



*Honorary Doctorate Degree recipient, Jan Unwin*



*Spring Convocation Graduates*

JUNE 2019

# Report to the Board of Governors

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*Honorary Doctorate Degree recipient, Elana Rosenfeld*

Where thought  
meets action



## Education advocate Janice Unwin receives KPU Honorary Degree

Kwantlen Polytechnic University will present Janice Unwin with an honorary degree at the June convocation to recognize her work over the past 40 years in the education sector.

Unwin started her career in 1979 as a physical education teacher and then a high school counsellor. She went on to work in many different roles including elementary and secondary school principal, as well as superintendent in Maple Ridge and Pitt Meadows.

Most recently, Unwin has been recognized for her work with the Ministry of Education and Ministry of Advanced Education to modernize the K-12 education system. She has also worked with post-secondary institutions to ensure a seamless transition from K-12 to post-secondary.

“The one that brings me the most pride is the last chapter of the journey which was to assist the Ministry of Education and Advanced Education in transforming education across this province. The people I met, many of whom were from KPU gave me such hope for the future as we all wrestle with creating an educational journey that needs to exist in a rapidly changing world,” Unwin says.

“Janice Unwin has contributed considerably to the education sector in British Columbia. Her work with post-secondary institutions while revitalizing the K-12 curriculum so the next generation of students is ready for university speaks to her passion for education,” says Dr. Alan Davis, president and vice-chancellor of KPU. “KPU is proud to present her with this honorary degree.”

Looking back at her career she says her advice to the new graduates is to stay passionate in whatever adventure they embark upon.

“Try to give back in whatever way makes sense to them. Stay positive and don’t get down when tough times come along. It is all part of the learning journey which we all are hopefully on for life.”

Unwin will receive the Honorary Doctor of Laws on June 4, 2019. To watch the ceremony live, please visit [kpu.ca/convocation/live](http://kpu.ca/convocation/live).

## Kicking Horse Coffee co-founder receives honorary degree at KPU

Kwantlen Polytechnic University will present [Kicking Horse Coffee](#) co-founder Elana Rosenfeld with an honorary degree to commemorate her entrepreneurial achievement of creating a world-renowned coffee company.

“I feel proud of where Kicking Horse Coffee is now and excited for what’s next. Last year we were named Best Workplace in Canada,” says Rosenfeld. “We’re the number one selling organic coffee in North America, and this year we’ve been recognized as Canada’s most trusted coffee brand by the Gustavson Brand Trust Index.”

“Elana’s entrepreneurial spirit is akin to what KPU stands for,” says Dr. Alan Davis, president and vice-chancellor of KPU. “Her optimism and resilience helped launch a company that is now recognized around the world and that speaks to her passion for what she does,”

In the mid-90s, after travelling the world, Rosenfeld wanted to stay in one place. Originally from Toronto, she decided to live in Invermere, B.C.

“I tried a few different things first – a whole food café, a fruit stand – before realizing my passion for coffee. Kicking Horse Coffee’s co-founder and I started roasting small batches of

coffee in our garage in 1996. My mom asked us, ‘What are you two gonna do? Make coffee in your garage?!’ and that’s pretty much what we did.”

Rosenfeld majored in religious studies and minored in women’s studies at McGill University in Montreal.

“People are sometimes surprised that I don’t have a degree in business, but I think my arts background continues to play an important role in the way I do business. It has helped me bring more humanity to the workplace. For me, that’s really what it’s all about.”

Rosenfeld says the advice she wants to give graduating students is to really think about what they bring to their future careers.

“I believe in the concept of building humanity – compassion, empathy, thoughtfulness – into business. I want students to know that they can create a sustainable business that’s both successful and people-focused.”

Rosenfeld will receive the Honorary Doctor of Laws on June 6, 2019. To watch the ceremony live, please visit [kpu.ca/convocationlive](http://kpu.ca/convocationlive).

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*Spring 2019 Convocation*

## Cell blocks to books: one KPU grad's journey of adversity and perseverance

As a former gang member, Jordan Buna had seen a lot and been through more than the average post-secondary student when he arrived at Kwantlen Polytechnic University – but the academic world held new challenges.

“I remember when I first started going here, I would walk by the psychology lab but I was too intimidated to go in because I never thought I was smart enough to go here.”

The 35-year-old has overcome those challenges to cross the stage at convocation this week and land himself a job helping to keep young people away from gangs.

Life changed for Buna, who had started school by taking two classes a semester while going to work full-time, when he heard about the [Acting Together research project](#) run by KPU psychology instructor Dr. Gira Bhatt. The project, which aims to reduce youth gang involvement, introduced Buna to Sergeant Lindsey Houghton, who would go on to become one of the mentors in Buna’s life. It would also help him get the job he has now – working with the Surrey School District in a program called [Wraparound](#).

“If I didn’t go to Kwantlen and I didn’t work on the research project at Kwantlen and I didn’t meet Lindsey Houghton and didn’t create that presentation there’s a 100 per cent chance that I wouldn’t be doing what I’m doing now.”

Buna first came to KPU out of high school. He dropped out soon after and his life took a dark turn when he got involved in gangs.

“I spent about a year in jail for firearms possession and things related to the gang. I was 24 when I was released from jail so that was 10 years ago. So, kind of slowly, I started rebuilding my life, got a trades job.”

He was working as a heavy-duty mechanic when he decided to go back to school. He was 26 years old when he walked into the academic advisor’s office on crutches.

“I broke my ankle so I was off for eight weeks. I remember it always bugged me that I thought I was too dumb to do it – all the things that convinced me that I wasn’t fit to be successful.”

The other mentor Buna found at KPU was one he had known from early on in his gang career, when Buna would frequent the clubs and bars in Downtown Vancouver: KPU criminology instructor and current police officer with the Vancouver Police Gang Crime Unit, Keiron McConnell.

“Keiron used to be one of the nice police officers who would ask me to pack up my stuff and get out,” he recalls, “So I knew him from the enforcement side of things and then when I came back and finding out he is a prof here and I remember he saw me and looked at me and I told him what I was doing with the Acting Together stuff and he’s been another massive supporter of mine.”

“He was someone I exercised extreme caution around as a police officer. I now consider him a personal friend,” says McConnell.

Buna now comes to McConnell’s classes to give talks about his lived experience to students. He says McConnell is someone he looks up to, a big influence and mentor in his life who he now works with professionally.

“When I found out I was graduating, I remember so many

times him pulling me out of a bar and I just thought it was such a good thing for me because I know as a police officer he sees the worst of the worst and he probably sees people who don’t change, but it was important for me to have him on stage when I got that degree.”

And McConnell was there on stage at convocation.

“This is one of the proudest moments of my 30-year policing career and 15-year teaching career,” says McConnell. “It’s a pleasure to teach at KPU where we have the ability to know our students and to help them. I am proud of Jordan, who really is an inspiration to all of us. He faced great adversity, but made the right choices and now is a success story.”

Buna says although his parents were always involved in his life, he looked elsewhere as a teenager for mentorship.

“That was one of the biggest problems for me and why I went so far off track after 18 because I graduated from high school and I lost a lot of the older mentors in my life and it’s really difficult for kids or anybody to go through life without somebody to look up to and for somebody to hold you accountable.”

He is getting ready to go back to school for a master’s degree in counselling psychology in hopes of one day becoming a clinical counsellor. He reflects back to his life philosophy and adds some advice for future students.

“The only thing that’s more valuable than what’s in the books here is the wisdom that people have.”

Buna says the connections he’s made at KPU is what made his experience memorable as he found people to look up to and learned to persevere. It wasn’t always like that for him before KPU.

“I’m lucky, I had some really bad ones [mentors] but I managed to also get some really good ones too.”

*Story by Sucheta Singh*



# President and Vice Chancellor Report

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In addition to the usual rounds of administrative and governance meetings, there were several notable external and internal engagements in the period between Senate meetings.

I attended the annual meeting of the Canadian Society for the Study of Higher Education (as part of the Humanities and Social Sciences Congress) at UBC on June 2<sup>nd</sup> to participate on a panel on “Higher Education Reform: Continuing the Conversation on the Role of Blended Learning”.

Along with Fern Gabriel and Brandon Gabriel from the Kwantlen First Nation, Herman Ho and Andrew Chisholm from Facilities Services, and Joanne Saunders, Executive Director of Marketing and Recruitment we have been developing approaches to install some public art work as well as Indigenous signage on KPU’s campuses, starting with KPU Langley and the buildings at KPU Surrey. I met with Fern and Brandon on June 10<sup>th</sup> to continue the discussion and we will start to see the new signage in the fall.

June 4<sup>th</sup> to 7<sup>th</sup> saw the largest spring convocation ever at KPU. We awarded honorary degrees to educator Jan Unwin and entrepreneur Elana Rosenfeld, and we heard some wonderful student addresses.

The KPU Foundation Board met on June 11<sup>th</sup> and engaged in some long term planning.

The Senate Tributes Committee met on June 13<sup>th</sup> to consider new honorary degree nominations.

I gave a keynote address at the BC Prior Learning Assessment Network AGM on June 14<sup>th</sup>: “Open Education: an update on

KPU”

From June 15<sup>th</sup> to 19<sup>th</sup> I was invited to be part of the faculty to teach the Senior University Administrators’ Course offered in Winnipeg by the Centre for Higher Education Research and Development at the University of Manitoba.

The second of the President’s Community Advisory Committees met in Langley on June 20<sup>th</sup>, where we hosted key decision makers in the community on the plans for KPU and its role in the Langleys.

Kwantlen Polytechnic University is one of sixteen universities chosen to be part of the Canadian Pilot for the Carnegie Community Engagement classification. On June 24<sup>th</sup> we invited select community partners to help inform KPU’s involvement in this project. The Carnegie Foundation’s Classification for Community Engagement is an elective classification and has been the leading framework for institutional assessment and recognition of community engagement in U.S. higher education for the past thirteen years. It is based on voluntary participation by institutions. The elective classification involves data collection and documentation of important aspects of institutional mission, identity and commitments, and requires substantial effort invested by participating institutions. There are currently 361 campuses with the elective Community Engagement Classification in the US. <https://www.brown.edu/swearer/carnegie>. The initial convening of the CPC, hosted at Simon Fraser University in February 2019, brought together sixteen Canadian post-secondary institutions of different types from coast to coast to coast.



*KPU President, Dr. Alan Davis with Board of Governors Chair, Sandra Case, and Marvin Hunt, MLA, Surrey-Cloverdale at the Spring 2019 Convocation*

# Human Resources

## PEOPLE FIRST CULTURE:

### Employee Engagement

Human Resources met with members of KPU's three employee engagement workgroups representing Support Staff, Administrative Employees, and Health and Wellness and gained agreement on steps for moving forward for creating university-wide action plans to be presented to the University executive. These actions plans will be used to help guide the university towards enriching the employee experience.

## TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

### Senior Talent Acquisition

Searches completed and successful candidates:

- n/a

Searches underway:

- Associate Dean, School of Business

### Career Fairs

HR attended the Jobs Canada Fair in downtown Vancouver on May 28, 2019, along with KPU's Future Students' Office. The career fair was well attended and many job candidates stopped by KPU's booth to discuss potential opportunities.

### Organizational Development

Essential Skills for Managers Workshop - Close to sixty KPU employees attended a two-day "Essential Skills for Managers" workshop this May and June. Facilitated by Kwela Leadership Training and Talent Management, a Vancouver-based consulting firm, the purpose of this workshop was to provide new and existing leaders with little to no formal leadership training an opportunity to develop and practice skills in this area. Attendees ranged from faculty department Chairs to support staff supervisors to administrative managers.

## PEOPLE SERVICES

### Compensation

Preparation for the annual merit increase is underway. Development of processes and systems in support of the new compensation framework continues. Work continues on processes for talent review management.

### HR Operations

HR's policy review process is ongoing and is also beginning the final pilot phase for implementing the automatic Request for Talent (RFT) process. HR is also at the pilot phase for automating employee clearance forms.

### Human Resources Information Systems (HRIS)

Meetings with Ellucian to discuss the optimization of HR's current systems and the identification of gaps that need to be addressed have been scheduled.

Second Banner 9 upgrade completed successfully.



Gurleen Bajwa from HR representing KPU at the Jobs Canada Fair on May 28th

Request for Proposal (RFP) process is underway for the purchase of an Applicant Tracking System.

## PEOPLE RELATIONS

The Employer and KFA bargaining teams met on May 29<sup>th</sup>, June 19<sup>th</sup>, and June 26<sup>th</sup>. The parties continue to exchange counter and amended proposals while providing feedback. Agreement has been reached on some housekeeping items. The parties will continue to meet in late June.

KPU continues to work with the KFA and BCGEU in a collaborative manner in the spirit of positive labour and employee relations



# Office of the Vice President, Finance & Administration

## FINANCIAL SERVICES

### GENERAL:

The 2018/19 Audited Financial Statements were approved by the Board of Governors on May 22, 2019 and were free of any reportable audit errors. This is a significant success, and due largely in part to the efforts, diligence and cooperation of all Financial Services team members.

### FINANCIAL OPERATIONS AND PAYROLL:

#### Initiatives

The revised Investment Policy was posted on the KPU Policy Blog on May 14, 2019 for comment from the University Community. During the posting period, the team has been working with the Office of General Counsel to draft a Memorandum of Understanding between KPU and the Foundation, which will govern the agreement of having a shared Investment Advisory Committee. Terms of Reference for this committee are also being drafted. Financial Operations is also currently working on, or has draft versions available of the following policies which we expect to be posted and approved by the end of 2019: GV4 Signing Authority Policy, GV1 Selection of Auditors Policy, FM6 Banking Policy, and a new Cash Acceptance and Anti-Money Laundering Policy.

Financial Operations is progressing towards the institutional goal of becoming 'cash-less' with respect to tuition and related fees. The final decision on a service provider for international tuition payments is expected in mid-June, while discussions continue with Moneris regarding options to provide additional non-cash payment options for our domestic students.

Financial Operations continues to strategically reduce the number of KPU PCards in circulation, while also improving PCard processes and mitigating the risks associated with PCards. As Financial Services moves towards the implementation of the Concur travel booking system, we expect to see a further reduction in PCards as employees will be able to book their KPU-related travel through the Concur system.

Payroll Services has been developing an emergency plan to ensure that employees will continue to be paid in the event of a fire, evacuation, natural disaster, or other emergency situation. The finalized plan is expected to be complete in the Fall/Winter of 2019.

### BUDGET AND FINANCIAL REPORTING:

#### Initiatives

The Financial Reporting team launched monthly meetings with all 23 faculties and divisional areas in late May/early June, with the objective of increasing proactivity and providing one-on-one customer support to divisional

leaders. In addition, now that Financial Reporting has stable month-end closes, the team can work with divisions on monthly variance analyses of budget vs. actuals, and year-over-year comparisons.

Planning for the KPU Foundation Audit by KPMG is underway and is scheduled to take place from June 10-14, 2019. The Reporting team has also been working with the KPU Retirees Association to assist with forms and quarterly financials.

The team's next initiative is to implement quarterly forecasting after quarter-end closes.

### PROCUREMENT SERVICES:

#### Initiatives

Procurement Services currently has a number of major competitions underway, including the procurement of Campus Shuttle Services. An open competition for Applicant Tracking Software closed in May 2019, and the project team is currently evaluating proposals to shortlist for the Workshop and Demonstration stage. Planning is also underway for the procurement of food services across all KPU campuses, as the current contract expires in June 2020. Based on the findings of the completed needs assessment, we expect the drafting of solicitation documentation to be completed by the end of June 2019.

The staff of Procurement Services continue to assume a leadership role in BC Post-Secondary Sectorial Procurement initiatives with BCNET, and have recently participated in both Provincial Procurement Community of Practice and BCNET conferences. Procurement Management plan to evaluate and implement applicable continuous improvement ideas generated by the staff after attending these conferences. Ideas include: 1.) new ways of incorporating anonymity in the evaluation templates to enhance vendor's confidence in the final results, and 2.) strategies to improve privacy and data security by updating our solicitation schedule with the latest privacy requirements.

Procurement Services continues to work collaboratively with stakeholders, most recently working with the Divisional Business Managers and the Office of Research and Research Services on strategic sourcing, with the aim of strengthening the culture of proactive planning and procurement best practice.

A collaborative effort is underway between Procurement Services and BCNET to substitute traditional copy paper with Sugar Sheets, where feasible. The initiative is in line with the sustainability goals of Vision 2023, and results of the case studies completed show significant environmental, social and economic benefits following product adoption.

# Office of the Vice President, Finance & Administration

## CAMPUS SAFETY AND SECURITY

### SECURITY

- Additional officers have been added for the summer weekends at Langley campus to extend coverage hours to 6:00 AM to 6:30 PM.
- Security assisted in providing services to several high visibility functions on the different campuses, such as Science Rendezvous and the BBQ challenge.
- All campus Security teams met, debriefed with, and provided feedback to the Office of Emergency Planning in response to the recent all-campus evacuation.

### OCCUPATIONAL HEALTH AND SAFETY

- Fire drills were completed at Surrey, KPU Tech, and Richmond and Langley campuses. Fire drills involved complete evacuation of buildings and involved participation of all students and employees.
- In collaboration with the Dean of Science and Horticulture's office, OH&S completed laboratory safety inspections at the Langley campus.
- The team is working with a consultant to review fall protection requirements at the Langley, Surrey and KPU Tech campuses. Review involves conducting fall hazard assessments, development of safe work procedures and training of employees.
- Working in collaboration with the Fine Arts department and WorkSafe BC, OH&S has completed review of chemical safety program in the Photography department.
- The annual Health and Safety Committee training day was held May 26, 2019. The event was a success and was attended by members from all KPU campuses; topics presented included Ergonomics and Bullying and Harassment.

### EMERGENCY PLANNING

- The Emergency Operation Centre (EOC) opened for 4 days during Convocation. Minor behavioural issues arose with some spectators and all were approached and advised of proper protocol by the Manager, Emergency Planning.
- Emergency Planning assisted by providing presence and services to high visibility functions on different campuses, such as Science Rendezvous, the BBQ Challenge, and KPU day.
- The EOC opened for full active all-campus evacuation. A full report will be developed and documented for future reference and training opportunities.
- Emergency Planning is now part of the Behavioral Intervention Team and has been attending the meetings and assisting in the newest files that have come up.

- Emergency Satellite Telephone contract was found to be very expensive and therefore a new and different contract which will provide a saving of \$1100 per year was obtained.

### SECURITY SYSTEMS

#### Civic Plaza

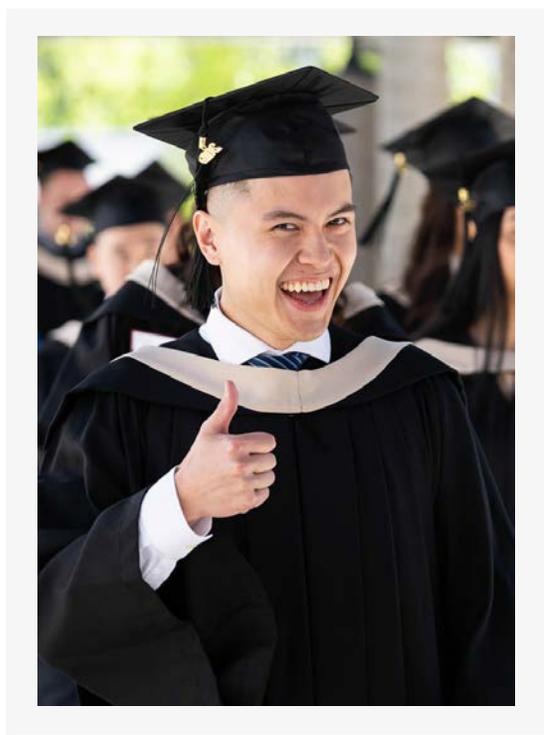
- Adjustment to the access control and alarm systems were made to accommodate City of Surrey as tenants on the 9<sup>th</sup> floor.

#### KPU Tech

- The University Space Committee recommended and space has been allocated for the Operational Control Centre Project. Funding for the room fit-up was approved in this year's budget.
- Updated software to manage BOSCH alarms panel has been acquired and installed and will facilitate easier management of users and codes across all appropriate campuses.
- Daniel Ha, our in house KPU locksmith has been busy attending to ongoing maintenance and repair requests. The number of requests has increased since moving to an in house locksmith from an outside contractor.

#### Langley

- CCVE and Access Control upgrade project is underway and currently in the cable running phase.



### INFORMATION TECHNOLOGY

#### Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans to ensure that adequate level of staff is in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Key vacancies and hires in IT:

- Business Analyst / Project lead – Filled Internally (Curtis Flaterud)
- Junior Programmer Analyst – Filled Internally (Shivangi Walia)
- Programmer Analyst - Vacant

#### Telephone System Implementation

- Consultant is in the process of completing the RFP. Next step will be to work with Procurement on the RFP to issue by end of June

#### Service Desk Renovation

- This project is currently in the design development phase; once the design is complete we will enter the permit process with the City of Surrey before construction can commence. The IT Service Desk will be relocated to Birch 104 just before construction begins. The length of time is to be determined.

##### SCHEDULE:

Anticipated Dates and Key Milestones

TI Permit Application Submitted: May 29, 2019

Tender Issue: June 10, 2019

Anticipated Mobilization: July 12, 2019

Substantial Completion: Sept 17, 2019

#### Digital Ready Transformation

- IT will work to upgrade the Cloverdale 1853, Surrey 1140 meeting rooms, 5 E-classrooms in Richmond, 4 E-classrooms in Langley, Spruce 124, and study rooms in the libraries with updated AV digital ready technology. We are in the process of creating the schedule so approximate timelines are forthcoming; however, the 5 E-classrooms for the east wing at Richmond campus are expected to be completed by July 15<sup>th</sup>.

