



NOVEMBER 2018

# Report to the Board of Governors

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Where thought  
meets action



## Building revamp creates new space for future scientists, artists and healthcare professionals

Future scientists, health professionals and artists will have more opportunities for creative, hands-on learning with the opening of the refurbished Spruce building at Kwantlen Polytechnic University (KPU).

Renovations to the 3,500-square metre building and a 2,100-square-metre addition created space for an extra 300 students to study at KPU. The work was funded through \$14.7 million and \$7.3 million contributions from the provincial and federal governments respectively.

“Thanks to this investment by the provincial and federal governments, KPU is able to better support its students and meet the needs of growing sectors of the B.C. economy, including the scientific, creative and cultural sectors,” says KPU President Dr. Alan Davis.

Among the students using the refurbished building will be those taking the recently launched biology and health science bachelor degrees at KPU.

“I’m thankful I’m able to pursue a degree in biology here in my neighbourhood in Surrey, and to be able to learn in such a supportive space,” says Christina Jeyakumar, a student in the Faculty of Science and Horticulture.

In addition to new science labs, there are arts studios and a gallery space in the revamped building.

“The new studios in the Spruce building are spacious and flexible rooms that give more capacity for artists to work and collaborate in a way that will be really beneficial for our practice,” says arts student Alison Curtis. “Studying here at KPU will truly prepare me for the future.”

The 27-year-old building was officially reopened by Surrey-Newton MP Sukh Dhaliwal, on behalf of the federal government, and Surrey-Newton MLA Harry Bains on behalf of Melanie Mark, Minister of Advanced Education, Skills and Training.

“The Spruce building is now one of the most innovative learning spaces in the province,” says Mark.



# Table of Contents

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President and Vice Chancellor Report . . . . .	2
Human Resources . . . . .	7
Office of the Vice President, Finance & Administration . . . . .	9
Office of the Provost & Vice President, Academic . . . . .	15
Office of the Vice President, External Affairs . . . . .	58
Institutional Analysis & Planning . . . . .	67



*Student Volunteers at KPU Richmond Open House*

## KPU Chancellor, George Melville, appointed to the Order of British Columbia

On Thursday, September 20, 2018, in a special ceremony at Government House, KPU Chancellor, George Melville, was appointed to the Order of British Columbia, the Province's highest form of recognition.

The Order of British Columbia was established by statute on April 21, 1989, to recognize those persons who have served with the greatest distinction and excelled in any field of endeavor benefiting the people of the Province or elsewhere.

At the ceremony, The Honourable Janet Austin, OBC, Lieutenant Governor of BC, honoured fourteen new members with a medal and a personalized Certificate of Appointment. For more information please visit [Lieutenant Governor of British Columbia](#).

### George C. Melville

George Melville is chairman and owner of Melville Global Investments Inc., a diversified investment portfolio which includes ownership in Mr. Lube, Naramata Benchland Properties and SKOOKUM Festival at Stanley Park. He also co-founded and previously owned T&M Group, which included Boston Pizza International Inc., and is now the largest owner of trust units in the Boston Pizza Royalties Income Fund.

Melville's career began in Penticton with an accounting practice at Peat Marwick Mitchell & Co. One of his first clients was a former RCMP officer named Jim Treliving who had opened a local pizza restaurant. A friendship formed along with a business partnership that has lasted for more than 46 years. Together they grew operations from one restaurant location to over 400 restaurants across North America, and invested in many other successful businesses that were collectively known as the T&M Group. Annual sales of the group exceeded \$1 Billion and they employed thousands across Canada and the United States.

During his time with Boston Pizza, the business was celebrated as Canada's 50 Best Managed Companies Platinum Club and Canada's 10 Most Admired Corporate Cultures. In addition to the many recognitions received corporately, Melville has also personally been honoured with the Canadian Franchise Association's Lifetime Achievement Award, recognized as Entrepreneur of the Year, and has been inducted into the Business Laureates of British Columbia Hall of Fame as well as the British Columbia Restaurants Hall of Fame.

Adding to his many business achievements Melville has been a major philanthropist donating in excess of \$30 million dollars to B.C. organizations including the Union Gospel Mission, Surrey Memorial Hospital, Covenant House and Rick Hansen Foundation. His donation to build Kwantlen Polytechnic University's Melville Centre for Dialogue has created a place for Canadian and International students to study, learn and develop a path for future success. His donation to the South

Okanagan Similkameen Medical Foundations Campaign is enriching the learning and training environment for UBC medical students. As a result of his generosity, construction has started on the Peace Arch Hospital's much-needed 200-bed residential care facility, which includes a 15-bed hospice residence.

Giving of his time, Melville was director of the Boston Pizza Foundation Future Prospects which, since its inception in 1990, raised and donated over \$25 million to Canadian charities. He was also chairman of the 2014 Hockey Canada Foundation Celebrity Classic and he has served on a number of volunteer boards including Governor for the Southern Interior Innovation Fund, Science World, Fraser Institute and the Premier's Economic Counsel. A past member of Kwantlen Polytechnic University's board for many years, he is presently serving his second term as the institution's chancellor.

~ from [Order of British Columbia](#)



Photo credit: Order of British Columbia

# President and Vice Chancellor Report

In addition to the regular governance, operational and budget meetings that occur in the Fall, a number of special and external activities have filled a semester that has passed very quickly.

On September 20<sup>th</sup>, I attended the ceremony to award Chancellor Melville with the Order of Canada. It was an opportunity to meet again with Lieutenant Governor Janet Austin (KPU Honorary Degree Recipient) and many politicians, including The Honorable Premier John Horgan

On September 22<sup>nd</sup> I was pleased to welcome attendees to the first China/ Canada TCM for Respiratory Health meeting, hosted by KPU. Dr. David Florkowski, John Yang and myself toured the parliamentary secretary for TCM, MLA for Burnaby-Deer Lake, Anna Kang around the KPU TCM labs.



On September 23<sup>rd</sup>, a group of KPU employees won the United Way/UPS plane pull competition, beating several other teams from places like BCIT and Langara.

The BCAIU presidents met in Victoria on September 25<sup>th</sup> and had a productive meeting with the Deputy Minister for AEST, Shannon Baskerville. The BCNET Board met on September 27<sup>th</sup> in Vancouver.

On September 28<sup>th</sup> we had the official opening of the Spruce renovation with the Honorable Harry Bains, Minister of Labour and MLA for Surrey-Newton and local MP for Surrey-Newton, Suhk Dhaliwal joining us for the celebrations which also included fine arts and science demonstrations and tours. Right afterwards, we celebrated the opening of CityLab, a partnership of KPU, SFU and the City of Surrey to integrate community issues into the curriculum.

Fall convocations were held on October 3<sup>rd</sup> and 4<sup>th</sup> and this included the celebration of our newest Distinguished Alumna, Kristan Ash.

The CN EcoConnections and Trees Canada announcement of funding to continue the work by the School of Horticulture to restore habitat at KPU Langley occurred on October 5<sup>th</sup>.

The Cascadia Innovation Corridor meeting took place in Vancouver on October 9<sup>th</sup> and 10<sup>th</sup> and KPU was a highly profiled sponsor.

On October 11<sup>th</sup>, I presented KPU's submission to the Select Standing Committee on Finance and Government Services, along with Marlyn Graziano and Jon Harding (proceeding pages)

The Mayor of Surrey's annual gala was held on October 12<sup>th</sup>, and on the 13<sup>th</sup> I attended the Burns Bog Conservation Society's 30<sup>th</sup> Gala celebration. KPU was proud to host the Peatlands for People conference prior to the gala on October 11<sup>th</sup> to 13<sup>th</sup>.

On October 22<sup>nd</sup>, I joined a panel of post-secondary presidents to discuss relationships with Boards at the AGB session in Victoria, and on October 24<sup>th</sup> I attended the fall meeting of Universities Canada presidents in Ottawa.

From there I went to the Collaboration for Online Higher Education Research at Laval University where I presented on a panel focused on new leadership skills. I joined Senate by videoconference on October 29<sup>th</sup> on the same day that Polytechnics Canada hosted its annual national Strategy meeting. I was joined by KPU Environmental Protection Technician (EPT) grad Erin Pederson and Hanna Musslick, also a grad and now an employer of EPT students.

On November 2<sup>nd</sup> I joined others from KPU to support the Vancouver Big Sisters gala in Vancouver.

From November 7<sup>th</sup> to 10<sup>th</sup>, I participated in the Open Education Resources universitas meeting in Australia, and on November 14<sup>th</sup> to 16<sup>th</sup>, I was invited to attend the Maple Leaf International Education Forum and Fair in Dalian, China.



## Where thought meets action



**Submission to the Select Standing Committee  
on Finance and Government Services  
from Alan Davis, PhD  
President and Vice Chancellor, Kwantlen Polytechnic University  
October 15, 2018**

Further to our presentation to the committee on October 11, I am pleased to provide this formal submission on behalf of Kwantlen Polytechnic University.

Access to lifelong and meaningful education **for all** is our foundation at KPU and we strive to meet our mission and mandate in a context that is increasingly complex.

This complexity includes, for instance:

- more services for our students to support their mental well-being;
- support and education around issues of sexualized violence on campus;
- more progress in the Indigenization of education in all its manifestations; and
- more and better opportunities for our learners to develop the new skills needed for a changing labor market.

The good news is that KPU is committed to being innovative in our delivery of educational and support services, and to being nimble and responsive to the needs of our communities, and the industries and businesses that support them.

**Submission to the Select Standing Committee  
on Finance and Government Services**

**October 15, 2018**

We embrace the government's commitment to access to affordable education and training. Our breadth of programming – which ranges from certificates, apprenticeship training and diplomas to bachelor's degrees and post-graduate diplomas – and our multi-campus reach ensure that we can be immediately responsive to the varied types of education and training required by British Columbians over the next decade.

One area of focus is to offer more work-integrated learning opportunities for our students. As Canada's only polytechnic university, our focus on experiential learning is so engrained in KPU that we have adopted it as our tagline. We are proud to say that KPU is an institution where thought meets action: through co-op placements, internships and service learning.

We have an incredible opportunity in front of us over the next few decades to build a highly educated and highly competent workforce that will be aligned with the future needs not just of British Columbia, but of Canada and the world. We know that nearly a million job openings will be created by 2028 in B.C., and that a huge proportion – 77 per cent – of those will require some form of post-secondary education.

A further area of significant importance to us at KPU and to the province as a whole, is to live up to our commitment to the implementing the United Nations Declaration on the Rights of Indigenous Peoples and the Truth and Reconciliation Commission of Canada's *Calls to Action*.

Indigenous learners continue to be under-represented in the public post-secondary system, and we are committed to providing the supports needed for Indigenous learners. We have a Gathering Place at KPU Surrey, a department of Indigenous Services for Students, and an Elder In Residence. We are now in the planning stages of our third "Open Doors Open Minds" event – a day-long program for Indigenous high school students who come to campus to meet current students and some of our faculty members. They attend classes, hear from engaging keynote speakers and get to see first-hand the opportunities that post-secondary studies can offer them.

But we need to do so much more and we hope the committee will see fit to recommend significant investment in this area.

Let me speak specifically of the KPU's South Fraser region. As this region grows, our capacity to offer more post-secondary seats must grow as well.

We are delivering all the seats our provincial funding allows, and still we have waitlists, which are growing. We have tried to grow organically, and have quite simply stretched our resources as far as we can.



Where thought meets action

 [kpu.ca](http://kpu.ca)

**Submission to the Select Standing Committee  
on Finance and Government Services**

**October 15, 2018**

Our vision for 2023 is for KPU to provide exceptional experiences for our students, to excel in creativity and scholarship, and to be a sustainable institution in every way.

We will be challenged to absorb significant growth in our communities without funding for additional seats to support the workforce needs as anticipated in the latest edition of the British Columbia Labour Market Outlook.

We hope this committee will agree that further investment in KPU would:

- address the gap between expectations of service delivery and available resources in student support;
- expand work-integrated learning opportunities that will benefit students and our economy alike;
- fulfill the promises we have made to our Indigenous communities; and
- match the growth and the needs of the communities we serve in the South Fraser region.

Further to the last point above, we hope the committee will recommend that growth at KPU be funded to allow 2,500 more seats over five years to ensure that we not only grow with our communities, but that we can continue to meet the demands for a future-focused workforce to build a strong economy and prosperity for all.

This steady, but measured increase in our capacity will allow us continue serving our region in a strategic manner that will allow us to continually re-align resources against demand.

Thank you to the committee for the important work you do on behalf of British Columbians.

Respectfully submitted,



Alan Davis, PhD  
President and Vice Chancellor  
Kwantlen Polytechnic University

## KPU wins at the UPS Plane Pull

On September 23rd, the [5th Annual UPS Plane Pull](#) reached peak cruising altitude, taking-off and landing in style.

Eighteen teams tested their strength by pulling a Boeing 757 jet, weighing in at 127,000 pounds, across the tarmac at UPS's hangar at YVR. The Kwantlen Polytechnic University team won with the fastest time at 21.96 seconds.

"Our team was in it to win it," said KPU President Dr. Alan Davis. "With a challenge from our friends at Langara College and some healthy competition, we pulled with gusto and exceeded our goal to raise money for children and youth in our community."

The teams raised \$30,000 for children and youth across our communities. As a fundraiser, as well as a physical challenge, the UPS Plane Pull delivers real change. All funds raised support life-changing United Way after-school programs and

initiatives for youth who have aged out of foster care.

KPU student Ashely shared her powerful story of how one program, The Youth Futures Education Fund (YFEF), is helping her pursue a Bachelor of Science in Nursing degree.

"It is because of YFEF that I feel I have an equal chance at professionally succeeding, similar to my counterparts who grew up outside of the foster care system," she said. "Most importantly, I have the comfort of knowing there are people out there who believe and support youth in care enough to invest in our education."

"This event really is about pulling together for community," said Michael McKnight, President & CEO, United Way of the Lower Mainland. "UPS is an amazing community partner and we're grateful for their generosity over the years."

In fact, UPS across Canada has raised more than \$15 million for United Way over the past 31 years.



# Human Resources

## PEOPLE FIRST CULTURE:

### Employee Engagement

The employee engagement survey was conducted early in 2018 through AON Hewitt, a global professional service provider with a proven track record in both the public and private sectors. The results were available this summer for senior executive review and planning. They were reported to the Board Human Resource Committee on September 6<sup>th</sup> and the Board of Governors on September 19<sup>th</sup>, along with next steps and an action plan.

On November 1<sup>st</sup>, high-level institution-wide themes and next steps were shared with Administrative leaders at a KPU Leadership Conference. These themes and next steps will be shared with all employees through a President's Office communication within November.

Moving forward in alignment with next steps, KPU will utilize the services of ThoughtExchange and invite KPU employees to participate in an online discussion in November. This will allow them to share practical recommendations to be used through an employee focus group approach to develop institution-wide action plans. Also starting in November, team results will be shared with department leaders as a first step towards engaging them in developing team specific action plans.

We will use these actions plans to help guide the university towards enriching the employee experience.

### KPU Leadership Conference

A Fall Leadership Conference was held on November 1<sup>st</sup>, 2018 at the Richmond Campus for KPU leaders. A Leadership Conference Steering Committee comprised of KPU leaders across the institution helped shape the day and lead the conference. With a focus on Vision 2023's goal of enriching the employee experience, the conversations, learnings, and team

activities centered around the definition of employee engagement, the institution-wide Healthy University Initiative survey results and employee engagement survey results, next steps and leadership commitment.

### Respectful Workplace

Rollout of the Respect in the Workplace online training course continues until November 30<sup>th</sup>, 2018. With a 75% completion rate since the rollout in May 2018, the Human Resources team continues to work with leaders and their respective departments towards 100% completion rate. Online training is required for all new employees through the onboarding process, and existing employees in support of KPU's commitment to a safe, respectful, and harassment-free workplace. This also ensures KPU is in compliance with B.C. Work Safe regulations. As of October 27<sup>th</sup>, 2018, there have been 1259 course completions. A communication was directed to all employees on November 7<sup>th</sup>, 2018, congratulating those who have already completed the training and reminding those who have not yet completed the training to do so.

## TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

### Senior Talent Acquisition

Searches completed and successful candidates:

- Ravinder Thind, Director, Business Performance and Advisory Services (BPAS)
- Deepak Gupta, Associate Vice President, Research

Searches underway:

- Dean, School of Business
- Provost and Vice President, Academic

### Employee Development

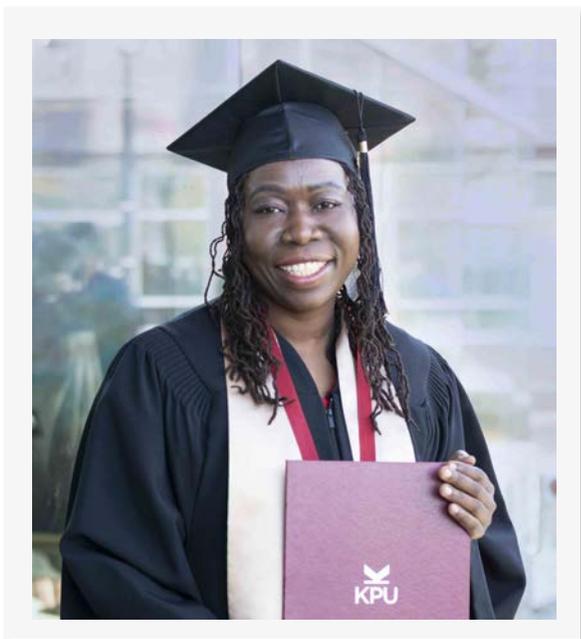
As part of our commitment to KPU's Sexual Violence and Misconduct Policy and KPU's role in supporting the KPU community including students and employees, a half day in-person workshop was held at the Langley campus on September 26<sup>th</sup> and attended by Human Resources, Student Services, Campus Safety and Security, and External Relations. The workshop addressed topics including what sexual harassment is, root causes, organizational risk factors, how to prevent it, and what to do if someone discloses.

### Performance Management

The talent review process continues in support of employee development, goal setting and alignment of our people and performance measurements. The talent review form has been updated and is reflective of the PSEA requirements, talent, and goal setting.

### Compensation

PSEA (Post-Secondary Employers' Association) has developed a sector wide compensation model for administrative employees, which includes a new salary scale and a performance



# Human Resources

based (merit) component for further salary increases. The implementation of this framework includes scheduled question and answer meetings across all campuses, individual letters, and one-on-one meetings as required within the month of November.

## Health and Wellness

As KPU's Academic Plan 2018 commits to a healthy and positive working and learning environment, the HR team is working with leaders to integrate with the top three themes of the employee engagement survey to take a holistic approach in support of the employee experience and as part of the on-going commitment to health and wellness at the University.

## Service Delivery

As part of the on-going transformation within the Human Resources team, and in keeping with our commitment to improve service delivery in line with our people-first focus, the process and technology priorities are underway in collaboration with key stakeholders across the university.

## PEOPLE RELATIONS:

Bargaining preparations are underway in collaboration with PSEC and PSEA in alignment with government and sector mandates.

KPU continues to work with the KFA and BCGEU in a collaborative manner in the spirit of positive labour and employee relations.

## NEVR conference highlights the toll of domestic abuse on victims and families

In North Delta alone, about 300 women and children fleeing domestic violence were turned away from shelters last year, according to Cori Kleisinger, of YWCA Arbour House.

That was one of the shocking statistics presented at the Network to Eliminate Violence in Relationships (NEVR) annual conference, which looked at the resources available to help victims like them across the Lower Mainland and how to combat the lack of shelter beds.

Held at the Surrey campus of Kwantlen Polytechnic University (KPU) and hosted by the school's nursing students, the 8th annual Healthy Families: Services and Solutions conference brought together community service providers to share ideas and build working relationships to tackle relationship violence.

"We must all work together as a community in order to change culture," says Dr. Balbir Gurm, co-founder of NEVR and a nursing instructor at KPU.

"Intimate partner violence is a serious criminal matter that has a significant impact on society," says Delta Police Chief Neil Dubord, one of the presenters at the conference.

"The toll is apparent in both traumatized children, who may not develop to their potential, or adult victims with ongoing health problems," he says. "Building a society where abuse will not be tolerated involves all the stakeholders, as well as education, prevention and enforcement."

Survivors of domestic abuse spoke about their personal stories including author Kamal Dhillon.

Her book, *I am Kamal: From Survivor to Thriver*, was released at the end of the conference and showcases how survivors can move on from an abusive experience.

"I will not let my past define me – it drives me," she says.

To bring attention to survivor stories like Dhillon's story, there is a visual art display at the art gallery at the KPU Library in Surrey called Broken Teapots. The display is a mix of visuals and poems by A. Alexon.

To learn more about NEVR, visit [www.kpu.ca/NEVR](http://www.kpu.ca/NEVR).



Right to Left: Hon. Jenny Sims, Minister of Citizens' Services, Dr. Alan Davis, MLA Harry Bains; Dr. Balbir Gurm

# Office of the Vice President, Finance & Administration

## FINANCIAL SERVICES

### GENERAL:

The Financial Services team came together on September 27, 2018 to discuss the three-year departmental strategic plan, which aims to align the goals of Financial Services with those of Vision 2023 and the Academic Plan. During the latter half of the session, the team broke out into their respective areas to brainstorm KPI's suitable for measuring departmental success. The Financial Services leadership will meet in November 2018 to finalize the departmental KPIs and subsequent rollout plan, including communication and feedback from key stakeholders.

The University Budget Presentations were held on October 19 and October 26, 2018. Both the administrative and faculty groups presented their budget requests for the 2019/2020 fiscal year to the University Executive, SSCUB/SSCAPP, Financial Services, and members of the University Community.

Financial Services and Information Technology have been working closely together over the last 6 months on the Banner IX upgrade, which took place over the weekend of October 13, 2018. The dedication and cooperation of both departments resulted in an overall successful implementation.

### FINANCIAL OPERATIONS AND PAYROLL:

#### Staffing

Financial Operations will be interviewing candidates for the Manager, Financial Operations position the week of October 29, 2018. The position has been vacant since August 2018 and is anticipated to be filled by early December 2018.

#### Initiatives

KPU's FM5 Business and Travel Expense Policy and related Procedures were approved by the Board of Governors on September 19, 2018. The amendments were made to simplify the document, as well as to ensure the policy and procedures are aligned for operational effectiveness. Director, Candice Gartry, held training/Q&A sessions across all KPU campuses to ensure guidance and clarity on the revisions were made available to the University Community.

Financial Operations introduced a series of new fillable PDF forms to address existing process gaps and to create efficiencies in administration. Forms include a *Travel Request Authorization Form* that can be used for all University employees, an amended *Expense Claim and Mileage Form (Expense Report)* which includes the updated mileage reimbursement rate, a *Missing Receipt Declaration Form*, and a *Request for Reimbursement for ICBG Business Rate Class Insurance* form. Additionally, an *Intercampus Mileage Guide* has been created to set standard guidelines regarding mileage calculations.

A revised PCard application has been introduced with more fulsome measures in place to ensure applicants confirm they have read and understood the cardholder agreement. Additional Pcard revisions include the reduction of the maximum PCard limit from \$20,000 to \$15,000, and the introduction of a transaction limit of \$1,000 for any new PCards issued. The transaction limit has been introduced in an effort to reduce the amount of capital items purchased using PCards, as well as to mitigate staff using PCards to bypass proper Procurement processes. PCard holders can request a temporary lift of the transaction limit should they need to purchase airfare or accommodation for a pre-approved conference or meeting.

Staff continue to work on decreasing the number of KPU PCards in circulation, and have implemented a process to cancel PCards that have been inactive for 12 months or more. Next steps include Financial Operations staff meeting with individual department and faculty heads to address the number of active PCards in each department/faculty, with the goal of reducing the number of active PCards to one per faculty/department. Exceptions for certain circumstances/departments (i.e. International Education) will be granted on a case by case basis.

### BUDGET AND FINANCIAL REPORTING:

#### Staffing

The Financial Reporting team welcomed analyst Supreet Saini in September 2018, and accountant Pammie Yeung in October 2018. The hiring process is currently underway for the position of Capital Asset Analyst, who will work primarily with the Facilities team.

#### Initiatives

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# Office of the Vice President, Finance & Administration

## PROCUREMENT SERVICES:

### Staffing

The hiring process is underway to fill the Procurement Officer position, which has been vacant since July 2018. It is anticipated that this role will be filled by mid-November 2018.

### Initiatives

The updated Procurement Policy and new Procedures were approved by the Polytechnic University Executive on July 18, 2018, and the final version of the documents received Presidential approval on September 17, 2018. Thomas Kwadzovia will be offering both focused key stakeholder sessions and 'open' multi-campus training on the updated policy and procedures, beginning in early November 2018.

Implementation of a Three-Year Sustainability Action Plan has begun, with the first year focusing on improving the sustainable purchasing capacity of internal stakeholders.

The Procurement Services is assisting the Kwantlen Student Association (KSA) through the process of procuring a Chief Project Officer, who will have project management oversight of the KSA's Student Union Building Project. The opportunity was posted on BC Bid on September 27, 2018 with a submission close date of November 8, 2018.

## CAMPUS SAFETY AND SECURITY

### SECURITY

Security held a half-day training session for all contracted Paladin security officers on the new SR14 policy and procedure and their responsibilities if they receive a complaint related to sexual violence and/or misconduct.

Security supplied extra coverage for several events that took place over the four campuses, as well as for the administrative offices during student enrollment.

### OCCUPATIONAL HEALTH AND SAFETY

Occupational Health and Safety (OH&S) has been working in collaboration with Facilities and an external consultant to develop a Fall Protection Program for Richmond Main and Wilson School of Design buildings. The project, which is now complete, includes the installation of guard rails, the development of safe work procedures, and training of Facilities employees.

OH&S has successfully completed fire drills at all four campuses. The drills included participation from both staff and students and involved complete evacuation of the buildings.

As required by legislation, OH&S completed an annual evaluation of all campus Joint Occupational Health and Safety

Committees. The new safety committee members at the Richmond and Langley campuses have completed health and safety training within six months of being appointed to the committee.

### EMERGENCY PLANNING

The Emergency Operating Center (EOC) was opened for two days during the Convocation on October 3-4, 2018 at the Surrey campus to provide event support.

KPU participated in the annual province-wide earthquake drill, "BC Shake Out," on October 18, 2018. The EOC was opened and used to monitor the event, which was well attended.

The EOC was opened to assist with the response planning for the possible natural gas shortage due to the natural gas pipeline explosion in northern BC earlier in October.

These minor non-emergency situations provide the Emergency Planning Team and others trained on EOC operations the opportunity to practice the EOC operation protocols which will assist in the event of a real emergency.

### SECURITY SYSTEMS

**WSOD:** automatic employee and faculty access control integration is complete and functioning well.

Student automatic integration is waiting for completion of Banner 9 Upgrades to be done.

**Civic Plaza:** approximately 80% of the access control system currently in operation.

## ORGANIZATIONAL RISK

### INSURANCE

The Risk Management team has successfully placed Cyber Insurance for KPU, which came in under budget resulting in a modest savings for the university. Training on incident response management is scheduled to take place once the required IT Security professionals are hired.

### ENTERPRISE RISK MANAGEMENT

Organizational Risk is in the process of identifying risk treatment plans with executive for the strategic risk register. Organizational Risk will be working closely with BPAS to ensure that identified risk treatment plans are specific and measurable; a target risk rating will also be identified for each risk.

