



Open Doors, Open Minds



Provost and Vice President, Academic, Sandy Vanderburgh

MAY 2019

Report to the Board of Governors

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KPU Science Rendezvous

Where thought
meets action

KPU

Sandy Vanderburgh appointed KPU's incoming provost

Dr. Sandy Vanderburgh's career has come full circle after being named the incoming provost and vice-president academic at Kwantlen Polytechnic University (KPU). He was a sessional instructor at KPU early in his career before moving into leadership roles at post-secondary institutions in the Fraser Valley and Alberta.

Vanderburgh will replace Dr. Sal Ferreras, who announced last year that he was exploring new ventures after a six-year tenure at KPU. He will start as incoming provost in May 2019 as part of a transition that will see him take up the full role on July 1.

"I've been fortunate to have been able to work in the post-secondary sector, working around brilliant people, students, and people who want to learn. It's been an amazing career so far and I'm really excited about coming back to KPU," says Vanderburgh.

"Going back to my very first experiences at KPU, it was clear that student success was front and centre. That wasn't very long after the transition to Kwantlen University College and the importance of student success has always been important to me. I've enjoyed serving institutions that were focused on student success and with faculty that want to engage students in the learning and research process."

Research has been a central part of Vanderburgh's 26-year academic career, which includes more than 50 authored or co-authored articles, with coastal erosion along the Pacific North West in Oregon and Washington State being a focal point.

"It's very applied and hands on research and engages students in the work. This is another skill I bring to KPU –

how to get students engaged in the research process from very early on in their academic careers," adds Vanderburgh. "KPU is so well regarded for its strength in teaching and learning and I think there's also a big opportunity to augment that with growth in applied research and innovation."

Vanderburgh says his work in Alberta as interim vice-president academic at Medicine Hat College and as a dean at Lethbridge College have given him a valuable grounding in entrepreneurial and innovative program delivery to meet industry needs.

"I'd like to focus on helping KPU be innovative in how we provide learning opportunities for students and how we provide less traditional training to students outside of degrees and diplomas, such as looking at micro-credentials and the recognition of work experience," he says. "This fits in really well with the changing needs of students. Students now want to have a job when they come out of post-secondary, more so than ever before."

As Canada's only polytechnic university and with a strong strategic plan in place, KPU is well positioned to innovate and adjust to the global challenges facing post-secondary education, says Vanderburgh.

"I'm pretty lucky walking into a VISION 2023 plan that is already laid out with a supporting academic plan," he adds. "Those are two significant pieces in place that we can build on. I see a lot of potential in those plans in terms of setting KPU up for the future."

"KPU hasn't been an institution that has shied away from change. It's in the fabric of the institution that it's willing to change, willing to be innovative and willing to think about the future."

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KPU Day Workshops—coffee mug painting, calligraphy and ceramics.



KPU Langley hosts Science Rendezvous and opens doors to the public

Magic shows, wireless robots, edible plants and more will be the highlights at this year's [Science Rendezvous](#) at Kwantlen Polytechnic University on Saturday, May 11.

This is the 7th year the family-friendly event has been held at KPU Langley. Science Rendezvous is part of Science Odyssey, a national celebration of science with events taking place on the same day in 25 cities across Canada.

"Science Rendezvous is a chance to give the public an informal hands-on experience with everyday science and spark their curiosity," says Elizabeth Worobec, dean of Science and Horticulture at KPU.

Last year, the event attracted over 3,000 people of all ages. This year, organizations like Science World will be on site as well as innovators and researchers. Participants will have the chance to see amazing scientific demonstrations and participate in hands-on experiments. Highlights include:

- Treetop bucket rides
- Make your own "blood" and glitter slime
- Brewery tours (beer tastings for adults)
- Virtual reality and mechatronics
- Recycle sorting game
- Urban gardening and seed bookmarks
- Button maker studio
- Disease detective and lie detector

On the same day, KPU is hosting the Langley Open House that gives prospective students and the public a chance to see what programs and courses KPU offers as well as a look inside the campus.

"The Open House is our chance to connect with the community and showcase everything KPU has to offer: from unique programs and innovative approaches to hands-on education and learning opportunities outside of the classroom," says Dr. Alan Davis, vice-chancellor and president at KPU, adding that it's also a day of fun, learning, and discovery with our KPU community.

All guests who register in advance for the Langley Open House will be entered for a chance to win one \$500 tuition waiver and one of four pairs of Vancouver Whitecaps tickets. There are many other prizes to be won as well. Campus tours and hands-on activities will give guests a chance to get to know KPU Langley and all it has to offer.

The events take place from 11 a.m. – 3 p.m. on May 11 and are free for the public to attend. Attendees are encouraged to register at [Science Rendezvous](#) and the [Langley Open House](#). KPU Langley is located at [20901 Langley Bypass, Langley, B.C.](#)



President and Vice Chancellor Report

In addition to the usual rounds of administrative and governance meetings, there were several notable external and internal engagements in the period between Board meetings.

From March 28th to April 6th I travelled to Kuwait to follow up on the consulting project we have with the Canadian University College of Kuwait, to Dubai (to meet with a potential partner), to Abu Dhabi, to meet with the Trade Commissioner at the Canadian Embassy in the UAE, and to Muscat, Oman, all in an effort to diversify our international recruitment and related activities.

On April 9th and 10th I attended the annual meeting of Universities Canada, in Edmonton.

The first meeting the President's Community Advisory Committee (comprising various local leaders) in Richmond was held on April 15th, and these meetings will expand across our region.

The first meeting of the Trades Training Consortium on BC as a separate society was also held on April 15th where we hard form the new CEO of the Industry Training Authority.

On April 18th, I was pleased to briefly join in the Psychology Honours students presentations, and was thrilled to experience firsthand the quality of the undergraduate research



Brian Stacey, Systems Support Technologist, receiving his 30 Year Long Service Award at KPU Day



Dustin Bolton, Facilities Services Supervisor being recognized at KPU Day for his Distinguished Services Award, along with his nominator, Lori Scanlan, Business Coordinator, Facilities Services

that this program produces and the amazing engagement of faculty and students.

The regular meeting of the presidents of the BC Association of Institutes and Universities was held on April 26th, and the Board of BCNET met on April 29th.

May 3rd was KPU Day in Richmond, and it was a great day of learning and celebration of so much that KPU represents. From May 5th to 7th I attended the Colleges and Institutes Canada annual conference and attended some fine sessions on the future of work, innovative credentialing, and one on the experience on international students involving ACA interim Dean, Aimee Begalka.

May 9th was the spring leadership Forum at KPU Surrey, and on May 11th I was pleased to represent KPU in my best Western outfit at the Richmond Rotary annual gala. On May 11th I was pleased to provide a welcome to the Science Rendezvous event at KPU Langley, with the usual amazing participation of so many faculty and staff.

KPU hosted the annual conference of Polytechnics Canada on May 14th to 16th, and it was a huge success, with some outstanding speakers and plenty of engagement with our polytechnic partners from across the country.

Human Resources

PEOPLE FIRST CULTURE:

Employee Engagement

Human Resources has met with most senior administrative leaders to share the Employee Engagement Survey results as a first step toward creating action plans specific to the unique needs of each Faculty/Division. As a subsequent step, Senior administrative leaders have begun sharing results with their teams and creating action plans. These actions plans will be used to help guide the university towards enriching the employee experience.

KPU Leadership Conference

A Spring Leadership Conference was held on May 9, 2019 at the Surrey Conference Centre for KPU leaders. The conference theme, Activating VISION 2023, was woven throughout the conference agenda and kicked off with a VISION 2023 Strategic Plan presentation by President Davis. Presentations and activities throughout the conference centered on the leader's role in bringing VISION 2023 to fruition.



May 9th Leadership Conference Agenda

Respectful Workplace Team Charters

HR facilitated respectful workplace team charter workshops for several departments between March and May. This workshop is intended to extend learning beyond what is gained by taking KPU's online Respect in the Workplace training through active discussion and development of an agreed upon set of guidelines for how team members envision working together. By providing team members a voice in shaping their own culture, team cohesion and productivity increases.

TALENT MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT:

Senior Talent Acquisition

Searches completed and successful candidates:

- Laurie Clancy, Associate Vice President, Human Resources
- Rajiv Jhangiani, Associate Vice Provost, Open Education



HR Team members on Jeans Day (May 2, 2019)

Searches underway:

- Associate Dean, School of Business

Career Fairs

HR partnered with KPU's Future Students Office to attend the Black Press Extreme Education and Career Fair on April 25th at the Cloverdale Agriplex. While the Future Student Office directed efforts towards student recruitment, HR directed efforts towards employee recruitment. This is a first step toward building up HR's recruitment function.

Organizational Development

- Having the Courage Workshop - Close to forty KPU employees attended one of two "Having the Courage – Difficult Conversations" workshops this April and May. The purpose of this workshop is to provide employees with the skills and confidence at managing difficult conversations when they arise. Facilitated by Deborah White, a conflict resolution expert and consultant, as well as a senior trainer for the Justice Institute of BC, both sessions were well received. One more session will be held this spring in late May.



Conflict resolution expert, Deborah White, facilitating a "Having the Courage" workshop on April 24th

Human Resources cont'd

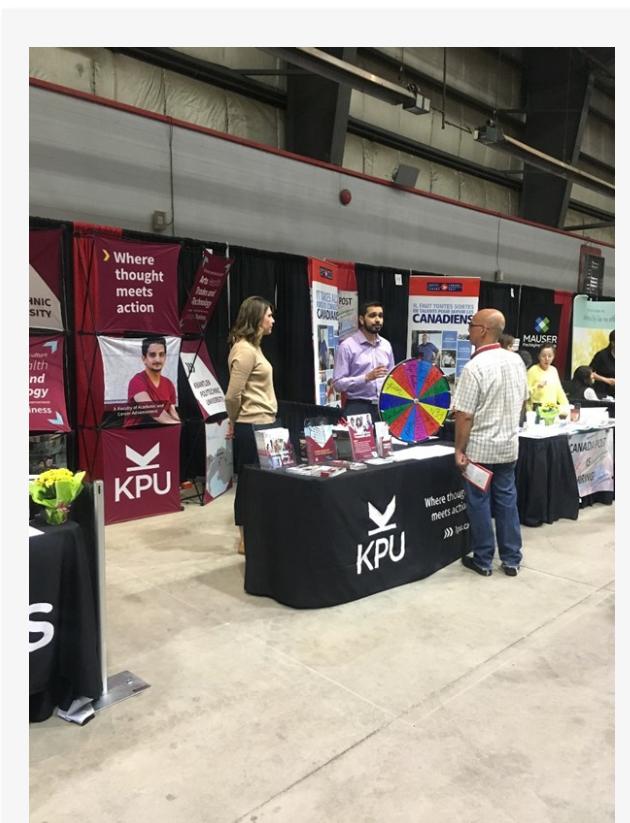
- True Colors Workshop - In May, two True Colors workshops were delivered in-house to a variety of areas. True Colors is a model for understanding different personality styles and brings to light how each of us have a preferred style we typically operate from. This, in turn, provides insight into different motivations, actions, and communication approaches. By understanding each individual's personality style, teams can get to know each other on a deeper level, improve communication and learn a greater appreciation for the uniqueness of self and others.



True Colors workshop held on May 1st

PEOPLE RELATIONS

- The Employer and KFA bargaining teams met on April 17th and April 30th marking the beginning to this round of collective bargaining. Both parties provided opening statements and tabled their proposals. After reviewing each other's respective proposals, initial feedback was exchanged. Additional dates in May and June have been scheduled to resume discussions on each party's proposals.
- KPU continues to work with the KFA and BCGEU in a collaborative manner in the spirit of positive labour and employee relations.
- Human Resources would also like to announce Macey Nielissen as KPU's first Senior Manager of Labour Relations. Coming to KPU with significant labour relations experience, Macey will be an asset to the institution and will bring a high level of expertise, leadership and support to HR and KPU.



Kim Hunter and Gurleen Bajwa from HR representing KPU at the Black Press Career Fair on April 25th.

PEOPLE SERVICES

Compensation

A follow-up communication was sent to all administrative employees regarding further updates on the new sector wide compensation framework. Development of processes and systems in support of the new compensation framework continues.

HR Operations

- A review of HR policies is underway.
- A process improvement plan is being developed. This plan is reviewing HR processes and looking for ways to increase automation.

Human Resources Information Systems (HRIS)

- Exploratory discussions have begun on the optimization of HR's current systems and the identification of gaps that need to be addressed.
- Work continues on Banner 9 upgrade.

Office of the Vice President, Finance & Administration

FINANCIAL SERVICES

GENERAL:

Financial Services completed a successful year-end close, with the Financial Operations, Payroll, Procurement, and Financial Budget and Reporting teams working diligently to coordinate this immense task.

External auditors from KPMG were on campus for KPU's Annual Year-End Audit, from April 22, 2019 through May 10, 2019.

FINANCIAL OPERATIONS AND PAYROLL:

Staffing

Financial Operations welcomed Maria Francisco into the role of Accounts Payable Clerk II, effective March 2019. Maria will be responsible for managing FAST PCard Services for the department.

Payroll Operations welcomed Cathy Laramie into the role of Payroll Manager, effective April 23, 2019. Cathy brings with her expertise in managing union and non-union payrolls at organizations such as BCIT and the Vancouver School District. We would like to extend our sincere thanks to Glenda Sundquist, who has been acting as the interim Manager, Payroll Operations since August 2018.

Initiatives

The Financial Operations team has been busy with policy revision; the revised Investment Policy and Procedures, and Signing Authority Policy and related schedules, have been circulated internally for comment and discussion. It is our goal to have these policies posted publically prior to the summer black-out period, and submitted to the Board of Governors for approval in September.

The team continues to work on improving the Purchase Card (PCard) process, and mitigating the risks associated with PCards. Financial Operations management has been working with departments and faculties to better understand their needs, while also working to actively try to reduce the number of PCards in circulation.

Staff have short-listed two service providers that they are interested in for international student payments. The internal working group met with both service providers in April, and once the preferred provider has been determined an implementation plan will be developed with IT.

Payroll Services continues to have some challenges with payroll processing within the updated Banner 9 system. It is expected that another Banner update specific to payroll will be implemented in May 2019 which should resolve most of the issues.

BUDGET AND FINANCIAL REPORTING:

Initiatives

The Fiscal 2019/20 University Budget was approved by the Board of Governors on March 27, 2019. We thank the team for their dedicated work on this year's budget, particularly the development of KPU's first capital budget. The 2019/20 budget was successfully transferred into FAST Finance Reporting on April 15, 2019, two months earlier than when this task is historically completed.

PROCUREMENT SERVICES:

Initiatives

Procurement Services has completed a number of major projects over the past two months, including the Campus Master Plan, Chief Project Officer, Security Upgrade for the Langley Campus, and trades-related competitions for the supply of steel, lumber and plumbing materials.

The staff of Procurement Services continue to assume a leadership role in BC Post-Secondary Sectorial Procurement initiative BC Net, by participating in both the Operational Supplies Procurement Group of BC Net, and IT Common Categories Procurement Group of BC Net. By participating in these various steering committees, KPU's Procurement Services team is able to influence key procurement projects within the sector. The team also participated in a recent 'Measuring Supplier/Procurement Performance' workshop on April 12, 2019, providing both networking opportunities and updates on industry best practice. The managers of Procurement Services will be attending the Procurement Committee of Practice Symposium in early May, while the remainder of the team attends the BC Net 2019 Higher Ed Conference.

Procurement Services continues to work collaboratively with stakeholders and the various areas within Financial Services. Procurement Services and Accounts Payable commenced monthly team meetings in April 2019, with the goal of improving communication and fostering inter-departmental coordination.

Office of the Vice President, Finance & Administration

CAMPUS SAFETY AND SECURITY

SECURITY

- Security continues to provide additional coverage for the numerous requests in support of University events.
- Security Operations has continued to provide ongoing training to officers so that they are well-equipped for the many different issues that arise on the various campuses.
- Security has identified and trained two officers to assist with managing the contracted campuses security program as back-up in the event that the contracted security manager is absent.

OCCUPATIONAL HEALTH AND SAFETY

- As required by WorkSafe BC, the OH&S team has completed a review and update of first aid procedures at all campuses. First aid procedures have been posted in all first aid rooms.
- In collaboration with the Office of the Dean of Science & Horticulture, OH&S is reviewing the Sustainable Agriculture safety procedures to ensure continued compliance with regulatory requirements.
- OH&S has completed safety inspections of the science laboratories located at the Surrey campus.

EMERGENCY PLANNING

- Emergency Planning continues to make progress on the development of Lock Down procedures, Emergency Training Development protocols, and safety plans (Civic Plaza); further stakeholder engagement planned for the next several months.
- KPU is converting its emergency notification system from Alertus/Regroup (American company) to App Armor (Canadian company); the final conversion has been completed.
- The Emergency Planning team participates in three committees in order to support the university community with event planning/logistics, space planning (University Space Committee), and behavioural intervention (BIT/VTRA – Behavioural Intervention Team/Violence Threat Risk Assessment) on the student side.

SECURITY SYSTEMS

Civic Plaza

- The ability to lock and unlock public access to the testing floor has been enabled through the access control system.
- Cameras have been adjusted and commissioned; the testing camera for monitoring activities within Student Assessment & Testing is fully operational.

Langley

- The contract was awarded to 4th Utility for the CCVE and Access Control project at the Langley Campus; substantial completion is expected for the end of August 2019

ORGANIZATIONAL RISK

INSURANCE

- The team continues to work with internal business owners to populate the Kidnap & Ransom insurance questionnaire for submission to the market for revised quotes.
- The IT Security Director position has been filled; Organizational Risk will be working closely with our Cyber Insurance providers and IT Security Director to deliver specialized training in cyber security incident response management.
- Organizational Risk is currently rolling out a new tracking system for incidents and claims.

ENTERPRISE RISK MANAGEMENT

- The 2019/20 ERM process for Academic areas is now 80% complete, Administrative assessments are underway. Our goal is to complete all operational assessments by fiscal Q2 2019.



Finance & Administration cont'd

INFORMATION TECHNOLOGY

Staffing

The management team continues to work on filling vacant positions through backfilling and new hires. We are also assessing and working on staffing plans to ensure that an adequate level of staff is in place within the department. This will allow for full support of all University services with the ability to build redundancy for vacation coverage.

Key vacancies and hires in IT:

- Director, Information Security – filled internally (Robert Ball)
- Business Analyst / Project lead (Vacant) – offer stage
- Junior Programmer Analyst (Programmer Analyst Backfill Vacant) - offer stage

Telephone System Implementation

IT is working with a telecommunication consultant and internal stakeholders to build a strategy and roadmap for selecting our next generation of communication technology. The discovery phase is now completed and the consultant is in the process of completing the RFP document to present to IT Leadership week of May 6, 2019. The next step will be to work with Procurement on the RFP to issue by mid-June 2019.

Service Desk Renovation

Facilities has received quotes from consultant vendors and are in the process of assessing each quote; a decision on vendor selection should be completed very soon. The next step will be to develop a design and then to enter the permit process before construction can commence. Before construction begins, the IT Service Desk will be relocated to Birch 104, length of time to be determined.



Robert Ball, Manager, Network Operations receiving his 20th Year Long Service Award at KPU Day

Digital Ready Transformation

Preparation for FY20 Digital Ready Transformation is underway to upgrade Cloverdale 1853, Surrey 1140 meeting rooms, 5 e-classrooms in Richmond and 4 e-classrooms in Langley CAHS with updated AV digital ready technology.

Business Continuity

Implementing a secondary pathway to the Internet is currently in progress, pathway construction began January 23, 2019 and was completed mid-February 2019. Fibre install and termination is projected to be completed by the first week of May 2019; IT is working with our sector partner BCNET and the completion date is scheduled for May 15, 2019. Temporary fibre has been installed; IT is testing the redundant connectivity prior to the permanent install. This project was delayed by a few weeks due to unforeseen challenges with the City of Surrey regarding right of access.

CRM Project

The Contact Resource Management (CRM) project is underway and is in the software selection phase. The CRM software is a product that will be used to track and communicate with a person through the entire student life cycle (from first contact in recruiting through to outcome). The team is expediting the recruitment phase in hopes to have a solution in place by the start of the September recruitment cycle. This will replace the tracking of recruitment information using Microsoft Spreadsheets.

HR Applicant Tracking System

The HR and Business IT teams are working to replace the outdated and manual process with current cloud-based Applicant Tracking System (ATS). The search for a cloud software solution is at the RFP phase which will conclude at the end of May 2019.

Digital Business Transformation

This project is designed to review current business practices within the HR, Finance, Student Services, and Office of the Registrar to better leverage functionality which exists within the current BANNER system and how we can augment with other software. Ellucian consulting architects are being used to assist KPU to review the current gaps in business service deliveries, and build a roadmap moving forward.

BANNER 9 Phase II – Application Deployment

Banner 9 application rollouts are still underway. The new improved Web Registration Application has been soft launched to the summer students with a full rollout of both the new Student Profile and Student Registration in June 2019. The Fall Registration in July 2019 will utilize the new Student Web Registration app for a more robust and up to date student experience.

Information Security Program

Audit and gap analysis underway of existing information security safeguards.

Finance & Administration cont'd

FACILITIES SERVICES

FACILITIES MAINTENANCE

Surrey Campus

- Door servicing for hardware, accessibility, and auto operators at KPU campuses - Door servicing work was performed on the Surrey Arbutus library front aluminum doors. Accessibility buttons were replaced around the campuses, and an inventory of accessibility buttons and door system hardware was purchased.



- Auto operators were repaired, and accessibility functions were improved on the Fir and Cedar buildings.



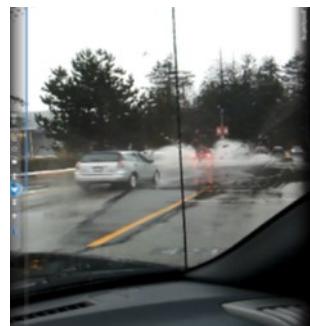
- Elevator renewal designs by consultants for Surrey KPU elevators - An electrical engineering and mechanical engineering elevator design consultant completed the major upgrade designs for four elevators at the Surrey campus to be upgraded in the following three fiscal years.

- Energy efficient automated controls were added to the Birch building kitchen exhaust and make-up air unit equipment - An automated control panel and background schedules were added to the Birch building kitchen exhaust and make-up air unit equipment. The background automated program helps prevent energy losses when this major equipment is not required to be operable during periods the kitchen is not in use.



- Facilities is investigating chronic and severe flooding of the Surrey East main parking lot. Consultation with the City of Surrey and a civil engineer has occurred in order to audit

the condition of the system. McRae's Environmental was deployed to clear a large root ball from one of the main connections within the city system. Audit work will continue to determine the condition of the remaining storm system at Surrey campus.



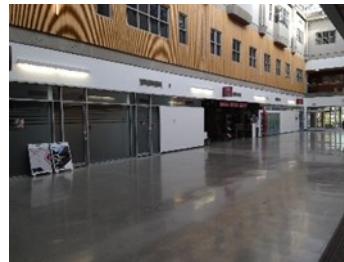
Tech Campus:

- Hazardous area classification for the welding program flammable gas storage area at the Cloverdale KPU campus - A hazardous area classification was completed by a mechanical and an electrical engineer to identify key safety information for flammable gas storage and to guide improvements for electrical equipment being installed in the flammable gas storage area.



Richmond Campus:

- Ongoing painting to spruce up major hallways/entryways/washrooms most utilized by KPU students, staff and faculty.



Finance & Administration cont'd

- Spring cleanup of exterior grounds such as courtyards, picnic tables, benches, and seating areas which includes power washing, sweeping, cleaning of dirt and debris, primarily for the increasing amount of public traffic during our larger and grander events such as KPU Day, School of Design Fashion Show for graduating students, Junior Physics & Engineering Competition, etc.



FACILITIES OPERATIONS / GENERAL

- The Facilities Team continues to provide support to the University Community by assisting with the coordination and execution of high attendance events.

Events:

External	
South Fraser Regional Science Fair	Verna Kirkness Foundation Program
Richmond Chamber AGM	Post-ICEF FAM Tour
Ignite A Dream 2019	Verna Kirkness Foundation Program - Honor Dinner
APSC1299 Robot Competition	KFA Annual General Meeting
Having the Courage Workshop	2019 Polytechnics Canada Annual Showcase hosted by KPU
Internal	
Med School Forum	3rd Annual Symposium on Teaching, Learning, Scholarship & Research
Traditional Chinese Medicine Day	Learning Centre Information Table
Lunch with the Gathering Place (Indigenous Services for Students)	ABE Articulation Steering Cttee Meeting
Creative Writing Dept. Year End Reading and Awards Ceremony	Restorative Justice Meeting
Public Relations Practicum Presentations	Future Business Leaders 2019
Fine Arts Grad Show	Open Doors, Open Minds
4th Year Interior Design Capstone Presentations	Summer Orientation
Multi-Faith Stress Buster	KPU Day - Yoga
KPU Foundation Board Meeting	DAISY Awards 2019
Foundations in Design Grad Event	Student Leadership Awards
President's Community Advisory Committee - Richmond	KPU Leadership Conference
PSYC Student Thesis Defenses	KPU Langley Open House/Science Rendezvous
Teaching, Learning, Scholarship & Research Symposium	KPU Retirees' Association AGM
KPU Brew-FSH Pint of Science Event	Fall Applicant Night 2019

UNIVERSITY SPACE

- Plan for Vacant Space at KPU-R – a plan was announced on April 1, 2019. The reallocation plan, which was developed following a consultative process led by the Provost/VPA, includes the creation of four 35-seat e-classrooms, two research spaces and more spacious prayer and student multipurpose rooms. Ten offices were also reassigned to relieve campus office pressures. Approximately 430m² of space remains available for future initiatives.
- Prayer Room at KPU-L – Vacant office L1632 (9.5m²) has been assigned to Student Services as a prayer and meditation room.
- Research Space at KPU-R – Vacant room R3050 (31m²) has been assigned to PSYC instructor Farhad Dastur as a Virtual Reality lab to provide research space for 1 - 3 students and be shared with instructors in Health Science, Human Resources Management and Psychology.

