

From: [Teaching and Learning Commons](#)

Subject: Attention: Faculty and Instructional staff teaching Fall courses with Kaltura media on courses.moodle.kpu.ca

Date: Thursday, September 22, 2022 3:09:00 PM

Good afternoon,

We are excited to share that the third-party vendor responsible for fixing broken Kaltura media links has now completed their work on the new Moodle server (courses.moodle.kpu.ca). This means that any broken links on courses.moodle.kpu.ca should be fixed.

Reminder: For those who wish to have an updated backup of their Fall 2021 or Spring 2022 courses with working Kaltura media for future use, you will need to re-download your backup file on courses.kpu.ca by December 19th (tentative) prior to the retirement of courses.kpu.ca. Kaltura media previously embedded in your Fall 2021 and Spring 2022 courses on the old Moodle server (courses.kpu.ca) will now display an "Access Denied" message and is no longer accessible.

If you discover any broken links on your course(s), please contact us via the [IT/T&L Service Portal](#) and we will do our best to assist you.

Sincerely,
The Teaching & Learning Commons