#### Business Continuity

- IT is implementing a secondary pathway to the Internet; this project is currently in progress, working with our sector partner BCNET, and the completion date is scheduled for June 17, 2019. Temporary fibre has been installed which IT has implemented as redundant connectivity prior to the permanent install. This project has been delayed by a few weeks due to unforeseen challenges with the City of Surrey and TELUS regarding

right of access. Issues have been mitigated accordingly and confirmation for completion is now June 17, 2019.

#### CRM Project

- The Contact Resource Management (CRM) project is currently in the procurement phase of the project and the team is working to fast-track the implementation in order to have recruitment live for the Future Student's Office (FSO) and KPU International by the start of the September recruitment cycle.

#### HR Applicant Tracking System

- The HR and Business IT teams are working to replace the outdated and manual process with a current cloud-based Applicant Tracking System (ATS). The search continues at the RFP phase which will conclude at the end of June. The team is targeting to have the new HR ATS implemented for November 2019.

#### Digital Business Transformation

- Ellucian consulting architects have been working with all the KPU business units (HR, Payroll, Finance, Student Services, International and Office of the Registrar) to review the current gaps in business service deliveries. We are looking to have a business roadmap in place by the end of August 2019 to allow KPU to strategically budget and implement a new Digital Business Plan over the next several years.

#### BANNER 9 Phase II – Application Deployment

- Banner 9 application rollouts are still underway. The new improved Web Registration Application has been soft launched to the summer students with a full rollout of both the new Student Profile and Student Registration in June 2019. The Fall Registration in July 2019 will utilize the new Student Web Registration app for a more robust and up to date student experience.

#### Information Security Program

- KPU Staff Information Security Awareness program presently under-review for improvements. This includes discovery for an alternative training software package that will provide improved functionality, administration and metrics. Job posting for a Senior Information Security Analyst is approved and underway; this position will provide dedicated security technical support. Selection and adoption of an Information Security Framework is in process. A KPU Information Security Incident Response plan is currently under review in draft form.

## FACILITIES SERVICES

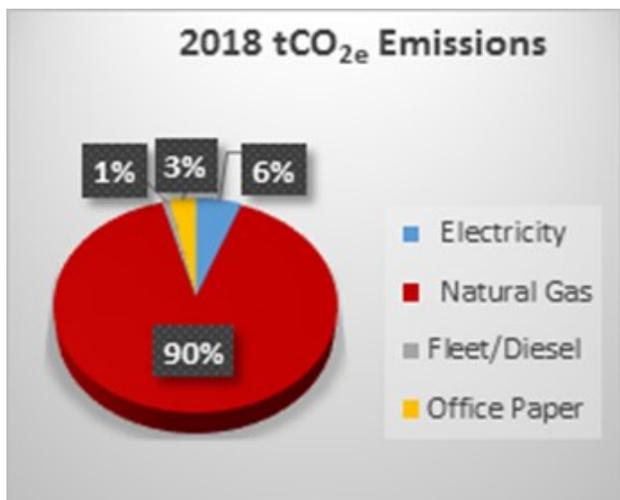
### FACILITIES MAINTENANCE

#### Carbon Neutral Action Report

KPU has submitted its annual Carbon Neutral Action Report for 2018 as required under the Provincial Greenhouse Gas Reduction Targets Act and Carbon Neutral Government Regulations.

KPU's 2018 total emissions from all sources for carbon offsets were 2,422 tCO<sub>2e</sub>. This is a reduction in Green House Gas (GHG) emissions of 6.8% since 2017, and a 10.6% reduction from 2007, the base year that the Province requires all institutions to use as a comparator. Overall, since 2007, KPU is 28.6% more efficient despite the growth in campus space and activity. An area of opportunity for the University in order to continue reducing our carbon footprint is to develop a strategy to address the burning of natural gas: of the 2,422 tCO<sub>2e</sub> KPU produced in 2018, 2,186 tCO<sub>2e</sub> were produced by burning natural gas.

Looking ahead, KPU will need to continue formulating creative strategies that will reduce total emissions from all sources in order to achieve the 33% target set by the Province for 2020. For more information on this and previous Carbon Neutral Reports, please look on the website at [www.kpu.ca/sustainability](http://www.kpu.ca/sustainability).



### FACILITIES OPERATIONS / GENERAL

#### Hanging Baskets:

- Facilities Services purchased hanging baskets from KPU's School of Horticulture, and the FSG's hung them in various locations around the Surrey, Langley, Cloverdale and Richmond campuses.



- In preparation for Convocation, the water feature in front of Surrey Main was cleaned, the campus was pressure washed, and various locations in Cedar building were painted.



## Finance & Administration cont'd

### Events:

#### External

<p>BCcampus: Sexual Violence &amp; Misconduct Forum          BCGEU Membership Meeting          Community Living BC: Community Inclusion Event          Global Village Vancouver: Testing          Kiwanis Fraser Valley Music Festival          KSA Farmers' Market &amp; Food Truck Festival          Kwantlen Student Association Council Meeting          Langley Community Farmers Market          Maple Leaf - Provincial Exams          Maple Leaf: Graduation Ceremony          Numeracy: Maple Leaf - Provincial Exams</p>	<p>Paragon Testing Enterprises: LPI Testing          Pulp Mag Launch Party          Sources Community Resources Strategic Planning Retreat          Stroh Health Care: Men's Counselling          Summer Langley Community Farmers Market          Translink Event          Western Conservatory of Music: Recital          YMCA of Greater Vancouver: Youth Leadership Development          B.C. Relais User Group Meeting          Polytechnics Canada Conference</p>
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#### Internal

<p>Aboriginal Family Healing Court Conference          Accounting Faculty Department Meeting          Advance Continuing Education: First Aid          Breaking Barriers Brunch 2019          Canada Day Event          Career Workshop at Civic          Convocation          COOP 1101 Information Session          Essential Skills for Managers Training          Family Orientation - Langley          Family Orientation - Richmond          Family Orientation - Surrey          Fatherhood and Men's Responsibility          Indigenous Peoples' Month Opening          Industry Event - Operation Supply Chain          KPU Brew-FSH Pint of Science Event</p>	<p>KPU Chinese Students and Scholars Annual Meeting          KPU Smash Ultimate Weekly Tournament          Lunch with the Gathering Place          Mental Health First Aid Training          National Health and Fitness Day          New BCNU Student Liaisons          Student Leadership Awards          Student Services Summer Town Hall          Summer 2019 Academic Standing Workshop          Traditional Chinese Medicine Information Session          BC Plan AGM          Accounting Network Event          K-12 Curriculum Workshop          Policing Info World          Multi-Faith Centre Social          KPU Day</p>
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Science Rendezvous



Family Orientation



Spring 2019 Convocation

## Finance & Administration cont'd

### UNIVERSITY SPACE

#### Campus Safety and Security - Operational Control Centre

KPU-T room C2116 (77m<sup>2</sup>) assigned as an Operational Control Centre which will be a central dispatch for the university, assisting Security, First Aid and Facilities with alarm tracking and response, and supporting the closed circuit video equipment (CCVE) and access control.

#### Information Technology (IT) Offices

Two offices 3425 and 3426 (both 8m<sup>2</sup>) assigned to IT as overflow office space for the new Director of Security and a new report to the Director.

### ANCILLARY SERVICES

#### Fleet:

Ancillary Services is currently in the process of procuring a third cargo van as part of the replacement and renewal plan for older fleet vehicles.

#### Food Services:

Tim Hortons at the Richmond campus recently received a new cooler for their grab and go items. Tim Hortons mobile ordering is up and running at the Surrey campus and will be rolled out to the Richmond campus Tim Hortons in June.

A variety of merchandise to support KPU Pride is now available at all KPU Bookstores; everything from t-shirts to mugs to umbrellas.



The Bookstore has expanded its range of KPU branded merchandise available for Convocation. New this year are ball caps, KPU charms, and KPU grad t-shirts.



### Bookstore

KPU Bookstore premiered the new inflatable kiosk at Science Rendezvous at Langley campus on May 25, 2019. Ice cream was brought into the Bookstore for the day of the event and was promoted as a 2 for 1 special; this was very well received by Bookstore patrons, as demonstrated by the 625 pieces that were sold.



# Office of the Provost & Vice President, Academic

As we approach the end of the regular academic year cycle, we do so having accomplished many good things. At the same time, we must acknowledge having been through some challenging transformative processes that will ultimately strengthen KPU and ensure its sustainability. Although it has only been one month since the last Board of Governors meeting the level of activity has remained high. Last week we celebrated our largest convocation to date with eight wonderful ceremonies, distinguished teaching and distinguished service awards, an honorary doctorate and several remarkable graduate convocation addresses. We also said farewell to our Dean of the Wilson School of Design, Carolyn Robertson, who did a remarkable job at steering the Wilson School of Design to its new building and its revitalized focus.

The most significant academic undertaking during this past month was the culmination of the Senate discussion on the proposal to discontinue the Faculty of Academic and Career Advancement last May 27. The outcome of that process will be the topic of a separate presentation at the Board of Governors meeting on June 26. The presentation will include a motion for approval from the Board of Governors.

KPU is presenting its first Graduate Certificate in Sustainable Foods and Security to the Board for approval. This graduate program is the first major step towards the establishment of graduate programs at KPU and represents a collaborative venture between the Faculty of Science and Horticulture, Faculty of Arts and the School of Business.

The long-awaited RS5 Intellectual Property Policy was approved by Senate on May 27. This marks a significant step forward for research at KPU. The process was led by AVP Research, Dr. Deepak Gupta following the original groundwork done by VP Teaching and Learning, Dr. Stephanie Chu. The policy incorporates the very best current practices to define and recognize intellectual property and will enable KPU to access research funding previously unavailable to the university. Kudos to Dr. Gupta, Dr. Chu, Josephine Chan and their numerous collaborators on achieving a win-win policy for all at KPU.

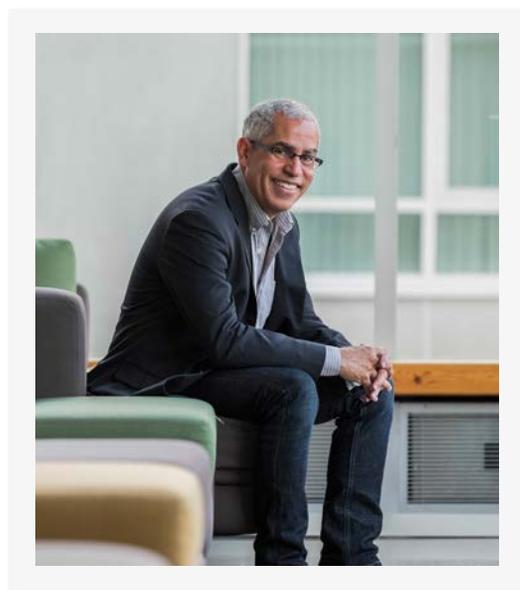
KPU is putting forth two candidates for the Canada Research Chairs Tier II nomination at the end of June. A rigorous, transparent and representative KPU selection process has identified two highly qualified scholar/researcher nominees from the Faculty of Arts and the Faculty of Science and Horticulture. We anticipate the results of the nomination to be announced in the Fall of 2019.

The Academic Plan 2019-2023 is now completing its first year of implementation. The Provost will be providing a full report at the June 26 Board of Governor's meeting outlining the status of the nine Academic Plan goals, their corresponding strategies and the impact, thus far, of the initiatives and timeline.

## Notable meetings and conferences:

- Student Leadership Awards May 23
- Senate May 27
- Indigenous Advisory Committee May 28
- KPU/KFA Bargaining May 22, 29
- BC Association of Institutes and Universities May 30
- Ministry of Education Careers Summit May 31
- Convocations June 4-7
- AEST Work-Integrated-Learning/Co-op Teleconference June 13
- Installation of new president Royal Roads University June 18
- KPU International PD retreat June 21

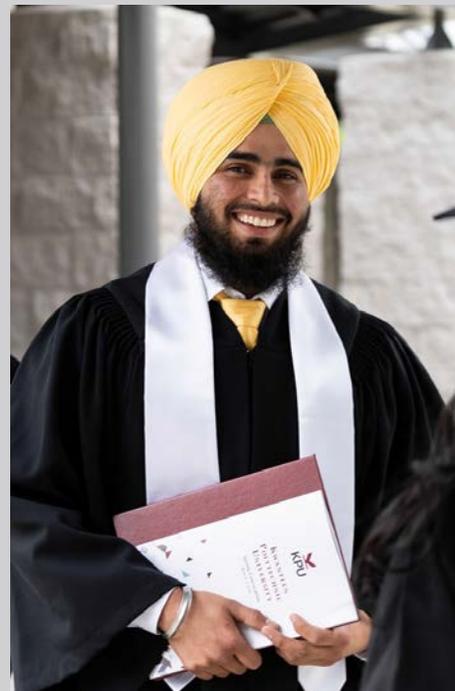
As Provost and Vice President Academic at KPU I take this opportunity to say how fortunate I have been to lead the academic mission of this institution over the past six years. We are a stronger, more resilient, and exciting place to work, learn and serve our local communities. I will forever treasure my time at this wonderful place and retire full of pride for our collective work changing lives and inspiring a better world. I thank Dr. Alan Davis for his leadership, resoluteness and trust. I thank my dynamic executive colleagues Jon Harding and Marlyn Graziano whose grace, poise and intelligence stood beside our Board of Governors in making the right, future-focused, choices for students and our institution's evolution. I am thankful for the privilege of leading our students, our staff, our faculty and our administrators through a tremendous period of growth. I thank our union leadership for their diligence and process-driven advocacy. Finally, I thank all you Board of Governors members during these past six years for your prudent, demanding and purposeful guidance of this institution. You have given so much of your personal and professional time and effort serving the needs of our learners and our employees. We appreciate the faith you have bestowed upon us all and thank you for your open minds and hearts. Together we have built an extraordinary KPU.



# 2019 Spring Convocation .....



*Dustin Bolton, Facilities Services Supervisor, receiving the Distinguished Service Award at the Spring 2019 Convocation*



# Faculty of Academic and Career Advancement (ACA)

## ACADEMIC & CAREER ADVANCEMENT

### CALP

The ACA Interim Dean and Divisional Business Manager met with KPU's Community Adult Literacy partners on May 30 to share best practices for programming, grant applications and reporting. KPU has five CALP partnerships: one in Richmond, three in Surrey and one in Langley.

### Faculty of the Whole:

The ACA Faculty of the Whole meeting was held on May 17. After a brief business meeting, the Interim Dean thanked the many people who have been involved in leading the Faculty through the last several months of the GV9 process.

### Applying Before Testing:

As will no doubt be noted elsewhere in this report a decision has been made by KPU to require students to apply to the university before taking any KPU placement test. We sincerely hope that this decision does not result in fewer students accessing the placement tests or registering in courses.

### ACA Academic Plan

ACA has taken the first steps toward drafting an Academic Plan for the Faculty in response to KPU's Academic Plan 2023. There are many ways that ACA can contribute to the institution in moving forward on the goals of the Academic Plan and the process for accounting for these strategies will start in the ACA departments. The plan will also target many of the recommendations of the GV9 Task Force.

### DDDE at Douglas College:

Interim Dean Begalka attended the semi-annual meeting of Deans and Directors of Developmental Education on May 24 at Douglas College. Topics covered included questions around practices of admission and assessment to developmental programming as well as the changes to developmental FTE targets. Barbara Binczyk from the Ministry of Advanced Education, Skills and Training provided a ministry update.

As the Systems Liaison Person for Adult Special Education, the Interim Dean attended the ASE Articulation meeting on May 16. This meetings gives ASE providers from around the province the chance to share best practices and engage in the quality assurance process of articulating ASE course outlines. Ministry representative Barb Binczyk also presented an update at this meeting.

### Colleges and Institutes Canada Conference:

Interim Dean Aimee Begalka presented as part of a Thought Forum at the CI Can conference on May 4-7. The title of the presentation was "Who's in the Classroom? Distinct and Overlapping Needs of International and Newcomer Students." Co-presenters were from Algonquin College and Colleges and Institutes Canada.

## ACADEMIC & CAREER PREPARATION (ACP)

ACP English developed draft proposals to revitalize their Continuous Intake course offerings. These proposals are the UPrep and UStart proposals which offer a more focused, measurable approach to teaching Adult Basic Education. Work will continue on these proposals in late Summer 2019.

Enrolment at the Phoenix Kwantlen Learning Center is good and the program continues to be successful.

## ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

The 2018-19 academic year is winding down after another busy year. Students are out on their final work experience placements for the year and will come together one last time for pizza parties and evaluations the week of June 17.

Intake is mostly full for September 2019.

Teresa Swan and Fiona Whittington-Walsh have been invited to attend an open branch meeting with representatives from the Ministry of Education and the Ministry of Advanced Education, Skills & Training to speak about the Including All Citizens Project.

The department is at work on revisions to the program that will result in APPD having a Senate-approved credential. This work is related to APPD's ongoing efforts to align with KPU's admission and registration processes.

Instructional Associate Coordinator Kiren Uppal graduated from Vancouver Island University with her M.Ed. in Special Education.

Lastly, APPD students from all 3 campuses came together for the annual 'Survivor' themed activity where teams competed against each other with their newly acquired arsenal of work skills knowledge and made new friends in the process!





### ENGLISH LANGUAGE STUDIES (ELS)

The ELS department continues to deal with uncertainty in our department due to potential lay-offs and current closure to enrolment for international Pathway students. We hope that our student enrolment will increase following the limited opening of Pathways 3 in September and the opening of

Pathways 1 and 2 in Summer 2020. Layoff mitigation strategies, including early retirement incentive packages, have also been implemented. Faculty on lay-off notice are waiting for confirmation of how many colleagues will choose to retire, which will result in the rescindment of some lay-off notices.

The ELS Curriculum Committee undertook program-wide course revisions as per the Quality Assurance Plan that followed the Program Review. These course revisions have been approved by Senate and will be taken to the BCCAT (BC Council on Admission and Transfer) next year. A number of courses that have not been offered in the last five years have also been discontinued.

The ELS Marketing Committee continues its successful work to promote the ELS program in the community to increase awareness of ESL opportunities at KPU with domestic students. Recent faculty marketing initiatives include presentations at New Directions in Langley and Douglas College in Coquitlam, as well as participation in the KPU Langley Open House. ELS faculty will also be taking part in the upcoming Breaking Barriers brunch, hosted by the Future Students' Office and the Faculty of Academic and Career Advancement. This event will provide community support workers the opportunity to network, meet faculty members and visit various service areas at KPU to receive up-to-date information about KPU's programs and services and learn how KPU can support the educational needs of their clientele.

## *KPU students bring science and art together to celebrate the Year of the Periodic Table*

The periodic table usually contains a mass of information about each element, but rarely gives a sense of its colour. That's all changed thanks to an imaginative collaboration between Chemistry and Fine Arts students at Kwantlen Polytechnic University (KPU).

This fusion of science and art stemmed from the two disciplines sharing space in the Spruce building at the university's Surrey campus. The chemistry students researched the colour of each individual element as a molecule and the arts students used those colours to create abstract compositions.

"This is a wonderful example of KPU's polytechnic spirit," says Elizabeth Worobec, dean of the Faculty of Science and Horticulture. "Fine Arts meets Chemistry in a student art installation celebrating the Year of the Periodic Table."

"It's exciting to see the collaborative efforts between departments to create such a cross-disciplinary piece of artwork," says Diane Purvey, Dean of the Faculty of Arts. "This is a fantastic example of the creativity and skill both Chemistry and Fine Arts students share".

The finished artwork goes on display in the Spruce Gallery, KPU Surrey, tomorrow (June 12) at 4 p.m. The work will be on display until August 30, 2019.

"We are very proud of the success of this project, and the willingness and enthusiasm of the students in researching and marking the artwork," adds arts instructor Amy Huestis.

# Faculty of Arts

## SPOTLIGHT:

- Convocation: The Faculty of Arts had 4 convocation ceremonies with over 600 students graduating. Congratulations to Department Assistant for Anthropology and Philosophy, Christina Taylor and Psychology Lab Instructor, Brandon Justus and all the Faculty of Arts students that received their credential on June 4<sup>th</sup> and June 5<sup>th</sup>!
- Year of the Periodic Table: To celebrate the Year of the Periodic Table, Chemistry students and Fine Arts Colour Theory students collaborated on an art installation to bring colour to the periodic table. The artwork is a cross-disciplinary piece that interprets the colour of each of the elements and will be exhibited in the Spruce Gallery from June 12<sup>th</sup> – August 30<sup>th</sup>.

