

REPORT TO THE
**BOARD OF
GOVERNORS**
DECEMBER 2019



Surrey: A City of Stories author receives honorary degree from KPU

An author whose histories of British Columbia communities are a model for the field will receive an honorary degree from Kwantlen Polytechnic University at fall convocation.

Dr. K. Jane Watt is the author of numerous regional histories including *Surrey: A City of Stories*, which was a finalist for the B.C. Book Prize's Roderick Haig Brown Regional Prize.

"Dr. Watt has, in a brief period of time, achieved much that is outstanding in her field of local historical research," says Diane Purvey, dean in the Faculty of Arts at KPU. She also nominated Watt for the honorary degree.

"Her inclusive histories and consultation processes for the Surrey book is a model for modern history books."

Watt has been a consultant since 1998, working with various clients as an editor, writer and researcher. In addition to the Surrey history book, her work includes:

- Cultural Heritage Overview, Campbell Valley Regional Park

with Metro Vancouver Parks

- *We Are Kwantlen* museum exhibit with Seyem' Qwantlen Business Group and Kwantlen Nation

"My projects are usually about tapping into the wealth of knowledge we have close to us, especially in people and the stories they tell about their lives and the work they do," says Watt.

"In terms of historical documents, people have incredible photographs, documents, fabrics, tools, and collections stashed away. When they pull them out and get talking about them, magic happens."

"We are pleased to present Dr. Watt with an honorary degree for her dedication to the regional histories and her ability to capture the history of British Columbia including the people, diversity, places, economies, struggles and more," says Dr. Alan Davis, president and vice-chancellor of KPU.

Watt will be presented with the honorary degree on October 8 during convocation.

Leader in educational technology receives honorary degree from KPU

An administrator who has advocated for the use of innovative technology to further education will be recognized at Kwantlen Polytechnic University's fall convocation. Dr. David Porter will receive an Honorary Doctor of Laws.

"Dr. Porter is a visionary and catalyst for significant advancements in British Columbia and Ontario particularly in the areas of educational technology, professional development for educators, online learning and open education," says Dr. Stephanie Chu, vice provost, teaching and learning at KPU.

Porter started his career as a teacher and district consultant in the North Vancouver School District. From there he went to Simon Fraser University as a coordinator in the Professional Development Program. He then worked as an executive director at the Open Learning Agency of B.C. and then moved to BCcampus, where he served as executive director before becoming associate vice-president of learning support and innovation at BCIT. Along the way, he completed both his master's degree and a doctorate in education.

"I am a lifelong, free-range learner, and I'm continually finding ways to stay inspired and learn new things," he says.

Porter is currently chief executive officer of [eCampusOntario](#), an organization that leads the collaborative online and technology-enabled learning initiatives of Ontario's universities and colleges.

"As someone who has been quietly advocating for the benefits of adapting new technology to deliver educational opportunities at the K-12 and higher education levels, I often feel my work will never be done," says Porter.

"As new technologies appear, my mind races with the possibilities for connecting people to learning by lowering costs, removing barriers, and building communities of knowledge that can be sustained over a lifetime."

"Dr. Porter has created opportunities for innovative technology uses in education," says Dr. Alan Davis, president and vice-chancellor at KPU. "For his leadership and vision, KPU is proud to present him with this honorary degree."

Porter receives his honorary degree on October 9 during convocation.

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Fall 2019 Convocation: (Left to right) Zena Mitchell, Registrar, Marlyn Graziano, Vice President, External Affairs, Lilian Cazacu, KPU Distinguished Alumni Award recipient, and George Melville, Chancellor

Former Arts Umbrella CEO to receive Honorary Degree from KPU

The former president of Arts Umbrella will receive an honorary degree from Kwantlen Polytechnic University (KPU) to recognize her work in education, arts and culture.

Lucille Pacey, who served as chief executive as well as president of the Canadian arts education organization, had a particularly strong impact in Surrey, B.C., where she helped establish two Arts Umbrella facilities.

“Lucille Pacey’s dedication to fostering the arts in communities and advancing post-secondary education is inspirational,” says Dr. Alan Davis, president and vice-chancellor, KPU. “That passion and dedication is why KPU is proud to present her with an Honorary Degree to celebrate her achievements.”

For 30 years, Pacey helped grow the arts at several high-profile educational institutions. Starting with a degree in textiles with a goal to invent new fabrics, she began teaching at Grant MacEwan Community College (now MacEwan University) in Edmonton.

“When I was young, I always said I would never ever become a teacher, but I had teaching children in mind. To my surprise, I found that I liked teaching adults in a post-secondary institution.”

Pacey moved to British Columbia for a teaching opportunity at Camosun College and an administrative post at the University of Victoria. She later became an executive member of the Open Learning Agency responsible for the Knowledge Network.

Pacey subsequently acted as a consultant to a Paris-based international trade show company. In that work, she travelled the world organizing trade shows in technology and education. That’s when her journey with Arts Umbrella started.

“All this time I was not intending, not even looking at the position. I just felt like I was giving them good sound advice.”

The job as president was hers. While she never wanted to teach younger people, that’s exactly where her career took her.

“The most rewarding thing about being at Arts Umbrella was seeing this incredible sense of openness and willingness to learn and excitement in learning and just a fresh approach to how people can learn.”

Pacey helped establish two Arts Umbrella facilities in Surrey – one in Morgan Crossing and one in North Surrey – before moving on from the organization. She now volunteers for various organizations.

When Pacey receives her award on October 9, she hopes graduates take away one message she learned from someone when she needed advice:

“There are many doors that open for us and we just need the courage to step through them and take advantage of the opportunity that’s on the other side of that door.”

President and Vice Chancellor Report

On October 5th I joined KPU colleagues at the annual 100 Year Journey celebration of achievement of members of the South Asian community. The largest ever Fall Convocation was successfully held on October 8th and 9th, with honorary degrees awarded to Lucille Pacey, David Porter and Jane K. Watt. The student speakers were, as always, exemplary.

On October 16, I was exposed to the wonders of Pebble Pad, courtesy of the Teaching and Learning Commons, and I then welcomed over 100 high school counselors to KPU for a great day of tours and engagement.

I was pleased to offer a keynote presentation on Leadership and on Vision 2023 to the TALK AGM on October 19th, and then joined a table sponsored by KPU at the Big Sisters Luminary Award Soiree in Vancouver.

The Indigenous Advisory Committee met on October 22nd, and I was pleased to share with them the Indigenous signage we are installing. The KPU Richmond Open House was on October 25th and I provided a welcome to the day.

On October 26th, I joined KPU colleagues at the Umoja Gala dinner. The Umoja Operation Compassion Society of BC is a charitable organization formed in 2002 to work with newcomer immigrants and refugees living in Surrey. The Universities Canada Fall meeting was held in Ottawa on October 29th and 30th, and included a valuable debrief on the federal election from the likes of Chantal Hebert.

From November 4th to 8th I was in Dublin for the World Conference on Online Learning, where I was pleased to join a packed room to hear Dr. Rajiv Jhangiani's impressive presentation on open pedagogy at KPU. Other presentations

covered topics on alternative credential systems, how to develop open education in institutions, transformative leadership, and a blended approach to First Nations education.

While in Dublin I was also able to visit the Waterford Institute of Technology (WIT), where we are developing a partnership to foster more faculty and student exchanges, especially in Science and Horticulture.



Davis with Orla O'Donovan, Peter McLoughlin, and Sinead Day at WIT

I was also able to pay a visit to the Technical University of Dublin where we are exploring similar ways to collaborate. Both institutions are highly engaged in sponsored research and have mandates that overlap very well with KPU's.

November 14th saw the fall Leadership Conference at KPU Surrey with over 100 leaders engaging in the topic "Living the Vision".

On November 18th, the second Langley President's Community Advisory Committee meeting was held, followed by an unveiling of the new Indigenous signage at that campus. I was joined by Fern Gabriel, Brandon Gabriel, and our Elder-in-Residence, Lekeyten to celebrate the first step in this important project.

Polytechnics Canada held its fall Board meeting and National Strategy Group meetings with federal officials and politicians. On November 29th, I chaired the regular meeting of the BC Association of Institutes and Universities (BCAIU) presidents in Victoria which included a session on higher education strategy in BC with the Deputy Minister of the Ministry of Advanced Education, Skills and Training, Shannon Baskerville. On December 2nd, I attended the Board meeting of the Post-Secondary Employers' Association.



WCOL, November 4th: Rajiv Jhangiani with Wayne Mackintosh, Executive Director of the OERu, and Asha Khan, President of the Commonwealth of Learning.

KPU installs Indigenous signage

Kwantlen Polytechnic University (KPU) has started installing signage bearing Indigenous language as part of its reconciliation efforts.

The new signage featuring the hə́ŋqəmiḥə́m dialect was unveiled at KPU's Langley campus on November 18 by university president Dr. Alan Davis and Fern Gabriel, a member of the Kwantlen First Nation. Fern Gabriel's sisters Cheryl and Donna also attended, along with the Mayor of the City of Langley, Val van den Broek.

Fern Gabriel, who teaches the hə́ŋqəmiḥə́m dialect in the Langley School District, translated the words that appear on the signage, which also feature art by KPU graduate Brandon Gabriel, a mixed media artist and member of the Kwantlen First Nation.

"This signage is a step on the path to ensuring that the traditional, ancestral lands of the First Nations people in KPU's region are properly acknowledged at all our campuses," says Dr. Davis. "It is also part of a much wider and deeper effort by KPU to address the Calls to Action in the Truth and Reconciliation Commission's report of 2015."

Fern Gabriel says there's no direct translation into English of the hə́ŋqəmiḥə́m words that describe her happiness at seeing the dialect appearing on signage at university.

"It's beyond joy, what I'm feeling today," she says, describing the closest approximation. "I thank you all for this day. It is history."

Dr. Davis is thankful for Fern Gabriel's work.

"Her wisdom and insight have been invaluable as we try to make KPU more welcoming to all Indigenous learners, employees and guests, and share with our community our deep respect for the Indigenous peoples of this land," says Dr. Davis.

The signage uses Brandon Gabriel's original design of the salmon and the wolf, which forms part of KPU's coat of arms.

"As a graduate of KPU, I am happy that this effort to respect the hə́ŋqəmiḥə́m dialect on university campuses is taking place," says Brandon Gabriel. "To have such a sought-after language knowledge-keeper like Kwantlen First Nation's Fern Gabriel (a.k.a. Sesməlot) to provide her input is tremendous."

"This language recognition will provide an anchor for the university community to bring more understanding and importance of local Indigenous people and history."

More signage featuring the hə́ŋqəmiḥə́m dialect will be installed at KPU's Surrey campus this week. KPU's Richmond, Tech and Civic Plaza campuses will also have Indigenous signage installed in due course.



Associate Vice President, Human Resources

PEOPLE FIRST CULTURE:

Employee Engagement

Ten half-day all-employee summits entitled KPU Engage were held at Langley, Surrey, Cloverdale and Richmond campuses over October and November. The objective was to identify what employees most want to create more of as it relates to workplace connection and belonging, and their ideas for getting us there. Hosted by KPU's employee engagement work groups and supported by HR, ideas shared at KPU Engage will help point our work groups in the right direction as they form action plans to enhance employee engagement at KPU. Using an appreciative inquiry focus, over 200 faculty, support staff, and administrative employees attended.



TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

Senior Talent Acquisition

Searches completed and successful candidates:

- Associate Vice President, Campus & Community Planning—Jaret Lang

Searches underway:

- Associate Dean, School of Business
- Dean, School of Design
- Vice President, Students

Organizational Development

Having the Courage: Difficult Conversational Workshop

Close to twenty KPU employees including faculty, support staff and administrative employees attended a one-day “Having the Courage” workshop on November 12th at Surrey Campus. Facilitated by Deborah White, independent consultant and senior trainer with the Justice Institute of BC's Conflict Resolution Certificate program, the purpose of this workshop was to provide attendees with the skills and confidence to have difficult conversations in both their personal and professional lives.

KPU Leadership Conference

Approximately 120 administrative people leaders attended KPU's bi-annual leadership conference on November 15th at KPU's Surrey Campus. With the theme of Living VISION 2023 and a focus on integrated planning, participants participated in activities where they acknowledged their colleagues' contributions, shared their strategic priorities and discussed stories of successful integration.

Respectful Workplace Training

As of November 17th, 778 KPU employees including faculty, support staff and administrative employees have completed mandatory Respect in the Workplace online training.

PEOPLE SERVICES

Compensation

Development of processes and systems in support of the new compensation framework continues. Work continues on processes for talent review management.

HR Operations

HR's policy review process is ongoing. The automation of the Request for Talent (RFT) process has been implemented, and a revised Employee Transaction Form (ETF) and the development of an ETF quick guide is currently underway. HR is also at the pilot phase for automating employee clearance forms.

Human Resources Information Systems (HRIS)

The RFP process for an Applicant Tracking System is in its final phases and projects to be finalized shortly. HR have met with Ellucian and a plan has been created to address the optimization of Banner 9 at KPU.

Health and Benefits

A plan is underway to address the elimination of Medical Services Plan (MSP) premiums and communication will be sent to employees once this has been finalized.

PEOPLE RELATIONS

The Employer and BCGEU bargaining meetings have been held in October and November. The parties continue to meet and exchange proposals. The Employer and KFA are looking to schedule dates to continue bargaining early in the new year.

KPU continues to work with the KFA and BCGEU in a collaborative manner in the spirit of positive labour and employee relations.



Office of the Vice President, Finance & Administration

FINANCIAL SERVICES

FINANCIAL OPERATIONS AND PAYROLL:

Staffing

The Payroll Services team welcomed a new temporary payroll officer, Nancy Eunson, in September 2019. Nancy brings many years of payroll experience and will be working with the team until the end of the fiscal year.

Initiatives

Financial Operations team is pleased to announce the successful implementation and rollout of Vision Travel Solutions, a BCNET-procured travel management agency with over 60 year of experience facilitating air, hotel and car rental travel for businesses and post-secondary institutions across Canada. Six training sessions were held across all KPU campuses, and ongoing training will be offered in November, December, and throughout 2020.

Financial Operations is also pleased to report that Flywire, an online payment platform providing international students with a variety of payment options, is now active. Flywire offers students the option to pay tuition and fees in currencies other than Canadian dollars, along with 24/7 customer support in multiple languages.

The updated GV4 Signing Authority Policy, Procedures and related Schedules completed the six-week public posting on October 16, 2019, and the team is currently working to incorporate relevant feedback. It is expected this policy will be brought to the February 5, 2020 Board of Governors meeting for approval. Additionally, the final draft the Cash Acceptance Policy and Procedures is now complete, and is expected to be ready for public posting in late November 2019.

BUDGET AND FINANCIAL REPORTING:

Staffing

Yasemin Yorgancioglu, a Budget and Reporting team member of nearly ten years, will be retiring on December 31, 2019. We thank Yasemin for her years of hard-work and dedication, and wish her all the best in retirement. The team also bids farewell to reporting analyst Donald Do, who will be leaving KPU as of November 15, 2019. The team is pleased to announce that two new analysts will be joining Budget and Reporting in November; Alexa Lye will be starting on November 18, and Larissa Carriere will join the team on November 25, 2019.

Initiatives

The FY20/21 Budget Development process is nearing completion, with a number of VP operating budget reallocations and capital budget requests being finalized. Financial Services is planning to bring the FY2020/21 University Budget to the Board of Governors for approval on February 5, 2020.

The Financial Reporting team has automated both Appendix C reporting and the Financial Statement modeling from Excel to FAST, saving the team 4-6 hours per reporting period, and 3-4 hours per month respectively. Automation initiatives will continue as Financial Services continues to pursue more efficient ways of doing our work.

The Financial Budget, Planning and Reporting teams continue to offer support to the University community through monthly divisional meetings, as well as bi-monthly FAST Introduction, Super User and Journal Voucher training sessions.

PROCUREMENT SERVICES:

Staffing

Procurement Services bids farewell to Procurement Officer Jean -Francois on September 26, 2019; we wish Jean-Francois all the best in his studies at Carleton University. Associate Procurement Officer, Jason Miller, has been temporarily assigned into this



Office of the Vice President, Finance & Administration

role until December 6, 2019, by which time the team is expecting to have a full-time replacement hired.

Initiatives

The Procurement Services team continues to solidify their leadership reputation in the sector through ongoing knowledge transfer. The team hosted their counterparts from Yukon College on October 8, 2019 to benchmark KPU's procurement approach and methodology.

The team completed the first module of the Public Sector Procurement Program (PSPP) certification in October, 2019. PSPP is a five module technical training program, and the team plans to proceed with the next module in January 2020. Additionally, on November 28 the team will be attending the 2nd Annual Construction Education Session hosted by the Risk Management Branch and Government Security Office, to keep abreast with construction risks and the mitigation strategies.

Currently, the team is in the process of signing an agreement with BC Technology for Learning Society, a not-for-profit organization funded by Federal Government that refurbishes used technology (computers, peripherals, smartphones, etc.) and donates to schools, non-profits, libraries, and First Nations groups in BC. Through the process of donating a portion of our surplus electronic assets to the Society, KPU is on course to meeting its commitment to the social sustainability.

Major Product Updates

- A lead bidder for the Customer Relationship Management (CRM) software project has been identified, and the team is in the process of updating budgetary approvals before awarding the project.
- Negotiations and Contract Award for the Student Support Program Project are complete with the lead bidder. Pursuant to a pending Privacy Impact Assessment (PIA), the contract will be processed.
- Negotiations and Contract Award for the Applicant Tracking Software Project are complete with the lead proponent. Pursuant to a pending PIA, the contracts will be processed and executed.
- The competition for the Brew Lab Modernization Project at the Langley Campus has been completed and lead bidder identified, subject to approval of updated budget before contract award.

CAMPUS SAFETY AND SECURITY

SECURITY

- Security Operations oversaw and provided security measures for numerous events including the Elections Canada polling stations, Diwali celebration, and the Emergency Planning Fair.
- Security welcomed a new contracted Security Manager, Nathan Lequiere, to the KPU security officers unit and wished the outgoing manager, Sia Ghaem, the very best in



his new endeavors.

- Security has investigated and responded to several security requests received through the KPU Safe App which continues to provide staff and students with quick access to the security team.
- Security is working with Princess Margaret Secondary School to ensure the students are aware of the conduct code while on KPU property to ensure a positive experience for all students, staff and visitors to our campuses.

OCCUPATIONAL HEALTH AND SAFETY

- Occupational Health and Safety (OH&S) held fire drills at the Richmond, KPU Tech, Langley and Surrey campuses. Fire drills involved the complete evacuation of buildings and involved the participation of students and employees.
- The team has developed safety guidelines for KPU volunteers. The guidelines can be used as a resource by supervisors to ensure the safety of volunteers at KPU.
- The OH&S Manager has completed training on how to operate KPU's new noise testing equipment, this ensures a faster response time for complaints.
- Fall Hazard assessments have been completed at all campuses. The team is currently in the process of implementing recommended controls and developing safe work procedures for employees.

EMERGENCY PLANNING

Surrey Campus: KPU Civic Plaza, 9th Floor, Surrey Tenants (City of Surrey) were all trained on KPU's five Emergency Protocols.

- Earthquake
- Hold and Secure (violent threat outside of campus)
- Threat inside the campus
- Shelter in Place (weather related such as a tornado)
- Lock Down (violent threat inside the campus)

Emergency Planning conducted an audit of the KPU Surrey Student Enrollment Services (SES) Front Counter with manager Kerin Gill. The purpose of the security audit was to evaluate the location based on the five Emergency Planning Protocols to ensure it is a money safe location, and that there is sufficient CCVE placed in key locations to safeguard the safety of SES employees, students, and visitors.

The Emergency Operating Center was opened during Fall Convocation to monitor and ensure that the events went smoothly without any issues.

Langley Campus: KPU held a successful Emergency Planning Fair at KPU Langley with Langley City Emergency Planning, Fire Department, Search and Rescue and multiple other stakeholders. Community activities such as this provide a great opportunity to collaborate with local emergency responders and further develop relationships within our community.

Lock Down blinds are currently being installed with anticipated completion before the end of November 2019.

All campuses: The 2019 BC Shake Out was tested and completed successfully across all five KPU Campuses.

Emergency Planning training protocol videos are close to completion. These training videos are part of the mandatory training KPU offers to all employees, and are solely focused on the five Emergency Protocols.

SECURITY SYSTEMS

Langley campus: Access control and CCVE upgrades at KPU Langley are almost complete with the CCVE ready to go live, (pending view approval). The access control system is live and in use. Almost all the access requests and fine tuning have been completed with much positive feedback. The project also included replacing the main entry doors from the courtyard with automatic sliding doors which have been received extremely well.

Surrey campus: In response to feedback received, the re-verification of the access control and intrusion systems have been completed.

Cloverdale campus: KPU Tech is in the beginning steps of planning the CCVE upgrade and CSS has now been provided with the first architectural draft and estimate for that project. Implementation of CCVE at Tech will happen in 2020.

INFORMATION TECHNOLOGY

Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans to ensure that adequate level of staff is in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Key vacancies and hires in IT:

- Network Operations Manager – filled externally (Ken Yip)
- Network Specialist (Desktop Team) – filled internally (Goldie Sandhu)
- Divisional Business Manager – Filled Externally (Tanis Piluk)
- Senior Network Specialist (Servers) – (vacant)

Telephone System Implementation

Consultant/IT and Procurement have completed the NRFP, it was issued to BCbid late August and closed late September. Evaluation process is 90% complete, interviews with bidders have been scheduled for early November.

Service Desk Renovation

A design has been developed and the permit process has been completed. IT Service Desk has relocated to Birch 106. However, renovations are on hold due to permit issues with the City.



Finance & Administration cont'd

Digital Ready Transformation

We have prepared the FY20 Digital Ready technology upgrades for the following:

- Cloverdale 1853, completed. This includes our new conference room standards including Wi-Fi
- 5 Eclassrooms in Richmond East wing (old SOD) completed
- 5 Eclassrooms in Richmond completed
- Surrey 1140 meeting room to be scheduled for late Jan 2020
- 4 Eclassrooms in Langley (CAHS) to be scheduled late Jan/ Feb 2020
- Study rooms in the libraries with updated AV digital ready technology will be completed December, on schedule
- Update technology in School of Design conference room to be the same as the latest conference room standards across the institution - to be implemented by end of January on schedule
- Spruce 126 needs be scheduled for late fall on hold

Business Continuity

Implementing a secondary pathway to the Internet has been completed with final failover testing completed August 30th. Should there be an event of link outage, all services automatically cutover to the redundant link within 3 - 5 seconds with very minimum impact to users.

IT is in the process of planning a long term strategy for high speed redundant links at the Richmond, Cloverdale and Langley campuses similar to Surrey. In the meantime, IT is planning short-term cost effective redundant links in the event of an internet failure.

Copier & Printer Lifecycle Upgrades

The initiative to replace our aging Ricoh printers/copiers (MFPs) that are end of life with latest Ricoh fleet is complete. The planning process began in February with Ricoh and the rollout began in July. All units were installed by end of September

CRM Project

The team is in the final stages of the RFP process and is preparing to award the successful vendor. Next steps will be to work through the contractual and privacy aspects. The goal is to have the project started in January, with a go-live date slated for July 2020 in preparation for the Fall 2020 recruitment cycle.

HR Applicant Tracking System

The purchase of the software is delayed while teams work to complete the required Privacy Impact Assessment. The RFP process is now into the negotiation phase with the vendors, and the project team is working on the requirements gathering for implementation. The current plan is to soft launch the HR Application Tracking System by March 2020, with full implementation targeted for April 2020.

Digital Business Transformation

Ellucian consulting architects have been working with all the KPU business units (HR, Payroll, Finance, Student Services, International and Office of the Registrar) to review the current gaps in business service deliveries. The results identified that KPU needs to invest in foundational training in order to better understand the current BANNER environments. Further “deep dives” into the usage of the software will be required to better understand on how BANNER has been configured at KPU. KPU is working with Ellucian to build the business roadmap.

BANNER 9 Phase III – Application Deployment

Phase III is commencing with the upgrade that was completed in October 2019. This has brought new enhancements to Accounts Receivable, Security, T2202 and T4 applications. The rollout also allowed the ability for enhanced communications and workflow processing. The final phase (IV) will commence in April 2020, with the final deployment of all remaining technology apps.

CRA SIN Capture

KPU is continuing to make all attempts to get SINs for all registered students in 2019. Failure to collect the SIN may result in the T2202 being rejected or KPU being fined for each instance of a SIN we failed to attempt to capture. With the deployment of a new web page for the capture of SINs, and mass communications to students, the team is making a concerted effort to contact all students registered in 2019. The next phase of communications will be in November 2019, with continued communications into the new year.

Information Security Program

- The KPU Office of Information Security has been established with a Mission and Mandate.
- Information Security training and departmental outreach program is currently underway
- Compliance based staff Information Security Awareness training in operations
- Security Incident Response Plan and Procedures in operations
- Automated email phishing alert program in operations
- External sender's security awareness email banners in operations
- Email spoofing security awareness email banners in operations
- Information Security framework in production and being delivered
- Daily Information Security operations integrated with the IT service management system “Cherwell”
- Security data protection schedule being developed for KPU's vendor General Services Agreement (GSA)
- Information Security Vulnerability Management program in development
- Improved Cloud Vendors Information Security Assessment program in process.

Office of the Vice President, Finance & Administration

FACILITIES SERVICES

CAPITAL DEVELOPMENT (Includes Planning, Design, Renovation and New Construction)

Wilson School of Design

The Wilson School of Design has won another award - AME Group won a BC Chapter Award (ASHRAE BC Technology Award) for the Wilson School of Design in the New Educational Facility Category. "The ASHRAE Technology Awards recognize outstanding achievements by members who have successfully applied innovative building design in the areas of occupant comfort, indoor air quality and energy conservation. Winners are recognized by peers as being innovative and capable of achieving a high level of competence. Performance is proven through one year's actual, verifiable operating data."

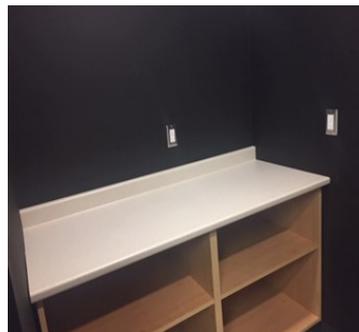
Spruce Project Update

We worked with the Faculty of Science and the Faculty of Arts to establish a list of requirements. We are in the process of evaluating and signing-off the requirements list with the Deans. Some of the identified priorities that have been completed are noted below

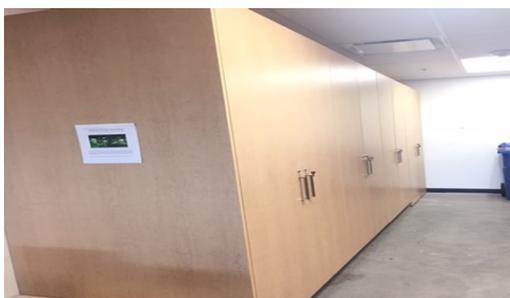


New Kiln Installation

Dark Room Rotating Door & additional floor cabinets for the film room



New cabinet for storage at Spruce on 2nd floor



New sinks and cabinets



External window orientation to allow easy access



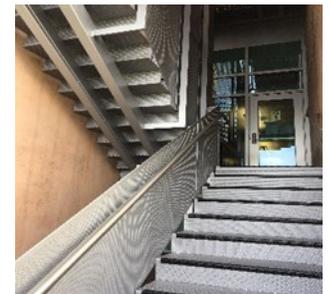
FACILITIES MAINTENANCE/OPERATIONS/GENERAL

Surrey/Langley/Tech/Richmond

Installation of new paper towel dispensers in washrooms and common areas is saving the university 37% in product cost, based on old product comparison

Exterior Painting

KPU Tech exterior painting of metal surfaces is 80% complete and ongoing.



Finance & Administration cont'd

KPU Richmond exterior painting is complete.



KPU Langley Exterior painting is ongoing.



Supported Events

Internal Events

- ACP Information Sessions
- APPD A Evening to Remember
- APPD Chair Meeting
- APPD Information/Intake Session - Richmond
- APPD Surrey Information/Intake Session for 2020 Applications
- Deans and Directors of Developmental Education Meeting
- TALK AGM 2019
- When Science Goes Wrong
- 2019-2020 Arts Speaker Series
- Arts Practicum Showcase Presentations
- Brass Division Recital
- Conversations about Cannabis: Exploring the Short-Term Impacts of Legalization in the Lower Mainland
- DigitaLENS Film Festival
- KDocs Presents a Special Screening of "Resilience"
- Monster Yearbook Challenge
- Arts Practicum Showcase Presentations
- Wind Symphony
- Working in Tech Apparel + Equipment
- Psyc Nursing Ceremony
- KPU Richmond Open House 2019
- Traditional Chinese Medicine Day
- Applied Science - Guest Speaker Series
- Kwantlen Science Challenge 2019
- Employee Engagement Summit
- KPU Delta Discovery Day
- Diwali Festival
- International Focus Week
- KPU Surrey Discovery Day
- KPU Tech Open House
- Conversations on Accommodations
- Instructional Skills Workshop
- Teaching and Learning Faculty Workshops
- ASK: Workshop and Networking Event
- Careers in Accounting
- 2nd Annual KPU Marketing Student & Alumni Networking Event
- Accounting Society of Kwantlen: Mock Networking Event
- Cloverdale Fall Festival
- Clubs Day
- Convocation
- ENTR 3100: Student Fundraisers and Awareness Booths
- KASA Presents: Primates Unite Fundraiser
- KPU Thrive Week
- Peaces of Mind
- Thrive Week
- Trades & Tech Career Fair
- Winter Feast
- PELS Celebration Event
- Community Clothing/Item Swap
- Sustainability Week
- KPU Engage!
- KSA Peer Support: Chatterbox
- CACUSS: Accessibility & Inclusion, Community of Practice Leadership Team Meeting

External Events

- B2B Reception with Surrey Board of Trade at KPU Civic
- Board Voice Annual Conference
- Carnegie Partners Working Group meeting
- Federal Election - Surrey Campus
- Federal Election - Richmond Campus
- Richmond Chamber of Chamber - Asia Pacific Foundation Luncheon
- Translink - Surrey-Langley SkyTrain Open House
- KFA - Out in Schools
- Binu Dhillon: Meet and Greet
- Dr. Ambedkar Memorial Lecture
- Gateway Theatre Rehearsal Space
- National Portfolio Day
- WSD Career Expo
- NEVR
- BC Seed Gathering
- Western Canadian Farriers Association - Workshop
- Cherwell Pacific Northwest Users Group
- BCBEA Conference
- Counsellors' Conference 2019BC Registrars Association Fall Meeting
- Recruit On-Campus: Derby Reach Brae Island Parks Association
- Recruiting On-Campus: Vector Marketing/Cutco
- BC FIPA: Public Consultations
- City of Langley: BC ShakeOut Emergency Planning
- City of Richmond Business Appreciation Event
- Ride for Refuge
- Vancouver Anime Convention Society: Akimatsuri Convention
- Engineers & Geoscientists BC
- Langley Community Farmers Market
- CPHR BC
- Entrepreneur Basecamp

ANCILLARY SERVICES

Parking:

Sealing completed at KPU Langley and Surrey Campuses to extend the length of our asphalt surfaces.