Finance & Administration cont'd

ANCILLARY SERVICES

Fleet:

- We have leased two new fleet vans over the last few months and have had them wrapped, reflecting the new corporate KPU design.
- The smaller van will allow for KPU departments to book the van, reducing rental expenses and the use of personal vehicles/ claiming mileage. A new booking platform is being finalized with IT's support to allow the KPU community to reserve the smaller van for their use.
- The larger van is a replacement for the ageing van used by Facilities Carpentry. The new van has more space to reduce trips and provides easier access for those using the vehicle; it is also a diesel engine which will be more fuel efficient than the older gas vehicle.



Food Services:

- A new convection oven was purchased for the KPU Tech Café to improve service quality to our KPU community.
- New Hot Specialty Beverage machines were purchased for Tim Horton's at both the Surrey and Richmond campuses. These new dispensers allow for staff to more efficiently service customers and provide enhanced options to customers.



Parking:

- To control speeding on the 55th Avenue entrance of our KPU Tech campus, two new traffic controlling speed humps have now been installed and painted.
- Major paving projects were completed at the Langley, Richmond and Surrey Campuses. Both Langley and Richmond campuses had sections of damaged roadways repaved within the parking lots. At the Surrey campus, the Commercial lane leading to the receiving dock was completely repaved.



Langley campus Lot L2

Richmond campus

Surrey campus Lot S6—repair to commercial vehicle lane

Bookstore

- KPU Bookstore has something for every type of weather, our burgundy and black jackets continue to sell well, and we have new umbrellas for those who prefer them.
- New product continues to arrive daily such as crested clothing, notebooks, pencil pouches, and other essentials. Recently received are gift items such as new mugs and business card holders.
- We are continuing to find ways to meet the needs of the campus community by offering different, healthier food options and quick essential grab-n-go items such as shoes, sandals, and sneaker rescue (shoe cleaning cloths).



Office of the Provost & Vice President, Academic

KPU is moving along well with the implementation of the recommended budget approved by the Board of Governors at the March 27, 2019 meeting. The Provost and Deans offices are working with various affected departments and individuals to ensure we minimize any potential or real impact on faculty/staff employment and on class/program offerings. We have learned many lessons from this year's extensive budget process and will continue to refine our practices, forecasting and planning to make certain that the changes proposed in this longer-term budget planning will allow for a more stable and well-resourced university environment going forward.

One of the most significant activities underway since the March Board meeting has been the consultation and consequent research/analysis work around the February 25th GV9 Senate-approved Task Force to explore the discontinuance of the Faculty of Academic and Career Advancement. The Provost has received the recommendations of the Task Force and is now analyzing and consulting specific parties in preparation of a full proposal to be presented to Senate on May 27 for a recommendation to the Board. This proposal will be brought for the consideration of the Board of Governors at the June 26, 2019 meeting.

The University has recently appointed Dr. Rajiv Jhangiani as KPU's Associate Vice Provost Open Education. This move acknowledges and reaffirms KPU's commitment to Open Education practices and further consolidates our leadership in this global initiative.

The Ministry of Advanced Education, Skills and Training recently provided KPU with one-time funding to:

- Increase the success of people with disabilities in programs with high labour demand,
- Enhance the post-secondary educational experiences and outcomes of Indigenous learners,
- Enhance and increase co-op and other work-integrated learning opportunities for students,
- Provide funds to supplement the Indigenous Emergency Assistance funding,
- Provide additional student and work placement support for Adult Special Education.

The Ministry recently simplified the funding approach to support tuition-free delivery of ABE/ESL. The Ministry also modified the developmental targets for the Province to reflect figures that are more consistent with the actual demand seen across our public institutions. KPU's previous 968 FTE target has now been modified to 504 FTE. The Ministry will monitor institution compliance with the new targets with a view to a future redistribution of funding from those not meeting targets to those with higher demand.

KPU offers a heartfelt goodbye to our soon-to-retire Dean of the Wilson School of Design, Carolyn Robertson. Dean Robertson has been an influential leader and faculty member at KPU. Her teaching, service and administrative tenure at Kwantlen over the past 38 years has been commendable. She has played an essential role in university governance, student mobility, program and policy development and quality assurance.

An innovative, creative leader with a penchant for detail and process, she successfully managed the complex preparation and execution of the move of her School into the new Wilson School of Design building, a \$36-million facility specifically designed to elevate research and learning, stimulate creativity, foster innovation, and develop designers and leaders of tomorrow.

Carolyn leaves behind a revitalized School of Design, a motivated faculty group and a proud legacy of having been instrumental in advancing KPU towards the strong polytechnic university we have become.

Kudos to Dr. Steve Cardwell and his staff for planning and executing the South Fraser Partnership meeting with local School District superintendents and KPU academic leadership. A special thanks for Dr. David Burns, Nancy Norman and Maryam Garrecht for their strong contribution to this event.

Skills Canada BC's 2019 Provincial Competition was held on April 17, 2019 at the Tradex Centre in Abbotsford, BC. KPU Horticulture students Josh Timmermans and Carlie Ohmenzetter took home the Gold medal in the Provincial Landscape competition. They will now be proceeding to the national Skills Competition in Halifax in late May, 2019. KPU students (and brothers) Hussein and Ridha Al-Rammahi, also from the Faculty of Science and Horticulture, won the Silver medal in the same category. Our sincere congratulations to all.

Notable recent meetings, gatherings, events and conferences included:

- KPU 5th Annual Symposium on Cybersecurity Digital Forensics
- School of Horticulture Scholarship and Awards Ceremony
- Wilson School of Design Fashion Show
- Product Design 2019 Grad Show
- Lviv Polytechnic National University Roundtable (via Skype)
- General Consulate of Ireland
- AEST Announcement Provincial Tuition Waiver program announcement
- 3rd Annual Teaching, Learning, Research and Scholarship Symposium
- International Agents Event – KPU International
- KPU Day
- Mayor Doug McCallum's State of the City address
- KPU Student Leadership Awards Banquet
- KPU Leadership Conference
- Polytechnics Canada Annual Conference and VPA panel presentation
- Open Doors-Open Minds gathering of Indigenous high school students at KPU.

Assessment & Testing Services

KPU's Assessment & Testing Services (ATS) at KPU Civic Plaza is now fully operational. This state-of-the-art testing centre is ready to provide access and make-up exams to KPU students attending classes at KPU Civic Plaza.

ATS at KPU Civic Plaza is ideally situated to serve the needs of the community, providing testing services for distance education students from other institutions, and individual, corporate, or group certification exams. With several new clients who appreciate both the location and advanced computer equipment at KPU's newest campus, ATS will continue to grow and serve a wider range of clients at KPU Civic Plaza.

KPU Surrey remains our busiest testing centre, meeting the demand for access, make-up, and entrance exams for KPU Surrey students. As this is the central administration office for ATS, scheduling all the exams and staffing for each of our five campuses is done from this location.

Assessment & Testing Services at the Richmond campus continues to serve our students, meeting the demand for access

and make-up exams as well as KPU entrance exams. ATS Richmond provides testing services for distance education students from other institutions, individual certification exams, and English language proficiency testing for citizenship and university entrance.

Although Assessment & Testing Services does not currently have testing centres at KPU Langley or KPU Tech in Cloverdale, we serve those students as needed and meet the demands for access and make-up exams, and vocational trades entrance testing at those campuses.

ATS is committed to providing a secure and accessible exam experience with the expertise and knowledge to support KPU student success and enhance community engagement.

Dr. Catherine Siermacheski
Manager, Assessment & Testing Services

Continuing and Professional Studies

CPS is continuing our partnership agreement with the Squamish Nation Training & Trades Centre in North Vancouver to deliver trades-entry and non-trades programs (Education Assistant, Foundations in Design) to 70+ Indigenous students across the Lower Mainland.

New programs and courses include Professional Management / Leadership Development Series, Hotel Asset Management, Digital Marketing, Natural Mind Meditation, Cross Connection Certification, Gas Appliance Service Technician Certificate, Commercial Beekeeping Caspian Program for Iranian students.

On the technological front, CPS is proud to have launched PressBooks to drive content sharing and operational

efficiencies. A new registration system "Elevate" has been selected to replace the former FlexReg system. We are now using Virtual LIVE Classroom and integrating the BigBlueButton software to improve improved distance education programming.

CPS's Cannabis programs continue to flourish with the addition of a fifth partnership, this one with MacEwan University, in Edmonton, that will now be offering our licensed cannabis curriculum. MacEwan U. will be offering five courses this fall, including Cultivation Tech and QA Tech. As other nations contemplate the potential legalization of cannabis we have attracted the attention of various international potential partners in Australia, Mexico, Germany, Switzerland, the Czech Republic and the UK.

Faculty of Academic and Career Advancement (ACA)

ACADEMIC & CAREER ADVANCEMENT

- Interim Dean Aimee Begalka co-presented a “Thought Forum” session at the Colleges and Institutes Canada (CICan) Conference in Niagara Falls with Holly Skelton from CICan and Krista Pearson from Algonquin College. The topic of their session was “Who’s in the Classroom? Distinct and Overlapping Needs of International and Newcomer Students.”
- Dean Begalka also attended a two-day symposium on Inclusive Post-Secondary Education, held at SFU-Burnaby, and she continues to sit on the City of Surrey Equity and Diversity Committee, which meets every other month.
- ACA Dean’s office staff participated in a workshop on “Having Difficult Conversations,” offered through HR. Staff are also being trained in Amilia, the online registration and payment system being put in place for TALK. ACA is thrilled that after four years of work, this system will be in place for fall TALK registrations.
- On April 5, Lois Armerding, ACA Divisional Business Manager attended the Art of Leadership for Women Conference in Vancouver, where the keynote speaker was Malala Yousafzai.

ACADEMIC & CAREER PREPARATION (ACP)

- KPU hosted the ABE Articulation Steering Committee meeting on April 25th and 26th at the Richmond campus. ACP English Instructor, Sean Conway was the KPU representative.
- Sean Conway has put forward two proposals for a reconfiguration of the Continuous Intake mode of delivering Adult Basic Education.
- ACP English Instructors Jackie Quigley and Louise Bruins attended the Adult Basic Education Association of BC conference, also held on April 25th and 26th at Harrison Hot Springs Resort. At this conference open education resources and practices were discussed. The keynote speaker was KPU’s Dr. Rajiv Jhangiani.

ACCESS PROGRAMS FOR PEOPLE WITH DISABILITIES (APPD)

- APPD had a very productive meeting with Zena Mitchell, University Registrar, Dr. David Burns, Vice Chair, University Senate, Nadia Henwood, Associate Registrar of Admissions and Enrolment, Salvador Ferreras, Provost and Vice President Academic and Aimee Begalka, Interim Dean, Faculty of Academic and Career Advancement to discuss solutions to the two variances currently applied to APPD. APPD requested assistance in resolving the current variance issues with the support and expertise of those in the room. A fulsome and respectful discussion followed. Dr. David Burns kindly offered to research the issues and guide a working group through the processes required to

resolve the variances. Dr. Ferreras, Nadia and Zena also offered to consult and provide guidance to ensure compliance with university protocols, processes, etc.

- APPD is continuing to investigate opportunities for transition program partnerships within the Surrey, Langley and Richmond School Districts around the need to develop a partnership program for secondary students transitioning to KPU
- Pat Foreman is co-presenting on community partnerships at the Inclusion BC conference in May and will be representing APPD at articulation. She will be asking for the formation of a working group to complete work on The Structured Work Experience Handbook project started by Nicola Soles during her educational leave last year.
- Intake for 2019-2020 continues to go well. Surrey is currently full with a wait list; Langley is on track for being full. Richmond is currently at 50%.
- Several APPD students have joined the workforce as a result of successful work experiences, including a Student Assistant position inside KPU within the Horticulture department!
- A Langley APPD student, Andrew Blaine, was selected as a recipient of a KPU spirit award for his positive contributions in campus and community settings!
- The “Teens on Turf” pilot between the Langley School District and KPU will begin on Monday, May 6. APPD Instructor, Nicola Soles, Horticulture Instructor, Stan Kazymchuk and Langley School District Work Experience Coordinator, Marvin Moedt, have collaborated to offer a greens keeper/turf management mini-course for students with disabilities.

APPD Graduate, Leslie Ngo, at work in his new lab assistant job.



Faculty of Academic & Career Advancement cont'd



A version of this course was created and run successfully in conjunction with the Surrey School District a couple of years ago.

- All APPD classes are combining for a fun review exercise based on material covered throughout the academic year. The "Survivor" themed activity will take place on Surrey campus in May.
- Richmond campus faculty members Teresa Swan and Pat Foreman completed a highly successful seminar pilot where APPD students explored their interests and passions, then conducted research and presented their findings.
- Recent professional development at the department level has included a seminar on Inclusion, and a Moodle workshop.
- Richmond faculty member, Pat Foreman, has made final arrangements for KPU to sponsor and facilitate a real-talk.org event about dating, love, relationships and sex. This is being held in conjunction with community partners on May 17 and will include Richmond community clients and KPU students.
- Pat also represented KPU at the Pacific Autism Network job fair in April.
- Surrey faculty member, Glenda Lagasse, who represents KPU on the Disability Resource Network, (a group of representatives from BC post-secondary programs and services serving students with disabilities), reports that the group is participating in a Liberating Structures event to facilitate a gathering of ideas around how to revitalize the annual DRN conference.

ENGLISH LANGUAGE STUDIES (ELS)

- The ELS department continues to deal with the lay-off situation in our department. We would like to thank the KFA, Human Resources and the Dean's office for their support during a difficult transition. We look forward to more stability in the future and the chance to rebuild a "highly functioning unit" (Dr. Sal Ferreras, April 2, GV9

meeting) with our usual resourcefulness and flexibility in meeting new challenges.

- On Monday, March 18th, the PCIEN (Professional Communication for Internationally Educated Nurses) participants celebrated their achievements in preparing for their future nursing careers in Canada. The students received their certificates from ACA Interim Dean Aimee Begalka.



- Numerous faculty attended the annual BCTEAL Conference from April 11th to 13th in Vancouver. ELS faculty Kerry Muir and Bahareh Shahabi Ghahfarokhi participated in a poster presentation on "Developing Critical Thinking Skills and Agency through Socratic Circles" while Olivera Jovovic presented on "Best Practices of Online Course Design" at the Ed Tech Jam. ELS faculty member Melody Geddert presented the results of her research at the KPU Teaching and Learning Symposium: "Does Engaging Language in Academic Text Facilitate Learning?"
- Lynette Manton and Elizabeth Spalding attended the BCCAT ESL Articulation sessions on May 2nd and 3rd at Douglas College.

Faculty of Arts

SPOTLIGHT:

Gira Bhatt (PSYC) and Roger Tweed (PSYC): Awarded a grant entitled “Strength-Based Gang Prevention Programming for Youth & Families.” Mike Farnworth, Minister of Public Safety and Solicitor General, announced the funding through its Civil Forfeiture Crime Prevention and Remediation Grants Program to a KPU collaborative partnership to address prevention of youth violence and gang involvement.

This partnership will bring together select gurdwaras through the South Asian Community Coalition Against Youth Violence (SACCAYV), KPU, MOSAIC, City of Surrey, and CFSEU-BC (police anti-gang agency). Together, these partners have made a commitment to foster the well-being of our youth by building their strengths, and by fostering traits that will protect them from the lures of entering the violent and criminal gang life. (April 12)



STUDENTS:

- Ryan Broderick, Cayley Carlson, Shandis Harrison, Angela Eszter Wells, Eva Yang & Sasha Zaim (FINA): Hosted “Spectrum: 6 Emerging Artists” in the Spruce Atrium. The artwork was created as part of a grad show to showcase each artist’s own unique method in creating a portrayal of existence (April 5).



- Tina Charmchi (PSYC): Defended her Honours thesis. Strong results will be prepared for publication in two peer-reviewed journals over the summer.
- Jaime Christiaanse (PSYC): Defended her Honours thesis. Significant results will be prepared for publication over the summer in peer-reviewed journal.
- Amanda Dumoulin, Tina Charmchi and Josephine Steeves (PSYC): 2018/19 Work Study awards renewed for the summer in the Bee Cognition Lab.
- Salehah Hakik (CRIM): Nominated for both the Provincial and National Co-op Student of the Year award and given Honourable Mention for the ACE/WIL-COOP Student of the Year 2018 – University Category.



- Byunghak Lim (MAND): Won Third Prize in the Non-Heritage Category at the 2019 BC “Chinese Bridge” Mandarin Speech Contest for University Students (March 16).
- Malcolm Little (GEOG Alumnus): Awarded the SHRCC Joseph Armand Bombardier Canada Graduate Scholarship-Master’s (CGS M) of \$17,500 over 12 months to study at the University of Western Ontario (April 1).
- Jenelle Palfreyman (CRIM): Defended her honours thesis titled – “A Victim-Centered Perspective of Restorative Justice: Serious and Complex Crime in BC.” Jenelle was also the successful recipient of a student led research grant to present her honours research at the American Society of Criminology conference in San Francisco (November 2019).
- Curtis Russell (HIST): Accepted to Master’s Degree studies at Queens and University of Toronto (accepted University of Toronto). Curtis was also awarded the Social Science and Humanities Research Council of Canada Graduate Scholarship (Master’s level) (April 1).
- Jana Skorstengaard (CRIM): Successfully defended her Honours thesis titled “If They’re Good Girls”: A Qualitative Examination of Arts-Based Programs for Federally Sentenced Women in Canada.” (April 17). Jana Skorstengaard was awarded a Canada Graduate Scholarships-Master’s Program SSHRC scholarship (April 1). Jana Skorstengaard was accepted to the MA program

Faculty of Arts cont'd

at the University of Ottawa (Mar. 28).

- Criminology students: Hosted “Practicum in Criminology & Justice” where criminology students reflected on their spring semester practicum placements (April 2).
- NGO and Nonprofit Studies students: Acted as facilitators at Richmond Brighouse Library for discussion of Richmond’s Anti-Racism Protocol led by Richmond Multicultural Community Services (March 13). Volunteered all month at Kwantlen First Nation to label and organize the archaeological repository of over 10,000 artifacts (March 15 and ongoing). Conducted interviews and completed transcriptions from community members at Kwantlen First Nation. Prepared summary report after running week-long survey at Richmond Brighouse Library on Chinese language speakers using library services. Finished social media campaign for United Nations Association of Canada (Vancouver branch) Networking breakfast with 20 nonprofit organizations and students from the Lower Mainland.
- Policy Studies students: Hosted presentations that were held at the Newton Town Centre. These presentations spoke to initiatives students had created throughout the semester that provided community engagement within Newton, Surrey (March 29).

COMMUNITY ENGAGEMENT:

- David Burns (EDST): Led the Arts Faculty Presentation at the Fall Applicant Night on the Surrey campus. Students had the opportunity to attend two presentations throughout the night that provided insight into how KPU stands out from other universities (May 16).
- Ying-Yueh Chuang (FINA): With the Fraser Valley Potters’ Guild and the Fine Arts students presents the Growth Exhibition, May in the Spruce Gallery. Opening Night May 10. Hosted an interactive ceramics activity at the Fine Arts booth during the education fair at Open Doors, Open Minds. Students were encouraged to create artwork by molding clay into dishes, vases, and plates (April 30).
- Rajdeep Gill (IDEA): Hosted a “mock classroom” for Indigenous high school students at Open Doors, Open Minds held in the Spruce Atrium (April 30). Also hosted the Arts Session of the New Student Orientation on the Surrey Campus. Students were encouraged to sit in a circle and engage in a reflective discussion on lifestyle choices and an introduction to university life (May 2).
- Jack Hayes (HIST/ASIA): “The Japanese Woodblock Print in Japanese Folklore, Folkways, and Art,” Kwantlen TALK (Apr 26, 2019).



Indigenous dancers at Open Doors, Open Minds

- Candy Ho (EDST): Facilitated a discussion with the Windsor-Essex District School Board’s guidance counsellors on workplace innovations (April 11). Served as advisor/consultant with Vancouver Community College’s Partnerships Office and Capilano University’s Career Services by providing recommendations on mobilizing career influencers on campus (April 25 with VCC; April 29 with CapU)
- Petra Jonas (CRIM) & Mike Larsen (CRIM): Hosted a quiz at the Criminology booth at the Science Rendezvous/Langley Open House (May 11).
- Parthiphan Krishnan (GEOG): Science Rendezvous / KPU Langley Open House – Geography Coordinator (May 11); BC Geography Articulation Meeting – Vancouver Island University (May 2-3); Judge at South Fraser Regional Science Fair – held at KPU Surrey (April 4).
- Evan Lopes & Ivy Ng (PSYC): Ran the Psychology booth at the Science Rendezvous/Langley Open House. With the



Rajdeep Gill hosting an interactive teaching circle at the New Student Orientation

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help of two student volunteers (Amanda Dumoulin & Cydney Cocking), the Psychology booth had a polygraph test and drunk goggles (May 11).

- John Martin (GEOG), Dola Pradhan (GEOG) & John Rose (GEOG): Ran the Geography booth at the Science Rendezvous/Langley Open House. With the help of two student volunteers (Avneet Mathroo & Jagdip Dadwal), the Geography booth was held in the geography lab and included rock samples & pet rocks for the community to engage with (May 11).
- Larissa Petrillo (ANTH and NGO and Nonprofit Studies): Hosted meeting with Kwantlen First Nation, NGO and Nonprofit Studies students and several faculty members (Arts, Design, Business) to attend Kwantlen First Nation Salmon Ceremony along with Steve Cardwell (May 3). Welcome new members to the NGO and Nonprofit Studies Program Advisory Board: Jeska Slater (Indigenous Social Enterprise Coordinator, Fraser Region Aboriginal Friendship Centre Association (FRAFCA), Indigenous Social Innovation Coordinator, Skookum Lab), Neda Shadbakht (Regional Engagement Associate for British Columbia, Aga Khan Foundation), Elizabeth Specht (Executive Director, Cerebral Palsy Association of BC), Roxanne Wiseman (Director of Quality and Innovation, Community Living Society)
- Yanfeng Qu (LANC): Adjudicator for the Annual 'Chinese Bridge' Mandarin Speech for BC Elementary and High School Students, At Confucius Institute in Coquitlam (May 12). Invited by the Education Office of the Chinese Consulate as the VP of the Canadian Teaching Chinese as a Second Language Association to participate in a special forum organized by Hanban (The Chinese Language International, Ministry of Education, PR China) discussing the pedagogical challenges and needs of teaching and learning Chinese in an English speaking environment (May 12).
- Meijane Quong (MUSI): Little Mozart Crescendo International Competition judge (March); KPU International Music Festival adjudicator (April)
- Fred Ribkoff (ENGL): Alongside KPU ENGL and IDEA students, Fred Ribkoff performed Lear Inc: Act 1, Scene 1 in the Spruce Atrium (March 28 and March 29).
- Sabine Stratton (ANTH): Ran the Anthropology booth at the Science Rendezvous/Langley Open House. The booth was held in the geography lab and included a skeleton bone identification exercise (May 11).
- Daniel Tones (MUSI): Represented KPU's Music Department at the annual BC Post-Secondary Music Forum. (May 13)
- Liz Toohey-Wiese; (FINA): Student exhibition at the Fort Langley National Historic Site. Participants of FINA 3202

"Politics in Landscape" undertook workshops with Kwantlen First Nations members and made art in response to these on site learning experiences (April 17). The exhibition will run until May 23rd 2019.



RECOGNITION

Awards and Appointments:

- Dorothy Barendscott (FINA): Completion of Eadington Research Fellowship at the University of Nevada, Las Vegas Center For Gaming Research (April 15-May 3). Ying-Yueh Chuang (FINA): Received the Dean of Arts Teaching Award at the Arts Annual Faculty Meeting (May 2).
- Candy Ho (EDST): Awarded one of the United Nations Sustainable Development Goals Open Pedagogy Fellowships: <http://www.kpu.ca/open/un-sdg-fellowship> (April 16, 2019)
- Tracy J. Kinney (HIST): Elected Chair of BC History Articulation Committee for 2019 -2020 (May 6).
- Larissa Petrillo (ANTH): Teaching Fellow, Experiential Education and Community Engagement.
- Asma Sayed (ENGL): Received the Katalyst Research Grant and Faculty of Arts Excellence and Advancement Fund (April-May).
- Valérie Vézina (POLI): Awarded at Katalyst Research Grant for the project entitled "Islandness in non-island territories: a look at enclaves."



Publications:

- Dorothy Barendscott (FINA): Dorothy Barendscott, "Lost In Transfer." Commissioned essay published in art catalogue for Nicoletta Baumeister Art Exhibition "In the Realm of

Faculty of Arts cont'd

Perception" at Surrey Art Gallery, (February-March 2019). "Tiko Kerr, Unframed." Commissioned essay published in art catalogue for Tiko Kerr Art Exhibition "Reframed: Painting and Collage By Tiko Kerr" at Gordon Smith Gallery, (May-August 2019).