### INFORMATION TECHNOLOGY

#### Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans that ensure enough staff are in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Vacancies and hires in IT:

- Network Specialist (New Position) – Rishab Ahuja
- Network Specialist (Backfill Position) – Gurinder Grewal
- System Support Technologist Surrey (Backfill Position) – Vacant (posted)
- System Support Technologist Night Richmond (Backfill Position) – Vacant (posted)
- Sr Multimedia Specialist (Backfill Position) – Vacant (posted)
- Multimedia Specialist (New position) – Vacant (posted)
- System Support Technologist Civic (New Position) – Vacant (posted)
- System Support Technologist Night Civic (New Position) – Vacant (posted)
- Manager IT Enterprise Software Support (Vacant) – Competition in progress
- Confidential Assistant (Backfill position) – (Vacant) – Competition in progress

#### Banner 9 Upgrade

BANNER 9 Phase I Upgrade was completed successfully on October 13th-15<sup>th</sup>. The core team were also able to deploy the new web admin page presentation layer, along with removing older customizations. This positions the university to deploy new technologies and services to students, staff and faculty.

#### BANNER 9 Phase II—Application Deployment

Phase II is now underway for a targeted completion in Spring 2019. The HR/Payroll team has begun pilot group deployments of the new Employee Self Service and Web Time Entry applications with a targeted goal of November 30<sup>th</sup> completion. Phase II projects include: General Self Service, Web Registration, Web Grade Entry, Communications Application, Events Application, HR Tax Upgrade, Student T2202A Upgrade, Confirmation of Enrollment, and BANNER 9 Financial Aid.

#### ONE.KPU Project

The ONE.KPU project (which is the community's new easy-to-use portal to key online resources and announcements), has been a success on campus. The project team is now working to increase the exposure of the portal to the KPU community by launching a scavenger hunt activity within the portal. The

Governance Committee is working to complete the governance guidelines by late November.

#### FAST Student and HR Operational Reporting Project

The Fast Student and HR/Payroll reporting project is well underway. This tool will become the primary tool for operational report deployment in the future.

#### CRM Project

Ellucian has agreed to consider KPU's request to exit the current CRM contract that was signed back in 2017, Legal is working on drafting the formal request. MS Dynamics is a product that could potentially meet the needs of KPU. Demo and consultation with stakeholders is underway.

#### Digital Ready Classrooms

Plans are being finalized to upgrade 8 – 10 meeting rooms to the new digital ready standard. *In progress*

#### Business Community

Two major initiatives are underway to make KPU more prepared for network outages: Phase 1 of the equipment relocation *is complete*, and is working as designed; Phase 2 additional equipment will be added to increase the functionality independently available all campuses by end of June 2018, delayed due staff leaving and banner 9 being a priority for the institution has caused this to be *delayed, in progress now that banner 9 is implemented*; implementing a secondary pathway to the Internet is currently in progress, and implementation stages with our sector partner BCNET, completion date is scheduled for Dec 2018. *In progress and on schedule.*

#### Construction Projects—Civic Plaza

Data centre 100% completed; generator, UPS and HVAC system have been commissioned, configured network equipment and connected KPU Civic to KPU network & Internet connectivity, completed. Next steps in progress are, in the process of verifying all data runs about 95% completed, ordering Audio/Visual equipment then install and configure the equipment to be completed by second week of December. *In progress and on schedule.*

City of Surrey has decided not to use KPU data centre at civic for their IT requirements. KPU IT will continue to work with city of Surrey IT dept. to ensure our standards are adhered as they implement their technology.

### FACILITIES SERVICES

#### CAPITAL DEVELOPMENT (INCLUDES PLANNING, DESIGN, RENOVATIONS AND NEW CONSTRUCTION)

##### Spruce Building Renovation

The Spruce building is now operational with the general contractor completing the remaining minor deficiencies. The opening ceremony took place on September 28, 2018 and was well attended by faculty and staff.



##### Civic Plaza

Civic Plaza is substantially complete with the general contractor completing minor deficiencies. We expect to receive occupancy permits for the end of October 2018, at which time we will begin to operationalize the space.

Furniture is continuing to be delivered over the next couple of months, with the final setup of the collegium furniture expected in December 2018.



##### Richmond Commons Furniture Reupholstering

Facilities has begun reupholstering the common area furniture at KPU Richmond. The first phase is complete with phase two scheduled to be complete before the end of the calendar year.

### FACILITIES MAINTENANCE

##### Richmond Washroom Renovation

The washroom renovations in 2nd floor Richmond (2680 and 2690) are complete.



##### Richmond Exterior Painting

As part of KPU's deferred maintenance program, exterior painting is underway for the Richmond campus building envelope. The project is phased over 2 years and is 55% complete at this time. The painting will refresh the original campus building alongside the new Wilson School of Design.

##### Surrey KPU Birch Building Kitchen

The kitchen exhaust and make-up air unit located at the KPU Surrey Birch building were replaced during the summer of 2018 kitchen shutdown period for operational start-up in September 2018. The new kitchen exhaust fan and make-up air unit provide quieter operation for the kitchen staff.

Surrey KPU Birch building kitchen make-up air unit replacement.



Surrey KPU Birch building kitchen exhaust unit replacement.

## Finance & Administration cont'd

### Surrey Pond

Restoration work is complete for the Surrey campus pond to correct overgrowth, infill, and a loss of storm water retention. Partially funded as a maintenance & renewal project, the work will improve overall storm water retention from the central courtyard and provide an enhanced and appealing water feature for the university community. Facilities has received many compliments and seen lots of student selfies with the pond as a back drop.



### Tech Exterior Painting

Exterior painting is complete at the Tech campus wood beams, wood columns and all exterior metal lamp posts. This work is to protect and refresh fading and flaking paint surfaces.

### Langley Brewery Instructional Lab

Installation of the effluent treatment tank system was completed in September 2018. This system is designed to improve the variation in pH and TDS being discharged to the Metro Vancouver sewer system



### Metro Vancouver Pollution Prevention Program Site Tours

Metro Vancouver environmental regulatory staff attended site tours at KPU Biology, Chemistry, Horticulture and Brewery operations. A draft Wastewater Guide for post-secondary institutions was developed as a result of the site tours across KPU and other Metro Vancouver post-secondary institutions.

### Facilities Operations / General

- Richmond FSG's painted the third floor hallway walls and washroom doors.
- Richmond first floor washroom by the Richmond bookstore was painted.
- Seven washrooms in Cedar building were painted in preparation for convocation.

### Sustainability Week

Facilities Services participated in the Sustainability Week events held at each campus from October 22 to 25 and presented information on the sustainability efforts undertaken by KPU to reduce energy consumption, and Green House Gas production through use of green building techniques and technology improvements on physical plant infrastructure systems.



### Ancillary Services

- New contract with Mercedes for 1 new Van for KPU use – vehicle delivered Oct 24/18 (photo below)
- Curb replacement completed at all campuses
- Seam sealing completed at all campuses
- Line Painting completed at all campuses (photo below)
- Pot hole filling – Nov. completion for Surrey Campus
- Langley round-about - new paint and markings to align with fire regulations
- Tim Horton's equipment ordered to start using the mobile app for pre-ordering, counter top installed
- Tap for Moneris has been implemented
- Parking Meter install – completed Richmond campus (photo below)
- Bookstore – display floor fixtures ordered to increase product selection



## Finance & Administration cont'd

### Events

KPU Facilities provided space, logistical and set-up support for the following events:

Internal Events:	External/Partnered Events:
Sustainability Week 2018	Municipal Candidate Mix & Mingle
Official Spruce Building Opening	Cloverdale Chamber of Commerce Mayoral & Council Debate
TALK Program Annual General Meeting	NRC-IRAP Pacific Regional Meeting
Access Programs Info Session	BCGEU Fall General Meeting
APPD Evening to Remember	Institute of Agrologists Fall Workshop
TALK - Our Mountains are Changing	Counsellor's Conference
TALK - Michelangelo	BC Association of TCM & Acupuncture Practitioners (ATCMA): Conference
DigitaLENS Workshop	Burns Bog Conservation Society: Conference
Indigenous Story Telling	Canadian Blood Services: Donor Clinic, Stem Cell Drive & Promotion
Fall Leadership Conference	DoDo Childbirth & Family Education: Prenatal Classes
Women Doing Time for Society's Crimes	City of Richmond: Advanced Voting
NEVR Conference	City of Richmond: General Voting Day
Steven Druker Book Launch Lecture	IELTS Testing: Global Village Vancouver
Retail Cannabis Consultant Meeting	KFA Non-Regular Social
KPU Richmond Open House 2018	KFA General Meeting
KPU Richmond Open House 2018	Langley Community Farmers Market
International Focus Week	LPI Test: Paragon Testing
Diwali Celebration	Richmond RCMP: Coffee with a Cop
LA Matheson Students Group Tour	Socrates Greek Cultural School: Lessons
Surrey Discovery Day	Mind/Body/Spirit: Perspectives on the inner life of the dying, the afterlife and those who remain
SUCCESS Tour	Surrey Hospice Society: Body, Mind, Spirit
University of Denmark Students Visit	YMCA of Greater Vancouver: Youth Leadership Development
Prospective Student Presentation	
Conversations about K-12 changes	
October at KPU: Dance, People, Culture	
Welcome Party for Global Business Students	
Convocation	
KSA By-Elections	
Welcome New Chinese International Students	
KPU Chinese Students and Scholars Association	
Thrive Week	
Thrive Week Presentation	
KSA Special General Meeting	
Trades & Technology Career Fair	
Gingerbread House Fundraiser	
Get Ready, Get Hired	
Guide Dog and Literature for the Blind Program	
Volunteer Expo	
Fall Forum Student Services	
SFU Faculty of Education Visit	
Student Services Fall Forum	

# Office of the Provost & Vice President, Academic

The early Fall calendar period at KPU is usually filled with external meetings and a fair bit of reconnection with all the civic, provincial and federal government and research agencies that are so important to our continued growth and development.

As usual, the most important event of them all is our Convocation Ceremonies held in early October. Once again, the excitement was palpable with inspiring speeches by the selected graduate representatives. Student award recipients were Rami Jizi (Criminology), Neyhit Jindal (Computer Information Systems) with a distinguished alumni award given to our very own Kristan Ash (Entrepreneurial Leadership).

On the academic development side, Dr. Steve Cardwell continues to work with all the local school districts and select private schools to formalize an approach to dual credit programs with KPU. At the same time, Dr. Cardwell is also leading our initiatives regarding the development of micro-credentials and badges in collaboration with Dr. Stephanie Chu and the Office of Teaching and Learning and other external parties including Polytechnics Canada.

KPU Richmond and the Pacific Region National Research Council office hosted the annual meeting of Industry Research Associates Program (IRAP). The very successful event gave KPU an opportunity to meet with a large group of potential industry partners and to present the broad range of research activities underway across our four campuses. Research participants included the Institute for Sustainable Horticulture, the Institute for Sustainable Food Systems, the Sustainable Agriculture Department, the Faculty of Health, the School of Business and the School of Design. Delegates were quite surprised by the depth and breadth of our research activities in process and in planning.

September 28 featured the opening of the new refurbished Spruce Building, an event attended by a large group of internal and external guests including MP Sukh Dhaliwal and MLA & Minister of Labour, Hon. Harry Bains. That same afternoon the Faculty of Arts hosted a reception to launch Surrey City Lab, a joint student-civic office collaborative research and experiential learning project between KPU, SFU and the City of Surrey.

The Provost made a short trip to Manila, Philippines to attend a meeting of the Commission for Higher Education in the Philippines organized in conjunction with College and Institutes Canada. The meeting brought together up to 20 different colleges and universities from across the Philippines to promote joint ventures in programming, enrolment, partnerships and research.

On the exciting news front, we are getting ready to move into the very elegant KPU Civic Plaza to prepare our new campus for classes set to begin in January 2019.

The Academic Plan timeline begins to roll out with a number of new items and developments. Notable activities include the appointment of Len Pierre as our new Manager of Indigenous Services for Students and the continued upgrading of Educational IT throughout the campus under the direction of KPU's new Chief Information Officer Reza Khakbaznejad.

On the topic of academic leadership, KPU welcomes its new Associate Vice President Research, Dr. Deepak Gupta on December 10. The Search Advisory Committee for the new Dean of the School of Business is underway with a recommendation expected by early December.

The Provost is in the process of holding a series of consultations and information meetings regarding the realignment of a number of departments and service units that are consistent with the proposed integrated academic and financial planning evident in Vision 2023 and the Academic Plan. Meetings have taken place with the Faculty of ACA, the Board of Governors Governance Committee, with other meetings scheduled with Senate Executive, ACA Faculty Council and a variety of Chairs, and other department representatives.

The Provost was invited to make a presentation and answer questions regarding the Academic Plan and its impact on the activities and aspirations of the President's Diversity and Equity Committee.

Notable recent meetings include a November 6 presentation on KPU's agricultural and horticulture programs, research, and extension services with the Canadian Ambassador to the Ukraine and the Head of the Trade Office of Canada's Global Affairs Department and a meeting with a delegation from the Swiss Embassy in Ottawa to explore student/faculty exchanges and collaborative programming and research.

The Provost presented on behalf of KPU at the Surrey Board of Trade, the Counselling Conference, the Fall Leadership Conference and the launch of the new Science World Symbiosis, an initiative to encourage and support greater participation by women and girls in STEAM disciplines.

# Faculty of Academic and Career Advancement (ACA)

## ACADEMIC & CAREER ADVANCEMENT

### Community Involvement

- In October, Patrick Donahoe, Dean of ACA, presented at the World Congress of Colleges and Polytechnics 2018 World Congress in Melbourne, Australia. The title of his presentation was *Up your Access: Faculty-Driven Innovation in KPU's Non-Traditional Entry Programs*. He also attended the Deans and Directors of Developmental Education fall meeting on September 28 at Vancouver Community College.
- Aimee Begalka, Acting Dean of ACA, and Lois Armerding, Divisional Business Manager of ACA, met with KPU's Community Adult Literacy Program (CALP) partners on 5 November, to give them the opportunity to provide one another with program updates and share success stories. We welcomed one new partner, DIVERSEcity, who are now offering significant literacy services in the Newton area.

## ACADEMIC & CAREER PREPARATION (ACP)

### Additional offsite programming

- In addition to their longstanding partnership with Phoenix Recovery Center and the agreement made last year with Pacific Community Resource Society to offer upgrading courses at their Whalley WorkBC site, ACP has developed an agreement with Avia Employment Services to provide English upgrading at their WorkBC site in Langley, to start in January. Three assessment sessions are planned over the next few weeks to determine correct placement for potential students.

### Enrolment

- Enrolment in ACP Fixed-Intake courses is up 5% over this time last year; enrolment in Continuous-Intake courses is up 29%. These increases may be due to information about the tuition-free status of the classes getting out to the community.

### Adult Literacy Fundamental Working Group Articulation Meeting

- The ACP department co-hosted the ALF Working Group Articulation meetings on October 18 and 19 at both Surrey and Richmond campuses. The working group focused on three things: articulation of 24 courses, presentation of revised Fundamental English outcomes and a workshop on how new K-12 curriculum may affect ABE outcomes.
- The working group articulated 18 Fundamental Math and 6 Fundamental English courses from four institutions: Selkire, North Island, Norther Lights, and Coast Mountain (formerly NWCC).



## ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

### Parent Orientation

- Orientation sessions for parents and others who support APPD students were very well attended. These sessions give staff and faculty a chance to answer questions and to talk about the differences between high school and university. We have received very positive feedback on these sessions.

### Intelligent Lives Film

- APPD was active in Richmond as part of October's Community Living month. In partnership with Richmond Society for Community Living, UBC Centre for Inclusion and Citizenship, KPU hosted a community event featuring a screening of 'Intelligent Lives' – a film about three young adults navigating the world beyond high school challenging the status quo on perceptions around intelligence. Afterwards, a panel answered a series of questions presented by Janice Barr, Executive Director of the Richmond Association for Community Living. UBC professors Dr. Rachele Hole and Dr. Tim Stainton were also in attendance.
- APPD personnel attended the related Youth Summit hosted at UBC. Faculty was present at a Richmond Community Partners breakfast celebrating employers.

### The Youth Employment Summit

- APPD faculty attended The Youth Employment Summit. The summit was a workshop of about 70 program and service providers across the province. The focus was on transition

## Faculty of Academic & Career Advancement cont'd

for students with intellectual disabilities leaving high school.

### Evening to Remember: Recognizing Community Partnerships

- APPD held its annual “Evening to Remember” celebration gala in the Surrey conference centre. It was, as usual a big success! A total of 56 guests attended the event and three employers (one from each of the Surrey, Richmond and Langley campus areas) were honoured with an “Employer of the Year award for providing exceptional work experiences to APPD students.

The recipients were:           Langley – Cora  
  Richmond – Winners  
  Surrey – Salvation Army



### Scholarly Activities

- APPD faculty member, Teresa Swan co-presented at the State of the Art Conference on Postsecondary Education and Individuals with Intellectual Disabilities, Syracuse University. The topic presented was the Including All Citizens Project.

### ENGLISH LANGUAGE STUDIES (ELS)

#### ELS Updates

- Since ELS was instructed to offer the accelerated sessions within the regular 13-week semester instead of 14 weeks which began in September 2018, faculty have been finding creative ways to ensure the students are meeting learning outcomes in the shorter time frame. We are offering workshops on specific skills on Fridays outside of class time, tutoring during the lunch hour Open Lab times and increasing online learning opportunities.

#### Lunch and Learn

- The presentation by the RCMP on Criminal Gangs: How to Stay Safe was held in the Conference Centre and was open to all of the faculty and students from ACA. It was well attended by students and faculty.
- ELS faculty continue to organize “Lunch and Learn” workshops for ELS students once or twice a week. Upcoming workshops include a presentation from KPU Geography, Experiential Learning with KPU/City of Surrey



at City campus, KPU Horticulture, KPU Brewmaking and Volunteering at KPU.

- Richmond faculty have worked with the Learning Centre to offer regular workshops to Richmond ELS students. We are excited to expand these opportunities in January when our new designated classroom will be available in Richmond.

#### Recruitment

- The ELS Marketing Committee continues its successful work to promote the ELS program in the community to increase awareness of ESL opportunities at KPU with domestic students. As KPU will not accept international students for the ELS program in the foreseeable future, recruitment of domestic ELS students will be vital in ensuring sustainable enrolment numbers for our program. We are pleased to see more diversity in the student population.

#### Program Review

- The Quality Assurance Plan for the ELS Department was accepted on October 24, 2018 by the Senate Standing Committee on Program Review. We identified nine goals for the department to work on in the next five years and seven strategies to help us accomplish those goals.

#### ELS Placement Testing and Registerblast

- Aptis, our new placement test, has been running very smoothly. A faculty member attends the testing session and gives a short presentation about ELS at the beginning, receives the Aptis report and makes the final placement into the appropriate classes based on the Placement Guidelines developed with Aptis. In August, Assessment and Testing launched a new online booking system called Registerblast so students can now register for testing online instead of in person on campus.

# Faculty of Arts

## SPOTLIGHT:

- CityLab: Hosted a Surrey CityLab Celebration for the students, faculty, SFU representatives, and City of Surrey staff involved with the Surrey CityLab initiative (Sept 28)
- Fine Arts: Celebrated the Spruce Building Opening with a ceramics demonstration and a printmaking demonstration for commemorative giveaways (Sept 28)

## STUDENTS:

- Roxanne Charles (FINA Alumna)
  - \* Roxanne was recognized as a Surrey Civic Treasure (Oct 2)
  - \* Roxanne gave an artist talk at SFU: Speaking with Charlene Vickers and Roxanne Charles on Territories, SFU Gallery, Burnaby, <https://www.sfu.ca/galleries/SFUGalleriesEvents/past-events/2018/CharleneVickers-RoxanneCharles.html> (Oct 27)
  - \* Roxanne also has shows at the Surrey Art Gallery and the VAG: Roxanne Charles, Group Show: Connecting Threads, Surrey Art Gallery, <https://www.surrey.ca/culture-recreation/27165.aspx>, (Sep 22- Dec 16);
  - \* Roxanne Charles, Group Show: How do you carry the land?, The Vancouver Art Gallery, [http://www.vanartgallery.bc.ca/the\\_exhibitions/exhibit\\_gotomorin.html](http://www.vanartgallery.bc.ca/the_exhibitions/exhibit_gotomorin.html), (July 14 to Oct 28)
- Amy Duvall (FINA Alumna): Amy Duval, who graduated last year, has been a resident artist at prestigious international residency program at Harbourfront Centre in Toronto since last fall. Currently she is having an exhibition of an installation at Harbourfront Centre until December 23rd. Link to the Harbourfront website discussing her current installation: <http://www.harbourfrontcentre.com/visualarts/2018/diagramdetritusdeconstruct/>
- Alana Edwards (FINA Alumna): Alana is in a group show at the moment at the North Van Arts Council. Textile Narratives, <https://nvartscouncil.ca/events-exhibitions/textile-narratives/>
- Josie Steeves (PSYC), Amanda Dumoulin (PSYC), Jaime Christiaanse (PSYC), Tina Charmchi (PSYC) and Jason Creighton (EPT): 5 work study awards to Bee Lab students
- Kenneth Yuen (FINA Alumni): Kenneth is in a three person show at the Deer Lake Gallery, Burnaby Arts Council, Parallel, <https://www.burnabyartscouncil.org/event/parallel/> (Oct 27)
- Fine Arts Ceramics Sale hosted by Fine Arts students to raise funds for their grad show, Arbutus Gallery (Oct. 19 and 20)



## COMMUNITY ENGAGEMENT:

- Daniel Bernstein (PSYC): CKNW Radio, Vancouver, (Sept)
- Gira Bhatt (PSYC): Gira attended the meeting, Cross Cultural Round Table on Security (CCRS) hosted by the Federal Ministry of Public Safety (Oct 12-14)
- Borealis String Quartet: 3rd season of faculty chamber music concerts: "Evening Harmony" featured the Borealis String Quartet, KPU's String Quartet-in-Residence, with Belgian pianist Gilbert De Greeve in a program connecting words, art, and music. Works by Claude Debussy and Imant Raminsh formed the cornerstones of this poetically inspired evening (Sept 28)
- Gillian Bright (ENGL), Elizabeth Gooding (ENGL), Jack Hayes (ASIA), Paivi Koskinen (LANC), Parthiphan Krishnan (GEOG), Eryk Martin (HIST), John Martin (GEOG), Kyle Mitchell (SOC), Dola Pradhan (GEOG), Yanfeng Qu (LANC), John Rose (GEOG), Sara Yoshida (ANTH), and Rebecca Yoshizawa (SOC): Participated in Richmond Open House representing their departments (Oct 19)
- Creative Writing hosted its first Students/Faculty reading in the Spruce Art Gallery (Nov 14)
- Kristie Dukewich (PSYC) and the Faculty of Arts hosted "NEXT: Arts' Student Employment Conference" along with Career & Volunteer Services which provided a forum for students to learn how to articulate their skills and learn how to find a job. Surrey Conference Centre (Nov 13)
- Victoria Johnston-Hatch (EDAS): Attended the posAbilities Art Show along with two classes of Educational Assistant students, Heritage Hall, Vancouver, BC (Oct 11)
- Dave Lyon (CRIM): Hosted the KPU Law Forum with representatives from UBC, TRU and UVic, Surrey Conference Centre (Nov 15)

## Faculty of Arts cont'd

- Jennifer Hardwick (ENGL): Hosted “Powerful Medicine: An Evening of Indigenous Stories” at the KPU Library featuring Indigenous poets and writers. This event was funded through a Creative Capital Grant (Oct 25)



- Greg Millard (POLI): Principal Organizer, KPU Forum on Electoral Reform, moderated by Kirk LaPointe, Editor-in-Chief of Business in Vancouver Media Group and a Vice-President of Glacier Media, with presentations by Maria Dobrinskaya of Vote PR BC, and Puneet Sandhar of Sanghera Sandhar Law Group representing No Proportional Representation BC, Spruce Atrium (Nov 8)
- Kyle Mitchell (SOC): Taught a mock lesson for Discovery Day, which offers a day in the life of a KPU student to prospective high school students (Nov 9)
- Amir Mirfakhraie (SOC): Was a moderator and panelist for the Fact vs Fiction event at Fraser Valley Regional Library, Delta (Nov 6)
- Fred Ribkoff (ENGL): Hosted A. Alexon on KPU Surrey to read from her poetry collection “Broken Teapots” and speaking about her experience of domestic abuse and PTSD. Fir 328 (Nov 7)
- Gurb Sian (LANC): Coordinated a Bhangra flash mob before the Vancouver Canucks game featuring students from LANC 1870 (Nov 2)
- Valérie Vezina (POLI): Valérie made a television appearance at the “Télé-journal” for Radio-Canada re: Supreme Court Decision on Churchill Falls <https://ici.radio-canada.ca/tele/le-telejournal-acadie/site/segments/reportage/93423/churchillfalls> (Nov 2)
- Kira Wu (FINA):
  - \* Dana Claxton: Visual Artist and curator, speaker for FINA 3110 Curatorial Studies class, 1:00pm-2:00pm, Free public event, (Sept 27)
  - \* Hank Bull: Visual artist, and curator, arts organizer speaker for FINA 3110 Curatorial Studies Class, 1:00pm-2:00pm, Free Public event (Oct 18)
  - \* Dr. Curtis Collins, Director and Chief Curator of the Audain Art Museum (Whistler, BC) Visiting guest speaker to FINA 3110: Curatorial Studies class, 2:00pm-3:00pm, Free public event (Nov 1)
  - \* Winsor Art Projects: Jennifer Winsor guest speaker to FINA 3110 Curatorial Studies Class, 1:00pm-2:00pm, Free public event (Nov 8)

### RECOGNITION

#### Awards and Appointments:

- Dorothy Barescott (FINA): 0.6% award for “The Role of Arts and Spatial Aesthetics in the Rebranding of the Las Vegas Gaming Experience”
- Shelley Boyd (ENGL): 0.6% award for Canadian Literary Fare
- Aislinn Hunter (CRWR): Aislinn’s book of poetry, *Linger, Still* won the 2018 Fred Cogswell Award for Excellence in Poetry
- Lilach Marom (EDST): 0.6% award for “[Not] Speaking Truth to Power: Ethical Dilemma of Teacher Candidates During Practicum”
- Keiron McConnell (CRIM): 0.6% award for National Gang Crime Research Centre Conference
- Lisa Monchalin (CRIM):
  - \* Visiting Professor at the University of Toronto, Centre for Criminology and Sociological Studies (Fall term)
  - \* 0.6% award for “Indigenous Criminologies” Wisdom from the Elders”
- Levente Orban (PSYC): 0.6% award for an RA to help with the Virtual Reality for Bees system (2018 Katalyst project)
- Li Puqun (PHIL): 0.6% award for “Dwelling in Peace and Joy (an-le) in Confucius’ Analects”
- David Sadoway (GEOG): 0.6% award for Non-Teaching Semester Conference and Seminar Presentations
- Doran Smolkin (PHIL): 0.6% award for “Do humans matter more than non-humans of similar cognitive capacities?”
- Cathy Stonehouse (CRWR): 0.6% award for “The Causes,” novel revision

## Faculty of Arts cont'd

### Publications:

- Daniel Bernstein (PSYC): \*Giroux, M.E., Boyd, L., Connolly, D.A., & Bernstein, D.M. (2018). *Reconstructing the past*. In Philippe Tortell, Mark Turin, & Margot Young (Eds.). *Memory*. Vancouver, BC: UBC Press (pp. 147-154).
- Diane Purvey (Dean): "Thrown Out into the Community': The Closure of Tranquille," in *Small Cities, Big Issues: Reconceiving Community in a Neoliberal Era*, Ed C. Walmsley and T. Kading (AU Press, 2018), pp.125-146.
- Asma Sayed (ENGL):
  - \* Published *The Transnational Imaginaries of M. G. Vassanji: Diaspora, Literature, and Culture*. Co-edited with Karim Murji. New York: Peter Lang (Interdisciplinary Studies in Diaspora Series), 2018.
  - \* Published a creative non-fiction piece "Hawa: The Madwoman in the Market" in *Looking Back, Moving Forward*. Ed. Julie Robinson, Toronto: Mawenzi House, 2018