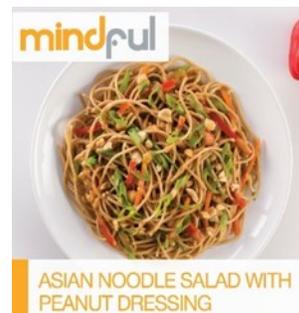
Food Services:

A new fryer and hot plate were purchased for the KPU Tech Café to replace broken equipment and increase the capacity and quality of food.



Sodexo Events and Promotions

The Ancillary Services Team has engaged Sodexo Operational Team and their Corporate Marketing to provide an extensive program around their food service initiatives. This information is gathered weekly and communicated to the KPU community through different avenues such as Students Services and Today@KPU.



Finance & Administration cont'd

Food Truck Wednesdays at KPU Surrey Campus

Wednesday program. This semester has seen the introduction of new trucks such as Taco N'Todo and Triple O's.

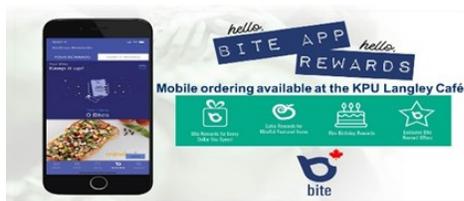


Bite App

In consultation with Sodexo, Ancillary Services engaged a third party vendor to help introduce a mobile app into our Food Services program. Through the engagement process, it was determined that Sodexo USA had already introduced app ordering in the US. As a result, Sodexo Canada was asked to introduce app ordering at KPU which marked a first in Canada for them.

Working with KPU IT, mobile ordering began at the KPU Langley Café at the end of October after successful testing. Through the Bite Canada App, you can avoid waiting in line by placing a mobile order and picking it up at your preferred time, all while collecting Bite Rewards for future purchases. Once the soft launch is completed, we will roll-out mobile ordering to all KPU Cafés.

A marketing program is being created to get the message out to our KPU community.



Eco Beverage

In conjunction with Sodexo, Ancillary Services is supporting KPU's sustainability initiatives by introducing the ECO Beverage Card. Bring your reusable mug for your hot beverage to KPU Cafés and each purchase will earn one stamp on your Eco Beverage Card. Collect eight stamps to earn a free beverage in your reusable mug.



Bookstores

The KPU Bookstore once again participated in Fall Convocation on October 8-9, 2019 by offering memorabilia and a Class of 2019 t-shirt.



KPU Bookstores have recently launched their Program Hoodie promotion allowing students to pre-order either in-store or online and prepay for their program hoodies, minimizing the risk of excess inventory in the Bookstore. Students can choose from a hoodie or crew, three different colour options, and two different design types.



The KPU Bookstores have expanded our product line from OLA designs and now include mugs and coasters in addition to the blank cards featuring local artist Olga's beautiful designs.



KPU Bookstores have also brought in a new line of honey-based products to complement our KPU honey. Some of the new items include body cream, body wash, foaming facial cleanser, lip balm and natural deodorant. Products are aluminum/paraben/petroleum free with no animal testing.



Hoodies in different colours have also been brought in to offer an alternative to the traditional colours of burgundy, grey and black.



Knit crew sweaters have also been brought in to offer something other than the usual hoodies or crews.

Office of the Provost & Vice President, Academic

As we near the end of the calendar year, both faculty and students are preparing for the last day of classes and the fall term final exam period. Classes end on Monday, December 2 and the final exam period runs from December 04 to 12 with final grades due on December 18, 2019. We are monitoring the regional transit strike on a daily basis and we continue to work in cooperation with the Kwantlen Students Association to help reduce the impacts of the strike on both students and employees. KPU expects to continue operations as normal, but it is studying options to assist students and employees if a system-wide stoppage takes place. More details will be announced as the situation changes.

KPU students and faculty have demonstrated a great deal of success this fall. Capstone students from the Wilson School of Design, technical apparel post-baccalaureate diploma program, presented their graduation projects to Chip and Shannon Wilson before departing on their international trip to Hanoi, Vietnam. There, students will visit Maxport Vietnam Limited, a manufacturer of products for top brands all around the world, such as Lululemon, Mountain Hardware, Kathmandu, Nike, and Asics, to refine and sample their capstone projects and to experience the process of working with an overseas apparel factory development team. The Architectural Woodwork Manufacturers Association of Canada (AWMAC) held its annual Awards of Excellence in millwork and design and Interior Design student, Emily Kuch won the Student Millwork Design Award. In Chilliwack, on October 18-19, KPU Farrier students and alumni competed at the Western Canadian Farriers Association Fall Competition. By watching the best in the field compete, our Farrier students were introduced to the possibilities and limits of farrier arts and were able to test themselves against the best in the field.

On Friday, November 25, Dr. Karen Davidson was the first Dietician to be inducted into the Royal Society of Canada's College of New Scholars, Artists and Scientists. This is a significant achievement for Dr. Davidson and a sign of the high quality research activities that KPU faculty are conducting. KPU Brewing won Brewery of the Year, five beer awards and instructor Nancy More was presented with a Legend Award at the 10th Annual BC Beer Awards (BCBA) on Oct. 19. The 2019 BCBA's was the largest to date with 1,080 entries from 109 breweries across the province. Also in the Faculty of Science and Horticulture, Lee Beavington (Biology) won the Award of Merit for Excellence in Exhibitions in 2019 for Wild Things: The Power of Nature in our Lives exhibition at the Museum of Vancouver (as co-curator, he shared this award with all of his collaborators). This exhibition, estimated to be seen by 100,000 people by the time it closes, has been extended until Jan. 12, 2020. In Africa, Bachelor of Science in Nursing faculty member Lida Blizard volunteered as a nursing consultant to assist the Vancouver-based Provision Charitable Foundation in their humanitarian support to the citizens of Tanzania to enhance maternal newborn care outcomes throughout the



remote Luhombero/Ifikara region. Over the span of 30 days, Lida utilized an appreciative inquiry approach with multiple physicians, nurses, medical officers, nurse assistants, and midwives in developing greater understanding of their experiences while working in a resource depleted environment.

The search for the new Dean of the Faculty of Academic and Career Advancement has concluded and the selection was approved at the November Board of Governors Human Resources committee meeting. The orientation meeting of the search committee for the Dean of the Wilson School of Design was held on October 31 and the longlisting meeting is scheduled for November 26. This search is expected to be completed by January, 2020.

In coordination with the Office of Planning and Accountability (OPA), we are prepared for the QAPA (Quality Assurance Process Audit) site visit from December 18 to 19. All the reports were provided to the Ministry, the agendas are prepared, and meeting participants are confirmed. All meetings will take place at the Richmond Campus in the Wilson School of Design Building.

During the week of November 4, I attended the National Vice Presidents Academic Council (NATVAC) and Faculty Bargaining Services (FBS) annual meetings in Toronto, Canada. A number of topics that were discussed at the meeting are relevant to our experience here at KPU. All Canadian Universities are adapting to new funding scenarios and the influx of International students. A high number of International students is a reality that all Canadian Universities are

Office of the Provost & Vice President, Academic cont'd

experiencing, with an average of about 20% International students with some institutions exceeding 40% International students. In Ontario, by 2024/25, the provincial government will be instituting outcomes-based metrics and it appears that Alberta is moving in this direction. Finally, now that all Canadian Universities have organized labor on their campuses, institutions are adjusting to the amount of time and resources that are being directed to managing this aspect of university operations.

Notable meetings and events attended by the Provost and Vice President's Office include:

- KPU Digital Offerings Summit
- Final City of Surrey address by Dr. Andrew Petter, President, Simon Fraser University
- BCAIU Vice Presidents Meeting at BCIT downtown campus
- Township of Langley Business Walk
- Pebble Pad Portfolio Software Demonstration
- Surrey Board of Trade - Manufacturing Industry Reception and delivered opening address
- National Vice Presidents Academic Council and Faculty Bargaining Services Conferences in Toronto
- Business to Business Reception with the Surrey Board of Trade at KPU Civic Plaza Campus
- Hosted meeting with Dr. Cormac Doran from Technical University Dublin (TUB) to discuss international education opportunities for students and employees. A follow-up meeting is planned to further discuss partnership opportunities that will benefit both KPU and TUB
- KPU Richmond and Cloverdale Campus Open Houses
- Attended induction of Dr. Karen Davidson to the New Scholars, Artists and Scientists of the Royal Society of Canada in Ottawa.

KPU named best brewery in BC

Kwantlen Polytechnic University has been named brewery of the year at the 2019 BC Beer Awards.

On a successful night for the Langley-based brew school, five of its beers also received awards and one of its instructors was recognized with a legend award.

The provincial success follows continental recognition earlier this year when KPU won the title of Grand National Champion as the school that brews the best beers in North America.

"This award is a testament to the brewing program. In a few short years, the program has grown to what it is today and it's all thanks to the dedicated faculty, staff and the numerous alumni that are working in breweries across BC and the world," says Dr. Alan Davis, president and vice-chancellor, KPU.

The 2019 BC Beer Awards received 1,185 beer entries from 122 breweries.

KPU maintains excellent ties with alumni working in many of those breweries. The beers that tapped award success at the BC Beer Awards included collaborative brews with some of those alumni and an ale developed by Italian students attending the school.

The Italian connection was Birra Rossa, which landed first place in the North American amber and brown ale category. There were second-place awards for May the Schwarz Be With You in dark and strong European beer and Pilsbo Baggins New Zealander Pilsner in specialty beer. And in the pale German beer and German wheat beer categories, there were third-place awards for The Adams Family Festbier and the 50/50 Hefeweizen respectively.

"We're excited to share this award with everybody," says instructor Derek Kindret, instructor in the KPU brewing program. "This is a

proud moment for not just our current students but our alumni as well."

There was recognition too for one of KPU's expert instructors. Nancy More, the first female brewmaster in North America, received a legend award in the ceremony at the Croatian Cultural Centre in Vancouver.

Contributors to the award-winning beers were:

- 1) North American Amber & Brown Ale category (1st place) Birra Rossa—Jon Howe, Derek Kindret, Graeme Heaven (KPU Team) along with Kyle Grohs (Lighthouse), Gabriele Libianchi and Lavinia Moscovini (Italian students).
- 2) Dark and Strong European Beer category (2nd place) May the Schwarz be With You—Jon Howe, Derek Kindret, Graeme Heaven (KPU Team).
- 3) Specialty Beer category (2nd place) Pilsbo Baggins—Silver—Jon Howe, Derek Kindret, Graeme Heaven (KPU Team) along with Jacquie Loehndorf and Gus DeMoura (both from Faculty Brewing).
- 4) German Wheat Beer category (3rd place) 50/50 Hefeweizen—Jon Howe, Derek Kindret, Graeme Heaven (KPU Team)
- 5) Pale German Beer category (3rd place) The Adams Family Festbier—Adam Keil (Mountainview, Adam Chittick (Scuttlebutt).

For more information about the brewery program, visit kpu.ca/brew

Faculty of Academic and Career Advancement (ACA)

ACADEMIC & CAREER ADVANCEMENT

New Name for the Faculty

Faculty and staff members have been canvassed to generate ideas for the faculty name change requested as part of the recent GV9 process. Ideas are being collected and a name change will be proposed to the Vice President Academic/Provost by December 31, 2019. The faculty name change options will also be discussed at the ACA Faculty of the Whole meeting on December 13, 2019.

ACA Academic Plan

The ACA Academic Plan Working Group met on October 4th to discuss and define the 4 themes:

- Access
- K-12 Transition
- Currency, Innovation and Technology
- Indigenization/Decolonization

The Working Group took inventory of current practices and discussed potential areas of growth within the 4 themes. Academic Planning and Indigenization/Decolonization will be a standing agenda item on the ACA Faculty Council meetings, as well as ACA business meetings. Further information on the Plan will be provided at the ACA Faculty of the Whole meeting in December.

ACA Dean Search

The search committee has met and interviewed for the Dean of the Faculty of ACA at the end of October 2019.

Top-Up Funding Provided to Community Adult Literacy Program

The Ministry of Advanced Education, Skills and Training provided top-up funding to supplement funding for the community-based literacy programs. ACA administers funds for 5 CALP providers that serve adults in Richmond, Surrey and Langley to ensure high-needs adults and families can improve their quality of life, earn sufficient income and understand current events.

KDocs

Back by popular demand, KDOCs is proud to present a free presentation of the award winning documentary *Because We Are Girls*, including a Keynote Address and Panel Discussion. The special presentation is on January 30, 2020 at the Surrey Conference Centre beginning at 3:30pm.

See <http://www.kdocsff.com/upcoming-events> for more information about this film and event.

Third Age Learning at Kwantlen

In Fall 2019 TALK launched their online registration and payment system which allows its members to apply for courses and pay online rather than having to call in and

register by phone. The new system is user friendly and intuitive for its members.

Panama Project

ACA in partnership with KPU International will provide English as additional language courses to international students from Panama beginning Summer 2020. The 17 students in the pilot project are coming with scholarships from IFARHU, a department within the Government of the Republic of Panama, that supports the development of its citizens. The program will consist of full-time study of core ELST courses over a period of 8 months. If all goes well, the program could expand to 50 students annually. This agreement is an opportunity for KPU to develop an entrepreneurial, flexible offering to meet the needs of a program outside of Canada. We hope to be able to build upon this success to bring similar programs to KPU.

FACULTY AWARDS

Allies of Muslim Women Award

Janice Morris has won the Allies of Muslim Women award. This award is hosted by the Voices of Muslim Women (VMW) organization which is a Vancouver-based, non-profit organization that educates and mentors girls and women professionals to be confident, connected, and informed leaders. VMW hosts a mentorship program, digital storytelling program, awards gala, and professional development and networking conferences for women in Vancouver. VMW is led and run by women in Vancouver who self-identify as belonging to Muslim cultures; however, programs and events are open to girls and women from all cultures.



For the last 16 years Janice has taught a range of university courses covering literature, film, academic writing and composition. She is also the founder and festival director of KDocs Film Festival, Metro Vancouver's premier social justice and anti-oppression film festival. KDocs has grown over the last eight years from a single film night to a thriving film festival, year-round program, community outreach program and YouTube channel. Janice is deeply committed to environmental stewardship, human and animal rights, inclusion, community building, and anti-oppression. Currently, she serves as a member of the Documentary Organization of Canada (DOC) and the Film Festival Alliance, and recently, she stood as a Best Canadian Documentary juror for the Vancouver International Film Festival. Previously, she spent six years as a Board Member of the BC Council on Transfer and Admission, and was an active

Faculty of Academic & Career Advancement cont'd

member of KPU's CIR:CLE (Centre for Interdisciplinary Research: Community Learning and Engagement and INSTL (Institute for Innovation and Scholarship in Teaching and Learning).

Award for Excellence in Open Education: Terry Berg

ACP's Terry Berg has received an Award for Excellence in open Education from BC Campus. Congratulations, Terry! Read all about it below.

Award for Excellence in Open Education: Terry Berg

BY JCALDWELL ● OCTOBER 18, 2019 ● GENERAL, HOMEPAGE, OPEN EDUCATION



Most people don't create OER for the awards, but hardworking instructors like this one deserve acknowledgement. Please join us in congratulating Terry Berg on being the 16th recipient of the BCcampus Award for Excellence in Open Education.

Nomination by Rajiv Jhangiani and Caroline Daniels, Kwantlen Polytechnic University

For his unwavering commitment to widening equitable access to education, his adaptations of multiple open textbooks and other OER production in developmental algebra and physics, and for his selfless dedication to serving our most marginalized students, we present Kwantlen Polytechnic's fine instructor, Terry Berg, with the BCcampus Award for Excellence in Open Education.



Terry Berg is a beloved champion of OER. Quiet and extremely hardworking by nature, Terry holds a deep commitment to serving students at KPU and beyond. A long-time instructor in Academic and Career Preparation at KPU (a program that serves our most marginalized students), he has on his own time worked to heavily adapt open textbooks for developmental algebra and developmental physics. Each of these projects (which are both nearing completion) have been massive undertakings that he has poured his heart and soul into, with a clear goal of enhancing the quality and relevance of these resources. In addition to revising the textbooks themselves, Terry has also painstakingly created practice problems with accompanying solutions for both texts.

He is known amongst students for involving them in the fine tuning of the books, with the idea that he has created them, but students have perfected them. Terry has done none of this for recognition or personal reward. In fact, he was doing this work quietly long before KPU became so committed to open education. Indeed, he is nearing retirement and has repeatedly expressed a strong desire to make the lives of future students easier, to serve his colleagues and broader discipline, and to contribute back the knowledge he has gleaned over his decades of post-secondary instruction. He even plans to apply to spend his final term of educational leave (an opportunity earned after years of hard work) completing more work on OER.

Notable Quote:

"In an institution that is blessed with many open education champions, Terry stands out for me because of the strength of his conviction, his incredible productivity, and his humility. If I could, I wouldn't just nominate him for an award—I'd name the award after him!"—Rajiv Jhangiani, Kwantlen Polytechnic University

ACADEMIC & CAREER PREPARATION (ACP)

A well-attended ACP Program Advisory Committee meeting was held November 13 on the Surrey campus. Members include representatives from local school districts as well as our community partners Phoenix Drug and Alcohol Recovery Center and Progressive Intercultural Community Services Society. Discussion centered on determining where students can be served in the

Faculty of Academic & Career Advancement cont'd

community when

ACP faculty members are working hard to ensure that students coming into ACP programs receive clear messaging about what assessments they need and how to book them. They are also developing information on community programs, in conjunction with the ACA Dean's office, to provide to any applicants KPU is unable to serve.

ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

The APPD Advisory Committee met on October 23. School district representatives were pleased to hear how APPD courses are aligning with the new K-12 curriculum and that revisions to the assessment methods reflect this. Committee members were also relieved and pleased that the outcome of the GV9 process did not diminish the status of APPD within the university.

Initial information sessions for 2020-2021 have been very well attended and intake numbers are strong on all campuses

We are excited about the "Pathway to Post-Secondary" pilots planned for Spring 2020. APPD faculty member Pat Foreman is working closely with school district representatives in Richmond, Surrey and Langley to plan and implement this five-week Transition program for high school students. Approvals have been received from the Provost and the Dean and course documents have been submitted to scheduling for registration under CPS (Continuing Professional Studies). The plan is to serve 8 students in each campus cohort, increasing APPD offerings to 24 additional students in 2020. The initial response from school districts is positive and enthusiastic and meetings are taking place through mid-November to determine eligibility.

Our students' participation in convocation is always a highlight and is followed by the annual "Evening to Remember" celebration for graduates from all campuses. This event was held in the Surrey conference centre and, in addition to celebrating the achievements of the graduates, provided an opportunity to honour outstanding community



employers who support APPD student work experiences.

This year the "Employer of the Year" awards went to White Spot in Langley, Shoppers Drug Mart in Richmond, and Winners in Surrey.



APPD continues to maintain strong alliances in the community through participation in transition committees in each of the campus areas as well as presentations at events such as the High School Counsellor's Conference, the Self-Advocates conference, the Autism Fair (a Richmond – Transitions event for parents), among others.

ENGLISH LANGUAGE STUDIES (ELS)

The ELS department experienced some increase in enrolment and we were able to offer contract work to three laid-off faculty in Session 2 (Nov – Dec). We are expecting more growth in Spring 2020 as a result of the ACA Marketing campaign launched in August and some International enrolment in Pathways 1, 2 and 3.

The latest offering of the *Professional Communication for Internationally Educated Nurses (PCIEN)* program finished on November 21st. This 11-week program "is a performance-based course designed to assist internationally educated nurses to improve their communication skills for entry into professional practice; expand health and idiomatic vocabulary; and increase understanding of culturally expected behaviours in the Canadian health care system." (<https://www.kpu.ca/aca/els/pcien>) Another section is being offered in Spring 2020 and marketing has begun.

The ELS Program Review – QAP One-Year Follow-Up Report was submitted and will be presented at the Program Review Senate Committee meeting in December.

ELS faculty have been assisting with KPU marketing events to distribute information and answer questions about the ELS program.

Faculty of Academic & Career Advancement cont'd

- KPU Open Houses at the Langley, Richmond and Surrey campuses.
- ELS Information Sessions organized by the Future Students' Office.



Former ELS student, Byung Hak Lim



Mark Styles

The faculty of the English Language Studies department funds two \$1000 awards to hard-working and dedicated students currently attending KPU's ELS program. The 2019 ELS Award recipients, Funda Ergolu and Niloo Somayeh Rak, attended ELS Department meetings to be congratulated in person and to thank instructors for their financial support.



ELS 2019 Award recipient Fund Ergolu with all her ELS instructors



Niloo and Awards Committee Co-chair, Branka Jankovic



Faculty of Arts

SPOTLIGHT:

- Convocation, Oct 8 & 9, 2019: The Faculty of Arts had three convocation ceremonies with over 400 students that graduated. Congratulations to all the Faculty of Arts alumni on their well-deserved success!



STUDENTS:

- Durrah Alsaif (FINA): Student alumni made it into the final list of Figureworks 2019 exhibition. Durrah is among the 35 artist finalists selected for Figureworks 2019. This year, the prize received a record 530 entries from 346 artists located across Canada and internationally, including photographs, sculptures, paintings, drawings, videos and fibre art. The vernissage will be held Wednesday, Nov 20, from 6:00 to 10:00pm at Saint Brigid's Centre for the Arts, 310 St. Patrick Street, Ottawa. The Figureworks show will be open to the public from Nov 20-30, 2019. Complete dates and times listed at www.figureworks.org.
- Tina Charmchi (PSYC): defended her Honours thesis. Strong results will be prepared for publication in two peer-reviewed journals over the summer.
- Jaime Christiaanse (PSYC): defended her Honours thesis. Significant results will be prepared for publication over the summer in peer-reviewed journal.
- Tina Charmchi, Amanda Dumoulin and Josephine Steeves (PSYC): 2018/19 Work Study awards renewed for the summer in the Bee Cognition Lab.
- Teagan Clarke and Joshua Terry (MAND 1100) (LANC): won the Best Pronunciation Award at the 2019 Annual Chinese Bridge Mandarin Singing Contest for BC University Students held at Roy Barnett Hall at UBC on Nov 16.
- Melanie Costa (FINA): Awarded the Premier's International Scholarship to study in England, Oct, 2019.
- Saira Kanwal (CRWR): Was the keynote speaker at the Surrey Libraries Young Adult Writing Contest Gala, Oct 16.
- Orange Shirt Day (EDAS): Orange Shirt Day is a national movement that encourages Canadians to wear an orange shirt as a visual symbol of awareness of the need for ongoing reconciliation among Indigenous and non-Indigenous Canadians. Students in the Squamish First Nation EDAS cohort wore their orange shirts on Monday, September 30th to promote awareness and honour former residential school students whose families and communities have been impacted by the policies and actions of the Government of Canada.
- Jesse Pottinger (JRNL): Awarded the 2019 Jack Webster Foundation Student Journalism Award, Nov, 2019.

COMMUNITY ENGAGEMENT:

- Shelley Boyd (Associate Dean): Attended BC-Deans of Arts and Sciences Programs meeting, Capilano University, October 18; and the Human Services Deans and Directors meeting, Vancouver Island University, Oct 23, 2019.
- Ying-Yueh Chuang (FINA): Oct 10, 2019: Attended and hosted Fraser Valley Potters Guild meeting and Artist Presentation in the KPU Ceramics Studio on artist Jackie Frioud. Oct 24, she attended North West Ceramics Foundation's Speaker Series at Emily Carr University of Art and Design on artist Sasha Wardell. On Nov 7 she attended North West Ceramics Foundation's Speaker Series on artist Trudy Golley at Shadbolt Art Centre. And on, Nov 14, attended and hosted Fraser Valley Potters Guild meeting and Artist Presentation in the KPU Ceramics Studio on artist Paul Mathieu.
- Heather Cyr (ENGL): Appeared on "HKHS" (Hazel & Katniss & Harry & Starr), a Young Adult Literature and adaptations podcast, to discuss the recent HBO/ BBC adaptation of the *The Golden Compass*, Nov 17.
- Heather Harrison and Greg Millard (Associate Deans): Attended BC-Deans of Arts and Sciences Programs meeting, Capilano University, Oct 18; and attended the Surrey Board of Trade Business to Business Reception, KPU, Civic Plaza, Oct 23.
- Jack Hayes (HIST): Chairing public presentations & panel for the Centre for Chinese Research CESS Project, UBC: Michael Brauer, "Current and Future Burden of Disease



Faculty of Arts cont'd

from major air pollution in China,” Oct 23; Sam Bass, “The Last Gasp of the Little Ice Age & Fiscal Reform in Qing Mongolia,” Nov 27; Michael Hathaway, “China’s Fungal Treasure: How the Chinese Mushroom Trade is Shaping Politics,” Dec 4.

- Candy Ho (EDST): Participated in a “Parents as Education and Career Coaches” Session at Burnaby School District (Burnaby Central Secondary) as an advisory member on Education Planner BC’s Committee on Oct 16. Hosted the CERIC (Canadian Education and Research in Counselling) Roadshow session, “Retain & Gain: Career Management for Non-Profits” at Vantage Point on Nov 15.
- Kyle Jackson (HIST): “Your City: City as Subject,” a collaborative public exhibition by students in HIST 4405 (Doing Digital History) and FINA 3112 (Public Art: Theory and Practice) that explores the city of Surrey as a site of meaning and making. Nov 4-14, 2019, Spruce Gallery, KPU Surrey.
- Ranbir Johal (LANC): Oct 3: Surrey Museum Punjabi Exhibit Opening Gala “Being Punjabi: Unfolding the Surrey Story”. The Museum has curated an exhibit on Surrey’s Punjabi community, which includes contributions from KPU Faculty and alumni. In addition to being a member of the Advisory Board, (along with Dr. Balbir Gurm) Ranbir wrote a panel on Punjabi language. On Oct 12: Caste System Lecture and Panel Discussion: Dalits and Jatts: Noted scholar Suraj Yengde (Activist and Postdoctoral Fellow, Harvard Kennedy School of Government) was invited to speak at KPU regarding the caste system in India and in the Lower Mainland. In the panel discussion were Sharanjit Sandhra (UBC Doctoral Candidate), Upkar Tatlay (Community Activist), and Suraj Yangde. On Nov 6: Meet & Greet with Punjabi comedian & actor Binnu Dhillon. He spoke about the Punjabi language and answered student questions.
- Leonora King (GEOG): Workshop on ethical reflexivity in science at the University of Oregon, Nov 13.
- John Martin: (GEOG and ENVI): Kwantlen Science Challenge – The Geology of the New York area, Nov 26.
- Larissa Petrillo (NGO): Member, Richmond Community Collaboration Table Meeting. Oct 16, Hosting, Guest Lecture, “Not Really Nothing: Nonprofit Round Table,” with guest speakers: Elizabeth Specht Executive Director, Cerebral Palsy Association of BC; Njeri Kontulahti Manager Community Investment, Vancity; Roslyn Henderson Executive Director, Big Brothers Big Sisters of Langley. On Nov 1: KPU Host: BoardVoice conference, KPU Conference Centre, Richmond.
- Consulted with Sarah Campbell, Teaching, Katzie Elementary School regarding nonprofit curriculum for elementary students. On Nov 6: Consult, Coast Salish Arts & Cultural Society, Carnegie Partner Meeting, KPU Conference Centre, Richmond.
- Diane Purvey (Dean): Attended the Surrey Libraries Young Adult Writing Contest Gala, Oct 16; participated in the Township of Langley Business Walk, Oct 16; attended the Surrey Board of Trade Business to Business Reception, KPU, Civic Plaza, Oct 23; attended the Council of Adult and Experiential Learning (CAEL), Chicago, Nov 6-9; attended the 4th British Columbia Cabinet and First Nations Leaders Gathering, Vancouver, Nov 12; and attended the Richmond Chamber of Commerce Business Excellence Awards, Nov 21.
- Arleigh Reichl (PSYC and POST): “Hazards and Heavy Loads: Changing Workplace Attitudes and Behaviour” Presentation to WorkSafe BC Q4 Innovation Lab, Oct 30.
- Asma Sayed (ENGL): Assessed doctoral dissertation titled “Thematising Globalization: Select Indian English Fiction After 2000.” Aligarh Muslim University, India. On Oct 24: Moderator, KDOCS screening of documentary, “Because We Are Girls”, KPU.
- Daniel Tones (MUSI): Oct 23: Gave a percussion workshop for students from Byrne Creek Community School, Burnaby South Secondary School, and Burnaby Central Secondary School. On Nov 16: Chaired a meeting of the Percussive Arts Society’s (PAS) International Committee at a conference in Indianapolis, Indiana. The PAS is a 5000-member organization representing drummers and percussionists from across the globe, and the PAS’s International Committee is a collection of top-level international artists and educators.



Faculty of Arts cont'd

- Katie Warfield (JRNL): Nov 29: DigitalLENS Movie Screening, KPU Conference Center.
- Rotary Club of Richmond Sunset - Tree decorating- Winter Wonderland at Richmond City Hall: Fine Arts was asked to decorate the tree for 2019. Various members of the department, faculty, staff and students contributed their time and talents. The ornaments were made by Ying-Yueh Chuang. Ying-Yueh and Heather Lippold prepared the ceramics studio for the decorating party. Heather was also responsible for glazing and firing the ornaments. The decorating party was on Friday, Nov 8. Paulo Majano, Maria Anna Parolin, Ying-Yueh Chuang and Dana Cserepes were the faculty members who helped decorate the ornaments and provided the food for the event. The student decorators were Lissette Isaak, Tane Glendenning, Jessica Spanza, Adam Plottel, Kacey Hughes, Yolanda Leung, Qianzuan (Esther) Chen, Ke (Jane) Wan, Leila Nicar, Kelly Yorke, Dominique Gonzaga Sanchez and Yuewen (Apple) Lyu. Dana Cserepes and Simon Chiu, Special Assistant to the VP External Affairs, decorated the tree at Richmond City Hall on Friday, Nov 15. The trees are on display until the end of December.

RECOGNITION

Awards and Appointments:

- Farhad Dastur (PSYC): Elected Chair of KPU's Research Ethics Board (term: Nov 2019 – Aug 2020).
- Leonora King (GEOG): Courtesy Research Associate position at University of Oregon (term: Oct 15– Dec 2.)
- Eryk Martin (HIST): Appointed to the editorial board of Labour/Le Travail: Journal of Canadian Labour Studies.
- Larissa Petrillo (ANTH): Teaching Fellow, Experiential Education and Community Engagement, 2019-2020.
- Diane Purvey (Dean): Elected as Board Chair, Gateway Theatre, Richmond, Nov 12.