- Daniel Bernstein (PSYC): Eye-tracking areas of interest in the Movie for the Assessment of Social Cognition. Poster presented at Northwest Cognition and Memory. Victoria, BC, Canada (May, 2019). Cheating on tests is unrelated to performance predictions about future tests. Paper presented at Northwest Cognition and Memory. Victoria, BC, Canada (May, 2019). The impact of mild traumatic brain injury (mTBI) on decision-making tasks in healthy older adults. Poster presented at Northwest Cognition and Memory. Victoria, BC, Canada
- Kitty Leung (FINA): Invited to send in a public art proposal for the Art Macau organized by Taipa Village and Wynn Macau (April).
- Gavin Paul (ENGL): The Coward: Reading, Memory, Fragments. In this collection of personal essays, Gavin Paul explores a range of topics, including fatherhood, gun control, terrorism, death, imagination, the heroic models of perseverance offered to him by his grandparents, and a quiet longing for the past that is "all around you, just out of reach." Above all, Paul seeks to understand the pains and pleasures of a life devoted to reading. From recollections of the formative books of his childhood, to reflections on reading outdoors and the unique wonders of rereading, to memories of his daughter reading for the very first time, these essays recognize that reading's

great gift is also its curse: "it is always, in its essence, an act of solitude." Beginning with a haunting dream of murderous obsession and ending with an image of familial love, the collection thus seeks, in Paul's words, "to both celebrate my solitude and attempt to overcome it." (March).

- Asma Sayed (ENGL): "Empowering Women: Period. End of Sentence." Awaaz: Voices vol. 16, no. 1, 2019, pp. 66-68.
- Valérie Vézina (POLI): Publication of the Feature Review on "NAOMI KLEIN'S THE BATTLE FOR PARADISE: PUERTO RICO TAKES ON THE DISASTER CAPITALISTS" in the Journal entitled *Shima* (<https://shimajournal.org/issues/v13n1/13.-Vezina-Shima-v13n1.pdf>) (April).
- Katie Warfield (JRNL): New Media and Society publication: "Pics, Dicks, Tits and Tats: the ethics of handling images of bodies on social media" (April).

Public Presentations:

- Alana Abramson (CRIM): Restorative Justice Association of BC – inaugural Annual General Meeting. Gave presentation on recent research on the state of restorative justice in BC (May).
- Dorothy Barenscott (FINA): "What Role Does Art Play in Rebranding the Vegas Gaming Experience?" University of Nevada, Las Vegas. Public address delivered as part of my term as an Eadington Resarch Fellow at UNLV Library and Archives (April 26)
- Daniel Bernstein (PSYC): KPU (presentation to Third-Age Learning at Kwantlen), (April 2019). Telus World of Science (Vancouver, Canada), (April 2019). Lifespan Cognition Lab tour with Science Minister Kirsty Duncan: <http://www.flickr.com/photos/kpunews/> sets/72157704314970292
- Jack Hayes (HIST/ASIA): Co-Coordinated a Conference: Resilience, Response, and Reclamation in the Ecology and Environment of Greater China. University of Puget Sound, CESS Project (UBC Centre for Chinese Research). Symposium & Workshop: 2 Panels, 10 participants. Co-chaired with D. Glover (PSU) and S. Harrell (UW) (April 5-6). Paper Presentation (see above): "Fire Fences and Corridors in China's Fire History: Tools, Policies, and Social and Ecological Resilience and Effects in West & Northeast Forest Regions," Resilience, Response, and Reclamation in the Ecology and Environment of Greater China Symposium, University of Puget Sound, Tacoma, WA (April 5-6). Paper Presentation: "Flames, Tools, and Ideas: Fire Use and Fire Fighting in Imperial and Twentieth-Century Chinese Culture and Environmental History," Association for Asian Studies, Annual Meeting (Spring, Mar 24-28), Denver, CO. (also Panel Chair). Panel Discussion & Forum: "Thinking about Asia's Regions: Opportunities,



Metis dancers at Open Doors, Open Minds

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- Emergencies, Security," for Imagining an Asia Pacific Strategy for British Columbia, Canada and the Asia Pacific Policy Project (CAPP), with UBC, TRU, UNBC, UBCO, UFV at University of BC, Vancouver, BC (April 30, 2019).
- Candy Ho (EDST): Successfully defended and submitted doctoral thesis titled "Professionals in post-secondary education: Conceptions of career influence" (April 3).
 - Puqun Li (PHIL): Presented "Kant's Conclusion of the Critique of Practical Reason and Neo-Confucian Zhangzai's Western Inscription," America Philosophical Association, Pacific Division meetings, Vancouver (April 17); Third Age Talk: "How to grow old." (April 27)
 - Tara Lyons (CRIM): Presented to the Teaching, Learning, Scholarship & Research Symposium on the Inclusion Panel. (April 24)
 - Larissa Petrillo (Teaching Fellow, Experiential Education and Community Engagement): Presentation at KPU's Teaching, Learning and Research Symposium (April 24); Presentation at Association for Co-operative Education and Work-Integrated Learning BC/Yukon Conference (May 13-15).
 - Yanfeng Qu (LANC): "A Trilateral Approach to Test Design and Grading for Beginner Chinese Courses" presented at the 15th Canadian National TCSL Colloquium and the 2019 AGM of the Canadian TCSL Association (April 27); "Challenges in Assessing, Teaching and Evaluating Chinese Heritage Students" presented at the 2nd International Symposium of the European Association of Chinese Teaching, UCD Confucius Institute of Ireland, University College Dublin, Belfield, Dublin, Ireland (April 12-13).
 - Constanza Rojas-Primus (LANC): "Developing 21st Century Competences in the Foreign Language Classroom". Talk presented at the conference "Educating the Global Citizen: International Perspectives on Foreign Language Teaching in the Digital Age" held at Ludwig-Maximilians-Universität, Munich, Germany, (March 25-28).
 - Asma Sayed (ENGL): "Remixing Open Education Resources." *KPU Day Faculty Panel on Publishing Open Textbooks*, Kwantlen Polytechnic University. (May 3, 2019). Conference Presentation: "Violence and Anti-colonial Resistance in M G Vassanji's *The In-Between World of Vikram Lall*." *The British Association for South Asian Studies*, Durham University. (April 2-5, 2019)
 - Daniel Tones (MUSI): Performed as a guest with the Band of the 15th Field Regiment, Royal Canadian Artillery, at the KPU Wind Ensemble's year-end concert (March 29); performed as Guest Principal Percussionist with the Vancouver Opera in the Western-Canada premiere of a new opera by Brian Current (May 3); performed as Principal Percussionist with the Kamloops Symphony Orchestra in a program featuring Orff's *Carmina Burana*. (May 11).
 - Valérie Vézina (POLI): Round-Table on her latest book entitled "*Une île, une nation?*" during the Société Québécoise de science politique annual congress held in Montréal (May 22).
 - Katie Warfield (JRNL): "Pics, Dicks, Tits and Tats: the ethics of handling images of bodies on social media," invited Talk at Canadian Association of Research Ethics Board conference, Winnipeg (April 10-12); "Post-qualitative methods: one method," Monash University, Melbourne, Australia for PhD and ECRs (May 8); "Posthuman methods for the digital," Monash University, Melbourne, Australia (May 14); "Post-qualitative methods," Swinburne University, Melbourne, Australia (May 6); "Digital self imaging and methodologies," Melbourne, Australia (May 7). "Post-qualitative methods: one method," Curtin University, Perth, Australia (May).

Employee Engagement:

- The Faculty of Arts hosted the annual faculty meeting at Civic Plaza. Organized by Associate Dean Greg Millard, highlights included a faculty panel on Empowering Faculty in University Governance, a Spring Teaching Symposium, a presentation on Learning and Teaching with Virtual Reality, and the Dean's Hot Seat. Surprise guest Provost and VP Academic Dr. Sandy Vanderburgh joined in the fun (May 2).

University Wide Initiatives:

- Candy Ho (EDST): Delivered a keynote presentation at School of Business Future Business Leaders Competition (<http://www.kpu.ca/futureleaders>) titled "When thought meets action: The story of Transcription Ninjas" (April 26).
- Larissa Petrillo (ANTH and Teaching Fellow, Experimental Education and Community Engagement): Coordination of internal meetings for KPU's inclusion in the Canadian Pilot Cohort for the Carnegie Community Engagement Classification. (May 15-16).



Faculty of Health

NEW PROGRAMS, POLICIES AND INITIATIVES:

Health Care Assistant Program Accessibility

To make the KPU Health Care Assistant (HCAP) program more accessible, whilst keeping in line with the BC Health Care Assistant Registry and other educational institutions, as well as strategies to boost enrollment in HCA, the program is applying the following changes:

1. Changing the minimum grade of B in BC English 11 & BC Communications 12 to a passing grade. This change will align with the Admissions Requirements more closely and with those of other post-secondary institutions and the Health Care Assistant regulatory body.
2. Removal of the mandatory information session. This will reduce the extra cost to students as the information is readily available online.
3. Discontinuing HCAP 1260 (Tech course) outline and moving content to HCAP 1121 and HCAP 1136 course outlines. This curricular change will decrease program credits from 34 to 33. 1260 course content is required at the start of the program to support student success and this will also reduce cost of the program and be more competitive with other post-secondary institutions.
4. Pilot project for fall 2019 – providing HCAP theory courses at the KPU Surrey campus as a strategy to boost enrollment. Lab classes will continue to be provided at the Langley campus.

KPU Day – Judith DeGroot – Presentation

- On May 3rd, Health Care Assistant faculty member Judith DeGroot, presented “Living Life with Dementia” at KPU Day. The presentation is available through OERU.

NRSG 2145 – Surrey Memorial Hospital Ronald McDonald House

- Over the course of 2 days, 8 Bachelor of Science in Nursing students (NRSG 2145) visited the Ronald McDonald House at Surrey Memorial Hospital and served breakfast, coffee and tea to families whose newborns are in the Neonatal Intensive Care Unit (NICU). Students John Antonio, Teresa Billing, Amanda Mawdsley, Monica Mones, Nicole Parente, Sarina Taheem, Alisha Virk and Braeden Curry, along with BSN instructor Joan Boyce (see picture opposite), engaged with families regarding their experiences at Ronald McDonald House and talked with families about the experience of having critically ill newborns in NICU. In addition, discussions were had with other families and their experiences with having slightly older children in other areas of the hospital. Students were in charge of getting donations and found there was a great deal of willingness to donate to the cause. Students received donations from



Deb Dunn, Faculty, receiving her 15 Year Long Service Award at KPU Day

Save on Foods at King George Boulevard in Surrey and Safeway, also located along King George Boulevard in Surrey.

NRSG 2145 students – Nurses and Nurse Practitioners of British Columbia Anti-Stigma Workshop

- Nursing/NRSG 2145 students were led to various resources on the downtown eastside of Vancouver, by Spike, a resident of the community for 20 years. His story and workshop resonated with students and faculty.

NRSG 2145 Dinner – Spring 2019

- Sixteen Semester 3 (Nursing/NRSG 2145) Bachelor of Science in Nursing students joined Associate Dean Dr. Harjit Dhesi, and BSN faculty Deborah Dunn and Connie Klimek, community members, Cargill, Martin Brower and the North Langley McDonalds' team to serve 150 BC



Faculty of Health cont'd



Janice Webster receiving her 20 Year Long Service Award

families living at the Ronald McDonald House. These families have children at BC Children's Hospital undergoing treatment. The dinner provided a very deep, rich learning experience for student nurses.

Bachelor of Science in Nursing – Advanced Entry students – NRSG 4710

- 4 Bachelor of Science in Nursing – Advanced Entry (BSN-AE) students travelled to Uganda, one travelled to India, one travelled to Kenya and one travelled to Ghana.
- All 7 students participated in volunteer organizations as partial fulfillment of their Nursing 4710 Practice and Praxis 6: Global Context course.

RECOGNITION

PhD program – Simon Fraser University

- Bachelor of Science in Nursing-Advanced Entry faculty member Natalie Frandsen, will be starting the Educational Technology and Learning Design (ETLD) PhD program at Simon Fraser University in September 2019.

John Yang – Presentation – 5th International Meeting on Traditional & Alternative Medicine

- Traditional Chinese Medicine Program Chair, Dr. John Yang presented at the 5th International Meeting on Traditional & Alternative Medicine from April 23-24 2019 in Rome, Italy. In addition to being one of the organizing committee members, Dr. Yang also presented on the topic of Using Pulse as a Guide to Select Acupoints.

The Registered Nurses Foundation of BC Bursary – Award Winners 2018

- 12 Faculty of Health students were awarded bursaries from the Registered Nurses Foundation of British Columbia. The Faculty of Health applauds 2018 bursary recipients Sarah Allison, Renee Belgrave, Michelle Elginolin, Samantha Gillis, Charlene Gladwell, Megan Heath, Kati Jenkins, Aliya Khan, Rebecca Laursen, Anna Montabello, Artur Nizolek and Hannah Woodcock.

Lorraine Guild – Presentation

- Health Care Assistant faculty member Lorraine Guild, presented a poster presentation on "Improving the quality of life with people living with Dementia" at the Spiritual Conference – Inspiring Person Centeredness.
- She presented the same poster presentation at the 16th Annual Geriatric Service Conference in Vancouver on May 8th 2019.

EMPLOYEE ENGAGEMENT

Dr. Harjit Dhesi – NECBC appointment

- Faculty of Health Associate Dean, Dr. Harjit Dhesi was nominated and appointed as the Nursing Education Council of British Columbia (NECBC) representative on the Board of Directors for Nurses and Nurse Practitioners of British Columbia (NNPBC).

Wilson Wu, faculty, teaching Taichi/Qigong at KPU Day



Faculty of Science and Horticulture

NOTEWORTHY ITEMS:

- KPU Brewing and Brewery Operations takes home top honour of Grand National Champion in the 2019 US Open College Beer Championship as the brewing school that ‘brews the best beers in North America’. The U.S. Open College Beer Championship is the only competition for beers exclusively from colleges and universities that have brewing programs. Two student signature-recipe beers won big with second-year Brewing students Daryl McDonald and Wes Bain receiving gold in the open category for their ‘Fruity and the Yeast’ IPA; and Danilo Chiga and Felipe Freire winning silver for their Storm Stout. Kyle Grohs and Joe Mallinson also won gold for the 50/50 Hefe they brewed from a recipe developed by KPU Brewing instructors Alek Egi, Dominic Bernard, Jon Howe and Derek Kindret (Brewing).
- Horticulture students won gold and silver at the Skills Canada BC 2019 Provincial Landscape competition on April 17. Josh Timmermans and Carlie Ohmzetter took home the gold while brothers Hussein and Ridha Al-Rammahi won the silver! Carlie and Josh will be representing BC at the national championship in Halifax later this month.



- On May 1st, KPU Brewing welcomed a group of Italian brewing students for a continuing education summer short-course. The program was organized by Alek Egi (BREW) and DeAnn Bremner (Communications, Events and CPS Coordinator). The orientation included a welcome by Brewing instructors Martina Solano Bielen (BREW), Jon Howe (BREW) and Derek Kindret (BREW), as well as a special visit by President Alan Davis.
- On May 4th and 5th, KPU Brewing opened the Brew Lab to the public as part of the Canadian Festival of Chili and BBQ held at KPU Langley. The event was coordinated by DeAnn Bremner (Communications, Events and CPS Coordinator)

who hosted brewery tours along with instructor Alek Egi (BREW). KPU Brewing students Graeme Heaven and Justin Long poured beer tastings and growler fills throughout the weekend, which drew over 2,000 attendees.

- The KPU Horticulture Scholarships and Awards Celebration was held at the Langley Golf Centre on April 17, emceed by Dean Betty Worobec. Over \$83,000 in awards, scholarships and bursaries were given out to 65 Horticulture students. Faculty and lab staff were in attendance to celebrate the generosity of our donors.

STUDENTS:

- As part of Decolonization Week, Kathy Dunster (HORT) along with her HORT 3251 students hosted, “*You are Here: Land Law and Kwantlen First Nation History*” with KPU Elder-in-Residence Lekeyten, and KFN Elder Cheryl Gabriel on the Langley Campus.
- FSH hosted the 3rd annual Med School Forum on April 2. Current and prospective students heard from UBC Faculty of Medicine Admissions Coordinator Scott Marchant on how to apply to med school. Nick Inglis and Karen Davison (BIOL), Scott McLeod (FSO) and Amy Yiu (Central Advising) manned tables to answer questions about KPU programs and how they could ladder into med school.
- Big Ridge Brewing hosted a KPU Brew Cask Off event on Apr. 4th featuring three KPU Brewing students; Graeme Heaven, Kristi Isaak and Dan Pickles. Guests voted for their favourite cask and the winner, Kristi Isaak, took home a cash prize to put towards her Brewing Diploma tuition. Also at the event, was DeAnn Bremner (Communications, Events and CPS Coordinator).
- Horticulture faculty facilitated industry field trips for their students to All Seasons Mushrooms, Friesen Farms, Origin Organics (Gary Jones) as well as United Flower Growers Auction, Golden Spruce Nursery, Nordic Nursery and TSC Nursery (Laura Bryce) and Cedar Room (Maria Valana).
- On Mar. 22nd, first and second-year Brewing students participated in a field trip to visit Phillips Brewing, Victoria Caledonian Distillery and Two Dogs Brewing in Victoria, BC. The event was coordinated by KPU Brew alumni Kyle York, Alek Egi (BREW) and DeAnn Bremner. Also participating were instructors Dominic Bernard (BREW), Martina Solano Bielen (BREW), Jon Howe (BREW), Derek Kindret (BREW) and Nancy More (BREW).
- An ‘AgSafe’ representative discussed horticultural safety issues and oversight in Laura Bryce’s HORT 2477 class. Also an external consultant gave a presentation to HORT 2477 regarding Lean practices and ergonomics.
- Gary Jones’ HORT 2490 Organic Production class did a wrap up session at Langley Fundamental Elementary School as part of the Farm-to-School garden program.

Faculty of Science and Horticulture cont'd

- KPU Brewing hosted an Online Information Session on Apr. 24 which attracted attendees from across Canada, as well as India, Columbia and Turkey. The event was organized by DeAnn Bremner (Communications, Events and CPS Coordinator) with live presentations by Alek Egi (BREW) and Michelle Molnar (Administrative Coordinator).

NEW POLICIES AND INITIATIVES:

- Dr. Takashi Sato (PHYS) added a second remote-lab experiment to the suite of CloudLabs available to PHYS 1100 students taking the PHYS 1100 online-lab. This second CloudLab is commonly known as the “e/m experiment” and allows the student to measure the charge/mass ratio for an electron. Students can remotely control the power supplies to change the magnetic field strength and the electric field strength, then use cameras to directly measure the diameter of the resulting plasma-ring.
- Horticulture hosted the Program Review external reviewers' site visit on April 17 for the two degree programs (B. Hort. Sci. in Urban Ecosystems and Plant Health) which included tours, interviews with faculty, administration, current students, alumni and industry.

COMMUNITY ENGAGEMENT:

- KPU Horticulture held their annual one-day Plant Sale on Saturday, May 4. All Horticulture faculty and staff helped with this event, generating revenue for the Horticulture program.
- Douglas Park Elementary students will be enjoying a new horticulture ‘program’ with KPU Horticulture faculty at the Field Labs. It will be a series of 5 morning sessions (April – June) involving hands-on activities.
- FSH participated in the Open Doors, Open Minds event at KPU Surrey on April 30. The Chemistry, Physics, Biology and CADD departments hosted mock classes for the



visiting indigenous students and we participated in the education fair.

- On April 27, KPU Richmond hosted the Junior Physics and Engineering Competition (JPEC). Over 100 students from across the lower mainland competed in this pre-build competition. Students had to design and build an electrical generator to maximize energy conversion from falling water and build a gliding car that can travel the furthest distance while falling from a 5-metre height. Don Mathewson (PHYS) ran the event with help from faculty and student volunteers.
- On April 4-5, KPU hosted the South Fraser Regional Science Fair. Over 100 students from Surrey and Delta school districts descended upon KPU Surrey for the two-day competition. Participants enjoyed campus tours and mock classes in the Biology and Physics labs. Eight of the students will now go on to compete in the Canada Wide Science Fair in New Brunswick.



Faculty of Science and Horticulture cont'd

- On Apr. 11th, Alek Egi (BREW), Dominic Bernard (BREW), Stan Wong (BREW) and DeAnn Bremner attended the Fort Langley Beer & Food Festival launch event hosted by Trading Post Brewing in Fort Langley. The event was also attended by Township of Langley and City of Langley officials.
- On Apr. 20th, Martina Solano Bielen (BREW), Nancy More (BREW) and DeAnn Bremner participated in the Pink Boots Society BC Pink Boots Brew Launch Party at Dogwood Brewing in Vancouver, BC. KPU Brewing's beer, Sif's Saison, was featured at the event along with other beers made as part of the Pink Boots Collaboration Brew Day 2019.
- Arcadio Viveros Guzman (AGRI) provided information and orientation to a company that intends to provide services to Canadian farmers on how to recruit migrant-temporary farmworkers from Mexico. The company wants to learn the best practices available to ensure that the rights of these workers are respected.
- Horticulture continued on-going partnerships with the following industry associations: HortEd BC and BC Horticulture Articulation Committee, Industry Training Authority, BC Greenhouse Growers Association, Langley Sustainable Agriculture Foundation, Township of Langley Social Sustainability Task Force, BC Landscape and Nursery Association, Flowers Canada Growers, BC Irrigation Association, Western Canada Turfgrass Association, Sports Turf Canada and BC Golf Superintendents Association.
- A Horticulture workshop was held for secondary students from SD 35, at the Field Labs.
- On Apr. 29th, DeAnn Bremner hosted a beer tasting at the KPU International ICEF luncheon for international recruiters from the 2019 Vancouver Higher Education Familiarization Tour. The event was held at KPU Richmond and with over 30 recruiters from around the world in attendance.
- DeAnn Bremner hosted a KPU Brewing booth at Ignite a Dream on Apr. 6th at KPU Tech featuring KPU Brew beer. The event is an annual fundraiser for the Surrey Firefighter's Charitable Association.

PRESENTATIONS:

- Janis Matson (HORT) presented 'Fun with Ferns' to the Capilano Garden Club, 'Designing for problem situations' to the Upper Lonsdale Garden Club and 'Drought Tolerant Gardens' to the Dogwood Garden Club.
- Maria Valana (HORT) did a Seed Starting Presentation for the Seed Celebration event at KPU Langley on March 9.

PUBLICATIONS:

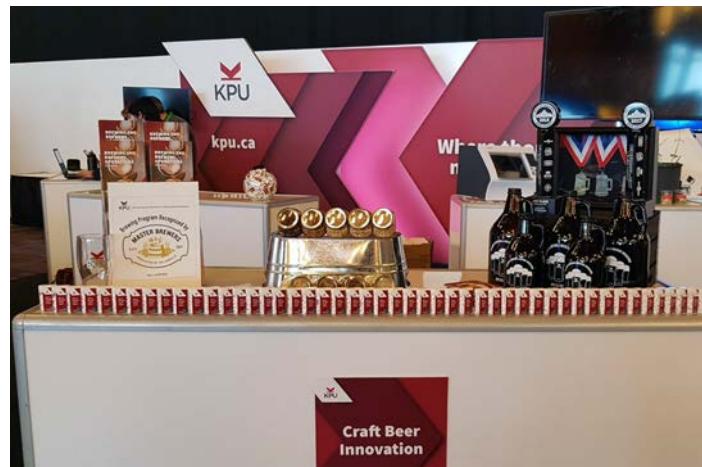
- Michael Harder (PHYS) co-authored, "Transient Response of the Cavity Magnon-Polariton", in the journal Phys. Rev. B. and, "Electrical Control of Spin-Mixing Conductance in a Y3Fe5O12/Platinum Bilayer", in Phys. Rev. Applied.
- Karen Davison (HSCI) co-authored, 'Food Security in the Context of Paternal Incarceration: Family Impact Perspectives' in the International Journal of Environmental Research and Public Health.
- Kathy Dunster (HORT) published Vol 2(1) of the [Logan Creek Decolonization Project Journal](#).

FUNDING:

- Fergal Callaghan (PHYS) was awarded a Katalyst grant which will allow him to continue working on his Educational Leave project on quartz-tuning forks for agricultural sensor applications

EMPLOYEE ENGAGEMENT:

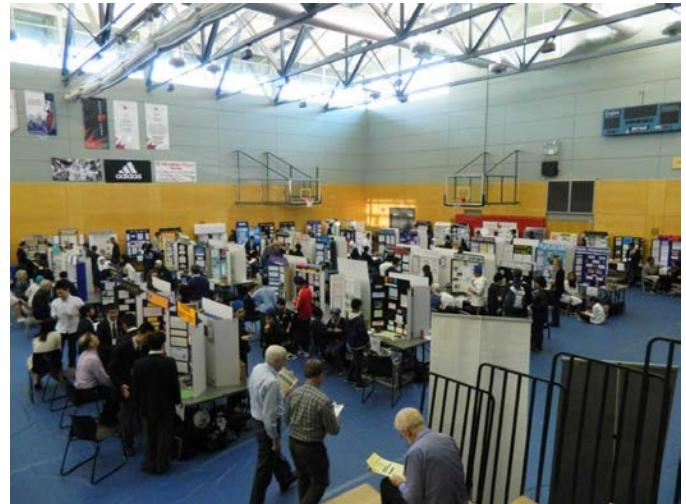
- DeAnn Bremner, Karen Davison (HSCI) and Paul Adams (BIOL) represented the FSH at the BC Tech Summit from Mar. 11-13. The Summit attracted industry, the general public and high school students.



- Fergal Callaghan (PHYS) and Physics for Modern Technology student, Manny Badhesa, presented their research at the 3rd Annual Teaching, Learning, Scholarship and Research Symposium on April 23rd at KPU Richmond. Manny presented work from his 3rd year research project, an air-pressure sensor for agricultural applications. Fergal presented some of his Educational Leave research on the use of polymer-based materials for environmental sensing and harvesting solar energy.
- Joel Murray (Associate Dean) gave a presentation at the Teaching, Learning, Scholarship and Research Symposium 2019 (at KPU) entitled "Resolving Ethical Dilemmas: A Moral Framework Toolbox."