### Public Presentations:

- Dorothy Barenscott (FINA): "Learning From Las Vegas: Steve Wynn and the New Business of Art," presented at UAAC Universities Art Association of Canada Conference, University of Waterloo (Oct 26)
- Galib Bhayani (CRIM):

- \* International Law Enforcement and Public Health Conference, Toronto: Co-presented "An intersectoral and Integrated approach to addressing public safety, health and quality of life issues for vulnerable residents of Surrey" (Oct 24)
- \* Law of Policing Conference, Vancouver, "Privacy and Sharing of information amongst human service providers. The Surrey Context" (Nov 19)
- \* Public Safety Canada and the Government of Israel Community Safety Division. Presentation on "The Surrey Mobilization and Resiliency Table (SMART) Model with Respect to Intersectoral Collaboration" (Oct 30)

- Sylvia Grace Borda (FINA): Gave a talk entitled "The Kissing Challenge" as part of the Arts Speaker Series, Surrey Boardroom (Oct 24)
- Dana Cserepes (FINA): "The Female Artists of the Beaver Hall Group" – a public talk for the Vancouver Art Guild. This talk is based on a paper Dana presented in April 2018 at the Association of Canadian Studies in Ireland conference in Waterford, Ireland. The Vancouver Art Guild is a Vancouver based non-profit organization (Nov 8)
- Liam Dempsey (PHIL): Liam presented "From the Inside: Brains, Bats, and Bottle-Tops" at Langara College's Philosopher's Jam (Sept 27)
- Jennifer Hardwick (ENGL): Gave a talk entitled "From Here and Beyond: Stories of Art, Scholarship, and Language Reclamation" as part of the Arts Speaker Series (Oct 11)
- Rajiv Jhangiani (Special Advisor to the Provost on Open Education/PSYC):

- \* Ernst, D., Wake Hyde, Z., Mitchell, J., Senack, E., & Jhangiani, R. *Alternative visions for OER*. Presentation at the 15th Annual Open Education Conference, Niagara Falls, New York (Oct 13)
- \* Cronin, C., Friedrich, C., Green, A., Hendricks, C., Jhangiani, R., Bali, M., Robison, S., & Miller, J. *Reporting on various "destroying" or "provoking" sessions around open ed & ethics*. Presentation at the 15th Annual Open Education Conference, Niagara Falls, New York (Oct 11)
- \* Cloutier, N., Jhangiani, R., Lambert, K., Morgan, T., Mundle, T., & Thomson, B. *Launching Canada's first Zed Cred programs: Motivations, strategies, and next steps*. Panel at the 15th Annual Open Education Conference, Niagara Falls, New York (Oct 11)
- \* Presentation at United Nations Headquarters on *Open Educational Practices in Service of the Sustainable Development Goals* (Oct 23)





KPU Richmond Open House

- Julia Murphy (ANTH): Research Presentation on “Cambio climático y cambio cultural en Calakmul: Un estudio antropológico en dos actos” (Climate Change and Cultural Change: An Anthropological Study in Two Acts), El Colegio de la Frontera Sur – Campeche, Lerma, Campeche, Mexico (Sept 21)
- Levente Orban (PSYC): Excel Workshop, KPU Surrey
- Diane Purvey (Dean): Small Cities, Big Issues, book launch, Old Crow Café, New Westminster (Oct 16)
- Kira Wu (FINA):
  - \* Spruce Gallery Exhibition: Curatorial studies students practicum group presentation; Opening event Nov. 15 -7:00pm-9:00pm (exhibit) (Nov 15-Dec 15)
  - \* FINA 3110 Curatorial Studies presents: (Student practicum project): Thematic Video Screening in Fir 128, 5pm-7pm (Nov 15)

University Wide Initiatives:

- Galib Bhayani (CRIM), Farhad Dastur (PSYC), Wade Deisman (Associate Dean), Veronica Fox (CRIM): United Way plane pull in Richmond, BC. First Place winner raising money for the United Way ( Sept 23)
- Rajiv Jhangiani (Special Advisor to the Provost on Open Education/PSYC):
  - \* Intercultural awareness through dance events, including 3 performances each day (supported by an PDEC award & co-organized with Magdalena Mot) (Oct 9 and Oct 16)
  - \* Faculty Learning Community on Open Pedagogy (biweekly cross-disciplinary meetings)

- \* Jhangiani, R. It’s Alive! Bringing interactivity to open textbooks by embedding H5P applications within Pressbooks. Presentation at the Fall 2018 Educational Technology Users Group Workshop, Vancouver, BC. (Nov 2)
- \* Presentation at Charles Sturt University on Open Educational Practices (Nov 8)
- \* Presentations at the Royal Melbourne Institute of Technology on Launching Canada’s first Zed Cred programs and on Supporting Open Education from the Library (Nov 12)
- \* 2 Presentations at the University of Southern Queensland on Open Pedagogy (Nov 14)
- \* Presentation at the Queensland University of Technology about supporting Open Education from the Library (Nov 16)
- \* Webinar for Charles Sturt University about Building Institutional Support for Open Education (Nov 21)
- Greg Millard (POLI): Invited presenter, Information Session on the BC Proportional Representation Referendum at Fleetwood Christian Reformed Church, Surrey (Oct 25)
- Amir Mirfakhraie (SOCl): Gave a talk a entitled “Representations of the “Red-Skin” Other in Iranian School Textbooks“ as part of the Arts Speaker Series, Surrey Boardroom (Nov 6)



# Faculty of Health

## COMMUNITY ENGAGEMENT :

### Traditional Chinese Medicine Fundraiser – Wellspring Foundation

On August 17th 2018, the Wellspring Foundation held a fundraising event at the Terminal City Club in Vancouver on behalf of the Kwantlen Polytechnic University Traditional Chinese Medicine Acupuncture Diploma (TCM-AD) program. In addition, the Wellspring Foundation made a donation of \$30,000 to the TCM-AD program. For this generous donation, the Faculty of Health thanks the Wellspring Foundation and Dr. Wei Dong Yu. This is the first substantial donation to the program since its inception in 2016. Since 1999, the Wellspring Clinic has been treating patients from all over the world. At the Wellspring Clinic, Dr. Wei Dong Yu and his team have worked to treat patients with Retinitis Pigmentosa, through a variety of holistic medical treatments, including acupuncture, Chinese herbal medicine and antioxidants supplementation. Dr. Wei Dong Yu is also the Chair of the Traditional Chinese Medicine Program PAC Advisory Committee at KPU. The Traditional Chinese Medicine program and Faculty of Health appreciates Dr. Wei Dong Yu and the Wellspring Foundation and their support, as KPU's Traditional Chinese Medicine program continues to grow and thrive.



### 10th Annual World Health Conference on Healthcare Reform – Shanxi Province, China

On September 8th and 9th 2018, Dr. David Florkowski was invited to speak at the 10th Annual World Health Conference on Healthcare Reform in Youyu County, outside of Datong in the Shanxi Province of China. He was asked to present on 'Senior Citizen Healthcare in Canada' and was one of the main keynote speakers to lead the discussion on better healthcare services for seniors. There were over 600 delegates present, with representatives from Spain, Peru, Nigeria and Zambia.

After his presentation, Dr. Florkowski was also the guest Chair of the International Forum on Chinese Medicine Health Care. This forum had many Traditional Chinese Medicine leaders



from around the world discussing how to improve the quality of their treatments but also to look for more research opportunities with other countries from around the world.

The second part of Dr. Florkowski's trip took him to the city of Xi'an where he met leaders from the Shaanxi Provincial Government, Xi'an Polytechnic University, Xi'an Hospital of Chinese Medicine, and Shaanxi University of Chinese Medicine, Shaanxi University Museum of Chinese Medicine, Western Media of Xi'an, Shaanxi Provincial Federation of Returned Overseas Chinese, Xian Public High School, and Xian Private High School. Through these visits, many relationships have been established and some of these connections have brought follow up delegations to KPU.

Dr. Florkowski is very grateful for all of the hospitality that was shown to him and his delegation. KPU is looking forward to the continued discussions with these newfound relationships and the new opportunities that will be brought to our students.



## Faculty of Health cont'd

### University College of Northern Denmark visit

KPU International and the Faculty of Health International and Global Education Committee hosted two groups visiting from the University College of Northern Denmark (UCN). The first group was a mix of nursing and business students who were exploring the use of technology in patients with Dementia. The second group were Deans and Directors from UCN who were interested in learning how KPU works with and supports international students.

### Bachelor of Science in Nursing (BSN) Student Volunteers - Ronald McDonald House at Surrey Memorial Hospital

On Wednesday November 1st, Bachelor of Science in Nursing faculty member Dr. Joan Boyce and BSN students Jill Dobson, Julianna Bredlo, Zoe Walter, Archie Oquindo, Tara Dowran, Marian Lloyd, Ciara Enns, and Brock Saunier, volunteered in preparing and serving meals in the Surrey Family Room for Ronald McDonald House at Surrey Memorial Hospital. The students were also highly successful in receiving local donations towards the breakfast they prepared. These donations were generously provided by Safeway on Fraser Highway and 208th in Langley, Superstore on Willowbrook Drive in Langley and No Frills on 55th and 204th in Langley.



### Faculty of Health Convocation

The Faculty of Health celebrated Convocation with its students on October 4th. This Convocation was particularly exciting for the Faculty of Health as it was the graduation of the first cohort from the Traditional Chinese Medicine Acupuncture Diploma program (TCM-AD).

### 2018 Counsellor's Conference

The Faculty of Health attended the 2018 Counsellor's Conference at KPU Surrey. Associate Dean Dr. Harj Dhesi, Nursing Admissions and Progressions Chair Donna Malyon and Health Unit Coordinator Program Chair Radhika Kumar, were present to answer high school counselor's questions.

### Guest Presenter Tania Dick – President, Association of Registered Nurses of British Columbia (ARNBC)

ARNBC President and KPU Alumni Tania Dick, visited the Faculty of Health and presented to Bachelor of Science in Nursing students. Faculty and staff were appreciative of her support for Faculty of Health students, and for continuing to represent KPU to the best of her abilities, as well as inspiring and engaging future BSN graduates.

### KPU Richmond Open House

The Faculty of Health took part in the 2018 Richmond Open House at KPU Richmond. Faculty and staff from the Traditional Chinese Medicine – Acupuncture Diploma program were present to meet with students and their families and chat about the variety of Faculty of Health programs available.

### First Annual China-Canada International Conference on Chinese Medicine in Respiratory Diseases

On September 22nd and 23rd 2018, the Faculty of Health hosted the First Annual China-Canada International Conference on Chinese Medicine in Respiratory Diseases at the KPU Melville Centre for Dialogue at the Richmond campus. The faculty of Health welcomed international Traditional Chinese Medicine practitioners during this exciting 2 day conference.

### 2018 NEVR Conference

The 2018 NEVR Conference was held at KPU Surrey on November 1st and 2nd. This year's theme was Healthy Families: Services and Solutions, which aimed to provide frontline staff the opportunity to learn from each other regarding best evidence based practices within the relationship violence sector. The focus was on how to provide services and solutions to marginalized and vulnerable populations such as youth, Aboriginals, LGBTQ+, seniors, refugees, immigrants and racialized communities. Network to Eliminate Violence (NEVR) is a cross sectoral committee consisting of over 50 organizations, including law enforcement, education, government and nonprofit in the Vancouver Lower Mainland. NEVR strives to raise awareness and promote prevention by educating communities on how to reduce and eliminate violence in relationships.

### RECOGNITION:

#### Dr. Balbir Gurm – Pre-Conference Workshop

From October 24th to 27th 2018, Dr. Balbir Gurm attended the International Society for the Scholarship of Teaching and Learning Conference in Bergen, Norway. Alongside international colleagues, Dr. Gurm conducted a pre-conference workshop titled The Scholarship of Teaching and Learning (SoTL) Commons: Cultivating a SoTL Culture on Your Campus and Beyond. Dr. Gurm also presented a paper titled This is Us: Twenty years of Building SoTL Communities.

## Faculty of Health cont'd

### GNIE Program Review Follow-Up

The GNIE program successfully completed the one year follow-up to the KPU Program Review.

Lily (Hwayoung) Choi, a graduating student from the GNIE program, was chosen as the student speaker for the October 2018 FoH convocation ceremony.



### EMPLOYEE ENGAGEMENT

#### Laurel Tien - Faculty of Health Curriculum Coordinator

The Faculty of Health was pleased to announce Laurel Tien as the successful candidate for the position of Faculty of Health Curriculum Coordinator.

#### Jessica Wong – Faculty of Health Divisional Business Manager

The Faculty of Health was excited to welcome Jessica Wong as its new Divisional Business Manager on October 1st. Jessica joins the Faculty of Health after a 10 year tenure at Simon Fraser University. The Faculty of Health is excited to have Jessica join FoH in her new role at KPU! Welcome Jessica!

#### Ashley Allison – Administrative Assistant

The Faculty of Health welcomed its newest Administrative Assistant, Ashley Allison on October 22nd.

#### Sharon Leitch – Student Support Leader

Health Care Assistant Program Chair Sharon Leitch, began her new role as Student Support Leader. This new position will increase the efficiency of addressing student related practice concerns, and increases the support throughout the practice process by supporting students in developing a learning plan and identifying strategies for success.

## New KPU alumnus and VSO create music for future grads

A recent graduate of Kwantlen Polytechnic University is giving back to his alma mater by composing an original piece of music for upcoming convocations. The piece was recorded by members of the Vancouver Symphony Orchestra.

The music, commissioned by KPU Provost and Vice President, Academic, Dr. Salvador Ferreras, will receive its premiere this week as it accompanies students walking into the hall for their graduation ceremony.

"I've always felt KPU should have its own music for important occasions," says Ferreras. "When searching for a composer, I wanted to highlight a music student and the faculty that helped him or her achieve great things."

When he approached the School of Music faculty, Ferreras was directed to Joel Melnyk, a 2018 graduate of the Bachelor of Music in Musical Arts program.

"Joel is a talented percussionist who has shown a remarkable gift for composition," says music instructor Zdenek Skoumal. "He soaks up all ideas and advice presented to him to create fascinating musical statements that reach beyond his level of training. When I was asked to recommend a student to write the convocation fanfare he was an easy choice."

Melnyk's concentration at KPU was percussion, which involves

learning more than 50 instruments.

"Salvador requested brass, so trumpets, trombones and horns and he also wanted percussion," says Melnyk. "I hadn't written much for brass before this point, but I had plenty of ideas, which made the writing process not too difficult."

After creating the first draft and receiving feedback from Ferreras, who is also an accomplished percussionist, Melnyk re-worked the composition until it was perfect.

"Joel's convocation processional music is a delightfully melodic work that transcends modern and classic compositional lines," says Ferreras. "The composition, recorded by the leading players of the Vancouver Symphony Orchestra, lends convocation an air of dignity, grandeur and beauty that is just right for this all-important milestone for students and all our community at KPU."

Melnyk says he is proud he completed not only this piece but also his degree. He crossed the stage earlier this year and knows exactly what the current graduates are going through.

"I know this will be an emotional day for those crossing the stage and I congratulate them for doing so."

Melnyk's piece will debut at KPU's fall convocation ceremonies on October 3 and 4.

# Faculty of Science and Horticulture

## NOTEWORTHY ITEMS:

- KPU Brewing won 2<sup>nd</sup> place in the German wheat beer category for their '50/50 Hefe' Hefeweizen at the 9<sup>th</sup> Annual BC Beer Awards (BCBA). The 2018 BCBA was the biggest to date with 1,080 entries from 109 breweries across the province. Ninety awards were handed out across 30 categories. Hundreds of industry and general public attended, with beer tastings served by over 55 BC craft breweries, including KPU. Accepting the award on behalf of KPU were brewing instructors Alek Egi (BREW), who was also a judge for the BCBA, Derek Kindret and Jon Howe, all of whom developed the winning beer. Also attending the awards ceremony were: Dean Betty Worobec, Dominic Bernard, Martina Solano Bielen, Nancy More, Kyle Grohs (Brewing student); and DeAnn Bremner (Communications, Events and CPS Coordinator) who hosted a KPU Brewing booth at the event.
- Also of note is that 10 KPU Brewing alumni also took home awards.
- Institute for Sustainable Food Systems (ISFS) was nominated for the Real Estate Foundation of BC's 2018 Land Awards for their Southwest BC Bioregion Food System Design Project. The Southwest BC Bioregion Food System Design Project was a four-year, multi-disciplinary research project initiated by ISFS to provide regionally specific, data-driven information. The project modelled a number of future food system scenarios that represent possible outcomes of choices we face. Nominated projects were celebrated at the Land Awards Gala. In attendance were Kent Mullinix, Caroline Chiu (Farm School



Coordinator), Wallapak Polasub, (Senior Research Associate), and Research Associates Cornelia Sussmann, Caitriona Feeny, Anna Rallings and Sean Smukler, as well as Associate Dean Dr. Joel Murray and Communications and Event Specialist Triona King.

- FSH faculty and staff helped celebrate the Grand Opening of the newly renovated Spruce building at KPU Surrey on September 28. Biology student Christina Jeyakumar gave the address from the FSH students. Don Mathewson (PHYS) provided interactive demos of a balloon launcher, a magnetic levitation track and a bridge strain gauge for visiting ministers and other guests. Deepani Indurugalla and David Sud (CHEM) showed off their fog bubbles demo and Nick Inglis (BIOL) and Biology student Jermaine Walcott demonstrated a research project on worms.
- KPU Horticulture celebrated receiving a \$25,000 grant from CN EcoConnexions and Tree Canada for Phase 2 of the Logan Creek Integrity Project. Members from the

Township of Langley, Langley City, Tree Canada, CN Rail, and the Lower Fraser Valley Aboriginal Society attended the celebration along with President Davis and project lead Kathy Dunster. A large boulder was installed near the creek to house the commemorative plaque and a western cedar was planted both of which were unveiled during the event. Lekeyten was on hand to offer blessings to the site.

- Dean Betty Worobec was one of the facilitators of the inaugural Women in Academic Leadership (WiAL) program run by the Centre for Higher Education Research and Development (CHERD). The 5-day program, held in Winnipeg, brought together women from across Canada to build a community of women in academic leadership. Participants enjoyed informative



## Faculty of Science and Horticulture cont'd

presentations, interactive activities, and one-on-one meetings with experienced mentors.

- Kent Mullinix, Caroline Chiu, Michael Robinson, and Sarah Clements (ISFS) provided a briefing and tour of the Tsawwassen Farm School for MP Alistair MacGregor (Vanc. Island), Deputy Minister Chris Forbes (Chair, Standing Committee Agriculture and Agri-food Canada), Dr. Joyce Boye (Director Research, Development and Technology Transfer, Agriculture and Agri-food Canada) Deputy Minister Dr. Brian Gray (Agriculture and Agri-food Canada - Sciences and Technology Branch) and Dr. Bhinu Pillai, (Assoc. Director, Agassiz Research Centre).
- Karen Davison (HSCI) was inducted into the U.S. Department of State International Exchange Alumni; a prestigious community for alumni of exchange programs supported by the U.S. government.

### STUDENTS:

- The 3<sup>rd</sup> session of CADD Access Program for Indigenous Peoples (CAPIP) started on Sept. 10<sup>th</sup> at the Fraser Region Aboriginal Friendship Centre Association (FRAFCA). Co-ordinated by DeAnn Bremner (Communications, Events and CPS Coordinator) and taught by KPU instructor Carmen Feldman (CADD) and student assistant Jessica Clow.
- KPU Brewing was featured at the Trading Post Brewing Cask Night in Langley with a cask of KPU Brett Flanders Red Ale infused with chocolate and raspberry made by Brewing student Sarah Maryschuk and instructor Dominic Bernard (BREW).
- KPU's Dark Lager brewed by second-year Brewing students was featured as a guest tap at Foamers' Folly Brewing in Pitt Meadows. This was coordinated by DeAnn Bremner.



- KPU's Pale Ale brewed by second-year Brewing students was featured as a guest tap at Hawthorne Beer Market in Cloverdale, with initiative coordinated by DeAnn Bremner and Derek Kindret (BREW).
- KPU Horticulture hosted an Info Session on October 17 at KPU Langley. Gary Jones, Betty Cunnin, Stan Kazymierchyk, and Cameron Lait, along with 3 alumni, spoke to over 40 attendees about the various program options. Triona King, assisted in the coordination and promotion of the event.
- KPU Brewing hosted an Info Session & Open House on Oct. 23. The event was organized by DeAnn Bremner with presentations on the Brewing Diploma program given by Alek Egi (BREW) and Michelle Molnar (Administrative Coordinator). Guests enjoyed a brewery tour and beer tastings poured by first-year Brewing student, Matt Pereszlenyi.
- Maria Valana (HORT) and members from the CoHorts student group hosted the seed saving booth at KPU Langley as part of KPU Sustainability Week.
- Maria Valana (HORT) and the CoHorts orchestrated the Fall clean-up and beautification of the KPU Langley Bug Garden.
- Caroline Chiu (ISFS) gave a lecture on the Tsawwassen Farm School and farm School tour for the DESN 2004 class.
- Kent Mullinix (ISFS) gave a lecture on, 'Our sustainable food system future: What's it going to take, how do we get there?' for HORT 1110 students.

### NEW PROGRAMS, POLICIES AND INITIATIVES

- Kianoosh Tahani (PHYS) is collaborating with Liverpool John Moores University, UK, and the University of Calgary on the [CHIMPS2 project](#). Kianoosh is involved in the study of the Star Formation in the Central Molecular Zone of our galaxy. The project is awarded with 404 telescope hours which provides an enormous amount of observational data.
- CloudLab 1.0 was officially launched on October 3<sup>rd</sup>. The CloudLabs, being developed by Takashi Sato (PHYS), will be a series of physics experiments that can be operated remotely by students to produce real-time experimental data. These CloudLabs will enhance the delivery of the online PHYS labs.

### COMMUNITY ENGAGEMENT:

- Kent Mullinix (ISFS) co-hosted and organized with UBC the Café Scientifique. 'Ethics of Genetically Modified Organisms in the Global Food System'. Payal Batra (ISFS) was one of the panelists.
- Caroline Chiu and Kent Mullinix (ISFS) organized the public lecture 'Genetically Engineered Foods and the Chronic

## Faculty of Science and Horticulture cont'd

Misrepresentation of Facts' by Steven Druker, finder of the Alliance for Bio-Integrity and prominent food-safety advocate.

- KPU Horticulture hosted an exhibitor booth at the CanWest Horticulture Expo on September 26-27 at Tradex in Abbotsford. Lily Liu, Maria Valana, Janis Matson, Gary Jones, Laura Bryce, Betty Cunnin, Kristine Schlamp (HORT) and Triona King worked the booth.
- Michael Harder (PHYS) attended the BC Association of Physics Teachers Professional Development day at TRIUMF. This provided the opportunity to connect with other physics instructors and high school teachers to discuss practices in teaching and learn about new physics applications (medical imaging, exo planet observation etc.) and highlight what KPU is offering.
- Maria Valana (HORT) was a judge for the Garden Challenge Competition at Langley Memorial Hospital.
- Betty Cunnin, Laura Bryce, Maria Valana (HORT) hosted a group of students and faculty from the Thompson Rivers University Agriculture Department.
- Gary Jones, Maria Valana, Stan Kazymierchuk, and Shelley Murley (HORT) ran a half day workshop for Grade 11 students and staff from D.W. Poppy Secondary school, Langley.
- External Program Advisory Committee meetings were held for the EPT, CADD and HORT programs. Valuable ideas and industry updates were provided by our external advisors which we will use to guide our program evolutions.
- KPU Brewing participated in the 4<sup>th</sup> Annual BC Hop Fest on Sept. 29<sup>th</sup> in Abbotsford, kicking off BC Craft Beer Month with over 1,100 attendees and 29 breweries. The KPU Brewing booth was hosted by student assistant second-year student Kyle Grohs, and first-year students Gabriela Castanheira, Himanshu Chaudhary, Jordan Duthie, Clint Haley, Kristy Isaak and Sebastian Peterson.

- DeAnn Bremner helped facilitate a KPU Langley tour on Oct. 9<sup>th</sup> with KPU International for representatives from the University College of Northern Denmark. Gary Jones (HORT) hosted a tour of the Horticulture areas, including the greenhouses and roof top garden, and Alek Egi (BREW) hosted a brewery tour and beer tasting in the KPU Brew Lab
- KPU Brewing hosted a pouring booth at the Cloverfest Craft Beer and Wine Festival, a fundraiser for the Cloverdale District Chamber of Commerce and Cloverdale Rotary. More than 350 guests enjoyed beer tastings from 21 breweries and wineries. The KPU booth was hosted by Stuart Busch (Student Assistant) and Brewing students Himanshu Chaudhary and Sebastian Peterson.
- DeAnn Bremner hosted the KPU Brewing booth at the annual BC Craft Brewers Conference and Tradeshow organized by the BC Craft Brewers Guild held in Vancouver on Oct. 19<sup>th</sup>. The conference was open to industry as well as the general public, and included workshops on production, promotion, safety and best business practices. The keynote speaker was Bart Watson, chief economist for the US Brewers Association. Brewing Instructors attending the conference included Alek Egi, Nancy More, Dominic Bernard, Martina Solano Bielen and Stan Wong. KPU was also featured in tasting sessions hosted by BC Hop Co. where KPU-brewed beer was served as part of a hops research project.
- Payal Batra (ISFS) gave a cooking demonstration at 'Chef at the Market', Squamish Farmers Market.
- Caroline Chiu (ISFS) organized the Tsawwassen Farm School Open House on September 16.
- Caroline Chiu (ISFS) ran a canning workshop with the Tsawwassen First Nation Elders.

### RECOGNITION:

- Deborah Henderson (ISH) has been appointed by the Society for Invertebrate Pathology as the SIP Ambassador for Canada.

### PRESENTATIONS:

- Karen Davison (HSCI) gave the invited presentation, "Feeding Minds: Nutrition, Food Security and the Promotion of Mental Health" at Oregon State University's College of Public Health and Human Sciences Research.
- Karen Davison (HSCI) and research team member Erin Brown gave the invited presentation, "Practitioner-led applications of nutrition-related gene test results" at Fraser Health Authority's Dietitian Practice Council meeting. The presentation outlined the results of Karen's NSERC-funded nutrigenomics study.