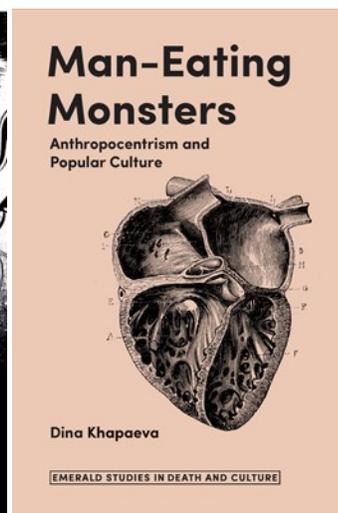
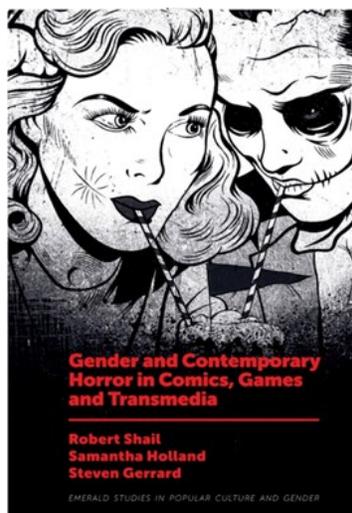
Creative Works and Scholarly Publications:

- Heather Cyr (ENGL): Cyr, Heather K. "Pyramids in America: Rewriting the 'Egypt of the West' in Rick Riordan's *The Kane Chronicles* Series." *Mythopoeic Children's Literature*, special issue of *Mythlore: A Journal of J.R.R. Tolkien, C.S. Lewis, Charles Williams, and Mythopoeic Literature*, edited by Janet Brennan Croft and Donna White, vol. 38, no. 1, Fall 2019.
- Kelly Doyle (ENGL): "Edible Humans: Undermining the Human in *The Walking Dead* and Other Zombie Television." Edited by Dina Khapaeva, *Man-Eating Monsters: Anthropocentrism and Popular Culture*, Emerald, 2019. This chapter is part of an edited volume that explores how and why popular culture representations blur the boundaries between monsters,



people, and animals, and how this blurring affects our ideas about what may or may not be eaten. Kelly's contribution is via the lens of food studies/ film and media studies, but the volume is a resource for students and scholars in other disciplines as well. It will be available in hard copy on Nov 11, 2019, and is part of Emerald's Death and Culture series.

- "Masculinity, Human Hierarchy, and American Exceptionalism in WWZ." *Gender and Contemporary Horror in Comics, Games, and Transmedia*. Edited by Robert Shail, Emerald, 2019. Published in the fall of 2019, Kelly's work here examines gender in *World War Z* across three mediums: the film, the titular novel, and the audiobook.
- Jack Hayes (HIST): Published an Open-Ed Textbook



Faculty of Arts cont'd

- chapter/classroom tool (Asia Pacific Foundation & BC Ministry of Education): "Chinese Migration and the 19th Century".
- Eryk Martin (HIST): As a member of the editorial board of *BC Studies* Eryk reviewed an article manuscript for publication.
 - Larissa Petrillo (NGO): "Does size matter?" In-library study of two Canadian public library branches, co-authorship with John Shepherd (KPU, Accounting) and Alan Wilson (UNBC). *Library Management* forthcoming. Shepherd, J., Petrillo, L., and Wilson, A. (2018). "Settling-in: How newcomers use a public library." *Library Management* 39 (8/9). pp. 586-596.
 - Constanza Rojas-Primus (LANC): Book chapter "Developing 21st-Century Competences in Telecollaborative Projects through Digital Storytelling". Co-authored by Dr. Ana Sevilla-Pavón from Valencia University, Spain and Dr. Constanza Rojas-Primus from Kwantlen Polytechnic University, Canada. The book chapter will appear in the book *Digital Storytelling in Second and Foreign Language Teaching*, Ed. Dr. Fatemeh Nami. Peter Lang Press, Nov 2019.
 - Asma Sayed (ENG): "Navigating Through the Web of Arranged Marriages: A Suitable Girl." *Awaaz: Voices*, vol. 16, no. 2, 2019.
- Public Presentations:**
- Dorothy Barenscott (FINA): Co-Chair and Session Organizer "Art History Pedagogy Caucus: Beyond the Slide Test" Universities Art Association of Canada Conference, Quebec City, Oct 24-27.
 - Adrienne Boulton (EDST): Presented "Post-Secondary students films as an artistic and embodied inquiry of place" as the third talk of the 2019/2020 Arts Speaker Series on Oct 23.
 - Shelley Boyd: Interim Associate Dean, Shelley Boyd presented "Gotta Love KD? Kraft Dinner's Literary Lives" on Dec 2.
 - Ying-Yueh Chuang (FINA): "Malleable: Changing Notions of Women – 21 Artists Explore Gender and Relationships in Clay" at Italian Cultural Centre in Vancouver from Oct 18 to Dec 10. "Play with Fire: Ceramics of the Extraordinary" at Museum of Anthropology at UBC in Vancouver from Nov 22 to Mar 29. "Catching Fire: Artists in Conversation" at Museum of Anthropology at UBC in Vancouver on Nov 23.
 - Jack Hayes (HIST): "Tea and Culture in East Asia," Dec 6.
 - Candy Ho (EDST): Delivered keynote presentation with Dr. Kris Magnusson (SFU Education) at the New Brunswick Career Development Association Conference in Fredericton New Brunswick on Nov 26.
 - Aislinn Hunter (CRWR): Moderated the Vancouver Writers Festival Poetry Bash, Oct 25.
 - Leonora King (GEOG): Presentation at American Association of Geographer's Critical Geographies Mini-Conference, University of Oregon, Oct 19. Nov 13: Speaker for University of Oregon Brown Bag Series Presentation called "Science of landscapes, landscapes of science: Toward a feminist history of geomorphology."
 - Ross Laird and Cathy Stonehouse (CRWR) with Chelene Night (guest speaker): Student and faculty reading, Spruce Gallery, Nov 15.
 - Puqun Li (PHIL): "How to Grow Old and Live in the Present", ElderCollege Delta, Nov 29.
 - Michael Ma (CRIM): "Building Bridges between the Downtown Eastside and Chinatown," panelist, Nov 7.
 - Julia Nolan (MUSI): Canadian Music Center concert: Music of Kelly Marie Murphy (with Jane Hayes) Oct 12. Oct 17-19: Acadia University master class. Oct 17-19: Acadia University Saxophone Quartet concert. Oct 17-19: Acadia University Wind Ensemble concert – Canadian Premiere of Nic Scherzinger's "Cross Court". Oct 27: Canadian Music Center concert: Music of Jacquie Leggatt (with Jane Hayes). Nov 4: VSO Connects – Music clinic in Vancouver. Nov 14: Sea & Sky Trio (with Jane Hayes). November 16, 2019: Music clinic in Burnaby. Clinician for the BC Music Educators' Honour Band Woodwinds.
 - Asma Sayed (ENGL): Delivered a Keynote: "Challenging Toxic Masculinity and Relationship Violence: A Feminist Killjoy Approach." At the Nov 1: Network for Elimination of Violence in Relationships Annual Conference, Kwantlen Polytechnic University. Nov 29: "Challenging Gender-based Violence Through Cinematic Narratives." *Symposium on Gender and South Asia*, University of Fraser Valley.
 - Doran Smolkin (PHIL): Presented on "Is Humane Farming Ethical?" Surrey, Oct 4.
 - Cathy Stonehouse (CRWR): Launch of her debut novel *The Causes* (Pedlar Press), Massy Books, Vancouver, Oct 4.
 - Daniel Tones (MUSI): On Oct 19, Daniel Tones joined Vancouver's Turning Point Ensemble for a Reading Session at the Langley Community Music School that supported the development of new music by composer-performer Marcel Bergmann.
 - Daniel Tones performed with the WHO at Rogers Arena in Vancouver, BC on Oct 21. On Oct 26 he was the Principal Timpanist in a performance of Brahms' German Requiem at the Orpheum Theatre in Vancouver, BC. This performance was part of the Vancouver Bach Choir's season-opening concert. On Nov 29, the ensemble he leads, Fringe Percussion, and KPU Instructor Paolo

Faculty of Arts cont'd

Bortolussi performed an evening concert at UBC as part of the Music on the Point series. On Dec 1 he performed as Principal Percussionist in an orchestra featuring members of the Vancouver Symphony and Vancouver Opera in a concert of seasonal music at the Chan Centre presented by Trinity Western University. This was the 17th year in a row that Daniel performed in this annual event, and he is the longest-serving member of this ensemble.

- Liz Toohey-Wiese (FINA): On Nov 6 Fine Arts Instructor, Liz Toohey-Wiese presented "Fire Season: Changing Depictions of Western Canadian Landscape." This was the fourth talk of the Arts Speaker Series. Liz's work was also on display at the Arbutus Gallery, Surrey campus.



- Tracy Sherlock (JRNL): Tracy Sherlock presented on Nov 20 as the fifth speaker for the Arts Speaker Series. Tracy presented "Spotlight Child Welfare: Evaluating a Journalism and Collaborative Focused on Children in Foster Care." Tracy presented alongside Alyssa Laube, KPU Journalism and Communications student, Editor of The

Runner; Aleisha Langman, KPU Journalism and Communications student and Amei-lee Laboucan, KPU Journalism and Communications graduate.

UNIVERSITY WIDE INITIATIVES:

- Candy Ho (EDST): Participated in the Faculty Learning Community on Decolonization, Reconciliation, and Indigenization on Nov 8.
- Tracey J. Kinney (HIST): Attended the BC Council on Admissions & Transfer Joint Annual Meeting (JAM) at SFU Wosk Centre for Dialogue as Chair of BC History Articulation on Nov 1.
- Larissa Petrillo (ANTH): KPU representative, Carnegie Community Engagement Canadian Pilot, 2019-2020.
- Asma Sayed (ENGL): Organizer, Film Screening and Panel Discussion: 3 Seconds Divorce, KPU on Oct 10.
- Richmond Open House: An opportunity for the Faculty of Arts to promote the value of an Arts degree to the general community and prospective students. Faculty members that represented their department are as follows: John Rose (GEOG), John Martin (GEOG), Dola Pradhan (GEOG), Aaron Goodman (JRNL), Ivy Ng (PSYC), Gillian Bright (ENGL), Neil Patrick Kennedy (ENGL), Yanfeng Qu (LANC), Jack Hayes (HIST), Petra Jonas (CRIM), Sara Yoshida (ANTH). Dean's Office staff that attended are as follows: Naomi Ben-Yehuda (Arts Degree Advisor) and Samantha Dutton-Jones (Communications & Events Coordinator). Oct 25.



Please join us in welcoming our newest Multi-Faith chaplain, John Engels!

John is an ordained minister with the Pentecostal Assemblies of Canada and father of four young adult children. He and his wife have worked in university ministry since graduating from Western Washington University. His focus is mentoring young adults in Bible based servant leadership and spiritual formation. John also holds an MA in leadership and leads a national network of campus ministry staff. He relishes music genres like blues, classic rock, symphony, and Christian worship. He is an avid Seattle Seahawks fan, enjoys biking, and Toastmasters. John and his wife are also involved in alleviating poverty locally and globally. He loves laughing, getting to know people, and learning from them.

John will be holding office hours at KPU Surrey on Mondays from 11am-3pm. He is looking forward to meeting the KPU community, so stop by the Multi-Faith Office in FIR 341 and say hello!

~ from the [KPU Multi-Faith Centre Facebook page](#)

Faculty of Health

VISION 2023 STRATEGIC PLAN

Student Success—A1. Enhance the experience of our Students

Bachelor of Science in Nursing – Advanced Entry

- The Bachelor of Science in Nursing Advanced Entry program continues to collaborate with students, alumni, and Health Authority stakeholders to improve the student clinical experience. Through these partnerships and student feedback, students in the BSN-AE program now have access to maternity and pediatric placements for the first time in the program's history. These specialty placements are in addition to the already fantastic medical/surgical and extended care experiences that BSN-AE students receive. Lastly, BSN-AE students are expanding their experiential learning by engaging in health curriculum development for elementary and high school students.

Health Care Assistant

- The Health Care Assistant Program enhances the experience of its students in a number of ways. To begin, the program utilizes technology in the classroom to facilitate engagement and learning, as well as works with a variety of teaching strategies to meet the needs of all its learners. In addition, HCA incorporates their student's own personal and life experiences into lesson plans when appropriate, therefore truly reinforcing Student Centered Learning.
- Furthermore, the Health Care Assistant program continues to present its students with opportunities to solidify experiential learning by leading cultural fieldtrips. The program also provides experiential learning through networking and learning opportunities for semester 1 students to engage with semester 2 students, as well as utilizing online forums when appropriate.
- Additionally, the HCA program frequently makes use of campus resources, services and facilities to support student learning, development and well-being. This includes referrals to the Early Alert program, the Student Support Liaison position within the Faculty of Health, as well as The Gathering Place at the KPU Surrey campus.

Health Foundations

- Dean Dr. David Florkowski and faculty members met with Surrey Memorial Hospital to discuss how to enhance experiential learning opportunities for Health Foundations students and Nursing students at KPU. The issues of reciprocity were a key theme with respect to collaboration by offering creative benefits in learning, teaching and healthcare delivery. Some of the initiatives discussed include: Obtain Surrey Memorial Hospital skills checklists from ER, medicine, surgery and OR units for integration into KPU labs and lectures; Explore Surrey Memorial

Hospital utilizing the KPU SIM labs to tape "How to" training videos that can be uploaded to YouTube and watched by Registered Nurses at any time of day/night; Identify opportunities for students to support units while learning lab skills. For example, could a group of 16 students be disseminated around Surrey Memorial Hospital on a specific date to make beds and learn handwashing? This would offer staff more time to connect with clients and complete other tasks. The Faculty of Health will continue to collaborate with Surrey Memorial Hospital and other health authorities to create innovative learning opportunities for our students. In addition, the Employed Student program offers KPU students opportunities to integrate and consolidate theory, knowledge and skills, develop their professional identity, assimilate to the unit, build relationships with staff and ladder into their first job. The Employed Student program is a provincial program that provides opportunities for student nurses to work as part of an interdisciplinary team and consolidate their skills under the supervision of Registered Nurses.

STUDENT SUCCESS

Faculty of Health Alumni – KPU Alumni Magazine

- Shauna Remin – Lieutenant Governor's Medal Recipient— Bachelor of Science in Nursing graduate, Shauna Remin, was the recipient of the Lieutenant Governor's Medal at Fall 2019 convocation. Congratulations Shauna!
- Andrea Basso – Nursing 2175 student—Nursing 2175 student and Gitwank First Nations band member Andrea Basso, taught fellow classmates about Resilience: Stress and Coping on October 25th. In her presentation, Andrea honored and gave thanks to her Gitwank band, located in Kitwanga, British Columbia: "I feel honored to be part of such a rich culture and I am grateful to my band for giving me the opportunity to further my education and enrich my life. I am committed to using my platform in school to share Indigenous culture in efforts to support reconciliation".



Faculty of Health cont'd

Nursing 2145 learn about Anti Stigma on the Downtown Eastside

- In exchange for toiletries, coats, socks and lunch, the Semester 3 Bachelor of Science in Nursing students learned about vulnerability, homelessness, addiction and the importance of building community capacity through coordinating social capital and community resources. The KPU students learned firsthand about social supports, food security, healthy (or not) public policies and how stigma underpins much of it. Sponsored by Nurse and Nurse Practitioners of British Columbia (NNPBC), Spike shared his journey and street home on Vancouver's Downtown Eastside. He taught the students how to administer naloxone and how to respect marginalized people in and out of the hospital.

Nursing 2175 attend Township of Langley Council Meeting

- Bachelor of Science in Nursing students in Nursing 2175, attended the Township of Langley council meeting on October 21st, where Langley hospice was presented with support funding gathered from a variety of community stakeholders, through the Langley Firefighter's Charity. Students present learned about the process of advocating for health public policies and how urban governance works.



Third International Conference of Traditional Chinese Medicine on Health & Wellness

- The Third International Conference of Traditional Chinese Medicine on Health and Wellness was held in Burnaby on Saturday Aug 24. Traditional Chinese Medicine - Acupuncture Program Chair Dr. John Yang met with Minister of State for Childcare, Honorable Katrina Chen and spoke of the importance of Traditional Chinese Medicine care in com-



munities. KPU's TCM program was also recognized at this conference for the success of its students.

International Humanitarian Support: Tanzania, Africa

- During the month of September 2019, Bachelor of Science in Nursing faculty member Lida Blizard volunteered as a nursing consultant, assisting the Vancouver-based Provision Charitable Foundation in their humanitarian support to the citizens of Tanzania. In particular, their support was meant to enhance maternal newborn care outcomes throughout the remote Luhombero/Ifikara region. Over the span of 30 days, Lida utilized an appreciative inquiry approach with multiple physicians, nurses, medical officers, nurse assistants, and midwives in developing greater understanding of their experiences while working in a resource depleted environment.
- The interviews and assessment of multiple first and second tier healthcare facilities exposed significant gaps in essential resources. These gaps currently impede many practitioners in their ability to adequately or promptly diagnose illness, provide appropriate intervention, or provide safe maternal newborn care in childbirth.
- The maternal newborn morbidity/mortality rates in Africa are one of the highest of the developing countries. While the government strives to increase the number of physicians and nurses in the workforce, healthcare providers' attempts to uphold evidence based practices are commonly thwarted by both the scarcity of supplies essential for provision of quality care, and lack of trained personnel.
- Upon completion of the 30-day assessment, findings were shared with key administrators of each region, emphasizing the most essential resources needed to afford more optimal childbirth outcomes. The information also served to assist in more adequately equipping the recently build Maternity Health Center, proposed to open in 2020. Finally, the findings serve to assist healthcare administrators and educational institutions in developing

support mechanisms for the healthcare providers currently working in remote areas to manage the challenges they are likely to encounter.

- This humanitarian initiative afforded the Provision Charitable Foundation, in collaboration with the Tanzanian post-secondary educational sector, the Tanzanian health care sector, and faculty representing Kwantlen Polytechnic University and the Canadian nursing profession, the opportunity to engage with the citizens of Tanzania in pursuit of enhancing maternal newborn care in the region.
- Additionally, Provision Charitable Foundation is currently providing support to enhance awareness of Epilepsy across the region, as well as involvement in agriculture, horticulture, and bee-keeping, which they have recently consulted with Kwantlen Polytechnic University.

Carnegie Community Engagement Survey Participation

- Faculty from the Graduate Nurse Internationally Educated Re-entry program participated in the Carnegie Community Engagement Survey.

Students to meet with BCCNP representatives

- British Columbia College of Nursing Professional (BCCNP) representatives spoke with semester three students in November regarding entering nursing practice in British Columbia and Self-Regulation in Nursing. Patti Idler, a Talent Acquisition Manager from Fraser Health Authority also spoke to the semester three students to discuss employment opportunities.

RECOGNITION

- Bobi Hyun, who completed the Graduate Nurse Internationally Educate Re-entry program in Aug 2019, was hired onto the Ortho/Trauma unit at Vancouver General Hospital.
- Manuel Monterola, who completed the Graduate Nurse Internationally Educated re-entry program in Aug 2019, was hired as a full time Registered Nurse at Lion's Gate Hospital.
- Honey Amaga, who completed the Graduate Nurse Internationally Educated Re-entry program in Spring 2019, has been working as a hemodialysis nurse and is now taking the Hemodialysis Specialty Nursing course at the British Columbia Institute of Technology (BCIT).

EMPLOYEE ENGAGEMENT

June Kaminski – Research Project Recognition

- Congratulations to June Kaminski who is the Principal Investigator currently working on the following research project with Karen Davison (Health Sciences): Application of Digital Reality technologies for Nutrigenomics Education. She received a \$280,000 grant from NSERC-CIHR. June is also working on two projects for Arthritis Research Canada as a Research Coordinator. Her poster projects were presented by Dr. Dianne Lacaille at the 2019 Canadian Rheumatology Association (CRA) – Annual Scientific Meeting & Arthritis Health Professions Association (AHPA), Annual Meeting in Montreal, Quebec:
 - ◇ *“Process evaluation of a culturally-sensitive, community based self-management program for first nations people with arthritis and their families.”*
 - ◇ *“Proof-of-concept study of a culturally-sensitive, community-based self-management program for first nations people with arthritis and their families.”*

Kaitlin Kozlowski – Presentation Recognition

- Congratulations to Kaitlin Kozlowski who attended the Online Learning Consortium Innovate Conference and co-presented the following workshops at the KPU Teaching & Learning Symposium:
 - ◇ *How we implemented an online journal system into the BSN-AE NRS 4650 leadership course in Summer 2018.*
 - ◇ *Tips and tricks presentation on the use of Padlet as an online bulletin board within Moodle 2019.*

KPU Internationalization Committee

- Congratulations to Graduate Nurse Internationally Educated Ren-entry Program Chair Sherilyn Sweeney, who was the successful candidate to represent the Faculty of Health on the KPU Internationalization Committee.

Faculty of Science and Horticulture

NOTEWORTHY ITEMS:

KPU Brewing won Brewery of the Year, five beer awards and instructor Nancy More (BREW) was presented with a Legend Award at the 10th Annual BC Beer Awards (BCBA) on Oct. 19. The 2019 BCBA was the biggest to date with 1,080 entries from 109 breweries across the province. 90 awards were handed out across 30 categories. Hundreds of industry and general public attended, with beer tastings served by over 55 BC craft breweries, including KPU. Accepting the award on behalf of KPU were Alek Egi (BREW), Jon Howe (BREW), Derek Kindret (BREW), Martina Solano Bielen (BREW), Graeme Heaven (Brewing student) and Nancy More (BREW). Also attending the awards ceremony were Betty Worobec, dean; and DeAnn Bremner (Communications, Events and CPS Coordinator) who hosted a KPU Brewing booth at the event pouring some of our award-winning beers. A number of KPU Brewing alumni were also part of award-winning breweries at the 2019 BC Beer Awards including Dan Marriette, Ravens Brewing; Sean Kellock, House of Funk; Cas McDonald, R&B Brewing; Ashley Brooks, Four Winds Brewing; Tony Charrette, Steamworks Brewing; Shaun Kilby, Trading Post Brewing; Scott Wallis, Yellow Dog Brewing; Joe Mallinson, Bomber Brewing; Graeme Heaven, Parkside Brewing; Seungyeon Jung, Old Yale Brewing; and Kyle Grohs, Lighthouse Brewing.



conflicts of interest in our genomes, mismatches between our genes and our environment, as well as trade-offs between life stages have allowed common diseases and disorders such as pre-eclampsia, cancer, diabetes and even aging to affect modern humans.

Lee Beavington (BIOL) won the Award of Merit for Excellence in Exhibitions in 2019 for *Wild Things: The Power of Nature in our Lives* exhibition at the Museum of Vancouver (as co-curator, he shared this award with all of his collaborators on this exhibition). This exhibition, estimated to be seen by 100,000 people by the time it closes, has been extended until Jan. 12, 2020.

KPU Physics instructor, James Hoyland, was invited back as one of four contestants on CBC's *The Great Canadian Baking Show* but this time for the Holiday Baker Special! Hoyland was a semifinalist in [Season 1](#) of the *Great Canadian Baking Show* in 2017. In the new show, which aired Nov. 13, he attempted cookie Christmas ornaments, traditional challah bread with homemade butter and a holiday village made of cookies and nougat. The show is hosted by Carolyn Taylor and Aurora Browne (co-creators of the comedy series *Baroness von Sketch Show*).



We kicked off our fifth season of the KPU-Science World Speaker Series on October 9 with Mika Mokkonen (BIOL) presenting "The War in Our Genes". The talk discussed how



Faculty of Science and Horticulture cont'd

STUDENTS:

- KPU Horticulture student club 'The Cohorts', with the help of Horticulture instructor Maria Valana, participated in KPU Sustainability Week.
- EPT graduate Alanna Friesen gave the convocation address to fellow graduands at Fall Convocation on October 8.
- Second year EPT students attended a workshop of the Environmental Managers Association and toured the Vancouver Landfill. They organized a clean-up of Logan Creek on the Langley campus and performed a solid waste audit for the campus.
- On September 24, there was a Collaboration brew with students and instructors from KPU's Sustainable Agriculture & Food Systems using pears from the Sustainable Agriculture orchard. The result, a 50/50 Hefeweizen was called 'Pear Necessities'.
- On October 23, KPU Brewing hosted visits by KPU Mechatronics students and Chase Gordon, Production Manager from Alley Kat Brewing Company.
- To support experiential learning, KPU Brewing brought in the following guest speakers:
 - * Carlos S. Mendes, Partner, Singleton Reynolds Urquhart Vogel, Chair, Craft Breweries Group
 - * Bill Michael, Director of Merchandising, Retail, BC Liquor Distribution Branch
 - * Amitabh Biswal, Senior Manager, Wholesale Supply Chain, BC Liquor Distribution Branch
 - * Alia Tejpar, Wholesale Supply Chain, BC Liquor Distribution Branch
 - * Thomas Rodger, A/Manager, Liquor Policy and Legislation, Liquor and Cannabis Regulation Branch
 - * Chandra Morrison, Senior Licensing Analyst, Liquor and Cannabis Regulation Branch
 - * Anson Ng and Sarah Wang, Excise Duty Officers, Canada Revenue Agency
 - * Jose Barranco, Industry Specialist, WorksafeBC
 - * Steve Tye, Occupational Hygiene Officer, WorksafeBC
 - * Ken Beattie, Executive Director, BC Craft Brewers Guild
 - * Jeff Guignard, Executive Director, Association of Beverage Licensees of BC
- The FSH was well represented at the Richmond Open House on October 25 with the Biology, Health Science, Chemistry, Physics, CADD, Mathematics and Sustainable Agriculture departments all participating.
- KPU Brewing hosted an online Info Session for out-of-

town participants led by instructor Jon Howe (BREW) and Michelle Molnar (Administrative Coordinator) on Oct. 21. The event was organized by DeAnn Bremner (Communications, Events and CPS Coordinator).

- KPU Brewing hosted an Info Session & Open House on Oct. 22 at the KPU Brew Lab led by instructor and chair Alek Egi (BREW). The event was organized by DeAnn Bremner with support from first-year Brewing students Nishant Amin and Darach McDonnell. Guests enjoyed a presentation about the Brewing program, brewery tour, beer tastings and a chat with Alek and current students.
- Horticulture and Environmental Protection held info sessions at KPU Langley on October 9 and October 22, respectively.

COMMUNITY ENGAGEMENT:

- KPU Horticulture promoted their programs with an exhibitor booth at the annual CanWest Hort Expo. Horticulture instructors and staff that helped included: Tomasz Gradowski, Shelley Murley, Jamie Lamont, Maria Valana, Janis Matson, Laura Bryce, Gary Jones, Betty Cunnin and Rob Welsh.
- Gary Jones (HORT) took students on field trips to Darvonda Nurseries, the Township of Langley Planning Department and the Canadian Food Inspection Agency regional office in Burnaby.
- Maria Valana and Cameron Lait (HORT) hosted presentations and campus tours for a visiting Thompson Rivers University Horticulture class.
- Maria Valana and Janis Matson (HORT) built a scarecrow at Arts Nursery as part of their Arts Nursery Scarecrow Festival to promote the horticulture program at KPU.
- Horticulture Department donated annual plants to the Horticulture Therapy Program, Banfield Pavilion, of Vancouver General Hospital. Jim Matteoni (HORT) volunteers there every Friday to help manage the plants. He also gave two talks at Banfield Pavilion "Preparing mason bees for the winter season", and "The mint family, a show and 'smell' in the garden".
- On September 7-8, KPU Brewing participated in the Great Canadian Beer Festival. Alek Egi, Jon Howe, and Martina Solano Bielen (BREW) were in attendance. On Sept. 14th, Big Ridge Brewing (BRB) in Surrey hosted a 'back to school' event featuring three collaboration beers brewed with BRB head brewer Jason Armitage and KPU Brewing students and instructors. All three beers were collaborations with KPU Brewing, one of which was brewed with student Kristy Isaak (Brewing), who won the Big Ridge-KPU Student Brewing Cask Off back in April. DeAnn Bremner helped coordinate the event with Big Ridge.

Faculty of Science and Horticulture cont'd

- KPU Brewing participated in an Oktoberfest event at the Sept. 29th Vancouver Giants game at the Langley Events Centre. The game attracted over 3,200 attendees and KPU Brewing joined other local breweries including Trading Post Brewing, Five Roads Brewing, Farm Country Brewing and CAMP Beer Co. to host a pouring booth in the Oktoberfest 'beer garden.' DeAnn Bremner (Communications, Events and CPS Coordinator) hosted the KPU Brewing booth.
- KPU Brewing hosted a booth at the annual BC Craft Brewers Conference and Tradeshow organized by the BC Craft Brewers Guild which was held in Vancouver on Oct. 17th and 18th. The conference was open to industry as well as the general public, and included workshops on production, promotion, safety and best business practices. Instructor Nancy More (BREW) was part of a speakers' panel on Diversifying the Marketplace and Gender Equity. Ken Beattie (BREW), executive director of the BC Craft Brewers Guild also announced a new KPU Brewing scholarship in Nancy More's name in honour of her 40th anniversary in the beer industry. Other instructors attending the conference included Dominic Bernard (BREW); Jon Howe (BREW), Derek Kindret (BREW); Martina Solano Bielen (BREW) and Stan Wong (BREW). DeAnn Bremner hosted the KPU Brewing booth in the tradeshow area.
- On Oct. 29th, Alek Egi (BREW) hosted a visit by Dr. Boris Gadzov, director of global sensory, FlavorActiv International, that included a tour of the KPU brewery and tasting of student-brewed beers.
- KPU Physics showed off their dancing flame demo at the Vancouver Maker Faire on September 14 at Science World.
- The Faculty of Science and Horticulture participated in the Counsellors Conference on October 16 with an exhibitor booth. Gerri Wee (Degree Advisor) and Triona King (Communications and Event Specialist) helped answer questions on programs.

PRESENTATIONS:

- Lee Beavington (BIOL) co-presented, 'Design your own place-based, cross-disciplinary session. Classrooms to Communities: Connecting People, Place and Planet' at UBC.
- Janis Matson (HORT) presented 'Designing gardens for low maintenance' on September 11 and 'Shade Gardening' on October 23 at Van Dusen Gardens.
- Maria Valana (HORT) delivered a plant propagation workshop for Vancouver Master Gardeners at VanDusen Gardens.
- Karen Davison (HSCI) co-presented with Dr. Ashwini Rajasekaran on the topic of "Exploring Genetics and Nutrition" for Third Age Learning at Kwantlen (TALK) group.
- Kathy Dunster (HORT) moderated a panel with Gabriella Trovato, American University Beirut on, 'Migrants and Common Ground: How design can accommodate newcomers', and presented their paper on 'Landscape Architecture without Borders and the UN Sustainable Development Goals (SDG)'.

PUBLICATIONS:

- Lee Beavington (BIOL) published the article, 'Ecopoetics of the Amazon' in S. Faulkner & A. Cloud (Eds.), Poetic Inquiry as Social Justice and Political Response. This article was inspired by Lee's co-leading the KPU Amazon Field School.
- As part of his work on ecological weed control methods, a scientific paper that Arcadio Viveros Guzmán (SUST AG) submitted to a national congress, organized by the Mexican Weed Science Society, was accepted for publication and presentation in Queretaro City, Mexico. The title of his paper is: 'Interactions *Bemisia tabaci* and viral disease in tomato *Solanum lycopersicum* exposed to weed interference'. He gave this presentation on October 10, 2019 to an audience of agricultural scientists, agricultural technicians, agricultural extension agents, and sustainable agriculture students from different regions of Mexico.
- Gary Jones (HORT) continued to publish monthly articles for Greenhouse Canada.

FUNDING:

- Lee Beavington (BIOL) won a Supervisory Support Award (\$6500) which is a Merit-based scholarship in support of completing his PhD in Environmental Education at SFU.

RECOGNITION:

- Lee Beavington (BIOL) won 3rd place for poetry in the Lee Cecilia Lamont Writing contest and two of his photographs were chosen for the Mayne Island Conservancy 2020 Calendar contest.
- Andrew Frank (EPT) was interviewed by the Richmond News as part of their pre-election coverage on climate change.
- On Oct. 28th, US Open College Beer Championship (USOCBC) director, Dow Scoggins, visited the KPU Brew Lab in Langley to present faculty, staff and alumni with the Grand National Champion plaque for winning the top honour as the overall winning school in North America at the 2019 US Open College Beer Championship in May. The USOCBC is the only competition exclusively for colleges and universities with official brewing programs. KPU Brewing students won two gold medals and one silver at

Faculty of Science and Horticulture cont'd

the 2019 USOCBC. Two of the winning students (now alumni), Danilo Chiga (Bridge Brewing) and Kyle Grohs (Lighthouse Brewing), were on hand for the plaque presentation in October. Also in attendance were: dean Betty Worobec; associate dean Joel Murray; and instructors Alek Egi (BREW); Jon Howe (BREW); Derek Kindret (BREW) and Dominic Bernard (BREW). The event was coordinated by DeAnn Bremner.

