

## **NOISE AND DISRUPTIVE BEHAVIOUR**

The KPU Coast Capital Library abides by KPU policies that prescribe behaviour on campus including:

- [Policy ST7](#) Student Conduct
- [Policy SR8](#) Emergency Response to Inappropriate, Disruptive, & Threatening Behaviour
- [Policy SR9](#) Violence in the Workplace
- [Policy IM5](#) Identification Cards

[Policy ST7](#) prohibits disruptive behaviour of any kind, including excessive noise, harassing of other patrons, or harassing of Library employees. **The Library does not allow harassing of its patrons by solicitation.** [Policy IM5](#) allows KPU employees and Security Guards to ask patrons to present their KPU Card. [Policy SR8](#) allows for immediate removal of an individual from the campus. [Policy SR9](#) states that any act of violence or threatening behaviour is unacceptable. In instances where employees or patrons believe they are at risk due to an act of violence, Library employees may refer to the Personal Safety Chapter in the Emergency Manual, which outlines procedures regarding Security Alert button and calling Security or 911.

The Library strives to balance library user needs for quiet study and reading with functional requirements of the Library that involve communication among students and KPU employees. As far as possible, areas where normal speech is required are distanced or separated from quiet study areas. The areas set aside for reading and quiet study are clearly marked with signs. Students are expected to abide **by [Policy ST7 Student Conduct](#).**

In situations where noise or disruptive behaviour occurs, some form of intervention by Library employees may be necessary. [Policy ST7 states “the faculty and staff are responsible for dealing with minor misconduct”.](#) This intervention can follow upon a complaint or an observation. Depending on the severity, duration and repetitive nature of the activity, employee actions could include:

- Asking the people making noise or causing the disturbance to curtail their activities.
- Repeating the above request.
- Asking the users to leave the Library or requesting Security to ask the users to leave the Library.
- Filling out incident reports.