## STUDENTS:

- Karla Buchholz and Veronica Goodwin (EDST Counselling Program Students): Accepted into Masters in Counselling at Yorkville University
- Matthew Pain (EDST Counselling Program Student): Accepted into Masters in Counselling at Simon Fraser University
- Javier Rowland (EDST Counselling Program Student): Accepted into Masters in Counselling at the University of British Columbia
- Samantha Sterkenburg (MUSI Student): 4<sup>th</sup> year piano major, BC Performing Arts Festival Prize for Best Performance of Canadian Repertoire (May 28<sup>th</sup>, 2019)
- Trio Muveszeti (3<sup>rd</sup> and 4<sup>th</sup> year Music majors): Received first place in BC Performing Arts Festival National Chamber Group category. The trio moves on to the Canadian Federation of Music Festivals National Competition in August (May 29<sup>th</sup>, 2019)



*Department Assistant for Anthropology and Philosophy, Christina Taylor, at convocation*



*KPU graduates and Faculty at Convocation*

## COMMUNITY ENGAGEMENT:

- Ying-Yueh Chuang (FINA): Participating in doing wood firing with Fraser Valley Potters' Guild at Shadbolt Art Centre, Burnaby, BC (June 6-14, 2019). Participated in doing soda firing with Fraser Valley Potters' Guild at Shadbolt Art Centre, Burnaby, BC (June 11-18, 2019)
- Jane Hayes (MUSI): VSO School of Music Awards of Excellence – member of the jury panel (May 24, 2019). Juror for Yarilo Music Society Scholarship Competition (June 4, 2019). Arranged a master class with Bulgarian composer Gheorghii Arnaoudov for KPU Music students (June 22, 2019).
- Candy Ho (EDST): Presented (invited speaker) doctoral research on career influencers at SFU Career & Volunteer Services' department retreat (June 24) and at UBC's Student Development & Services Department Divisional Retreat on (June 26)
- Ranbir Johal (LANC): Museum of Surrey Punjabi Exhibit Advisory Board (May 30, 2019). Surrey Elementary Schools Punjabi Speech Contest Judge (May 31, 2019).
- Larissa Petrillo (NGO and Nonprofit Studies): KPU Representative, Richmond Anti-Racism Protocol Meeting, Richmond Multicultural Community Services (May 29, 2019). The Digital Nonprofit Conference NetSquared (June 11, 2019)
- Daniel Tones (MUSI): Participated in the Tócalo Tucson percussion chamber music program in Tucson, Arizona. He worked with other internationally-recognized percussion artists, performed six compositions for percussion ensemble on two separate concerts, and coached student participants (May 31-June 9, 2019)

## Faculty of Arts cont'd

### RECOGNITION

#### Awards and Appointments:

- Aaron Goodman (JRNL and COMM): Successfully completed a PhD in Communication Studies, Concordia University, Montreal (May).
- Jane Hayes (MUSI): Appointed a member of the Vetta Chamber Players, chamber group in residence at the Canadian Music Centre.
- Yanfeng Qu (LANC): Invited by ETS to join the Chinese rater team to mark AP Chinese in Cincinnati, Ohio (June 12 -18, 2019). Only Canadian Chinese teaching professional selected for this appointment.
- Katie Warfield (JRNL): Awarded the Distinguished Scholarship Award for her exemplary scholarship of discovery, creativity and teaching.



#### Publications:

- Daniel Bernstein (PSYC): \*McDonald, D.L., \*Hamzagic, Z, \*Mah, E.Y., \*Undorf, M., Garry, M., & Bernstein, D.M. (2019, June). "Cheating on a test does not result in over-estimation of future performance." Paper presented at the Society of Applied Research in Memory and Cognition. Cape Cod, Ma. USA; \*Derksen, D.G., \*Giroux, M.E., Newman, E.J., & Bernstein, D.M. (June, 2019). "Truthiness bias from 3 to 60 years of age." Poster presented at the Society of Applied Research in Memory and Cognition. Cape Cod, Ma. USA.
- Carla MacLean (PSYC): MacLean, C. L., Gabbert, F. & Hope, L. (2019) "The Self-Administered Witness Interview Tool (SAW-IT): Enhancing witness recall of workplace incidents." *Applied Cognitive Psychology*, 1–12. This publication was a product of a HSS Grant from KPU. MacLean, C. L. & Read, J. D. (2019); "An illusion of objectivity in workplace investigation: The cause analysis chart and consistency, accuracy, and bias in judgments." *Journal of Safety Research*, 68, 139 – 148.
- Lilach Marom (EDST): Marom, L & Rattray, C. "On the land gathering: education for reconciliation," *Critical Studies in Education*.

#### Public Presentations:

- Daniel Bernstein (PSYC): Mentor, Women in Cognitive Science Speed Mentorship, Society for Applied Research in Memory and Cognition, 2019
- Ying-Yueh Chuang (FINA): Ceramica Botanica, Juried exhibition at The ACT Arts Centre, Maple Ridge, BC (June 15-July 27, 2019).
- Heather Cyr (ENGL): "Petticoats and Pastiche: Reflective and Radical Re-imaginings of Genre in Regency Fantasy." *ACCUTE (Association of Canadian College and University Teachers of English) Conference*. Vancouver, B.C. (June 1-4, 2019). Co-Presented with Jennifer Williams (ENGL): "At-risk learners, flexible solutions: First-Year English Writing Labs at KPU." *ACCUTE (Association of Canadian College and University Teachers of English) Conference*. Vancouver, B.C. (June 1-4, 2019). Presentation: "Wild flowers don't have such deep meanings, I'm certain": Reading Practices in Edith Nesbit's *The Wonderful Garden*." *Children's Literature Association National Conference*. Indianapolis, IN. (June 13-15, 2019).

- Farhad Dastur (PSYC): Presented for the Science World Speaker Series. KPU students, faculty, and members of the community gathered at Science World to listen to Farhad's talk on "Moths, Monkeys & Missing Links: Ten Myths about Evolution". The talk ranged from discussions on the most frequently asked questions about evolution to the many evolving species around the world (May 29, 2019).



- Wade Deisman (ARTS): Panelist and Presenter. "Platform Policing: Beyond Prediction." Policing Infoworld Conference hosted by the British Columbia Civil Liberties Association, the Freedom of Information and Privacy Association and Kwantlen Polytechnic University. Wilson School of Design (May 23, 2019).
- Jane Hayes (MUSI): A Celebration of the Creative Life of Alexina Louie – concert of her music at the Canadian Music Centre (June 3, 2019). Yarilo Music – BEFORE and BEYOND Time concert featuring the music of Bulgarian composer, Gheorghii Arnaoudov; Annex Theatre (June 22, 2019).
- Candy Ho (EDST): Presented a session at the Asia-Pacific Career Development Association Conference in Vietnam titled "Everyday Career Influencers: Conceptions of Higher Education Professionals in Student Career Development" (May 23, 2019). Served as a panelist at Congress (Canadian Society for the Study of Higher Education) in

## Faculty of Arts cont'd

Vancouver with Jennifer Williams (ENGL), Farhad Dastur (PSYC), Linda Pardy (UFV), and Tom Carey (BCAUI); session titled "Developing Innovation-Enabled Graduates in the Humanities and Social Sciences" (June 4, 2019)

- Ranbir Johal (LANC): Congress of the Humanities & Social Sciences (2019) "Building South Asian Studies in Canada" Centre for India and South Asia Research UBC (June 1, 2019)
- Lilach Marom (EDST): Canadian Society for the Study of Education (CSSE) Paper Presentation: "UBC Keyeh ya ho Dene -- On the Land Gathering: Indigenous and Canadians' Education for Reconciliation" (June 2-5, 2019). CSSE Paper Presentation: "UBC [Not] Speaking Truth to Power: Ethical Dilemmas of Teacher Candidates During Practicum" (June 2-5, 2019). Leading Round table: Supporting Teachers to Work with Culturally, Linguistically, and Racially Diverse Students, Families, and Communities: A Two-Day International Symposium at UBC
- Greg Simmons (CRIM): Presentation at the annual conference of the Canadian Law and Society Association at the Congress of the Humanities and Social Sciences (UBC) – "A treadmill of production analysis of salmon aquaculture in British Columbia" (June 4, 2019).
- Daniel Tones (MUSI): Performed as Guest Principal Percussionist with the Vancouver Opera Orchestra in a performance at Rogers Arena featuring acclaimed vocalist Andrea Bocelli (June 13, 2019).



### University Wide Initiatives:

- Candy Ho (EDST): Delivered a keynote at KPU Family Orientation on post-secondary student career development (June 12, 2019).
- Lilach Marom (EDST): PDEC Grant for the project: "What I would like my instructor to know about me."
- Larissa Petrillo (ANTH and NGO and Nonprofit Studies): Welcomed new members to Program Advisory Committee: Jeska Slater, *Indigenous Social Enterprise Coordinator, Fraser Region Aboriginal Friendship Centre Association (FRAFCA), Indigenous Social Innovation Coordinator, Skookum Lab, Neda Shadbakht, Regional Engagement Associate for British Columbia, Aga Khan Foundation, Elizabeth Specht, Executive Director, Cerebral Palsy Association of BC, Roxanne Wiseman, Director of Quality and Innovation, Community Living Society.* NGO and Nonprofit Studies Program Advisory Board meeting, May 31, 2019 welcomes new members and continuing members: Bruce Passmore, Executive Director, CPAWS (Canadian Parks and Wilderness Society) Roslyn Henderson, Executive Director, Big Brothers Big Sisters of Langley, Njeri Kontulahti, Community Investment Portfolio Manager, Vancity, Neelam Sahota, Chief Executive Officer, DIVERSEcity Community Resources Society, Andrea Seale, Executive Director, BC & Yukon Division, Canadian Cancer Society. Learning Outcomes Workshop, ANTH Department (June 7, 2019).



# Faculty of Health

## VISION 2023 STRATEGIC PLAN:

### Beyond the Chalkboard Launch

- The launch of the Podcast “Beyond the Chalkboard” occurred on May 15, 2019. The aim of the podcast is to build community among faculty, inspire innovation and share new technology-based teaching strategies. This project was started by Kaitlin Kozlowski in her role as Education Consultant for Teaching with Technology in the Teaching and Learning Commons at Kwantlen Polytechnic University.

## ACADEMIC PLAN 2023:

### First Peoples Principle of Learning

- The Health Care Assistant program has begun to incorporate the First Peoples Principles of Learning into each course presentation and Moodle sites, to recognize and respect the foundation of learning as well as the culture and traditions of the Indigenous peoples.

## STUDENTS:

- Jen Carpenter – Semester 3 – Journal & BCCNP Report Exemplar Indicator 5—The Faculty of Health wishes to recognize NRSO 2145 student Jen Carpenter for her eloquent depiction of a student’s first nursing experience in community health, through her journal reflection as part of the requirement for the course. Her entry explored the importance of integrating community stakeholders with external resources, and celebrating partnerships with NGOs, governing bodies and businesses within the community. Jen’s journal reflection will be included as evidence in the Faculty of Health’s upcoming report to Nurses and Nurses Practitioners of British Columbia (NNPBC). To read Jen’s full journal reflection, visit [www.kpu.ca/health/news](http://www.kpu.ca/health/news).

## NEW PROGRAMS, POLICIES AND INITIATIVES:

### Health Care Assistant Program Accessibility

To make the Health Care Assistant program more accessible, whilst keeping in line with the BC Health Care Assistant Registry and other education institutes, as well as strategies to boost enrolment in the HCAP, we are:

- Changing the minimum grade of B in BC English 11 and BC Communications 12 to a passing grade, this change will align with the Admissions Requirements more closely with those of other post-secondary institutions and the Health Care Assistant regulatory body.
- Removal of the mandatory information session. This will reduce the extra cost to students as the information is readily available online.
- Discontinuing HCAP 1260 (Technology course) outline and moving content to HCAP 1121 and HCAP 1136 course

outlines. This curricular change will decrease program credits from 34 to 33 (1260 course content is required at the start of the program to support student success and this will also reduce cost of the program and be more competitive with other post-secondary institutions). (The above to be presented to SSC on June 12th 2019).

- Pilot project for Fall 2019 – providing HCAP theory courses at the Surrey campus as a strategy to boost enrolment (lab classes will continue to be provided at the Langley campus).
- Partnership with four school districts (Richmond, Delta, Surrey and Langley) to provide Dual Credit starting in September 2020.
- One-time funding provided by the Ministry of Advanced Education, to be applied towards an extra Health Care Assistant student. Extra cohort to start in September 2020.

## COMMUNITY ENGAGEMENT:

### Health Care Assistant Program Volunteers – Science Rendezvous/Langley Open House

- Health Care Assistant program faculty members Judith DeGroot and Nirmal Dhaliwal volunteered for the Langley Open House and Science Rendezvous, on May 11th 2019.

### South Asian Business Association (SABA) Health & Wellness Forum

- The Royal Columbian Hospital Foundation, in collaboration with the South Asian Business Association, invited our Bachelor of Science in Nursing students to participate in the Health and Wellness Forum, which was held on May 26 2019. The focus of this forum was on the awareness, prevention, treatment and rehabilitation for heart disease and stroke. Seven students and faculty member Kim MacFarlane attended the forum. The students set-up a booth to take participants’ blood pressures and pulses. The booth was well attended and appreciated by the participants. The students took over 100 blood pressures and pulses.



## Faculty of Health cont'd

### RECOGNITION

#### 2019 Canadian Network for Innovation in Education (CNIE) Conference

- Leeann Waddington from the Teaching and Learning Commons and Kaitlin Kozlowski presented at the 2019 CNIE Conference at the University of British Columbia on May 24 2019. We share our experience with the Open Journal System and how we integrated it into an upper level Nursing Leadership Course in summer 2018.

#### Health Care Assistant Program Community Appearances

- Lorraine Guild presented a poster presentation on “Improving the Quality of Life with people living with Dementia” at the Spiritual Conference – Inspiring Person Centeredness.
- Lorraine Guild presented at the 16th Annual Geriatric Service Conference in Vancouver on May 8th – “Improving the quality of Life with People Living with Dementia” – poster presentation.
- Beant Sindhar was nominated for a DAISY Award on May 7th 2019
- Beant Sindhar attended the Teaching Professor Conference in New Orleans on June 6th 2019.
- Recent Health Care Assistant program student Jessie Goldman, received the Faculty of Health’s Dean’s Medal Award at Convocation on June 7th.

#### DAISY Awards

- The Faculty of Health celebrated and recognized the passion, enthusiasm and dedication of one extraordinary Nursing faculty and one extraordinary Nursing student at the DAISY Awards, on May 7th 2019 on the KPU Langley campus.
- The recipient of the 2019 DAISY Award was Bachelor of Psychiatric Nursing faculty member April Holland.
- The recipient of the 2019 DAISY in Training student award was Brianna Grayson.
- Faculty nominees included Beant Sindhar, Nav Nijjar, Deborah Dunn and Kaitlin Kozlowski.
- Retired Bachelor of Science in Nursing faculty member Shawn Mason, also received the Lifetime Achievement DAISY Award. She originally brought the DAISY Awards to Kwantlen Polytechnic University, and continued to play a pivotal role in the organization of the awards right up until her retirement from KPU.
- Bachelor of Science in Nursing student Shauna Remin was presented with a special recognition award for her hard work and dedication to DAISY and Nursing.

### EMPLOYEE ENGAGEMENT

#### Joyce Mackenzie

- Bachelor of Science in Nursing faculty member, Joyce Mackenzie was successful in becoming Health Foundations Project Lead, effective May 1 2019. Congratulations Joyce!

#### Catherine Schwichtenberg

- By acclamation, Graduate Nurse Internationally Educated Re-entry faculty member Catherine Schwichtenberg was elected Senator for the Faculty of Health, effective September 1 2019, for a 3 year term. Congratulations Catherine!



# Faculty of Science and Horticulture

## NOTEWORTHY ITEMS:

The Faculty of Science and Horticulture hosted the seventh annual Science Rendezvous on May 11, joining forces once again with the Future Students' Office to incorporate the Langley Open House. Over 3,000 visitors attended the event with hundreds lined up before we even opened! Approximately 250 volunteers, faculty and staff helped with interactive demos, 100+ hands-on activities, tours and info booths throughout the campus. All FSH departments were involved in this event along with all KPU faculties, the Library and various service areas. Highlights from this year's event include:

- Tree top bucket rides and rope swings,
- Make your own "blood" and slime in the science labs,
- Button maker studio from Wilson School of Design,
- Balloon artists, face-painters and a photo booth,
- DIY flower bookmarks with seeds in the Library,
- Marquee tents for stage and welcome/check in area and tours,
- Grand finale 'explosion' by Richard Popoff and David Sud with the Chemistry department.

We also had several external organizations involved including Pulse FM, TELUS World of Science, Destination Imagination, BC Plant Health Care, Sylvan Langley, Explore Science Club, Mad Science Langley, Langley Community Music School, and Langley Environmental Partners Society. FSH Dean's office staff who organized the event were: DeAnn Bremner and Triona King, along with FSO's Silvana Sulstarova, Kim Rose and Jenna Afanasiff. Media: [Langley Advance Times](#), [Aldergrove Star](#)

KPU Spring 2019 Convocation was especially notable for the FSH with a record number of grads crossing the stage, for the first time representing all degree and diploma programs. In addition, B. Appl. Sci. Sust. Agric. graduate Alexander Stark gave a very inspiring address to the graduates, EPT Diploma graduate Erin Pederson received the Governor General's Collegiate Bronze Medal for the highest GPA in a diploma program, Horticulture Diploma graduate Liam Buirs received the President's Outstanding Graduate (Diploma) Award and B. Appl. Sci. Sust. Agric. graduate Lindsay Dodds received the Dean's Medal.

KPU Brewing and the Faculty of Science and Horticulture hosted our first Pint of Science (PoS) events on May 21 and 22. PoS brings scientists and the general public together to learn about the latest scientific research while enjoying a pint of beer. Pint of Science started in 2012 by two researchers in the UK and has now become an international event with over 400 cities in 24 countries around the world participating in 2019. In Canada, KPU was among the 318 events held over the three-day festival. The KPU Pint of Science talks were organized by DeAnn Bremner (Communications, Events and CS coordinator) and held over two nights at Trading Post Brewing and the KPU Brew Lab. Talks were presented by FSH instructors Nick Inglis (Biology), Mika Mokkonen (BIOL), Michael Harder (PHYS) and



Isaac Seo (CHEM). KPU Brewing student volunteers included Jamie Verschoor, Emily Kokonas, Andrew Sears and Justin Larter. [Press release, Aldergrove Star](#),

KPU Brewing beer was featured at the 2019 Polytechnics Canada Annual Showcase 'Disruption in Action' dinner event held at KPU Richmond. Guests enjoyed KPU Brewing's award-winning 50/50 Hefe and Margarita Gose. Alek Egi (BREW) and DeAnn Bremner attended the event to promote the KPU Brewing Diploma program and KPU-brewed beers.

On May 26, as part of a sponsorship by KPU, the FSH entered a team in the STEMCELL Science Fair Fun Run. Led by Captain Dean Betty, Team KPU was made up of 10 runners and walkers who competed in the 5k race around the Athlete's Village in Vancouver. KPU also hosted an information booth before and after the race. Proceeds from the run go towards supporting science fair programs throughout the province.

KPU Brewing participated in the third annual Fort Langley Beer & Food Festival (FLBFF) on May 18, along with 28 other BC craft breweries. The event was held at the Fort Langley National Historic Site and 3,400 people attended the event where Jack Froese, mayor, Township of Langley, welcomed an eager crowd of festival goers. \$2,000 was raised from partial proceeds of FLBFF ticket sales which will go towards the Trading Post Brewing/John Mitchell scholarship for a KPU Brewing student. Hosting the KPU Brewing booth, were Alek Egi (BREW), Jamie Verschoor (Brewing student), Stan Wong (BREW); and DeAnn Bremner. Italian students in the KPU Brewing Intensive summer program participated as volunteers.



(Downtown) through to CRAB Park and back. This Downtown Eastside awareness tour focused on realities and challenges faced by the urban indigenous population in Vancouver.

- Gary Jones and Michelle Franklin (HORT) hosted greenhouse visits for colleagues from the SFU Physics/ Energy Use Lab who are working on the CU-I2I Energy project.
- KPU Horticulture hosted their annual one-day Plant Sale. They raised over \$40,000 for the horticulture program. All Horticulture faculty, along with dozens of student volunteers, helped with this successful event.
- Lee Beavington (BIOL) was successful for a juried arts exhibition, "Our Common Future: Signs of Hope in the Midst of Crisis" put forth by Artists for Change. As part of this exhibition, he read his literary contributions at the 45th Annual Alexandra Festival in Crescent Beach, as part of a climate change panel. His contribution was entitled "When You Dam the River" and focused on indigenous ways of knowing and environmental education.

### STUDENTS:

- KPU Horticulture students Josh Timmermans and Carlie Ohmenzetter participated in the 25<sup>th</sup> Annual Skills Canada National Competition (Landscape Gardening category), with support from instructional associates Lori Karr and Rob Welsh. The competition was held in Halifax, Nova Scotia from May 28-29.
- KPU Engineering student Joya Lee was one of the recipients of a "2019 Women in Technology Scholarship" from the Irving K. Barber Society.
- FSH participated in Fall Applicant Night at KPU Surrey on May 16. Nick Bransford (FSH Advisor) hosted a faculty information session and Triona King (Communications and Event Specialist) helped answer questions at the FSH booth.

### COMMUNITY ENGAGEMENT:

- KPU Horticulture maintained ongoing industry partnerships with HortEd BC and BC Horticulture Articulation Committee (Betty Cunnin), Industry Training Authority/ Industry Liaison (Betty Cunnin), BC Greenhouse Growers Association, Industry Development and Research Council, (Gary Jones), Langley Sustainable Agriculture Foundation, Director, (Gary Jones), Township of Langley Social Sustainability Task Force (Gary Jones), BC Landscape and Nursery Association (Rob Welsh), BC Irrigation Association, (Rob Welsh), Western Canada Turfgrass Association Board, (Stan Kazymierchuk), Sports Turf Canada Board (Stan Kazymierchuk) and BC Golf Superintendents Association meeting (Stan Kazymierchuk).
- Kathy Dunster (HORT) led a walking tour for 15 landscape architects through the Downtown Eastside from Lekleki

- Lee Beavington (BIOL) led a guided ecology walk for Derby Reach/Brae Island Parks Association in Langley.
- Janis Matson (HORT) visited Douglas Park School to assist with vegetable planting.
- Amanda Barry-Butchart, co-founder of the BC Beer Awards, visited the KPU Brew Lab to give a presentation to a group of Italian students participating in a KPU Brewing Intensive over the summer. The visit was organized by DeAnn Bremner.
- Alek Egi (BREW) and DeAnn Bremner attended the announcement event for the Summerset Music Festival hosted by Red Door Events at the Trading Post Eatery in Fort Langley along with representatives from the City of Langley, Township of Langley, and various community businesses.
- Jon Howe (BREW) represented KPU Brewing at the 7<sup>th</sup> annual Rare Brews & BBQ event at Darby's Pub in Vancouver. Rare Brews features beers that have rarely or never been offered to the public before—the latest and rarest craft beer creations from 31 of BC's best breweries. This was the second year KPU Brew participated in this popular event.