- On Oct. 29th, KPU Brewing was invited to do an 'Instagram Takeover' of the BC Beer Awards account. DeAnn Bremner documented and posted on behalf of the Brewing department.
- Kathy Dunster (HORT) was appointed to Canadian Committee for the International Union for the Conservation of Nature (CC IUCN) representing Canadian Society of Landscape Architects.
- Lana Mihell (Divisional Business Manager) was appointed by the BC Association of Trades and Technical Administrators (BCATTA) as Systems Liaison Person (SLP) for Horticulture Programs.

EMPLOYEE ENGAGEMENT:

- Gary Jones (HORT) attended the BCLNA Horticulture Workforce Strategic Planning meeting, toured the SFU/ISH energy project with colleagues at a local greenhouse company, and met with Langley Secondary School Principal Marcello Moino.
- Astrid Opsetmoen (CHEM) is taking the Digital Media for Teaching & Learning program offered by the Teaching and Learning Commons each Wednesday evening in Surrey, from 4-7pm (Oct 23-Nov. 20th).
- Maria Valana (HORT) attended the Digital Media for Teaching and Learning workshop through TLC.
- From September to October, Janis Matson (HORT) has been doing competency editing for HortEd BC which is 5 hardscape modules of Level 2 competency.
- Paul Richard (EPT) gave a series of talks on the topic of hope and climate change for the Langley Environmental Partners Society (City Hall, Township of Langley) and for the KSA (Surrey Campus). He was also was a panelist on the topic of "healthier communities" at the 10th anniversary conference of Board Voice Society of BC held at the Richmond Campus.
- Melissa Drury (EPT) attended the 2019 Symposium: Learning Transformation by BCcampus on October 25th, which included a field trip to the lava flows in the Nass Valley.
- Kathy Dunster (HORT) attended the CC IUCN Regional Conservation Forum in Ottawa regarding setting Canada's priorities for the IUCN World Conservation Congress, June 2020, in Marseille, France. She also attended the International Federation of Landscape Architects World Congress, Oslo, Norway.
- Kathy Dunster (HORT) attended the Symposium on Resilient Landscapes and Storm Water Management on Oct 17, a workshop on vegetable tanning fish skin into leather on Oct 17 and 24, and the BCSLA BOD and Regional member workshop in Victoria on Oct 25 and 26. Kathy Dunster (HORT) also filmed a video for the UN SDG Fellowship, helped EarthHand Gleaners with a nettle harvesting workshop at Trillium Park, chaired the BCSLA Continuing Education Committee meeting on October 10, and sat on the BCSLA Board of Examiners – Vancouver (representing KPU) on October 18.
- Jillian Lang (PHYS) is currently taking a course on open pedagogy given partnered with Keene State College in Keene, NH, for an inter-institutional virtual Open Pedagogy Learning Community.
- Karen Davison (HSCI) was an invited reviewer for Journal of Medical Internet Research and Journal of the American Academy of Nutrition and Dietetics.
- Yulia Rozen (CHEM) attended the following TLC webinars/ programs: Big Blue Button Basics, Digital Media for Teaching & Learning, and Marking Strategies & Rubrics.
- Alek Egi (BREW) was invited to join the North American Brewmasters Trade Mission to the Czech Republic from October 12-19, organized by US and Canadian Consulates.
- Fergal Callaghan (PHYS) has organized a weekly "Tuesday Afternoon Tea" on the KPU Richmond campus for all FSH members to talk about anything on their mind over tea and treats.
- Jennifer Debenedictis (PHYS) is taking the KPU Teaching and Learning Commons workshop, *Digital Media for Teaching and Learning*, to improve sound and video capture and editing skills, for use in creating podcasts and demo videos, and to learn more about KPU's available tech resources such as H5P and Big Blue Button, which will aid in creating more engaging and interactive student exercises.
- Michael Poon (PHYS) represented KPU at the September and October Engineers and Geoscientists of BC (EGBC) Richmond-Delta executive branch meetings. EGBC Richmond-Delta will continue to support the Kwantlen Science Challenge with prizes for the best junior and best senior designs.

Office of Research and Research Services

Research Ethics Board Updates its Membership

- The Research Ethics Board has elected Dr. Farhad Dastur of the Department of Psychology as its new chair. Dr. Dastur's term began on November 1, 2019 and will continue to August 31, 2020. Dr. Dastur has been a member of the Research Board for the past four years, including serving as chair in the past.
- The Research Ethics Board also welcomes new committee member, Dr. Tara Lyons. Dr. Lyons is a faculty member in the department of Criminology. She will serve the REB for a term from November 1, 2019 through to August 31, 2020.
- Dr. Dastur and Dr. Lyons are valued members of the KPU research community, and we are pleased to have them serve the REB in this capacity.

Research Ethics Board Publishes Annual Report

- The Research Ethics Board (REB) released its annual report, which is now available publicly on the REB webpage [here](#). The report provides a fulsome update of the REB's activities in 2018- 19 and provides insights into challenges and future opportunities. The report helps to showcase the work, and enhance the transparency and accountability of the REB.

Policy Task Force to Update RS1: Policy on Research Involving Human Participants

- The Research Ethics Board is embarking on the process of reviewing and updating RS1: Research Involving Human Participants Policy & Procedure. The last review of this policy took place in 2012. The review process will ensure that the updated policy reflects the Tri-Council's Policy Statement on Ethical Conduct for Research Involving Humans (2018), and the Ownership, Control, Access and Possession (OCAP™) principles when conducting research with Indigenous communities.
- The task force is chaired by Dr. Deepak Gupta, AVP, Research and Dr. Farhad Dastur.

Task Force Assembled to Develop New Strategic Research Plan

- The Associate Vice President, Research has formed a task force to help shape KPU's Strategic Research Plan. Following discussions with the Provost and the Senate Standing Committee on Research, the AVPR has identified a need for an actionable Strategic Research Plan. The proposed Plan advances KPU's Vision 2023 goal to increase levels of activity, funding and intensity of research and scholarship. The Plan will ultimately shape KPU's research enterprise and position the University to maximize the benefits and minimize risk in research. The Plan will directly support the [Academic Plan goal to accelerate research at KPU](#).

FUNDING ANNOUNCEMENTS

New Engage Grant for Machine Learning

- KPU Psychology Faculty Member, Dr. Levente Orban will be working with local teach startup BuildMapper in a new NSERC Engage project to develop their core infrastructure through the implementation of machine learning algorithms into their platform. This extends a current [Mitacs project](#) which has enabled a student internship to help build BuildMapper's product line.

Funding to Support Extension Programming through the Institute for Sustainable Food Systems

- Vancity has provided \$30,000 to the Institute for Sustainable Food Systems (ISFS) to fund a new training program for organic farmers which will inform development of curricular materials for organic agriculture extension education programs focused on training new, small-scale organic farmers. KPU Foundation helped facilitate this grant.
- The ISFS has secured funding from the BC Ministry of Agriculture in the amount of \$100,000 towards a new Organic Agriculture Extension Program Pilot. The University of British Columbia has committed additional funding for extension education programming research in the area of organic agriculture.

Training Subsidies Support Student Positions in the Institute for Sustainable Horticulture

- The Institute for Sustainable Horticulture (ISH) has received 3 training subsidies for students for this fall through [Canada Green Corps](#). The \$10,000 of funding supports 50% of the salary of one full time new graduate position, and 2 part-time students to support the work of the ISH.

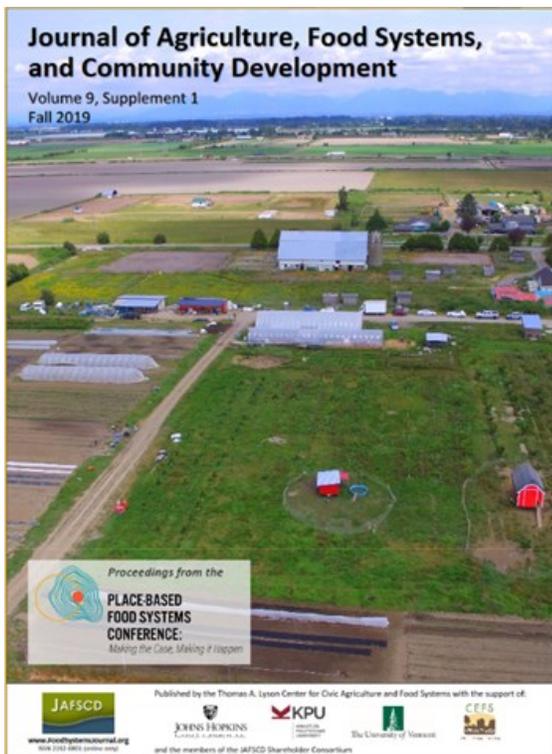
Multiple Municipalities Support Work on Farm Use

- The Institute for Sustainable Food Systems has secured funding support in the amount of \$15,000 from the Corporation of Delta, City of Richmond, City of Maple Ridge, City of Pitt Meadow and the City of Surrey in support of a project entitled, "Do successful non-farm use and subdivision applications support or detract from farm use of ALR land."

PUBLICATIONS

ISFS Place-Based Food Systems Conference Proceedings Published

- The Institute for Sustainable Agriculture recently published the [proceedings from its Place-Based Food Systems conference](#), held last summer. Articles from the conference have been published throughout the year, and the full proceedings are now available in an open-access format by the ISFS's partner the Journal of Agriculture Food Systems and Community Development. The 249-page document includes 9 peer-reviewed articles, 8 articles by ple-



nary speakers, and 12 non-peer reviewed articles. This accomplishment showcases the important civil and academic movement that the ISFS is leading. The conference was largely supported by SSHRC.

Work on Canadian Longitudinal Study on Aging Published in BMC Psychiatry

- A multi-institutional team led by KPU's Dr. Karen Davison published results of their study "Depression in middle and older adulthood: The role of immigration, nutrition, and other determinants of health in the Canadian Longitudinal Study on Aging" in the November 2019 issue of BMC Psychiatry. The full article can be found [here](#), and more information on the study was featured here on [KPU's news channel](#).



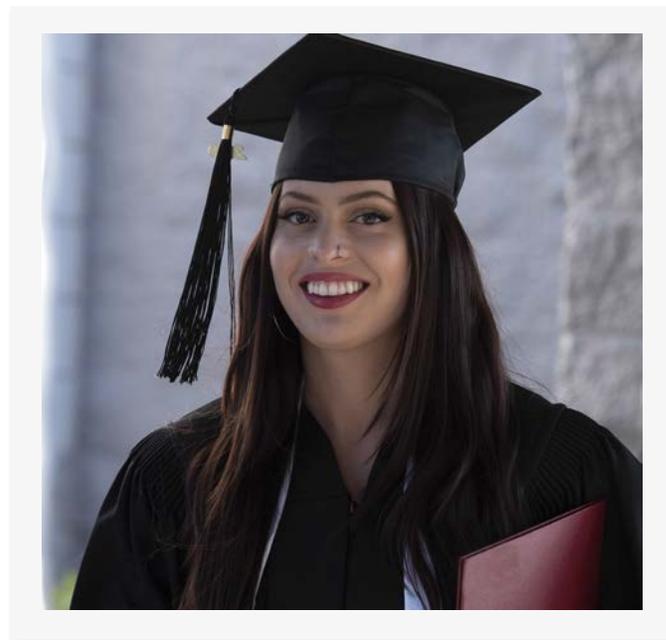
RESEARCH IN THE NEWS

Richmond Farmers Upholding Seed Sovereignty

- The work of the ISFS was featured in [this article](#) from the Richmond News highlighting this work supporting the nascent seed industry in the region. This work is funded by the Canadian Foundation for Innovation and the BC Knowledge Development Fund.

Institute for Sustainable Food Systems Hosts "Eat Think Vote" Richmond

- The Institute for Sustainable Food Systems (ISFS) hosted and organized a [Federal Candidate Forum on Food Security](#) for ridings Richmond-Centre and Steveston-Richmond East on September 26th, 2019. The event received media attention as it brought together federal candidates to discuss who food and environmental issues are important to them.



School of Business

EXPERIENCE: WE WILL

A1. ENHANCE THE EXPERIENCE OF OUR STUDENTS

The Accounting department established and rolled out the "Accounting Hub." The department has always had a challenge connecting with Accounting students, so the department created a Moodle Hub where all students enrolled in the Hub can obtain access to important information, resources and upcoming events related to Accounting and the CPA Program.

There are 5 main hubs below:

1. KPU's Accounting Club (ASK) will contain all information related to the club, upcoming events and volunteer opportunities.
2. CPA Recruit will contain all pertinent information relating to the annual CPA recruit from important dates, professional etiquette to FAQs/Tips.
3. Networking, Seminars and Local Events will be updated often to broadcast important local events geared towards the ACCT path.
4. Career and Co-op Opportunities will contain all important information relating to KPU's Co-Op program and other exciting career opportunities.
5. CPA BC will provide some key information to the CPA program.

On Nov 8th, the accounting department held a workshop in response to feedback from employers that students need more polishing with respect to professional skills. The purpose of the workshop is to educate students on the accounting paths (Recruit, Industry, CPABC), discuss proper etiquette and do's/don'ts of email etiquette, coffee meeting etiquette, and how to better prepare as aspiring business students, with business cards, LinkedIn, volunteering, resume building. Opportunity to review employer feedback and how to reflect on the learning, mock networking and interview skills.



RICHMOND CHAMBER OF COMMERCE

Women in Leadership Panel & Luncheon 3.0

November 1st, 2018

16 students joined Dean Howes to the Richmond Chamber of Commerce event for Women in Leadership Panel and Luncheon. Guests included:

- Cybele Negris, CEO and CO-Founder, Webnames.ca
- Debra Hewson, President & CEO, Odlum Brown Limited
- Dr. Aimee Chan, President & CEO, Norsat International Inc.
- Suzanne Gill, VP Government Relations & Public Affairs, Canada's Digital Technology Supercluster
- Honourable Bruce Ralston, Minister of Jobs, Trade & Technology
- Stephanie Howes, Dean, School of Business, Kwantlen Polytechnic University
- Marlyn Graziano, Vice President, External Affairs, Kwantlen Polytechnic University
- Dr. Sonya Grypma, Associate Provost, Leadership and Dean of GLOBAL at Trinity Western University
- Barbara Tinson, Chair of Women's Leadership Circle
- Matt Pitcairn, President & CEO, Richmond Chamber of Commerce
- Director Mirela Rusu, YVR
- Director Lulu Shen, iTalkBB Media
- Director Carolyn Robertson, Kwantlen Polytechnic University
- MLA for Richmond Steveston John Yap
- SD38 Trustee Debbie Tablotney
- Greater Langley Chamber of Commerce CEO Colleen Clark



Our students engaged in the panel discussion with professionalism and thoughtful questions. Below: Garry Pahwa, Human Resources Post Baccalaureate Program



School of Business cont'd

A3. DELIGHT OUR FRIENDS IN THEIR KPU EXPERIENCE

On September 20, 2019, DHL Job Interviews were conducted at Civic Plaza campus for our Post Baccalaureate students. 10 students participated in the interviews and 2 students have been successful. Both students have been selected to participate in DHL's College Day in Edmonton, where they will have a chance to meet face to face and be interviewed by several DHL managers – all the expenses are generously covered by DHL. The two recruiters who came from EV Logistics Langley/ DHL were very impressed with all our students.

On September 26, 2019, The School of Business hosted an Industry Insider Series with an Employers Discussion Panel which ended up being a great networking event for students. Those who attended had the chance to speak one on one to all the dedicated employers who stayed behind until after 6 pm.

The esteemed employers who took time out of their schedules to meet with our students were:

- Daniel Howell, VP Terminal Operations, Deltaport
- Drastant Mehta, Performance Analysis Manager at Telus
- Christine von Pander, Owner of I Have People for That!
- Rhea Mittra, District Human Resources & Professional Development Coordinator at PCL Construction
- Amanda Fox, HR Coordinator at KIEWIT CANADA Inc.

Human Resources Department held their inaugural meeting of the Alumni Chapter of the Human Resources Management graduates held at the Civic Plaza Campus on September 26th. The initiative was hosted by the HRMT faculty represented by David Harvey, under the auspices of the KPU Alumni Affairs Department. At the meeting, alumni from a variety of graduating years elected their first Chapter Executive and will begin planning events for the members of the Chapter. Graduates of both the BBA-HR and Post-Baccalaureate HR programs are members of the Chapter.

The HRMT Department confirmed that it will be hosting its first-ever Alumni Conference at the Surrey Campus Conference Centre on Feb. 20 and 21, 2020. The conference will include networking sessions and seminars on a variety of HR topics of importance to today's organizations. Monica Affleck and David Harvey are working with the Dean's Office to organize the event. Alumni will have received the "save the date" notice in the week of Oct 21 and registration will open in Nov 2019.

Marketing Department:

KPUMA Present: E-Commerce 101

The event focused on e-commerce and was hosted by a KPU business co-op student. Students studied basic e-commerce concepts. They learned the purpose and contents of a CSV file, basic product data management with Excel and examined some popular e-commerce platforms. View [Facebook event here](#). Date: Sep 27 - 1:00-2:30pm, KPU Surrey - Birch 250

KPUMA Presents: Wordpress 101

The event was hosted by the club's very own president who lead the workshop from beginning to end! Topic: Interested in website design? Learn how to create a WordPress website from start to finish. This introductory class will teach participants the basics of WordPress including: hosting, theme installation, genesis framework, plugins vs. widgets, terminology and much more! Date: Oct 19 -12:00-2:00pm, KPU Surrey - Birch 250

KPU Business Student & Alumni Networking Night"

The club is holding its [Second Annual Alumni Event](#) featuring marketing grads from our very own marketing degree program. The panel will include 5 BBA Marketing Alumni. This event is a great opportunity for current students to interact with recent graduates from our program and learn about careers in marketing. Date: Nov 18 KPU Richmond – Melville Centre



SUSTAINABILITY: WE WILL

B2. Foster environmental sustainability through our offerings, research and operations.

Dr. Mandeep Pannu presented a paper titled *"Internet of Things: Analyzing the impact on businesses and customers"* proceedings of Springer 10th International Conference on Applied Human Factors and Ergonomics and published in a book as a chapter in *Advances in Intelligent Systems and Computing*, vol 953

Dr. Mandeep Pannu presented a paper titled *"Inherited Vulnerabilities: Javascript Engine V4 secure coding compared to Googles V8"* proceedings of the IEEE 2019 10th International Conference on Information Technology, Electronics and Mobile Communication, UBC, Canada

CREATIVITY: WE WILL

C1. Increase the levels of activity, funding and intensity of research and scholarship.

Pamela Ip, Marketing Faculty, was the School of Business

recipient of KPU's inaugural [UN Sustainable Development Goals \(SDG\) Open Pedagogy Fellowship](#), awarded in Spring 2019 Working in multi-disciplinary teams (that included an instructor from Montgomery College, Maryland, USA), the objective was to redesign course assignments to be less "disposable" by integrating principles of open pedagogy. This focus on the design and use of 'renewable assignments' (or non-disposable assignments), are assignments that add value to a student's world, live outside of the boundaries of a course, and are likely to have a lasting impact. What is more, each of the renewable assignments were done within the conceptual framework of the United Nations Sustainable Development Goals <https://en.unesco.org/sdgs> (UN SDGs), which is a set of 17 goals that address a wide range of social issues, such as poverty, inequality, climate change, and peace. Plans include presenting at future Teaching & Learning and Open Education conferences throughout the year.

In September 20, 2019 approximately 18 faculty participated in a full day professional development workshop on Microsoft Power BI, a data analytics software used extensively by CPA. Data analytics content is expected in post-secondary business/accounting curriculum by September 2021 and this workshop, facilitated by Guido Geerts (professor and Ernst & Young faculty scholar at Lerner College of Business, University of Delaware) taught faculty how to use the interface, extract, clean and integrate data from various data sources, enhance data sets for decision making a build powerful interactive dashboards.

Co-op Instructors attend Learning Symposium

On October 24-26, Co-op Instructors Lindsay Wood and Melissa Drury represented KPU SoB at the BC Campus Learning Symposium in Terrace BC. This experience allowed faculty to connect, collaborate and learn with K-16 educators in BC deepening their knowledge in experiential, adaptive, and transformative teaching and learning approaches and pedagogy. They were also fortunate to participate in an experiential learning and culturally immersive opportunity visiting key landmarks and learning the history of the Nisga'a Nation.

C2. Increase innovation in teaching, learning and curriculum.

Aligning with the School of Business' goal for inclusive education and the continued efforts in continued quality education improvement, the Chair of the Curriculum Committee, Lyndsay Passmore, has created regular professional development and scholarship sessions for faculty of the School of Business Curriculum Committee. The Committee now hosts regular PD Sessions for the first hour of their meetings. On October 7, 2019, the committee was pleased to have Seanna Takacs, KPU Learning Specialist from Teaching and Learning provide a session on Universal Design for Learning (UDL)

The invitation was extended to interested members of the

School of Business Faculty Council and Department Chairs.

The session was extremely informative and provided further learning for faculty regarding an inclusive approach to teaching and learning and curriculum development.

Lindsay Wood and Leanne Mackenzie (Co-operative Education Instructors) submitted a proposal to the Ministry of Advanced Education, Skills and Training to redesign the Co-op Curriculum to facilitate inclusivity and enhance employment readiness for KPU Co-op students and were successful in receiving \$82K in grant funding.

The project directly supports KPU's Vision 2023 Strategic Plan's commitment to:

- Enhance the experience of our students by ensuring our students have experiential learning opportunities in all programs
- Embrace all cultures and promote a renewed, authentic approach to indigenization
- Define, develop and teach the essential new competencies needed by our graduations, encompassing both technical and human literacies, creativity, adaptability, and social awareness.

This project has the long-term commitment and support of the institution to ensure that sustainable and positive change occurs at the strategic organization system level. The project centers around four key objectives and presents the opportunity to have direct involvement of students' in the design and collaboration with other institutions/employers to:

1. Expand access of Employment Readiness course.
2. Increase number of under-represented students entering Co-op, including Indigenous students, LGBTQ2S*, new Canadians, 2nd generation Canadians and students with different abilities.
3. Design revised Co-op and work-integrated learning curriculum that promotes inclusivity.
4. Develop educational materials to share best practices for expanding inclusive
5. Co-op and WIL curriculum design at a systemic level.

Funding for this project will result in a number of immediate benefits to students, employers, and co-op educators. A redesign of the co-op curriculum that promotes inclusivity (including indigenous ways of knowing), e-portfolios and that adopts a universal learning design approach to support all learners and students with various abilities, including mental health challenges, is vital to meet the needs of students today.

There is an immediate need to ensure universal/inclusive language is reflected in the Co-op program and to eliminate textbook costs for students. In addition, support will allow for immediate increase in student capacity in the number of students participating in a Co-op and employers will benefit immediately by having increased access to a larger and more diverse group of KPU students who are better prepared to transition to the workplace.

The project's lasting legacy for KPU and other B.C. public post-secondary institutions is to intentionally and thoughtfully re-

design work-integrated learning curriculum that embraces all students' abilities and ways of knowing. This necessary shift to increasing inclusivity for all students, creating resources and materials to support this shift, and educating and engaging our employer partners and other PSI's in the conversation is vital. Students will have e-portfolios as a tool to communicate their experience and skills after graduation and will not be burdened with additional textbook costs associated with Co-op when we adopt an open education resource

QUALITY: WE WILL

D3. Be accountable to our partners, governments and communities

On Sep 30 the ACCT department met with their Advisory Board. Dean Howes was in attendance. The Accounting Advisory Board meets at least twice annually and provides insight into the changing employment landscape. Topics at the September 30 meeting included the following:

- Review of the ACCT Program Review Action Plan
- Impact of data analytics and artificial intelligence on entry-level accounting positions
- Supporting students through CPA Recruit

On Oct 2 - 4, School of Business faculty, Lesley McCannell, Jeanette Paschen, Lyndsay Passmore and Leanne MacKenzie attended the Universal Design for Learning Symposium. The Third Pan-Canadian Conference on UDL took place at Royal Roads University and represented an exceptional opportunity for UDL advocates, scholars and practitioners from across Canada and beyond to share their expertise, introduce their projects and present research findings. The conference showcased the current development of UDL implementation across Canada, in the Higher Education landscape; and served as a venue to strengthen the Canadian voice around UDL and look ahead to its sustainable development.

Lesley McCannell and Jeanette Paschen presented a workshop based on a pilot project currently underway between the School of Business, Learning Centre, and Teaching & Learning Commons where faculty are actively engaged in re-thinking teaching practices in ways that incorporate UDL and speak the language of their discipline.

FACULTY & STAFF ACCOMPLISHMENTS

John Shepard, Accounting Faculty, has published an article for which he co-authored:

[Shepherd, J.](#), [Petrillo, L.](#) and [Wilson, A.](#) (2019), "Does size matter? In-library study of two Canadian public library branches", *Library Management*, Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/LM-08-2019-0058>

Dr. Mandeep Pannu presented Smart Power Talks Vancouver, UBC, 18th Oct. 2019. The Smart Power Talks Series promises to tell the world about the Great Innovative ideas and Execution of ideas successfully by the prominent entrepreneurs, global

leaders, innovators, and academicians and highlight the inspiring struggle-to-championship road traversed by them.

Dr. Mandeep Pannu host a STEM session with SheTech at their flagship event, Ignite 2019 on October 19th at the Executive Airport Hotel in Richmond. Dr. Pannu presented a session to girls (age 12- 16) on Cybersecurity "Inspiring Girls to Explore Cyber Security". The event will include trainings, exchanging of ideas and sharing, in girl-focused programming and opportunities.

Dr. Mandeep Pannu presented a session as a keynote speaker at BCIT on "Cyber Awareness Journey by our Peer Institutions".

Kavinda Wanniarachchi, completed his Project Management Professional (PMP) designation with the Project Management Institute (PMI)

Simon Cruthers, Business and Quantitative Methods faculty, completed an 18 month Online/eLearning Instruction Certificate from VCC. Simon created a fantastic and reflective YouTube video summarizing his learning experience and the steps he took to create an online mathematics course.

Date:	Event:
Oct 9	KPU BBA Marketing Advisory Committee Meeting
Oct 16	ACSB Conference St. John's Newfoundland
Oct 16 - 18	ACBSP Region 11 Conference, St. John's Newfoundland
Oct 16	Education Fair (Counsellors Conference)
Oct 17	BC Business Deans Meeting
Oct 17	Township of Langley Business Walk
Oct 21-23	AACSB Asia Pacific Annual Conference
Oct 23	Surrey Board of Trade Business to Business, KPU Civic Plaza
Oct 25	BCBEA Annual PD Conference
Oct 25	KPU Richmond Open House
Oct 27 -29	Cdn Fed of Business School Deans Annual Conference, Ottawa
Nov 6	Richmond Chamber of Commerce Women in Leadership Con.
Nov 7	Post Baccalaureate Info Session, KPU Civic Plaza
Nov 7	Grad Study Information Session, KPU Civic Plaza
Nov 9	Interfaith Event, KPU Surrey
Nov 13	Surrey Board of Trade Business Excellence Awards
Nov 18	KPUMA Student & Alumni Night, KPU Richmond
Nov 21	Richmond Chamber of Commerce Business Excellence Awards
Nov 22	Careers in Accounting, KPU Surrey
Nov 22	TEDXQMA 2019
Nov 23	NACADA Annual Conference 2019
Nov 26-28	Open Education Global Conference

Teaching & Learning

NEWS

- Teaching & Learning Commons' 2nd Annual Open House. Drop by Dec 3 between 9:00 & 3:00 (A2410, Surrey)
- KPU received an RBC Foundation grant to offer Riipen a local, web-based platform to connect students to employers on project-based experiences. We have a one-year opportunity for KPU students and programs. Contact Larissa Petrillo/Stephanie Chu for more information.
- The Teaching & Learning Commons & Office of Research Services will co-host KPU-May-Learn: A month of professional development opportunities for educators and researchers in...May! In addition to the 4th annual Symposium day and a Digital Innovation day. Stay tuned for more info and the call for proposals.

STAFFING UPDATE

- Congratulations to Arley Cruthers (Applied Communications), Lesley McCannell (Human Resource Management), and Lilach Marom (Educational Studies) who have been selected as our new *Teaching Fellows* starting in spring and summer semesters.
- Welcome to Lisa Gedak our new Learning Technology Strategist! Lisa brings years of experience as a faculty member in the Faculty of Health.
- Welcome Back to Janice Webster, Admin. Coordinator from her 3-month leave.
- Thank you to Natalie Walker who served as the Business Manager for CPS.
- Transitions:
 - Tatiana Stuari (CPS) has moved to become Catherine Dube's (HR) assistant until August, 2020.
 - Gina Buchanan has been on leave since late Sept. *Interim Contact:* Leeann Waddington.

