

MEDICAL INSURANCE INFORMATION

What is BC Service Card?

The new British Columbia (BC) Service Card is considered as a government issued identification card. It replaces your British Columbia Medical Plan (BCMSP) CareCard. International students are temporary residents so a **non-photo BC Service Card** will be issued.

The BC Service Card insures medically required services provided by physicians and supplementary health care practitioners, laboratory services and diagnostic procedures. Upon successfully applying for Medical Service Plan (MSP) you will receive a BC Service Card. For **international students** who are planning to stay in the province of British Columbia for more than 6 months of the year, it is **MANDATORY** that you enroll in MSP. You should apply within **the first 10 days of your arrival in BC**. The waiting period to receive this coverage is **3 months**.



When will my BCMSP Coverage start?

Waiting period for BCMSP is 3 months which includes the remainder of the month you arrive in BC plus two full months. For example, if you are in BC on August 25, you would be eligible for MSP on November 1.

Sample of a BC Service Card

What if I need to see a doctor while waiting for my BC Service Card?

If this is the first time you are studying at Kwantlen, you are automatically enrolled in the Temporary Medical Insurance Plan by Travel Underwriters (TU). Coverage will start one week before school starts until the end of each term. You are eligible to get partial refund if you receive your BCMSP before the semester ends. For more information, please visit the website at: <http://www.kpu.ca/international/insurance>

Important Details:

- All residents of BC need to maintain health coverage through MSP
- You must live in BC for 3 months to qualify for MSP
- Must have valid study permit to qualify for MSP
- Must keep your contact information current

Mail the following to MSP:

- The MSP application form (<https://www.health.gov.bc.ca/exforms/msp/102fil.pdf>)
- A **COPY** of the picture page of your passport (do not include the original)
- A **COPY** of your study permit (do not include the original)

Mail the completed MSP form and supporting documents to:

Health Insurance BC
Medical Services Plan
PO Box 9678 Stn Prov Govt
Victoria, B.C. V8W 9P7

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For questions, call: 604 683-7151 or 1 800 663-7100

To Change your address on your MSP plan

Update your address on <https://www.health.gov.bc.ca/exforms/msp/7062.html>. This form should be submitted by the Account Holder.

1. Extended Medical and Dental Coverage:

International students in full-time studies at Kwantlen are automatically enrolled in the Kwantlen Student Association (KSA) Benefits Plan. This is a mandatory extended health and dental plan that supplements the BC Medical Services Plan. It provides 12 month of coverage starting on the first day of the month the program of study begins. **Please see www.kusa.ca for further information or visit the Benefits Office in the KSA office on any campus.**

2. Temporary Medical Insurance Plan – TuGO

Mandatory Temporary Insurance Coverage: All new international students coming to KPU will automatically be enrolled in KPU's Temporary Insurance Plan upon registration in classes for their first semester at KPU. Coverage will start usually, one week before school starts and the charge will apply once student registers for class. Each student's name, student number, email, gender, and date of birth will be released to Travel Underwriters, the insurer and the plan administrators. Students will be enrolled in this program upon class registration each semester until they can provide proof of coverage under the BC Medical Services Plan (BCMSP). No other alternative coverage will be accepted. For insurance coverage dates and fees, please visit <http://www.kpu.ca/international/insurance>

Temporary Medical Insurance Plan Contact Information

For claims assistance, please contact TuGO:

Toll free from Canada & USA at 1-855-929-8846

Email: info@tugo.com

In case of emergencies call:

From Canada and USA: 1-800-663-0399

From Mexico: 001-800-514-9976 / 01-800-681-8070

Worldwide (collect): 604-278-4108

For a list of Direct Billing Medical Clinics, please visit

<http://www.kpu.ca/sites/default/files/OISS/Direct%20Billing%20Medical%20Clinics.pdf>

Any questions? Come see us! (KPU International) Richmond 1400, Surrey Cedar Building 1145
www.kpu.ca/international