Faculty of Science and Horticulture cont'd

- Karen Davison (HSCI) was an Invited Reviewer for the Public Health Nutrition, Archives of Gerontology, American Journal of Clinical Nutrition, and Behavioral Sciences publications.
- Karen Davison (HSCI) was an invited a Guest Editor for the Microbiome Across Biological Systems! Series (PLOS One) publication.
- Karen Davison (HSCI) was a Reviewer for The Dietitian's Guide to Vegetarian Diets - Issues and Applications. Jones & Bartlett Learning.
- Christine Takhar (BIOL) was a judge at the South Fraser Regional Science Fair.
- Kathy Dunster (HORT) attended the Gathering for Sacred Water with the Tsilhqot'in Nation in Vancouver, post-injunction hearing celebration to stop mining in their sacred waters.
- Kathy Dunster (HORT) attended the Community rope making workshop at Trillium Park on March 24, Vancouver to help Nicole Preissl (Unist'ot'en) an Emily Carr student make cedar rope for her graduation project.
- Kathy Dunster (HORT) attended the Walk the Talk: Vancouver for Bill C-262 hosted by Healing at the Wounding Place and Pilgrimage for Indigenous Rights at CBC Vancouver.
- Kathy Dunster (HORT) participated in "*Indigenous Heritage Places and Perspectives: What you've been wanting to ask*" hosted by Regeneration Works, National Trust for Canada.
- Kathy Dunster (HORT) attended the opening of the ReMatriate Collective exhibition: qa? yəxʷ - water honours us: womxn and waterways at Bill Reid Gallery.
- Kathy Dunster (HORT) attended Brenna Bhandar's book launch *Colonial Lives of Property: Law, Land and Racial Regimes of Ownership* (Duke University Press, 2018), and panel discussion at SFU Harbour Centre.
- Kathy Dunster (HORT) attended the Cob Oven building and plant installation at Semi-Public, a new ethnobotanical community garden Vancouver.
- Kathy Dunster (HORT) attended the 2019 BC Society of Landscape Architects AGM.
- Janis Matson (HORT) help coordinate and attended a Creative Professional Development day for the Horticulture Department exploring VanDusen Gardens.
- Janis Matson (HORT) attended the Apprenticeship meeting on national program harmonization.



- As part of the 3rd Annual KPU Scholarship and Teaching Symposium, many FSH faculty, staff, admin and students provided presentations and tours and participated in the activities offered on all three campuses.
- Laura Bryce (HORT) facilitated the BCLNA Japanese Beetle Technical Session at VanDusen Gardens.
- Horticulture faculty met with representatives from School Division 35 to discuss methods for recruiting to programs and industry positions.
- Alek Egi and Jon Howe (BREW) facilitated filming in the brewery for KPU International.
- Alek Egi, Dominic Bernard and Martina Solano Bielen (BREW) attended the Master Brewers of America Association meeting in Vancouver.
- Stan Kazymcherchyk (HORT) organized the Pat Dooley Golf Tournament which raised funds to increase the scholarship endowment.
- Gary Jones (HORT) attended the inaugural meeting of the Langley Social Sustainability Task Force.

KPU International

GLOBAL ENGAGEMENT

Partnerships

- Hong Kong Design Institute (HKDI) - On March 6, 2019, KPU International hosted a visit with Shaun Cheung, Deputy Head of the Department of Fashion and Image Design at HKDI. Partnership opportunities explored include student and faculty exchange.
- Shanghai Polytechnic University (SSPU) - On March 22, 2019, KPU International hosted a visit with a delegation from SSPU. Partnership opportunities explored include student and faculty exchange.
- Techische Hochschule Mittelhessen (THM) - KPU International concluded a student exchange agreement with THM in Germany. The exchange program with the School of Business is expected to commence in Fall 2019.
- VIA - KPU International concluded an addendum to the current student exchange agreement with VIA in Denmark to include Nursing students beginning Fall 2019.

Study Abroad

- Design Field School - On April 30, 2019, two Design Faculty members and 19 Design students will be leaving on a 2-week Design Field School to Spain. Students will participate in cultural immersion activities and explore design applications in an integrative learning environment.
- Summer School - Two new summer schools have been added to our global learning opportunities offered through our partner universities: Leadership in the European Union at Amsterdam University of Applied Sciences in the Netherlands, and Welfare Technology and Dementia & United Nations Sustainable Development and Co-Creation at VIA in Denmark.

Student Life

- With the support of the Office of Advancement, KPU International is in its final stages of securing a multi-year philanthropic gift of \$500,000 from guard.me, the current insurance provider for international students at KPU, to support of our international students and internationalization initiatives.
- mobileDOCTOR is a new 24-hour service offered to international students by guard.me, which enables students to speak to the doctors from home, school or on the go from their smartphones, tablets or computers.
- To help facilitate the transition from students' home countries, KPU International is working on an online orientation platform to provide international students, including exchange and visiting students, with crucial information about studying at KPU prior to their arrivals in Canada.

Advising

- KPU international has conducted a review of the processes related to international students who have been required to withdraw due to poor academic standing. Based on a new assessment criteria, International Academic Advisors will be able to better support students and recommend the course of action to help them succeed at KPU.
- As required by Immigration, Refugees and Citizenship Canada (IRCC), KPU International has finalized the definition of the scheduled breaks and included it on the post-graduation work permit (PGWP) letters to facilitate IRCC's review of our students' PGWP requests.

INTERNATIONAL RECRUITMENT & ADMISSIONS

Applications

- KPU International conducted several rounds of email communications to agents to boost the number of applications to meet the enrolment targets for Fall 2019. As of April 10, 2019, there are 1,789 applications which represents a 10% increase from Fall 2018.
- In consultation with the Office of Registrar, KPU International is now accepting electronic copies of transcripts for preliminary application assessments. This new practice will help facilitate the admissions process and improve the conversion rate. Students are still required to submit hard copies of the official transcripts or verifiable unofficial transcripts to meet the final admissions requirement.

Recruitment

- Agent Familiarization Tour - On April 29, 2019, KPU International hosted the 2019 Agent Familiarization Tour and welcomed 29 educational agents from 17 countries at KPU Richmond. The event was attended by KPU academic leadership from all faculties and featured an opening remark by Dr. Salvador Ferreras, Provost and Vice President, Academic, as well as two keynote presentations and a panel discussion. A networking lunch was followed



International cont'd



by a KPU scavenger hunt in which agents explored the Richmond campus through a series of missions. The event was a great success and garnered very positive feedback from all participants.

Regional Updates

- Northeast Asia:** KPU International visited a number of Canadian offshore schools in China in Spring 2019. Presentations were made to students and school counselors to promote KPU and provide information on our admissions process. The pathway option is the preferred model in China as the majority of local high school students would need assistance in upgrading their English.
- KPU International also participated in the Edu-Canada Fair in Japan for the first time in Spring 2019. Based on the feedback from agents and trade commissioners, language upgrading courses and short-term vocational programs were the most popular with Japanese students. Therefore, KPU International will prioritize visiting student and customized short-term programs for the Japanese market.
- Southeast Asia:** KPU International attended events in Indonesia, Malaysia, Singapore and Vietnam in Spring 2019. These countries are some of KPU's target markets due to their growing economies, millennial population and surging demand for Canadian post-secondary education. The trips were focused on initiating and building agent relationships, visiting both local and international high schools, and attending educational fairs to meet with parents who are traditionally the primary decision makers in this region.

- Eurasia:** KPU International attended four events in Ukraine and Russia to establish agent relationships in the region. Diploma programs are the most popular with college and polytechnic education in Canada accounting for up to 40% of the business for some agencies. Undergraduate programs are relatively less attractive given competition from Germany, Poland and France where post-secondary education for international students is comparatively inexpensive or free.



- Middle East:** KPU International attended a local recruitment event during the Persian New Year celebration in North Vancouver. The event was organized by one of our Iranian agents and aimed to promote KPU branding within the local and international Persian community.

- Africa:** KPU International aims to conclude an agent agreement with CELC International, one of the biggest agents in Ghana specializing in education and immigration, by the end of April 2019. Along with Nigeria, Ghana is one of the top countries in West Africa in terms of recruitment potential. Given a high study permits denial rate among African students, this new partnership is expected to help us improve the conversion rate.

- Latin America:** KPU International participated in recruitment events in five different cities across Brazil in Spring 2019. Given the high study permit approval rate, Brazil is currently the largest market for KPU in Latin America. Students prefer specialized diploma and post-baccalaureate programs that enable them to obtain work permits and remain in Canada after graduation. KPU International is working closely with our new Field Representative to further increase the number of applications from this region.



Office of Research and Research Services

Retirement

- Following 18 years of service to KPU, the Executive Assistant to the Associate Vice President, Research Leslee Birch retired as of April 30, 2019. A farewell luncheon in honour of Leslee was organized by the Office of Research Services and attended by others at KPU, such as the Teaching and Learning Commons.

3rd Teaching, Learning, Scholarship and Research (TLSR) Symposium

- The ORS collaborated with the Teaching and Learning Commons and others members of the KPU community to organize the third TLSR Symposium. This event was organized over three campuses and over three days, with the theme of 'Best of KPU.' Highlights included a panel discussion on SSHRC funding, and a presentation by Dr. Tim Wilson, Executive Director of SSHRC.

Intellectual Property (IP) Policy Development

- Aligned with Strategy 3.2 in Academic Plan 2023 to '*Develop and implement KPU Intellectual Property and Commercialization policies*', the Associate Vice President, Research has chaired a task-force to develop a policy and procedure on IP. The task force has met six times, and following a public posting period, the drafts have been endorsed by the Polytechnic University Executive to proceed to the Board of Governors for approval.

Recent External Funding

- Dr. Mathias Schuetz was approved by NSERC for project entitled: "New hop cultivars for South-Western British Columbia" with Green Flora Greenhouse" approved at the requested grant amount of \$25,000.
- Dr. Paul Adams received a donation of \$8,400 donation from the BC Ataxia Society for the project 'Genetic Underpinnings of Ataxia' through the Office of Advancement.
- NSERC has approved Dr. Paul Adams' Engage grant project entitled "Quantitative PCR Assays to Detect Mycoplasma bovis and Ureaplasma diversum in Cattle" with L'Alliance Boviteq Inc. at the requested level of \$25,000.

Cybersecurity and Digital Forensics Symposium

- KPU's School of Business and ORS together with IEEE Canada and NSERC organized the 5th Annual Symposium on Cyber Security and Digital Forensics on Friday, March 29th at Kwantlen Polytechnic University, Wilson School of Design in Richmond.
- Dr. Mandeep Pannu was awarded an NSERC Connects grant to partially fund this 5th Annual Symposium. Over 100 participants attended the event which included speakers from the RCMP, City of Surrey, NSERC KPU, Coast Capital Savings and community partners. The symposium was

supported by the Office of Research Services. The Associate Vice President, Research spoke about the services available through ORS for research partnerships.

Research Ethics

- Review of policy and procedure RS1 (Research Involving Human Participants) is underway following approval from the Provost. Several members of the KPU community responded favorably to a call for task-force members. The updated policy and procedure will be strengthened to support clinical research, indigenous research, and research involving stem cells and genetic materials, as well as procedural matters concerning complaints, continuity, compliance (including use of Romeo) and transitions. The first meeting of the task force is expected in June 2019.

BC Tech Summit, March 11-14, Vancouver Convention Centre

- Deepak Gupta, Deborah Henderson, Karen Davison, Farhad Dastur, Victor Martinez and Paul Adams represented research at KPU during Western Canada's largest annual innovation event. As an exhibitor, KPU showcased the innovative research conducted at our university. Other activities included Innovation Challenges, Women in Tech, Job Fair and Youth Innovation Day.

Katalyst Research Grants

- Twelve applications were adjudicated by the Internal Grants Committee on Monday, March 18, 2019. Six grants were awarded to a broad range of faculty including Physics, Computer Science, Biology, English and Political Science.



School of Business

VISION 2023 (DRAFT) Strategic Plan

The following goals were referred:

- A. Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences
- B. Sustainability: Cultural, social, environmental and institutional sustainability are advanced
- C. Creativity: KPU's innovation, scholarship and research benefit KPU, its students and society.
- D. Quality: Continuous improvement builds confidence and reputation.

School of Business Accreditation 2019

It is with great pleasure that we report the School of Business International Accreditation has been officially reaffirmed by the Accreditation Council of Business Schools and Program (ACBSP) Baccalaureate/Graduate Degree Board of Commissioners. This accreditation achievement reflects the hard work of many people within the School of Business and speaks to the commitment and dedication of our talented faculty, staff and students. Accreditation for the School of Business adds the school to a prestigious international list which validates the quality of the education and attracts students and partners from all over the globe. Our accreditation status also highlights what exemplary institutional supports are available the educational units at KPU, such as teaching and learning, library, IAP, student services and international.

A1. ENHANCE THE EXPERIENCE OF OUR STUDENTS

KPU Human Resources student club

On Friday March 29 the KHRA [the KPU-HR student club] ran a superb tour of four tech related HR organizations. Sixteen KPU -HR students were fortunate to be able to attend. (Space limitations meant that some who applied were unable to participate but hopefully next year another tour can be organized.) Students toured Amazon's fulfillment center, where they saw the skylift machines in action and learned about the organization's operations. Of particular interest was the use of technology in operating the skylift machines in tight spaces to ensure no products were knocked off the shelves.

The next stop on the tour was *Kabam's Studios* where students learned more about the mobile gaming industry. Working with a tech company's employees required a completely different HR approach. The head office included sleep pods, fantastically decorated meeting rooms, open kitchens, beer taps and a candy wall.

Third on the agenda was *Sony Pictures Entertainment* which provided students with a backstage look at the business of creating animated feature films. We got to peek only into the "dark side" [where no outside light is allowed as it upsets the colour values] and the "light side" as there are strict access

controls and visitors are NOT allowed to see the works in progress. Their *VP of People Operations, Laurie Murdoch* hosted students and faculty in their theatre for a look at the trailer of their 2018 products. Laurie then explained her route to VP, her challenges and hosted an informative Q&A session for the group. Most fascinating was that 60% of the employees are non-Canadians here on work visas. This is one of the biggest challenges for HR in the creative side of tech.

The last tour of the day was *Microsoft*'s downtown Vancouver location which is located in the same building as Sony. Microsoft offered another side of the "tech industry" and another approach to HR management.

Student leaders Aria Khondoga and Haidar Waled and the leadership team at the KHRA did an amazing job organizing the day. It was a really outstanding contribution to the ongoing learning of students in our HR programs.

CPHR Conference

A number of Human Resources faculty and several of our graduating students attended the annual CPHR professional conference on April 2nd and 3rd in Vancouver. The partnership agreement between KPU and CPHR enables graduating students to attend the conference at a very low cost. SEEF funding from KPU further enables access for these students as they can apply to have the cost offset through this program. It was gratifying to meet the many KPU-HR graduates now working in the field.

Fraser Valley Speed Mentoring

On March 28th, KPU hosted its first NABS Fraser Valley Speed Mentoring Event at the Surrey Conference Centre. Event Organizer Rajinder Singh hosted a terrific event. Rajinder was supported by KPU Faculty members: Andreas Schwartz, Pamela Ip, Anita Sangha, Jeannette Paschen and Jaime Mah. School of Business team members Travis Higo, Julie Merkyl and Loren Coutts also supported the event. Marketing department Chair Neil Tracey and Marketing Alumni president Daman also helped with planning and promotion of the event. In total we



School of Business cont'd

had 66 Marketing students attend the event with 20 industry mentors meeting with students. Two of the industry mentors were KPU business alumni.

KPU, Marketing Association remains active and sponsored 3 events in addition to the NABS Fraser Valley Speed Mentoring Event that was mentioned earlier. The events are outlined below:

KPUMA Student Marketing Club Annual Networking Mixer event that provided students the opportunity to hear about the wide-variety of marketing careers available.

KPUMA Student Club Industry Tours provided students with the chance to visit and tour local companies while making industry contacts.

KPUMA Professional Development Workshops to assist students with learning about branding and ads on Google and Facebook

- March 12, 2019: Facebook ads and Google ads 101
- March 23, 2019: Branding 101: The importance of visual branding

HRMT 4500 practicum students completed their panel presentations the week of March 25th, 2019.

The Economics department, with support from the School of Business will host a two-day seminar on June 17th and 18th at KPU – Civic Plaza.

Keynote presenter Dr. Humberto Baretto from DePauw University (Indiana) will illustrate how Excel can be a useful tool in the teaching of Economic Principles. Dr. Humberto delivers this seminar annually as well as shorter session at the American Economic Association annual meetings and the Conference for Teaching and Research in Economic Education. (<https://www.depauw.edu/admission/profile/humberto-barreto>)

Marketing 3000 - Strategic Marketing Decision Making students worked with the industry partner White Rock Beach Beer Company, a local craft brewery. Students prepared written reports and presented their marketing plans to the company.

Marketing 3211 Managing the Communications Process students performed a comprehensive marketing communications audit for a local organization. Students worked with the Richmond Olympic Oval and provided recommendations and executed their creative and media plans.

The Accounting department held its 2nd annual KPU Accounting Alumni Networking event on Friday, March 1st 5 to 7pm at KPU -Civic Plaza. The event was planned by the Accounting Alumni Chapter along with the Accounting faculty, to help establish a stronger relationship between Accounting faculty and KPU

Alumni and provided a chance for Alumni to share their past education and work experiences with current students.

A1. ENRICH THE EXPERIENCE OF OUR STUDENTS AND C1. INNOVATION IN TEACHING AND CURRICULUM

Dr. Marcelo Machado coached two ENTR students Eddie Jin and Rhejis Wicks for entry into the 2019 SingularityU Canada Global Impact Challenge. They worked on the concept of an app to increase safety of young drivers. The winner of this challenge will be sent to Silicon Valley to be coached further on developing and launching their idea:

<http://i-onconnect.com/2018/12/08/help-us-find-canadas-next-exponential-leader/>

Three new "applied" Accounting courses are being explored:

- ACCT 4400 is geared for the non-Audit Public Practice Firms that might become employers of our graduates. It is called "Compilation Public Practice", and will aim squarely at the very skillset that one of our graduates would need to "hit the ground running" their first day on the job. With the goal to empower the student to be as "job-ready" as possible day-one.
- The second is ACCT 4401 "Practical Controllership". Would provide students with the skills that every Accounting graduate would need to succeed in a position at the "entry level" for any Accounting Department at any "small & medium sized" enterprise (SME's).
- The third is ACCT 4402 "Practical Public Practice". The aim of this course is the same, except it would provide the applied skills needed by every graduate that would secure an entry-level job at a small or medium-sized public practice in our industry, specifically targeting firms that are not licensed for audits of public or private clients.
- Brad Anderson is developing an innovative new course. BUSI 2110: Values Rationality, and Power: Developing Organizational Wisdom. This course is currently progressing through the approval process.

A1. ENRICH THE EXPERIENCE OF STUDENT AND A2 ENRICH THE EXPERIENCE OF OUR EMPLOYEES

- 3 Co-op students attended the BC Co-op Tech Summit. Associate Dean Loren Coutts also attended the event.

A2. ENRICH THE EXPERIENCE OF OUR EMPLOYEES

- Associate Deans Sharon Leitch and Loren Coutts participated in the Accreditation Council for Business Schools and Programs (ACBSP) Access Accreditation Workshop held at Seneca College in Toronto, April 25-27. The workshop familiarized our new Associate Deans with the policies, standards and processes involved in obtaining and maintaining ACBSP Accreditation. Because the workshop was held at Seneca's new Centre for Innovation,

School of Business cont'd

Technology and Entrepreneurship (CITE), the Associate Deans were also able to develop awareness of how business, advanced manufacturing technology and education are being integrated in Canada's industrial heartland.

A3. KPU EXPERIENCE

- Khairunnisa Ali (Co-op) represented KPU at the BC Tech Summit in partnership with Association for Co-operative Education and Work-Integrated learning (ACE-WIL-BC).

B1. EMBRACE CULTURES AND PROMOTE A RENEWED, AUTHENTIC APPROACH TO INDIGENIZATION

- Amanda Bickell, School of Business (Marketing) will be running two sections of an ENTR course in the summer of 2019 that will involve students in the organization and management of an event. This year, Amanda's students will be collaborating with Indigenous Services for students who will be creating a number of events across KPU campuses in recognition of Indigenous Awareness Month (June). Amanda's collaboration will also include KPU corporate partner RICOH who will be providing technology for various events.
- Arley Cruthers, School of Business (Applied Communications) is a recent grant recipient at KPU and is working on an OER for Business Communications. With her grant, Arley will be centering Indigenous voices, experiences, and business protocols by engaging with members of different Nations in the Coast Salish region.
- Melissa Ashman and Deirdre (Applied Communications) developed a scholarship for Indigenous students studying in the School of Business: the first award was given in 2018.
- During the Spring 2018 term Christina Shorthouse (Applied Communications) engaged second year students in her Organizational Communications class with the Privilege Beads exercise demonstrated by Kyra Garson. This exercise helped to enrich conversations around leadership, employee engagement, and company/business values.
- Marsha D'Angelo (PR/Applied Communications) & Andrea Niosi (Marketing) are currently in the process of setting up a bursary at KPU for Indigenous students enrolled in Business. Marsha has generously allocated the award money she received for Teaching Excellence by ACBSP.
- Andrea Niosi, School of Business (Marketing) is currently writing an OER for Consumer Behaviour and as a recent grant recipient, will be hiring Indigenous students from KPU to help with this project. Andrea's grant is also being extended to Indigenous content contributors to include fundamental traditional knowledge often ignored or erased by business writers. Andrea's project has recently been accepted into the UNESCO Open Learning for a

Better World Program as an OER project serving the sustainable development goals articulated by the United Nations.

- As faculty champion of Decolonization and Indigenization in the School of Business, Andrea Niosi presented to over 80 Business faculty in February 2019 on, "Approaching Reconciliation, Indigenization, and Decolonization". She received a standing ovation from her peers for her powerful presentation and courage to encourage decolonization approaches in business education.
- Following this presentation, 15 faculty enrolled in the UBC MOOC "Reconciliation in Indigenous Education" (adding to the 5 other faculty and admin who have completed the MOOC previously).
- A Moodle site created by Andrea Niosi, containing resources for School of Business faculty, admin, and staff. The site is to help improve access and enrich all School of Business faculty and staff learning and aid in the application of decolonization practices. To be launched in 2019, essays, book suggestions, guides, podcasts, videos, etc. have been curated to provide the School of Business community with useful resources to support personal and professional progress around reconciliation and decolonization.
- In spring/summer 2019, the School of Business will be launching a Faculty Learning Community for Decolonization, Reconciliation, and Indigenization. A series of articles have been selected for faculty to read, annotate (in Hypothesis), and discuss every 3 weeks. (This model is adopted from the FLC on Open Pedagogy.)

B2. FOSTER ENVIRONMENTAL SUSTAINABILITY THROUGH OUR OFFERINGS, RESEARCH AND OPERATIONS

- Dr. Mandeep Pannu received a Katalyst Grant from KPU in support of the project titled "Analyzing and Data Mining for Proactive Cyber-Security Threat Intelligence on the Dark Side of the Web".
- Pamela Ip of KPU's Marketing Department won the UN Sustainable Development Goals (SDG) Open Pedagogy Fellowship

C1. INNOVATION IN TEACHING, LEARNING AND CURRICULUM AND A1. ENRICH THE EXPERIENCE OF STUDENTS

- North Delta off campus case competition - On April 17th, KPU held its first ever case competition at North Delta Secondary School. 83 students from grades 10 and 11 were in attendance and were asked to analyze a business case from the Ivey Business School facilitated by KPU's School of Business faculty. The students were given 90 minutes to create a small business proposal and conduct short pitches to the KPU judges/faculty. The winning team was able to successfully analyze the case and create a

School of Business cont'd

thorough business plan that included projected costs and profits over the next year. It was disclosed to us after the event that one of the members of the winning team is currently failing their Business class at school; nevertheless, within his group he was able to collaborate with his peers, effectively present ideas to the judges, and play a vital role in securing their win. This is what KPU is all about—renewed chances and realizing potential. We look forward to continuing this event next year and building on this model by hosting case competitions in other school districts. It is one activity that allows KPU and School of Business to leverage and network with another influencer group—teachers, counsellors, and career educators—at the school level. Faculty Judges/Facilitators: Mike Ford, Anita Braaksma, Joanne Ironside

- Future Business Leaders Conference - Friday, April 26 (evening) - Saturday, April 27 (all day) at KPU Surrey. 21 teams of four to five grade 11 and 12 students attended the 4th annual Future Business Leaders Conference on the Surrey campus. Participants were mentored by faculty in the School of Business, gained university-level business skills, and had the opportunity to network with industry professionals. Schools from over six school districts participated, including Coquitlam, Port Moody, Abbotsford, Delta and the three districts within KPU's region. The event structure included two mini case competitions with the final main case competition judged by three KPU faculty members in a "Dragon's Den" format. Each member of the winning team (Sullivan Heights in the Surrey School District) received a \$1000 scholarship to KPU, while the second- and third-place teams (North Delta Senior Secondary and Terry Fox) won a donation to their respective school's business education department or business club. This event was started four years ago by Marcelo Machado and Carlos Calao. Attendance: Marcelo Machado, Carlos Calao, Judy Benevides (Judges/Sat Competition) Stephanie Howes, Dean, School of Business, Lindsay Wood, Khairunnisa Ali, Anita Sangha, Candy Ho, John Grant
- This semester, two classes of CMNS 1140 students, led by Arley Cruthers, engaged in an experiential learning project where they worked together to create a 60-page report on how faculty can reduce textbook barriers for students. Students chose the report topic, did original research and synthesized what they learned to come up with recommendations for faculty. At the end of the semester, students were challenged to teach what they learned in a new way to a new audience. Students created videos, posters, board games and "Choose Your Own Adventure" games in multiple languages. Gordon Clarkson, Twinkle Arora and Jasmine Marahar worked together to create an experiential role-playing game based on their research. The game is designed to teach faculty how students make decisions around textbooks. It's intentionally a frustrating, challenging game that helps faculty develop empathy for

students. The students went through multiple iterations of the game and did a lot of testing. They recently presented it at an international conference -- The Cascadia Open Learning Summit -- where it was very well-received. They also presented the game at the KPU Teaching and Learning Symposium. These are first and second-year students. They were professional, prepared and shone brightly at the international conference, a testament to their talent, strengths and persistence for student learning experience improvements through understanding and empathy.