SELECT DECEMBER & JANUARY EVENTS

Exploring Moodle Activities & Resources

Dec 4, 10:30 – 12:00 (Richmond)

Dec 5, 10:30 – 12:00 (Langley)

Dec 5, 2:30 – 4:00 (Surrey)

Building Interactive Content with HSP

Dec 5, 9:00 (Online, self-paced)

Instructional Skills 4 Day Workshop

Dec 16-19, 8:30 – 4:30 (Richmond)

Using Powerpoint to Design

Effective Slides for Learning

Jan 10, 10:00 – 11:30 (Surrey)

Introduction to Open Pedagogy

Jan 16, 10:30 – 12:00 (Surrey)

Intercultural Perspectives on Citation and Student Support

Jan 15, 11:00 – 1:00 (Surrey)

Jan 16, 11:00 – 1:00 (Richmond)

Engaging Students with Video

January 22, 2:30–3:30 (Richmond)

See [our events calendar](#) for more events, info & registration

SELECT ACTIVITIES

Under Development

- Teaching, Learning & Scholarship Annual Report – Dec/Jan availability (K. Leung)
- Appreciative Inquiry Facilitator Training (AIFT) – coming May 2020 (a total of 10 KPU participants took part in the training offered in Oct. with multiple requests for another session)
- Educator's Framework (S. Chu, L. Waddington, S. Takacs, G. Cobb, L. McCannell, K. Dukewich)
- Revised Teaching, Learning & Scholarship 5-year plan to align with Vision & Academic Plan 2023 (S. Chu)

External

- GDMA and City of Richmond meeting (L. Petrillo)
- Carnegie for Community Engagement Pilot meeting with Canadian partners (L. Petrillo)
- 3rd Pan Canadian UDL Conference presentation and attendee (S. Takacs)
- RBC's Riipen 1-year license Grant application and set-up (L. Petrillo)
- Community network development for two new partners (L. Petrillo)
- Brown University survey on Carnegie processes completed (L. Petrillo)
- Appreciative Inquiry Workshop, Trinity Western University & KPU co-host, Oct. 28-31, L. Waddington (co-facilitator; S. Chu, L. McCannell & G. Buchanan, participants)
- Review Panel Invitation for BC Quality Assurance Process Audit (QAPA): S. Chu
- Cessation of Bee Keeping Program & Distribution of Related Assets: S. Chu with FSH
- Squamish Nation Educational Assistant, Design & Trades Programs: S. Chu, J. McCartney, G. Pidgorny
- Métis Nation Programs with ACA, Business & Trades: J. McCartney w/Faculties

Institutional/Campus-Level

- Fall 0.6 PD fund: 27 proposals submitted, 22 accepted, \$143,538 allocated (V. Gillan & S. Chu)
- Fall Convocation platform party participant, Oct. 8 and/or 9 (S. Chu & R. Jhangiani)
- KPU Internationalization Plan consultation (L. McCannell, S. Chu)
- Carnegie Meetings: Working group & external partners meeting (L. Petrillo)
- Experiential Learning Resources, communications to faculty (L. Petrillo)

Teaching and Learning cont'd

- KPU's Community Impact Award research, prep & meeting with VP, External (L. Petrillo)
- PebblePad (learning pathways) Demo: TLCommons hosted Oct. 16. Business case being developed (S. Chu)
- Senate Standing Committee on Teaching & Learning: Joined as Teaching Fellow representative (L. Petrillo)
- Survey on Community-engaged Courses: meetings with IAP (L. Petrillo)
- Teaching Fellows Selection Committee: Interculturalization & Internationalization and Open Education, (S. Chu, chair; R. Jhangiani, V. Gillan, J. Webster)
- International Education Trends presentation by BCCIE attendance (L. McCannell)
- RBC Foundation Grant: Riipen 1-Year opportunity for Faculties (L. Petrillo)
- UBC & SFU Carnegie representatives meeting (L. Petrillo)
- Multiple Stakeholder Meetings re: revised Teaching, Learning & Scholarship 5-year plan (S. Chu)
- Intercultural Communication for International Focus Week session (L. McCannell)
- Unconscious Bias presentation for International Focus Week (L. McCannell)
- Re-envisioning CPS: various meetings with Stakeholders (S. Chu & S. Vanderburgh)
- Governance Retreat participant (S. Chu)
- Learning Technology Stats:

Consultations		Cherwell Tickets	
Fall 2018	Fall 2019 (until Nov. 15)	Fall 2018	Fall 2019 (until Nov. 15)
73	48	453	408

Resource Development

- "Helping Students Violations of Academic Integrity" video created for Faculty AGM (K. Dukewich)
- 2 new blog posts posted on the Teaching and Learning Commons blog "Friday Morning Coffee"
- Beyond the Chalkboard" podcast: season 2 in progress (G. Cobb)
- Implementing Freshdesk: as a knowledge-based solution on T&L website (LearnTech Team)

Presentations / Events / Workshops

- UDL framework presentation and activities at PDEC (S. Takacs)
- BC Festival of Learning 2020 proposal (L. Gedak, R. Leung, L. Waddington, L. McCannell)
- International Consortium for Educational Development proposal (S. Chu & M. Wideman, UFV)

Faculty /Department / Program-Level

- Art Chair presentation on use of conference room by community members (L. Petrillo)
- Curriculum design project planning with Institute of Sustainable Food Systems (L. Waddington)
- International Advising Consult (L. McCannell)
- International recruiters: presentation and consultation (L. McCannell)
- UDL primer presentation School of Business (S. Takacs)
- UDL workshop at Curriculum Committee meeting School of Business on course outlines (S. Takacs)
- UDL/Accessibility consultation with Educational Studies (S. Takacs)
- Writing learning outcomes consultations (K. Dukewich)
- Divisional Business Manager search (S. Chu, chair; L. Waddington, J. McCartney)
- Experiential Learning consultation for faculty Creative Writing, Languages and Cultures, English (L. Petrillo)
- Administrative Coordinator (CPS) search (S. Chu, chair & J. McCartney)
- Budget Planning 2020/21 (S. Chu, L. Waddington, J. Webster)



Course / Individual-Level

- Community Outreach grant application assistance (L. Petrillo)
- Consultation on experiential learning supports with School of Business and Faculty of Arts (L. Petrillo)
- Experiential education faculty support (L. Petrillo)
- Intercultural Coaching and IDI Debrief (L. McCannell)
- Intercultural Teams faculty support, Professional skills in the Classroom, Assignment Review and Inclusive Classrooms (L. McCannell)

Teaching and Learning cont'd

- Kwantlen First Nation expanding faculty and community connections (L. Petrillo).
- Scholarly Inquiry Grants (SIGs) Consultations (S. Chu).

HIGHLIGHTS FROM OPEN EDUCATION (Dr. R. Jhangiani)

- Consultation with Creative Commons USA & SPARC on Open Education.
- Consultation with TRU on Open Education partnership
- Filming of videos with faculty for UN SDG Open Pedagogy Fellowship.
- KPU Open Education Fall 2019 newsletter publication.
- Consultation with Organic Chemistry on OER development
- Polytechnics Canada Micro-Credential Working Group.
- Open Pedagogy Learning Community meeting.
- Open Online course development for OERu consultation
- Blockchain, Open Education & Digital Citizenship conference attendance (Lille, France).
- Launched North America's first Zero Textbook Cost (ZTC) Bachelor's degree program (the Bachelor of Arts in General Studies).
- Offered in-person and virtual workshops and other training opportunities for faculty related to a range of open educational technology tools and open pedagogical practices, in partnership with the Teaching & Learning Commons.
- Expanded the range of Open Educational Resources (OER) grants available to faculty to include creation, adaptation, and adoption projects.
- Developed an Open Education Research Fellowship, in partnership with the Office of Research Services.
- Consulted with various Faculties, Departments, and individual faculty about open educational resources and available ZTC options.
- Presented on KPU's open education initiatives at the World Conference on Online Learning, the 2019 Saylor Summit (Ireland), and the 2019 Open Education Global Conference (Milan, Italy).
- Hosted post-secondary institutions across BC and Washington for an Open Access Week event at KPU Richmond focused on Decolonization and Open Education.
- Participated in the annual OER universitas (OERU) partners meeting (Ireland).
- Participated in meetings of the BC Open Education Advisory Board.
- Presented on micro-credentialing with various Faculty Councils, Chairs/Coordinators, and other stakeholders (e.g., Student Services) ahead of drafting of institutional micro-credentialing policy.



Faculty of Trades and Technology

STUDENTS ENGAGEMENT

- KPU Farrier students and alum competed at the Western Canadian Farriers Association Fall Competition in Chilliwack on October 18th and 19th. By watching the best in the field compete, KPU Farrier students were introduced to the possibilities and limits of farrier arts, and were able to test themselves against the best in the field.



- Trades Co-Operation: The Fall Carpentry Foundation class collaborated with the Electrical Foundation students to simulate a working site. They put up concrete formwork and roughed in electrical in real time. The effort creates real time problems of co-ordination and collaboration with other trades while facing time constraints. Students have to develop negotiation and collaborative skills to achieve their goals.



- The Dean's award is presented to the top student in Foundations programs and the top Apprentice in final-year apprenticeship programs. The award is based on the three A's: Academics, Attitude and Attendance. This initiative has encouraged an expectation of excellence from our students. Congratulations to following recipients:

- ⇒ Jagraj Dhani (Automotive Foundation)
- ⇒ Jeremy Kruger (Construction Electrical Level 4)



- Oct 17 was Career Day for our Appliance Servicing program. Employers from across the province visited the Tech campus to meet students for their program practicum.



- As part of the many Thrive week events, Sport & Recreation hosted a tug-o-war event at KPU Tech on Wednesday October 30th.



- KPU Tech hosted a Fall Festival on Oct. 30th. KPU Student Union organized the event and hope to grow it to an annual event. The inaugural event featured hot drinks, snacks and a pumpkin pie eating contest.



Trades and Technology cont'd

NEW PROGRAMS, POLICIES AND INITIATIVES

- IT media infrastructure was upgraded in the Cloverdale Boardroom in October.
- The Farrier Program Advisory Working Group met on Wednesday, October 9th to examine and evaluate the learning outcomes for a renewed Farrier program. The program is in the process of updating its curriculum.
- Senate approved the program name change to Appliance Service Technician: Certificate.
- Senate approved program changes to the Mechatronics and Advanced Manufacturing Diploma.

COMMUNITY ENGAGEMENT

- On Sep 21 KPU Faculty of Trades and Technology took part in the Cloverdale Market Days (Pedestrian/Street mall) promoting our programs.
- On Sep 24 the Faculty of Trades and Technology hosted information sessions for the following programs: Automotive, Carpentry, Electrical, Masonry, Millwright, Parts, Metal Fabrication/Welding, and Mechatronics and Advanced Manufacturing.



- The Faculty of Trades and Technology took part in the KPU Richmond Open House on Friday, Oct 25th. KPU Tech was represented by the Farrier, Appliance Servicing, Electrical, and Mechatronics and Advanced Manufacturing departments.
- Parts and Warehousing, Farrier, Plumbing and Appliance Servicing held program Information Sessions on Tuesday October 22, 2019. These Sessions introduced prospective

students to our classrooms, shops and allowed them to connect with faculty members to learn about programs and opportunities in the field.

- On November 14 2019 Faculty of Trades and Technology joined the Future Student Office at the Langley Career Fair at the Langley Events Centre. KPU Tech promoted our upcoming open house and targeted students looking for a career in the trades.

INDUSTRY ENGAGEMENT

- The Ministry of Advanced Education, Skills and Training has earmarked \$160,000 for KPU Faculty of Trades and Tech to purchase capital equipment. The Program Chairs submitted the list for program requests and these were vetted by a committee of their peers. We are anxiously awaiting the arrival of these new items which will enhance our students' experience.

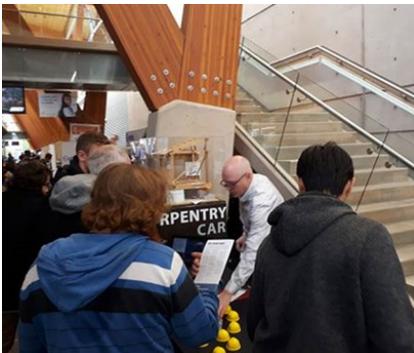


- Thanks to Bailey West (Metal Products) who donated metal stud partitions for our Electrical programs. The donation was coordinated by Steve Taylor, Foundation Building Materials and Rob Wakulchik, KPU Electrical instructor. The donated metal stud partitions were installed in the Electrical shop.
- Whirlpool Canada donated eight dishwashers to our Appliance Servicing program. These will be used by our students for training.



Trades and Technology cont'd

- The 7th Annual Trades and Technology Career Fair was on October 22nd. KPU Tech students connected with employers from a broad range of industries looking for future workers and apprentices. KPU Career Services worked with the Dean's office to organize the event for our students and guests. Our instructors helped raise the profile of the event and modeled professional engagement for our students.



- Surrey has the most number of manufacturers in BC. In celebration of Manufacturing Month, the Surrey Board of Trade hosted the 7th Annual Surrey Manufacturing Reception on Thursday, October 17, 2019; KPU was a presenting sponsor for this opportunity to network with local manufacturers, government officials, education, and business representatives. KPU Tech highlighted our faculty and our Mechatronics and Advanced Manufacturing Technology: Diploma program.
- Friday, October 11th, Jewel Welding donated end pieces of metal pipe for the KPU Welding program. These types of donations give our students an opportunity to experiment with techniques and material while extending the life of metal products.
- KPU Welding Department held a demonstration for Wachs Canada on Thursday, October 24th. This was a hands-on demo of Wachs weld prep machine tools & Orbitalum orbital welding equipment. Wach Canada Regional Account Manager Joe Dykshoorn visited our campus and demonstrated the utility and benefits of Wachs DynaPrep™ MDSF systems, Orbitalum GF4 orbital saw, RPG Facers and the OM180 SmartWelder™ System.
- On Saturday, November 9th - Western Canadian Farriers Association ran workshops in our farrier barn for current students, recent graduates and practicing farriers. This was a great opportunity for our farrier students to connect with the industry professionals and learn new and innovative approaches to the craft.
- KPU TECH OPEN HOUSE is on Wednesday, November 20th from 3 PM to 7PM. Every KPU Tech program will be hosting an information session at 4 pm and 6 pm.
- KPU Foundation team confirmed that Beedie Group will be continuing with their scholarships of eight \$1,000 awards to Construction students for 2020.



EMPLOYEE ENGAGEMENT

- KPU Tech hosted Forklift training on Thursday October 24th and Friday October 25th for KPU employees. The training sessions were organized by Dirk Schulz, Coordinator, Program Inventory and Support at KPU Tech.

University Library

ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

Experience: *Students, employees and friends enjoy rich, engaging and supportive educational and working experiences.*

- Enhance the experience of our students
- Enhance the experience of our employees

Science Literacy Week Display and Climate Crisis Book Display

- A Science Literacy Week library display of student posters was coordinated by Librarians Karan Bola, Lisa Hubick, and Celia Brinkerhoff from Sept. 16 to 22. Students from Biology 2332 – Ecology were tasked with finding, reading, and interpreting a recent article reporting on primary field research conducted in the areas of ecology and animal ecology. Being able to read and summarize the results of primary research is a key component of science literacy. A climate crisis book display was also setup alongside this display in honour of Global Week For Future.



Success Over Survival Library Tour—Sept 27

- As part of KPU's Success Over Survival event, Librarian Lisa Hubick conducted a library tour orienting students on academic probation to the Surrey campus Library. Students were shown where to find the Research Help Desk, the computer labs, the printing, copying and scanning machines, the General Collection and much more.

Orange Shirt Day – Sept. 30

- On Sept. 30 the Indigenous Engagement Librarian created a display of Indigenous books for the annual [Orange Shirt Day](#) event at KPU organized by Indigenous Services for Students and the Indigenous Student Council. This day is held to celebrate survivors and remember the victims of the Indian Residential School System, and provide an opportunity to engage in meaningful dialogue about the effects of the residential school system and the legacy they have left behind. To acknowledge to survivors and those that have been affected that they matter.



Circulation Changes to Library Material – Sept. 2019

Starting September 2019 the Library implemented a number of changes to the circulation of Library materials:

1. New loan period and fines policy for Employees.
 - The loan period for books has been shortened, but the Library has added more renewals and a system that automatically renews eligible material as long as it is not requested by another user. We have also implemented late fees on **all items** if not returned by its due date.

The changes in our policies mean that our users are treated equally and also encourages our users to return items in a timely manner. We want students and employees alike to have access to our material rather than languish in a forgotten pile!

2. Material no longer being recalled when a hold is placed by another user.
 - If a hold is placed by another user, the current borrower must return the item by the item's due date. Previously if a hold was placed, the user may have been required to return the item before its due date.
3. Automatic Renewals for Employees
 - Earlier in 2019 the Library implemented automatic renewals for Students. We now offer

University Library cont'd

this same service to Employees. Material will be automatically renewed as long as the item has not been requested by another user, the current user has not reached their maximum number of renewals and their library account is in good standing.

4. Increased the loan period for DVDs from 3 days to 7 days.

Sustainability: *Cultural, social, environmental and institutional sustainability are advanced*

- *We will foster environmental sustainability through our offerings, research and operations.*

Sustainability Week Displays

- Librarians brought the Seed Library and some books on seed saving to the Langley Sustainability Week event on Oct. 21 and 22. Librarians also created a climate crisis book display for both the Langley and Surrey events.

Experience: *Students, employees and friends enjoy rich, engaging and supportive educational and working experiences*

- *Delight our friends in their KPU experience*
 - ◇ *Engaging with our partners in ways that benefit our communities.*

Business Research Workshop – Oct. 16

- The Student Engagement and Community Outreach Librarian, Karan Bola taught a Business Research workshop to high school students in an Entrepreneurship class at the Langley Education Centre. Students were oriented to library services available to them as community members including the availability of Guest Express Stations, Guest Wi-Fi, Community Borrower Cards, and Research Help Desks. They were also given a broad overview to library resources available to assist them with their research including KPU Library's Summon search engine, Library Catalogue, Research Databases, and Business Subject Guides.

Library staff provide support to Surrey International Writers' Conference – Oct. 25-27

- The 27th [Surrey International Writers' Conference](#) was held on Oct. 25 to 27 at the Sheraton Hotel in Surrey. This workshop-based conference focuses on the development of skills and industry knowledge for beginner and published writers. The Library supported this event by providing AV equipment and Library Staff volunteers.

KPU Business Librarian helped organize BizInfo Day – Nov. 8

- KPU Business Librarian, Andre Iwanchuk helped organize [BizInfo Day](#) at SFU along with other members of the Academic Business Librarians of BC (sometimes referred to as "BUSLIB-BC"), an informal group of college and university librarians who have business among their

responsibilities. This professional development opportunity offers library staff from all types of libraries a day to share and discuss business resources research strategies, patrons, and more. KPU Library is a co-sponsor of this event along with SFU Library, Capilano University Library, and Okanagan College Library. We would like to thank Todd Mundle, University Librarian at KPU for generously donating \$250.00 towards the cost catering for this event.

GIS Day – Nov. 13

- [GIS Day](#) is an annual worldwide celebration for users of Geographic Information Systems (GIS) technology. GIS technology has drastically changed how we can access, use and visualize information from using maps on our phones to playing Pokémon Go. On Nov. 13 KPU Library hosted a series of presentations and workshops for attendees to discuss and learn about GIS technology with other GIS enthusiasts.

Congratulations!

KPU Library would like to congratulate Dr. Rajiv Jhangiani and [KPU Open Education](#) for receiving a [BCcampus Open Education Sustainability Grant](#). This grant provides an additional \$32,250 in funds over the next two years to enhance various open education initiatives at KPU such as enhancing and further professionalizing the [Open Publishing Suite \(OPUS\)](#) offered by KPU Library. For more information read the BCcampus [press release](#).

Congratulations to Elmer Flores, this year's recipient of the [Library Employees Endowed Award for English](#).

Wilson School of Design

STUDENTS:

Engaging with Industry

Fashion and Design Technology

Third-year student, Cathy Do, participated in a fashion show at *Vancity Street Week* showcasing her own line called “Not It.” The show was reportedly a success, with Do receiving a write up in creative culture publication, *The Fam Collective*. Other students of the program also showed, including fourth-year student, Austin Sandrin, and alumni Julian Bontorin, Maria Hilario, and Eugenie Lin.



Fellow third-year, Chloe Jacob, organized volunteers and hosted a fitting at the Wilson School of Design for the annual *Little Black Dress Gala*, an inclusive, multicultural, philanthropic event held in conjunction with local charity, *Help Change My City*.

Fourth-year students made a trip to Kendor Fabrics, specialists in environmentally & socially responsible knits and woven textiles, to begin sourcing fabrics for their final collections and to prepare for their final presentations. This work will be presented at the Wilson School of Design’s annual *The Show*.

Fashion Marketing

Fashion marketing students, Amy Gibeault and Janelle Baccay, attended the 2019 Retail West conference as student representatives of the program. Retail West is the largest retail education and networking event in Western Canada, bringing together retailers, vendors, suppliers, thought leaders, and decision makers from across the retail industry.

Foundations in Design

Students haven taken their learning outside of the classroom on several field trips so far this semester, with opportunities to learn about notable local and international designers and experience the diverse areas of design in context by visiting the following museums, events, and spaces in Vancouver:

- Burrard Arts Foundation
- Museum of Anthropology
- Interior Design Show (IDS) Vancouver
- Vancouver Art Gallery
- Inform Interiors
- Lululemon Lab

Graphic Design for Marketing

The program held its annual “start-up” event in September. The event brings together all students of the program, enabling them to work with their peers across different cohorts and welcome new students while collaborating on a fun challenge. This year, students were challenged with creating unique start-up companies and pitching them to their peers. The team of Nathan Peralta (year 4), Queenie Chun (year 3), Meagan Schulz (year 4), Jessica Dziekiewicz (year 2) and Katie Koch (year 1), won the challenge for having the most creative (and hilarious) company and elevator pitch for their company, “RONI.”



A class on print technologies visited Porchlight Press in Vancouver where students were introduced to traditional letter-press printing and typography. After a brief tour and overview of services, each student had the opportunity to run a small press to better understand how printed pieces are produced.



Second-year students visited the Vancouver Art Gallery to view the work of two artists, Cindy Sherman and Vikky Alexander, as well as the *Transits and Returns* exhibit. Both Sherman and Alexander use symbols and motifs from popular culture — primarily advertising, film, fashion, and social media — to make meaning in their work. By subverting familiar imagery,



Wilson School of Design cont'd

their photography presents commentary on the social norms of contemporary culture. 21 indigenous artists comprise the *Transits and Returns* show, exploring identity, kinship, space and place through a variety of mediums. By bringing the classroom to the gallery, we hope to inspire creativity and encourage critical thinking beyond the gallery space.

Fourth-year graphic design for marketing students presented the early stages of their major projects to six industry members in a "Dragon's Den" format. The dragons, including Tom Duguid (Tom Duguid Brand & Design), Jacinta Cassibo (Greenstar Plant Products), Cari Bird (ECUAD), Matt Heximer (10four Design Group), Neena Rahemtulla (New Marketing Associates), and Mike Savage (Signals Design Group), provided critique and helpful feedback which students will use in further developing their projects. Final presentations will be taking place in December.

Interior Design

The interior design program started the fall term with a community-based vertical studio (a single-class combination of students at different levels) investigating potentials around the design of individual nomadic shelters for the homeless in the downtown east side of Vancouver. Students from each of the four years comprised small teams who navigated the neighborhood on foot observing, documenting, and engaging with the community to better understand the needs of the local homeless.

Students and faculty had the benefit of connecting with two esteemed professionals, manager of affordable housing for the City of Vancouver, Amy Vilis, and manager of housing for the Portland Hotel Society, Byron Slack. Together, these experts introduced the students to the significance and meanings of this unique community of people, their history, stories, issues, and needs. Once students completed this on-site research, they began exploring the creation of a nomadic shelter to be situated within a site with other much needed resources such as washrooms and shower facilities. The outcome was a diverse range of innovative solutions and ideas, each with potential in providing a unique approach to housing individuals in a temporary manner regardless of circumstance.

Students from interior design programs within the Lower Mainland came together on *Trade Day* at IDS Vancouver. The trade organization, Interior Designers Institute of BC (IDIBC), gives students a design problem and groups them in teams to find a solution – a *charrette*. Students have a couple of hours to complete the challenge before each group pitches their design ideas to industry judges on the show floor,



with winners invited to attend the coveted IDIBC *Shine Awards* that evening. This year's winning group of three featured two Wilson School of Design interior design students, Darian Shepard and Hannah Bernardez, seen here from left to right.

Second-year interior design students were invited to tour BC Housing/RainCity Housing's modular supportive housing project in Richmond. This tour was hosted by the minister of municipal affairs and housing and citizens services, the Hon. Selina Robinson, CEO of BC Housing, Shane Ramsay, and manufacturer of modular housing, Horizons North. This three-level modular was built in 63 days and supports 50 residents who were previously homeless in Richmond.



Students toured the project, with one of the residents allowing students to tour the inside of her unit. After the facility tour, students participated in a Q&A, during which students asked thoughtful and meaningful questions to gain a glimpse into not only the build and construction considerations, but the integrated supports that go along with this kind of project.



Interior design students also made numerous site visits to get a first-hand account of industry, including:

- Oakridge Centre's new development project to inquire about the proposed housing structures and the tiered system in terms of economy
- Interstyle Ceramic and Glass, a pioneer in the production of modern fused glass tiles
- Wanes Custom Woodworks, to meet with Martin Berryman, current president of AWMAC BC
- Global Furniture Group to understand office furniture systems
- CBRE, leaders in commercial real estate solutions as well as providers of workplace strategies and office space development
- University of British Columbia to critically assess building environments and design solutions

Along with stone and tile importers and distributors, furniture suppliers and distributors, and architectural and design firms.

Product Design

Native Shoes footwear designer and developer, Trung Tran, worked with third-year product design students to develop their own future concepts for the world of footwear, while Arc'teryx product line manager, Vince Beasse, and hard goods designer, Katie Mah, presented at KPU on their experience in

Wilson School of Design cont'd

the product design industry. Product design students are now working on a project with Arc'teryx which they will present on December 13 at the Arc'teryx head office to the hard goods design team.

Second-year product design students visited Watson Gloves in Burnaby B.C to tour the manufacturing facilities, observe glove construction, ask questions and attend a lecture and demonstration by Watson's product development manager, Christina Yeung. The visit represents a core element of the students' full-term project to explore the hand and hand protection relating to the design of gloves for occupational settings. Yeung followed up with a visit to the Wilson School of Design to critique the students' concepts and to share her expertise.

Third-year product design students went on a site visit to Dorigo Systems, an electronics manufacturing services provider and one of the Pacific Northwest's leading contract manufacturers of printed circuit board assemblies, to learn about electronics manufacturing and "lean manufacturing."



Third-year product design students also co-facilitated the *2051: A Food Odyssey* workshop, part of the *Edible Futures* exhibition presented at Interior Design Show (IDS) Vancouver and sponsored by the Dutch consulate. Working in diverse teams of food innovators, designers and entrepreneurs, participants discussed the potential of international collaboration on the future of food in British Columbia and the Netherlands.

Technical Apparel Design

Keeping in touch with key donor Chip Wilson, capstone students from the technical apparel design post baccalaureate diploma program presented their graduation projects to Chip and Shannon Wilson before departing on their international trip to Hanoi, Vietnam. There, students will visit Maxport Vietnam Limited, a manufacturer of products for top brands all around the world, such as Lululemon, Mountain Hardware, Kathmandu, Nike, and Asics, to refine and sample their capstone projects and to experience the process of working with an apparel factory development team overseas.

Awards:

IDIBC Shine Awards

Wilson School of Design alumni received various awards at the IDIBC *Shine Awards*. Ada Bonini and Cheryl Broadhead, who are now principals of BYU Design, were presented awards in the "workplace" and "residential" categories respectively. Kenna Manley, now principal of SSDG Interiors, received an *Award of Excellence* in the "workplace" category. Other

alumni, including Joanne Wong, Alexa Bustamante, and Jeremy Senko, walked the awards stage with their respective firms throughout the evening as team members on the various winning projects.

Recent interior design alum, Jaeda Drexhage, was also recognized with the *Student IDIBC Award*. This award is given to a 4th year graduating student whose senior project has met IDIBC's vision of "benefitting public health, safety and welfare, and contributes to the enhancement of the environment and increase the perception, appreciation and value of design in the community."

Applied Arts Student Awards

Three graphic design for marketing students that were recognized at this year's Applied Arts Student Awards, Liam Kennedy, Melissa Fraser and Julianne Herbert, saw their winning projects published in the magazine's *Fall Student Annual* issue in October.

AWMAC BC Awards

The Architectural Woodwork Manufactures Association of Canada (AWMAC) held its annual *Awards of Excellence* in millwork and design. Interior design student, Emily Kuch, won AWMAC BC's *Student Millwork Design Award*. Emily was shortlisted for this award along with fellow interior design students Alexa Ketilson and Meg Taylor.

KPU Outstanding Young Alumni Award

Sam Stringer was a student in the Fashion and Technology program and graduated in 2016. She received the Outstanding Young Alumni award at KPU's Fall Convocation event. She says she was drawn to KPU for the polytechnic aspect where her education was hands-on.



"KPU not only gave me the skills necessary to move into the industry right after graduation, but it set me up with connections throughout my program. The program had a major focus on industry experience and connections, and prepared us for real careers right out of school," says Stringer.

She now works at KPU as a divisional lab coordinator at the Wilson School of Design. Stringer started working in the Fashion and Technology program three years ago before transitioning into the position.

The ASHRAE BC Technology Award

The Wilson School of Design has already won several awards for the building's innovative design. Most recent we were awarded The ASHRAE Technology Awards, which recognize outstanding achievements by members who have successfully

Wilson School of Design cont'd

applied innovative building design in the areas of occupant comfort, indoor air quality and energy conservation. Winners are recognized by peers as being innovative and capable of achieving a high level of competence. Performance is proven through one year's actual, verifiable operating data.

More info can be found here: <http://www.ashraebc.com/technology>

Exchange Students

The Wilson School of Design welcomes six international exchange students for fall 2019 across the fashion design and technology and fashion marketing programs.

Christin Rabenstein, former fashion design exchange student, has since returned to Vancouver to begin a career with Lululemon as an assistant product developer.

Third-year interior design student, Madison Mulder, is on exchange at the University of Creative Arts in the United Kingdom. Madison is studying design in the context of a broader global understanding and is enjoying her first semester abroad.



PROGRAMS, POLICIES, AND INITIATIVES:

SlideRoom

Once again, programs are working with the online portfolio submission portal, SlideRoom. SlideRoom ensures all applicants can upload their portfolio for review by faculty with ease and in a timely manner. Portfolio submission criteria have been reworked to make them easier to understand and the accompanying questionnaire and documentation conditions were streamlined. A new SlideRoom portal site was also developed to further enhance accessibility for prospective students.

Design Career Expo

The Wilson School of Design held its first design-oriented career expo for current students and alumni. 15 companies attended, representing a spectrum within the local design industry. This strong initial showing is encouraging as we look forward to this becoming an annual event, providing more opportunities for KPU students to network and engage with local companies.

Launch!

The graphic design for marketing program partnered with the BC chapter of Graphic Designers of Canada (GDC) to host this year's *Launch!* design student conference. The conference aims to help aspiring designers and creatives "launch" toward a successful design career by connecting them with peers, industry and relevant institutions. The day began with Project & Portfolio Reviews conducted by industry and was followed by a Design Education Fair, where art and design schools across greater Vancouver were represented to inform students about their academic options. The day concluded with creative workshops, including one on how to write a "killer case study", led by Wilson School of Design faculty member, Mike Cober. The Wilson School of Design and GDC are now exploring an ongoing partnership.

COMMUNITY / INDUSTRY ENGAGEMENT:

Secondary Schools

Porter Creek Secondary School from Yukon had a class that visited the school to learn more about the fashion program and the different opportunities offered at the Wilson School of Design.

Graphic design for marketing program coordinator, Carley Hodgkinson, led a creativity workshop with grade 11 and 12 graphic design students at Point Grey Secondary in Vancouver. Working with simple tools and lateral thinking prompts, students created a poster campaign that responded to climate change, without using any conventional depictions of the earth or the environment.

Recent fashion design and technology alumna Hannah Tabert, along with program coordinator Heather Clark, attended the annual Teachers of Home Economics Specialist Association conference in Chilliwack. Tabert led a workshop on solar dying with a group of 15 teachers, and Clark led a workshop on the process of cotton from farm to garment with 25 teachers in attendance. The Wilson School of Design had a table in the exhibition area where we connected with teachers, sharing and promoting the design programs that we offer and upcoming events that they, and their students, can attend.



Wilson School of Design cont'd

Guest Speakers

Ivan Sayers, a fashion historian who specializes in the study of women's, men's, and children's fashions from 1700 to the present and 2015 recipient of an Honorary Doctor of Laws Degree from KPU, was a guest lecturer for second-year students in both the fashion design and technology and fashion marketing programs. Sayers' presentation, also attended by Third Age Learning at Kwantlen (TALK) students, featured rare, original pieces from his personal collection, and noted that forecasting doesn't mean only looking into the future, but also recognizing and respecting history.



Vancity Credit Union representatives presented to fourth-year fashion design and technology students on investment and what it takes to start your own business with respect to the global economy.

Fashion marketing students welcomed guest speakers Ruth Kelly (Weft X Warp), Adila Cokar (alumna and author of "Source my Garment"), Sean O'Connor (WGSN), and Esme Smith (People Footwear).

