From: <u>Teaching and Learning Commons</u>

Subject: Final Reminder: The old Moodle site "courses.kpu.ca" is retiring

Date: Monday, November 28, 2022 9:48:00 AM

Dear Faculty,

URGENT ACTION REQUIRED

Restructuring Moodle's infrastructure has been communicated multiple times in the past, and we are now at the final stage of our project where we must retire our old Moodle Site "Courses.kpu.ca" in accordance with our vendor's final requirement. As we have successfully transitioned to the new Moodle site infrastructure, after November 30th, all users will be unable to access the "Courses.kpu.ca" site. We strongly recommend that you back up any courses that you may need in the future, and you can also restore the course backups to your current Moodle sites by following the instructions below:

- Click <u>here</u> to receive the course backup instructions and <u>here</u> for course restoration instructions.
- For the CPS site "continue.moodle.kpu.ca," please click <u>here</u> to get the course backup instructions and <u>here</u> for course restoration instructions.

We are not relocating all of the courses to their respective sites as part of the site cleanup process, and we greatly appreciate your understanding in this regard. However, we will be creating a backup of the entire site and if a situation comes up in the future where you discover you need any old backups, please contact us and we will retrieve them for you. Please note that, per KPU regulation, we only maintain backups for the previous two years.

If you need to request a new development course to restore your backups into or require further support, please submit a ticket through the IT/TL service portal: https://itservicedesk.kpu.ca/.

Sincerely,

The Teaching & Learning Commons