## Faculty of Science and Horticulture cont'd

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- Karen Davison (HSCI) and research team member Vanessa Araujo Almeida presented, "Nutrigenomics and personalized nutrition practice" at a seminar sponsored by College of Tropical Agriculture & Human Resources, University of Hawaii at Manoa.
- Gary Jones, Laura Bryce (HORT) presented, 'Analysis to Recipe' at a Crop Nutrition workshop hosted by Vortus Greenhouse Consultants.
- Janis Matson (HORT) presented "Designing with Autumn in mind" to the South Surrey Garden Club, "Creative Gardening with Natives" at Van Dusen Gardens and "Landscape Design Basics" to the North Vancouver Garden Club.
- Jim Matteoni (HORT) presented, "The good bugs at Banfield, and how to keep them." at Banfield Pavillion, Vancouver General Hospital.
- Lee Beavington (BIOL) and Paul Richard (EPT) were invited panelists discussing the KDocs film 'Metamorphosis: Tale of a wetland', as part of the People for Peatlands Revisited conference at KPU Surrey,
- Lee Beavington (BIOL) gave the presentation, 'Dancing with the leaves: Connecting to place through stories and art' at the Canadian Network for Environmental Education and Communication, Cranbrook, BC.
- Kathy Dunster (HORT) and Trovato, G.M (American University Beirut) had their paper and presentation, 'Landscape, community and resilience: migration and inclusive cities' accepted for 11th International Forum on Urbanism (IFoU) Congress: Reframing Urban Resilience Implementation: Aligning Sustainability and Resilience, Barcelona, Spain.
- James Hoyland (PHYS) gave a talk on 'Nanotechnology' as part of the workshop series for KPU Third Age of Learning (TALK).
- Kent Mullinix (ISFS) gave the presentation. 'Our sustainable food system future: What's it going to take, how do we get there?' at the North Shore Elder College and to student in the UBC course GRS 290/390/490 Global Issues in Cultural Context.
- Erin Hansen, Wallapak Polasub, and Kent Mullinix (ISFS) gave the final briefing on the Township of Langley Food System design project to the Township Council.
- Caroline Chiu (ISFS) gave a presentation on Tsawwassen Farm School and ISFS support to Indigenous communities at the Indigenous Agriculture Forum organized by Community Futures Development Corp of Central Interior First Nations (CFDC of CIFN). Kamloops.

### PUBLICATIONS:

- Karen Davison (HSCI) Vanessa Araujo Almeida, Paula Littlejohn, Erin Brown, and Rimi Afroze co-authored, 'Consumers show greater improvements in dietary intakes and quality of life with nutrigenomic information to support change.' in American College of Nutrition Conference Proceedings.
- Michael Harder (PHYS) co-authored, 'Level attraction due to dissipative magnon-photon coupling' in Physical Review Letters.
- Kathy Dunster (HORT) published, '151 Continuing Education and Life[long] Learning Ideas for BC Landscape Architects' and 'Some Terms used in the Scientific Names for Plants' in print format and open access downloads in KORA.
- Naomi Robert and Kent Mullinix (ISFS) published, 'Municipal policy enabling regional food systems in British Columbia, Canada: Assessing focal areas and gaps' in the Journal of Agriculture, Food Systems, and Community Development.
- The ISFS Team released the findings from the Township of Langley Farm to Table Study, Food Self-Reliance Study and Post-Production study.

### FUNDING:

- Kent Mullinix, Caroline Chiu and Wallapak Polasub (ISFS) received a Vancity - Shared Success and Investment Grant for ISFS Farm Schools Enhancement. (\$100,000).
- Deborah Henderson (ISH) completed two NSERC Engage projects with industry partners: Ecovatec Solutions Inc. "New phospholipid products from egg yolk for agriculture and horticulture Phase I" (company \$5000, NSERC \$25,000); and Eleos Robotics Ltd. with Mandeep Pannu (CBSY) "Plant recognition for robotic crop weed elimination technology" (company \$5000, NSERC \$25,000).
- Deborah Henderson (ISH) received funding for: "Trichoderma Bio-fungicide Development and Registration" BC Ministry of Agriculture Innovation Branch (\$193,260); "Novel approaches to IPM strategies for climbing cutworm in wine grapes" Canadian Grapevine Certification Network, and Agriculture and Agrifood Canada, as part of the national Wine Grape Research Cluster (\$215,574); "Building a tool for assessing soil microbial health" BC Investment Agriculture Foundation and West Coast Marine Bioprocessing. (\$11,500).
- Caroline Chiu (ISFS) received the Individual Tuition Award from Vancity Credit Union for Farm School students (\$500).

## Faculty of Science and Horticulture cont'd

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- Caroline Chiu and Kent Mullinix (ISFS) received an Agriculture Youth Greens Jobs grant for the Richmond Farm School Pollinator Project. (\$10,000).

### EMPLOYEE ENGAGEMENT:

- FSH participated in the KPU Richmond Open House. Representatives from Biology, Health Science, Chemistry, CADD, Physics and Sustainable Agriculture helped support the event. Our booth included freshly picked pumpkins, squash and sorghum, an augmented reality station, body part displays, a live lizard, a magnetic levitation track and interactive fog bubbles.
- FSH participated in the KPU Counsellors' Conference at KPU Surrey. Michelle Molnar, fielded program-related questions at the roundtable sessions. KPU Horticulture provided the centerpieces for the event.
- Associate Dean Joel Murray has been selected to be a member of the CIPan Leadership Excellence Award for Faculty committee.
- Dean Betty Worobec attended the Pacific Region National Research Council hosted annual meeting of IRAP, Industry Research Associates Program (IRAP) at KPU Richmond. Close to 50 IRAP members were in attendance to hear presentations from various KPU faculty, staff and administrators and meet with potential research partner faculty. Kent Mullinix (ISFS) and Deborah Henderson (ISH) gave presentations and Rebecca Harbut (AGRI) and Karen Davison (HSCI) hosted booths highlighting their respective research projects.
- Associate Dean Joel Murray has just joined two Occupational Health and Safety (OH&S) committees (KPU Langley and KPU Surrey). As per WorkSafe requirements, for OH&S committees members, Joel attended the "Fundamentals for Joint Health and Safety Committees" training on October 17.
- Associate Dean Joel Murray attended the Fall meeting of the BC Deans of Arts and Sciences Programs (BCDASP) at BCIT. BCDASP is a consortium of 21 public and private post-secondary institutions in British Columbia that meets twice per year. Discussed at the meeting were topics related to best practices, articulation, and common successes and challenges.
- Associate Dean Joel Murray is on the Thesis Committee for Melissa Drury (EPT faculty) who is working on her MA degree from Royal Roads University.
- Betty Cunnin (HORT) attended the International Urban Forestry Congress 2018 in Vancouver from Sept.30-Oct.3.
- Gary Jones (HORT) participated in the BC Landscape & Nursery Association Labour Management Resources review project Phase 2 review workshop.
- Gary Jones (HORT) represented KPU at the Langley Sustainable Agriculture Foundation Fall meetings.
- Jim Matteoni (HORT) was a Volunteer Gardener at Banfield Pavillion, Vancouver General Hospital.
- Karen Davison (HSCI) was a grant reviewer for the Patient-Centered Outcomes Research Institute (PCORI).
- Karen Davison (HSCI) is an invited member of Sustainable Food Systems Advisory Group that is working on Dietitians of Canada's position paper on sustainable food systems.
- Karen Davison (HSCI) was an invited manuscript reviewer for Nutrients, American Journal of Preventive Medicine, Behavioral Sciences.
- Deborah Henderson (ISH) has agreed to serve on the MSc research committee for Corine Singfield, a UBC MSc graduate student.
- Janis Matson (HORT) represented KPU at the Hort Education BC meeting.
- Janis Matson and Maria Valana (HORT) created a KPU scarecrow for Arts Nursery for their charity community outreach event.
- KPU Brewing was represented at the BC Craft Brewers Guild (BCCBG) Annual General Meeting by Stan Wong (BREW) and DeAnn Bremner. Ken Beattie (BREW), Executive Director of the BCCBG, was the host for the event held at the Croatian Cultural Centre in Vancouver. Many of the KPU Brewing Advisory Committee members also attended.
- DeAnn Bremner attended the Greater Langley Chamber of Commerce 22<sup>nd</sup> Annual Business Excellence Awards.
- Kristi Tatebe (ISFS) participated in the Interior Health Authority Focus Group: Working Regionally to Advance Food Security Networks. Okanagan Falls, BC.
- Kristi Tatebe (ISFS) was an invited panelist at the Okanagan Nation Alliance Wellness Forum, Penticton.
- Naomi Robert (ISFS) completed The Professional Liability course - module #1: Professional Negligence and Regulatory Offences, as part of Articling Agrologist program with the BC Institute of Agrologists.

## GLOBAL ENGAGEMENT

### Strategic Review

In early 2018, Global Development was merged into Global Engagement to create more synergy. Over the last several months, an extensive review was undertaken to better understand the existing portfolio and the partnership status.

Table 1 provides an overview of the existing partnerships. Currently, there are three main types of partnership agreements:

Table 1. Partnership Agreements

1. *Memorandum of Understanding (MOU)* is a non-binding agreement that outlines possible areas of cooperation. Though not mandatory, MOUs are usually signed at the onset of partnership development as a precursor to future collaborations and a symbolic gesture of goodwill.
2. *Student Exchange Agreement (SEA)* is a binding agreement that outlines the specific cooperation in the area of student exchange. The terms are standardized with a certain degree of customization. SEAs indicate an intermediate level of commitment on a semester-by-semester basis to accept exchange students from other institutions.
3. *Articulation Agreement (AA)* is a binding agreement that outlines the specific cooperation in the area of partnership such as a 2+2 partnerships. (Students complete two years of studies in one institution and another two years at the other). The terms are customized based on program offering. AAs imply the highest level of collaboration as it culminates in actual credentials granted.

Agreement Type	Americas	Asia	Europe	Oceania	Total
Non-Binding	3	4	3	1	11
MOU	3	4	3	1	11
Binding	11	10	18	2	41
MOU + SEA	10	3	4	1	18
SEA	1	4	14	1	20
AA	-	3	-	-	3
Total	14	14	21	3	52

There are 52 agreements in total, 41 of which are binding. The majority of these are SEAs with European partners who have traditionally placed an emphasis on student mobility. This also reflects the historical focus of Global Engagement on Study Abroad programs at KPU. All three AAs are with Chinese partners and are scheduled for review.

Table 2. Inbound and Outbound Exchange Students.

Region	Fall 2009 - Fall 2018				Balance			
	In-bound	Outbound	Volume	Balance	Spring 2017	Fall 2017	Spring 2018	Fall 2018
Europe	270	152	422	-118	5	-8	0	-9
England	33	51	84	18	1	0	1	1
Germany	62	18	80	-44	1	-3	-1	-4
Finland	64	26	90	-38	3	0	-1	-1
Asia	117	60	177	0	10	4	8	4
Japan	64	46	110	-18	4	1	0	0
China	38	1	39	-37	0	-5	1	-2
Oceania	37	55	92	18	3	-3	-2	-1
Australia	37	40	77	3	3	-3	-2	-1
New Zealand	0	15	15	15	0	0	0	0
Latin America	47	4	51	-43	-5	-7	-6	-13
Brazil	19	1	20	-18	-3	-2	-2	-5
Dominican Republic	15	0	15	-15	0	-2	-2	-7
Total	471	271	742	-200	7	-24	-8	-31

Table 2 provides an overview of our exchange programs for the period from Fall 2009 to Fall 2018. Overall, KPU welcomed 471 inbound students and sent 271 outbound students, which results in a deficit of 200 in terms of headcount. On average, the

## International cont'd

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exchange program has 80 students per year: 50 inbound and 30 outbound with a deficit of 20.

Europe is the most active region with the largest number of inbound and outbound students. This is due to its appeal as a travel destination, the financial support from Erasmus+, the youth mobility program administered by the European Union, the prevailing mindset among the European students that study abroad experiences are essential, and the availability of courses in English. Asia is the second most active region driven primarily by Japan and China.

### Global Development

#### *Sustainability Management School (SUMAS)*

SUMAS and KPU have built upon the MOU signed earlier this year by concluding articulation agreements which will allow students enrolled in KPU's new Graduate Diplomas in Global Business Management and Green Business Management and Sustainability to ladder into three Masters and two MBA programs at SUMAS.

#### *Technische Hochschule Mittelhessen (THM)*

In September 2018, KPU hosted a group of educators and students from THM to explore potential collaboration in the area of Operations and Supply Chain Management. The group also participated in a presentation and lecture provided by KPU faculty from the School of Business.

#### *University College of Northern Denmark (UCN)*

In September 2018, KPU hosted a student/faculty group from our partner institution University College of Northern Denmark (UCN) for a 2-week program. The program brought together instructors from School of Business, Wilson School of Design and Faculty of Health to deliver an interdisciplinary program focusing on product innovation in the context of improving quality of life for dementia patients living at home. KPU also hosted another administrative delegation from UCN for a 2-day program to learn about internationalization at KPU.

A number of prospective partners have visited KPU to explore possible collaborations, including:

- Tarlac Agricultural University, Philippines
- Holy Angel University, Philippines
- Toulouse Business School, France
- Nottingham Trent University, United Kingdom
- Abertay University, Scotland

KPU is also pleased to welcome 2 new partners and renew 4 agreements with existing partners:

- University of California, Berkeley – Extension School (MOU new)
- New Design University, Sankt Polten, Austria (SEA new)
- SWPS University of Social Sciences and Humanities, Warsaw, Poland (SEA renewal)

- Central Queensland University, Rockhampton, Australia (SEA renewal)
- Rotterdam University of Applied Sciences, Rotterdam Business School, Netherlands (SEA renewal)
- University of Applied Sciences and Arts Northwestern Switzerland, Switzerland (SEA renewal)

### Student Mobility

Global Engagement has been working closely with Legal to complete the Agreement, Waivers and Certificate of Liability with respect to the Technical Apparel Field School in Vietnam. Separately, the Dean of the Wilson School of Design has given the go ahead to start promotions for the Amazon Field School scheduled to take place in 2020.

We also encourage our outgoing students to apply to the One World Scholarships which still have \$16,000 available to distribute toward outgoing student mobility.

### Faculty Mobility

Below are the faculty members who have completed proposals which have been submitted to Global Engagement:

- Olivera Jovic, Instructor, English Language Studies, has applied to teach at Universidad Catolica Del Uruguay
- Shoaib Nasir, Instructor, Applied Communications, has submitted two separate proposals, one to teach at Universidad De Monterrey, Mexico, and one to teach at the Bahamas Institute of Business and Technology

## INTERNATIONAL RECRUITMENT & ADMISSIONS

### Applications

In order to best serve current students, growth in International applications continues to be controlled for the upcoming semesters. Applications for Spring 2019, Summer 2019 and Fall 2019 have been opened to international students for a limited number of seats in a limited number of programs. KPU International has implemented a strategy to manage the number of applications received.

Despite our limited capacity for new international students, KPU will be welcoming students from 23 different countries on campus in January 2019. The new students are coming from India, China, Mexico, Philippines, United Kingdom, Nigeria, South Korea, Germany, Brazil, Netherlands, Colombia, Dominican Republic, Spain, Pakistan, Finland, Australia, Bangladesh, Austria, Denmark, Taiwan, Tanzania, Ghana and Uruguay.

### Marketing

In collaboration with Marketing, International has created a new advertisement to be printed in the next edition of the ICEF Insight magazine. ICEF Insights magazine offers comprehensive reporting and analysis on current and emerging trends in the field of international education, including comments from

## International cont'd

global industry leaders. Published annually, ICEF Insights is distributed to more than 15,000 international educational agents and industry partners worldwide.

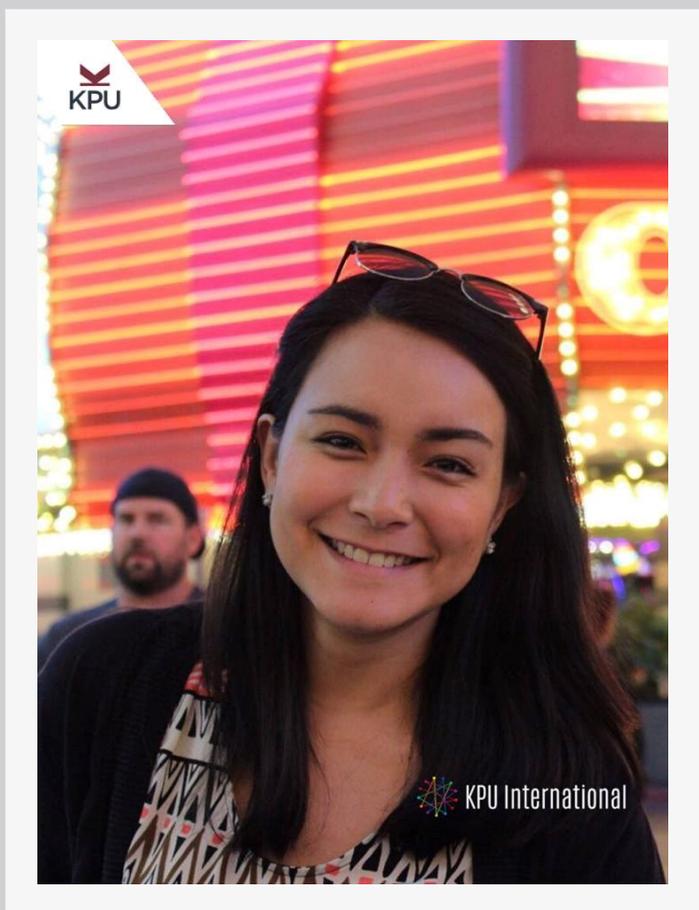
New handouts targeting international students have also been developed for the Mechatronics and Advanced Manufacturing Technology Diploma and the Graduate Diplomas in Global Business Management and Green Business Management and Sustainability.

### Recruitment

International has implemented a recruitment strategy to manage growth, attract top international applicants, enhance student success and improve diversity. Our team has been actively recruiting in target markets during the months of October and November.

In Fall 2018, the admitted-to-enrolled conversion rate has achieved a historical high of 74%. The increase in international enrolment rate can be attributed to effective email campaigns to notify applicants of important dates and deadlines in the admissions process as well as the launch of iCent app in Summer 2018.

iCent facilitates the on-boarding of new international students by engaging them from the point of admissions to graduation with information to help student make the transition into their academic and social activities at KPU. Students can also use iCent to submit copies of their passport and study permits, and receive push notifications from KPU. There are currently 724 registered users, and 35% of our new international students are using the app.



“Coming to Canada was one of the best decisions I could have made. Canadians are friendly, they offer you help when you need it, they treat you with respect and make you feel at home. KPU was no exception, with the help of international advisors that the University offers for all international students, I have managed to create a program that makes me feel comfortable with my time and meets all my expectations.

~ [Kwantlen Polytechnic University—International Students Facebook page](#)

# School of Business

## VISION 2023 (DRAFT) STRATEGIC PLAN

The following goals were referred:

A. *Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

B. *Sustainability: Cultural, social, environmental and institutional sustainability are advanced*

D. *Quality: Continuous improvement builds confidence and reputation.*

### Experience—We Will

#### A1. Enhance the experience of our students

On September, 24<sup>th</sup>, 2018 KPU's School of Business, in collaboration with KPU International, the Kwantlen Student Association, and KPU Business Clubs, held the 3<sup>rd</sup> Annual Welcome Party for Global Business students. This party is organized as a welcome to new business students to KPU, and is an opportunity for staff and current students to socialize, as well as learn about Canada for those that have come to us from International locations.

On the evening of September 26, 2018, the KPU School of Business and the International Office collaborated to hold the first "Exchange Extravaganza" event at Grassroots Café on the Surrey campus. The purpose of the event was to encourage domestic KPU business students to go on an overseas exchange or field school.

On hand at the event was a panel of KPU faculty, alumni, current students and exchange students visiting KPU who spoke about their own life-changing overseas experiences. After the panel discussion, prospective exchange students and panel members circulated for further discussion. Conversations continued late into the evening!

We look forward to larger numbers of KPU School of Business students going on overseas educational experiences in future.

#### A1. Enrich the experience of students

KPU School of Business (ENTR) Alumnus, Forrest Wong published a book called *The Paradigm*, and it is intended to be an all-encompassing self-improvement book. It seeks to rectify some current shortcomings of the genre by focusing on empirically backed strategies and not just focusing on one fact of life. The book is currently available globally on Amazon's website.

#### A1. Enrich the experience of students

KPU hosted a "Law School Forum" On Thursday November 15 from 2:30pm-4:30pm at the Surrey campus, the School of Business and Faculty of Arts will be hosting the event. There will be representatives from three BC Law Schools (UBC, UVic and TRU) at the event discussing how to apply and get in to law school. Brandon Hastings, a KPU School of Business

graduate, Dean's Medal winner and current lawyer will be attending to discuss his journey from KPU to law school and on to the practice of law.

#### A1 and A2. Enhance the experience of our students and our employees Marketing 4201

Marketing 4201 is a 4<sup>th</sup> Practicum Course in the BBA Marketing Management undergraduate degree program. This course is called "Integrated Marketing Communications". And within the course students conduct a large group project (IMC) as well as an individual assignment (Content Calendar).

#### A2. Enrich the experience of our employees

During the Summer 2018 term, students conducted research and designed marketing campaigns to address the following societal issues:

- A. Land Access
- B. Growing Food Ecologically
- C. Food Literacy

Our client was Rebecca Harbutt from the KPU School of Sustainable Agriculture and upon completion of this project Rebecca applied for and was awarded a grant that she could use to hire a marketing student to help execute on this project.

#### A1 and A2. Enhance the experience of our students and our employees

The ENTR department had a group of students from University College of Northern Denmark (UCN) visiting KPU (this is their second visit). Health Sciences was the primary academic discipline but some students were studying other subject areas as part of the group. The visiting students are working on projects related to dementia and assisted living.



## School of Business cont'd

The students visited Marcelo Machado's ENTR 4150 on September 11 and participated in a variety of hands-on activities collaboratively with the KPU students in the course.

On September 18, Marcelo arranged for the visiting UCN students to visit a local business accelerator (I-OnConnect) and they had a chance to tour the facility and meet with local experts in innovation. The students' final concept papers were presented to a panel of experts on September 19 prior to returning to Denmark.

One of the projects, the CareCup (to help the elderly keep track of their medication intake) was selected for further development and the possible development of a prototype in Denmark. The idea was developed in Marcelo's class during their visit.

During the week of October 1-5, 2018 a delegation of representatives from UCN visited KPU to further our partnership with UCN. I expect to have more student exchanges in the future. Deborah Carmichael, Lesley McCannell and Marcelo met with the group of UCN delegates to help develop more student opportunities. We all believe there is a good fit between UCN and KPU students and further collaboration is possible.

### A3. Delight our friends in their KPU experience

In the summer of 2018, 30 KPU Marketing Degree students in 4<sup>th</sup> year Practicum course volunteered a total of 300 hours (30 students X 10hrs each) to support local charities and non-profits with their marketing and business operations. Students also individually completed a comprehensive 12-month Content Calendar for each of their NFP clients enabling them to better coordinate and organize their outbound marketing activities.

The NFP's students worked with the following NFPs:

- Vancouver Asian Heritage Month Society (VAHMS), Blanket BC, PERIOD PERIOD, Vancouver Women's Library, Prosthetists and Orthotists Association of BC (POABC), East Vancouver Newcomer Camp, SEEDS (Self employment and entrepreneur development society), The White Rock Museum, First United, Thanks Mom give Life, Brickcan Foundation, Unique Get Together Society, Migrante BC, Parent Support Services of BC, 525 Pathfinder Air Cadet Squadron, BC Ultimate, Alexandra Neighbourhood House, Altruyouth Association, The ACT Arts Centre, Reach Child & Youth Development Society, Outdoor Classroom, Alzheimer Society of BC, Chinese CPC, Sources - Community Resource Centre (Sources BC), Surrey Christmas Bureau, Community Mental Wellness Association of Canada, NisaHelpLine, South Burnaby Metro Club, Charlford House, Work Wellness and Disability Prevention Institute.

Here is what some of these organizations had to say about working with KPU Marketing students:

- *"Great program that fulfills a very real and pressing need for many non profit and charitable organizations, hope it continues to be offered. Thank you very much for allowing us to participate."*
- *"Wonderful experience with your students and I hope that KPU can spread the word about this excellent collaboration to many non-profits that could benefit from their input and insights!"*
- *"This has been a very worthwhile exercise for us as an organization. We will be more than happy to participate in future projects as they may arise!"*
- *"We were very lucky to have Abdul's help with everything. He was very dedicated, professional, and a complete delight to work with. As mentioned previously, we found our experience with him invaluable, and we would be happy to have him as a volunteer full time, should he so choose!"*
- *"Mohamed was very pleasant to work with, and I am impressed by his enthusiasm for marketing, graphics, and supporting our organization. It is clear that he was passionate and serious about what he did, and he really tried to understand our organization's unique needs."*
- *"It was great to have such an enthusiastic young person with fresh ideas come and help us. Aman directed us to helpful websites as well as diligently researching and putting together the content calendar."*
- *"Thanks to both you and Sean for facilitating the creation of this calendar and helping BrickCan towards it's next event!"*
- *"Overall it was a great experience. Having come from a large corporate work environment to a much smaller non-profit, one can see the value of having simple, state-of-the-art tools at their disposal, especially when top-tier resources are not. In the end, often these grass-roots, heartfelt efforts - without the corporate bureaucracy - are much more useful and functional."*
- *"We've desperately been needing help with social media marketing and this project was exactly what we needed in order to put us on the right track. Thank you so much for connecting us with Nancy!"*
- *"Great program and this was really beneficial for our organization to have access to this."*

### A1. Enhance the experience of our students

Here is what these students had to say about this project and experience.

- *"One of my biggest takeaways was how much trust the client put in me. As a fourth-year marketing student I think I often vastly underestimate how much we've learned in our program. Once I got into the project, the client began treating me almost as how I imagine a hired marketing professional would be treated. They asked my opinion on*

designs, wording and even programs. All of these were things that before the project I thought any client would scoff at asking a student for help with."

- "Even from a volunteer standpoint, this project has reminded me of the importance of volunteering. I've often thought of volunteering as "free labour", but after this project I'm reminded that volunteering is a rewarding experience, one that both parties benefit from."
- "The process of emailing several non-profit organizations and then having one willing to work with me was in itself a positive experience that taught me how in the future I can find other people to work with. Meeting with the client was also a great learning experience and to witness the respect for the reputation that Kwantlen had amongst organizations such as the one I worked with was a boost in my confidence and morale. In addition I feel more confident as a marketing professional because of this process of creating a deliverable that is actually usable by the organization. I felt that making actual deliverables was lacking in our marketing program because employers want to see ad campaigns we have made or blog posts or a press release and there is little to show of such materials during our program, so it was refreshing to make the content calendar that I can show off to potential employers in the future."
- "Also, I enjoyed working as a marketing specialist in a

team and having a taste of how my work in the future is. My clients xxx and xxx, and I truly hope this project will continue in the future to allow more students testing their skills before entering the real battle ground."

- "I highly appreciate my client gave me exceptions to volunteer with CCPC as I am not a registered volunteer yet. Since I really enjoy volunteering with CCPC, I have already applied for a volunteering position at CCPC. After I volunteered with CCPC, I believe this is where I can contribute to our society. I also learned how to collect data for crime prevention purpose. I have become more open to meet friends from different background even people who are homeless. I also gained valuable experiences working with different knowledgeable policing centre members."

### B. Sustainability: We will

#### B1. Embrace Cultures

##### October at KPU: Dance. People. Culture

- This project was possible with support from the President's Diversity and Equity Committee (PDEC) and led by Magdalena Mot, Success Coach, in the School of Business. It showcased cultural diversity of 6 different regions of the world through a traditional dance, followed by a 10 minutes presentation by a KPU student or staff. Emphasis: every dance is born out of a people's culture, based on specific traits of that particular culture, rooted in a given moment in time. The main idea was to have many different cultures performing together on the same stage, and have the audience, our KPU community, get together to watch, mingle, and learn something new about each culture. The event was held on October 9<sup>th</sup> and October 16<sup>th</sup>, at the Surrey Campus. There were numerous dances from South America (Argentinian Tango), the Arabian Peninsula (Khaleegy Dance and Belly Dancing, and India (Bhangra), Canada/ First Nations (Powwow and Fancy Dress), China (Feng Hua Dance Group), and Austria (The Austrian Waltz).