Mark Rutledge, an Ojibwe designer and president of the Graphic Designers of Canada, visited a class on information design to talk to students about Canada's history with residential schools. This served as part of the brief to students' fourth project of the semester which is to design an infographic about an aspect of residential schools as they relate to Canada's history, culture, and path to reconciliation.

Keith Martin, retired KPU faculty member and Canadian stamp designer, visited a class on print technologies to discuss stamp design and the production process involved.

Representatives from Recollective Consulting Inc., a values-driven green building consulting firm, and an associate with CHIL Design, a global leader in hospitality-focused interior design, facilitated roundtable discussions for interior design students on green industry initiatives such as the LEED standard and its impact on design, and design in the hospitality industry, respectively.

Glenn Pace from Light Resource conducted a lecture on lighting and specialized resources for interior design students. Light Resource previously supported KPU and the Wilson School of Design by outfitting the student design lab with a fully integrated educational lighting lab area.

The technical apparel design program welcomed guest lecturers Leah Kleisinger of Lululemon, and Sophie Laliberte of Mustang Survival.

Working in Tech Apparel + Equipment Speaker Panel

The technical apparel design program hosted a panel event for Wilson School of Design students and the local community to learn more about working in industry upon graduation. Faculty member Dr. Dan Robinson moderated the event, which included Shannon Wilson (Hold it All), Vanessa Fors (Mustang Survival), and David Westwood (Mountain Equipment Co-op).

Monster Yearbook Challenge

The graphic design for marketing program hosted the *Monster Yearbook Challenge* this November at the Wilson School of Design. Students representing yearbook clubs and classes from three high schools, including McNair Secondary School, McMath Secondary School, and Regent Christian Academy, participated in a day-long workshop in which they received tips and tricks about layout, photography, and design from faculty and volunteer students. Equipped with fresh ideas about how to design their yearbooks, each school will submit their final yearbook designs at the end of the year for a chance to win the Monster Yearbook Trophy.



Apparel Camp

Numerous Wilson School of Design staff and faculty participated in the annual Apparel Camp "un-conference." Many third-year fashion design and technology students also attended, both participating and helping through volunteering. Many industry representatives and alumni attended the event, allowing for the exchange ideas and the opportunity to reconnect.

Vancouver Modern Home Tour

In conjunction with Modern Architecture + Design Society (MA+DS), the Wilson School of Design organized volunteers for September's Vancouver Modern Home Tour. MA+DS have offices in Texas and New York and rely on volunteers in each city to assist in the operations of the tour. Students and faculty came out in support of the Vancouver event, the Tour's only Canadian stop, by volunteering their time ticketing, greeting, assisting architects and homeowners, and ensuring a smooth day for tour-goers. The Wilson School of Design was

Wilson School of Design cont'd

represented by nearly 30 volunteers. Tour organizer and promoter, Ken Shellcross, had this to say of our support:

"We were thrilled to once again have the assistance of students from the Wilson School of Design; it makes us so very happy to see this relationship continue year after year. This was our sixth year in partnership, and it has become another textbook example of why we are eager to work with the school year after year. The professional communication and effort of faculty is still unparalleled by any other organization we work with."

KPU Sustainability Week

On October 24, 2019, as part of KPU's Sustainability Week, we were thrilled to showcase our students' work as part of the 2019 Our Social Fabric Design Competition. This design competition aims to highlight zero waste design, in partnership with local non-profit Our Social Fabric. This is the last presentation of the design submissions from the 2019 Our Social Fabric Design Competition, as the 2020 competition is currently launched and new entries are currently being developed by participating students.



KPU Richmond Open House

On Friday October 25, we were thrilled to open our doors as part of the 2019 KPU Richmond Open House. We welcomed several hundred eager and interested students and parents, held multiple information sessions, hands-on workshops and tours.



RECOGNITION:

Faculty member, Dan Robinson

- Presented the WorkSafeBC-funded project, "Upper body chainsaw protection for arborists," to the BC Chapter of American Industrial Hygiene Association (AIHA) at WorkSafeBC in September. This project also involved technical apparel design alum Shawn Michaels and technical apparel design faculty member Evelyn May.

Faculty member, Erick Villagomez

- Completed an eight-part series on city-wide planning for Spacing Magazine. This series was introduced in part to review common planning initiatives and their relationship to contemporary processes. This topic and review are timely considering the current planning initiatives happening around our region. spacing.ca/vancouver/author/erick
- Participated in the East Kootenay E-mobility Visioning Session. Erick travelled to Cranbrook as part of an urban design team to facilitate design sessions for industry stakeholders.

Faculty member, Evelyn May

- Won the Vancouver Fashion Week 2019 *Industry Originator Award* in the "teacher" category. This award recognizes veterans of the Vancouver fashion industry who have contributed to the advancement of the local market. The nominees in each category are selected by the Vancouver fashion industry and winners are selected by the official *Originator Awards* Jury.

Faculty member, Shirley Thompson

- Went to New York to participate in the *Fashion: Now and Then* conference, co-presenting with KPU librarian Denise Dale on, "Iconic Fashion Identities: Education in the Zeitgeist."



The following reports from Student Services and International outline the key activities undertaken by the two departments under the Vice President, Students (*interim*). It is with great appreciation and acknowledgement of the hard work, dedication and commitment of all staff within the overall portfolio that the following reports are presented.

In addition, notable recent meetings and conferences involving the Office of the Vice President, Students include:

- Visited with Surrey School District senior staff re dual credit and other initiatives – September 17
- Attended Ministry of Education K-12/post-secondary Careers Advisory Group meeting – Sept. 20
- Spoke at the Student Services Fall Forum – Sept. 24
- Attended third Farrier Program Advisory Committee (PAC) meeting – Sept. 26
- Took part in EdCan Network AGM as Council Member – Sept. 27
- Attended Surrey and SFU: *Building the Future Together* luncheon presentation – Oct. 3
- Participated in BCCAT meeting as Council Member – Oct. 4
- Attended Student Services Council meeting – Oct. 15
- Participated in *Science World Symbiosis* Executive Steering Committee meeting – Oct. 16
- Co-Chaired *Indigenous Advisory Committee* (IAC) meeting – Oct. 22
- Met with *Camino Global Education* to explore potential partnerships – Oct. 23
- Attended Richmond Campus Open House – Oct. 25
- Hosted meeting with Abbotsford School District staff re Dual Credit – Oct. 30
- Attended meeting with Vancouver School District senior staff re dual credit – Oct. 30
- Supported Richmond Campus social event – Oct. 31
- Reviewed new draft Dual Credit MoU with neighbouring school district representatives – Oct. 31
- Participated in BCCAT Joint Annual Meeting as Council Member – Nov. 1
- Visited with Director of the *Pacific Institute of Culinary Arts* (PICA) – Nov. 4
- Attended *B.C. Cabinet and First Nations Leaders' Gathering* in Vancouver – Nov. 4
- Participated in Ministry of Education K-12/post-secondary Careers Advisory Group – Nov. 5
- Hosted School District partners' table at Carnegie Partners' meeting – Nov. 6
- Welcomed participants to the *KPU Indigenous Trades Sampler Program* in conjunction with the Surrey SD & ACCESS (*Aboriginal Community Career Employment Services Society*) – Nov. 7
- Met with representatives from the *UA Piping Industry College* re Red Seal transfers – Nov. 12
- Participated in *Open Doors, Open Minds* planning meeting – Nov. 14
- Active participant at the Fall Leadership Conference – Nov. 15
- Attended Delta Chamber of Commerce *Hats Off to Excellence Awards* – Nov. 22
- Hosted Surrey SD *Indigenous Graduation Advocates Meeting* – Nov. 26
- Met with SFU Associate Dean, Graduate Studies in Education – re KPU Grad Studies – Nov. 28

Upcoming activities:

- Participating in BCCAT meeting as Council Member – Dec. 6
- Attending *Learning Forward* meetings and conference in St. Louis as President-elect – Dec. 8-11
- Coordinating *Verna J. Kirkness Foundation Program* at KPU – Feb. 18-21, 2020
- Co-Chairing *Indigenous Advisory Committee* meeting – March 3, 2020

Student Services

STUDENTS:

Celebrating the Success of our Students

Students were once again front and centre at the Fall Convocation ceremonies as KPU celebrated the success of the most recent group of graduates this October. A huge thank you to members of the KPU community who participated and supported the festivities!

Spring 2020 Registration began November 12

New for Spring 2020, KPU's 'old' online self-service (OSS) registration webpage for students was retired to allow for all online student registration to happen via KPU's new online registration application, recently introduced as part of KPU's Banner 9 upgrade. Students can now easily access online registration through ONE.KPU.

Senate By-election of Student Representatives

The Fall by-election saw a record number of votes from KPU students who elected the next group of student senators. With 6 candidates in the running, nearly 1,000 students cast their vote to elect the next student senators for the term of office, spanning November 1, 2019 to August 31, 2020:

- Ranpal Singh Sandhu
- Guramritpal Singh
- Harshdeep Singh

We congratulate the newest Senators and thank all those who participated in the electoral process.

Career Development Centre (CDC)

To date, 213 Co-op job opportunities have been posted for the Spring 2020 semester, compared to 194 jobs at this time last year – an increase of 10%. Additionally, 33% of students placed in the Fall 2019 semester have been offered extensions into Spring 2020 by their co-op employer. 46 students have already accepted employment offers for Spring 2020.

SAFA Supports Students in Need

In the Fall 2019 term, the Student Awards & Financial Assistance (SAFA) department awarded a total of \$244,000 to 159 students in high financial need. The department received 810 applications for the Fall Term. Funding allocated for this bursary came from donor and institutional funds.

PROGRAMS, POLICIES, AND INITIATIVES:

Action Item Processing (AIP)

A new external regulatory requirement came into effect for the 2019 tax year. All Canadian post-secondary institutions will be required to provide the Canada Revenue Agency (CRA) with each student's Social Insurance Number (SIN) on the Tuition and Enrolment Certificate (T2202). With this new requirement, the Office of the Registrar had to quickly mobilize and make the decision to adopt new Student Information System functionality, provided in the form of Action Item Processing (AIP) to support this new requirement.

Action Item Processing is a new Self-Service application released by Ellucian (KPU's Enterprise Resource Planning software provider) that helps collect essential information from students as they interact with the new Banner 9 Registration application. With the successful rollout of Action Item processing, we now have another valuable tool available to us that allows direct interaction with students in a more deliberate and intentional way when collection of critical information is necessary.

Career Development Centre Engagement and Outreach

Fall 2019 has been an eventful semester for the Career Development Centre (CDC), participating in various community events that have provided opportunity to promote the CDC services, KPU's Co-op programs, and cultivate employer relationships. The CDC hosted the *Get Ready! Get Hired!* annual job and volunteer event, with over 40 employers and not-for-profit community partners, attended the Surrey Board of Trade's 7th Annual *Manufacturing Industry Reception*, and hosted the *Trades and Tech Career Fair* at KPU Cloverdale, where 33 industry employers were able to engage with KPU Tech students.

Supporting Former Youth in Care Students

The Former Youth in Care Tuition Waiver program has increased by 11 students from 2018. This Fall, KPU is serving 35 students on the tuition waiver program. Student Affairs has recently partnered with the Faculty of Arts to pilot the *Supports for Success* mentorship program, which pairs students on the FYIC tuition waiver program with faculty members from the Faculty of Arts. Currently, 8 faculty members have participated in the training and signed up to be mentors.

Education and Awareness

The Student Rights and Responsibilities Office (SRRO) presents across the University, providing an overview and guidance on procedures and services related to the *Sexual Violence & Misconduct Policy* (SR14), *Student Conduct Policy* (ST7) and general concerns of students. The Fall semester has seen presentations to KPU's Academic Council, International Student Services, Access Programs for People with Disabilities, Multi-Faith Chaplains, and to the Acupuncture, Millwright, and Nursing programs.

The SRRO was also able to participate in the KPU hosted event *Campus Dialogue on Rape Culture and Community Accountability*, along with *Cannabis – Impacts of Legalization*.

Thrive Week

KPU held its 5th annual Thrive Week in October. Thrive week is a week-long series of events focused on building positive health and well-being for students, faculty and staff. This week long event is supported and coordinated by the Student Health Promotion Department in collaboration with Sport & Recreation, Indigenous Services, Student Awards and Financial Assistance, the Students Rights and Responsibilities Office,

Student Services cont'd

Career Development Centre, KPU International, Faculty of Health, Kwantlen Gaming Guild, Kwantlen Student Association, Multi-Faith Centre, Kwantlen Christian fellowship and the Muslim Student Association.

Over 30 events were held across various campuses encompassing different dimensions of wellness. Highlights of the week included KPU Tech Tug of War, KPU International Pumpkin Carving, KSA Chatterbox Thrive Edition, and Indigenous Services for Students Bath Bomb Workshop.

Counselling Services Screen *Resilience*

In partnership with KPU's KDocs Outreach, Counselling Services hosted a special screening of James Redford and Karen Pritzker's critically acclaimed *Resilience*, a documentary that investigates the science of toxic childhood stress, and how field-test therapies can protect individuals in adulthood from its harmful effects. Wendy Belter, Counselling Services, participated in the panel discussion after the screening.



Creating Opportunities for Indigenous Students

Indigenous Services for Students sponsored three Indigenous students to attend the Indigenous Women's Leadership Summit this past October. Indigenous women entrepreneurs, business leaders, educators, politicians, community leaders, and students from across Canada gathered in Vancouver to share their personal stories of resilience, leadership and inspiration.

During the three-day summit, one of the students auditioned for an upcoming TV show on APTN and rather than be selected as a contestant, was offered the role of host and began dress rehearsals and shooting the following day!

COMMUNITY ENGAGEMENT:

- *Joshua Mitchell, Senior Director for Student Affairs*, attended the Fall 2019 meeting of the *BC Council of Senior Student Affairs Leaders (CSSAL)*. The Council brings together student affairs and services leaders from across the BC and Yukon post-secondary education system to advise and communicate across institutions, student groups and with government representatives about student life, student learning and related policy issues.
- *Zena Mitchell, University Registrar*, attended the annual *AACRAO SEM* conference, which brings together a community of professionals, providing best practice professional development for SEM practitioners.
- *Dilmeet Anand, Manager, Admissions*, and *Cathy Hoodicoff, Coordinator, Admissions*, attended the annual TAICEP conference, *Making Connections in Credential Evaluation*. This annual conference brings together



TAICEP members from various organizations around the world such as educational institutions, evaluation agencies, government ministries, licensing authorities, and awarding bodies to learn, share knowledge, network, and promote the interests of the unique industry of credential evaluation. *Nadia Henwood, Associate Registrar*, attended this year's PACRAO conference, *Inspire & Be Inspired*. This annual conference brings together Admissions and Registrar professionals from across Pacific Canada and the US to learn, engage, collaborate, gather and promote best practices in higher education and leadership development.

- *Terri Taylor, Associate Registrar, Zena Mitchell, and Nadia Henwood*, attended BCCAT's Joint Annual Meeting (JAM). This annual meeting brings together administrators, staff and faculty committed to transfer and mobility within the province. This year's meeting focused on Indigenizing post-secondary curriculum, educational pathways, strategic directions for transfer and articulation as well as system updates.
- *Melinda Schram, Assistant Registrar, Kathleen Hearty, Manager, Records, Registration and Scheduling, and Terri Taylor* attended the annual *Canadian Ellucian User Group (CEUG)* conference. This user conference, supporting KPU's Student Information System – Banner, provided insight into how other Canadian institutions are making use of products developed by Ellucian and to share our own knowledge, within a Canadian context.
- *Terri Taylor and Melinda Schram* presented a session at CEUG titled *Configuring the Student Profile and Advising Student Profile in Banner 9*, where they explained how KPU implemented the application with some KPU specific needs.
- *Terri Taylor* also attended *Aspire* the annual Ad Astra user conference. This user conference supports Ad Astra, KPU's space allocation software, used to assign course sections and events to rooms. The conference provided the opportunity to learn best practices, share common concerns and learn about new developments from Ad Astra developers and users alike.

Student Services cont'd

- *Alexy Grewal, Project Leader*, attended *IMUC*, the annual millennium user conference. This conference supports FAST, KPU's operational reporting software. KPU was the featured client in the plenary session called *How Clients are Using FAST in Creative Ways*. Millennium highlighted how KPU is syncing access to FAST Student by leveraging Banner security assignment to users and linking that to FAST's 'auto-load' functionality.
- *Zena Mitchell* played host to the Fall meeting of the BC Registrars at KPU's Wilson School of Design. Discussions included the creation of PD opportunities for Registrarial staff across the Province; updates from Education Council BC, including discussion of gender identity data standards; discussion about student fraud and the level of sophistication for which Registrars should be aware; as well as ongoing discussions of BC's new K-12 curriculum. BCCAT (the BC Council on Admissions and Transfer) was also in attendance and provided updates on projects they will be undertaking in the near future, including:
 - ◇ Application of Credit to Multiple Credentials
 - ◇ Implementing and Communicating Block Transfer Agreements
 - ◇ Experiences and Performance of Dual Credit Students in the BC Post Sec system

Updates were also provided regarding projects currently underway, including:

- ◇ Transfer Practices within Registrar's Offices
 - ◇ Transfer Policies for students with historical learning
 - ◇ Quantifying block transfer and degree partnerships in BC
 - ◇ Incorporating competency-based standards in Admissions Processes
- *Matt Hunt, Communications & Events Coordinator, Student Services*, attended the *NASPA Western Regional Conference*. Student Affairs Administrators in higher education from institutions all across Western North America gathered to share knowledge and programming opportunities, creating connections for professional success.
 - Shannon Blakely, Coordinator, Orientation & Transitions, and Ethan Semple, Coordinator, Indigenous Services for Students, attended the CACUSS New Professionals Institute conference, which focused on expanding general knowledge of logistical practices in university student affairs.
 - *Seanna Takacs, Learning Specialist, Accessibility Services*, hosted the *CACUSS Accessibility and Inclusion Community of Practice* at KPU Richmond. The Community of Practice shares common concerns regarding accessibility, equity,

inclusion, and promotion of barrier-free campus communities for students with disabilities.

- *Nadine Wolitski, Employer Relations Strategist, Career Development Centre*, has started attending PAC meetings on a regular basis to connect with KPU employer partners. Discussion centres around current work trends and anticipating future workplace needs. Information will be shared with the CDC to best facilitate services offered to students for greatest success.
- *Julia Denker, Director, Career Development Centre* and *Nadine Wolitski* participated in the 2nd *Carnegie Community Engagement Founding Partner Meeting*, with the goal to help further expand the networks for each invited community partner, introducing them to KPU faculty and administrators

RECOGNITION:

- The BC Registrars Association (BCRA) recently recognized a number of KPU-ers with longstanding service awards for those who have worked directly in the Registrarial field across BC throughout their careers. Congratulations to *Teri Bosch, Admission Coordinator*, on 25 years of service, *Marie Lam, Student Services Specialist*, on 20 years of service, *Elaine Parikh, Student Services Specialist*, on 15 years of service as well as *Pam Henley, Admission Officer* and *Jill Cowan (currently serving as Administrative Coordinator in the Faculty of Arts)* for each of their 10 years of service to the profession.
- *Naomi Stuart-Chiu* has accepted the permanent position of *Manager, Student Awards & Financial Assistance*. Naomi has been the Interim Manager, SAFA, since 2017. Naomi started working with KPU 40 years ago, in the Registrar's Office. Since then, she has worked extensively in financial aid and brings to the role an extremely high level of financial aid and team management expertise, from both KPU & BCIT. Since in the Interim Manager role, Naomi has worked hard to build a strong team and streamline SAFA processes.
- The Multi-Faith Centre would like to welcome *John Engels* to the team. John is an ordained minister with the Pentecostal Assemblies of Canada. He and his wife have worked in university ministry since graduating from Western Washington University. His focus is mentoring young adults in Bible based servant leadership and spiritual formation.

GLOBAL ENGAGEMENT

Partner Visits

- Universidad de Guanajuato (UG), Guanajuato, México – KPU International attended the International Forum & Expo for Academic Collaboration, hosted by our partner, the Universidad de Guanajuato, from September 9-12. During this four-day expo, KPU hosted three presentations for students, faculty, and other global partners.
- Universidad del Valle de Atemajac (UNIVA), Guadaluajara, México – The Universidad del Valle de Atemajac (UNIVA) has been identified as a new potential partner with paid faculty mobility opportunities. After an initial meeting in BC earlier in 2019, KPU International conducted an initial campus visit in México Sep 5.
- Universidad de Guadalajara (UDG), Guadalajara, México – The Universidad de Guadalajara signed a Memorandum of Understanding (MOU) with the province of British Columbia in 2018 (through a BCCIE mission). KPU International conducted an exploratory visit to UDG on Sep 6.
- Pontificia Universidade Catolica do Rio do Sul (PUCRS), Brazil – Professor Andre Duha from the PUCRS School of Business visited the KPU Surrey campus on Oct 31 and met with our International office as well as the KPU School of Business to discuss further collaboration opportunities, such as virtual online classes.
- Nottingham Trent University (NTU), England – Dr. Jason Pandya-Wood from the NTU School of Social Sciences, along with International Advisor Teresa Diamond, visited KPU Surrey campus on Oct 25. The International Office facilitated a meeting between the delegation and the KPU School of Arts to discuss collaborations in Psychology and Criminology student exchange, the CityLabs project, and civic engagement of students.
- University of Northern Denmark (UCN), Denmark – From Sep 9–19, three instructors from our partner school UCN led a group of 20 nursing and business students to spend two weeks at KPU learning and interacting with KPU faculty and the local Metro Vancouver authorities/non-profits on the topic of ‘Dementia’.
- University of Applied Sciences Mittelhessen (THM), Germany – On Oct 4, Dr. Holger Thiemann, Director of the BSc Medical Management program at THM, visited the International Office and met with Paul Adams and Karen Davison (Biology and Health Sciences instructors) to discuss collaborations in summer symposiums, exchange, Masters program progression, and joint public health program development.



- Representatives of National Institute of Technology, Ibaraki College (Japan) and TU Dublin (Ireland) also sent delegations to discuss potential partnering on Sep 10 and Oct 21 respectively.

Partnership Agreements

- SUMAS, Switzerland – This double degree opportunity for our Graduate Diploma students has been revised and signed by both KPU International and the KPU School of Business. This agreement offers students enrolled in the Graduate Diploma in Business Administration the opportunity to earn a MAM or MBA from SUMAS. These credentials can be obtained by successfully completing the requirements of the KPU Graduate Diploma and taking five additional courses at SUMAS, either online, partly online, or on-location in Switzerland.
- Partnership Communication – A save-the-date mass email communication has been sent to all existing partners, inviting them to attend our KPU Partners Day, Friday, March 20, 2020. This event will take place at our Richmond campus and will be an opportunity to showcase KPU’s strengths to partner institutions from around the world. This event is strategically scheduled to take place before the start of APAIE 2020, the Asia Pacific conference in International Education.

Study Abroad (kpu.ca/Exchange/field-schools)

- Interior Design Field School (2020) Prague and Berlin was approved, and registration is ongoing. Students will be visiting important historical sites, museums and galleries related to Design. Although Interior Design students are the majority attending the field school, the program is open to all KPU students.
- Approved earlier in the Fall, the Canada By Design Field School is KPU’s first Fashion Technology Field School across Canada. Participants will begin in Calgary, travelling as a group to Banff, flying to Toronto, and connecting to Montreal by train. Joined by two faculty members, students will investigate career opportunities and how diverse the apparel industry is across Canada. Through studio visits, guest speakers, museum, theatre, and exploring neighborhoods, students will uncover how Canadian apparel industry entrepreneurs and artisans continue to thrive. Activities are designed to broaden inquiry, networking and collaboration. Assignments will include self-directed photo journaling, creating personalized city guides, participating in hands-on activities, and more. Registration is ongoing
- The Amazon Field School will run in 2020 and students will begin their studies with a Cultural Tour of Bogota, Colombia. From there, they will travel south to the Calanoa Natural Reserve, where they will engage in creative activities, trek and canoe into the forest, and gain indigenous knowledge from local guides and

International cont'd

shamans. This 6-credit course and field school uses an interdisciplinary approach to explore themes of sustainability, conservation, community development, and indigenous perspectives. Registration is now closed, and 19 students and two faculty members will be joining.

Student Exchange

- Outgoing Exchange – 14 KPU students are going on Exchange for Spring 2020 to 11 different partners across nine countries, including Japan, Germany and the U.K.
- Incoming Exchange – 30 incoming exchange students will arrive in Spring 2020 from 17 different countries, including the Dominican Republic, Australia and Denmark.

Student Life

- During the week of Nov 4, KPU International hosted its 10th International Focus Week. The event was held in Surrey, Richmond and Langley with over 300 participants, including staff, faculty. Participants engaged with other cultures, traditions, and tasted food from various regions/countries while learning about different exchange and study abroad opportunities. As part of our ongoing effort to promote inter-nationalization to faculty and staff, we offered several workshops focused on cross-cultural learning, such as Intercultural Communication in the Classroom, Faculty Mobility Opportunities and Unconscious Bias.



- On Nov 2, KPU International hosted its annual Diwali Festival on campus to over 100 participants, including staff, faculty and students (domestic and international). Diwali, also known as the festival of light, is the second-largest holiday for many people in the Metro Vancouver area. It is often celebrated in autumn and marks the triumph of good over evil, knowledge over ignorance, or light over darkness. The festival is celebrated in different parts of the world, such as Fiji, Malaysia, India, Nepal, Singapore and many other countries. Traditionally, the festival is celebrated by lighting many lights/lamps around the home, with sharing of food, and generally coming together with members of the family. It is an occasion for merriment, and sharing of wealth, or hope for prosperity and illumination. In past years, different groups within the community often host the Diwali festival around the city, and this is usually open to various members of the public. The event was a great success, and plans are underway to host it again in 2020.
- Whistler Zipline and Fright Night KPU hosted two off-campus events on Sep 21 (Whistler) and Oct 23 (Fright



Night). Approximately 90 international and exchange students participated in the events, and familiarized themselves w/ the local Halloween culture and travel to one of Canada's best destinations at an affordable rate.

- Guard.me Gift Announcement – KPU International, in collaboration with the Office of Advancement, proudly announced Guard.me's donation of \$500,000 to KPU and provided KPU with the first \$100,000 annual installment. The event was a great success, with over 60 faculty members, students and staff engaged through various speeches, cultural performances and cultural booths. The donation will allow the establishment of a Global Mobility Fund which will support the participation of both domestic and international students, as well as Faculty in international experiences and programs. Grants will be awarded to approximately 12 students and three Faculty members on a yearly basis for study abroad experiences.

International Advising

- KPU International streamlined the process for issuing work permit letters to students. The new process provides letters to students within 10 business days following graduation, 254 letters were successfully sent out to the summer 2019 graduates.
- Inviting Family to convocation forms have been phased out. The new streamlined process enables students to easily access information necessary to invite their family members to convocation. The information can be found in the student handout as well as the [KPU website](#).
- International Education Advisors reviewed more than 50 reinstatement plans for students who were required to withdraw and have applied to come back to KPU for spring 2020. Thirty-one students have been approved. Their applications are being finalized for admission to continue their academic journey at KPU.
- International Education Advisors in collaboration with Student Services presented two "Success over Survival" workshops on September 27th. The two workshops presented were Understanding Academic Standing and Learning in the Canadian Classroom.

INTERNATIONAL RECRUITMENT & ADMISSIONS

International Applications

- KPU continues to experience significant interest from prospective international students reflected by the substantial growth in our applications every semester. We have received about 3,580 applications for the Spring 2020 semester. Applications for Summer 2020 and Fall 2020 have been opened to International students for both Open intake programs and Limited intake programs. KPU International has implemented a strategy to manage the number and diversity of applications received. The strategy is implemented in both the recruitment and

International cont'd

admissions phases by diversifying its presence in markets and setting targets/quotas.

International Recruitment

- In Sep and Oct, KPU International attended numerous EduCanada events promoted by the Trade Commissioners of Canada in Panama (Panama City), Colombia (Bogota and Medellin), Brazil (Sao Paulo, Rio de Janeiro, Curitiba and Porto Alegre) and Mexico (Mexico City, Cancun and Guadalajara). During these events, KPU International met with hundreds of prospective students, collecting leads and applications. The trip also included presentations at high schools and meeting with local agencies to provide training to agents.
 - KPU International attended two recruitment events organized by top agents STB and 3RA, and the ICEF Brazil workshop— to connect with existing agents and meet new ones representing Latin America.
 - East Asia – KPU International has embarked on a more active and vigorous approach to recruiting from the growing Korean and Japanese markets by actively participating in major events and recruitment fairs. The events include B2B meetings organized by the Canadian Embassy; Offshore School Fairs; meeting with trade commissioners; and agent visits focused on developing relationships with potential agents, providing updates and increasing their knowledge of KPU's program admission requirements.
 - North America – KPU International participated in nine local high school fairs focused on international students in lower mainland. KPU International also participated in events in the Cascadia region - the National College Fair in Portland, Oregon and two annual college fairs that took place in high schools in Seattle, Washington.
 - Indonesia – In October, KPU International attended the EduCanada fair in Jakarta organized by the Canadian Embassy. This is an exploratory market that shows potentially high growth. Currently, there are approximately 3,000 active study permit holders from Indonesia in Canada. While most Indonesian students are interested in going to Australia, there has been a steady rise in interest in the quality of education and life in Canada. Most of the students at the fair were interested in the Design programs. The stellar reputation of the Wilson School of Design helped put KPU on the student/parents/agent's radar. It will be important to maintain presence in the market to increase brand awareness. KPU's tuition fee structure is fitting with the demographic and income level in Indonesia.
 - Philippines – In South East Asia, Philippines is the second largest market after Vietnam for outward student mobility. In October, KPU International attended a Study
- in BC tour in Cebu, that included numerous visits to high schools, universities and KPU engaged agents. This is a money-sensitive market. KPU's affordable international tuition fee gives us an edge. There is high demand for Health and Post-Graduation related programs.
- KPU International also attended the EduCanada event in Manila, resulting in 25 leads and two confirmed applicants. In general, KPU has a bigger brand awareness in Philippines compared to Indonesia. BC institutions are at a disadvantage compared to the Ontario counterparts when recruiting students from the Philippines because many of them waive the IELTS requirements.
 - Vietnam – KPU International attended the EduCanada fairs in Hanoi and Ho Chi Minh City. KPU's application closure for a prolonged period of time between 2017 and 2018 has affected KPU's relationship with agents. However, the new Field Representative has been traveling between Hanoi and HCMC to meet with agencies and provide updates and training to agents, as well as attending their in-house seminars for prospective students. It will take some time to re-build the trust and rapport with the agents.
 - India – India continues to provide over 65% of KPU's incoming international students, especially for Spring and Summer intakes. Over 80% of the Telax calls and emails to the general inbox tend to be from Indian students. A Field Representative in India has recently been contracted to assist with student inquiries. This would reduce the time spent by International staff in servicing inquiries from India, and enable them to exclusively focus on developing other markets to diversify our international study body.
 - Recent efforts to attract students from South India have seen a 53% growth in applications from that region— mostly for the Post-Baccalaureate and Graduate Diplomas. The majority of KPU's students come from the North of India, but efforts to increase brand awareness in the southern region will continue.
 - Ukraine – This is a fairly new market to KPU. Zlata Trefilova, the new staff hired in summer 2019 who speaks Russian opens the door to Ukraine and Russia markets. Zlata attended education fairs in Kiev, Ukraine, including one organized by KPU's agent StudyUA who specializes in



International cont'd

recruiting students from the Commonwealth of Independent States.