C2. INNOVATION IN TEACHING, LEARNING AND CURRICULUM

- Dr. Mandeep Pannu received Connect Grant from Natural Sciences and Engineering Research Council of Canada in support of the Symposium titled "5th Annual Symposium on Cyber Security and Digital Forensics".
- Melissa Ashman has implemented the use of an open textbook. As part of the integration, Melissa adapted, revised and remixed the design of her CMNS 1140 course.
- Applied CMNS developed CMNS 1101 in response to the need to better support the transition of international students to Canadian post-secondary business education.
- Arley Cruthers has worked with external collaborators to adapt and include indigenous perspectives and ways of knowing into the textbook.
- The Applied CMNS department is working together to develop an open resource for business communications learning activities that will be published in Pressbooks and making it available under a CC license.
- Thirty School of Business faculty members have completed the 3-day Intercultural Teaching workshop by this week. These 3-day workshops explore faculty's cultural awareness, approaches to facilitating in an intercultural classroom and internationalizing the curriculum.
- An initiative called Building Professional Skills in the Classroom is being piloted in the School of Business. Fifteen faculty members are using a methodology to embed skill learning into assignments to improve student outcomes.
- Khairunnisa Ali (Co-op) attended KPU's Teaching and Learning Symposium participating in sessions on Appreciative Inquiry and learning how to handle difficult conversations.

D1. ENSURE CONTINUOUS IMPROVEMENT OF ALL KPU PROGRAMS AND SERVICES

- Members of the Applied CMNS department prepared a writing style guide for use by School of Business faculty, staff and students. The Style Guide will support consistency in writing expectations for all courses.

School of Business cont'd

D3. BE ACCOUNTABLE TO OUR PARTNERS, GOVERNMENTS AND COMMUNITIES

- On April 16th the Certified Professional Accounting Association of Canada (CPA – Canada) came to KPU's Surrey campus to meet with accounting faculty to discuss the CPA Common Final Exam results. Invaluable information was provided about KPU student performances on the exam as well as improved information about how to prepare our students. Data provided by CPA Canada will help to inform accounting's continued quality improvement goals.
- Khairunnisa Ali (Co-op) participated in Co-op's accreditation renewal.
- John Shepherd submitted journal article number 3 for review by Library Management, and jointly presented a one-hour workshop at the Alberta Library Conference on Saturday April 27 on how newcomers to Canada use the Surrey Libraries.
- This session identified the challenges of researching newcomers to the public library and their perspectives, including the difficulties in eliciting detailed responses from varied age groups, diverse families, ethnic and cultural sensitivities, language and other barriers; all with a view to better understanding how newcomers use a public library.

RECOGNITION (Note: Awards, recognition, publications, public presentations, reviews, media spots, general bragging)

- Lesley McCannell (HRMT-BUSI) Not only did Lesley recently win the KPU Teaching Excellence award but has also won the Accreditation Council of Business Schools and Programs (ACBSP) Teaching Excellence Award for Region 11 – Canada. Lesley is now in the running for the International Teaching Excellence Award. Lesley is a champion for International student education and for creating an inclusive and positive learning experience for all students regardless of their background.
- Brad Anderson successfully completed by Doctor of Business Administration degree.
- Marla McMullen, (HRMT) was awarded the HRMT, Post Baccalaureate Curriculum release
- Andrew Frank (Public Relations) was awarded the Public Relations Diploma Curriculum release.
- Arley Cruthers (Applied CMNS) was awarded the Decolonization/Indigenization release.
- Anita Sangha, (CO-OP) was awarded the Intercultural/Diversity release
- Lyndsay Passmore (BUSI) was awarded the School of Business Curriculum Chair release position.

- Arley Cruthers (Applied CMNS) presented at the Cascadia Open Education Summit April 17th, 2019 alongside several of her students. Arley also presented at the KPU Symposium.
- Deirdre Maultsaid (Applied CMNS) presented on the "Inclusive classroom" at the KPU Symposium.
- John Shepard and Allan Wilson, former Chief Librarian of Prince George Public Library presented at the second largest library conference in Canada at the Alberta Library Conference on April 27th, 2019. Their workshop highlighted the results of their recently published article "Settling In: How Newcomers use a Public Library".
- Xing Liu (CSIT) Chaired, special track for BlockChain and Internet of Things, COINS 2019 (International Conference on Omni-Layer Intelligent Systems 2019), May 7-9, 2019, Crete, Greece.
- Xing Liu (CSIT) presented Integrating BlockChain and Internet of Things, 2019 KPU Teaching, Scholarship and Research Symposium, April 23, 2019, KPU Richmond.
- Jimmy Choi (Marketing) published an article in [Fashion, Style & Popular Culture, Volume 6, Number 2](#) pp. 141 – 158 "Sneakerhead brand community netnography: An exploratory research.
- Dr. Mandeep Pannu received an award from IEEE Vancouver Section in Recognition of outstanding leadership and individual contribution to the success of the Vancouver section, in the role of outstanding Large Technical Chapter.



School of Business cont'd

Mindset Matters Documentary – Teaching Entrepreneurial Thinking in K-12 – May 2, 2019

Bill Roche, PowerPlay Young Entrepreneurs, hosted a screening of MINDSET MATTERS - a 45-minute documentary film capturing the stories of four students as they participate in Power Play Young Entrepreneurs, a dynamic experiential learning program at Civic Plaza.

A recent study stated that 85% of jobs that will exist by the year 2030 have not been invented yet. To flourish in tomorrow's economy, students need to learn entrepreneurial skills including problem-solving, creativity, critical thinking and social responsibility.

This film served as an idea backdrop for a guest panel, who discussed how post-secondary educators can best prepare for the changes in K-12 education.

Panel guests: Isabella Lam, VP Queen Elizabeth Elementary. Isabella is an elementary school educator that is very passionate about the new BC curriculum. She is a PowerPlay Teacher Ambassador and has been instrumental with introducing the program to the New Westminster School District. She really believes in the power of using real-world projects to engage students in learning.

And our own: Steve Cardwell, Provost and VP Academic, KPU, Stephanie Howes, Dean, KPU School of Business



NABS Fraser Valley Speed Mentoring Event at the Surrey Conference Centre

Student Services

STUDENTS:

Program Declaration & Applying to Graduate - Now Available to Students Online

KPU students are now able to declare their program of study online through KPU's online self-service system. Declaration ensures students are able to view their personalized *My Action Plan* (MAP) audit online and accurately track completion of their declared program requirements. Undeclared students also have the ability to use the online declaration tool to declare a different Faculty for open intake programs, and change their designated University Calendar Year.

Students can now also use the online *Apply to Graduate* module to submit their graduation request, credential application, and application to attend Convocation.

Online Student Registration - New Look & Functionality

The Office of the Registrar has released a new way for students to register for classes, with the full rollout for Fall 2019 Registration starting in July. The new Registration Module has an easy to use interface that allows students to prepare for registration, access their registration status, and create plans by using a simplified or advanced course search. Students can create multiple plans that can include the needed sections being offered for the upcoming semester. Once registration opens for the term, students can use their saved plan to register seamlessly. This new interface allows for easy searching of course sections, including those sections that are identified as part of the Zero Textbook Cost program. This new application will greatly improve the student experience when planning and registering for classes.

Online Student Profiles

The Office of the Registrar will also be releasing the new online Student Profile application in July. The Student Profile allows students to view a range of their detailed academic and demographic information in one easy to use interface. Likewise, Academic Advisors can use the Student Profile to assist students with their academic progress and decisions.

PROGRAMS, POLICIES, AND INITIATIVES:

Newly formed Systems and Projects Team

The newly formed Systems & Projects Team within the Office of the Registrar will be focused on projects related to the implementation of new student systems, as well as the enhancement of existing systems. This will not only include Banner, but also our growing number of ancillary systems, such as My Action Map (MAP), FAST Student Reporting, Ad Astra, and more.

Career Development Centre

The newly formed Career Development Centre (CDC) has 441 new co-op job postings for summer 2019, with 92 students having been placed so far, and several more placements to

come. Co-operative Education anticipates surpassing the 138 placements that were made during summer 2018.

The CDC is currently completing a Co-operative Education Accreditation Application for approval through Co-operative Education and Work-Integrated Learning Canada (CEWIL), to be submitted to the Accreditation Council later this summer. CEWIL has developed accreditation standards to establish co-op as an educational strategy, providing leadership in ensuring quality co-op programming. Maintaining accreditation criteria helps build quality into existing co-op programs, whilst providing a benchmark for the development of new programs.

Education and Awareness

The Student Rights and Responsibilities Office continues to present across the University on the Sexual Violence and Misconduct Policy (SR14), the Student Conduct Policy (ST7), and on students of concern in general. During the Spring semester the team presented to the Trades Faculty, Divisional Business Managers, Criminology department, Millwright students, Access Programs for People with Disabilities students, the Traditional Chinese Medicine-Acupuncture department, and the Student Awards and Financial Assistance department.

Moving Forward Together - A Sexual Violence and Misconduct Forum

Jennifer Jordan, Director, Student Rights and Responsibilities, is part of the Post-Secondary Sexual Violence and Misconduct Forum Working Group, formed to provide input and guidance to the Ministry of Advanced Education, Skills and Training through the development of a two-day forum. KPU Richmond will be the host site for the SVM Forum, taking place June, 2019.

The forum has been coined Moving Forward Together: Building Capacity to Prevent and Respond to Sexual Violence on Campus. The purpose of the forum is to support the work being done at post-secondary institutions in BC to prevent sexual violence and create safer campuses. Three key pillars of the forum are Information Sharing, Information Provision and Information Collection.

Physical Health & Wellness

KPU Sport & Recreation held a Ping-Pong tournament at KPU Surrey for the first time! The tournament followed a preliminary round robin format which allowed all players to participate in at least 3 games prior to playoffs.

Spiritual Health & Wellness

The Multi-Faith Centre partnered with the Kwantlen Student Association and KSA clubs, to host a Vigil for the Christchurch Mosque shooting in New Zealand. This Vigil featured speeches offering a reflection on the tragic event, prayers, a moment of silence and a call to unite and denounce violence and prejudice of all kinds.

Student Services cont'd

In April, 2019, The Multi-Faith Centre also hosted a Vigil for the Sri Lanka church and hotel bombings. This event was primarily organized by Ethan Vanderleek, Multi-Faith Centre chaplain. Ethan offered some thoughts on the heinous act that happened on Easter Sunday, followed by a prayer and a moment of silence. Both Vigils were open to the entire KPU community and were well attended.

Open Doors, Open Minds

KPU's 3rd Annual Open Doors, Open Minds event took place last week, bringing in almost double the attendance from the prior year. 150 Indigenous high school students from across the lower mainland attended this year's event. Students had the opportunity to take part in mock classroom activities, offered by nearly a dozen different KPU departments. Students also had the pleasure of watching V'ni Dansi and the Git Hayetsk Dancers, followed by campus tours and an education expo.

Collaborative Professional Development Opportunity for Staff

The Office of the Registrar, Student Affairs and KPU International hosted a Navigating Challenging Conversations training session through the Justice Institute of BC for KPU's front line services employees. The three days of training were facilitated by Pam Penner, who holds an MA in Conflict Analysis and Management and is a certified mediator with the Community Dispute Resolution Program.

KPU Career Day

This annual event took place in March with nearly 80 employers and community partners participating, serving over 750 KPU students across the two day event. Students and community members were able to take advantage of this opportunity to build their professional network and meet with employers from various industries from around the lower mainland.



KPU students enjoy competing in Sport & Rec's first Ping-Pong Tournament

COMMUNITY ENGAGEMENT:

Dr. Jane Fee, Vice Provost Students, attended the Pink Boots Collaboration Brew Day at KPU Langley. KPU's Brewing and Brewery Operations Diploma program teamed up with the Pink Boots Society for a collaboration brew day to mark International Women's Day.

Jane also attended the 10th Annual Surrey Women in Business Awards, hosted by the Surrey Board of Trade. This event recognizes the hard work of Surrey's business women and their contributions to the City. KPU sponsored one of the awards.

Jennifer Jordan, Laura Arneson and Patrick Bourke, Student Rights and Responsibilities Office, attended a five day workshop, Foundational Violence Risk Assessment and Management.

Zena Mitchell, University Registrar, and Josh Mitchell, Senior Director, Student Affairs, joined post-secondary partners from across Canada at this year's Canadian Strategic Enrolment Management Summit. This year's gathering focused on SEM Leadership in Times of Disruption. Zena co-facilitated one of the program's sessions alongside the Dean of International Students from Humber College. Their session, titled Impacts of Rapid International Growth on SEM Planning, sparked rich conversation on Canada's current context related to the growth of international students.

Zena also attended the Spring meeting of the BC Registrars at Emily Carr University. The group was provided with sector updates from EducationPlannerBC and TranscriptsBC. Of particular interest was an update from the BC Council on Admissions and Transfer, regarding a pilot initiative underway with UBC that would expand the BC Transfer Guide by including transfer



Student Services cont'd

equivalencies housed in UBC's own institutional transfer tables. This initiative will make publicly available upwards of 70,000 additional transfer equivalencies recognized by UBC, which are not currently available in the BC Transfer Guide.

Terri Taylor, Associate Registrar, and Melinda Lee, Assistant Registrar, attended the annual Ellucian Live User Conference. Supporting KPU's Student Information System (Banner), this conference provided insight into the future direction of products being developed by Ellucian and their vendor partners. The conference provided the opportunity to learn best practices from Ellucian developers, consultants and other Banner users. It was attended by over 8000 individuals representing nearly 1400 institutions from 42 countries.

Christine Keys, Manager, Curriculum and Graduation, attended the Ellucian Degree Works Forum. This forum is a valuable opportunity for learning, exploring and networking with fellow users and the Ellucian team. The conference brings together power users, new users and everyone in between to learn what Degree Works can do for an institution. KPU's instance of Degree Works, coined My Action Plan (MAP), was rolled out this past year as an online tool to help students, along with their academic advisors.

Terri Taylor and Nadia Henwood, Associate Registrars, attended the BC Associate Registrars and Managers Association (BCARMA) spring meeting, hosted at Douglas College's new campus at the Anvil Center. Over 40 Associate Registrars attended from post-secondary institutions across BC.

Skills Canada BC's 2019 Provincial Competition was held a few weeks ago at Tradex in Abbotsford. Michele Matthysen, Coordinator, Career Services, participated as a judge in the annual job search competition. More than 600 students from Grades 6 – 12 and post-secondary in 58 competition areas competed in fields such as aerospace, automotive, 3D animation, baking, welding, and robotics.

RECOGNITION:

The Career Development Centre is pleased to welcome a few new faces to the team. In March, Brenna Elder-McCoy and Lilia Rodtchenko began their roles as Co-op Education Assistants, Michelle Suarez joined the team in April as Career Services Assistant, and Zargham Zafar will soon join us as Co-op Events Assistant.

Laura Arneson was appointed as the Student Rights and Responsibilities Liaison, effective in March. Laura has served in an Interim role since July, 2018.

KPU Students Host First Art Exhibition at Fort Langley National Historic Site

Kwantlen Polytechnic University (KPU) [Fine Arts](#) students explored their identities as settlers on Indigenous land through field trips into the landscapes captured in their work.

Now those students are hosting an exhibition based on the artwork created from their experiences in the Politics in the Landscape class, which was offered for the first time this spring thanks to a grant from the Faculty of Arts Excellence and Advancement Fund.

"It was great to physically be in the landscape that I was meant to make artwork in response to," says KPU student Japneet Bal. "Both field trips were a great experience for me to learn more about British Columbia's history and landscape."

Throughout the course, students learned about the history of landscape art in North America and Europe.

"This historical knowledge will help frame our explorations of contemporary landscape art, and allow students to critically engage with these histories when creating their own artwork," says Liz Toohey-Wiese, KPU fine arts instructor.

"Our university is keen to build stronger relationships with local First Nations and this was a perfect opportunity to incorporate First Nations knowledge into our critical pedagogy."

The first field trip was a visit to the Kwantlen First Nations Cultural

Centre in Fort Langley, where students attended a plant walk and studied traditional uses of native plant species along the Fraser River.

"The plant walk gave me new insight to our native plants here on the West Coast, and I feel that I have a better connection to my home because of it," says student Alison Curtis.

The second field trip was to the Fort Langley National Historic Site for an interpretive tour of the site.

"Taking the trip to the Fort Langley National Historic Site was really inspiring and sparked a different thread than what I would have expected," said student Sara Freitas. "I was interested in finding out that the fort had actually been built or moved three different times and I used this to make up most of my final painting in response to the field trip."

Their final projects, using media such as drawing, painting, sculpture, video and performance, form the "Contemporary Landscapes" exhibition at the Fort Langley National Historic Site until May 24, 2019.

Story by Samantha Dutton-Jones

Teaching & Learning

NEWS

- KPU's Big Bikers rode for the Heart & Stroke Foundation on May 8 and raised our goal of \$3,000. KPU has now raised \$20,791.50 over 6 rides/years. Riders included KPU'ers from Science & Horticulture, T&L, HR & International & S. Chu (team captain). Thank you to all contributors!



- KPU's 3rd Symposium for Teaching, Learning, Scholarship & Research took place on April 23-25 at the Richmond, Surrey & Langley campuses, respectively with 235 (record-breaking) registrants. A full report to come.
- Welcome to Kathy Leung, Communications & Events Specialist who started with T&L on April 17!
- Thank you to Christina Page, Kaitlin Kozslowski & Adam Vincent who ended terms as Educational Consultants.
- Welcome, Gordon Cobb & Seanna Tackas as our new Educational Consultants.
- Thank you to Sarah Dunn, Auxiliary who filled in for our administrative support gaps from Dec. to May.

SELECT MAY & JUNE EVENTS

See [our events calendar](#) for current info & registration

Intercultural Teaching Competency: 3-day Workshop

May 23, 28 & 29 (Surrey)

Engaging Students with Video - Kaltura Part 1

May 14, 10:00- 11:30 (Surrey)

May 15, 1:30- 3:00 (Richmond)

May 16, 1:30- 3:00 (Langley)

Faculty Bootcamp – Conflict 101

May 16, 10:00- 11:30 (Surrey)

May 16, 3:00 - 4:30 (Langley)

Instructional Skills Workshop (ISW): 4-day Workshop

May 27 - 30, 8:30 - 4:30 (Richmond)

Learning with ePortfolios: 2-day Workshop

June 11 & 12, 9:00- 3:30 (Surrey)

Instructional Skills Workshop (ISW): 4-day Workshop

June 17 - 20, 8:30 - 4:30 (Surrey)

Using PowerPoint to Design Effective Slides for Learning

June 26, 10:00 to 12:30 (Surrey)

SELECT ACTIVITIES

External

- Communication with Dave Heidebrecht, Manager, Office of Community Engagement, McMaster University regarding tracking community requests (L. Petrillo)
- Completed Social Impact survey for Social Impact Canada (L. Petrillo)
- Coordinating projects with Kwantlen First Nation (L. Petrillo)
- Expanded partnership with Kwantlen First Nation, bringing in new faculty members from History, Fine Arts, Marketing, Interior Design and Sociology (L. Petrillo)
- KPU Representatives, Social Impact Initiative, Universities Canada (L. Petrillo)
- GLOW - Women in Global Education - participated in PD event and networking dinner (L. McCannell)
- Networking Lunch with BCIT and Capilano Reps (L. McCannell)
- Collaboration with BC colleagues on professional development opportunities for new(er) faculty (G. Buchanan)
- Judging Panel for Beedie Luminaries Scholarships (D. Burns)
- Attendee of pilot capstone presentations at North Delta Secondary (D. Burns)
- Participating in UBC MOOC on Indigenization and Decolonization (L. McCannell)
- Half-day workshop on K-12 changes at South Delta Secondary School, on Feb. 20: Collaboration with the Delta School District, (N=16) (N. Norman)
- Learning Environments presentation by Dr. Peter Looker at UVF President's Speaker series (L. Waddington)
- Workshop attendance for future KPU sessions: Scripting & Storyboarding, SFU (J. Zhang), Visual Storytelling, Langara (J. Zhang), Going Visual I: Sketch Noting to Foster Student Learning, SFU (J. Zhang), Podcasting & Audio Production, SFU (R. Leung); Going Visual: Convey Visual Content with Media, SFU (J. Zhang & R. Leung)

Teaching and Learning cont'd

- BC Tech Summit: Demonstrated VR for education (J. Zhang)
- South Fraser Partners Meeting: KPU & K-12, planning committee for April event (N. Norman & D. Burns)
- BCcampus Session on UDL: Piloted resource and interactive activity (A. Vincent)
- Emerging Media BC Community of Practice meeting, hosted by KPU: Attendee (J. Zhang)
- Internationalization: Coordinated and participated in networking meeting on internationalization with Capilano and BCIT representatives (L. McCannell)
- KPU Big Bikers riders for the Heart & Stroke Foundation (S. Chu, Captain; L. Waddington; K. Leung & G. Buchanan)
- Effective Slide Design for Learning for Langara's Digital Creator Series (2 days; 1hr each; 11 attendees, K. Dukewich)
- KPU's 3rd Symposium on Teaching, Learning, Scholarship & Research: Best of KPU
- Metwith Student Rights office to assist in video production (R. Leung)
- Literature review on competency-based admission to health programs for Faculty of Health (D. Burns)
- Internal meetings for Carnegie Community Engagement Classification (Canadian Pilot) (L. Petrillo)
- TOR developed for KPU Carnegie Community Engagement Classification Working Group (L. Petrillo)
- Phone call with Reza Khakbaznejad, Chief Information Officer, regarding tracking community work (L. Petrillo)
- Conversation about the K-12 Curriculum changes (individual sessions): ACA (1); Arts (2) (N. Norman)
- K-12 workshop for School of Design planning and preparation for May 22 event (N. Norman)
- SSCTL Committee member & attendee (N. Norman, G. Buchanan)
- Attended Public Relations Students Fundraiser Event (L. McCannell)
- Continued collaboration on the review/revision of the self-study program review guide (G. Buchanan)
- Contributing to FSH committee and collaborating on review and potential revisions (G. Buchanan)
- Overhead transition project (L. Waddington, R. Leung, J. Zhang, M. Mohammed, G. Buchanan)
- Teaching, Learning, Scholarship & Research survey to faculty & educators under development with IAP & AVPR (S. Chu)
- First new KPU Micro-credential approved: Living with Dementia (committee member, S. Chu & L. Waddington)
- KPU's 3rd Symposium on Teaching, Learning, Scholarship & Research: Proposal adjudication (S. Chu, Chair; L. Waddington, G. Buchanan, N. Norman)
- Telephone System Project: Discovery session (S. Chu)
- Associate Vice Provost, Open: Search committee member (S. Chu)
- SSCAPP, S2C2, Senate, BoG, SSCTL, SSCR: Member/attendee (S. Chu)
- Senate Committee on Program Review (SCPR): Discussion re: T&L role/participation (S. Chu)
- WordPress pilot kick off: Learning Technology team.
- Moodle Quiz workshop (L. Waddington)
- Instructional Skills Workshop (Cloverdale): Co-facilitated & supported the development of new instructors (both new to KPU and new to instruction) (A. Vincent)
- Learning Technology Stats:

Semester	Tickets Closed
Fall 2018	469
Spring 2019	571
Growth	+105 (22.3%)

Semester	# of Consultants
Fall 2018	74
Spring 2019	106
Growth	+32 (43%)

Resource Development

- L. McCannell:
 - * Developed excel spreadsheet for Faculty to use to conduct an assignment audit
 - * Contributed to development of Pressbooks prototype that embeds professional skills into assignments
 - * Built a digital skills audit tool in Moodle to help faculty assess student's foundational professional skills
 - * Developed Moodle site to support participants in the Building Professional Skills in the Classroom Project
- UDL: Created a resource and an interactive activity for instructors who are interested in UDL (A. Vincent)

Teaching and Learning cont'd

- Educational Competencies: Compiled a bibliography of 19 peer reviewed journal articles, books or university websites that look at educational competencies for instructors in higher education (A. Vincent)

Presentations / Events / Workshops

- Moodle Training for Traditional Chinese Medicine Faculty Development Day (J. Zhang)
- Mahara ePortfolio Training for ACP faculty (L. McCannell & J. Zhang)
- Proposal for 2019 ETUG Accepted. Title: Learner Experience in Virtual Reality: Exploring the Design of Virtual Reality for Education (J. Zhang, M. Mohammed)
- New to Moodle workshop for Arts (M. Mohammed, R. Leung)
- Podcast workshop – Ed Media Program (R. Leung)
- Smartphone Video production workshop – Ed Media Program (R. Leung)
- Workshop facilitators, moderators & planning committee members for KPU's 3rd Symposium (all members of the TL Commons, some multiple sessions. Symposium report to come, separately)
- Faculty of Arts, Faculty Council: K-12 Changes (N. Norman)
- Foundations of Instruction: First offering of the 2-day workshop (G. Buchanan & L. Waddington)
- Building Professional Skills in the Classroom project: Developed overview plan (L. McCannell)
- Designed and delivered Intercultural Workshop for Teaching and Learning Commons (L. McCannell & G. Buchanan)
- Coordinated IDI debriefs for 14 people and conducted 2 debrief sessions (L. McCannell)
- Internationalization: Prepared and delivered 3 presentations for Faculty groups (L. McCannell)