### PRESENTATIONS:

- FSH and Faculty of Arts hosted the KPU Science World Speaker Series talk 'Moths, Monkeys & Missing Links: Ten Myths about Evolution' on May 29 at Science World. Presented by Dr. Farhad Dastur, the talk addressed the many myths and misconceptions about evolution. Over 100 visitors attended the talk, the second to last one of the season.

## Faculty of Science and Horticulture cont'd

- The HSCI Program, in collaboration with the Lifespan Cognition Lab, co-sponsored a presentation by Dr. Siew Sun Wong from Oregon State University's College of Public Health and Human Sciences entitled, 'Mixed Reality Games and Simulations for Health Behavior Change in Adolescents'.
- Janis Matson (HORT) presented the following seminars at Van Dusen Gardens: 'Gardening for the Senses' on May 1 and 'Creative Herb Gardening' plus 'Vibrancy in the Garden' to the Langley Garden Club, 'Urban Sized Trees' to the New Westminster Garden Club and two seminars to the Maple Ridge Art Council.
- Lee Beavington (BIOL) co-presented, 'Moving within a relational ontology in science education' at the Learning Together Conference, SFU.
- Lee Beavington (BIOL) gave two talks, 'Storytelling and creativity: In relation with nature' and 'Contemplating nature as teacher through mindfulness' at the Gulf Island District Professional Development Day, Salt Spring, BC.

### PUBLICATIONS:

- Karen M Davison (HSCI) co-authored, 'Comparison of Nutrigenomics Technology Interface Tools for Consumers and Health Professionals: Sequential Explanatory Mixed-Methods Investigation' in Journal of Medical Internet Research. (co-author Rimi Afroze is a KPU HSCI alumni)
- Lee Beavington (BIOL) published, 'The jaguar walk: Reflections from the Amazon Field School' in Transformative Dialogues (special issue: Transforming Global Partnerships).
- Lee Beavington (BIOL) co-authored, 'GPS ecocache: Connecting learners to experience and place' in American Association of Philosophy Teachers Studies in Pedagogy.



### RECOGNITION:

- "Depression among Middle-Aged and Older Canadian Refugees in the Canadian Longitudinal Study on Aging: The Fundamental Role of Social Support" co- Karen Davison (HSCI), was the winner of the Annual Student and Trainee Abstract Award in the 2019 North American Refugee Health Conference. The authors have been invited to write it into a full-length manuscript for publication in the Journal of Immigrant and Minority Health.
- Media for KPU Brewing's US Open College Beer Championship win:
  - \* [KPU Flickr photos](#)
  - \* [US Open College website](#)
  - \* [CBC Radio interview with KPU Brewing grad, Wes Bain](#)
  - \* [CTV News \(online\)](#)
  - \* [Global News report \(online\)](#)
  - \* [Vancouver Sun](#)
  - \* [The Province newspaper \(online\)](#)
  - \* [The Growler BC magazine \(online\)](#)
  - \* [What's Brewing magazine \(online\)](#)
  - \* [Vancouver Is Awesome \(blog/website\)](#)
  - \* [The Runner newspaper \(online and print\)](#)
  - \* [Food Service and Hospitality website](#)
  - \* [Niagara College website](#)

### EMPLOYEE ENGAGEMENT:

- Kathy Dunster (HORT) chaired the Canadian Society of Landscape Architects Congress 2019. The theme of the conference was Acknowledgement, Awareness, and Engagement: Landscape Architecture and Reconciliation.
- Kathy Dunster (HORT) attended and helped at an Invasive Species Dye Plant Workshop at Strathcona Community Centre. Kathy also attended: Tseil-Waututh Burrard Inlet Science Symposium as an invited participant, Lunch Poems at SFU: Elee Gardiner and Joseph Dandurand (KFN), 'SFU 2019 Warren Gill Lecture: Mary Rowe on Canada's Enduring Two Solitudes: Can we bridge the urban-rural divide?' and the UN Sustainable Development Goals Open Pedagogy Fellowship orientation.
- Gary Jones (HORT) attended the first National Farm to School Conference in Victoria, BC.
- KPU Horticulture is working on a pilot iPad workshop project with Leann Waddington, KPU's Manager of Learning Technology.
- Korri Thorlacius and Christine Takhar (BIOL) attended the BCBio 2019 conference at UBC.

## Faculty of Science and Horticulture cont'd

- Korri Thorlacius (BIOL) is now a BCGEU representative on the Occupational Health and Safety Committee on the KPU Richmond Campus and will be completing 16 hours of Training over the next 2 weeks.
- Karen Davison (HSCI) hosted Dr. Siew Sun Wong, Associate Professor and Extension Nutrition Specialist from Oregon State University as part of her sabbatical (May 9 to 29).
- Karen Davison (HSCI) and Dean Betty Worobec attended the Polytechnics Canada Conference hosted by KPU held at KPU Richmond.
- Karen Davison (HSCI) is hosting Mitacs Globalink Intern José Gerardo Mora Almanza, a medical student from the University of Guadalajara who is working with the Personalized Nutrition Education study from May to August 2019.
- Lee Beavington (BIOL) participated in the Ecopsychology workshop: Experiential, nature and place-based learning, Lynn Canyon, North Vancouver, with Daniella Roze, Faculty of Environment, SFU. Lee also participated in a Sto:ló guided Indigenous tour of the lower Fraser River with Sonny McHalsie.
- Yulia Rozen (CHEM) attended the Chemistry College Canada (C3) Conference, Victoria.
- Yulia Rozen (CHEM) attended the KPU Intercultural Teaching Workshop and Faculty Bootcamp workshop 'Conflict 101' at KPU Surrey.
- Astrid Opsetmoen (CHEM) attended the Nanolytica Conference at SFU.
- Raquel Cabral (MATH) attended the KPU workshops: Engaging Students with Video – Kaltura, WebWork Training Session and an Instructional Skills Workshop.
- Raquel Cabral (MATH) attended the conference "Changing The Culture 2019", an event organized by the Pacific Institute for the Mathematical Sciences at SFU Vancouver.
- Michelle Molnar (Administrative Coordinator) and DeAnn Bremner attended the 'Essential for Managers' workshop run by Kwela Leadership and Training Management, and hosted by KPU Human Resources.
- Takashi Sato and Michael Poon (PHYS) attended the annual BCCAT Physics Articulation meeting held at Okanagan College this year. KPU is confirmed to host the 2020 Physics Articulation meeting at the KPU Richmond campus on Friday, May 1, 2020.
- Michael Poon (PHYS) attended the annual BCCAT Engineering Articulation meeting held at UBC Okanagan this year. One of the main points of discussion was the adoption of a province-wide common first-year Engineering curriculum. The current KPU First-year Engineering curriculum already incorporates most of the proposed common first-year but will need some curriculum revision to include thermal physics and principles of sustainability.



Science Fair Fun Run Team

## GLOBAL ENGAGEMENT

### Partnerships

- Tarlac Agricultural University (TAU) - International has concluded a memorandum of understanding (MOU) with TAC to explore potential collaboration in student and faculty mobility, particularly Canada-ASEAN Scholarships: Educational Exchanges for Development (SEED) program.
- Shanghai Polytechnic University (SSPU) - International has concluded an MOU with SSPC to explore potential collaboration in 2+2 articulation, faculty mobility and short-term programs.

### Study Abroad

- Exchange - 46 exchange students from 27 different institutions will be attending KPU in Fall 2019, while 13 KPU students will go on exchange at our partner universities.
- International has processed ten applications for the Emerging Leaders in the Americas Program (ELAP) Scholarship for the incoming exchange students in 2019/2020 academic year. Successful applicants will receive \$7,200 from Global Affairs Canada to fund the semester abroad at KPU.
- International also received 25 scholarship applications for the One World International Scholarship, which is available to all KPU students who joined or will be joining a study abroad program. Successful applicants will receive between \$1,000 to \$3,500 towards their study abroad experience. The scholarship pool has increased from \$36,000 in 2018 to \$44,000 in 2019 due to an additional allocation from the Irving K. Barber British Columbia Scholarship Society.
- Field School - Two faculty members and 22 students will be attending a two-week Arts Field School in London and Venice in June 2019. Students will take part in immersion activities related to culture and fine arts applications in an integrative learning environment.
- Summer School - Five students from KPU have received tuition waivers to attend the summer school at the University of Applied Sciences Northwestern in Switzerland.
- Pre-Departure Sessions - International held pre-departure sessions for KPU students who will be pursuing short-term academic opportunities abroad in South Korea, Thailand, Tanzania and the USA.

### Student Life

- Summer International Orientation - In collaboration with the Orientation and Transitions team, orientation for new international students was held on May 2, 2019. Students had the opportunity to mingle with their domestic



counterparts, explore KPU Surrey, and meet many of the staff that will be supporting them during their studies at KPU.

- Victoria Trip - A group of 52 students, including domestic, international and exchange students participated in a day trip to Victoria on May 11, 2019. They visited various attractions in Victoria and spend time bonding and learning more about the capital city of BC.



- Teaching, Learning, Scholarship, and Research Symposium - In collaboration with the Learning Center, International conducted a presentation during the KPU Teaching & Learning Symposium on April 23, 2019. A panel of international students from India, Brazil and El Salvador also participated in the discussion.
- Canada Day with the KSA - In collaboration with the Kwantlen Student Association, International is planning the 2019 Canada Day event which will take place on June 26-27, 2019 at KPU Richmond. The event will feature food, music, games, and other attractions at no cost to participants. Hundreds of students and staff took part in the event last year with a similar turnout expected this year.

### Advising

- As part of the internationalization effort, International participates in meetings with various departments within KPU to disseminate information and answer inquiries about support services that are available through

## International cont'd

International to help faculty manage international students in their classrooms.

- In collaboration with Central Advising and Student Enrollment Services, International will be offering academic workshops in June 2019 to students who are currently in academic warning. International Academic Advisors will also reach out to students in academic probation to ensure that students have the support needed to succeed in the upcoming semesters.

### INTERNATIONAL RECRUITMENT & ADMISSIONS

#### Recruitment—Agent Visits

- **China**—From May to August 2019, International will be visiting all active Chinese educational agents who are based locally in Vancouver to provide detailed updates on changes related to admissions such as English language requirements and the study permit deadline. The purpose is to keep agents apprised of all changes and to encourage students to commit to enroll at KPU to meet the international student enrolment target.
- **Korea & Japan**—Visits to local Korean and Japanese agents are also underway to reactivate the relationships. Because Korean and Japanese students are heavily reliant on introductory pathway programs, many of the agents had to redirect their students to other institutions in 2018 after KPU stopped accepting applications to introductory-level pathway offerings. With the re-opening of Pathway Levels 2 and 3 for summer 2020 intake, International is taking a proactive approach to inform agents and promote pathways to undergraduate programs.
- **India**—International welcomed a number of top Indian agents on their visits to KPU. They had the opportunity to tour the facilities at KPU Richmond and KPU Surrey and learn more about services available to international students. The discussion revolved around the challenges faced by international students and how the agents can work with International to better prepare future students for academic success in Canada.
- **Philippines & Vietnam**—International welcomed several agents from Philippines and Vietnam on campus visits. These agents have a strong presence in their respective markets and have expressed their enthusiastic commitment to promote KPU among their students.

#### NAFSA CONFERENCE 2019

Location: Washington D.C., USA; Dates: May 26 – 31, 2019

Representatives: Carole St. Laurent, Interim AVP-International; Zainab Al-koubaisi, Director of Global Engagement; Christine He, Global Development Manager

The NAFSA Annual Conference & Expo unites nearly 10,000 attendees each year from more than 3,500 institutions and



organizations from over 100 countries. It is a learning and networking event for all international educators and organizations to support international education. The theme for 2019 NAFSA Conference was “*Global Leadership, Learning, and Change*”.

The KPU International team had more than 40 different meetings with current partner institutions, potential partners, education agents and other educational organizations at this year’s NAFSA conference.

#### Main Goals:

- Review and strengthen KPU’s existing partnerships and collaborations with partner institutions
- Explore new collaboration opportunities in different regions and therefore increase KPU student diversity
- Meetings with Canadian Trade Commissioners from different countries to discuss the current trends in their regions, student recruitment strategies, and potential partnerships development.



# Office of Research and Research Services

## ORS Restructuring

The former Office of Research and Scholarship is being transformed into a decentralized Office of Research Services (ORS), with a physical presence at Richmond (R3044), Surrey (within A2400), and Langley campuses. The AVP, Research's office at Richmond R3046 is being renovated and that is expected to be complete by June 2019.

A Confidential Assistant (to be based in Richmond) and a Research Compliance Manager (to be based in Langley) will be hired in the coming months as part of this transformation.

ORS is putting together a compendium of common policies and procedures for reference by KPU researchers. Legal forms and templates are being uploaded to a refreshed ORS SharePoint site.

A generic email address [avpr@kpu.ca](mailto:avpr@kpu.ca) has been set up to streamline vetting by ORS staff and processing of documents requiring the AVPR's approval.

At the end of this transformation, ORS will have transformed itself into a team of accessible professionals with expertise in various facets of research administration and management.

## Research Policies Development and Update

An overhaul of research policy frameworks is in progress. Members of the KPU community have responded to an open call to participate on a task force to create a new policy on animal care in accordance with the Canadian Council on Animal Care.

## New Funding Eligibility

KPU is now eligible to apply for Mitacs funding. Two researchers are already preparing applications for Mitacs funding.

## Inaugural Teaching, Learning, Scholarship and Research (TLRS) Survey

Together with Institutional Analysis and Planning, the Vice Provost Teaching and Learning and the Associate Vice President, Research collaborated on the 2019 TLRS Survey. Across KPU, 232 educators responded, for a 26% response rate.

## Dimensions Charter

Following endorsements from the Senate and the President's Diversity and Equity Committee, President Dr. Alan Davis signed the Dimensions Charter committing to advancing equity, diversity, and inclusion in research at KPU. KPU's senior leaders also attended a workshop organized by Universities Canada on equity, diversity, and inclusion held June 2-3, 2019.

## SSHRC Leaders

Dr. Gupta represented KPU at the bi-annual SSHRC Leaders meeting on June 5, 2019 organized by SSHRC. A key take-away is that SSHRC is looking to update their Partnership Development grant stream to be more responsive to the needs of community partners.

## Strategic Research Plan (SRP) Summary Update

KPU needs to file a SRP Summary with major funders such as Canada Foundation for Innovation and Canada Research Chairs (CRCs) Program.

Follows inputs received from the Senate Standing Committee on Research earlier this year, the Office of Research is working to update the SRP Summary for KPU. This is an incremental effort that endeavors to align with Vision 2023 and the Academic Plan 2023. It also aims to ensure that the plan is inclusive of research across KPU.

The updated SRP Summary will also inform the development of an actionable Research Strategy for KPU.

## Research Ethics Board (REB)

A call for a REB member was sent out for the upcoming vacant position on the REB. The selection process is underway.

The REB had a Q & A session and also moderated a panel discussion on Ethics at the April 2019, KPU's 3<sup>rd</sup> Annual Teaching, Learning, Scholarship & Research Symposium.

The REB continues to review Research Ethics Applications on an on-going basis.

## Acknowledgement

The ORS acknowledges funding from the federal Research Support Fund in support of its operations and services.

## INSTITUTE FOR SUSTAINABLE HORTICULTURE (ISH)

Eight KPU students have summer research assistant positions at ISH: 2 Horticulture, 1 EPT, 3 Biology (two working with Paul Adams), and 2 Chemistry (working with David Sud). In addition, 4 International graduate students are on Internship or Fellowship with ISH (3 France, 1 Cuba). A new EPT grad was hired for a year with an Agriculture Canada Career Focus training subsidy. Two Langley high school students will also have summer research positions at ISH for July and August, mentored by KPU Horticulture students. These two students carried out their science fair project at ISH under the supervision of Dr. Sepideh Tarhiri, and won in the Fraser Valley district. At the National Science Fair in Fredericton in May, Sarah Choi (16) and Neelah Hassanzadeh (16) were recipients of a Silver Award of a \$2000 entrance scholarships from Western University, the University of Ottawa, Univ. New Brunswick, Dalhousie, UBC, a Senior Excellence Silver Award from Youth Science Canada (Certificate and Medal). Their project: "BC Black Soldier Fly Frass: Improving Plant Health While Minimizing Environmental Impact" was related to a current industry collaborative with Enterra Feed Corporation and ISH. We are very proud of them!

Several projects are in progress this spring and summer with industry partners and ongoing research grants.

## Office of Research and Research Services cont'd

### INSTITUTE FOR SUSTAINABLE FOOD SYSTEMS (ISFS)

#### Conferences/Workshops Attended as Participant

BC Land Summit. Vancouver. May 9th-10<sup>th</sup>. K. Tatebe, E. Hansen, W. Wijekoon, W. Polasub, N. Robert, K. Mullinix

#### Presentations Given

- *Our Sustainable Food System Future*. (Invited) Let's Get Farming. Maple Ridge. April 4, 2019. W. Polasub.
- *Planning to Eat: The Development and Application of Bio-regional Food System Planning*. Deep Dive Session (3 hrs). BC Land Summit, Vancouver. May 10<sup>th</sup>, 2019. K. Tatebe, K. Mullinix, C. Dorward. Organized expert professional panel including Toni Boot, Mayor, District of Summerland; Sandy Blue, Councillor, City of Abbotsford, and Jill Worboys, Public Health Dietician, Interior Health.
- Beyond Protection: Trends in farmland price, valuation, and policy for productive agricultural land. 1.5 hr Conference session. BC Land Summit, Vancouver. May 10<sup>th</sup>, 2019. N. Robert and W. Polasub
- Township of Langley Food Self Reliance Study. (Invited) Langley Sustainable Agriculture Foundation. May 27<sup>th</sup>, 2019. W. Polasub
- The Future of Food Systems Studies: Panel Discussion. Canadian Association of Food Studies conference. University of British Columbia. June 2, 2019. Panelist K. Mullinix
- *Food Systems Research Metrics: Panel Discussion*. Canadian Association of Food Studies conference. University of British Columbia. June 4, 2019. Panelist. K. Mullinix
- Okanagan Bioregion Food System Design Project – updates on stakeholder engagement, policy analysis and modeling. April 15<sup>th</sup>, 2019. Presented to the Advisory Committee for the Okanagan Bioregion Food System Design Project. K. Tatebe, E. Hansen, N. Robert, K. Mullinix.

#### Publications

- Hansen, E. Tatebe, K. Polasub, W and Mullinix, K. *Okanagan Bioregion Stakeholder Feedback Summary*. Summary Report. [https://www.kpu.ca/sites/default/files/OBFSDP%20Stakeholder%20Feedback%20Summary%20Report\\_FINAL\\_0.pdf](https://www.kpu.ca/sites/default/files/OBFSDP%20Stakeholder%20Feedback%20Summary%20Report_FINAL_0.pdf)

#### Professional Development

- Attended BC Land Summit. Vancouver. May 9th-10<sup>th</sup>. K. Tatebe, E. Hansen, M. Wijekoon, W. Polasub, N. Robert, K. Mullinix
- Accepted as Candidate member of the Planning Institute of British Columbia (PIBC), and the Canadian Institute of Planners (CIP), May 2019. E. Hansen

#### KPU service

- Faculty of Science and Horticulture Research Committee. K. Mullinix

#### Service to the Academy

- Graduate committee member for PhD. candidate Priscilla Boadi. McGill University. K. Mullinix
- Supervisor of UBC MSc candidate C. Singfield. K. Mullinix
- Supervisor of UBC MSc candidate G. Augustinowicz. K. Mullinix
- Supervisor of Royal Roads University MA candidate K. Johnson. K. Mullinix

#### Community Service/ Engagement

- Metro Vancouver Agriculture Advisory Committee- member. K. Mullinix.
- Richmond Food Security Society – Board of Director. P. Batra
- SustainBC- Leadership Council member. K. Mullinix
- City of Penticton Agriculture Advisory Committee. K. Tatebe
- Squamish Valley Agriculture Plan Steering Committee member. P. Batra



## VISION 2023 (DRAFT) Strategic Plan

### A1. ENHANCE THE EXPERIENCE OF OUR STUDENTS

#### Excel Seminar for Economic Faculty

On June 17 a seminar was held at KPU Civic Plaza presented by Dr. Humberto Barreto, the Q. G. Noblitt Professor of Economics and Management at DePauw University in Indiana. Dr. Humberto is arguably the top practitioner of Excel in the classroom. He puts on seminars annually at the American Economics Association (AEA) meetings and the summer conference promoted by the AEA's Committee for Teaching and Research in Economic Education; CTREE.

Research suggests students relate to economic learning more when they see how it explains information presented by the Bank of Canada, Statistics Canada, the FED etc. where Excel is an excellent teaching tool. Dr. Humberto demonstrates to instructors how to use the vast array of applications available in Excel which allows students to "play" with data while gaining a stronger understanding of economics.

Dr. Humberto has presented the summer 2 day-seminar for at least four years and the KPU School of Business is very fortunate to have him visit the Lower Mainland this year and present a seminar for our Economics team.

### A2. ENRICH THE EXPERIENCE OF OUR EMPLOYEES

The School of Business would like to thank Dr. Darren Francis for his time as an Interim Associate Dean from Sep 1, 2018 to May 31, 2019. Darren not only provided much assistance to the operations of the Dean's office and academic units, but, also provided exemplary mentorship for our two newest Associate Deans. He was instrumental in helping to have the ACBSP report completed and submitted on time and has worked hard to help streamline processes within the Dean's office to increase efficiencies. Darren will be missed, but, we are pleased we will still be able work with Darren regularly as he returns to his chair and teaching position in the Applied Communications and Public Relations (ACPR) department.