### C. Creativity: We will...

#### C2 – Increase innovation in teaching, learning and curriculum

Andrea E. Niosi secured a grant to write an Open Textbook for Consumer Behaviour with BCCampus. The book's content will include several themes with an emphasis on social justice. The themes will include:

- Gender and ethnic stereotypes (over/under representation)
- LGBTQ2S sub cultures
- Social class and structural discrimination
- Minimalism (over-consumption, sustainability; materialism)

Andrea will be starting her book in January 2019 with an expected completion date of January 2020.



## School of Business cont'd

### *D. Quality: We will...*

#### *D3. Be accountable to our partners, governments and communities*

The first inaugural ACBSP Canada Region 11 meeting was held November 7-9 in Kelowna. Faculty at KPU were significantly involved in organizing the conference and participating on the following two panels:

- Standard Four – Outcomes and Benchmarking
- Benefits of Accreditation

#### *D3. Be accountable to our partners, governments and communities*

On October 22<sup>nd</sup> and 23<sup>rd</sup> of 2018, Associate Dean Dr. Lou Villalba lectured on Green Business Management and Sustainability at our partner institution – Sustainability Management School (SUMAS). He also had the opportunity to start operationalization of the laddering of KPU – graduate programs into SUMAS – Master's programs.

#### *D3. Be accountable to our partners, governments and communities*

School of Business Members of the Richmond Chamber of Commerce: Interim Dean—Stephanie Howes, Faculty—Marcelo Machado, Pamela Ip, Rosemary Henriksen, Rajinder Singh, Staff—Magdalena Mot, Students—Monty Puaar, Adam Jackson, Rafael Valverde, Aida Garcia, Mengyu Jin, Yixuan Yang, Alvina Najeeb, Ahmed Elmokayed, John Wing, Marist Onor, Varun Jain, Garry Pahwa, and Harpinderjit Singh.

**RECOGNITION** ( Note: Awards, recognition, publications, public presentations, reviews, media spots, general bragging)

- Stephen Peplow completed is Amateur Radio Transmitter license. This was a life-long goal of Stephen's and prepares him to be help out with communications in case of a disaster. His call sign is VA7MMP.
- On November 1<sup>st</sup>, Associate Dean, Dr. Lou Villalba was given an award recognizing him as one of the Ten Most Influential Hispanic Canadians. The award was partially given in recognition for the design of the Green Business graduate program at KPU. The award ceremony was led by the Federal Minister of Heritage. The Honourable Pablo Rodriguez.
- Xing Liu published the following works: Publications: 1). A Small Java Application for Learning Blockchain, IEEE IEMCON 2018 (The 9th IEEE Annual Information Technology, Electronics and Mobile Communication Conference), University of British Columbia, 1-3 November 2018, Vancouver, Canada. 2). Building A Collection of Labs for Teaching IoT Courses, Cyber 2018, 18-22 November 2018, Athens, Greece. 3). Workshop on Internet of Things: IEEE IEMCON 2018. Professional Services: Conference Technical Committees and Special Track Chair on Blockchains and IoT of the conferences: 1). IEEE IEMCON 2018, November 2018; 2). Cyber 2018, November 2018



Aline Dias Camargo is a 2nd-year Journalism student at KPU! She has worked as an assistant in the Career Services department since July 2018. Aline chose KPU because it has the best Journalism program! From starting her degree pathway, she began to volunteer and quickly learned that KPU is an environment where people are respectful, kind, thoughtful and that's why she also chose to work here! Aline's favorite memory so far from being at KPU is when a student came to her in desperation since they were not able to register for a course that they needed in order to stay as a KPU student. Aline helped the student register for courses that would help them for the upcoming semester and they were so thankful that they began to cry! What a wonderful experience to have as a helping hand! Way to go Aline!

Some words of wisdom from Aline. One of my friends always says that "if there's a will there's a way" and this is a life-changing motto I wish everybody could apply in their everyday lives.

~ from [KPU Career & Volunteer Services Facebook Page](#)

# Student Services

## STUDENTS:

### Spring is in the air!

While it may feel a bit early to be thinking about Spring, we are currently encouraging students to do just that. At KPU our Spring term spans January to April and registration in courses begins on November 13<sup>th</sup>. With the online timetable now available to students, we have *a new planning tool for students* to assist them in their preparations for next term. Prior to selecting their courses, students are being encouraged to log in to MAP (My Action Plan) so they can readily see the courses still required of them to complete their programs. We are already seeing daily spikes in MAP activity as students use this new online tool.

### It's time to "Fall Back"

As daylight savings time comes to an end and our clocks "fall back" we reflect back on this Fall term and celebrate some key milestones in our commitment to enhance student support infrastructures.

- *Enhancements to our registration wait-listing processes*—To maximize students' ability to secure remaining available seats, KPU now allows students to register in "real time" as seats become available. Starting this Fall, the course timetable was updated in real time to show available seats in which students could immediately register during the first week of classes, ensuring students gained immediate access to available seats, while class fill rates increased from 86% to 89% over last Fall.
- *Fall Convocation*—Students were once again front and centre at our Fall Convocation ceremonies as we celebrated the success of nearly 500 graduates on October 3<sup>rd</sup> and 4<sup>th</sup>.
- *Banner 9 Student Upgrade*—KPU released the upgraded instance of our Enterprise Resource Planning business management software (Banner by Ellucian). As a software tool that is highly integrated across business functions in IT, Finance, HR and Student Services, the scheduled rollout required a great deal of collaboration, planning, testing, validation and enthusiasm across all units. The go-live took place October 15<sup>th</sup> to replace dated technology, enhance the user experience for staff, and deliver front-facing enhancements to improve functionality and online experience for KPU students.
- *Fall 2019*—Applications for admission to the Fall 2019 intake opened one month earlier this year. As of October 1<sup>st</sup> we had already received over 1,400 applications from domestic applicants. Offers of admission will go out as early as mid-January.

## New Student Orientation Introduces Sexual Violence & Misconduct Education for Incoming Students

This Fall, Orientation & Transitions and KPU International hosted the 2018 Fall New Student Orientations to welcome over 53% of newly enrolled students – a total of 1,688 individuals. For the first time, the programming included a peer-to-peer presentation to new students about sexual violence and misconduct content, including consent, bystander intervention, and healthy relationships. The presentation was developed by the Student Rights and Responsibilities Office, and delivered by specially trained Orientation Leaders.

In feedback so far, students were overall very happy about the events and the new content, giving an 81% satisfaction rating; 95% of respondents stated they would recommend Orientation to other new students.

### Student Volunteering

Career and Volunteer Services led workshops for 92 registrants this Fall in *Career Exploration, Resume & Cover Letters* and *Working in Canada* on Surrey, Langley, and Richmond campuses. Students contributed a total of 2032 volunteer hours in August, 456 hours in September, and 262 hours in October, and 229 new student volunteers joined the *MyVolunteerPage* tracker.

## PROGRAMS, POLICIES, AND INITIATIVES:

### Courseleaf ... have you heard?

KPU recently finalized an agreement with Leapfrog Technologies, joining the likes of Carlton, Carnegie Mellon, Colorado State, Concordia, MacEwan, Stanford and Yale Universities (to name but a few). A web-based software called "Courseleaf" is a leader in academic calendar, curriculum and section scheduling management software for higher education.

Our project charter for the first phase of our Courseleaf implementation includes the production of a new academic calendar for KPU in June 2019. To ensure the overall success of the new calendar implementation, a stakeholder group made up of the academic units, IT, the Senate Office, and the Office of the Registrar will come together to collaborate on a thorough review of course and program information.

### Education and Awareness

The Student Rights and Responsibilities Office (SRRO) has been reaching out to the University Community in various ways, including campus 'pop-ups', lunch 'n learns and Faculty Welcome-Back meetings, as well as Thrive Week interactive activity sessions at each campus to promote the office and the Sexual Violence and Misconduct campaign.

### KPU Introduces First Year Friday

In response to a growing need for expanded Orientation programming, KPU Orientation & Transitions introduced First Year Friday, an additional day of Orientation programming for

## Student Services cont'd

new and first year students, hosted on KPU Surrey. The conference-style event featured over 50 sessions hosted by on-campus experts in addition to fun social activities. Sessions included academic seminars from the Learning Centre, Financial Aid and Scholarship workshops, Library Tours, Faculty Sessions, Fitness Centre Orientations, Working in Canada Workshops for international students, and much more.

Overall, the event was an outstanding success and drew over 500 new and first year students from all campuses, and very positive feedback from students and staff.

### Physical Health & Wellness

The Department of Sport & Recreation continues to grow and enhance its programming, while student and employee engagement increases alongside. The total number of fitness centre visits has gone up 53% from 8,576 in 2016/17 to 13,150 in 2017/18. Student Fitness centre memberships have increased 33% to 2,379 and Staff memberships increased 7% to 169. Gymnasium drop-ins have almost doubled from 11,979 in 2016/17 to 23,516 in 2017/18. Fitness classes which are currently offered on 3 of KPU's campuses saw a 31% increase from 2,146 to 2,813 participants.

The search for a Student Health Promotion Coordinator has begun. The role will actively support a variety of health and wellness-focused programs and initiatives that promote student wellness and campus life, such as Thrive Week, the Multi-Faith Centre, Student Health 101 and KPU's Healthy University Initiative.

### Healthy University Initiative Thrives!

The Sport & Recreation department coordinated the 4<sup>th</sup> annual KPU Thrive week, October 22-25, 2018. Thrive Week is a week-long series of events focusing on building positive health and well-being for students and employees. Thirty events took place across all campuses with collaboration from KPU Student Services, KSA and the Multi-Faith Centre. Highlights included the Pieces of Mind Mental Health Conference, a visit from the Therapy Dogs, and the annual KSA vs KPU Tug of War. This year 20 Student Services Volunteers launched the "Good

Morning Initiative", greeting students with a good morning smile and an apple, knowing that a warm greeting can make a huge difference in someone's day.

In conjunction with *Thrive Week 2018*, Student Services launched the student-focused *Thrive@KPU* website, a showcase of KPU resources and services in support of a holistic approach to student health, wellness and success. With more material and resources to come in 2018/19, the launch of this website is an important component of KPU's Healthy University Initiative. Check it out at: [www.kpu.ca/hui/students](http://www.kpu.ca/hui/students)

### Spiritual Health & Wellness

The Multi-Faith Centre was a big part of Thrive Week this year, hosting 4 events across the Surrey and Richmond campuses. Shayky Nurjan Mirahmadi hosted a workshop called "Personal Energy and Spirituality", while Pastor Christoph Reiners hosted "Technology, Values & Faith". Multi-Faith Chaplain Ethan Vanderleek also led Taize meditations, focusing on silent prayer, meditation, and simple chant-style music.

### Career & Volunteer Services links up with Secondary School

Volunteer Services partnered with Princess Margaret's Co-operative Education Grade 10 class to prepare their students' first resumes. After a resume workshop, 10 KPU student volunteers trained in resume writing coached Princess Margaret students in advance of their first work placements. Princess Margaret students will visit KPU in November to practice interview skills with KPU student volunteers.

### Get Ready! Get Hired!

Career and Volunteer Services Second Annual Fall event *Get Ready! Get Hired!* was hosted in Surrey, Langley, and Richmond campuses Sept 18-20. This year, the Volunteer Expo and Hiring Fair were combined to increase efficiencies as well as student interest. Career and Volunteer Services successfully welcomed 95 local employers and community partners during the week that were actively hiring or recruiting KPU students. The event produced over 3,210 career-building conversations between students and potential opportunities over the three campuses.

### Student Services Fall Forum

Our division serves from 17 departments across all 4 campuses. Quarterly, we come together to celebrate the semester, prepare for the season ahead, and learn from one another. This year's Fall Forum featured the soft launch of our Divisional Service Plan in alignment with Vision 2023 and the Academic Plan. Guest speakers Candy Ho, Faculty Member, Educational Studies, Dr. Kris Magnusson, Dean of Education, SFU and Dr. Cindy Xin, Faculty of Education, SFU presented on '*Post-Secondary Professionals as Everyday Career Influencers.*'



The Student Services Team took home the trophy after beating the KSA in the annual Tug-of-War Competition

## Student Services cont'd

### COMMUNITY ENGAGEMENT:

- *Jane Fee*, Vice Provost Students and *Joshua Mitchell*, Senior Director Student Affairs travelled to Santa Monica, CA in October to participate in the EAB Student Affairs Executive Forum. The key topics of presentation and discussion among university executive from across North America included student resiliency and threat assessment. On September 19<sup>th</sup>, *Jane Fee* and *Joshua Mitchell* attended the state of the City address by the Mayor of the City of Surrey.
- *Jennifer Jordan*, Students Rights and Responsibilities Interim Director, attended the Canadian Association of Threat Assessment Professionals (CATAP) Conference at Whistler. The focus of this conference is on Violence Risk Assessment and the understanding and prevention of violence, and aligns with Jennifer's role as Chair of KPU's Behaviour Intervention Team.
- *Zena Mitchell* attended the fall meeting of the BC Registrars Association, hosted by Vancouver Island University. Discussions included updates on the BC K-12 Graduation program; gender nomenclature standards across the Province; EducationPlannerBC initiatives, BC Council on Admission and Transfer (BCCAT) research projects; the Association of Registrars of Universities and Colleges of Canada (ARUCC) Groningen and Student Mobility Project; and creating a national student data exchange network.
- *Nadia Henwood*, Associate Registrar, Admissions and Enrolment Services attended the BC Associate Registrars and Managers (BCARMA) biannual fall meeting, hosted at the new campus of Emily Carr University of Art and Design. 36 Associate Registrar's attended from post-secondary institutions across BC, including a Director from BCCAT, to discuss gender nomenclature standards;



Happy Halloween from Student Services!



Students and community members navigate through Surrey Main at Get Ready! Get Hired!

EducationPlannerBC initiatives and the XML transcript exchange project; and operation topics related to admission, transfer credit, data collection, and enrolment.

- *Terri Taylor*, Associate Registrar, Records, Registration and Systems attended "Aspire '18", Ad Astra Information System's annual user's conference in Kansas City, MO. This year's theme was Pathways to Strategic Scheduling – showcasing how an effective scheduling strategy can improve student success. Conference goers discussed best practices on creating clear pathways for students, managing change on campus, and looking at ways universities have saved thousands of dollars through data-driven scheduling.

### RECOGNITION:

#### Congratulations

- The BC Registrars Association (BCRA) recently recognized a number of KPU employees with longstanding service awards for having worked directly in the Registrarial field across BC throughout their careers. Congratulations to Admissions Officer *Vanessa Gillan*, Enrolment Services Coordinator *Linda Siemens* and University Registrar *Zena Mitchell* on 10 years of service, as well as *Elaine Devlin*, Records and Registration Clerk for her 15 years of service.
- *Zena Mitchell* was recently appointed as a member of the BC Council on Admissions and Transfer (BCCAT) province-wide Admissions Committee for a term of three years. The Committee provides expert advice to BCCAT and examines issues pertaining to capacity, demand, and student mobility. It also recommends policies and practices that facilitate the admission process for direct entry and transfer students within the BC post-secondary system.

## Student Services cont'd

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- *Gagan Jutla* was recipient of KPU's Outstanding Young Alumni Award. Gagan is a KPU ACCT Co-op alumnus who is now working at Grant Thornton and completed 5 co-op terms in education, government and public practice during his time at KPU. He was recognized at the KPUAA 10th Anniversary and AGM event for his professional and community service achievements since graduating in 2015. Gagan has continued to give back to KPU in countless ways. Most notably, he created an annual scholarship for KPU students, which recognizes their academic, community and campus involvement. He also serves as a board member and treasurer of the Jericho Arts Centre, a not-for-profit theatre located in the west end of Vancouver.

### Welcome

- Indigenous Services is happy to welcome *Len Pierre (Piliqiluk)* to the role of Manager. Len is Coast Salish from Katzie First Nation. He was born and raised on Barnston Island in Surrey, BC, located on the Fraser River. Len has spent the last 13 years in Indigenous Education in various roles. He began his career in education by working in Surrey schools as a Child & Youth Care Counsellor before becoming the Director of Education for Katzie First Nation. From there he moved on to working with the Urban Native Youth Association as Program Coordinator for the Native Youth Learning Centre. Before coming to KPU he spent the last three years working as an educator and curriculum designer for the First Nations Health Authority.
- Len attended the Native Indian Teaching Education Program (NITEP) at UBC and UFV in 2009. He also has diplomas in Child & Youth Care Counselling, Television &

## KPU instructor presents at United Nations

Kwantlen Polytechnic University expert Rajiv Jhangiani has presented at the United Nations on how open educational practices can support sustainable development.

The psychology instructor and special advisor to the provost on open education is an international leader in the field and the driving force behind [KPU's Zed Cred program](#). At the [OpenCon event](#) in New York, he discussed how open educational practices may be used to support the [UN's sustainable development goals](#).

"This event will go a long way to raising awareness of the power of open access, open data, and open education among policy makers around the world," says Jhangiani. "On a personal note, the invitation to share my expertise at UN Headquarters is a massive professional highlight and, I think, also an acknowledgement of the international leadership that KPU has shown within the open education movement."

Jhangiani was approached for this opportunity by SPARC, the Scholarly Publishing and Academic Resources Coalition. SPARC is organizing the event for the UN.



"I look forward to connecting with like-minded colleagues working to support open access, open data, and open education around the world, having conversations with policy makers about the institutional and governmental support that is required for open education to fulfill its potential, and leaving the event with concrete commitments to move from the discussions to tangible collaborative action," says Jhangiani.

KPU has over 200 courses that can be taken without textbook costs. Jhangiani estimates the Zed Cred programs at the university will save students over \$1 million in textbook costs this fall.

OpenCon 2018 coincides with [International Open Access week](#). This year's theme is designing equitable foundations for open knowledge.

For more information about KPU's Zed Cred and Open Education, visit <http://www.kpu.ca/open>.

# Teaching & Learning

## TEACHING & LEARNING

### OFFICE & STAFF

- Congratulations to Robin Leung our new Educational Media Strategist. His previous position, Learning Technology Analyst will be filled by Mustafa Mohammed on Nov. 19 a recent KPU graduate and our former student assistant.
- Thank-you to Arshdeep Kaur who provided critical learning tech assistance (& congrats as she graduated this fall.)
- Congratulations to Larissa Petrillo who will join us on Jan. 1 as Teaching Fellow, Experiential Education & Community Engagement. In addition to supporting programs and educators at KPU, she will work with the Vice Provost to develop a strategy and long-term plan for Experiential learning at KPU.

### UPCOMING EVENTS & OPPORTUNITIES for KPU Educators:

#### Sessions & Workshops

The T&L Commons has 14 unique opportunities scheduled for Nov/Dec, with many offered at all four campuses. See our [event calendar](#) for workshop details, locations, and registration links.

- Conversations about the Redesigned K-12 Curriculum: What can KPU Faculty Expect? (Nov. RICH, LANG)
- Conversations about Accommodations: Access to Course Resources (Nov., ALL). *Co-facilitated by Accessibility Services and T&L Commons.*
- BOOTCAMP series: Facilitation 101: Techniques, Tools & Tips to Effectively Facilitate Discussion in the Classroom (Nov. ALL)
- Conversations about Technology and learning: Open Pedagogy, Resources and Technology (Nov. RICH & SRY)
- Maximizing Moodle Gradebook functions (Nov. SRY & LANG)
- New to Moodle (Dec., LANG, SRY, RICH)
- Conversations about accommodations: Students with Anxiety (Dec., ALL)
- BOOTCAMP series: Lesson Plans 101: Techniques, Tools and Tips for Writing Effective Lesson Plans (Dec., ALL)
- Exploring Moodle Resources and Activities workshop (Dec., ALL)
- Inaugural "KPU Faculty Club" Faculty Share-a-thon on Innovative Teaching Practices (Dec. 4, SRY)
- Creating and Supporting Culturally Diverse & Inclusive Student Teams (Dec. 5, SRY)
- Designing Assignments workshop (Dec. 6, SRY & ONLINE)
- Teaching & Learning Commons Open House (Dec. 13, SRY)
- Instructional Skills Workshop (Dec 17-20, RICH)

## PAST EVENTS & OPPORTUNITIES for KPU Community Members

Session	Date / Campus
Learning with ePortfolios	Sept. 14, SRY
Conversations about Technology and Learning: Engagement & Assessment Online	Oct. ALL
Instructional Skills Workshop (ISW)	Oct 12, 19 & Nov 2, SRY
Conversation about Technology and Learning: Choosing technology for Teaching and Learning	Oct. ALL
Moodle Gradebook Fundamentals	Oct. ALL
Bootcamp: Engagement 101: Techniques, tools & tips to enhance student engagement	Oct 22, R, L, S
Conversations about the redesigned K-12 curriculum	Oct. 12 (RICH), Oct. 19 (LANG)
Kaltura Basics	Oct. 22 (RICH), Oct. 23 (SRY),
Conversations about Accommodations – Disabilities Impacting Social Interaction	Oct. 30 (RICH & LANG), Oct. 31 (SRY)

### SELECT VICE PROVOST, TEACHING & LEARNING ACTIVITIES

- Surrey Mayor's State of the City Address. Sept. 19, Attendee.
- KPU United Way Plan Pull. Sept. 23. Fundraiser & participant.
- Spruce Building Official Opening. Sept. 28. Attendee.
- Convocation. Oct. 3 & 4. Platform attendee at all 4 ceremonies, representing T&L and Research.
- Online Learning 2018: Global Summit & Ed Tech Expo. Oct. 16-19, Toronto. Attendee.



## Teaching and Learning cont'd

- Budget Presentations: Oct. 26. Presenter for T&L and Research.
- KPU Leadership Conference: Nov. 1, Richmond. Participant.
- KPU 30<sup>th</sup> Annual Scholarship & Awards. Richmond. Nov. 7. Attendee.
- Senate Standing Committees (Teaching & Learning and Research) & Open Education Working Group. Member.
- October and November 2018 Teaching & Learning Newsletters – distributed and [posted online](#).
- AVPR and Provost Search Committees. Member.

### LEARNING TECHNOLOGY

**Manager, Learning Technology & Educational Media:** Leeann Waddington

- Ed Media Specialist and Learning Technology Analyst Search Committees. Chair.
- Conversation about Technology and Learning series (Oct/Nov). Facilitator.
- COHERE Conference, Nov. 25-26, Quebec City, QC. Participant.
- Appreciative Inquiry Training. Nov. 6 – 9. Las Vegas, NV. Participant.
- WordPress Pilot project. Lead facilitator.

#### Learning Technology Staff

- Junsong Zhang and Robin Leung facilitated Moodle Gradebook Fundamentals, Maximizing Gradebook Functions (Moodle) and Kaltura Basics workshops at all campuses.
- Anmol Mangat, provides drop-in faculty support for Moodle at each campus.
- ETUG workshop, Van. Robin & Leeann, attendees. Junsong, presenter: *Designing AR/VR application for Education*.

### EDUCATIONAL CONSULTANTS & TEACHING FELLOWS

**Senior Manager, Educational Development:** Gina Buchanan

- Sketching in Practice, Centre for Digital Media. Oct. 5. Attendee.
- BCcampus Symposium on Scholarship of Teaching & Learning. Oct. 24. Attendee.
- BCTLC Directors Meeting. Oct. 25. Attendee.
- President's Diversity & Equity Committee (PDEC). Member.
- Educational Consultant Search Committee. Chair.
- SoTL resources. Phase 1 complete. Collaboration with Library.
- Priorities include: faculty/program consultations, training for Faculty Performance Review Guide, intercultural

competency workshop, & stabilizing administrative support.

**Educational Consultant—ePortfolios:** Lesley McCannell (.25)

- ePortfolios resource site and community of practice for faculty.
- WordPress Pilot project, assisting. L. Waddington
- Individual consultations to support faculty with creating a culture of inclusion and development of intercultural capacities and incorporating inclusive pedagogies into their practice.

**Educational Consultant:** Kristie Dukewich (.25)

- PD Needs Assessment Survey to lab instructors, conducted preliminary analysis of responses (Oct)
- Accommodating Students with Diverse Abilities (planning for 2019). Co-facilitator: Accessibility Services.
- Consultations: School of Business Curriculum Quality Assurance Committee,
- Facilitator: Lab Instructors Professional Development Needs Assessment (Oct).
- Resource Development: for learning outcomes, assessment, and instructional design (Oct/Ongoing); two short videos about rubrics for the EdTech team's *Maximizing Gradebook Functions* workshop (Oct)

**Teaching Fellow—Experiential Learning:** Farhad Dastur (.25)

- Grant proposal submission: \$150k NSERC Applied Research Tools & Instruments (ARTI). "Using virtual and augmented reality technology to create innovative health solutions." Co-applicants Bernstein & Davison. Oct.
- Extended Realities Developers Conference (XRDC) in San Francisco. (Oct 29-30, 2018) Attendee. Networked with people/organizations with the goal of setting up research collaborations involving KPU students.
- Used Creative Capital Fund money to purchase four VR Shinecon headsets for the Psychology Lab. Matsuba and Ng then developed a VR-based psychology lab to examine the role of distractions on attentional performance.
- Emerging Media Group, Community of Practitioners meeting at SFU. (Oct 25). KPU representative.
- Consultation with Toohey-Wiese on funding experiential learning-based special topics course, "Politics in Landscape" and involving the Kwantlen First Nations to assist in course programming. (Oct 24)

**Teaching Fellows – K-12 Transformation:** David Burns(.25)

- Burns, D. P. (October 2018). "Competency-driven education: K16 starts here." Common Student Information Consortium, 2018. Richmond, British Columbia. 250 attendees.
- Burns, D. P. (October 2018). "The future of education in British Columbia is competency." Metro Vancouver and

## Teaching and Learning cont'd

Fraser Valley Principals Forum, 2018. Surrey, British Columbia. 200 attendees.

- Burns, D. P. (October 2018). "Curricula, competency, and concrete progress in BC." K-16: Working together to support the changing learner. Selkirk College, Nelson, British Columbia. 200 attendees.
- Burns, D. P. (October 2018). "Parent night out: Supporting your child in the new curriculum." K-16: Working together to support the changing learner. Selkirk College, Nelson, British Columbia. 200 attendees.
- Burns, D. P. (August 2018). "Careers and portfolios: Building a digitally adaptive competency profile." British Columbia School Superintendents Association Summer Institute, Kelowna, British Columbia. 200-300 attendees.
- Burns, D. P. (2018). Competency-driven admission policy: Conclusions from the Surrey Portfolio Pathway Partnership. Surrey, British Columbia, Canada: Kwantlen Open Resource Access.
- Working on printed resource document with marketing.

**Teaching Fellows – K-12 Transformation:** Nancy Norman (.25)

- Brown Bag Series: Conversations about the redesigned K-12 curriculum (Oct/Nov)
- Organizing customized Field Trips to Local High Schools for KPU Faculty. [Details & registration.](#)
- Planning Reading Week Event with Delta High School Teachers.
- T&L Commons Open House event (Dec 13). Planning committee member.
- Inaugural "KPU Faculty Club" Faculty Share-a-thon on Innovative Teaching Practices (Dec 4). Facilitator.

## RESEARCH

### Professional Development Fund Applications for KPU Faculty members

- The 0.6% Faculty PD Fund call in October resulted in 22 awards (\$117,593) to support research dissemination at conferences, tuition, time release to pursue research and scholarly activities.
- Next call February 1, 2019.