- Italy – KPU International attended EduCanada week in Milan and Rome, Italy from October 7th until October 11th, organized by the Canadian embassy to Italy and Student Recruitment Tours (SRT) which consisted of student fairs and visits to International high schools in both Milan and Rome. International also met with the Trade Commissioner, Paola Bucalossi, to discuss the opportunities for KPU to explore the Italian market. Italy is strong market for exchange students and visiting students who are willing to study for one or two semesters in Canada.

CONFERENCES

EAIE Conference 2019

Location: Helsinki, Finland—Dates: September 24 – 27, 2019

KPU International attended the 31st Annual EAIE Conference and Exhibition in Helsinki, Finland took place from 24–27 September 2019. The 2019 conference theme was *Encompassing All Voices*. This is the largest event for international education professionals in Europe. This event provided the opportunity for KPU International to meet face to face with current partners, strengthen KPU International's existing partnerships, and seek new ways to collaborate. Additionally, it presented the opportunity for KPU to explore new collaboration opportunities in different regions, thereby increasing KPU student diversity. EAIE is an opportunity for KPU International to meet with Canadian Trade Commissioners from different countries to discuss the current trends in their regions, student recruitment strategies, and potential partnerships development.

CAIE Conference 2019

Location: Bogota, Colombia—Dates: October 22 – 25, 2019

KPU International attended the Conference of the Americas on International Education (CAIE) is the continental forum, par excellence, that brings together the key decision-makers involved in the internationalization of higher education in the Americas to strengthen contacts, exchange experiences and prepare the future of academic cooperation in the region. CAIE provided a meeting point for KPU International to connect with Trade Commissioners from various countries in the Americas, including: Peru, Ecuador, Chile, Brazil, and Jamaica, to name a few. It was also an opportunity to deepen our knowledge of the region, connect with existing partners and meet new potential partners, particularly from Colombia.

ICEF – Latin America

Location: Rio de Janeiro, Brazil—Dates: September 30 – October 2 2019

ICEF Latin America is the largest agent networking event focused in this import market. KPU International met with 38 current and prospective agents. 70% of the agents at this event are from Brazil. 70% of the agents at this event are from Brazil.

ICEF – Berlin

Location: Berlin, Germany—Dates: November 1 -3 2019

This is the largest ICEF event where more than 2800 participants from 1733 organizations in 104 countries are in attendance. It provides an excellent opportunity for international educators consolidate existing partnerships, as well as establish new ones with quality, screened student recruitment agents.

KPU International met with more than 40 agents representing Europe, CIS and the Middle East.

CICan Regional Consultation on Outbound Mobility

KPU International attended the CICan Regional Consultation on Outbound Student Mobility on Oct. 22nd. During the consultation, KPU was able to provide feedback on program design and procedures on how the funding will be distributed. We are expecting to apply for funding Spring 2020 once RFPs are released.

Working on Unceded Territories as International Educators

KPU international attended the first symposium focused on providing International Educators with an overview on how to incorporate Indigenization to international efforts. We spent the day listening to speakers and taking part in workshops with colleagues on how to use this knowledge to better our practice as community members, educators, and practitioners, on and off-campus, and abroad. Knowledge gained will be incorporated to KPU's Indigenous Mobility Program (Summer 2020).

Office of the Vice President, External Affairs

GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

PROVINCIAL GOVERNMENT ACTIVITY

- Hosted a visit to KPU Tech by Delta MLA Ian Paton and Delta city councillor Dylan Kruger
- BC-India Network Grand Diwali Celebration, which included the opportunity to meet with Ministers Bains and Ralston. Surrey-Green Timbers MLA Rachna Singh was a guest at the KPU table.
- BC Economic Development Association's Minister's Dinner (with Provost Sandy Vanderburgh)
- Opening reception - B.C. Cabinet and First Nations Leaders' Gathering – KPU was a sponsor

FEDERAL ELECTION ACTIVITY

- KPU hosted and/or sponsored all candidates meetings at:
 - ⇒ KPU Surrey (hosted by Dr. Ross Pink)
 - ⇒ KPU Tech (co-hosted with the Cloverdale Chamber of Commerce)
 - ⇒ KPU Langley (co-hosted with the Langley Chamber of Commerce)
 - ⇒ Richmond (co-hosted with the Richmond Chamber of Commerce)
 - ⇒ Hosted Vote on Campus with Elections Canada at KPU Surrey and KPU Richmond
 - ⇒ Provide space for a voting in the Advanced Polls and on General Election Day
- Face-to-face congratulations to re-elected MPs:
 - ⇒ Richmond Centre MP Alice Wong
 - ⇒ Delta MP and Minister of Employment, Workforce Development and Disability Inclusion

COMMUNITY ENGAGEMENT ACTIVITY—VP EXTERNAL AFFAIRS

- Gateway of Hope Tournament of Hope dinner
- Surrey Board of Trade Entrepreneur Showcase – KPU was a sponsor and a KPU alumna was a presenter
- Downtown Surrey BIA Government Advocacy Committee
- State of Newton trade show (KPU was a sponsor)
- Surrey Board of Trade luncheon – Strategic Transportation Initiatives with TransLink CEO Kevin Desmond
- Surrey Mayor's Evening for Children and Youth (attended with President Davis)
- Judging – Langley Chamber of Commerce Business Excellence Awards
- Judging – Community Leader Awards (Surrey)
- Surrey Libraries Young Adult Writers Awards Gala (with Dean Diane Purvey) – KPU was a sponsor, and a KPU student was the keynote speaker
- Pow Wow planning team – with the Kwantlen Nation and the Township of Langley
- The Future of Work – City of Richmond economic development team and Mayor Malcolm Brodie (hosted at the Wilson School of



Premier John Horgan with KPU governors Rhiannon Bennett, Samantha Jack and Taylor Lanthier

- Design, KPU Richmond)
- Big Sisters Luminary Awards (with President Davis and members of the Board of Governors, KPU Alumni Association Board and KPU Foundation Board)
- Hosted Surrey Board of Trade Business to Business Reception at KPU Civic Plaza – approximately 100 guests
- Richmond Mayor Malcolm Brodie's community dinner
- Umoja gala (with President Davis)
- Cloverdale Chamber of Commerce Advocacy Team
- Dan's Legacy Chef's Dinner
- Richmond Chamber of Commerce Women in Leadership Panel (with Dean Stephanie Howes) – KPU was presenting sponsor and had 13 students attend the event



Minister of Jobs, Trades and Technology Bruce Ralston with KPU student Rekha Sihota unveil a proclamation at the Richmond Chamber of Commerce Women in Leadership Panel on November 6

Office of External Affairs cont'd

- South Surrey & White Rock Chamber State of the City Address with White Rock Mayor Darryl Walker
- Surrey Firefighters Charitable Society Donor Appreciation Evening
- Cloverdale Chamber of Commerce Luncheon
- Surrey Board of Trade Innovation Awards – KPU was a sponsor
- Richmond Chamber of Commerce Business Excellence Awards – KPU was a sponsor and hosted a table
- Delta Chamber of Commerce Hats Off to Excellence Business Awards (with Interim VP Students Steve Cardwell) – KPU was a sponsor and KPU alumna Hayley Woodin was MC

NON-PROFIT BOARD ACTIVITY –VP EXTERNAL AFFAIRS

- Sources Community Resources Society AGM (last meeting as board chair)
- Langley Community Farmers' Market Society (director)

MEDIA AND COMMUNICATIONS

OVERALL

The Media and Communications team expansion in digital storytelling continued in this reporting period with the production of several short stories (videos) for Instagram. The expansion helped combined social media impressions on KPU news posts exceed 220,000 for the second consecutive reporting period, despite this period being one month shorter than the last one. Media and Communication also attended half a dozen events in this reporting period, providing news and social media updates on these activities.

For kpu.ca, a creative brief for revitalizing HR content was started, submitted and approved, and work has begun to deliver the brief. A creative brief for revamping content on the Faculty of Trades web pages was developed and is with the Faculty for review. Sustainable Agriculture approved the creative brief for its program page refresh and the first update is set to go live. A development site for Assessment and Testing Services has been created and is being updated with feedback from a first review.

A number of internal and external issues kept the media and communications team busy producing communication plans, community updates, key messaging and responses to media inquiries.

KPU Events Attended

- Surrey Board of Trade reception at Civic Plaza
- Convocation
- KDocs
- Orange Shirt Day
- Guard.Me funding announcement
- US Brewery Award presentation

Communications Initiatives:



Twitter activity Sep. 12 - Nov. 12, 2019

Tweets: 23	Impressions: 48,894
Profile visits: 574	New followers: 18
Mentions: 57	



LinkedIn news activity Sep. 12 - Nov. 12, 2019

News posts: 13	Social actions: 1,192 (likes, comments, shares)
Impressions: 91,813	
Clicks: 1,930	
New followers: 756	





Facebook news activity Sep. 12 - Nov. 12, 2019

News posts: 14 Impressions: 52,146
 Social actions: 1,547 Engagement: 4,185
 (reactions, shares, comments) (views, clicks, likes, shares, comments)



Instagram news stories Sep. 12 - Nov. 12, 2019

News posts: 25 Actions: 255
 Impressions: 31,708 (shares, taps, profile views, replies)
 Total reach: 28,170



High performing social media posts:

Top Tweet earned 3,154 impressions

.@KwantlenU welcomes three #Indigenous women to the Board of Governors at #KPU. Learn more about Rhiannon Bennett, Taylor Lanthier and Samantha Jack. kpu.ca/news/2019/09/1... pic.twitter.com/kkuuHB6si0



1 13 27

Top Tweet earned 4,508 impressions

.@KwantlenU has become the first post-secondary institution in Western Canada to sign a letter committing higher education organizations to achieving carbon neutrality by 2050. Read more: bit.ly/2LO8NnT #CarbonNeutral pic.twitter.com/GddfCFuLON



10 36

KPU Kwantlen Polytechnic University
 28,851 followers
 2mo

guard.me International Insurance donates \$500,000 for emergency funding and scholarships for #Internationalstudents at #KPU as well as supporting global research projects and studies for #KPU faculty and students. Learn more - kpu.ca

Donation helps international students with scholarships, emergency funding and more

141 + 6 Comments

Like Comment

Get more impressions by promoting your post Boost

Organic impressions: 9,919 Impressions Show stats

KPU Kwantlen Polytechnic University
 28,855 followers
 3w

Congratulations to the #KPU Brewing and Brewery Operations team as they received their awards and plaque from Dow Scoggins from the US Open College Beer Championship this morning for winning the championship earlier th...see more

125 + 6 Comments

Like Comment

Get more impressions by promoting your post Boost

Organic impressions: 10,257 Impressions Show stats

KPU Kwantlen Polytechnic University
Published by Sucheta Singh [?] · October 15 · 🌐

Two KPU grads were awarded KPU Alumni awards at convocation last week. Learn more about Distinguished Alumni Award winner, Lilián Cazacu and Outstanding Young Alumni Award winner, Sam Stringer.
<https://www.kpu.ca/news/2019/10/15/kpu-alumni-receive-awards>



👍 Like Page

🟢 **Get More Likes, Comments and Shares**
Boost this post for CA\$27 to reach up to 6,100 people.

6,457 People Reached 1,196 Engagements [Boost Post](#)

👍👍👍 Simran Gill, Gurnoor Virk and 109 others 24 Comments 9 Shares

KPU Kwantlen Polytechnic University
Published by Sucheta Singh [?] · September 16 · 🌐

guard.me International Insurance donates \$500,000 for emergency funding and scholarships for Kwantlen Polytechnic University - International Students as well as supporting global research projects and studies for KPU faculty and students. Learn more - <https://www.kpu.ca/.../donation-helps-international-students-...>



🟢 **Get More Likes, Comments and Shares**
Boost this post for CA\$27 to reach up to 6,100 people.

5,765 People Reached 479 Engagements [Boost Post](#)

👍👍👍 Sukhpreet Brar, Christina Margraf and 86 others 3 Comments 11 Shares

KPU October 24 4:36 PM

The Pooni sisters are also at the event.



@JEETIPOONI

Seen by 1,135 Share Highlight More

KPU October 21 1:19 PM

Congratulations to @kpubrew on being named Brewery of the Year by @bcbeerawards



Seen by 1,002 Share Highlight More

Office of External Affairs cont'd

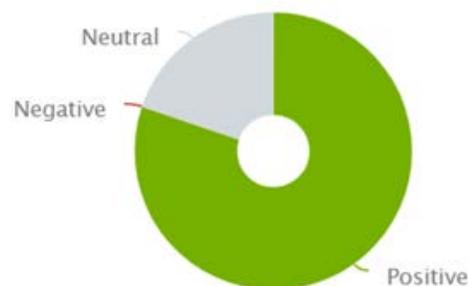
Media training, key message prep, response statements, interview facilitation included these topics:

- Global climate action,
- carbon neutrality,
- payment options,
- international student support,
- port,
- facilities,
- security,
- campus master planning,
- Chinese investment,
- transit disruption,
- nutritional research,
- occupational health,
- nursing,
- Indigenous signage,
- multi-faith centre,
- cannabis education.

KPU media coverage – Sep 12, 2019 to Nov 12, 2019

Facilitated media requests from and/or received coverage in: *Vancouver Sun, The Province, Windsor Star, The Georgia Straight, Richmond News, T-Net, Education News Canada, Delta Optimist, North Delta Reporter, Daily Hive Vancouver, Aldergrove Star, Surrey Now-Leader, Nation Talk, News Live TV, Peace Arch News, EdCan Network, The Indo-Canadian Voice, OMNI News, City News Vancouver, BC Business Magazine, The Runner, CKNW, Pulse FM, CTV BC, Vancouver is Awesome, News1130, Times Colonist, Colleges and Institutes Canada, Gay.ch, Business In Vancouver, Asia Samachar, Lynden Tribune, Phys.org, Abbotsford News, La Opinión, Toronto Star, North Shore News, Engage, Mitacs, The Tri-City News, Kamloops Matters, BC Local News, CN News, Edge Media Network, Centre Daily Times, Finanzen.ch, Le Zard, Markets Insider – Business Insider, Canadian Insider, The Canadian Business Journal, Indigenous Lands & Resources Today, Global News, The Windsor Star, Regina Leader-Post, Image Magazine, Fraser Valley News, Actualité sur Free.fr, Terrafemina, Instinct Magazine, The Guardian, Houston Today, MingPaoCanada, Masthead Online, Morningstar, TOTA Regional News Centre, ProfitQuotes.com, PRNewswire, Support for Step Dads, Market Screener, WBOC TV, FOX, Tamar Securities, Value Investing News, CNW News, Ticker Technologies, Westerly News, Agassiz Harrison Observer, Trail Daily Times, Salmon Arm Observer, Saanich News, Caledonia Courier, Goldstream Gazette, Wiredfocus, Haida Gwaii Observer, Sooke News Mirror, Vancouver Magazine, Leduc Rep, National Post, Edmonton Journal, Daily Herald, Stockwatch, Burnaby Now, CBC, Washington Beer Blog, What's Brewing, JO Magazine, 604Now, BotaniQ Magazine, Canadian Beer News, New West Record, Construction Canada, Medical Xpress, Archy Newsy, The Medical News, Curiosity Toronto, Vancouver Courier, Link Newspaper, London Free Press, Canada.com, The Star Phoenix, Farms.com, Oak Bay News.*

The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (Sep 12—Nov 12). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.



Media exposure during this period totaled 804 mentions, divided into 645 positive, 159 neutral. (source: Meltwater).

During this reporting period, Communications issued nine media releases, web stories and four videos:

- Sep. 12 – Sep 30: Three media releases and one video
- Oct. 1 – 31: 11 releases and one video
- Nov. 1 – 12: One release and one video

The following is a list of the KPU media releases and the web stories issued during this reporting period. Media advisories and videos are not included.

November 2019	
Nov 12	Depression linked to nutrition in middle aged and older Canadians
October 2019	
Oct 22	KPU launches first zero textbook cost degree in North America
Oct 22	KPU named best brewery in BC

Office of External Affairs cont'd

Oct 17	Western Canada's largest portfolio day returns to KPU
Oct 16	Experience what is possible at KPU Richmond Open House
Oct 15	KPU Alumni receive awards
Oct 09	Former Arts Umbrella CEO to receive Honorary Degree from KPU
Oct 09	Leader in educational technology receives honorary degree from KPU
Oct 08	Surrey: A City of Stories author receives honorary degree from KPU
Oct 07	Pooni Sisters powerful story to be shown at KPU
Oct 04	Kwantlen Polytechnic University signs up to carbon neutrality target
Oct 03	TALK chats transit options for seniors
September 2019	
Sep 24	Mitacs funding enables hands-on experience for KPU student
Sep 19	Three Indigenous women appointed to KPU Board of Governors
Sep 16	Donation helps international students with scholarships, emergency funding and more

OFFICE OF ADVANCEMENT

Since the last board report in September 2019, the Office of Advancement has raised \$396,000 for a total of \$992,000 raised to date for the fiscal year. New Major gifts (\$10,000 or greater) received since the last board report include:

Donor	Amount	Area of Support
Y.P. Heung Foundation	\$150,000	Annual Scholarships to Arts, Science, and Design (ten \$3,000 scholarships annually for five years)
Roundhouse Radio	\$120,000	Endowment fund to support Scholarship Awards for Journalism
Clarence Heppel Foundation	\$35,000	Bursaries for Business, Health, Science and Trades
Heritage Food Services Group	\$10,000	Scholarship Awards for Trades
Super Star Enterprises	\$10,000	Business Scholarship Award

Major proposals currently in development or pending approval include:

- \$500,000 proposal to the RBC Future Launch Program (due in December)
- \$235,000 proposal to the R. Howard Webster Foundation (submitted)

Other Advancement initiatives and news:

- The iModules project is nearing completion and was soft-launched in November. iModules will replace the current KPU Foundation/Advancement and Alumni Association webpages. It will be the gateway for all online giving and online campaigns.

External events attended by Advancement:

- October 23 - Surrey Board of Trade Business after Business Networking Event at KPU Civic Plaza
- October 26 – Centre for Child Development Gala of Hope
- November 2 – Gala of Bollywood Dreams (supporting Semiahmoo House)
- November 18 – National Philanthropy Day Giving Hearts Luncheon
- November 21 – Richmond Chamber of Commerce Business Awards

ALUMNI AFFAIRS

At its Annual General Meeting on September 17, 2019, the KPU Alumni Association welcomed David Dryden to the position of Chair. Ryan Keigher stepped into the position of Past Chair and Amanda Smith-Weston became Vice Chair. We are also pleased to announce that five new alumni were appointed to director positions. New to the board are: Duncan Keist (BA '07), Kathryn Landrigan (BBA '19), Corinne Taliunas (BA '07), Jacqueline Tarantino (BA '15), and Fatima Zaidi (BA '15).

The KPUAA board is now at full force with 15 directors who are active on five committees, including Governance, Tribute, Engagement and Risk, as well as acting as ambassadors to KPU in our communities and therefore helping to build on KPU's excellent reputation.

EVENTS AND ACTIVITIES

There has been great activity building Alumni Chapters and to that end, we are pleased to announce the new Human Resources Management Alumni Chapter. The HRMT Chapter is planning a professional development conference in February in collaboration with the department. As well, the Wilson School of Design Alumni Chapter has been infused with new leadership and they have plans to grow their membership and activities.

The third issue of the KPU Alumni Magazine is in full production with a completion and mailing date of March 2020.

A new Alumni website was soft launched in the past few weeks. This new web platform will integrate our monthly newsletter communications to approximately 27,000 alumni and will streamline planning and registration for our future events KPU alumni with a new sleek end-user experience. The Alumni Affairs office will begin a promotional campaign of the new alumni website in the new year. We are excited for the fresh new branding the site provides for our activities.

The Alumni Affairs office supported a number of communications to alumni as follows:



Pictured left to right, back row: Gabby Gill, Mohammad Kallas, Kathryn Landrigan, Duncan Keist, Amanda Smith-Weston, Michael Chang, Corinne Taliunas, James Grange, Kelly Trainer. Front Row: Fatima Zaidi, David Dryden, Kathie-Lee Olson, Nancy Armitage, Ryan Keigher, Jacqueline Tarantino, Vikram Bubber

Message subject:	Send date:	Recipients:	Opens:	Open rate:
Vancouver Canucks ticket offer for KPU Alumni	10/25/2019 15:27	28987	5987	20.7%
Vancouver Canucks ticket offer for KPU Alumni	10/25/2019 15:03	28991	4526	15.6%
You're invited to the KPU Marketing Association Networking event!	10/24/2019 16:11	4536	754	16.6%
WSD Alumni - we want to hear from you!	10/21/2019 10:52	1114	242	21.7%
What have you been up to since graduation?	10/18/2019 19:43	29031	4589	15.8%
Don't miss out! - Join us at the HRMT Alumni Roundtable	9/11/2019 14:09	19	6	31.6%

Office of External Affairs cont'd

ALUMNI SOCIAL MEDIA

KPU Alumni Facebook

Alumni Page likes as at Oct 31—700
 Page likes—net increase since Sep 1—16
 Total Impressions 1212
(posts appearing on a persons FB page)
 Unique Users 797
 Engaged Users 359
(Liked, commented or shared)



KPU Alumni Twitter

Total followers 900
 New followers 29
 Number of tweets 32
 Tweet Impressions 12,894
 Profile visits 182
 Mentions 27
 Impressions 1,683
 Engagements 17
 Most popular tweets



Congrats to our new @KwantlenU alumni from @KPU_Business, @KPUHealth and @KPUScienceHort. Your photos from the Alumni Photo booth are now available on the KPU Alumni Facebook page: facebook.com/KPUalumni/

2:04 PM · Oct 8, 2019 · Twitter Web App



LinkedIn Alumni Group

Number of Members as of October 31 918
 New Members since September 1` 7
 Number of posts 3

LinkedIn Alumni Page

Number of members as at October 31st 257
 New members since September 1st 43
 Number of posts 17

Most popular post:

KPU Alumni
 Published by Hootsuite [?] · 7 September · [?]

#InTouch update from Nicole Moffat, BPN '16

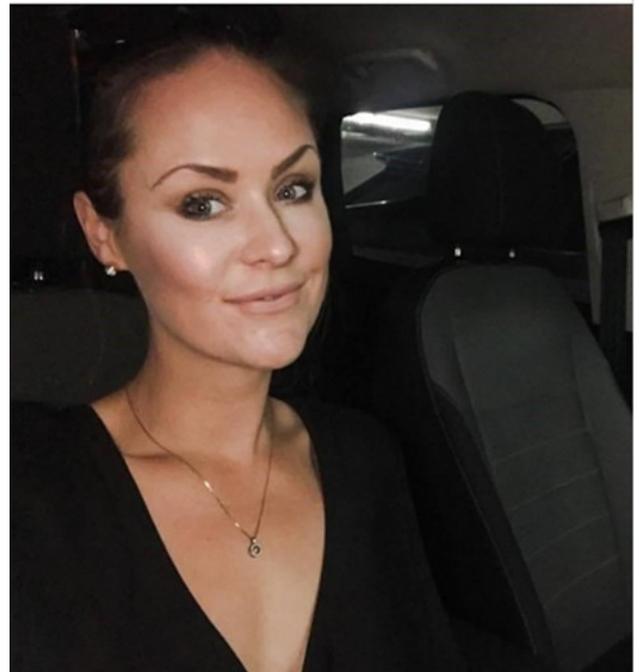
Within one year of graduating, from Kwantlen Polytechnic University's KPU Faculty of Health with a Bachelor's Degree in Psychiatric Nursing, Nicole accepted a full-time position at one of the busiest emergency departments in B.C., which proved to be a truly valuable experience.

Nicole thoroughly enjoyed her time at KPU and is most thankful for the amazing instructors she had, some of whom she is friends with today. Their continued guidance and support is what led to high achievement both while in the program, and since graduating.

Nicole has now begun a master's degree in Global Mental Health at the University of Glasgow in Scotland, and will graduate in 2019.

Nicole is enthusiastic to return to Canada in the summer to share her newly acquired knowledge with her peers, and is confident that the KPU BPN program was a springboard to her success.

[#AlumniInAction](#) [#KPUNursing](#) [#Alumna](#) [#WelcomeHome](#)





Marketing & Recruitment Board Report

Sept 1 – Oct 31, 2019

Applicant Numbers

Domestic Applicants as of Oct 30, 2019.

2019 Spring	2020 Spring
1719	1710



Note: numbers do NOT include health foundations applications.

Recruitment

RECRUITMENT INITIATIVES *(Sept and Oct)*

Initiatives	Attendance
Large group tours on campus	11
High school visits	67
Large-scale high school career fairs	37
Career Life Exploration presentations (Grade 10/11)	17
Drop-ins	474
General email inquiries	1,041

BC Regions Visited: Lower Mainland, Vancouver Island, Whistler, Hope, Kelowna, and Prince George.

NEW TO FSO'S RECRUITMENT TEAM

The Future Students' Office welcomed two new Student Recruitment Coordinators and a new Student Ambassador to the team.



Amanda Naseri: Amanda's portfolio includes Delta School district and Transfer students and acts as the FSO liaison for the Faculty of Trades and Technology and School of Business. She is a KPU CADD Diploma graduate and currently pursuing her Bachelor of Arts in Sociology at KPU.



Hannah Cenaiko: Hannah's portfolio includes the Langley School district, Abbotsford School district, Maple Ridge School district, and she also acts as FSO's Faculty of Health and Science and Horticulture liaison. Hannah is a KPU Bachelor of Arts graduate.



The Future Students' Office is pleased to welcome **Marc Paculan** as our new Student Ambassador. Marc is a political science major. Growing up he never would have thought he'd major in politics. It was one of those classes in high school that he had very little interest in, although he's always been excited to interact, network and meet new faces, learn about nations and explore the world around him. Raised in Vancouver, Marc has always

been eager to see what types of adventures he could embark on so when he's not hitting the books, he can be seen working up a sweat running a couple of 5Ks around the neighborhood; enjoying a cup of coffee at a local café, or being a tourist in his own city. He enjoys sports, so always up for a friendly game of tennis or volleyball.

Recruitment

NEW DROP-IN TIME ADDED

Due to the high demand for drop-in hours on Richmond campus, FSO has added Friday afternoons to accommodate all the prospective student inquiries. There is a specific demand for a Chinese speaking recruiter as many of the prospects are new immigrants and are more comfortable speaking their native language. Thanks to Dominic for accommodating the KPU prospects.

Campus	Day	Time
KPU Richmond	Every friday	1-4 PM

RECRUITMENT HIGHLIGHTS

»»» SEPTEMBER

Launch of ELS/ABE Marketing campaign. From September-November, Sheri Browning, Prospective Student Support Specialist who oversees the recruitment's email inbox, has seen over 800 requests for more information on how to apply/test.

SEPTEMBER 4

Student Recruitment Coordinator, Kaitlan Davis, introduced KPU programs, admission requirements, student services, and the application process to staff at the Delta WorkBC office.

SEPTEMBER 9

New Immigrants Information Session.

Student Recruitment Coordinator, Dominic Wan, introduced KPU's programs, services, admission requirements and application process to approximately 15 new immigrant youth at DiverseCity. The session also emphasized upgrading options offered by the Faculty of Academic and Career Advancement.

SEPTEMBER 11 & 12

Student Recruitment Coordinators, Kaitlan Davis and Raman Dhaliwal, presented to over 100 grade 10 students over the span of two days at New Westminster Secondary School. The presentations provided an overview of post-secondary in BC and the uniqueness of the KPU experience. These presentations align well with the new BC high school curriculum to help students with their post-secondary research.

SEPTEMBER 18

At Aldergrove Secondary, during a school presentation a student approached Student Recruiter Hannah and told her how she has been wanting to go to KPU for the Millwright program for as long as she can remember. She was so happy that a rep from KPU was at her school and that she could ask her questions and share her passion.

SEPTEMBER 19

Richmond Campus Tour for LINC (Language Instruction for Newcomers to Canada) Students. Student Recruitment Coordinator, Dominic Wan, introduced KPU Richmond Campus to a group of new immigrants. The tour encompassed a tour of the campus facilities, promotion of KPU programs, interaction with faculty members and students.



SEPTEMBER 19

Richmond Campus Tour for LINC (Language Instruction for Newcomers to Canada) Students. Student Recruitment Coordinator, Dominic Wan, introduced KPU Richmond Campus to a group of new immigrants. The tour encompassed a tour of the campus facilities, promotion of KPU programs, interaction with faculty members and students.



Recruitment

RECRUITMENT HIGHLIGHTS *continued*

SEPTEMBER 25

FSO Collaborating with Community Agency. Student Recruitment Coordinator, Dominic Wan, collaborated with Options to introduce KPU as the post-secondary institution of choice for their clients. The collaboration enabled clients of Options to 1) understand KPU's Students Services through interaction with Ethan Semple, Coordinator of Indigenous Students Transitions and Support Services, 2) visit an ELS classroom which allow them to speak with current students so that they were able to have a better understanding of KPU's classroom culture and 3) visit the Future Students' Office to understand how prospective students are supported throughout the application process.



SEPTEMBER 24– OCTOBER 1

Student Recruitment Coordinator Kaitlan Davis visited high schools across the Kelowna/Okanagan South region as part of the Post-Secondary BC (PSBC) high school recruitment circuit.



SEPTEMBER 26

Student Recruiter Hannah Cenaiko attended the Canadian Student Leadership Conference Tradeshow in Abbotsford. In attendance were students and teachers from across Canada. It was a great opportunity for students outside of BC to learn about KPU and what we offer.

SEPTEMBER 27

Sheri Browning, Prospective Student Support Specialist, joined forces with the Career Development Centre at KPU to attend Mock Interviews at LA Matheson Secondary. The role consisted of interviewing Grade 10-12 Co-op students as if they were applying for employment and then providing them with feedback on their strengths and weaknesses. These sessions are great opportunities for KPU staff to meet high school students and build a relationship so they think of KPU when researching post-secondary options.

»»» OCTOBER

Sheri Browning created promotional materials for each school district to market Donor Funded and Entrance award details and requirements.

OCTOBER 1

Student Recruitment Coordinator Kaitlan Davis attended the PSBC Counsellor update at the UBC-Okanagan campus in Kelowna. This event brought high school counsellors together from across the Okanagan region to hear admissions and program updates from 17 different post-secondary institutions across BC.

OCTOBER 3

Student Recruitment Coordinator Kaitlan Davis attended the PSBC Counsellor update at the College of New Caledonia in Prince George, BC. This event brought high school counsellors together from across the Prince George/North region to hear admissions and program updates from 15 different post-secondary institutions across BC.

Recruitment

RECRUITMENT HIGHLIGHTS *continued*

OCTOBER 4

The Future Students' Office worked together with KPU International on a PSBC tour. Student Recruitment Coordinator, Dominic Wan, and International Recruitment and Admission Coordinator, Alessandra Gava visited Bodwell Secondary School and together they met and promoted KPU to over 200 students.



OCTOBER 18

KPU's Recruitment team welcomed over 100 Mission Secondary Students on the Langley campus. Interactive tours included the Horticulture Greenhouses, Health Labs, and Biology lab where they were able to touch human organs.



OCTOBER 8

Student Recruitment Coordinator, Kaitlan Davis, attended the Canadian University Counsellor update and public event hosted at the Delta Burnaby Conference Centre. This event brought high school counsellors together from across Metro Vancouver to hear admissions and program updates from over 50 universities from across Canada. In the evening, there was a fair open to high school students and parents from across the region to hear more information on programs and admission requirements.