### B2. FOSTER ENVIRONMENTAL SUSTAINABILITY THROUGH OUR OFFERINGS, RESEARCH AND OPERATIONS

Dr. Mandeep Pannu, Computer Science Information Technology and Dr. Karen Davison, Biology, completed an IRAP Grant from National Research Council Canada with: *"A Healthy Companion: developed an algorithm that integrates an individual's nutrition-related gene results and developed a geographical positions system"*

#### C1. RESEARCH & SCHOLARSHIP

Loren Coutts, Associate Dean of the School of Business attended the Canadian Federation of Business School Deans' Associate Deans (AD) Research Meeting and Conference held at Brock University in St. Catherines, May 26-28.

The main topics discussed included: (1) the changing landscape for graduate programs and the implications on research, in

particular the shift to specialized master's and multidisciplinary master's programs; (2) an update on SSHRC activities and funding available to business schools; (3) the role of the AD in motivating faculty members to do quality research at different stages of career development; (4) the leadership role of the AD in promoting a culture of research involvement.

Loren noted that some of the challenges to doing research that the School of Business has identified such as a lack of research experience or the existence of significant time intervals since research was last done, or lack of time capacity to complete research with a full-time teaching load are common to other universities as well.

The School of Business is creating a Research Committee to begin looking at realistic and supportive structures to increase interest and engagement in business research. This committee will also be a support group for others within the education unit to consult with regarding intention for research, information on funding opportunities and assistance in writing applications.

#### Genesa Chartered Accountants – Connecting Curious Minds Business Leadership Conference

The School of Business was one of the sponsors for the Genesa conference held June 7, 2019. Faculty members Marc Kampschuur, Lindsay Clayton, Theresa Voorluys, and Nina Mosallaei and our students Amneet Sidhu, Hillary Fortin and Saskia Goodacre attended. The theme of the conference fit well with the KPU School of Business:

*"Inspiring the depth of purpose before profit and redefining a traditional business world to one that welcomes taking risk in creativity, empowered action and co-leadership."*

The conference was an opportunity for faculty and students to learn together.

Loren Coutts, Associate Dean of the School of Business recently graduated with a Masters of Education from the University of Victoria, British Columbia. He was able to attend his convocation in Victoria on June 10, 2019. Congratulations Loren.

#### KPU's School of Business Re-Affirmation of Accreditation

At the Accreditation Council of Business Schools and Programs (ACBSP) Conference 2019 held in Houston, Texas, June 21-24, KPU's School of Business has been officially recognized for Reaffirmation of Accreditation during the closing ceremony of the event. The leadership team and the Quality Education Committee faculty were in attendance to celebrate the proud moment for KPU's business school. Lesley McCannell's ACBSP Regional Teaching Excellence Award was also presented and in Lesley's absence was accepted on her behalf by Stephanie Howes, Dean of the School of Business.

#### C2. INNOVATION IN TEACHING, LEARNING AND CURRICULUM

Arley Cruthers, Applied Communications faculty member, is the recipient of the "Award for Excellence in Open Education"

from BC Campus. BC Campus announcement: "Arley is an innovative leader in the open movement at KPU and an early adopter of open pedagogy at the university, having attended the Digital Pedagogy Lab in Vancouver in 2017. In 2019, Arley published an open textbook on business writing and received grant funding to work with external collaborators to include more diverse voices in the book and to incorporate Indigenous ways of knowing and Arley uses an open-pedagogical approach to curriculum development in all courses.



Recently Arley led two classes (50 primary and secondary students) to collaboratively research and write a report on the impact of textbook costs on students. Students then needed to remix the report into a different format for a different audience. One of the remix projects was a game to help instructors develop empathy towards students in relation to textbook costs. At the Cascadia Open Education Summit in 2019 Arley and three students presented the game and the research to an audience of educators from B.C., Washington, Oregon, and beyond. The presentation was very well-received and many took to Twitter to share that it was one of the best sessions at the conference.

Arley has inspired numerous others in the School of Business to embrace open pedagogy and open education resources, and is incredibly well-deserving of an Award for Excellence in Open Education. Arley will be presenting on the results of the research at the [2019 KPU Symposium](#)."

### D3. BE ACCOUNTABLE TO OUR PARTNERS, GOVERNMENTS AND COMMUNITIES

In an attempt to facilitate strong connections between industry representatives and our Post Baccalaureate and Graduate students, The School of Business Success Coaches Team have started a series named "Industry Insider". The first event of the series was held on Friday, May 31st at KPU Civic Plaza campus. In attendance were three employers, KPU staff, and over 40 students (Operation and Supply Chain Management (OSCM), Technical Management and Services (TMAS), and Graduate Diplomas: Global Business Management and Green Business Management and Sustainability).

Employers in attendance: Raman Mangat, Principal Surveyor at Warvik Marine, Wei Chou, Founder and CEO at Cargo Sprout, Cassidy Vander Ros, Marketing Manager at Nickel Bros Industrial, Robert Leiva, Estimator Nickel Bros Industrial. (Robert, is an alumnus from the OSCM program of KPU. He graduated in June 2019 with distinction.)

The event has been organized with networking in mind. Employers have presented their personal and industry

experiences to our students and our students have participated in a short Q & A, followed by informal discussions over coffee and snacks. Our desired outcome from the Industry Insider series is to facilitate easy access to specific information that our students cannot find on a website and provide them with an opportunity to get answers directly from industry. Our next event in the series is planned for November.

### Youth Innovation Academy: An incubator for the next generation of ideas

Local youth come together to explore innovation. They participated in a Dynamic Challenge activity, interacted with mentors and were inspired by local entrepreneurs and innovation leaders. The event is produced through a collaboration between PowerPlay Young Entrepreneurs and the Rideau Hall Foundation. It is a signature event for the Canadian Innovation Week 2019 celebrations and was hosted by the Surrey School District. The event took place at the Surrey District Resource & Education Center on May 31. Guest speakers such Matias Marquez, Buyatab Online Inc., Chris Falk, Buyatab Online Inc., Valerie Song, AVA Technologies gave inspiring speeches about their backgrounds and how they reached their successes and humorously discussed how they learned from their mistakes and failures. A fantastic experience for the students, who really enjoyed hearing their stories. The KPU School of Business was one of the lead sponsors for the event and Stephanie Howes, Dean of the School of Business attended half the day and participated as a mentor and a judge in the final pitch event. *One Drop of Shampoo* pitch, by two young women in Grade 5 were the winners of the day!

### OUR STUDENTS:

#### ASK (Accounting Student Club) Konnect Roundtable Networking Event

Approximately 60 students and 12 public accounting practice firms attending the event held at the Wilson School of Design Room 4900 in Richmond, May 24, 2019. Accounting firms represented at the event included: DMCL, Crowe MacKay, Davidson Co., D&H Group, Evolve Accounting Group, MNP, KPMG, Grant Thornton, EY, BDO.

Students were first invited to attend a CPABC seminar regarding Professional Poise (The CPABC Network Series 'Professional Poise' events review the 4 pillars of professional poise: Wardrobe, Body Language, Verbal Communication, Business Etiquette).

The Accounting firms joined the event later in the evening. The accounting students rotated between the firms' tables every 7 minutes for quick introductions and small conversations. The open networking started after the roundtable event.

Overall, the event was a success and received positive feedback from students and accounting professionals and CPABC in attendance.

# Student Services

## STUDENTS:

### Congratulations to our Spring 2019 Graduates

The Office of the Registrar has been a hive of activity the past month, preparing to celebrate KPU's newest graduates at the Spring 2019 Convocation ceremonies. KPU welcomed nearly 1,500 graduates along with their family and friends to KPU Surrey, hosting 8 ceremonies over the 4-day celebration.

More than 120 employees from across the university assisted with a range of Convocation activities such as greeting and way-finding, ticket taking, guest ushering, platform and student gowning as well as marshalling of the processional and recessional.

Thank you to those representatives from our Board of Governors who participated in the Spring Convocation. With your support and attendance along with so many others from across campus and our surrounding communities, KPU created a special event that was indeed memorable for our students and their families.

### Online Graduation System Upgrades

Convocating students can now reserve their regalia online through a 24/7 service provided by our regalia partner, Gaspard. During Convocation, Gaspard has representatives onsite to ensure each graduate receives a personalized regalia package, specific to their sizing and credential requirements.

As well, grads-to-be now have the convenience of ordering guest tickets online through a service offered by our newest partners at CampusRigh (by RightLabs). This is a cloud-based system for ticket registration and collection that provides both print-at-home ticket capability as well as mobile-friendly e-ticketing options.

### Co-operative Education

14 co-op students have already been placed for a Fall work term in such notable organizations as Canada Revenue Agency, WorkSafe BC, Maximizer Software, and First West Credit Union. Over 65 job postings for Fall are now available to co-op students, with more on the way.

## PROGRAMS, POLICIES, AND INITIATIVES:

### Newly formed Systems and Projects Team

The newly formed Systems & Projects Team within the Office of the Registrar is focused on projects related to the implementation of new student systems, as well as the enhancement of existing systems. This will not only include Banner, but also our growing number of ancillary systems, such as My Action Map (MAP), FAST Student Reporting, and Ad Astra.

### Career Development Centre

The newly formed Career Development Centre (CDC) is currently completing a Co-operative Education Accreditation

Application for approval through Co-operative Education and Work-Integrated Learning Canada (CEWIL), to be submitted to the Accreditation Council later this summer. CEWIL has developed accreditation standards to establish co-operative education as an educational strategy, providing leadership in ensuring quality co-op programming. Maintaining accreditation criteria helps build quality into existing co-op programs, whilst providing a benchmark for the development of new programs.

### Education and Awareness

The Student Rights and Responsibilities Office continues to present across the University on the Sexual Violence and Misconduct Policy (SR14), the Student Conduct Policy (ST7), and on resources for students of concern in general. Already this semester the team has presented to the Traditional Chinese Medicine-Acupuncture and Graduate Nurse International departments.

### Moving Forward Together - A Sexual Violence and Misconduct Forum

Jennifer Jordan, Director, Student Rights and Responsibilities, is a member of the Post-Secondary Sexual Violence and Misconduct Forum Working Group, formed to provide input and guidance to the Ministry of Advanced Education, Skills and Training through the development of a two-day forum. KPU Richmond was the host site for the SVM Forum that took place in June.

The forum, co-emceed by Jennifer, was coined *Moving Forward Together: Building Capacity to Prevent and Respond to Sexual Violence on Campus*. The purpose of the forum was to support the work being done at post-secondary institutions in BC to prevent sexual violence and create safer campuses.

### Indigenous Peoples' Month

Elder in Residence, Lekeyten, opened KPU's first Indigenous Peoples' Month with a prayer and talk on the importance of the resurgence of Indigenous education, brilliance and resilience. The opening ceremony was attended by KPU students and employees, observed from around the courtyard at KPU Surrey. President Alan Davis and AVP Academic Steve Cardwell both spoke on the importance of recognizing Indigenous cultures, education, and issues such as the MMIWG report, released earlier this month.

### KAIROS Blanket Training – Indigenous Student Services Reaches out to KPU

Indigenous Student Services (ISS) facilitated a KAIROS Blanket training with the KPU English department. The group of 16 instructors participated in the educational activity, followed by a lively and respectful discussion. ISS truly appreciated the earnest and thoughtful questions posed and the dynamic discussion. ISS will continue to offer this educational training to KPU's employees and students.

## Student Services cont'd

### Physical Health & Wellness

The Health Promotion and Sport & Recreation departments organized the first ever National Health and Fitness Day at KPU Surrey, featuring educational booths and activities from Active KSA, Bike to Work, and Sport & Recreation. The goal of the event was to highlight the importance of movement and utilize means of engaging the KPU community.

### Spiritual Health & Wellness

The Multi-Faith Centre (MFC) is excited to announce a new space acquisition and two relocations. A new Prayer and Meditation Room opened at KPU Langley campus on May 15<sup>th</sup>, and as of June 13<sup>th</sup> the KPU Richmond prayer room and Multi-faith office will relocate to larger and more accessible spaces. The MFC is incredibly excited about this enhancement of services and encourages the KPU community to drop by for a chat.

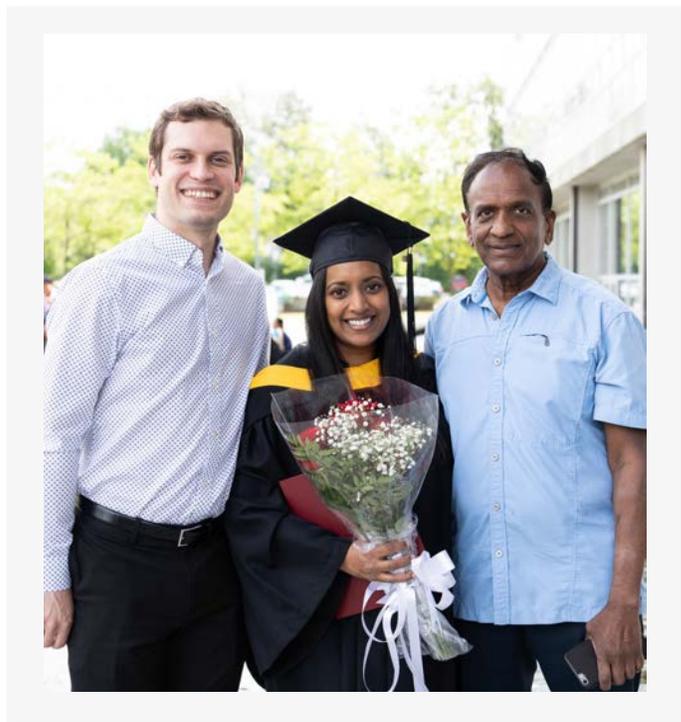
### Summer Orientation

In early May, KPU Orientation & Transitions and KPU International hosted the 2019 Summer New Student Orientation. These events helped welcome over 47% of newly enrolled students to the KPU community (including 56% of newly enrolled international students). The continuance of the Faculty Sessions and a new team-based Orientation Leader format created a fun and informative atmosphere, helping to set KPU's new students up for their post-secondary success.

In feedback responses, students were overall very happy about the events giving an 87% satisfaction rating. 97% of respondents indicating they would recommend Orientation to future students.

### COMMUNITY ENGAGEMENT:

- Jennifer Jordan, Director, Student Rights and Responsibilities and Jennifer Reddington, Divisional Business Manager participated in KPU's Leadership Conference and Essential Skills for Managers Workshop.
- Jennifer Jordan, Laura Arneson and Patrick Bourke, Student Rights and Responsibilities Office, attended training for Third Party Reporting (TPR) of Sexual Assault, a process which allows adult survivors to access support and to report details of a sexual assault to police anonymously, through a community based agency. The goal of this training is to increase sexual assault survivors' access to support and reporting options, including TPR.
- Jennifer, Patrick and Laura also attended the BC Student Conduct Administrators Roundtable held at Royal Roads University. SCAR began in 2011 as an opportunity for BC student conduct practitioners to meet and share ideas, strategies and challenges faced in the post-secondary environment.
- Julia Denker, Director, Career Development Centre and Melissa Krahn, Co-op Coordinator, Career Development



Centre, were invited for consultative input on a new Co-operative Education option for KPU's Public Relations Diploma Program, with a proposed date of Fall 2020.

- Julia and Nadine Wolitski, Employer Relations Coordinator, Career Development Centre, participated in the ACE-WIL Conference in Victoria. This was an excellent opportunity to network with their BC peers, learn about and collaborate on best practices, and find out more about successes and challenges of other institutions regarding co-op and WIL.
- Nadine also attended the KPU School of Business' Industry Insider Event for Post-Baccalaureate students at KPU Civic Plaza..

### RECOGNITION:

- The Career Development Centre is delighted to move into the summer months with 3 new student assistants joining their team! Zargham Zafar is fulfilling his co-op student placement as Events Assistant, and Work Study students Fatima Romero-Afi and Tanya Pinto are assisting with various administrative duties, in addition to reception at front-of-house.
- The Multi-Faith Centre is pleased to announce the addition of two new chaplains, Sikh Chaplain Inderjeet Singh and Sufi Chaplain Junaid Khan. The MFC believes in the importance of diversity and inclusivity and as such is pleased to be expanding its representation to include chaplains of Sufi and Sikh faiths.

# Teaching & Learning

## NEWS

- Congratulations to Lesley McCannell recipient of the KPU Distinguished Teaching Award at convocation.
- Welcome to Janice Webster, our new Administrative Coordinator who started on May 21. Janice also assists the Vice Provost with calendaring, projects and initiatives ([Janice.Webster@kpu.ca](mailto:Janice.Webster@kpu.ca) or 604.598.6215).
- Administration of the .6 Faculty PD fund is in the process of moving from the Office of Research Services to the Office of Teaching & Learning. All applications will continue to be submitted via Romeo.
- KPU's Teaching, Learning & Scholarship plan developed in 2017, is being updated with the team to ensure alignment with KPU's Vision 2023 and Academic Plan 2023. Proposed directions will be discussed with SSCTL, Deans and other stakeholders in coming months.
- Intercultural Teaching Competencies 3-day workshop: Lesley McCannell & Gina Buchanan in the Teaching & Learning Commons have designed and offered the first in-house, May 23, 28 & 29 (n=19)
- Results from the 2019 Teaching, Learning, Scholarship & Research survey (in partnership with ORS) are being compiled and compared to the 2017 survey. A summary report with past Symposia data to come.
- Under development this summer: Blended learning design, teaching online (skills), KPU's Educators' Framework, programming for 19/20, microcredentials at KPU and an Academic Integrity network.
- Under consideration: Open education and blended learning modules (w/ R. Jhangiani), applications for Appreciative Inquiry (e.g. to program reviews, self-studies).
- Overhead transition & technology pilot: Due to unexpected staffing, procurement and technology challenges, technology for former overhead projector users and 3 select departments (Physics, Sustainable Horticulture & Food Systems, & Accounting) have been phased in over the past several weeks. Faculty have been provided training, drop-in opportunities and instructional resources. Completion of this project expected by month's end.

## SELECT MAY & JUNE EVENTS

See [our events calendar](#) for current info & registration.

### Instructional Skills Workshop (ISW): 4-day Workshop

June 17 - 20, 8:30 - 4:30 (Surrey)

### Learning Technologies Drop-In Sessions

June 25, 2:30 – 5:00 (Cloverdale)

June 25, 9:00 - 12:00 (Langley)

June 25, 2:00 – 5:00 (Richmond)



### Webcast: Lead More Courageous Conversations to Foster Diversity and Difference

June 18, 10:00 – 11:00 (Surrey)

### Using PowerPoint to Design Effective Slides for Learning

June 26, 10:00 to 12:30 (Surrey)

### Quizzes in Moodle

June 11, 12:00- 1:30 (Surrey)

June 12, 12:00- 1:30 (Langley)

### Gradebook

June 11, 10:00 – 11:30 (Surrey)

June 12, 10:00 – 11:30 (Langley)

June 25, 12:30 – 2:00 (Richmond)

## SELECT ACTIVITIES

### External

- Presentation and attendance at 40th anniversary ISW Institute, Naramata, BC (G. Buchanan)
- Society for Teaching and Learning in Higher Education (STLHE), Winnipeg, MB (S. Chu ,G. Buchanan, K. Dukewich)
- Initial meetings for partnership with another PSE for UDL event in early 2020 (G. Buchanan)
- UBC & SFU collaboration re: shared press release for Carnegie Community Engagement Canadian Pilot (L. Petrillo)
- KPU Representative, Township of Langley Social Innovation Lab on May 28 (L. Petrillo)
- Moderator, "Sharing our Learning," Catalyst: Sharing, Supporting, and Inspiring Community Campus Engagement, Joint session Community Campus Engage Canada / SFU / UBC, Congress (L. Petrillo)
- Congress 2019 (UBC) Presenter & Attendee (N. Norman)
- Wilson School of Design and Richmond School District Workshop, Presentation May 22 (N. Norman)

## Teaching and Learning cont'd

### Institutional/Campus-Level

- Collaboration with Marketing continues for the re-development of the TLC website (G. Buchanan)
- Continuing review/revision of the self-study program review guide (G. Buchanan)
- Contributing to FSH committee and collaborating on review and potential revisions (G. Buchanan)
- Teaching and Learning Commons strategic planning meeting (G. Buchanan, S. Chu, L. Waddington)
- Organized webinar streaming event from Academic Impressions "Lead More Courageous Conversations to Foster Diversity and Difference" (G. Buchanan)
- Invitations sent for Carnegie Community Engagement Partner Recognition meeting on June 24 (L. Petrillo)
- Communication with Rob Adamoski, BCCAT regarding transfer for Experiential learning courses (L. Petrillo)
- Carnegie Community Engagement Working Group Meeting, June 4 (L. Petrillo, S. Chu)
- Convocation Platform Party: (S.Chu, 5 ceremonies)

### Resource Development

- iPad Documentation completed and shared with librarians and IT (J. Zhang)
- Developing VR presentation for Educational Technology User Group (ETUG) Conference (J. Zhang)
- Developing Educational Media program for educators (J. Zhang)
- Rubric template development for Moodle (K. Dukewich)
- Developing student orientation Moodle site for International Students (L. Waddington & M. Mohammed)
- Continued re-design of the Foundations of Instruction Workshop in August (G. Buchanan)
- PSYC 3350 blog post draft (G. Cobb)
- Blog posts titled "The Ed Tech Tool Kit" and "Using Video in the Classroom for Documentation and Reflection." first drafts completed (G. Cobb)
- Learning Technology Stats:

Tickets Closed	Consults	Workshops Run
164	43	12

### Presentations / Events / Workshops

- Building Professional Skills in the Classroom (G. Buchanan & L. McCannell)
- NEW 3-Day Intercultural Teaching Skills Workshop (G. Buchanan & L. McCannell)
- Assessments by Design Community of Practice Session, May 28 (K. Dukewich & S. Takacs)

- Presentations at CNIE on Appreciative Learning and Open Pedagogy Course Design (L. Waddington & K. Kozlowski)

### Faculty /Department / Program-Level

- HEAL Program Review University Panel on May 22 (K. Dukewich)
- Course Design consultations with faculty members on May 22 and 28 (K. Dukewich)
- Anthropology session on Program Learning Outcomes & Curriculum Mapping May 7 (K. Dukewich)
- Presented at ENGL department meeting (L. Waddington & M. Mohammed)
- Developing custom Moodle course set up for the Appliance Service Program (L. Waddington & M. Mohammed)
- IDI debriefs with faculty members (G. Buchanan & L. McCannell)
- Consultation with Dean's Office (Wilson School of Design), Career Services, and Dean's Office (Faculty of Arts) (L.Petrillo)
- Submitted literature review to Faculty of Health on the use of competencies in health admissions and curricula (D. Burns)

### Course / Individual-Level

- iPad Training for Accounting, Horticulture, Math (J. Zhang, L. Waddington)
- E-Portfolio Workshop for Business Class (J. Zhang)
- Document Camera Training for Library AV staff in library (M. Mohammed & R. Leung)
- Consultation meeting with L. Orban from Psychology to discuss a possible collaboration and videography assistance with a Virtual Reality system (G. Cobb)
- Consultation with a Librarian re: grant application (L. Petrillo)



# Faculty of Trades and Technology

## STUDENTS/ALUMNI:

The Dean's Award is presented to the top student in all Foundation programs, and the top apprentice in all final-year apprenticeship programs, based on the three A's: Academics, Attitude and Attendance. Congratulations to the following deserving recipients:



Clayton Rypma, Plumbing Level 4



Isaiah Johnson, Youth Train in Trades—Carpentry



John Stewart, Certificate in Appliance Servicing

## MANAGING RISK

- Subsequent to our annual fire inspection, the Captain, Fire Prevention, signed off on all deficiencies; he was very pleased with the: newly cleaned carpentry shop, new monthly inspections and cleaning log, new low dust cleaning procedures, high cleaning schedule, and he really liked Dirk's low cleaning station solution.
- As part of the mandate of the Occupational Health and Safety committee, workplace inspections have been scheduled for Friday, June 21<sup>st</sup>.