### Grants Submitted

- WED Application: \$1,000,000 from WED, 1,000,000 from KPU and \$500,000 from industry (Sept.)
- NSERC – Build program: Institute for Craft Beer Innovation – almost \$2,000,000
- TAC (Technology Access Centres): Agri-Innovation & Bio Products Centre - \$500,000 (Oct.)
- SSHRC Connection Grant: I. Karaush - \$25,000
- NSERC Applied Research tools and Instruments: K. Davison - \$143,039.00
- NSERC Engage: D. Henderson - \$25,000
- SSHRC Insight Grant: F. Whittington- Walsh - \$163,200

### Updates

- New AVP Research, Dr. Deepak Gupta will start on Dec. 10
- In early 2019, ORS will become the Office of Research & Research Services (ORRS) and move to Richmond
- S. Dissanayake - presently Special Advisor, Business Development & Innovation will join ORS within this fiscal
- KPU's Annual Research highlights
  - ◆ Infographic under development by W. Rahman (student assistant)
  - ◆ Details such as pictures, videos and more detailed information on individual researchers, labs and research projects being compiled and accessible on the ORS website



# Faculty of Trades and Technology

## STUDENTS/ALUMNI:

Students from the Automotive, Carpentry, Electrical and Farrier programs participated in the KPU Tech Skills and Fitness Challenge, as part of Thrive Week.



*Farrier fitness challenge*



*Congratulations to Stephen Dockery's Electrical Foundation class for winning the Skills Fitness Challenge*



*Electrical Foundation students won the Farrier Fitness Challenge*



*Soccer Challenge*



*Automotive Challenge*



*Carpentry Challenge*

Two students representing the Appliance Servicing program presented at the Program Advisory Committee meeting on Wednesday, October 24. John Stewart and Mo Meherzad gave a student perspective on behalf of their classes noting they come from all over the lower mainland to attend class, and as far away as Abbotsford, Chilliwack, Victoria and the Kootenays, and internationally, from Vietnam, India, Iran and Taiwan.

John is a journeyman Red Seal Electrician; the Appliance Service Technician certification, once complete, will be his second designation. John works for ASAP Appliance, a service company in Victoria, part-time while attending classes at KPU Tech. Mo has a BA with honors from Moscow in Acting/Movies/Theatre. He has his class 1 license, driving for a transport company for the past 22 years. He has an offer from the Ashton Group upon completion of this program.

Congratulations to Dean's Award recipients:



*Marcy Risberg—Parts Person 3*



*Danis Nicholson—Welding Foundation*



*Emilee Harrison—Automotive Foundation*



*David Halmaghi—Perfect Attendance*

Congratulations to Stacey Brown, Welding Foundation grad, who was the recipient of the Bruce Third Scholarship Award. This Scholarship fund was established by the late Bruce Third and his family of George Third and Sons, a Burnaby-based steel fabrication plant, and matched by the American Welding Society BC Section. Stacey was the only recipient for this scholarship this year, awarded to full-time post-secondary welding students demonstrating an aptitude for excelling in a vocation as a welder. George Third and Sons is the oldest family-owned welding and fabrication company in the Vancouver area, having been in business over 108 years. Bruce was a founding father of the Welding Institute of Canada, Vancouver Chapter. KPU welding students have been recipients of this award over the past 15 years.



## Trades and Technology cont'd

Farrier graduates, along with a current student (Brandon McKenzie), competed at the Western Canadian Farriers' Association Fall Conference and Competitions at Heritage Park in Chilliwack this past weekend. Justin (below right) competed on the national team this year in the UK. The team placed fourth; one of their best placings ever Bob Marshall, the original KPU Farrier instructor has received many awards over his distinguished career. He still carries on a small practice and teaches individual short courses on forging.



Alumni Joseph Goble (2016), Heather O'Brien (1982 – now contract faculty) and Michele Hague (1992), Farrier Program Assistant (from left).



Student Brandon McKenzie with original KPU Farrier instructor, Bob Marshall



Justin Fountain, Alumnus (centre—2009)

### MANAGING RISK

#### Safety Audits

All safety issues identified during a recent Safety Audit in the Millwright shop were properly addressed.

The electrical control box in the welding grinding room has been moved, addressing a previously identified safety issue.

Sterling IAQ has provided an estimate to conduct air quality testing (worker exposure and ambient sampling) for metal fumes from grinding and welding operations at KPU Tech.



Before:



After:



### COMMUNITY ENGAGEMENT

The Faculty of Trades and Technology was represented by the Appliance Service, Electrical, Mechatronics and Welding programs at the Richmond Open House Friday, October 19. These programs were supported by Electrical Instructor Emma Baggott, Welding Instructor Mike Lloyd, Welding Alum Ryan Heinrick, as well as current Appliance Service students Boris Ho, Christopher Cameron and David Hu



Welding Instructor, Mike Lloyd with Alum Ryan Heinrick



Ryan Heinrick, Kulpreet Sasan, Mike Lloyd, Emma Baggott, Boris Ho, Christopher Cameron and David Hu



Appliance Service students Boris Ho, David Hu and Christopher Cameron

## Trades and Technology cont'd



Representatives from Marcone Canada visited KPU Tech delivering training to local service technicians, many of whom are past grads. Marcone Canada is North America's leading appliance parts distributor and has a strong culture of corporate social responsibility. Training was provided on new service techniques for dealing with Refrigerant R600A (isobutane), a possible alternative for other refrigerants that have a high impact on the environment. R600A has zero ozone depletion potential (ODP) and a negligible global warming potential (GWP).

The Faculty of Trades and Technology hosted a booth at the Cloverdale Agriplex taking part in the Black Press Extreme Education & Career Fair. The event was well attended by job and opportunity seekers. We had a continuous flow of prospects come to our booth to learn about the programs offered at KPU TECH.

Representatives from Kiewit Energy were on campus presenting to Millwright and Welding Foundation classes on job opportunities at Kiewit. Kiewit is one of North America's largest and most respected construction and engineering organizations.

The Registrar of the Farrier Registration Council of the United Kingdom visited KPU Tech in October, along with local Farriers. Discussions are taking place to examine the question of Farriery becoming a regulated trade in B.C.

The Faculty of Trades and Technology hosted several Program Advisory Committees (PACs) during the month of October: Automotive, Appliance Servicing, Farrier and Welding.

The welding department received a donation of "I beams" from Mainland Machinery, providing quality materials for our welding students and apprentices.

**Success story:** Fraser Regional Correctional Centre (FRCC) has a working welding shop; inmates work on projects within the shop, then complete an Introduction to Welding through a Services Agreement between KPU and FRCC, currently taught by Bob Hiltz. Inmates leave with an entry-level CWB ticket. Last Friday, "Joe" (an ex-student inmate) came to renew his CWB ticket. He has an entry level welder position at Accurate Fabricating, owned by two KPU welding grads (unbeknownst to either party). Accurate Fabricators employs several KPU grads. Over a two-year period, 14 prison grads have found gainful employment, in part aided by the KPU Welding program. A success on several levels.



### RECOGNITION

Welder Chair and Instructor Al Sumal was the recipient of the Howard E. Adkins Memorial Instructor Membership Award, sponsored by family and friends of Howard E. Adkins, and recognizing instructors for their outstanding teaching accomplishments promoting The Art and Science of Welding.

This international award was started in 1983 and open to all American Welding Society (AWS) members, Sections and Districts; no one from BC or any other parts of Canada have previously won this award. This is a very special award for Al and for KPU. While in Atlanta, Al is also attending FABTECH, North America's largest metal forming, fabricating, welding and finishing event; a great opportunity to network with peers, learn from top industry experts, exchange best practices and explore the latest technology and advancements in the industry.



### EMPLOYEE ENGAGEMENT

We attended the British Columbia Association of Trades and Technical Administrators (BCATTA) conference, where we received updates on harmonization, student materials, and got a sense of where the ITA Funding Framework project is at.

The Dean attended the National Council of Deans of Technology, and Council of Deans of Trades and Apprenticeship Canada General Meetings in Barrie, ON. We received an update on the Canadian Apprenticeship Forum, a presentation on Skills Canada preparations and a Keynote address on Women in Trades and Technology, among other topics. At the AGM, a Special Resolution was passed amalgamating both not-for-profit organizations, now known as the National Council of Deans of Apprenticeship, Trades and Technology (NCDATT).



The Dean, along with Gerard Laverty, attended the Western Canadian Farriers' Association Fall Conference and Competitions at Heritage Park in Chilliwack, comprising of competitions, demonstrations, lectures, trade show and AGM.

*The new pneumatic hammer in the farrier barn was unveiled providing lots of opportunities for more tool making and artistic blacksmithing. Many thanks to the team involved in the installation of the Big Blue Max 155 Air Hammer and the Mattei Rotary Vane Air Compressor: Brian Myette, Danny Santos, Dirk Schulz, Jeff Brown and Gerard Laverty.*

# University Library

## ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

*Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

- *Enhance the experience of our students*

### Simply saying “Welcome”

The Library continues to find ways to present a friendly and welcoming face for students upon their first engagement with its services. As such Student Engagement Librarian Kelsey Chaban tried an experiment by greeting students on September 5 at the entrance of the Surrey Library with this booth. We wanted to welcome students with a smile, let them know what they can do at the Library, and provide a check point to ask questions to ease them into campus life! And we weren't disappointed as this selection of questions illustrate:

- Where can I get a KPU card?, Where are there recycling bins?, How do I get Office on my computer?, What is the charge for tutoring at the Learning Centre?, What time of day is Timmies most/less busy?, Is there a pizza place near campus?, Besides the library, where else on campus is good to study?, Where can I sell my textbook after this term?, How do I get my compass card?, Do you have my textbook? Where is the bookstore?, Where is the Timmies?, How do I print my PowerPoint slides?



*Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

- *Enhance the experience of our employees.*

### Open Access Week

Open Access Week takes place every year internationally, and this year the Library once again celebrated the week with a series of events to educate, create dialogue, and further the importance of openness in education. Librarians Caroline Daniels and Karen Meijer-Kline helped KPU celebrate Open Access Week by leading 12 workshops across 3 campuses. The workshops covered Pressbooks (software that helps faculty create open textbooks



such as those found on the BCcampus site), Open Journal Systems (open access software that allows faculty to launch their own peer reviewed journal) and an overview of library resources suitable for Zed Cred courses. The Library also soft launched a new service called OPuS (Open Publishing Suite) where trained library employees assist faculty in moving their open works to Pressbooks or OJS. While it's early days, the response has been fantastic. Through OPuS, the Library is pleased to be able to support the Open initiatives that continue to elevate KPU's reputation in the Open Education arena.

### What's in a name?

When you search for someone using an internet search engine, many variations are sent back leaving you to sift through the results to find the right one. This doesn't happen in library catalogues and databases because there are librarians like KPU's Technical Services Librarian Linda Woodcock who is working with a North American team of cataloguing specialists to review name authority records created by cataloguers at the Library and Archives Canada (LAC).

Why is this important? The creation of name authority records for international use in bibliographic databases ensures that names for authors, places and corporate bodies are uniquely identified and differentiated from other similar names. This greatly improves the discovery of published works in library collections.

This work by Linda and her colleagues will prepare LAC to join the international Name Authority Cooperative (NACO). Through this program, participants contribute authority records for personal, corporate, and jurisdictional names, uniform titles, and series to be used in bibliographic databases and library catalogues around the world. LAC's decision to join the NACO program will be a great benefit to Canadian libraries. Linda has also been reviewing the contributions of Carleton University Library which recently joined the NACO Canada Funnel Project, of which Linda is the Coordinator.

*Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

- *Delight our friends in their KPU experience.*

### Science Literacy Week

The library kicked off Fall semester celebrating Science Literacy Week (Sept 17-23). Science Literacy week is an annual event that celebrates all things science. Events take place across Canada in places of learning and this year the library planned two events: A workshop on health statistics, where we invited a Statistics Canada speaker to come and speak on accessing and navigating information on health; and a movie screening for KPU students and employees of the documentary, 'A Plastic Ocean: We Need A Wave of Change.'



## University Library cont'd

### Richmond Open House

Alongside the rest of the University, the Library welcomed the public and prospective students to Richmond Campus at the Richmond Open House on October 19. Visitors were treated to a spin on our prize wheel and encouraged to contribute to our word wall, asking the question: What do you love about the library? Responses included: quiet, super friendly staff, a place to sleep surrounded by the books I am reading, citation help, place of knowledge, informative and peaceful, safe place to focus and read.

We chatted with students and asked them what programs they were interested in, and let them know how the library and its services would support them and their studies.



## A night of Indigenous storytelling at KPU

Kwantlen Polytechnic University student Tawahum Justin Bige grew up urban Indigenous, not knowing much about his culture and background. It wasn't until he was 20 that he learned to embrace his heritage.

Now, he is showcasing his culture and background as part of his creative outlet.

"I discovered writing a few years ago and it seems to have pulled me in. I like doing performance with poetry," he says.

Tawahum, a poet and fourth year creative writing student, presented some of his published work at Powerful Medicine: An Evening of Indigenous Stories at the Surrey campus on October 25.

He is Lutsel K'e Dene and Plains Cree on his mother's side and Hungarian on his father's side. He says he received the name Tawahum, which means North Star in Cree, at a naming ceremony.

The 25-year-old says a lot of his work is spoken word because a lot of Indigenous storytelling is verbal.

"There's an expectation that I write from my Indigenous cultural perspective and it's definitely front and centre in my writing, but I would say my writing is Indigenous stories because it's coming from an Indigenous person."

Tawahum wants more events like this to help other students understand Indigenous stories from Indigenous storytellers.

"I would like to change the way things are and my writing reflects that naturally," he says.

Jennifer Hardwick, an English instructor at KPU, hopes this is the first of many events.



"KPU is working to deepen relationships with Indigenous nations and communities, and I feel strongly that creating spaces for Indigenous arts and stories can, and should, play an important role in that process."

Hardwick says the event, which also included artists Raven John, Shane Sable and Jules Koostachin, was met with enthusiasm and support.

"The power of stories to teach, entertain, engage, build community, heal, resist and transform was on full display."

For more information about Indigenous events and services, please visit <http://www.kpu.ca/Indigenous>.

# Wilson School of Design

## STUDENTS AND ALUMNI:

- The Graphic Design for Marketing program held its annual Start-Up event to kick off the new school year. All students, from first to fourth year, were divided into teams and presented with an interesting Lego challenge. Students were tested on their team work, communication skills, and memory while trying to re-produce a hidden Lego model that they were only allowed to view on three occasions, each viewing lasting only 30 seconds. Ultimately the event allowed all students from different cohorts the great opportunity to work together and get to know each other in a lively and competitive setting.



- Fashion Marketing second year student, Claire Cullen, who received the YP Heung Award last January, used her money to put toward her schooling and her projects. As she has an interest in editing, she put her award towards new software and the purchase of a font to match her brand aesthetic.
- Niki McKenzie, a 2018 grad of the Fashion Marketing program, already has a new career move. McKenzie has left Privilege and has landed a position with a company called Raw Canvas. She is running their website and customer service and is in charge of distribution for Canada for the brand Luna Bronze, which they carry.
- Alexis Chisholm is this year's YP Heung award recipient. Alexis did her job shadow hours early at Privilege and turned that in to a job offer. She will now have a range of experiences to reference as part of her spring reflections and portfolio pages.
- Fourth year Fashion & Technology student, Wendy Schindler, participated in Vancouver Fashion Week in September and produced an eight-piece collection of hand worked gowns. One gown took over 1,000 hours to produce. Schindler's line, Devotion Designs, was inspired by paintings from Claude Monet and themes of confidence and femininity. Many pieces included delicate hand sewing, hand dying, and hand beading. In preparation for the fall semester course on Innovative Pattern Cutting, Schindler applied zero waste techniques by implementing

math formulas to create a complex gown to ensure no fabric was left over.



- Tamara Grunberg, a 2016 grad of the Fashion & Technology program, was recently interviewed for Hyperbae, an online magazine, about her popular Instagram account which showcases her reworking of clothing as it relates to pop culture and current trends. Grunberg cites her schooling as an important foundation of her exploration into reworking clothing into exciting new pieces that only exist in her imagination.



- Josie Robinson, a 2018 grad of the program, moved to Cape Breton, Nova Scotia to accept a position as a Textile Artist in residence at the Customs House Artisan Incubator. Robinson has been busy with summer/fall sales and gearing up for the Christmas Season. She also taught a short workshop to CEPI, a not for profit youth group of the Mi'kmaw First Nation. Destination Cape Breton (a tourism company) filmed Robinson in her studio for a feature they plan to release in the New Year. They also held a special event over the long weekend in the gallery for the Celtic Colours Music Festival and got unprecedented traffic for that. Robinson and her group is also trying to get jury approval to join the Nova Scotia Designer Craft Council.



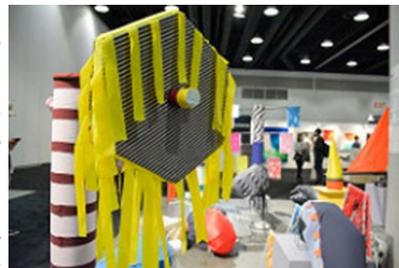
- Chip Wilson visited the Technical Apparel Capstone class in September and met with Technical Apparel capstone students, providing them with background information on their upcoming visit to



Maxport Limited in Hanoi, Vietnam. He also discussed the technical apparel industry in BC and globally.

- KPU Interior Design degree graduate and principal of BYU, Ada Bonini, was recently featured in an edition of Polytechnics Canada for being inducted into the Interior Designers of Canada College of Fellows. See link below where she says amazing things about KPU grads: <http://www.polytechnicscanada.ca/media-centre/success-stories/kpu-alumna-inducted-idc-college-fellows>
- Interior Design alumni, Kathie-Lee Pugsley, who was the top recipient of the Coast Capital Savings Youth Entrepreneurship Award in 2017, recently joined the KPU Alumni Association's Board of Directors. She has enthusiastically embraced this position and is excited to work with KPU and design.
- Barrier-Free Design - All second year interior design students learned from the challenge of living for 24 hours in a wheelchair. During this challenge, they had to perform as many tasks as possible at school, at home, and anywhere else they went during that 24-hour period. This annual experiential exercise is intended to build empathy and design awareness of issues that hinder or facilitate access for people who use wheelchairs daily. Student reflections on this exercise will carry through to their designs for barrier-free environments.
- Moving Textiles at IDS Vancouver Convention Centre West – Faculty members Lindsay Norris and Stephanie Phillips and the Product Design Students in 1st, 3rd & 4th year engaged in a workshop and exhibition in collaboration with Envisions (<https://envisions.nl/>), a Netherlands based Design collective, who showcase everything but the end product. The students worked alongside the team developing explorative prototypes surrounding the theme

of 'Moving Textiles' in a 5-day workshop in early September. The resulting work was exhibited at IDS West, engaging with the wider design community in Vancouver. The project was supported by IDS West and The Dutch Consulate.



### RECOGNITION:

- The IDIBC Shine Awards took place once again at the Vancouver Trade & Convention Centre in September 2018. The Shine Awards recognize outstanding projects in the field of interior design. The following KPU alumni won awards with their firms for 2018:
  - ◆ Residential Award of Merit (two awards for each):  
Géralynne Mitschke for Géralynne Mitschke Design,  
Andrea McLean for Andrea McLean Studio
  - ◆ Multi Residential + Sales Center Award of Excellence:  
Kenna Manley for SSDG Interiors
  - ◆ Public + Institutional Spaces:  
Wendy Tait for Earls Kitchen & Bar
- Alumni Santiago Arcila is featured on the NEWH (The Hospitality Industry Network) website as one of the NEWH Scholarship winners. From their site: "NEWH is the premier networking resource for the hospitality industry, providing scholarships, education, leadership development, recognition of excellence, and business development opportunities." On the video, Santiago shares his

**APPAREL**  
**WITH PURPOSE**  
TECHNICAL SOLUTIONS

WILSON  
SCHOOL  
OF DESIGN



**Technical Apparel Design Graduate Exhibit— Thursday, December 6, 2018.**

own personal story of working towards a design occupation and his family's struggle with immigration. These stories share how winning the NEWH Scholarship opened doors and changed their life. Santiago received this scholarship at the beginning of his 4<sup>th</sup> year in the interior design degree program. See him (along with other recipients) in this moving video here: <https://vimeo.com/207718143>

- NEWH Scholarship -Third year interior design student, Tara Callaghan, won the prestigious \$2,000 NEWH (The Hospitality Industry Network–US/Canada) Vancouver Region Chapter Scholarship for 2018. NEWH chapters provide students with access to scholarships to continue their studies. NEWH is a networking resource for the hospitality industry – the organization provides scholarships, education, and networking opportunities. The BC Chapter offers scholarship annually.
- Second year Fashion Marketing student, Anna Erho, received the Turnabout Award and also had her work on display for the Awards Dinner.
- Twenty awards went to students ranging from first to fourth year in the Fashion & Technology program. There were a fortunate few who ended up getting more than one. Wendy Schindler, Amanda Mah, and Cathy Do received awards and had work on display at the event.
- Alison Hartford, an Alumni of the program and the owner of Manuel Mendoza, won the Julie Hobart SOS Alumni Endowed Award. Alison works closely with the program as her company usually takes practicum students in third year.
- AWMAC Awards of Excellence-In September, Interior Design Faculty member, Brenda Snaith, addressed the Architectural Woodwork Manufacturers Association (AWMAC) awards audience and assisted in the presentation of AWMAC's BC Chapter Award for achievement in architectural woodwork drawings. The recipient from KPU was fourth year interior design student, Shannen Susetyo.

### MANAGING RISK:

- Fashion Marketing had their first info session at the Open House on October 19th and had a great turnout of students wanting to know more about the program! Many in attendance were planning to apply for the Fall 2019 semester and were eager to gain more information in person, and to see the new building and meet the faculty. We are expecting great turnout for the next Info session that will be held in November.
- Fashion and Technology has had the opportunity to do a number of tours of the building since the start of the semester. These have been for potential students, industry professionals, and other schools. With the number of advanced specialty machines we have in our sewing labs, the third floor has been a draw for tours.

- The Fashion & Technology Advisory Committee had a very productive meeting which provided an opportunity for members to discuss new trends in industry, as well as local and global sustainability issues challenges. The Our Social Fabric Zero Waste Student Scholarship competition was introduced, with annual awards totaling \$25,000 over the next five years. These awards are open to all Wilson School of Design students. Irina McKenzie, owner of Frameworq, presented her vision and company sustainability platform. There was also a brief discussion about trade agreements. At this point, a number of brands are in a wait and see position.
- Open House was a success with a large number of potential students stopping by our set-up with interest in the Fashion & Technology program and how to apply for Fall 2019. On display was Wendy Schindler's eight-piece collection of hand worked gowns that she showed at Vancouver Fashion Week in September. The display was a big hit as it not only showcased beautiful work, but it also included Wendy's process including sketches, pattern pieces and prototypes. It was a great representation of what students can do within the program.



- The Interior Design program joins other design programs in the implementation of a new portfolio screening portal via SlideRoom. This portal will help streamline our intake process and provide us the opportunity to offer seats to applicants earlier than competing institutions. In addition, the program is looking into allocating special purpose funds toward entrance scholarships to those who are offered early seats.
- Further risk management activities in September include the signing off of field trip waivers across the board for all students as well as marketing waivers for photos/videos in order to share KPU student experiences with the public.

### EMPLOYEE ENGAGEMENT:

- Carley Hodgkinson, faculty member in Graphic Design for Marketing, attended the third annual Radical Research Summit on UX research, held at Emily Carr University of Art + Design. Speakers from across North America presented on a range of topics, from Wizard of Oz AR/VR

prototyping at Microsoft to cognitive bias in the development of product personas. Carley will bring this research back into the classroom in a third year Interactive Technologies and Society course that examines the ethical, user-centered, and business drivers to technology and culture.

- Carley Hodgkinson attended Design Camp BC, a professional development day on design thinking aimed at K-12 teachers. Carley delivered a 75-minute workshop on rapid prototyping for mobile apps using only analog materials. At the end of the workshop, teachers were empowered to use the same techniques and open source materials in their own classrooms. Participants developed great ideas for innovative app concepts and fun was had by all. Carley also met and made new industry contacts – many participants expressed interest in attending more workshops of this nature to better understand the practice of design thinking.



- Fashion Marketing faculty member Janet Smith's write up on the Guo Pei Exhibition at the Vancouver Art Gallery, which included an interview with the designer herself, received the front page spread on the Georgia Straight.
- Jessica Bayntun and Heather Clark, faculty of Fashion and Technology, are currently working towards their Master's degrees.
- Foundations in Design Coordinator, Natasha Campbell, is in her second year of volunteering as a Mentor for the Forum for Women Entrepreneurs (FWE), working with creative business owners who want to establish themselves within BC. Her work with the organization focuses on problem solving, process design, and market strategy.

*"The Forum for Women Entrepreneurs (FWE) is a Vancouver-based charity that educates, mentors and connects women entrepreneurs to be wildly successful, promoting strong economies and thriving communities. Founded in 2002, FWE has been educating, mentoring and empowering women entrepreneurs for over 15 years. With 400+ E-Series Program participants, 1,600+ pairings through the FWE Mentor Program, FWE supports over 1,500+ women each year." - fwe.ca*

- Natasha Campbell is currently serving as a board member for the award winning and locally published SAD magazine. SAD (Stores, Art and Design) focuses on building awareness for emerging creatives across Canada. It is a not-for-profit magazine that runs bi-annually. As board member, Natasha focuses on strategy planning and process development to support the growth of the publication.

*"Our mandate is to advance artistic accomplishment via promotion of literacy, writing, art, and public discourse among emerging creatives in Vancouver. We seek to create a venue for writers, photographers, and illustrators as well as graphic designers, musicians, performers, typographers, multimedia artists, and others to showcase their work." - sadmag.ca*

- Dan Robinson, Technical Apparel faculty, attended the WorkSafeBC Ergonomics Forum in October 11. Dan Robinson presented an overview of several Product Design and Technical Apparel students' Capstone projects to a mixed group of industry at the Forum. Industry were invited to contact Dan or the Wilson School of Design with potential projects or design challenges that may fit with our students' mission or for potential student internships.
- Brenda Snaith, Faculty for Interior Design, is sitting on the expert review panel for the Ministry of Advanced Education, Skills & Training, to assess the renewal proposal for the Bachelor of Applied Design in Interior Design for LaSalle College Vancouver (formerly the Art Institute of Vancouver). This review will span most of October and November.

### COMMUNITY AND INDUSTRY ENGAGEMENT:

- Brenda Cofield of Spicers Paper paid a visit to second year Print Technologies students in the Graphic Design for Marketing program and gave a lecture on the nature of various paper products and how to properly spec paper for custom printing.
- Michael Cober's Print Technologies class have gone on three industry visits in the past two months, visiting:
  - ◆ Porchlight Press, a local boutique printer that specializes in letterpress and traditional/historical printing processes.
  - ◆ Mitchell Press, a large scale printer that provides Web Press (economical mass printing - 50,000 pages per minute) and cutting edge digital printers for very short run projects.
  - ◆ Xibita, which produces tradeshow exhibits and large scale POS items and is capable of printing very large format signs and graphics.

## Wilson School of Design cont'd

- Alia Ahmed and Carley Hodgkinson attended the second annual Graphic Designers of Canada-sponsored education fair at Langara, aimed at providing information to potential applicants about graphic design and digital design programs in the Lower Mainland. Attendance was strong, with many students and parents making the rounds and stopping at the KPU Wilson School of Design table to learn more about Graphic Design for Marketing. The new building attracted a lot of interest.
- Third and fourth year students of the Graphic Design for Marketing Program were very fortunate to have been visited by members of the MEC creative team. Creative Director David Belanger and Designer Fiona Cheng described and illustrated how MEC manages to represent the brand through various online and offline customer experiences. The students were provided with a unique perspective and example of how MEC manages their brand utilizing in-house creative services.
- Carley Hodgkinson held an info session about Graphic Design for Marketing as part of the KPU Richmond Open House. This hour-long presentation covered the key parts of the degree and coursework, as well as job types, our Alumni Success video, and student work. Following the info session, students were invited to sit in on John Belisle's first year Image Development course to get a taste of a graphic design class in action.