Faculty /Department / Program-Level

- Communications with various departments regarding community partners (L. Petrillo)
- Group Educational Consultants Meeting (L. McCannell)
- Presented Building Professional Skills Project to BUSI Dept. meeting (L. McCannell)
- Developed and delivered Intercultural Development Inventory for TLC (L. McCannell)
- Presented on ePortfolios to ESLT class (L. McCannell)
- Presented Building Professional Skills Project to CMNS Dept. meeting, School of Business Chairs, School of



Symposium Farm School Tour

Business Faculty Council (L. McCannell)

- Continued collaboration with Marketing re-development of the TLC website (G. Buchanan)
- Developed and delivered a half day session for faculty on Building Professional Skills in the Classroom (L. McCannell)
- Helped with the design and delivery of 3-day Intercultural Teaching Workshop with Kyra Garson and Emma Bourrassa (L. McCannell)
- Planning commenced for a workshop for Communications and PR Department Meeting (G. Buchanan)
- Participated in Effective Slide Design Workshop (L. McCannell)
- Participated in Wordpress KickOff Session (L. McCannell)
- Participated in Educational Development Brown Bag luncheon (L. McCannell)
- Administrative Assistant & Administrative Coordinator searches underway (S. Chu, Chair; L. Waddington)
- Communications & Events Specialist search completed (S. Chu, Chair; L. Waddington)
- Provided administrative support for the Intercultural Teaching Competency Workshop (G. Buchanan)
- Chair consultation for workshop (ANTH) (K. Dukewich)
- Welding Department Moodle Support: Learning Technology Team
- Faculty of Trades & Technology: Customized Moodle Training (Learning Technology Team)
- Sustainable Food Systems: Learning Technology Team
- Effective Slide Design for Learning for Teaching & Learning Commons Team (2 days; 1.5hr each; 12 attendees, K. Dukewich)

Teaching and Learning cont'd

- Effective Slide Design for Learning: Participant (S. Chu, L. McCannell)
- Intercultural Competence workshop: Pilot delivered to Teaching & Learning Team (G. Buchanan & L. McCannell)
- APPD: EdTech consultation & curriculum mapping (Mar 19, 1.5hrs, K. Dukewich)
- Administrative Assistant & Administrative Coordinator positions have been filled and to they are to start on May 17 and 21

Course / Individual-Level

- Communication with faculty members in Psychology and Biology about experiential learning (L. Petrillo)
- Communication with SDG Fellows regarding their fellowships (L. Petrillo)
- Met with a Faculty Member to consult on supporting diverse teams
- Conducted 8 individual IDI debriefs (L. McCannell) and several with TLC team members (G. Buchanan)

- Faculty consultations on how people think & learn; what a seminar is; objective grading; rubrics; learning outcomes & slide design (K. Dukewich)
- Welding Department Moodle Support: Learning Technology Team
- Faculty of Trades & Technology: Customized Moodle Training (Learning Technology Team)
- Sustainable Food Systems: Learning Technology Team
- Effective Slide Design for Learning for Teaching & Learning Commons Team (2 days; 1.5hr each; 12 attendees, K. Dukewich)
- Effective Slide Design for Learning: Participant (S. Chu, L. McCannell)
- Intercultural Competence workshop: Pilot delivered to Teaching & Learning Team (G. Buchanan & L. McCannell)
- APPD: EdTech consultation & curriculum mapping (Mar 19, 1.5hrs, K. Dukewich)



"A Day in the Amazon Field School" Symposium 2019 Field Trip @Watershed Park

Faculty of Trades and Technology

STUDENTS/ALUMNI:



- Congratulations to Jeff Han who achieved a hard-earned Bronze medal at the Skills Canada Provincial competitions held at Tradex April 17, 2019. Jeff was an excellent student of the Electrical Foundation program and excelled in both the classroom and the workshop. Jeff did both himself and KPU proud, losing out to third and fourth level apprentices.
- The Dean's Award is presented to the top student in all Foundation programs and the top apprentice in all final-year apprenticeship programs, based on the three A's: Academics, Attitude and Attendance. Congratulations extended to the following deserving recipients:

Mathew McCoach	Youth Train in Trades – Carpentry
Greyson Glups	Youth Train in Trades – Carpentry
Lucas Leon	Youth Train in Trades – Carpentry
Kaydrid Araujo	Youth Train in Trades - Carpentry
Daniel Speed	Advanced Farrier Training
Thomas MacLeod	Electrical Level 4
Mohammed Khan	Electrical Foundation



Jeff Han with Steve Dockery

- Second semester Mechatronic students' capstone project presentation "Robotics". The students created a digitized factory that would simulate an Industry 4.0 factory. Students incorporated one CNC machine that created the part, two robotic arms that positioned the parts, created two driverless cars to transport the parts, and incorporated sensors to count and detect driverless cars already in position.



Student testimonial from Brian Myette's class

Hey man, how's it going? Just wanted (to) get in touch and thank you for the wicked class in 2017, because of it I just got approved for one-year credit towards being a Rail Car Mechanic at CN :) that brings me onto my 3rd year now, (\$37/hr already hot damn). Interesting how a lot of the stuff we did in shop, rigging and all sort of other tools comes in handy to know.

Hope everything is well 😊😊

Attached is a picture of the first coupler I replaced, a picture of between tracks in a yard😊



Alex Mackenzie, Foundation alum, had 100% attendance while enrolled in the 2017 Millwright Foundation program. This was the first class to receive Level 1 GAP training for the harmonized program.

Trades and Technology cont'd

- Farrier students volunteered at the Canadian Horseshoeing Championships in Chilliwack. Most of the students made connections with farriers from near and far. There was a competitor from Australia and another from Switzerland. The National Farrier Team will compete at a number of events in North America and Europe this year. Justin Fountain, second member from the left, is a graduate of the KPU Farrier program; he has a practice in Kamloops.



Good News Story

- We received an email from someone recently whose husband has been hospitalized and no longer able to use his tools; he is a retired millwright/mechanic. Brian Myette, Millwright Instructor, was able to put her in touch with Noah, "a wonderful student who is in need of tools", and who was thrilled to connect with her. Noah is the top student in his Millwright Foundation class, and a recipient of the Dean's Award. Response from the donor:

I wanted to touch bases and thank you again for putting me in touch with Noah. He surpassed my expectations and impressed me very much. He's certainly a genuinely bright, responsible and hard-working young man, and in addition to the tools he has acquired from the shed, I will be giving him a few hundred dollars toward the 'Noah Enns Scholarship Fund'!

-Paddy

COMMUNITY ENGAGEMENT

- The Faculty of Trades and Technology attended the BC Tech Summit's Youth Innovation Day. We created an opportunity for students to interact with equipment from the Mechatronics and Advanced Manufacturing Technology program to complete a robotic manipulation exercise.
- Throughout March and April, we hosted several Information Sessions: Appliance Servicing, Automotive, Carpentry, Mechatronics, Metal Fabrication, Millwright, Parts and Warehousing, Plumbing and Welding.
- In March, we hosted a two-evening seminar put on by the Automotive Training Group, on Direct Injection and Air Induction Systems Diagnostics. In addition to complimentary training materials, our Automotive faculty participated in this seminar.
- Appliance Service Career Day took place on Wednesday, March 20th. Students heard from several service managers on their hiring and training needs. Thirteen employers attended and many students were able to sign practicum experience contracts at the event. The industry demand for skilled workers exceeds the number of students who will be graduating.



- Second semester students from John Singh's Mechatronics class visited K-Line Trailers Ltd. in Langley. The field trip was to expose students to an industrial work environment, with a broad range of trades all under one roof and process management implementation. Students were encouraged to consider K-Line Trailers for future employment opportunities.
- We hosted a very successful seminar April 4th, organized by the Canadian Welding Association, Vancouver Chapter. A seminar on CSA Standard W47.1 (Certification of Companies for Fusion Welding of Steel), was presented by Cristian Zanfir, Assistant

Trades and Technology cont'd

Manager Standards, from CWB Group. There was a good turnout of industry representing CWB Certified Companies, Welding Engineers and Welding Inspectors.

- April 8th and 9th, we had several Surrey School District technical teachers here as part of a pilot project between CWB, School District 36 and KPU. This workshop was to help educate and train tech teachers about the welding processes, so they are in a better position to promote welding with their high school students. Al Sumal, Welding Chair has been working on this concept for a couple of years; through education-based programs and this initiative working with the CWB Welding foundation, they hope to increase public safety awareness in welding, and address the welding skilled trade shortage in Canada. None of the tech teachers attending had any prior formal training and were therefore uncomfortable demonstrating welding processes to their students. Also, it was noted they do not have sufficient equipment or consumables. The tech teachers gained a lot of knowledge and skill in these two days, and were very appreciative of the opportunity to come to KPU for the welding training. As a direct result of this training opportunity, we were able to assist two students, who will hopefully meet the entrance requirements for the August Foundation Welding class:
 - ⇒ One of the tech teachers, along with the school Counsellor reached out to Al regarding a “keen and capable student” who recently lost his mother to cancer. They wanted to help him get his training/field experience started this summer prior to attending KPU in August. Al was able to reach out to an industry contact and this student now has a summer job lined up as an apprentice/welder helper.
 - ⇒ Another school Counsellor came to Al with a grade 12 single mom; she is on the waitlist for the August Welding class.



- The Automotive Program Advisory Committee met April 10, 2019. Senior Industry Relations Advisor, of the Automotive Retailers Association, David Ribeiro, shared information regarding upcoming events, one of which is an Industry Networking Event at KPU Tech, Thursday, May 23rd at 6:00 p.m.
- On April 9th to April 11th, we hosted A. O. Smith Corporation, the largest manufacturer of water heaters in North America, who provided product training (installation techniques, errors, troubleshooting error codes etc.) for local contractors, faculty and students.
- On April 25th, faculty and staff attended the seventh annual Delta Trades & Technical Career Fair. KPU has supported this event since its inception in 2013 hoping to inspire students to pursue a variety of career options in the trades and technical areas. This Career Fair provides an opportunity for students, parents and the general public to explore trades and technical careers through hands-on, interactive exhibits, demonstrations, and allowing them to speak directly with faculty members in the respective trades.



...more photos on next page.

Trades and Technology cont'd



- On Thursday, April 25th, the Farrier Program Advisory Committee met.
- A technician from a U.S. company came to the Farrier shop May 1st to demonstrate how to glue horseshoes on hooves.
- May 2nd and May 3rd, two artist blacksmith/toolmakers came to the shop to teach the students how to use our new power hammer.
- On Saturday May 4th, Gerard Laverty and students participated in a discussion group working on the framework that farriers will become regulated under. Within the next two years, all non-veterinary animal practice will be regulated in B.C. One of the outcomes of this will be a new education model for farriers. There will be formal apprenticeships, similar to other trades.
- The Faculty of Trades and Technology were on-hand supporting KPU Day, Friday, May 3, 2019.



We put the Dean to work as well



Tim Brotherston—Masonry
There's a lot of prep and clean-up and those
bricks are heavy!



Steve Dockery, Ron Murray, Kulpreet Sasan

MANAGING RISK

- Anton Electrical Services has completed a lighting upgrade project in the covered areas outside the Millwright and Welding shops.
- Anton Electrical Services is installing explosion proof electrical power connections for the gas mixers in the welding shop (in place of the present electrical extension cord), once the proposal is signed off by the P.Eng.

Trades and Technology cont'd

- Members of the Facilities team and the Dean met with the Senior Project Manager of Sterling IAQ Consultants to discuss the Welding Air Quality Report. Along with Occupational Health and Safety, a plan will be developed to address the findings.
- The Dean has submitted a Cleaning Schedule for the Carpentry shop, in response to a Surrey Fire Service Order to Comply. Removal of accumulations of sawdust at regular intervals, especially in the high-reach areas, is essential to reduce the fire hazard.

EMPLOYEE ENGAGEMENT

- Plumbing instructor, Jeff Doolan, was approached by the Career Facilitator at Lord Tweedsmuir Secondary School to accompany a group of students on a trip to South Africa. The students and teachers held fund raising events to donate 41 suitcases of school supplies for students in a Zulu village in Isandlwana. The entire population of the school sang a (breath-taking) traditional Zulu welcome. It was a great cultural exchange and a unique opportunity to speak with the teachers about their students and their struggles as educators, and with the Chief about his Village and responsibilities. This remote Village is very important to the Zulu people; in 1879 (the Battle of Isandlwana) Zulu warriors (primarily with spears and clubs) defeated the British soldiers (equipped with modern rifles and field guns). There are cairns of rock all over the valley showing the burial sites of the British and Zulu.



Grade 10 Math students



Traditional Zulu welcome: dancing, singing, speeches



Handing out sports equipment—and candy!



Jeff Doolan (left) with the village Chief

University Library

ALIGNMENT WITH VISION 2023 STRATEGIC PLAN

Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Enhance the experience of our students
- Enhance the experience of our employees

KPU Authors Display for KPU Day

- The Library celebrated KPU Day by creating a book display at Richmond Campus featuring KPU authors. We selected a few notable titles and asked the authors to comment on their research: the process of writing, interesting tidbits, or anything they wanted readers to know. Their comments were displayed alongside their work, and the goal was to garner interest in and feature the breath of talent and research by KPU employees!



Teaching, Learning, Scholarship and Research Symposium

- In April, Celia Brinkerhoff (Liaison Librarian, Science and Horticulture) presented at the 3rd annual Teaching, Learning, Scholarship and Research Symposium. Her session introduced a series of interactive online information literacy tutorials, built on the BCcampus Pressbooks platform and openly licensed for sharing with other institutions. Still in a pilot phase, the Library will target first year English and Applied Communications courses over the next 2 semesters, with the eventual goal that all first year students receive an introduction to research skills and information literacy by way of these tutorials.
- The Library provided an information booth at this year's Teaching & Learning Symposium on April 24th, and we featured information about Open Education, OPUS and other services and collections that are of interest to our instructors. We featured material that can also be explored through our [Library Resources to Support Teaching and Learning](#) guide.

Experience: Students, employees and friends enjoy rich, engaging and supportive educational and working experiences

- Delight our friends in their KPU experience
 - ◊ Engaging with our partners in ways that benefit our communities

Open Doors, Open Minds

- On April 30th, the Library participated in the Education Fair portion of the third annual Open Doors, Open Minds event which welcomed Indigenous High School students to KPU. More than 170 high school students attended performances and mock classes and visited the various Education Fair tables to learn about the programs and services of KPU. The Library's table had a fun prize wheel as well as information on Library services including a handout on the Indigenous Studies subject guide available on the Library website.



Reading Link Community Challenge

- In partnership with Fraser Valley Regional Library, KPU Library hosted the annual Reading Link Community Challenge at our Langley Campus on April 24. The Reading Link Challenge is a competition that spans the school year, and sees teams of grades 4 and 5 students read selected books and then participate in book trivia elimination challenges. This event was the 'semi-finals' of the Reading Link Challenge, and the winners got to advance to the Finals! We hosted over 50 participants and welcomed about 150 spectators on this high-energy, enjoyable evening.

Visit to local high school

- Student Engagement and Community Outreach Librarian Kelsey Chaban visited the Langley Education Centre on April 3 to speak to a group of Entrepreneur students on research and business resources at KPU. The class was preparing for an upcoming business plan competition, and were excited to find out about the resources they could access on our campuses!

University Library cont'd

Special Collections Guide

- At the end of April, Student Engagement and Community Outreach Librarian Kelsey Chaban launched [a new guide for our Special Collections](#), aimed to help orient new and community users to the collection and policies. The collection is home to some rich and rare resources, and we hope the guide will help garner interest and use for the collection!

A screenshot of the KPU Special Collections Libguide website. The header features the KPU logo and "KWANTLEN POLYTECHNIC UNIVERSITY". Below the header, there's a navigation bar with links for "KPU Library", "LibGuide", "Student", "Special Collections", and "Home". The main content area is titled "Special Collections" and includes sections like "Welcome to the Special Collections Libguide", "Overview", and "Location". There are also links for "Assessing the collection", "Collections", "Newspapers", and "Use policy". A sidebar on the left lists "Home", "Welcome to the Special Collections Libguide", "Welcome", "Use Restrictions", and "Collection Highlights". A large image of a book or document with intricate gold designs is displayed prominently.

KPU study receives funding to unlock the power of fungi

Tucked away in a lab at Kwantlen Polytechnic University's Langley campus is a dark room with fungi. To someone without expertise or experience in the field, it looks like a shelf of mold in glass jars. But to the researchers working at the Institute for Sustainable Horticulture (ISH), this fungi may open the door to a number of horticultural innovations, such as a natural replacement for chemical pesticides.

In fact, many agriculture innovation startups and businesses come to the ISH looking for help with their products.

"These companies are the green economy. They are making things that are important to our environment and sustainability," says Deborah Henderson, director of the Institute for Sustainable Horticulture.

Recently, to help commercialize a new Trichoderma-based biopesticide product, the ISH received [\\$193,260 from the Canadian Agricultural Partnership](#).

Trichoderma are fungi naturally found in the soil all around us. The right strain of Trichoderma can help protect crops and other plants from other fungi or diseases without the use of chemical pesticides, which are harmful to the environment.

The team at ISH will study this fungus to create the biopesticide with help from two new instruments. The HPLC or high-performance liquid chromatography machine measures and identifies what specific molecules are produced by individual isolates of Trichoderma, while the digital droplet polymerase chain reaction (ddPCR) instrument can identify tiny genetic pieces of DNA from those Trichoderma in soil samples to determine how much is there.

Both instruments were purchased thanks to [a grant by Natural Sciences and Engineering Research Council of Canada \(NSERC\)](#) and will help provide the data needed for the Trichoderma project to get the go-ahead from Health Canada.

The researchers at ISH need to prove which strain of Trichoderma they are using, what the molecular byproducts are and if these byproducts will harm water, other plants and animals. The HPLC machine will help researchers identify those byproducts of a fungus to set it apart from the others.

Once a sample is put into the machine, it generates its own unique pattern which shows up on the computer. Just like thumbprints, the

pattern is used to identify the composition of molecular byproducts related to the strain of Trichoderma that produced the sample.

"They [the patterns] are spectrophotometer peaks responding to specific wavelengths of light. The chemical creates a pattern that we can then identify with standards and further analysis with other instruments," says Henderson.

To help identify the DNA, the Institute is working with the PCR machine and Dr. Paul Adams in the metabolic and genomic lab at KPU Surrey.

"The DNA fingerprint gives us some protection for commercialization – we can prove it's our product in the formulation."

While this project is looking at protecting plants against diseases, other projects at ISH are developing fungi that kill insect pests – an alternative to insecticides.

"Our project are for horticulture but we have colleagues around the world working with similar fungi for control of bed bugs, house pests and more," says Dr. Henderson, citing lice or grain storage pests as two more examples.

The HPLC machine isn't just for fungi. It can be used for various research purposes.

"It can identify many different plant compounds produced by plants. Many standards are available for plant extracts and if not, there are ways to develop your own. To use the HPLC for these purposes, you just have to reprogram it for a different job. It's quite versatile."

ISH hopes to use the HPLC for other projects involving stevia, hemp and traditional Chinese herbs.

For more information about the Institute, visit <http://www.kpu.ca/ish>.

Story by Sucheta Singh

Wilson School of Design

STUDENTS AND ALUMNI:

- Interior Design alumni, Leanna Cheung, was featured on NEWH, The Hospitality Industry Network's Vancouver Region web and Facebook page. NEWH interviews past NEWH Scholarship Winners to see where they are now. Leanna is currently working for SSDG Interiors Inc. in Vancouver BC. From her interview:

Q: What are your favorite aspects of working in design?

A: My favorite aspect about working in design is knowing that you're shaping the human experience for the better. Design gives an opportunity to tell a story, create memorable experiences, or facilitate health + wellness. I truly believe it's a medium to enrich life.



- Interior Design alumni, Joanne Wong, recently passed the exam for her LEED A/P certification. This exam is lengthy and difficult to pass; many interior designers, and others in related disciplines such as architecture, meet for study groups prior to writing the exam. The LEED AP credential arms designers with advanced knowledge in green building as well as expertise in the LEED rating system.
- On Thursday, April 11, 2019, just over 225 people from the design industry came out for our first ever lighting event, Flip the Switch. The event, held at the UBC Robson Square Theatre, was attended by representatives from the lighting, interior design, architecture, and landscape architecture industry. Sponsored by local lighting companies, SLS Lighting, Light Resource, and Symmetry Lighting, Flip the Switch presented lighting designer, Johan Moritz, from Malmö, Sweden who provided a depth of expertise on how lighting affects the livability, safety, community, and aesthetic experience of city dwellers.
- This event also included the Graduate Showcase for our fourth year Interior Design students. Guests, as well as the general public, had an opportunity to attend the speaker event as well as view the capstone work of our students. It also raised funds (through ticket sales) to support one week of programming for the Project CHEF Education Society. Project Chef was excited to attend and be the recipient of this support. Please see the Wilson School of Design Flickr account for more photos from this event.
[https://www.flickr.com/photos/wilsonschoolofdesign/albums](https://www.flickr.com/photos/wilsonschoolofdesign/)

- Interior Design graduating students also held a Friends & Family Graduate Showcase during the afternoon of the Flip the Switch event. The Friends & Family event was well-attended with over 80 guests. Graduates were able to proudly show their final capstone projects. To see our graduates and links to some of their final projects follow the link: <http://www.kpu.ca/design/interior-design/students>
- Wendy Schindler, a current fourth year student of the Fashion & Technology program, participated as a panelist in the KDocs presentation of "The True Cost". Wendy has been interested in pursuing zero-waste fashion (clothing that generates little to no waste) and completed a zero waste gown for Vancouver Fashion week last fall. Wendy was able to answer some tough questions and lend her knowledge gleaned from the program.
- Shirley Yung, a current first year student of the Fashion & Technology program, participated in "Decameron Retold". The project was about recreating the scenes from the book, The Decameron, a collection of novellas by an Italian author in the 14th century. The artist, Adad Hannah, used different paintings from the last two centuries that

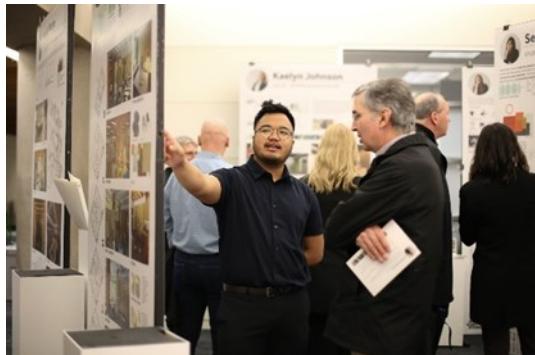


2019 KPU Interior Design Graduates (Photo courtesy of Tara Callaghan)



Photos from the 2019 Interior Design Graduate Showcase

Wilson School of Design cont'd



Photos from the 2019 Interior Design Graduate Showcase



captured scenes from the book to create his art installation. Shirley helped with planning the costumes, went fabric shopping with Adad, set out a plan for other sewers, and sewed a couple of costumes herself.



- Sara Jonsdottir, a 2016 grad of the Fashion & Technology program, had a great piece written about her success by the KPU Communication Department. The link can be found [here](#).



- The current second year students of the Fashion & Technology program participated in "Creative Well", an annual project that comes at the end of second year. The Creative Well project helps students reconnect with their creativity and learn how to continue to fill their "well" when times get tough. This project allows students to dig deep and sometimes face uncomfortable truths about what drives them forward.
- The current first year students of the Fashion Marketing program participated in "Pop-up Shop", an annual project that takes place at the end of first year in Sharon Greeno's class. The pop-up shop allows student to market themselves as if they were starting their own pop-up

store. Students must have a clear idea of product and branding and need to speak as an "owner" and as a "buyer" at different parts of the project.

RECOGNITION:

- Paola Gavilanez, a faculty member in the Interior Design program, has been granted a fellowship from the American Association of State Colleges and Universities, to attend the Japan Studies Institute. This fellowship supports a two-week intense summer course focused on the study of modern Japan. It allows graduates to develop strategies to incorporate Japanese studies into their course work. It will also inform the Interior Design program for further Design Field School itineraries, providing the opportunity for the Design Field School to expand to include Asian studies.
- Dr. Jimmy Choi, Coordinator of the Fashion Marketing program, recently published his research on Sneakerhead culture entitled *Sneakerhead Brand Community Netnography: An Exploratory Research*, in Fashion, Style, & Popular Culture.
- Victor Martinez participated in an event organized by the Ministry of Forest, Lands, Natural Resource Operations and Rural Development, "Growing the bio economy: Bio-sourced materials for high-tech applications", as part of the BC Tech Summit. Victor presented his work on biodegradable materials development as well as some concepts necessary for a sustainable development – the Circular Economy and Systems Thinking.



Wilson School of Design cont'd

- At the same event, the Ministry requested a demonstration of 3D printing with bio-based materials. Victor's research assistants, Morgan Munro and Mike Clarke, both current product design students, helped by conducting this demonstration. Victor also assisted with the KPU booth at BC Tech, sharing KPU's activities with fellow researchers and industry.

MANAGING RISK:

- Interior Design faculty undertook early admission interviews and portfolio intakes via the professional web host site, SlideRoom. Only those who completed the portfolio process on SlideRoom and who were prepared with a solid portfolio were invited for an interview, streamlining the process. Faculty saw a high caliber of applicants and were also able to refer several applicants to the Foundations in Design program in order to increase the program's waitlist. All offers went out at the end of March/early April with seat deposits due by April 30, 2019.
- Interior design faculty and staff prepared course work and student projects for their the external accreditation review by CIDA, the Council for Interior Design Accreditation, at the end of April. CIDA governs accreditation in North America and is required in order for graduates to join the professional organization. The program anticipates another six-year renewal, which will continue to provide legitimacy in the educational field in BC/Canada. The process took place over five days with the site reviewers reviewing every course and multiple student projects in order to confirm evidence of the program meeting all the standards for the profession of Interior Design. This is a very rigorous process and the faculty and staff are to be commended for their professionalism and hard work to provide the accreditation team with thorough evidence. Final confirmation of CIDA's decision will be received in August 2019.
- Over 50% of the students graduating from the Foundations in Design program this year have succeeded in gaining admission into KPU degree programs such as Interior Design, Product Design, Fashion & Technology, and Fashion Marketing for further studies in the Fall.
- The Fashion & Technology program had a number of interview dates set up in March and April to interview and review potential applicants for the program. The faculty were continuously impressed with the quality that these applicants displayed. As well, Fashion Marketing faculty have been steadily reviewing Entrance Packages and has been sending seat offers to successful applicants.
- The Fashion & Technology program had their Advisory Committee meeting on February 27th. Committee members spent the first hour speaking with the Fashion & Technology and Product grads about their upcoming

collections at Designer Spotlight. The Product Design Advisory Committee met that evening as well.