## COMMUNITY ENGAGEMENT

- On Saturday May 11, 2019 the Faculty of Trades and Technology participated in the Langley Open House and Science Rendezvous and was represented at the event by the Electrical, Mechatronics and Welding programs. Thank you to Rob Wakulchik, Emma Baggott, Ron Murray, John Singh and Kulpreet Sasan.



- Aerotek representatives presented to Instructor Steve Reimer's Plumbing Foundation class June 6<sup>th</sup>, providing another resource to students for future job opportunities. Aerotek is a placement agency looking for a range of skilled workers in various construction trades.

## Trades and Technology cont'd

- On Saturday, June 1<sup>st</sup>, the Plumbing department participated in the 3<sup>rd</sup> Annual Delta Leisure and Aquatics Water Safety event held at Strawberry Hill Mall. Their *Rubber Ducky* display was popular at this well-attended event.



*Thanks to Samuel Kardosi, Plumbing Foundation student from the Delta School District for helping out at the event.*

- The Faculty of Trades and Technology held the first information sessions of the summer on Tuesday, June 11, 2019, providing an opportunity to learn about programs and careers in Trades and Technology. Thanks to Mary Wilton, Parts and Warehousing, and to Dave Fengstad, Appliance Servicing. We had an enthusiastic turnout with engaged future students. Program [info sessions](#) are scheduled throughout the summer for the various programs.

### Youth Train in Trades

- June 7<sup>th</sup>, Laura attended the Youth Train in Trades Carpentry Apprenticeship year-end breakfast BBQ at Frank Hurt Secondary. Teams of students were recognized by their peers for their workmanship in the construction of small buildings.
- That same day, Brian attended the Guildford Park Carpentry and Plumbing apprentices' year-end BBQ.



*Welcome from Guildford Park Secondary  
Carpentry instructor, Jerry Schouten*



*KPU instructors, Jeff Doolan and Rob Hall Thomsen with Plumbing students*

- On June 12<sup>th</sup> representatives from KPU Faculty of Trades and Technology and Career Services attended the official OPEN HOUSE of the Surrey Cloverdale WorkBC Centre. This was a great opportunity to network with local community organizations and to learn about the services they provide. The centre is located at 202 - 17700 - 56th Avenue in Cloverdale.

### NEW PROGRAMS/INITIATIVES

- The ITA is interested in hearing from KPU and other training providers to gauge the interest from us and employers to offer a Welder-Fitter Foundation program. We have sent a letter to the ITA informing them of our interest, and subsequently, participated in a conference call with the ITA and other training providers. The next step is for ITA to consult with industry regarding the need and length of the training. In the interim Al Sumal will sit on the steering committee, which will streamline and establish parameters around this initiative.
- We are hosting a meeting at KPU Tech June 18<sup>th</sup>, to discuss the Canadian Welding Bureau's Enhanced Welding Apprenticeship Training (EWAT) pilot project; the Welder-Fitter initiative will be incorporated in these discussions.
- We are moving forward with a proposal for another round of funding from the Ministry, for a set of programs to increase the success of students with disabilities. Bob Curtis has been instructing these programs throughout the past year through several Introduction to Parts and Customer Service programs. Thanks to Bob for coordinating this highly successful initiative.
- The ITA has provided us with \$294,000 in additional funding earmarked for Electrical (6 intakes), Plumbing (3 intakes), and Welding (1 intake).

### INDUSTRY ENGAGEMENT

- The Automotive Retailers Association, together with Kwantlen Polytechnic University, hosted a Mechanical Industry Networking Event Thursday, May 23<sup>rd</sup>. There was a guest speaker presenting to the group about ergonomics relative to the AST industry, as they work towards developing a WorkSafe guide. It was a great opportunity to introduce foundation students to potential future employers and vice versa. David Ribeiro, Industry Relations Advisor at the Automotive Retailers Association coordinated this informative and well-attended event.
- Laura and Brian met with the high school Trades Training Partners on June 4<sup>th</sup>. Tamaka Fisher gave a presentation on Accessibility Services, evacuation procedures were reviewed, and we welcomed two new members: Tammy McArthur, New Westminster School District, and Mike Pearson, Abbotsford School District.

### RECOGNITION

- Kudos to Orlando Wall, Electrical instructor; Apprenticeship Services received a call from a student that had Orlando for both Electrical Levels 1 and 2, referring to him as a "brilliant instructor". He's hoping he is fortunate enough to have him again when he returns for Level 3.

### EMPLOYEE ENGAGEMENT

- Laura attended the Innovation Framework Steering Committee meeting with the ITA on May 14<sup>th</sup>; there were ongoing conversations related to framework development, increasing numbers of under-represented groups (women, Indigenous peoples, etc.), alternative modes of delivery, means of retention, and other topics relevant to public post-secondary institutions.
- The annual Occupational Health and Safety Training Day held May 29<sup>th</sup> at KPU Tech was a real success. The morning focused on ergonomics presented by MoveSafe. The MoveSafe program is a comprehensive injury prevention process which improves employee health by covering body preparation and maintenance, ergonomics and safe movement. The afternoon session addressed bullying and harassment with a representative from WorkSafe BC.
- Faculty members attended provincial articulation meetings: Larry Rhodenizer, Automotive; Roger Cannon, Electrical; Al Sumal, Welding
- June 13<sup>th</sup> and 14<sup>th</sup>, Brian and Laura attended the British Columbia Association of Trades and Technical Administrators' (BCATTA) conference. Discussion items included Enrollment Challenges and Best Practices, Dual Credit Programs and an ITA/BCATTA Workshop on Innovation and Inclusion.
- June 17<sup>th</sup> and 18<sup>th</sup>, Laura attended the Supporting Women in Trades Conference (SWIT) in Vancouver, sponsored by the Canadian Apprenticeship Forum. This two-day event brings together more than 300 women in trades, employers, labour organizations, government, educators and other advocates for diversity and inclusion, and will provide an opportunity to contribute to the creation of the National Women in Skilled Trades Strategy for the apprenticeship community.



# University Library

## ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

**Experience:** Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Enhance the experience of our students
- Enhance the experience of our employees

### Asian Representation Matters Library Exhibit

- As a capstone to May as Asian Heritage Month, the students in ENGL 4350: Topics in Film Studies (“Not Your Sidekick Anymore: Asian Representation Matters”) curated a library display that launched June 5th. Focusing on Asian representation in film and media, their research projects included annotated bibliographies, library guides for DVDs in the subject area, and scholarly poster presentations. KPU librarians Kelsey Chaban and Karan Bola helped to coordinate the display



**Experience:** Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Delight our friends in their KPU experience
  - ◇ Engaging with our partners in ways that benefit our communities

### KPU Science Rendezvous and Open House

- On May 11<sup>th</sup> KPU Library welcomed families to learn about seed saving, the seed lending library, and how to sign up for a KPU Library community borrower card. Craft stations were setup for children to create handprint flower bookmarks with mini seed packets serving as the flower pots for their creations. The seeds were harvested from the garden of one of our Librarians!

### KPU Library Hosts Western Canada Relais meeting

- On June 11<sup>th</sup> KPU Library welcomed 25 librarians from across Western Canada to the annual Relais meeting. Relais is an interlibrary loan software solution that allows libraries to share resources easily with limited staff involvement. The meeting brings librarians together to discuss improvements, barriers and efficiencies.

**Sustainability:** Cultural, social, environmental and institutional sustainability are advanced

- We will foster environmental sustainability through our offerings, research and operations

### Lessons From the Past: Everyday Sustainability event

- On June 1, the Library and the KSA partnered at a KPU table during the Museum of Surrey’s *Lessons From The Past: Everyday Sustainability* event which featured talks, crafts and demonstrations centered on how people in the past lived eco-friendly lifestyles, and how those same lifestyle choices can be embraced today. The Student Association raised awareness about climate justice movement events @SustainableKSA is involved with, while the Library promoted community borrower privileges along with the Seed Library. This event was part of Surrey’s Environmental Extravaganza series, which offers over 100 free environmentally themed programs throughout the city between April 22 and June 11.

### Retirements and New Hires

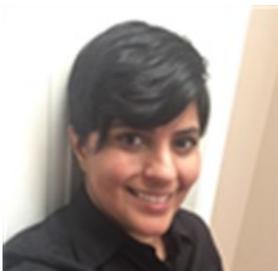
- Colleen van de Voort (Indigenous Studies, Geography, & Anthropology Liaison Librarian) is retiring June 30 after being an integral part of the KPU Library team over the last 25 years. Over that time, Colleen wore many hats including overseeing circulation and audiovisual services, copyright, and library building projects. The most notable renovation project she headed up was the Surrey campus expansion in 2007/2008. That project more than doubled the library in size, yet stayed open throughout. She kept the projects and people on track, as all manner of challenges were thrown her way. Colleen was also integrally involved in the development of KORA (KPU’s institutional repository). Her practical, can-do attitude, and depth of knowledge about copyright and policy issues, were immensely helpful as KPU Library developed procedures for the new institutional repository. Colleen is



## University Library cont'd

widely liked and respected by everyone in the library, and those faculty with whom she worked. Colleen is that perfect blend of direct, yet tactful and compassionate. She is often the one to say what is on everyone's mind, but always with a touch of humour, and never hurtful. Colleen's genuine nature makes her a delightful colleague that will be terribly missed by all that knew her at KPU. Thank you Colleen for your hard work, dedication and years of service at KPU Library. May you have a restful, relaxing and enjoyable retirement.

- Karan Bola is the latest Librarian to join KPU filling in as Kelsey Chaban's maternity leave replacement as the Student Engagement & Community Outreach Librarian. Karan is a familiar face at KPU, she completed her professional experience project with KPU



Library as part of her requirements for her MLIS degree. She is also an alumna of the Psychology program and the original LifeSpan Cognition Lab Project Manager that grew the study from the ground up. In this role, she juggled multiple duties including leading community outreach recruitment strategies, coordinating outreach events, and working with KPU Marketing on promotional efforts. During her time at UBC, she worked as a Student Librarian at the UBC Library Small Business Accelerator (SBA). In addition to reference and other duties, she also managed the SBA's social media marketing, created online content, and sought out opportunities for the SBA to participate in events and establish connections with the greater business community. Karan impressed us with her strong project management skills, innovative iSchool project work, and her commitment and dedication to student success. She is also a fluent Punjabi speaker

## Wilson School of Design named best overall fashion school in Canada

The Wilson School of Design at Kwantlen Polytechnic University was named the best overall in Canada by the [Best Fashion Schools in the World](#) report by [Business of Fashion](#) magazine.

The institution was the only Canadian fashion school to receive badges in multiple categories in the fashion design section of the report:

- Best Overall (only Canadian school)
- Best in Long-term Value
- Best in Learning Experience (only Canadian school)

"We are proud to have been included on this prestigious, international list. Our close connection to industry and extensive practicum placements, hands-on experiential learning and advanced technology are cornerstones of our programs," says Andhra Goundrey, interim dean, Wilson School of Design.

"This global recognition is validation for what we take pride in and we are thrilled to be on the map with such good company."

For this report, Business of Fashion does an annual rigorous assessment of fashion schools with input from leading experts in fashion. There are 30 different data points collected from 66 institutions and surveys completed by 13,500 students and alumni. There is also feedback from HR and industry professionals as well as input from the [BoF education council](#).

For more information about the Wilson School of Design visit [kpu.ca/design](http://kpu.ca/design).

# Wilson School of Design

## STUDENTS AND ALUMNI:

- Hannah Tabert, Rebecca Burnett, Julian Bontorin, and Jennifer Callihoo, all recent 2019 grads of the Fashion Design program and current student assistants, helped at KPU Day and assisted to run various workshops.



- Hannah Tabert, a recent 2019 grad of the program, will be participating in an internship in Cambodia at Tonle that involves sustainability and natural dying. Hannah also supported the Wilson School of Design booth at Science Rendezvous in Langley this year.



- Graphic Design for Marketing Student Employment- A few of this year's graduating students have already succeeded in securing internships and employment. Tiana Lee gained an internship with Blenz Coffee based on her fourth-year rebranding project on the same company. Patrick Tambogon gained a position as Junior Designer at Burnkit following a mentorship placement at the same agency earlier in the spring. Lastly, Michaela Carter secured an internship at Victory Creative Group with the opportunity of full-time employment in the future.
- Interior Design Alumni Receives Design Award — Interior Design graduate (2018) Yatling Ting won two International Design Awards (IDA) for her final capstone project which she completed at KPU. Yatling's project won silver in the Commercial Project category and gold in the Renovation Project category. Her project focused on a Japanese cultural experience centre utilizing a pre-existing building in Steveston, BC. Named Kado, the project provides a cozy

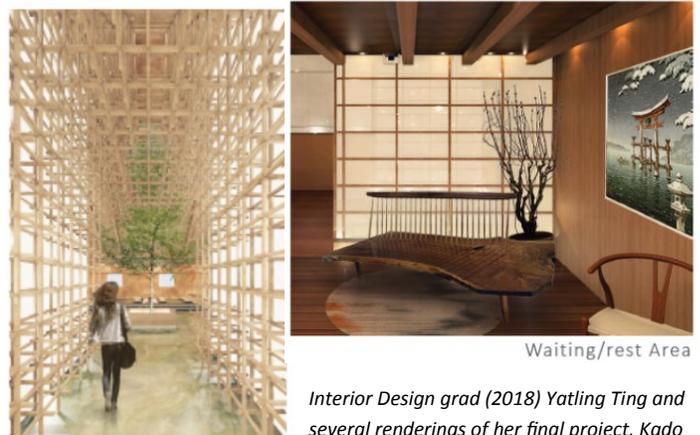
place for people to gather while educating visitors on the important aspects of Steveston's Japanese heritage. Yatling holds a bachelor's degree in Interior Design and a diploma in Studio Arts which she completed in Tokyo.

## RECOGNITION:

- Graphic Design for Marketing: 2019 Salazar Awards - The Salazar Awards, presented by Graphic Designers of Canada/BC (GDC/BC) and founding sponsor Metropolitan Fine Printers, awards prizes to talented and inspiring students currently enrolled in design programs in BC. The Awards recognize four areas in communication design: Print, Brand Identity, Interactive and Video and Motion. This year, six Graphic Design for Marketing students



Library



Waiting/rest Area

Interior Design grad (2018) Yatling Ting and several renderings of her final project, Kado

Tea house entrance

entered the competition, among a total of 80 entries from all schools. Third year student Sarah Kraft received a first runner up award in the Interactive category for her comprehensive mobile app that looked at healthy meal planning.

- **Graphic Design for Marketing: 2019 Adobe Design Achievement Awards.** Third year Graphic Design student Melissa Fraser was recognized in this year's Adobe Design Achievement Awards as a Top Talent in Print/Graphic for her Folkhouse Beer Packaging entry. The award, along with global exposure, includes a one year Adobe Creative Cloud membership and a chance at an Adobe internship. <https://www.adobeawards.com/live>



- **Fashion & Technology Faculty member Jessica Bayntun** completed her Masters in Design at Emily Carr. Below is a photo of one of her pieces that she made on a digital loom with reflective thread



- **Interior Design Faculty member, Mark Pritchard,** was recognized for his 15 years of teaching service at the recent KPU Day held on the Richmond campus. In addition to his role as faculty, Mark is an interior design practitioner who designs high-end projects in both the residential and retail design sectors.
- **Dr. Lucie Gagné,** Coordinator and Faculty member of the Interior Design degree program, was also recently recognized for her 20 years of teaching service at KPU. As

well as being a graduate of KPU's Interior Design program herself, Lucie was an instructor in the program in its infancy as it moved from a diploma to a full degree and attained accreditation status. Lucie has vast experience as a teacher and as a practitioner and recently completed an extensive study on transdisciplinary field schools and their impact on students as a transformative experience. We are pleased to announce that Dr. Gagné will walk the stage to receive her Doctor of Education from the Faculty of Education, Simon Fraser University in mid-June.

- **Wilson School of Design's Administrative Support Assistant, Gail Emanuels,** received her 25 year long-standing service award at the KPU Day award ceremony. Gail has had the opportunity to work within numerous departments across KPU, and is an integral member of the Dean's Office team.

### MANAGING RISK:

- **Fashion Design & Technology program** had continued to have interviews to the last Saturday of April and has been reviewing and interviewing any applications that have continued to come in.
- **Special Topics, FASN 3900, "The Art of Mending"**, ran from May 6-9. 13-16 and was a huge success. Taught by long time mender, textile artist and faculty member, Eleanor Hannan, the students practiced the art of mending as it exists in different cultures. The students experimented with piecing, patching, stitching, embroidery, and over-dyeing as an alternative to washing. Though the class was full, many students from other years and other programs were interested in the course, prompting discussions about creating a Continuing Professional Studies course that would be available to the public.
- **Fashion Marketing** has been steadily reviewing Entrance Packages and has been sending seat offers to successful applicants.
- **On April 24th,** the Fashion Marketing External Review passed Senate and will be moving on to its next steps.
- **Interior Design Faculty and staff** of the Interior Design department prepared for and underwent an external program accreditation review in late April. Three reviewers from CIDA (Council for Interior Design Accreditation) attended the WSD on the Richmond Campus to review the legitimacy of the program for the field of interior design; these three reviewers flew in from Alaska, Ontario, and North Carolina. CIDA reviewers spent five days evaluating all course material, student projects, and various other deliverables as well as meeting with faculty and students for interviews as part of the intense audit of the program. Subsequent to this audit, CIDA evaluators informed the President, Dean and department that they intend on putting forward their recommendation

## Wilson School of Design cont'd

that KPU's Interior Design degree program be re-accredited for another 6 years. The department is awaiting the final report and findings from CIDA's head office. Accreditation ensures that KPU's degree program is relevant and competitive in the market. To see some of the many student projects from this review, visit: [Interior Design Degree—Student Work Flickr page](#)



year. Student work from grades 8 to 12 was on display, as well as work by Eric Hamber alumni, and KPU fashion and technology alumni: Patricia Roque.

- The OSF (Our Social Fabric) zero waste design competition submissions were on display at Semiahmoo Shopping Centre in White Rock, to coincide with Earth Week. The display showcased each of the 8 student submissions and provided an overview of their project process, goals and inspirations.



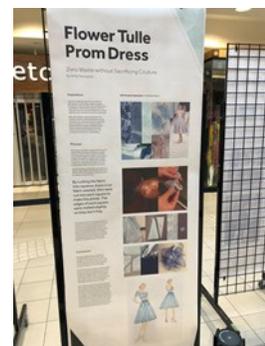
### COMMUNITY / INDUSTRY ENGAGEMENT:

- The Teaching and Learning Commons is launching a podcast series on teaching with technology in higher education, led by Kaitlin Kozlowski. The aim of this project is to build community among our KPU colleagues, inspire others to try something new in their classroom and to celebrate the work our educators are doing already in the classroom. On Friday April 26th, Heather Clark from the Fashion and Technology faculty team met with Kaitlin to record a podcast episode at the KPU Surrey Civic Plaza campus, discussing the creation and use of a blog of videos and resources for production courses to aid in student learning within the Wilson School of Design. The podcast release date is TBA. The blog can be found through the following:



<https://stitcheddetails.wordpress.com/>

- On Thursday May 9th, Alex Diaz and Heather Clark (faculty in the Fashion Design & Technology program) attended the annual Eric Hamber High School fashion show to support their secondary school fashion program, their outstanding fashion and textiles teacher Nina Ho, and the many textiles and design students that take part in the event showcasing the work they have produced over the past



- On May 6th, Denise Nembhard, a home economics teacher in the Coquitlam School District at Dr. Charles Best secondary school came to speak to the Fashion faculty about the updated secondary school curriculum in regards to Textiles Studies. She was involved writing the BC, ADST (applied design, skills, and technology) curriculum updates.
- On KPU Day, the Fashion and Technology Program offered a drop-in solar dying workshop that was well attended. The two student assistants who facilitated the workshop, Rebecca Burnett and Hannah Tabert, are 2019 Grads of the program.