- Once again, the 4<sup>th</sup> year Graphic Design for Marketing students have survived the heat of the Dragon's Den. On October 18<sup>th</sup> and 19<sup>th</sup>, 18 students represented their Major Project ideas before a panel of industry pro-



fessionals. The six Dragons included agency creative directors, an in-house creative director, a marketing manager, and a technology marketing consultant. The Dragons provided critical feedback on some very interesting design communications ideas ranging from rebranding the Greater Vancouver transit system to a campaign educating the local population about the upcoming ban on plastic straws. The students are back at work reiterating their design concepts in preparation for a final presentation on December 7th.

- On Saturday, October 20, John Belisle taught the first of three fall workshops that help students prepare their portfolios for application into Graphic Design for Marketing. In this first workshop, John tackled branding and logo development, from concept to sketch to digital output.
- Graphic Design for Marketing Instructor, David Young, and Fashion Marketing Instructor, Jimmy Choi, joined forces to create a unique learning experience for students in these two programs. Social media influencers have become an important method for brands to connect with and build supportive communities. Working in groups, the students researched, identified, and created profiles of social media influencers who were contributing to the success of leading brands. The assignment delivery was timed to coincide with a guest presentation from a local digital marketing agency, Anti-Social Media Solutions. Alex Chan from Anti-Social made a presentation about Digital Marketing which was followed by the student influencer profile presentations. The quality of the presentations was matched only by the spectacular view from room 4900 on the top floor of the Wilson School of Design.



- Fashion Marketing students had the opportunity to attend a field trip to Hill's Dry Goods. Alumna Jessica Newland, Certificate grad from 2006 and Ladies Wear Manager and alumna France Sia Chan, Assistant Buyer, alumna 2015, talked about careers in retail in a successful and growing retail institution in Vancouver. Hill's Dry Goods is opening their 4th location at Park Royal over the next few weeks. Megan Bourassa, 2018 grad, is starting next week in an inventory management role to get her foot in the door and to see where she can grow.

## Wilson School of Design cont'd

- Guest speaker Ivan Sayers came on September 26<sup>th</sup>, 2018 to speak to students, including those from the Fashion Marketing program about Fashion in the 20th century. The students found it useful for their Fashion History Class as it gave them the chance to see many authentic historical clothing up close and hear about various trends and silhouettes that have been adopted over the years. As well, many of the students found it helpful as he spoke about various advertising methods used throughout the years. They recognized the benefit of looking back on history to help shape advertising for the future. The event was also well attended by KPU's TALK members, who enjoyed the lecture and a tour of the building.
- Fashion Marketing Coordinator, Jimmy Choi, organized a guided tour for the Guo Pei exhibition at the Vancouver Art Gallery. Fashion Marketing students from both years were present as well as a lucky few students from other Design programs to encourage inter-program connections.
- Faculty member, Heather Clark, participated in THESA: Teachers of Home Economics Specialist Association which took place in Prince George. Teachers at the event were from both the secondary and the elementary level, with teaching loads that include courses in food and nutrition, family studies, and clothing and textiles. Teachers attending the conference were from Prince George, Quesnel, Burnaby, Surrey, Tsawwassen, the Okanagan, and more. The Wilson School of Design was the only school represented in the exhibitor area. Many attendees dropped by our table to say hello, including those who recognized the school or Heather from other events, professional development activities, or continuing studies courses. Teachers picked up information from the table both for students in their classrooms, and in some cases for their children. During the morning, Heather led a workshop for approximately 20 attendees in which she discussed teaching activities that could be used in a clothing and textiles course that incorporate design thinking, a concept that is at the center of the updated BC curriculum. This workshop also provided an opportunity to mention KPU Continuing & Professional Studies (CPS) courses, guest speakers, and some of the design programs that KPU offers.



- Many of our faculty members and students participated in Apparel Camp this fall. It was a great opportunity for participants to meet, collaborate, and network new connections with all walks of the apparel industry.



- The Certificate in Foundations in Design provides an opportunity for students to explore the many facets of design, learn about foundational design concepts, and industry and career opportunities. The students attended Trade Day of the Interior Design Show this year as part of their Design Explorations course. In addition to observing the latest products and design trends in the industry, they were inspired by the talk on Hip Hop and Architecture by Architect Michael Ford.
- The Foundations students also visited the Vancouver Art Gallery to view the Cabin Fever exhibit, had a guided tour of the Kerry James Marshall collection at the Rennie Museum, and students visited furniture, home decor and lighting retailers in Gastown.



- Dr. Dinesh Pai, Tier 1 CRC Chair at UBC and CEO of Vital Mechanics came to KPU and presented to the 1st year Technical Apparel students. His work on computer modeling of skin and tissue mechanics for 3D dynamic modeling of apparel fit provides a method of computer simulated fit testing that allows for dynamic movement and compression of tissue. Two students and one alumni have been in contact with Dr. Pai to discuss internship or collaboration.
- Interior Design students were fortunate this year to collaborate with the Seyem' Qwantlen Business Group,

## Wilson School of Design cont'd

which is a wholly-owned subsidiary of the Kwantlen First Nation. Lucie Gagné met with Brenda Fernie, Vice President, prior to the summer and strategized how our interior design students could help direct the vision and function of many projects undertaken by the Business Group.

- Following this and a series of meetings, Marlis Joller and Erika Balcombe, faculty of Interior Design, worked with Ms. Fernie over the summer to create a “start-up week” of activities for all interior design students that would encompass working on the re-design strategy for the eventual relocation/design of the Jacob Haldi House and the Langley Museum (both in Fort Langley, BC). The Jacob Haldi house will soon be relocated and the Qwantlen Business Group is currently working on plans for a museum plus live/work studios and a small boutique hotel where it currently stands.
- All students from interior design plus faculty were invited by Seyem’ Qwantlen to their longhouse on Sept 5, 2018 where they were given a welcome and then introduced to the traditions and background of the Kwantlen First Nation. From there they travelled to several sites including the Jacob Haldi house and the Langley Museum. Students were very engaged with their hosts and asked great questions while measuring and taking photos of the sites. The students then spent a day coming up with design directions for both the Jacob Haldi House and the current museum where many artifacts are kept.



*Brenda Fernie provides background information and cultural history to students during the site visits.*

*Below—Kwantlen First Nation Cultural Centre (Longhouse)*

- On the afternoon of Fri, Sept. 7<sup>th</sup>, 2018, student groups presented their findings to Ms. Fernie, architects working on the project, artist Brandon Gabriel, and others invited exclusively by Seyem’ Qwantlen. Students presented their findings in poster format and provided copies to Ms. Fernie. Their presentations were very well received by all visitors. Ms. Fernie now has the results of the work students created which can help direct the vision of both sites in the future. Even though the project was short in duration, students were given a much deeper understanding of the path toward reconciliation and their part in the future of that continued work.



- The Interior Design program is pursuing further projects with Seyem’ Qwantlen Business Group for the spring semester. We are grateful for the opportunity to work with Ms. Fernie on this first project together.
- Approximately 30 students from the Interior Design program welcomed several hundred visitors during the 2018 Vancouver Modern Home Tour. This tour is coordinated by the US based Modern Architecture + Design Society (MA+DS) and is the longest running home tour series in North America. Vancouver is the only Canadian stop on the tour. The tour relies on volunteers to make it work and this year Interior Design students, with the assistance of faculty member Brenda Snaith and staff member Debbie Johnstone Bjerke, came out in droves to help. With all the logistics in place, students accepted tickets, handed out wristbands, took payments, and welcomed guests on the tour. As an added bonus, students were able to spend the day with the architects and designers of each modern home. This year there were five homes on the tour and they extended from Vancouver, to North and West Vancouver.

## Wilson School of Design cont'd

- The tour organizer Ken Shallcross, VP Modern Architecture + Design Society, and James Leasure, Founder of MA+DS, had this to say:

*“Awesome was one of the words Jamie used to describe your collective group. I believe there was also a ‘fantastic’ in there. I absolutely agree. Thank you to all of you who volunteered your time and energy to be a part of our annual event. It takes months to get our homes on board, create materials, alert the media, and promote the tour. But in the end, on the day of the tour, it is our volunteer staff that make or break the event. You guys made it spectacular. I cannot thank you enough for giving us your time and being awesome throughout the day.”*

- In early September, students who participated in the Design Field School 2018 to Paris + Geneva disseminated their studies to a packed room in the School of Design including to representatives from KPU International. The students presented their findings with a photographic display and a room setup that included reviewing sketchbooks and question/answer period on various topics including the differences in food, societal structure, context, art, architecture, and history. The dissemination included capturing their experiential learning through a video which we hope to make available to the wider KPU audience. Students expressed thanks to KPU for supporting this experiential learning which gave them more global awareness individually and as a group.



*Students from the Paris + Geneva Design Field School 2018*

- On Trade Day at IDS Vancouver, Interior Design students were given the opportunity to participate in a student Charrette through the local chapter of Interior Designers of Canada (IDIBC). Students from several design institutions met up to be provided with a design “problem” for which they were to provide a solution. Participating institutions included KPU, BCIT, Vancouver Island, and LaSalle College. The students were coordinated into several teams with the majority of participants coming from KPU. Third year Interior Design student, Alexa Ketilson, worked closely with IDIBC and spearheaded organization of this Charrette for students



*KPU student volunteers at the MA+DS Vancouver Modern Home Tour 2018*

(providing materials, coordinating guests, food, etc.). The Charrette took approximately four hours for students to complete.

- Students then moved to the IDS Vancouver showroom floor to present their projects to the IDIBC judge panel. Faculty member, Paola Gavilanez, was one of three panel judges for the IDIBC Student Charrette 2018. The other two judges included Shauna Pringle, an interior designer with over 22 years of experience and numerous awards, and Alyssa Myshok, principal of BlueFish Design with almost 30 years of interior design experience. Winners were provided with tickets to the IDIBC Shine Awards that evening where they could network with design professionals and see the 2018 winning designs. The winning group below included two KPU interior design students, Narissa Taylor (3<sup>rd</sup> year) and Camila Strasdas (4<sup>th</sup> year).



*Students from several design schools (including KPU) present to the judges on the showroom floor at IDS Vancouver 2018*

- In addition to the IDIBC Charrette, students attended Trade Day at IDS Vancouver where they networked and watched presentations by several design experts in the field.
- Faculty of Interior Design and our Dean, Carolyn Robertson, attended the IDIBC Annual Shine Awards. The Shine Awards honour outstanding projects in the field of

interior design. This is a semi-formal event and is well-attended by industry members and students from various institutions. Many KPU alumni attend the event, and as mentioned under "Recognition", many also receive accolades and awards with their design firms. On this evening, KPU Interior Design degree alumni (2018), Cristina Schonenberg was honoured with the Interior Designers Institute of BC Award for her outstanding senior project.

- The Interior Design program is committed to bringing in experts in the field of design that inform the research and planning for our students. Lunch and Learns, organized by 4<sup>th</sup> year students, provide opportunities for our students and faculty alike:
  - ◆ Oct 23, 2018 – Beth Thompson from Haworth presented to students on various office furniture by introducing research studies on workplace culture, well-being, and overall office strategies. Haworth is a leading supplier of furniture for workspaces. Haworth invests in research, design, and acquisitions to meet the changing needs of the market.
  - ◆ Oct 30, 2018 – Tracey Conn from Teknion presented research and reviews on office furniture and changing workplaces. Teknion works with leading architects and designers and has international offices, showrooms, and dealers. Like Haworth, Teknion is a leader in educational resources and research.
- In order to enrich the Interior Design program, faculty bring in various experts in each field to provide arms-length feedback on various projects. In addition to the visitors for "Start-Up Week", Scott Andrews, Senior Project Manager of Smart Design, provided critiques to year 3 students on their retail projects. Mr. Andrews is an expert in the field of retail interior design. Smart Design Group is a full-service global design firm with its office located in Vancouver.
- The Wilson School of Design welcomed the greater community on Friday, Oct 19, 2018 to tour the campus and find out about our programs. As this was a provincial professional development day, we saw a large number of visitors who were very impressed with the facilities, technology, and depth of our programs. Interior Design offered an information session at 1:00 pm which outlined the program and application process. Approximately twenty interested pre-applicants attended along with friends and/or parents. In addition, we were fortunate to have several high school counsellors and teachers attend from the surrounding area to find out about KPU and what we have to offer (including those from Surrey, Richmond, and Vancouver).

### INTERNATIONAL ENGAGEMENT:

- Technical Apparel capstone students are currently in Hanoi, Vietnam to develop their capstone projects with Maxport Limited. This is an incredible experience for students to gain hands-on experience with a global leader in technical apparel manufacturing. Students will work with Maxport employees to complete the first prototype of their capstone project during the trip.
- Interior Design Faculty member, Marlis Joller, travelled to IALD Enlighten America's Lighting Symposium in Seattle, Washington (Oct 11-13, 2018). Marlis was joined by Interior Design students, Kareem Adly and Camila Strasdas, who were sponsored to attend IALD Enlighten America. As students, they had specialized seminars and networking events as well as activities aimed at students interested in lighting design.
- In addition to attending seminars, Marlis networked with many lighting professionals who came from all over the world to attend the symposium. One of those participants was Johan Moritz, the lighting designer for the City of Malmö, Sweden. Mr. Moritz has also done a number of lighting projects, including being hired by London, England as the lighting designer to oversee the city plan. Mr. Moritz is keenly interested in coming to Vancouver and to KPU to meet with students on lighting. Marlis will work with another KPU alumni, Lorin Bordeville, who volunteered to work on sponsorship to bring Mr. Moritz here (travel/accommodations). More to come!
- The Fall 2018 semester saw three Interior Design students travel abroad for a semester to three different institutions/cities: Farnham, London; Helsinki, Finland; and St. Pölten, Austria. We can't wait for updates on their experiences and studies!
- Product Design Faculty, Sue Fairburn, presented a paper at the recent International Astronautics Congress in Bremen Germany (1-4 Oct). Supported by the 0.6 PD fund, the co-authored paper/presentation may be KPU's first presence at this notable international congress addressing emerging issues in all aspects of Space: policy, mission planning, human systems, resources, manufacturing, payload, human factors and culture. Fairburn collaborated with colleagues around the world (UK, Austria and India) to write the paper on climate change, data and wearable's titled: Climate Anticipation Personal Environment (CAPE) that serves as a next step for the City As A Spaceship (CAAS Collective) - a thought experiment merging science and design and seeking reciprocities between outer-space and living in dense modern cities.

# Office of the Vice President, External Affairs

## GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

### GOVERNMENT RELATIONS

Events attended by the VP, External Affairs:

- Surrey Social Innovation Summit (VP, External Affairs was also a member of the Summit steering committee and KPU was a sponsor of the event)
- Disruptive Tech Talks, a City of Surrey event (KPU was a sponsor and our Dean of Trades and Technology was a panelist)
- Surrey Mayor's State of the City address
- Cascadia Innovation Corridor Conference (KPU was a sponsor and our Institute for Sustainable Food Systems had a display at the conference.) KPU President Dr. Alan Davis also attended, along with faculty members and researchers Dr. Kent Mullinix and Dr. Rebecca Harbut
- Surrey Mayor's Annual Charity Ball
- Presentation to the Select Standing Committee on Finance
- Inaugural meeting – White Rock City Council

### KPU EVENTS:

- Official opening of the renovated Spruce building at KPU Surrey – attended by Minister Harry Bains and MP Sukh Dhaliwal

### COMMUNITY ENGAGEMENT ACTIVITY

Events attended by the VP, External Affairs:

- Darpan Awards
- Richmond Chamber of Commerce Public Debate on Electoral Reform – sponsored and hosted by KPU, Cloverdale Chamber of Commerce Surrey Mayoral Debate – sponsored and hosted by KPU
- State of Newton – attended by Surrey Mayor Linda Hepner and Minister Harry Bains (event was sponsored by KPU)
- Surrey Board of Trade Arts and Culture Business Reception (VP, External Affairs was on the selection committee for the Surrey Civic Treasure awards)
- KPU hosted a civic election Candidate Mixer organized by the Richmond Chamber of Commerce
- Surrey Board of Trade Manufacturing Reception – KPU was a sponsor and VP Academic Dr. Salvador Ferreras was a speaker
- Greater Langley Chamber of Commerce Awards – KPU was an award sponsor
- Umoja Gala
- Big Sisters Soiree
- Surrey Business Excellence Awards – KPU was an awards sponsor

- Surrey Board of Trade Agriculture Reception – KPU sponsored
- Groundbreaking – City Centre 3 building in Surrey's Innovation Boulevard

Director activity – VP External Affairs:

- Chair, Sources Community Resources Society Board
- Director, Langley Community Farmers Market Society
- Member, Gateway of Hope Community Council

## MEDIA AND COMMUNICATIONS

### OVERALL

New media specialist Sucheta Singh has settled in well with the Communications team, quickly bringing her experience and skills to bear to deliver quality storytelling for Kwantlen Polytechnic University. She is continuing to broaden and deepen her work with the team as her familiarity with the institution increases.

KPU's cannabis career education courses continued to be a major driver of external media interest in the university through most of this period, with inquiries from as far afield as Korea, and the coverage of the university has overwhelmingly been positive. Early indications from the three weeks since legalization suggests media interest in this topic will wither, thereby affecting the overall number of media mentions KPU receives.

Nevertheless, the office remains busy with media requests, with international students, brewing and educational programming being common topics on inquiry in this reporting period (Aug. 30 – Nov. 7).

During this reporting period, Communications has provided support for a number of university initiatives, including the launch of ONE.KPU, the opening of the Spruce building, roll out of VISION 2023, and planning for reduced temperature scenarios as a result of Fortis BC gas supply problems.

The latest edition of the New@KPU, the university's electronic employee newsletter, was published near the start of the month and within the first five days had been viewed by 955 people, or 40 per cent of recipients. New@KPU opened with the President sharing details of VISION 2023 and this attracted high engagement with roughly half of all clicks from the newsletter going to board-approved vision document.

Media training was provided to faculty, administrators, staff or researchers from: Business Development, Academic Advising, the Faculty of Trades and Technology and the Faculty of Arts.

### KPU Events Attended

Spruce opening; Convocation; Logan Creek integrity project celebration; Faculty book launch; Cultural dance series; Sustainability week; Indigenous storytelling; International focus week

Communications Initiatives



### Twitter activity Aug. 30 - Nov. 7, 2018

Tweets: 53                      Impressions: 76,763  
 Profile visits: 2,169        New followers: 23  
 Mentions: 49



### LinkedIn news activity Aug. 30 - Nov. 7, 2018

News posts: 15                Impressions: 74,906  
 Clicks: 1,102                Social actions: 582  
 (likes, comments, shares)



High performing social media posts:

**KPU** Kwantlen Polytechnic University  
 36,099 followers  
 1mo

A strong group from KPU came together to pull a 127,000 pound jet and win with the fastest time at the UPS Plane Pull benefiting the United Way. Read the story below.

KPU wins at the UPS Plane Pull  
 kpu.ca

112 Likes · 4 Comments

Like Comment

Add a comment...

**Beata Jirava** · 3rd  
 I am passionate professional with genuine interest in the organization's ca...  
 I had no idea Kwantlen does that, few familiar faces ... it's great to see :)  
 1mo

**Konstantin Rabinovich** · 3rd  
 Student  
 Congrats!  
 4w

Organic impressions: 8,822 Impressions      Show stats

### Top Tweet earned 2,973 impressions

Thank you to [@CNRailway](#) & [@TreeCanada](#) for the generous grant of \$25,000 through the EcoConnexions program for the Logan Creek Integrity Project & Indigenous Forest. CN also donated the ceremonious tree to commemorate the project. Learn more [bit.ly/2PglQxG](http://bit.ly/2PglQxG) [@KwantlenU](#) #KPU [pic.twitter.com/pOrjPalKeO](http://pic.twitter.com/pOrjPalKeO)



5 6

## Office of External Affairs cont'd

Media training, key message prep, response statements, interview facilitation included these topics:

- |  |  |  |
|--|--|--|
| * Cannabis legalization                          | structor                                     | * Fall reading break                       |
| * Cannabis programs                              | * Funding for new forest at KPU Langley      | * Why study at KPU                         |
| * Cannabis policy                                |  | * General studies                          |
| * Cannabis advice                                | * Spruce Building opening                    | * 3 Civic Plaza                            |
| * Advice for foreign students regarding cannabis | * KPU research project on FASD               | * Indigenous programs                      |
| * Brewing students win awards                    | * Zed Cred                                   | * Brewing program                          |
| * Indigenous storytelling                        | * Third Age Learning at Kwantlen             | * Interior design show                     |
| * NSERC funding                                  | * Steve Druker talk                          | * Student feedback                         |
| * Homebrew demonstration                         | * KPU design student at Interior Design Show | * Faculty composition                      |
| * Instructor presenting at United Nations        | * Peatland conference                        | * Masonry program                          |
| * Open Education                                 | * New music for convocation                  | * Challenges facing international students |
| * Book launch by political science instructor    | * Richmond Open House                        | * KPU in 2018-19                           |
|  | * International student healthcare           |  |

### KPU media coverage – August 30 to November 7, 2018

Facilitated media requests from and/or received coverage in: *CBC News British Columbia, CTV News, Global BC, BT Vancouver, City TV, CKNW, Vancouver Sun, The Province, Surrey Now-Leader, Daily Hive Vancouver, Daily Hive Calgary, Daily Hive Toronto, Cloverdale Reporter, Canadian Insider, theStar.com, Delta Optimist, Hotelier Magazine, Forbes, Huffington Post Canada, Richmond News, Peach Arch News, Azure Magazine, Langley Advance, Langley Times, Modern Agriculture Magazine, Lillooet News, Darpan Magazine, Business in Focus, Business in Vancouver, Nanaimo News Bulletin, Indigenous Lands and Resources Today, Cochrane Eagle, Zee TV, Spice Radio, Vancouver is Awesome, MingPao Canada, Macleans, Vancouver Magazine, The Georgia Straight, ABC Television and its affiliates, Fox News and affiliates, Canadian Architect, Greenhouse Canada, Journal of Commerce, Korean Broadcasting System, Pulse FM and Botaniq Magazine.*

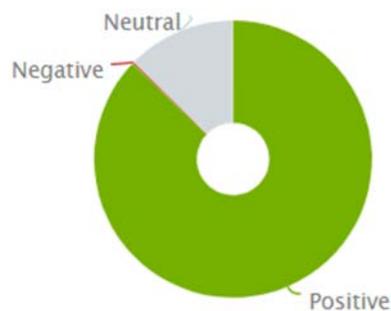
The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (Aug. 30 – Nov. 7). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.

Media exposure during this period totaled 848 mentions, divided into 739 positive, 107 neutral, and two negative (source: Meltwater).

During this reporting period, Communications distributed 21 media releases and published one web story:

- Aug. 30 – Sept. 28: seven media releases and one web story
- Oct. 1 – Nov. 7: 14 media releases

The following is a list of the KPU media releases and the web story issued during this reporting period. Media advisories are not included.



November 2018	
Nov 07	Learn about a career in trades at the KPU Tech open house
Nov 05	Innovative food, horticulture and nutrition research at KPU secures major funding
Nov 02	Calling all beer lovers: come learn about home brewing at KPU this weekend

## Office of External Affairs cont'd

### October 2018

Oct 26	A night of Indigenous storytelling at KPU
Oct 25	Beyond the legalization of cannabis
Oct 23	KPU instructor presents at United Nations
Oct 22	Brew students tap silver at the BC Beer Awards
Oct 19	Meet the 2018 Distinguished Alumni and Outstanding Young Alumni award winners
Oct 16	KPU alumna inducted into IDC College of Fellows
Oct 15	How islands shape political identity
Oct 12	Discover new opportunities at KPU Richmond's Open House
Oct 10	Conference and documentary highlight need to protect peatlands and bogs
Oct 03	New KPU alumnus and VSO create music for future grads
Oct 01	Indigenous forest grows at KPU Langley

### September 2018

Sep 28	Building revamp creates new space for future scientists, artists and healthcare pro-
Sep 27	Broadening horizons and job opportunities through language
Sep 25	TALK into the evening – more educational options added for the over 50s
Sep 24	KPU wins at the UPS Plane Pull
Sep 24	The misrepresentation of genetically engineered foods
Sep 21	KPU design students collaborate with Dutch designers at Interior Design Show
Sep 07	Taming of the Shrew enters the boxing ring at Fringe
Sep 06	KPU research project hoping to develop better resources for children with FASD

**OFFICE OF ADVANCEMENT**

The Office of Advancement has raised \$1,604,000 to date for the fiscal year 2019. At this point a year ago, the Office of Advancement had raised just \$960,000. Since the last Board of Governors report in September, the Office of Advancement raised \$372,000. At this pace we are confident that our goal of \$2.5 million will be reached. In each of the past two years over \$1 million was raised in the period between November 1 and March 31.

Of the funds raised since the last report, the largest gift came from Vancity. This \$100,000 grant over two years will support the Institute for Sustainable Food Systems and their work with the Tsawwassen Farm School and Richmond Farm School programs. This funding will allow for an enhancement plan of the farm schools, which will enhance both the student learning experience and incubator farming experience.

In September, the KPU Foundation held its annual general meeting. The Foundation passed a motion to adopt new by-laws in order to be compliant with the new Societies Act. No new directors were added to the board, but we did accept the resignation of long-standing director and Treasurer, Clark Shewfelt, who served as a director of the Foundation for 12 years. Clark’s leadership as Treasurer and Chair of the Finance Committee has resulted in outstanding returns for the Founda-

tion’s \$25-million endowment. He is certainly leaving the Foundation’s Finance Committee in excellent order. Clark and his wife Nancy plan to enjoy their retirement with more time spent traveling. KPU and the KPU Foundation are extremely grateful for their commitment of time and support over the years.

Other major gifts (gifts of \$10,000 or greater) for the reporting period are listed below:

Donor	Amount
Vancity Community Foundation	100,000
Wellspring Charitable Foundation	30,000
Keith L. Best	25,000
7mesh Industries Inc.	20,445
Anonymous	13,061
DKI Canada	12,500
Vancouver Foundation	11,397
The Ed Coates Memorial Foundation	10,000
Universities Canada	10,000
Chartered Professional Accountants Education Foundation, BC	10,000

**ALUMNI AFFAIRS**

**Alumni Events and Activities:**

- **KPU Alumni Association 10<sup>th</sup> Anniversary Celebration and Annual General Meeting**—On September 17 the KPUAA marked its 10-year anniversary with a celebration at the association’s Annual General Meeting. Guest speaker and KPU Alumnus and donor Ankit Sharma spoke to about his passion for the institution and the work of the past 10 years. The event included greetings from Dr. Salvador Ferreras on behalf of KPU and the Outstanding Young Alumni Award presentation to Gagan Jutla. To celebrate our 10<sup>th</sup>



Anniversary those attending were treated to a special anniversary video presentation followed by a cake cutting.

