library is an innovative, responsive and vital partner in the creative, academic and research pursuits of its educational community.

Values

Equity

We respect the cultural, academic, and physical diversity of the communities we serve.

Empowerment

We support and inspire confident skill development and self-sufficiency.

Flexibility

We respond to emerging challenges and the evolving needs of our communities.



Our purpose is to help you achieve yours.

Goal 1: Innovative Spaces and Services

Create transformative library spaces and services to elevate learning, discovery and independence.

Key Actions

- 1 | Design effective and inclusive services and improve digital learning experience across all environments.
- 2 | Ensure equitable and accessible services to students on and off campus.
- 3 | Expand and improve active spaces for learning.

Goal 2: Deliver Excellent Library Instruction

Develop a flexible and relevant teaching program that equips diverse learners to become effective researchers and engaged citizens.

Key Actions

1

Establish a clear and sustainable plan for the Library's teaching program, under the coordination of a Teaching and Learning Librarian.

2

Evaluate our teaching program on an ongoing basis and incorporate best practices supported by research.

3

Improve the student learning experience through the effective use of innovative instructional technology.

4

Collaborate with other service areas to deliver integrated supports for student learning.



Goal 3: Indigenize Library Practices and Inspire Reciprocal Reconciliatory Relationships

Key Actions

- 1 Enhance Indigenous presence within library spaces and reduce colonial barriers within the institution.
- 2 Elevate Indigenous authority within the institution; specifically, in relation to Indigenous Intellectual Property, Traditional Knowledge Keepers, and Indigenous Information Literacy.
- 3 Amplify Indigenous voices within the KPU Library collections and address the legacies of colonialism within the collection.
- 4 Inspire KPU Library faculty and staff to broaden their knowledge on Indigenous Peoples and Indigenous information literacies.
- 5 Bridge relationships within KPU's Indigenous and non-Indigenous faculty, staff and students.
- 6 Initiate reciprocal reconciliatory relationships within Indigenous communities, with a focus on the Nations whose territories we inhabit.

Amplify Indigenization within library services, collections, spaces, and outreach.

Goal 4: Research Advancement at KPU

Provides expert service and resources for KPU faculty and student researchers.

Key Actions

- 1 As funds allow, work with the Office of Research Services (ORS) to provide research data management services and resources for the KPU community.
- 2 Participate in the formulation of a KPU Research Commons.
- 3 Accelerate the profile and use of KORA (Kwantlen Open Resource Access) within KPU to provide global access to research at KPU.
- 4 Partner with the ORS and the Teaching & Learning Commons in fostering scholarship of faculty and undergraduate students by providing relevant research support.

Goal 5: Invest in Relationship Building with our Communities

Engage with our community partners while managing our resources effectively and positioning employees for sustained change and growth.

Key Actions

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| 1 | Empower our employees to be innovative stewards of the Library. | 2 | Energize community partnerships to accomplish shared goals. |
| 3 | Create new experiences for knowledge sharing and engagement by expanding relationships with our campus partners. | 4 | Connect with learners by fostering curiosity, participating in community events and generating learning opportunities. |



Goal 6: Collections and Open Education

Photo credit: KPU Marketing

Key Actions

- 1 Provide comprehensive access to scholarly resources in formats that meet diverse needs.
- 2 Build and sustain dynamic print, digital and multimedia collections that are essential for the changing needs of teaching and learning and maintaining institutional memory.
- 3 Invest time and financial resources to support scholarly communication.
- 4 Support the adoption of open educational resources across all Faculties and Schools.
- 5 Develop guiding principles for the selection and collection of open access resources where appropriate in the development of the Library's collection.
- 6 Develop a publishing infrastructure and systems to support the creation and adaptation of open educational resources.
- 7 Become a leader within the library community, showcasing support for open educational resource creation and adaptation.

Acquire and promote collections to enrich learning and support KPU instruction, open research and scholarship.