## Wilson School of Design cont'd

- On KPU Day, Interior Design faculty Stephanie St. Loe provided drop-in ergonomic workstation assessments to provide visitors with tips and tricks for creating an ergonomic workspace.

- Two graduating students, Julian Bontorin and Jennifer Callihoo, led a drop-in workshop for guests to create their own laser-cut lampshade, choosing from 4 custom designs created by Product Design faculty Victor Martinez.



- On Friday May 3rd, Fashion Design and Fashion Marketing faculty Sharon Greeno, Michael Pope, and Heather Clark hosted a downtown Vancouver fashion workshop for Surrey teachers through the Surrey Teachers Association Convention. Twenty-seven teachers attended this tour, with Fashion and Technology alumni hosting tour stops at the Lululemon lab, and Manuel Mendoza. Other stops included Kit and Ace, and Truvelle. These local companies, alumni, and industry connections provided a range of insights for teachers, while touching on topics of sustainability, collaboration and the Vancouver fashion industry.



- Grad Celebration - Friends & Family Night Thursday, April 25, 2019- Graduating students of the Graphic Design for Marketing program celebrated their achievements and the conclusion of their four-year degree with their friends and family at the Wilson School of Design. The event drew over 100 guests and featured the group's NSFW (Now Suitable for Work) Portfolio Website, displayed on monitors. Attendees were able to browse through the site and view some of the amazing projects students have worked on over the last 4 years. Faculty are very proud of this year's grads and look forward to the amazing work that is to come from them.

- Point Grey Secondary Visit Friday, April 26, 2019 - Carley Hodgkinson, Graphic Design for Marketing program coordinator, visited a Grade 11/12 Graphic Design class at Point Grey Secondary (Vancouver) on April 26th. Carley met with students, observed the class, and enjoyed a long talk with the art, design and photography teacher, Dean

Long. Dean and Carley will be working together on future collaborations between the Wilson School of Design and Point Grey Secondary.

- Pro-D Day Campus Visit Monday, April 29, 2019 - As a follow-up, Dean Long visited the Wilson School of Design for a tour with David Young as part of his Professional Development Day. We are hoping that with this type of personalized outreach, teachers will feel more comfortable recommending our programs to their students.
- Product Design - The 2019 Graduating Class presented their final capstone projects on April 18th, to an engaged audience. Held on the main level of The Wilson School of Design, the students built and developed the exhibition within their last semester, alongside their exemplary work in Product Innovation.



- Interior Design staff member, Debbie Johnstone Bjerke, along with her energetic 11-year-old son, participated in the recent Science Rendezvous and Langley Open House on May 11th. Two student volunteers, Hannah Tabert and Darian Shepard, from the Wilson School of Design also attended and were kept busy with a button making activity for the steady stream of families in attendance. It was a full day of creativity and fun for the youngsters; they kept our volunteers hopping with the button maker for the duration of the event. Photos below and on WSD's Flickr account.



### EMPLOYEE ENGAGEMENT

- KPU Day - Personal Branding Workshops, Friday, May 3, 2019 - Graphic Design for Marketing faculty presented a series of personal branding workshops for KPU Day. Visiting staff and faculty learned about logos, drew their own and then had their work transformed into laser cut key chains. John Belisle led the workshops, with support from faculty Mike Cober, Carmen Cheung (2<sup>nd</sup> year Graphic Design for Marketing student), and program coordinator Carley Hodgkinson. Natasha Campbell, Foundations in Design program coordinator, managed all projects using the laser cutter.
- The New School – Strategic Design and Management Master’s Program - Feb 25 – 28, 2019 - Natasha Campbell, Foundations in Design Instructor and Coordinator, served as a panelist for The New School’s Strategic Design and Management Master’s Program in New York. The MS program promotes what may seem as lofty ideals about the future of business, but how does this reconcile with the current circumstances of graduates? Natasha, along with other featured panelists, discussed approaches to mitigate practical issues such as cash flow, raising capital, dealing with the salary level/cost of living equation, making interim compromises, participation in gig economies, etc. The issue of realistic goal-setting was discussed as well as how to reframe and reimagine what “realistic” work means in today’s context.
- HASTAC Conference, Thursday, May 16 - Saturday, May 18, 2019- Foundations in Design instructors, Natasha Campbell and Jessica Bayntun, represented the Wilson School of Design at this year’s HASTAC (Humanities, Arts, Science and Technology Alliance and Collaboratory) conference hosted by the University of British Columbia. The conference, centered on the theme of decolonizing technologies and reprogramming education, highlighted the work of Indigenous scholars - particularly, Indigenous women and women of colour – while discussing the decolonization of technology in the past, present and future.
- Faculty of Interior Design, Paola Gavilanez and Erick Villagomez, were recently accepted to present at the [2020 Design Principles and Practices](#) at the Pratt Institute in Brooklyn, NY in March 2020. This is the fourteenth international conference and the focus is on advocacy in design and specifically engagement, commitment, and action. The 5 themes for this year include Design Education, Design in Society, Designed Objects, Visual Design, Design Management and Professional Practice, and Architectural, Spatial, and Environmental Design. Paola and Erick will present on compact cities and exploring the need for transdisciplinarity when designing for small environments.
- Interior Design faculty member Erick Villagomez just completed the recording of a podcast with 360 Degree

City (<https://360degree.city/>). The podcast, which is scheduled to air on June 24th, focuses on settlements and the laws around scale and culture.

- Faculty and staff attended the Wilson School of Design curricular workshop on the K-12 curricular reform. Richmond School District representatives also attended to discuss changes and adaptations to the K-12 curriculum which includes the implementation of e-Portfolios (several schools in the district are also part of the Ministry test on this initiative).
- Faculty member Erick Villagomez’s book, “The Laws of Settlements: 54 Laws Underlying Settlements across Scale and Culture”, has now been released as an e-book on Smashwords and is also available on several other platforms including Apple Books. Erick teaches in both the interior design department at KPU and in architecture at UBC.
- Faculty team members have recently attended workshops tailored specifically on rubrics assessments by design and inclusive design, led by KPU Educational Consultants, Kristie Dukewich and Seanna Takacs.

### INTERNATIONAL ENGAGEMENT:

- Interior Design: The Design Field School for May 2019 concluded in Barcelona, Spain. Students and faculty began their travels in Granada, Spain where they visited several cathedrals, the Cartuja Monastery and Albaicin quarter, the Alhambra, several museums, and the Carlos V Renaissance palace. From Granada, they travelled to Barcelona where they toured six premiere museums, the roman underground tucked beneath a cathedral, Montejuc, the gothic quarter and the many “Casa” developments, as well as the impressive Sagrada Familia and Santa Maria Del Mar (to name but a few). Students sketched, made observational notes, and gathered various data through a given “lens” of design and senses. This field school is also punctuated by various debriefings and potlucks in order to create community and to disseminate findings.



Design Field School 2019—Barcelona, Spain

# Office of the Vice President, External Affairs

## GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

### PROVINCIAL GOVERNMENT ACTIVITY (VP External Affairs):

Activities included:

- Hosting MLAs Harry Bains, Marvin Hunt and Tracy Redies at Convocation.
- Delta Chamber of Commerce Luncheon featuring the Honourable Jinny Sims, Minister of Citizens' Services
- Attending a forum on Indigenous Peace-Building, hosted by Surrey-Guildford MLA Garry Begg

### FEDERAL GOVERNMENT ACTIVITY (VP External Affairs):

- Planning for federal agriculture announcement to be held at KPU Richmond on July 5.

### COMMUNITY ENGAGEMENT ACTIVITY (VP External Affairs)

- Hosting the Polytechnics Canada National Showcase at KPU Richmond
- Meeting with the City of Delta
- Working with the KPU steering committee on the Pilot for the Carnegie Classification of Community Engagement
- Surrey Board of Trade Arts and Business Awards – KPU was a sponsor and presented the awards along with the Honourable Lisa Beare, Minister of Tourism, Arts and Culture
- Ongoing work as a board member:
  - \* Gateway of Hope Community Council
  - \* Langley Community Farmers' Market Society
  - \* Sources Community Resource Society (board chair)

## MEDIA AND COMMUNICATIONS

### OVERALL

Media and Communications had a busy month supporting convocation with a number of stories and social media posts that shared the positivity of this big event in the university calendar. These stories have performed well on social media.

The good news hasn't been limited to convocation; stories featuring the work of students and alumni also proved popular on social media, while our news release on the Wilson School of Design being named best overall fashion school in Canada has received positive media pick up.

Media and Communications has also been providing support to faculty members who have been receiving inquiries about their research projects.

Media and Communications played an important role in supporting the safe evacuation of KPU campuses following a police incident in early May and the office continues to work with Campus Safety and Security to ensure our emergency communication procedures are as effective as possible.

Our first web content initiative is close to bearing fruit, and the creative brief and communication plan process that will shape a lot of these projects is being refined. Initial work has begun on the next web content projects that will be going through this process.

### KPU Events Attended

- Our Social Fabric reception
- Convocation



### Twitter activity May 6 - June 10, 2019

Tweets: 19	Impressions: 51,985
Profile visits: 2,005	New followers: 12
Mentions: 28	



### Communications Initiatives:



### LinkedIn news activity May 6 - June 10, 2019

News posts: 10	Social actions: 707
Impressions: 47,846	(likes, comments, shares)
Clicks: 1,042	



## Office of External Affairs cont'd

### High performing social media posts

**KPU** Kwantlen Polytechnic University  
37,006 followers  
1mo

KPU Brewing has been named Grand National Champion as the school that brews the best beers in North America at the U.S. Open College Beer Championship. The students also won two gold medals and one silver at this year's competition. Learn more about the winners and the winning beers.



KPU Brewing wins brewing championship  
kpu.ca

187 · 6 Comments

**KPU** Kwantlen Polytechnic University  
37,006 followers  
3d

This mom and daughter duo were studying at KPU around the same time. This week, they crossed the stage at convocation.

"It's never too late." - Jill Hilliard, Bachelor of Arts in Psychology

"It kind of put things into perspective when I'd be like 'but I'm working 50 to 60 hours a week' and mom was like 'I was working, I had two kids and was doing school'. So it's definitely been inspiring seeing her do it." - Kathryn Landrigan, Bachelor of Business Administration in Entrepreneurial Leadership

Congratulations to Kathryn, Jill and all the 2019 graduates!



145 · 7 Comments

**Top Tweet** earned 9,053 impressions

All KPU campuses will re-open and classes will resume as scheduled on Thursday, May 9. The RCMP has now confirmed that all campuses have been cleared and that there is no threat to public safety.

1 20 26

**Top Tweet** earned 6,659 impressions

.@KwantlenU is proud to present Janice Unwin with an honorary degree on June 4 at convocation. Learn more about the work she has done in B.C. to revitalize the K-12 education system [bit.ly/2Z64Xdl](https://bit.ly/2Z64Xdl)  
[pic.twitter.com/39vjf6rhvd](https://pic.twitter.com/39vjf6rhvd)



4 21 74

## Office of External Affairs cont'd

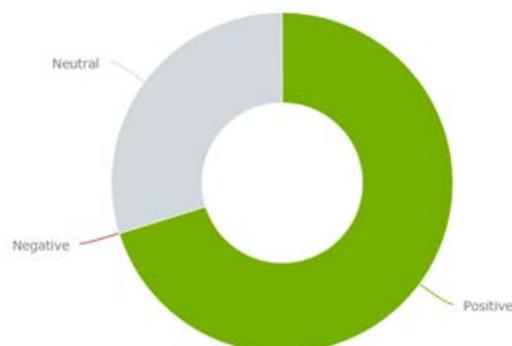
Media training, key message prep, response statements, interview facilitation included these topics:

- Real estate consumer behaviour
- Science World speaker series
- Campus planning
- Indian elections
- Dean's retirement
- Canada Day
- Bees
- Payment methods
- Convocation
- Educational research
- Brewing award
- Best fashion school
- Campus evacuation
- Pint of Science

### KPU media coverage – May 6, 2019 to May 5, 2019

Facilitated media requests from and/or received coverage in: *South China Morning Post, Ming Pao, The Province, CBC British Columbia, Vancouver Sun, Daily Hive, Abbotsford News, CBC Radio, Peace Arch News, Vancouver is Awesome, Global BC, Aldergrove Star, Georgia Straight, Indo Canadian Voice, Richmond News, BotaniQ Magazine, the Canadian Business Journal, Kimberly Daily Bulletin, Darpan Magazine, Montreal Gazette, Richmond Sentinel, Portal Gurguéia, Gazeta do Poro, Diario.mx, Surrey Now Leader, Cloverdale Reporter, Castanet.net, Vancouver Courier, 604 Now, New West Record, Burnaby Now, Delta Optimist, CTV British Columbia, Hope Standard, Mission City Record, Agassiz Harrison Observer, Chilliwack Progress, Maple Ridge News, North Delta Reporter, News1130, Fox News and affiliates, CBS and affiliates, Local 12 Texas, ABC and affiliates, Trib Live, The QUBE 88.9, Edmonton Sun, The Loop, Leader Post, Edmonton Journal, The Star Phoenix, Ottawa Citizen, Calgary Herald, Daily Herald Tribune, National Post, Timmins Daily Press, Kenora Daily Miner and News, Drayton Valley Western Review, Midnorth Monitor, Sarnia Observer, Spruce Grove Examiner, County Market, Airdrie Echo, The Nanton News, Fort Saskatchewan Record, Revista Summa, Philippine Asian News Today, Asian Journal, Foodservice and Hospitality Magazine, Canadian Sporting Goods Association, Canadian Insider, My Style News, Yahoo! News Canada, LacombeOnline.com, Red Deer Advocate*

The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (May 6—Jun 10). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.



Media exposure during this period totaled 520 mentions, divided into 365 positive, 155 neutral. (source: Meltwater).

During this reporting period, Communications issued 9 media releases, web stories or videos:

- May 6—May 31; three media releases and two web stories
- Jun 1—Jun 10 : three media releases and a web story

The following is a list of the KPU media releases and the web stories issued during this reporting period. Media advisories are not included.

June 2019	
Jun 10	Wilson School of Design named best overall fashion school in Canada
Jun 06	KPU business instructor recognized for teaching excellence
Jun 05	Kicking Horse Coffee co-founder receives honorary degree at KPU
Jun 03	Education advocate Janice Unwin receives KPU Honorary Degree

## Office of External Affairs cont'd

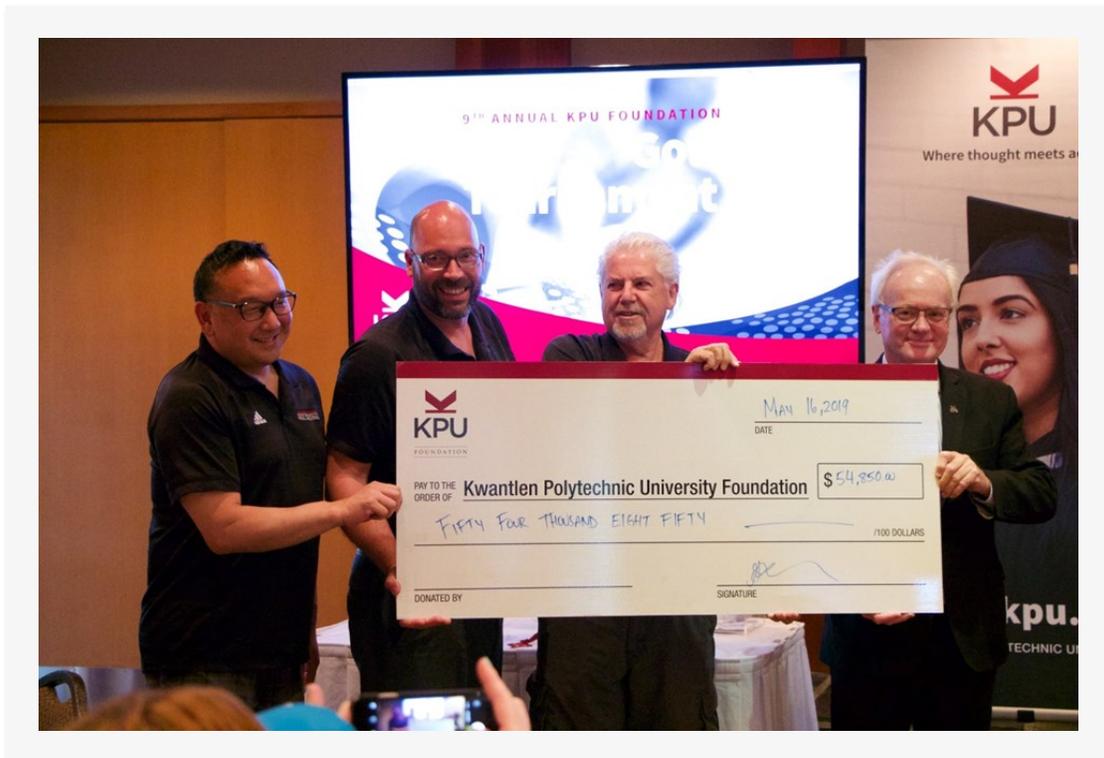
### May 2019

May 24	KPU Nurses: Helping patients around the world
May 22	Moths, Monkeys and Missing Links chat at next KPU & Science World Speaker Series
May 16	International Pint of Science event comes to KPU Langley
May 15	Running with an idea
May 09	KPU Brewing wins brewing championship

### OFFICE OF ADVANCEMENT

The Office of Advancement has started fiscal 2020 slightly ahead of last year's pace. From April 1, 2019 through June 14, 2019, \$185,000 has been raised.

On May 16, the KPU Foundation held its 9<sup>th</sup> Annual Golf Tournament. Over 120 golfers joined us for what was a beautiful sunny day on the course at Morgan Creek. Global TV's Chief Meteorologist Mark Madryga emceed the evening portion of the event that went on to raise more than \$54,000 for student bursaries.



*Mike Matsuo, Steve Lewarne, Herb Jamieson, Dr. Alan Davis*

**ALUMNI AFFAIRS**

**KPU Alumni Association Annual Sponsorship**

The KPUAA were once again proud sponsors of the annual KPU Foundation Golf Tournament. Alumni Affairs staff were on hand at our sponsored hole with goodies for players and a raffle prize draw.

**Convocation**

The KPUAA was pleased to welcome over 1,900 new alumni at the Spring Convocation ceremonies. A record number of new grads participated in the photo booth at the receptions following each ceremony. KPUAA board directors donned their robes for the stage party to welcome each grad as they crossed the stage.



2019 Spring Convocation—Marlyn Graziano, VP External Affairs, David Dryden, Director, KPU Alumni Association, George Melville, KPU Chancellor

In addition, our new alumni received a welcome email from Alumni Affairs. The stats below show tremendous uptake for this messaging:

<b>Recipients</b>	<b>1,701</b>
Opens	1,066
Open Rate	62.7%
Clicks	220
Click rate	12.9%
<b>Click map</b>	<b>Clicks</b>
<a href="http://www.kpu.ca/alumni">http://www.kpu.ca/alumni</a>	6
<a href="http://www.kpu.ca/alumni/benefits">http://www.kpu.ca/alumni/benefits</a>	133
<a href="https://www.kpu.ca/alumni/benefits/alumni-card">https://www.kpu.ca/alumni/benefits/alumni-card</a>	99
<a href="https://www.kpu.ca/alumni/stay-connected">https://www.kpu.ca/alumni/stay-connected</a>	19
Bounces	18
Opt out	2

**KPU Alumni Awards**

Since 2007, KPU and the KPU Alumni Association have been recognizing exceptional alumni by offering three special awards annually; the Future Alumni Award (FAA), the Distinguished Alumni Award (DAA) and the Outstanding Young Alumni Award (OYA).

The Future Alumni Award was presented to Lincoln Saugstad at the Student Leadership Awards dinner in May.

The Tribute selection committee including members of the KPUAA Tribute Committee, staff, faculty and alumni, met in May to review the applications to select their top candidates for the Distinguished Alumni Award and the Outstanding Young Alumni Award. Their selections will be reviewed by the KPU Alumni Association board directors at their meeting on June 26. For more information on these awards visit: <http://www.kpu.ca/alumni/awards>

**ALUMNI COMMUNICATIONS**

The Alumni Affairs office supported a number of communications to alumni as follows:

Message subject:	Send date:	Recipients:	Opens:	Open rate:
Job Opportunity for Biology Alumni	5/24/19 15:35	54	21	38.9%
HRMT Alumni - We want to hear from you	5/7/19 11:54	119	75	63.0%
Convocation vendor information to all grads on grad roll between Oct 2018 – Apr 2019*	5/24/19 10:52	953	-	-
Convocation vendor information to all grads on May 2019 grad roll*	5/30/19 16:30	1019	-	-

\*messages sent via Outlook so Opens and Open rate statistics are not available.