- **KPUAA Alumni Chapters**—The Interior Design Class of '93 Alumni Chapter planned and hosted a 25-year reunion event on October 20<sup>th</sup> at the Wilson School of Design. The event was well attended by 25 KPU Interior Design Alumni from the class of '93 and their guests. The evening included a cocktail reception and was capped off by a tour of the new building by Dean, Carolyn Robertson.
- **Alumni Benefits**—At the fall convocation ceremonies, the KPU Alumni Association welcomed 835 new alumni into



## Office of External Affairs cont'd

the KPU alumni community. On behalf of the Association, the Alumni Affairs office sent a welcome email to each new alumnus along with a letter of introduction and benefits card, which gives them access to the benefits, privileges and Affinity programs exclusive to KPU Alumni.

- The KPU Alumni Association will enter into an agreement with Artona Group Photography and Leader Frames to offer the same benefits they have been providing to graduating students to all KPU alumni. These offerings include beautifully branded KPU frames and studio photography opportunities. Royalties from these programs will help support student awards and the alumni engagement activities of the KPU Alumni Association.

### Alumni Communications

The Alumni Affairs office supported a number of communications to alumni as follows:

Email Subject	Alumni Recipients	Open rate:
KPU School of Business launches grad programs	4972	22.90%
Vancouver Canucks ticket offer for KPU Alumni	18533	22.70%
Congratulations Class of 2018 - Welcome to your Alumni Community	812	65.60%
Announcing the 2018-19 KPU Music Faculty Showcase	122	22.10%
KPUAA 10th Anniversary Celebration and Annual General Meeting – We missed you!	30	83.30%
KPUAA 10th Anniversary Celebration and Annual General Meeting	28	78.60%
Averages	24,503	24.3%

### Alumni Social Media

KPU Alumni Facebook:

- Page likes as of October 31 equal 630.
- Page likes since September 1 equals 11.



Most Popular Facebook posts include:

- Total Impressions: 1460
- Unique users: 692
- Engaged Users: 272



@KPUAlumni Twitter  
Total followers 834



- New followers 14
- Number of tweets 29
- Tweet Impression 12,064
- Profile visits 388
- Mentions 40

KPU Alumni LinkedIn

- Number of Members 895
- Number of posts 4





# Marketing & Recruitment Board Report

Aug 30 – Oct 31, 2018

## Applicant Numbers

AS OF OCT 31, 2019:	<b>2018</b>	<b>2019</b>	<b>7.9%</b>
	SPRING	SPRING	
	1,260	1,359	

## Marketing

### DIGITAL ADVERTISING

### WEBSITE (GA + WEB)

#### QUICK OVERALL BREAKDOWN (YEAR/YEAR)

Users	382,420	<b>3.42%</b>
Sessions	1,002,270	<b>7.20%</b>
Page views	3,250,836	<b>8.28%</b>
Pages/Session	3.24	<b>1.00%</b>
Avg. Session Duration	3m 14s	<b>7.31%</b>
Overall Bounce Rate	52.42%	<b>4.30%</b>
Total sessions 1,002,270 vs. 934,918 last year		<b>7.20%</b>

#### VISITS BY DEVICE TYPE

**Desktop:** 57% of total, 1% decrease in pageviews

**Mobile:** 38% of total, 30% increase in pageviews

**Tablet:** 5% of total, 23% increase in pageviews

#### TOP CITIES BREAKDOWN

Surrey	468,845	<b>17%</b>
Richmond	98,547	<b>-17%</b>
Vancouver	123,362	<b>24%</b>
Langley	72,275	<b>-3%</b>
Burnaby	23,501	<b>15%</b>
Chandigarh*	12,884	<b>-54%</b>
Delta	16,949	<b>9%</b>
Abbotsford	14,019	<b>25%</b>
Coquitlam	10,369	<b>12%</b>
New Westminster	9,559	<b>25%</b>

\*India

**Marketing**

**WEBSITE (GA + WEB) (continued)**

TOP 10 VISITED PAGES BY TRAFFIC

Page	Sessions	
Home Page	250,170	-3% ↓
Open House	8,777	620% ↑
Library	52,901	-18% ↑
Medical Cannabis (CPS)	7,767	11% ↑
International	7,171	47% ↑
Current Students/ Programs	12,208	6% ↑
Registration Dates	14,952	184% ↑
Registration/Timetables	6,728	1% ↑
ACA/ELS	6,930	1582% ↑
Upass	5,817	16% ↑

CHANNEL, SOURCE & MEDIUM BREAKDOWN (TOP 4)

Organic Google Search: 674,335 sessions (28% increase y/y)

Direct: 234,575 sessions (-15% decrease y/y)

Google Display: 19,945 sessions (316% increase y/y)

Google (CPC): 11,427 (22% decrease y/y)

Organic Bing Search: 16,763 sessions (-34% decrease y/y)

CAMPAIGNS (TOP 5) BY TRAFFIC

AdWords KPU: 7,389 sessions (-11% decrease y/y)

Richmond Open House: 7,021 sessions

KPU – 2019 – Generic: 4,460 sessions

ELS: 5,820 sessions

Low Voltage 2018: 3,546 sessions

**SOCIAL MEDIA**

AUDIENCE GROWTH

<b>Total Fans</b>	<b>11,774</b>
New Facebook Fans	80
New Twitter Followers	138
New Instagram Followers	340
<b>Total Fans Gained</b>	<b>558</b>

GROUP MESSAGES

Facebook Messages Received	209
Twitter Messages Received	708
Instagram Comments Received	40
<b>Total Messages Received</b>	<b>957</b>

ADWORDS

Total Impressions	7,689,125	300% ↑
Total Engagement	30,832	84% ↑
Engagement Rate	0.65%	-0.47% ↓
Average Cost per Click	\$0.53	-56% ↓

IMPRESSIONS

<b>Total Impressions</b>	<b>105,795</b>
Twitter Impressions	73,129
<b>Total Impressions</b>	<b>178,924</b>

**TOTAL ENGAGEMENTS: 11,606**

DYNAMIC KEYWORD ADS – TOP 10 PROGRAMS SEARCHED

**Information Technology** general studies **HISTORY** LEGAL ADMINISTRATIVE STUDIES  
**PSYCHOLOGY music** PSYCHIATRIC NURSING mathematics **CRIMINOLOGY** interior design

Future Students' Office

COMMUNITY EVENTS

	Date	Event	Attendance
COMMUNITY EVENTS	Sept. 1	Richmond World Festival	50,000
	Sept. 22	Cloverdale Market Days	5,000
	Sept. 24	Guildford Town Centre Kiosk (Design Focus)	150
	Sept. 29	Newcomers Canada Career & Settlement Fair	1,073
INTERNAL EVENTS	Sept. 20	PSI BC Counsellors Update	32
	Oct. 17	Counsellors' Conference	77
	Oct. 19	Richmond Open House	408
	Nov. 9	Surrey Discovery Day	50

UPCOMING EVENTS

Date	Event	Attendance
Nov. 16	Guildford Town Centre Kiosk	150
Nov. 20	First Annual KPU Tech Open House (Cloverdale)	200-250
Nov. 24	Surrey Tree Lighting Festival	17,500
Nov. 28	Education & Career Fair-Hosted at KPU Surrey	2,500

Student Recruitment Coordinator Activities	
High Schools	241 school visits
Community Presentations	18 (off campus)
Campus Group Tours	15 group tours

CAMPUS TOURS

INDIVIDUAL TOUR REQUESTS FOR SEPT-OCT 2018

	KPU LANGLEY	KPU RICHMOND	KPU SURREY	KPU TECH
PROSPECTS	18	13	25	6

GROUP TOUR REQUESTS FOR SEPT-OCT 2018

	KPU RICHMOND	KPU SURREY	KPU TECH
PROSPECTS	1 group (19 students)	4 groups (63 students)	1 group (2 students)



Richmond Open House 2018



Campus Tours



Counsellors' Conference 2018



Richmond Open House 2018



Richmond World Festival



Counsellors' Conference 2018

# Institutional Analysis & Planning

## STRATEGIC PRIORITIES

### Experience

#### The Student Experience

- Design week survey: Designed survey to collect feedback on events held in Design Week for the School of Design. The survey was launched in August and closed in September. A summary of the results was provided to the Dean of Design on September 25.
- Survey of Graduates of GNIE Program: This information is required for their program articulation and is an ongoing survey. It also provides feedback to the program on how to improve the program. The survey was launched in September and closed in October. A report was provided to GNIE Program on October 19.
- Faculty of Health International Learning Opportunities Survey: The survey is designed to gather information from FoH students regarding their thoughts related to international educational opportunities within the FoH. The survey was launched in September and closed in October. A report was provided to the Dean of the Faculty of Health on November 2.

#### Employee Experience:

- 2018 KPU Fall Leadership Conference Feedback Survey: The survey was launched on November 2, 2018 to gather feedback from the administrative employees, who attended the Fall Leadership Conference organized by Human Resources on November 1, 2018.

### Quality

#### Student Success:

- Beginning the planning for a new dashboard to track the pathways and progress of students who entered as undeclared.
- Conducted an analysis of success of Pathway students in Undergraduate Courses: compared performance of Undergraduate vs. Pathway students; compared performance of Domestic vs. International Pathway students and compared performance of students on Pathway 1 vs. Pathway 2.
- Conducted an analysis of student success in ENGL 1100 in relation to English Proficiency prerequisites.

#### Program Planning:

- Conducting feasibility assessments for: Graduate Certificate in 21<sup>st</sup> Century Music Education, BBA with an Economics Minor in Essential Data Analytics, and Post-baccalaureate Diploma in Mental Health and Addictions.

#### Service Improvement:

- 2018 Library Employee Survey: Every other year, the KPU Library collects feedback from employees on their

experiences with the library's services and resources, how they access the library, and their interest in potential workshops. This year's survey included a section on Learning Centres to assess employees' awareness of Learning Centres and their satisfaction with the services provided. The survey was launched in October.

#### Program Review:

- Support is currently being provided to 19 programs (or cluster of related programs) that are at various stages in the program review process.

#### Course Feedback:

- Course Feedback surveys for Fall 2018 have been launched online, involving approximately 2,000 sections. Once again, instructors have been invited to facilitate in-class survey completion themselves with how-to instructions provided by the Course Feedback Team.

## INSTITUTIONAL PLANNING

### Strategic Planning

- Support for development of the VISION 2023 Strategic Plan continued. The new plan was endorsed by Senate at the end of May and will go to the Board for approval in June. IAP has done further investigation and consultation on proposed metrics for presentation to the Board Governance Committee in November.

### Integrated Planning:

- Support for the Institutional Sustainability Initiative to continue to enhance the integration of academic planning, delivery and budgeting continues.
- Provided Finance with information on academic cost drivers for budget presentations
- Provided Finance with enrolment estimates for FY18/19

### Strategic Enrolment Management:

- Applicant Funnel dashboards: Applicant funnels for Spring 2019, Summer 2019 and Fall 2019 are running currently. The Spring and Summer dashboards are updated every Wednesday. The Applicant funnel for Fall 2019 is updated every second week. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboard also includes information on country of origin of International applicants.
- Conducted an analysis of Health Foundations Program students to determine who will be ready to apply for admission into Nursing and Psych Nursing Programs in the coming terms.
- The following dashboard have been updated with data for the previous term: Stable Enrolment dashboard for

## Institutional Analysis & Planning cont'd

Fall 2018, Grade Distribution dashboard 2017/18, Credentials dashboard 2017/18, Classroom Utilization dashboard CY2018, High School Transitions dashboard 2018, Seats dashboard 2017/18, Enrolment dashboard 2017/18.

### ACCOUNTABILITY REPORTING TO GOVERNMENT

- Completed the bi-annual Central Data Warehouse submission to the Ministry. This consists of student-level records of enrolment and graduation information to support system-level reporting.
- Developing FTE estimates for the 2018/19 fiscal year based on enrolments to date (summer and fall 2018). This will be reported to the Ministry by mid-November.
- Provided Finance with data for invoicing the Ministry for foregone tuition in ABE and ESL, as well as an updated forecast
- Began work on preparing the submission to Statistics Canada for the Full-time University and College Academic Staff System (UCASS).

## KPU alumna inducted into IDC College of Fellows

A Kwantlen Polytechnic University alumna has been inducted into the [Interior Designers of Canada](#) (IDC) College of Fellows, along with 12 other individuals.

“It is an amazing feeling to be acknowledged by your peers. I am a strong believer in ‘doing’ and contributing to the profession,” says Ada Bonini. “I don’t like to sit back and watch it happen, I like to be a part of it. To receive this was truly an honour.”

“Ada Bonini was honoured as an IDC fellow for her longstanding contributions and commitment to the interior design industry, and excellence in leadership on a provincial and national level,” says Tony Benders, IDC chief executive officer.

Bonini graduated from the KPU interior design program – now called the [Wilson School of Design](#) – in 1998. In 2003, Bonini and Cheryl Broadhead, another KPU alumna and Bonini’s fellow classmate, opened their own design firm, [Bob’s Your Uncle \(BYU\)](#).

“I wasn’t expecting to start a company, but as Cheryl was deciding whether to come back from Toronto to start a firm or to move to New York, we decided together to start the firm,” says Bonini, “We shared the same values and goals not only in design, but in working styles, so the fit was natural.”

The firm specializes in projects ranging from high-rise and low-rise residential to townhomes and showrooms to private residences. She attributes KPU for preparing her as a design thinker, which is why she employs some grads from the program.

“KPU grads are quite well rounded and great thinkers. The rigorous program prepares students for the fast pace of ‘real world’ design.”

Bonini has served as president of IDC and on the board of directors. She has also served as the vice-president communications at the Interior Designers Institute of British Columbia and in a director position on the Interior Designers Continuing Education Council.

She says students should travel and meet people to become successful in the interior design industry. They should participate in volunteer activities, have friends in the same field and different ones in all age brackets. She says this not only rounds you out as a person but also as a designer.

“Only a small portion of what you do every day is ‘creative.’ Much of it has to do with business and working with different people. The way you handle it will contribute to your success.”

For more information about Wilson School of Design’s interior design program, visit <http://www.kpu.ca/design/interior-design>.

Story by Sucheta Singh



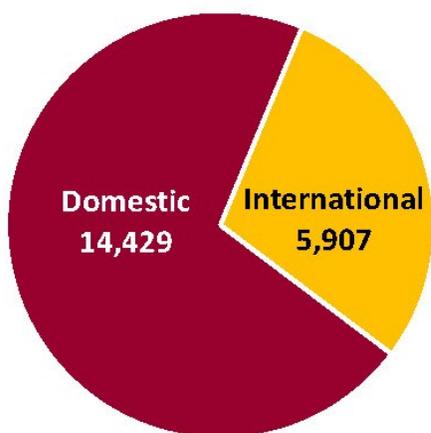
# KPU Student Profile: All Students

## Students who Studied in the 2017/18 Academic Year <sup>1</sup>

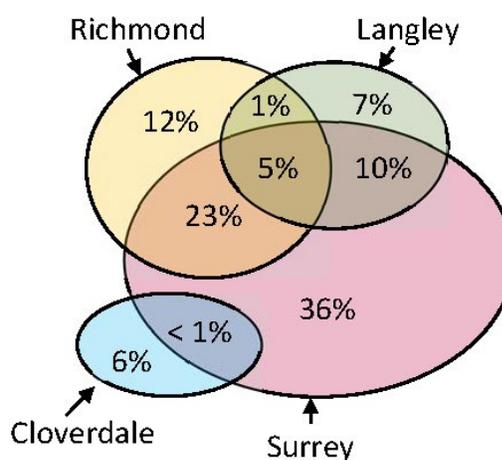
All students enrolled at KPU, excluding those in Continuing and Professional Studies (CPS) programs



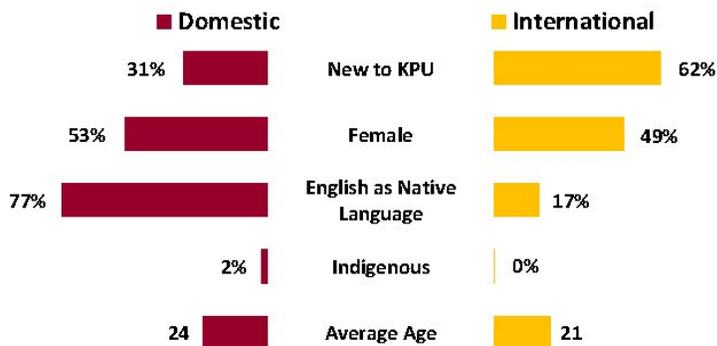
Headcount of Domestic and International Students <sup>2</sup>



Distribution by Campus <sup>3</sup>



## Key Demographics of Domestic and International Students



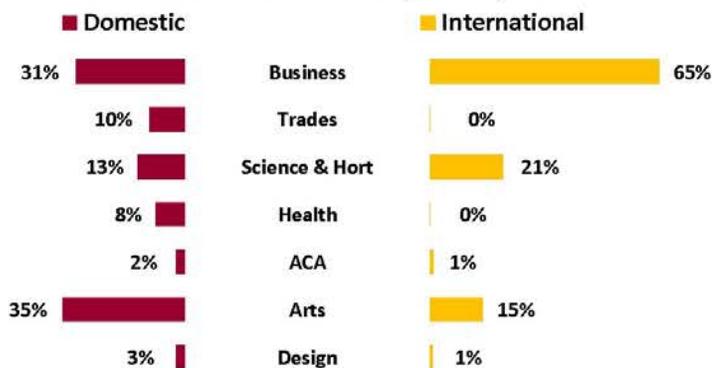
29% of KPU students were international

<sup>1</sup> Based on administrative data.

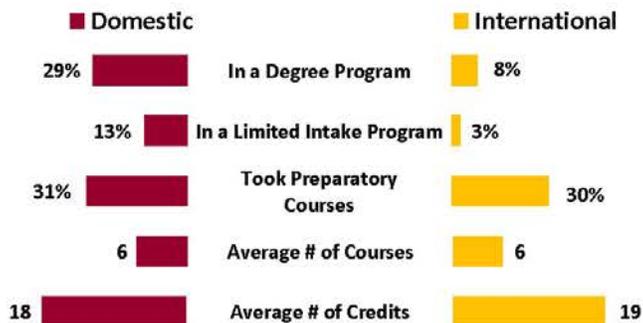
<sup>2</sup> The headcount of international and domestic excludes students enrolled in only CPS courses and students who were not placed in a Faculty (i.e. visiting and exchange students).

<sup>3</sup> Students can take courses on multiple campuses. Not depicted are where fewer than 50 students are attending more than one campus.

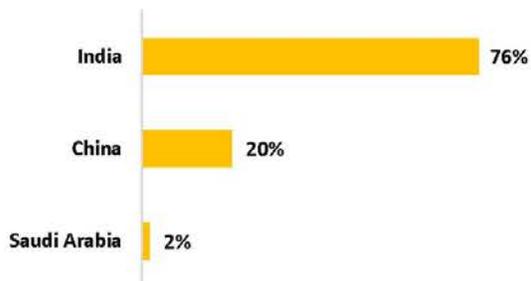
Distribution of International and Domestic Students by Faculty<sup>4</sup>



Enrollment Patterns of International and Domestic Students<sup>5</sup>



Top 3 International Student Countries of Origin for KPU Students



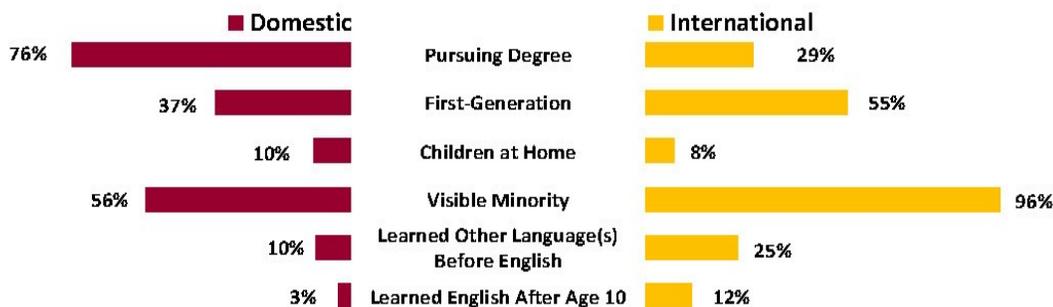
<sup>4</sup> Percentages may not add up to exactly 100% due to rounding and may exceed 100% because students can be in more than one Faculty per year. The distribution by Faculty excludes students enrolled only in CPS courses and students who were not placed in a Faculty (i.e. visiting and exchange students).

<sup>5</sup> Preparatory courses such as qualifying courses or English Language Studies taken in 2017/18 or before.

## What KPU Students Tell Us

### From the Fall 2017 Student Satisfaction Survey <sup>6</sup>

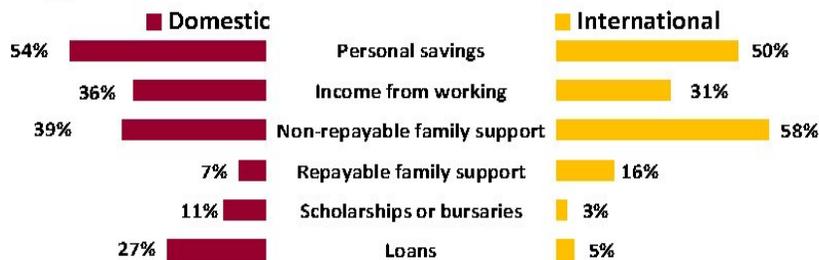
#### Profile <sup>7</sup>



#### Hours Worked Per Week at Paid Job



#### Sources of Funding for Education



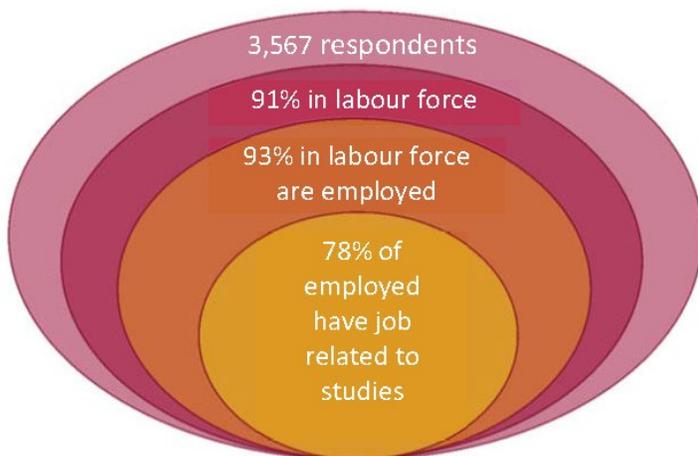
<sup>6</sup> The Student Satisfaction Survey was distributed to all KPU students who were enrolled during the Fall 2017 semester, excluding those enrolled only in CPS courses.

<sup>7</sup> Percentage of students pursuing a degree are those who reported this as their educational goal. A student may have yet to make their program declaration, so may not be counted as a degree student in the administrative data.

## How KPU Graduates Do

*From BC Student Outcomes Surveys*<sup>8</sup>

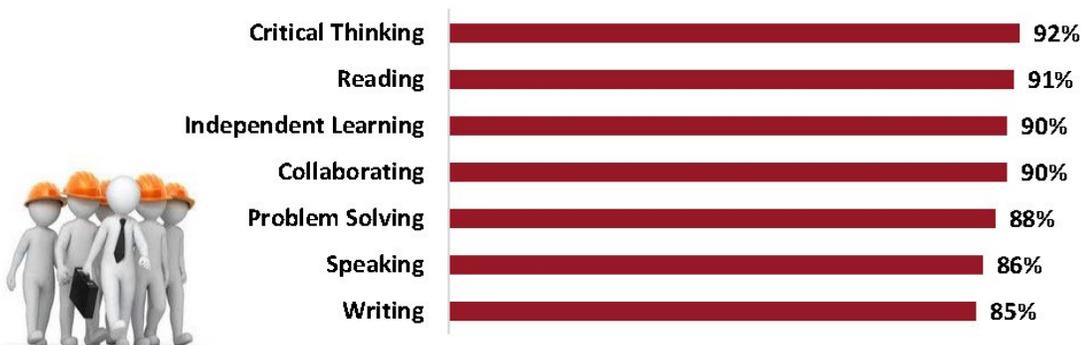
*Labour Force Participation of KPU Graduates*



*KPU Graduates who Experienced the Following Outcomes*



*KPU Graduates who Developed the Following Skills Through Their Education at KPU*



<sup>8</sup> Responses are three-year averages of graduates surveyed between 2015 and 2017. Data are consolidated from the Baccalaureate Graduates Survey (BGS), Diploma, Associate Degree, and Certificate Student Outcomes Survey (DACSO), and the Apprenticeship Student Outcomes Survey (APPSO), as applicable to KPU programming.

## Innovative food, horticulture and nutrition research at KPU secures major funding

A search for natural alternatives to pesticides is one of the innovative Kwantlen Polytechnic University (KPU) research projects benefitting from nearly \$600,000 of new funding.

Projects to ease access to healthy food for several Indigenous communities and develop healthy eating habits in young adults were also supported by the Natural Sciences and Engineering Research Council of Canada (NSERC) grants.

Thanks to almost \$150,000 from NSERC, members of KPU's Institute for Sustainable Horticulture installed a high pressure liquid chromatography machine that will allow them to identify how the naturally produced chemicals from beneficial fungi and bacteria can protect crops and other plants from diseases and insects. They have also added a digital droplet polymerase chain reaction device that can genetically identify all the living and recently deceased organisms in a soil sample, helping them understand the environment in which the fungi and other organisms can thrive.

Their work on biological alternatives to pesticides is pushing boundaries in the agricultural industry and the new equipment will help them expand this applied research for public and industry partners.

"What we do is fairly unique and specialized," says Dr. Deborah Henderson, director of the Institute for Sustainable Horticulture. "It will encourage more people and companies to develop environmentally protective products."

Meanwhile, a \$238,000 NSERC grant is supporting an initiative from KPU's Institute for Sustainable Food Systems (ISFS) to partner with First Nations to overcome challenges that can limit accessibility to healthy food choices.

ISFS plans to pair families facing such challenges with new small-scale farmers, who will provide a weekly produce box throughout the growing season. The farmers will be provided with business management and technical support, while support groups, educational tools and recipes will be available to the families. The project team will monitor dietary and physical changes.

"We believe that this award is going to result in some very positive outcomes and relationships between KPU and the First Nations," says ISFS director Kent Mullinix, who notes that old approaches that focused on education alone had been ineffective in tackling food-related conditions such as heart disease and diabetes.

"This is going to make it easier to access fresh vegetables than going to the grocery store, and it is going to establish a relationship between the producer and the families that is going to make the food more meaningful," he

adds.

Researchers in KPU's Health Science, Nursing, and Psychology programs are collaborating to combine personalized nutrition interventions with digitally-simulated reality and peer supports to improve life-long eating habits in young adults.

NSERC provided \$200,000 for a collaboration between KPU's health science, nursing, and psychology programs to combine personalized nutrition interventions with digitally-simulated reality and peer supports to improve life-long eating habits in young adults.

"Young adulthood is a key developmental life stage as health behaviours during this period track strongly into adulthood," says study lead Dr. Karen Davison. "This study seeks to empower young adults by providing them with tailored nutrition interventions that integrates information about their genes, current health state and personal goals. Peer-based educational tools using online social environments, augmented reality and virtual reality will also be used to help these young adults integrate their personal plans into their daily routine."

The KPU projects were among 94 investments across Canada through NSERC's College and Community Innovation program and its College and Community Social Innovation Fund that were announced on November 5, 2018.

"NSERC is proud of its role as a convenor and enabler of innovation-driven activities that help businesses compete and thrive through interactions with colleges and polytechnics" says Dr. Marc Fortin, NSERC's vice-president, Research Partnerships. "Today's recipients also exemplify how researchers are effective at closely aligning their activities with regional needs to strengthen their communities."