OCTOBER 25

BC Business Teachers (BizTech) hosted their annual conference on the Surrey campus. It was a great way to meet current business teachers in the school districts and learn about various ways they are incorporating business techniques in their classrooms and schools. Amanda Naseri from the Future Students' Office hosted a recruitment table during the conference to highlight some key programs that may best fit prospective students interested in business.

OCTOBER 8 & 9

Lord Tweedsmuir tours on campus.

Student Recruitment Coordinator, Raman Dhaliwal, presented to 120 students from Lord Tweedsmuir Secondary School on October 8th and 9th. After the presentation, the students received a tour of the Surrey campus, highlighting student services, such as Advising, Counselling, and the Learning Centre.

OCTOBER 28

English Language Studies Information Session. ELST Instructor, Steve Ko and Student Recruitment Coordinator, Dominic Wan hosted an ELS information session at the Richmond Campus. Participants were very interested in further consultation with Dominic for details about application process and assessment sign-up.



Recruitment

EVENTS

Date	Event	Attendance
Saturday, September 21, 2019	Cloverdale Market Day	300
Saturday, September 28, 2019	BC Lions Student Rush Night	17,500
Saturday, October 5, 2019	Emergency Preparedness Fair	350
Wednesday, October 16, 2019	Counsellors' Conference	100
Friday, October 25, 2019	KPU Richmond Open House	500

»» CLOVERDALE MARKET DAYS

This is the 6th year for the Cloverdale Market Days which is located in the heart of downtown Cloverdale. The activation at this well attended Market Days allowed for KPU to get out into the Cloverdale community to showcase KPU's programs and services. Our Faculty of Trades & Technology programs were certainly a highlight for our visitors.



»» BC LION'S RUSH NIGHT

On September 28, KPU sent 200 students to cheer on the BC Lions at Student Rush Night, where our KPU spirit almost certainly helped lead the BC Lions to a 25-23 victory over the Montreal Alouettes! The Future Students' Office hosted a KPU booth in the Terry Fox Plaza before the game, letting tailgaters know all about KPU's programs and services. During the game, our section cheered the loudest and longest, successfully started "the wave", shared KPU swag with the crowd, and showed football fans at the stadium and viewers at home how much fun we have at KPU. Many thanks for the BC Lions for involving KPU in the promotion and the Kick to Win Tuition contest. We didn't win this time, but we hope to see another KPU student on the field at next year's Student Rush Night!



Recruitment

EVENTS *continued*

»» COUNSELLORS' CONFERENCE

The Future Students' Office was pleased to welcome close to 100 high school counsellors from throughout the region to KPU Surrey on Wednesday, October 16 for our annual Counsellors' Conference. The event included admissions updates, an education fair in Surrey Main Atrium and an "Experts' Q&A Panel" to give our guests the opportunity to have all of their KPU questions answered.



Counsellor testimonial:

“I enjoy attending Counsellors' Conference as it allows me to get an understanding of the latest updates on programs offered by KPU. It gives us a chance to connect with individuals one-on-one and get answers to questions students frequently ask us.” – B. Grewal

»» RICHMOND OPEN HOUSE

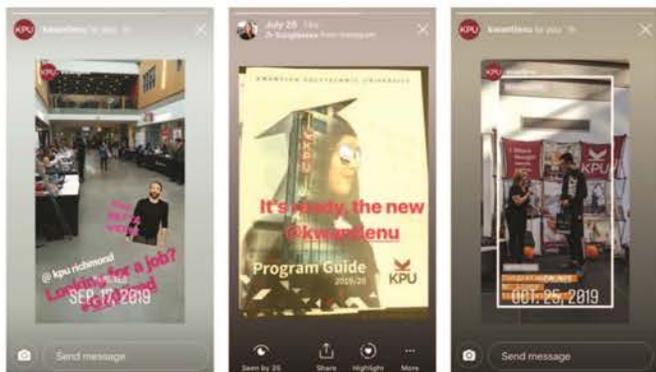
The purpose of the KPU Richmond Open House is to invite prospective students and community members to experience all we have to offer at KPU. Guests have the chance to tour the campus, speak with representatives from all of KPU's faculties and student service areas, and have their questions answered while building a personal connection with the institution. This year's Richmond Open House was a great success. The event was busy and the campus was buzzing from start to finish. We welcomed more than 500 guests throughout the day, and received excellent feedback on our post-event surveys. The winner of our Tuition Waiver was Layla Hamnett!



Recruitment

STUDENT AMBASSADOR SOCIAL MEDIA

In order to infuse our social media channels with more of a student feel, our Student Ambassadors are now contributing to the KPU Facebook and Instagram platforms. Watch for some creative and exciting posts!



SAYING FAREWELL

Saying goodbye is never easy but we wish two of our longest-serving Student Ambassadors well as they venture into their new careers. Congratulations to Olivia and Julian, you will be missed!



CUSTOMER SERVICE TRAINING WORKSHOP

Service with a smile! The Events & Communications team along with the Student Ambassadors (SA) hold customer service workshops annually in order to strive for excellence in customer service during our events, campus tours and open houses. As the first point of contact for many prospective students, we want to ensure that everyone coming to our office or attending our events is served to the best of our abilities.

INDIVIDUAL CAMPUS TOURS:

CAMPUSES	STUDENTS	GUESTS
KPU Surrey	3	4
KPU Richmond	4	2
KPU Langley	2	2
KPU Cloverdale	1	-

GROUP TOURS:

CAMPUSES	GROUPS
KPU Surrey	5
KPU Richmond	3
KPU Langley	1
KPU Cloverdale	2



Marketing

MARKETING AWARDS

We are very happy to share that the Marketing Services team received 5 awards in the **2019 MarCom Awards**.

The MarCom awards started in 2004 and has evolved into one of the largest, most-respected creative competitions in the world. Each year about 6,000 print and digital entries are submitted from dozens of countries.

As well, we received 2 awards in the **2019 American Graphic Design Awards** competition.

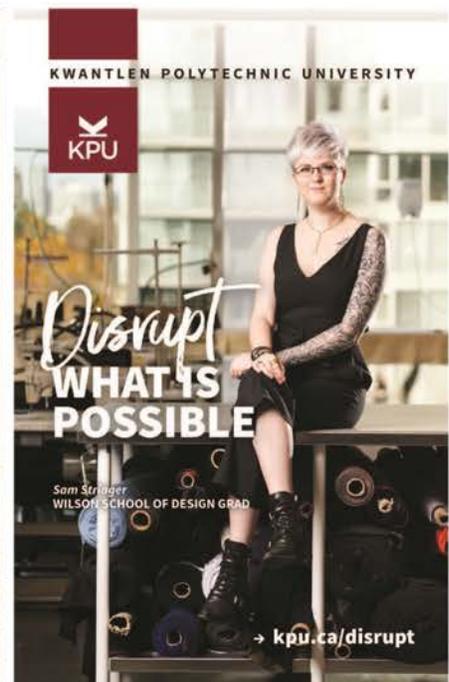
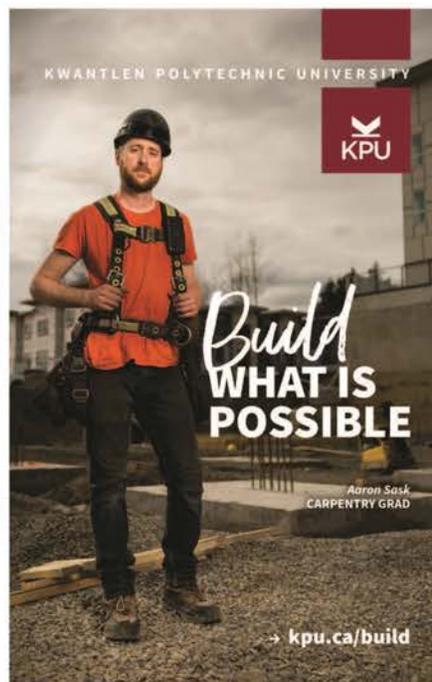
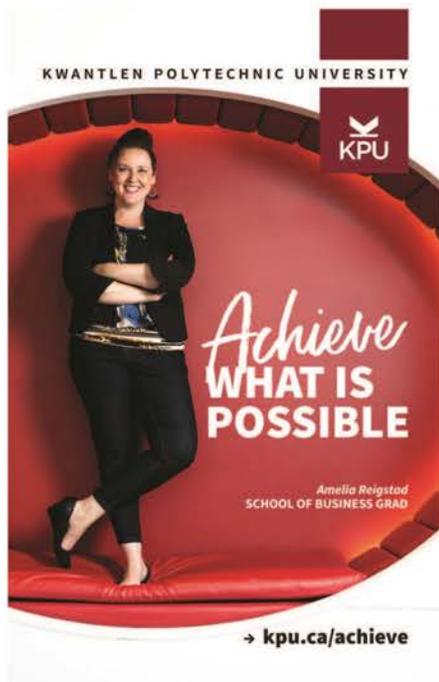
This is the 56th year of this competition and is open internationally to design firms, ad agencies, freelancers and everyone in between. This year saw 10,000 entries apply and only the top 10 percent were selected as winners.

To view all of the awards and the winning work, please visit → kpu.ca/marketing-awards

AD CAMPAIGNS

The marketing team is currently finalizing creative and working on launching KPU ad campaigns on Skytrain posters, transit shelters, digital billboards, TV and cinemas. These campaigns are starting Mid November and will showcase KPU throughout our communities and beyond. The various campaigns run until March 2020.

SKYTRAIN POSTERS AND TRANSIT SHELTERS



Marketing

WEBSITE ANALYTICS

TOP 10 PROSPECT PAGES

Page	Sessions		
/find-your-program	119,944	-2.2%	↓
/search	47,425	2.7%	↑
/international	35,682	7.1%	↑
/tuitionestimator	32,530	19.8%	↑
/registration/dates	28,427	-23.4%	↓
/current-students/programs	25,696	-5.1%	↓
/admission	20,559	3.4%	↑
/admission/requirements	12,598	0.3%	↑
/future-students	12,416	-8.7%	↓
/registration	10,499	17.7%	↑

We see a steady increase in page views and unique page views for our top prospective marketing pages. By analyzing our top prospective pages, we get a much clearer view of our marketing efforts as in previous reports numbers were being impacted by changes in our current student traffic.

PROSPECT PAGES AVERAGES Y/Y

Page Views	3.7%	↑
Unique Pages Views	7.1%	↑
Average Time on Page	17.3%	↑

CHANNEL, SOURCE & MEDIUM BREAKDOWN

Google Display: 22,964 sessions (100% increase y/y)

Organic Search (Bing): 34,269 (124% increase y/y)

Google (CPC): 23,032 (162% increase y/y)

Our paid google traffic sees large increases as we have launched multiple paid campaigns with improved accuracy in our targeting and bold engaging creative assets. Our latest digital campaigns are built utilizing past data from previous campaigns to help build on what was working in the past.

DEVICE BREAKDOWN

 Total	New Users	5%	↑
	Users	3%	↑
	Sessions	12%	↓
 Desktop 53% OF TOTAL	New Users	5%	↓
	Users	5%	↓
	Sessions	9%	↓
 Mobile 43% OF TOTAL	New Users	27%	↑
	Users	19%	↑
	Sessions	10%	↑
 Tablet 4% OF TOTAL	New Users	23%	↓
	Users	22%	↓
	Sessions	25%	↑

We see a continued decrease in desktop traffic and steady increase in mobile and tablet traffic. This is encouraging information as we build our web experiences to be optimized for mobile devices and see a rise in engagement from our mobile digital ad campaigns.

NEW VS. RETURNING

New Visitors	329,804 users	6%	↑
	Total Visitors	71%	
	3.14 pages/session	8%	↓
Returning Visitors	134,429 users	1%	↑
	Total Visitors	29%	
	2.86 pages/session	8%	↓

CAMPAIGNS (TOP 5) BY TRAFFIC

ACA – ELS 2019-2020: 14,126 sessions

ACA – ABE 2019-2020: 12,956 sessions

KPU - Search: 8,744 sessions

AdWords KPU: 6,570 sessions

Richmond Open House: 3,543 sessions

Our current ACA campaign continues to perform well with clear bold creative leading to a simplified call to action. Our improved search targeting is also seeing a huge ROI with Google search.

SOCIAL MEDIA (Compared with previous board report, June 1 – Aug 31)

AUDIENCE GROWTH

Total Fans	28,927	17.4%	↓
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GROUP MESSAGES

Facebook Messages Received	418	23%	↓
Facebook Posts Sent	29	6%	↓
Twitter Messages Received	798	6%	↓

IMPRESSIONS

Facebook Impressions	2,748,984	78%	↑
Twitter Impression	64,081	24%	↓
Total Impressions	2,813,065	51%	↑

At this time of year we usually have a decrease in social media engagement as students do not reach out for support the way they do over the summer months. A similar pattern is present in the previous board reports for this time period.

INSTAGRAM HIGHLIGHT REELS

We have started to use the Instagram highlight feature on the kwantlenu instagram account. Instagram Highlights are essentially the Instagram stories we choose to feature on our profile permanently. We have created multiple categories of highlighted material to help promote and elevate the KPU brand to prospective students that view our Instagram channel. When we add a story to a Highlight, it will be visible even after 24 hours, so it's a great way to keep our most successful stories running. We are seeing great engagement in our highlights and will continue to add new categories over the next few months.



Advertising

GOOGLE ADS

Total Impressions	7,660,504	6%	↑
Total Engagement	40,616	38%	↑
Engagement Rate	4.35%	34%	↑

TOP 10 PROGRAMS SEARCHED - DYNAMIC KEYWORD ADS - SORTED BY MOST IMPRESSIONS

INFORMATION TECHNOLOGY PSYCHIATRIC NURSING GENERAL STUDIES
LEGAL ADMINISTRATIVE STUDIES CRIMINOLOGY MATHEMATICS
 NURSING PSYCHOLOGY HUMAN RESOURCES POLITICAL SCIENCE

Digital Ads

RICHMOND OPEN HOUSE



Kwantlen Polytechnic University
Sponsored

Join us on Friday, October 25 for our Richmond Open House! Tour the campus, meet our faculty and students, and enter to win awesome prizes including FREE tuition.

KPU.CA/OPENHOUSE
Richmond Campus Open House - October 25th
Stop by for an afternoon of activities, information, learn more... [Sign Up](#)

GOOGLE SEARCH

Ad

Richmond Campus | KPU OPEN HOUSE
www.kpu.ca/openhouse/richmond
Join us this week on Friday, October 25 for our Richmond Open House! Stop by for an afternoon of activities, info, and awesome prizes including free tuition!

KPU OPEN HOUSE | Richmond Campus
www.kpu.ca/openhouse/richmond
Join us on Friday, October 25 and learn what a polytechnic education can do! Tour the campus, meet faculty and students, and enter to win prizes including free tuition

KPU OPEN HOUSE | Richmond Campus
www.kpu.ca/openhouse/richmond
Bring your friends and discover what is possible with the power of a polytechnic education. Stop by on Friday, October 25 to connect with us and enter to win prizes like...

GOOGLE DISPLAY

TECH OPEN HOUSE

FACEBOOK - DYNAMIC ADS

Image

Dynamic ads look similar to other ads on Facebook, Instagram, Messenger and the Audience Network. However, instead of individually creating separate ads, we have created ad templates that automatically use images and details from our data feed for things we'd like to advertise. Dynamic ads use our Facebook pixel to show ads to people who have already shown interest in KPU by taking actions to engage them further.

FACEBOOK ADS



Kwantlen Polytechnic University
Sponsored

Stop by our Cloverdale campus, KPU Tech, for the Open House on Wednesday, November 20 to connect with us, learn more, [... See More](#)

KPU.CA/OPENHOUSE
Cloverdale Campus Open House - FREE TUITION [LEARN MORE](#)

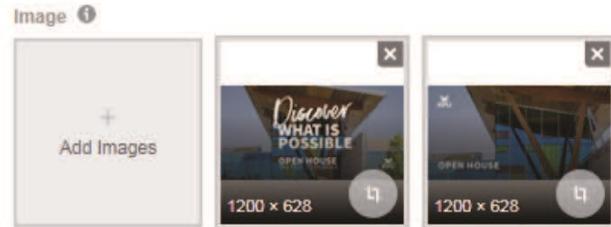
Digital Ads

TECH OPEN HOUSE *continued*

GOOGLE SEARCH AD



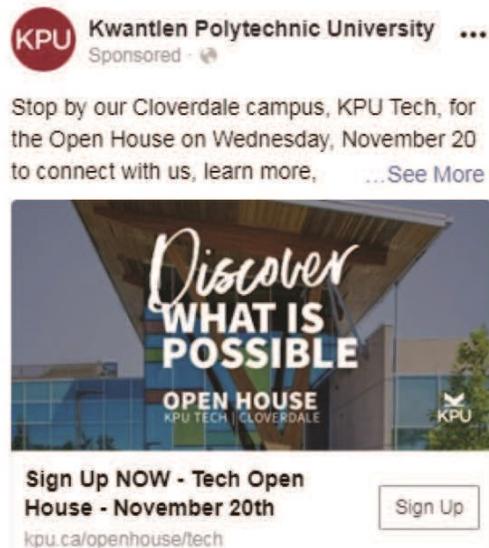
FACEBOOK - DYNAMIC AD



GOOGLE DISPLAY AD



FACEBOOK AD

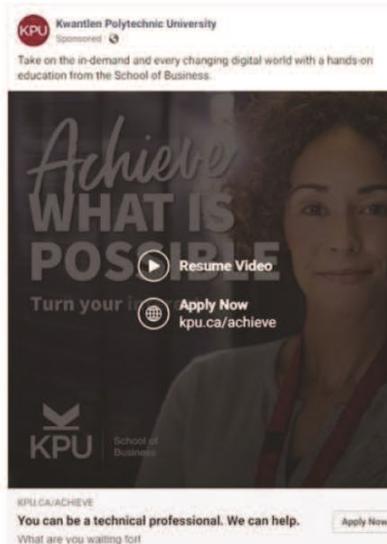


SCHOOL OF BUSINESS CAMPAIGN

LGLA AD INSTAGRAM & FACEBOOK STORIES



IT AD



Digital Ads

SCHOOL OF BUSINESS CAMPAIGN

POST-BACC AD

KPU Kwantlen Polytechnic University
Sponsored · 🌐

Achieve what is possible with the School of Business and start your education in accounting today.

Achieve
WHAT IS POSSIBLE

KPU School of Business

KPU.CA/ACHIEVE
You can be an accountant. We can help.
What are you waiting for!

Contact Us

ACCOUNTING AD

KPU Kwantlen Polytechnic University ...
Sponsored · 🌐

Enhance your education and develop valuable skills in business with a post-baccalaureate or graduate diploma from KPU.

Achieve
WHAT IS POSSIBLE

KPU School of Business

KPU.CA/ACHIEVE
Be a lifelong learner.
What are you waiting for!

LEARN MORE

GOOGLE DISPLAY ADS

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SCHOOL OF BUSINESS

Office of Associate Vice President, Planning and Accountability

EXPERIENCE

The Student Experience:

- **Student Satisfaction Survey:** This survey collects a broad range of information from students on their experience at KPU to identify areas for improvement. It launched on Oct 18 and closed on Nov 10. The 37% response rate was our highest ever for this survey type (up from 25% in 2017). Data is in the process of being cleaned and analyzed, with reports to follow.
- **Field School Surveys:** These surveys provide feedback from students who have recently returned from field school experiences abroad. The two surveys launched on Oct 29 were for students in Fine Arts or Design field schools, and they will close on Nov 19. A report will be prepared for KPU International shortly thereafter.
- **BSN-AE 1-Year Follow-Up Survey:** This survey provides feedback from recent graduates of the Bachelor of Science in Nursing – Advanced Entry program regarding the program’s strengths and weaknesses as well as the extent to which their education prepared them for nursing practice. The survey was launched on Nov 19 and will close on Dec 10. A report will be prepared for the BSN-AE program chair shortly thereafter.
- **HCAP Alumni Survey:** This survey provides feedback from recent graduates of the Health Care Assistant Program regarding strengths and weaknesses of the program, as well as how well their education prepared them for the workplace. The survey was launched on Nov 19 and will close on Dec 10. A report will be prepared for the HCAP program chair shortly thereafter.
- Prepared a report on the profile of Indigenous students currently enrolled in Fall 2019 for KPU Indigenous Students Services.

QUALITY

Student Success:

- Conducted an analysis of the number of former dual credit Trade students (ACE-IT or YTT students) who continued on to KPU in a vocational program.
- Conducting an analysis of the role of prior Math course in PSYC 2300 performance
- Updating a previous report on EDUC 1100 and 1150 performance of students based on the timing of taking these courses.

Service Improvement:

- **Fall 2019 Leadership Conference Survey:** This survey collects feedback on the experiences and satisfaction of conference attendees, in order to improve future iterations of the conference. The survey was launched on

Nov 15 and will close on Nov 25. A report will be provided to HR shortly thereafter.

Program Review:

- Support is currently being provided to 32 programs (or cluster of related programs) that are at various stages in the program review process.

As of November 19, 2019	Number of Programs
Phase 1: Self-Study	14
Phase 2: External Review	2
Phase 3: Quality Assurance Plan	7
Phase 4: Annual Follow-Up	9
Total	32
On hold (HUC & ACP)	2

- KPU’s Quality Assurance Process Audit (QAPA) will take place on Dec 18 and 19. This process is a new accountability requirement that is overseen by the Degree Quality Assessment Board (DQAB) Secretariat. The following three programs have been selected by the Secretariat as samples of how program review is done at KPU:
 - ◇ Journalism: Diploma, Bachelor (Major, Minor, Honours) (2016-18)
 - ◇ Environmental Protection Technology: Diploma (2016-18)
 - ◇ Computer Aided Design and Drafting: Certificate, Diploma (2014-17)
- KPU submitted the QAPA Institution Report to the Ministry on Oct 15. This report includes information on KPU’s program development and program review processes, the program review reports (self-study, external review, quality assurance plan, one-year follow-up) for the three programs, program review and program development policies and procedures, and other relevant material. The Institution Report, program review reports of the selected programs, and all other supporting documents can be found at: <https://www.kpu.ca/opa/program-review/qa-process-audit>.

Course Feedback:

- We are in the process of conducting surveys for 1,710 sections in Fall 2019. Surveys for 1,692 sections have so far been launched. All surveys will close on or before December 7 and the QA team will start working on the course feedback reports for Fall 2019 in the second week of December. The reports will be distributed during the second week of January.

Office of Associate Vice President, Planning and Accountability cont'd

Hold Each Other Responsible:

- In conjunction with IT, developing a SharePoint form to allow employees to report on their activities that relate to addressing goals in VISION 2023. Expected completion before the end of Fall term.

Accountability to Our Partners:

- Submitted Fall 2019 Enrolment Data to Universities Canada, Maclean's magazine and Business in Vancouver

Accountability to Government:

- Conducted the bi-annual Central Data Warehouse (CDW) submission in collaboration mainly with IT and the Office of the Registrar
- Submitted the Interim FTE report for Fiscal Year 2019-20 to the Ministry.
- Submitted the 2020 cohort to BC Stats for the Apprenticeship Students Outcome.
- Submitted the 2020 cohort to BC Stats for Diploma, Associate Degree, and Certificate Students (including Trades Foundation and Trades-Related Vocational Programs).
- Submitted data for the expanded University and College Academic Staff System (UCASS) pilot study to Statistics Canada in September. This is in collaboration with IT and People Services.
- Preparing the regular Full-time UCASS submission in collaboration with IT and People Services
- In the process of verifying the status of almost 5,000 international students as part of our compliance reporting for Immigration, Refugees, and Citizenship Canada (IRCC) for submission in December 2019.

INSTITUTIONAL PLANNING

Program Planning:

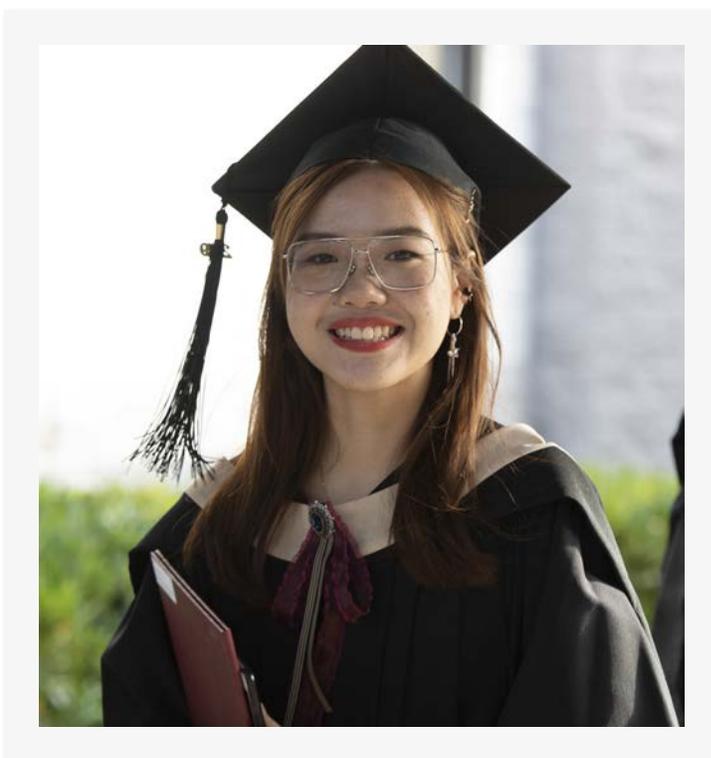
- Data regarding students' cities of residence, transitions from high school, and population growth in the KPU and UFV regions was provided to the Faculty of Arts in support of the assessment process for the proposed Bachelor of General Studies program.
- Provided the Faculty of Arts with data to inform their course/program planning for the Langley campus.

Integrated Planning:

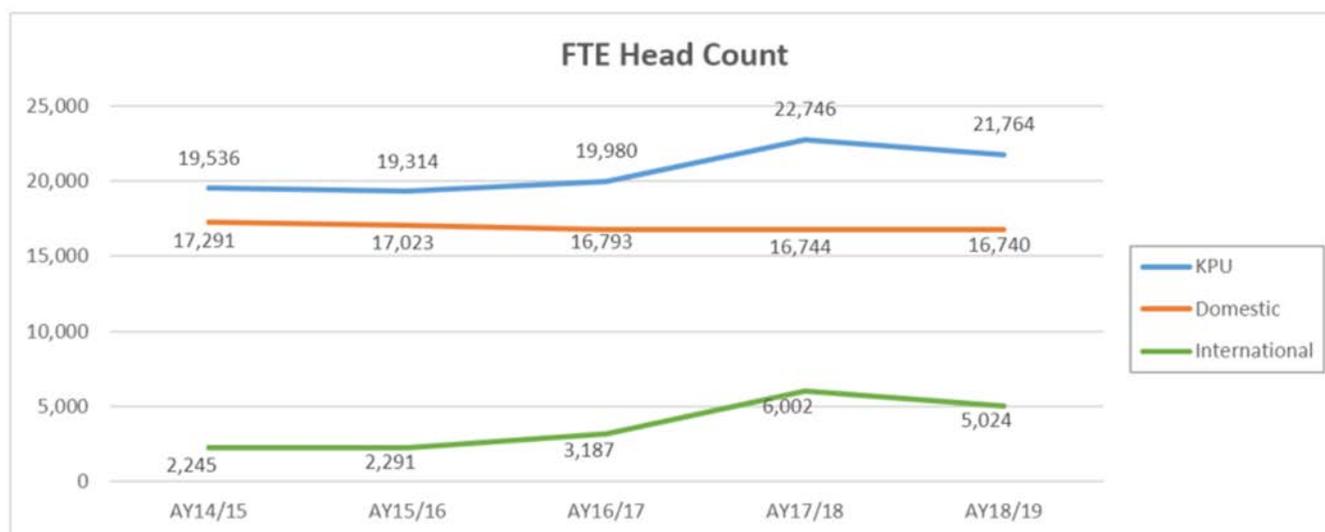
- Developed enrolment projections for Fall 2020 to estimate capacity for new International students for Fall 2020, prior to the opening of the Fall 2020 Application cycle on Oct 1.
- Developed a model to estimate enrolments and tuition revenue for various budget scenarios to assist in planning. This model is being used to provide guidance on budget development.

Enrolment Management:

- Provided an analysis of Health Foundation completers for the Faculty of Health to anticipate program enrolment in BSN and BPN
- Conducted an analysis on the demand for Health Foundation Courses for the Faculty of Health
- Conducted an analysis for Health Foundation Certificate program to estimate the number of students that may be qualified to go into the nursing programs in Spring 2020 and also to estimate the course demand for Spring 2020.
- Applicant Funnel dashboards: Applicant funnels for Spring 2020, Summer 2020 and Fall 2020 are running currently. The dashboards are updated every Wednesday. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboards also include information on country of origin of International applicants.
- Updated the following dashboards: Enrolment Dashboard for AY18/19, Midterm Enrolment Dashboard for Fall 2019. Created the Interim Enrolment Dashboard for Spring 2020. This will be updated weekly until Stable Enrolment Date on January 10, 2020.



Enrolment at KPU



Breakdown by Student Level

FTE Head Count

	AY14/15	AY15/16	AY16/17	AY17/18	AY18/19	4 Yr Trend	Change
Total Selected (6 items)	19,536	19,314	19,980	22,746	21,764		11%
Undergraduate	15,910	14,863	15,225	17,469	17,088		7%
CPS	1,824	2,309	2,253	2,400	2,439		34%
Pathway		622	1,173	1,698	1,255		N/A
Vocational	1,358	1,275	1,271	1,225	1,137		-16%
Preparatory	1,229	967	755	738	702		-43%
Graduate					47		N/A

FTE Headcount includes all students, including those who withdrew from courses.

Source: Enrolment Dashboard 2018-19

<https://our.kpu.ca/sites/sem/data/SitePages/Home.aspx>

KPU launches first zero textbook cost degree in North America

Kwantlen Polytechnic University (KPU) has launched North America's first four-year degree with zero textbook costs (ZTC). The Bachelor of Arts in General Studies is the seventh ZTC credential offered at the University.

"I couldn't be more proud of the KPU community. With over 700 courses and now 7 credentials offered with zero textbook cost, we are working together to make access to post-secondary education more affordable for all," says Rajiv Jhangiani, associate vice-provost, open education.

The new ZTC will save each student over \$5,000 over four years, based on average textbook costs. With ZTC, students use open educational resources and other library materials to complete their studies.

It's estimated that students enrolled in ZTC courses and programs during the fall semester have saved over [\\$900,000](#),

with over \$3.1 million saved since the launch of the first ZTC two years ago.

The open textbooks are authored by KPU instructors and faculty from other institutions. Jhangiani says the plan is to launch more degree programs with zero textbook costs.

"Students in the general studies arts program will now be able to focus more on their studies instead of worrying about how to pay for their books," says Diane Purvey, dean, Faculty of Arts at KPU. "We are proud and excited this arts program is now ZTC."

The launch of this course coincides with [Open Access Week](#) which runs from October 21 – 27.

Learn more about the ZTC courses and programs at KPU [here](#).

**NOW
YOU CAN
PURSUE:**

- **A Bachelor of Arts degree in General Studies**
- **An Associate of Arts degree in General Studies**
- **An Associate of Arts degree in Sociology**
- **A Diploma in General Studies**
- **A Certificate in Arts**
- **A Certificate in Foundations in Design**
- **An Adult Graduation Diploma**