COMMUNITY / INDUSTRY ENGAGEMENT:

All Design programs intersect with their external professional communities and industry on an ongoing basis. Over the past two months:

- Third year Graphic Design for Marketing students, Julianne Herbert, Sarah Kraft and Jessica Limoanco, volunteered at the Creative Industry Showcase, hosted for the first time in BC by Mitchell Press. The event celebrated the craft of creativity and communication and provided the opportunity to meet the teams behind North America's Custom Makers, Finest Paper Houses, Custom Finishing Houses, Letter Press, and Type and New Media Experiences. Graphic Design for Marketing faculty, Mike Cober and John Belisle, as well as a couple of familiar faces – retired Graphic Design for Marketing instructors Keith Martin and Dale Simonson – were also in attendance. Many of the Lower Mainland's biggest figures in graphic design came out for the evening which featured, in part, the launch of faculty member, John Belisle's, collaborative illustration project, "A Mixed Tape for a Desert Island".



- The Wilson School of Design was treated to a presentation by Roy Yen on March 19th. Roy is a producer of over 850 of the largest concerts, tours, events, festivals, exhibitions, broadcast properties, and international spectaculairs on earth. He spoke about Design, Culture and Community,

Wilson School of Design cont'd

and described his experiences exploring the process, place, relationship and importance of design in the greater context of our world. Approximately 75 students, representing different design programs, attended.

- The OSF (Our Social Fabric) zero waste design adjudication took place on March 7th and it was a great success. The judges were Tom from Native shoes; Max Feldman; Toby Russell, from Arc'teryx; and Andhra Goundrey, Design's Associate Dean. A total of ten participants and eight submissions (two sets of teams included) entered garments that were very creative and well thought out. Detailed digital journals of the student's process were handed in as well. Three winners were chosen: Amie Sokugawa received \$2,500 for 1st prize, Alycia Barker Gilmore received \$1500 for second prize, and Nancy Drummond Hay received \$1000 for third prize. This competition will continue for the next four years; we will be continuing to encourage our students to participate next year.
- In March, Lab Coordinator, Sam Stringer, partnered with Fine Arts instructor, Paulo Majano, to produce student projects using the laser cutter. Sam provided a demo to the students and Paulo tasked them with unique criteria to create a tangible form to something that is intangible and fleeting: "Capture your subject's movement in space and reinterpret it as line and shape in a design made up of 3 parts." Once the projects were designed, the laser cutter was used to produce them in acrylic. The students were highly engaged and some followed up to take the one-day CPS courses on the same machinery to advance their skillset and plan to book time to use the machines in the summer.



- Fourth year Graphic Design for Marketing students launched a print and social media campaign the week of April 15 to advertise their portfolio website. The campaign, playfully titled *NSFW (Now Suitable for Work), features the hashtag #DILWF – Designer I'd Like to Work For. Seventeen designers were tagged on Instagram as #DILWFs and 335 industry contacts received a print mail out with a set of #DILWF glasses. The portfolio website, which replaces a physical industry event this year, launched on April 18th and can be found at www.wilsongrad2019.com.



- The first-year Fashion and Technology students attended a session at Hershel Supply Co. They were hosted by two Kwantlen Fashion and Technology alumni, Serena Koo and Patty Victorino. Students were exposed to the head office of a local apparel and accessory company and gained further understanding of how all the courses that they have taken throughout the first year in their chosen degree program are truly interconnected.

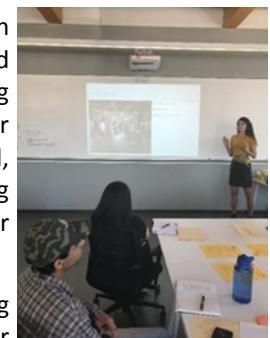


Wilson School of Design cont'd

- The fourth-year Fashion and Technology students in FASN 4211 - Professional Promotions, met with Helen Wilkinson at Helen's Closet and Caroline Somos at Blackbird fabrics. Together Helen and Caroline have a podcast called Love to Sew (<http://lovetosewpodcast.com>). Helen and Caroline are both entrepreneurs, with their own successful companies. They talked with students about their paths to starting their own companies and the growth of the companies, touching on the challenges and successes. The insights, information, and perspectives shared were thought provoking and inspiring.



- Neelia Moore, a current fourth year Interior Design student, did an outstanding job on presenting to first-year students about her experiences travelling the world, working in fashion, designing spaces for retail, and finishing her Interior Design Degree.



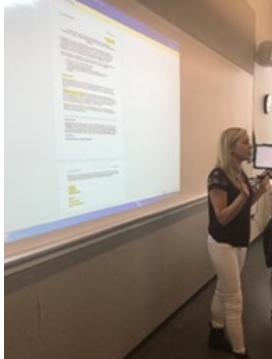
- First year Fashion Marketing students visited the MOA for their Textile Science course so they could explore the anthropological uses of textiles. As well, they visited Polygon's exhibit – A Handful of Dust – for their Visual Communications class. Students focused on the different mediums used within visual language and the influence of design on societies. As well, Second year Fashion Marketing students attended a session at the FX building for their Fashion Buying course.



- Graduating Fashion Marketing students put on their year-end event to great success! Family, friends, current and incoming students, KPU employees, and industry contacts were in attendance. The event, Behind the Brand, was centered around a panel discussion that gave industry and students an opportunity to hear from experienced professionals: Jeff Martin from Dipt and Vancity Original; Micki Cole from Hunter and Hare; and Graham Berglund, a local artist and strategist. They explored, through conversation, the entrepreneurial factors that go into creating a brand in Vancouver.



- Stefanie McAuley from Broad World Consulting, came to speak to the first-year Fashion Marketing students about PR, collaborations in media, and storytelling. Stefanie helped develop the Press Reader App, worked for Hearst Magazines in the UK, and has travelled and built/ promoted events all over the world.



Wilson School of Design cont'd

- Foundations in Design students capped off their year with a celebratory Year End Show, showcasing their best work to fellow Design students, faculty, staff, as well as friends and family. Held at the Wilson School of Design, the intimate event drew approximately 80 visitors over the course of the evening.



- Foundations in Design students were fortunate this spring semester to attend sessions at three incredible locations: The Museum of Anthropology, the Richmond Art Gallery and the Polygon Art Gallery
- Product Design students were privileged to have speakers provide their expertise and feedback to students:
 - * Steve Tye, Occupational Hygiene Officer from Worksafe BC: provided a lecture and demonstration on Personal Protective Equipment.
 - * Dave Kasper, from General Recycled provided a lecture and demonstration on Fire Resistant Textiles Recycling.
 - * Linh Huynh and her colleague Lindsay, the Waste Reduction & Recycling Coordinators from the City of Richmond, were guest panel members.
 - * Designer, Alberto Bicego provided a lecture and critique on "Creativity in manufacturing".
- Iryna Karaush, a Product Design faculty member, participated as a moderator in the Great Hatch at UBC, on March 2nd. The great Hatch is an innovation event put on by Hatching Health, an organization aiming to build a community of individuals from all backgrounds who are passionate about changing the face of healthcare for British Columbia through innovation and collaboration.
- Research group, D+FA, Food Design, led by Principle Investigator, Iryna Karaush, along with second year Product Design students started a collaborative design project – The Smart Guard for Garden City Lands Farm with Sustainable Agriculture's Principle Investigator - Dr. Rebecca Harbut.
- Poster presentations took place, highlighting the cross-disciplinary design research project, Healthcare Design for Social Change. This project was completed by the second-year Product Design students, under the instruction of

Iryna Karaush.

- As part of their first year Components course, interior design students visited the following suppliers in the industry to inform their projects:
 - * Tour of Theo Fabrics in Vancouver, BC – Theo is furnishings and fabrics focused on fresh inspiration, quality and service.
 - * Tour of MR Evans Trading in Vancouver, BC – M R Evans is a contract and custom carpet provider with a wide variety of engineered flooring systems and case goods. They represent leading carpet and flooring manufacturers and provide custom work.
- Year 3 interior design students took part in various site visits to inform their restaurant designing/planning. They visited the following locations:
 - * Glowbal at Telus Gardens and The Exchange in Vancouver, BC – tour of the restaurants and surrounding facilities.
 - * Earls restaurant in Burnaby, BC – Tour of the restaurant, kitchen, and bar with designers from Earls restaurants.
- As part of their Advanced Design studies course, students in their 4th and final year of the program visited the following locations in order to research a variety of taxonomies:
 - * Pacific Centre in Vancouver BC – Retails store design tours with a focus on taxonomies of lighting, materials, details/connections, and others. (Store tours included: Kate Spade, All Saints, Coach, Disney, Hollister, Sophora, and Apple.)
 - * Miller Thomson in Vancouver, BC – Miller Thomson provides comprehensive Canadian business and legal help. They work by project scale from large to small and are masters in Canadian law.
- In March, interior design year 2 students delved deep researching and presenting topics of sustainability (people + planet), West Coast Modernism and Historic preservation to fellow students. Then two industry experts (Jason Packer and Don Luxton) came into the classroom to participate in a student led roundtable discussion, further expanding the students' knowledge of these topics. The assignment wrapped up with a student led tour to buildings that exemplified these characteristics. Three classes of tours took students to:
 - * Heritage restoration group – UBC Women's Club in Hycroft Manor and walking tour of the Shaughnessy area (and the Main Library at UBC).

Wilson School of Design cont'd

- * Sustainability (people) – LEED Neighborhood site - Olympic village.
- * Sustainability (planet) – UBC to view a few LEED platinum buildings and visualize what was done to make it platinum – CIRS and the NEST.
- * West Coast Modern – Arthur Erikson's Museum of Anthropology and Law Courts building to see the similarities/ differences in both.
- At the end of the spring semester, industry professionals attended all four years of interior design final presentations. These industry professionals provide critique and direction on final projects and offer our students access to the industry and currency of project scope. The following industry professionals attended on a voluntary basis and we are thankful for their meaningful contributions to our students and their learning:
 - * Judith Babcock – IDSN Advisory/False Creek Design Group
 - * Santi Arcila – BCIT Instructor & Interior Designer
 - * Kathie-Lee Olson – Interior Designer, Focus Interiors
 - * Joanne Wong – Interior Designer, Perkins + Will
 - * Jennifer McRoberts – Interior Designer, Aliki Goodwin Interiors
 - * Jenn Hoffbeck (alumni) – Earls Restaurant Ltd.
 - * Elly Chronakis (alumni) – Earls Restaurant Ltd.
 - * Karl Travis – Hager Inc.
 - * Marilou Rudakewich – M Studios
 - * Sara Remocker – Dialog
 - * Stuart Rothnie – HCMA Architecture + Design
 - * Kenna Manley – SSDG
 - * Jennifer Chan – SSDG
 - * Shelley Penner – Penner & Assoc.
 - * Sahra Samnani – h.t.be
 - * Erica Wickes – 34F Design
 - * Aandra Currie Shearer – President, IDCF Board of Management (Interior Designer)
- Technical Apparel students toured MEC headquarters to learn about MEC's approach to field testing, engineering tests, and design/innovation process. Terry Straus (Product Innovation and Testing Engineer) and Mark Knight (Manager, Concept Design) provided their insights.
- Technical Apparel students and a mixed group of faculty paddled Indian Arm under the expert guidance of Deep Cove Kayaking for some experiential learning and de-stressing. Design for the outdoors means getting outdoors and having new and often enlightening experiences.

EMPLOYEE ENGAGEMENT

- Interior Design faculty, Marlis Joller, along with Interior Design alum Lorin Bordeville, secured funding from three lighting sponsors to bring renowned Swedish lighting designer Johan Moritz to Vancouver in April. Johan lectured to students of the Wilson School of Design for three hours on lighting and then travelled downtown to speak at the evening lighting event. KPU's students were privileged to have this experience; Johan was a friendly and engaging speaker and has since reached out to students who may have further questions. He has also provided an open invitation to faculty to tour Malmö, Sweden in the future.
- Blair MacDonald, Program Assistant of the Fashion & Technology program, participated in the annual Cinderella Project Boutique Day. This day provides at risk high school grads, who otherwise could not afford to do so, with resources to participate in their graduation ceremonies. As well, it provides scholarships and connects them with further resources to progress after high school. Blair has been helping with the alterations team for over 4 years now. Dean, Carolyn Robertson, also volunteered.
- Staff and admin participated in the Richmond Chambers of Commerce “Conquering Imposter Syndrome” an international women’s day workshop and social.

INTERNATIONAL ENGAGEMENT:

- Students of the Interior Design program are currently in Barcelona, Spain, attending their program's Design Field School. They will also be studying in Granada. Course studies have focused on the architecture, interiors, art, people, culture, and place of Spain. Student will disseminate their experience to the Wilson School of Design at-large in September.
- Sue Fairburn attended and co-authored three papers and three presentations at the International Conference of the European Academy of Design, in Dundee, Scotland, UK. Two papers involve Sue's current research and teaching activities in Product Design, and one was co-authored with a former visiting Norwegian exchange student to Product Design.
 - * Models of Collective Working. Insights on the Scottish Context, by Catherine Docherty, Sue Fairburn, David McGillivray
 - * Considering Haptic Feedback Systems for A Livable Space Suit, by Torstein Hågård Bakke, Sue Fairburn
 - * Climate Anticipation. Working towards a design proposal for urban resilience and care, by Jennifer M. Z. Cunningham, Sue Fairburn

Office of the Vice President, External Affairs

GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

PROVINCIAL GOVERNMENT ACTIVITY:

- BC Tech Summit – Participation as an exhibitor and sponsor
- Meeting with MLA Surrey South Stephanie Cadieux (President Davis and Marlyn Graziano)

FEDERAL GOVERNMENT ACTIVITY:

- Surrey Board of Trade breakfast with the Hon. Amarjeet Sohi, Minister of Natural Resources (VP External)
- CiCan GR-Comms Advisory Committee meeting

COMMUNITY ENGAGEMENT ACTIVITY (VP External Affairs)

- Surrey Board of Trade Women in Business Awards – award sponsor and event attendance (VP External, Vice Provost, Students)
- Maple Ridge Community Leaders Forum – Innovation – event sponsorship and attendance (President Davis, Marlyn Graziano)
- KPUAA Storytelling event at the Civic Hotel
- Innovation in Emerging Cities Forum – Maple Ridge – event sponsorship and attendance (Provost, VP External)
- Surrey Labour Market Study Advisory Committee (VP External)
- Richmond Chamber of Commerce AGM – sponsorship and event attendance (VP External). The event was held in the Wilson School of Design building at KPU Richmond
- Judging – Cloverdale Chamber of Commerce Business Excellence Awards (VP External)
- Delta Chamber of Commerce AGM and State of the City Address by Mayor George Harvie (VP External)
- Sources Community Resources Society gala (VP External and guests)
- Inaugural meeting – President's Community Advisory Council, Richmond
- Delta Chamber of Commerce luncheon and private round table with Hon. Carla Qualtrough, Minister of Public Services and Procurement and Accessibility and MP for Delta – Federal Budget (VP External)
- City of Langley Economic Development Task Force (VP External)
- Courage to Come Back Awards (VP External and Sherri Magson, Office of Advancement attended as guests of RBC)
- Cloverdale Chamber of Commerce Business Excellence Awards (event sponsor, VP External and guests)
- BC and Yukon Community Newspaper Awards (awards sponsor, VP External and guests)



Student Max Zytaruk and Marlyn Graziano, VP External Affairs at the 2019 School of Horticulture Scholarships & Awards Celebration

- Richmond Chamber of Commerce luncheon featuring Rick Hansen (VP External attended as guest of Vancity)
- Destination BC – Metro Vancouver Destination Development Planning Meeting – Labour Shortage Sub-Committee (VP External)
- Langley Youth Service (SASSY Awards) – event sponsor, award presenter (VP External)
- Surrey Youth Service (SASSY Awards) – event sponsor, award presenter (VP External)
- Surrey Mayor Doug McCallum's State of the City Address – event sponsor and attendance (VP External and guests)
- Breakfast With The Bank supporting the Surrey Food Bank (KPU had two tables at the event)
- Board of Director activity (Vice President, External Affairs): Langley Community Farmers Market Society, Sources Community Resources Society (chair), Gateway of Hope Community Council

MEDIA AND COMMUNICATIONS

OVERALL

Media and Communication has been working closely on two projects with the Wilson School of Design which came to fruition during this period. Rolling coverage of student projects from 2019 The Show in the *Georgia Straight* was supplemented by securing a spot on CBC's *Our Vancouver* television show for two students to explain their designs to host Gloria Macarenko. For the show itself, Media and Communications provided social media and media support, including accommodating Xinhua, the world's largest news agency.

Office of External Affairs cont'd

Since fall 2018, media specialist Sucheta Singh has been working with the Wilson School of Design and the Office of Advancement to explore opportunities presented by a student competition sponsored by Our Social Fabric. This year the work resulted in the creation of dedicated video content that celebrated the donor and captured the talent of the students.

Coverage of funding announcements for a Department of Psychology project to help youth avoid gang involvement and an Institute for Sustainable Horticulture fungi project received traction on social media, as did stories about the appointment of KPU's new Provost and the new Associate Dean of the Faculty of Trades and Technology.

Collaboration with Marketing and the move to a more project-based approach to communications has been progressing on the web content side. Working with the department of Sustainable Agriculture and Food Systems, web content writer/specialist Jeff Yip has been trialing our new creative brief process, which should bring an integrated approach to messaging, content and delivery, as well as creating a template that can be replicated and evolve with future web projects.

KPU Events Attended

- Visit – the Honourable Navdeep Bains, Minister of Innovation, Science and Economic Development
- 2019 The Show
- Open Doors Open Minds
- KPU Day
- Civil forfeiture funding announcement
- Anti-bullying flash mob

Communications Initiatives

High performing social media posts

Top Tweet earned 3,077 impressions

Minister @mikefarnworthbc has announced \$75,000 in funding for the Strength-Based Gang Prevention Programming for Youth and Families project led by #KPU psychology instructors @girabhatt and Roger Tweed with @CityofSurrey, @cfseubc, @MOSAICBC and SACCAYV:
kpu.ca/news/2019/04/1...
pic.twitter.com/IG2X5Fmc7Y



↳ 1 1 3 4 11



Twitter activity Mar. 12 - May 5, 2019

Tweets: 44 Impressions: 72,469
Profile visits: 2,507 New followers: 26
Mentions: 60



LinkedIn news activity Mar. 12 - May 5, 2019

News posts: 8 Video views: 1,345
Impressions: 56,817 Social actions: 503
Clicks: 1,297 (likes, comments, shares)



KPU Kwantlen Polytechnic University
36,669 followers
3w

Dr. Sandy Vanderburgh has been named the incoming provost and vice-president academic at Kwantlen Polytechnic University. He will start as incoming provost in May 2019 before taking up the full role on July 1. [...see more](#)



Sandy Vanderburgh appointed KPU's incoming provost

kpu.ca



39

Like Comment

Be the first to comment on this

Organic impressions: 7,477 Impressions

Show stats ▾

Office of External Affairs cont'd

Top Tweet earned 5,155 impressions

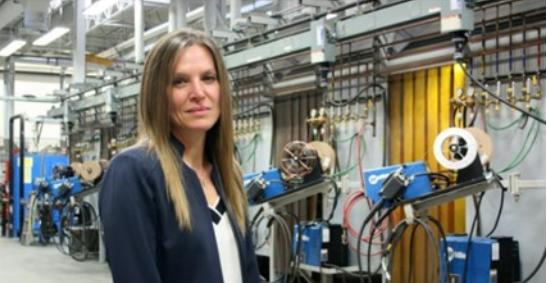
Check out the amazing anti-bullying flash mob today with [@Surrey_Schools](#), [@KwantlenU](#) students and [@SurreyRCMP!](#) pic.twitter.com/LI0NtXQr4p



6 43

Kwantlen Polytechnic University
36,669 followers
1mo

Meet KPU's new Associate Dean of Trades and Technology, Laura McDonald and learn about how women are breaking barriers and making strides in the trades sector as leaders.



Women are making strides as leaders in the trades industry
[kpu.ca](#)

98 • 8 Comments

Like Comment

Organic impressions: 7,620 Impressions

Show stats ▾

Media training, key message prep, response statements, interview facilitation included these topics:

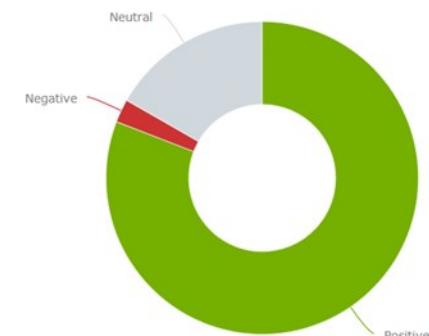
- Budget (multiple)
- New Provost
- 2019 The Show
- Anti-gang project
- Trees
- Homelessness
- University Guide

KPU media coverage – March 11, 2019 to May 5, 2019

Facilitated media requests from and/or received coverage in: *Surrey Now Leader, Sing Tao, Ming Tao, Vancouver Sun, The Province, Global News, The GrowthOp, CBC News BC, CTV, Miss 604 Blog, Fox WICZ TV, Indo-Canadian Voice, Business in Vancouver, Canadian Beer News, The Georgia Straight, Peach Arch News, Cloverdale Reporter, Delta Optimist, Langley Advance Times, Richmond News, CBC Manitoba, Graphic Arts Magazine, Academica Group, The Source, Richmond Sentinel, Vernon Morning Star, The Tyee, Abbotsford News, Chilliwack Progress, Education News Canada, EdCan Network, News 1130, Aldergrove Star, Drishti Magazine, Link Newspaper, BotaniQ Magazine, Pulp & Paper Canada, Ground Water Canada, CKNW, Pulse FM, RED FM, Brewers World India, City News Vancouver, Cannabis TV, BC Business Magazine, Burnaby Now, Xinhua News, New West Record, Daily Hive, Vancouver Courier*

The following graphic was created by our media analytic software and shows the overall media sentiment for this reporting period (Mar. 12 – May. 5). The chart is an aggregate measurement that includes everything from public service announcements, which are largely considered neutral, to large news and feature pieces.

Media exposure during this period totaled 371 mentions, divided into 300 positive, 62 neutral, and nine negative, all of which were budget-related (source: Meltwater).



During this reporting period, Communications issued 12 media releases, web stories or videos:

- Mar. 12 – Mar. 31; four media releases and two web stories
- Apr. 1 – Apr. 30: two media releases, two web stories and a video
- May 1 – May 5: two media releases

Office of External Affairs cont'd

The following is a list of the KPU media releases and the web stories issued during this reporting period. Media advisories are not

May 2019

- | | |
|--------|--|
| May 02 | KPU Langley hosts Science Rendezvous and opens doors to the public |
| May 01 | Open Doors, Open Minds inspires youth at KPU |

April 2019

- | | |
|--------|---|
| Apr 26 | KPU Students Host First Art Exhibition at Fort Langley National Historic Site |
| Apr 25 | KPU study receives funding to unlock the power of fungi |
| Apr 12 | KPU receives grant for a community project to keep youth away from gangs and violence |
| Apr 10 | Sandy Vanderburgh appointed KPU's incoming provost |

March 2019

- | | |
|--------|---|
| Mar 26 | Removing barriers for education to help students fighting adversity |
| Mar 21 | KPU grad creates revolutionary underwear |
| Mar 18 | Diversity and inclusivity dominate at the Show 2019 |
| Mar 15 | Pilot project with IBM Canada helps students at KPU |
| Mar 14 | Women are making strides as leaders in the trades industry |
| Mar 12 | KPU event challenges toxic masculinities |

Office of External Affairs cont'd

OFFICE OF ADVANCEMENT

The Office of Advancement closed out the 2019 fiscal year with \$3,156,000 raised. This surpassed the department goal of \$2.5 million and was an increase over the previous year's fundraising total by more than \$1 million. It also represents the fourth consecutive year of growth in funds raised.

It has been a priority of the Office of Advancement to shift its focus to major gift fundraising and to build endowments. We have seen success in this area as is demonstrated in the chart below that compares number of gifts by gift amounts over the past three years. With endowed funds starting at \$20,000, this chart shows that activity more than doubling in fiscal 2019 over FY18 and FY17.

Gift Amount	2016/17	2017/18	2018/19
\$500,000+	0	0	2
\$250,000+	0	0	3
\$100,000+	0	5	6
\$50,000+	1	2	8
\$20,000+	11	9	24
\$10,000+	28	24	38
\$5,000+	96	65	81

The Office of Advancement will continue to focus its efforts on major gift fundraising and building a healthy and robust donor pipeline through annual campaigns in Fiscal 2020 that leverage new technology and engaging with alumni and donors in new ways.

ALUMNI AFFAIRS

ALUMNI EVENTS AND ACTIVITIES:

KPU Alumni Association hosts "Storytelling for Leaders" workshop for KPU Alumni

The KPU Alumni Association and Alumni Affairs hosted this customized workshop, presented by The Humphrey Group on Thursday, March 21 at the Civic Hotel. Alumni toured the new campus at KPU Civic Plaza and attended the workshop to learn how to incorporate storytelling into their communications.



