Dear Faculty,

We are pleased to inform you that the issue with embedded Kaltura content in <u>courses.moodle.kpu.ca</u> has been resolved. All functionalities within this site should now be operating as normal.

For Continue and Trades Sites: The vendor is continuing to work on the ongoing issue regarding Kaltura within <u>trades.moodle.kpu.ca</u> and <u>continue.moodle.kpu.ca</u>. In the meantime, if you have a video that needs to be <u>shared</u> or viewed, please log into <u>media.kpu.ca</u> and upload your content there.

We apologize for any inconvenience this may have caused, and sincerely appreciate your patience during this time. If you have any further questions or concerns, please reach out to the <u>IT Service Desk</u>.

Teaching & Learning Commons