## Office of External Affairs cont'd

### ALUMNI SOCIAL MEDIA

#### KPU Alumni Facebook

Alumni Page likes as at May 31—6402

Page likes—net increase since Apr 30—2

Total Impressions—388

(post appearing on a person's FB page)

Unique Users—39

Engaged Users—54

Most Popular Post:



#### KPU Alumni Linked In



#### Alumni Group

Number of members—904

New members since Apr 30—0

Number of posts—2

#### Alumni Page

Number of members—179

New members since Apr 30—7

Number of posts—10

#### KPU Alumni Twitter

Total followers—873

Number of tweets—36

Profile visits—199

Top Tweets:

New followers (since Apr 30) - 1

Tweet Impressions—21,258

Mentions—26

#### Top Tweet earned 6,105 impressions

**#ICYMI** Read how love of the game influenced **@WHLGiants** PxP broadcaster **@DanOConnor\_VAN** to pursue a journalism program **@KwantlenU** before attending broadcast school. Find his story on pg18-19 of the second issue of the alumni magazine: [kpu.ca/alumni/magazine](http://kpu.ca/alumni/magazine)

#### **#AlumniInAction**

[pic.twitter.com/hPcvygXqzA](https://pic.twitter.com/hPcvygXqzA)



8 retweets 25 likes

Impressions—6,105

Engagements—158



# Marketing & Recruitment Board Report

May 1 – May 31, 2019

## Applicant Numbers

All domestic as of May 31, 2019.

2018 Fall	2019 Fall
5,781	5,989



Note: total numbers do not include health foundations applications.

## Recruitment

### EVENTS

Date	Event	Attendance
May 4-5	Canadian Festival of Chili & BBQ, hosted at KPU Langley	1000
May 5	Delta Gymnastics Invitational Cash & Carry Cup	1000
May 11	Langley Open House and Science Rendezvous	3000+
May 25	Cloverdale Market Days	500
May 26	STEMCELL Science Fair Fun Run	500

### LANGLEY OPEN HOUSE & SCIENCE RENDEZVOUS

The 2019 Langley Open House once again joined forces and resources with Science Rendezvous which was a fantastic success. With over 3,000 visitors in attendance, the event was an amazing community event that showcased KPU's programs and services. Guests were able to take campus tours, meet faculty and staff, participate in interactive activities, listen to music and even enter to win prizes such as free KPU Tuition.



**Recruitment**

**EVENTS** *continued*

**▶▶▶ CANADIAN CHILI & BBQ FESTIVAL**

KPU Langley Campus served as host to the Canadian Festival of Chili & BBQ on May 4th & 5th. The Future Students' Office ensured that KPU was represented and hosted an Information Table to engage with guests and competitors. This community event brought onto the campus, hundreds of vendors, competitors and community members. Money raised at this event went towards The BC Professional Firefighters' Burn Unit to help survivors of burns here in British Columbia. Don't miss next year when this fun event returns May 2 & 3, 2020 to our Langley Campus!



**▶▶▶ LANGLEY FARMERS MARKET**

Each Wednesday, Langley plays host to the Langley Community Farmer's Market. Monthly, the Future Students' Office hosts the KPU Information Booth to engage with the local community to inform the about our programs and services.



**▶▶▶ WELCOMING A NEW STUDENT AMBASSADOR**

The Future Students' Office is pleased to welcome Samantha Jack, Nuuchah-nulth nation and Sto:lo nation to our Student Ambassador (SA) team. Samantha is a 3rd year student majoring in Political Science. The Student Ambassador role is an integral part of the Future Students' Office (FSO). They share their KPU student experience with prospective students, their parents and attendees at community events.

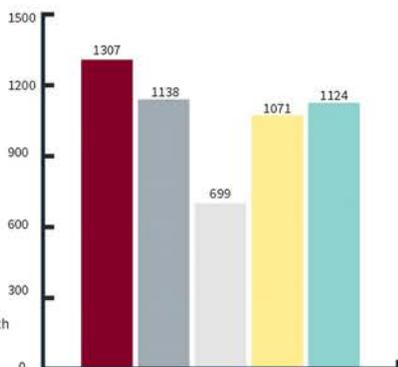
The Student Ambassador team performs student engagement, recruitment and branding initiatives throughout the year and assists FSO in other duties as needed such as campus tours and events at local high schools. Successful Student Ambassadors are enthusiastic, outgoing, quick-thinking, service orientated and creative problem solvers. We are thrilled to have Samantha on board. She is also a Student Host at The Gathering Place, as well as a mentor and head of the Indigenous Student Council.



**Telax Call Activity: May 2019**

- January
- February
- March
- \*April
- May

\*This number now reflects the entire month of April, updated from the last report.



**Study@kpu.ca Emails: May 2019**

The **study@kpu.ca** email responded to **515 recruitment inquiries** during the month of May. This email inbox is often the first contact a prospect has with KPU and the Future Students' Office and the staff work hard to ensure all emails are responded to by the next business day.

## Recruitment

### Group Tours and Presentations

#### REACH PRESENTATIONS

REACH is Surrey Schools after-school employment readiness program that supports students in developing knowledge and skills that are transferable in the process of seeking and attaining employment after secondary schooling, including both Grade 11 and 12 students. Anil Manhas, KPU Student Recruitment Coordinator, was able to go out to schools offering the program and provide presentations for these students regarding KPU general information alongside the distinction between a polytechnic institution and other post-secondary options, specifically as it pertains to employability following undergraduate studies. Schools that received presentations in May included L.A. Matheson Secondary, Frank Hurt Secondary, Princess Margaret Secondary, Kwantlen Park Secondary and Queen Elizabeth Secondary.

#### CLE/CLC PRESENTATIONS

May was a month full of Career Life Explorations and Career Life Connections presentations for students in the Surrey School District. In total 11 presentations were provided to students at various schools, discussing the importance of post-secondary education, and the amount of flexibility offered to students as it pertains to programming options at KPU. Specific attention was paid to ensuring that students were engaged and aware of the reality of employment and higher education options available following completion of undergraduate education. Few students were aware that any undergraduate degree could feasibly lead to a career pathway as a lawyer, doctor, or police officer and the myth-busting surrounding this was appreciated by teachers and students alike.

#### INDIGENOUS OUTREACH

Raman Dhaliwal (Indigenous Recruitment Portfolio, Student Recruitment Coordinator, Future Students' Office) has been working with Ethan from KPU Indigenous Services on a plan to build relationships with Indigenous high school students and support workers within the KPU region. This past month they presented at a staff meeting at the Richmond School District and individually met with small student groups (4-20 students) in Delta and Surrey to promote KPU.

#### NEW IMMIGRANT PARENTS WORKSHOP

Student Recruitment Coordinator, Dominic Wan, introduced KPU's programs, services, admission requirements and application process to approximately 30 new immigrant parents at the Surrey School District ELL Welcome Centre.

#### LORD BYNG SECONDARY SCHOOL OPPORTUNITY FAIR

Student Recruitment Coordinator, Dominic Wan and Dr. Fergal Callaghan from the Faculty of Science and Horticulture attended a career and education fair hosted by Lord Byng Secondary School. They met over 500 students from grade 8 to 12 and promoted KPU programs.



#### SUCCESS CAMPUS TOUR

Student Recruitment Coordinator, Dominic Wan, introduced KPU Richmond Campus to two groups of new immigrants of about 40 participants. The tour encompassed a tour of the campus, promotion of KPU programs, interaction with faculty members and students and highlighting the uniqueness of a polytechnic education experience.



#### JOBS CANADA FAIR

Student Recruitment Coordinator, Dominic Wan and Gurleen Bajwa from Human Resources represented KPU at this event. They interacted with over 100 prospects and promoted the various opportunities and programs available at KPU.



#### New Resources for Agencies

Kaitlan Davis, Student Recruitment Coordinator is working on developing two new resources for agencies and their clients. These will be helpful in our continued efforts of outreach to our community agencies.

» **Agency handbook:** an in-depth workbook to help agents navigate KPU's admission processes and tailored to their clients' needs.

» **Short term program guide:** A program guide aimed at assisting mature learners who are funded by WorkBC.

#### FSO drop-in stats and facts:

- » Demand for Richmond drop-ins continue to rise. Compared to May 2018, drop-ins have increased by 10.25%
- » In order to meet demand for drop in assistance, we have added another day during the week to meet prospective students in Richmond
- » Interest in programs in ACA (ELS/ ABE) led the Surrey and Richmond campuses for May

In May, there was a total of **141 DROP-INS** on all four campuses.

## Marketing

## WEBSITE ANALYTICS

## QUICK OVERALL BREAKDOWN (YEAR/YEAR)

Users	170,328	5.43%	↓
New Users (unique)	131,109	6.72%	↓
Google/Organic	67,351	9.66%	↑
Direct	51,391	25.44%	↓
Sessions	375,650	7.90%	↓
Number of Sessions/User	2.21	2.61%	↓
Page views	1,173,096	17.16%	↓
Pages/Session	3.12	10.06%	↓
Avg. Session Duration	3m 12s	10.66%	↓
Overall Bounce Rate	53.03%	4.98%	↑

One of our main goals for the website is to generate new organic users to the site. The data above show a large increase in Google/Organic traffic as more users are navigating the site via Google searches. Direct traffic is our number 2 traffic source and is decreasing at a high rate. This trend is expected to continue as our site continues to perform better (SEO, advertising traffic etc.) and one.kpu.ca (current student portal) gains popularity. Students, staff and faculty are now starting to search for internal information through one.kpu.ca therefore we have a decrease in direct traffic to kpu.ca

## DEVICE BREAKDOWN

 <b>Desktop</b> 52% OF TOTAL	New Users	23%	↓
	Pageviews	26%	↓
	Sessions	19%	↓
 <b>Mobile</b> 43% OF TOTAL	New Users	19%	↑
	Pageviews	2%	↑
	Sessions	8%	↑
 <b>Tablet</b> 5% OF TOTAL	New Users	41%	↑
	Pageviews	2%	↓
	Sessions	39%	↑

We continue to follow industry trends with a consistent decrease in desktop users and a steady increase in mobile/tablet traffic. Tablet traffic saw an outstanding 48% increase in usage y/y.

## NEW VS. RETURNING

 <b>New Visitors</b>	132,103 users	6%	↓
	Total Visitors	66%	
	3.32 pages/session	4%	↑

## TOP 10 VISITED PAGES BY TRAFFIC

Page	Sessions		
Home page	95,704	15%	↓
Teaching & Learning/ Technology/Moodle/Student	31,292	16%	↓
It/students/email	14,776	13%	↓
Library	13,079	41%	↓
Student Email/About	7,810	47%	↓
Registration Dates	7,754	31%	↑
My Action Plan (New Page)	5,428	626%	↑
Campus Status	5,218	5763%	↑
Open House/Langley	4,851	529%	↑
Current Students/Programs	3,629	48%	↓

Due to the campus closure on May 8, we saw a significant increase in traffic to the campus status page

## TOP CITIES BREAKDOWN

Surrey	161,755	18%	↓
Vancouver	52,384	10%	↑
Richmond	33,222	16%	↓
Langley Township/Langley	23,724	3%	↑
Burnaby	9,572	2%	↑
Chandigarh (India)	4,804	33%	↓
Delta	6,809	9%	↓
Ludhiana (India)	3,432	236%	↑
Abbotsford	5,252	0%	
New Westminster	3,937	15%	↓

 <b>Returning Visitors</b>	68,955 users	9%	↓
	Total Visitors	34%	
	3.02 pages/session	17%	↓

We are seeing less new visitors but they are visiting more pages while they're on the website.

Advertising

GOOGLE ADS

Total Impressions	2,455,749	<b>3,782%</b> ↑
Total Engagement	11,409	<b>199%</b> ↑
Average Cost per Click	\$0.46	<b>17%</b> ↓
Total Cost	<b>\$5,295.14</b>	<b>149%</b> ↑

We started our generic ad campaign earlier this year, with a 149% increase in total spend during this period compared to last year. The total number of people seeing our ads (impressions) saw a significant increase along with the total number of people who engaged with our ads (199%). Our average cost per click for this period decreased by 17%, allowing us to reach more people at a lower cost.

CHANNEL, SOURCE & MEDIUM BREAKDOWN (TOP 5)

Organic Google Search: 248,067 sessions (2% decrease y/y)

Direct: 90,662 sessions (18% decrease y/y)

Google Display: 7,580 sessions (3,254% increase y/y)

Google (CPC): 9,991 (117% increase y/y)

Social (twitter): 1,694 sessions (288% increase y/y)

We started our generic digital advertising campaign earlier this year, which resulted in the increase engagement. This change accounts for the increase in Google Display sessions and Google (CPC). Social shows positive results with a greater increase in engagement as well as an increase in users visiting our web KPU pages. Our May 8 campus closure contributed to the increase in twitter traffic.

TOP 10 PROGRAMS SEARCHED - DYNAMIC KEYWORD ADS

Information Technology **GENERAL STUDIES** HISTORY **LEGAL ADMINISTRATIVE STUDIES** **MATHEMATICS** **PSYCHOLOGY** PSYCHIATRIC NURSING Human Resources **ENGLISH** Criminology



What's a polytechnic education really look like? Come see for yourself! Join us Saturday, May 11 from 11am-3pm at KPU Langley to learn more. RSVP now #KPUOpenHouse



KPU.CA/OPENHOUSE  
**OPEN HOUSE - Join us at our Langley campus on May 11th!** [SIGN UP](#)

CAMPAIGNS (TOP 5) BY TRAFFIC

Langley Open House 2019/20: 5,214 sessions

KPU - Search: 4,287 sessions

AdWords KPU: 3,987 sessions (3% decrease y/y)

KPU 2019 Generic: 2,129 sessions

AdWords Discover: 1,445 sessions (1,190% increase)

## Office of External Affairs cont'd

### SOCIAL MEDIA *(Compared with previous month April 1 – April 30th)*

#### AUDIENCE GROWTH

Total Fans	34,520	1%	↑
New Facebook Fans	113	176%	↑
New Twitter Followers	84	79%	↑
New Instagram Followers	275	8%	↑
<b>Total Fans Gained</b>	<b>472</b>	<b>22%</b>	<b>↑</b>

#### GROUP MESSAGES

Facebook Messages Received	284	212%	↑
Facebook Posts Sent	17	325%	↑
Twitter Messages Received	347	31%	↓
Twitter Tweets and DMs sent	23	83%	↓
Instagram Comments Received	35	40%	↑
Instagram Media Sent	47	62%	↑
<b>Total Messages Received</b>	<b>666</b>	<b>8%</b>	<b>↑</b>
<b>Total Messages Sent</b>	<b>87</b>	<b>48%</b>	<b>↓</b>

#### IMPRESSIONS

Facebook Impressions	594,065	51%	↓
Twitter Impression	94,159	215%	↑
Instagram Impressions	94,286	46%	↓
<b>Total Impressions</b>	<b>782,510</b>	<b>45%</b>	<b>↓</b>

#### ENGAGEMENT

Facebook Engagements	1,880	252%	↑
Twitter Engagements	3,164	595%	↑
Instagram Engagements	2,997	6%	↓
<b>Total Engagements</b>	<b>8,041</b>	<b>93%</b>	<b>↑</b>

We saw a major spike in communication/engagement/interaction on all our channels in relation to the campus closure outside of Instagram. We also recently started sharing KPU media releases via our Facebook page on a regular basis. This has ensured content is consistently being posted to this platform, providing more opportunities for our followers to engage.

# Institutional Analysis & Planning

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## EXPERIENCE

### The Student Experience:

- BSN-AE Community Partners Survey: This survey will provide feedback from organizations with which BSN-AE students are placed for practica, including the ease of arranging the practica and students' effectiveness within them. The survey was launched on May 7. The survey was closed on June 11.
- School of Business Marketing Department Team Charter Survey: The SoB Marketing Department recently created a Team Charter to clarify how the team will effectively unite to do its best work in support of the success of students. The survey was launched on May 22.

## QUALITY

### Student Success:

- Conducting prerequisite analyses for the following courses: ECON 2350 and BIOL 1210
- Conducting analyses on the impact of EDUC 1150 in the success of international students.
- Conducting an analysis of Pathway students to understand rate of student progress through the Pathway, and their success on the Pathway, and in their Undergraduate Studies.

### Service Improvement:

- 2019 KPU Day Feedback Survey: A survey to gather feedback from KPU Day attendees was launched on May 3. The survey includes questions regarding satisfaction with different aspects of the event and suggestions for improvements. The survey was closed on May 19 and a report was provided to the President's office.
- Teaching, Learning, Scholarship, and Research Survey: This survey was sent to all KPU employees who teach or conduct research or scholarship as part of their roles. It will inform plans to enhance supports and resources available for educators, researchers, and scholars. The survey was launched on May 6. The survey closed on June 9 and a report was provided to Stephanie Chu and Deepak Gupta on June 11.
- 2019 KPU Spring Leadership Conference Feedback Survey: This survey of conference attendees will capture their feedback on the event and suggestions for improvement. The survey launched on May 9. The survey was closed on May 19 and a report was provided to HR on May 21.
- KPU HR Community of Partners Survey: A survey was sent to the KPU employees who attended HR's May Community of Partners meeting to gather their feedback on the content and delivery methods. The survey was launched on June 10.

### Program Review:

- Support is currently being provided to 32 programs (or cluster of related programs) that are at various stages in the program review process.

### Course Feedback:

- We preparing to survey 957 sections in Summer 2019 between mid-May and mid-August.

### Accountability to Our Partners:

- Supporting research being conducted on dual credit students (students who take KPU courses while in high school). This research, sponsored by the BC Council on Admissions and Transfer, aims to improve understanding of the experiences and performance of students completing at least one Dual Credit (DC) course in an academic area and transitioning to post-secondary studies. Our work included sending out a survey invitation to past and present dual credit students. Preparing anonymized student data for this study for delivery by the end of June.

### Accountability to Government:

- Submitted the annual survey on the Tuition and Living Accommodation Costs (TLAC) to Statistics Canada.
- Together with IT and the Office of the Registrar submitted to the Ministry's Central Data Warehouse.
- Submitted the Annual FTE Report for Fiscal Year 2018-19.
- Prepared the Draft 2018/19 Accountability Plan and Report for submission to Board Governance meeting in June. This will be finalized and submitted to the Ministry in July.

## INSTITUTIONAL PLANNING

### Program Planning:

- Currently conducting the feasibility assessment for a proposed Bachelor of Health Science degree in Traditional Chinese Medicine.

### Integrated Planning:

- Developing a new model to estimating enrolment for future terms, to estimate capacity for new International students. Used this model to estimate capacity for Summer 2020 so enrolment targets for New International students could be established.

### Enrolment Management:

- Applicant Funnel dashboards: Applicant funnels for Summer 2019 and Trades Foundation 2018/19 are complete. Applicant funnels for Fall 2019 and Spring 2020 are running currently. The dashboards are updated every Wednesday. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboards also include information on country of origin of International applicants.
- High School Applicant Dashboard: This provides information on high school applicants including high school and contact information of applicants currently in BC High Schools. The dashboard is updated every Friday during the Fall 2019 application cycle and is used by the Future Student's Office in their efforts to convert applicants to enrolled students.
- The following dashboards have been updated: Summer 2019 Stable Date Enrolment Dashboard, Summer 2019 Classroom Utilization Dashboard, Fall 2019 Grade Distribution Dashboard, Fall 2019 Enrolment Dashboard, Fall 2019 Seat Analysis Dashboard.

## KPU Nurses: Helping patients around the world

Despite a typhoon, school closures and much more, Kwantlen Polytechnic University's student nurses helped test over 7000 children in the Philippines for anemia and hearing over a period of two weeks.

Shauna Remin was one of seven Bachelor of Science in Nursing (BSN) students from KPU who travelled with a group of UBC dental graduates and affiliates to the remote island of Siquijor, Philippines. She had never taken an international trip before so this was a first for her.

"If you asked me in the beginning I would say no, that's not for me," she recounts.

For the past eight years, nursing students have travelled overseas to help with various projects. The project started when BSN faculty member, Dr. Dianne Symonds, connected the KPU students with students from the UBC Dental Outreach Project and a Rotary Club in the Philippines. Every year, the club identifies the needs of the community that are then fulfilled to a certain degree by the students and instructors from KPU.

In 2018, the Rotary Club in Siquijor identified a need for testing hearing and anemia. The club arranged for the nurses to test students and adults at a number of schools during their two-week visit. The student nurses also helped at the UBC dental clinic.

But before heading to the Philippines, the student nurses spent several months researching the community's demographics, health beliefs and more.

"Although the students have been provided by faculty with an overview of how a day working in the dental unit, as well as a day working in the schools conducting hearing and anemia assessments, may play out, every day presents with

unpredictable challenges that the students must problem-solve as a team," says Dr. Lida Blizzard, instructor in the BSN program at KPU. "This opportunity has enabled BSN students to expand their world view of healthcare, and see the many opportunities that avail them in having both a regional and a global impact as Canadian citizens and student nurses."

Canadian Health standards prevent the student nurses from performing blood tests on patients so they have to look for physical signs of anemia.

"We assessed the children's eyes and nails and skin for signs of anemia so at that point if you're showing signs you're very anemic," says Remin.

Before heading to the Philippines, the nurses were trained by an audiologist in Canada on how to use a portable tuning fork for the hearing tests.

"You don't want to bring equipment into a place that they [the locals] can't use afterward," says Remin.

For Remin, this was the longest trip the mom of two had ever embarked upon. It also changed her perspective on travelling overseas to help others.

"I would 100 percent recommend people to explore the option of doing international work in any form. It's something that takes you out of your current way of thinking and puts you into a different perspective," says Remin.

Remin says the support she received from KPU helped her not only through nursing school but also earlier in her career when she received her diploma to become a medical secretary in 2002.

"KPU's been my home and I'm incredibly proud of the things I've been able to do because of how KPU has supported me," she adds.

For more information about the Bachelor of Science in Nursing program, visit [kpu.ca/health/bsn](http://kpu.ca/health/bsn).