KPU Alumni Awards

Since 2007, KPU and the KPU Alumni Association have been recognizing exceptional alumni by offering three special awards annually: the Future Alumni Award (FAA), the Distinguished Alumni Award (DAA) and the Outstanding Young Alumni Award (OYA).

The Future Alumni Award was selected through the Student Awards selection process and will be conferred upon Lincoln Saugstad at the Student Leadership Awards dinner this spring.

The deadline for application submissions for the Distinguished Alumni Award and the Future Alumni Award closed on April 15. We are thrilled with the number of nominations received this year. A selection committee will be assembled and will include members of the KPUAA Tribute Committee, staff, faculty and alumni. The selection committee will have their work cut out for them as they review over 45 applications. The Selection Committee will meet to review the applications to select and propose their top candidates for review by the KPU Alumni Association board directors at their meeting on June 18, 2019. For more information on these awards visit: <http://www.kpu.ca/alumni/awards>

KPU Alumni Magazine

The second issue of the KPU Alumni Magazine, featuring 12 KPU alumni in 44 pages, was mailed to over 16,000 alumni on March 25. The Magazine has been distributed to departments throughout KPU campuses and will be sent to key friends and donors. It will also be made available at Convocation.

Office of External Affairs cont'd

KPU Alumni Association Three-Year Strategic Vision 2019 – 2022

The Alumni Association board of directors took part in a strategic planning session and approved the final three-year strategic vision at their board meeting in April. The Vision serves as a foundation for a detailed Business Plan, which has been developed and will be executed by KPU's Alumni Affairs team, which will provide regular progress reports to the KPU Alumni Association and Vice President External Affairs. The Alumni Affairs team is excited for this robust plan of action, and looks forward to continuing to build our engagement and communications to KPU Alumni.



KPU ALUMNI ASSOCIATION
THREE YEAR STRATEGIC VISION
FEBRUARY 2019 – 2022

MISSION STATEMENT:

The Kwantlen Polytechnic University Alumni Association will bring together Kwantlen alumni and help them build lifelong relationships with the university and the community, increasing the institution's reputation and the impact that graduates have on Kwantlen and the world.

THE KWANTLEN POLYTECHNIC UNIVERSITY ALUMNI ASSOCIATION'S STRATEGIC PRIORITIES ARE:

- 1. Enhance the engagement within our alumni community**
- 2. Enhance the value of being KPU Alumni**
- 3. Enhance KPU's reputation by fully integrating the Alumni Association into the life of KPU, and elevating KPU's public profile**

1. Enhance the engagement within our alumni community

Strategic Objectives:

1. Increase alumni engagement through social media and e-communications
2. Leverage KPU external and community resources
3. Increase alumni engagement through career mentorship and networking
4. Build on Alumni Relationship Management by increasing the quality and accuracy of alumni data

2. Enhance the value of being KPU Alumni

Strategic Objectives:

1. Increase external alumni benefits through affinity programs
2. Support career/educational goals, via chapter programs
3. Communicate alumni benefits internally and externally

3. Enhance KPU's reputation by fully integrating the Alumni Association into the life of KPU, and elevating KPU's public profile

Strategic Objectives:

1. Increase visibility in the community
2. Increase frequency and quality of alumni stories in the media
3. Increase presence on campus, in classrooms and at KPU events

Office of External Affairs cont'd

ALUMNI COMMUNICATIONS

During the last reporting period the Alumni Affairs office supported a number of communications to KPU alumni as follows:

ALUMNI SOCIAL MEDIA

KPU Alumni Facebook

Alumni Page likes as at April 30—640

Total Impressions—390
(post appearing on a person's FB page)

Unique Users—198 Engaged Users—54

Most Popular Post:

 **KPU Alumni** is with Amanda Smith-Weston and Nancy I. Armitage. ... Published by Hootsuite · April 16 at 8:00 PM 

Board members got their copy of the alumni magazine tonight. Check out the electronic version at KPU.ca/alumni/magazine #AlumniInAction #magazine #boardmeeting



269 People Reached 54 Engagements [Boost Post](#)

KPU Alumni Linked In

Alumni Group

umber of members—172

New members since March 1—17

Number of posts—9

Alumni Page

Number of members—904

New members since March 1—2

Email Subject:	Send date:	Recipients:	Opens:	Open rate:
Vancouver Canucks ticket offer for KPU Alumni	3/7/2019	26340	2680	10.2%
You are invited to KPUAA's "Storytelling for Leaders" work-	3/8/2019	8521	260	3.1%
Nominate an Outstanding Alumnus!! Nominations close April 15	4/1/2019	26169	3221	12.3%
Alumni - volunteer at Science Rendezvous - May 11 2019	4/8/2019	26180	3153	12.0%
You're invited to Science Rendez-	4/23/2019	25998	2944	11.3%
HRMT Alumni - we want to hear	4/29/2019	696	169	24.3%
TOTALS		113904	12427	10.9%

KPU Alumni Twitter

Total followers—872

New followers (since Feb 28) - 19

Number of tweets—46

Tweet Impressions—21,702

Profile visits—335

Mentions—14

Top Tweets:

 **KPU Alumni** @kpualumni [Follow](#) ▾

#KPU #TBT to March 2009 and the groundbreaking ceremony for the Gathering Place which would open the following year.



11:01 AM - 21 Mar 2019

1 Retweet 1 Like  

 **KPU Alumni** @kpualumni

Read how love of the game influenced [@WHLGiants](#) PxP broadcaster [@DanOConnor_VAN](#) to pursue a journalism program [@KwantlenU](#) before attending broadcast school. Find his story on pg18-19 of the second issue of the alumni magazine: kpu.ca/alumni/magazine

#AlumniInAction





Marketing & Recruitment Board Report

March 1 – April 30, 2019

Applicant Numbers

All domestic as of April 30, 2019.

2018 Fall	2019 Fall
5208	5381

3.3%

Note: total numbers do not include health foundations applications.

Marketing

The Marketing department continues to use more data and analytics to track our ad campaigns. In order to track the metrics, a number of dashboards were recently designed to assist the department in making more informed decisions. This information is updated in real time and helps drive return on investment and ensure our budget is spent wisely.

WEBSITE QUICK STATS DASHBOARD



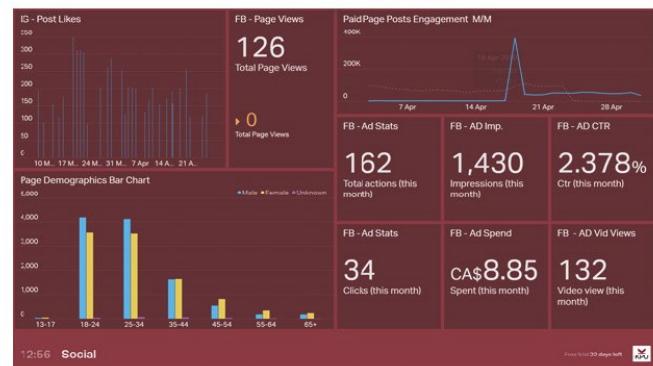
This dashboard was created to help showcase real-time and month to date general metrics for the KPU website. It allows us to view important stats quickly and determine if actions need to be taken instantly. For example, alerts are set when "Current Visitor" falls below a certain number. The information also allows us to catch anomalies quickly if data sways out of averages so we can be accountable and hold each other accountable as well as take pride in our work and accomplishments.

KPU MOVING BILLBOARD

We are so proud to have a KPU branded Van to act as a moving billboard to promote KPU around the lower mainland. The van is primarily used by facilities but the KPU Recruitment team books it to use at high school visits, community events, meetings, presentations etc, off campus. While on the road, this very noticeable and attractive van is spreading the KPU brand across our communities.



SOCIAL MEDIA ADVERTISING DASHBOARD



This dashboard was created to showcase, at a quick glance, our Social Media metrics. It reports on Facebook Ad spends and metrics to ensure that campaigns are on budget while allowing us to quickly monitor where we can take actionable steps to improve our ad reach etc. Having this dashboard constantly running throughout the day allows us to both analyze and understand patterns in the data for continuous improvements in our advertising campaigns.



Office of External Affairs cont'd

Marketing continued

WEBSITE ANALYTICS

QUICK OVERALL BREAKDOWN (YEAR/YEAR)

Users	385,564	2.10%	
New Users (unique)	317,077	0.47%	
Sessions	946,752	4.45%	
Number of Sessions/User	2.46	2.30%	
Page views	2,753,910	5.76%	
Pages/Session	2.91	9.77%	
Avg. Session Duration	2m 58s	17.91%	
Overall Bounce Rate	57.96%	13.86%	

Sessions and number of sessions per user increasing shows that more users coming to the website are actively engaged through the website, ads, etc. A lower number of pageviews is supported by the average pages/session showing that users are navigating through less pages on the site with each visit. Users are finding what they want more quickly and easily. Since the launch of one.kpu, many of the pages previously reported as “pageviews” are now offsite and therefore not being counted which also results in a decline in pageviews.

DEVICE BREAKDOWN

	New Users	23%	
	Sessions	13%	
	Desktop Users Y/Y	20%	
	New Users	26%	
	Sessions	18%	
	Mobile Users Y/Y	25%	
	New Users	82%	
	Sessions	128%	
	Tablet Users Y/Y	83%	

SESSIONS

Total sessions	2018	2019	4.45%	
	906,419	946,752		

CHANNEL, SOURCE & MEDIUM BREAKDOWN (TOP 5)

Organic Google Search: 575,198 sessions (9% increase y/y)

Direct: 189,165 sessions (-20% decrease y/y)

Google Display: 94,119 sessions (1363% increase y/y)

Google (CPC): 31,656 (169% increase y/y)

Facebook: 16,402 sessions (667% increase y/y)

TOP 10 VISITED PAGES BY TRAFFIC

Page	Sessions	
Home page	203,954	18%
Library	42,617	28%
Design	20,059	126%
Open House/Langley	17,490	1462%
Brew	15,364	855%
Trades	14,388	95%
Arts	14,074	3275%
Registration Dates	9,922	86%
Health/HCAP	8,715	2218% <i>(New page)</i>
Registration/Timetables	8,601	25%

TOP CITIES BREAKDOWN

Surrey	399,225	1%
Vancouver	133,200	29%
Richmond	84,029	13%
Langley Township/Langley	67,467	11%
Burnaby	28,327	31%
Abbotsford	18,971	66%
Delta	16,269	3%
Chandigarh (India)	8,381	57%
Coquitlam	14,038	25%
New Westminster	9,982	6%

DECREASE IN DIRECT TRAFFIC

There is a decrease in direct traffic to the website as other mediums are bringing in more traffic such as paid ads on Facebook and Google. This will continue as our mobile and tablet users continue to increase. Users from Chandigarh are consistently dropping now (57% decrease) and this has affected our “direct” traffic significantly. “Direct” users from India alone decreased 63% during this date range. Also, due to a greater number of users using a chrome browser, our users are typing in pages on our website in “searches” rather than direct.

NEW VS. RETURNING

New Visitor: 320,846 (1% increase y/y) 71% of total visitors

Returning Visitor: 135,690 (1% increase y/y) 29% of total visitors

Office of External Affairs cont'd

SOCIAL MEDIA (Compared with previous period Jan 1 – Feb 20)

AUDIENCE GROWTH

Total Fans	28166	17%	
New Facebook Fans	148	53%	
New Twitter Followers	81	68%	
New Instagram Followers	648	85%	
Total Fans Gained	877	5%	

GROUP MESSAGES

Facebook Messages Received	585	64%	
Facebook Posts Sent	8	75%	
Twitter Messages Received	937	24%	
Twitter Tweets and DMs sent	178	27%	
Instagram Comments Received	39	47%	
Instagram Media Sent	35	19%	
Total Messages Received	1,561	32%	
Total Messages Sent	221	31%	

IMPRESSIONS

Facebook Impressions	3,199,279	23%	
Twitter Impression	62,487	74%	
Instagram Impressions	278,619	10%	
Total Impressions	3,540,385	12%	

ENGAGEMENT

Facebook Engagements	2,461	50%	
Twitter Engagements	930	91%	
Instagram Engagements	73	99%	
Total Engagements	3,464	85%	

SOCIAL MEDIA SUMMARY

Instagram is our fastest growing SM channel with an 85% increase in followers. Since the last period we gained 877 followers, with increases in Facebook fans slowing. The total numbers under audience growth show an overall increase in the number of “total fans”.

A consistent decrease in Twitter is not alarming as we no longer advertise on Twitter. We see much larger returns from advertising dollars spent on Facebook, Instagram and Google.

Office of External Affairs cont'd

Advertising

ADWORDS

Total Impressions	18,989,429	64%
Total Engagement	105,171	157%
Engagement Rate	2.17%	87%
Average Cost per Click	\$0.36	7%
Total Cost	\$37,339.59	7%

Impressions this period increased 64%. We saw a drastic increase in our engagement and rate of engagement as a result of a deeper investment in our ad campaigns.

Recruitment

Events continue to be a priority as KPU recruitment staff attend community events where they showcase to visitors, all that KPU has to offer. The branding and awareness opportunities are unmatched at these events where we see tens of thousands of community members each month.

UPCOMING EVENTS

Date	Event	Attendance (APPROXIMATE)
May 11	Langley Open House/Science Rendezvous	Approx. 3500
May 16	Fall Applicant Night	Approx. 200
May 25	Cloverdale Market Days	Approx. 200

TOP 10 PROGRAMS SEARCHED - DYNAMIC KEYWORD ADS

Information Technology **History**
Psychology **Anthropology** ARTS
INTERIOR DESIGN ENGLISH
GENERAL STUDIES Counselling
BUSINESS

EVENTS

Date	Event	Attendance
March 12	BC Tech Summit—Youth Innovation Day	2,000
April 13	City of Surrey Party for the Planet	7,500
April 13-14	Here for Kids Expo and Pet Fair	3,800
April 20	Surrey Vaisakhi Festival	500 000
April 25	Black Press Career and Education Fair	400
April 25	Delta Trades and Tech Career Fair	2,000
April 26	Future Business Leaders	100
April 29	Canadian Immigrant Fair	500
April 30	Open Doors Open Minds	150+

SURREY VAISAKHI FESTIVAL

On April 20th, KPU joined forces with Pulse FM radio station at the Vaisakhi Festival to promote KPU to over 500,000 people attending the festival and parade. This was a tremendous opportunity to reach out and connect to the community.



Recruitment

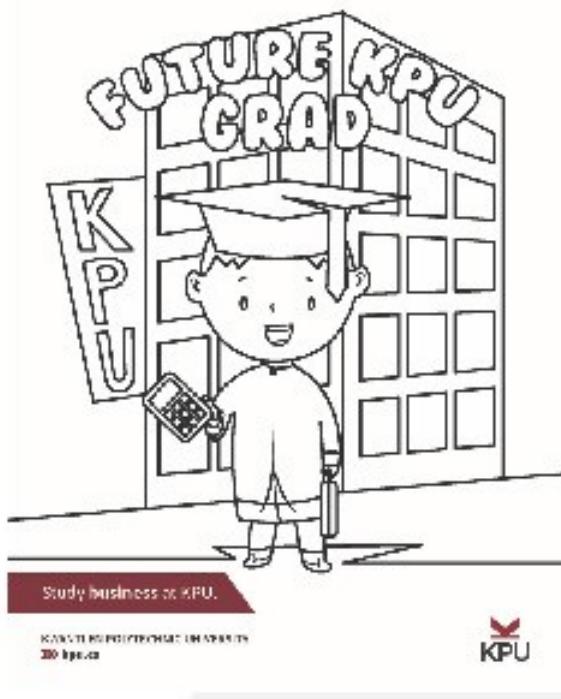
»»» PARTY FOR THE PLANET 2019

The Future Students' Office was pleased to attend the ninth annual Party for the Planet, BC's largest Earth Day Celebration, at Surrey Civic Plaza on Saturday April 13th. This unique event is the first of the suite of events KPU has with its sponsorship relationship with the City of Surrey. This event is a great showcase to our community, how we support Earth Day and meet with community members and families to ensure key exposure to the KPU brand.



»»» HERE FOR KIDS EXPO

The Here for Kids Expo was hosted at the Cloverdale Agriplex and attracted families from all over the Lower Mainland. Our target audience of the mature learner was found both in the guests and fellow vendors. Our booth catered to children with KPU colouring sheets & the new Connect 4 game that allowed FSO staff to engage with parents and family members about KPU and the programs we offer.



Recruitment

▶▶▶ FUTURE BUSINESS LEADERS CONFERENCE

On April 26 and April 27 at KPU Surrey, 21 teams of grade 11 and 12 students attended the 4th annual Future Business Leaders Conference. Participants were mentored by faculty in the School of Business, gained university-level business skills, and had the opportunity to network with industry professionals. Schools from six school districts participated, including Coquitlam, Abbotsford, Delta, Richmond, Langley and Surrey. The event included two mini case competitions with the final main case competition judged by three KPU faculty members in a "Dragon's Den" format. Each member of the winning team (Sullivan Heights in the Surrey School District) received a \$1000 scholarship to KPU, while the second- and third-place teams (North Delta and Terry Fox) won a donation to their respective school's business education department or business club.



Office of External Affairs cont'd

Recruitment

»»» NORTH DELTA OFF CAMPUS CASE COMPETITION

On April 17th, KPU held its first ever case competition at North Delta Secondary School. 83 students from grades 10 and 11 were in attendance and were tasked with analyzing a business case from the Ivey Business School. The students were given 90 minutes to create a small business proposal and conduct short pitches to the KPU judges/faculty. The winning team was able to successfully analyze the case, and create a thorough business plan that included projected costs and profits over the next year. It was disclosed to us after the event that one of the members of the winning team is currently failing their Business class at school; nevertheless, within his group he was able to collaborate with his peers, effectively present ideas to the judges, and play a vital role in securing their win. This is what KPU is all about—renewed chances and realizing potential. We look forward to continuing this event next year and building on this model by hosting case competitions in other school districts. This event allows us to leverage our influencer groups—teachers, counsellors, and career educators—at the high school level.

»»» RICHMOND MARKET INITIATIVE (CHINESE COMMUNITY)

Richmond has a large population of Chinese residents with interest in educational opportunities at KPU. This is substantiated when we report that over 60% of the Future Students' Office service users at the Richmond Campus are Chinese speakers. To target the needs of these prospective applicants, we have tasked our Student Recruitment Coordinator (SRC) with Chinese speaking capabilities to assist them with initial questions, navigating the process of application, assessment and testing, document submission, etc. The SRC (Dom Wan) serves as a liaison between the applicants and the University's service units when language barriers are apparent.

Dom is working closely with local settlement service and Language Instruction for Newcomers to Canada providers to promote KPU. He's building a network in the Chinese community, receiving referrals from community influencers and Chinese end users, and providing a service oriented model for Chinese prospects. We are seeing the impact of the results of Dom's recent work with this target audience and are confident that this community is becoming more comfortable visiting KPU to find out more about the programs we offer and how they may start their educational journey at KPU.

»»» OPEN DOORS OPEN MINDS

On April 30th, KPU welcomed more than 150 Indigenous high school students on Surrey Campus in order to meet current students & faculty. Prospective students were entertained by live dance performances and listened to engaging keynote speakers; attend mock classes and learn about KPU's Indigenous Services for Students. This is a great opportunity to build relationships with this group of prospective students. The recruitment team will follow up with these students and assist them in their post-secondary journey.

CAMPUS TOURS

INDIVIDUAL TOUR REQUESTS FOR MARCH-APRIL 2019

KPU LANGLEY	KPU RICHMOND	KPU SURREY
6 Students	14 Students	20 Students

GROUP CAMPUS TOURS

KPU SURREY	KPU RICHMOND	KPU LANGLEY	KPU TECH	TOTAL
4 Tours	2 Tours	2 Tours	1 Tour	9 Tours

KPU SURREY	KPU RICHMOND	KPU LANGLEY	KPU TECH
135 Guests	120 Guests	71 Guests	10 Guests

Institutional Analysis & Planning

EXPERIENCE

The Student Experience:

- Survey of Graduates of GNIE Program: This information is required for their program articulation and is an ongoing survey. It also provides feedback to the program on how to improve the program. The survey of August 2018 graduates was launched on February 28 and closed on March 24. A report was provided on March 25.
- 2019 Short Survey on Student Satisfaction: A short, 5-minute version of our biennial Student Satisfaction Survey was launched on January 25 to gather feedback on the course registration process and students' overall educational experience at KPU. The survey closed on March 3. A tabular report of the results was completed on March 29 and has been sent to interested parties upon request. Infographics highlighting key findings are also being prepared.
- BSN Program Completion Survey: This is an ongoing survey for students about to graduate from the BSN program. It provides the program with feedback about the program including students' development of professional competencies and overall satisfaction. The survey of April 2019 graduates was launched on March 22 and closed April 9. A report was provided to the program chair on April 17.
- Survey of HCAP Graduates: This is an ongoing survey that provides feedback regarding graduates' employment activities and how well the program prepared them for practice. The survey of August 2018 graduates was launched on March 18 and closed on April 21. Due to a low response rate, a tabular report combining the April 2018 and August 2018 graduates was prepared and provided on May 6.
- BSN-AE Community Partners Survey: This survey will provide feedback from organizations with which BSN-AE students are placed for practica, including the ease of arranging the practica and students' effectiveness within them. The survey was launched on May 7.

QUALITY

Student Success:

- Conducted prerequisite analyses for English qualifying courses.
- In the process of conducting prerequisite analyses for the following courses: ECON 2350
- Conducting an analysis of Pathway students to understand rate of student progress through the Pathway, and their success on the Pathway, and in their Undergraduate Studies.

Service Improvement:

- 2018 Library Employee Survey Comparison Report: A tabular report comparing the results of the 2018 and 2016 surveys was prepared for the Library; it was provided to the Library on April 9.
- 2019 KPU Day Feedback Survey: A survey to gather feedback from KPU Day attendees was launched on May 3. The survey includes questions regarding satisfaction with different aspects of the event and suggestions for improvements.
- Teaching, Learning, Scholarship, and Research Survey: This survey was sent to all KPU employees who teach or conduct research or scholarship as part of their roles. It will inform plans to enhance supports and resources available for educators, researchers, and scholars. The survey was launched on May 6.
- 2019 KPU Spring Leadership Conference Feedback Survey: This survey of conference attendees will capture their feedback on the event and suggestions for improvement. The survey launched on May 9.

Program Review:

- Support is currently being provided to 31 programs (or cluster of related programs) that are at various stages in the program review process.

Course Feedback:

- Course Feedback surveys for Spring 2019, involving approximately 2,000 sections, were successfully conducted; Reports have been generated and sent to instructors and, where applicable, Deans.

Accountability to Our Partners:

- Supporting research being conducted on dual credit students (students who take KPU courses while in high school). This research, sponsored by the BC Council on Admissions and Transfer, aims to improve understanding of the experiences and performance of students completing at least one Dual Credit (DC) course in an academic area and transitioning to post-secondary studies. Our work included sending out a survey invitation to past and present dual credit students. We are preparing anonymized student data for this study.

Accountability to Government:

- Submitted the March 2019 compliance report on International students to Immigration, Refugees, and Citizenship Canada (IRCC) May 2.
- Supported Finance by providing annual enrolment data required by KPMG auditors.
- Prepared the final invoice to the Ministry for foregone tuition in ABE and ESL on behalf of Finance.

Institutional Analysis & Planning cont'd

- In the process of completing the survey on the Tuition and Living Accommodation Costs (TLAC) conducted annually by Statistics Canada.
- Together with IT and the Office of the Registrar, began preparations for submission to the Ministry's Central Data Warehouse.
- Working on preparing the 2018/19 Accountability Plan and Report that is to be submitted to the Ministry in July.

INSTITUTIONAL PLANNING

Integrated Planning:

- Health Foundation Graduates Analysis: working on an update of this analysis to cover Spring 2019 to understand how long it takes to complete the certificate program, the grade distribution of graduates and how many declare into either the Nursing and Psych Nursing Programs. This information will be used to help predict number of students who will be ready to declare into either the Nursing and Psych Nursing Programs in the future.
- Developing a new model to estimating enrolment for future terms, to estimate capacity for new International students.

Enrolment Management:

- Applicant Funnel dashboards: Applicant funnels for Summer 2019, Fall 2019 and Trades Foundation 2018/19 are running currently. The dashboards are updated every Wednesday. The applicant Funnel for Spring 2020 was launched and is updated every other Wednesday. The dashboards provide information on the number of applicants, and their conversion through each step in the application process to qualified, offered, admitted and ultimately enrolled. The dashboards also include information on country of origin of International applicants.
- High School Applicant Dashboard: This provides information on high school applicants including high school and contact information of applicants currently in BC High Schools. The dashboard is updated every Friday during the Fall 2019 application cycle and is used by the Future Student's Office in their efforts to convert applicants to enrolled students.
- Provided weekly updates of the Summer Interim Enrolment Dashboard throughout the registration cycle.
- The following dashboards have been updated: BC High School Transitions Dashboard, Spring 2019 Midterm Enrolment Dashboard.

Open Doors, Open Minds inspires youth at KPU

Indigenous high school students were treated to special dance performances when they were welcomed to Kwantlen Polytechnic University at its annual Open Doors, Open Minds event.

The Vancouver-based Métis dance group V'ni Dansi and internationally renowned dance group the Git Hayetsk Dancers performed traditional dances and songs for students from all over the Lower Mainland.

The 2019 event was the third and largest KPU has held, with more than 170 students registering. In addition to the

performances, the high school students met KPU students and faculty members, attended mock classes and learned about the programs and services offered at KPU.

"We hope to inspire the students about their future and give them a chance to see what KPU has to offer," says Dr. Steve Cardwell, associate vice-president, academic at KPU.

Photos of the event are available on [Flickr](#).

2019 Science Rendezvous & KPU Langley Open House



